

DECISION

Complaint No. : POS/ROK-70/(Khp)/2025
Name and address of the complainant : Mr. Ghulam Hussain, S/o Luqman Khan Banbhan,
R/o Village WadoTaarko,
TalukaThari Mirwah, District Khairpur.
Name of the Agency Complained against : Municipal Committee Khairpur
Name & Designation of Investigating Officer : AHMED BAKHSH GHUMRO,
Consultant / Incharge, Regional Office Khairpur
Vetted by : Mr. Ghulam Sarwar, Advisor-J
Subject : DELAY IN PAYMENT OF OUTSTANDING SERVICE DUES OF RS. 250,000/- BY MUNICIPAL COMMITTEE, KHAIRPUR.

COMPLAINT

Mr. Ghulam Hussain Banbhan submitted a complaint on 20-02-2025 stating that he had retired as Naib Qasid from the Municipal Committee, Khairpur in 2014. He alleged that his service dues amounting to Rs.250,000/- had not been paid despite repeated visits to the concerned office. He, therefore, sought the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to submission of an Affidavit on Form "A".

03. Upon completion of the codal formalities, the matter was taken up with the Chief Municipal Officer, Municipal Committee, Khairpur, on 13-03-2025 for seeking comments. In response, the Chief Municipal Officer submitted a cheque of Rs.117,625/- on 11-04-2025, which was handed over to the complainant on 14-04-2025. The complainant acknowledged receipt of the amount and confirmed that his actual outstanding dues were Rs.117,625/- and not Rs.250,000/- as originally claimed.

04. The complainant filed a letter confirming that following the intervention of this Institution, the Municipal Committee, Khairpur had cleared his outstanding dues. He expressed gratitude to this Institution and requested that the case may be closed.

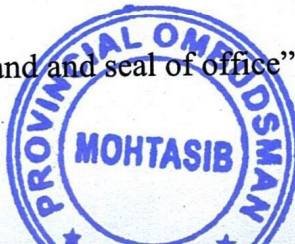
FINDINGS

05. The complainant's grievance has been redressed by the Agency following the intervention of this Institute.

DECISION

06. In light of the above, the complaint stands disposed of as redressed and consigned to the record.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 30th April, 2025