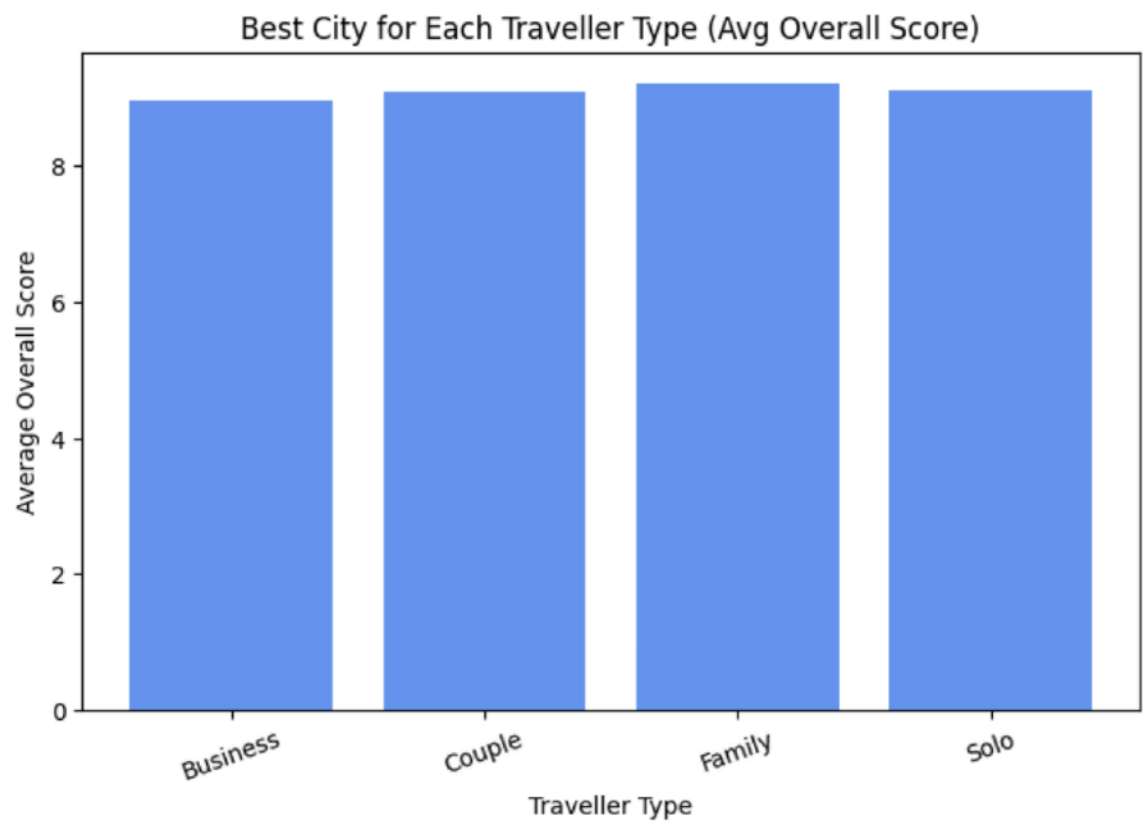


# Milestone 1 report

## Question 1

|    | traveller_type | city      | score_overall |
|----|----------------|-----------|---------------|
| 57 | Family         | Dubai     | 9.214381      |
| 75 | Solo           | Amsterdam | 9.108454      |
| 25 | Couple         | Amsterdam | 9.096989      |
| 7  | Business       | Dubai     | 8.965668      |



Question 2

|     | age_group | country_x   | score_value_for_money |
|-----|-----------|-------------|-----------------------|
| 5   | 18-24     | Egypt       | 9.007317              |
| 19  | 18-24     | Spain       | 8.768132              |
| 0   | 18-24     | Argentina   | 8.689000              |
| 44  | 25-34     | Spain       | 8.733259              |
| 43  | 25-34     | South Korea | 8.632800              |
| 37  | 25-34     | Netherlands | 8.542157              |
| 66  | 35-44     | Singapore   | 8.795385              |
| 50  | 35-44     | Argentina   | 8.696519              |
| 63  | 35-44     | New Zealand | 8.641079              |
| 94  | 45-54     | Turkey      | 8.641778              |
| 89  | 45-54     | Singapore   | 8.555914              |
| 79  | 45-54     | China       | 8.547538              |
| 111 | 55+       | New Zealand | 8.686264              |
| 101 | 55+       | Canada      | 8.621084              |
| 108 | 55+       | Japan       | 8.524918              |



