



DECISION

Complaint No. : POS/471/HYD/2024

Name and address of the complainant : Mr. Ayaan Alam s/o Muhammad Shariq Alam,
R/o Al-Rehman Cottage No.03, Unit No.08,
Latifabad Hyderabad

Name of the Agency Complained against : Sindh Board of Technical Education (SBTE), Karachi.

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST SINDH BOARD OF TECHNICAL EDUCATION (SBTE) ALLEGING WRONGLY SHOWING THE COMPLAINANT ABSENT IN 09 PAPERS IN ANNUAL EXAMINATION OF "DIPLOMA OF ASSOCIATE ENGINEER" (DAE)**

Complaint

Mr. Ayaan Alam filed a complaint dated 06.08.2024 wherein he stated that he is a student of 3rd year in "Diploma of Associate Engineer" (DAE). He took the Annual Examination 2023 (2nd year), and appeared in all 10 papers but he has been shown absent in 09 papers in the marks sheet issued by the Sindh Board of Technical Education Karachi. He approached the Principal of Monotechnic Institute and SBTE for correction of result but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory documents and by condoning the delay.
3. This office issued a notice dated 16.09.2024 to the Controller of Examinations, SBTE Karachi and Principal, Govt. Mono Technical Institute Kohsar, Hyderabad for report. The Principal, Govt. Monotechnic Institute Kohsar informed vide letter dated 21.10.2024 that the complainant and 42 other students of DAE 3rd year of this Institute have been shown absent by Sindh Board of Technical Education Karachi. The matter has been taken up with the Controller, SBTE, Karachi for correction of record and issuance of result.
4. The representative of the Monotechnic Institute Hyderabad appeared before Investigating Officer, Hyderabad alongwith corrected Marks Sheet of the complainant, Ayan Alam and the same was handed over to the complainant on 30.12.2024. He extended thanks to this Institution on redressal of his grievance.

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Findings

6 On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the instant complaint is disposed of as redressed. Further, I hereby direct the Secretary, Boards & Universities Department to conduct an enquiry as a large number of candidates of Government Monotechnic Institute Hyderabad were shown absent in the papers of Annual Examination 2023 and take further action as per findings of enquiry report under intimation to this office within 45 days.

Given under my hand and seal of the office

Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz, PAS

Ombudsman Sindh

Karachi dated 5th June, 2025

