



DECISION

Complaint No. : POS/1605/2023/NWS-44.

Name and address of the complainant : Mr. Anwar Adil Khanzada, Social Worker, Ward No. 05, Khanzada Mohalla, Court Road, Taluka Daur, District Shaheed Benazirabad.

Name of the Agency Complained against : School Education.

Name & Designation of Investigating Officer : Khan Muhammad Zardari, Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).
Advisor-F.

Subject : **ALLEGED INACTION ON APPLICATIONS MADE FOR UPGRADEATION OF GOVERNMENT GIRLS PRIMARY (MAIN) SCHOOL DAUR.**

THE COMPLAINT:

Mr. Anwar Adil Khanzada filed a complaint dated 21.02.2023 wherein he stated that Government Girls Primary (main) School Daur has an enrollment of 500 students but the School has not been upgraded upto elementary level. In this regard, he addressed an application dated 18.01.2023 to the District Education Officer, Shaheed Benazirabad but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after submission of required Affidavit on Form "A", other relevant documents and by condoning the delay.
3. This office issued notice to the District Education Officer (Primary), Shaheed Benazirabad for report dated 31.03.2023. In response he informed vide his report dated 26.09.2022 that feasibility report for the up-gradation of Government Girls Primary School (main) Daur to Middle/Elementary School was submitted to the Director, School Education Primary Shaheed Benazirabad and GGPS (main) Daur who deemed up-gradation request of complainant as unfeasible since two elementary Schools were already available near the said School.
4. The complainant disagreed vide rejoinder dated 11.10.2023 as he denied the contents of the Agency's report dated 02.10.2023.

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5. In order to ascertain the factual position, the Investigation Officer, Shaheed Benazirabad conducted visit of one of the Schools namely Government Girls High School and subsequently GGPS (main) Daur on 01.11.2023. Where it was observed that teaching environment is not optimal and students of multiple grades are being made to sit in one class room.

6. The matter was referred to the District Education Officer (Primary), Shaheed Benazirabad and District Education Officer, Elementary/Secondary/H.Secondary, Shaheed Benazirabad for report on the above observations vide letter dated 04.12.2023. On the meanwhile, complainant withdrew from his complaint by filing application dated 11.12.2023.

7. However, the District Education Officer, Elementary/Secondary/H.Secondary, Shaheed Benazirabad informed vide his letter dated 01.07.2024 that construction work of GGHS, Daur was under execution which caused shortage of classrooms for a temporary period.

8. The District Education Officer (Primary), Shaheed Benazirabad also attached a report of the Head Master GGPS (main) Daur vide letter dated 01.07.2024 wherein he informed that due to work of maintenance and development, the students had been temporarily adjusted in same class rooms in the interest of students.

DECISION:

9. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as withdrawn, but since matter is of public interest thus District Education Officer (Primary), Shaheed Benazirabad is directed to monitor the rehabilitation of the schools and send a report within 45 days hereof.

Given under my hand and seal of office



Sd/-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 31st December, 2024