



## DECISION

Complaint No. : POS/ROS/SKK-230/2024

Name and address of the complainant : Mr. Bilal S/o. Nadeem Akbar,  
JEST Govt. Islamia High School,  
Shaheed Gunj, Sukkur.

Name of the Agency Complained against : Controller of Examinations,  
Shah Abdul Latif University, Khairpur Mirs

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Dhoon,  
Director, Regional Office, Sukkur

Vetted by : Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject : **ALLEGED DELAY IN ISSUANCE OF B.ED:  
DEGREE TO THE COMPLAINANT.**

### COMPLAINT

Mr. Bilal S/o. Nadeem Akbar, filed a complaint on 06.12.2024 regarding alleged delay in issuance of B.Ed. Degree to him by the Controller of Examinations, Shah Abdul Latif University, Khairpur Mirs. He, therefore, solicited our intervention in the matter.

### PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents. The matter was taken up with the Controller of Examinations, Shah Abdul Latif University, Khairpur Mirs vide this office letter dated: 16.12.2024 followed by reminder dated: 08.01.2025. In response, he vide his report dated: 21.01.2025 enclosed the Original Degree Certificate of B.Ed. of the complainant for handing over to him.
3. The complainant was called on 24.01.2025 and the original B.Ed. Degree Certificate was handed over to him. In response, he submitted application for closing the case as his grievance was resolved.

### FINDINGS

4. The Controller of Examinations, Shah Abdul Latif University, Khairpur Mirs submitted B.Ed. Degree Certificate, which was handed over to the complainant who vide application dated: 24.01.2025 requested for closing the case. Hence, no further action is required.

### DECISION

5. In view of the above, the complaint stands redressed and disposed of accordingly.

*Given under my hand and seal of office.*



**Sd /-**  
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh  
Karachi, dated; 13<sup>th</sup> February, 2025