

2019 Monthly Operating Review-July 2019

August 21st, 2019



## July 2019 Operating Review Meeting Agenda

- **→** Executive Summary
- → Financial Review
- Full Year Financial Outlook
- Governance Reporting
- Appendix



### **Executive Summary**

July revenues of \$4.3M, achieved Standalone AOP (budget), favorable to PY \$478k/13%

- Favorable, APAC by \$0.7M/51%
- Unfavorable, NA OEM's and Distributors by (\$0.7M)/(34%)

YTD revenues of \$27.0M, unfavorable to budget by (\$1.6M)/(5.5%), favorable to PY \$625k/2%

- Favorable, APAC by \$0.9M/10%
  - o Strong Q1 and July in India, somewhat offset by election pressures in May-June
- Unfavorable, NA OEM's and Distributors by (\$2.5M)/(20%)
- Favorable, 951 Padlock Gov't contract sales of \$2.0M offset total volume decline of (\$1.4M)

#### Hits

- YTD Total Backlog of \$7.5M is favorable to PY by \$0.7M/11%
  - \$1.0M in 4Q in 951 Padlock Gov't contract
- Favorable, Opex by \$69k versus Standalone AOP (budget) related to open positions, timing of HR specialist fees and discretionary Spending controls.

#### Misses

- Softness Across NA OEM And Distributor Base: YTD Liberty (\$0.6M), Genmega (\$0.4M), Global File (\$0.4M),
   Diebold (\$0.4M)
- Unfavorable, Gross Margin versus Standalone AOP (budget) by (\$234k) related to unfavorable mix (\$135k) and increased Warranty Expense (\$99k). Warranty Expense related to Palmers claim for MPP locks.

# SARGENT AND GREENLEAF

### **Executive Summary (continued)**

### **Key Go-Forward Actions**

- Align expectations and execute on near-term targets with current Sales team
  - Increase reach and frequency of customer-facing engagement
    - Added VP of Sales, Matt Williams | 20+yrs of sales experience, most recently for Allegion
    - Backfilled Gov't BDM NA, Husna Smith | 10+yrs of experience in Government sector
    - Backfilling key Sales positions (BDM NA East Region & BDM India) in August/September
  - o Identify and focus on channel partner and key account opportunities (i.e. blanket and stocking order programs)
    - August 27<sup>th</sup> meeting in Nicholasville scheduled with Arya, India | Develop definition of Tier 1 Distributor
- Effective deployment and adherence to the schedule on 2019 Strategic Initiatives
  - Finalize the refreshed Brand, including product Visual Brand Language
    - > Brand properties, including logo design concepts from contract resource, to be reviewed in August
    - Keypad design concepts refined and in process of creating finalized family (base-to-premium product) concepts and estimated costs with OGx and ID contractor
- Execute to the defined New Product Development Pipeline
  - Recapture lost and eroding business in NA Gun Safe Market
    - > 3 projects (Low Cost, Biometric & Titan IQ) prioritized in the NPD Pipeline
      - Mechanical lock elements of the design are completed
      - Keypad design finalization, tooling and supplier lead time (~6 weeks) driving a 2019-Q4 to 2020-Q1 release
- Leverage Operational capabilities and capacities
  - Market-lead in most critical customer KPI's
    - Quality Engineer to start in August
    - Proposing the addition of a Customer Relationship Manager



## Executive Summary (continued)

	Description	Potential Impact	Plan to Address
	Mechanical Portfolio Erosion	<ul> <li>YTD Mechanical Lock Sales decline of (\$0.6M)</li> </ul>	<ul> <li>Strategic Initiative prioritized for low-cost Electronic Lock Keypad refresh</li> <li>Recapture Liberty business to offset migration from mechanical lock and reset growth in sales at this key account</li> </ul>
Risks	Demand Slowdown Across Non-Govt Channels In North America	<ul> <li>YTD (\$3.5M) vs Quota; (\$2.4M) vs PY</li> </ul>	<ul> <li>Analysis of opportunity funnel and improvement on win-loss</li> <li>Set Gap-to-Plan initiatives to drive growth</li> </ul>
	<ul> <li>Tariff Pressure – Margin</li> <li>Tariff Pressure – China Sales</li> </ul>	<ul> <li>Annualized \$0.3M Margin Pressure         Driven By Tariffs     </li> <li>Resi Safe OEMs In China Down         (\$0.6M)/60% VPY     </li> </ul>	<ul> <li>Partner with key suppliers on manufacturing moves</li> <li>Leverage duty drawback and targeted surcharges to offset margin pressure</li> </ul>
	LAG Market Penetration Potential with ASWD	<ul> <li>Global Smart Safes, Mexico with 2,000 units, \$700k</li> <li>Cogar upgrade program, installed base of 15,000 units, \$5M</li> <li>Interlase/Marnell on Bancolombia switch from LaGard for 2,000 units, \$700k</li> </ul>	program that will drive market share
Opportunities	<ul> <li>Dormakaba Cencon ATM product hacking potential presented at Defcor hacker tradeshow and detailed in digital article is going viral https://www.wired.com/story/atm- lock-hack-electric-leaks/</li> </ul>	<ul> <li>Identify whether any Dormakaba</li> <li>Cencon ATM customers concerned enough to invest in replacing units</li> <li>Dormakaba indicating this was an exemployee and customers not demonstrating panic as of yet</li> </ul>	<ul> <li>Testing the ASWD based on 3<sup>rd</sup> party defined hacking method</li> <li>Preparing message to Sales and impacted market on the ASWD as a secure solution to the "recent concerns on hacking"</li> </ul>
	<ul> <li>APAC, SQ Shanghai (OEM-Hyosung) for a one-time opportunity brought to S&amp;G competing with Dormakaba La Gard</li> </ul>	or High volume, low margin one-time opportunity for model 6651 of 25,000 units at \$23 per unit, \$575k total	<ul> <li>Reviewing margin impact and opportunity to apply extended rebate on further volume or pull-through</li> </ul>





### **Key Wins**

### **APAC**

- Hanson Korea (Dist) 2006 (Titan) stocking order of \$86k
   Hanson Korea (Dist) 6120 stocking order of \$31k
- Dutech China (OEM) 6120 stocking order of \$18k
- AGS India (OEM) 6128 order of \$183k

### **EMEA**

Polital – Poland (Dist) – 8550 order of \$22k

### LAG

- Dham Peru (new Dist) 2<sup>nd</sup> Titan order of \$7k
- Interlase Columbia (Dist) Bancolombia order of \$32k
- Brinks Bolivia (OEM) 1<sup>st</sup> ASWD order of \$17k
- MAPA-SD Mexico (Dist) Mulitiple lock order competing against Bulls Eye- \$17k

### NA

ScotiaBank – Canada – orders of \$10k in 6550, \$7k in 6129

### **Key Losses**

### **APAC**

Guardforce – Thailand (Dist) – 6128 order of \$90k

#### **EMEA**

None

### LAG

 Importadora Bash – Chile (Dist) – 6370 Timelock order of \$25k – due to price

### NA

 Liberty did not place an order in July due to current inventory quantities on Mechanical



## 2019 Key Initiatives

Initiative	Status	<b>Recent Progress</b>	Next Steps	Risks
Establish globally consistent pricing strategy		<ul> <li>Analyzing current pricing, discount and margin by product, region, customer</li> <li>End of month discounting determined to be in line; no red flags</li> <li>Established discount authority process</li> </ul>	Segmentation of Market, Region, Product: • Identify Pricing opportunities and risks • Develop list price/discount model to achieve market-based pricing	<ul> <li>Potential for instances of margin loss when applying a unified pricing model</li> <li>Anticipate aggregate upside</li> <li>Offset with premium list price and targeted discount</li> </ul>
Launch refreshed brand and digital marketing presence (i.e. website)		<ul> <li>Formed hypothesis on current brand and competitive position</li> <li>Prioritized digital media customer-enhancing elements</li> </ul>	<ul> <li>Define future state brand vision and related elements: marketing collateral and product design properties</li> <li>Define strategy and scope for digital material roll-out</li> </ul>	<ul> <li>Achieve objective while managing potential for scope creep and diminishing returns</li> <li>Prioritize on core and growth Market, Product &amp; Region</li> </ul>
Develop new industrial design aesthetic for existing and new products		<ul> <li>Versions 1 &amp;2 of keypad design concepts reviewed</li> <li>Identified key visual brand elements to incorporate on family (base-to- premium) lock products</li> </ul>	OGx & Industrial Design partner to propose a family (base-to-premium product) of keypad design incorporating scaled brand elements	<ul> <li>Bandwidth to apply new design across new product pipeline and core product (i.e. Titan, Spartan)</li> <li>Consider contractor for application across core product</li> </ul>
Develop Augmented Reality installation instructions for key product lines		<ul> <li>Identified contract partners and/or tools to generate A/R with OGx</li> <li>Acquired cost estimates</li> </ul>	<ul> <li>Generate a business case evaluation; determine resultant ROI</li> <li>Identify and propose alternative options</li> </ul>	<ul> <li>The costs are likely prohibitive</li> <li>Target highest growth potential market only</li> <li>Conventional solution (YouTube)</li> </ul>
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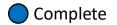


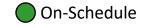




## 2019 Key Initiatives

Initiative	Status	<b>Recent Progress</b>	Next Steps	Risks
Modularize core product lines		<ul> <li>Defining key requirements and product candidates (Ideation phase)</li> </ul>	<ul> <li>Compare current design platform to requirements</li> <li>Identify gaps and opportunities</li> <li>Develop SKU rationalization strategy (Discovery phase)</li> </ul>	<ul> <li>Ensure modular design does not compromise performance and quality</li> <li>Leverage core product (Titan / Spartan) for modular platform</li> </ul>
Develop new core products		<ul> <li>In process of top-down build out of market needs across the identified Verticals – Segments – Applications – Feature/Function – Product</li> </ul>	<ul> <li>Identify current Product gaps and opportunities</li> <li>Generate 3yr NPD Pipeline with ROC's toward quantifying financial impact and establishing priorities</li> </ul>	<ul> <li>Effectual deployment of design resources including contract (i.e. biometric &amp; network connect)</li> <li>Leverage OGx to identify firmware/software design partner(s)</li> </ul>
Develop SIOP process using historical data analytics		<ul> <li>Historical data review completed with OGx resulted in an inconsistent forecasted demand</li> <li>Comparing to results from current tool, Demand Solutions</li> </ul>	<ul> <li>OGx segmenting the data to product family levels to compare and validate high-level forecast</li> <li>Include improved opportunity forecasting to reduce variability</li> </ul>	<ul> <li>Sufficient history and clean data to derive accurate demand and forecast model</li> <li>OGx modeling by product families for review and reality check</li> </ul>
Deploy Artificial Intelligence vision inspection system to improve quality		<ul> <li>Reviewed candidate production areas (FAS Key Cut Verification and Packed Components) to maximize customer satisfaction needs and ROI</li> </ul>	<ul> <li>Software feasibility and design proposal by OGx</li> <li>Conduct ROI analysis; hardware requirements are minimal</li> </ul>	<ul> <li>Software development requirements on OGx</li> <li>Requirements straight- forward, risk is nominal</li> </ul>











