



## **DECISION**

POS/1952/2025/KC

Complaint No. :

Name and address  
of the complainant :

Mr. Naeemuddin Rajput (Advocate),  
R/o. A-401, 4<sup>th</sup> Floor, Waseem Height's Phase-II, Plot No.  
BS-06, Block-13, F.B. Area, Karachi.

Name of the Agency  
complained against :

Town Municipal Corporation (TMC) Gulberg Town

Name & Designation of  
Investigating Officer :

Mr. Iqbal Nafees Khan  
Regional Director, Karachi Central.

Subject :-

**REQUEST FOR ANTI-MOSQUITO SPRAY IN AREA OF  
POLICE STATION GULBERG, KARACHI**

### **COMPLAINT**

Mr. Naeem Uddin Rajput, Advocate, through complaint dated 18.03.2025, reported failure to conduct anti-mosquito spray in the jurisdiction of Police Station Gulberg, Federal B. Area, Karachi. The complainant, however, did not initially approach the competent department i.e. Town Administration, and instead lodged a complaint with the Commissioner, Karachi, on 13.03.2025 against the Chairman, TMC Gulberg. Being dissatisfied with the response, he has now sought intervention of this office.

### **PROCEEDINGS**

2. The complaint was examined and admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended in 2020), by condoning the delay and upon submission of Affidavit on Form "A" by the complainant, the matter was referred to the Agency.
3. During the hearings the complainant remained absent. On 16.07.2025, the Deputy Director (Admn), Town Municipal Corporation (TMC), Gulberg Town, Karachi, informed that several anti-mosquito sprays had been conducted in Gulberg Town, including the areas mentioned in the complaint. He further assured that additional sprays would be carried out, adding that the complainant had never directly approached them in this regard.
4. The Municipal Commissioner, TMC Gulberg Town, District Central, Karachi, vide letter dated 18.07.2025, stated that spray campaigns for eradication of mosquitoes, flies, and other insects were conducted in the said areas from Eid-ul-Azha to Rabi-ul-Awwal, 2025, and also furnished photographs in support of this contention.
5. The complainant, in his rejoinder dated 12.08.2025, denied the Agency's claim, stating that TMC officials were never seen carrying out sprays nor making prior announcements through vehicles, mosques, or by displaying banners/billboards. He suggested that TMC Gulberg Town should conduct fumigation regularly with proper prior announcements.
6. The Municipal Commissioner, TMC Gulberg Town, Karachi was directed to re-start effective fumigation in the concerned areas, with prior intimation to this office.



**DECISION**

7. In exercise of powers conferred under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended), I hereby direct the Municipal Commissioner, Town Municipal Corporation (TMC), Gulberg Town, District Central, Karachi, to ensure proper fumigation in the concerned areas on a regular basis and report compliance to this office.
8. With these directions, the complaint stands disposed of accordingly.

***Given under my hand and seal of this office.***

***Sd /-***

**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz (PAS)**  
**OMBUDSMAN SINDH**

Karachi, the 17<sup>th</sup> October, 2025

