# Hufcor Q2 BOD Meeting

Thru June 2019

Conf. Call Date: July 18, 2019



# **Operating Review Agenda**



**Executive Summary** 

2019 Plan w/ Initiatives Details

**Financial Review** 

**Governance Reporting** 

**Appendix** 

### Executive Summary – June



• • O• • EBITDA %

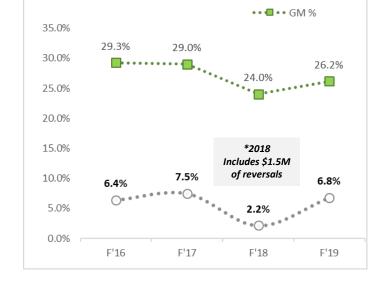
#### Desirable:

June EBITDA: \$1.47M (11.8% of Rev) vs. PY June \$2.62M (21.1% of Rev w/ reversals)

	F'16	F'17	F'18	F'19
EBITDA %	6.4%	7.5%	2.2%	6.8%
GM %	29.3%	29.0%	24.0%	26.2%

- Key Drivers:
  - OPEX spend control, June 19.1% vs. PY at 10.7% (w/ reversals)
- YTD Janesville output up 16% YTD:

ъ.	2018	2019	%
June	6,747	5,870	-13%
YTD	35,893	41,650	16%
June Adj*	6,747	6,570	-3%
YTD Adj*	35,893	42,350	18%
*Adjusted fo	r Water/Fl	ooding Loss	, 700 Units



- 12 month rolling backlog reached new record high of \$98.1M/Total backlog \$100.6M
- EU price increase implemented, impact of €1.1M based on 2018 volume/mix

#### **Undesirable:**

- Macro Level OPEX spend is solid, however we are digging into IT, Marketing, Professional Services, and "Other"
- "Mega" projects impacting availability, Net Working Capital "up" ~\$4M mainly driven by WIP Inventory specifically: Dubai, NZICC, Christchurch and other large projects
- · Janesville factory & front office flooding
- Month end close continues to get "better" however financial tools, month end close, FP&A in full rebuilding mode, have found multiple issues with the legacy team work/templates/etc.
- YOY comparisons get tougher for the rest of 2019 (based on June 2018 cost run-rate change(s): dumped & stopped discretionary accruals, etc.)



Cost Control & Output Increase Delivering EBITDA YTD, Offsetting Legacy Price Decisions...

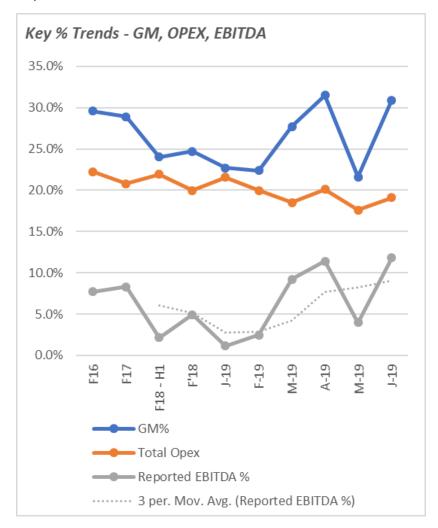
Draft "Not Final" - Internal Confidential

YOY YTD % Trend

### % of Revenue Trends



			20	18	2019						
	F16	F17	F18 - H1	F'18	J-19	F-19	M-19	A-19	M-19	J-19	
GM%	29.6%	28.9%	24.0%	24.7%	22.7%	22.4%	27.7%	31.5%	21.6%	30.9%	
Total Opex	22.3%	20.8%	21.9%	20.0%	21.6%	20.0%	18.5%	20.1%	17.6%	19.1%	
Reported EBITDA %	7.7%	8.3%	2.2%	4.9%	1.1%	2.4%	9.2%	11.4%	4.0%	11.8%	



		F'16	F'17	F'18	F'19
	Sales	\$62,041,325	\$66,570,636	\$64,879,759	\$69,530,293
	EBITDA	\$3,968,614	\$4,979,298	\$1,401,847	\$4,720,700
		6.4%	7.5%	2.2%	6.8%
Total	Cost of Sales	\$43,877,403	\$47,269,013	\$49,279,992	\$51,341,379
% (	of Total Sales	70.7%	71.0%	76.0%	73.8%
	Gross Profit	\$18,163,922	\$19,301,623	\$15,599,767	\$18,188,914
% (	of Total Sales	29.3%	29.0%	24.0%	26.2%

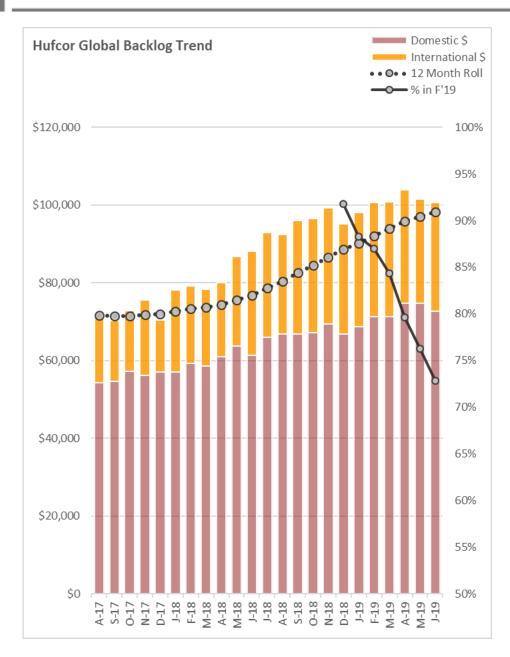


Thru H1 "positive" EBITDA drives \$3.3M swing YOY... \$4.8M Swing Apples to Apples...

Compared to Historical Actuals a "Solid Start", +\$3.3M Swing vs. 2018 (H1)...

## Global Backlog Trend & Domestic NA% Change Trend





#### Overview:

• Global backlog up: 17% (June vs. June)

• Domestic: 18%

• International: 5% (number of large projects managed out of JVL)

• Securement NA% change "impact:

• YTD: \$2.9M of incremental GM \$s

• 65% vs. 61.3%

· Recent pricing changes:

• Domestic - service parts w/ min. order quantity

• Domestic - Logistics

 EU pricing "launched" – ~€1M impact using 2018 mix

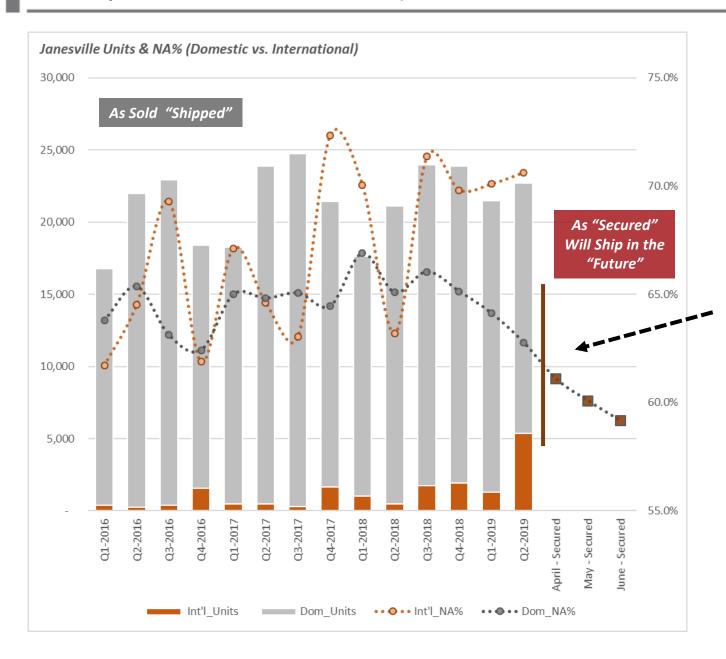
Q4 Gross Securements 2018	\$25,229,202	
October	\$11,768,699	
November	\$8,422,710	
December	\$5,037,793	
Q4 2018 if @ "old" NA%:	\$8,830,221	64.80%
Impact based on lower "NA%":	\$10,611,655	57.94%
	\$1,781,434	
YTD Gross Securements 2019	\$84,168,043	
YTD 2019 if @ "old" NA%:	\$29,629,676	64.80%
2019 YTD "NA%":	\$32,567,983	61.31%
	\$2,938,306	
~Price Change Impact To-Date:	\$4,719,740	

<sup>\*</sup>JVL "Layer" Only...

Global BL Above \$100M, NA% Impact Since Sept 2018 @ <u>\$4.7M</u> (& EU Price Increase Launched)...

## YOY by Quarter NA% as Sold (Domestic vs. International)



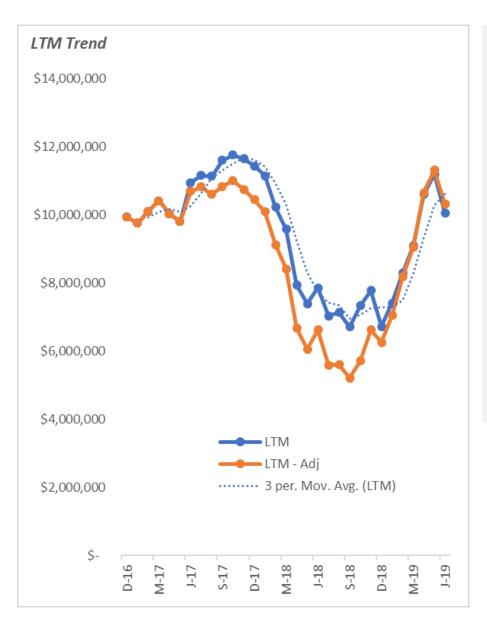


New Securements are at the lowest NA percentages "ever", these %s include all channels including international...

\* Reminder, Hufcor today does not have financial visibility to "as executed" only as sold NA% and as sold gross margin %

The Domestic Price Increase (NA% Reduction) Is Starting to Show a Trend (Offset by Int'I)...





#### **Comments:**

Chart on the left looks at LTM 2 ways:

- As reported
- And the "orange" line is an attempt (not perfect) to analyze where some of the large costs that hit the company in Q3/Q4 2018 that should have been felt in 2017/earlier in 2018
  - Examples:
    - Bad Debt/AR Write Offs: \$450K
    - TCAR/Warranty: \$260K
    - MGM Project: \$230K
- What is very positive to see is that the blue and orange lines now overlap & we are sitting between the reported/adjusted of 2017
  - Oct. 2017 reported: \$11.8M
  - Oct. 2017 adjusted: \$11M
  - May 2019: \$11.1M
  - June 2019: \$10M
- June 2018, we reversed over \$1.5M of discretionary accruals which resulted in a loss of LTM traction (~\$1.15M) based on rolling off June 2018

June EBITDA was "Solid", However LTM Decreased Month over Month (June 2016: \$2.6M)

## Janesville EBITDA Performance



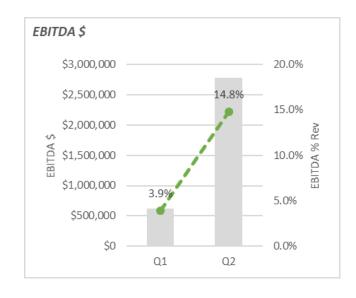
Janesville 2019 P&L by Month:												
	J-19	F-19	M-19	A-19	M-19	J-19	YTD Total					
Sales (Net):	\$5,068,504	\$4,866,800	\$5,960,877	\$5,451,427	\$6,631,876	\$6,756,088	\$34,735,572					
Labor	\$527,852	\$451,060	\$587,134	\$265,627	\$573,801	\$621,072	\$3,026,546					
	10.4%	9.3%	9.8%	4.9%	8.7%	9.2%	8.7%					
Material (Product)	\$1,840,235	\$2,020,727	\$2,215,830	\$1,750,489	\$2,702,074	\$1,704,448	\$12,233,803					
	36.3%	41.5%	37.2%	32.1%	40.7%	25.2%	35.2%					
Material (All Other + Freight)	\$455,518	\$457,436	\$437,895	\$337,516	\$813,027	\$723,486	\$3,224,878					
	9.0%	9.4%	7.3%	6.2%	12.3%	10.7%	9.3%					
Mfg. Overhead	\$1,465,181	\$1,383,760	\$1,263,436	\$1,046,319	\$1,381,299	\$1,366,390	\$7,906,384					
	28.9%	28.4%	21.2%	19.2%	20.8%	20.2%	22.8%					
Total COS:	\$4,288,786	\$4,312,983	\$4,504,295	\$3,399,951	\$5,470,201	\$4,415,396	\$26,391,611					
	84.6%	88.6%	75.6%	62.4%	82.5%	65.4%	76.0%					
Total OPEX:	\$733,752	\$784,329	\$829,544	\$870,004	\$968,545	\$1,178,254	\$5,364,429					
	14.5%	16.1%	13.9%	16.0%	14.6%	17.4%	15.4%					
EBITDA	\$89,196	-\$185,977	\$720,556	\$1,312,438	\$266,282	\$1,202,568	\$3,405,062					
	1.8%	-3.8%	12.1%	24.1%	4.0%	17.8%	9.8%					

O	1 .	ጼ	<b>02</b>	VS.	<b>YTD</b>	201	9

	Q1	Q2	YTD Total
Sales (Net):	\$15,896,181	\$18,839,391	\$34,735,572
Labor	\$1,566,046	\$1,460,500	\$3,026,546
	9.9%	7.8%	8.7%
Material (Product)	\$6,076,792	\$6,157,011	\$12,233,803
	38.2%	32.7%	35.2%
Material (All Other + Freight)	\$1,350,849	\$1,874,029	\$3,224,878
	8.5%	9.9%	9.3%
Mfg. Overhead	\$4,112,377	\$3,794,008	\$7,906,384
	25.9%	20.1%	22.8%
Total COS:	\$13,106,064	\$13,285,548	\$26,391,611
	82.4%	70.5%	76.0%
Total OPEX:	\$2,347,625	\$3,016,803	\$5,364,429
	14.8%	16.0%	15.4%
EBITDA	\$623,775	\$2,781,288	\$3,405,062
	3.9%	14.8%	9.8%

#### Janesville Overview:

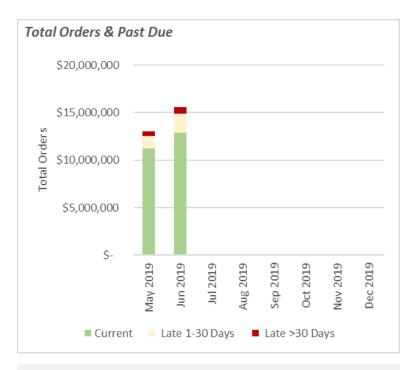
- All Major cost buckets as % of revenue Q2 vs. YTD run rate
- Able to "absorb" additional revenue almost 1:1 and have it drop thru to EBITDA while overcoming:
  - Cycle count "catch up" and clean up in May (~\$300K unfavorable impact)
  - Freight "up" in Q2 based on international shipments + "catch up" of \$300K in Freight invoices (Leman) dating back to Feb 2019

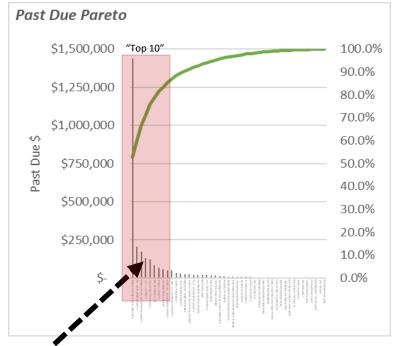


### Solid EBITDA Trend Coming Out of Q2...

## Janesville Open Orders / Aging







#### **Comments:**

- Total Past Due June: \$2.7M, "Up" \$938K vs.
   May
- Primarily Driven by:
  - ~\$1.5M of Dubai shipping in July
  - ~\$500K <7 days late impacted by water/flood pushing into July
  - Targeting to be <\$1M "past due" by end of July

Customer	\$	%	<b>Cumulative %</b>
M/S GIBCA FURNITURE INDUSTRIES	\$ 1,439,993	52.9%	52.9%
HUFCOR DESERT WEST - AZ	\$ 205,621	7.6%	60.4%
HUFCOR TEXAS GROUP - SAN ANTONIO	\$ 170,407	6.3%	66.7%
HUFCOR PTY. LTD.	\$ 128,298	4.7%	71.4%
FOLDING EQUIPMENT CO	\$ 119,897	4.4%	75.8%
B T MANCINI CO INC	\$ 83,370	3.1%	78.9%
HUFCOR FLORIDA	\$ 66,723	2.5%	81.3%
JWC BUILDING SPEC INC	\$ 56,689	2.1%	83.4%
HUFCOR TEXAS GROUP - HOUSTON	\$ 51,898	1.9%	85.3%
HUFCOR GUANGZHOU LTD - ACC.	\$ 50,325	1.8%	87.1%

Past Due "up" vs. May Close, ~\$1.7M of Relief coming by end of July...

