



DECISION

Complaint No. : POS/2275/TTA/II/2024

Name and address of the complainant : Mr. Mohammad Aslam Soomro (Rtd. HST)
R/o P.O Darro, Taluka Mirpur Bathoro, District Sujawal.

Name of the Agency Complained against : District Accounts Office, Sujawal.

Name & Designation of Investigating Officer : Dr. Riaz Ahmed Siddiqui
Regional Director, Thatta.

Vetted by : Mr. Shahid Ahmed Hashmi
Consultant-Legal

Subject : PENDING SETTLEMENT OF LPR & COMMUTATION.

THE COMPLAINT:

Mr. Mohammad Aslam Soomro a retired HST, filed a complaint on 03.05.2024 against District Account Officer, Sujawal regarding delay in payment of service dues pertaining to encashment of LPR and **Commutation** in sheer disregard of settled principle of first come first out (FIFO). His failure to pursue the matter with the agency, forced him to recourse justice from this office against such high handedness.

PROCEEDINGS:

2. The complaint was admitted. The matter was taken up with the District Accounts Officer, Sujawal. In response, District Account Officer, Sujawal vide report dated 30.05.2024 informed about releasing of pending settlements of commutation amounting to Rs. 4,842,753/- and encashment of LPR amounting to Rs. 1,597,680/- to the complainant, Mr. Mohammad Aslam Soomro.

REJOINDER:

3. Rejoinder was called from the complainant, who in response, appeared in person on 4th September 2024 and submitted written statement, confirming thereby the redressal of grievance. He extended his gratitude to this office for intervention.

FINDING:

4. Resolution of grievance renders the investigation redundant.

DECISION:

5. In view of the above, the complaint stand disposed of as redressed.

Given under my hand & seal of office.



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh
Karachi Dated 30th June, 2025