



DECISION

Complaint No. : POS/RL-81(LKA)2025

Name and address of the complainant : Mst. Sofia w/o Irshad Ali Bhutto R/o Bungldero, Taluka Ratodero, District Larkana.

Name of the Agency Complained against : Principal, Government Girls Degree College Larkana.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST PRINCIPAL GOVERNMENT GIRLS DEGREE COLLEGE LARKANA ALLEGING INORDINATE DELAY IN FORWARDING THE CASE OF PAYMENT OF SERVICE DUES TO THE COMPLAINANT.**

COMPLAINT

Mst. Sofia filed a complaint dated 04.03.2025 wherein she stated that her late husband, Irshad Ali Bhutto was driver and posted at Govt. Girls Degree College Larkana. Her husband had expired on 29.07.2024 and she submitted the relevant documents for payment of service dues in the office of college but the same have not been forwarded to the District Accounts Office Larkana for further action. Aggrieved by that, she solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory affidavit on Form "A" and by condoning the delay.
3. This office issued a notice dated 10.03.2025 to the Principal, Government Girls Degree College Larkana for report, who in response informed vide letter dated 07.04.2025 that the office Superintendent of the college has been authorized to submit the pension case of the complainant at District Accounts Office Larkana and pursue the same in order to redress her grievance.
4. The complainant appeared before Investigation Officer Larkana on 18.04.2025 and filed a written statement that her grievance has been redressed. She requested to close further proceedings on her complaint.

FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

24th
Karachi, dated June, 2025