## Janesville Factory Flooding - Remediation



#### **Flooding Summary:**

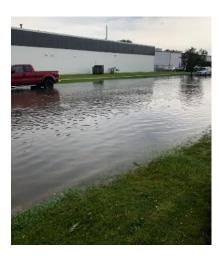
- Rain water backing up through storm lines (Occurrences since start of June: June 14-17, June 27-29, July 4-8)
- Multiple historical occasions over Spring and Summer this year and prior years
- Flood water covers ~60% of plant floor (see map on right)
- Stops production/shipments

#### **Path Forward Summary:**

- Remove water and damaged property- COMPLETE
- Restore factory to pre-flood condition- 8/9
- Define root cause and mitigate- 9/30

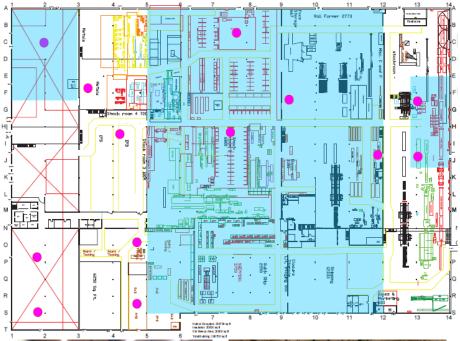
#### **Cost Overview:**

- Insurance deductible: \$50K
- Emergency remediation: \$105K (Belfor and Hufcor Time)
- Business impact: \$195K (LD Coverage, Hufcor Labor)
- Flood cleaning: \$150K (Belfor, need actual quote)
- Root cause mitigation: \$520K (Scope & Cap sewer lines/divert roof drains, needs to be quoted)
- Coverage by insurance is TBD, claim in progress, need to understand approval by insurance adjuster before proceeding

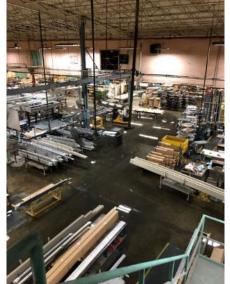




### **Factory Flood Map**







# "One Pager" – Priorities for Q2 & Q3



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	Maintain	/Better Industry Lead	d-Time	es		Gro	wth			Visibility	I	Productivity		
	1 120 Day Plan	2 JVL Readiness	3	Second Site Ramp	4	Products & Resources	5	Pricing	6	Rebuild Finance Function	7	YOY Cost Control		
Description	<ul> <li>1 – Engineers to the shop floor</li> <li>2 – Receiving team process upgrade</li> <li>3 – New shop floor scheduling logic</li> <li>4 – Restructure Cost Team (VSM 1<sup>st</sup> 3<sup>rd</sup>)</li> </ul>	1 – Cross training in critical areas (pass door, glass, lever closer, etc.)  2 – Ramp 2 <sup>nd</sup> shift  3 – Equipment TPM and overhaul	2-6	Athens/Cooper Glass GOO firm orders verted to HX	1 – HX 2 – PS5 3 – Kick Off New Vertical Wall		2 – PS5  3 – Kick Off New Vertical Wall  4 – Kick Off HX w/ Built-in Flat Panel  5 – A&D Sellers  6 – Rebuild TX & CA (Field		analysis (internally done Q2 2019)  3 – Kick Off New Vertical Wall  4 – Kick Off HX w/ Built-in Flat Panel  5 – A&D Sellers  6 – Rebuild TX & CA (Field		analysis (internally done Q2 2019)  2 – Refresh USA statement model (MS Excel)  (internally done in Q3 2018)  3 – Gross Margin targets for new  month end close  2 – Rebuild 3 statement model (MS Excel)  3 – Covenant Template  4 – FP&A Basics		2 - 0 3 - 1 4 - 0 5 - Serv	TCAR & rranty  OPEX  Headcount  Overtime  T&E  Professional vices  PPV
Executive Owner(s)	Justin Smith Koben Miceli	Kelly Lawry Justin Smith	J	ustin Smith			l	Koben Miceli			Koben Miceli			
Tactical Owner(s)	Gary Southern Scott Staedter	Sherri Sorg		se Hernandez Mark Dean		Neal Berens ary Southern		ach Friedrich Steve Wolfe		Lesley Swain Neal Berens		Justin Smith Kelly Lawry		
External Support	Yes - #4	N/A		N/A		Yes - #4		/es - #1 & #2	Yes – "All"			Yes - #1		
Bridge Impact (EBITDA)			D \$1,000,000		F \$500,000		Not in AOP \$2,400,000	N	I/A - Accuracy		A, B, & C \$7,600,000			

Many Initiatives Have Been Launched, Need to Stay Focused Until Sustainable & Complete...

### **Priorities Horizon**



### 2019 - Q2 & Q3 (Stabilize)



### 2019 - Q4



- .. SAGE/Procore Launch
- . Product Roadmap
  - HX Rest of World

**Rest of 2019** 

2020

### 2020 - Q1/Q2

- 1. APAC Plan
- 2. Product Roadmap
  - Launch HX w/ flat panel
- 3. PS5 Rest of World

### 2020 - Q3/Q4



- L. Product Roadmap
  - Launch new vertical wall
  - Launch demountable wall
- 2. Contingency Planning
  - New USA Location

Team Has a Solid Set of Initiatives Focused on Stabilization, w/ Strategy for 2020...



## **Executive Summary**

2019 Plan w/ Initiatives Details

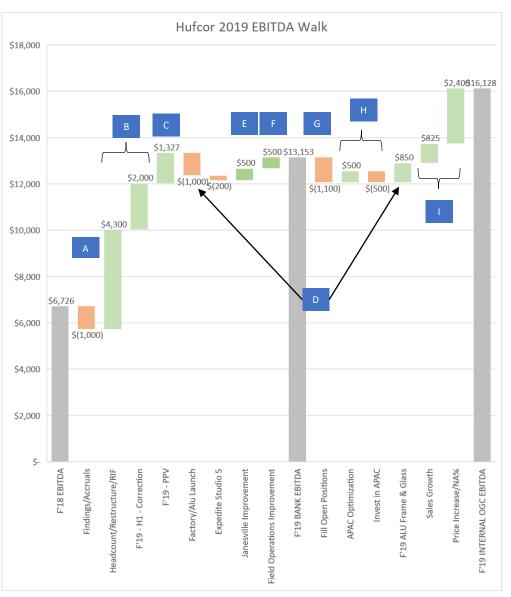
**Financial Review** 

**Governance Reporting** 

**Appendix** 

## EBITDA Bridge – 2019 (Bank + Upside Funnel of Actions)





Focus Area	Initiative	EE	BITDA	Owner	Status	Estimated Timing
	F'18 EBITDA	\$	6,726			
Α	Findings/Accruals	\$ (	1,000)	ELT		Q42019
В	Headcount/Restructure/RIF F'19 - H1 - Correction	- 1	4,300 2,000			Complete Complete
С	F'19 - PPV	\$	1,327	Smith/Hernandez		Q42019
D	Factory/Alu Launch F'19 ALU Frame & Glass	\$ ( \$		Smith/Kontranowski Smith/Kontranowski		Q42018 / Q12019 Q42019
E	Janesville Improvement	\$	500	Smith/Narczykiewicz		Q22019
F	Field Operations Improvemen	\$	500	Berens/Kontranowski		Q22019
G	Fill Open Positions	\$ (	1,100)	Lawry		Q42019
Н	APAC Optimization Address Malaysia Site	\$	(500)	Smith/Lawry Smith		Q22019 Q22019
	Sales Growth	\$		Kontranowski		Q42019
ı	Price Increase/NA%	•	•	Kontransowski		Complete
	Expedite Studio 5	\$	(200)	Kontranowski		Q42018
	Total	\$1	6,128			

### **Comments:**

- 2018 YE EBITDA: \$6,726
- Built in \$1,000 of accruals for "findings"
- Primary 2018 Action (2 RIFs) Net Impact \$4.3M
- 2018 H1 "Correction" is a combination of multiple cost cutting actions & a refocus on the "basics"
- Updated APAC Plan based on January 2019 visit
- Growth/price actions underway, Q4 2018 new prices were rolled out, PS5 – Q2, and team is refocusing on glass in 2019

2018 Actions + Initiatives Build a Funnel to \$16.1M EBITDA in 2019...

## F'19 HX Series – Smith/Kontranowski



### **HX Update:**

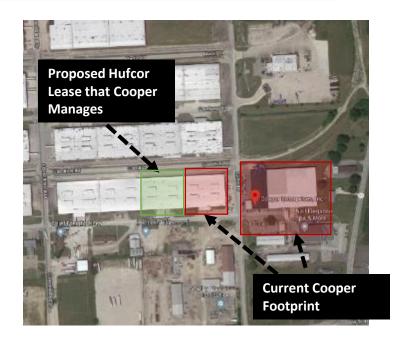
- Progressing with Cooper on transferring equipment/lease & better pricing
- Cooper Pricing Negotiation
  - 15.3% Discount: "Round 1" Direct Negotiation
  - 10% Discount: Cooper Efficiency "pick up" as a result of new machine
  - 10% Discount & Machining Discount (varies):
     "Round 2" Direction Negotiation
- Updated Cooper Pricing Results in Reduction in Cost vs. current comparable 600 Series Product:

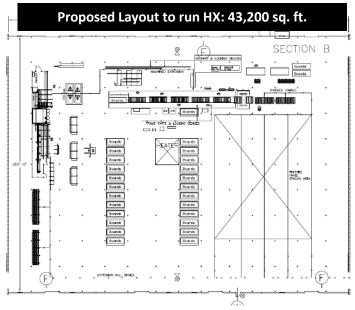
Finish	Pass Door	600 Series		НХ	Series	V	ariance	%
Vynil	No	\$	5,605	\$	5,475	\$	(130)	-2.3%
HPL	No	\$	7,443	\$	6,015	\$	(1,428)	-19.2%
Vynil	Yes	\$	6,546	\$	7,392	\$	846	12.9%



#### **Notes/Assumptions:**

- Comparison: 8 panels, 12 feet tall, 50STC (most of what we sell)
- Pass Door is "more expense" because it is a better pass door that includes upgraded hardware, aesthetics and new mechanism
- At current negotiated levels of cost (pending final quote from Cooper post discussion) we would be able to sell a SIGNIFICANTLY better product (HPL) for marginally more cost
- Next Step: Finalize Cooper handles end to end manufacturing/assembly (i.e. we move Athens HX to Cooper), eliminates freight/handling and crating

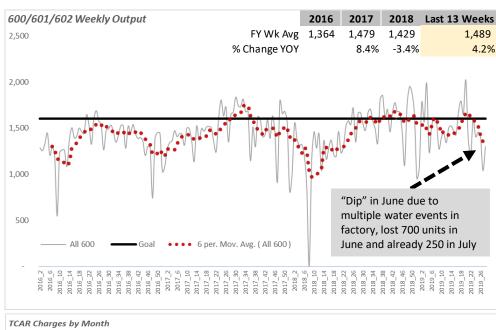


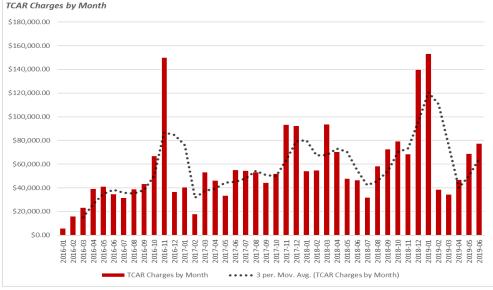


Cost Savings With New HX Series Driving Higher Value Product at 4-6 Week Lead Times...

### Janesville Improvement: 120 Action Plan







#### **Output:**

- YOY Janesville output up 16% YTD
  - 2019: 41,650 units vs. 2018: 35,893 units (thru week 28)
  - "Lost" 700 Units due to water/flood in June and another 250
     MTD in July (thru 7/15) almost a week worth of production
- Last 13 weeks higher than average output past 3 years Average
- 2<sup>nd</sup> shift focused in support areas and pass door
- Pass Door: 15.5 Units/Day thru May vs. 27.9 June...80% Increase

#### Cost of Sales:

- International Freight Catch-up: \$300K (Dubai, NZICC, ChristChurch NZ)
- Cycle Count 3 Month True-up: \$225K above YTD average
- Mix: +\$150K (large amount of international)

#### TCAR/Warranty:

 Spike "up" in May/June to clear all open credit backlog – expect to normalize thru remainder of summer

### 120 Day Plan Update:

- Lead Times holding at 13 weeks vs. huge spike last summer (20+ weeks)
- Identified 126 Improvements Actions and Closed 79 since the start
- Examples of Improvements:
  - Data Sheet Corrections / Training
  - Material Handling of Faces / Storage Improvements
  - Pass Door Layout
  - New Weld Tables to support Pass Door and Track/Stacks Area
  - Lever Closure Schedule Established that aligns to shipments
  - Water Spiders to Feed Lines
  - Clearer Schedules established for 601 and 602 Line
- Larger Daily Stand up meetings commenced (starting to mature)

120 Day Action Plan In Progress, Yielding Steady Improvement, More Work to Do...

## F'19 PPV – Smith/Hernandez





Action Item	Jai	n <b>201</b> 9	Fel	2019	Ma	r <b>201</b> 9	Αp	r <b>201</b> 9	Ma	y <b>201</b> 9	Jun	e <b>201</b> 9	F19	OTY 6
Aluminum thru US suppliers	\$	7	\$	7	\$	7	\$	3	\$	3	\$	3	\$	29
Steel (Mkt Price)	\$	21	\$	21	\$	21	\$	8	\$	10	\$	12	\$	92
Machined Parts vendor change	\$	3	\$	3	\$	3	\$	3	\$	3	\$	3	\$	19
JVL Parts to KANDU	\$	-	\$	-	\$	-	\$	-					\$	-
JVL Parts Alpha Plastics	\$	-	\$	-	\$	-	\$	-					\$	-
Glass move to TrueLite	\$	2	\$	3	\$	3	\$	3	\$	4	\$	4	\$	18
Hufcor Guangzhou Sourcing	\$	6	\$	6	\$	6	\$	6	\$	6	\$	6	\$	36
Total YTD 2019 PPV JVL	\$	<b>38</b>	\$	39	\$	<b>3</b> 9	\$	23	\$	<b>26</b>	\$	28	\$	194
Australia	\$	9	\$	12	\$	28	\$	13	\$	17	\$	8	\$	86
Germany	\$	15	\$	15	\$	15	\$	15	\$	15	\$	15	\$	90
Hong Kong	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
China	\$	11	\$	5	\$	(1)	\$	3	\$	1	\$	5	\$	23
Malaysia	\$	6	\$	3	\$	6	\$	2	\$	1	\$	6	\$	23
Total Global PPV	\$	<b>7</b> 9	\$	74	\$	87	\$	55	\$	60	\$	61	\$	417

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- Aluminum Extrusion to APAC: \$257K By Q3 2019
- Direct Price Reduction with NA Aluminum supply base \$50K
- Second source in NA for Steel, Paint Steel, Glass and Vinyl Q22019
   Networking process finished
  - Q32019 bidding process and development
- Supplier development for Metal Fab and Machine Parts Q32019
- Gypsum second supplier develop from LCC and distribution in USA
   bidding process Q32019
- Steel mill direct negotiations for carbon steel for Hufcor low gauge material Q32019
- Barymat for HX product reducing 60% of the material cost

Action Item	F'	'19 Fcst	F'	19 AOP	Vai	r vs. AOP
Aluminum thru US suppliers	\$	58	\$	50	\$	7
Steel (Mkt Price)	\$	185	\$	168	\$	16
Machined Parts vendor change	\$	38	\$	32	\$	7
JVL Parts to KANDU	\$	25	\$	22	\$	3
JVL Parts Alpha Plastics	\$	40	\$	88	\$	(48)
Glass move to TrueLite	\$	35	\$	1	\$	34
Hufcor Guangzhou Sourcing	\$	73	\$	97	\$	(25)
Total YTD 2019 PPV JVL	\$	453	\$	459	\$	(5)
I-Tech Change over	\$	150	\$	257	\$	(107)
Steel (Mkt Price)	\$	100	\$	100	\$	-
Machined Parts vendor change	\$	40	\$	35	\$	5
Plastic Extrusions Parts	\$	25	\$	25	\$	-
Gyp-Panel Ray	\$	37	\$	37	\$	-
Welded parts - find local source	\$	45	\$	35	\$	10
Move from Omnova to Color Design	\$	15	\$	33	\$	(18)
Change reveal Track design	\$	25	\$	25	\$	-
Adhesive - vendor change	\$	69	\$	20	\$	49
Glass move to TrueLite	\$	19	\$	19	\$	-
GL/GF/GT - new vendor in TX	\$	20	\$	20	\$	-
2019 JVL PPV	\$	998	\$	1,065	\$	(66)
Australia	\$	173	\$	157	\$	16
Germany	\$	180	\$	87	\$	93
Hong Kong	\$	20	\$	39	\$	(19)
China	\$	47	\$	15	\$	32
Malaysia	\$	10	\$	21	\$	(11)
Total Global PPV	\$	1,428	\$	1,384	\$	44

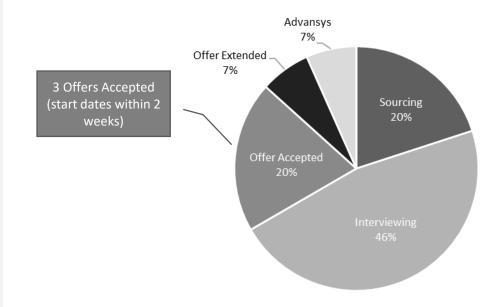
Action Plan To Drive \$1.4M in 2019, 2<sup>nd</sup> "Source" Key Focus of 2019 to Create Leverage...

