



## **DECISION**

Complaint No.	:	POS/3355/2025/RM-273
Name and address of the complainant	:	Mr. Fayaz Ali, President Began Jarwar Welfare Trust, Main Road Began Jarwar District Tando Allahyar.
Name of the Agency Complained against	:	District Education Officer (ES & HS) Tando Allahyar
Name & Designation of Investigating Officer	:	Mr. Zulfiqar Ali Junejo, T.I Consultant/Regional Director, Mirpurkhas.
Vetted by	:	<b>Muhammad Naseer Jamali, Advisor-N</b>
Subject	:	<b>COMPLAINT AGAINST HEADMASTER GOVERNMENT BOYS PRIMARY SCHOOL, BEGAN JARWAR ALLEGING REFUSAL TO START CLASSES OF VI TO VIII IN THE SCHOOL</b>

### **Complaint**

Mr. Fayaz Ali sent a complaint dated 24.05.2025 (on email) wherein he stated that the Director, Elementary, Secondary & Higher Secondary Schools, Hyderabad Region vide letter dated 26.02.2025 has granted permission to start classes of VI-VIII at Government Boys Primary School, Began Jarwar with immediate effect but the Head Master of the said school has refused to comply the directives. Aggrieved by that, he solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) subject to submission of affidavit on Form A, copy of CNIC and relevant papers but the complainant failed to submit mandatory documents. Therefore, he was contacted on his cell number 0300-9255217, attended by Mr. Fayaz Ali who disowned the complaint.

3. Meanwhile, the District Education Officer (ES & HS) Tando Allahyar informed vide letter dated 03.07.2025 that Government Boys Primary School at Began Jarwar has not been upgraded whereas Government Boys High School, Mubarak Jarwar (SEMIS Code #424030305) is already working in the same Union Council. The distance between Government Boys Primary School, Began Jarwar and Government Boys High School, Mubarak Jarwar is about two kilometers.

### **Findings**

4. No maladministration has been established against the agency.

### **Decision**

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as rejected, in terms of Regulation 21(ii) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

**Given under my hand and seal of the office**

Sd/-

(MUHAMMAD SOHAIL RAJPUT)  
*Sitara-e-Imtiaz, PAS*  
Ombudsman Sindh

Karachi, dated 7<sup>th</sup> October, 2025