## Key Performance Indicators (Current State)

	In \$(000)s				Full Month - Ju	ij				Actual + Estima Full Quarter - 3					Comments (week 7 Actual)
	<b>T</b> on			<u>Actual</u>	<u>OR</u>	<u>VOR</u>		<u> </u>	Actual	<u>OR</u>		<u>VOR</u>	_		
<u>.</u>	# of Recordables TRIR			0.0 0.0	0.0 1.6	0.0 (1.6)			0.0	0.0 1.6	8	0.0 (1.6)		ž	1,992days and 1.5M hours w/o lost time
Safety	LTIR			0.0	0.0				0.0	0.0				Safety	
•	Roadmap			0.5	0.6				0.5	0.6	1	(0.1)		9,	
	Fill Rate			96.9%	98.0%	-1.1%			96.9%	98.0%		-1.1%			
	On Time			0.0%	0.0%	0.0%	- 1		0.0%			0.0%			
Service	Lead Time			0.0	0.0	1			0.0	0.0				Service	
Ser	Past Due			150.0	100.0				_	100.0		(100.0)		Ser	
	Oldest Order			30.0	30.0				30.0	30.0		-	•		
	EOLA			539.4	800.0	(260.6)			539.4	800.0		(260.6)			
ity	Customer Complaints #			19	40	(21)	- 8		19	104	1	(85)		ity	
Quality	Warranty \$		\$	154.9		1		\$	224.2			111.7		Quality	
	Scrap %			0.0%	1.3%	1			0.0%	1.3%		-1.3%		J	
	Inventory \$		\$	5,193.1	\$ 5,197.0	\$ (3.9)		\$	5,193.1	\$ 5,608.0	\$	(414.9)	0		Beginning 2019 Inventory greater than planned levels as a result of soft 4Q sales
	DSI			77.6	83.3	(5.7)			87.3	90.2		(2.9)			
SES	Plant Turns			4.7	4.4	0.3			4.2	4.0		0.1		SFS	
•	E&O \$		\$	1,358.8	\$ 760.0	\$ 598.8		\$	1,358.8	\$ 747.0	\$	611.8			Largest portion is excess as a result of soft 2018 sales
	E&O %			26.2%	14.6%	11.5%			26.2%	13.3%		12.8%	•		
t	Material COS @ STD		\$	1,535.4	\$ 1,248.3	\$ 287.1		\$	3,977.4	\$ 3,690.3	\$	287.1		t	
Mfl. Cost	Mat'l PPV		\$	(65.0)	\$ 15.9	\$ (80.9)		\$	(39.7)	\$ 41.3	\$	(80.9)		Cost	
MET.	Other Mat'l Variances		\$	45.6	\$ (62.0)	\$ 107.6		\$	(65.4)	\$ (173.0	) \$	107.6		Mftl.	
	Subtotal	-	\$	1,516.0	\$ 1,202.2	<u>\$ 313.8</u>		\$	3,872.4	\$ 3,558.6	\$	313.8		Ĭ	
	Labor (Comp & Ben)		\$	443.9	\$ 416.8	\$ 27.1		\$	1,112.6	\$ 1,085.5	\$	27.1	o I		
Conv	OT Premium		\$	19.1	\$ 11.2	\$ 7.8		\$	38.0	\$ 30.2	\$	7.8	•	& Conv	
- જ	Conversion		\$	244.3				\$	491.1			90.1		8 (	Additional Warranty Expense
Labor	Base Subtotal		\$ \$	356.2 1,063.4		\$ 57.1 <b>( 8 182.1</b>		\$ \$	888.9 <b>2,530.7</b>			11.5 <b>136.5</b>		Labor	
ت	Liquidations		<u>\$</u>	(749.2)				\$	(2,203.6)		-	64.2		ű	
	Variance to Standard		\$	314.2				\$	327.1			200.6			
	Total 4-wall Cost		\$	2,579.4	\$ 2,083.5	\$ 495.9		\$	6,403.1		\$	450.3			
	Total Variances		\$	294.8	\$ 21.8	\$ 273.0		\$	222.0	\$ (5.3	) s	227.3	<del>-</del>		
	% of Standard COS			13%	1%	12%			4%	0%	-	4%			
	Earned Hours (000's)			12.18	12.02	0.16			12.18	31.62		(19.44)			
H	Labor			38.01	35.60	2.41			94.48	35.28		59.20		H	
Per ELH	Conversion Base			20.06 29.24	12.83 24.87	7.23 4.37			40.32 72.99	12.68 27.75		27.64 45.24		Per ELH	
Pe	Total Spending			87.32	73.30	14.02			207.80	75.72		132.08		Pe	
Liq	Labor			0.59	0.51	0.08			0.50	0.48		0.03	J	ji	
Per L	Conversion			0.33	0.19	0.14			0.22	0.18		0.05		Per Liq	13 Temps
P	Base			0.48	0.37	0.11		l	0.40	0.39		0.02		Ь	



## July 2019 Operating Review Meeting Agenda

- **∃** Financial Review
- Full Year Financial Outlook
- Governance Reporting
- Appendix



### Summary P&L

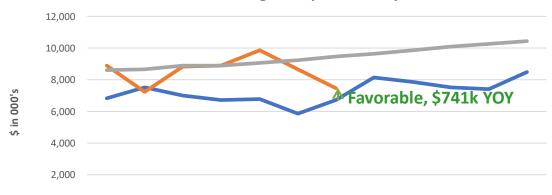
\$'000	M'	TD		Varian	ice	PY	MTD	Vari	ance	YTD	)		Var		PY YTI	)	Variar	ice
	Act		Bud	\$	%		Act	\$	%	Act	В	ud	\$	%	Act		\$	%
Gross Revenue	\$ 4,885	\$	4,810 \$	75	1.6%	\$	4,230	\$ 655	15.5%	\$ 31,094 \$	\$	32,335 \$	(1,242)	(3.8%)	29,8	55 \$	1,239	4.1%
Adj. to Gross Revenue	 (626)		(538)	(89)	16.5%		(450)	(177)	39.3%	 (4,073)		(3,750)	(323)	8.6%	(3,4	59)	(614)	17.7%
Net Revenue	4,259		4,272	(14)	(0.3%)		3,780	478	12.6%	27,021		28,585	(1,564)	(5.5%)	26,3	95	625	2.4%
Material	1,516		1,414	102	7.2%		1,341	175	13.1%	9,436		9,295	142	1.5%	9,8	04	(368)	(3.8%)
Labor	656		636	20	3.2%		641	15	2.3%	4,030		4,327	(297)	(6.9%)	3,8	42	188	4.9%
Other COGS	 310		211	98	46.6%		162	148	91.3%	 1,710		1,775	(66)	(3.7%)	1,3	03	406	31.2%
Total COGS	2,482		2,262	220	9.7%		2,144	338	15.8%	15,176		15,397	(221)	(1.4%)	14,9	49	227	1.5%
Gross Margin	1,777		2,011	(234)	(11.6%)		1,636	140	8.6%	11,845		13,188	(1,344)	(10.2%)	11,4	46	398	3.5%
Gross Margin %	41.7%		47.1%				43.3%			43.8%		46.1%			43.4	%		
R&D	176		178	(2)	(1.0%)		182	(6)	(3.2%)	825		1,080	(255)	(23.6%)	1,0	63	(238)	(22.4%)
Sales & Marketing	388		487	(99)	(20.3%)		103	285	277.2%	2,267		2,709	(442)	(16.3%)	2,0	26	241	11.9%
Administrative	513		481	32	6.6%		352	161	45.8%	2,873		2,926	(54)	(1.8%)	2,4	03	470	19.6%
Other Opex	 _		-	-	N/A		_	_	N/A	 _		-	_	N/A		_	_	N/A
Total Opex	1,077		1,146	(69)	(6.0%)		637	441	69.2%	5,965		6,716	(751)	(11.2%)	5,4	92	473	8.6%
EBITDA	700		865	(165)	(19.1%)		1,000	(300)	(30.0%)	5,880		6,472	(593)	(9.2%)	5,9	54	(75)	(1.3%)
EBITDA %	 16.4%		20.2%				26.4%			 21.8%		22.6%			22.6	%		
Adj. EBITDA	1,064		1,244	(180)	(14.5%)		1,000	64	6.4%	6,749		7,438	(689)	(9.3%)	5,9	54	794	13.3%
Adj. EBITDA %	25.0%		29.1%				26.4%			25.0%		26.0%			22.6	%		
Net Income (Loss)	\$ 41	\$	(7) \$	49	(668.0%)	\$	897	\$ (855)	(95.4%)	\$ 4,025 \$	\$	3,210 \$	815	25.4%	5,2	26 \$	(1,201)	(23.0%)
Capex	\$ -	\$	30 \$	(30)	(100.0%)	\$	226	\$ (226)	(100.0%)	\$ 249 \$	\$	631 \$	(382)	(60.6%)	8	81 \$	(632)	(71.7%)

- July Adjusted EBITDA unfavorable variance of (\$180k) vs. Budget from gross margin unfavorable mix (\$135k) and increased Warranty Expense (\$99k). Opex favorable \$69k related to open positions, timing of HR specialist fees and discretionary Spending controls.
  - Actual 1x adjustments were \$364k versus Budget of \$379k
- YTD Adjusted EBITDA unfavorable variance of (\$689k) vs. Budget from gross margin unfavorable volume (\$722k) and mix/other (\$622k). Opex favorable \$751k related to timing of innovation spend (R&D) and discretionary spending controls (T&E/Other Expenses)
  - Actual 1x adjustments were \$869k versus Budget of \$966k
- July Adjusted EBITDA favorable \$64k vs PY, from gross margin favorable volume of \$207k, mix/other of (\$67k), of which \$99k was Warranty Expense. Opex unfavorable (\$441k) related to 1x costs.
  - Actual 1x adjustments were \$364k versus \$0 in PY
- YTD Adjusted EBITDA favorable \$794k vs PY, from gross margin volume \$271k and mix/other \$127k. Opex unfavorable (\$473k) related to 1x costs.
  - Actual 1x adjustments were \$869 versus \$0 in PY



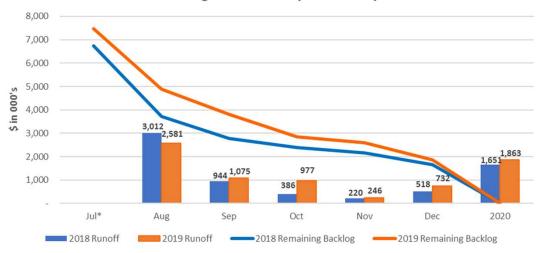
## Backlog Trends (@ Month End)

### **Trended Backlog - Comparative July**



-	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2018	6,816	7,526	6,994	6,714	6,763	5,848	6,732	8,174	7,900	7,544	7,427	8,476
2019	8,885	7,243	8,845	8,882	9,876	8,649	7,473					
—— Plan 2019	8,643	8,665	8,882	8,882	9,060	9,260	9,473	9,669	9,871	10,095	10,275	10,447

### **Backlog Runoff - Comparative July**



<sup>\*</sup> Only ending backlog balance shown for current reporting month. No runoff for closed month.



