Fully Billingual English and French



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Education

Bachelor in Computer Science

University Of Moncton

2012-2015

Work Experience

IT Support LineOne

March 2022 - Present

Gatineau, QC

Providing support for customers having trouble accessing their government issued token.

Telemarketing Representative PLTelecom

October 2020 - March 2022

Lévis, QC

Providing support for customers having trouble accessing their government issued token.

IT Support

Vmedia

May 2017 - February 2019

Montreal, QC

Sales for a major telecommunication services provider in Canada.

Received 2 distinctions emphasizing my exemplary attitude and achievements in my first year.

Customer Service Teleperformance

November 2016 - March 2017

Montreal, QC

Customer service representative for a major telecommunication services provider in Canada.

Skills



Personal projects

Ecommerce Website

August 2023

- Fully functionnal website where you can add a product to your card and proceed to the payment.
- Uses NextJs and sanity for the backend.
- Stripe Integration for payment.

Admin panel

August 2023

- Admin dashboard with multiple tools for productivity and charts to display data.
- Uses ReactJs and Tailwind CSS.

MovieHub

May 2023

- Find informations about the latest and popular movies, search for a particular movie in the database.
- A fully responsive React App that makes Rest Api call to fetch the data. Styled with Chakra Ui.

See more

Certifications

AWS Certified Cloud Practitioner Amazon

The AWS Certified Cloud Practitioner validates foundational, high-level understanding of AWS Cloud, services, and terminology