

**Customer Contact:**Maxterial Inc  
1061 Serpentine Lane Ste A  
PLEASANTON CA 94566-4793  
USA**TAX ID :**Amy Haghdooost  
[haghdooost@maxterial.com](mailto:haghdooost@maxterial.com)  
5404499168**Invoice To:**Maxterial Inc  
1061 Serpentine Lane Ste A  
PLEASANTON CA 94566-4793  
USA**Delivery Site:**Maxterial Inc  
ATTN TO Amy Haghdooost  
3989 Burnsline Rd  
BROWN CITY MI 48416-8510  
USA**Location:****Room**  
**Bldg**  
**Lab**  
**Dept****SERVICE REPORT**

<b>Customer Purchase Order Number:</b> AGLTK002060925	<b>Customer Number:</b> 70663210
<b>Service Request:</b>	<b>Service Request Date:</b>
<b>Service Order:</b> 6007846936	<b>Service Confirmation:</b> 6906438059

This service report with prices is only for service delivery acceptance with a price reference of the serviced items, however an invoice will be issued with final pricing and is the legal document to which the delivered service should be paid for.

**Direct Inquiries to:**

Contact Name:	Customer Contact Center
Contact E-mail:	<a href="mailto:soclosurerequest@agilent.com">soclosurerequest@agilent.com</a>
Contact Telephone:	800 227 9770 Option 3, 1 7648#
Contact Fax:	1-302-993-5963

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**Service Confirmation Number:** 6906438059

**Service Confirmation Date:** 09 July 2025

**Service Instrument:**

Model Number	Model Description	Serial Number	System Handle	Parent Asset
G8432A	Agilent 240FS AA Spectrometer	MY2220AB01	FAAS	SYS-AA-240-E

**Service Items:**

Item	Service/Part #	Description	Qty	Entitlement	Service Start	Service End	List Price
1000	REPAIR	Repair	1.00	Trade	07/09/2025	07/09/2025	2,133.00
1020	9910105800	Liquid trap, Mark 7 spray chamber, 1/pk	1.00	Trade			436.00
					Total Price Before Tax		2,569.00
					Tax Amount		26.16
					Total Price		2,595.16

**Additional Information:**

**Service Information:****Problem Description:**

OTS- AA Liquid Interlock Error

**Service Provided:**

Failing liquid interlock switch, unable to light flame. Verified problem, replaced liquid trap and magnetic sensor. Interlock requirements met, verified by lighting flame multiple times.

**Service Overview Code:**

Reason Code: HW

Diagnosis Code: Failed Interlock/Switch

Resolution Code: Replaced/Repaired Interlock

**Reported Hours:**

0.5

**Travel Hours:**

4.0

**Customer Field Service****Representative Name:**

Andrew Kalember

**Customer Field Service****Representative Signature:****Date:**

09 Jul 2025

**Customer Name:**

AMY HAGHDOOST

**Customer Signature:****Date:**

09 Jul 2025

**Additional Comments:**