



DECISION

Complaint No. : POS/7368/2022/NWS-132/SGR-28

Name and address of the complainant : Mr. Ghulam Mustafa, S/o. Muhammad Ameen Makorani, R/o. village Peeral Makorani, Taluka Tando Adam, District Sanghar

Name of the Agency Complained against : U.C / Local Govt. Department

Name & Designation of Investigating Officer : Fazal Muhammad Shaikh, Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi, Advisor-S

Subject : COMPLAINT REGARDING ALLEGED DILAPIDATED CONDITION OF ROAD AND DRAINAGE SYSTEM AT VILLAGE PEERAL MAKORANI, DISTRICT SANGHAR.

COMPLAINT:

Mr. Ghulam Mustafa, filed a complaint on 25.11.2022 against U.C Peeral Makorani, Local Govt. Department regarding dilapidated condition of road and drainage system in the village Peeral Makorani. The residents are facing problems due to overflowing of sewerage in the streets. He approached the concerned agency for redressal of his grievance, but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents.

3. This office issued notice to the Deputy Director, Local Govt. Sanghar for report vide this office letter dated 01.03.2023 followed by reminders. In response, the Additional Director, Local Govt. Sanghar forwarded the detail report of Chairman, U.C. Gujhro dated 04.07.2024 stating therein that grievances of complainant have been redressed by completing earth filling work in village Peeral Makorani and enclosed the photographs as an evidence. Besides that, the Chairman, U.C Peeral Makorani informed that he has approached the local MPA for construction of sewerage system and road at Peeral Makorani, Taluka Tando Adam, through his discretionary funds, who has agreed and proposed a development scheme of drainage /C.C Paver, etc for the said village. The Executive Engineer, PHED, Sanghar has invited the tenders for such scheme. He enclosed the copy of Notice Inviting Tender vide letter dated 19.02.2024, in support of his contention. He has further requested that matter may kindly be closed as grievance of the complainant is being redressed.

4. Meanwhile, the complainant appeared before the Investigation Officer on 04.07.2024 and confirmed the report of agency and submitted his statement, wherein, he offered his thanks to this Institution on redressal of his grievance and also requested to close further proceedings on his complaint.

FINDINGS:

5. On the intervention of this Institution, the agency has redressed the grievances of the complainant and others residents of the village Peeral Makorani.

DECISION:

6. In view of above facts, the complaint is disposed of as redressed.

Given under my hand and seal of this office.

Sd/-



(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh,
Karachi, dated December, 2024
23rd