



## **DECISION**

**Complaint No.** : POS/1884/2024/HYD/182

**Name and address of the complainant** : Mr. Deedar Ali Lashari,  
R/o. Miskeen Colony, near Jamali House Site Area Kotri,  
District Jamshoro

**Name of the Agency Complained against** : Chief Municipal Officer, Municipal Committee Bolhari,  
District Jamshoro.

**Name & Designation of Investigating Officer** : Syed Muhammad Sajjad Hyder, Regional Director,  
Regional Office, Hyderabad.

**Vetted by** : **Muhammad Naseer Jamali, Advisor-N**

**Subject** : **COMPLAINT AGAINST MUNICIPAL COMMITTEE BOLHARI ALLEGING FAILURE TO PROVIDE WATER CONNECTION TO THE HOUSE OF THE COMPLAINANT**

### **Complaint**

Mr. Deedar Ali Lashari filed a complaint dated 13.03.2024 wherein he stated that he applied for water connection to his house located at Miskeen Colony, TMC Bolhari, Taluka Kotri. He repeatedly visited the office of Municipal Committee Bolhari but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory documents and by condoning delay.
3. This office issued a notice dated 05.06.2024 to the Chief Municipal Officer, M.C, Bolhari, Taluka Kotri for report, who in response informed vide letter dated 24.06.2024 that the water connection is already provided to the complainant from the branch water supply line of the area but he is insisting to provide a separate water connection from main water supply line which is against the policy.
4. A copy of the agency's report was sent to the complainant for rejoinder vide letter dated 30.07.2024, who in response informed vide letter dated 19.08.2024 that due to intervention of this Institution, his grievance has been redressed. He requested to close further proceedings on his complaint.

### **Findings**

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### **Decision**

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint stands disposed of as redressed.

*Given under my hand and seal of the office*



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
*Sitara-e-Imtiaz, PAS*  
**Ombudsman Sindh**

**Karachi dated 17<sup>th</sup> June, 2025**