



DECISION

Complaint No. : POS/2200/ROJ-117(JBD)/2023

Name and address of the complainant : Mr. Shafqat Ali Khoso, c/o Fashion Tailors, near Habib Bank Limited, Jacobabad.

Name of the Agency Complained against : 1. Health Department
2. Works & Services Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject :

COMPLAINT REGARDING DELAY OF FOUR YEARS IN COMPLETION OF BUILDING OF RURAL HEALTH CENTER, KARIM BUX OF TALUKA THUL DISTRICT JACOBABAD

Complaint:

Mr. Shafqat Ali Khoso filed his complaint dated 9-3-2023 against the District Health Officer, Jacobabad, and the Executive Engineer, Buildings Division, Jacobabad, regarding delay of four years in the construction of building of Rural Health Center, Karim Bux in Taluka Thul District Jacobabad. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the concerned agencies for comments. In response, the District Health Officer, Jacobabad vide his office letter dated: 26-5-2023 reported that the Basic Health Unit Karim Bux Khoso, has been upgraded as Rural Health Center, but the construction has not been completed by the Buildings Department, Jacobabad. The matter was accordingly taken-up with Executive Engineer, Provincial Buildings Division Larkana and the Executive Engineer, Buildings Division Jacobabad for comments. The Executive Engineer, Building Division Jacobabad vide his office letter dated 24-7-2023 informed that this scheme was being executed by the XEN Provincial Buildings Division Larkana, who had proposed revision of the Scheme to the Planning & Development Department Sindh. Subsequently, the execution of this Scheme was transferred by the Works & Services Department, Government of Sindh to the provincial Buildings set up. The Executive Engineer, Buildings Division Jacobabad reported that this scheme now being executed by the Provincial Buildings Division, Larkana, will be completed in the current financial year, as the construction of Rural Health Center is continuing at a fast pace. The Executive Engineer, Buildings Division, Jacobabad vide his office letter No: XEN/BLD/D.B/1080 dated 9-9-2024 reported that the building of Rural Health Center at Village Karim Bux Taluka Thul District Jacobabad has been completed and handed over to Health Department Jacobabad. He enclosed copy of handing over certificate.

3. The report of the agency dated 9-9-2024 alongwith its enclosures were sent to the complainant on his address for filing his rejoinder/reply. In response, the complainant appeared before the Investigating Officer on 13-9-2024 and submitted his request, that since his grievance has been redressed by the agency, further proceedings on his complaint be stopped.

Findings:

4. I have examined the proceedings of the case, which indicate that the grievance of the complainant has been redressed by the agency, as confirmed by the complainant also vide his application dated 13-9-2024.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”

Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 13th February, 2025

