**Ticketing Matrix**

**Product/Quality related query/complaint-**

Name: Mina Rahman

Department: Product development

Email: To: [mina.rahman@newzealanddairybd.com](mailto:mina.rahman@newzealanddairybd.com)

CC: fariha.tasnim@newzealanddairybd.com

**Retailer/Dealer query/complaint-**

Name: K.M Makshodul Haque

Department: Sales Admin

Email: To: [makshodul.haque@newzealanddairybd.com](mailto:makshodul.haque@newzealanddairybd.com)

CC: fariha.tasnim@newzealanddairybd.com

**Transportation Related query/complaint:**

Name: Fariha Tasnim

Department: Marketing Department

Email: To: [fariha.tasnim@newzealanddairybd.com](mailto:fariha.tasnim@newzealanddairybd.com)

**Sponsorship/Event Related query:**

Name: Fariha Tasnim

Department: Marketing Department

Email: To: [fariha.tasnim@newzealanddairybd.com](mailto:fariha.tasnim@newzealanddairybd.com)

**Any other queries:**

Name: Fariha Tasnim

Department: Marketing Department

Email: To: [fariha.tasnim@newzealanddairybd.com](mailto:fariha.tasnim@newzealanddairybd.com)

**Placing product order:**

We have a third party who will take product orders and deliver to consumers. Will share their information soon.

*\*Please note more fields may be added in future.*