

# Mohammed C H

muhammedch069@gmail.com — +91 8129922989  
linkedin.com/in/mohammed-c-h — github.com/mohd-ch —

## Professional Summary

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Technical Support Engineer with 2+ years of experience in automation, dashboards, and operations coordination. Skilled in creating dynamic dashboards and JavaScript-based automation tools. Adept at solving real-time operational challenges with data-backed solutions. Strong communicator and proactive collaborator in cross-functional teams.

## Experience

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### Brototype

Technical Support Engineer

Jul 2023 – Jun 2025  
Bengaluru, Karnataka

- Created JavaScript-based automation tools to reduce manual workload by 30%.
- Built dashboards for operations and finance, improving reporting efficiency by 40%.
- Conducted basic SQL tasks to support internal reporting and reviews.
- Developed custom scripts to track and streamline QA workflows.
- Designed performance dashboards using Google Sheets and Apps Script.
- Collaborated with teams to implement automation and operational enhancements.

## Projects

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### Power BI Dashboard – Road Accident Analysis

Data Visualization Project

2024

- Created an interactive dashboard with slicers, page filters, and Power Query-based data transformation.

### Flight Fare Prediction Web App

Django + ML + Deployment

2024

- Built using Django, MySQL, and Random Forest Regression model; deployed full stack app for fare estimation.

## Skills

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- **Languages:** JavaScript, Python, SQL, P/L
- **Frameworks:** Spring Boot, Django
- **Libraries:** Pandas, NumPy, Scikit-learn, Seaborn, Matplotlib, TensorFlow (basic)
- **Visualization:** Power BI, Tableau
- **Automation:** Google Apps Script, JavaScript scripting
- **Tools:** Jupyter, GitHub, Excel (Power Query, Pivot Table), Google Sheets
- **Database Concepts:** Cursor operations, MySQL basics

## Education

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### **Diploma in Data Science**

*Technolas Technologies, Calicut*

*2022 – 2023*

### **B.A. English Language & Literature**

*Jamia Hamdard University*

*2019 – 2022*

## Certifications

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- IBM Data Analysis with Python – TopMentor
- IBM Data Science Tools – TopMentor
- Generative AI for Data Scientists – IBM
- Power BI & Tableau Specialist – TopMentor
- Prompt Engineering with ChatGPT – TopMentor