



DECISION

Complaint No. :

POS/3684/2022/KC

Name and address
of the complainant :

Syed Naeem Haider Najfi,
R/o. House No. 1/27, Gulbahar Golimar No. 02, 100
Quarters, Firdous Colony, Karachi.

Name of the Agency
complained against :

Sindh Building Control Authority (SBCA)

Name & Designation of
Investigating Officer :

Mr. Iqbal Nafees Khan
Regional Director, Karachi Central.

Subject :-

**ALLEGED ILLEGAL CONSTRUCTIONS ON PLOT NO.
55/1, GULBAHAR, KARACHI**

COMPLAINT

Syed Naeem Haider Najafi lodged a complaint on 05.07.2025, alleging illegal construction of additional portions using sub-standard material on Plot No. 55/1, Char Sau quarter, Gulbahar, Karachi. He stated that such unauthorized activity had caused serious issues related to water supply, sewerage, and gas in the surrounding area. Therefore, he requested the intervention of this office for redressal of his grievance.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended in 2020), after condoning the delay and upon submission of an affidavit on Form-"A" by the complainant. The matter was then referred to the concerned Agency.
3. In response, the Deputy Director, Sindh Building Control Authority (SBCA), District Central, Karachi, through his letter dated 16.09.2022, reported that the illegal construction of the third floor on the said plot had been demolished.
4. The agency's report was forwarded to the complainant vide this office letter dated 03.10.2022 for his rejoinder. However, despite four written reminders and several telephonic follow-ups, the complainant neither appeared before this office nor submitted the required rejoinder.

FINDINGS

5. It appears that the complainant's grievance was addressed, after which he lost interest in pursuing the matter.

DECISION

6. In view of the above, case is disposed of as redressed.

Given under my hand and seal of this office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz (PAS)
OMBUDSMAN SINDH
Karachi, dated; 6th August, 2025