IoT Based Ticketing Architecture

Other Sensors

Azure IoT
Hub Framework
for IoT Devices/Blync APIs

Secure Web API

Temperature
Sensor

Location Sersor(GPS)

Programable IoT
Mother Board with
Micro Controller Unit

Web API Rule engine output

Web Service
to create Support ticket

10101
01010
00100

IoT Sensor Data
(Firebase/DocumentDB/MongoDB)

Support ticket created

SQL

Dashboard

Organizational Database