



DECISION

Complaint No. :

POS/4732/2024/K-27

Name and address
of the complainant :

Mst. Salma Bibi d/o. Muhammad Zareen,
R/o Village Koka, P.O Rehana,
Tehsil & District Haripur KPK.

Name of the Agency
complained against :

Accountant General Sindh, Karachi

Name & Designation of
Investigating Officer :

Mr. Ghulam Abid Shaikh,
Advisor-K

Subject :-

**COMPLAINT REGARDING DELAY IN
RESTORATION OF FAMILY PENSION IN
FAVOUR OF THE COMPLAINANT BEING A
DIVORCED DAUGHTER.**

COMPLAINT

Mst. Salma Bibi D/o. Muhammad Zareen, retired ASI of Sindh Police, r/o. District Haripur, filed a complaint on 11.10.2024 and alleged delay in restoration of family pension of her father which was stopped by A.G, Sindh. She stated therein that after the death of her father, family pension was initially drawn by her mother and following her demise, the family pension was transferred in her name which she was drawing until her marriage in 2016 but unfortunately she was divorced in 2021. She, therefore, believes that being a divorce women she is entitled for restoration of her family pension but despite lapse of 2 years, the A.G, Sindh has not restored it. In this connection, she has forwarded necessary documents to A.G, Sindh including her father's retirement papers, divorce decree and medical certificate in support of her claim but his office has not taken any action thereon. Being aggrieved, she solicited our intervention to resolve her problem.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), by condoning the delay and subject to submission of Affidavit on Form "A" and supporting documents. Thereafter, she was advised to furnish required documents vide this office letter dated: 29.10.2024. Simultaneously, the A.G, Sindh was also asked to furnish his report against the allegation of the complainant. In response, the Accounts Officer (Sindh Pension Cell), Office of A.G, Sindh vide his letter dated: 27.11.2024 informed that the complainant is not entitled for family pension of her father/ mother's pension as a divorced daughter as she was divorced after the demise of her father / mother (last pensioner) in accordance with the latest circular of Finance Department, Govt. of Sindh dated: 05.12.2022.

FINDINGS

4. According to A.G's report, she is not entitled for family pension of her father / mother's pension as a divorced daughter as she was divorced after the demise of her father / mother in accordance with F.D's latest circular dated:05.12.2022. Hence, no further action is required by this Institution.

DECISION

5. In view of the above, the complaint is hereby regretted.

Given under my hand and seal of office.



- Sd \-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated: 11/12/2024

