



DECISION

Complaint No. : POS/5097/2024/KM/KW

Name and address of the complainant : Mr. Sar Gul R/o House No. KESC-1139, Pirabad Colony No. 02, Banaras Bazar, Orangi Town, Karachi.

Name of the Agency Complained against : Senior Superintendent of Police, Karachi West

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri,
Director, Regional Office, Keamari (West).

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N,

Subject : **COMPLAINT AGAINST POLICE STATION ORANGI TOWN ALLEGING FAILURE TO REGISTER F.I.R. ON THE APPLICATION OF THE COMPLAINANT**

COMPLAINT

Mr. Sar Gul filed a complaint dated 30.10.2024 wherein he stated that on 06.10.2024 at about 2200 hours, he was at his shop located at Union Council No. 864, Mominabad when two criminals on a motorbike entered into his shop and snatched cash Rs. 56,250/- on gunpoint. He, further informed that before this, 03 criminals had entered in his shop on 01.10.2024 who had snatched cash amounting to Rs. 155,700/- and cell phone from him. He submitted applications at Police Station Orangi Town for registration of FIR of both crimes but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory affidavit on Form 'A' and other relevant documents.
3. This office issued a notice dated 11.12.2024 to the Senior Superintendent of Police, District West Karachi, for report. In response, the Station House Officer, Orangi Town, Police Station informed vide letter dated. 12.12.2024 that FIR No. 591/2024 under section 392/397/34 PPC has been registered on the application of the complainant and enclosed the copy of said F.I.R. as an evidence
4. The report of the agency was sent to the complainant for rejoinder vide letter dated 24.01.2025, followed by a reminder but he did not respond.

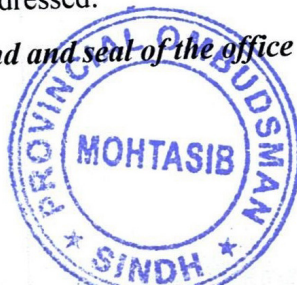
FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz PAS
Ombudsman, Sindh

Karachi, dated: 30th July, 2025