



DECISION

Complaint No. : POS/7478/ROJ-176(JBD)/2022

Name and address of the complainant : Mr. Wahid Bux s/o Barkat Ali Hajijo, c/o Shop Keeper Muhammad Ayoob Hajijo, P.O. Miranpur Buriro, Taluka Garhi Khairo, District Jacobabad.

Name of the Agency Complained against : 1. Police Department
2. Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : MR. WAHID BUX HAJIJO'S COMPLAINT REGARDING DELAY IN PAYMENT OF HIS SERVICE DUES.

Complaint:

Mr. Wahid Bux Hajijo, retired Head Constable No. 203 filed his complaint dated 21.11.2022, against the Senior Superintendent of Police, and the District Accounts Officer, Jacobabad, regarding delay in payment of his service dues since his retirement in February 2022. He therefore prayed for intervention in the present matter by this Institution.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the concerned agencies i.e. Senior Superintendent of Police Jacobabad and District Accounts Officer, Jacobabad for report. The S.S.P. Jacobabad vide his office letter No. CC/02 dated 6.1.2023 reported that Head Constable Wahid Bux Hajijo, retired from service on 12.2.2022 and his case for payment of service dues was forwarded to the District Accounts Officer, Jacobabad. Simultaneously, the District Accounts Officer, Jacobabad, through his letter dated 22.2.2023 reported that the final payment of G.P. Fund amounting to Rs.344,942/- has already been made to the complainant. He further reported that Commutation will be paid on his turn as per Government of Sindh's FIFO policy.

3. The District Accounts Officer, Jacobabad was subsequently asked to intimate progress, who vide letter No. DAO/Pension/4493 dated 12.12.2023, informed that payment of commutation and encashment of LPR is under process, and will be made shortly.

4. The complainant Mr. Wahid Bux Hajijo, visited the office of the Investigating Officer on the date of hearing on 21.2.2024, and stated that the District Accounts Officer has facilitated the payment of encashment of LPR amounting to Rs.300,250/-; G.P. Fund amounting to Rs.344,942/-; and Commutation amounting to Rs.1,000,995/-. He also expressed his gratitude to the Institution of the Ombudsman Sindh and requested that further proceedings on his complaint be stopped.

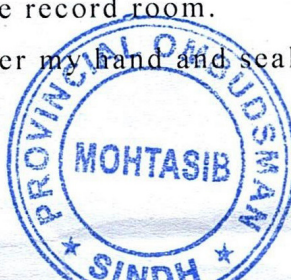
Findings:-

5. I have reviewed the proceedings of the complaint, and it is clear that on the intervention of this Institution, the matter has been resolved.

Decision:

6. Since the grievance has been redressed, further action on the complaint be stopped, and case be consigned to the record room.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH

Karachi, dated 3rd January, 2025