



DECISION

Complaint No. : POS/631/ROK-51/(Khp)/2025

Name and address of the complainant : Mr. Shahid Raza,
JEST,
Government High School Thari Mirwah,
District Khairpur.

Name of the Agency Complained against : District Accounts Office Khairpur

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Ghulam Sarwar, Advisor-J**

Subject : **ALLEGED DELAY IN OPENING OF SALARY ID AND
NON-PAYMENT OF SALARIES TO THE
COMPLAINANT SINCE MAY, 2024.**

COMPLAINT

Mr. Shahid Raza, JEST at Government High School Thari Mirwah, filed an online complaint on 30-01-2025 alleging an inordinate delay by the District Accounts Office, Khairpur, in opening his salary ID, resulting in non-payment of salaries to him since May 2024. He, therefore, requested the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it, subject to submission of an original signed complaint addressed to Provincial Ombudsman Sindh, an Affidavit on Form "A" and a copy of the CNIC.

03. Accordingly, the complainant was advised on 28-02-2025 to complete the required formalities, but no response was received from him. The Investigating Officer contacted the complainant's provided cell number on 08-07-2025. The call was received by Mr. Asif Raza, who confirmed that the grievance of the complainant had been redressed by the District Accounts Office, Khairpur.

DECISION

04. In view of the above, the complaint is **disposed of as redressed** and is **consigned to record**.

"Given under my hand and seal of office"



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated 15th August, 2025