



DECISION

Complaint No. : i) POS/CH/1262/2024/NWS-27
ii) POS/2214/2024/NWS-57

Name and address of the complainant : Mr. Imamuddin Chandio s/o Khuda Bux Chandio,
C/o Zahid Shakoor Khanzada, Nawabshah Road, Sakrand,
District Shaheed Benazirabad.

Name of the Agency Complained against : School Education / Education Works.

Name & Designation of Investigating Officer : Khan Muhammad Zardari,
Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).
Advisor-F.

Subject : **REQUEST FOR HELP IN PROVISION OF BASIC FACILITIES FOR THE GOVERNMENT GIRLS PRIMARY SCHOOL, NANGAR KHAN CHANDIO.**

THE COMPLAINT:

Mr. Imam uddin Chandio filed a complaint dated 06.03.2024 wherein he stated that Government Girls Primary School Nangar Khan Chandio, was built 20 years ago. Recently, the school has become operational with only one teacher but the school lacks basic facilities. He frequently approached the Education Department, Shaheed Benazirabad to redress his grievance but of no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), subject to submission of copy of CNIC, Affidavit on Form "A", other relevant documents and by condoning the delay.

3. This office issued notice to the District Education Officer (Primary) Shaheed Benazirabad dated 05.04.2024 and the Executive Engineer, Education Works Shaheed Benazirabad dated 29.05.2024, respectively, for their reports. In response Executive Engineer, Education Works Division, Shaheed Benazirabad informed vide letter dated 30.07.2024 that required works for Government Girls Primary School, Nangar Khan Chandio was approved under ADP Program 2023-2024, which is under progress and will be completed within its stipulated time.

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4. A copy of Agency's Report was sent to the complainant for filing rejoinder vide letter dated 01.08.2024. In response, the complainant appeared before the Investigation Officer, Shaheed Benazirabad on 21.08.2024 and filed a written statement that a new building of the Girls Primary School, Nangar Khan Chandio including lavatory and electrical work (in place of old Building) has been approved and construction work is under progress, therefore, his grievance has been resolved.

FINDINGS:

5. On the intervention of this Institution the grievance of the complainant has been redressed by the Agency and complaint stands redressed.

DECISION:

6. In view of above and in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed.

7. This also disposes of the same complaint received from same complainant registered separately vide No. POS/2214/2024/NWS-57, on the same subject.

Given under my hand and seal of office



- Sd \-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated 11th December, 2024