## Fill Open Positions - Lawry



#### **Key Status / Actions:**

- Filled 5 position, have 3 offers accepted since June BOD
- Sales
  - TX General Manager Offer Extended
  - TX (Service Sales Manager) Offer Accepted
  - CA (PM/PMC) Interviewing (2)
  - CA (Estimator) Filled
- Operations
  - Production Supervisors Filled
  - Manufacturing Engineers Interviewing
  - Buyer/Planner Filled
- Finance:
  - Controller Final Interviews
  - Accountant Interviewing
- Advansys:
  - BIM Filled
  - CAD Offer Accepted (1) & Interviewing (1)

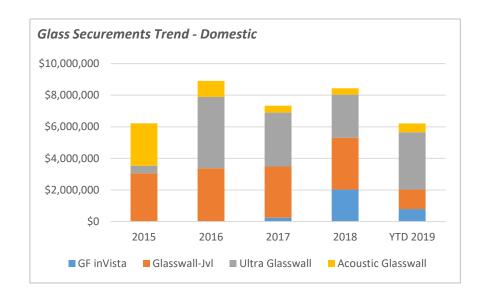


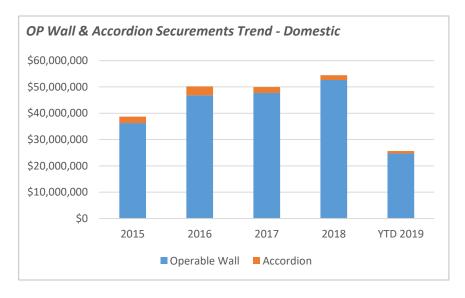
	Open	Filled		
Function	Reqs	Reqs	Status	Status Notes
Engineering	1	0		1 (JVL - Interviewing)
Finance	2	0		2 (JVL/DAL - Interviewing)
HR	0	0		
Installation	2	0		2 (FL - Sourcing)
IT	0	0		
Operations	3	0		3 (JVL - Shipping/Driver/Cost - Interviewing/Sourcing)
Project Management	1	0		1 (CA - Interviewing)
Sales	0	0		
Service	1	0		1 (CA - Interviewing)

Focusing on Upgrading Talent and Staffing to Drive Growth...

## Glass Sales & Capacity Plan







#### **Glass Growth**

- 2016 Full Year New Ultra High STC Glass offered (Many Corflex Conversions and large school sale)
- 2018 Full Year GF Series Launch (launched w/o IPD & LCP)
- 2019 GF Series Complete as of June
- Issues: TX and SW lack of sales force (in place as of June)
- Issue: Innovate a replacement for Corflex (High low profile STC)

YTD Securements are at 74% of full 2018

### **Operable Wall Growth**

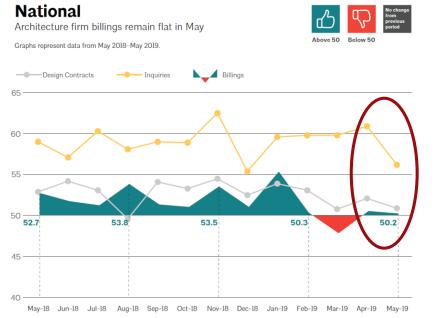
- Op Wall continues to see strong growth with many larger projects (\$100-\$250K) being secured
- Focus on higher margin capture
  - Volume "down" is not bad right now, we are no longer securing work at low double digit GM%s
- Accordion sales flat, minimal focus
  - Recently increased price
- Issues: TX and SW lack of sales force (in place as of June), making change in sales for MW

A&D Sellers Onboard, w/ Continued Focus on Promoting and Capturing Glass Share...

### Domestic Market (ABI > 50)



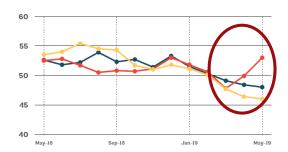




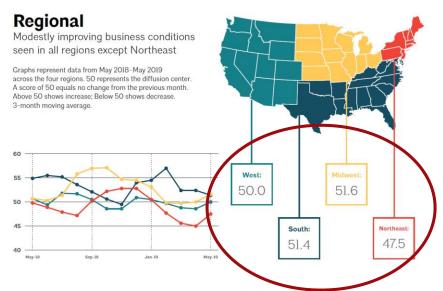
### **Sector**

Billings strengthen at firms with a commercial/industrial specialization

Graphs represent data from May 2018–May 2019 across the three sectors. 50 represents the diffusion center. A score of 50 equals no change from the previous month. Above 50 shows increase; Below 50 shows decrease. 3–month moving average.







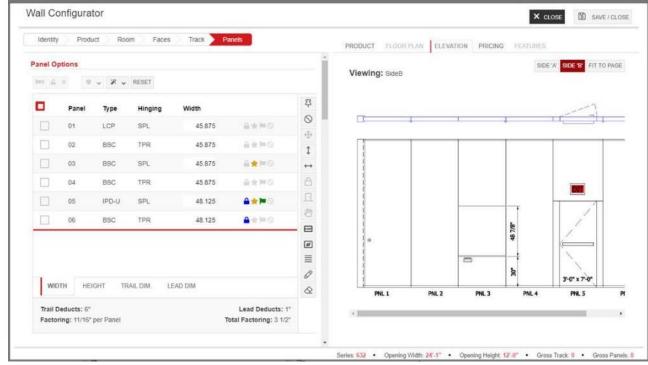
Additions and remodels to existing buildings account for nearly half of firm billings. Although the Architecture Billings Index (ABI) score for May remained above the 50-point threshold indicative of expanding billings, the score of 50.2 for the month means that billings at architecture firms were essentially flat. In fact, for the last four consecutive months, firm billings have either decreased or been flat, the longest period of that level of sustained softness since 2012. In addition, while both inquiries into new projects and the value of new design contracts remained positive, they both softened in May as well, another sign that there the amount of pending work in the pipeline at firms may be starting to shrink.

Strong Month in May but Softness in the Market Occurring...

### Partition Studio 5 - Kontranowski







### **Testing**

- Testing continues and most minor issues have been corrected
- Detailed internal training for converting orders from PS5 to PS4 starting 7/15-8/2
  - For next 3 months, orders will be rerun through old PS4 version to ensure all details are aligning correctly, including price/cost
- Communication to the field on launch date will be sent first week of August
- Timeline for transitioning Customer Service to full PS5 Q4 2019

Phase: Initial Launch...



**Executive Summary** 

2019 Plan w/ Initiatives Details

**Financial Review** 

**Governance Reporting** 

**Appendix** 

### June 2019 P&L



\$'000	 MTD		Varia	nce	 PY MTD	Varian	ce		YTD		PY YTD	
	Act	Bud	\$	%	Act	\$	%	 Act	Bud	%	Act	%
Gross Revenue	\$ 12,407 \$	12,954 \$	(547)	(4.2%)	\$ 12,431 \$	(24)	(0.2%)	\$ 69,284 \$	71,557	(3.2%) \$	64,880	6.8%
Net Revenue	12,407	12,954	(547)	(4.2%)	12,431	(24)	(0.2%)	69,284	71,557	(3.2%)	64,880	6.8%
Material	3,611	4,185	(574)	(13.7%)	3,959	(347)	(8.8%)	23,203	25,277	(8.2%)	22,973	1.0%
Labor	3,935	3,586	349	9.7%	3,554	381	10.7%	21,464	20,724	3.6%	20,259	6.0%
Other COGS	1,027	1,003	24	2.4%	965	63	6.5%	6,438	5,876	9.6%	6,048	6.4%
Total COGS	8,573	8,774	(201)	(2.3%)	8,477	96	1.1%	51,104	51,877	(1.5%)	49,280	3.7%
Gross Margin	3,834	4,180	(346)	(8.3%)	3,954	(120)	(3.0%)	18,180	19,680	(7.6%)	15,600	16.5%
Gross Margin %	30.9%	32.3%			31.8%			26.2%	27.5%		24.0%	
R&D	-	-	-	N/A	-	-	N/A	-	-	N/A	-	N/A
Sales & Marketing	1,160	1,267	(107)	(8.4%)	997	163	16.3%	6,799	7,601	(10.5%)	7,427	(8.5%)
Administrative	1,198	995	203	20.4%	337	861	255.6%	6,845	5,970	14.7%	6,808	0.5%
Other Opex	6	(3)	9	(270.6%)	(2)	8	(380.0%)	(177)	(21)	755.3%	(37)	375.9%
Total Opex	2,364	2,258	105	4.7%	1,332	1,031	77.4%	13,468	13,550	(0.6%)	14,198	(5.1%)
EBITDA	1,470	1,922	(452)	23.5%	2,621	(1,151)	(43.9%)	4,712	6,130	23.1%	1,402	236.1%
EBITDA %	11.8%	14.8%			21.1%			6.8%	8.6%		2.2%	
Net Income (Loss)	\$ 197 \$	731 \$	(533)	73.0%	\$ 650 \$	(453)	69.7%	\$ (1,549) \$	332	566.0% \$	(5,784)	73.2%
Capex	\$ - \$	- \$	-		\$ 40 \$	(40)		\$ 1,896 \$	_	\$	611	210.5%

\$'000	 MTD		Varia	ince	F	Y MTD	Varia	nce		YTD		PY YT	)
	Act	Bud	\$	%		Act	\$	%	Act	Bud	%	Act	%
Opex Overview:													
Payroll	\$ 1,128 \$	1,194 \$	(66)	(5.5%)	\$	1,126 \$	2	0.2%	\$ 6,046 \$	7,165	(15.6%) \$	7,335	(17.6%)
Benefits	224	250	(27)	(10.6%)		232	(8)	(3.4%)	1,367	1,502	(9.0%)	1,616	(15.4%)
Bonus	75	112	(37)	(33.1%)		(478)	553	(115.6%)	597	671	(11.0%)	40	1394.9%
Marketing	(24)	28	(52)	(184.9%)		0	(24)	(118380.0%)	160	167	(4.1%)	288	(44.4%)
Commissions	180	191	(11)	(5.8%)		125	55	44.1%	1,023	1,146	(10.7%)	839	22.0%
Travel and Entertainment	87	87	0	0.3%		82	5	5.7%	553	519	6.5%	620	(10.8%)
Rent and Facilities	75	65	10	16.2%		66	9	14.2%	427	389	9.7%	392	9.0%
Insurance	33	32	1	3.5%		34	(1)	(2.7%)	216	190	13.6%	192	12.3%
Professional Fees	60	69	(10)	(13.8%)		137	(77)	(56.5%)	503	415	21.4%	636	(20.8%)
Utl., Repair, Maint., & Sec.	33	34	(1)	(2.9%)		32	1	3.1%	210	206	1.8%	219	(3.9%)
Office Expenses	5	6	(1)	(15.5%)		5	0	5.0%	33	35	(6.3%)	39	(14.8%)
IΤ	67	48	20	41.5%		46	21	46.7%	401	285	40.8%	314	27.7%
Bad Debts	84	12	72	604.9%		(339)	423	(124.8%)	533	72	645.2%	(146)	(464.6%)
Supplies	13	18	(5)	(27.5%)		17	(4)	(23.1%)	104	105	(1.0%)	136	(23.5%)
FX	-	-	-	N/A		23	(23)	(100.0%)	-	-	N/A	144	(100.0%)
Other Expenses	324	114	210	185.0%		225	99	43.9%	1,292	681	89.7%	1,535	(15.8%)
Total Opex	\$ 2,364 \$	2,258 \$	105	4.7%	\$	1,332 \$	1,031	77.4%	\$ 13,468 \$	13,550	(0.6%) \$	14,198	(5.1%)
	19.1%	17.4%				10.7%			19.4%	18.9%		21.9%	

#### **Management Discussion:**

#### Revenue

 June was \$547K lower than "AOP", lost some month end shipment traction based on weather (rain) & internal flooding in Janesville

#### **Gross Margin**

- Better "mix" in June vs. May, less large/international (Dubai) shipments in June
  - Dubai shipments ramp back up in July
- YTD GM% continues to improve over 2018 (26.2% vs. 24% YTD 2018)
- June 2019 30.9%

#### **OPEX**

- YTD OPEX remains on track with AOP
- 19.1% for June (and 19.4% YTD) vs. 2018 YTD at 21.9%
  - June 2018 is the month we released a number accrual buckets (bonus, warranty, etc.) back into the P&L based on YTD performance in 2018
    - OPEX Bonus
    - OPEX Bad Debt
    - For 2018 these buckets of cost are negative in the PY

#### **EBITDA**

- June EBITDA of \$1.47M was a miss to "AOP" by \$452K, however YOY YTD we are "better" by \$3.3M, apples to apples (removing the accrual "dump" we are \$4.7M ahead of 2018
- YTD 2019 6.8% vs. YTD 2018 at 2.2% (w/ the reversal), YTD 2018 w/o the reversal ~.2% EBITDA

# Covenant Analysis - June FCCR: 1.60

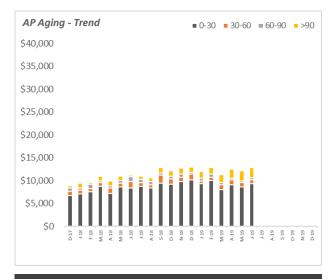


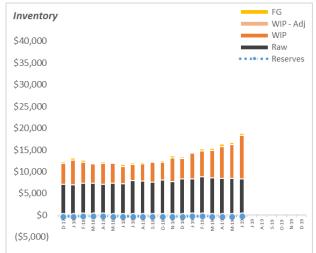
élono.		n-19		eb-19	Mar		Apr-1		May-19		ın-19	Jul-1		Aug-19	Sep-19		Oct-19	Nov-19	Dec-19	2019
\$'000	Ac	tual		ctual	Act		Actu		Actual		ctual	Budg		Budget	Budge	τ	Budget	Budget	Budget	
					-	•	-		onthly and											
Net Income (Loss)	\$	(961)	\$	(647)	\$	119	\$	(26)	\$ (231	) \$	197	\$ 4	167	\$ 474	\$ 48	34	\$ (137)	\$ (143	) \$ (140	) \$ (542
Bank EBITDA Calculation:																				
Interest and amortization		344		347		358	3	349	98		465	2	275	266	25	54	254	262	258	3,530
Taxes		(7)		43		19		36	88		36	1	156	158	16	51	(45)	(47	) (46	553
Depreciation and amortization		494		495		495	5	569	507		507	5	577	577	57	77	577	577	577	6,529
Directors Fees and Expense Reimbursements < \$150k		_		-		-		-	_		-		-	-		-	_	-		.
Projected Net Cost Savings from RIF's and Facility Relo's		_		_		-		_	-		-		-	_		-	-	_		
Acquisition transaction costs < \$250k for 12 month period		_		_		_		_	_		_		_	_		_	_	-		.   .
Monitoring fees (including expenses)		250		18		_	2	250	_		_	3	340	_		_	370	_		1,228
Gain/loss on disposition of assets						_	_	-	_		_		-	_		_	-	_		.
Contingent Purchase Price Obligation Paid		_		_		_		_	_		_		_	_		_	_	_		
Losses (Gains) from Discontinued Operations		_		_		_		_			_		_	_		_	_	_		
FX gain/loss		(6)		16		48		2	58		(44)		_	_		_	_	_	_	. 73
Severance		(0)		10		40		63	36		308		-	-		-	_	_		371
		-		-		-		03	_		308		-	-		-	-	-		. 3/1
Extraordinary charges		-		-		_		-	_		-		-	-		-	-	-		
Other non-cash charges or non-cash gains		-		-		51		-	-		-		-	-		-	-	-		51
Other non-recurring fees and expenses < \$6.5mm in total		-		-		-		-	-		-		-	-		-	-	-		.
Non-recurring items:																				
Australian facility certification < \$400k in aggregate		-		-		-		-	-		-		-	-		-	-	-		·   -
Pension Buyout (not to exceed \$500K)		-		-		-		-	-		-		-	-		-	-	-		·   -
One-Time Costs (not to exceed \$2.4M)		-		-		-		-	-		-		-	-		-	-	-	-	.   -
Inventory write-offs < \$320k in total		-		-		-		-	-		-		-	-		-	-	-		.   -
A/R write-offs < \$1.3mm in total		64		127		98		78	81		84		-	-		-	-	-		533
Warranty claim payments: Mystic Lake < 400k		-		-		-		-	-		-		-	-		-	-	-		.   -
Warranty claim payments: Non- Mystic Lake < 625k		-		-		-		-	-		-		-	-		-	-	-		
Total non-recurring items		64		127		98		78	81		84		-	-		-	-	-		533
Bank EBITDA	\$	178	\$	399	\$ 1	,189	\$ 1,3	321	\$ 601	\$	1,553	\$ 1,8	316	\$ 1,476	\$ 1,47	76	\$ 1,019	\$ 649	\$ 649	\$ 12,325
Less:																				
Unfinanced CAPEX		245		117		175	2	250	-		-	2	240	250	25	50	170	170	170	2,037
Cash income and franchise taxes		(7)		43		19		36	88		36	1	156	158	16	51	(45)	(47	) (46	553
Restricted Payments paid in cash		-		-		-		-	-		-		-	-		-	-	-		.   .
Cash Monitoring fees (including expenses)		_		_		-		_	-		-		-	_		-	-	-		
Numerator	\$	(60)	Ś	239	\$	994	\$ 1,0	035	\$ 513	\$	1,517	\$ 1,4	120	\$ 1,068	\$ 1,00	65	\$ 894	\$ 526	\$ 525	\$ 9,735
Fixed Charges:		,			•		. ,		•		,-	. ,		, ,			•			
Cash Interest		300		301		311	3	349	98		465	2	275	266	25	54	254	262	258	3,393
Regularly scheduled principal payments		209		_		_		209	_		-		209	_		_	209	_		836
Capital Lease payments		3		3		3	_	-	_		_	_	3	3		3	3	3	3	
Total Fixed Charges	\$	512	\$	304	\$		\$ 5	558	\$ 98	\$	465	\$ 4		\$ 270	\$ 2!	_	\$ 466	\$ 265		
	-		· ·		-					-		•		•	•		•	•		
TTM Numerator		4,390		5,329		,086		504	8,512		7,335		669	8,641	8,67		8,984	9,197		
TTM Fixed Charges		4,410		4,464	4	,480	4,5	565	4,388		4,589	4,5	91	4,571	4,55	55	4,372	4,326	4,257	4,257
Fixed Charge Covenant Ratio		1.00		1.19		1.36	1	.67	1.94		1.60	1	.89	1.89	1.9	90	2.06	2.13	2.29	2.29
Required					1	.00 x					1.00 x				1.0	0 x			1.15	x
				Lev	verage	Ratio	(LBC C	redit l	Partners-	Quai	rterly)									
Total Debt for Leverage Calculation	\$ 4	2,975	\$	43,739	\$ 41	,814	\$ 41,7	771	\$ 41,456	\$ 4	42,744	\$ 39,6	647	\$ 39,147	\$ 38,43	38	\$ 38,138	\$ 37,738	\$ 37,229	\$ 37,229
TTM Bank EBITDA		7,009	\$				\$ 10,4		\$ 11,188			\$ 11,3		\$ 11,557	\$ 11,98				\$ 12,325	
Leverage Ratio		6.13		5.48		4.71	4	.01	3.71		4.31	3	.51	3.39	3.2	21	3.24	3.21	3.02	3.02

