

**बिड दस्तावेज़ / Bid Document**

| बिड विवरण/Bid Details   |   |
|---|---|
| बिड बंद होने की तारीख/समय /Bid End Date/Time  | 13-12-2025 11:00:00   |
| बिड खुलने की तारीख/समय /Bid Opening Date/Time   | 13-12-2025 11:30:00   |
| बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)   | 90 (Days)   |
| मंत्रालय/राज्य का नाम/Ministry/State Name   | Ministry Of Defence   |
| विभाग का नाम/Department Name  | Department Of Military Affairs  |
| संगठन का नाम/Organisation Name  | Indian Army   |
| कार्यालय का नाम/Office Name   | *****   |
| वस्तु श्रेणी /Item Category   | Custom Bid for Services - Repair and maintenance of vehicles (Royal Enfield 350 BA No -NYA, 20A-074892P, 23A-076822P, 20A 074893M, 23A-076819P and 20A-074894K)   |
| समान श्रेणी/Similar Category  | <ul style="list-style-type: none"> <li>• Repair, Maintenance and Installation of Plant/ Systems/Equipments</li> </ul>   |
| अनुबंध अवधि /Contract Period  | 1 Month(s)  |
| उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service  | 3 Year (s)  |
| वर्षों के अनुभव के लिए एमएसई को छूट प्राप्त है / MSE Exemption for Years Of Experience  | Yes   Complete  |
| स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Exemption for Years of Experience and Turnover  | No  |
| विक्रेता से मांगे गए दस्तावेज़/Document required from seller  | <p>Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate<br/>         *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer</p> |
| क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid? | Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)  |

| बिड विवरण/Bid Details   |   |
|---|---|
| बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension | 1   |
| दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended                       | 3   |
| ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count   | 1   |
| बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled  | Yes   |
| रिवर्स नीलामी योग्यता नियम/RA Qualification Rule  | 50% Lowest Priced Technically Qualified Bidders |
| बिड का प्रकार/Type of Bid   | Two Packet Bid                                  |
| तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमति समय /Time allowed for Technical Clarifications during technical evaluation        | 2 Days  |
| मूल्यांकन पद्धति/Evaluation Method  | Total value wise evaluation                     |
| मध्यस्थता खंड/Arbitration Clause  | No  |
| सुलह खंड/Mediation Clause   | No  |

#### ईएमडी विवरण/EMD Detail

|                   |    |
|-------------------|----|
| आवश्यकता/Required | No |
|-------------------|----|

#### ईपीबीजी विवरण /ePBG Detail

|                   |    |
|-------------------|----|
| आवश्यकता/Required | No |
|-------------------|----|

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

#### एमआईआई अनुपालन/MII Compliance

|                               |     |
|-------------------------------|-----|
| एमआईआई अनुपालन/MII Compliance | Yes |
|-------------------------------|-----|

#### एमएसई खरीद वरीयता/MSE Purchase Preference

|   |     |
|---|-----|
| एमएसई खरीद वरीयता/MSE Purchase Preference | Yes |
|---|-----|

|  |    |
|--|----|
| सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X% | 15 |
|--|----|

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1\\_4\\_2021\\_PPD\\_dated\\_18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated online in GEM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
4. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
6. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

#### **अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required**

**Scope of Work:**<1763731089.pdf>

**GEM Availability Report ( GAR):**<1763731093.pdf>

**Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:**<1763731099.pdf>

**Payment Terms:**<1763731103.pdf>

**Custom Bid For Services - Repair And Maintenance Of Vehicles (Royal Enfield 350 BA No -NYA, 20A-074892P, 23A-076822P, 20A 074893M, 23A-076819P And 20A-074894K)**

( 1 )

### तकनीकी विशिष्टियाँ /Technical Specifications

| विवरण/ Specification  | मूल्य/ Values  |
|---|--|
| <b>कोर / Core</b>   |  |
| Description /Nomenclature of Service<br>Proposed for procurement using custom bid functionality | Repair and maintenance of vehicles (Royal Enfield 350 BA No - NYA, 20A-074892P, 23A-076822P, 20A 074893M, 23A-076819P and 20A-074894K) |
| Regulatory/ Statutory Compliance of Service   | YES  |
| Compliance of Service to SOW, STC, SLA etc  | YES  |
| <b>एडऑन /Addon(s)</b>   |  |

### क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

|  |    |
|--|----|
| क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer | No |
|--|----|

### अतिरिक्त विशिष्टि दस्तावेज /Additional Specification Documents

### परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | संसाधनों की मात्रा / The quantity of procurement "1" indicates Project based or Lumpsum based hiring. | अतिरिक्त आवश्यकता /Additional Requirement |
|----------------|---|-------------|---|---|
| 1              | *****Raigad   | *****Raigad | 1   | N/A                                       |

### क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

#### 1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

#### 2. Generic

Option Clause: Excess Settlement. The excess settlement has been enabled for the service, allowing service providers to include additional charges up to a specified percentage of the item-level total value, including addons, in their invoices. Service providers must declare the applicability of additional charges during invoice creation and submit mandatory supporting documents to avail this option. The total invoice amount, including additional charges, shall not exceed the agreed-upon excess settlement percentage for the order.

### **3. Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

## **TERMS AND CONDITIONS**

### **CONSIGNEE INSTRUCTIONS**

1. The eqpt/plant/machinery after repair will be delivered by the repairer at the premises of the department located at Naval Stn Karanja including its installation at Uran (site) at the cost and under the arrangement of repairer.

