



DECISION

Complaint No. : POS/9915/2023/HYD/2024/28

Name and address of the complainant : Mr. Usama s/o Ubedullah
R/o H.No: 361-A, Unar Para, Near Jamia Masjid
Tando Allahyar

Name of the Agency Complained against : Controller of Examinations, Board of Intermediate & Secondary Education (BISE), Hyderabad.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Regional Director,
Regional Office, Hyderabad.

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT ALLEGING SHOWING WRONG DATE OF BIRTH IN S.S.C. PART-II CERTIFICATE OF THE COMPLAINANT

Complaint

Mr. Usama filed a complaint dated 18.12.2023 wherein he stated that he passed SSC Part-II, Annual Examination conducted by BISE Hyderabad with seat No: 112036. The BISE Hyderabad has recorded incorrect date of birth as 02.03.1999 instead of his actual date of birth i.e. 19.11.1999 in the SSC Part-II certificate. He approached the Controller of Examinations, BISE Hyderabad vide application dated 11.01.2022 for correction in his date of birth but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 23.01.2024 to the Controller of Examinations, BISE Hyderabad for report, who in response informed vide letter dated 11.06.2024 that necessary correction in respect of complainant's date of birth has been accorded vide letter dated 23.01.2024.
4. The complainant was contacted on given cell No: 0308-0450213 on 15.07.2024 who confirmed that he has received the correction order of his date of birth. He extended thanks to this Institution and requested to close the case.

Findings

5. The grievance of complainant has been redressed by the agency on the intervention of this Institution.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 06th January, 2025