



DECISION

Complaint No. : POS/ROK-192/(Khp)/2024

Name and address of the complainant : Mr. Adeel Ahmed, S/o Allah Dino Larik,
R/o Sheesham Colony,
Luqman, Khairpur.

Name of the Agency Complained against : Shah Abdul Latif University Khairpur

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO**,
Consultant / Incharge,
Regional Office Khairpur

Vetted by : Mr. Ghulam Sarwar, Advisor-J

Subject : **COMPLAINT AGAINST DELAY IN ISSUANCE OF B.A
DEGREE AND M.A FINAL (SOCIOLOGY) MARKS
CERTIFICATE.**

COMPLAINT

Mr. Adeel Ahmed Larik filed a complaint on 11-10-2024 alleging a delay in the issuance of his B.A Degree and M.A Final (Sociology) Marks Certificate by Shah Abdul Latif University, Khairpur. He claimed to have paid the required challan for both on 15-05-2024. The complainant further stated that despite his repeated visits to the university authorities, the certificates had not been issued. As a result, he sought the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to submission of an Affidavit on Form "A".
03. After completing the necessary formalities, the matter was taken up with the Controller of Examinations, Shah Abdul Latif University Khairpur on 15-10-2024 for comments. In response, the Assistant Controller of Examinations, Shah Abdul Latif University Khairpur, appeared on 22-01-2025 and submitted a report signed by the Controller of Examinations, alongwith the original B.A Degree and M.A Final (Sociology) Marks Certificate. The complainant was present and the original certificates were handed over to him. Subsequently, the complainant submitted a letter stating that his grievance had been resolved. He expressed his gratitude to this Institution and requested that the case may be closed.

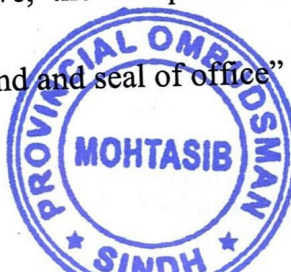
FINDINGS

04. The complainant's grievance was resolved following the intervention of this Institution.

DECISION

05. In light of the above, the complaint is hereby disposed of as redressed and is consigned to record.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 30th April, 2025