

DR. VISHWANATH KARAD
MIT – WORLD PEACE UNIVERSITY

School Of Management (UG)

Bachelor Of Business Administration
(Computer Application)

PROJECT REPORT

Course Code : BBC304A

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Name:	Mohit Rajendra Mhamunkar, Ankita Chaudhary
Roll No:	49, 20
Project Title:	POS Management System For Café & Restaurant

Student Information

Sr No	Particulars	Details
1.	Student's Name	Mohit Rajendra Mhamunkar Ankita Chaudhary
2.	Student's Roll No	49 20
3.	Guide's Name	Prof. Sudeepta Bannerjee
4.	Programme Name	Bachelor Of Business Administration (Computer Application)
5.	Trimester	07
6.	Course Code	BBC304A
7.	Project Title	POS Management For Café & Restaurant

Name:	Mohit Rajendra Mhamunkar, Ankita Chaudhary
Roll No:	49, 20
Project Title:	POS Management System For Café & Restaurant

Submission Deadline

Sr No	Particulars	Date Of Submission	Remarks	Signature
1.	Synopsis	29th August 2020		
2.	Requirement Gathering	2 nd September 2020		
3.	System Design	6 th September 2020		
4.	User Interface Design	12 th September 2020		
5.	Internal Evaluation	5 th October 2020		
6.	External Evaluation	20 th October 2020		

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Undertaking

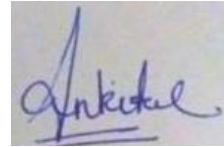
I declare that the work presented in this project titled “**POS Management System For Café & Restaurants**”, submitted to **BBA-(Computer Applications)** Department, **School Of Management (UG)**, MIT World Peace University, Pune for the award of **Bachelor of Business Administration in Computer Applications** degree, is our original work. I have not plagiarized or submitted the same work for the award of any other degree. In case this undertaking is found incorrect, I accept my degree may be unconditionally withdrawn.

Date: 5th October 2020

Name: Mohit Rajendra Mhamunkar

Signature: 

Name: Ankita Chaudhary

Signature: 

Name:	Mohit Rajendra Mhamunkar, Ankita Chaudhary
Roll No:	49, 20
Project Title:	POS Management System For Café & Restaurant

Certificate

This is to certify that Mr. **Mohit Rajendra Mhamunkar** and Ms. **Ankita Chaudhary** of **BBA-(Computer Applications)** Department, School Of Management (UG), MIT World Peace University, Pune has successfully completed the project work titled **“POS Management System For Café & Restaurants”**, in partial fulfilment of requirement for the completion of **BBA-(Computer Applications)** course as prescribed by the University. The project report is the record of authentic work carried out by him/her during the period from **August 2020** to **October 2020**. He/She has worked under my guidance.

Signature: _____

Name: Prof. Sudeepta Bannerjee
Project Guide (Internal)
Date: 5th October 2020

Signature: _____

Name: Prof. Vinaya Nimbolkar
Course In-charge
Date:

Name:	Mohit Rajendra Mhamunkar, Ankita Chaudhary
Roll No:	49, 20
Project Title:	POS Management System For Café & Restaurant

Synopsis

Introduction:-

The project is aimed at developing a standalone application to facilitate Sales Division of Cafes & Restaurants and to simplify the process of billing. The system can be accessed by the Employee and the administrator of the system with proper login.

The system administrator has full control over the system, while the employee has been provided partial features like Customer Registration, Billing, etc. The sole purpose of the following system is to make POS (Point Of Sales) procedure simple & quick.

Statement Of Problem:-

In most of the café & small-scale restaurants the billing process is still happening offline or through coupon generation machines which makes it difficult for Hoteliers to keep a track of sales. The creation of reports is also a difficult task as all the components are offline. All the updates required in POS are done manually which increases the expenditure of the cafés & restaurants in sense of time, manpower, and finance.

Scope Of Study:-

The proposed system is developed considering the following scope

1. The system can store information of all the employees, customers, food items, taxes.
2. The employee is provided with the following features:-
 - a. Registration of a new customer.
 - b. Generation of bill.
 - d. Generation of daily report of sales.
3. The admin is provided with the following features:-
 - a. Registration, Deletion, And Record of customers.
 - b. Registration, Deletion, And Record of employees.
 - c. Registration, Deletion, And Record of items (Food Items).
 - c. Generation of bill.
 - d. Updation & Deletion of taxes.
 - e. Generation of periodic, monthly, and master report of sales.

Need Of Study:-

The old paper based or coupon-based billing system had various drawbacks since the whole system was maintained manually. The process of generating bills was tedious and lengthy. The information of customers wasn't stored and hence couldn't target them for marketing purposes. It was difficult to keep a track of multiple employees and the bills generated by them. It was a tedious process as all the reports were generated manually and had errors due to loss of documents.

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Objectives Of Study:-

1. To maintain details of employees, customers, items, bills, and taxes.
2. To build a software to reduce manual work the goes in managing POS activities.
3. To centralize all the data in a single location.

Functional & Non – Functional Requirements:-

1. Functional-

- a. The admin can register employees after filling their details.
- b. The admin can add items after filling their details, and delete those items as well.
- c. The admin can register, view, and delete taxes.
- d. Admin, Employee can register new customer after filling their details, only admin can delete the customers.
- e. Admin, Employee can generate bills.
- f. Employee can generate daily report. The admin has extra features of generating master, monthly & periodic report.
- g. Admin & Employee have personalized Dashboard with user displayed on it.

2. Non – Functional-

- a. Secure access to Dashboard using username & password.
- b. Date & Time added to Dashboard for convenience.
- c. Admin & Employee have logout option.

Feasibility Study:-

Feasibility Study includes the considerations of all possible ways to provide a solution to the given problem statement.

a. Economic Feasibility-

- ✚ All the hardware and software should be economical and can be easily borne by the organizations.
- ✚ The organization will overcome the initial costs required in keeping track of employees and looking After POS system for any café or restaurant.
- ✚ The system won't require heavy technology hence will be pocket friendly for the cafes & restaurants.

b. Technical Feasibility-

- ✚ This included the study of function, performance, and constraints that may affect the ability to achieve an acceptable system.
- ✚ To check if everything was possible using different types of frontend and backend platforms known.
- ✚ The system is designed and developed in such a way that it takes less storage and can execute on a minimal device.

c. Operational Feasibility-

- ✚ The system should be easy to use by the café & restaurants and must be user friendly and self-explanatory.

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✚ The Administrator & Employees will be provided with proper hands on training of the system which will make it easier for them to use it with ease.

Technology Used:-

- ✚ Front End Technology: C# (.NET Framework)
- ✚ Back End Technology: Microsoft Access
- ✚ IDE Used: Visual Studio 2019 (Version 16.7.1)
- ✚ Operating System: Windows 10
- ✚ Computer Processor: Intel Core i5 7th Generation
- ✚ Hard Disk: 10 GB
- ✚ RAM: 4 GB

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Requirement Gathering

This document describes the requirement for the POS (Point Of Sales) Management System that will meet the current requirements of hospitality industry and offer significant improvement by adding real time processing, robust reporting and improved billing process experience.

The mode of requirement gathering for the system under study was **personal interview, research and observation**. The outcome of the requirement gatherings are as follows:-

- ✚ The system should allow administrator/owner to add multiple employees/users efficiently.
- ✚ The system should be interactive and intuitive.
- ✚ The system should incorporate cool colours in it's UI for comfortable and long working hours.
- ✚ The system should be able to generate bills without hustle.
- ✚ The system should have limit on number of items in the bill (50 items).
- ✚ The system should be able to give customer specific discounts.
- ✚ The system should be able to add and remove items (Food Items).
- ✚ The system should be able to print bills.
- ✚ The system should be able to generate and print Daily reports for the Employees.
- ✚ The system should be able to generate and print Master, Monthly & Periodic reports for the Admin for analysis.

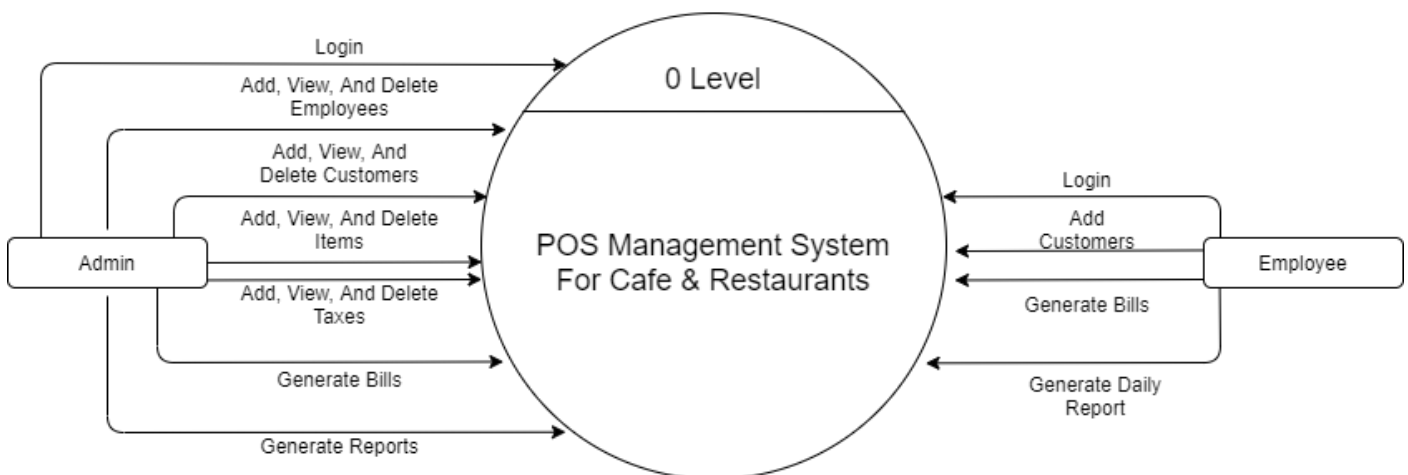
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System Design

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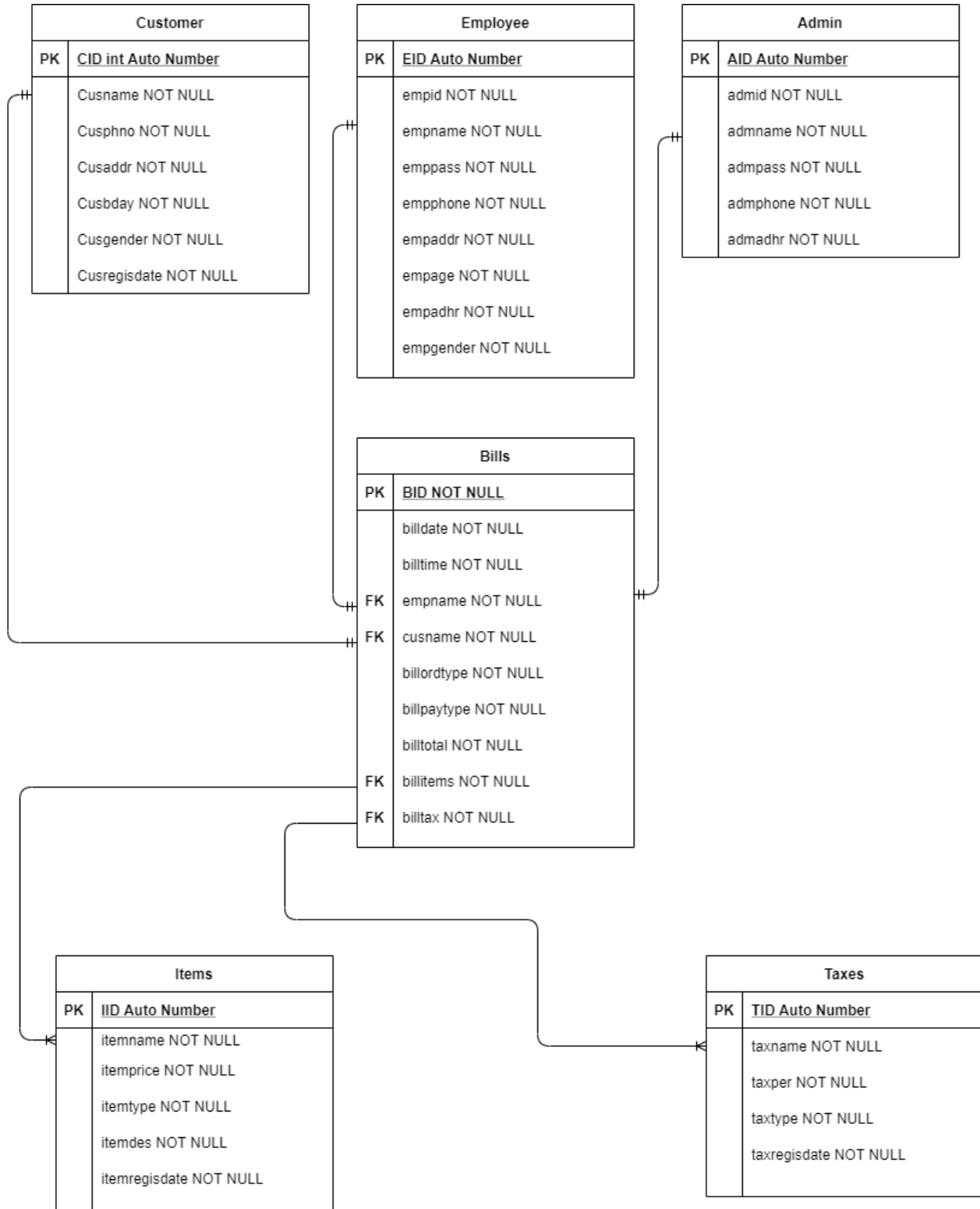
DFD – Context Level

Context Level DFD



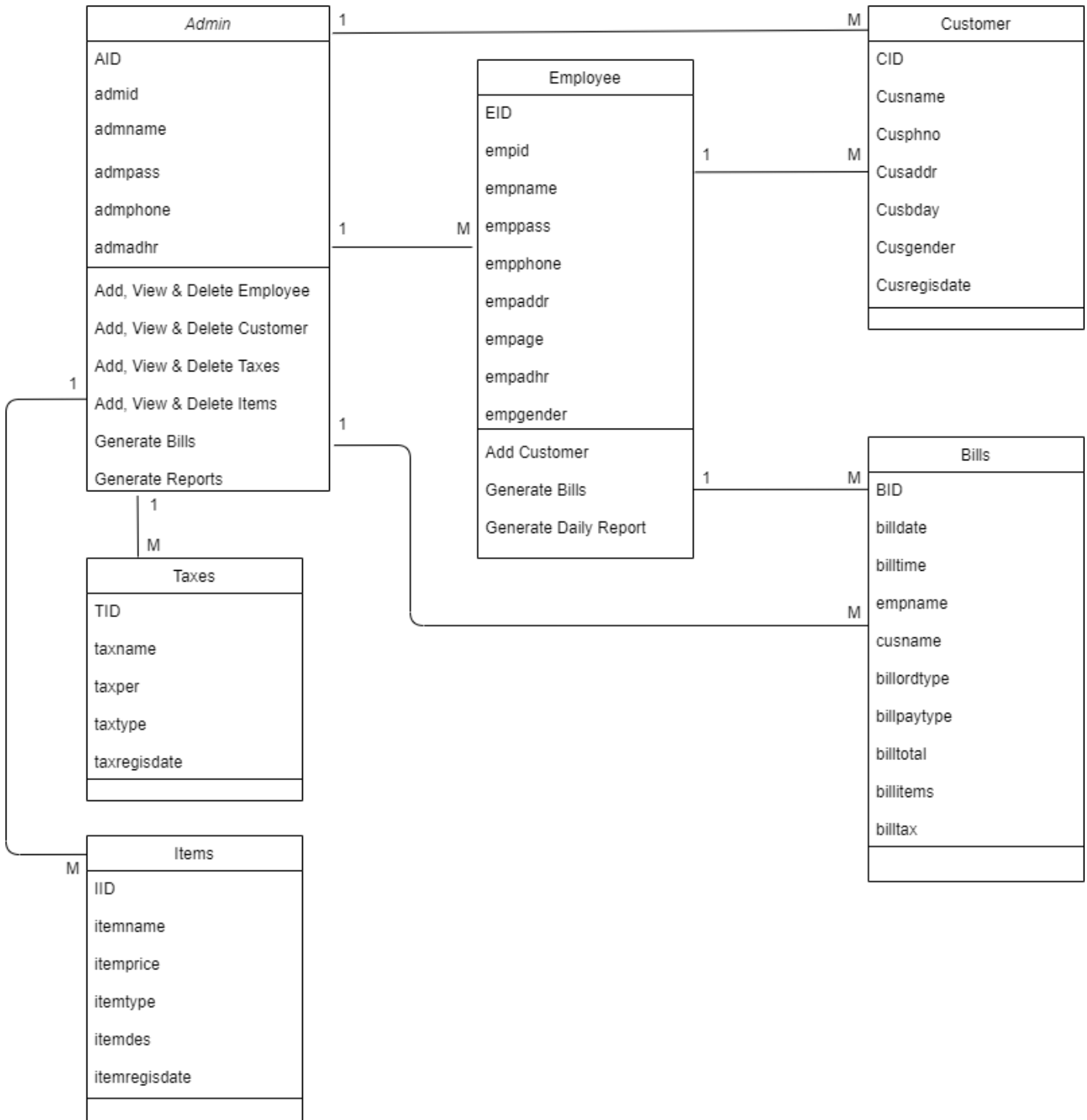
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Entity Relationship Diagram