## YTD Business Split

### YTD Sales (\$'s 000)

					Retail/	Safe	
	ATM	Gov.	Resi.	Rail	Other	Dep Box	Total
India	\$4,554	\$0	\$228	\$0	\$1	\$0	\$4,782
APAC (Less India)	\$2,519	\$325	\$2,259	\$0	\$42	\$17	\$5,162
EMEA	\$1,980	\$315	\$933	\$0	\$69	\$8	\$3,305
LATAM	\$986	\$88	\$470	\$0	\$34	\$150	\$1,728
US and Canada	\$1,714	\$6,203	\$3,134	\$38	\$392	\$562	\$12,044
Total	\$11,753	\$6,931	\$7,024	\$38	\$538	\$737	\$27,022

### YTD Sales (% of Total)

					Retail/	Safe	
	ATM	Gov.	Resi.	Rail	Other	Dep Box	Total
India	17%	0%	1%	0%	0%	0%	18%
APAC (Less India)	9%	1%	8%	0%	0%	0%	19%
EMEA	7%	1%	3%	0%	0%	0%	12%
LATAM	4%	0%	2%	0%	0%	1%	6%
US and Canada	6%	23%	12%	0%	1%	2%	45%
Total	43%	26%	26%	0%	2%	3%	100%

### YTD Contribution Margin (\$'s 000)

					Retail/	Safe	
	ATM	Gov.	Resi.	Rail	Other	Dep Box	Total
India	\$3,117	\$0	\$92	\$0	(\$1)	\$0	\$3,208
APAC (Less India)	\$1,308	\$51	\$662	\$0	\$19	\$6	\$2,046
EMEA	\$468	\$88	\$265	\$0	\$26	\$3	\$849
LATAM	\$634	\$12	\$183	\$0	\$21	\$28	\$879
US and Canada	\$1,038	\$2,764	\$1,437	\$15	\$181	\$145	\$5,580
Total	\$6,565	\$2,914	\$2,640	\$15	\$245	\$182	\$12,561

### YTD Contribution Margin (% of Total)

					Retail/	Safe	
	ATM	Gov.	Resi.	Rail	Other	Dep Box	Total
India	25%	0%	1%	0%	(0%)	0%	26%
APAC (Less India)	10%	0%	5%	0%	0%	0%	16%
EMEA	4%	1%	2%	0%	0%	0%	7%
LATAM	5%	0%	1%	0%	0%	0%	7%
US and Canada	8%	22%	11%	0%	1%	1%	44%
Total	52%	23%	21%	0%	2%	1%	100%



### YTD YOY Comparison

#### YTD YoY Change in Sales (\$'s 000)

					Retail/	Safe	
	ATM	Gov.	Resi.	Rail	Other	Dep Box	Total
India	\$1,850	(\$4)	\$133	\$0	\$1	\$0	\$1,980
APAC (Less India)	(\$369)	\$52	(\$157)	\$0	\$23	\$3	(\$447)
EMEA	(\$411)	\$114	\$74	\$0	(\$19)	\$1	(\$242)
LATAM	(\$298)	\$37	\$43	\$0	(\$49)	(\$97)	(\$364)
US and Canada	(\$553)	\$1,637	(\$1,147)	(\$207)	(\$109)	\$328	(\$51)
Total	\$219	\$1,836	(\$1,055)	(\$207)	(\$153)	\$235	\$876

#### YTD YoY Change in Sales (% Growth)

					Retail/	Safe	
	ATM	Gov.	Resi.	Rail	Other	Dep Box	Total
India	68%	-100%	140%		N/A	N/A	71%
APAC (Less India)	-13%	19%	-6%		119%	24%	-8%
EMEA	-17%	57%	9%		-22%	21%	-7%
LATAM	-23%	73%	10%		-59%	-39%	-17%
US and Canada	-24%	36%	-27%		-22%	140%	0%
Total	2%	36%	-13%		-22%	47%	3%

<sup>\*</sup> FY YTD CM less FY-1 YTD CM (ex: [72% YTD CM in FY] - [70% YTD CM in FY-1] = 200 bps

#### Legend (Chg in Sales \$ and %, Chg in CM \$):



#### YTD YoY Change in Contribution Margin (\$'s 000)

					Retail/	Safe	
	ATM	Gov.	Resi.	Rail	Other	Dep Box	Total
India	\$1,239	(\$6)	\$58	\$0	(\$0)	\$0	\$1,290
APAC (Less India)	(\$117)	\$14	(\$57)	\$0	\$15	\$1	(\$145)
EMEA	\$37	\$36	(\$39)	\$0	(\$9)	\$1	\$25
LATAM	(\$139)	\$3	\$7	\$0	(\$22)	(\$17)	(\$169)
US and Canada	(\$117)	\$331	(\$433)	(\$97)	(\$70)	\$62	(\$325)
Total	\$902	\$378	(\$466)	(\$97)	(\$87)	\$47	\$677

#### YTD YoY Change in Contribution Margin (% of Sales)\*

					Retail/	Safe	
	ATM	Gov.	Resi.	Rail	Other	<b>Dep Box</b>	Total
India	-103 bps	0 bps	409 bps	0 bps	0 bps	0 bps	-134 bps
APAC (Less India)	256 bps	225 bps	-47 bps	0 bps	2316 bps	-398 bps	57 bps
EMEA	563 bps	202 bps	-702 bps	0 bps	-241 bps	-568 bps	245 bps
LATAM	406 bps	-370 bps	-237 bps	0 bps	920 bps	48 bps	77 bps
US and Canada	960 bps	-873 bps	217 bps	-591 bps	-397 bps	-941 bps	-249 bps
Total	676 bps	-773 bps	-86 bps	-591 bps	-253 bps	-241 bps	103 bps

#### Legend (Chg in Contribution Margin % of Sales):



### **Management Discussion**

- Favorable \$0.7M variance in overall contribution margin
  - Region
    - Favorable, \$1.3M in India
    - Unfavorable, (\$0.1M) in other APAC, (\$0.2M) in LATAM and (\$0.3M) in US and Canada
  - Channel
    - · Favorable, \$0.9M in ATM, \$0.4M in Government
    - Unfavorable, (\$0.4M) in Residential, (\$0.2M) across all other channels

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## Cost of Goods Sold by Component

\$'000	MTD Var			YTD					Var				
		Act		Bud	\$	%		Act		Bud		\$	%
<u>Material</u>													
Material costs at standard	\$	1,535	\$	1,401	\$ 134	9.6%	\$	9,416	\$	9,254	\$	162	1.7%
Materials FX loss / (gain)		_		_	_	N/A		0		(0)		0	(103.6%)
Purchase price variance		(65)		6	(71)	(1111.4%)		(206)		10		(215)	(2251.6%)
Freight in		41		28	13	46.0%		390		359		30	8.4%
Cost revision		_		_	_	N/A		(232)		(232)		-	0.0%
Scrap costs		10		(29)	39	(134.1%)		(3)		(133)		130	(97.6%)
Consumables		(5)		8	(13)	(167.8%)		72		37		35	96.1%
Total Material COGS	\$	1,516	\$	1,414	\$ 102	7.2%	\$	9,436	\$	9,295	\$	142	1.5%
<u>Labor</u>													
Direct labor	\$	290	\$	293	\$ (3)	(1.0%)	\$	,	\$	2,021	\$	(227)	(11.2%)
Direct labor - overtime		19		11	8	69.8%		109		80		29	36.5%
Direct labor - benefits		92		126	(34)	(26.8%)		617		784		(167)	(21.4%)
Indirect labor		182		156	26	16.7%		1,149		1,091		57	5.3%
Indirect labor – benefits		73		49	23	46.8%		362		351		11	3.1%
Total Labor COGS	\$	656	\$	636	\$ 20	3.2%	\$	4,030	\$	4,327	\$	(297)	(6.9%)
Other													
Repairs and maintenance	\$	21	\$	21	\$ 0	0.9%	\$	124	\$	112	\$	13	11.5%
Rent / facilities		199		185	13	7.2%		1,314		1,283		31	2.4%
Utilities		24		29	(4)	(14.6%)		157		173		(16)	(9.2%)
Other cost of sales		65		(24)	89	(377.5%)		115		208		(93)	(44.8%)
Total Other COGS	\$	310	\$	211	\$ 98	46.6%	\$	1,710	\$	1,775	\$	(66)	(3.7%)
Total COGS	\$	2,482	\$	2,262	\$ 220	56.9%	\$	15,176	\$	15,397	\$	(221)	(9.0%)

- July/YTD Favorable purchase price variance (PPV) of \$71k and \$215h, respectively, related to Zinc and 6120 Satin Chrome Housings
- July/YTD Unfavorable freight-in variances of (\$13k) and (\$30k), respectively, related to increased transportation rates and increased tariffs
- July Scrap Income of \$36k offset by scrap costs in 2740 Covers and 6124 Cases
- YTD Scrap Income of \$209k offset by Zinc and Aluminum, scrap costs in 2740 covers, 6124 cases, rivets and 6242
- July Unfavorable Other cost of sales, (\$89k), related to Palmer warranty accrual of \$99k on MPP locks



