



## **DECISION**

**Complaint No.** : POS/987/ROJ-30(JBD)/2023

**Name and address of the complainant** : Mr. Manzoor Ahmed s/o Gh: Bakir Buriro, R/o First Family Line, Airport Road, Jacobabad, P.O, Taluka and District Jacobabad.

**Name of the Agency Complained against** : District Account Officer, Jacobabad

**Name & Designation of Investigating Officer** : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

**Vetted by** : Mir Hussain Ali Advisor-M

**Subject** : COMPLAINT REGARDING DELAY IN PAYMENT OF COMMUTATION DUES TO THE COMPLAINANT WHO RETIRED FROM SERVICE ON 10.11.2021.

### **Complaint:**

Mr. Manzoor Ahmed Buriro retired Police Constable, filed his complaint dated: 24.1.2023 against maladministration in the office of the District Accounts Office, District Jacobabad due to which payment of commutation dues to the complainant has been delayed. Hence he prayed for intervention in the matter by this Institution.

### **Proceedings:**

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the agency for comments. In response, the District Accounts Officer, Jacobabad endorsed a copy of his letter dated 8.6.2023 addressed to the Section Officer (Treasury) Finance Department, Government of Sindh, Karachi, wherein he reported that the commutation has been processed and payment will be paid within a week time.

3. The copy of the report of agency was communicated to the complainant for his information and response. The complainant appeared on 13.7.2023 before the Investigating Officer and confirmed that his grievance has been redressed. He produced his bank statement as evidence. He also requested that further proceedings may be stopped.

### **Findings:**

4. Since the grievance of the complainant has been redressed, further proceedings on this complaint are stopped, and record is consigned to the record room.

“Given under my hand and seal of office”



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
OMBUDSMAN SINDH  
Karachi, dated 29<sup>th</sup> January, 2025