



DECISION

POS/4485/2024/KC

Complaint No. :

Name and address
of the complainant :

Syed Khurram Ali Kazmi,
Flat No. C-1, Staff Colony, NED University, Karachi.

Name of the Agency
complained against :

Karachi Development Authority (KDA),

Name & Designation of
Investigating Officer :

Mr. Iqbal Nafees Khan
Regional Director, Karachi Central.

Subject :-

DELAY IN MUTATION OF HOUSE NO. R-109, SECTOR 5-A-1,
NORTH KARACHI.

COMPLAINT

Syed Khurram Ali Kazmi filed a complaint on 20.09.2024 against the Karachi Development Authority (KDA), alleging an inordinate delay in processing the mutation of House No. R-109, Sector 5-A/1, North Karachi, through inheritance. Despite his repeated follow-ups, the issue remained unresolved. Therefore, he sought the intervention of this office for the redressal of his grievance.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended), with the delay being condoned and subject to the submission of an Affidavit on Form-"A." Upon receipt of the requisite affidavit from the complainant, the matter was referred to the concerned agency for a report.

3. During the hearing held on 12.12.2024, the Assistant Director, KDA, North Karachi, submitted the original Transfer/Mutation Order of the plot in question bearing dispatch No 362/L dated 10-12-2024 in favor of Mst. Rehana Usmani, the mother of the complainant. It was duly handed over to her by the Regional Director, of Karachi Central.

FINDINGS

4. The issuance of the Mutation Order effectively redresses the complainant's grievance, and no further proceeding is required.

DECISION

5. The complaint stands disposed of as redressed.

Given under my hand and seal of this office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz (PAS)
OMBUDSMAN SINDH
Karachi, dated; February, 2025

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