### Balance Sheet, NWC, Cash, Debt

	 Jul	-19	 Variance				
\$'000	Act		Bud	\$	%		
<u>Current Assets</u>							
Cash and cash equivalents	\$ 2,779	\$	1,978	\$ 801	40.5%		
Accounts receivable, gross	8,149		8,994	(845)	(9.4%)		
Accounts receivable, reserves	(195)		(162)	(33)	20.2%		
Accounts receivable, net	7,955		8,832	(877)	(9.9%)		
Inventory, gross	7,006		5,979	1,027	17.2%		
Inventory, reserves	(548)		(419)	(130)	31.0%		
Inventory, net	6,458		5,560	898	16.1%		
Prepaid expenses and other current assets	273		222	51	23.0%		
<b>Total Current Assets</b>	17,465		16,592	872	5.3%		
<u>Current Liabilities</u>							
Current portion of long-term debt	\$ 892	\$	892	\$ 0	0.0%		
Accounts payable	3,374		3,559	(185)	(5.2%)		
Accrued liabilities	1,327		1,054	273	25.9%		
Accrued compensation	287		304	(17)	(5.6%)		
Income taxes payable	266		104	162	155.7%		
Short-term unearned revenue	315		_	315	N/A		
Total Current Liabilities	6,461		5,913	548	9.3%		
Long-term liabilities							
Long-term debt less current maturities	43,694		43,694	(0)	(0.0%)		

- A/R Balances below plan due to lighter than budgeted revenue
- Inventory Balances higher than plan due to purchases to mitigate tariffs
- A/P Balances lower than plan due to G&A spending controls and Cap Ex timing
- Full balance sheet pending opening balance sheet adjustments
- Accrued liabilities unfavorable (\$273k) related to warranty and freight accruals
- Short-term unearned revenue is prepayments by customers for orders not shipped. Balance driven by prepayment from Servus for A-series locks shipped in August



### **Opex Summary**

\$'000	 MTD		Variar	nce	PY MTD	Vari	iance	 YTD		Var		PY YTD	Varian	ice
	Act	Bud	\$	%	Act	\$	%	Act	Bud	\$	%	Act	\$	%
Opex Overview:														
Payroll	\$ 342 \$	280 \$	61	21.9%	\$ 330 \$	12	3.7%	\$ 2,080 \$	2,077 \$	3	0.2% \$	2,192 \$	(111)	(5.1%)
Overtime	-	1	(1)	(100.0%)	1	(1)	(100.0%)	0	5	(5)	(93.5%)	4	(4)	(91.9%)
Benefits	63	3	60	1873.9%	87	(24)	(27.2%)	541	489	52	10.6%	549	(7)	(1.4%)
Bonus	2	47	(44)	(95.3%)	1	1	166.5%	115	230	(115)	(50.0%)	133	(18)	(13.3%)
Commissions	30	73	(43)	(59.1%)	14	16	114.6%	168	448	(280)	(62.5%)	168	0	0.3%
Marketing	56	24	32	136.2%	27	28	103.4%	277	210	68	32.4%	316	(38)	(12.1%)
Travel and Entertainment	13	39	(26)	(67.4%)	32	(20)	(60.8%)	211	276	(65)	(23.7%)	289	(79)	(27.3%)
Insurance	-	3	(3)	(100.0%)	3	(3)	(100.0%)	1	20	(19)	(94.4%)	21	(20)	(94.8%)
Professional Fees	422	547	(125)	(22.8%)	197	225	114.3%	1,694	2,083	(389)	(18.7%)	1,191	503	42.2%
Utl., Repair, Maint., & Sec.	1	10	(10)	(94.0%)	8	(7)	(92.2%)	12	32	(20)	(61.6%)	24	(11)	(47.8%)
IT	104	51	53	104.5%	45	60	133.0%	425	339	86	25.5%	314	111	35.6%
Bad Debts	18	-	18	N/A	-	18	N/A	76	-	76	N/A	45	32	71.4%
Supplies	2	11	(9)	(78.4%)	6	(3)	(56.0%)	35	75	(40)	(53.3%)	38	(3)	(7.9%)
Other Expenses	 23	58	(35)	(60.4%)	(113)	136	(120.4%)	318	431	(112)	(26.1%)	210	108	51.6%
Total Opex	\$ 1,077 \$	1,146 \$	(69)	(6.0%)	\$ 637 \$	440	69.2%	\$ 5,965 \$	6,716 \$	(751)	(11.2%) \$	5,492 \$	473	8.6%

- July vs Budget –favorable \$69k related to open positions, timing of HR specialist fees and discretionary Spending controls.
- YTD vs Budget favorable \$751k related to timing of hiring open positions, timing of innovation spend (R&D), lower commissions driven by lower sales and discretionary spending controls (T&E/Other Expenses)
- July vs PY unfavorable (\$440k) related to 1x costs.
  - Actual 1x adjustments were \$364k versus \$0 in PY
- YTD vs PY— unfavorable (\$473k) related to 1x costs partially offset by open positions, timing of Innovation Spend (R&D) and discretionary spending controls (T&E)
  - Actual 1x adjustments were \$869 versus \$0 in PY



## Standalone Cost

\$'000		M	TD	Var	iance	YT	D	Var	iance
	Description	Act	Bud	\$	%	Act	Bud	\$	%
IT		11	39	(28)	-71.4%	11	63	(52)	-82.4%
Manager	Salary and Benefits	9	9	(1)	-6.8%	9	19	(10)	-54.0%
Analyst	Salary and Benefits	-	6	(6)	0.0%	-	6	(6)	0.0%
Direct Technology Charges	Office 365, AvePoint, WebRoot, Duo MFA, voice services, Creo, Windchill	-	16	(16)	-100.0%	-	27	(27)	-100.0%
Business Services	Offset to TSA	-	0	(0)	0.0%	-	0	(0)	0.0%
Sales Force	Licensing	-	-	-	0.0%	-	-	-	0.0%
Accounting / HR systems	Concur Set-up and monthly fee	3	2	1	35.1%	3	6	(4)	-59.7%
ERP tranisition licensing fees	Licensing	-	5	(5)	0.0%	-	5	(5)	0.0%
Data Communications	Licensing	-	-	-	0.0%	-	-	-	0.0%
Legal		-	19	(19)	-100.0%	-	38	(38)	-100.0%
Headcount costs (1 FTE)	Salary and Benefits	-	-	-	0.0%	-	-	-	0.0%
External legal fees and other expenses	Legal Fees	-	13	(13)	-100.0%	-	25	(25)	-100.0%
Patent fees	Patent Fees	-	6	(6)	-100.0%	-	13	(13)	-100.0%
Finance		30	30	0	0.0%	44	58	(14)	-24.6%
CFO	Salary and Benefits	21	21	0	0.0%	26	40	(14)	-35.3%
Base compensation (2 FTEs)	Salary and Benefits	-	-	-	0.0%	-	-	-	0.0%
Audit Fees	2019 Audit Fees	9	9	-	0.0%	18	18	-	0.0%
Sales		13	11	2	19.9%	13	13	0	2.3%
VP of Sales	Salary and Benefits	13	11	2	19.9%	13	13	0	2.3%
HR		2	2	(0)	-14.4%	3	4	(1)	-14.4%
Specialist	Salary and Benefits	-	0	(0)	-100.0%	-	1	(1)	-100.0%
Business Travel and Accident	Business Travel and Accident	0	0	-	0.0%	1	1	-	0.0%
Global Emergency Travel Services	Global Emergency Travel Services	1	1	-	0.0%	3	3	-	0.0%
Trade Compliance		1	1	-	0.0%	3	3	-	0.0%
Export Compliance Daily/ICPA annual fee	Export Compliance Daily/ICPA annual fee	0	0	-	0.0%	0	0	-	0.0%
Trade Flow software license	Trade Flow software license	1	1	-	0.0%	2	2	-	0.0%
Bonuses	Incremental management bonuses	10	15	(5)	-33.7%	10	31	(21)	-66.9%
Risk	Incremental cost of business insurances	16	16	-	0.0%	33	33	-	0.0%
Freight	Adjust freight to actual charges versus allocation	61	42	19	46.7%	61	83	(22)	-26.6%
401(k) compensation	Estimated incremental 401(k) expense	10	10	-	0.0%	20	20	-	0.0%
Total Standalone Costs		154	185	(30)	-16.4%	197	344	(147)	-42.6%



## 1X Costs

\$'000		MTD		Variance		ΥT	D Vari		iance
	Description	Act	Bud	\$	%	Act	Bud	\$	%
IT		23	28	(5)	-18.5%	63	77	(14)	-18.4%
IT Specialist	Gray Drohan consulting fees	23	20	3	14.1%	63	69	(6)	-9.0%
Technology Carve-Out	ERP Implementation, VOIP, Firewall hardware, network re-engineering, Office 365	_	8	(8)	0.0%	_	8	(8)	0.0%
Legal/Professional Fees		256	247	10	3.9%	618	679	(61)	-8.9%
Audit/Valuation Fees	Opening Balance Sheet/Asset Valuation Fees	31	-	31	#DIV/0!	31	55	(24)	-44.5%
HR Specialist	Joel Tokarz consulting fees	_	60	(60)	-100.0%	276	273	3	1.1%
Employee Recruitment	Recruiting Fees for CFO, VP of Sales, IT Manager, IT Analyst, Gov't BDM	201	164	37	22.3%	258	259	(2)	-0.6%
OGX	Consulting Fees	23	23	(1)	-2.2%	45	46	(1)	-1.8%
Other	Navex	3	-	3	#DIV/0!	9	47	(38)	-81.4%
Marketing/Rebranding	Deal related external communications, rebranding (signage, business cards, etc)	-	19	(19)	-100.0%	_	26	(26)	-100.0%
<b>Payroll Implementation</b>	Internaltion GEO, Domestic PEO set up fees	-	-	_	#DIV/0!	7	11	(4)	-33.6%
Market Parity	Products to catch up to competitors' offerings	-	-	_	0.0%	_	_	-	0.0%
TSA		85	87	(1)	-1.4%	181	173	8	4.3%
TSA - IT	Data center infrastructure, ERP and all other in use systems and support, Enterprise services and Business Services	53	54	(1)	-2.2%	110	109	1	1.0%
TSA - Non-IT	Order to Cash, AP, GL, Treasury Management, Trade Compliance, Transportation, Global Supply Management,	32	32	_	0.0%	71	65	6	9.9%
Total 1X Costs		365	379	(14)	-3.8%	869	965	(96)	-9.9%



