



DECISION

Complaint No. : POS/ROS/SKK-141/2025

Name and address of the complainant : Mr. Muhammad Sharif S/o. Imamuddin Magsi,
R/o. Malano Mohallah, Allahabad Colony,
Sukkur

Name of the Agency Complained against : Municipal Commissioner,
Municipal Corporation, Sukkur.

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Dhoon,
Director, Regional Office, Sukkur

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **COMPLAINT REGARDING NON-SUPPLY OF POTABLE WATER TO THE COMPLAINANT IN ALLAHABAD COLONY, SUKKUR SINCE LAST TWO MONTHS.**

COMPLAINT

Mr. Muhammad Sharif Magsi, filed a complaint on 27.05.2025 and alleged non-supply of potable water to his area Allahabad Colony since last two months by the Municipal Corporation, Sukkur. He, therefore, solicited our intervention in the matter.

PROCEEDINGS

2. The matter was taken up with the Municipal Commissioner, Municipal Corporation, Sukkur vide this office letter dated: 10.06.2025. In response, the Executive Engineer, Municipal Corporation, Sukkur submitted report dated: 24.06.2025 informing that as per report of Technical Engineer (Water Works) in the month of April, like every year a closure period is imposed on Kheerthar Canal, the source of supply of potable water to the subject area due to the maintenance work done by Irrigation Department from 01st April 2025 to 30th April, 2025. However, this year closing period was extended upto 30th May, 2025. During this period, the Sukkur Municipal Corporation was providing water to the inhabitants of area without any interruption. The maintenance work on Kheerthar Canal has been completed on 30th May, as such the supply of potable water on daily basis is also restored. If the complainant is facing any problem, he may communicate the Assistant Executive Engineer (Water Works) with all paid bills of water supply.
3. A copy of said report was sent to the complainant for his rejoinder vide this office letter dated: 01.07.2025. In response, he vide his rejoinder dated: 09.07.2025 confirmed that his water supply problem has been resolved. Hence, he requested to close the case, as his grievance was resolved.

FINDINGS

4. After intervention of this Institution, the grievance of the complainant regarding non-supply of water has been resolved which is also confirmed by him vide letter dated: 09.07.2025. Hence, no further action is required.

DECISION

5. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated; 7th August, 2025

