- 1. Import the dataset and do usual exploratory analysis steps like checking the structure & characteristics of the dataset
 - 1. Data type of columns in a table



In order to view the data type of each columns in a table, simply double click the table name under the project name in your BigQuery and the data types of each columns will be displayed as depicted in the above image.

2. Time period for which the data is given



The above query depicts the time-period for which the Target data is given. It shows that the provided data is from 2016-09-04 to 2018-10-17.

3. Cities and States of customers ordered during the given period

Ans: select

customer_unique_id,
customer_state,
customer_city
from `target.customers`;

JOB IN	NFORMATION RESULTS JSON	EXECUTION DETAILS EX	RECUTION GRAPH PREVIEW		
Row	customer_unique_id	customer_state	customer_city		
1	fcb003b1bdc0df64b4d065d9bb94f8c4	RN	acu		
2	46824822b15da44e983b021d0e945379	RN	acu		
3	b6108acc674ae5c99e29adc1047d1049	RN	acu		
4	402cce5c0509000eed9e77fece8056e2	CE	ico		
5	6ba00666ab7eada5ceec279b259e44b5	CE	ico		
6	796a0b1a21f597704057184a16ab4d71	CE	ico		
7	05d1d2d9f0161c5f397ce7fc770910d4	CE	ico		
8	c34585a0276ecc5e4fb03de755e8f7d0	CE	ico		
9	01a4fe5fc00bbdb0b0a4af5a5345cca5	CE	ico		
10	0500050570-0045400-0-15455456	05	1		

In the above query, we have displayed state and city of each customer along with their unique customer lds.

2. In-depth Exploration:

1. Is there a growing trend on e-commerce in Brazil? How can we describe a complete scenario? Can we see some seasonality with peaks at specific months?

Ans: In order to answer this question, I have written 2 queries to get the insights. Following are the queries with their findings.

First Query:

select distinct
extract(month from o.order_purchase_timestamp) as month,
count(oi.product_id) over(partition by (extract(month from o.order_purchase_timestamp))) as product_qty,
from `target.orders` o join `target.order_items` oi on o.order_id = oi.order_id
order by product_qty desc;

JOB IN	IFORMATION	RESULTS	JSON	EXECUTI
Row	month //	product_qty		
1	8	12158		
2	5	12061		
3	7	11611		
4	3	11217		
5	6	10661		
6	4	10659		
7	2	9623		
8	1	9163		
9	11	8665		
10	12	6309		
11	10	5685		
12	9	4838		

From the above query it is clear that overall August was the month in which the cumulative sales peaked followed by may and July.

Second Query:

```
date(date_trunc(order_purchase_timestamp, month)) as purchase_month, count(i.product_id) as purchase_qty
from `target.orders` o left join `target.order_items` i
on o.order_id = i.order_id
group by purchase_month
order by 2 desc;
```

JOB IN	FORMATION	RESULTS	JSON	EXE
Row	purchase_month	purchase_qty		
1	2017-11-01	8665		
2	2018-03-01	8217		
3	2018-01-01	8208		
4	2018-04-01	7975		
5	2018-05-01	7925		
6	2018-02-01	7672		
7	2018-08-01	7248		
8	2018-07-01	7092		
9	2018-06-01	7078		
10	2017-12-01	6308		
11	2017-10-01	5322		

The above query shows total products purchased in every month.

By analysing the above result, we can get that:

- A. It is clear that there is a clear growing trend in e-commerce in Brazil as 8 out of 10 months with highest purchases are of 2018.
- B. Nov,2017 not only had the highest sales in 2017 by it also had the highest sales in the total given time-period.
- C. March, 2018 witnessed the highest sales in 2018 and second highest sales in the given time-period.
- D. 2018 had the major contribution in sales with 8 months in the top 10 month with the highest sales between 2017 and 2018.

