



DECISION

Complaint No. : POS/RO-NF-39/24/NFZ-57

Name and address of the complainant : Mr. Allah Bachayo Burriro,
R/o Village Haji Ismail Burriro,
Taluka & District N'Feroze

Name of the Agency Complained against : District Accounts Office, N'Feroze

Name & Designation of Investigating Officer : Khalid Shaikh,
Regional Director, N'Feroze

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICE (DAO)
N'FEROZE FOR ISSUING THE GP FUND SLIP TO THE
COMPLAINANT WITH WRONG CALCULATIONS

THE COMPLAINT

Mr. Allah Bachayo Burriro filed a complaint during the open katcheri held by the Investigating Officer at District Accounts Office, N'Feroze on 23.09.2024. He alleged that the District Accounts Office, had issued him General Provident Fund slip mentioning an amount of Rs.387,760/- as balance, whereas the actual amount as per his calculation should be Rs.505,313/-. He, therefore, solicited intervention of this office for redressal of his grievance.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of copy of CNIC and by condoning the delay. The matter was then taken up with the District Accounts Officer, N'Feroz vide letter dated 07.10.2024. In response the District Accounts Officer informed vide his letter dated 10.10.2024 that a fresh G.P. Fund slip with correct calculation amounting to Rs.505,313/- has been issued to the complainant. This information was shared with the complainant on his cell phone to verify the factual position. The complainant appeared before the Investigating Officer on 22.10.2024 and confirmed in writing that he has received his correct G.P. Fund slip after the intervention of this Institution. He, therefore, thanked the Institution and requested that his complaint may be closed.

DECISION

3. In view of the above, the complaint is hereby disposed of as redressed.

Given under my hand and seal of Office.



- Sd \-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated 05th November, 2024