



DECISION

Complaint No. : POS/3575/ROJ-151(JBD)/2023

Name and address of the complainant : Mst. Ashraf Khatoon widow of Ali Nawaz Buriro, r/o Village Miranpur Buriro, Taluka Garhi Khairo, District Jacobabad.

Name of the Agency Complained against : District Council Jacobabad

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Advisor-M Mir Hussain Ali

Subject : COMPLAINT REGARDING DELAY IN PAYMENT OF OUTSTANDING SALARY IN RESPECT OF COMPLAINANT'S DECEASED HUSBAND.

Complaint:

Mst. Ashraf Khatoon Buriro filed her complaint dated 27.4.2023 regarding delay in payment of nine months salary in respect of her deceased husband. She therefore requested this Institution to intervene.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the Administrator, District Council Jacobabad for report. The Accounts Officer, District Council Jacobabad vide his letter dated 19.10.2023 reported that late Ali Nawaz Buriro had expired on 15.9.2022 but his legal heirs had submitted the relevant papers i.e. heirship certificate, death certificate, etc., in May 2023. He further reported that the case for grant of pension was sent to the Director, Local Fund Audit, Sindh, Karachi for issuance of P.P.O. which was issued on 19.5.2023. He also reported that District Council Jacobabad has credited three months pension in her bank account in Sindh Bank Jacobabad. He stated that pension for remaining five months will be cleared within two months.

3. Copy of agency report was sent to the complainant for filing her rejoinder/reply vide this office letter dated 25.10.2023. She disagreed with the report filed by the agency and repeated her previous stance. The Chief Officer, District Council Jacobabad vide his office letter dated 29.1.2024 has now reported that pension for nine months amounting to Rs.106,956/- has been paid to the complainant through Sindh Bank.

4. This subsequent report from District Council Jacobabad was communicated to the complainant for her confirmation. On 30.1.2024 the complainant appeared before the Investigating Officer and stated that she has received the total dues of her husband's pension from the concerned quarters, due to intervention of this Institution.

Findings:

5. The above proceedings clearly indicate that the grievance of the complainant has been redressed which is also confirmed by her.

Decision:

6. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"



- Sd /-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH

Karachi, dated 20th December, 2024