# Professional Summary

Experienced Technology integration Engineer with 4 years of experience in application support. Looking forward to apply my knowledge, experience and troubleshooting skills for the customer satisfaction and in turn contribute to the company growth.

# Skills

* Script : Unix Shell Scripting, Basic Python
* Monitoring tool : Nagios , Appdynamics
* Middleware : Weblogic, Websphere
* Version Control Tool : Perforce, GIT
* Build Tool : Maven
* CI/CD Pipeline : Jenkins
* Repository : Nexus
* Configuration Management Tool : Ansible
* Oracle SQL Basic

# WORK History

##### Experienced Technology Integration Engineer [Dec 14 – feb 19]

Amdocs Development Center , Pune

* Unix and middleware support for amdocs billing, CRM, OMS application.
* Create Environment for deployment of the amdocs applications for testers and developers.
* Creating and maintaining the framework for continuous integration and continuous deployment. It involved creating pipelines in Jenkins, integration with version control system(perforce), currently deployment was using amdocs internal tool called Genesis. Moving ahead towards deployment using ansible.
* Used nagios as monitoring tool to monitor server health, some crucial processes.
* Worked on inframate that internally used maestro to schedule jobs.
* Used shell scripting for various automations.It includes script for delivery of every product to site, notify password expire, to notify about disk usage, to get the delta between two storages, to make sanity and check if required processes are running, to check the values of certain parameters in weblogic, to daily bounce the environment, etc.

##### Deputy Manager [May 19 – april 20]

Vodafone Shared Services , Pune

* Production L2 support for Customer communication handler, Vodafone Portal,

Unica Campaign.

* Shell Script automations to smoothen the operations .

List of Automations :

→ Weblogic SSL cetification expire alert

→ Bulk Update of terms & conditions in LDAP

→ Portal Log Fetch Utility

→ Portal Services report , that gives full idea of each portal service is performing, Eg, Add to cart,checkout etc

→ SSL certificates expiry alerts

* Install Appdynamics Agents for monitoring several application
* Troubleshoot ongoing issues on production environment

# EDUCATION sUMMARY

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| **Degree** | **Institute** | **Passing Year** |
| **SSC** | J H Ambani Petrochemicals English medium school | 2008 |
| **HSC** | J H Ambani Petrochemicals English medium school | 2010 |
| **BE ( ENTC)** | Cummins College of Engineering for Women | 2014 |

# CLIENTS

**AT&T Uverse ( Amdocs)**

* Supported application teams including turbo charging, invoicing , oms, crm , ofca ( mediation) and testing team by creating environment, doing basic sanity flows.
* Troubleshooting the scheduler issues in billing process.
* Managing the Jenkins Pipeline . Builing the code, creating storage, deploying the ears on environments was automated by the flow.
* Monitoring health for the ST & Development environments .
* Provide middle-ware support for the application.
* Automate and manage the daily boot of environment.
* Make automation flows in inframate( amdocs tool) that internally used maestro for scheduling.

**Korea Telecom (Amdocs)**

* Worked on site on production environment for supporting amdocs billing product.
* Created Map for daily bounce.

**Vodafone Ireland (Amdocs)**

* Worked on site for supporting various amdocs products like oms, crm , abp.
* Troubleshoot ongoing issues on production environment.

**Vodafone Ireland (Vodafone)**

* Supported applications including Vodafone Portal , Vodafone Customer Communication Handler,Unica

# hobbies

* Gym
* Shell Scripting
* Astrology
* dancing
* singing

# Personal Information

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| **Name** | Mohini Upasani |
| **Contact Number** | **9022963549** |
| **Email** | mohini4job@gmail.com |
| **Marital Status** | Separated |
| **Current Address** | Flat No 13, Bhagirathi Towers, off Karve Road, Kothrud, Pune |

# references

* Yosi Arviv [ Technology Specialist, Amdocs] +972502223279
* Danmal Jain [ Technology Manager, Amdocs] +91 9552563315
* Gaurav Kulkarni [ Technolgy Lead, Vodafone] +353 877659772

# DECLARATION

I hereby declare that all the above mentioned information given by me is true and correct to the best of my knowledge and belief.

**Place:** Pune

**Signature**

Mohini Upasani