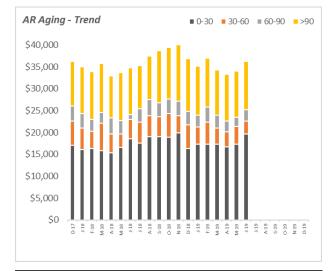
\*Not required until December 31st, 2019 pursuant to section 2.9 (ii) of the 2nd amendment to the Term Loan Credit Agreement and Waiver

## Monthly Working Capital (AP, Inventory, & AR)









Total AP: \$12,791 DPO: 30

#### **Comments/Nest Steps:**

- Domestic: started weekly meetings to review due invoices and pay what is necessary until domestic LOC availability goes above \$3.5M
- International: We paid salary/wages and installers first, then pay past-due invoices

Total Inventory: \$19,280 Reserves: \$195K

### Comments/Next Steps:

- Raw/FG in line with historical run rates factoring in summer season
- WIP: Total increase in WIP since Dec 2018: \$5.3M
- International WIP: +\$2,930 vs. Dec 2018 driven by NZICC & Christchurch projects
- Domestic WIP +\$2,380 vs. Dec 2018 driven by \$1.2M JVL (Dubai/Major Projects) and another +\$1M in the sub offices – need to dig into sub office detail as next step
  - Financial reporting/visibility today is not in place to quickly deep dive

Total AR: \$36,272 DSO: 93

#### **Comments/Next Steps:**

- High Level "in line" with historical cycle of AR, however now layering in \$3-4M+ of large projects on top of normal run rate, Dubai ~\$2M alone
- Domestically:
  - Set up aggressive collection targets and then follow up with the subs to explain variances
- Internationally: Starting weekly cash calls
- However, the main driver is the strategic "shift" to large projects in 2016/2017 and the impact that has on working capital

Large Projects Having Significant Impact on Working Capital, Monitoring Cash Closely...



### Sales:

			Month								YTD			
		Variance vs. PY Variance vs				vs. Budget	•			Varianc	e vs. PY		Variance v	s. Budget
Actual	PY	(%)	(Ś)	Budget	(%)	(Ś)		Actual	PY	(%)	(Ś)	Budget	(%)	(Ś)

<\$500K

>\$500K

Glass Wall

Service

Vertical Lift

Royalties and Other

Total

Team Working on Rolling Up
Data/Reporting to be able to start
this in July

### **Gross Margin:**

				Month							YTD			
			Varianc	e vs. PY		Variance	vs. Budget	•		Varianc	e vs. PY		Variance v	vs. Budget
	Actual	PY	(%)	(\$)	Budget	(%)	(\$)	Actual	PY	(%)	(\$)	Budget	(%)	(\$)
<\$500K														
>\$500K														

Glass Wall Service

Vertical Lift

Royalties and Other

Total

### **Management Commentary**

- Projects <\$500K: Lead time delays and focus on major projects caused decrease in day-to-day business
- Projects >\$500K: YTD trending to Q2 Reforecast
- Glass Wall: YTD trending to Q2 Reforecast
- Service: Domestic misses at sales offices account for the YTD reduction from forecast; beginning to recover
- Vertical Lift: Product is on hold for remainder of 2018
- Royalties and Other: []

### **Global Overview**



				Month								YTD			
			Variance			Variance v	s. Budget				Variance			Variance v	s. Budget
	Actual	PY	(\$)	(%)	Budget	(\$)	(%)	Actua	l PY		(\$)	(%)	Budget	(\$)	(%)
Domestic															
Revenue	8,103	8,236	(133)	-1.61%	8,677	(574)	-6.62%	45,5	L5 41,	861	3,655	8.73%	49,590	(4,075)	-8.22%
EBITDA	1,136	1,988	(852)	-42.86%	213	923	433.68%	3,1	93 (1,	681)	4,874	-289.98%	(1,127)	4,320	-383.40%
Margin (%)	14.02%	24.14%			2.45%			7.0	2% -4.	01%	133.36%		-2.27%		
Malaysia			(400)	25.000/	200	(00)	20.550/				(450)	25 470/	4 700	(004)	10 5 10/
Revenue	211	335	(123)	-36.90%	300	(89)	-29.66%	1,3	,	836	(462)	-25.17%	1,708	(334)	-19.54%
EBITDA	14	182	(167)	-92.07%	47	(32)	-69.06%			287	(272)	-94.60%	226	(211)	-93.16%
Margin (%)	6.82%	54.24%			15.51%			1.1	3% 15.	64%			13.26%		
HK/China															
Revenue	909	1,111	(203)	-18.24%	1,517	(608)	-40.08%	5,0	02 5,	049	(47)	-0.93%	5,692	(690)	-12.13%
EBITDA	27	243	(216)	-88.80%	260	(232)	-89.50%	1	LO	137	(27)	-20.00%	433	(323)	-74.64%
Margin (%)	3.00%	21.90%			17.12%			2.2	0% 2.	72%			7.61%		
Australia															
Revenue	2,159	1,853	306	16.51%	3,149	(990)	-31.43%	11,1	21 10,	679	442	4.14%	12,476	(1,355)	-10.86%
EBITDA	94	116	(22)	-19.25%	225	(131)	-58.32%	4	15	301	144	47.72%	666	(221)	-33.15%
Margin (%)	4.35%	6.27%	. ,		7.15%			4.0	0% 2.	82%			5.34%	, ,	
Europe															
Revenue	1,025	929	96	10.32%	1,285	(260)	-20.24%	6,3	22 5	605	717	12.79%	6,557	(235)	-3.58%
EBITDA	(73)	50	(123)	-247.72%	119	(192)	-161.52%		,	202	(278)	-137.16%	312	(387)	-124.11%
Margin (%)	-7.14%	5.33%	(123)	21717270	9.25%	(132)	101.5270	-1.1	,	61%	(270)	107.1070	4.76%	(557)	12 1111/0
Eliminations															
Revenue	0	(33)	33	-100.00%	(20)	20	-100.00%		50) (	150)	100	-66.88%	(120)	70	-58.58%
EBITDA	8	(55)	8	1426.74%	(20)	8	0.00%	1.	,o, ( 8	3	5	176.88%	0	8	0.00%
Margin (%)	#DIV/0!	-1.63%	0	1420.7470	0.00%	0	0.0076	-16.9		03%	3	170.0070	0.00%	0	0.0070
Total Internation	al														
Revenue	4,304	4,195	108	2.58%	6,230	(1,927)	-30.92%	23,7	59 23	019	750	3.26%	26,313	(2,544)	-9.67%
EBITDA	70	591	(521)	-88.08%	650	(580)	-89.16%		,	931	(427)	-45.91%	1,637	(1,133)	-69.24%
Margin (%)	1.64%	14.09%	-481.21%	00.0070	10.44%	30.09%	05.1070	2.1		04%	(427)	43.5170	6.22%	(1,133)	05.2470
Total Consolidate Revenue	12,406	12,431	(25)	0.97%	14,907	(2,501)	-37.54%	69,2	24 64	880	4,405	11.99%	75,903	(6,618)	-17.88%
EBITDA	1,206	2,579	(1,373)	-130.94%	863	343	344.52%	3,6	,	750)	4,446	-335.89%	75,905 510	3,186	-452.64%
	9.72%	2,579		-130.94%	5.79%	-13.73%	344.32%	5.3		750) 16%	100.94%	-333.65%	0.67%	-48.14%	-432.04%
Margin (%)	9.72%	20.75%	55/1.41%		5.79%	-13./3%		5.3	+70 -1.	10%	100.94%		0.0/%	-48.14%	

### **Management Commentary (Variance vs Budget)**

- Malaysia: Unfavorable revenue due to lower demand and not winning key projects in India and Indonesia. Unfavorable EBITDA mostly driven by unfavorable revenue (\$38K), Installation cost being \$28K unfavorable due to overruns in the KLCC project. SGA is \$27K favorable.
- Hong Kong/China: Unfavorable revenue is due to early delivery of the Macau Athletic Club (delivered in Q1-\$717K). Unfavorable EBITDA due to unfavorable revenue (\$201K). SG&A is favorable \$32K and FX is \$11K favorable
- Australia: Unfavorable revenue is mainly due to delays in delivering the New Zealand projects. Unfavorable EBITDA attributed to lower revenue \$180K, favorable COGS \$31K and favorable SG&A \$33K
- **Europe:** Unfavorable revenue is due to not delivering Celtic Manor (\$250K). Unfavorable EBITDA is due to unfavorable revenue (\$58K) higher COGS (material \$112K, labor \$28K, installation \$23K). SG&A is favorable \$37K and FX is favorable \$45K

# 13 Week Cash Flow Forecast



\$ 000's	_														
1	Week Ending:	19-Apr	26-Apr	3-May	10-May	17-May	24-May	31-May	7-Jun	14-Jun	21-Jun	28-Jun	5-Jul	12-Jul	Total
Total Inflows		2,646	2,556	2,762	2,725	2,499	2,392	2,808	3,575	2,684	2,728	2,734	2,505	2,453	35,068
Total Operating Disbursements	;	(2,447)	(2,847)	(2,737)	(2,675)	(2,282)	(2,415)	(2,305)	(3,589)	(2,064)	(2,489)	(2,318)	(2,842)	(1,908)	(32,919)
Net Operating Cash Flow		200	(291)	24	50	217	(23)	503	(14)	620	238	416	(336)	545	2,149
Interest Expense		-	-	48	-	-	-	-	49	-	-	-	48	-	146
Taxes		152	102		56	91	138	-	21	33	156	-	6	54	807
CapEx		45	20	64	20	20	20	38	64	20	20	38	20	20	409
Other Non-Op		34	5	5	5	31	5	5	5	15	5	5	5	5	129
Total Non-Operating Disburse	ments	231	126	117	81	142	163	43	139	68	181	43	80	79	1,491
Total Net Cash Flow		(31)	(418)	(93)	(31)	75	(186)	460	(153)	553	57	373	(416)	466	657
Beginning Bank Cash		1,322	1,270	1,345	1,056	1,221	1,096	1,272	1,427	1,399	1,281	1,442	1,334	1,480	1,322
Net Global Cash Flow		(31)	(418)	(93)	(31)	75	(186)	460	(153)	553	57	373	(416)	466	657
Transfers In / (Out)		-	-	-	_	-	-	-	-	-	-	-	-	-	-
Draw / Sweep		(21)	493	(196)	196	(201)	362	(306)	125	(671)	104	(481)	561	(251)	(285)
Ending Bank Cash		1,270	1,345	1,056	1,221	1,096	1,272	1,427	1,399	1,281	1,442	1,334	1,480	1,695	1,695
Term Loan Balance		32,774	32,774	32,774	32,774	32,774	32,774	32,774	32,774	32,774	32,774	32,774	32,564	32,564	32,564
Beginning Revolver Balance		8,489	8,473	8,965	8,780	8,976	8,775	9,137	8,832	8,986	8,315	8,419	7,938	8,522	8,489
Domestic PIK Interest		5	-	11	-	-	_	-	29	-	-	-	22	-	67
Draw / Sweep		(21)	493	(196)	195	(201)	362	(306)	125	(671)	104	(481)	561	(251)	(285)
Ending Revolver Balance		8,473	8,965	8,780	8,976	8,775	9,137	8,832	8,986	8,315	8,419	7,938	8,522	8,271	8,271
Borrowing Base		17,350	17,707	17,849	17,391	17,167	17,084	18,270	17,416	17,130	17,149	18,639	18,442	18,343	18,343
Availability		8,877	8,742	9,069	8,415	8,391	7,946	9,439	8,430	8,815	8,730	10,700	9,920	10,072	10,072
Liquidity		10,148	10,087	10,125	9,636	9,487	9,218	10,866	9,829	10,096	10,172	12,035	11,400	11,767	11,767
Total Daka		41 247	44 720	41 554	44 750	41 540	41.011	41 606	44 760	41.000	41 102	40.712	44.000	40.935	40.035
Total Debt		41,247	41,739	41,554	41,750	41,549	41,911	41,606	41,760	41,089	41,193	40,712	41,086	40,835	40,835

# Accrued Liabilities – Current (Excluding Debt)



\$'000

Account Name	Mar-19	Apr-19	May-19	Jun-19	%
Accrued Compensation	\$ 2,088	\$ 2,121	\$ 1,508	\$ 1,551	12.6%
Income Taxes Payable	298	129	83	113	0.9%
Customer Deposits	540	545	817	724	5.9%
Accrued Bonuses	103	307	487	679	5.5%
Accrued Insurance	1,064	800	1,034	1,271	10.3%
Accrued Commission	319	330	265	224	1.8%
Accrued Interest	512	799	260	510	4.1%
Accrued Professional Fees	359	278	202	312	2.5%
Accrued Supplier Invoices	346	302	163	195	1.6%
Transaction Cost Accrual	-	-	-	-	_
Accrued Other Non-Income Taxes	1,123	1,005	1,039	1,141	9.3%
Curr Portion Emp Retirement Plans	1,143	1,039	995	989	8.1%
Accrued Warranty	845	1,549	1,572	1,605	13.1%
All Other	2,163	1,992	1,930	2,965	24.1%
Total Accrued Liabilities	\$ 10,904	\$ 11,195	\$ 10,354	\$ 12,278	100.0%
				\$ 1,924	15.7%

# P&L by Location - Domestic



	Janesville	RVTC	Chicago	Indiana	Minnesota	Potomac	Southeast	Southwest	Texas	<b>Total Domestic</b>
Gross Revenue	6,756,087	368,170	471,737	34,863	923,068	119,800	1,119,306	898,541	1,174,372	8,103,225
Net Revenue	6,756,087	368,170	471,737	34,863	923,068	119,800	1,119,306	898,541	1,174,372	8,103,225
Material	2,442,934	0	228,757	13,807	625,194	54,034	563,486	460,298	779,837	1,595,884
Labor	1,614,568	29,833	138,903	11,574	137,339	33,386	189,630	266,679	273,902	2,695,814
Other COGS	341,645	223,486	8,629	1,084	17,869	6,468	62,516	14,603	48,324	724,624
Total COGS	4,399,147	253,319	376,289	26,465	780,402	93,888	815,632	741,580	1,102,063	5,016,322
Gross Margin	2,356,940	114,851	95,448	8,398	142,666	25,912	303,674	156,961	72,309	3,086,903
Gross Margin %	34.89%	31.20%	20.23%	24.09%	15.46%	21.63%	27.13%	17.47%	6.16%	38.09%
R&D	0	0	0	0	0	0	0	0	0	0
Sales & marketing	231,632	0	60,113	11,817	64,658	44,492	160,237	147,466	79,438	799,853
Administrative	617,989	26,896	23,203	2,523	10,165	16,863	54,979	54,494	40,504	847,616
Other Opex	-3,493	0	0	0	0	0	-665	0	-18	-4,176
Total OPEX (excl D&A)	846,128	26,896	83,316	14,340	74,823	61,355	214,551	201,960	119,924	1,643,293

EBITDA	1,510,812	87,955	12,132	-5,942	67,843	-35,443	89,123	-44,999	-47,615	1,443,610
EBITDA Margin %	22.36%	23.89%	2.57%	-17.04%	7.35%	-29.59%	7.96%	-5.01%	-4.05%	17.82%

### **Domestic Eliminations for June 2019**

RVTC Revenue	(\$368k)
RVTC COGS	(\$368k)
Domestic Revenue	(\$3.083M)
Domestic COGS	(\$2.951M)
Worldwide Revenue	(\$311k)
Worldwide COGS	(\$253k)