2. What time do Brazilian customers tend to buy (Dawn, Morning, Afternoon or Night)?

```
customer_id,
order_purchase_timestamp,
(case
    when time(order_purchase_timestamp) between '00:00:01' and '06:59:59' then 'Dawn'
    when time(order_purchase_timestamp) between '07:00:00' and '11:59:59' then 'Morning'
    when time(order_purchase_timestamp) between '12:00:00' and '16:59:59' then 'Afternoon'
    else 'Night'

end) as time_of_day
from `target.orders`
order by 1;
```

Quer	y results				≛ SAVE RE
JOB IN	FORMATION RESULTS	JSON	EXECUTION DET	AILS	EXECUTION GRAPH PR
Row	customer_id	order_purchas	se_timestamp	time_of_da	y
1	00012a2ce6f8dcda20d059ce9	2017-11-14 16	5:08:26 UTC	Afternoon	
2	000161a058600d5901f007fab	2017-07-16 09	9:40:32 UTC	Morning	
3	0001fd6190edaaf884bcaf3d49	2017-02-28 11	:06:43 UTC	Morning	
4	0002414f95344307404f0ace7	2017-08-16 13	3:09:20 UTC	Afternoon	
5	000379cdec625522490c315e7	2018-04-02 13	3:42:17 UTC	Afternoon	
6	0004164d20a9e969af783496f	2017-04-12 08	3:35:12 UTC	Morning	
7	000419c5494106c306a97b56	2018-03-02 17	7:47:40 UTC	Night	
8	00046a560d407e99b969756e	2017-12-18 11	:08:30 UTC	Morning	
9	00050bf6e01e69d5c0fd612f1b	2017-09-17 16	5:04:44 UTC	Afternoon	
10	000598caf2ef4117407665ac3	2018-08-11 12	2:14:35 UTC	Afternoon	
11	0005aefbb696d34b3424dccd0	2018-06-20 09):46:53 UTC	Morning	

In the above query we have used case in order to divide the time of the day between dawn(00:00 to 06:59), morning(07:00 to 11:59), evening(12:00 to 16:59) and night(17:00 to 23:59).

1. Get month on month orders by states

Ans: select

c.customer_state,
extract(year from o.order_purchase_timestamp) Year,
extract(month from o.order_purchase_timestamp) Month,
count(o.order_id) Number_of_orders
from `target.orders` o join `target.customers` c on o.customer_id = c.customer_id
group by c.customer_state, Year, Month
order by 1,3;

Query results									
JOB IN	IFORMATION	RESULTS	JSON	EXECUTION DET	TAILS EXECUTION G				
Row	customer_state	//	Year	Month	Number_of_orders				
1	AC		2017	1	2				
2	AC		2018	1	6				
3	AC		2017	2	3				
4	AC		2018	2	3				
5	AC		2018	3	2				
6	AC		2017	3	2				
7	AC		2018	4	4				
8	AC		2017	4	5				
9	AC		2017	5	8				
10	AC		2018	5	2				
11	AC		2017	6	4				

Here I have grouped the data by year, month and customer state. Here we can compare month on month sales(number of orders in a month in 2017 vs number of orders in 2018).

2. Distribution of customers across the states in Brazil.

Ans: select customer_state, count(customer_id) as number_of_customers from `target.customers` group by customer_state order by customer_state;

Query results

★ SAVE RESULTS ▼

JOB IN	IFORMATION	RESULTS	JSON	EXECUTION DETAILS	EXECUTION GRAPH PREVIEW
Row	customer_state	//	number_of_cu	stomers	
1	AC			81	
2	AL			413	
3	AM			148	
4	AP			68	
5	BA			3380	
6	CE			1336	
7	DF			2140	
8	ES			2033	
9	GO			2020	
10	MA			747	

- 4. Impact on Economy: Analyze the money movement by e-commerce by looking at order prices, freight and others.
 - 1. Get % increase in cost of orders from 2017 to 2018 (include months between Jan to Aug only) You can use "payment_value" column in payments table.

```
Ans: select
```

Query results						
JOB IN	IFORMATION	RES	ULTS	JSON	EXECUTION DETAILS	EXECUTION GRAPH PREVIEW
Row	cost_of_orders_	2017	cost_of	_orders_2018	percentage_increase_in_	cost_of_orders
1	3669	022.12		8694733.84		136.98

Here, I have filtered the data between two tables with data between January and august and the year 2017 and 2018 respectively. After that I have used a cross join to merge these two tables and used the following formula to get the percentage increase in cost of purchase:

