



DECISION

Complaint No. : POS/ROG-171/GTK/2024

Name and address of the complainant : Mr. Sabir Hussain S/o. Wahid Bux Soomro,
R/o. Hira Public High School,
Mathelo Road, Ghotki

Name of the Agency Complained against : Board of Intermediate & Secondary Education (BISE)
Sukkur

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : ALLEGED DELAY IN PAYMENT OF REMUNERATION ON ACCOUNT OF DUTY PERFORMED BY THE COMPLAINANT AS EXTERNAL EXAMINER IN ANNUAL EXAMINATION 2023.

COMPLAINT

Mr. Sabir Hussain, filed a complaint on 28.11.2024 against Controller, Board of Intermediate & Secondary Education, Sukkur regarding delay in payment of remuneration on account of duty performed by him as External examiner in Annual Examination 2023. In this regard, he approached the BISE authorities, but it was of no avail. Being aggrieved by that, he requested us for intervention.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), after receiving the mandatory Affidavit on Form "A", other relevant documents and by condoning the delay. The Investigating Officer called report from the agency.
3. In response, the Secretary, Board of Intermediate & Secondary Education, Sukkur vide his letter dated: 26.12.2024 informed that record has been checked and found that two cheques have been issued in the name of Mr. Sabir Hussain Soomro as per details given below:

Sr. No.	Date	Name	Cheque No.	Amount
1.	23.10.2023	Mr. Sabir Hussain Soomro, SS, GHSS Umar Daho	12572412	Rs.3,375/-
2.	06.09.2024	Mr. Sabir Hussain Soomro, SS, GHSS Umar Daho	13013655	Rs.18,280/-

He further submitted that as per record, the complainant has received one cheque amounting to Rs.3,375/-, whereas other cheque amounting to Rs.18,280/- was misplaced and not traceable, therefore, cheque bearing No.13015541 dated: 24.12.2024 amounting to Rs.18,280/- in lieu of misplaced cheque has been issued in favour of Mr. Sabir Hussain Soomro, which is acknowledged by the complainant. This agency's report was forwarded to complainant for seeking his confirmation.

4. In response, the complainant vide his letter dated: 31.12.2024 acknowledged the receipt of cheque amounting to Rs.18,280/- and requested to close his case.

FINDINGS

5. With the intervention of this Institution, the grievance of complainant has been redressed as confirmed by him vide his letter dated: 31.12.2024, hence, no further action is required by this Institution.

DECISION

6. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated; 22nd January, 2025

