



DECISION

Complaint No. : POS/9216/ROJ-250(JBD)/2023

Name and address of the complainant : Mr. Abdullah S/o Kamaluddin Mari, R/o Phool Bagh, Ward No. 29, Jacobabad, P.O. Taluka & District Jacobabad.

Name of the Agency Complained against : 1.Revenue
2.SRSO Jacobabad

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir.Hussain Ali Advisor-M

Subject :

COMPLAINT REGARDING DELAY IN RELEASE OF FUNDS BY SINDH RURAL SUPPORT ORGANIZATION FOR REPAIR OF HOUSE DAMAGED DURING RAINS.

Complaint:

Mr. Abdullah Mari filed his complaint dated 2.11.2023 against the Revenue authorities and Sindh Rural Support Organization, Jacobabad, regarding delay in release of funds by SRSO for repair of house damaged during rains. Hence he prayed for intervention in the present matter by this Institution.

Proceedings:

2. The complaint admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the concerned agencies for comments. In response, the District Manager, Sindh Rural Support Organization Jacobabad vide his letter dated 8.1.2024 reported that on inspection of the site the plinth did not match with the SPHI criteria, and hence the case on release of next tranche was withheld. He further stated that there are significant discrepancies in the construction, and as such the case is pending for compliance. He also stated that it is essential to address these issues in the construction as per specified standards as advised by the concerned engineer.

3. The complainant Mr. Abdullah Mari appeared before the Investigating Officer on 8.1.2024 and submitted his application, in which he stated that his grievance has been redressed, and therefore he does not want any further investigation.

Findings:

4. In view of the above, since the grievance of the complainant has been redressed, further proceedings are stopped and case is consigned to the record.

“Given under my hand and seal of office”

- Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 20th December, 2024