### **Cash Flow Statement**

Cash Flow will be presented beginning in August, after Opening Balance Sheet Audit is completed and entries are booked



## 13-Week Cash Flow Projection

	Forecast	Forecast	Forecast	Forecast	Forecast	Forecast	Forecast	Forecast	Forecast	Forecast	Forecast	Forecast	Forecast	Forecast
In US\$	8/12	8/19	8/26	9/2	9/9	9/16	9/23	9/30	10/7	10/14	10/21	10/28	11/4	11/11
Cash Inflows - Operational														
Collections from customers (Actual)														
Collections from customers based on projected aging (Foreca	1,343	1,174	1,578	643	913	823	612	423	156	48	37	48	37	30
Collections from new forecasted sales	-	-	-	-	-	263	438	640	425	823	975	1,175	600	918
Total AR Collections	1,343	1,174	1,578	643	913	1,086	1,050	1,063	581	871	1,012	1,223	637	948
Other non-AR inflows														
Total Cash Inflows - Operational	1,343	1,174	1,578	643	913	1,086	1,050	1,063	581	871	1,012	1,223	637	948
Cash Outflows - Operational														
Product inventory (SAP AP)	(374)	(275)	(442)	(290)	(351)	(290)	(535)	(254)	(349)	(271)	(314)	(397)	(404)	(469)
Payroll	(70)	(290)	(70)	(388)	(70)	(290)	(70)	(245)	(213)	(290)	(70)	(245)	(213)	(245)
Commissions														
Bonus														
Facilities & other (Freight)	(65)	(200)	(23)	(23)	(68)	(23)	(23)	(23)	(23)	(68)	(23)	(23)	(23)	(68)
Professional services	(64)	` -		. ,	(62)	` -				(62)	` -	. ,		(62)
Marketing	(- /	(18)			(- /					(- ,				(- )
Recruiter fees		( -/												
Other expenses (Insurance, TSA, CC)	(148)	(25)	(64)	(178)	(77)	_	(64)	-	(80)	(77)	(64)	_	(80)	(77)
Total Cash Outflows - Operational	(721)	(808)	(599)	(879)	(628)	(603)	(692)	(522)	(665)	(769)	(471)	(665)	(720)	(921)
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Cashflows - Financial and Other														
Revolving Loan Draw (Paydown)														
Term Loan paydowns								(223)						
Interest and financial amortization								(885)						
Other financial income/expense (e.g. fx, hedging)														
Non-financial income/expense														
Estimated Tax Payments					(650)									
Monitoring fees (including travel expenses)									(250)					
Non-recurring items														
Total Cash Outflows - Financial and Other	-	-	-	-	(650)	-	-	(1,108)	(250)	-	-	-	-	-
TOTAL CASH FLOW	622	366	979	(236)	(365)	482	358	(567)	(334)	102	541	558	(83)	27
Cook Dollformand														
Cash Rollforward	2.061	2 602	2 050	4.020	2 702	2 427	2.010	4 267	2 700	2 200	2 469	4.000	4 567	A A0A
Beginning cash balance Cash activity	2,061 622	2,683 366	3,050 979	4,028 (236)	3,793 (365)	3,427 482	3,910 358	4,267 (567)	3,700 (334)	3,366 102	3,468 541	4,009 558	4,567 (83)	4,484 27
ENDING CASH BALANCE	2,683	3,050	4,028	. ,	3,427	3,910	4,267	3,700	3,366	3,468	4,009	4,567	4,484	4,511
ENDING CASH BALANCE	2,683	3,050	4,028	3,793	3,427	3,910	4,267	3,700	3,300	3,468	4,009	4,567	4,484	4,511
Debt Summary														
Rolled debt	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Credit facility	44,586	44,586	44,586	44,586	44,586	44,586	44,586	44,363	44,363	44,363	44,363	44,363	44,363	44,363
TOTAL DEBT	44,586	44,586	44,586	44,586	44,586	44,586	44,586	44,363	44,363	44,363	44,363	44,363	44,363	44,363
TOTAL NET DEBT	41,903	41,536	40,558	40,793	41,159	40,676	40,319	40,663	40,997	40,895	40,354	39,796	39,879	39,852
AVAILABILITY	7,500	7,500	7,500	7,500	7,500	7,500	7,500	7,500	7,500	7,500	7,500	7,500	7,500	7,500



## **Covenant Analysis**

### **Fixed Charge Ratio**

000's	Sep	Oct	Nov	Dec
TTM Fixed Charges:				
TTM Net Cash Interest	3,542	3,428	3,489	3,539
Plus:				
TTM Mandatory Principal Debt Payments	892	892	892	892
Fixed Charges	4,434	4,320	4,381	4,430
TTM EBITDA for defined Period	10,791	11,091	11,356	11,502
Less:				
TTM Unfinanced Capital Expenditures	1,010	1,170	1,271	1,212
TTM OGC Monitoring Fees	1,000	1,000	1,000	1,000
TTM Cash Taxes Paid	3,185	3,185	3,185	3,185
TTM Operating Cash Flow	5,596	5,735	5,900	6,105
Fixed Charge Coverage Ratio	1.26	1.33	1.35	1.38
Minimum Ratio	1.10	1.10	1.10	1.10
In Compliance	YES	YES	YES	YES
			_	
TTM Minimum Operating Cash Flow	4,877	4,752	4,819	4,873
TTM Operating Cash Flow Cushion	718	983	1,081	1,232



## **Covenant Analysis**

#### **Total Debt to EBITDA Ratio**

000's	Sep	Oct	Nov	Dec
Total Debt:				
Revolver Balance	-	=	-	-
Plus: Term Loan Balance	44,363	44,363	44,363	44,140
Plus: Other Debt	-	-	-	-
Less: Qualified Cash	1,765	1,504	2,986	1,562
Total Debt	42,598	42,859	41,377	42,578
EBITDA for the Defined Period (calculated in the manner required by Section 6.1 of the Compliance Certificate)	10,791	11,091	11,356	11,502
TTM Adjusted EBITDA	10,791	11,091	11,356	11,502
Total Debt to EBITDA Ratio (ratio of Total Debt to Adjusted EBITDA for the Defined Period)	4.11	4.00	3.91	3.84
Maximum Permitted Total Debt to EBITDA Ratio for the Defined Period	6.00	6.00	6.00	6.00
In Compliance	YES	YES	YES	YES
Minimum TTM EBITDA required	7,100	7,143	6,896	7,096
TTM EBITDA Cushion	3,691	3,947	4,460	4,406

Amounts for October 2018 through April 2019 defined per credit agreement



## July 2019 Operating Review Meeting Agenda

- Executive Summary
- → Financial Review
- **→ Full Year Financial Outlook**
- Governance Reporting
- Appendix



## Full year Forecast: Summary P&L

\$'000	FY					Varianc	e	PY		Variance		
		Fcst		Bud		\$	%	Act		\$	%	
Gross Revenue	\$	53,033	\$	54,275	\$	(1,242)	(2.3%) \$	50,276	\$	2,756	5.5%	
Adj. to Gross Revenue		(6,525)		(6,203)		(323)	5.2%	(6,409)		(116)	1.8%	
Net Revenue		46,508		48,072		(1,564)	(3.3%)	43,867		2,640	6.0%	
Material		15,859		15,717		142	0.9%	15,626		233	1.5%	
Labor		6,917		7,214		(297)	(4.1%)	6,473		444	6.9%	
Other COGS		2,889		2,955		(66)	(2.2%)	1,968		921	46.8%	
Total COGS	-	25,665		25,886		(221)	(0.9%)	24,067		1,598	6.6%	
Gross Margin	-	20,843		22,186		(1,344)	(6.1%)	19,800		1,042	5.3%	
Gross Margin %		44.8%		46.2%				45.1%				
R&D		2,256		2,511		(255)	(10.2%)	1,763		492	27.9%	
Sales & Marketing		4,488		4,930		(442)	(9.0%)	3,727		761	20.4%	
Administrative		5,444		5,497		(54)	(1.0%)	4,254		1,190	28.0%	
Other Opex		_		_		_	N/A	_		_	N/A	
Total Opex		12,188		12,938		(751)	(5.8%)	9,744		2,443	25.1%	
EBITDA		8,655		9,248		(593)	(6.4%)	10,056		(1,401)	(13.9%)	
EBITDA %		18.8%		19.4%				22.9%				
Adj. EBITDA		11,454		12,143		(689)	(5.7%)	10,056		1,397	13.9%	
Adj. EBITDA %		24.7%		25.4%				22.9%				
Net Income (Loss)	\$	3,878	\$	3,063	\$	815	26.6% \$	8,802	\$	(4,923)	(55.9%)	
Сарех	\$	984	\$	1,366	\$	(382)	(28.0%) \$	1,412	\$	(428)	(30.3%)	

<sup>•</sup> Includes Customer Relations Manager beginning in October. Adj EBITDA impact of \$47k in 2019. Total Annualized Compensation of \$189k and \$43k of recruiting fees



## Full year Forecast: Opex Summary

\$'000		F	Υ	-, <u></u>	Variand	ce	PY	Variand	ce
		Fcst	Bud		\$	%	Act	\$	%
Opex Overview:									
Payroll	\$	3,633	\$ 3,630	\$	3	0.1% \$	3,716 \$	(83)	(2.2%)
Overtime		4	9		(5)	(54.3%)	5	(1)	(16.2%)
Benefits		648	597		52	8.7%	967	(319)	(33.0%)
Bonus		330	445		(115)	(25.9%)	193	137	70.9%
Commissions		481	761		(280)	(36.8%)	222	259	116.8%
Marketing		378	311		68	21.9%	546	(167)	(30.7%)
Travel and Entertainment		430	495		(65)	(13.2%)	434	(4)	(1.0%)
Insurance		15	33		(19)	(55.8%)	36	(22)	(59.7%)
Professional Fees		4,074	4,464		(389)	(8.7%)	1,996	2,079	104.2%
Utl., Repair, Maint., & Sec.		32	52		(20)	(38.5%)	73	(41)	(56.6%)
IT		1,089	1,003		86	8.6%	538	552	102.6%
Bad Debts		76	0		76	N/A	55	22	39.5%
Supplies		88	128		(40)	(31.3%)	67	21	31.3%
Other Expenses		589	703		(113)	(16.1%)	897	(307)	(34.3%)
Total Opex	\$	12,188	\$ 12,938	\$	(750)	(5.8%) \$	9,744 \$	2,444	25.1%



## Full year Forecast: Balance Sheet Summary - Quarterly

Balance Sheet will be presented beginning in August, after Opening Balance Sheet Audit is completed and entries are booked



## Full year Forecast: Cash Flow Summary

Cash Flow will be presented beginning in August, after Opening Balance Sheet Audit is completed and entries are booked



## July 2019 Operating Review Meeting Agenda

- Executive Summary
- → Financial Review
- → Full Year Financial Outlook
- **⊙** Governance Reporting
- Appendix



### Management Governance Report

### **Disclosure Committee:**

- Members include: CEO, CFO, VP Sales, VP Operations, VP and General Counsel
- First Audit Committee meeting to be held on Tuesday July, 30th prior to the Q2 Board meeting

### **Anonymous Hotline:**

• Navex implemented July 16<sup>th</sup>, 2019. No activity.

