



DECISION

Complaint No.: POS/1734/KE-130/2023
POS/1728/KE-129/2023

Name and address of the complainant : M/s. Muhammad Deen Khan and Bacha Hussain, C/o Ismail Kiryana Store, near Quaidabad Police Station, Karachi.

Name of the Agency Complained against : Workers' Welfare Board Sindh (WWBS), Labour Department

Name & Designation of Investigating Officer : Mr. Muhammad Shoaib Ahmad Siddiqui, Director, Regional Office Korangi

Subject :- **ALLEGED INORDINATE DELAY IN HANDING OVER PHYSICAL POSSESSION OF FLAT ALLOTTED TO THE COMPLAINANTS THROUGH BALLOTING IN THE YEAR 2012.**

THE COMPLAINT

M/s. Muhammad Deen Khan and Bacha Hussain filed complaints on 01.03.2023 against Worker's Welfare Board Sindh, Labour Department, stating that they had been declared successful candidates for allotment of residential flats through computerized ballot held on 25.02.2012 by the WWBS and allotment orders was also issued to them on 30.01.2013 but possession was not handed over to them so far.

PROCEEDINGS

2. The complaint was referred to the Agency for report / comments. After constant follow up, the Law Officer, WWBS, appeared on 20.12.2024 and submitted letter of the date stating that grievance of the complainants has been redressed as they have been issued Possession Orders respectively.

3. The complainants also appeared on 24.12.2024 and confirmed that their grievance was redressed and while expressing gratitude to this office, requested to dispose of their respective complaints vide letters dated nil received on 24.12.2024.

FINDINGS

4. Since grievance of the complainants has been redressed no further action is required.

DECISION

5. In view of the above, the complaints of M/s. Muhammad Deen Khan and Bacha Hussain stand disposed of as redressed.

Given under my hand and seal of office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated the 22nd January, 2025