



DECISION

Complaint No. : POS/1073/2024/HYD/105

Name and address of the complainant : Mr. Usama Khan s/o Nadeem Khan
R/o H.No:153, Mohallah Ayoub Colony, Unit No: 11
Latifabad, Hyderabad.

Name of the Agency Complained against : University of Sindh, Jamshoro.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Regional Director,
Regional Office, Hyderabad.

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST UNIVERSITY OF SINDH
FOR WRONGLY SHOWING THE COMPLAINANT
ABSENT IN B.ED (HONS) EXAMINATION

Complaint

Mr. Usama Khan filed a complaint dated 30.01.2024 wherein he stated that he had appeared in B.Ed (Hons) final examination (supplementary) but he has been wrongly shown absent. The college administration had forwarded his case to the University of Sindh for correction vide dated 29.05.2023 and since then, he is visiting the University of Sindh for correction of examination result and issuance of marks sheet but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 27.03.2024 to the Controller of Examinations (Semester) University of Sindh, Jamshoro for report, who in response informed vide letter dated 20.05.2024 that the case of the complainant is in process and marks sheet will be issued after due process and payment of fees etc.
4. The report of the agency was sent to the complainant for rejoinder vide letter dated 23.05.2024 who in response informed that he has deposited the fees through challan in the relevant bank account.
5. The case was heard on 24.07.2024, attended by the complainant and representative of the agency who handed over corrected marks sheet to the complainant. The complainant filed a written statement that his grievance has been redressed and offered thanks to this Institution.

Cont'd.....P/2.....

(2)

Findings

6. On intervention of this Institution, the grievance of the complainant has been redressed by the Agency.

Decision

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office

Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 14th January, 2025

