

# Mohith G C

## Business Analyst

As an experienced Agile Business Analyst, I am committed to delivering exceptional value to organisations through a collaborative and strategic approach. With a deep understanding of Agile methodologies and a focus on continuous improvement, I excel at identifying opportunities for optimisation and developing solutions that drive business results.

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## WORK EXPERIENCE

### Business Analyst: Strategy and Operations LTI Mindtree

06/2021 – Present

Bangalore, India

LTI Mindtree is a global technology consulting and digital solutions company that enables enterprises across industries to reimagine business models.

Responsibilities:

- **1. Collaborative Problem Solver:** Partnered closely with Microsoft operations and product teams for incident resolution, problem-solving, and change management, contributing to effective incident management. Orchestrated daily interactions with offshore development and SRE teams, ensuring alignment of backlog with product vision and release strategy.
- **2. Strategic Project Management:** Crafted and implemented a dynamic project dashboard utilizing advanced automation techniques, enhancing project management efficiency, and enabling real-time insights for strategic decision-making within Microsoft PG.
- **3. Requirements Elicitation:** Translated stakeholder requirements into user stories, functional specifications, and data models, employing diverse requirement elicitation techniques.
- **4. Cloud Strategy Architect (Cloud Automation and Security):** Formulated a unified strategy for cloud automation, security implementation, and operations to optimize Microsoft's cloud infrastructure.
- **5. End-to-End Project Execution:** Successfully led projects through all phases of the project life cycle, including Design, Build, Testing, cutover, Go-live, and hyper care, ensuring timely delivery and quality.
- **6. Documentation Expertise:** Developed comprehensive project documentation, including user stories, acceptance criteria, Statements of Work (SoW), Service Level Agreements (SLAs), and Business Requirement Documents (BRDs).
- **7. Root Cause Analysis (RCA) Expertise:** Facilitated RCA processes by maintaining comprehensive process documentation and templates, ensuring systematic incident analysis and resolution.
- **8. Data Analysis and Pattern Recognition:** Analyzed KPIs data from multiple sources, identifying discrepancies and patterns, and proactively resolving issues to enhance data accuracy and reliability.
- **9. Quality Assurance in Agile Development:** Played a pivotal role in effort estimation and task delegation, with a focus on quality assurance in product design and engineering, adhering to agile principles.
- **10. Client Relationship:** Built and maintained strong client relationships, earning high customer satisfaction ratings with a 4.9 out of 5 CSR (Customer Satisfaction Rating).

## EDUCATION

### Bachelors of Technology Presidency University, Bangalore

2017 – 2021

Computer Science and Engineering

## SKILLS

Azure DevOps

GitHub

SQL

MS Office

PowerBI

CI/CD

Jira

Agile Methodology

SDLC

Stakeholder/Vendor/Project  
Management

Requirement Analysis/Gathering

Documentation

## CERTIFICATES

Microsoft Certified: Azure  
Fundamentals AZ-900

Issued by Microsoft

Mindtree Certified Agile Practitioner

Issued by Mindtree

Foundations of Project Management

Issued by Google

Business Analysis: ECBA, CCBA

Issued by Udemy

## LANGUAGES

English

Native or Bilingual Proficiency

German

Elementary Proficiency

Hindi

Professional Working Proficiency

Kannada

Native or Bilingual Proficiency