



DECISION

Complaint No. : POS/131/ROJ-131(JBD)/2024

Name and address of the complainant : Dr. Barkat Ali Shah s/o Ali Haider Shah, r/o village Mirpur Buriro Taluka Thul District Jacobabad

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Regional Director, Regional Office, Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject :

COMPLAINT REGARDING ALLEGED DELAY IN
RELEASE OF PENSIONARY DUES TO THE
COMPLAINANT.

Complaint:

Dr. Barkat Ali Shah filed his complaint dated 6.6.2024 against maladministration in the office of the District Accounts Office, District Jacobabad as arrears of pension for the period 16.9.2016 to 31.12.2018 were not being paid to him. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the concerned Agency for comments. In response, the Accounts Officer of the office of Accountant General Sindh vide his office letter dated 21.6.2024 informed that the District Accounts Officer, Jacobabad has reported that the arrears of pension have been released and will be paid to the complainant after running of payroll. Subsequently the District Accounts Officer, Jacobabad vide office letters dated 25.6.2024 and 2.10.2024 reported that the arrears of pension for the period of 16.9.2016 to 31.12.2018 amounting to Rs.1,875,773/- have been paid to the complainant through SAP system. He enclosed copy of SAP payment report.
3. The report of the agency was sent to the complainant who appeared before the Investigating Officer on the 25.10.2024 and filed his statement confirming that he has received the arrears of pension and his grievance has been redressed. He also requested that further action on his complaint be stopped.

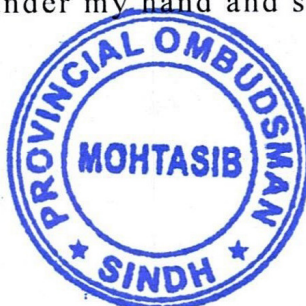
Findings:

4. On perusal of the above proceedings it is clear that the grievance of the complainant has been redressed as he has received the arrears of his pension.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-
Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 7th March, 2025