




# Mohd Razaa Khan

Technical Support Engineer

## Contact

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- 🌐 [mohd-razaa-khan](#)  [mohd-razaa-khan](#)

## Technical Skills

- HTML
- CSS
- JavaScript
- Linux
- MySQL
- Shell Scripting

## Customer Service Skills

Empathy || Patience || Professionalism ||  
Attention to Detail || Attention to Emotion ||  
Positive Attitude || Conflict Resolution ||  
Productivity

## Soft Skills

Communication || Collaboration &  
Teamwork || Adaptability || Time & Stress  
Management || Leadership || Critical  
Thinking || Creativity

## Education

### Technical Support Engineering

Masai School || Bangalore  
May 2022 - March 2023 || Full Time

### Bachelor of Science in PCM (B.Sc)

MJPRU Bareilly || Uttar Pradesh  
July 2016 - May 2020

## Certification

- [TCS iON Career Edge - Young Professional](#)
- [Communication Skills - TCS-iON](#)
- [Zoom Marathon - Masai](#)

## PROFESSIONAL SUMMARY

An enthusiastic and passionate individual with a self-motivated attitude seeking to become a successful professional in an innovative and competitive environment that can help build a career. Looking for a challenging and responsible position where knowledge and skills can be utilized.

## EXPERIENCE

### ASSISTANT SKILLED TRAINER

2016 - 2017 || FULL TIME

Worked as an Assistant Skilled Trainer at 'The American Institute of English Language' at Chandausi.

**Action:** Involved in dealing with the day-to-day doubts of the students and assisting them in practicing spoken English and receptionist

## PROJETS

### DECCAN CHRONICLE

Deccan chronicle is a South Indian news website which was cloned during my learning phase to utilize my tech stack

#### Features :

Authentication || All types of News Sections || Responsive webpages ||

Top News || Feedback

#### Tech Stack & Tools :

Html || CSS || JavaScript || Git || GitHub || Netlify

Duration: 5 days - Individual project

### [FIT BUDDIES](#)

Fit buddies is a website where users can track their daily exercise routine and levels of calories burned. Also, new users can learn different exercises and can set their goals on daily basis.

#### Features :

Authentication || Premium || Responsive webpages ||  
Successful Transactions || Feedback || Friendly UI/UX

#### Tech Stack & Tools :

Html || CSS || JavaScript || Git || GitHub || Netlify

Duration: 1 week - Collaborative project (5 Members)