

2.14. Assembly Occupancy Management Responsibilities

2.14.1. Assembly occupancy management responsibilities shall be as per **Table 18.12**.

Table 18.12.: Assembly Occupancy Management Responsibilities	
ITEMS	REQUIREMENTS
1. FACILITY MANAGEMENT	 i. It is Assembly occupancy management's responsibility to ensure that their facility management company complies with the following requirement. ii. Assembly occupancy facility management responsibilities shall comply with the full requirements of Table 18.11. Facility Management Company Responsibilities.
2. CROWD MANAGERS	 i. Every assembly occupancy, including Theme Parks, Amusement Parks, Mall Play Areas, Food Courts, Bars, Discos, Night Clubs, Event Halls, Concert Halls, Exhibition Halls, Casinos, Stadiums, Theaters, Amphitheaters, Cinemas, Museums, Prayer Halls, Churches, Mosques etc. shall appoint or designate minimum of 2 Fire and Life Safety managers and 2 crowd managers, when initiated by Civil Defence. ii. Where occupant load is more than 250 people, there shall be additional 1 crowd manager for every 250 people, when initiated by Civil Defence. iii. Crowd managers shall obtain training from Civil Defence and shall be certified and licensed by Civil Defence. iv. It is assembly facility management's responsibility to formally request Civil Defence for their crowd manager's training, when initiated by Civil Defence.
3. CROWD MANAGER'S RESPONSIBILITIES	 i. Crowd manager shall have understanding of the Fire and Life Safety hazards involved in the area. ii. Crowd manager shall be aware of the dangers and security hazards that can endanger the public assembly. iii. Crowd manager shall be fully aware of the facility or area exit routes, emergency evacuation plans and emergency evacuation strategies and procedures. iv. Crowd managers shall be responsible to familiarize themselves with facility and area. Such areas can be permanent in nature or temporary and unpredictable arrangements such as in events or concerts. v. Crowd managers shall have fair knowledge of Fire and Life Safety equipment and systems. vi. Crowd managers shall be well verse with emergency reporting and coordinating procedures.
4. FIRE AND LIFE SAFETY MANAGER'S RESPONSIBILITIES	 i. It is Fire and Life Safety manager's responsibility to monitor, record and ensure that facility management company executes their responsibilities professionally in accordance with Table 18.11. Facility Management Company Responsibilities. iii. It is Fire and Life Safety manager's responsibility coordinate with the Fire and Life safety managers, crowd managers and facility management team to prepare a written Emergency Action Plan. iii. Fire and Life Safety managers shall have understanding of the Fire and Life Safety hazards involved in the area. iv. Fire and Life Safety manager shall be aware of the dangers and security hazards that can endanger the people safety. v. Fire and Life Safety managers shall be fully aware of the facility or area exit routes, emergency evacuation plans and emergency evacuation strategies and procedures. vi. Fire and Life Safety manager shall have fair knowledge of Fire and Life Safety equipment and systems in the facility. vii. Fire and Life Safety manager shall be well versed with emergency reporting and coordinating with Civil Defence.

