



DECISION

Complaint No. : POS/3407/ROK-99/(Khp)/2023

Name and address of the complainant : M/s Fazal Shah & other,
R/o Village Palh, P.O Therhi,
Taluka & District Khairpur.

Name of the Agency Complained against : Irrigation Department

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Ghulam Sarwar, Advisor-J**

Subject : **ALLEGED INACTION ON COMPLAINTS MADE AGAINST ILLEGAL PIPES INSTALLED AT WATER COURSE NO. 18-L & 19-L BABERLOI MINOR KHAIRPUR.**

COMPLAINT

M/s Fazal Shah & other Khatedars of Baberloi Minor filed a complaint on 09-05-2023 stating that they had approached the concerned Irrigation Department authorities regarding the illegal pipes at Water Course No. 18-L & 19-L, Baberloi Minor. However, no action was taken by them. They, therefore, requested the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended up to date), with the delay in filing condoned, subject to the submission of an affidavit on Form "A."

03. After completing the necessary formalities, the matter was taken up with the Executive Engineer, Irrigation West Division, Khairpur, on 07-06-2023 for comments. In response, the Assistant Executive Engineer, Irrigation Sub-Division Piryaloi, reported on 21-05-2024 that all illegal pipes had been removed from Baberloi Minor. He assured that irrigation water would be provided to the tail enders. It was also reported that the concerned Police Station had been moved for lodging an FIR against the culprits.

04. The agency's report was shared with the complainant on 21-05-2024 for a rejoinder. However, no response was received from the complainant to date, despite several reminders.

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05. The Investigating Officer visited Baberloi Minor from its RD-13 to Tail End at RD-28 on 16-06-2025 alongwith concerned AEN Irrigation. He observed that the sufficient irrigation water was available and complainant Fazal Shah & other Khatedars expressed their satisfaction over it.

FINDINGS

06. Based on the above proceedings, grievance of the complainants stand redressed following the intervention of this Institution.

DECISION

07. In light of the above position the complaint is hereby disposed of as redressed and consigned to the record.

"Given under my hand and seal of office"



Sd/-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated 30th June, 2025