((Cost_of_orders_2018 - Cost_of_orders_2017)/ Cost_of_orders_2017) * 100

2. Mean & Sum of price and freight value by customer state.

Ans: select distinct

```
c.customer_state,
```

round(avg(price) over(partition by c.customer_state),2) as mean_price, round(sum(price) over(partition by c.customer_state),2) as sum_price, round(avg(freight_value) over(partition by c.customer_state),2) as mean_freight_value, round(sum(freight_value) over(partition by c.customer_state),2) as sum_freight_value from `target.order_items` oi join `target.orders` o on o.order_id = oi.order_id join `target.customers` c on o.customer_id = c.customer_id order by 1;

Query results

♣ SAVE RESULTS ▼

JOB INFORMATION RESULTS		JSON	EXECUTION DET	TAILS EXECUTION	N GRAPH PREVIEW	
Row	customer_state	ſı.	mean_price	sum_price	mean_freight_value	sum_freight_value
1	AC		173.73	15982.95	40.07	3686.75
2	AL		180.89	80314.81	35.84	15914.59
3	AM		135.5	22356.84	33.21	5478.89
4	AP		164.32	13474.3	34.01	2788.5
5	BA		134.6	511349.99	26.36	100156.68
6	CE		153.76	227254.71	32.71	48351.59
7	DF		125.77	302603.94	21.04	50625.5
8	ES		121.91	275037.31	22.06	49764.6
9	GO		126.27	294591.95	22.77	53114.98
10	MA		145.2	119648.22	38.26	31523.77

Here we have join 3 tables – orders, order_items and customers in order to get the customer state, price and freight value. Then we have used the window function to partition the resulting table by customer_state and performed the desired aggregations.

5. Analysis on sales, freight and delivery time

1. Calculate days between purchasing, delivering and estimated delivery.

Ans: select

order_id,

order_purchase_timestamp,

order_delivered_customer_date,

order_estimated_delivery_date,

(date_diff(order_delivered_customer_date, order_purchase_timestamp, day)) as days_between_purchase_and_delivery.

(date_diff(order_estimated_delivery_date, order_delivered_customer_date, day)) as days_between_deliver_and_estimated_delivery

from `target.orders`
order by 1;

Quei	ry results					▲ SAVE RESULT	TS ▼
JOB II	NFORMATION	RESULTS	JSON	EXECUTION DETAILS	EXECUTION GRAPH PREVIEW		
Row	order_id	order_purcha	se_timestamp	order_delivered_customer_date	order_estimated_delivery_date	days_between_purchase_and_delivery	days_between_deliver_and_estimated_delivery
1	00010242fe8c5a	2017-09-13 0	8:59:02 UTC	2017-09-20 23:43:48 UTC	2017-09-29 00:00:00 UTC	7	8
2	00018f77f2f032	2017-04-26 1	0:53:06 UTC	2017-05-12 16:04:24 UTC	2017-05-15 00:00:00 UTC	16	2
3	000229ec39822	2018-01-14 1	4:33:31 UTC	2018-01-22 13:19:16 UTC	2018-02-05 00:00:00 UTC	7	13
4	00024acbcdf0a6	2018-08-08 1	0:00:35 UTC	2018-08-14 13:32:39 UTC	2018-08-20 00:00:00 UTC	6	5
5	00042b26cf59d7	2017-02-04 1	3:57:51 UTC	2017-03-01 16:42:31 UTC	2017-03-17 00:00:00 UTC	25	15
6	00048cc3ae777c	2017-05-15 2	1:42:34 UTC	2017-05-22 13:44:35 UTC	2017-06-06 00:00:00 UTC	6	14
7	00054e8431b9d	2017-12-10 1	1:53:48 UTC	2017-12-18 22:03:38 UTC	2018-01-04 00:00:00 UTC	8	16
8	000576fe393198	2018-07-04 1	2:08:27 UTC	2018-07-09 14:04:07 UTC	2018-07-25 00:00:00 UTC	5	15
9	0005a1a1728c9	2018-03-19 1	8:40:33 UTC	2018-03-29 18:17:31 UTC	2018-03-29 00:00:00 UTC	9	0
10	0005f50442cb95	2018-07-02 1	3:59:39 UTC	2018-07-04 17:28:31 UTC	2018-07-23 00:00:00 UTC	2	18

Here, we have calculated the difference between the number of days between 'order purchase date and order delivery date' and 'order delivery date and estimated order delivery date' using the date diff dunction.