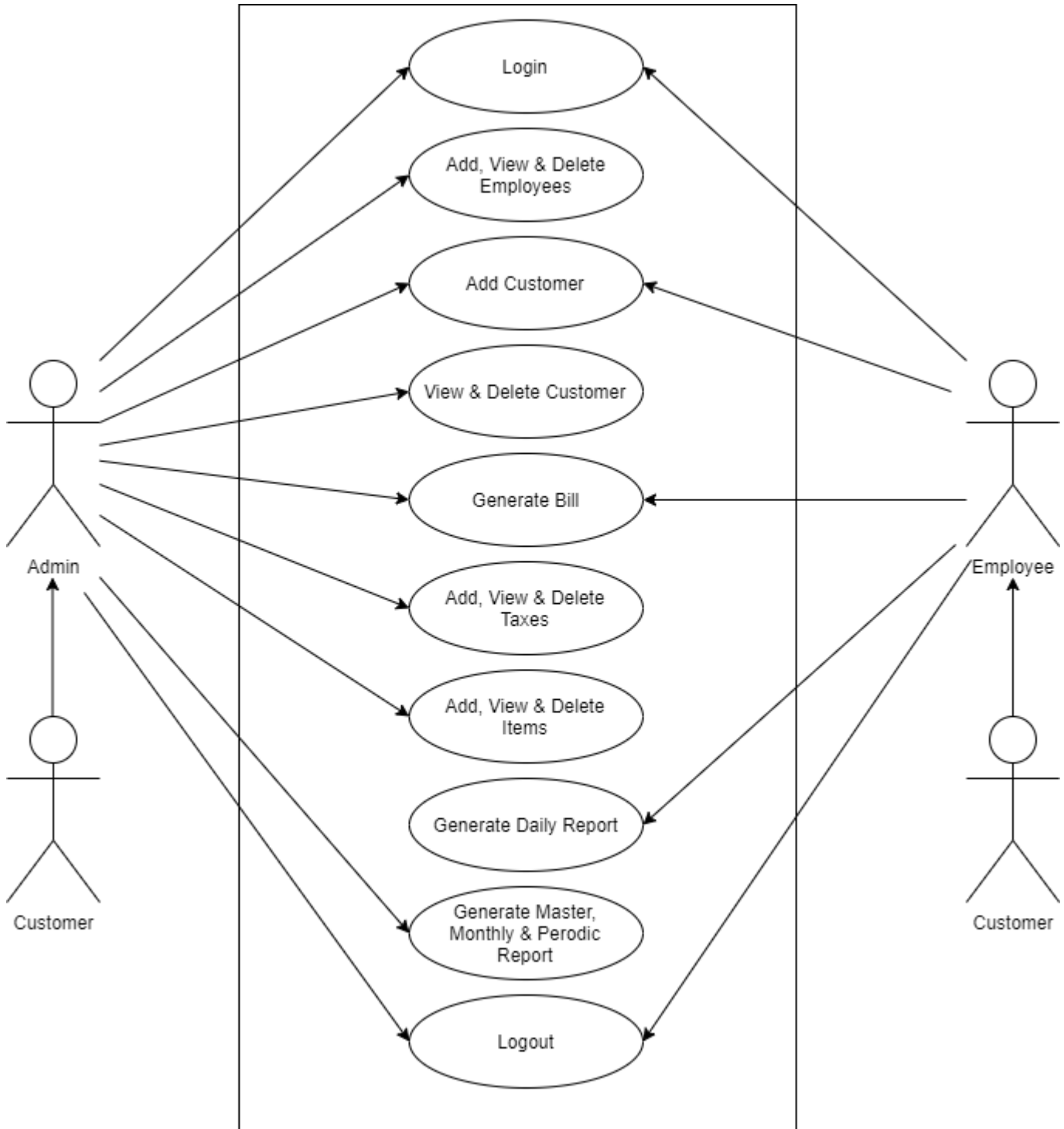
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Class Diagram



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Use Case Diagram

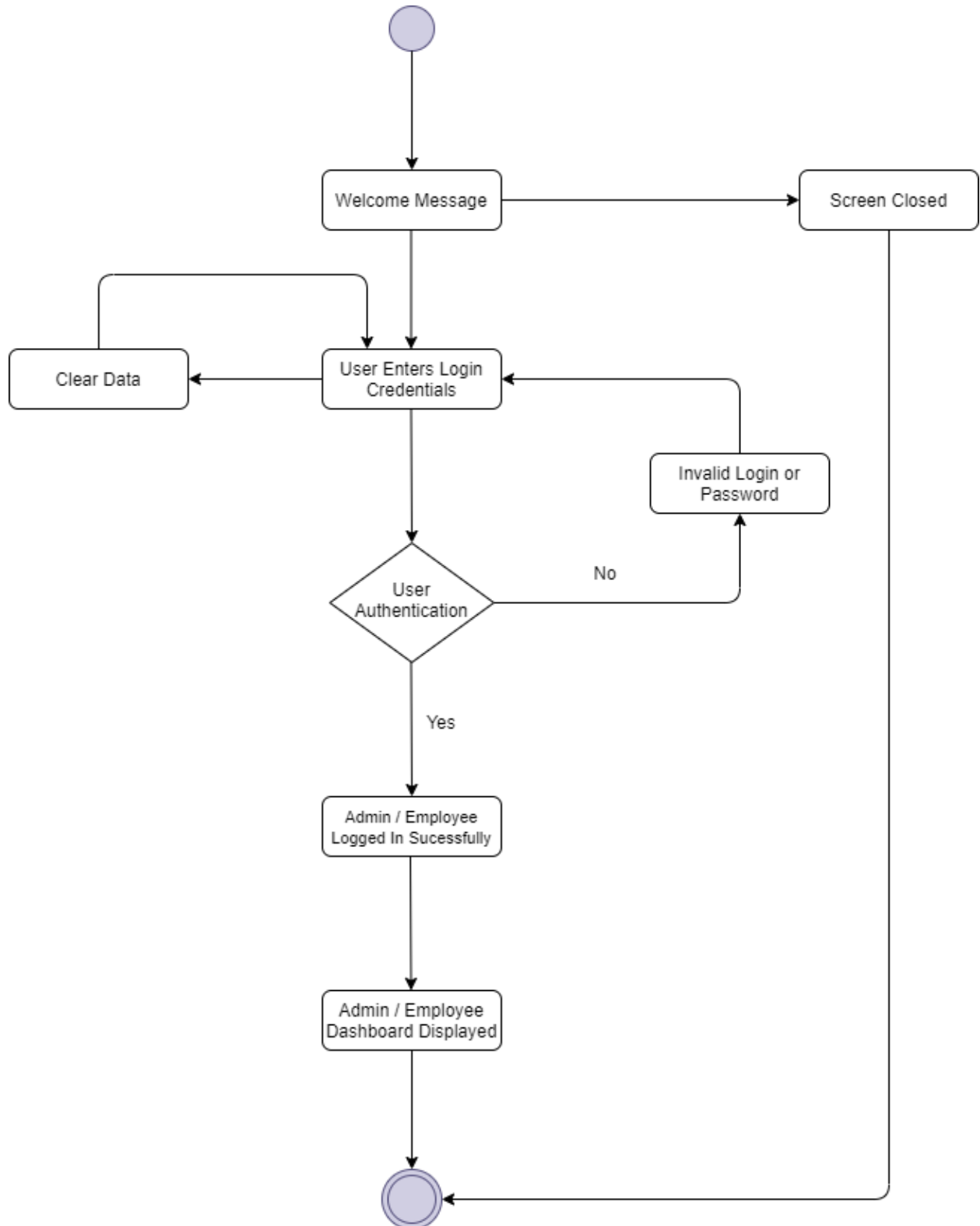


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Activity Diagram

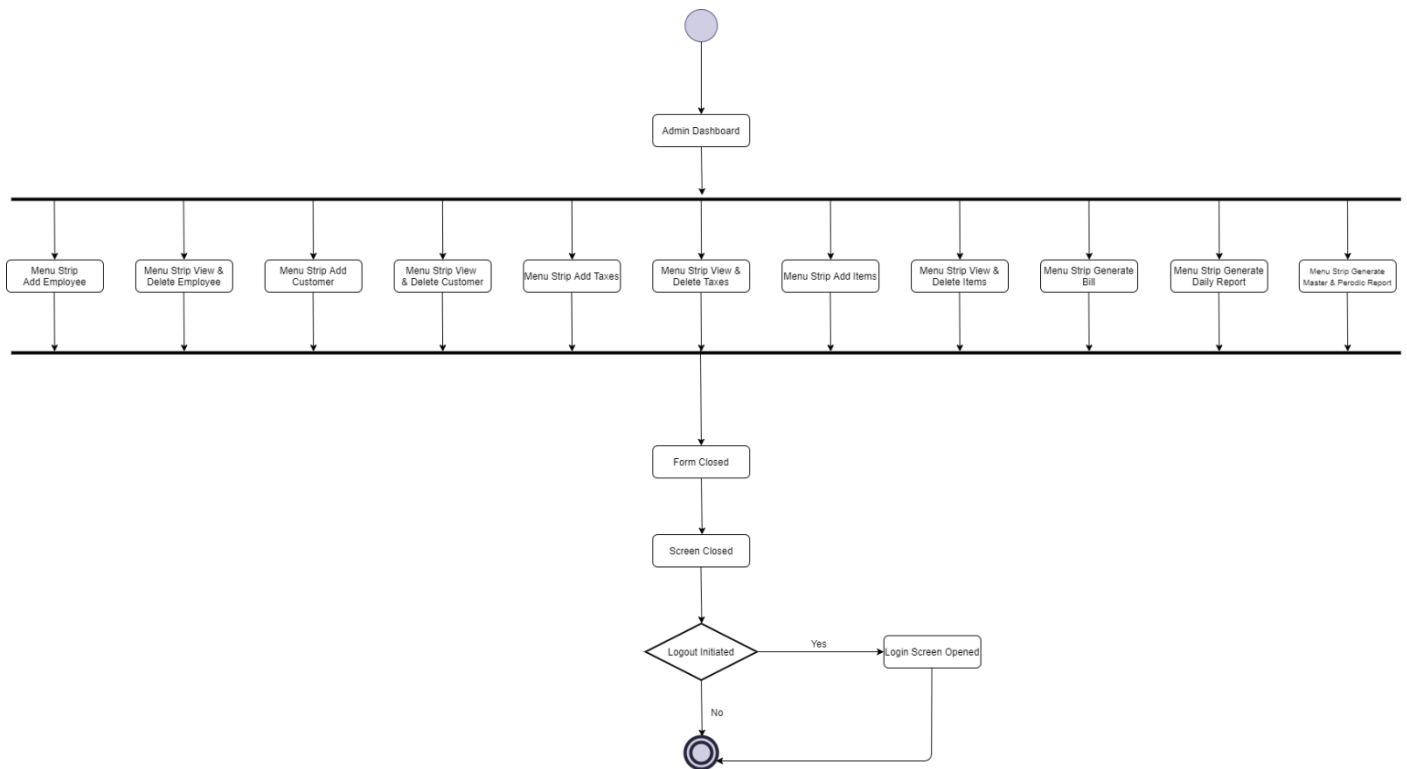
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Login Form



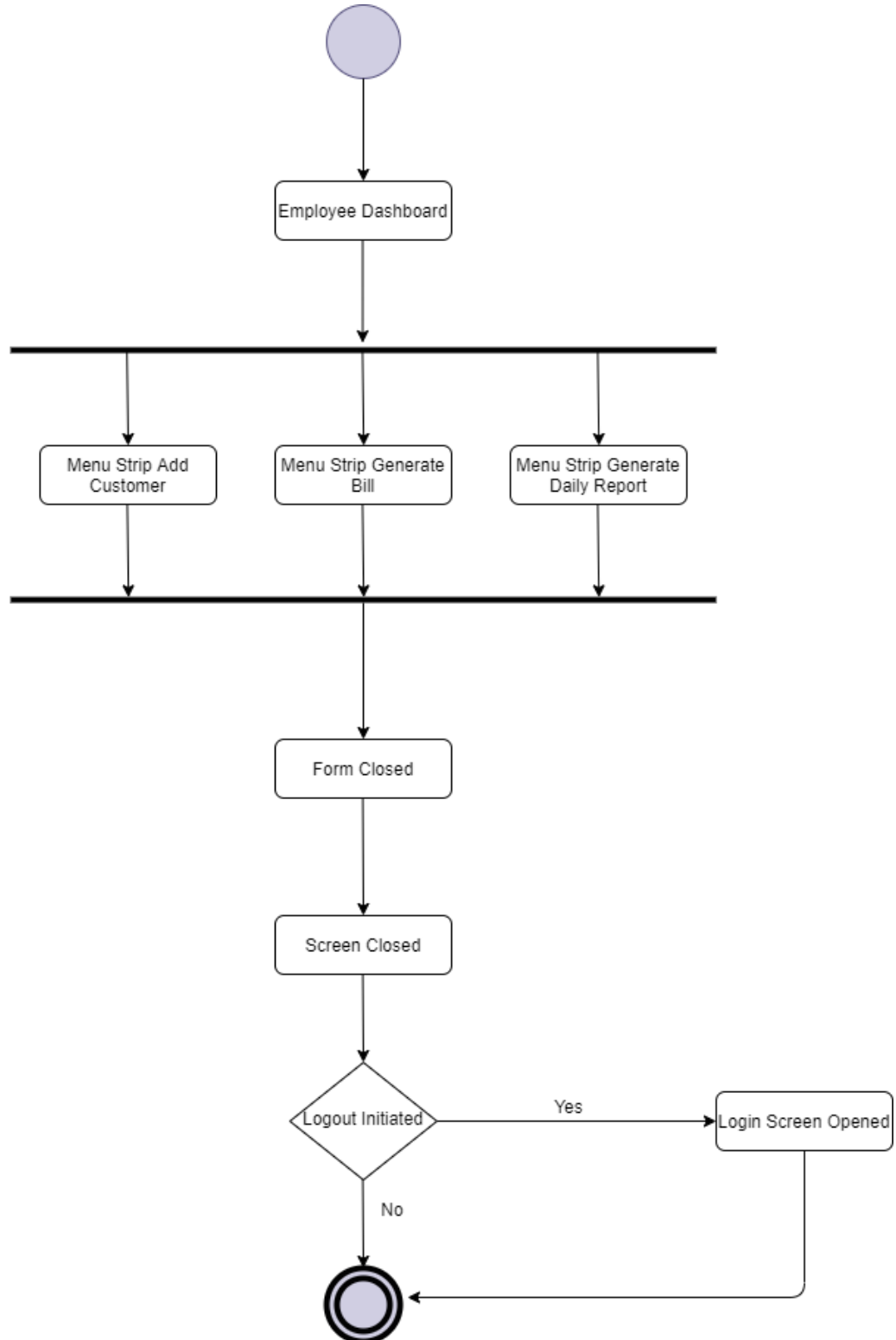
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Admin Dashboard



