



## **DECISION**

**Complaint No.** : POS/2912/ROK-53/(Khp)/2022

**Name and address of the complainant** : Hafiz Ameeruddin, S/o. Hussain Bux Solangi,  
R/o. Village Azizabad, P.O Wada Machyoon,  
Taluka Nara, District Khairpur.

**Name of the Agency Complained against** : DAO Khairpur / School Education

**Name & Designation of Investigating Officer** : **AHMED BAKHSH GHUMRO,**  
Consultant / Incharge, Regional Office Khairpur

**Vetted by** : **Mr. Muhammad Misbah Tunio, Advisor-J**

**Subject** : **DELAY IN PAYMENT OF SERVICE DUES TO THE  
COMPLAINANT WHO RETIRED AS ARABIC TEACHER  
ON 04.02.2022.**

## **COMPLAINT**

Hafiz Ameeruddin Solangi filed a complaint on 31.05.2022 stating therein that he retired on 04.02.2022 as Arabic Teacher from Education Department and his pension papers were submitted by Director Secondary Education Sukkur to District Account Officer, Khairpur for payment of service dues. He alleged that District Accounts Officer Khairpur had not processed his case so far despite passage of considerable time and repeated visits to his office. He, therefore, solicited intervention of this Institution.

## **PROCEEDINGS**

- 02.** The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filling it, and subject to submission of copies of relevant documents and Affidavit on Form "A".
- 03.** After completion of codal formalities, the matter was taken up with District Accounts Officer (DAO), Khairpur on 15.06.2022 for comments. In response, the D.A.O, Khairpur reported on 23.06.2022 that complainant's pension case was finalized. He also submitted Data Roll Sheet as an evidence.
- 04.** Agency's report was shared with complainant on 21.07.2022 for rejoinder, but he did not respond.
- 05.** Meanwhile, the District Account Officer, Khairpur submitted a comprehensive report on 19.12.2022 that the complainant's monthly pension and arrears amounting to Rs. 376,342/- were paid through SAP system in the month of July 2022, Commutation amounting to Rs.2256,969/- in October 2022, LPR amounting to Rs.460,224/- in August 2022 and G.P Fund amounting to Rs.747,134/- in November 2022. He also submitted Pension Roll Slip as an evidence.
- 06.** This report of the Agency was shared with complainant on 20.12.2022 for rejoinder. In response, the complainant submitted rejoinder on 04.01.2023 that he had been paid Rs.1706,961/- against claimed Commutation bill of Rs.2256,969/- i.e. Rs. 556,969/- less by District Accounts Officer, Khairpur. He urged for release of said Rs. 556,969/-.

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07. Further comments were, therefore, called on 30.01.2023 from District Accounts Officer, Khairpur. In response, the ADAO Khairpur reported on 03.02.2023 that recovery of over payment of Rs.569,000/- was made from his commutation as during pay fixation it was pointed out that he had drawn two excess increments w.e.f 01.07.2005 to 04.02.2022 (till his retirement). He also submitted photocopy of relevant service book leaf.

08. Report of ADAO Khairpur was also shared with complainant on 28.08.2024 for rejoinder but he failed to respond, despite reminders.

### **FINDINGS**

09. From the above discussions, it appears that the complainant was satisfied with the Agency's report.

### **DECISION**

10. The complaint is, therefore, disposed of as redressed and consigned to record.

"Given under my hand and seal of office"



Sd /-  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh  
Karachi, dated 4<sup>th</sup> February, 2025