



## DECISION

Complaint No. : POS/RL-405(LKA)2024

Name and address of the complainant : Mr. Fazul Muhammad s/o Haji Jan Muhammad Lashari  
R/o village Hamza Kalhoro P.O Mashori Shareef, Taluka Bakrani.

Name of the Agency Complained against : District manager, Sindh Rural Support Organization (SRSO) Larkana.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani,  
Director, Regional Office, Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST SINDH RURAL SUPPORT ORGANIZATION ALLEGING INORDINATE DELAY IN PAYMENT OF COMPENSATION OF COLLAPSED HOUSE TO THE COMPLAINANT.**

### COMPLAINT

Mr. Fazul Muhammad Lashari filed a complaint dated 29.11.2024 wherein he stated that his house collapsed during the heavy rains of 2022. The joint survey team had recommended his case for payment of compensation which is yet not paid to him. Aggrieved by that, he solicited intervention of this Institution.

### PROCEEDINGS

- The complaint was admitted Under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
- This office issued notice vide letter dated: 20.12.2024 to the District Manager, Sindh Rural Support Organization Larkana for report, who in response informed vide letter dated: 02.01.2025 that the problem of the complainant has been resolved vide UUID 1859335 R/O village Hakra, Taluka Bakrani.
- A copy of agency's report was sent to the complainant for rejoinder vide letter dated: 06.01.2025 who appeared before Investigation Officer Larkana on 23.01.2025 and filed a written statement that his grievance has been redressed. He expressed thanks to this Institution on redressal of his grievance.

### FINDINGS

- On the intervention of this institution, the grievance of complainant has been redressed by the agency.

### DECISION

- In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date) the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh

Karachi, dated 13th February-2025