



## **DECISION**

Complaint No. : POS/1420/2024/KR-29

Name and address of the complainant : Mr. Mujahid Ali,  
R/o. House No. 54, Jamal Goth, Mansehra Colony,  
Landhi, Karachi

Name of the Agency Complained against : School Education & Literacy Department (SE&LD)

Name & Designation of Investigating Officer : Mr. Muhammad Shoaib Ahmed Siddiqui,  
Director, Regional Office, Korangi, Karachi

Vetted by : Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject : **ALLEGED DELAY IN PROCESSING THE CASE FOR SERVICE DUES TO THE COMPLAINANT WHO WAS ALLOWED RETIREMENT IN SEPTEMBER, 2023.**

### **COMPLAINT**

Mr. Mujahid Ali, filed a complaint on 13.03.2024 stating that he was serving in School Education & Literacy Department as Sindhi Language Teacher and was allowed voluntary retirement w.e.f.30.09.2023 but his case for pensionary benefits was unnecessarily delayed. He, therefore, approached this office to intervene and resolve his grievance.

### **PROCEEDINGS**

2. The complaint was referred to agency for report. However, during pendency of the complaint, the complainant filed an application on 24.07.2024 stating that his grievance had been resolved as such he did not want any further action in the matter.

### **FINDINGS**

3. Since the complainant has confirmed the resolution of his problem vide letter dated: 24.07.2024, therefore, no further action is required by this Institution.

### **DECISION**

4. In view of the above, the complaint is disposed of as redressed.

*Given under my hand and seal of office.*



**Sd /-**  
**(Muhammad Sohail Rajput)**  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh  
Karachi, dated: 11<sup>th</sup> February, 2025