2. The rates quoted and accepted are for receipt and delivery of eqpt/plant/machinery in accordance with conditions mentioned above loading into public carriers/repairers vehs at the consignee's end shall be done by the department repairer at its own cost.

3. (a) Income Tax @ 2% will be recovered on the value of the job order which exceeding Rs.10,000/-

### **ISSUE OF MATERIALS**

4. All spares will be supplied by the firm and his rates would be deemed to include cost of all spares required made the vehicle/plant/machinery/eqpt functional for the item of repairs ordered.

5. All stores required for cleaning/servicing of parts/components will be provided by the repairer at his own cost and his rates would be deemed include the cost thereof.

6. All type of oils greases, where required, will be provided by the repairer and his rates would be deemed to include the cost thereof.

7. The repairer will issue necessary petrol/diesel after the repairs are completed for the purpose of testing and his rates would be deemed to include the cost thereof.

8. The repairer will provide all materials/spares required for the repairs and testing of the item ordered and his rates would be deemed to include the cost thereof.

### **INSPECTION AND TESTING**

9. The repairs carried out will be inspected by AGE E/M-I (NW) Karanja and the repairer will offer the equipment/plant/machinery/vehicle after repair to the inspecting who shall carry out such inspections which are deemed necessary and the repairers shall provide all assistance desired to the inspecting authority holding gauges, measuring instruments etc as required.

10. After the eqpt is inspected jointly by the repairer and the inspecting authority the equipment shall be subjected to such tests as mutually decided between the inspecting authority and the repairer to ascertain the functional efficiency of the eqpt/plant/machinery/vehs. Any defects noticed/pointed out by the inspecting authority shall be rectified by the repairer at his (repairers) cost.

11. Any damage sustained by the eqpt/plant/machinery/vehs during repairs of testing shall be to the account of repairer and he would not be entitled any payment for the loss or damage suffered by the eqpt while on his charge on whatsoever account.

#### **STATUS OF VEHICLE/PLANT EQUIPMENT MACHINERY**

12. The eqpt / plant / machinery / stores / vehs will be property handed over to the repairer firm and a receipt for the same shall be obtained in writing by the department irrespective of whether the equipment / plant / machinery / stores / vehicles are being repaired in situ or in the works of the repairers. The item handed over to the repairer shall remain the property of the Department and the firm shall have no right to it whatsoever. The firm shall be wholly and fully responsible for its handing over to its accredited representative till it is finally handed back to the department. Govt. reserve the right to recover or take back the possession of the equipment / plant / machinery / stores / vehicles which belongs to it from the firm's premises/ custody and the firm shall deliver the item so demanded which were handed over it. Without any reservation, Back to the department when asked to do so. Any damage or loss caused to the item in the custody of the repairer firm, by any reason, shall be made good by the firm. The assessment of damage/ loss made by the accepting officer shall be final and binding.

13. The firm shall only be the custodian of the item handed over to it for repairs while on ownership and all other rights on the interesting with the parent department.

#### **RETRIEVED MATERIALS**

14. The unserviceable retrieved materials including damaged spares shall be the property of the contractor. The rates quoted by the repairers would be deemed to cater for the same.

#### **PAYMENT INSTRUCTIONS :**

15. Payment shall be made on successful completion and repairs when certified so by the Inspection authority after inspection and testing.

16. Payment will be made through NEFT only.

17. The bills along with connected documents will be subjected to pre-audit by associated finance prior to releasing payment.

#### **GENERAL CONDITIONS**

18. If the repairs to the plant / machinery / eqpt / vehs by the stipulated date is expected to be delayed due to any cause beyond your control, you shall immediately, on the happening of the event causing delay in the repairs, give notice thereof in writing to the accepting officer under intimation to the consignee, who after consideration of circumstances causing delay in the repairs may grant reasonable extension of time completing repairs.

19. In case the repairs are not completed within the stipulated period, the Job Order may be cancelled and the items taken back without any liability, whatsoever towards the department.

20. No insurance charges will be paid by the department.

21. Consignee accepts the responsibility and liability for the loss or damage to the items in transit or for the rejected repairs or for the eqpt / plant / machinery / veh held on charge of the firm for whatsoever reason.

22. The accepting officer reserves the right to subject the repairs to a second inspection and testing by an authority nominated by him or to inspect and test the repairs himself and may reject them if not found confirm the formal inspecting authority mentioned above, even if the repairs done have been accepted pa

ssed and paid for. The repairer shall carry out such rectification works within a period of one month on receipt of the notice in writing it his (repairer) cost.

### **WARRANTY**

23. The repairs carried out would bear a guarantee for a period of one year from the date acceptance of equipment / plant / machinery / vehicle with regard to the quality of spares fitted and workmanship. The repairer shall carry out such rectification including replacement of spares where warranted within a period of 7 days of receipt of communication regarding defects at his cost, failing which the department reserve the right to get such rectification works done at his (repairers) risk and cost.

### **RECOVERY OF OUTSTAND DUES**

24. The department reserves the right to recover any outstanding dues from the firm, from the sums available with it or by other department or firm and acceptance to take repair by the firm shall be deemed as its acceptance to the aforesaid recovery

### **अस्वीकरण/Disclaimer**

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for attached categories, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional

terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.**

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditons stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस नियिदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---धन्यवाद/Thank You---**