



DECISION

Complaint No. : POS/21/2024/KM/KW

Name and address of the complainant : Mr. Abdul Rehman R/o. House NO. 833, Sector 11 ½, Iqbal Baloch Colony, Orangi Town, Karachi.

Name of the Agency Complained against : Director General, Labour Department, Karachi

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri,
Director, Regional Office, Keamari / West.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST LABOUR DEPARTMENT
ALLEGING INACTION ON ILLEGAL TERMINATION OF
THE COMPLAINANT BY M/S. GOLDEN HARVEST
KARACHI.**

COMPLAINT

Mr. Abdul Rehman filed a complaint dated 24.07.2024 wherein he stated that he was working in a private company M/s Golden Harvest since last 45 years. The employer has terminated him from service in May-2023 without justification and the salary of last month was not paid to him. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form 'A' and other relevant documents.
3. This office issued a notice dated 16.08.2024 to the Director General, Labour Department, Karachi for report, followed by reminders. The Joint Director, Labour South Division, Karachi informed vide letter dated 26.11.2024 that the parties have been heard and the grievance of the complainant has been amicably settled. M/s Golden Harvest (employer) has agreed to pay a compensation, amounting to Rs. 50,000/- to the complainant who received the amount and submitted an application to withdraw his complaint.

FINDINGS

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

5. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the province for Sindh Act 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

Karachi, dated 17th February-2024