



DECISION

Complaint No. : POS/4953/2024/KR-139

Name and address of the complainant : Mr. Hunain Ali Shah,
R/o. House No. R-566, Sector 31-B, KDA Society,
Allah Wala Town, Korangi Crossing, Karachi

Name of the Agency Complained against : Directorate of Inspection & Registration of Private Institutions
Sindh (DIRPIS)

Name & Designation of Investigating Officer : Mr. Muhammad Shoaib Ahmed Siddiqui,
Advisor-in-Charge, R.O Korangi

Vetted by : Mr. Muhammad Naseer Jamali,
Advisor-N

Subject : **COMPLAINT AGAINST MANAGEMENT OF SIR SOLOMON SECONDARY SCHOOL ALLEGING CHARGING OF EXCESSIVE FEE FOR ENROLMENT AND EXAMINATION.**

COMPLAINT

Mr. Hunain Ali Shah filed a complaint on 23.10.2024, alleging that the management of Sir Solomon Secondary School was charging excessive and unauthorized fees for enrolment and examination. As per the Board of Secondary Education, the official enrolment fee was Rs.2,000/-, whereas the school was charging Rs.3,500/- per student. Similarly, the official examination fee was Rs.3,000/-, but the school was collecting Rs.4,500/- per student.

PROCEEDINGS

2. The complaint was referred to the Directorate of Inspection/Registration of Private Institutions Sindh (DIRPIS) for a report. In response, the Deputy Director, DIRPIS, vide letter dated 23.12.2024, forwarded a reply from the Principal of Sir Solomon Secondary School. The Principal stated that the complainant's son had left the school and denied the allegation of charging excessive fees and if, the complainant has documentary evidence of charging the excessive amount, the same would be refunded.
3. The report was shared with the complainant for his rejoinder, but no written response was received. However, upon being contacted via phone, the complainant confirmed that the issue has been resolved and that he had withdrawn his son from the school. He requested that the complaint be disposed of.

FINDINGS

4. The intervention of this office prompted the concerned agency to address the matter, which had previously been delayed despite the complainant's persistent efforts. The complainant has personally confirmed that his grievance has been redressed.

DECISION

5. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of office.



Sd/-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 30th June, 2025