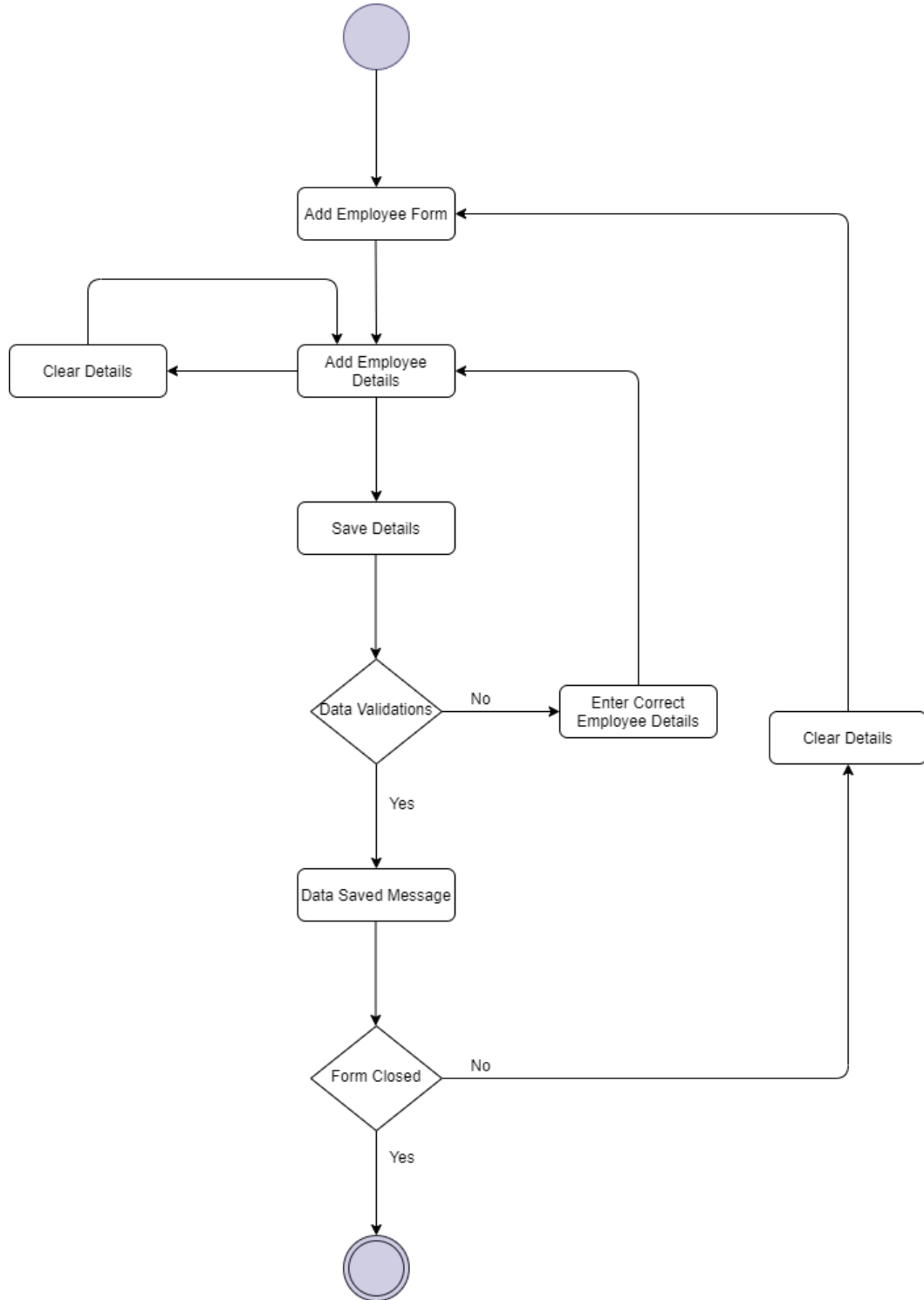
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Employee Dashboard



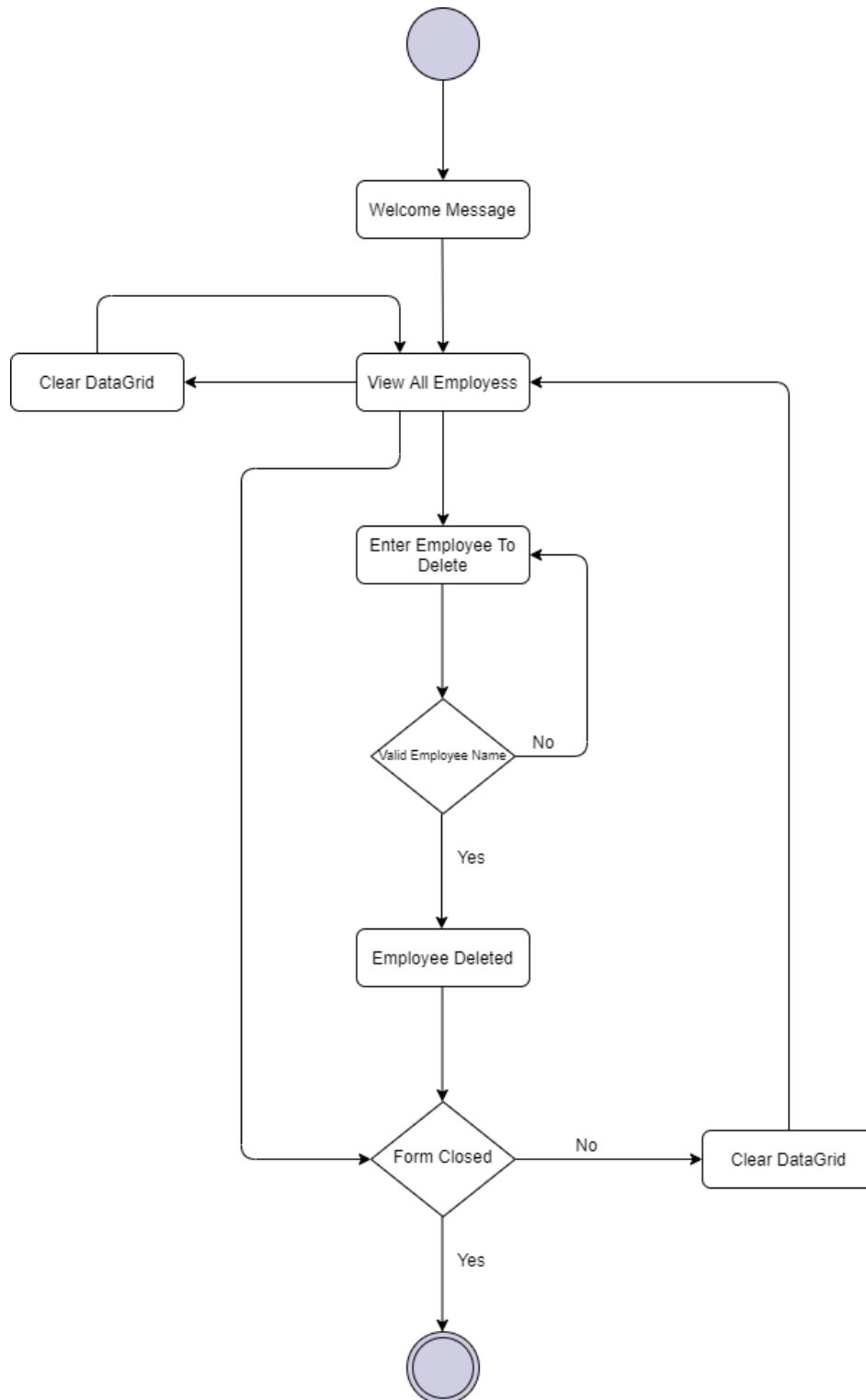
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Add Employee



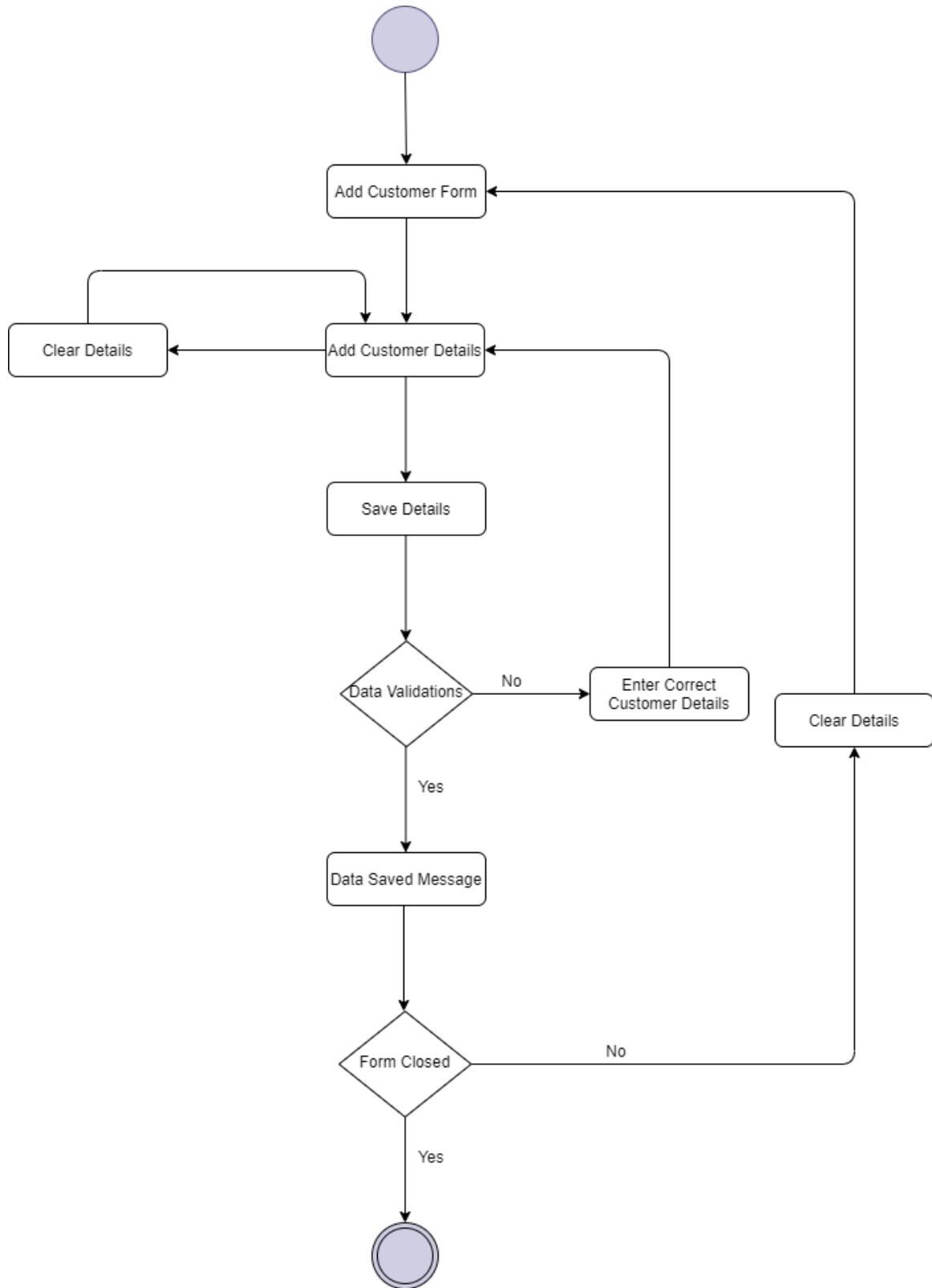
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View & Delete Employee



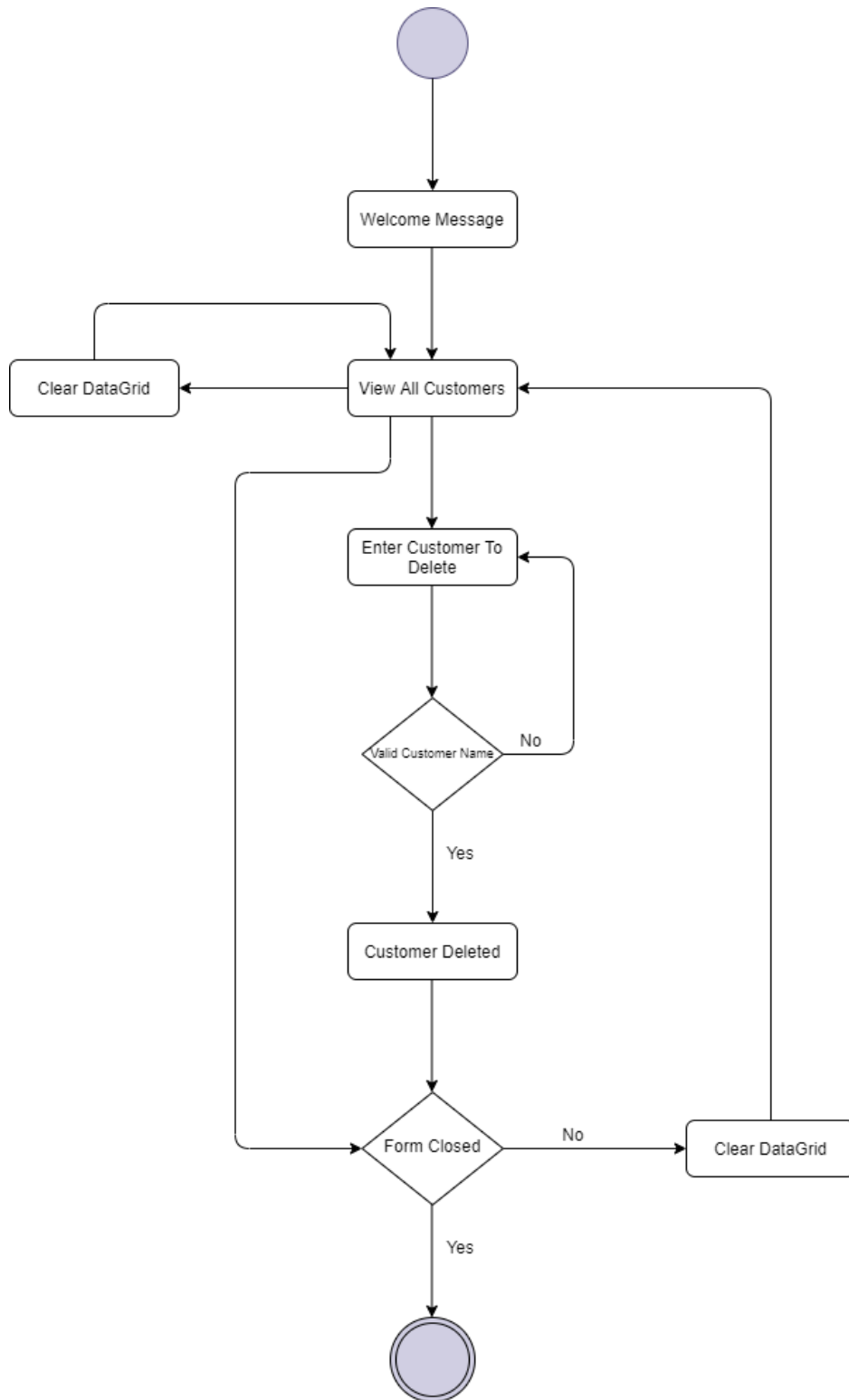
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Add Customer



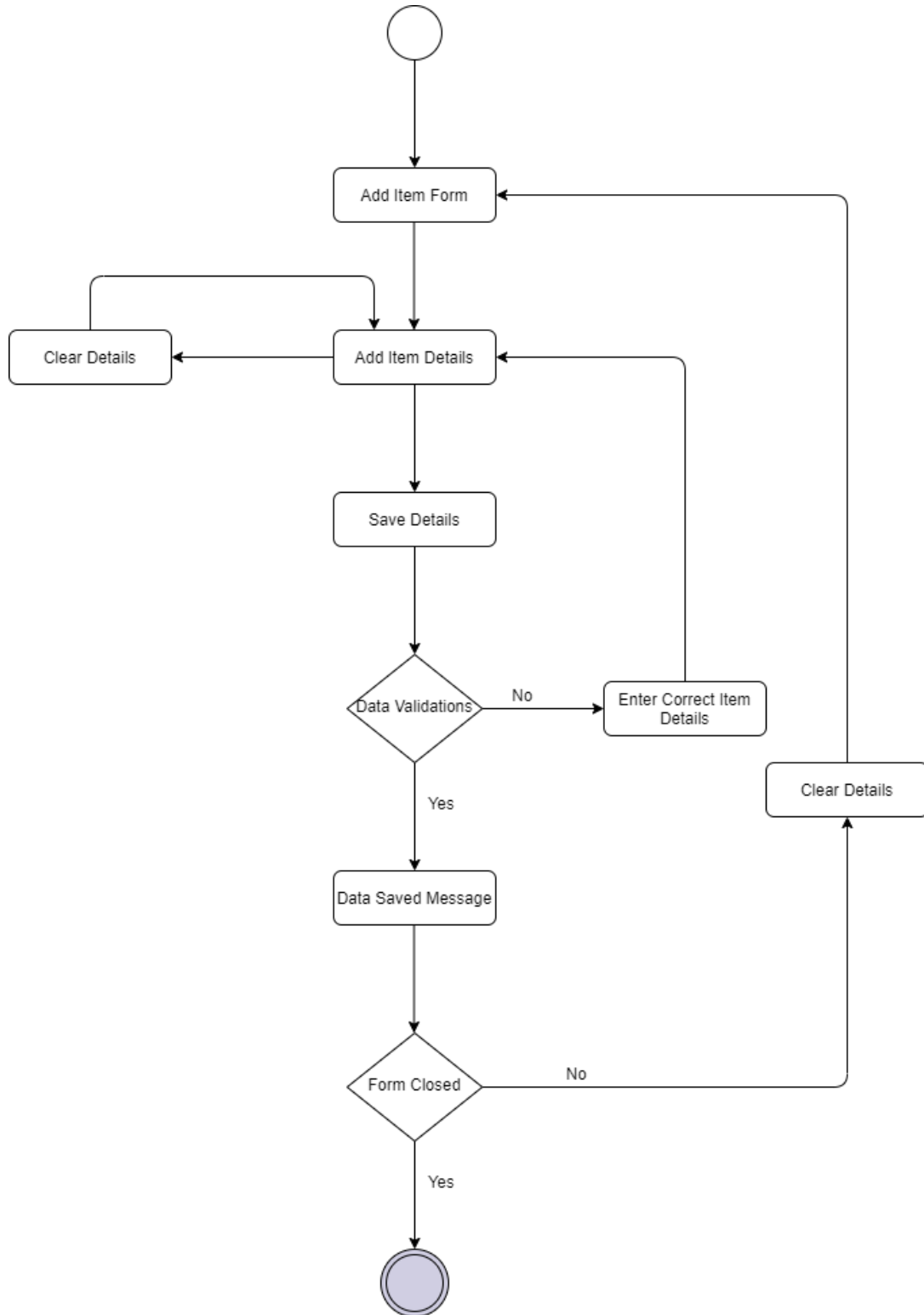
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View & Delete Customer



