



DECISION

Complaint No. : POS/4666/ROJ-178(JBD)/2023

Name and address of the complainant : Mr. Shafique Ahmed s/o Dur Muhammad Soomro & others, r/o village Haji Sahib Dino Soomro U.C. Ahmedpur, Taluka and District Jacobabad.

Name of the Agency Complained against : Public Health Engineering Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT ABOUT NON-FUNCTIONAL R.O. PLANT AT THE COMPLAINANT'S VILLAGE.

Complaint:

Mr. Shafique Ahmed Soomro and others have filed their complaint dated 8.6.2023 against the Executive Engineer Public Health Engineering Division, Jacobabad, as he is not taking action to repair the R.O. Plant at their village, which is not functioning since four years causing problems to the villagers. They therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agency for comments. In response, the Executive Engineer (O&M) Public Health Engineering Division Jacobabad vide his office letters dated 30.10.2023 and 7.4.2024 reported that the repair of R.O. Plant could not be taken up as funds have not been provided by the Government. The Executive Engineer (O&M), Public Health Engineering Division, Jacobabad, vide office letter dated 22.5.2024 further informed that the Rural Water Supply scheme at Sahib Dino Soomro is now fully functional and the villagers are getting potable water. However, the repair of the R.O. Plant in this village will be taken up in the financial year 2024-25.

3. The report of agency dated 22.5.2024 was sent to the complainant on his address for rejoinder vide this office letter dated 30.5.2024 followed by reminders dated 25.6.2024, 23.7.2024, 27.8.2024, 19.9.2024, 17.10.2024 and 5.11.2024, but there was no response, nor did he respond to phone calls. The complainant also did not submit the Form 'A'.

Findings:

4. The complainant does not seem to be eager to pursue his complaint, as he is not responding to letters from the Regional Director Jacobabad.

Decision:

5. In view of the above the complaint stands disposed of and consigned to record.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 18th March, 2025