



## **DECISION**

Complaint No. : POS/RL-328(LKA)2024

Name and address of the complainant : Mr. Mohammad Khan Chandio R/o village Qaisar Khan Chandio U.C Aqil Taluka Larkana.

Name of the Agency Complained against : District Manager, SRSO Larkana

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N.

Subject : **COMPLAINT AGAINST SINDH RURAL SUPPORT ORGANIZATION LARKANA ALLEGING INORDINATE DELAY IN PAYMENT OF COMPENSATION TO THE COMPLAINANT.**

### **COMPLAINT**

Mr. Mohammad Khan Chandio filed a complaint dated: 10.10.2024 wherein he stated that his house collapsed during heavy rains in 2022 but the compensation on account of damaged house has not been paid to him. Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form "A" relevant documents and by condoning the delay.
3. This office issued a notice to the District Manager, SRSO Larkana for report vide letter dated 14.10.2024 who in response informed vide letter dated 01.11.2024 that the matter may be taken up with concerned Revenue Officer, Mukhtiarkar Larkana.
4. This office issued a notice to the Mukhtiarkar Larkana for report vide letter dated 27.11.2024, who informed vide letter dated 15.04.2025 that the damaged house of the complainant was constructed on state property, hence, he was not eligible for compensation.
5. The matter was taken up with District Manager, SRSO Larkana with regard to the policy of Government of Sindh vide letter dated 02.07.2025. The District Manager, SRSO Larkana informed vide letter dated 18.08.2025 that the case of the complainant has been approved and 1<sup>st</sup> installment of compensation has been paid to the complainant on 08.08.2025.
6. The complainant was contacted on his cell No: 0311-3047184 on 28.08.2025 repeatedly but he did not attend the call. This presumes that after redressal of his grievance, he lost interest to pursue his case further.

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**DECISION**

7. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the Province of Sindh Act 1991 (amended up to date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



**Sd /-**  
**(Muhammad Sohail Rajput)**  
**Sitara-e-Imtiaz. PAS**  
Ombudsman, Sindh

Karachi, dated 11<sup>th</sup> September, 2025

