Mohd Razaa Khan

Technical Support Engineer

Contact

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📍 Chandausi, Uttar Pradesh

💼 mohd-razaa-khan-portfolio

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Technical Skills

- HTML
- CSS
- JavaScript
- Linux
- MySQL
- Shell Scripting

Customer Service Skills

Empathy || Patience || Professionalism || Attention to Detail || Attention to Emotion || Positive Attitude || Conflict Resolution || Productivity

Soft Skills

Communication || Collaboration & Teamwork || Adaptability || Time & Stress Management || Leadership || Critical Thinking || Creativity

Education

Technical Support Engineering

Masai School || Bangalore

May 2022 - March 2023 || Full Time

Bachelor of Science in PCM (B.Sc)

MJPRU Bareilly || Uttar Pradesh

July 2016 - May 2020

Certification

- TCS iON Career Edge - Young Professional
- Communication Skills - TCS-iON
- Zoom Marathon - Masai

PROFESSIONAL SUMMARY

An enthusiastic and passionate individual with a self-motivated attitude seeking to become a successful professional in an innovative and competitive environment that can help build a career. Looking for a challenging and responsible position where knowledge and skills can be utilized.

EXPERIENCE

ASSISTANT SKILLED TRAINER

2016 - 2017 || FULL TIME

Worked as an Assistant Skilled Trainer at 'The American Institute of English Language' at Chandausi.

Action: Involved in dealing with the day-to-day doubts of the students and assisting them in practicing spoken English and receptionist

PROJETS

ASANA USER ONBOARDING

An American software company based in San Francisco whose flagship Asana service is a web and mobile "work management" platform designed to help teams organize, track, and manage their work

Tech Stack & Tools :   Html || CSS || Reveal.js

Features :   Work space of Asana

Areas of responsibility:

- Build presentation using reveal.js
- Content Research

FIT BUDDIES

Fit buddies is a website where users can track their daily exercise routine and levels of calories burned. Also, new users can learn different exercises and can set their goals on daily basis.

Features :

Authentication || Premium || Responsive webpages || Successful Transactions || Feedback || Friendly UI/UX

Tech Stack & Tools :

Html || CSS || JavaScript || Git || GitHub || Netlify
Duration: 1 week - Collaborative project (5 Members)