



DECISION

Complaint No. : POS/2275/TTA/19/2023

Name and address of the complainant : Mr. Ali Akber & Other,
R/o Village Allo Jamadar Jokhiyo,
Deh Jhang Shahi, Taluka & District Thatta.

Name of the Agency Complained against : Revenue Department

Name & Designation of Investigating Officer : Dr. Riaz Ahmed Siddiqui
Regional Director, Thatta

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : ALLEGED DELAY IN PROVIDING MOSQUITO NETS
TO THE COMPLAINANTS BY DISTRICT
ADMINISTRATION, THATTA

THE COMPLAINT

Mr. Ali Akber & Others filed a complaint on 20.03.2023 regarding alleged delay in providing mosquito nets to the complainants in view of survey conducted by an NGO after heavy rains. He, therefore, sought our intervention in the matter for relief.

PROCEEDINGS

2. After admitting the complaint u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the matter was referred to the Assistant Commissioner Thatta vide letter dated 12.10.2023 followed by three reminders. After constant correspondence and hearings in the matter the Assistant Commissioner, Thatta submitted his report on 16.01.2024 stating therein that the relief sought for by the complainant was being provided by an NGO namely MERF i.e. Medical Emergency Relief Fund through District Administration in four districts including Thatta. He also enclosed a copy of letter dated 12.01.2024 from the Program Manager, Sindh MERF according to which they had issued tokens to all the house holds in rural areas of four districts including the complainant's village in Thatta district for distribution of Insecticidal Treated Nets (ITN).

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REJOINDER

3. The above report of the Agency was sent to the complainant vide letter dated 17.01.2024 for his rejoinder. The complainant submitted his written statement on 30.01.2024 that his grievance has been redressed after the intervention of this Institution. He thanked the Institution and requested to close the complaint.

DECISION

4. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of Office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated **30th** April, 2025