

# Momo's Cleaning Services – Knowledge Base Document

## About Us

Momo's Cleaning Services is a trusted name in residential and commercial cleaning across **Bengaluru**, serving households, offices, and retail spaces since **2020**. Our team of trained, background-verified professionals is dedicated to delivering spotless results while using **eco-friendly and child-safe cleaning products**. Whether you're in a compact flat in Koramangala or managing a villa in Whitefield, we tailor our services to your needs with professionalism and care.

## Location & Contact Information

**Address:**

#102, 1st Floor, 8th Main Road, Koramangala 4th Block, Bengaluru – 560034

**Phone:** +91 98860 12345

**Email:** support@momoscleaning.in

**Hours of Operation:** Monday to Saturday, 8:00 AM – 8:00 PM

**WhatsApp Support Available:** +91 98860 12345

## Our Services

### Regular Home Cleaning

Our standard cleaning service includes:

- Dusting and wiping all reachable surfaces
- Sweeping and mopping floors
- Vacuuming carpets and rugs (if vacuum cleaner provided or pre-booked)
- Cleaning bathrooms and toilets
- Wiping kitchen counters and exterior of appliances
- Emptying dustbins
- Making beds (bedsheets must be provided)

- Cleaning balcony spaces (optional)

## **Deep Cleaning**

Our deep cleaning package is recommended every 3–6 months and includes:

- All tasks in regular cleaning
- Cleaning behind and under furniture
- Deep bathroom descaling and grout scrubbing
- Inside cabinet cleaning (empty cabinets only)
- Fan, switchboard, and light fixture cleaning
- Window glass and grill cleaning
- Balcony floor and railing scrubbing
- Kitchen chimney exterior degreasing

## **Move-In / Move-Out Cleaning**

Ideal for tenants and homeowners preparing for occupancy:

- Full home deep cleaning
- Inside cupboards, drawers, and wardrobes
- Cleaning of unfurnished spaces
- Inside oven, fridge, and washing machine cleaning (if applicable)
- Wall scuff and spot cleaning (non-painted walls)
- Ceiling fan and exhaust cleaning
- Utility/wash area scrubbing

## **Post-Renovation Cleaning**

Thorough service for properties after civil work or painting:

- Removal of paint and putty dust
- Adhesive and tape residue cleaning
- Tile, granite, and surface polishing (manual)
- Window frames, sills, and grills scrubbing
- Paint stain removal from floors
- Light debris removal (non-heavy duty)

## Office & Commercial Cleaning

Professional services for offices, retail stores, clinics, and co-working spaces:

- Desk and workstation cleaning
- Pantry and restroom sanitization
- Glass partition and window cleaning
- Floor mopping with disinfectant
- High-contact surface sanitization

## Frequently Asked Questions

### **Q: How do I get a price quote?**

A: You can get an instant quote via our website or WhatsApp by sharing your flat size, location, and required service.

### **Q: Are your cleaning products safe for children and pets?**

A: Yes, we use herbal and eco-friendly products wherever possible. Inform us of any allergies or sensitivities in advance.

### **Q: Do you bring cleaning materials and equipment?**

A: Yes, we bring all required cleaning materials. For equipment like vacuum cleaners or pressure washers, pre-booking is required.

### **Q: What if I'm not happy with the service?**

A: We offer a **24-hour service guarantee**. If you're unsatisfied, we'll re-clean the area for free within 24 hours.

### **Q: How early should I book?**

A: We recommend booking 3–4 days in advance, especially for weekends and deep cleaning services.

**Q: Is there a cancellation fee?**

A: Cancellations made less than 12 hours before the scheduled time may incur a nominal fee.

**Q: Do you offer packages for regular cleaning?**

A: Yes! We offer discounted monthly, bi-weekly, and weekly home cleaning plans with dedicated staff.

## **Our Commitment**

At Momo's Cleaning Services, we are committed to:

- Thorough and hygienic cleaning
- Friendly, trained, and uniformed staff
- Punctuality and reliability
- Transparent pricing with no hidden charges
- Eco-conscious cleaning practices
- Flexibility to suit your schedule

## **Service Areas in Bengaluru**

We currently serve most major localities including:

- Koramangala
- Indiranagar
- HSR Layout
- Whitefield
- Marathahalli
- JP Nagar
- Jayanagar
- Sarjapur Road
- Electronic City
- Yelahanka

- Hebbal
- Malleshwaram
- Banashankari
- RT Nagar
- Bellandur

If your area isn't listed, feel free to contact us to check availability.

## Instant Quote Tool

Visit [www.momoscleaning.in](http://www.momoscleaning.in) or send us a message on WhatsApp to get a tailored price based on the **size of your property and the type of service you need.**