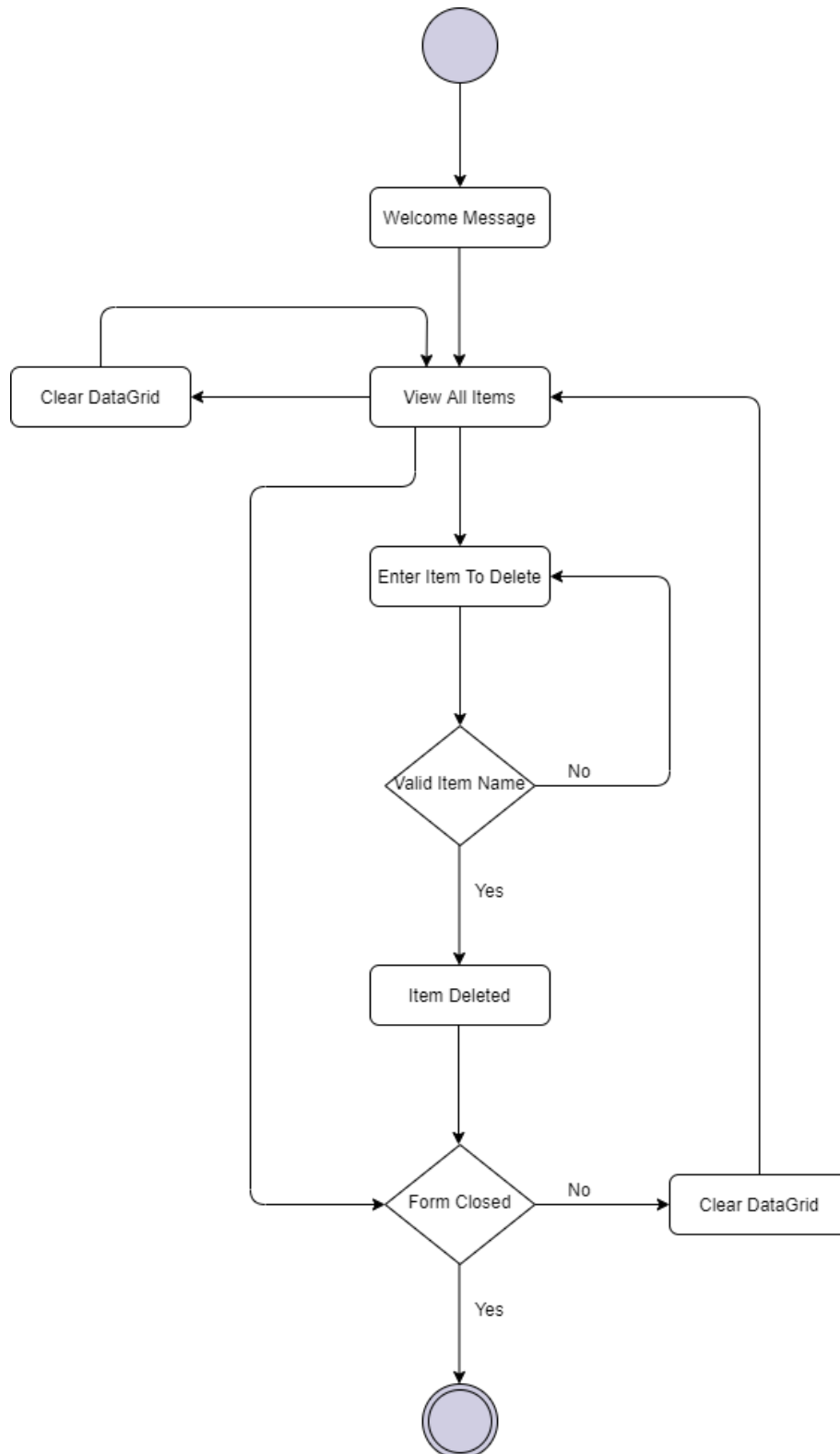
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Add Items



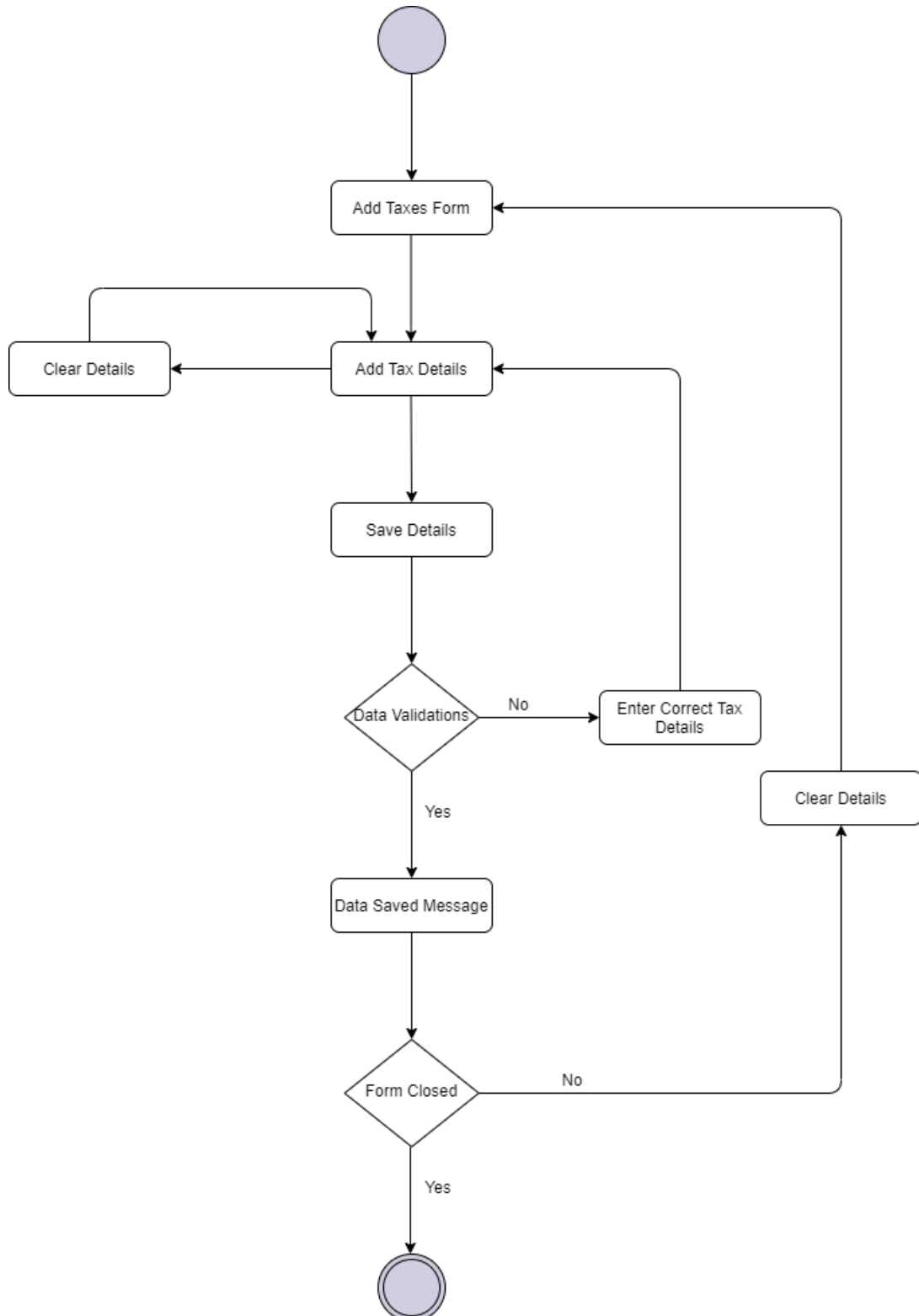
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View & Delete Items



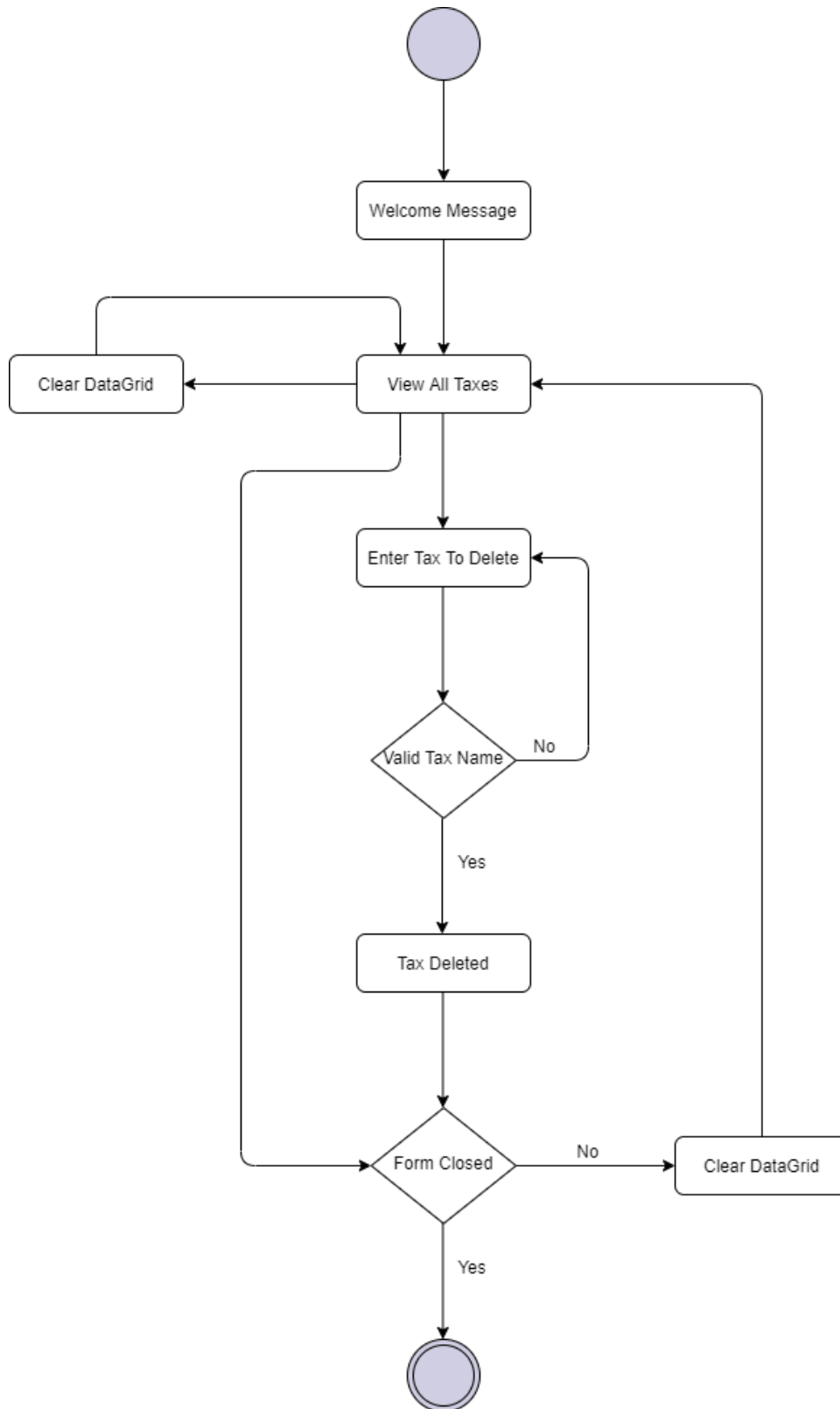
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Add Taxes



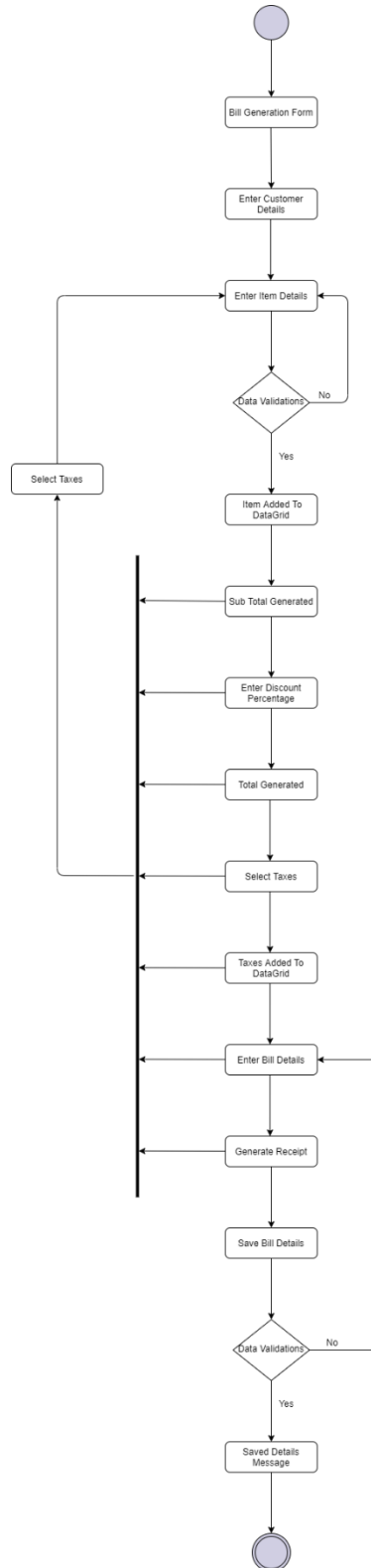
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View & Delete Taxes



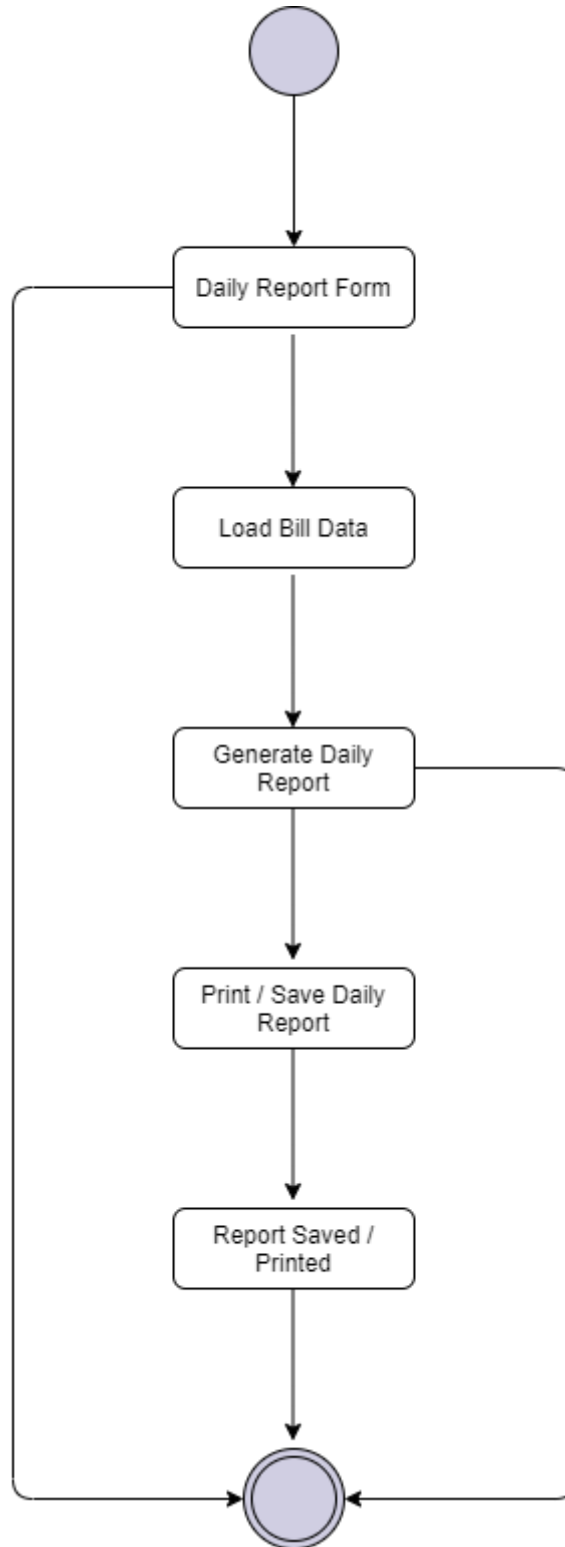
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Bill Generation



