



DECISION

Complaint No. : POS/9841/ROJ-12(JBD)/2024

Name and address of the complainant : Mr. Abdul Qayoom Rajput, R/o First Family Lane, Near K.G. School, Jacobabad.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT

Complaint:

Mr. Abdul Qayoom Rajput, filed his complaint dated 29.11.2023 against maladministration in the District Accounts Office, Jacobabad, because of which payment of service dues to him has been delayed, despite lapse of 15 months. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the agency for comments. In response, the District Accounts Officer, Jacobabad vide his office letter dated 29.4.2024 reported that payments on account of commutation amounting to Rs.3,000,106/-; encashment of LPR amounting to Rs.665,774/- and G.P. Fund amounting Rs.828,067/- have been credited in the complainant's bank account, and he also enclosed copy of SAP payment report as evidence.

3. The report of the agency was communicated to the complainant, who appeared before the Investigating Officer on 30.4.2024 and submitted in writing that the District Accounts Officer, Jacobabad has cleared his service dues and redressed his grievance. He requested that further action on his complaint may be stopped.

Findings:

5. I have examined the proceedings of the complaint, which clearly indicate that the grievance of the complainant has been redressed, as he has received his service dues.

Decision:

6. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 13th February, 2025