



DECISION

Complaint No. : POS/4031/SKK-82/2023

Name and address of the complainant : Ms. Rubina Shah D/o. Sardar Ali Shah,
Lady Health Worker, Taluka Hospital Rohri,
R/o. Mohallah Mor Shah Karbala Road, Rohri

Name of the Agency Complained against : District Health Officer,
Sukkur

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Dhoon,
Director, Regional Office, Sukkur

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject :

COMPLAINT REGARDING ALLEGED NON-PAYMENT OF SALARIES FOR THE PERIOD 01.01.2019 TO 31.12.2021 TO THE COMPLAINANT.

COMPLAINT

Ms. Rubina Shah, Lady Health Worker filed a complaint on 29.05.2023 regarding alleged non-payment of salaries to her for the period from 01.01.2019 to 31.12.2021 though her service as Lady Health Worker was regularized in August 2019. After exhausting her efforts, she solicited our intervention in the matter.

PROCEEDINGS

2. The matter was taken up with the District Health Officer, Sukkur vide this office letter dated: 06.07.2023. In response, he vide letter dated: 21.07.2023 called required documents from the complainant for onward submission to the Secretary to Govt. of Sindh, Health Department Karachi through District Accounts Officer, Sukkur for releasing the outstanding salaries.
3. In compliance, the complainant submitted required documents which were sent to the District Health Officer, Sukkur vide this office letter dated: 04.09.2023.
4. After constant persuasion, the Finance Department vide letter No. FD(SR-I)10(1041)/2023-24 dated: 29.05.2025 released an amount of Rs.1,394,870/- in respect of arrears of salaries of the complainant.
5. Later-on, the complainant vide letter dated: 07.07.2025 confirmed that she has been paid outstanding salaries for the period from 01.01.2019 to 31.12.2021. Hence, she requested to close the case, as her grievance was resolved.

(2)

FINDINGS

6. After intervention of this Institution, the grievance of the complainant regarding non-payment of outstanding salaries of three years have been paid to her which is also confirmed by her vide letter dated: 07.07.2025. Hence, no further action is required.

DECISION

7. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated; 7th August, 2025