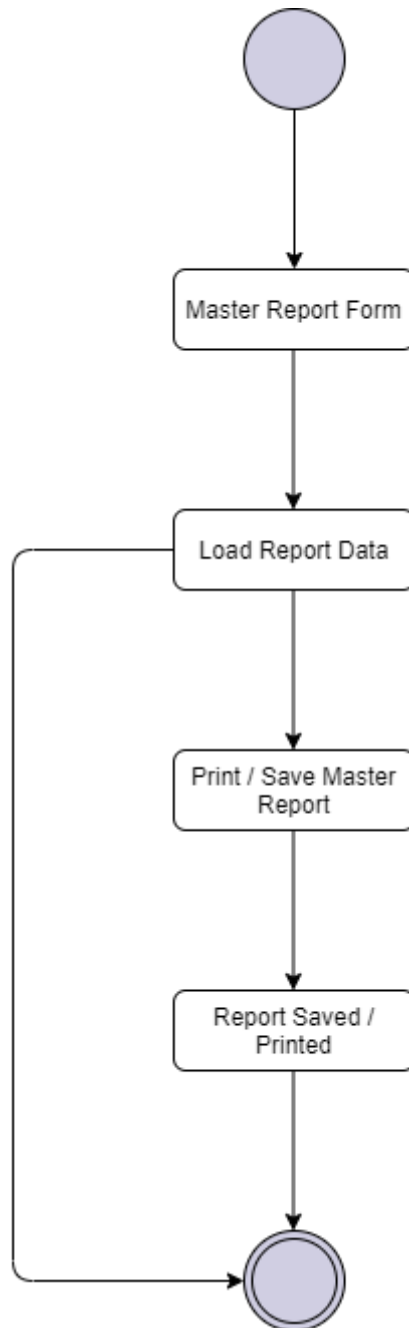
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Daily Report



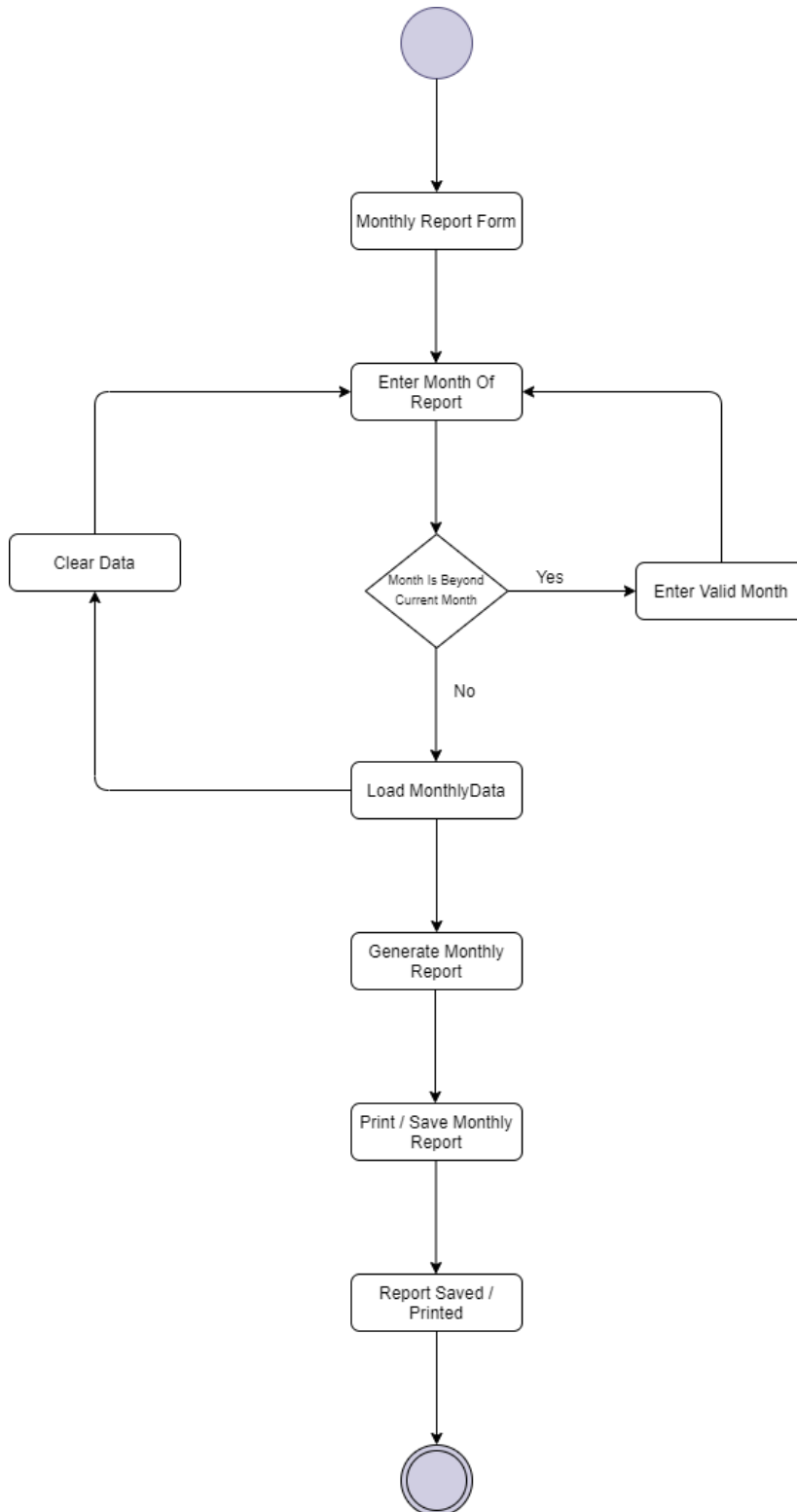
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Master Report



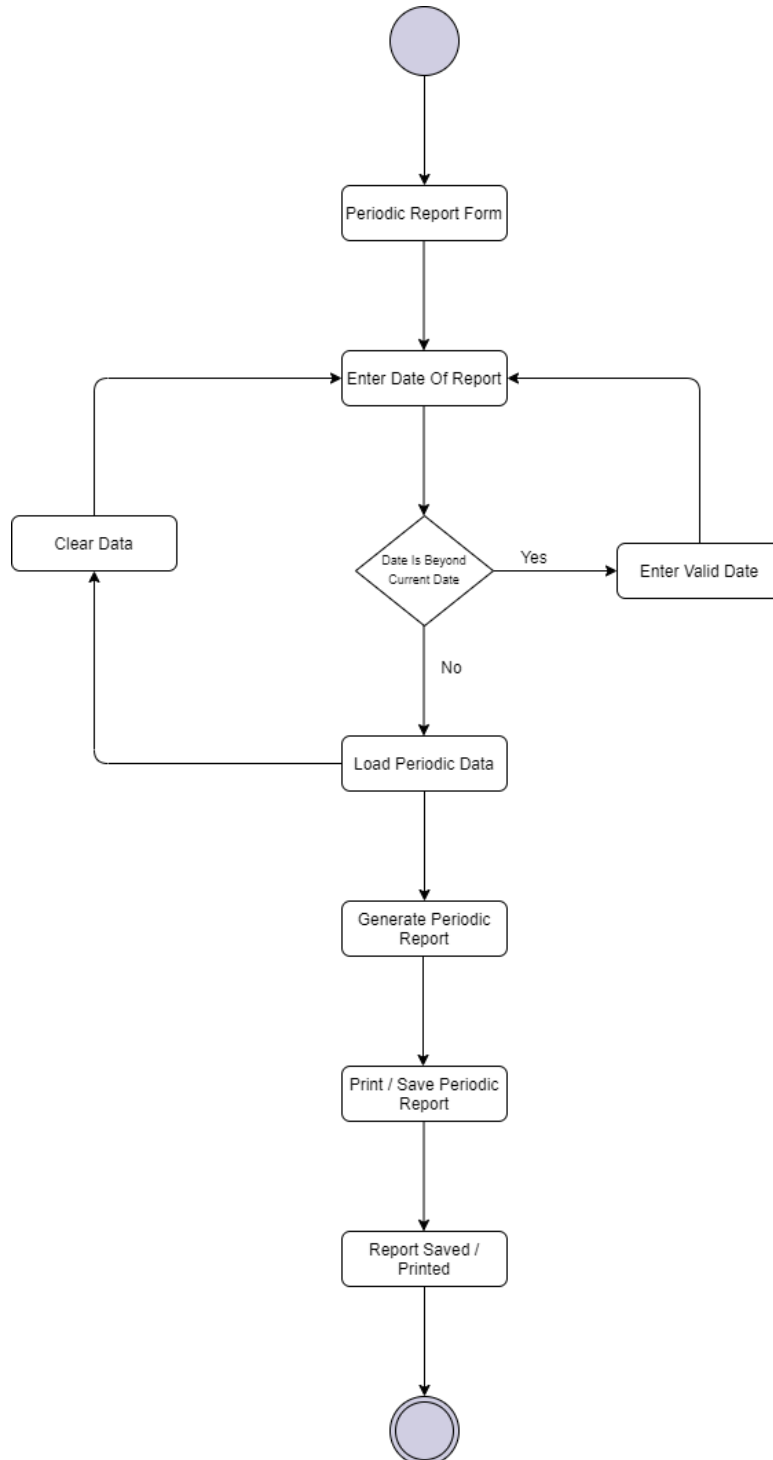
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Monthly Report



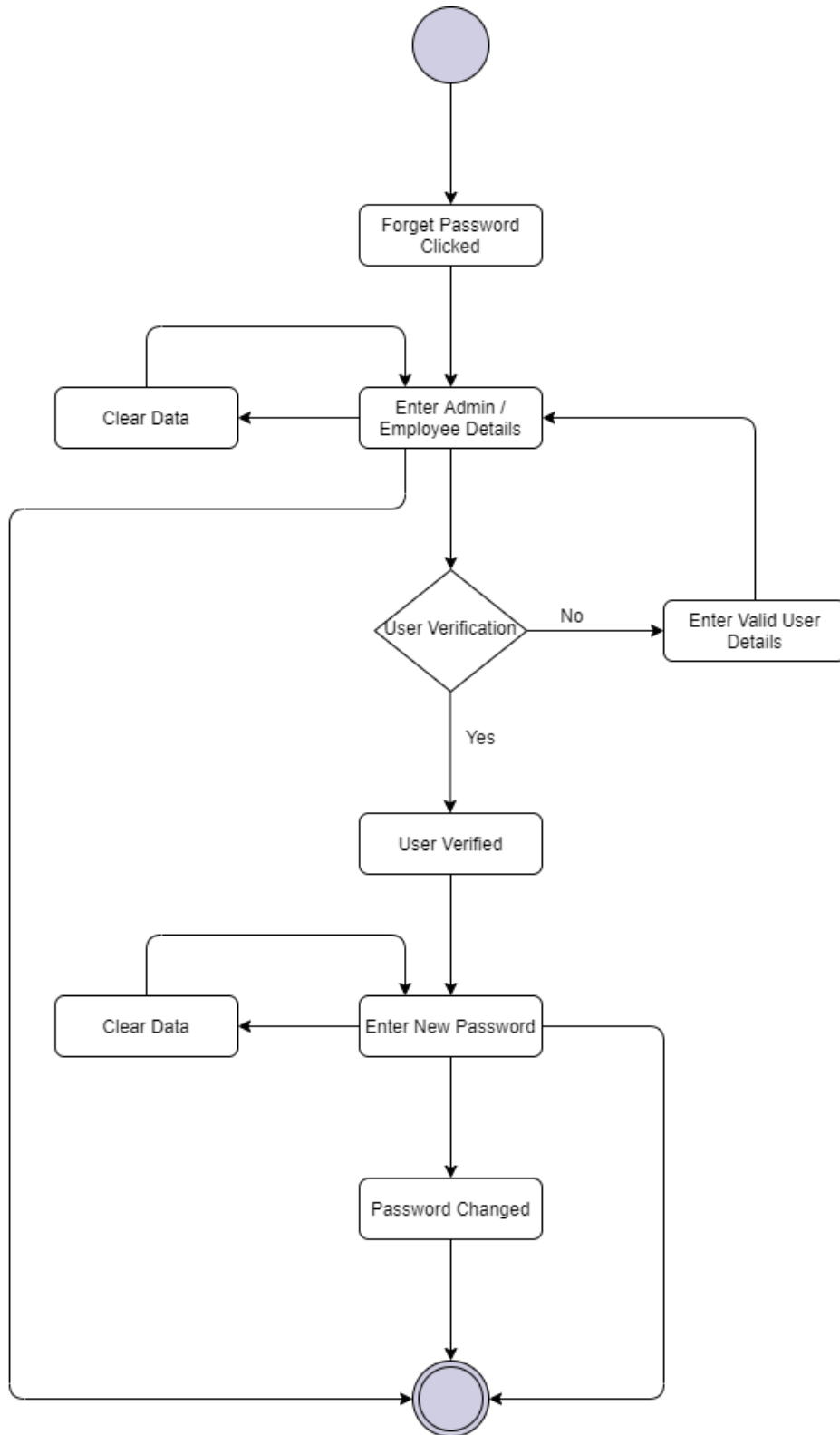
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Periodic Report



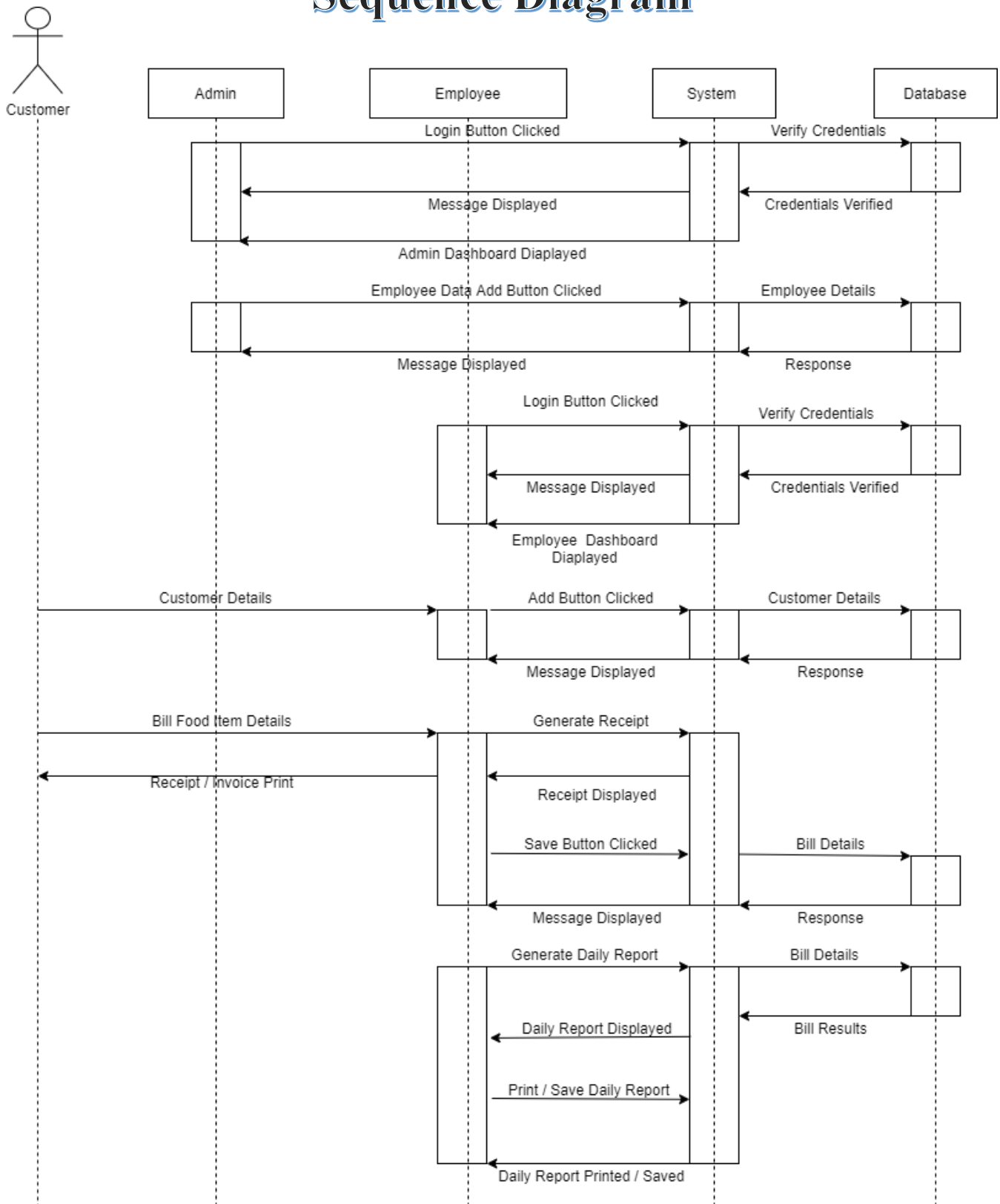
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Forget Password

