

TECHNICAL REQUIREMENTS DOCUMENT

1.0 GENERALINFORMATION

1.1 Purpose

1.2 Scope

1.3 ProjectReferences

1.4 Acronyms and/or Definitions

API- Application Programming Interface, a set of protocols or standards for communicating with web based applications

CSS3 Cascading Style Sheets; language used to describe the presentation of a document written in markup language, e.g., HTML

Git version control Free and open-source version control system

HTML5 HyperText Markup Language; the fifth and current version of the HTML standard

ISP Internet Service Provider

JavaScript Programming language used extensively in website development

jQuery for Javascript Javascript library

JSON format Data-interchange format

MySQL Open-source database management system

RESTful API An API that uses a standard set of HTTP requests

1.0 Points of Contact

1.5.1 Information & Coordination

1.5.2 Roles and Responsibilities

1.5.3 *Administrative Support and Oversight*

CURRENT SYSTEM SUMMARY-

There is currently no single, on-line electronic database containing all information needed for pass-through entities to perform risk assessments and to do ongoing monitoring of static or annualized data related to subrecipient monitoring. Select data are instead housed in certain federal government systems, such as the System for Award Management (SAM) or the Federal Audit Clearinghouse (FAC) with the remainder retained by the individual entities themselves. Certain data expected under the Uniform Guidance to be used for this purpose are as yet unavailable nationally to pass-through entities, including copies of A-133/Single Audits or federal management decisions. This lack of data and dispersion of data led to research institutions creating data collection documents used with each other at time of subaward issuance or updating. The plethora of forms coupled with most institutions collecting data on a per-subaward basis rather than on a per-entity basis has led to significant administrative burden without commensurate benefit from a risk management perspective

3.0 FUNCTIONAL REQUIREMENTS AND USER IMPACTS

3.0 Summary of Functions

- 4 Data Accessibility
- 5 Entity Profile Administration
- 6 User Accounts
- 7 Data Integrity
- 8 System Security
- 9 Links to related systems/external compliance databases

4.0 PERFORMANCE REQUIREMENTS

4.1 Specific Performance Requirements

4.1.1 *Timing and Capacity*

The system is intended to be available online 24 hours per day, 365 days per year with the exception of scheduled and pre- notified system maintenance downtimes, if needed.

Data will become immediately available for use, except for new profiles, which will be pending in queue for validation by an FDP administrator.

The ECSDWG will ensure that system resources are adequate for timely response times and overall software functionality.

5.0 ADDITIONAL SYSTEM REQUIREMENTS

6.0 Software-

1. Pycharm
2. Mysql
3. Xampp
4. Chrome Browser
5. Python

Features -

Timeline-

1st phase would be focused on straightforward data access for members. The Entity Profile spreadsheets would be integrated into a database. The information in the database would be accessible online in four ways:

- Webview
- System to system, via API interface.

2nd phase would improve data entry and ensure all members have control over their own profile. Security is, of course, a concern.

- Password protected profiles
- Tracking changes, i.e. date last modified, person who last modified

Screen shots of mock up

1. CONCLUSION

In analyzing requirements of e-commerce websites for SMEs, the key elements of e-commerce business model must be resolved to significantly support the business success. This can be materialized at the early stage of requirement analysis, by designing an appropriate sequence of activities. After identifying business opportunities that can be worked out or caught by SMEs, the activities are: Resolving the market opportunities, competitive environment and advantage, then formulating the business objectives, resolving value proposition, revenue model and marketing strategy, as well as designing the organizations and business rules. After these have been formulated, major features of the website can be designed accordingly which can be referenced in the next development activities.

The opportunities that can be worked out by SMEs to start e-commerce business include opportunities that lead to pure online business as well as enhancing of off-line (traditional) business currently running by SMEs. The proposed method can be adopted in analyzing requirements of e-commerce website for resolving both types of opportunities as discussed in the case studies.

Future works: Our proposed method is mainly applicable for developing new e-commerce websites for SMEs. For SMEs that already run e-commerce systems, a new approach will be needed, where the legacy systems should be used as the inputs of the requirements elicitation. A model of IS development that uses the artifacts of the existing systems has been proposed in.

Requirement Analysis of Website of e-Distributor

(1) Problems that rise up the opportunity:

(2) Formulations of market opportunity, competitive environment and advantage:

The following is the excerpts of the activities.

(a) Surveying and analyzing similar e-commerce websites:

Fortunately, we have not found any website associating with after market spare parts business in

Indonesia. We can only find websites that offer memberships where each member can sell or buy products from the website.