- Find time_to_delivery & diff_estimated_delivery. Formula for the same given below:
 - time_to_delivery = order_purchase_timestamporder_delivered_customer_date

2. diff_estimated_delivery = order_estimated_delivery_dateorder delivered customer date

```
Ans:
select
order_id,
order_purchase_timestamp,
order_delivered_customer_date,
order_estimated_delivery_date,
abs(datetime_diff(order_purchase_timestamp, order_delivered_carrier_date, hour)) as time_to_delivery_in_hours
abs(date_diff(order_purchase_timestamp, order_delivered_carrier_date, day)) as time_to_delivery_in_days,
datetime_diff(order_estimated_delivery_date, order_delivered_customer_date, hour) as diff_estimated_delivery_i
date_diff(order_estimated_delivery_date, order_delivered_customer_date, day) as diff_estimated_delivery_in_da
```

from 'target.orders' order by 1;



Here I have used the given formula to calculate the both the time_to_deliver and diff_estimated_delivery in hours as well as in days in order to get much deeper insight depending on the use case.

3. Group data by state, take mean of freight value, time to delivery, diff_estimated_delivery

Ans:

select

c.customer_state,

round(avg(oi.freight_value),2) mean_freight_value,

round(avg(datetime_diff(o.order_delivered_customer_date, o.order_purchase_timestamp,hour)),2) mean_time_of _delivery_in_hours,

round(avg(date_diff(o.order_delivered_customer_date, o.order_purchase_timestamp,day)),2) mean_time_of_deli very_in_days,

round(avg(datetime_diff(o.order_estimated_delivery_date, o.order_delivered_customer_date, hour)),2) mean_diff _estimated_delivery_in_hours,

round(avg(date_diff(o.order_estimated_delivery_date, o.order_delivered_customer_date, day)),2) mean_diff_esti mated_delivery_in_days

```
from `target.orders` o join `target.order_items` oi on o.order_id = oi.order_id join `target.customers` c on o.customer_id = c.customer_id group by c.customer_state order by 1;
```

y results				▲ SAVE RESULTS ▼	
NFORMATION	RESULTS JS0	N EXECUTION DETAILS	EXECUTION GRAPH PREVIEW		
customer_state	mean_freight_value	mean_time_of_delivery_in_hours	mean_time_of_delivery_in_days	mean_diff_estimated_delivery_in_hours	mean_diff_estimated_delivery_in_days
AC	40.07	496.67	20.33	487.59	20.01
AL	35.84	587.23	23.99	193.13	7.98
AM	33.21	632.85	25.96	460.97	18.98
AP	34.01	676.46	27.75	426.01	17.44
BA	26.36	461.45	18.77	246.57	10.12
CE	32.71	503.2	20.54	249.53	10.26
DF	21.04	310.52	12.5	275.42	11.27
ES	22.06	375.08	15.19	238.41	9.77
GO	22.77	369.18	14.95	277.89	11.37
MA	38.26	519.06	21.2	221.12	9.11
	customer_state AC AL AM AP BA CE DF ES G0	NFORMATION RESULTS JSO	RESULTS JSON EXECUTION DETAILS customer_state mean_freight_value mean_time_of_delivery_in_hours AC 40.07 496.67 AL 35.84 587.23 AM 33.21 632.85 AP 34.01 676.46 BA 26.36 461.45 CE 32.71 503.2 DF 21.04 310.52 ES 22.06 375.08 GO 22.77 369.18	RESULTS JSON EXECUTION DETAILS EXECUTION GRAPH PREVIEW	customer_state mean_freight_value mean_time_of_delivery_in_hours mean_time_of_delivery_in_days mean_diff_estimated_delivery_in_hours AC 40.07 496.67 20.33 487.59 AL 35.84 587.23 23.99 193.13 AM 33.21 632.85 25.96 460.97 AP 34.01 676.46 27.75 426.01 BA 26.36 461.45 18.77 246.57 CE 32.71 503.2 20.54 249.53 DF 21.04 310.52 12.5 275.42 ES 22.06 375.08 15.19 238.41 GO 22.77 369.18 14.95 277.89

Here also I have used the given formula to find the mean of time_to_delivery and mean of diff_estimated_delivery in **hours as well as days** based on customer states in order to get a deeper insight on the data based on the requirement.