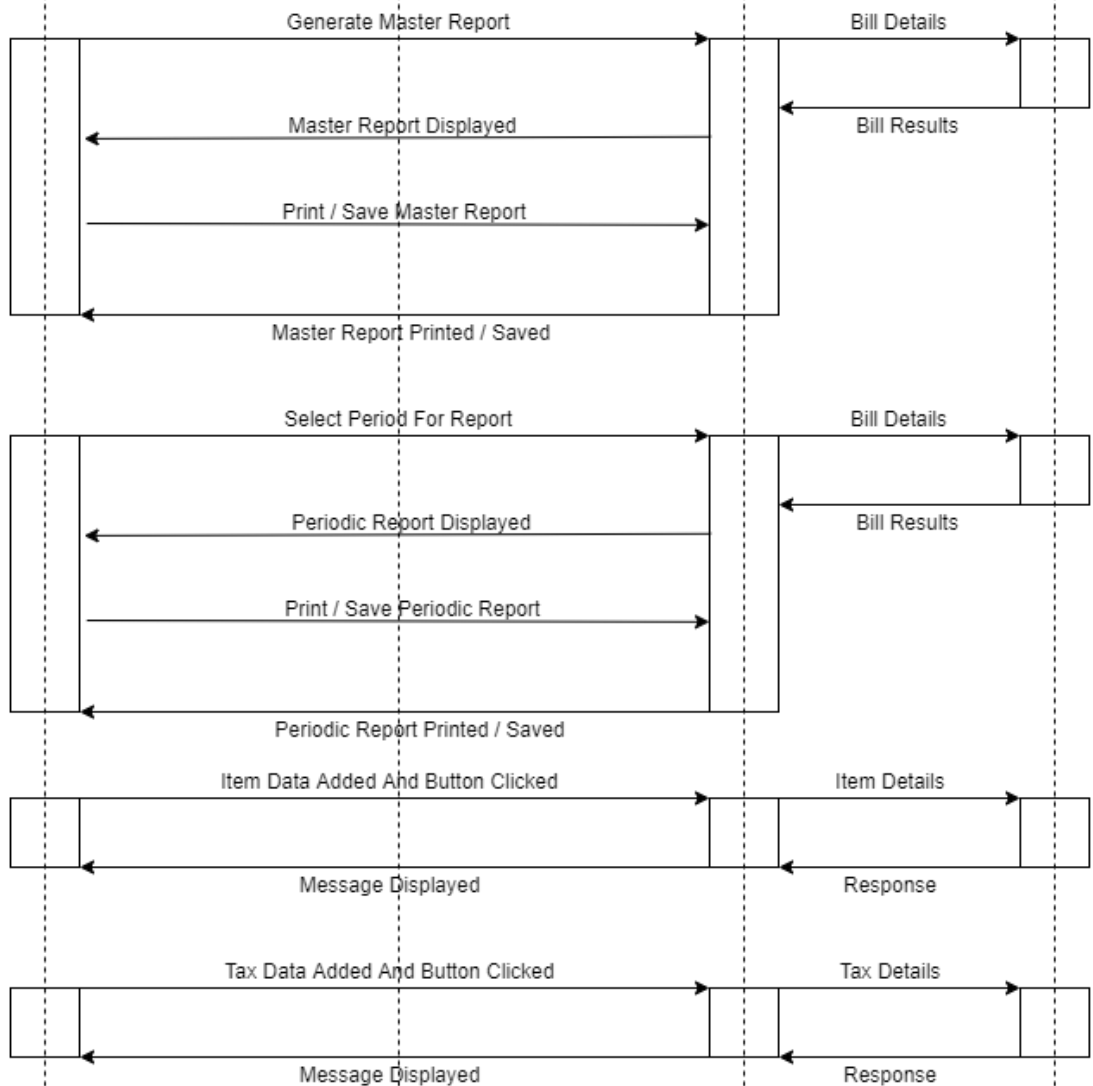


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Sequence Diagram



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Data Dictionary

Table	Attributes	Datatype	Constraints	Control	Validations	Description
Admin	AID	Auto Number	Primary Key	None	Unique & Auto Increment	Admin Primary Key
	admid	Short Text	None	None	Non Empty	Admin User ID
	admname	Long Text	None	None	Non Empty	Admin Name
	admpass	Short Text	None	None	Non Empty	Admin Password
	admphone	Long Text	None	None	Non Empty & 10 Digits	Admin Phone Number
	admadr	Short Text	None	None	Non-Empty	Admin Adhaar Number

Table	Attributes	Datatype	Constraints	Control	Validations	Description
Employee	EID	Auto Number	Primary Key	None	Unique & Auto Number	Employee Primary Key
	empid	Short Text	None	Text Box	Non Empty	Employee User ID
	empname	Long Text	None	Text Box	Non Empty	Employee Name
	emppass	Short Text	None	Text Box	Non Empty	Employee Password
	empphone	Long Text	None	Text Box	Non Empty & 10 Digits	Employee Phone Number
	empaddr	Long Text	None	Text Box	Non Empty	Employee Address
	empage	Number	None	Text Box	Non Empty	Employee Age
	empadr	Short Text	None	Text Box	Non Empty & 12 Digits	Employee Adhaar Number
	empgender	Short Text	None	Radio Button	Non Empty	Employee Gender

Table	Attributes	Datatype	Constraints	Control	Validations	Description
Customer	CID	Auto Number	Primary Key	None	Unique & Auto Generated	Customer Primary Key
	Cusname	Long Text	None	Text Box	Non Empty	Customer Name
	Cusphno	Short Text	None	Text Box	Non Empty & 10 Digits	Customer Phone Number
	Cusaddr	Long Text	None	Text Box	Non Empty	Customer Address
	Cusbdy	Short Text	None	Combo Box	Non Empty	Customer Birthday & Month
	Cusgender	Short Text	None	Radio Button	Non Empty	Customer Gender
	Cusregisdate	Short Text	None	None	None	Customer Registration Date

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Table	Attributes	Datatype	Constraints	Control	Validations	Description
Taxes	TID	Auto Number	Primary Key	None	Unique & Auto Generated	Tax Primary Key
	taxname	Short Text	None	Text Box	Non Empty	Tax Name
	taxper	Short Text	None	Text Box	Non Empty	Tax Percentage
	taxtype	Short Text	None	Combo Box	Non Empty	Tax Type
	taxregisdate	Short Text	None	None	None	Tax Registration Date

Table	Attributes	Datatype	Constraints	Control	Validations	Description
Items	IID	Auto Number	Primary Key	None	Unique & Auto Generated	Item Primary Key
	itemname	Short Text	None	Text Box	Non Empty & 20 Char	Item Name
	itemprice	Currency	None	Text Box	Non Empty & Non Negative	Item Price
	itemtype	Short Text	None	Combo Box	Non Empty	Item Type
	itemdes	Long Text	None	Rich Text Box	Non Empty	Item Description
	itemregisdate	Short Text	None	None	None	Item Registration Date

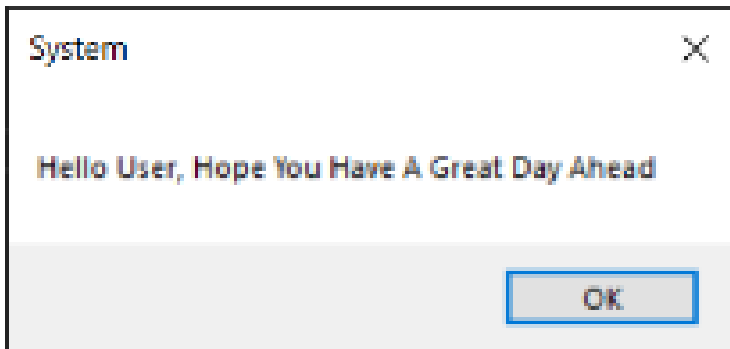
Table	Attributes	Datatype	Constraints	Control	Validations	Description
Bills	BID	Short Text	Primary Key	Text Box	Unique	Bill Primary Key
	billdate	Short Text	None	None	Non Empty	Bill Generation Date
	billtime	Short Text	None	None	Non Empty	Bill Generation Time
	billmonth	Short Text	None	None	None	Bill Generation Month
	empname	Short Text	None	None	Non Empty	Employee Generating Bill
	cusname	Short Text	None	Text Box	Non Empty	Customer Name
	billordtype	Short Text	None	Combo Box	Non Empty	Bill Order Type
	billpaytype	Short Text	None	Combo Box	Non Empty	Bill Payment Type
	billtotal	Currency	None	Text Box	Auto Generated	Bill Grand Total Amount (₹)
	billitems	Long Text	None	Data Grid View	Non Empty	Bill Items
	billtax	Long Text	None	Data Grid View	Non Empty	Bill Taxes

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User Interface Design

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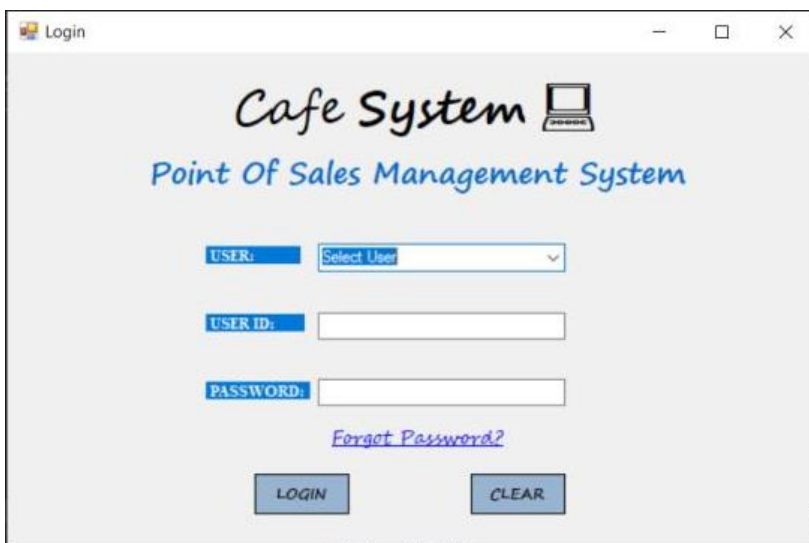
1. Login Form Design




System

Hello User, Hope You Have A Great Day Ahead

OK



Login

Cafe System 

Point Of Sales Management System

USER:

USER ID:

PASSWORD:

[Forgot Password?](#)

LOGIN CLEAR

2. Admin Dashboard Form Design



Admin Dashboard

Dashboard | Users | Customers | Billing | Reports | Help | Logout

USER: Mohit Mhamunkar

18:32

03-10-2020



Cafe System 

Point Of Sales Management System

Developed By: Mohit Rajendra Mhamunkar And Ankita Chaudhary

Name:	Mohit Rajendra Mhamunkar, Ankita Chaudhary
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Project Title:	POS Management System For Café & Restaurant

3. Employee Dashboard Form Design



Employee Dashboard

USER: Rohit Patil

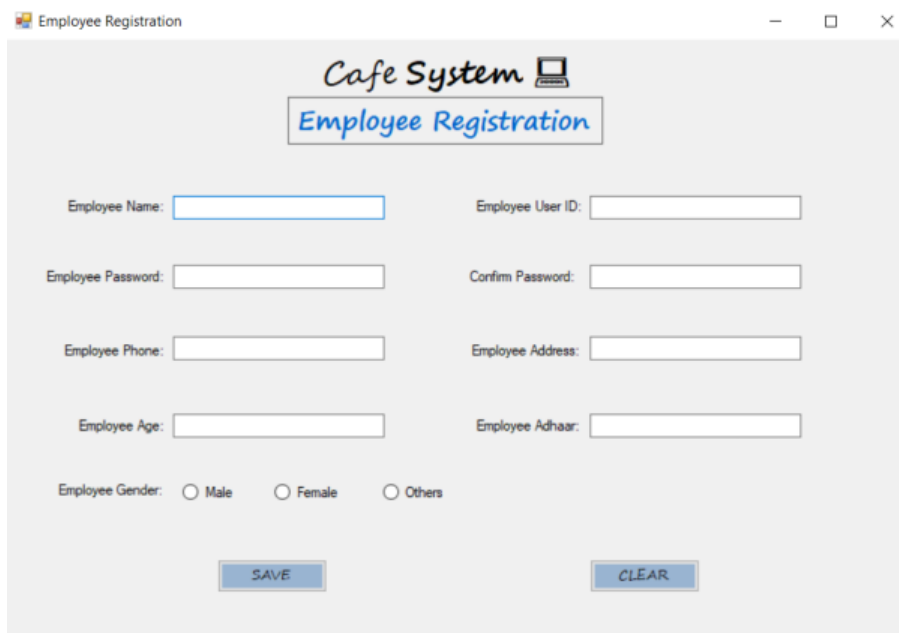
18:37

03-10-2020



Cafe System 
Point Of Sales Management System

Developed By: Mohit Rajendra Mhamunkar And Ankita Chaudhary

4. Insert Employee Form Design



Employee Registration

Cafe System 
Employee Registration

Employee Name: Employee User ID:

Employee Password: Confirm Password:

Employee Phone: Employee Address:

Employee Age: Employee Adhaar:

Employee Gender: ☐ Male ☐ Female ☐ Others

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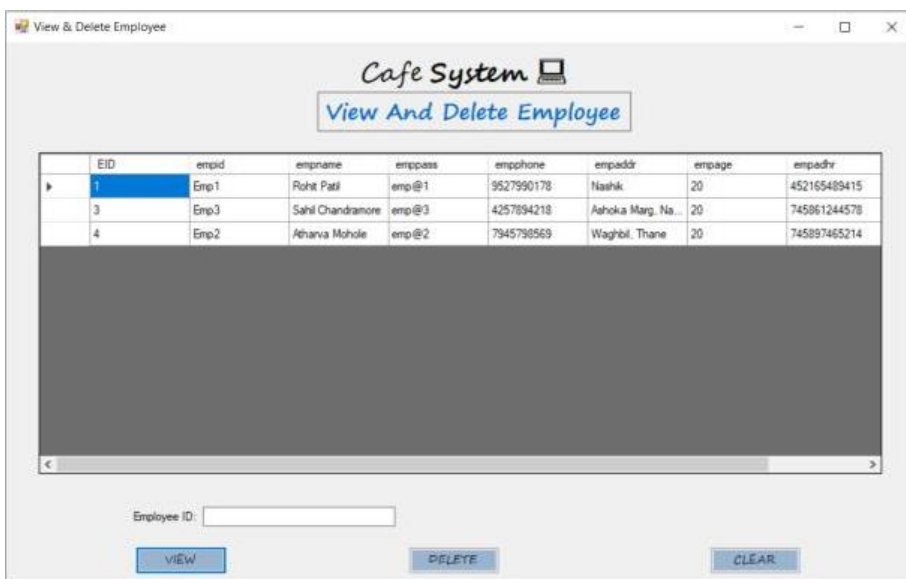
5. View & Delete Employee Form Design

Message



Ready To View Employee Database

OK



The screenshot shows a window titled "View & Delete Employee" with a header "Cafe System" and a sub-header "View And Delete Employee". It contains a table with employee data:

EID	empid	empname	emppass	empphone	empaddr	empage	empaddr
1	Emp1	Rohit Patil	emp@1	9527990178	Nashik	20	452165489415
3	Emp3	Sahil Chandamre	emp@3	4257894218	Ashoka Marg, Na...	20	745861244578
4	Emp2	Atharva Mohole	emp@2	7945798569	Waghbil, Thane	20	745897465214

Below the table is a scroll bar. At the bottom, there is an "Employee ID:" input field and three buttons: "VIEW", "DELETE", and "CLEAR".

6. Insert Customer Form Design



The screenshot shows a window titled "CustomerData" with a header "Cafe System" and a sub-header "Customer Registration". It contains the following form fields:

- Customer Name:
- Customer Phone:
- Customer Address:
- Customer Birthday: Day Month
- Customer Gender: ☐ Male ☐ Female ☐ Others

At the bottom, there are two buttons: "SAVE" and "CLEAR".