## Model info

### Model Architecture:

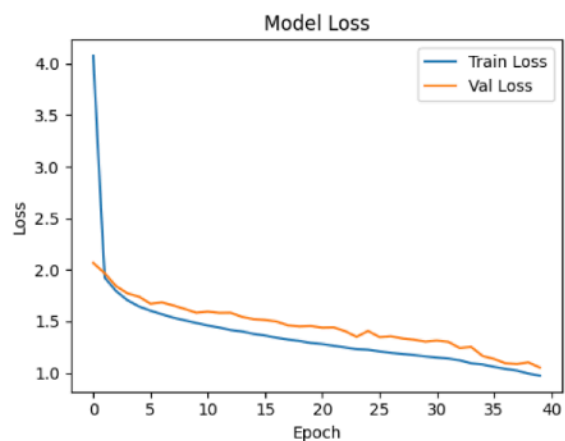
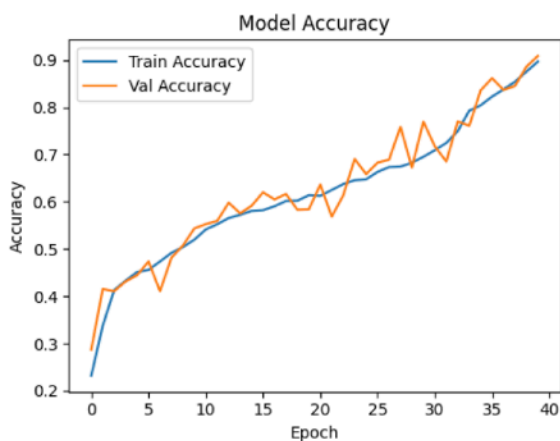
```
model_A = Sequential([
    Dense(256, activation='relu',
          input_shape=(X_train.shape[1],),
          kernel_regularizer=regularizers.l2(12_lambda)),

    Dense(128, activation='relu',
          kernel_regularizer=regularizers.l2(12_lambda)),

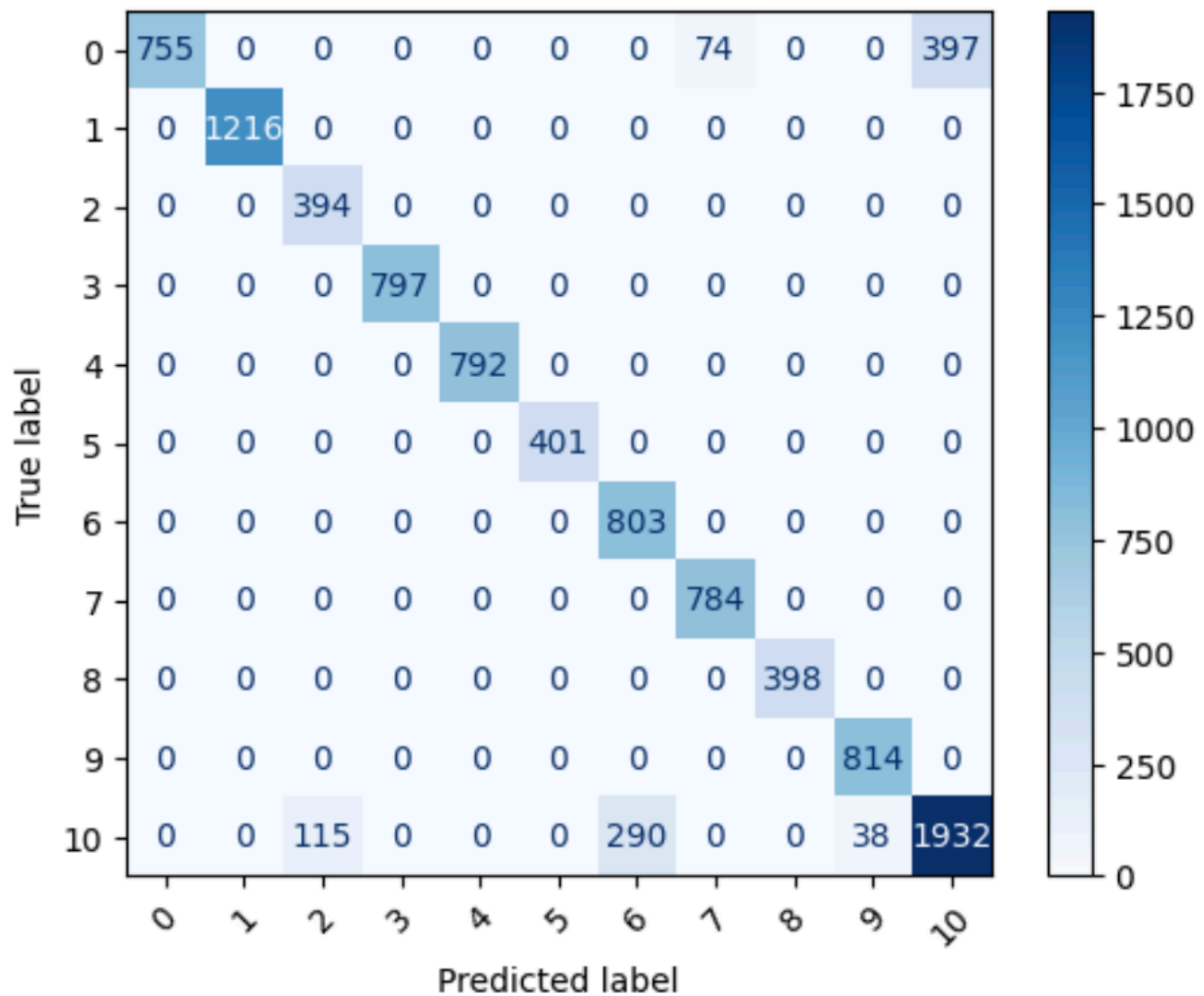
    Dense(64, activation='relu',
          kernel_regularizer=regularizers.l2(12_lambda)),

    Dense(num_classes, activation='softmax') # Output layer
])
```

