



DECISION

Complaint No. : POS/4774/ROJ-180(JBD)/2023

Name and address of the complainant : Mr. Abdul Rehman Buledi, r/o Buledi House, Shafi Colony, Jacobabad.

Name of the Agency Complained against : Irrigation Department.

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT AGAINST IRRIGATION AUTHORITIES FOR NOT ATTENDING TO DESILTING AND STRENGTHENING OF BUNDS IN BEGARI AND SAIFULLAH CANALS

Complaint:

Mr. Abdul Rehman filed his complaint dated 16.6.2023, against the Executive Engineer, Irrigation Begari Division, Jacobabad, as he was not attending to desilting and strengthening of bunds in Begari and Saifullah canals, which are in deplorable condition after recent rains. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agency for comments. In response, the Executive Engineer, Begari Division Jacobabad vide his office letter dated 12.6.2024 reported that due to lack of financial resources, desilting work cannot be carried out presently. He further stated that since water has been released in the Begari canal, the desilting work will be carried out after fulfillment of codal formalities after Abkalani season.

3. The report dated 12.6.2024 of the agency was sent to the complainant on his address for rejoinder, vide this office letter dated 20.6.2024 followed by reminders dated 31.7.2024, 21.8.2024, 18.9.2024 and 14.10.2024, but there was no response. He also did not respond to calls made on his cell phone.

4. Ultimately, contact was made on cell phone, and the complainant disclosed that he had not received any correspondence from the Regional Director, Provincial Ombudsman Office, Jacobabad and stressed upon his complaint.

Findings:

5. From the above proceedings it is clear that desilting and strengthening of bunds in both these canals is essential to safeguard the local villagers from further losses, which is not being attended to regularly by the Irrigation authority.

Decision:

6. Accordingly, under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act 1991, I hereby direct the Secretary of the Irrigation Department to ensure immediate action to attend to both, desilting as well as strengthening of bunds in Begari and Saifullah Canals, within three months.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 12th March, 2025