



DECISION

Complaint No. : POS/3169/2024/R

Name and address of the complainant : Mr. Muhammad Rehan Ali C/o. Muhammad Aamir Khan, Assistant Superintendent, Provincial Ombudsman Sindh, Karachi.

Name of the Agency Complained against : Revenue Department.

Name & Designation of Investigating Officer : Mr. Masood Ishrat, Registrar.

Vetted by :

Subject : **INORDINATE DELAY IN RETURN OF REGSITERED SALE DEED SUBMITTED THREE YEARS BACK IN THE OFFICE OF SUB-REGISTRAR, GULBERG TOWN.**

COMPLAINT.

Mr. Muhammad Rehan Ali filed complaint dated Nil, (received in this Secretariat on 04.07.2024) alleging delay in return of registered sale deed submitted in the office of Sub-Registrar, Gulberg Town, Karachi on 30.12.2021. He, therefore, requested this institution to intervene in the matter.

PROCEEDINGS

2. The case was admitted by condoning delay u/s 10 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) and the matter was taken up with the District Registrar and the Sub-Registrar, Gulberg Town, Karachi.
3. After preliminary hearing held on 05.08.2024, the Agency vide letter dated 7.08.2024 (P-11/c) reported that the grievance of the complainant has been redressed and General Power of Attorney forwarded to Digital Scanning Unit, Board of Revenue, Karachi for further action.
4. The complainant vide his rejoinder dated Nil (received in this Secretariat on 23.08.2024) (P-12/c) confirmed redressal of his grievance and extended his gratitude for prompt intervention.

DECISION.

5. In view of the above and in exercise of Powers vested in me u/s 11 of the Establishment of Office of Ombudsman for the Province of Sindh, Act, 1991 (Amended up-to-date), I hereby dispose of the complaint being fully redressed and consigned the same to record.

Given under my hand and seal of office.



(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz: PAS
Ombudsman, Sindh

Karachi, dated the 24th September, 2024