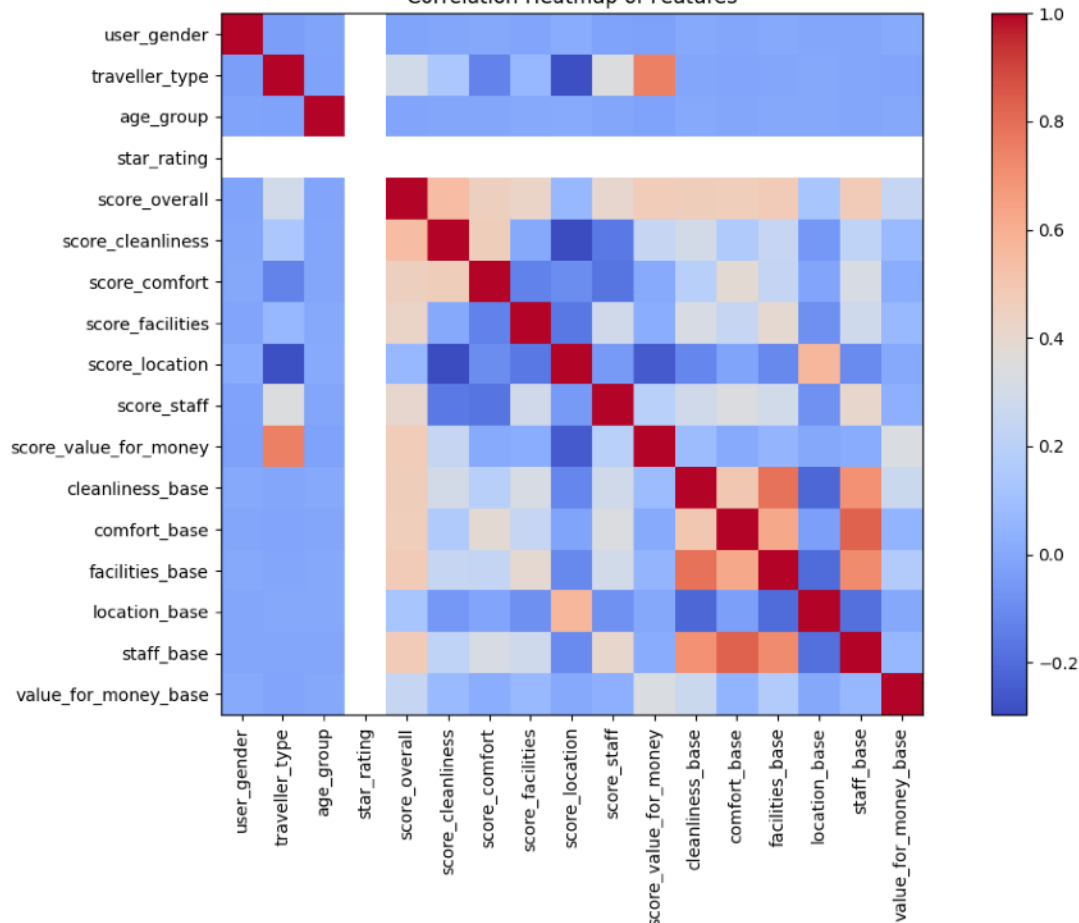
```
# Compile the model
model_A.compile(
    optimizer='adam',
    loss='categorical_crossentropy',
    metrics=['accuracy']
)
```



