

2.10. Agent's Responsibilities

2.10.1. Agents shall perform their responsibilities as per **Table 18.8.**

Table 18.8.: Agent's Responsibilities

ITEMS	REQUIREMENTS
1. REGISTRATION	<ul style="list-style-type: none"> i. It is Agent's responsibility to apply to Civil Defence to register the company and products he represents. ii. Agents shall not sell any material, product or systems without Civil Defence approval and registration. iii. It is agent's responsibility to identify and understand that registration and approval in one emirates of UAE, does not automatically provides right to sell in other emirates of UAE. It is agent's responsibility to verify and comply with requirements and policies of each emirates and their registration process. iv. Agent shall produce exclusive "Agency" contract with the manufacturer for documentation, along with full credentials of the manufacturer to be registered with Civil Defence. v. It is agent's responsibility to understand the requirements of Table 18.8. and sign off an undertaking letter to Civil Defence as documentation for registration.
2. MANPOWER	<ul style="list-style-type: none"> i. Agents shall have qualified and experienced engineers, who are well verse in their respective Fire and Life Safety Systems' Design, Installation and Inspection. ii. Agent engineers and technicians shall be well verse with latest edition of UAE Fire and Life Safety Code of Practice. iii. Agent engineers and technicians shall have valid training certificates from respective system and product manufacturers. iv. Agent engineers and technicians shall be licensed by Civil Defence, based on their qualifications, training certificates and written examinations. v. Each engineer must pass Civil Defence examinations, in their respective chosen fields as per required passing marks. vii. Each technician must pass Civil Defence examinations, in their respective chosen fields as per required passing marks. viii. Required number of engineers and technicians shall be as per Table 18.8.a. ix. However, these requirements are subject to changes in applicable laws, decrees and regulations of Civil Defence. It is Installation and Maintenance company's responsibility to verify the requirements with Civil Defence.