Name:	Mohit Rajendra Mhamunkar, Ankita Chaudhary
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Project Title:	POS Management System For Café & Restaurant

7. View & Delete Customer Form Design

Message
 ✕

Ready To View Customer Database

OK

View And Delete Customer
 —
□
✕

Cafe System

 View And Delete Customer

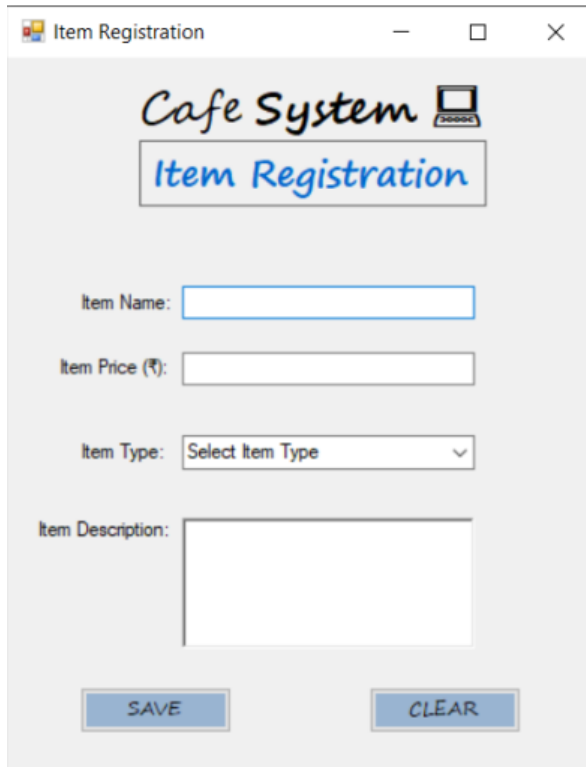
	CID	Cusname	Cusphno	Cusaddr	Custday	Cusgender	Cusregidate
▶	1	Rajendra Mhamu...	9314567894	Indra Nagar, Nas...	28 July	Male	22/08/2020
	2	Rahul Zope	7846894567	Pathardi, Nashik	16 July	Male	22-08-2020
	3	Ranveer Rajput	7984567948	Ashoka Marg, Na...	29 August	Male	22-08-2020
	5	Anil Bhatia	9546789456	Vadgaon Budruk...	1 August	Male	27-08-2020
	6	Rachana Mhamu...	9978467958	Indra Nagar, Nas...	9 August	Female	27-08-2020
	8	Ankita	1487548457	Dhanori, Pune	30 August	Female	06-09-2020

Customer ID:


VIEW
 DELETE
 CLEAR

Name:	Mohit Rajendra Mhamunkar, Ankita Chaudhary
Roll No:	49, 20
Project Title:	POS Management System For Café & Restaurant

8. Insert Item Form Design



Item Registration

Cafe System 

Item Registration

Item Name:

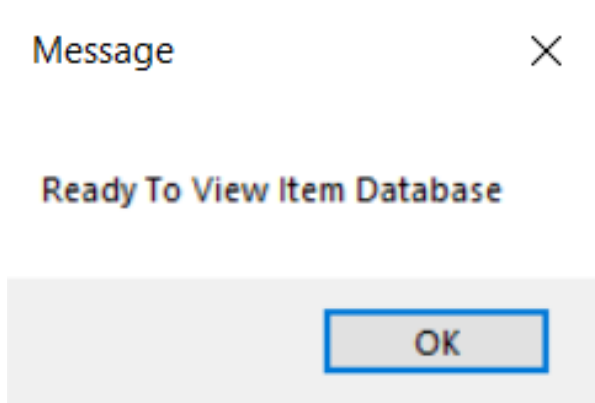
Item Price (₹):

Item Type:

Item Description:

SAVE **CLEAR**

9. View & Delete Item Form Design




Message ×

Ready To View Item Database

OK

Name:	Mohit Rajendra Mhamunkar, Ankita Chaudhary
Roll No:	49, 20
Project Title:	POS Management System For Café & Restaurant

View And Delete Items

Cafe System 

View And Delete Items

	IID	Itemname	Itemprice	Itemtype	Itemdes	Itemregisdate
▶	2	Chicken Tikka	239.5	Starter	Chef Special Tan...	27-08-2020
	5	Chicken Pizza	400	Snacks	Chicken Pizza Wi...	02-09-2020
	6	Paneer Tikka	150	Starter	Paneer Cooked I...	06-09-2020
	8	Pizza	450	Snacks	Pizza	05-10-2020

Item ID:

10. Insert Tax Form Design

Taxes

Cafe System 

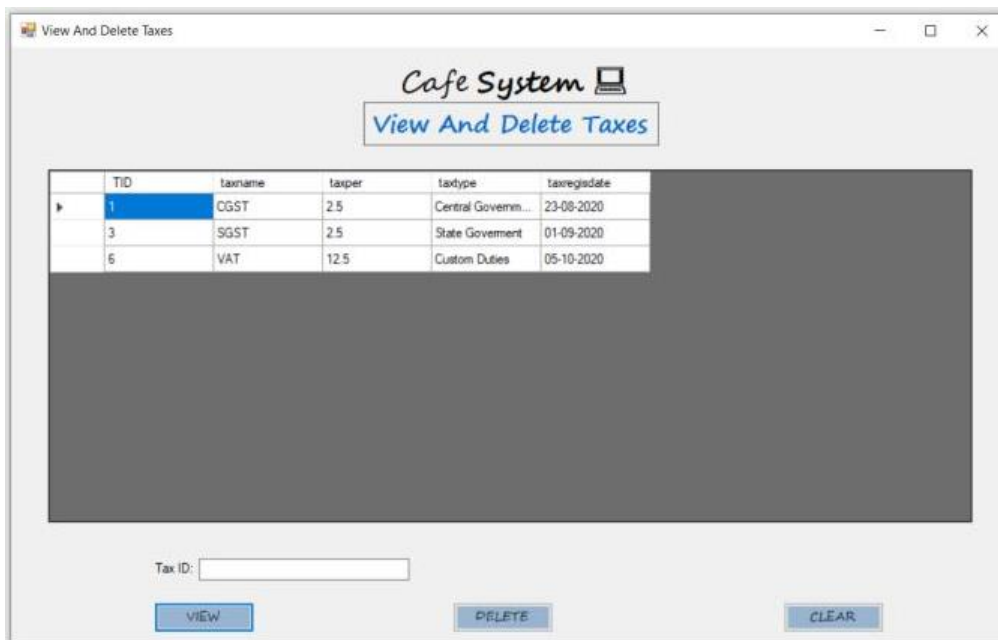
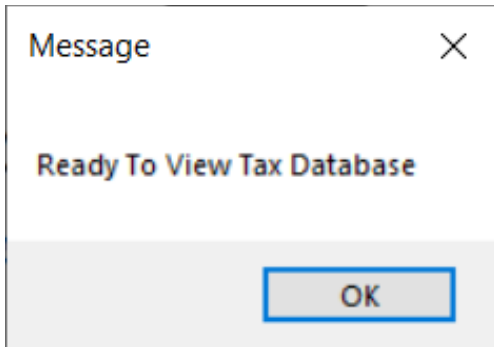
Tax Registration

Tax Name: Tax Type:

Tax Percentage:

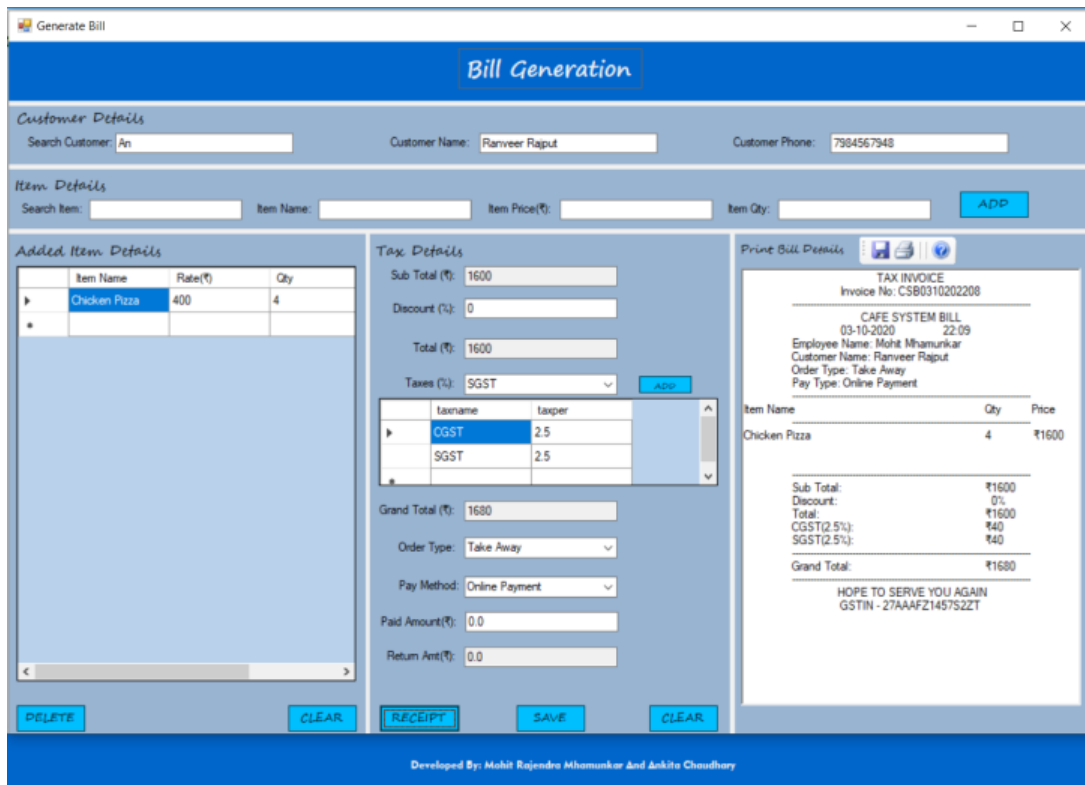
Name:	Mohit Rajendra Mhamunkar, Ankita Chaudhary
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11. View & Delete Tax Form Design



Name:	Mohit Rajendra Mhamunkar, Ankita Chaudhary
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12. Bill Generation Form Design



The screenshot shows a 'Generate Bill' window with a blue header and a 'Bill Generation' title. It contains several sections for data entry and calculation.

Customer Details: Search Customer: An, Customer Name: Ranveer Rajput, Customer Phone: 7984567948

Item Details: Search Item: , Item Name: , Item Price(₹): , Item Qty: , **ADD**

Added Item Details:

Item Name	Rate(₹)	Qty
Chicken Pizza	400	4

Tax Details:

Sub Total (₹): 1600
Discount (%): 0
Total (₹): 1600
Taxes (%): SGST
ADD

taxname	taxper
CGST	2.5
SGST	2.5

Grand Total (₹): 1680
Order Type: Take Away
Pay Method: Online Payment
Paid Amount(₹): 0.0
Return Amt(₹): 0.0

Print Bill Details:

TAX INVOICE
Invoice No: CSB0310202208
CAFE SYSTEM BILL
03-10-2020 22:09
Employee Name: Mohit Mhamunkar
Customer Name: Ranveer Rajput
Order Type: Take Away
Pay Type: Online Payment

Item Name	Qty	Price
Chicken Pizza	4	₹1600

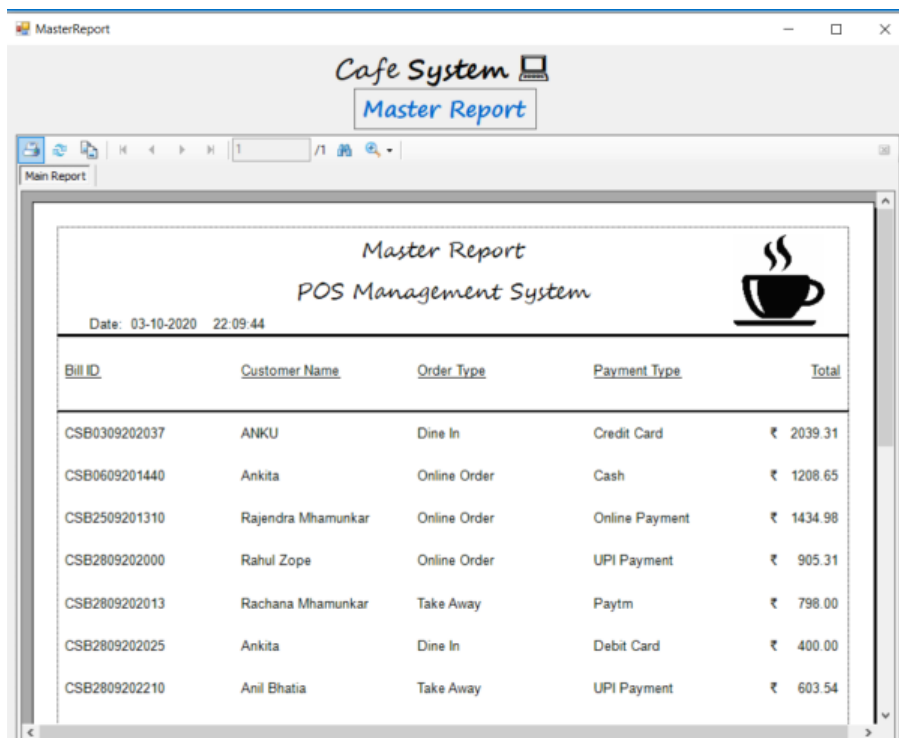
Sub Total: ₹1600
Discount: 0%
Total: ₹1600
CGST(2.5%): ₹40
SGST(2.5%): ₹40
Grand Total: ₹1680

HOPE TO SERVE YOU AGAIN
GSTIN - 27AAAFZ145752ZT

Buttons: DELETE, CLEAR, RECEIPT, SAVE, CLEAR

Developed By: Mohit Rajendra Mhamunkar And Ankita Chaudhary

13. Master Report Form Design



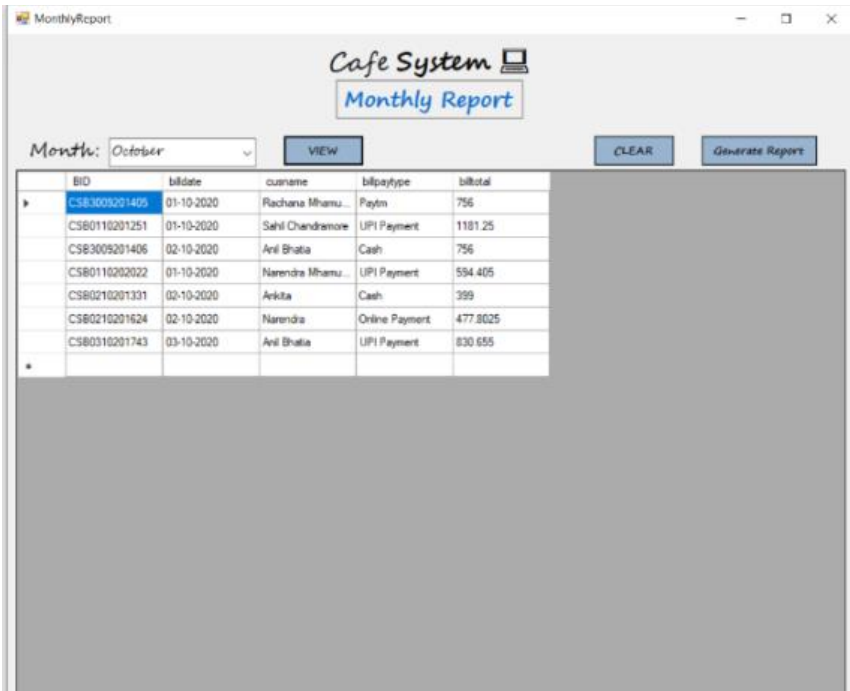
The screenshot shows a 'MasterReport' window with a title bar and a 'Cafe System Master Report' header. It displays a table of transaction data.

