



## **DECISION**

Complaint No. : POS/ROS-SKK-67/2017

Name and address of the complainant : Mr. Ashfaq Ali Ansari,  
C/o Faisal Ansari, Wafaqi Mohtasib,  
Regional Office, Sukkur.

Name of the Agency complained against : Local Government Department

Name & Designation of Investigating Officer : Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject :-

### **ALLEGED NON-PAYMENT OF WITHHELD SALARIES AND RETIREMENT BENEFITS TO THE COMPLAINANT.**

#### **COMPLAINT**

Mr. Ashfaq Ali Ansari, retired BS-18 SCUG Officer, filed a complaint on 20.09.2017 and alleged non-payment of his withheld salaries (w.e.f.01.12.2011 to 08.02.2016) and his pension and other retirement benefits to him by Local Government Department despite completing all codal formalities. Being aggrieved, he solicited our intervention for resolution of his problems.

#### **PROCEEDINGS**

2. After admitting the complaint under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), report was called from Director-II, Sindh Local Government Board, Karachi vide this office letter dated: 27.09.2017. In response, the Director-I, Sindh Local Government Board, vide his letter dated: 01.11.2017 informed that Mr. Ashfaq Ali Ansari was allowed to draw his awaiting period salaries w.e.f.01.12.2011 to 08.02.2016 out of funds of DMC Korangi vide office order dated: 14.04.2014. The clearance of liability is the responsibility of DMC, Korangi. As regards, the non-payment of pension is concerned, the complainant is required to submit pension papers alongwith required documents for sanction of pension. This report was forwarded to complainant vide letter dated: 06.11.2017 who in response submitted the required documents to Director-I, Sindh Local Government Board. Later-on, he authorized his son Mr. Faisal Ansari to pursue his case. In pursuance, Mr. Faisal Ansari vide his rejoinder dated: 30.09.2018 informed that his father was diagnosed as suffering from liver cirrhosis and was therefore unable to perform his official duties and on his request he was retired from service w.e.f.08.02.2016. The son of complainant reiterated that the withheld salaries and pension of his father may be released.
3. Subsequently, on the request of Mr. Faisal Ansari, the case of his father was transferred to Headquarter on 13.03.2019. Meanwhile, Mr. Ashfaq Ali Ansari passed away on 02.02.2019 and due to our constant persuasion, the family pension was sanctioned in favour of the widow of Late Ashfaq Ali Ansari who also passed away on 31.12.2019.



4. The issue of non-payment of withheld salaries of Late Ashfaq Ali Ansari was taken up with Municipal Commissioner, DMC, Korangi vide letter dated: 23.11.2020 followed by reminders. In response, the Administrator, District Municipal Corporation, Korangi vide his letter dated: 06.12.2021 showed his inability to make this payment due to acute financial crunch being faced by DMC, Korangi and requested for an additional special grant to offset such liabilities. Subsequently, on the request of Mr. Faisal Ansari, the Director-I, Sindh Local Government Board, Karachi was asked to consider making payment of these salaries by Sukkur Municipal Corporation as he resides over there. Finally, after our constant persuasion, the Director-I, Sindh Local Government Board directed the Municipal Commissioner, Sukkur to release the outstanding salaries of the deceased to the legal heirs vide letter dated: 21.04.2025. Now Mr. Faisal Ansari son of late Ashfaq Ali Ansari has requested us to issue directive to Municipal Commissioner, Sukkur for payment of withheld salaries of his late father vide his letter received on 28.04.2025.

#### **FINDINGS**

5. With the intervention of this Institution, the family pension was sanctioned to Mst. Musarat wd/o. Ashfaq Ali Ansari and on our persuasion the Director-I, Sindh Local Government Board has issued directive to Municipal Commissioner, Sukkur for payment of arrears of salaries out of their budget.

#### **DECISION**

6. Considering the request of Mr. Faisal Ansari, I, in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act, 1991 (amended upto date), ***do hereby direct the Municipal Commissioner, Sukkur to ensure compliance of Sindh Local Government Board's order and release withheld salaries (w.e.f.01.12.2011 to 08.02.2016) to the legal heirs of Mr. Ashfaq Ali Ansari after completion of required codal formalities and report compliance inside 30 days, herein of.***

*Given under my hand and seal of office.*



**Sd /-**

**(Muhammad Sohail Rajput)**

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 06<sup>th</sup> May, 2025