

## BIA 654 Homework 9

- Be sure to include statistical software outputs to show your work.
- Submit each homework at the beginning of each class.

Recall the case study on “Direct Mail Sales,” using Plackett-Burman (PB) design; see recent lecture slides numbered 11–18.

- (a) Consider the Plackett-Burman design in Table shown on slides 14 and 15. Check that the design is indeed orthogonal for the main effects. That is, pick any two factors, say A and F, and check that the design includes 5 runs at each of the four factor-level combinations. (Just check this for yourself and no need to put your answer here.)
  - (b) Reanalyze the data shown on slide 15 by the Plackett-Burman design; Excel data file is uploaded. More specifically,
    - i. Produce the normal probability plot of 19 main effects and see what factors seem to be significant.
    - ii. Produce also the Pareto plot as shown on slide number 28.
    - iii. Screen out the 19 factors by examining their respective 95% confidence intervals.
- Here, I provide a hint to iii. Notice that the response variable is a *proportion* (in percent!) of customers who have responded (accepted the offer) to a particular mail sale. The total number  $N$  of people in this case study is  $N = 100,000$ .

For each effect,  $N/2$  people will see the  $+$  level, and  $N/2$  people will see the  $-$  level. Then the “effect” is the difference,

$$p_+ - p_-$$

where  $p_+$  is the proportion of positive responses among the  $N/2$  subjects exposed to the  $+$  level, and  $p_-$  is the proportion of positive responses among the  $N/2$  subjects exposed to the  $-$  level.

Now, what is the standard error of effect?

$$\begin{aligned} \text{standard error (effect)} &= \sqrt{\text{estimate of Var}(p_+ - p_-)} \\ &= \sqrt{\text{estimate of Var}(p_+) + \text{estimate of Var}(p_-)}. \end{aligned}$$

Notice that the true variance  $\text{Var}(p_+)$  is given by

$$\text{Var}(p_+) = \frac{\pi_+(1 - \pi_+)}{N/2},$$

where  $\pi_+$  is the *true* proportion of successes for customers exposed to the  $+$  level. Note: The above variance formula is from the fact  $\text{Var}(\text{Binomial}(n, p)) = np(1 - p)$  and so

$$\text{Var}(\text{proportion}) = \text{Var}(\text{Binomial}(n, p)/n) = np(1 - p)/n^2 = p(1 - p)/n, \quad \text{and } n = N/2.$$

Similarly, we calculate  $\text{Var}(p_-)$ . Under the null hypothesis  $H_0 : \pi_+ = \pi_-$ , standard error (effect) is given by

$$\text{standard error (effect)} = \sqrt{\frac{p(1 - p)}{N/2} + \frac{p(1 - p)}{N/2}},$$

where  $p$  is the *overall* success proportion, pooled over all runs. That is, in the case study,  $p = 1.298\%$  by noting there are 1,298 people placed an order (positive response) out of 100,000 people. You can use  $z_{0.05/2} = 1.96$  in this case due to large sample size. Note the confidence intervals formed this way can be used to reject the null  $H_0 : \pi_+ = \pi_-$  if the interval does not contain zero.

- **Caution:** When you construct confidence intervals, be careful about the unit, e.g., if the response is in percent, then standard error should also be in percent unit.