

DECISION

This Institution was in receipt of following complaints filed by the respective complainants during the years 2021-2023.

Sr. No	Name of the complainant	Complaint No	Complaint against Agency
1.	Ms. Asma Naz Aziz	POS/6351/2021/B-73	School Education
2.	Mr. Maqood Hussain	POS/869/2023/B-08	University of Karachi
3.	Mr. Abdullah Khan	POS/6511/2023/B-56	Sindh Higher Education Commission
4.	Mr. Abdul Mubin	POS/3897/2023/B-42	Board of Secondary Education Karachi
5.	Mr. Shahmir Ali	POS/1071/2023/B-14	School Education

2. The above complainants filed their complaints against the respective agencies alleging that despite their approaches to concerned authorities for redressal of their grievances, no action was taken by them. Therefore, they sought intervention of this Institution.

PROCEEDINGS

3. The complaints were admitted under Section 10 of the Establishment of the Office of Ombudsman for the Provincial of Sindh Act, 1991 (amended upto date), and the same were referred to the concerned agencies for reports. The said reports were received from the agencies and were sent to the complainants for their rejoinder, but they did not respond despite issuance of multiple reminders including final reminder(s).

DECISION

4. Under the circumstances, since the complainants seem to have lost their interest to pursue their complaints, I, therefore, in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for Province of Sindh Act, 1991 (amended up-to-date), do dispose of the complaints as closed on account of non-prosecution.

“Given under my hand and seal of office”



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated 3rd June, 2025