



DECISION

POS/RBH/24/2024

Complaint No.:

Name and address
of the complainant :

Mst. Raheema w/o Muhammad Saleh Parhiyar,
R/o. Village Molvi Mubarak Parhiyar,
Taluka & District Badin

Name of the Agency
Complained against :

District Accounts Office, Badin

Name & Designation of
Investigating Officer :

Syed Muhammad Sajjad Hyder,
Regional Director, Badin

Subject :-

COMPLAINT AGAINST THE DISTRICT ACCOUNTS
OFFICE, BADIN, DELAYING PAYMENT OF HER
HUSBAND FOR MANY YEARS WITHOUT ANY
REASON

THE COMPLAINT

Mst. Raheema w/o Muhammad Saleh Parhiyar, filed a complaint on 24.07.2024, stating that her husband was Mali in Government High School Ghulam Hussain Parhiyar and retired on 11.03.1999. He was being paid monthly pension but same was stopped by the District Accounts Officer Badin since 2013, without any reason. The complainant approached the District Accounts Officer Badin, but no action was taken to redress her grievance. Being aggrieved by that, she solicited our intervention in the matter for redressal.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents for investigation.

3. Thereafter the report was called from the District Accounts Officer, Badin, vide this office letter dated 01.08.2024. In response, the Additional District Accounts Officer, Badin, submitted report vide his letter dated 07.11.2024 and informed that the matter has been resolved and the pension arrears of Rs.245,000/- have been adjusted in Bank Account of pensioner Muhammad Saleh Parhiyar. He has therefore requested that the complaint may kindly be filed. He also attached copy of Pension Roll Slip with his report.

COMPLAINANT'S REJOINDER:

4. A copy of aforementioned report was handed over to the complainant on 07.11.2024 for filing her rejoinder, she appeared before the Investigation Officer on the same date and submitted her written statement that with the intervention of this Institution, her problem has been solved and arrears of pension in respect of her husband have been paid. She expressed her profound thanks to this Institution for resolving her problem promptly and further requested to close her complaint.

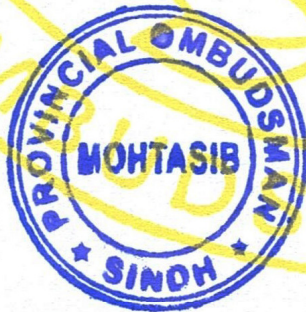
FINDINGS:

5. The problem of the complainant has been solved after intervention of this Institution, she is also satisfied and further requested that her complaint may be filed. Therefore, no further action is required in the matter.

DECISION:

6. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of Office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated

7th February, 2025