MOHIT PANDEY

Python/Django Developer

📞 +91 70887 92002 | 🌐 [Portfolio](#) | 📍 Bageshwar, Uttarakhand

🔗 [GitHub](#) | 🔗 [LinkedIn](#) | ✉ mp7698921@gmail.com

Work Experience:

Incident Manager

Wipro Ltd. | **May 2024 – Present**

- Managed incident resolution, minimizing service disruptions and ensuring strict SLA compliance, resulting in a **10% reduction in SLA breaches.**
- **Monitored and analyzed** daily **SLA reports** to proactively prevent breaches and optimize service performance.
- Managed end-to-end lifecycle of incidents, including logging, categorization, impact analysis, and resolution within defined SLAs. **Collaborated with cross-functional teams** to enhance incident response times and improve system reliability.
- Collaborated closely with L2/L3 and development teams to troubleshoot recurring issues and contribute to permanent fixes.
- Developed a strong foundation in ITSM principles and started upskilling in backend/frontend technologies through personal projects and certifications.

Python Developer Intern

CodSoft | Dec 2024 – Jan 2025

- Developed **2+ desktop applications** using **Python and Tkinter**, including a **Quiz App** and a **Contact Book App**.
- Implemented **CRUD functionality**, improving data management efficiency by **40%**.
- Designed an **optimized UI/UX**, reducing user navigation time by **25%**.
- Strengthened **debugging skills**, resolving **80% of identified bugs** to enhance application stability.

Technical Skills:

- **Web Development:** Django, Django REST Framework, HTML5, CSS3, JavaScript, Bootstrap, Tailwind CSS, React
- **Programming Languages:** Python, JavaScript
- **Databases:** PostgreSQL, SQLite, SQL
- **Version Control & Collaboration:** Git, GitHub
- **API Development:** RESTful APIs, JSON, Token Authentication (JWT)

Projects:

ReDealX.com (Redex) – Second-Hand Marketplace

Tech Stack: Django, Django REST Framework, PostgreSQL, HTML, CSS, Bootstrap, JavaScript

🔗 GitHub: [Link](#) | 🌐 Demo: Pending

- **Developed and deployed** a marketplace with **500+ product listings**, reducing product search time by **30%**.
- Implemented **Google Authentication**, enabling secure one-click login for **faster onboarding**.

- Designed a **Wishlist feature**, allowing users to save products without reloading the page, improving UX.
- Built a **real-time search & filtering system**, increasing product discovery speed by **40%**.
- Integrated a **user & product reporting system**, ensuring a safer marketplace by **automating fraud detection**.
- Developed **call and message functionality**, facilitating **direct buyer-seller communication**.
- Implemented **real-time notifications** (ad posted, login, reports, messages) using Django Signals.
- **Optimized database queries and caching**, improving response times by **50%**.

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iCourses Website – Full-Stack Course Selling App

Tech Stack: Django, PostgreSQL, Razorpay, HTML, CSS, Bootstrap, JavaScript
🔗 GitHub: Link | 🌐 Demo: Link

- Developed and deployed a dynamic course-selling platform using Django and PostgreSQL for a scalable backend, **leveraging** Django ORM for **efficient database** operations.
- **Integrated Razorpay** for secure and seamless payment processing**, handling transaction flows with webhooks** to ensure **accurate payment status updates.**
- Implemented **a user authentication system** with JWT tokens **and email verification** for a secure **signup/login** process.
- Designed an **admin dashboard** to track **course sales & user engagement (daily, weekly, monthly)**.
- Developed a **referral discount system**, increasing user engagement by **20%**.

My Shopping Cart – E-commerce Website

Tech Stack: Django, SQLite, Paytm Integration, HTML, CSS, Bootstrap, JavaScript
🔗 GitHub: Link

- **Built a full-featured e-commerce platform**, handling **secure transactions with Paytm integration**.
- Developed an **order tracking system**, enabling real-time updates on product deliveries.
- Implemented **Django signals** for automated order status updates, reducing manual intervention by **50%**.
- **Optimized database performance**, reducing query load times by **35%**.

Education:

- **Diploma in Computer Science & Engineering**
  Government Polytechnic Kotdwar | Completed: June 2023 | 86%

- **12th Grade – PCM**
  Government Inter College, Tuper | Completed: April 2019 | 73%