



DECISION

Complaint No. : POS/1958/ROJ-85(JBD)/2023

Name and address of the complainant : Mr. Abdul Sattar s/o Khadim Hussain Soomro, r/o Meerani Mohallah, Soomra Colony, Shikarpur, P.O. Taluka & District Shikarpur.

Name of the Agency Complained against : 1. Finance Department
2. Irrigation Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN PAYMENT OF SERVICE DUES

Complaint:

Mr. Abdul Sattar Soomro retired Canal Assistant of Begari Irrigation Division, Jacobabad filed his complaint dated 28.2.2023, regarding delay in payment of his service dues, although he retired on 7.1.2022. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the concerned agencies for comments. In response, the District Accounts Officer, Jacobabad vide his office letter dated 10.11.2023 reported that the dues of G.P. Fund and Commutation have already been paid to the complainant through GPF Off-Cycle and LPR Roll. He further reported that the duplicate bill for encashment of LPR amounting to Rs.448,920/- has been processed and will be paid in the current month. He also requested that since the grievance of the complainant has been redressed, further action on this complaint may be stopped.

3. The report of the agency alongwith its enclosures were sent to the complainant on his address, who appeared before the Investigating Officer on 29.4.2024 and acknowledged that he has received his dues on account of commutation amounting to Rs.1,385,000/-; and encashment of LPR amounting to Rs.448,920/-; and G.P. Fund payment amounting to Rs.500,000/-; in all totaling to Rs.2,333,920/-.

Findings:

4. I have examined the proceedings of the complaint, which clearly indicate that the grievance of the complainant has been redressed, as all his service dues have been paid.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 13th February, 2025