Mohammad Saadeh

Amman, Jordan | +962-799141196 | moh.hsaadeh@gmail.com | LinkedIn

Profile

A highly skilled and motivated Full Stack Web Developer with a strong background in Software Engineering. Graduated in 2016 with a degree in Software Engineering, I initially worked as a part-time Customer Service Representative before transitioning to a part-time Technical Support role in the computer industry. Eager to expand my expertise, I self-taught Java and successfully developed a desktop application for dental clinics, selling three copies within a year and a half. Subsequently, I delved into ASP.NET Web Forms, building and selling around ten projects in three years. Seeking continuous improvement, I pursued the Orange Academy to enhance both technical and soft skills, and during the training, I mastered React and React Native. Currently, I excel as a Full Stack Web Developer proficient in ASP.NET Web Forms, SQL Server, and JavaScript (React), with additional expertise in Node.js, Express.js, and Mongo DB.

Experience

FULL-STACK/MOBILE DEVELOPER TRAINEE   **FEBRUARY 2023 - PRESENT**

· Gained a deep knowledge of modern technologies such as JavaScript (React), Node.js, and MongoDB through intensive learning and practical application.
· Enhanced my soft and digital skills by dedicating over 100 hours to web development training.
· Completed 10 diverse projects using various technologies, both individually and in teams.
· Showed my leadership abilities and project management skills by taking on the roles of Scrum Master and Product Owner in several occasions.

FULL STACK WEB DEVELOPER - ASP.NET WEB FORMS (FREELANCER)   **2019- PRESENT**
These are some of the projects I've built .

· **Enterprise Resource Planning (ERP) System**
  Developed a comprehensive ERP system for companies and organizations. The system showcases financial information such as financial statements, budgets, account records, payments, and receivables. Users can efficiently manage inventory, including tracking stock, products, and pricing. The system also handles financial operations, including purchase and sales records, expenses, and revenues. Additionally, it manages accounting entries and provides comprehensive financial and accounting reports.

· **Military Science Book Website**
  Designed and developed a specialized website dedicated to military science books. The site catered to over 30,000 students, teachers, and administrators, providing access to course materials, assignment submissions, and comprehensive reporting for administrators. Successfully launched in 2023, the platform streamlined the learning process and facilitated efficient management for educational institutions.

- · **Car Dealership Management System**
  Built a comprehensive car dealership management system with multiple user roles and permissions. Administrators could manage vehicle inventory to different clients (companies and individuals) . The system handled financial transactions and generated detailed reports, enhancing overall operational efficiency and customer satisfaction.

- . **Training Academy Management Website**
  Built a comprehensive car dealership management system with multiple user roles and permissions. Administrators could manage vehicle inventory to different clients (companies and individuals) . The system handled financial transactions and generated detailed reports, enhancing overall operational efficiency and customer satisfaction.

- . **Student Guidance Platform**
  Developed a student guidance platform offering diverse options to enhance vocational and personal skills, leading to better career prospects. The platform allowed administrators to customize and print necessary reports, providing students with comprehensive guidance for their future.

TECHNICAL SUPPORT SPECIALIST (PART-TIME)   2017- 2019

. Assisted customers in setting up and configuring software applications and hardware devices.

. Maintained accurate records of customer interactions, technical solutions, and troubleshooting steps in the support ticketing system.

. Conducted remote support sessions to guide customers through technical processes and issue resolutions.

. Responded to customer inquiries and issues through various channels (phone, email, chat) in a timely and professional manner.

CUSTOMER SERVICE REPRESENTATIVE (PART-TIME)   2016- 2017

. Followed up with customers to ensure their issues were resolved and they were satisfied with the resolution.

. Maintained up-to-date knowledge of company products, promotions, and policies to offer accurate information to customers.

. Provided product recommendations and upsell opportunities to enhance customer satisfaction and sales.

. Responded to product and service inquiries, guiding customers through processes and explaining product features and benefits.

. Listened attentively to customer concerns and queries, showing empathy and understanding to provide personalized solutions.

Education

ORANGE CODING ACADEMY   **FEBRUARY2023 – AUGUST 2023**
Web Development Training - HTML, CSS, JavaScript, MERN stack

THE HASHEMITE UNIVERSITY   **2012 – 2016**
BACHELOR'S DEGREE – SOFTWARE ENGINEERING

Skills & Abilities

. **PROGRAMMING TECHNOLOGIES**

   . C# (ASP,NET) , JavaScript, Java

   . HTML, CSS, Bootstrap, and React

   . Node.js , Express.js

   . SQL Server , MYSQL , MongoDB

. **INTERPERSONAL SKILLS**

   . Problem Solving

   . Critical Thinking

   . Communication Skills

   . Emotional Intelligence

   . Teamwork

   . Flexibility

   . Creativity

   . Organization

   . Attention to Detail

   . Organization

   . Responsibility

   . Team Management