



DECISION

Complaint No. : POS/539/RL-65(LKA)2025

Name and address of the complainant : Mr. Bahadur Khan R/o Galib Nagar, Zulfiqar Bagh Road Larkana. (ahadchandio1003@gmail.com).

Name of the Agency Complained against : Municipal Commissioner, Municipal Corporation, Larkana.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST MUNICIPAL CORPORATION LARKANA ALLEGING FAILURE TO REMOVE ENCROACHMENTS FROM THE ROADS / STREETS IN LARKANA CITY.

COMPLAINT

Mr. Bahadur Khan a Social Worker, filed an online complaint dated 29.01.2025 wherein he stated that shopkeepers, Push Cart keepers and Chungchi rikshaws have encroached upon the roads / streets in all parts of Larkana city. He alleged that the municipal authority and police have failed to perform their duty. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991(amended up to date) subject to submission of original signed complaint mandatory affidavit on Form "A", copy of CNIC and by condoning the delay.
3. This office issued a notice vide letter dated 24.02.2025 to the Municipal Commissioner, Municipal Corporation Larkana for report, followed by a reminder. The Incharge Litigation, Municipal Corporation Larkana vide written statement dated 25.04.2025 informed that Anti-Encroachment drive has been conducted in Larkana city and encroachments have been removed. He enclosed the photographs of the different sites of Larkana city as an evidence.
4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 03.06.2025, who vide his written statement dated 18.06.2025 informed that he is satisfied on the Anti-Encroachment steps taken by the Municipal authorities and his grievance stand resolved. He requested to close further proceedings on his complaint.

FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 7th August, 2025