MOHITH G C

Bangalore, India | https://mohithgc.co.in | https://www.linkedin.com/in/mohith-gc/ | (+91)7975809830 | mohithgc23@gmail.com

Key: Certified Agile practitioner, ECBA, Azure DevOps, Stakeholder management..

EDUCATION

Bachelor of Technology in Computer Science and Engineering   **2017 - 2021**
Presidency University, Bangalore, India   *GPA*: *2.90/4.00*

WORK EXPERIENCE

Business Analyst @LTIMindtree Ltd   **June 2021 - Present**
Client/Project: ***Microsoft Azure DevOps***

Responsibilities:

- Coordinated with IT stakeholders and brought different technology groups together for problems solving/ resolution.
- Crafted and implemented a dynamic project dashboard for Microsoft PG, utilising advanced automation techniques, effectively streamlining project management processes and providing real-time insights for strategic decision-making.
- Translated stakeholder requirements into user stories, functional specifications and data models by using various requirement elicitation techniques,
- Created a unified strategy for cloud automation, security implementation, and operations.
- Planned and executed the project through the various phases of the project life cycle including Design, Build, Testing, cutover, Go-live and hyper care.
- Partnered with Microsoft operations and product team for various incidents, problem resolution and changes.
- Facilitated RCA, by maintaining process documentation and templates associated with the incident.
- Assisted in developing analysis workflow improvements to raise effectiveness by 10% and decrease errors by 15%.
- Provided user acceptance testing and validation of features/changes from each sprint through testing at the time of releases.
- Gathered business/product requirements, interacted with end-users, developers, product managers and SMEs to get a good understanding of the existing business processes.
- Played a major role in effort estimation and task delegation with focus on quality assurance in product design and engineering, following agile principles.
- Analysed data from multiple sources to identify discrepancies, spot patterns and eliminated suspicion.
- Orchestrated offshore development and SRE team on a daily basis, ensuring backlog alignment with product vision and release strategy.
- Developed user stories, acceptance criteria, and other project documentations like SoW's, SLAs, BRDs.
- Prepared and created sprint calendars, boards and drove the sprint calls and scrum meetings.
- Built and maintained client relationship by receiving various appreciations and 4.9 CSR out of 5.

Tech Stack: Microsoft Azure, Azure DevOps(Boards, Repo & Pipelines), GitHub, JIRA, SQL, HTML, MS Office, Power BI.

Functional Skills: SDLC, Agile Framework, Site Reliability Engineering, CI/CD, Release management, CRM, Time management, Requirements Analysis, Production support, Stakeholder management, Project management.

LEADERSHIP EXPERIENCE

Team Leader @Phaze Experience Ltd (part-time).   **2019 - 2020**
- Created business plans for micro-businesses and sport franchises.

CERTIFICATIONS (selected)
- Google certified Project management foundation
- Microsoft Certified Azure Fundamentals AZ 900
- Mindtree certified Agile practitioner.

Recognition/Awards: Mindtree Spot-on Award for excellence, All-rounder of the year, Best Debater

Publication: Transport Management System