

Mohammad Azim

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PROFESSIONAL SUMMARY

Versatile software developer with 1 year of hands-on experience in Java and .NET development. Successfully completed 7+ projects, receiving positive feedback from clients. Strong foundation in Java, ASP.NET, and SQL. Holder of a Bachelor's degree in Computer Science with relevant certifications.

EDUCATION

LLOYD INSTITUTE OF ENGINEERING & TECHNOLOGY

Bachelor of Technology (B. Tech)

Major in Computer Science & Engineering;

Cumulative CGPA: 8.02/10

Greater Noida (U.P.)

August 2020 - July 2024

Class 10+2 from Gov. City Inter College

Percentage: 75.8% (U.P. Board)

Ghazipur (U.P.)

July 2017 - April 2019

Class 10 from Adarsh Inter College Mahuabagh

Percentage: 78.83% (U.P. Board)

Ghazipur (U.P.)

July 2015 - May 2017

WORK EXPERIENCE

MYMOBIFORCE

Software Developer

Noida Sector 57(U.P.)

April 2024 – Present

- Developed and maintained over 250+ RESTful APIs using Spring Boot and ASP.NET Core to support various frontend applications, resulting in a 25% increase in development speed.
- Contributed to the **OneServ** QR Code project, utilizing Spring Boot to enable easy service bookings via QR code, which streamlined the booking process by 40%.
- Designed and hosted **Java and .NET applications on Azure Virtual Machines**, configuring IIS for production deployment with CI/CD pipelines via GitBucket Actions and Azure DevOps.
- Integrated third-party platforms such as **Daikin, Acko, Pepsi, GroupeSEB, Niyo, Carrier, Velocis** and **Voltas** to synchronize service requests, customer data, and real-time status updates within the CRM ecosystem.
- Built authentication and authorization using Identity in ASP.NET Core, increasing security compliance by 50%.
- Implemented secure, scalable code adhering to best practices, ensuring high performance and reliability, which reduced system downtime by 30%.
- Designed microservices-based applications with ASP.NET Core, enhancing modularity and maintainability, leading to a 20% improvement in system scalability.
- Managed API traffic and security with API Gateway, optimizing performance and access control, reducing unauthorized access attempts by 40%.
- Utilized SQL (PostgreSQL) and NoSQL (Couchbase) databases to ensure efficient data storage and retrieval, improving data access speed by 35%.
- Participated in code reviews and peer programming sessions to maintain code quality and share knowledge, resulting in a 15% reduction in code defects.
- Achieved a 20% reduction in API response time by optimizing database queries and server configurations.

PROJECTS

MYMOBIFORCE ONESERV

May 2024 - Present

- OneServ manages service tickets from the moment they are raised until they are closed by the user's brand of choice, keeping users updated throughout the process.
- Implemented RESTful APIs for seamless communication between the frontend and backend, improving service ticket resolution time by 25%.
- Tech Stack: Java Spring Boot Web API, Angular, PostgreSQL.

PEPSI CRM & Asset Management Suite

May 2025 - August 2025

- Delivered a comprehensive CRM solution with real-time asset management, and Integrated E-Way Bill APIs.
- Integrated Haptik Bot for WhatsApp integration.
- Built and consumed E-Way Bill APIs for legal compliance in asset movement.
- Connected internal Pepsi databases (SPEED and Samana) to ensure two-way data flow for real-time updates.
- Tech Stack:** ASP.NET Core, FastAPI (Python) REST APIs, Couchbase, Haptik API, E-Way Bill APIs.

- Delivered a multi-brand after-sales platform (OneServ) connecting GroupeSEB brands like Tefal and Maharaja Whiteline with end users for product registration, service ticket creation, and asset management.
- Implemented QR code-based ticket generation for fast service onboarding.
- Built admin panel for managing master configurations and product data.
- Integrated with Groupe SEB’s CRM for two-way synchronization of customer and ticket data.
- Tech Stack: Java Spring Boot Web API, Angular, PostgreSQL

CRM Optimization for Niyo

June 2025 – August 2025

- Developed an intelligent ticket assignment and optimization module within the CRM platform for Niyo, utilizing the Traveling Salesman Problem (TSP) algorithm integrated with Google Maps API to optimize technician routing and slot rearrangement.
- Implemented slot-based ticket scheduling and dynamic rescheduling for field agents.
- Consumed and integrated Niyo’s internal APIs to provide real-time service ticket updates within their system.
- Developed modular CRM enhancements, including agent dashboards, role-based workflows, and notification services.
- Tech Stack: ASP.Net, Angular, Couchbase, TSP, Google Maps API.

MYMOBIFORCE CRM

April 2024 – Present

- Developed and maintained a comprehensive CRM system to streamline field service operations, customer interaction tracking, and ticket lifecycle management.
- Enhanced CRM performance by optimizing database queries and API response times, resulting in faster data retrieval and better user experience.
- Tech Stack: ASP.Net, Angular, Couchbase.
LINK: <https://login.mymobiforce.com/>

INTEGRATION PROJECTS – DAIKIN, ACKO, CARRIER, VOLTAS

Dec 2024 - July 2025

- Successfully integrated third-party APIs from **Daikin, ACKO, Carrier and Voltas** into the CRM platform, enabling automated service ticket synchronization and real-time status updates.
- Enhanced partner satisfaction and compliance by maintaining **99.9% uptime** and ensuring reliable API integrations across all channels.

WHIZZ APP

June 2024 - August 2024

- Created an NGO application to fulfill children's wishes, streamlining registration, wish creation, and fulfillment.
- Implemented role-based access for Wish Makers, NGO Managers, and Wish Fulfillers.
- Enabled wish submission across various categories, improving fulfillment efficiency by 40%.
- Tech Stack: ASP.NET Core, Entity Framework Core, C#, PostgreSQL, LINQ.

LOCAL CONNECT MARKETPLACE

Feb 2024 - May 2024

- Engineered a cutting-edge Local Connect Marketplace, a comprehensive E-commerce Social Media platform designed to connect local vendors with community members using MERN Stack.
- Implemented features that facilitated seamless interactions, enabling users to discover and support local businesses within their community, resulting in a 50% increase in local vendor engagement.
- Tech Stack: Node.js, Express.js, React.js, MongoDB

SKILL

• Java	• Node.js	• Couchbase	• Data Structures and Algorithms (DSA)
• Spring Boot	• React.js	• RDBMS	
• ASP.NET Core	• Sql, NoSql	• Git, GitBucket,	
• FastAPI(Python)	• PostgreSql	Source Tree	

ADDITIONAL

Languages: English, Hindi.
Awards: Secured 2nd place in Quizzer (FestRonix) held at Lloyd Institute of Engineering & Technology, Greater Noida.
Activities: Completed training on drones, studying their construction, software, and operational functionalities.
Coordinator of JobFest at Lloyd Institute of Engineering & Technology, Greater Noida.