Documentum xCP - SAML SSO - Documentum xCP login page is displayed instead of ADFS login page when you sign out or when the session times out

Article ID: KB11928552

Applies to

Documentum xCP 16.4

Summary

In Documentum xCP, using SAML Single Sign-On, when you sign out or when the session times out, Documentum xCP login page is displayed instead of ADFS login page.
This issue was reported in (but may not be limited to):
Documentum xCP 16.4

Resolution

An Enhancement Request has been submitted to Product Management for review of this request.
Generally, enterprise applications redirect users to a custom local logout landing page, which can contain custom code to implement global signout functionality and perform SSO single logout in ADFS.
In Documentum xCP, you can configure the URL of that custom landing page in property "xcp.signon.logout.url" of file "rest-api-runtime.properties", which is stored in the Customconf folder of the Documentum xCP Application Server, such as in the following example:

```
xcp.signon.logout.url=http://[hostname]:[port]/[custom_landing_page_path]
```

That custom local logout landing page should be hosted outside of the Documentum xCP application context to make it unprotected.

Cause

Documentum xCP does not support SAML single logout in the current version, it only supports local SAML logout.
When you click "Sign out", the Documentum xCP application session is destroyed, but the SAML SSO IdP session is still active in ADFS.

In that situation, if the application redirects to a protected resource in Documentum xCP after local logout, this will result in automatic login, because the browser will be redirected to ADFS IdP, which will then auto login due to active SSO session.
The reason why the browser is being redirected to signin.jsp page is that, by default, the "xcp.signon.logout.url" property is set to unprotected "/signin.jsp".

Tracking Number

XCPUIC-21609

Keywords

Security Assertion Markup Language, Authentication, Active Directory Federation Services, SLO, Single Log-Out