# P&L by Location – International & Consolidated



HK/Macau	China/Shanghai	Malaysia/Singapore	Australia Consol	Europe	Total Int'l	CONSOLIDATED
644,117	370,815	211,151	2,158,985	1,024,766	4,303,614	12,406,839
644,117	370,815	211,151	2,158,985	1,024,766	4,303,614	12,406,839
179,383	160,527	72,820	1,138,980	577,998	2,015,381	3,611,265
267,082	74,985	62,093	480,788	353,923	1,238,871	3,934,685
40,666	68,517	8,744	116,289	68,358	302,574	1,027,198
487,131	304,029	143,657	1,736,057	1,000,279	3,556,826	8,573,148
156,986	66,786	67,494	422,928	24,487	746,788	3,833,691
24.37%	18.01%	31.96%	19.59%	2.39%	17.35%	30.90%
0	0	0	0	0	0	0
48,831	16,645	18,893	182,715	93,111	360,195	1,160,048
63,739	55,742	40,936	141,442	48,192	350,051	1,197,667
14,316	545	-10,883	4,930	1,145	10,053	5,877
126,886	72,932	48,946	329,087	142,448	720,299	2,363,592
30,100	-6,146	18,548	93,841	-117,961	26,489	1,470,099

30,100	-6,146	18,548	93,841	-117,961	26,489	1,470,099
4.67%	-1.66%	8.78%	4.35%	-11.51%	0.62%	11.85%

### **International Eliminations**

HAP Revenue (\$106k) Hap COGS (\$106k) International COGS (\$8k)

## **Balance Sheet**



	Jan-19		Feb-19	Mar-19		Apr-19	May-19	Jun-19		FY		PY
\$'000	Act		Act	Act		Act	Act	Act		Bud		Act
Current Assets												
Cash and cash equivalents	\$ 2,9	30 \$	2,754	\$ 1,577	7 \$	1,521	\$ 1,561	\$ 3,20	3 \$	3,500	\$	2,668
Short term investments		-	-	-	-	_	-		-	-		-
Accounts receivable, gross	35,1	30	36,910	34,436	6	33,243	34,172	36,3	5	34,452		36,879
Accounts receivable, reserves	(1,4	55)	(1,545)	(1,629	9)	(1,679)	(1,746)	(1,8	6)	_		(1,407)
Accounts receivable, net	33,6	75	35,365	32,807	7	31,564	32,426	34,50	19	34,452		35,472
Inventory, gross	14,5	53	15,308	15,388	3	16,303	16,774	18,8	9	11,969		13,393
Inventory, reserves	(2	43)	(253)	(264	l)	(274)	(282)	(19	5)	_		(298)
Inventory, net	14,3	10	15,055	15,124	ļ	16,028	16,493	18,69	5	11,969		13,095
Prepaid expenses and other current assets	1,8	32	1,728	1,591	L	1,529	1,476	1,3	8	1,595		1,666
Current portion of deferred taxes	5,6	12	5,579	5,583	3	5,568	5,263	5,2	0	5,797		5,559
Revenue in excess of billings		_	_	-	-	_	_		-	_		_
Other current assets	2	85	331	222	2	318	323	3!	17	-		261
Total Current Assets	58,6	44	60,813	56,904	ı	56,528	57,542	63,4	2	57,313		58,721
Non-Current Assets												
Property, plant & equipment, gross	36,6	88	37,895	38,006	5	38,147	38,088	38,3	2	37,697		36,262
Accumulated depreciation	(23,1		(23,208)	(23,334		(23,515)	(23,601)			(22,835)		(22,835)
Property, plant & equipment, net	13,5		14,687	14,673		14,632	14,487	14,5	- 1	14,862		13,427
Identifiable intangible assets, gross	15,2		15,236	15,238		15,233	15,227	15,2		5,583		15,231
Accumulated amortization	(5,8		(6,215)	(6,561		(6,906)	(7,251)			_		(5,523)
Identifiable intangible assets, net		77	9,022	8,677		8,327	7,976	7,6		5,583		9,707
Deferred financing cost		06	1,955	1,908		1,862	1,950	1,9		1,903		1,950
Other non-current assets	,	23	2,705	2,703		2,697	2,693	2,69		2,696		3,719
Total Non-Current Assets	28,5		28,368	27,961		27,518	27,106	26,7		25,044		28,804
Total Assets	\$ 87,2		89,181	\$ 84,864		84,046	\$ 84,648		_	82,357	\$	87,524
	Ψ 0.7,5		05,202	Ţ 0.,00		0.,0.0	<del>+ + + + + + + + + + + + + + + + + + + </del>	<del>+</del> 50,2.		02,007	*	
Current Liabilities	<u>.</u>	50 ¢	025	ć 025	. ,	025	ć 025	ć 0:	۔ ا	025	_	025
Current portion of long-term debt	. ,	50 \$	835	•	\$	835	•	•	5 \$	835	\$	835
Line of Credit	10,2		11,382	9,458		9,623	9,308	10,5		5,544		7,832
Accounts payable	12,3		12,453	10,618		15,884	15,798	16,6		8,913		13,527
Accrued liabilities	,	54	6,682	6,363		962	2,508	5,50		5,748		6,224
Accrued compensation	1,:	08	1,551	1,662		1,461	1,364	1,9		-		2,121
Income taxes payable	2.4	83	113	129		146	188		6	260		129
Other current liabilities		30	2,911	2,895		2,905	2,957	3,0	_	2,011		2,721
Total Current Liabilities	34,1	12	36,789	32,416	•	31,895	33,037	38,9	ا د	23,311		33,389
Long-term liabilities												
Long-term debt less current maturities	31,5		31,521	31,521		31,313	31,313	31,3		30,895		31,730
Deferred income taxes		47	68	96	6	95	94		15	45		46
Other non-current liabilities		48	47	(111	_	46	46	(6		49		46
Total Long-Term Liabilities	31,6	16	31,636	31,507	,	31,454	31,452	30,7	5	30,989		31,822
Total Liabilities	65,7	28	68,425	63,923	3	63,349	64,489	69,7	0	54,300		65,211
Shareholders' Equity												
Common stock		_	_	_	_	_	_		_	_		_
Capital in excess of stated value	36,3	50	36,350	36,350	)	36,350	36,350	36,3	.0	36,350		36,350
Retained earnings	(14,9		(15,646)	(15,377		(15,544)	(16,069)			(9,109)		(14,038)
Accumulated other comprehensive income	, ,	12	512	521		518	519	5:	- 1	(3,103)		47
Other equity transactions		61)	(460)	(553		(627)	(641)			769		(46)
Total Shareholders' Equity	21,5		20,756	20,942		20,697	20,158	20,5:		28,056		22,313
Total Liabilities and Shareholders' Equity		30 \$				84,046	-			82,357	ć	87,524
i otal Liabilities and Snareholders' Equity	\$ 87,2	3U Ş	89,181	> 84,864	٠ ۶	84,046	> 84,648	\$ 90,2	8 S	82,357	>	87,524

## **OPEX Summary**



\$'000	MTD			Varia	nce	 PY MTD	Varia	nce		YTD		PY YTD	)
		Act	Bud	\$	%	Act	\$	%	Act	Bud	%	Act	%
Opex Overview:													
Payroll	\$	1,128 \$	1,194 \$	(66)	(5.5%)	\$ 1,126 \$	2	0.2%	\$ 6,046 \$	7,165	(15.6%) \$	7,335	(17.6%)
Benefits		224	250	(27)	(10.6%)	232	(8)	(3.4%)	1,367	1,502	(9.0%)	1,616	(15.4%)
Bonus		75	112	(37)	(33.1%)	(478)	553	(115.6%)	597	671	(11.0%)	40	1394.9%
Marketing		(24)	28	(52)	(184.9%)	0	(24)	(118380.0%)	160	167	(4.1%)	288	(44.4%)
Commissions		180	191	(11)	(5.8%)	125	55	44.1%	1,023	1,146	(10.7%)	839	22.0%
Travel and Entertainment		87	87	0	0.3%	82	5	5.7%	553	519	6.5%	620	(10.8%)
Rent and Facilities		75	65	10	16.2%	66	9	14.2%	427	389	9.7%	392	9.0%
Insurance		33	32	1	3.5%	34	(1)	(2.7%)	216	190	13.6%	192	12.3%
Professional Fees		60	69	(10)	(13.8%)	137	(77)	(56.5%)	503	415	21.4%	636	(20.8%)
Utl., Repair, Maint., & Sec.		33	34	(1)	(2.9%)	32	1	3.1%	210	206	1.8%	219	(3.9%)
Office Expenses		5	6	(1)	(15.5%)	5	0	5.0%	33	35	(6.3%)	39	(14.8%)
IT		67	48	20	41.5%	46	21	46.7%	401	285	40.8%	314	27.7%
Bad Debts		84	12	72	604.9%	(339)	423	(124.8%)	533	72	645.2%	(146)	(464.6%)
Supplies		13	18	(5)	(27.5%)	17	(4)	(23.1%)	104	105	(1.0%)	136	(23.5%)
FX		-	-	-	N/A	23	(23)	(100.0%)	_	-	N/A	144	(100.0%)
Other Expenses		324	114	210	185.0%	225	99	43.9%	1,292	681	89.7%	1,535	(15.8%)
Total Opex	\$	2,364 \$	2,258 \$	105	4.7%	\$ 1,332 \$	1,031	77.4%	\$ 13,468 \$	13,550	(0.6%) \$	14,198	(5.1%)
		19.1%	17.4%			10.7%			19.4%	18.9%		21.9%	

### **Management Discussion**

- Payroll/Benefits: Compensation expense below AOP in line with expectations
- Bonus: We started new bonus accruals for 2019 at 50%, in addition we are accruing 10k/month for sales push program for glass (accrued in other)
- Bad Debt: The bad debt negative variance to AOP is mainly driven by the intended build up to the standard accrual and some write offs in Texas

# **Cash Flow Statement**



Second Proper		MTD		Varia	nce f	PY-MTD	Varia	nce	YTD		Varia	nce	PY YTD	Varian	ce
Personal process of the pers	\$'000	 Act	Bud	\$	%	Act	\$	%	Act	Bud	\$	%	Act	\$	%
Perfect Series of Series   S	Cash flow from operations						•								
Composition   Section	Net Income (Loss)	\$ 197 \$	731 \$	(533)	(73.0%) \$	650 \$	(453)	(69.7%)	\$ (1,486) \$	332 \$	(1,818)	(547.1%) \$	(5,784) \$	4,299	(74.3%)
Part	Depreciation, amortization and other	507	577	(70)	(12.2%)	1,565	(1,058)	(67.6%)	3,067	3,462	(395)	(11.4%)	3,034	33	1.1%
Non-cash interest experies   Fig.   Fig.   No.	Capitalized fees & expenses	88	32	56	178.4%	32	56	178.4%	33	190	(156)	(82.4%)	190	(156)	(82.4%)
Public per comment	Gain (loss) on sale of fixed assets	-	-	-	N/A	_	-	N/A	_	_	-	N/A	(19)	19	(100.0%)
Performance of the content of the	Non-cash interest expense	_	_	_	N/A	_	_	N/A	_	_	_	N/A	_	_	N/A
Control properting sester and riseable   Californ   C	Non-cash dividends	-	-	-	N/A	_	-	N/A	_	_	-	N/A	-	_	N/A
Marchan   Capa	Deferred income tax	-	-	-	N/A	_	-	N/A	_	_	-	N/A	-	_	N/A
Perpal degeness and other current assets   See	Change in operating assets and liabilities:														
Perpale developments and other current assets   S   S   S   S   S   S   S   S   S	Accounts receivable	(2,157)	(1,518)	(638)	42.0%	(1,641)	(516)	31.4%	828	(1,832)	2,659	(145.2%)	377	451	119.5%
Accounts payable   1,34   1,65   7,8   140,7   1,625   1,624   1,625	Inventory	(2,202)	84	(2,286)	(2736.9%)	605	(2,807)	(464.0%)	(5,600)	(1,528)	(4,072)	266.4%	655	(6,255)	(955.5%)
Accured nome tases	Prepaid expenses and other current assets	35	588	(554)	(94.1%)	369	(334)	(90.6%)	430	312	118	37.8%	498	(68)	(13.7%)
Case	Accounts payable	(134)	(56)	(78)	140.7%	284	(418)	(147.1%)	3,187	395	2,792	707.7%	1,624	1,563	96.3%
Chere changes in operating assets and liabilities   Chere changes in operations   Chere	Accrued expenses	3,714	(1,655)	5,369	(324.4%)	(1,228)	4,942	(402.5%)	(388)	390	(778)	(199.5%)	(2,432)	2,043	(84.0%)
Charge content	Accrued income taxes	_	_	_	N/A	_	_	N/A	_	_	_	N/A	_	_	N/A
Charle from from preations	Other changes in operating assets and liabilities	(238)	_	(238)	N/A	83	(321)	(385.6%)	(1,056)	_	(1,056)	N/A	355	(1,410)	(397.4%)
Additions to property, plant and equipment \$ (274) \$ - \$ (274) \$ - \$ (274) \$ - \$ (40) \$ (234) \$ 591.5% \$ (898) \$ - \$ \$ (898) \$ N \$ \$ (898) \$ N \$ \$ (611) \$ (288) \$ Acquisitions of companies, net of cash acquired \$ - \$ - \$ N \$ N \$ - \$ N \$ N \$ N \$ N \$ N	Other cash flow from operations	_	_	_	N/A	_	_	N/A	_	_	_	N/A	_	_	N/A
Additions to property, plant and equipment \$ \circ \ci	Total Cash Flow from Operations	\$ (190) \$	(1,218) \$	1,029	(84.4%) \$	720 \$	(910)	(126.4%)	\$ (2,458) \$	1,720 \$	(4,178)	(242.9%) \$	(1,503) \$	(955)	63.5%
Acquisitions of companies, net of cash acquired    Companies, net of cash acquired   Companies, net of cash	Cash flow from investing														
Investment in intangibles	Additions to property, plant and equipment	\$ (274) \$	- \$	(274)	\$	(40) \$	(234)	591.1%	\$ (898) \$	- \$	(898)	N/A \$	(611) \$	(288)	47.1%
Earnout payments	Acquisitions of companies, net of cash acquired		_	-	N/A	_	-	N/A	_	_	_	N/A	_		N/A
Other cash flow from investing (goodwill)         -         -         -         N/A         -         N/A         -         -         N/A         -         N/A         -         -         -         N/A         -         -         -         N/A         -         -         -         N/A         -         -         -         -         -         -<	Investment in intangibles	_	_	_	N/A	_	_	N/A	_	_	_	N/A	_	_	N/A
Total Cash Flow from Investing \$ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	Earnout payments	_	_	_	N/A	_	_	N/A	_	_	_	N/A	_	_	N/A
Proceeds from the issuance (repayment) of ST \$ 1,288 \$ 1,458 \$ (170) \$ (11.7%) \$ (1,379) \$ 2,667 \$ (193.4%) \$ 2,764 \$ 433 \$ 2,331 \$ 538.8% \$ 1,871 \$ 893 \$ 700 \$ (193.4%) \$ 1,288 \$ 1,488 \$ 1,	Other cash flow from investing (goodwill)	-	-	-	N/A	-	-	N/A	_	_	_	N/A		_	N/A
Proceeds from the issuance (repayment) of ST         \$ 1,288         1,458         \$ (170)         (11.7%)         \$ (1,379)         \$ 2,667         (193.4%)         \$ 2,764         \$ 433         \$ 2,331         538.8%         \$ 1,871         \$ 893           Proceeds from the issuance of debt         -         -         N/A         -         -         -         N/A         -         <	Total Cash Flow from Investing	\$ (274) \$	- \$	(274)	\$	(40) \$	(234)	591.1%	\$ (898) \$	- \$	(898)	N/A \$	(611) \$	(288)	47.1%
Proceeds from the issuance of debt         -         -         -         N/A         -         N/A         -         N/A         -         -         N/A </td <td>Cash flow from financing</td> <td></td>	Cash flow from financing														
Repayment of debt         -         -         -         N/A         22         (22)         (100.0%)         (418)         (418)         1         (0.1%)         (343)         (75)           Capital lease         -         -         -         N/A         -         N/A         -         -         -         N/A	Proceeds from the issuance (repayment) of ST	\$ 1,288 \$	1,458 \$	(170)	(11.7%) \$	(1,379) \$	2,667	(193.4%)	\$ 2,764 \$	433 \$	2,331	538.8% \$	1,871 \$	893	47.7%
Capital lease	Proceeds from the issuance of debt	_	_	-	N/A	_	-	N/A	_	_	_	N/A	_	_	N/A
Common stock issued (repurchased)	Repayment of debt	-	-	-	N/A	22	(22)	(100.0%)	(418)	(418)	1	(0.1%)	(343)	(75)	21.8%
Common stock cash dividends paid         -         -         -         N/A         -         N/A         -         N/A         -         -         N/A         -         1.528         8 188         1.528 <t< td=""><td>Capital lease</td><td>_</td><td>_</td><td>-</td><td>N/A</td><td>_</td><td>-</td><td>N/A</td><td>_</td><td>_</td><td>_</td><td>N/A</td><td>_</td><td>_</td><td>N/A</td></t<>	Capital lease	_	_	-	N/A	_	-	N/A	_	_	_	N/A	_	_	N/A
Preferred stock issued (repurchased)         -         -         -         N/A         -         N/A         -         N/A         -         N/A         -         N/A         -         N/A         -         -         N/A         -         -         N/A         -         1.528         8 188         8 188         1.528         \$ 1.00         \$ 1.528<	Common stock issued (repurchased)	-	-	-	N/A	_	-	N/A	_	_	-	N/A	-	_	N/A
Other cash flow from financing costs         -         -         -         N/A         9         0         N/A         15         \$ 15         \$ 131         15933.0%         \$ 1528         818           Effect of FX rates on cash and cash equivalents         \$ 332         \$ (240)         \$ 572         (238.3%)         (4)         \$ 336         (8399.5%)         \$ 109         \$ (333)         442         (132.9%)         \$ (419)         \$ 528           Net change in cash         \$ 38         (10)         \$ 38         < (100%)         \$ (682)         720         (105.6%)         \$ 593         \$ 1,402         \$ (809)         (57.7%)         (1,004)         \$ 1,597           Change in cash <t< td=""><td>Common stock cash dividends paid</td><td>_</td><td>_</td><td>-</td><td>N/A</td><td>_</td><td>-</td><td>N/A</td><td>_</td><td>_</td><td>_</td><td>N/A</td><td>_</td><td>_</td><td>N/A</td></t<>	Common stock cash dividends paid	_	_	-	N/A	_	-	N/A	_	_	_	N/A	_	_	N/A
Total Cash Flow from Financing \$ 1,288 \$ 1,458 \$ (170) (11.7% \$ (1,358) \$ 2,646 (194.8%) \$ 2,346 \$ 15 \$ 2,331 15933.% \$ 1,528 \$ 818    Effect of FX rates on cash and cash equivalents \$ 332 \$ (240) \$ 572 (238.3%) \$ (4) \$ 336 (8399.5%) \$ 109 \$ (333) \$ 442 (132.9%) \$ (419) \$ 528    Net change in cash \$ 38 \$ (0) \$ 38 \$ <-100% \$ (682) \$ 720 (105.6%) \$ 593 \$ 1,402 \$ (809) (57.7%) \$ (1,004) \$ 1,597    Beginning cash \$ 1,561 3,500 (1,939) (55.4%) 4,012 (2,451) (61.1%) 2,668 2,668 - 0.0% 4,335 (1,667)    Change in cash \$ 38 \$ (0) 38 \$ <-100% (682) 720 (105.6%) 5 593 1,402 \$ (809) (57.7%) \$ (1,004) \$ 1,597    Change in cash \$ 1,561 3,500 (1,939) (55.4%) 4,012 (2,451) (61.1%) 5 1,597    Change in cash \$ 1,501 3,500 (1,939) (55.4%) 4,012 (2,451) (61.1%) 5 1,001 5 1,00	Preferred stock issued (repurchased)	_	_	-	N/A	_	-	N/A	_	_	_	N/A	_	_	N/A
Effect of FX rates on cash and cash equivalents         \$ 332         \$ (240)         \$ 572         (238.3%)         \$ (4)         \$ 336         (8399.5%)         \$ 109         \$ (333)         \$ 442         (132.9%)         \$ (419)         \$ 528           Net change in cash         \$ 38         \$ (0)         \$ 38         <-1000%	Other cash flow from financing costs	-	-	-	N/A	_	-	N/A	_	_	-	N/A	(0)	0	(100.0%)
Net change in cash         \$ 38 \$ (0) \$ 38         <-1000% \$ (682) \$ 720         (105.6%)         \$ 593 \$ 1,402 \$ (809)         (57.7%) \$ (1,004) \$ 1,597           Beginning cash         1,561         3,500         (1,939)         (55.4%)         4,012         (2,451)         (61.1%)         2,668         2,668         -         0.0%         4,335         (1,667)           Change in cash         38         (0) 38         <-1000%	Total Cash Flow from Financing	\$ 1,288 \$	1,458 \$	(170)	(11.7%) \$	(1,358) \$	2,646	(194.8%)	\$ 2,346 \$	15 \$	2,331	15933.0% \$	1,528 \$	818	53.5%
Beginning cash 1,561 3,500 (1,939) (55.4%) 4,012 (2,451) (61.1%) 2,668 2,668 - 0.0% 4,335 (1,667) Change in cash 38 (0) 38 <-1000% (682) 720 (105.6%) 593 1,402 (809) (57.7%) (1,004) 1,597	Effect of FX rates on cash and cash equivalents	\$ 332 \$	(240) \$	572	(238.3%) \$	(4) \$	336	(8399.5%)	\$ 109 \$	(333) \$	442	(132.9%) \$	(419) \$	528	(126.1%)
Change in cash 38 (0) 38 <-1000% (682) 720 (105.6%) 593 1,402 (809) (57.7%) (1,004) 1,597	Net change in cash	\$ 38 \$	(0) \$	38	<-1000% \$	(682) \$	720	(105.6%)	\$ 593 \$	1,402 \$	(809)	(57.7%) \$	(1,004) \$	1,597	(159.0%)
	Beginning cash	1,561	3,500	(1,939)	(55.4%)	4,012	(2,451)	(61.1%)	2,668	2,668	-	0.0%	4,335	(1,667)	(38.5%)
	Change in cash	38	(0)	38	<-1000%	(682)	720	(105.6%)	593	1,402	(809)	(57.7%)	(1,004)	1,597	(159.0%)
Ending cash \$ 1,599 \$ 3,500 \$ (1,901) (54.3%) \$ 3,330 \$ (1,732) (52.0%) \$ 3,263 \$ 3,500 \$ (237) (6.8%) \$ 3,330 \$ (68)	Ending cash	\$ 1,599 \$		(1,901)	(54.3%) \$	3,330 \$	(1,732)	(52.0%)	\$ 3,263 \$	3,500 \$	(237)	(6.8%) \$	3,330 \$	(68)	(2.0%)

