



# Mohd Razaa Khan

Technical Support Engineer

## Contact

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## Technical Skills

- HTML
- CSS
- JavaScript
- Linux
- MySQL
- Shell Scripting

## Costumer Service Skills

Empathy || Patience || Professionalism ||  
Attention to Detail || Attention to Emotion ||  
Positive Attitude || Conflict Resolution ||  
Productivity

## Soft Skills

Communication || Collaboration &  
Teamwork || Adaptability || Accountability  
Time & Stress Management || Leadership ||  
Critical Thinking || Creativity

## Education

### Technical Support Engineer

Masai School || Bangalore || Remote  
May 2022 - March 2023 || Full Time

### Bachelor of Science in PCM (B.Sc)

MJPRU Bareilly || Uttar Pradesh  
July 2016 - May 2020 || Regular

## Certification

- TCS iON Career Edge - Young Professional
- Communication Skills - TCS-iON
- Zoom Marathon - Masai

## PROFESSIONAL SUMMARY

Enthusiastic and Passionate Individual with a self-motivated attitude seeking to become a successful professional in an Innovative and Competitive environment that can uniquely build my career.

Looking for a challenging and responsible position where I can utilize my knowledge and skills and learn from challenges in the best possible way

## EXPERIENCE

### ASSISTANT SKILLED TRAINER

2016 - 2017 || FULL TIME

Worked as an Assistant Skilled Trainer at 'The American Institute of English Language' at Chandausi.

**Action:** Involved in dealing with the day-to-day doubts of the students and assisting them in practicing spoken English and receptionist

## PROJETS

### DECCAN CHRONICLE

Deccan chronicle is a South Indian news website which was cloned during my learning phase to utilize my tech stack

#### Features :

Authentication || All types of News Sections || Responsive webpages ||

Top News || Feedback

#### Tech Stacks & Tools :

Html || CSS || JavaScript || Git || GitHub || Netlify

Duration: 5 days - Individual project

### FIT BUDDIES

Fit buddies is a website where users can track their daily exercise routine and they can track as well calories burning level. also new user can learn different exercises and can set their goals on daily basis.

#### Features :

Authentication || Premium || Responsive webpages ||  
Successful Transactions || Feedback || Friendly UI/UX

#### Tech Stacks & Tools :

Html || CSS || JavaScript || Git || GitHub || Netlify

Duration: 1 week - Collaborative project (5 Members)