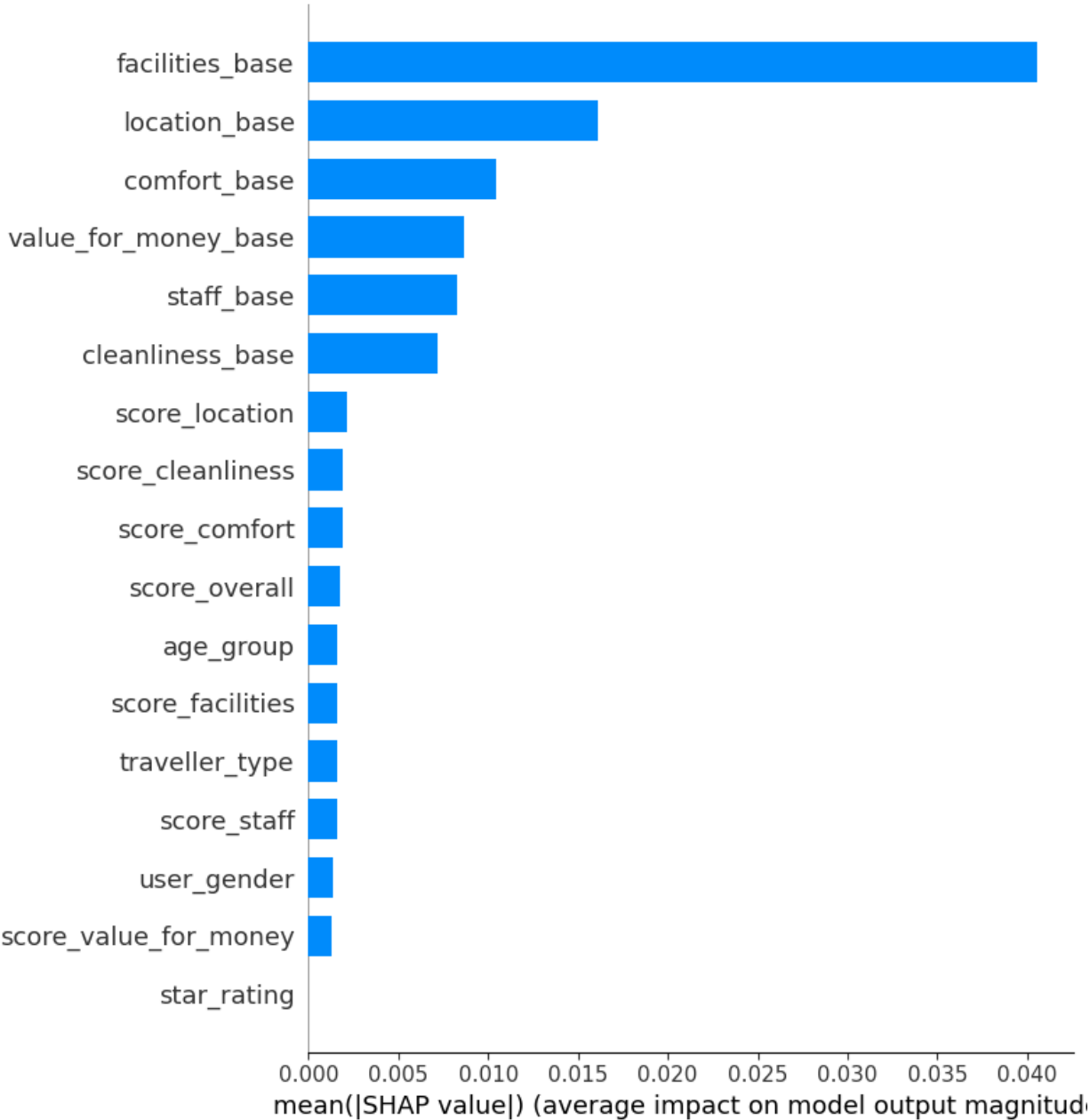
### Confusion Matrix - Test Set

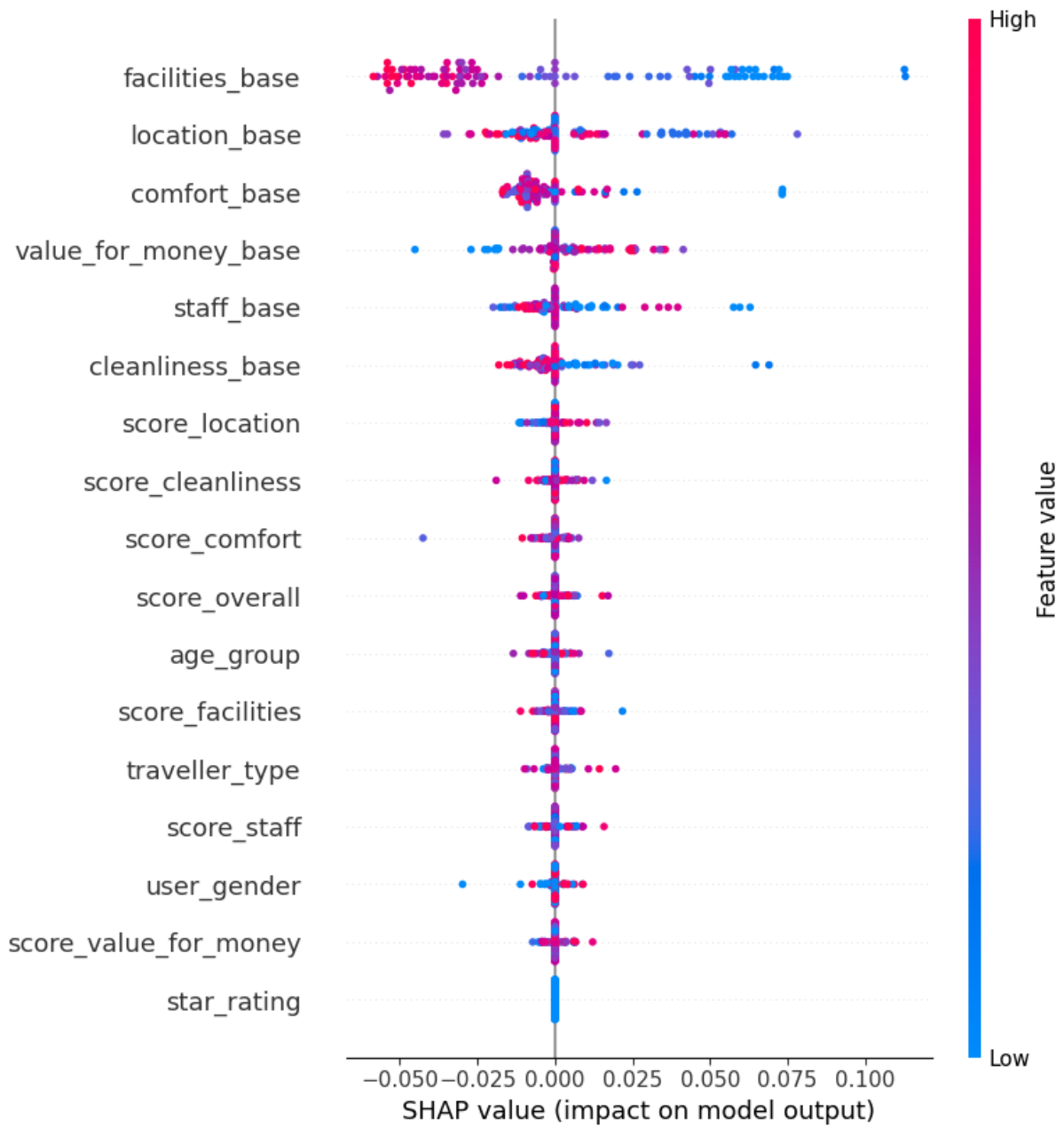


### Correlation Heatmap of Features



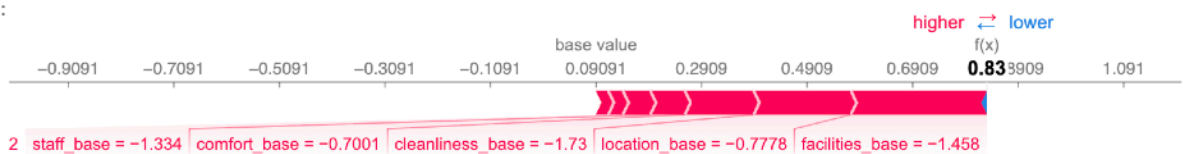
SHAP summary plot





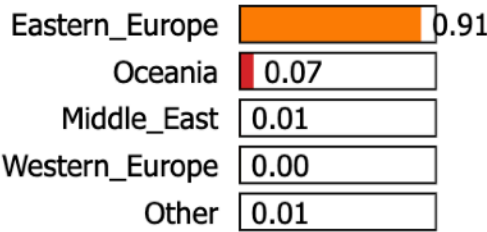
1/1 — 0s 36ms/step  
 Predicted Class: North\_America\_Mexico  
 4/4 — 0s 7ms/step

Out[23]:

