



1. GENERAL

Table A.1.1: FAQ-General

QUESTION	ANSWER
1. Can materials be imported from outside UAE and installed without Civil Defence approval?	<ul style="list-style-type: none"> i. No. All materials with respect to Fire and Life Safety systems are required to be Civil Defence approved. ii. A Civil Defence registered agent and distributor is required inside UAE (Not free zones) to sell Fire, Life Safety and construction materials.
2. What is cross-listing?	<ul style="list-style-type: none"> i. Cross Listing refers to the certificate or conformity issued by the certification bodies to the primary manufacturer, where a material, product or system is manufactured in a certain primary factory at a certain primary location as a certain primary brand. ii. And same certificate or conformity credentials are allowed and permitted to be used by a secondary manufacturer, in a secondary factory, at a secondary location, as a primary brand, claiming to abide by the quality, prerequisites, standards in an exact manner that were applicable to the primary manufacturer
3. What is multiple listing?	<ul style="list-style-type: none"> i. Multiple Listing refers to the certificate or conformity issued by the certification bodies to the primary manufacturer, where a material, product or system is manufactured in a certain primary factory at a certain primary location as a certain primary brand. ii. And same certificate or conformity credentials are allowed and permitted to be used by another non-manufacturer as a secondary brand, claiming to abide by the quality, prerequisites, standards in an exact manner that were applicable to the primary manufacturer and primary brand.
4. How many engineers and technicians do I need to function as contractor?	<ul style="list-style-type: none"> i. Please see Chapter 18, Table 18.4. for contractor's (installation and maintenance) pre-requisites.
5. How many engineers and technicians do I need to function as agent?	<ul style="list-style-type: none"> i. Please see Chapter 18, Table 18.8. for agent's (installation and maintenance) pre-requisites.
6. How many engineers and technicians do I need to function as house of expertise?	<ul style="list-style-type: none"> i. Please see Chapter 18, Table 18.6. for house of expertise' pre-requisites.
7. How do I register with Civil Defence as material testing laboratory?	<ul style="list-style-type: none"> i. Please see Chapter 18, Table 18.9. for laboratory's pre-requisites.
8. How do I register with Civil Defence as conformity certification body?	<ul style="list-style-type: none"> i. Please see Chapter 18, Table 18.10. for certification body's pre-requisites.