



DECISION

Complaint No. : POS/RL-235(LKA)2024

Name and address of the complainant : Mr. Ali Hassan s/o Ghulam Haider Brohi R/o Village Khair Muhammad Brohi P.O Iashari, Taluka and District Larkana.

Name of the Agency Complained against : Sindh Rural Support Organization, Larkana

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani,
Director, Regional Office, Larkana

Vetted by : Mr. Muhammad Naseer Jamali,
Advisor-N

Subject : **COMPLAINT AGAINST SINDH RURAL SUPPORT ORGANIZATION ALLEGING INORDINATE DELAY IN PAYMENT OF COMPENSATION OF COLLAPSED HOUSE TO THE COMPLAINANT.**

COMPLAINT

Mr. Ali Hassan Brohi filed a complaint dated:12.08.2024 wherein he stated that his house was collapsed during heavy rain of 2022. The joint survey team had recommended his case for payment of compensation and he was paid 1st installment. He approached the agency for payment of remaining amount but to no avail. Aggrieved by that, he solicited intervention of this institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued a notice vide letter dated: 15.08.2024 to the District Manager, Sindh Rural Support Organization Larkana for report, who in response informed vide letter dated: 14.02.2025 that 4th / final installment has been paid to the complainant.
4. The copy of agency's report was sent to the complainant for rejoinder vide letter dated: 14.02.2025. The complainant appeared before Investigation Officer Larkana on 25.02.2025 and filed a written statement that his grievance has been redressed.

FINDINGS

5. On the intervention of this Institution, grievance of complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date) the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 20th March, 2025