



DECISION

Complaint No. : POS/659/HYD/2024

Name and address of the complainant : Mr. Zaheer Ahmed Abbasi
R/o H.No: 1601/A, Ward-G, Tando Tayyab
Hyderabad.

Name of the Agency Complained against : Vice Chancellor, University of Sindh, Jamshoro.

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST UNIVERSITY OF SINDH
ALLEGING INORDINATE DELAY IN TRANSFER OF
PENSION CONTRIBUTION OF THE COMPLAINANT**

Complaint

Mr. Zaheer Ahmed Abbasi filed a complaint dated 27.09.2024 wherein he stated that he had worked as Library Assistant (BPS-11) at University of Sindh, Jamshoro from 05.12.2005 to 06.04.2012. After that, he was appointed as Librarian (BPS-17) at College Education Department. He approached the College Education Department for counting of previous service which he rendered as Library Assistant and transfer of pension contribution from University of Sindh to College Education Department. The College Education Department issued a letter dated 16.03.2022 for transfer of pension contribution by University of Sindh in favour of College Education Department. Since then, he is visiting the office of Vice Chancellor, University of Sindh for transfer of pension contribution but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The case was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued a notice dated 07.11.2024 to the Vice Chancellor, University of Sindh, Jamshoro for report. In response, Registrar, University of Sindh Jamshoro informed vide letter 10.12.2024 that a cheque bearing No.00000177 dated 10.12.2024, amounting to Rs.367,232/- pertaining to pension contribution of the complainant has been issued in favour of College Education Department.
4. The complainant appeared before Investigating Officer Hyderabad on 12.12.2024 and original cheque bearing No: 00000177 dated 10.12.2024 was handed over to the complainant who filed a written statement that his grievance has been redressed.

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Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the Agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 06th May, 2025