- 4. Sort the data to get the following:
- Top 5 states with highest/lowest average freight value sort in desc/asc limit

Ans: Top 5 states with the lowest average freight value:

```
select
c.customer_state,
round(avg(oi.freight_value),2) average_freight_value
from `target.customers` c join `target.orders` o on c.customer_id = o.customer_id
join `target.order_items` oi on o.order_id = oi.order_id
group by c.customer_state
order by 2
limit 5;
```

JOB IN	IFORMATION	RESULTS	JSON	EXECUTION DETAILS
Row	customer_state	//	average_freig	ht_value
1	SP			15.15
2	PR			20.53
3	MG			20.63
4	RJ			20.96
5	DF			21.04

Top 5 states with the highest average freight value:

select

c.customer_state,

round(avg(oi.freight_value),2) average_freight_value

from `target.customers` c join `target.orders` o on c.customer_id = o.customer_id

join `target.order_items` oi on o.order_id = oi.order_id

group by c.customer_state

order by 2 desc

limit 5;

Query results

JOB IN	IFORMATION	RESULTS	JSON	EXECUTION DE
Row	customer_state	,	average_freight	
1	RR		42.98	
2	PB		42.72	
3	RO		41.07	
4	AC		40.07	
5	PI		39.15	

Ans: Top 5 states with the lowest average time to delivery:

select

c.customer_state,

round(avg(abs(date_diff(o.order_purchase_timestamp, o.order_delivered_customer_date, day))),2) average_time
_to_delivery

from `target.orders` o join `target.customers` c on o.customer_id = c.customer_id
group by c.customer_state
order by 2
limit 5;

Query results

JOB IN	NFORMATION	RESULTS	JSON	EXECUT
Row	customer_state	//	average_time_to	
1	SP		8.3	
2	PR		11.53	
3	MG		11.54	
4	DF		12.51	
5	SC		14.48	

Top 5 states with the highest average time to delivery:

select

c.customer_state,

round(avg(abs(date_diff(o.order_purchase_timestamp, o.order_delivered_customer_date, day))),2) average_time
_to_delivery

from `target.orders` o join `target.customers` c on o.customer_id = c.customer_id group by c.customer_state order by 2 desc limit 5;

JOB IN	FORMATION	RESULTS	JSON	EXECUTION DETAILS	Е
Row	customer_state	//	average_time	e_to_delivery	
1	RR			28.98	
2	AP			26.73	
3	AM			25.99	
4	AL			24.04	
5	PA			23.32	

7. Top 5 states where delivery is really fast/ not so fast compared to estimated date.

Ans:

Top 5 states where delivery is really fast as compared to the estimated date:

select

c.customer_state,

round(avg(date_diff(order_estimated_delivery_date, order_delivered_customer_date, day)),2) avg_diff_estimated _delivery

from `target.orders` o join `target.order_items` oi on o.order_id = oi.order_id join `target.customers` c on o.customer_id = c.customer_id group by c.customer_state

order by 2 desc

limit 5;

JOB INFORMATION RESULTS			JSON	EXECUTION DET
Row	customer_state	//	avg_diff_estir	mated_delivery
1	AC			20.01
2	RO			19.08
3	AM			18.98
4	AP			17.44
5	RR			17.43

In order to get the top 5 cities with **very fast delivery** compared to estimated delivery date, we have to sort the **average_diff_estimated_delivery in descending order**. Hence, we will have the data of top states with highest difference in estimated delivery date and order delivery date.

