



DECISION

Complaint No. : POS/3396/2023/Hyd/RM-267

Name and address of the complainant : Mst. Saran Bozdar,
R/o. Village Massu Bozdar Taluka Chambar
District Tando Allahyar.

Name of the Agency Complained against : Assistant Commissioner, Chambar, District Tando Allahyar

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT REGARDING INORDINATE DELAY IN ISSUING SALE CERTIFICATE TO THE COMPLAINANT

Complaint

Mst. Saran Bozdar filed an online complaint dated 29.04.2023 wherein she stated that her brother had committed fraud to usurp whole property of her late father. She had filed an appeal before the relevant forum and her share in the landed property was restored by the court. She approached the Mukhtiarkar (Rev) Chambar for issuing sale certificate of her shared property but to no avail. Aggrieved by that, she solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 23.05.2023 to the Assistant Commissioner and Mukhtiarkar (Rev) Taluka Chambar for report. The Mukhtiarkar (Rev) Taluka Chambar informed vide letter dated 10.07.2023 that the complainant Mst. Saran had filed an appeal against her brother before the Additional Deputy Commissioner-I Tando Allahyar which was decided in her favour by a compromise between the parties.
4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 08.11.2023, who in response admitted the contention that her share has been restored for 7.0 acres agriculture land by the order of ADC-I Tando Allahyar but the agency is avoiding to issue sale certificate of her land.
5. The case was heard on 18.08.2025 @ camp office Tando Allahyar, attended by the Mukhtiarkar Chambar and the complainant who filed a written statement that the sale certificate has been issued for her shared property land of 07-00 acres and her grievance has been redressed.

Findings

6. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 11th September, 2025