(b) Surveying the spare part retailers:

We conduct survey to sample of retailers, five respondents, in Padang – Sumatera in October –

November 2012 by having discussions related to where they order spare parts, criteria in ordering spare parts, their problems, and expectations. The excerpts of the results are as follows: (1) They

order parts to distributors in Medan and Bandung; (2) The top criteria in selecting parts are brand and price (by knowing the brand, they can predict the parts quality); (3)

They build good relationship with distributors by routine communications and pay the bills on time; (4) Top problems they encountered are: (i) the salesmen

do not always show up every month such that they must order parts by phone, which is very often hard to connect; (ii) the salesmen come in the “wrong time”

(then the retailer is busy) such that the retailers make orders in a hurry without good plan; (iii) the retailers have no clue whether their ordered parts are “in stock”; (iv) so

metime there is discrepancy between the ordered with goods shipped; (5) They expect that the distributors

can be reached or contacted any time and they are very welcome if the parts can be ordered online via the Internet as long as they are trained in using the website.

The following are the formulations of the three key elements, which are based on survey results:

- *Market Opportunity*: The retailers of after market spare parts who need to order parts at any time from anywhere in order to meet the demand of motorcyclists in Indonesia.
- *Competitive Environment*: Fortunately, currently there is no e-commerce B2B system specializing in after market spare parts. By going first, Distributor X can lead.

- *Competitive Advantage:* Distributor X has been successful in selling after market spare parts to retailers. It also has lots of loyal retailers spreading in Sumatera and Java. Therefore, when it goes online it can start with the existing customers (who will be happy to get better services by using the website). It will also need to spend less cost in acquiring new customers (no need to visit one by one) as it can advertise the parts in the Internet as well.

(3) Business objective, success criteria and risks:

Business objective and Success Criteria: BO-1: Reduce operating cost of selling spare parts by 20% within one year which can be achieved by replacing manual with online order transactions; BO-2: Increase gross revenue by 15% within one year which can be achieved by acquiring more retailers and increasing spare parts sales; SC-1: Have 70% of retailers who currently order spare parts manually use the website to order spare parts within one year; SC-2: Achieve an increase in the average rating on the quarterly retailers' satisfaction survey of 0.5 within 3 months following website launching and 1.0 within 12 months following the launching.

Business Risks: Some examples of the risks are as follows:

Ri-1: Retailers refuse to order online due to lack of skill in using the Internet; Ri-2: New competitors will emerge with better prices and services.

(4.a) Formulations of value proposition, revenue model, marketing strategy:

Based on the results of the previous steps, the following are the formulations of the 3 other key elements:

- *Value Proposition:* For retailers: Efficiencies in searching and purchasing spare parts, also obtaining better services through simple transaction procedures.
- For distributors: Extending market with less cost, better transaction management (reducing human error in recording parts ordered) and real time sales reports.
- *Revenue Model:* There is no modification of the revenue model. The revenue will come from sale transactions.
- *Marketing Strategy:* Distributor X will train the current off-line customers (retailers) to use the website to view, search products as well as to conduct transactions online. For expanding market, the salesmen will visit new retailers and introduce the website and its benefits. The website will be also registered in major search engines.

(4.b) SME Organizations:

At the beginning, the existing organization structure (Sales, Purchasing, Marketing, Inventory division) should function as it was except that now the staff should handle transaction electronically. However, there is a need to add one division, which is IT division that is responsible to maintain the website, hardware and the network used by all of the staff.

(5) Business Rules:

Policy: Except that now parts order can be conducted online (by member retailers), basically there is no other major policy changes. The minimum order is still IDR 500.000 and payment can be with cash as well as via bank transfer. Later on, if the system has been functioned well, an electronic payment system module will be added to automate the parts purchasing.

Major Rules: Basically there is no change to the existing rules. However, some additional rules are needed, for instance: BR-1: Sales person should make the spare parts order directly on to the website while visiting the retailers. literatures, such as the one depicted in [1]. Our proposed method can be enhanced by adopting the model presented in [1] and other related research results such that it will be suitable for SMEs

(6) Major Features of the Website:

The website major features formulated based on the previous activity results are depicted in Table

No	User	Major Features
FE-1	Retailers	Browse and search spare parts based on specific conditions,
FE-2	Retailers	Contact the distributor (via email and chat)
FE-3	Retailers	Order spare parts and track order statuses
FE-4	Retailers	Post comments and reviews for specific parts or parts producers
FE-5	Retailers	Get personalized email and web pages
FE-6	Sale Reps	Verify order payment, manage order statuses and parts delivery
FE-7	Sale Reps	Produce sales reports for requested period
FE-8	Purchasing	Generate order spare parts to supplier, validate incoming spare parts and return unwanted spare parts
FE-9	Purchasing	Produce purchasing reports for requested period
FE-10	Inventory	Manage incoming and outgoing spare parts
FE-11	Inventory	Produce stock reports for requested period
FE-12	Marketing	Produce visitor hits reports (for each spare parts and page) and comments reports
FE-13	Marketing	Analyze data using data mining techniques to obtain useful patterns that can be used in marketing, via email/messaging and personalized web content
FE-14	Marketing	Post ads to search engine and social networks
FE-15	Owner	Produce analytical reports of sales, order, stock and visitor hits

Hardware Configuration –

RAM

HDD

OS

Processor