# Monthly P&L



\$'000	Ja	an-19 F	eb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	FY	FY	1	Var	Г	PY	Var	
		Act	Act	Act	Act	Act	Act	Bud	Bud	Bud	Bud	Bud	Bud	Bud	Bud	,	\$	%	Act	\$	%
Gross Revenue	\$	10,051 \$	11,098 \$	11,865 \$	10,751 \$	13,113 \$	12,407 \$	12,954 \$	12,954 \$	12,954 \$	10,898 \$	10,898 \$	10,898	\$ 140,841	\$ 143,114	Ś	(2,273)	(1.6%)	137,796	\$ 3,045	2.2%
Net Revenue		10,051	11,098	11,865	10,751	13,113	12,407	12,954	12,954	12,954	10,898	10,898	10,898	140,841	143,114	1	(2,273)	(1.6%)	137,796	3,045	2.2%
Material		3,191	4,159	3,724	3,056	5,461	3,611	4,535	4,535	4,535	3,617	3,617	3,617	47,659	49,734		(2,074)	(4.2%)	48,075	(416)	(0.9%)
Labor		3,460	3,335	3,733	3,255	3,746	3,935	3,586	3,586	3,586	3,322	3,322	3,322	42,189	41,449		740	1.8%	42,598	(410)	(1.0%)
Other COGS		1,119	1,118	1,118	981	1,075	1,027	1,003	1,003	1,003	955	955	955	12,313	11,752		562	4.8%	13,102	(789)	(6.0%)
Total COGS		7,770	8,612	8,576	7,292	10,282	8,573	9,124	9,124	9,124	7,895	7,895	7,895	102,161	102,934		(772)	(0.8%)	103,776	(1,614)	(1.6%)
Gross Margin		2,281	2,486	3,289	3,459	2,831	3,834	3,830	3,830	3,830	3,003	3,003	3,003	38,680	40,180		(1,500)	(3.7%)	34,020	4,659	13.7%
Gross Margin %		22.7%	22.4%	27.7%	32.2%	21.6%	30.9%	29.6%	29.6%	29.6%	27.6%	27.6%	27.6%	27.5%	28.1%				24.7%		
R&D		_	_	_	_	_	_	_	_	_	_	_	_	-	_		_	N/A	_	_	N/A
Sales & Marketing		1,068	1,085	1,132	1,192	1,162	1,160	1,267	1,267	1,267	1,267	1,267	1,267	14,400	15,201		(801)	(5.3%)	14,603	(203)	(1.4%)
Administrative		1,115	1,136	1,136	1,063	1,197	1,198	995	995	995	995	995	995	12,815	11,939		876	7.3%	12,941	(126)	(1.0%)
Other Opex		(16)	(7)	(71)	(39)	(49)	6	(3)	(3)	(3)	(3)	(3)	(3)	(197)	(41)		(156)	377.6%	(322)	124	(38.6%)
Total Opex		2,167	2,215	2,198	2,215	2,310	2,364	2,258	2,258	2,258	2,258	2,258	2,258	27,017	27,099		(82)	(0.3%)	27,223	(205)	(0.8%)
EBITDA		114	272	1,091	1,244	521	1,470	1,572	1,572	1,572	745	745	745	11,662	13,081		(1,418)	(10.8%)	6,797	4,865	71.6%
EBITDA %		1.1%	2.4%	9.2%	11.6%	4.0%	11.8%	12.1%	12.1%	12.1%	6.8%	6.8%	6.8%	8.3%	9.1%				4.9%		
Net Income (Loss)	\$	(961) \$	(647) \$	119 \$	(26) \$	(231) \$	197 \$	467 \$	474 Ś	484 Ś	(137) \$	(143) \$	(140)	\$ (542)	\$ 1,339	Ś	(1,881)	(140.5%)	(7,771)	\$ 7,229	(93.0%)
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Capex	\$	245 \$	1,277 \$	15 \$	250 \$	109 \$	125 \$	- \$	- \$	- \$	- Ś	- Ś	-	\$ 2,021	\$ -	Ś	2,021	N/A S	2,279	\$ (258)	(11.3%)
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\$'000	la	1  an-19   F	1 -eh-19	1 Mar-19	0 Jan-00	1 Apr-19	1 May-19	1 lun-19	0 Jan-00	1 Jul-19	1	1	0 Jan-00	FY	FY		Var	%	PY	Var	
· -	Ja		1 Feb-19	1 Mar-19	-		_	1 Jun-19	0 Jan-00	1 Jul-19			0 Jan-00	FY Jan-00			-	%		Var	%
Opex Overview:	Ja S		_	=	-		_				1	1	Jan-00		FY		Var	% (7.8%) \$	PY Act	\$	%
Opex Overview:		an-19 F	eb-19	Mar-19	Jan-00	Apr-19	May-19	Jun-19	Jan-00	Jul-19	1 Aug-19	1 Sep-19	Jan-00	Jan-00	FY Jan-00		Var		PY Act	\$	
Opex Overview: Payroll		1,057 \$	1,023 \$	1,004 \$	Jan-00 863 \$	<b>Apr-19</b> 971 \$	1,128 \$	Jun-19 1,194 \$	Jan-00 1,194 \$	Jul-19 \$	1 Aug-19	1 Sep-19	Jan-00	Jan-00 \$ 13,211	FY Jan-00 \$ 14,329		Var (1,118)	(7.8%)	PY Act 13,807	\$ (596)	% (4.3%)
Opex Overview: Payroll Benefits		1,057 \$ 239	1,023 \$ 209	1,004 \$ 232	Jan-00 \$63 \$ 247	971 \$ 216	1,128 \$	Jun-19 1,194 \$ 250	Jan-00 \$ 250	1,194 \$ 250	1 Aug-19 1,194 \$ 250	1 Sep-19 1,194 \$ 250	Jan-00 1,194 250	Jan-00 \$ 13,211 2,869	FY Jan-00 \$ 14,329 3,004		Var (1,118) (135)	(7.8%) \$ (4.5%)	PY Act 13,807 2,571	\$ \$ (596) 298	% (4.3%) 11.6%
Opex Overview: Payroll Benefits Bonus		1,057 \$ 239 96	1,023 \$ 209 96	1,004 \$ 232 93	863 \$ 247 139	971 \$ 216 98	1,128 \$ 224 75	1,194 \$ 250 112	1,194 \$ 250 112	1,194 \$ 250 112	1 Aug-19 1,194 \$ 250 112	1 Sep-19 1,194 \$ 250 112	Jan-00  1,194  250  112	\$ 13,211 2,869 1,269	FY Jan-00 \$ 14,329 3,004 1,342		Var (1,118) (135) (74)	(7.8%) \$ (4.5%) (5.5%)	PY Act 13,807 2,571 272	\$ \$ (596) 298 997	% (4.3%) 11.6% 366.3%
Opex Overview: Payroll Benefits Bonus Commissions		1,057 \$ 239 96 15	1,023 \$ 209 96 22	1,004 \$ 232 93 19	863 \$ 247 139 56	971 \$ 216 98 72	1,128 \$ 224 75 (24)	1,194 \$ 250 112 28	1,194 \$ 250 112 28	1,194 \$ 250 112 28	1 Aug-19 1,194 \$ 250 112 28	1 Sep-19 1,194 \$ 250 112 28	Jan-00  1,194 250 112 28	\$ 13,211 2,869 1,269 328	FY Jan-00 \$ 14,329 3,004 1,342 334		Var (1,118) (135) (74) (7)	(7.8%) \$ (4.5%) (5.5%) (2.0%)	PY Act 13,807 2,571 272 681	\$ (596) 298 997 (353)	% (4.3%) 11.6% 366.3% (51.9%)
Opex Overview: Payroll Benefits Bonus Commissions Marketing		1,057 \$ 239 96 15 134	1,023 \$ 209 96 22 159	1,004 \$ 232 93 19 187	863 \$ 247 139 56 174	971 \$ 216 98 72 189	1,128 \$ 224 75 (24) 180	1,194 \$ 250 112 28 191	1,194 \$ 250 112 28 191	1,194 \$ 250 112 28 191	1 Aug-19 1,194 \$ 250 112 28 191	1 Sep-19 1,194 \$ 250 112 28 191	Jan-00  1,194 250 112 28 191	\$ 13,211 2,869 1,269 328 2,170	FY Jan-00 \$ 14,329 3,004 1,342 334 2,293		(1,118) (135) (74) (7) (123)	(7.8%) \$ (4.5%) (5.5%) (2.0%) (5.4%)	PY Act 13,807 2,571 272 681 1,935	\$ (596) 298 997 (353) 235	% (4.3%) 11.6% 366.3% (51.9%) 12.1%
Opex Overview: Payroll Benefits Bonus Commissions Marketing Travel and Entertainme		1,057 \$ 239 96 15 134 80	1,023 \$ 209 96 22 159 82	1,004 \$ 232 93 19 187 85	363 \$ 247 139 56 174 120	971 \$ 216 98 72 189 99	1,128 \$ 224 75 (24) 180 87	1,194 \$ 250 112 28 191 87	1,194 \$ 250 112 28 191 87	1,194 \$ 250 112 28 191 87	1 Aug-19 1,194 \$ 250 112 28 191 87	1 Sep-19 1,194 \$ 250 112 28 191 87	Jan-00  1,194 250 112 28 191 87	\$ 13,211 2,869 1,269 328 2,170 1,073	FY Jan-00 \$ 14,329 3,004 1,342 334 2,293 1,039		(1,118) (135) (74) (7) (123) 34	(7.8%) \$ (4.5%) (5.5%) (2.0%) (5.4%) 3.3%	PY Act 13,807 2,571 272 681 1,935 1,247	\$ (596) 298 997 (353) 235 (174)	% (4.3%) 11.6% 366.3% (51.9%) 12.1% (14.0%)
Opex Overview: Payroll Benefits Bonus Commissions Marketing Travel and Entertainme Rent and Facilities		1,057 \$ 239 96 15 134 80 68	1,023 \$ 209 96 22 159 82 69	1,004 \$ 232 93 19 187 85 67	863 \$ 247 139 56 174 120 75	971 \$ 216 98 72 189 99 72	1,128 \$ 224 75 (24) 180 87 75	1,194 \$ 250 112 28 191 87 65	1,194 \$ 250 112 28 191 87 65	1,194 \$ 250 112 28 191 87 65	1 Aug-19 1,194 \$ 250 112 28 191 87 65	1 Sep-19 1,194 \$ 250 112 28 191 87 65	Jan-00  1,194 250 112 28 191 87 65	\$ 13,211 2,869 1,269 328 2,170 1,073 816	FY Jan-00 \$ 14,329 3,004 1,342 334 2,293 1,039 779		(1,118) (135) (74) (7) (123) 34 38	(7.8%) \$ (4.5%) (5.5%) (2.0%) (5.4%) 3.3% 4.8%	PY Act 13,807 2,571 272 681 1,935 1,247 789	\$ (596) 298 997 (353) 235 (174) 27	% (4.3%) 11.6% 366.3% (51.9%) 12.1% (14.0%) 3.5%
Opex Overview: Payroll Benefits Bonus Commissions Marketing Travel and Entertainme Rent and Facilities Insurance	\$	1,057 \$ 239 96 15 134 80 68 35	1,023 \$ 209 96 22 159 82 69 43	1,004 \$ 232 93 19 187 85 67 35	863 \$ 247 139 56 174 120 75 35	971 \$ 216 98 72 189 99 72 34	1,128 \$ 224 75 (24) 180 87 75 33	1,194 \$ 250 112 28 191 87 65 32	1,194 \$ 250 112 28 191 87 65 32	1,194 \$ 250 112 28 191 87 65 32	1,194 \$ 250 112 28 191 87 65 32	1 Sep-19 1,194 \$ 250 112 28 191 87 65 32	Jan-00  1,194 250 112 28 191 87 65 32	\$ 13,211 2,869 1,269 328 2,170 1,073 816 406	FY Jan-00  \$ 14,329 3,004 1,342 334 2,293 1,039 779 380	\$	(1,118) (135) (74) (7) (123) 34 38 26	(7.8%) \$ (4.5%) (5.5%) (2.0%) (5.4%) 3.3% 4.8% 6.8%	PY Act 13,807 2,571 272 681 1,935 1,247 789 262	\$ (596) 298 997 (353) 235 (174) 27 144	% (4.3%) 11.6% 366.3% (51.9%) 12.1% (14.0%) 3.5% 55.1%
Opex Overview: Payroll Benefits Bonus Commissions Marketing Travel and Entertainme Rent and Facilities Insurance Professional Fees	\$	1,057 \$ 239 96 15 134 80 68 35 78	1,023 \$ 209 96 22 159 82 69 43 76	1,004 \$ 232 93 19 187 85 67 35 110	863 \$ 247 139 56 174 120 75 35	971 \$ 971 \$ 98 72 189 99 72 34 80	1,128 \$ 224 75 (24) 180 87 75 33 60	1,194 \$ 250 112 28 191 87 65 32 69	1,194 \$ 250 112 28 191 87 65 32 69	1,194 \$ 250 112 28 191 87 65 32 69	1,194 \$ 250 112 28 191 87 65 32 69	1	Jan-00  1,194 250 112 28 191 87 65 32 69	\$ 13,211 2,869 1,269 328 2,170 1,073 816 406 918	FY Jan-00  \$ 14,329 3,004 1,342 334 2,293 1,039 779 380 830	\$	(1,118) (135) (74) (7) (123) 34 38 26 89	(7.8%) \$ (4.5%) (5.5%) (2.0%) (5.4%) 3.3% 4.8% 6.8% 10.7%	PY Act 13,807 2,571 272 681 1,935 1,247 789 262 1,101	\$ (596) 298 997 (353) 235 (174) 27 144 (183)	% (4.3%) 11.6% 366.3% (51.9%) 12.1% (14.0%) 3.5% 55.1% (16.6%)
Opex Overview: Payroll Benefits Bonus Commissions Marketing Travel and Entertainme Rent and Facilities Insurance Professional Fees Utl., Repair, Maint., & Si	\$	1,057 \$ 239 96 15 134 80 68 35 78 28	1,023 \$ 209 96 22 159 82 69 43 76 38	1,004 \$ 232 93 19 187 85 67 35 110 38	863 \$ 247 139 56 174 120 75 35 100 38	971 \$ 216 98 72 189 99 72 34 80 35	1,128 \$ 224 75 (24) 180 87 75 33 60 33	1,194 \$ 250 112 28 191 87 65 32 69 34	1,194 \$ 250 112 28 191 87 65 32 69 34	1,194 \$ 250 112 28 191 87 65 32 69 34	1 Aug-19  1,194 \$ 250 112 28 191 87 65 32 69 34	1 Sep-19 1,194 \$ 250 112 28 191 87 65 32 69 34	Jan-00  1,194 250 112 28 191 87 65 32 69 34	\$ 13,211 2,869 1,269 328 2,170 1,073 816 406 918 417	FY Jan-00  \$ 14,329	\$	(1,118) (135) (74) (7) (123) 34 38 26 89 4	(7.8%) \$ (4.5%) (5.5%) (2.0%) (5.4%) 3.3% 4.8% 6.8% 10.7% 0.9%	PY Act 13,807 2,571 272 681 1,935 1,247 789 262 1,101 408	\$ (596) 298 997 (353) 235 (174) 27 144 (183) 9	% (4.3%) 11.6% 366.3% (51.9%) 12.1% (14.0%) 3.5% 55.1% (16.6%) 2.1%
Opex Overview: Payroll Benefits Bonus Commissions Marketing Travel and Entertainme Rent and Facilities Insurance Professional Fees Utl., Repair, Maint., & Si Office Expenses	\$	1,057 \$ 239 96 15 134 80 68 35 78 28 5	1,023 \$ 209 96 22 159 82 69 43 76 38 4	Mar-19  1,004 \$ 232 93 19 187 85 67 35 110 38 5	863 \$ 247 139 56 174 120 75 35 100 38 8	971 \$ 216 98 72 189 99 72 34 80 35 6	1,128 \$ 224 75 (24) 180 87 75 33 60 33 5	1,194 \$ 250 112 28 191 87 65 32 69 34 6	1,194 \$ 250 112 28 191 87 65 32 69 34 6	1,194 \$ 250 112 28 191 87 65 32 69 34 6	1 Aug-19  1,194 \$ 250 112 28 191 87 65 32 69 34 6	1 Sep-19 1,194 \$ 250 112 28 191 87 65 32 69 34 6	1,194 250 112 28 191 87 65 32 69 34 6	\$ 13,211 2,869 1,269 328 2,170 1,073 816 406 918 417 68	FY Jan-00  \$ 14,329     3,004     1,342     334     2,293     1,039     779     380     830     413     71	\$	(1,118) (135) (74) (7) (123) 34 38 26 89 4 (2)	(7.8%) \$ (4.5%) (5.5%) (2.0%) (5.4%) 3.3% 4.8% 6.8% 10.7% 0.9% (3.2%)	PY Act 13,807 2,571 272 681 1,935 1,247 789 262 1,101 408 74	\$ (596) 298 997 (353) 235 (174) 27 144 (183) 9 (6)	% (4.3%) 11.6% 366.3% (51.9%) 12.1% (14.0%) 3.5% 55.1% (16.6%) 2.1% (7.9%)
Opex Overview: Payroll Benefits Bonus Commissions Marketing Travel and Entertainme Rent and Facilities Insurance Professional Fees Utl., Repair, Maint., & Si Office Expenses	\$	1,057 \$ 239 96 15 134 80 68 35 78 28 5 55	1,023 \$ 209 96 22 159 82 69 43 76 38 4 58	Mar-19  1,004 \$ 232  93  19  187  85  67  35  110  38  5  58	863 \$ 247 139 56 174 120 75 35 100 38 8 91	971 \$ 216 98 72 189 99 72 34 80 35 6 72	1,128 \$ 224 75 (24) 180 87 75 33 60 33 5	1,194 \$ 250 112 28 191 87 65 32 69 34 6 48	1,194 \$ 250 1112 28 191 87 65 32 69 34 6 48	1,194 \$ 250 112 28 191 87 65 32 69 34 6 48	1 Aug-19  1,194 \$ 250 112 28 191 87 65 32 69 34 6 48	1 Sep-19 1,194 \$ 250 112 28 191 87 65 32 69 34 6	1,194 250 112 28 191 87 65 32 69 34 6	\$ 13,211 2,869 1,269 328 2,170 1,073 816 406 918 417 68 686	FY  Jan-00  \$ 14,329  3,004  1,342  334  2,293  1,039  779  380  830  413  71  570	\$	(1,118) (135) (74) (7) (123) 34 38 26 89 4 (2) 116	(7.8%) (4.5%) (5.5%) (2.0%) (5.4%) 3.3% 4.8% 6.8% 10.7% 0.9% (3.2%) 20.4%	PY Act 13,807 2,571 272 681 1,935 1,247 789 262 1,101 408 74 680	\$ (596) 298 997 (353) 235 (174) 27 144 (183) 9 (6) 6	% (4.3%) 11.6% 366.3% (51.9%) 12.1% (14.0%) 3.5% 55.1% (16.6%) 2.1% (7.9%) 0.9%
Opex Overview: Payroll Benefits Bonus Commissions Marketing Travel and Entertainme Rent and Facilities Insurance Professional Fees Utl., Repair, Maint., & Si Office Expenses IT Bad Debts	\$	1,057 \$ 239 96 15 134 80 68 35 78 28 5 55 64	1,023 \$ 209 96 22 159 82 69 43 76 38 4 58 127	Mar-19  1,004 \$ 232 93 19 187 85 67 35 110 38 5 58 98	Jan-00  863 \$ 247  139  56  174  120  75  35  100  38  8  91  78	971 \$ 216 98 72 189 99 72 34 80 35 6 72 81	1,128 \$ 224 75 (24) 180 87 75 33 60 33 5 67 84	1,194 \$ 250 112 28 191 87 65 32 69 34 6 48 12	1,194 \$ 250 112 28 191 87 65 32 69 34 6 48 12	1,194 \$ 250 112 28 191 87 65 32 69 34 6 48 12	1 Aug-19  1,194 \$ 250 112 28 191 87 65 32 69 34 6 48 12	1 5ep-19 1,194 \$ 250 112 28 191 87 65 32 69 34 6 48 12	1,194 250 112 28 191 87 65 32 69 34 6 48	\$ 13,211 2,869 1,269 328 2,170 1,073 816 406 918 417 68 686 686	FY  Jan-00  \$ 14,329  3,004  1,342  334  2,293  1,039  779  380  830  413  71  570  143	\$	(1,118) (135) (74) (77) (123) 34 38 26 89 4 (2) 116 462	(7.8%) (4.5%) (5.5%) (2.0%) (5.4%) 3.3% 4.8% 6.8% 10.7% 0.9% (3.2%) 20.4% 322.6%	PY Act 13,807 2,571 272 681 1,935 1,247 789 262 1,101 408 74 680 340	\$ (596) 298 997 (353) 235 (174) 27 144 (183) 9 (6) 6	% (4.3%) 11.6% 366.3% (51.9%) 12.1% (14.0%) 3.5% 55.1% (16.6%) 2.1% (7.9%) 0.9% 77.7%
Opex Overview: Payroll Benefits Bonus Commissions Marketing Travel and Entertainme Rent and Facilities Insurance Professional Fees Utl., Repair, Maint., & Si Office Expenses IT Bad Debts Supplies	\$	1,057 \$ 239 96 15 134 80 68 35 78 28 5 55 64 25	1,023 \$ 209 96 22 159 82 69 43 76 38 4 58 127	Mar-19  1,004 \$ 232 93 19 187 85 67 35 110 38 5 58 98 17	Jan-00  863 \$ 247  139 56 174  120 75 35 100 38 8 91 78 17	971 \$ 216 98 72 189 99 72 34 80 35 6 72 81	1,128 \$ 224 75 (24) 180 87 75 33 60 33 5 67 84	1,194 \$ 250 112 28 191 87 65 32 69 34 6 48 12	1,194 \$ 250 112 28 191 87 65 32 69 34 6 48 12 18	1,194 \$ 250 112 28 191 87 65 32 69 34 6 48 12 18	1 Aug-19  1,194 \$ 250 112 28 191 87 65 32 69 34 6 48 12 18	1 5ep-19 1,194 \$ 250 112 28 191 87 65 32 69 34 6 48 12	1,194 250 112 28 191 87 65 32 69 34 6 48	\$ 13,211 2,869 1,269 328 2,170 1,073 816 406 918 417 68 686 686	FY  Jan-00  \$ 14,329  3,004  1,342  334  2,293  1,039  779  380  830  413  71  570  143	\$	(1,118) (135) (74) (77) (123) 34 38 26 89 4 (2) 116 462	(7.8%) (4.5%) (5.5%) (2.0%) (5.4%) 3.3% 4.8% 6.8% 10.7% 0.9% (3.2%) 20.4% 322.6% (0.5%)	PY Act 13,807 2,571 272 681 1,935 1,247 789 262 1,101 408 74 680 340	\$ (596) 298 997 (353) 235 (174) 27 144 (183) 9 (6) 6	% (4.3%) 11.6% 366.3% (51.9%) 12.1% (14.0%) 3.5% 55.1% (16.6%) 2.1% (7.9%) 0.9% 77.7% (16.6%)

