



DECISION

Complaint No. : POS/2721/ROJ-62(JBD)/2022

Name and address of the complainant : Mr. Ameer Bux s/o Haji Faiz Muhammad,
r/o Daur City, Garhi Hassan Sarki Taluka Thul
District Jacobabad

Name of the Agency Complained against : Works & Services Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject :

COMPLAINT REGARDING CONSTRUCTION OF ROAD NOT BEING COMPLETED SINCE TWO YEARS.

Complaint:

Mr. Ameer Bux filed his complaint dated 12.5.2022 against the Executive Engineer, Machinery Maintenance Division Khairpur @ Shikarpur as construction of road was not being completed despite lapse of two years causing inconvenience to the general public and causing road traffic accidents too. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was taken up with the concerned Office for comments. In response, the Executive Engineer, Highways Division Jacobabad vide his office letter dated 13.7.2022 has reported that the stated matter does not pertain to his office. The matter was taken-up with Executive Engineer, Machinery Maintenance Division Khairpur @ Shikarpur vide this office letter dated 13.7.2022 for comments, who vide his office letter dated 14.11.2023 reported that the asphalt work on four kilometers of the road being implemented through the scheme "Widening reconditioning / construction of road from Thul Jacobabad Garhi Bhutta road to Garhi Hassan Sarki Taluka Thul (10.00 Kms)" has been completed. He further stated that the scheme is under revision and the remaining work will be completed after approval of revised scheme by the competent authority and release of funds by the Finance Department during the financial year 2023-24.

3. The report of the XEN was sent to the complainant vide letter dated 15.11.2023 for rejoinder, who disagreed with the comments of the Agency. On being referred again, the Agency vide his office letter No. XEN/MMD/KHP@SHP/HC/G-148/572/224 dated 9.12.2024 reported that the cause of delay in completion of this scheme is due to escalation of cost due to revision of rates of various components. The revised estimate of Rs.220.650 million has been approved but funds have not been released. He further stated that the remaining work of scheme will be completed during the financial year 2024-25 subject to release of funds from the Finance Department.

4. The report of the Agency dated 9.12.2024 and its enclosures were sent to the complainant on his address for rejoinder, vide this office letter dated 10.12.2024 followed by many reminders, but there was no response.

5. The Ombudsman Sindh subsequently directed the Investigating officer to visit the site and check the latest status of the work being carried out.

6. Accordingly, the Investigating Officer conducted the site visit on 17.6.2025 in presence of Mr. Arz Muhammad, the Assistant Executive Engineer, Machinery Maintenance (Roads) Thul as well as the complainant. It was observed that the status of the construction of this road was the same as reported earlier that only four kilometers road from Garhi Bhutta to Garhi Hassan Sarki has been completed and remaining six kilometers will be completed in financial year 2025-26.

Decision:

7. I therefore, in exercise of power vested in me under Section-11 of Establishment of the Office of Ombudsman for the Province of Sindh Act-1991 (amended upto date), hereby direct the Secretary, Works and Service Department, Government of Sindh Karachi to take disciplinary action against the concerned officials who have delayed the construction of this road and ensure its immediate completion as per scope of the revised scheme.

“Given under my hand and seal of office”

Sd/-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 09th September, 2025