### **Modification of Internal Control and Authority Matrix:**

OGC finalized and distributed to S&G



## Management Governance Report (Continued)

A)	Requests for waivers or out-of-the-	None
	ordinary course approvals under the	
	Internal Control and Corporate	
	Governance Matrix, Code of Ethics	
	or any internal control:	
В)	Any conflicts of interest or the	None
	appearance of any such conflict or	
	potential conflict:	
C)	Any actual or apparent weakness or	None
	inadequacy in the Company's	
	policies of internal controls and	
	financial reporting:	
D)	Any reports or complaints regarding	None
	accounting, internal accounting	
	controls or auditing matters.	



## July 2019 Operating Review Meeting Agenda

- Executive Summary
- Financial Review
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## Squeeze Report

				Net Revenue					Adj. EBITDA				Net Debt	
		Act	Rfc	Variance	PY	Variance	Act	Rfc	Variance	PY	Variance	Act	Rfc	PY
This Month	\$	4,259 \$	4,272	-0.3% \$	3,780	12.6% \$	1,064	1,244	-14.5% \$	1,000	6.4% \$	(1,978)	\$ (1,978)	\$ (10,981)
Quarter to Date	\$	4,259 \$	4,272	-0.3% \$	3,780	12.6%	1,064	1,244	-14.5% \$	1,000	6.4%			
Year to Date	\$	27,021 \$	28,585	-5.5% \$	26,395	2.4% \$	6,749	7,438	<i>-9.3%</i> \$	5,954	13.3%			
LTM Trends (\$'000s)	8	8/31/18	9/30/18	10/31/18	11/30/18	12/31/18	1/31/19	2/28/19	3/31/19	4/30/19	5/31/19	6/30/19	7/31/19	LTM
Net Revenue	\$	3,780 \$	4,037 \$	3,764 \$	2,783 \$	3,109 \$	3,350	4,088	\$ 3,904 \$	3,773 \$	3,235 \$	4,413	\$ 4,259	\$ 44,493
Gross Margin		1,934	2,008	1,771	1,357	1,285	1,456	1,821	1,838	1,469	1,354	2,129	1,777	20,199
Gross Margin %		51.2%	49.7%	47.0%	48.8%	41.3%	43.5%	44.6%	47.1%	38.9%	41.9%	48.2%	41.7%	45.4%
SG&A		837	1,018	890	809	697	898	810	715	765	720	980	1,077	10,217
Reported EBITDA		1,097	989	880	548	588	559	1,011	1,123	705	634	1,149	700	9,981
Rep. EBITDA %		29.0%	24.5%	23.4%	19.7%	18.9%	16.7%	24.7%	28.8%	18.7%	19.6%	26.0%	16.4%	22.4%
Adj. EBITDA		1,097	989	880	548	588	559	1,011	1,123	705	634	1,653	1,064	10,850
Adj. EBITDA %		29.0%	24.5%	23.4%	19.7%	18.9%	16.7%	24.7%	28.8%	18.7%	19.6%	37.5%	25.0%	24.4%
Capex	\$	(42) \$	(17) \$	(1) \$	(56) \$	(416) \$	(29)	(21)	\$ (22) \$	(14) \$	(47) \$	(26)	\$ 1	\$ (690)
Accounts Receivable, Net	\$	6,864 \$	7,712 \$	7,332 \$	6,979 \$	6,637 \$	6,542		\$ 7,838 \$	7,201 \$	7,047 \$			
Inventory, Net		5,943	6,320	6,420	6,742	6,360	6,919	6,772	6,832	6,979	6,919	6,584	5,560	5,560
Accounts Payable		4,082	4,415	3,722	3,743	3,785	3,933	3,707	3,716	4,031	2,966	2,980	3,559	3,559
ccc	\$	8,725 \$	9,617 \$	10,029 \$	9,979 \$	9,212 \$	9,528	10,736	\$ 10,954 \$	10,149 \$	11,001 \$	11,544	\$ 10,833	\$ 10,833
DSO		72.3	83.7	70.5	66.0	61.9	84.9	95.7	63.2	56.0	58.8	63.3	49.6	72.5
DSI		83.8	95.3	98.8	114.1	110.3	121.8	104.1	100.8	96.6	102.2	94.3	89.0	45.6
DPO		56.7	65.6	55.8	61.5	63.8	67.7	55.8	54.3	55.4	43.8	33.7	54.0	53.5
C2C		99.4	113.4	113.5	118.6	108.4	139.1	144.0	109.7	97.2	117.2	123.9	84.6	64.6
Bank revolver	\$	- \$	- \$	- \$	- \$	- \$	- 5	-	\$ - \$	- \$	800 \$	800 5	\$ -	\$ -
Unclassified external debt / OID		-	-	-	-	-	-	-	-	-	-	-	-	-
OpenGate debt		-	_	-	-	_	-	-	-	-	-	_	-	-
Total Debt Outstanding		-	_	-	-	_	-	-	-	-	800	800	-	-
Cash and equivalents		11,396	11,658	10,845	11,132	11,172	10,903	10,588	1,328	422	807	1,376	1,978	1,978
Total Net Debt	\$	(11,396) \$	(11,658) \$	(10,845) \$	(11,132) \$	(11,172) \$	(10,903)	(10,588)	\$ (1,328) \$	(422) \$	(7) \$	(1,376)	\$ (1,978)	\$ (1,978)
Beginning Cash Balance	\$	10,981 \$	11,396 \$	11,658 \$	10,846 \$	11,132 \$	11,172	10,903	\$ 10,588 \$	1,328 \$	422 \$	1,607	\$ 1,376	\$ 10,981
Add / (Less): Operating Cash Flow		948	178	(2,512)	795	3,447	207	6,879	1,413	1,044	8,479	595	1,402	22,874
Add / (Less): Investing Cash Flow		(42)	(17)	(1)	(56)	(416)	(29)	(21)	(22)	(14)	(47)	(26)	1	(690)
Add / (Less): Financing Cash Flow		(490)	101	1,701	(452)	(2,990)	(446)	(7,173)	(10,652)	(1,935)	(7,247)	(800)	-	(30,384)
Effect of FX rates / Other		· _′	-			-	-	-		_	-	_	-	-
Ending Cash Balance	\$	11,396 \$	11,658 \$	10,846 \$	11,132 \$	11,174 \$	10,903	10,588	\$ 1,328 \$	422 \$	1,607 \$	1,376	\$ 2,779	\$ 2,779



## Monthly P&L

\$'000	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	FY	FY	Vai	r	PY	Vai	r
	Act	Fcst	Fcst	Fcst	Fcst	Fcst	Fcst	Bud	\$	%	Act	\$	%						
Gross Revenue	\$ 3,737	\$ 4,592	\$ 4,440	\$ 4,311	\$ 3,933	\$ 5,195	\$ 4,885	\$ 4,399	\$ 4,560	\$ 5,043	\$ 4,055	\$ 3,882	\$ 53,033	\$ 54,275	\$ (1,242)	(2.3%)	\$ 50,276	\$ 2,756	5.5%
Adj. to Gross Revenue	(387)	(504)	(536)	(538)	(698)	(782)	(626)	(492)	(510)	(564)	(453)	(434)	(6,525)	(6,203)	(323)	5.2%	(6,409)	(116)	1.8%
Net Revenue	3,350	4,088	3,904	3,773	3,235	4,413	4,259	3,907	4,050	4,480	3,601	3,448	46,508	48,072	(1,564)	(3.3%)	43,867	2,640	6.0%
Material	1,083	1,424	1,272	1,488	1,169	1,485	1,516	1,256	1,433	1,425	1,166	1,142	15,859	15,717	142	0.9%	15,626	233	1.5%
Labor	621	550	539	632	543	489	656	564	646	642	523	511	6,917	7,214	(297)	(4.1%)	6,473	444	6.9%
Other COGS	190	292	255	184	168	311	310	177	217	301	245	239	2,889	2,955	(66)	(2.2%)	1,968	921	46.8%
Total COGS	1,894	2,266	2,066	2,303	1,881	2,284	2,482	1,997	2,296	2,368	1,934	1,893	25,665	25,886	(221)	(0.9%)	24,067	1,598	6.6%
Gross Margin	1,456	1,821	1,838	1,469	1,354	2,129	1,777	1,910	1,754	2,111	1,668	1,555	20,843	22,186	(1,344)	(6.1%)	19,800	1,042	5.3%
Gross Margin %	43.5%	44.6%	47.1%	38.9%	41.9%	48.2%	41.7%	48.9%	43.3%	47.1%	46.3%	45.1%	44.8%	46.2%			45.1%		
R&D	133	112	103	109	109	84	176	272	288	294	276	301	2,256	2,511	(255)	(10.2%)	1,763	492	27.9%
Sales & Marketing	374	336	315	308	305	240	388	396	435	466	474	450	4,488	4,930	(442)	(9.0%)	3,727	761	20.4%
Administrative	390	362	297	348	306	656	513	665	379	370	381	686	5,354	5,407	(54)	(1.0%)	4,254	1,100	25.8%
Other Opex		_	_	_	_	_	_	_	_	_	_	_	_	-	-	N/A	_	_	N/A
Total Opex	898	810	715	765	720	980	1,077	1,334	1,102	1,129	1,131	1,436	12,097	12,848	(751)	(5.8%)	9,744	2,353	24.1%
EBITDA	559	1,011	1,123	705	634	1,149	700	577	652	982	536	119	8,746	9,338	(593)	(6.3%)	10,056	(1,311)	(13.0%)
EBITDA %	16.7%	24.7%	28.8%	18.7%	19.6%	26.0%	16.4%	14.8%	16.1%	21.9%	14.9%	3.4%	18.8%	19.4%			22.9%		
Adj. EBITDA	559	1,011	1,123	705	634	1,653	1,064	972	932	1,245	870	734	11,501	12,190	(689)	(5.7%)	10,056	1,445	14.4%
Adj. EBITDA %	16.7%	24.7%	28.8%	18.7%	19.6%	37.5%	25.0%	24.9%	23.0%	27.8%	24.1%	21.3%	24.7%	25.4%			22.9%		
Net Income (Loss)	\$ 440	\$ 909	\$ 1,028	\$ 609	\$ 535	\$ 463	\$ 41	\$ 40	\$ 96	\$ 76	\$ 12	\$ (279)	\$ 3,969	\$ 3,154	\$ 815	25.8%	\$ 8,802	\$ (4,833)	(54.9%)
Capex	\$ 120	\$ 22	\$ 21	\$ 16	\$ 45	\$ 24	\$ -	\$ 120	\$ 47	\$ 283	\$ 223	\$ 63	\$ 984	\$ 1,366	\$ (382)	(28.0%)	\$ 1,412	\$ (428)	(30.3%)



