**WEBSITE#1**

* Add to Cart function is not working
* Payment method function is not working it takes the user to the home page
* When a web page is refreshed it shows a message something went wrong after a few seconds
* Website does not work properly in Microsoft Edge.
* Option of live chat is not working properly
* Option of the help center is also not working properly
* Functions mentioned under the headings of HOW to buy, Help, Services, and About are not working properly.
* The Icons of Facebook, Instagram, YouTube, etc. mentioned at the end of the main page are not functioning properly.
* The function of Add an address, check availability nearby and details are not working when we try to add an object to the cart.
* When we search for some product and we add spaces or special characters in the product name it shows the list of random products rather than showing an error.
* When we add only spaces to the search bar it shows the total no of products rather than error.

**WEBSITE#2**

(https://automattic.com/privacy/):

* On the contact page if you don’t add .com it still submits the form.
* The About page is empty it does not show any information.
* The Icons of Facebook, Instagram, YouTube, etc. mentioned at the end of the main page are not functioning properly.
* About us and categories, functions are not properly aligned.
* The word Uncategorized is not properly justified.
* In the privacy page the links which are provided are not clickable.
* If you add wrong information to post a comment it shows an error page rather it should ask the user to add correct information.

1. **Sending Text Messages:**
   * Verify that users can send text messages to individual contacts and groups.
   * Check that messages are delivered promptly and displayed correctly to the recipient.
   * Test the character limit for messages and ensure long messages are handled appropriately.
2. **Sending Media Files:**
   * Test sending various media types like images, videos, audio files, and documents.
   * Verify that media files are correctly displayed and playable within the chat.
3. **Message Editing and Deletion:**
   * Check if users can edit and update sent messages.
   * Ensure users can delete messages for themselves and, if applicable, for everyone in the chat.
4. **Message Forwarding:**
   * Verify that users can forward messages to other contacts or groups.
   * Check if forwarded messages are appropriately labeled.
5. **Message Read Receipts:**
   * Test that read receipts (i.e., blue ticks) are delivered when the recipient reads the message.
   * Check if users can disable read receipts in the settings.
6. **Typing Indicators:**
   * Ensure that the typing indicator appears when someone is typing a message.
   * Verify that it disappears when the person stops typing.
7. **Offline Messaging:**
   * Test sending messages while the recipient is offline.
   * Verify that messages are delivered once the recipient is back online.
8. **Notifications:**
   * Test that users receive notifications for incoming messages.
   * Check if users can customize notification settings (e.g., sound, vibration).
9. **Blocking and Reporting:**
   * Verify that users can block unwanted contacts and report spam or inappropriate content.
10. **Emoji and Stickers:**
    * Check that emojis and stickers can be sent and displayed correctly.
    * Verify that users can search for and use stickers effectively.
11. **Group Messaging:**
    * Test group messaging functionality with multiple participants.
    * Check if users can add or remove participants, change group icons, and update the group name.
12. **Backup and Restore:**
    * Test backing up chat history and restoring it on a different device.
    * Verify that chat history is successfully restored.
13. **Performance and Load Testing:**
    * Conduct performance testing to ensure the app can handle a large number of messages and users.
    * Check for any lags or delays in sending and receiving messages.
14. **Cross-Platform Compatibility:**
    * Test messaging across different operating systems and devices to ensure compatibility.
15. **Security and Privacy:**
    * Verify that messages are encrypted and secure.
    * Test if the application handles user data and permissions appropriately.