



DECISION

Complaint No. : POS/3415/KE-186/2022

Name and address of the complainant : Mst. Sabiha Imran,
R/o. House No. B-121, Al-Falah Society,
Malir Halt, Karachi

Name of the Agency Complained against : Directorate of Inspection & Registration of Private Institution
Sindh (DIRPIS), School Education & Literacy Department

Name & Designation of Investigating Officer : Mr. Muhammad Shoaib Ahmed Siddiqui,
Director, Regional Office, Korangi Karachi

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject :

INACTION BY DIRECTORATE OF INSPECTION & REGISTRATION OF PRIVATE INSTITUTIONS SINDH ON THE COMPLAINTS FILED AGAINST PRINCIPAL OF A.E.S. SCHOOL FOR GIRLS REGARDING WITHHOLDING SALARY AND SECURITY DEPOSIT OF THE COMPLAINANT.

COMPLAINT

Mst. Sabiha Imran, filed a complaint on 22.06.2022 and alleged inaction by Directorate of Inspection & Registration of Private Institutions Sindh regarding her complaints for non-payment of salary for the months of June & July, 2022 and non-refund of security deposit amounting to Rs.60,000/- which were withheld by the Principal of the AES after her resignation on 28.05.2022. Being aggrieved by that, she solicited our intervention.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), by condoning the delay and report was called from Director General, Directorate of Inspection & Registration of Private Institutions, Sindh vide this office letter dated: 12.08.2022 followed by reminder dated: 30.08.2022. In response, the Deputy Director, DIRPIS asked the Principal AES Girls School to furnish para-wise comments who vide her letter dated: 07.10.2022 denied the allegations levelled by the complainant and stated that the complainant resigned from the service w.e.f.28.05.2022 without any prior notice which was accepted with immediate effect. She further stated that the complainant was paid her salary for the month of May, 2022 but security deposit (Rs.60,000/-) was withheld as she filed the complaint against the school administration with the DIRPIS. The Principal's reply received through DIRPIS was forwarded to complainant vide this office letter dated: 11.10.2022 for filing her rejoinder. In pursuance, she vide her letter dated: 08.11.2022 reiterated her earlier stance and requested for payment of Rs.18,430/- unjustly deducted from her salary of May, 2022 and refund of her security deposit amounting to Rs.60,000/-.

3. To resolve the issue, several hearings were held by Investigating Officer which were attended by DG, DIRPIS, the complainant and the representatives of Principal AES Girls School but despite efforts both of them maintained their earlier stance.

FINDINGS

4. A closer security of the record reveals, the following facts :
- i) The complainant Miss Sabiha Imran was employed as English Teacher in AEC Girls School Gulistan-e-Jauhar who resigned from service w.e.f.28.05.2022 due to certain personal issues.
 - ii) According to report of the Principal, she was paid salary for month of May, 2022 in month of June which is also acknowledged by the complainant.
 - iii) But the complainant's allegation of unjust deduction of Rs.18,430/- from her pay by the school administration is without any tangible evidence.
 - iv) The security deposit amounting to Rs.60,000/- withheld by the Principal, AES Girls School on the pretext that she had filed the complaint against the school administration, is unjustified.

DECISION

5. Considering the above, I, in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), *do hereby direct the Director General, Inspection & Registration of Private Institutions Sindh to ensure refund of security deposit amounting to Rs.60,000/- to Miss Sabiha Imran (the complainant) inside 30 days, herein of.*

Given under my hand and seal of office



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 24th January, 2025