



DECISION

Complaint No. : POS/3294/2025/F-50

Name and address of the complainant : Mr. Shahzaib Raheem, R/o MT Khan Road, Haji Camp, Sultanabad, Near Darul Uloom Al-Farooquia, Karachi.

Name of the Agency Complained against : Revenue / District Administration West

Name & Designation of Investigating Officer : Syed Ali Mumtaz Zaidi, (PAS), Advisor-F

Vetted by : --

Subject : **COMPLAINT AGAINST OFFICIALS OF DOMICILE BRANCH OF D.C. WEST OFFICE WHO INSTEAD OF VERIFICATION OF COMPLAINANT'S DOMICILE ISSUED IN THE YEAR 2019 PROVIDED HIM A NEW DOMICILE WHICH IS NOT BEING ACCEPTED BY HIS OFFICE.**

THE COMPLAINT:

Mr. Shahzaib Raheem in his online complaint received through Wafaqi Mohtasib Secretariat on 27.05.2025 stated that the officials of Domicile Branch of Deputy Commissioner West office Karachi instead of verifying his domicile issued in the year 2019 provided him a new domicile which is not being accepted by his office. He therefore solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of detailed original signed complaint addressed to the Provincial Ombudsman Sindh, copies of relevant documents, copy of his CNIC and Affidavit on form-A. These mandatory documents/requirements have not been submitted by Complainant despite letter dated 05.06.2025 and multiple reminders, last dated 01.08.2025.

FINDINGS:

3. From the above, it is clear that the complainant is not interested to pursue his complaint.

DECISION:

4. In view of the above, the complaint is filed due to non-prosecution.

Given under my hand and seal of office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated 27th August, 2025