Top 5 states where delivery is not so fast as compared to the estimated date:

```
select
```

c.customer_state,

round(avg(date_diff(order_estimated_delivery_date, order_delivered_customer_date, day)),2) avg_diff_estimated _delivery

from `target.orders` o join `target.order_items` oi on o.order_id = oi.order_id join `target.customers` c on o.customer_id = c.customer_id

group by c.customer_state

order by 2

limit 5;

JOB IN	JOB INFORMATION		SULTS	JSON	EXECUTION
Row	customer_state	1	avg_diff_	estimated_deliv	ery
1	AL				7.98
2	MA				9.11
3	SE				9.17
4	ES				9.77
5	BA				10.12

In order to get the top 5 cities with **not so fast delivery** compared to estimated delivery date, we have to sort the **average_diff_estimated_delivery in ascending order**. Hence, we will have the data of top states with least difference in estimated delivery date and order delivery date.

6. Payment type analysis:

1. Month over Month count of orders for different payment types

```
Ans:
        with credit_card as (
extract(year from o.order_purchase_timestamp) year_of_purchase,
extract(month from o.order_purchase_timestamp) month_of_purchase,
count(p.payment_type) count_credit_card
from `target.orders` o join `target.payments` p on o.order_id = p.order_id
group by year_of_purchase,month_of_purchase, p.payment_type
having p.payment_type = 'credit_card'
),
debit card as (
select
extract(year from o.order_purchase_timestamp) year_of_purchase,
extract(month from o.order_purchase_timestamp) month_of_purchase,
count(p.payment_type) count_debit_card
from `target.orders` o join `target.payments` p on o.order_id = p.order_id
group by year_of_purchase,month_of_purchase, p.payment_type
having p.payment_type = 'debit_card'
),
voucher as (
  select
extract(year from o.order_purchase_timestamp) year_of_purchase,
extract(month from o.order_purchase_timestamp) month_of_purchase,
count(p.payment_type) count_voucher
from `target.orders` o join `target.payments` p on o.order_id = p.order_id
group by year_of_purchase,month_of_purchase, p.payment_type
having p.payment_type = 'voucher'
```

```
),
UPI as (
  select
extract(year from o.order_purchase_timestamp) year_of_purchase,
extract(month from o.order_purchase_timestamp) month_of_purchase,
count(p.payment_type) count_upi
from `target.orders` o join `target.payments` p on o.order_id = p.order_id
group by year_of_purchase,month_of_purchase, p.payment_type
having p.payment_type = 'UPI'
),
not_defined as (
  select
extract(year from o.order_purchase_timestamp) year_of_purchase,
extract(month from o.order_purchase_timestamp) month_of_purchase,
count(p.payment_type) count_not_defined
from `target.orders` o join `target.payments` p on o.order_id = p.order_id
group by year_of_purchase,month_of_purchase, p.payment_type
having p.payment_type = 'not_defined'
)
select distinct
cc.year_of_purchase,
cc.month_of_purchase,
cc.count_credit_card,
dc.count_debit_card,
v.count_voucher,
upi.count upi,
nd.count_not_defined
from credit_card cc left join debit_card dc on cc.month_of_purchase = dc.month_of_purchase and cc.year_of_pu
rchase=dc.year_of_purchase
left join voucher v on cc.month_of_purchase = v.month_of_purchase and cc.year_of_purchase = v.year_of_purch
left join upi on upi.month_of_purchase = cc.month_of_purchase and cc.year_of_purchase = upi.year_of_purchas
left join not_defined nd on cc.month_of_purchase = nd.month_of_purchase and cc.year_of_purchase = nd.year_
of_purchase
order by 1,2;
```

JOB IN	IFORMATION RE	ESULTS JSON	EXECUTION DET	TAILS EXECUTION	ON GRAPH PREV	IEW	
Row	year_of_purchase	month_of_purchase	count_credit_card	count_debit_card	count_voucher	count_upi	count_not_defined
1	2016	9	3	null	null	null	null
2	2016	10	254	2	23	63	null
3	2016	12	1	null	null	null	null
4	2017	1	583	9	61	197	null
5	2017	2	1356	13	119	398	null
6	2017	3	2016	31	200	590	null
7	2017	4	1846	27	202	496	null
8	2017	5	2853	30	289	772	null
9	2017	6	2463	27	239	707	null
10	2017	7	3086	22	364	845	null
11	2017	8	3284	34	294	938	null
12	2017	9	3283	43	287	903	null

Here I have used CTE to in order to get the count of orders with each payment type for each month of the year.

