



DECISION

Complaint No. : POS/9984/2024/NWS-04

Name and address of the complainant : Mr. Imran Ali & Mansoor Ali Zardari,
R/o. Village Soomar Khan Zardar, near Ummer Bodleja,
Taluka Sakrand, District Shaheed Benazirabad.

Name of the Agency Complained against : Irrigation Department.

Name & Designation of Investigating Officer : Khan Muhammad Zardari,
Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).
Advisor-F.

Subject : **ALLEGED INACTION ON THE COMPLAINTS MADE TO
AUTHORITIES AGAINST NON-SUPPLY OF IRRIGATION
WATER TO THE COMPLAINANTS.**

THE COMPLAINT:

Mr. Imran Ali and Mansoor Ali filed a joint complaint dated 18.11.2023 wherein they have stated that they own joint agricultural land (total area 312-00 acres) situated in Deh Lip, Tapo Jarkhrao, which is irrigated through watercourse No. 1AL, RD No. 14, Nara Canal. The share list of irrigation water of aforesaid land has been sanctioned by the Irrigation Authorities but some persons forcibly take the water through lift machines resultantly their lands remain uncultivable. Being aggrieved, they frequently approached the concerned Agency to redress their grievance but of no avail. Therefore, they solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date) subject to submission of copy of CNIC, Affidavit on Form "A" and by condoning the delay.

3. This office issued notice to the Executive Engineer, Irrigation, Thar Division, Mirpurkhas dated 25.01.2024 for report, followed by multiple reminders. A hearing was subsequently scheduled on 26.06.2024, which was attended by the Assistant Executive Engineer, Sub Division Bakhoro and the complainant. The Agency's representative submitted a report of the Executive Engineer, Thar Division, Mirpurkhas dated 25.09.2024 stating that the obstructions in the form of

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meadows and fish farms established by some persons near the watercourse had damaged its walls which has been restored as per design ensuring supply of water to the complainants land.

4. A copy of the Agency's report was handed over to the complainant for filing rejoinder. In response, he filed a written statement that on the intervention of this Institution damaged portion of watercourse has been repaired by the Agency and supply of water is restored. His grievance has been redressed therefore he expressed his thanks to this Institution.

FINDINGS:

5. On the intervention of this Institution, the grievance of the complainants has been redressed by the Agency and complaint stands redressed.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), I do hereby dispose of the complaint as redressed.

Given under my hand and seal of office



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated 14th January, 2025