



## DECISION

Complaint No. : POS/CH-8212/ROJ-09(JBD)/2023

Name and address of the complainant : Mr. Shakal Khan s/o Moula Bux Kunrani, Head Master, GBPS Haji Faiz Muhammad Khoso, Bahoo Khoso, Taluka Thul District Jacobabad.

Name of the Agency Complained against : i) Education Works  
ii) School Education

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DILAPIDATED CONDITION OF SCHOOL BUILDING AND OTHER ISSUES IN GOVERNMENT BOYS PRIMARY SCHOOL HAJI FAIZ MUHAMMAD KHOSO (SEMIS CODE NO. 412030403) TALUKA THUL

### Complaint:

Mr. Shakal Khan filed his complaint dated 13.12.2022 against the District Education Officer, (Primary) Jacobabad, and Executive Engineer, Education Works Division, Jacobabad, regarding the dilapidated condition and lack of facilities in Government Boys Primary School Haji Faiz Muhammad Khoso (Semis code No. 402030403), in Taluka Thul. He therefore requested this Institution to intervene in the matter.

### Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the concerned agencies for report. In response, the District Education Officer, (Primary) Jacobabad vide his office letter dated: 22.3.2023 reported that the school is now functional after posting of newly appointed teachers. He further stated that the complainant being the Head Master of this school did not take the initiative to avail text books and to get the school repaired, although such **avenues** were available. The Executive Engineer, Education Works Division Jacobabad vide his office letter No.XEN(EWD)/Jcd/F-50/172 Jacobabad dated 1.3.2024 reported that his office has not received any approval from the Secretary, Education and Literacy Department, Government of Sindh and the district administration of Jacobabad, regarding repair/maintenance of Government Boys Primary School Haji Faiz Muhammad Khoso in Taluka Thul. He further stated that the school building comprising of three class rooms with a veranda is in dilapidated condition being affected by heavy rains and needs rehabilitation. A rough cost estimate amounting to Rs.7.585 million has been submitted for approval of the same through a development scheme or in the M&R Programme of 2023-24. The rehabilitation will be carried out after approval and release of funds by the Government of Sindh. Efforts were being made to get the progress report from the agency. In a fresh report, the Executive Engineer, Education Works Division Jacobabad vide his office letter dated 30.8.2024 has reported that the repair of Government Boys Primary School Faiz Muhammad Khoso of Taluka Thul is included in the M&R Programme 2024-25, and the same will be taken up as soon as funds are released.

3. These reports of the Agencies were sent to the complainant on his address through post followed by many reminders, but there was no response from the complainant, nor did he respond to phone calls made on his cell phone,

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4. On 25.4.2025, following direction was issued by me:

**Since the matter relates to dilapidated building of a school, it is converted into own motion complaint. The RD shall visit the school and apprise about its current status**

5. Accordingly the Investigating Officer conducted site visit on 12<sup>th</sup> June 2025 to ascertain the actual condition of the Government Boys Primary School Haji Faiz Muhammad Khoso (Semis code No. 402030403), in Taluka Thul in presence of the Head Master, Government Boys Primary School Haji Faiz Muhammad Khoso (the present complainant), whereas the District Education Officer (Primary) Jacobabad and Executive Engineer, (Education Works Division) Jacobabad were not present at the site though they were informed. It was observed that the school building is in a dilapidated and dangerous condition having no boundary wall, and there were no wash rooms or electricity. There was shortage of school teachers and furniture also. The Head Master, Government Boys Primary School Haji Faiz Muhammad Khoso submitted his statement wherein he stated that 250 students are enrolled in the said school and only two teachers are posted and there is shortage of furniture. He requested to that these shortcomings need to be attended to urgently to make the Government Boys Primary School Haji Faiz Muhammad Khoso (Semis code No. 402030403) functional.

**Findings:**

6. In view of the site visit it is quite evident that the version of the complainant Mr. Shakal Khan is correct, and the concerned agencies have been delaying action since more than four years for rehabilitating the school building and attending to other issues. The Executive Engineer, Education Works Division Jacobabad vide his office letter dated 30.8.2024 has reported that the repair of Government Boys Primary School Faiz Muhammad Khoso of Taluka Thul is included in the M&R Programme 2024-25, and the same will be taken up as soon as funds are released.

**Decision:**

7. I therefore, in exercise of power vested in me under Section-11 of Establishment of the Office of Ombudsman for the Province of Sindh Act-1991 (amended upto date), hereby direct the Secretary, Education and Literacy Department, Government of Sindh Karachi to take disciplinary action against District Education Officer (Primary) Jacobabad as well as the Executive Engineer, Education Works Division Jacobabad who have deliberately delayed action for more than four years for the rehabilitation of the school building and for not attending to other issues prevalent in Government Boys Primary School Faiz Muhammad Khoso of Taluka Thul. He is further directed to submit a report within six months about completion of the work, provision of furniture, and posting of teachers in this school.

“Given under my hand and seal of office”

**Sd/-**

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 09<sup>th</sup>, September, 2025