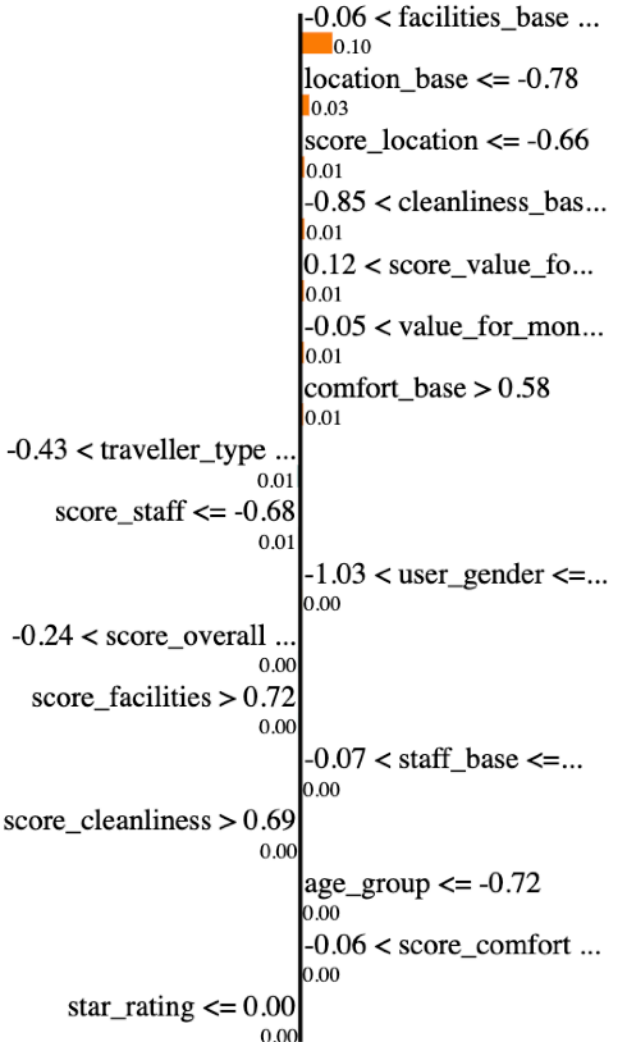


Lime

Prediction probabilities



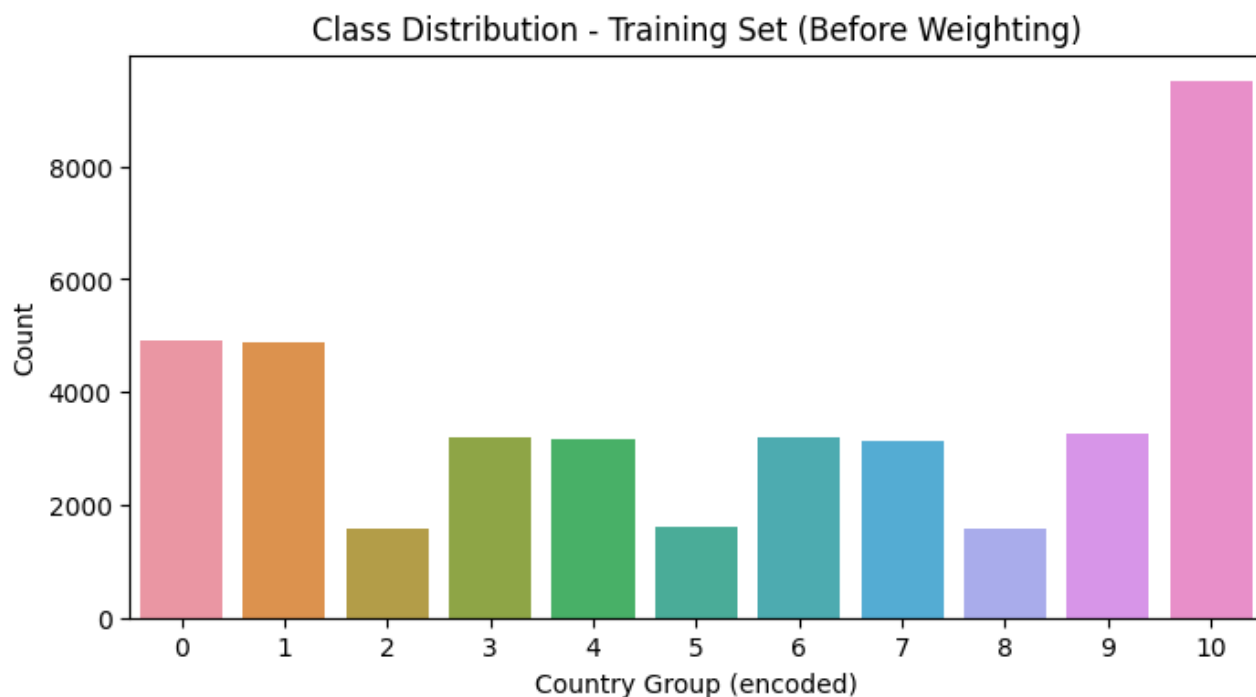
NOT Eastern\_Europe      Eastern\_Europe



| Feature               | Value |
|-----------------------|-------|
| facilities_base       | 0.29  |
| location_base         | -0.78 |
| score_location        | -1.84 |
| cleanliness_base      | 0.04  |
| score_value_for_money | 0.69  |
| value_for_money_base  | 0.34  |
| comfort_base          | 1.01  |
| traveller_type        | 0.53  |
| score_staff           | -0.68 |
| user_gender           | 0.53  |
| score_overall         | 0.31  |
| score_facilities      | 1.72  |
| staff_base            | 0.36  |

1/1 ————— 0s 34ms/step

- ✔ Actual class index: 2
- ✔ Actual class name: Eastern\_Europe
- 🤖 Predicted class index: 2
- 🤖 Predicted class name: Eastern\_Europe



### Features used:

user\_gender traveller\_type age\_group star\_rating score\_overall score\_cleanliness  
 score\_comfortscore\_facilities score\_locationscore\_staff score\_value\_for\_money  
 cleanliness\_base comfort\_base facilities\_base location\_base staff\_base  
 value\_for\_money\_base

### Why these features:

#### User Information Features

These reflect who the user is, which affects what regions they prefer.

| Feature        | Why it affects country_group                              |
|----------------|---|
| user_gender    | Males vs females show different region preferences        |
| traveller_type | Families prefer different regions than business travelers |
| age_group      | Younger travelers tend to visit cheaper/hotter regions    |

#### Hotel Star Rating

| Feature     | Reason  |
|-------------|---|
| star_rating | Luxury hotels are common in Europe/Middle East, budget in Asia/Africa |

It strongly indicates economic development of the region.

#### Hotel Quality Scores (Base Features)

##### Features:

cleanliness\_base, comfort\_base, facilities\_base, location\_base, staff\_base,  
 value\_for\_money\_base



They represent true hotel quality differences by region

Western Europe/USA → high comfort

Southeast Asia → high value for money

Africa → lower average scores

User Review Scores (Personal Experience)

Features:

score\_overall, score\_cleanliness, score\_comfort, score\_facilities, score\_location, score\_staff,  
score\_value\_for\_money

These show how the user felt about that region:

Certain travelers consistently review certain regions high/low

Helps model learn where the user tends to stay