## **Standalone Costs**

\$'000		Pre	-close Pro	forma Star	dalone Co	sts		Pos	st-Close St	andalone R	evised Co	sts		
	Description	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	2019
IT		81	81	81	81	81	24	39	207	39	39	42	42	837
Manager	Salary and Benefits	12	12	12	12	12	9	9	9	9	9	9	9	124
Analyst	Salary and Benefits	25	25	25	25	25	-	6	6	6	6	6	6	160
Direct Technology Charges	Office 365, AvePoint, WebRoot, Duo MFA, voice services, Creo, Windo	14	14	14	14	14	10	16	177	7	7	7	7	297
Business Services	Offset to TSA	10	10	10	10	10	-	0	8	8	8	11	11	98
Sales Force	Licensing	-	-	-	-	-	-	-	-	2	2	2	2	8
Accounting / HR systems	Concur Set-up and monthly fee	17	17	17	17	17	4	2	2	2	2	2	2	99
ERP tranisition licensing fees	Licensing	-	-	-	-	-	-	5	5	5	5	5	5	30
Data Communications	Licensing	4	4	4	4	4	-	-	-	-	-	-	-	21
Legal		34	34	34	34	34	19	19	19	19	19	19	19	303
Headcount costs (1 FTE)	Salary and Benefits	16	16	16	16	16	-	-	-	-	-	-	-	78
External legal fees and other expenses	Legal Fees	13	13	13	13	13	13	13	13	13	13	13	13	150
Patent fees	Patent Fees	6	6	6	6	6	6	6	6	6	6	6	6	75
Finance		29	29	29	29	29	28	30	30	30	30	30	30	352
CFO	Salary and Benefits	19	19	19	19	19	19	21	21	21	21	21	21	238
Base compensation (2 FTEs)	Salary and Benefits	10	10	10	10	10	-	-	-	-	-	-	-	52
Audit Fees	2019 Audit Fees	-	-	-	-	-	9	9	9	9	9	9	9	62
Sales		-	-	-	-	-	2	11	22	22	22	22	22	125
VP of Sales	Salary and Benefits	-	-	-	-	-	2	11	22	22	22	22	22	125
HR		6	6	6	6	6	2	2	2	2	8	8	8	59
Specialist	Salary and Benefits	6	6	6	6	6	0	0	0	0	6	6	6	47
Business Travel and Accident	Business Travel and Accident	-	-	-	-	-	0	0	0	0	0	0	0	2
Global Emergency Travel Services	Global Emergency Travel Services	-	-	-	-	-	1	1	1	1	1	1	1	10
Trade Compliance		8	8	8	8	8	1	1	1	1	1	1	1	50
Export Compliance Daily/ICPA annual fe	Export Compliance Daily/ICPA annual fee	6	6	6	6	6	0	0	0	0	0	0	0	32
Trade Flow software license	Trade Flow software license	2	2	2	2	2	1	1	1	1	1	1	1	18
Bonuses	Incremental management bonuses	-	-	-	-	-	15	15	15	15	15	15	15	108
Risk	Incremental cost of business insurances	24	24	24	24	24	16	16	16	16	16	16	16	232
Freight	Adjust freight to actual charges versus allocation	77	77	77	77	77	42	42	42	42	42	42	42	676
401(k) compensation	Estimated incremental 401(k) expense	3	3	3	3	3	10	10	10	10	10	10	10	83
Total Standalone Costs		262	262	262	262	262	159	185	364	196	202	205	205	2,826



## 1X Costs

					Revise	d AOP			
\$'000		19-Jun	19-Jul	19-Aug	19-Sep	19-Oct	19-Nov	19-Dec	2019
	Description	AOP	AOP						
п		49	28	175	85	70	70	70	54
IT Specialist	Gray Drohan consulting fees	49	20	20	20	20	20	20	169
Technology Carve-Ou	: ERP Implementation, VOIP, Firewall hardware, network re-engineering, Office 365	-	8	155	65	50	50	50	378
Legal/Professional Fees		433	247	66	41	51	46	41	925
Audit/Valuation Fees	Opening Balance Sheet/Asset Valuation Fees	55	-	_	_	_	_	_	55
HR Specialist	Joel Tokarz consulting fees	213	60	18	18	18	18	18	363
Employee Recruitmen	t Recruiting Fees for CFO, VP of Sales, IT Manager, IT Analyst, Gov't BDM	95	164	_	_	_	_	_	259
OGX	Consulting Fees	23	23	23	23	23	23	23	161
Other	Navex, Affirmative Action Policy, Morgan Lewis DSS invoice	47	-	25	_	10	5	_	87
Marketing/Rebranding	Deal related external communications, rebranding (signage, business cards, etc), Ecommerce/social media refresh strategy, competitve database	7	19	17	20	30	108	58	259
Payroll Implementation	International GEO, Domestic PEO set up fees, visa transfer fees	11	-	16	_	-	-	-	27
Market Parity	Products to catch up to competitors' offerings	-	-	74	82	56	56	83	351
SA Closure	Severance	-	-	-	-	-	-	310	310
TSA		87	87	78	73	73	70	70	535
TSA - IT	Data center infrastructure, ERP and all other in use systems and support, Enterprise services and Business Services	54	54	46	41	41	38	38	314
TSA - Non-IT	Order to Cash, AP, GL, Treasury Management, Trade Compliance, Transportation, Global Supply Management,	32	32	31	31	31	31	31	221
Total 1X Costs		587	380	427	301	279	349	632	2,955



## Monthly Cost of Goods Sold by Component

\$'000	Ja	an-19	Feb	-19	Mar-1	9	Apr-19	May-19		Jun-19	Ju	l-19	Au	g-19	Sep-	-19	Oct-1	19	Nov-	19	Dec-	19	F	Υ	FY		Vai	<u>r</u>		PY		Va	r
		Act	А	ct	Act		Act	Act		Act	ı	Act	F	cst	Fcs	st	Fcst	t	Fcs	t	Fcs	it	Fo	est	Bud		\$	%		Act		\$	%
Material																																	
Material costs at standard	\$	1,075	\$ 1	,395	\$ 1,33	.8 .	\$ 1,462	\$ 1,122	\$	1,508	\$	1,535	\$	1,240	\$ 1,	,423	\$ 1,4	414	\$ 1,	160	\$ 1	,131	\$ 1	5,784	\$ 15,623	\$	162	1.0%	\$	14,987	\$	797	5.3%
Materials FX loss / (gain)		-		(0)		0	-	-		-		-		0		-		-		-		_		0	(0)		0	(120.0%	,)	(2)	Ì	2	(101.2%)
Purchase price variance		14		(32)	(4	8)	14	(44	1)	(45)		(65)		5		5		6		5		5		(179)	37		(215)	(589.2%	,)	68	Ì	(246)	(364.4%)
Freight in		57		82		8	38	84	ļ	30		41		28		22		25		18		23		506	475		30	6.4%	,	681	Ì	(175)	(25.7%)
Cost revision		(50)		(30)	(!	(0)	(50)	(50	))	-		-		-		-		-		-		_		(232)	(232)		-	0.0%	,	_	Ì	(232)	N/A
Scrap costs		5		(11)	(:	4)	11	47	,	(11)		10		(23)		(23)		(29)		(23)		(23)		(124)	(254)		130	(51.1%	,)	(200)	Ì	76	(37.9%)
Consumables		(18)		20	4	9	12	11		2		(5)		6		6		8		6		6		104	69		35	51.1%	)	92		12	12.8%
Total Material COGS	\$	1,083	\$ 1	,424	\$ 1,2	2 ;	\$ 1,488	\$ 1,169	\$	1,485	\$	1,516	\$	1,256	\$ 1,	,433	\$ 1,4	425	\$ 1,:	166	\$ 1	,142	\$ 1	5,859	\$ 15,717	\$	142	0.9%	<b>\$</b>	15,626	\$	233	1.5%
																															Ì		
<u>Labor</u>																															Ì		
Direct labor	\$	277	\$	238	\$ 23	5 5	\$ 293	\$ 244	\$	217	\$	290	\$	254	\$	335	\$ 2	297	\$ 2	207	\$	194	\$	3,080	\$ 3,307	\$	(227)	(6.9%	,) \$	2,736	\$	344	12.6%
Direct labor - overtime		15		19	:	.7	16	8	3	14		19		9		10		13		15		16		172	143		29	20.4%	,	194	Ì	(22)	(11.3%)
Direct labor - benefits		102		83	8	31	98	81		80		92		102		102	:	125	:	101		101		1,147	1,314		(167)	(12.7%	,)	971	Ì	175	18.0%
Indirect labor		168		161	15	8	167	164	ļ	149		182		152		152	:	158	:	153		153		1,918	1,861		57	3.1%	,	1,971	Ì	(53)	(2.7%)
Indirect labor – benefits		60		48	4	8	57	47	,	29		73		47		47		50		47		47		600	589		11	1.8%	,	600	Ì	(0)	(0.1%)
Total Labor COGS	\$	621	\$	550	\$ 53	9 9	\$ 632	\$ 543	\$	489	\$	656	\$	564	\$	646	\$ (	642	\$!	523	\$	511	\$	6,917	\$ 7,214	\$	(297)	(4.1%	) \$	6,473	\$	444	6.9%
0.1																																	
<u>Other</u>		40		_								24		4-7		47		24		4-7	_	4.7		242	400	_	40	C 401	,   ,	220	_	(0)	(2.50()
Repairs and maintenance	\$	13	\$	•	•	5 5		\$ 10		14	\$	21	\$		\$				т .		\$	17	•	212	\$ 199	5	13	6.4%		220	۶	(8)	(3.5%)
Rent / facilities		206		215	19		167	157		178		199		168		166		187		169		167		2,171	2,140		31	1.4%		979	Ì	1,192	121.7%
Utilities		22		25	- 1	1	22	21		21		24		23		23		29		23		23		277	293		(16)	(5.4%	1	300	Ì	(23)	(7.5%
Other cost of sales		(50)		46		5	(29)	(21	•	98		65		(31)		11		65		36		33		229	 322		(93)	(28.9%	<del>-</del>	469	<u> </u>	(240)	(51.2%)
Total Other COGS	\$	190	\$	292	\$ 2	5 5	\$ 184	\$ 168	\$	311	\$	310	\$	177	\$	217	\$ 3	301	\$ 2	245	\$	239	\$	2,889	\$ 2,955	\$	(66)	(2.2%	,) \$	1,968	\$	921	46.8%
Total COGS	\$	1,894	\$ 2	,266	\$ 2,00	6 5	\$ 2,303	\$ 1,881	. \$	2,284	\$	2,482	\$	1,997	\$ 2,	,296	\$ 2,3	368	\$ 1,9	934	\$ 1	,893	\$ 2	5,665	\$ 25,886	\$	(221)	(5.4%	\$ (ر	24,067	\$	1,598	55.1%



