



DECISION

Complaint No. : POS/4927/ROJ-182(JBD)/2023

Name and address of the complainant : Mr. Moula Bux s/o Ghulam Ali Khoso, r/o Muhammad Panah Khoso, P.O. Tangwani District Kashmore.

Name of the Agency Complained against : Health Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN CONSTRUCTION OF BUILDING FOR DISPENSARY IN VILLAGE OF THE COMPLAINANT.

Complaint:

Mr. Moula Bux Khoso, filed his complaint dated 1.7.2023 regarding delay in construction of building for a Dispensary in his village Goth Muhammad Panah Khoso. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 was taken up with the concerned agency. In response, the District Health Officer, Kashmore vide his office letter dated 25.8.2023 reported that he has submitted a SNE proposal and feasibility report for construction of Dispensary to the Deputy Commissioner, Kashmore for further action. The Deputy Commissioner, Kashmore vide his office letter dated 26.9.2023 reported that the Executive Engineer (Buildings) and the District Health Officer have submitted reports vide their letters dated 19.9.2023 and 18.9.2023 respectively. The DHO Kashmore disclosed that previously the complainant had filed a Petition before the High Court of Sindh, vide C.P No.D-62 of 2016 on the same issue. On the directions of High Court, an experimental dispensary was opened at the village otaq and staff was also deputed, for rendering services to the needy people of the vicinity. The matter was again taken up with the Deputy Commissioner, Kashmore for his comments. The Deputy Commissioner, Kashmore vide his office letter dated 12.12.2023 has reported that after approval by the District Development Committee, the development scheme for construction of building for Dispensary at Village Muhammad Panah Khoso, will be proposed for inclusion in ADP 2024-25 subject to the of availability of funds.

3. The comments of the Deputy Commissioner were dispatched to the complainant at his given address for filing his response. The complainant appeared and stated that since the Deputy Commissioner, Kashmore has assured that building of Dispensary will be proposed for inclusion in ADP 2024-25, he is now satisfied and does not want to pursue this complaint and requested that further proceedings be stopped

Findings:-

4. In view of the above detailed discussion, it appears that the process for redressal of his grievance has been started to the satisfaction of the complainant, and hence further proceedings on this complaint are stopped, and the complaint is consigned to the record

“Given under my hand and seal of office”

Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 3rd January, 2025

