

Mohamed Berte

Fully Bilingual
In English and French



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Reliability Security Clearance

Education

Bachelor in Computer Science

University Of Moncton

2012-2015

Work Experience

Technical Support Specialist

LineOne

March 2022 – Present

Gatineau, QC

- Operating System Troubleshooting (Mac, Chrome, Android, Linux)
- Software Troubleshooting (PC and Mobile Devices)
- Networking (TCP/IP, Wi-Fi)
- Virtualization and Remote Access (RDP, Citrix)

Telemarketing Representative

PLTelecom

October 2020 – March 2022

Lévis, QC

- Cold calling leads
 - Closing Sales
- Received 2 distinctions for exemplary performance

Technical Support Specialist

Vmedia

May 2017 – February 2019

Montreal, QC

- Hardware Troubleshooting (Cable and Dsl Modem, Vbox, Roku)
- Networking (TCP/IP, Wi-Fi, Voip)

Customer Service

Teleperformance

November 2016 – March 2017

Montreal, QC

- Excellent Communication and Professionalism
- Operational Procedures and Best Practices

Certificates

Comptia A+

2023

Demonstrates proficiency in hardware, software, networking, and troubleshooting, validating expertise in IT essentials.

AWS Certified Cloud Practitioner

2023

The AWS Certified Cloud Practitioner *validates foundational, high-level understanding of AWS Cloud, services, and terminology*

Skills

Active Directory

Microsoft Servers

Networking

Hardware

Amazon AWS

PowerShell

Linux

MacOs

HTML

CSS

JAVASCRIPT

ReactJs

Java

MySQL

Springboot

REST API

Hibernate

Personal projects

Ecommerce Website

August 2023

- Fully fonctionnal website where you can add a product to your card and proceed to the payment.
- Uses NextJs and sanity for the backend.
- Stripe Integration for payment.

MovieHub

May 2023

- Find informations about the latest and popular movies, search for a particular movie in the database.
- A fully responsive React App that makes Rest Api call to fetch the data. Styled with Chakra Ui.

[See more](#)