## Monthly Balance Sheet: NWC, Cash, Debt

	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	FY	FY	 Var	
\$'000	Act	Act	Act	Act	Act	Act	Act	Fcst	Fcst	Fcst	Fcst	Fcst	Fcst	Bud	\$ 9	%
Current Assets																
Cash and cash equivalents	\$10,903	\$10,588	\$ 1,328	\$ 422	\$ 1,607	\$ 1,376	\$ 2,779	\$ 2,695	\$ 1,755	\$ 1,492	\$ 2,971	\$ 1,235	\$ 1,235	\$ 1,235	\$ - 0	0.0%
Accounts receivable, gross	6,704	7,865	8,000	7,380	7,203	8,117	8,149	8,833	8,911	9,298	8,726	8,210	8,210	8,210	- 0	0.0%
Accounts receivable, reserves	(162)	(194)	(161)	(179)	(156)	(177)	(195)	(159)	(160)	(167)	(157)	(148)	(148)	(148)	- 0	0.0%
Accounts receivable, net	6,542	7,672	7,838	7,201	7,047	7,940	7,955	8,674	8,750	9,130	8,569	8,062	8,062	8,062	- C	0.0%
Inventory, gross	7,413	7,264	7,342	7,448	7,385	7,042	7,006	6,089	6,329	6,505	6,374	5,948	5,948	5,948	- C	0.0%
Inventory, reserves	(493)	(492)	(510)	(470)	(466)	(458)	(548)	(426)	(443)	(455)	(446)	(416)	(416)	(416)	- 0	0.0%
Inventory, net	6,919	6,772	6,832	6,979	6,919	6,584	6,458	5,663	5,886	6,049	5,928	5,532	5,532	5,532	- C	0.0%
Prepaid expenses and other current assets	113	118	122	75	81	46	273	206	189	173	157	141	141	141	- C	0.0%
Total Current Assets	24,477	25,150	16,120	14,677	15,655	15,946	17,465	17,238	16,581	16,845	17,625	14,969	14,969	14,969	- 0	0.0%
<u>Current Liabilities</u>																
Current portion of long-term debt	\$ -	\$ -	\$ -	\$ -	\$ 892	\$ 892	\$ 892	\$ 892	\$ 1,003	\$ 1,003	\$ 1,003	\$ 1,115	\$ 1,115	\$ 1,115	\$ - C	0.0%
Accounts payable	3,933	3,707	3,716	4,031	2,966	2,980	3,374	3,693	4,291	3,921	4,191	4,041	4,041	4,041	- C	0.0%
Accrued liabilities	643	809	1,333	950	557	848	1,327	1,350	765	1,082	1,363	773	773	773	- 0	0.0%
Accrued compensation	116	140	134	110	149	179	287	338	374	277	311	347	347	347	- 0	0.0%
Income taxes payable	1,876	-	-	(140)	(0)	266	266	244	(389)	(130)	(2)	(792)	(792)	(792)	- C	0.0%
Short-term unearned revenue	80	20	34	72	43	70	315	-	-	-	-	-	_	-	-	N/A
Total Current Liabilities	6,628	4,677	5,218	5,023	5,406	5,235	6,461	6,518	6,044	6,153	6,867	5,483	5,483	5,483	- 0	0.0%
Long-term liabilities																
Long-term debt less current maturities	_	_	_	_	43,694	43,694	43,694	43,694	43,360	43,360	43,360	43,025	43,025	43,025	– C	0.0%

Entire Balance Sheet will be presented beginning in August, after Opening Balance Sheet Audit is completed and entries are booked



## Monthly Cash Flow

	Jr	un-19	Jul-19	Δ	ug-19	Sep-19	C	oct-19	N	lov-19	Dec-19	FY		FY	Var	
\$'000		Act	Act		Fcst	Fcst		Fcst		Fcst	Fcst	Fcst		Bud	\$	%
Cash flow from operations																
Net Income (Loss)	\$	463	\$ 41	\$	40	\$ 96	\$	76	\$	12	\$ (279)	\$ 982	\$	60	\$ 923	1540.1%
Depreciation, amortization and other		103	87		100	91		94		94	92	764		648	116	17.9%
Change in operating assets and liabilities:																
Accounts receivable		(893)	(15)		158	(76)		(380)		561	507	16		1,107	(1,091)	(98.5%)
Inventory		335	126		(103)	(224)		(163)		121	396	550		803	(253)	(31.5%)
Prepaid expenses and other current assets		35	(227)		16	16		16		16	16	(117)		(81)	(35)	43.5%
Accounts payable		15	394		134	598		(371)		271	(150)	(175)		350	(525)	(150.0%)
Accrued expenses		290	479		297	(585)		317		281	(590)	96		62	34	55.6%
Accrued income taxes		266	0		140	(633)		259		128	(791)	(490)	,	(1,291)	800	(62.0%)
Other changes in operating assets and liabilities		(19)	515		34	36		(97)		34	36	9,492		236	9,256	3924.0%
Other cash flow from operations		_	-		_	_		_		_	_	_		-	_	N/A
Total Cash Flow from Operations	\$	595	\$ 1,402	\$	817	\$ (682)	\$	(248)	\$	1,519	\$ (763)	\$ 11,118	\$	1,893	\$ 9,225	487.3%
Cash flow from investing																
Additions to property, plant and equipment	\$	(26)	\$ 1	\$	(100)	\$ (35)	\$	(15)	\$	(40)	\$ (750)	\$ (1,012)	\$	(1,245)	\$ 233	(18.7%)
Total Cash Flow from Investing	\$	(26)	\$ 1	\$	(100)	\$ (35)	\$	(15)	\$	(40)	\$ (750)	\$ (1,012)	\$	(1,245)	\$ 233	(18.7%)
Cash flow from financing																
Proceeds from the issuance (repayment) of short-term debt	\$	(800)	\$ -	\$	-	\$ _	\$	_	\$	_	\$ _	\$ -	\$	(800)	\$ 800	(100.0%)
Proceeds from the issuance of debt		_	-		-	_		_		_	_	-		_	_	N/A
Repayment of debt		_	-		-	(223)		_		_	(223)	(446)		(446)	_	0.0%
Other cash flow from financing costs		0	_		_	_		_		(0)	_	(8,047)		225	(8,272)	(3673.1%)
Total Cash Flow from Financing	\$	(800)	\$ -	\$	-	\$ (223)	\$	-	\$	(0)	\$ (223)	\$ (8,493)	\$	(1,021)	\$ (7,472)	732.1%
Effect of FX rates on cash and cash equivalents	\$	_	\$ _	\$	-	\$ _	\$	-	\$	_	\$ -	\$ -	\$	_	\$ -	N/A
Net change in cash	\$	(231)	\$ 1,403	\$	717	\$ (940)	\$	(263)	\$	1,479	\$ (1,736)	\$ 1,613	\$	(373)	\$ 1,986	(533.1%)
Beginning cash		1,607	1,376		1,979	2,695		1,755		1,492	2,971	422		1,607	(1,185)	(73.7%)
Changein cash		(231)	1,403		717	(940)		(263)		1,479	(1,736)	1,613		(373)	1,986	(533.1%)
Ending cash	\$	1,376	\$ 2,779	\$	2,695	\$ 1,755	\$	1,492	\$	2,971	\$ 1,235	\$ 1,235	\$	1,235	\$ -	-



## Headcount by Month

		Indirect Labor -	Indirect Labor -	Delivery &	Research &	Sales &			Total	Agency FTE &	Total		Difference to
Month	Direct Labor	Hourly	Salary	Dist.	Development	Marketing	Administrative	Other	Permanent	Temps	Headcount	<b>Bud Headcount</b>	
2019 January (A)	67	-	18	7	10	17	7	_	126	6	132	143	(11)
2019 February (A)	65	-	19	7	10	17	7	-	125	6	131	143	(12)
2019 March (A)	65	-	19	7	10	16	7	-	124	5	129	143	(14)
2019 April (A)	65	-	19	7	10	16	7	-	124	9	133	143	(10)
2019 May (A)	64	-	19	7	10	16	7	-	123	8	131	143	(12)
2019 June (A)	63	-	19	7	10	17	8	-	124	8	132	145	(13)
2019 July (A)	62	-	19	7	10	19	10	-	127	9	136	147	(11)
2019 August (F)	71	-	18	7	10	21	10	-	137	10	147	147	-
2019 September (F)	71	-	18	7	10	21	10	-	137	10	147	147	_
2019 October (F)	71	-	18	7	10	21	11	-	138	10	148	148	-
2019 November (F)	71	-	18	7	10	21	11	-	138	10	148	148	_
2019 December (F)	71	-	18	7	10	21	11	-	138	10	148	148	_
Final Headcount	71	-	18	7	10	21	11	-	138	10	148	148	-