Master Report POS Management System
Date: 03-10-2020 22:09:44

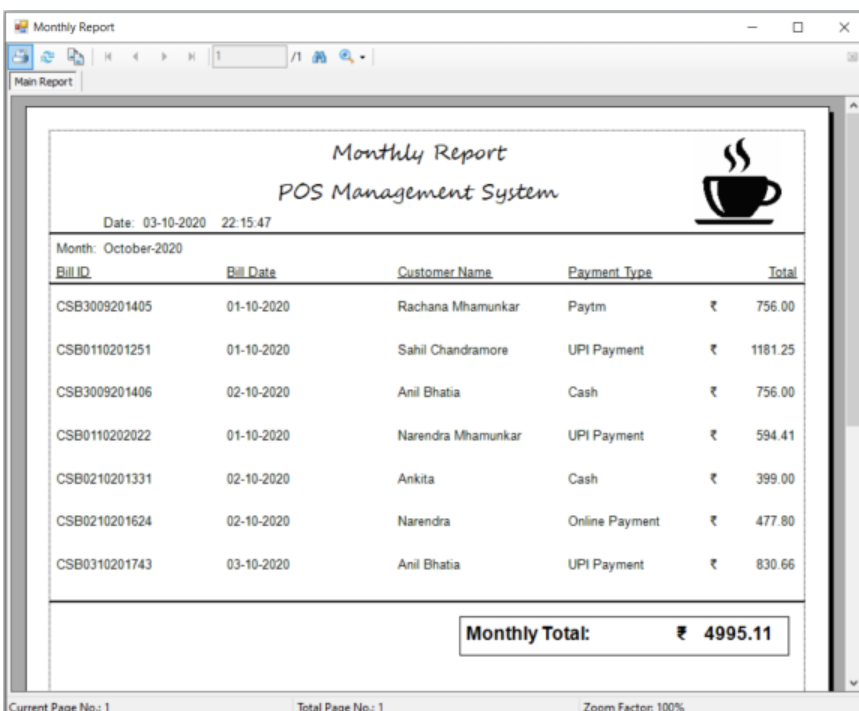
Bill ID	Customer Name	Order Type	Payment Type	Total
CSB0309202037	ANKU	Dine In	Credit Card	₹ 2039.31
CSB0609201440	Ankita	Online Order	Cash	₹ 1208.65
CSB2509201310	Rajendra Mhamunkar	Online Order	Online Payment	₹ 1434.98
CSB2809202000	Rahul Zope	Online Order	UPI Payment	₹ 905.31
CSB2809202013	Rachana Mhamunkar	Take Away	Paytm	₹ 798.00
CSB2809202025	Ankita	Dine In	Debit Card	₹ 400.00
CSB2809202210	Anil Bhatia	Take Away	UPI Payment	₹ 603.54

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14. Monthly Report Form Design



BID	billdate	curname	billpaytype	billtotal
CSB3009201405	01-10-2020	Rachana Mhamu...	Paytm	756
CSB0110201251	01-10-2020	Sahil Chandramore	UPI Payment	1181.25
CSB3009201406	02-10-2020	Anil Bhatia	Cash	756
CSB0110202022	01-10-2020	Narendra Mhamu...	UPI Payment	594.405
CSB0210201331	02-10-2020	Ankita	Cash	399
CSB0210201624	02-10-2020	Narendra	Online Payment	477.8025
CSB0310201743	03-10-2020	Anil Bhatia	UPI Payment	830.655



Monthly Report
 POS Management System

Date: 03-10-2020 22:15:47

Month: October-2020

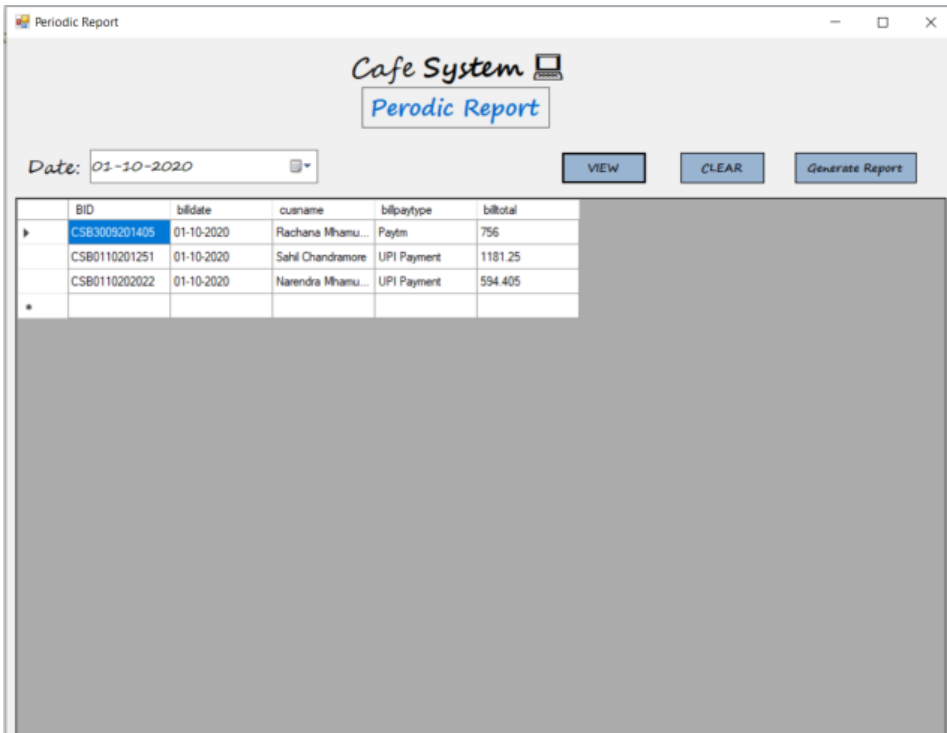
Bill ID	Bill Date	Customer Name	Payment Type	Total
CSB3009201405	01-10-2020	Rachana Mhamunkar	Paytm	₹ 756.00
CSB0110201251	01-10-2020	Sahil Chandramore	UPI Payment	₹ 1181.25
CSB3009201406	02-10-2020	Anil Bhatia	Cash	₹ 756.00
CSB0110202022	01-10-2020	Narendra Mhamunkar	UPI Payment	₹ 594.41
CSB0210201331	02-10-2020	Ankita	Cash	₹ 399.00
CSB0210201624	02-10-2020	Narendra	Online Payment	₹ 477.80
CSB0310201743	03-10-2020	Anil Bhatia	UPI Payment	₹ 830.66

Monthly Total: ₹ 4995.11

Current Page No.: 1 Total Page No.: 1 Zoom Factor: 100%

Name:	Mohit Rajendra Mhamunkar, Ankita Chaudhary
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15. Periodic Report Form Design

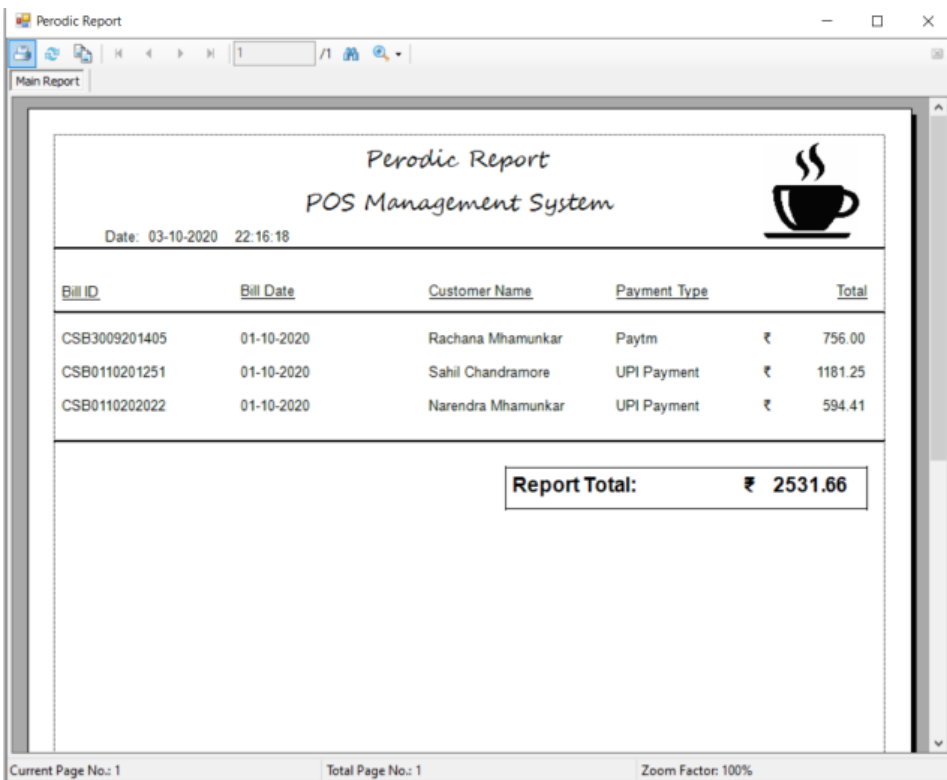


Cafe System
Periodic Report

Date: 01-10-2020

VIEW CLEAR Generate Report

BID	billdate	cusname	billpaytype	billtotal
CSB3009201405	01-10-2020	Rachana Mhamu...	Paytm	756
CSB0110201251	01-10-2020	Sahil Chandramore	UPI Payment	1181.25
CSB0110202022	01-10-2020	Narendra Mhamu...	UPI Payment	594.405



Periodic Report
POS Management System

Date: 03-10-2020 22:16:18

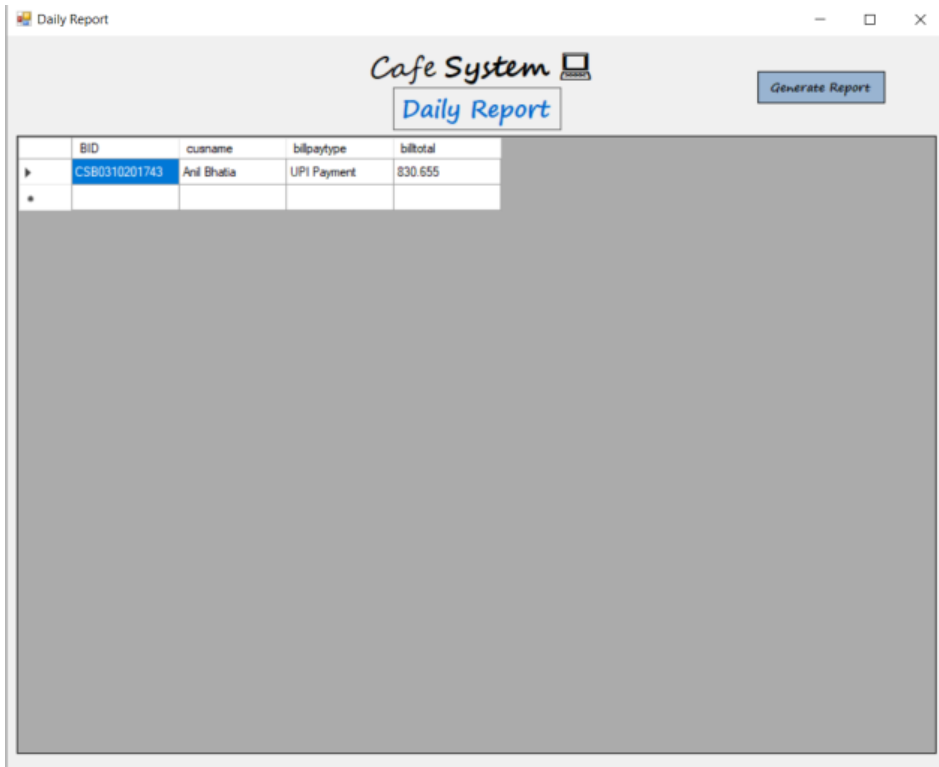
Bill ID	Bill Date	Customer Name	Payment Type	Total
CSB3009201405	01-10-2020	Rachana Mhamunkar	Paytm	₹ 756.00
CSB0110201251	01-10-2020	Sahil Chandramore	UPI Payment	₹ 1181.25
CSB0110202022	01-10-2020	Narendra Mhamunkar	UPI Payment	₹ 594.41

Report Total: ₹ 2531.66

Current Page No.: 1 Total Page No.: 1 Zoom Factor: 100%

Name:	Mohit Rajendra Mhamunkar, Ankita Chaudhary
Roll No:	49, 20
Project Title:	POS Management System For Café & Restaurant

16. Daily Report Form Design

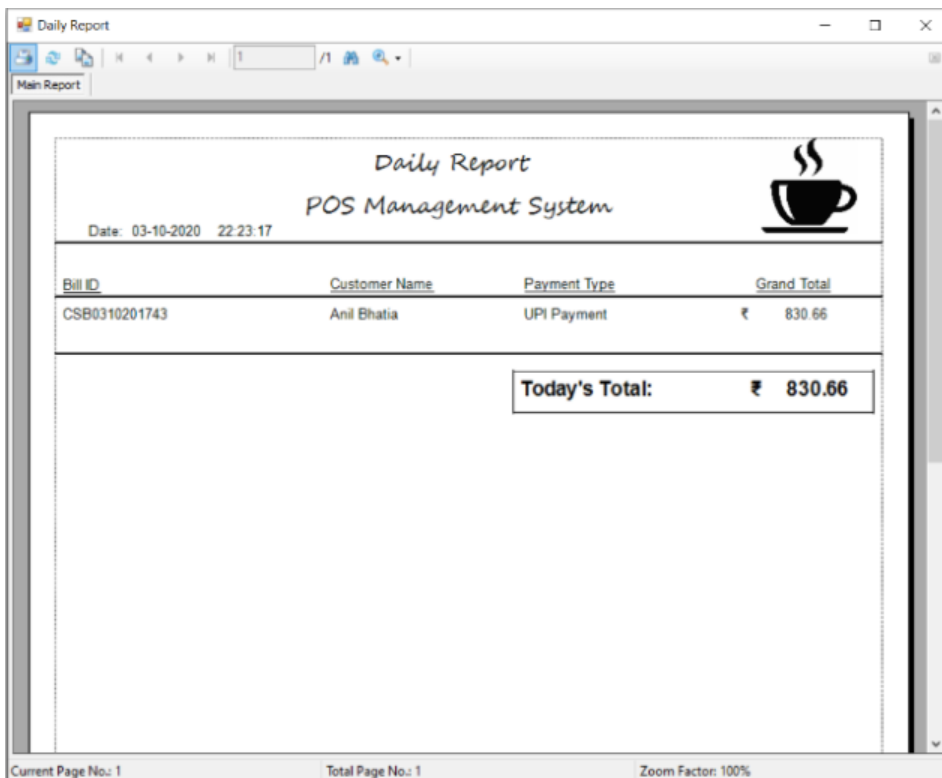


Cafe System

Daily Report

BID	cusname	billpaytype	billtotal
CSB0310201743	Anil Bhatia	UPI Payment	830.655

Generate Report



Daily Report

POS Management System

Date: 03-10-2020 22:23:17

Bill ID	Customer Name	Payment Type	Grand Total
CSB0310201743	Anil Bhatia	UPI Payment	₹ 830.66

Today's Total: ₹ 830.66

Current Page No.: 1 Total Page No.: 1 Zoom Factor: 100%

Name:	Mohit Rajendra Mhamunkar, Ankita Chaudhary
Roll No:	49, 20
Project Title:	POS Management System For Café & Restaurant

17. Forget Password



Verify User

Cafe System

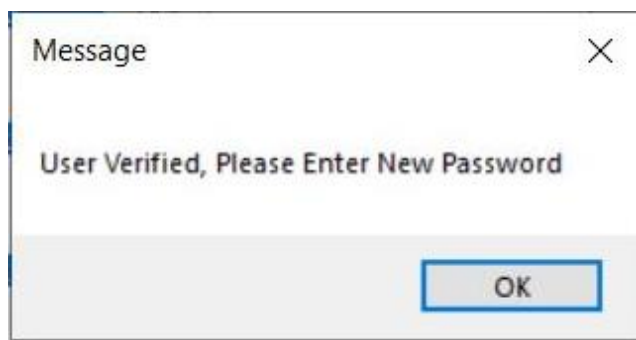
Verify User

USER:

USER ID:

ADHAAR NO:

VERIFY USER CLEAR



Message

User Verified, Please Enter New Password

OK



Newpass

Cafe System

Set Passsword

NEW PASSWORD:

CONFIRM PASSWORD:

CHANGE PASSWORD CLEAR

Name:	Mohit Rajendra Mhamunkar, Ankita Chaudhary
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Business Logic

The business logic for this application is to generate enormous revenues through the following channels:-

1. Subscription Fee For Restaurants & Cafes.
2. Charges For Software Maintenance And Upgrades.
3. Advertisements Through Server Implementation.
4. Competition To Outdated Billing Systems.
5. Tie Up With MNC's For Larger Targeted Market.

The project aims at creating awareness of modern technological advancements and availability in field of hospitality where small & medium scale restaurants & cafes struggle to use advance technologies due to it's hefty charges.

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Additional Features Implemented

The additional features implemented are as follows:-

- ✚ Admin can delete employees, customers, items, taxes from their end.
- ✚ Detailed Master. Periodic, Monthly and Daily Reports are provided.
- ✚ Current date & time sections are added in Dashboard for Admin and Employee convenience.
- ✚ Admin & Employee can save any bill receipt generated.
- ✚ Admin can save Master, Monthly and Periodic Reports as pdf.
- ✚ Employee can save Daily Report as pdf.
- ✚ Reports are designed with café name and logo, with time generation details.
- ✚ Customer birthday is stored to use further for marketing purposes.
- ✚ Search options for customers and items section in billing form.
- ✚ Forget Password option for Admin and Employee.

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Future Enhancements

As this is an infant level project it has limited functionalities, the future enhancements however will be integrating additional features into the project to make it more user friendly, some of them are as follows:-

- ✚ Functionalities for storing inventory information will also be added.
- ✚ To implement the application for web and android platforms for more versatility and robustness.
- ✚ Minor bugs and errors will be fixed in the future.
- ✚ Implementation of web-based form of the applications opens new opportunities in field of advertisements, PPC & Social Media Marketing implementations, cloud-based storage, etc.
- ✚ Implementation of ordering systems and connectivity to delivery players like Zomato & Swiggy.
- ✚ Addition of Payment system connectivity.
- ✚ Reporting mechanism will be more detailed with use of data analytics.
- ✚ Database mechanism will be more secured and robust.
- ✚ Introduction of biometrics for secure login.
- ✚ Addition of attendance and salary generation tools.
- ✚ Addition of loyalty tools.
- ✚ Making availability in form of software and terminals.

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