



DECISION

Complaint No. : **POS/1622/2021/B-31/J.**

Name and address of the complainant : Mr. Muhammad Yousuf, Owner of G.B.P.S.K.B, Ghulam Nabi, Primary School, Baba Island Keamari PO, Karachi.

Name of the Agency Complained against : **School Education & Literacy Department.**

Name & Designation of Investigating Officer : Mr. Muhammad Misbah Tunio

Vetted by : Advisor-J

Subject : **ALLEGED NON-PAYMENT OF MONTHLY RENT IN RESPECT OF SCHOOL BUILDING FOR LAST THREE YEARS DESPITE REPEATED REQUESTS.**

THE COMPLAINT:

Mr. Muhammad Yousuf, filed a complaint dated 22.03.2021, stating therein that he was owner of School Building namely "Government Boys Primary School K.B Ghulam Nabi Keamari", which he had rented to Taluka Education Officer (Primary), Keamari District West Karachi. He alleged non-payment of monthly rent of the school building for the last three years, for which he approached the concerned authorities, but no response was given to him. He, therefore, solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date) after condoning the delay.
3. The matter was taken up with the Agency for comments. After extensive correspondence, the Section Officer (B&E-XIV), Finance Department, Government of Sindh, Karachi vide letter No.FD-SO(B&E-XIV)4 (190)/2022-23/P-II (Mohtasib), Karachi dated 29.04.2024 informed that concurrence/permission was accorded to School Education Department for clearance of liabilities amount to Rs.239,580/- pertaining to financial year 2018 to 2021 in respect of rent of office buildings in favour of complainant.
4. The complainant confirmed receipt of the payment through cheque vide his application dated 15.05.2024 and expressed his gratitude for this Institution.

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FINDINGS:

5. On the intervention of this Institution, an old grievance of the complainant has been redressed.

DECISION:

6. The complaint is disposed of as redressed and consigned to record.

“Given under my hand and seal of office”

Sd/-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, the 20th December, 2024.

