



DECISION

Complaint No. : 1. POS/2090/ROJ-98(JBD)/2024
2. POS/102/ROJ-102(JBD)/2024

Name and address of the complainant : Sardar Shoaib Hassan s/o Mohammad Hassan Daudpoto,
r/o Bashirabad Mohalla, near Mobilink Tower, Thul,
District Jacobabad.

Name of the Agency Complained against : Local Government Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING ALLEGED DELAY IN
PAYMENT OF SERVICE DUES TO COMPLAINANT'S
FATHER WHO RETIRED AS DRIVER.

Complaint:

Sardar Shoaib Hassan filed his online complaint dated 7.4.2024 against the Chief Municipal Officer, Municipal Committee Thul, regarding alleged delay in payment of service dues to his father, who retired as Driver on 1.1.2024. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was taken up with the Agency for report / comments. In response, the Chief Municipal Officer, Municipal Committee, Thul vide his office letter dated 12.6.2024 reported that the Municipal Committee is facing financial constraints and hence is not in a position to clear the liabilities of pensioners. The matter was then accordingly taken up with the Secretary, Local Government Department, Government of Sindh, Karachi, which is the controlling department for the Municipal Committee.

3. As the complainant was not satisfied with the comments of the Agency, the same was again referred to the Chief Municipal Officer, Municipal Committee, Thul, who appeared before the Investigating Officer on 20.11.2024, and stated that in agreement with the complainant an amount of Rs.200,000/- has been paid to him and remaining amount will be paid in monthly instalments of Rs.30,000/-. The complainant agreed with the version of the Agency, and exhibited his satisfaction. He also requested that further proceedings on his complaint may be stopped. Further, the said complainant also filed another complaint bearing No POS/102/ROJ-102(JBD)/2024 of similar nature which may also be disposed of accordingly being redressed.

Decision:

4. In view of the above, these two complaints are consigned to the recordroom as the grievance of the complainant has been redressed.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 7th March, 2025