



# Siffat Raihan Kabbyo

Student



## Contact

### Address

Dhaka, 1217

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## Studentship details

I have been a sincere student throughout my educational life. I have also been doing part times jobs at these mentioned companies very sincerely. I am now completing my post-graduation at Tokyo International University. During this Covid-19 phase, I couldn't attend my regular in-person classes. I am very excited to see my campus premises once I am in Japan.



## Work History

2021-06 -  
Current

### Transport Officer

Jabatour LTD, Dhaka

- Researched affordable transportation methods and performed safety audits on equipment.
- Resolved maintenance and repair issues for vehicles and equipment.
- Completed routine maintenance on vehicles to keep them in working order.
- Completed inspections daily to identify needed upkeep on vehicles and document performance concerns.

2019-07 -  
2020-09

### Customer Service Specialist

Dream Electronics BD, Dhaka

- Achieved high satisfaction rating through proactive one-call resolutions of customer issues.
- Used consultative techniques to understand customer needs and make strategic referrals to business partners.
- Provided primary customer support to internal and external customers.
- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.



## Education

2015-04 -  
2017-04

### S.S.C

Ideal School And College - Motijheel,Dhaka.

2017-05 -  
2019-05

### H.S.C

Bangladesh International School And College - Mohakhali DOHS,Dhaka.

2020-04 -  
Current

### Bachelor of Science: Digital Business And Innovation

Tokyo International University - Kawagoe, Saitama



## Interests

- Travelling
- Cooking
- Fishing



## Skills

Verbal and Written Communication

●●●●●●●●  
Very Good

Punctuality

●●●●●●●●  
Excellent

Flexibility

●●●●●●●●  
Good

Problem-solving abilities



## Languages

English

●●●●●●●●  
Excellent

Bangla

●●●●●●●●  
Excellent

Japanese

●●●●●●●●  
Average