



DECISION

Complaint No. : POS/4740/2024/NWS-92.

Name and address of the complainant : Mr. Haji Muhammad Rafique Khanzada Rajput,
C/o Raja Autos Sakrand,
District Shaheed Benazirabad.

Name of the Agency Complained against : Revenue Department

Name & Designation of Investigating Officer : Khan Muhammad Zardari,
Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).
Advisor-F.

Subject : **COMPLAINT AGAINST MISBEHAVIOUR OF ASSISTANT COMMISSIONER SAKRAND.**

THE COMPLAINT:-

Mr. Haji Muhammad Rafique Khanzada filed a complaint dated 10.10.2024 wherein he stated that he visited the office of the Assistant Commissioner, Sakrand, on 05.03.2024 for complaining against the Mukhtiarkar (Revenue), Sakrand and the concerned staff regarding undue delay in the issuance of a Sale Certificate. However, instead of addressing his grievance, the officials used abusive language and misbehaved with him. Being aggrieved, he approached the Commissioner Shaheed Benazirabad, but to no avail. Therefore, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving of copy of CNIC, Affidavit on Form "A", other relevant documents and by condoning the delay.
3. This office issued notice to the Assistant Commissioner, Sakrand vide letter dated 06.11.2024 for report. In response, he denied the allegations made by the complainant vide his letter dated 20.11.2024 and further added that the delay in the issuance of the Sale Certificate was due to pending proceedings at the office of the Mukhtiarkar, Sakrand. The subject certificate has now been issued to the complainant. The complainant denied the report vide his rejoinder dated 28.11.2024.
4. To further investigate the matter, a copy of the complainant's rejoinder was forwarded to the Assistant Commissioner, Sakrand, vide letter dated 17.12.2024 for any further reply. In response, the Assistant Commissioner, Sakrand, vide his letter dated 06.01.2025, stated that as per the order of the Honorable High Court of Sukkur in C.P. No. D-1688 of 2021

Contd....P/2

regarding the seizure of sawmills/sawpit operations, the complainant' sawmill, located on the National Highway within a 10 km radius of forest boundaries, was sealed but, the complainant de-sealed the same without obtaining permission.

FINDINGS:

5. The complainant could not substantiate allegations against the Agency and his primary grievance regarding the non-issuance of the Sale Certificate had already been resolved through the intervention of this Institution in his separate complaint registered vide No. POS/2808/2024/NWS-61.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed.

Given under my hand and seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated ^{23rd} April, 2025

