



## **DECISION**

**Complaint No.** : POS/34/2024

**Name and address of the complainant** : Mr. Mushtaque Ahmed,  
R/o near Circuit House, Dadu,  
Taluka Dadu, District Dadu.

**Name of the Agency Complained against** : Social Welfare Department

**Name & Designation of Investigating Officer** : Mr. Imdad Ali Shah,  
Regional Director, Dadu

**Vetted by** : Mr. Rafiuzzaman Siddiqui, Advisor-B.

**Subject** : COMPLAINT AGAINST DISTRICT SOCIAL WELFARE OFFICER AND DIFFERENT NGOs WORKING IN DISTRICT DADU.

### **COMPLAINT**

Mr. Mushtaque Ahmed, filed a complaint dated 06 August, 2024, stating that some private NGOs are working on different projects at Dadu since 2022 floods, registered under the Social Welfare Department, who are providing jobs to their favourites outside District Dadu, despite availability of locals in violation of rules. The complainant approached the authorities concerned but all his requests went in vain. Being aggrieved, he sought the intervention of this Institution.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents.
3. The matter was taken up with the Agency vide letter dated 06 August, 2024, followed by series of reminders. In response, Deputy Director, Voluntary Agencies Social Welfare Department vide his letter dated 19 September, 2024 has forwarded the report of registered NGO who informed that ACTED Pakistan has hired 67% staff from Dadu District and remaining 33% (regional level positions) from other districts of Sindh. The Deputy Director stated that according to organization's hiring policy all the candidates hired are locals. Hiring committee had established a proper scoring mechanism under which candidates are properly evaluated based on merit and relevant expertise. ACTED is an equal opportunity employer and gives maximum opportunities to local candidates if they meet the criteria in line with the stated hiring policy.

### **REJOINDER**

4. The report of the agency was sent to the complainant for rejoinder, followed by issuance of multiple reminders, however, the complainant has not responded to date.

### **FINDINGS**

5. Perusal of the record revealed that the allegations of complainant against the Social Welfare Department and NGOs are baseless, as he has failed to prove any maladministration against the Agency.

### **DECISION.**

6. In view of the above and in exercise of powers vested in me under Section-10 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, on account of non-prosecution by the complainant.

*Given under my hand and seal of office.*



**Sd /-**  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz : PAS  
Ombudsman, Sindh  
Karachi, dated: 7th February, 2025