We can clearly see that maximum people preferred payment through their credit card as compared to any other payment type.

2. Count of orders based on the no. of payment installments

Ans: select

payment_installments, count(order_id) Number_of_orders, from `target.payments` group by payment_installments order by 1;

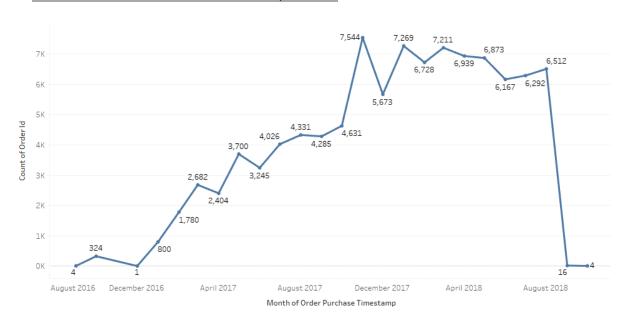
Query results							
JOB IN	JOB INFORMATION		ILTS	JSON	EXECU.		
Row	payment_installn	nents	Numbe	r_of_orders			
1		0		2			
2		1		52546			
3		2		12413			
4		3		10461			
5		4		7098			
6		5		5239			
7		6		3920			
8		7		1626			
9		8		4268			
10		9		644			

Here I have grouped the data on the number of payment instalments.

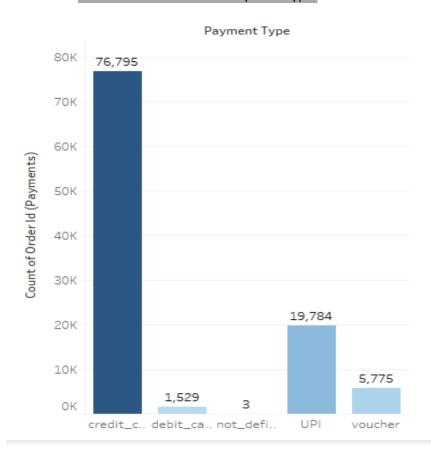
We can see that maximum people opted to pay in one instalment followed by people who paid in 2 instalments.

Additional Graphs for Additional Insight

1. Number of orders VS Month of order purchase:



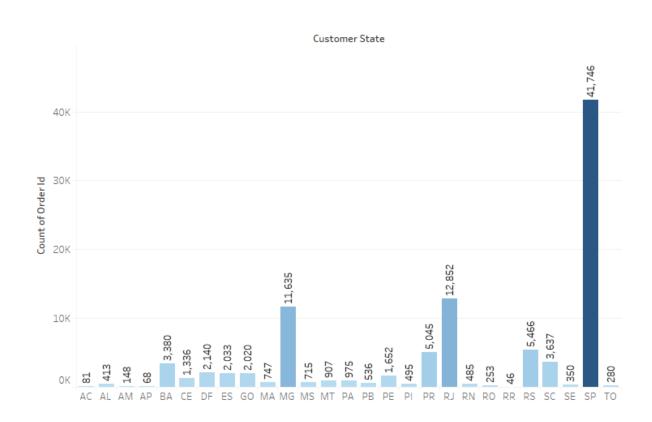
2. Number of orders VS Payment Type:



3. Number of orders VS Product Category:



4. Number of orders VS Customer State



RECOMMENDATIONS

- A drastic increase on sales was seen from Aug, 2016 to Dec, 2017 after which it remained somewhat constant with some ups and downs. In order to increase the sales, it is recommended that more products must be included in the on demand product categories like Bed table bath, computer accessories, furniture decoration, health beauty and sports and leisure. Further some lucrative offers must be given to the customers so that their purchasing decision becomes more easy.
- 2. Credit card is the most favoured means of payment followed by UPI and vouchers. It is recommended to give more offers on other means of payment such as UPI, vouchers and debit cards in order to increase their usage also.