# Monthly EBITDA & Net Income (Loss) Bridge



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	FY	FY	Va	r	PY	Va	r
\$'000	Act	Act	Act	Act	Act	Act	Bud	\$	%	Act	\$	%							
EBITDA - as reported	\$ 114	\$ 272	\$ 1,091	\$ 1,244	\$ 521	\$ 1,470	\$ 1,572	\$ 1,572	\$ 1,572	\$ 745	\$ 745	\$ 745	\$13,431	\$13,081	\$ 351	2.7%	\$ 6,797	\$ 6,634	97.6%
Depreciation and amortization	(494)	(495)	(495)	(569)	(507)	(507)	(577)	(577)	(577)	(577)	(577)	(577)	(6,759)	(6,924)	165	(2.4%)	(6,032)	(727)	12.1%
Interest and amortization	(344)	(347)	(358)	(349)	(98)	(465)	(275)	(266)	(254)	(254)	(262)	(258)	(3,354)	(3,216)	(138)	4.3%	(3,962)	607	(15.3%)
Other financial income/expense	6	(16)	(48)	(2)	(58)	44	-	-	-	_	-	-	(10)	-	(10)	N/A	(216)	207	(95.6%)
Non-financial income/expense	_	-	-	-	-	-	-	-	-	-	-	-	-	-	-	N/A	-	-	N/A
Monitoring fees (including expenses)	(250)	(18)	-	(250)	-	-	(96)	(96)	(96)	(96)	(96)	(96)	(1,228)	(1,152)	(76)	6.6%	(1,100)	(127)	11.6%
Restructuring costs	_	_	-	(63)	-	-	_	-	-	-	-	-	_	-	-	N/A	(1,387)	1,387	(100.0%)
Non-recurring items	-	_	(51)	-	_	(308)	_	_	_	_	_	-	_	_	-	N/A	(1,403)	1,403	(100.0%)
Taxes	7	(43)	(19)	(36)	(88)	(36)	(156)	(158)	(161)	45	47	46	(866)	(450)	(416)	92.5%	(469)	(397)	84.8%
GAAP Net Income (Loss)	\$ (961)	\$ (647)	\$ 119	\$ (26)	\$ (231)	\$ 197	\$ 467	\$ 474	\$ 484	\$ (137)	\$ (143)	\$ (140)	\$ 1,215	\$ 1,339	\$ (124)	(9.3%)	\$ (7,771)	\$ 8,986	(115.6%)

# Monthly Cost of Goods Sold



																				,	,			_		
\$'000	Jan		Feb	N	/lar	Apr	May		Jun	Jul	Aug		Sep	0	ct	Nov	Dec		FY	FY	V	/ar	PY		Va	r
	Act		Act	4	Act	Act	Act		Act	Bud	Bud		Bud	Bu	ıd	Bud	Bud		Bud	Bud	\$	%	Act		\$	%
Material																										
Material costs at standard	\$ 3,1	59 \$	4,033	\$	3,686 \$	3,085	\$ 5,3	37 \$	3,599 \$	4,149	\$ 4,149	\$	4,149	\$ 3	3,510 \$	3,510 \$	3,510	\$	45,875	\$ 45,473	\$ 402	0.9%	\$ 46,555	\$	(680)	(1.5%)
Materials FX loss / (gain)		-	-		-	-		-	-	-	-		-		-	-	-		-	_	-	N/A	-	-	-	N/A
Purchase price variance		-	-		-	-		-	_	-	-		_		-	-	_		-	_	_	N/A	-	-	_	N/A
Freight in		33	126		39	(29)	1	23	13	386	386		386		108	108	108		1,785	4,261	(2,476)	(58.1%)	1,520	)	265	17.4%
Cost revision		-	-		-	-		-	-	-	-		-		-	-	-		-	_	_	N/A	-	-	-	N/A
Scrap costs		-	-		-	-		-	_	-	-		_		-	-	_		-	_	_	N/A	-	-	_	N/A
Consumables		-	_		-	-		-	-	-	_		_		-	-	_		-	_	_	N/A	-	-	_	N/A
Total Material COGS	\$ 3,1	91 \$	4,159	\$	3,724 \$	3,056	\$ 5,4	51 \$	3,611 \$	4,535	\$ 4,535	\$	4,535	\$ 3	3,617 \$	3,617 \$	3,617	\$	47,659	\$ 49,734	\$ (2,074)	(4.2%)	\$ 48,075	\$	(416)	(0.9%)
<u>Labor</u>																										
Direct labor	\$ 1,0	37 \$	1,028	\$	1,197 \$	847	\$ 1,1	75 \$	1,277 \$	1,106	\$ 1,106	\$	1,106	\$	930 \$	930 \$	930	\$	12,720	\$ 12,215	\$ 505	4.1%	\$ 12,047	7   \$	673	5.6%
Direct labor - bonus		-	-		-	-		-	-	-	-		-		-	-	-		-	-	_	N/A	-	-	-	N/A
Direct labor - overtime		_	-		-	_		_	_	_	_		_		_	-	_		-	_	_	N/A	-	-	_	N/A
Direct labor - benefits		_	_		_	_		_	_	_	_		_		_	_	_		_	_	_	N/A	-	-	_	N/A
Direct labor - overtime		-	-		-	-		-	-	-	-		-		-	-	-		-	-	_	N/A	-	-	-	N/A
Direct labor - other		-	_		-	-		-	-	-	-		_		-	-	-		-	_	-	N/A	-	-	_	N/A
Indirect labor	7	34	672		754	571	7	04	753	735	735		735		719	719	719		8,549	8,723	(174)	(2.0%)	8,888	3	(339)	(3.8%)
Indirect labor – bonus		9	9		7	8		8	8	2	2		2		2	2	2		58	20	38	187.7%	37	,	21	57.5%
Indirect labor - overtime		59	32		42	18		19	67	43	43		43		36	36	36		505	475	30	6.4%	568	3	(63)	(11.1%)
Indirect labor – benefits	5	99	587		611	599	6	41	627	605	605		605		576	576	576		7,207	7,086	121	1.7%	6,893	3	314	4.6%
Indirect labor – other	1	43	103		123	85	1	00	114	(56)	(56)		(56)		38	38	38		614	(107)	722	(672.2%)	1,289	)	(674)	(52.3%)
Sub-contractor costs	8	29	904		1,000	1,127	1,0	58	1,089	1,152	1,152		1,152	1	L,021	1,021	1,021		12,535	13,036	(501)	(3.8%)	12,876	5	(342)	(2.7%)
Total Labor COGS	\$ 3,4	50 \$	3,335	\$	3,733 \$	3,255	\$ 3,7	16 \$	3,935 \$	3,586	\$ 3,586	\$	3,586	\$ 3	3,322 \$	3,322 \$	3,322	\$	42,189	\$ 41,449	\$ 740	1.8%	\$ 42,598	\$	(410)	(1.0%)
<u>Other</u>																										
Repairs and maintenance	\$	40 \$	49	\$	35 \$	53	\$	39 \$	65 \$	42	\$ 42	\$	42	\$	35 \$	35 \$	35	\$	511	\$ 461	\$ 50	10.9%	\$ 474	ı   \$	37	7.9%
Absorption		_	_		_	_		_	_	_	_		_		_	_	_		_	_	_	N/A	_	-   `	_	N/A
Freight out		_	_		_	_		_	_	_	_		_		_	_	_		_	_	_	N/A	-	-	_	N/A
Rent / facilities	1	40	145		142	124	1	12	142	122	122		122		122	122	122		1,565	1,463	103	7.0%	1,501	ı	65	4.3%
Utilities		54	74		34	45		36	35	38	38		38		32	32	32		490	423	67	15.8%	521	ı	(31)	(6.0%)
Other cost of sales	8	84	850		908	759	8	58	785	801	801		801		766	766	766		9,747	9,405	342	3.6%	10,606	5	(859)	(8.1%)
Total Other COGS	\$ 1,1	19 \$	1,118	\$	1,118 \$	981	\$ 1,0	75 \$	1,027 \$	1,003	\$ 1,003	\$	1,003	\$	955 \$	955 \$	955	\$	12,313	\$ 11,752	\$ 562	4.8%	\$ 13,102	\$	(789)	(6.0%)
Total COGS	\$ 7,7	70 Ś	8,612	ć	8,576 \$	7,292	\$ 10.2	32 \$	8,573 \$	9,124	\$ 9,124	\$	9,124	¢ 7	,895 \$	7,895 \$	7 205	¢	102 161	\$ 102,934	\$ (772)	2 /10/	\$ 103,776	;   é	(1 61/1)	(7.8%)
10101 0003	1,1 ډ	, u ş	0,012	ŗ	0,370 3	1,232	y 10,2	ڊ عر	چ <i>در</i> ون	3,124	, 3,124	٠	3,124	, <i>,</i>	,033 3	1,023 3	1,033	٦	102,101	y 102,334	(۱۱۷) ب	2.470	¥ 103,776	ڊ ر	(+,0++)	(7.0%)

