Problem: Rogue employee changing the Gmail password.

Steps taken to resolve:

- Signed in by using recover the Gmail account option.
- Then once signed in successfully, resetting the Gmail password so that the rogue employee won't know the new password.
- Going into security settings and signing out from previously signed in device/s. This way the rogue employee wasn't able to sign in again.

Problem: Printer not working with Autodesk AutoCAD 2018 version.

Steps taken to resolve:

- Checked with other software if the printer was working in this case checked with Microsoft excel, and it wasn't working there as well.
- Went on to printers & scanners setting on Windows and removed the printer and reinstalled the printer by adding a new device (HP Office jet Pro 7740)

- from the list, and checked if the problem still persisted.
- After re-adding the printer the printer was working with other software like excel & word but not with AutoCAD.
- Then I checked on the version of AutoCAD and installed the latest version available Autodesk AutoCAD 2021 cracked version, and then tried printing from AutoCAD 2021 and the problem was resolved as if was printing without any errors or warnings.

Problem: Employees sharing large files via USB.

Steps taken to resolve:

- Enable network discovery & public sharing on all Windows devices, while also disabling required password as it's on internal trusted network.
- Then created a folder with that employee name on Desktop and shared that folder on the network with other employees PC.
- Shared the path to this shared folder with all the employees so that they can share the files

seamlessly instead of sharing it with a USB which is time consuming.

Problem: Not able to store large files due to destination file system error?

Resolved: By going into disk management and finding out the drive causing the error, and then formatting the drive to NTFS or exFAT format, as these allows to store more than 4GB file size.

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