



DECISION

Complaint No. : POS/2198/ROJ-186(JBD)/2025

Name and address of the complainant : Mr. Ghulam Abbas s/o Ali Akber Katto,

Name of the Agency Complained against : 1. School Education Department
2. Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING ALLEGED DELAY IN PAYMENT OF ARREARS OF COMPLAINANT'S SALARY

Complaint:

Mr. Ghulam Abbas filed his online complaint dated 26th March 2025 against the District Accounts Officer, Jacobabad as payment of arrears of his salary for the period from 18.5.2022 to 16.8.2022 was being delayed. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the concerned agencies for report. In response, the District Accounts Officer, Jacobabad vide his office letter dated 27.5.2025 reported that the arrears of the complainant's salary have already been paid through monthly Payroll of May 2025 and he enclosed copy of salary slip of the same as evidence.

3. These facts were also confirmed by the complainant's father Ali Akber Katto when connected on phone by the Investigating Officer.

Findings:

4. On the intervention of this institution, the grievance of the complainant has been redressed, which was also been confirmed.

Decision

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 31st July, 2025