# AP / AR Aging Detail



%

85.6%

5.6%

2.6%

6.1%

38

100.0%

**AP Aging** 

\$13,526 \$11,963 \$11,752 \$ 16,614

May-19

\$ 8,240

1,007

2,244

261

Jun-19

\$ 14,225

936

435

1,018

Apr-19

\$ 8,545

1,074

1,922

423

Dec-18

\$ 10,682

1,234

343

1,268

Days

0-30

30-60

60-90

>90

Total

#### \$'000

		AR Agir	ıg						
[	Dec-18	%	Ар	r-19	M	ay-19	Ju	n-19	%
\$	16,376	44.4%	\$ 1	6,739	\$ 2	1,312	\$ 1	9,756	54.4%
	5,342	14.5%		3,407		2,092		2,911	8.0%
	3,176	8.6%		2,494		1,658		2,606	7.2%
	11,985	32.5%	1	0,598	1	4,285	1	1,072	30.5%
\$	36,879	100.0%	\$ 3	3,238	\$ 3	9,348	\$3	6,345	100.0%
	(1,407)		(	1,679)	(	1,746)	(	1,836)	
\$	35,472		\$ 3:	1,559	\$3	7,602	\$3	4,509	
				(51)		(66)		(90)	
				78		81		84	
			\$	520	\$	555	\$	597	
	\$ <b>\$</b>	5,342 3,176 11,985 \$ 36,879 (1,407) \$ 35,472	Dec-18         %           \$ 16,376         44.4%           5,342         14.5%           3,176         8.6%           11,985         32.5%           \$ 36,879         100.0%           (1,407)         \$           \$ 35,472         \$	\$ 16,376	Dec-18         %         Apr-19           \$ 16,376         44.4%         \$ 16,739           5,342         14.5%         3,407           3,176         8.6%         2,494           11,985         32.5%         10,598           \$ 36,879         100.0%         \$ 33,238           (1,407)         (1,679)           \$ 35,472         \$ 31,559           (51)         78	Dec-18         %         Apr-19         Max           \$ 16,376         44.4%         \$ 16,739         \$ 2           5,342         14.5%         3,407         3,176         8.6%         2,494           11,985         32.5%         10,598         1           \$ 36,879         100.0%         \$ 33,238         \$ 3           (1,407)         (1,679)         (6           \$ 35,472         \$ 31,559         \$ 3           (51)         78	Dec-18         %         Apr-19         May-19           \$ 16,376         44.4%         \$ 16,739         \$ 21,312           5,342         14.5%         3,407         2,092           3,176         8.6%         2,494         1,658           11,985         32.5%         10,598         14,285           \$ 36,879         100.0%         \$ 33,238         \$ 39,348           (1,407)         (1,679)         (1,746)           \$ 35,472         \$ 31,559         \$ 37,602           (51)         (66)           78         81	Dec-18         %         Apr-19         May-19         Jule           \$ 16,376         44.4%         \$ 16,739         \$ 21,312         \$ 1           5,342         14.5%         3,407         2,092         \$ 1           3,176         8.6%         2,494         1,658         1           \$ 36,879         100.0%         \$ 33,238         \$ 39,348         \$ 3           (1,407)         (1,679)         (1,746)         (           \$ 35,472         \$ 31,559         \$ 37,602         \$ 3           (51)         (66)         78         81	Dec-18         %         Apr-19         May-19         Jun-19           \$ 16,376         44.4%         \$ 16,739         \$ 21,312         \$ 19,756           5,342         14.5%         3,407         2,092         2,911           3,176         8.6%         2,494         1,658         2,606           11,985         32.5%         10,598         14,285         11,072           \$ 36,879         100.0%         \$ 33,238         \$ 39,348         \$ 36,345           (1,407)         (1,679)         (1,746)         (1,836)           \$ 35,472         \$ 31,559         \$ 37,602         \$ 34,509           (51)         (66)         (90)           78         81         84

Ketair	nage
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Days	D	ec-18	%	Apr-19	May-19	Jun-19	%
0-30	\$	1,182	3.2%	\$ 1,197	\$ 1,182	\$ 910	2.5%
% of AR		7.2%		7.1%	5.5%	4.6%	
30-60		325	0.9%	318	325	642	1.8%
% of AR		6.1%		9.3%	15.5%	22.1%	
60-90		337	0.9%	522	337	347	1.0%
% of AR		10.6%		20.9%	20.3%	13.3%	
>90		3,037	8.2%	3,717	3,037	3,259	9.0%
% of AR		25.3%		35.1%	21.3%	29.4%	
Total Retainage	\$	4,881	13.2%	\$ 5,754	\$ 4,881	\$ 5,158	14.2%
% of AR		13.2%		17.3%	12.4%	14.2%	



### **Executive Summary**

2019 Plan w/ Initiatives Details

**Financial Review** 

**Governance Reporting** 

## **Appendix:**

- Supplemental Financial Information
- Additional Back Up Slides

## Management Governance Summary



### Red flags:

 Month-end close process continues to improve with focus on internal reporting templates and system-generated reports

### **Ongoing Governance Activities:**

· Cleaning up internal reporting

### **Action:**

- Review of ERP reports and reporting capabilities scheduled for July 2019
- Documentation in the form of detailed SOP (Standard Operating Procedures) continuing

	Governance Matter	Q2 Update
a)	Requests for waivers or out-of-the-ordinary course approvals under the Internal Control and Corporate Governance Matrix, Code of Ethics or any internal control	None
b)	Any conflicts of interest or the appearance of any such conflict or potential conflict	None
c)	Any actual or apparent weakness or inadequacy in the Company's policies of internal controls and financial reporting	Yes, have found multiple reporting issues with templates and process steps as part of month end close – these are systematically being addressed
d)	Any reports or complaints regarding accounting, internal accounting controls or auditing matters	None

# **Operating Review Agenda**



**Executive Summary** 

2019 Plan w/ Initiatives Details

**Financial Review** 

**Governance Reporting** 

**Appendix** 

# Global Communication Road Map



		Field Office / Country					
Month	Town Halls	Town Halls	Lunch & Learns	Other	Accountable	Comments	Stat
January	TOWIT Halls	CA Field Office	Lunch & Learns	Other	K. Miceli / J. Smith	Comments	Jia V
January		Hong Kong			K. Miceli / J. Smith		Ĭ
		Malaysia			K. Miceli / J. Smith		Ĭ
		China			K. Miceli / J. Smith		Ĭ
		China		Departing Projects I Indate with Key Distributors	'		ľ
Го. h. и. о. и			IVI Madratina & Engineerina	Proactive Business Update with Key Distributors	K. Miceli / M. Kontranowski K. Miceli / J. Smith		~
February			JVL - Marketing & Engineering		K. Miceli / J. Smith		Ž
			JVL - Operations & Large Projects Dept		·		
			JVL - Finance, IT & HR	Clabal IT Manakh kulla data	K. Miceli / J. Smith	Deat MACR/ROD and the control of the	<b>\</b>
Manah				Global LT Monthly Update	K. Miceli	Post MOR/BOD meetings cascading results	<b>V</b>
March		C		Global LT Monthly Update	K. Miceli		<b>~</b>
April		Germany			K. Miceli / J. Smith		<b>\</b>
			Germany - Key Employees		K. Miceli / J. Smith	D	<b>/</b>
				Global LT Monthly Update	K. Miceli	Post MOR/BOD meetings cascading results	<b>V</b>
May		Chicago Field Office			K. Miceli / M. Kontranowski		<b>\</b>
			MN/IL/IN - Key Employees		K. Miceli		<b>Y</b>
				Proactive Business Update with Key Distributors	K. Miceli / M. Kontranowski		<b>Y</b>
				Global LT Monthly Update	K. Miceli	Post MOR/BOD meetings cascading results	<b>V</b>
June				Global LT Monthly Update	K. Miceli	Post MOR/BOD meetings cascading results	<b>V</b>
July		TX Field Office			K. Miceli / M. Kontranowski		
			TX - Key Employees		K. Miceli		
				Global LT Monthly Update	K. Miceli	Post MOR/BOD meetings cascading results	
August	Global				K. Miceli		
	Janesville				K. Narczykiewicz		
	Germany				R. Lehmann		
	Australia				G. Sauer		
	Hong Kong				W. Chiang		
	China				S. Wong		
	Malaysia				A. Teoh		
September		FL Field Office			K. Miceli / M. Kontranowski		
			FL - Key Employees		K. Miceli / M. Kontranowski		
				Proactive Business Update with Key Distributors	K. Miceli		
				Global LT Monthly Update	K. Miceli	Post MOR/BOD meetings cascading results	
October		Australia			J. Smith / K. Lawry		
		China			J. Smith / K. Lawry		
		Malaysia			J. Smith / K. Lawry		
		·	Australia, China, Malaysia - Key Employees		J. Smith / K. Lawry		
				Global LT Monthly Update	K. Miceli	Post MOR/BOD meetings cascading results	
November		Germany		, ,	K. Miceli / K. Lawry	. 5	
		,	Germany - Key Employees		K. Miceli / K. Lawry		
		Cairo			K. Miceli / K. Lawry		
			Advansys / Cairo - Key Employees		K. Miceli / K. Lawry		
			. wrandy of care neg improjects	Global LT Monthly Update	K. Miceli	Post MOR/BOD meetings cascading results	
December		Potomac Field Office		Global El Molitilly opuate	K. Miceli / M. Kontranowski	. Set Sty DOD meetings custouting results	
2 200111001		. Storilae Field Office	MD - Key Employees		K. Miceli / M. Kontranowski		
			IVID - KEY LITIPIOYEES	Proactive Business Update with Key Distributors	K. Miceli / M. Kontranowski		

Starting in 2018, High Touch Communication Plan Across Multiple Levels...

## 2019 Focus on 5



	$oldsymbol{1}$ - Team Centric	<b>2</b> - Safety	<b>3</b> – Quality	<b>4</b> - Delivery	<b>5</b> – Cost/Growth
Macro	<ul><li>High "Say Do" Ratio</li><li>"One Hufcor"</li></ul>	<ul><li>Safety First</li><li>5S Maturity</li></ul>	<ul><li>Right "First" Time</li><li>Bias for Action</li></ul>	<ul><li>World Class Lead Times</li><li>"Perfect Order"</li></ul>	<ul><li>Focus on GM%</li><li>New Products &amp; Globalization</li></ul>
Detail Focus Areas	<ul> <li>a. Performance Management Process</li> <li>b. Development Plans</li> <li>c. X-Training</li> <li>d. Organizational Design</li> <li>e. Goal Alignment</li> <li>f. Global Standard Work Development</li> <li>g. Town Halls</li> <li>h. Quarterly Lunch &amp; Learns (L&amp;L)</li> </ul>	<ul> <li>a. RIR / First Aid Pareto &amp; Action Plan</li> <li>b. 5S</li> <li>c. Consistent Policies</li> <li>d. Management System: <ul> <li>a. High Hazard</li> <li>b. LOTO</li> <li>c. Job Site</li> <li>d. Confined Space</li> </ul> </li> <li>e. Environmental Compliance</li> </ul>	<ul> <li>a. Standard Work Adherence</li> <li>b. ISO Certifications</li> <li>c. Poka-Yoke</li> <li>d. Scrap</li> <li>e. Correct Tools/Equipment</li> <li>f. Right First Time Delivery to Jobsite</li> </ul>	<ul> <li>a. PFEP <ul> <li>a. SKU Rationalization</li> </ul> </li> <li>b. Level Load</li> <li>c. Lean Mgmt System</li> <li>d. Global Standard BOM <ul> <li>a. Part "reuse"</li> <li>b. SKU naming convention</li> </ul> </li> <li>e. Warm Start Focus</li> <li>f. Customer Service Excellence</li> <li>g. Project Management <ul> <li>Excellence</li> <li>h. NA Growth Readiness</li> </ul> </li> </ul>	<ul> <li>a. Strategic Procurement (PPV) &amp; Dual Sourcing</li> <li>b. Gross Margin reporting at: SKU / Project</li> <li>c. Product Line Expansion <ul> <li>a. Alu Frame, Glass,</li> <li>Demountable</li> <li>b. Optimize Vertical Wall</li> </ul> </li> <li>d. Global PS5 &amp; Price</li> <li>e. APAC Optimization</li> <li>f. Advansys Partnership</li> </ul>
Reactive KPI(s)	<ul> <li>Absenteeism &lt; 15%</li> <li>Staffing Cycle Time, &lt; 60 days for prof., &lt; 30 days for union</li> <li>G&amp;O 100% Completion</li> <li>Mid Year/End of Year 100% Completion</li> <li>L&amp;L Quarterly and Town Hall 2x/year 100% Complete</li> </ul>	<ul> <li>RIR: 50% Reduction to 4.9</li> <li>Lost Time: 0</li> </ul>	<ul> <li>TCAR Reduction</li> <li>24 Hour Response Time (Calls and E mails)</li> <li>Customer Feedback</li> <li>In field Service Warranty \$ Reduction</li> </ul>	<ul> <li>+90% OTD</li> <li>Past Due \$s below \$100K (average)</li> <li>Past Due Aging – Below 30 Days</li> <li>24 Hour Response Time (Calls and E mails)</li> <li>Project Schedule Fidelity</li> <li>Increase Output X% at each location</li> </ul>	<ul> <li>EBITDA - \$16M (12.9% of sales)</li> <li>Direct Mat'l: 33.4% of Sales</li> <li>Manf. O/H: 18.5% of Sales</li> <li>Opex: 17.5% of Sales</li> <li>GM% - +31%</li> <li>Launch Standard Glass in NA, GER &amp; AUS Q1</li> <li>Launch AL Frame NA &amp; GER Q1</li> <li>Launch PS5 &amp; Price Book Q12019</li> </ul>
Proactive KPI(s)	<ul> <li>100% Completion of Cross         Training Plan for critical roles within each function     </li> <li>High "Say - Do" Ratio</li> </ul>	<ul> <li>Safety Concern(s) Closed:         <ul> <li>+1,000 globally</li> </ul> </li> <li>Global 5S Score Maturity by YE: 3</li> </ul>	Warranty Trending	<ul> <li>S&amp;OP Launch</li> <li>Inventory +90% "Green" per PFEP</li> <li>Inventory Accuracy: +98%</li> <li>SQDC Operating Mechanisms</li> <li>Weekly Sales &amp; Securement Op Mech (Internal + Distributors)</li> </ul>	<ul> <li>PPV: +\$3M</li> <li>Dual Source +50% of Critical Spend</li> <li>OT - Below \$350K</li> </ul>
Stretch Goal(s)					<ul><li>Revenue \$150M+</li><li>Glass Sales: +\$20M Globally</li></ul>

Goals Aligned Cross Functionally & Globally = "One Hufcor"...