



## **DECISION**

Complaint No. : POS/887/HYD/2024

Name and address of the complainant : Mr. Wajahat Hussain Shah s/o Abid Hussain Shah,  
R/o House No. 29/A Unit No. 05,  
Latifabad, Hyderabad.

Name of the Agency Complained against : Executive Director, National Institute of Child Health Karachi.

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,  
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT REGARDING INORDINATE DELAY IN  
PAYMENT OF 06 MONTHS SALARY AS FIELD ASSISTANT  
TO THE COMPLAINANT

### **Complaint**

Mr. Wajahat Husain filed a complaint dated 29.10.2024 wherein he stated that he was working with Neonatal Screening for Congenital Hypothyroidism project, initiated in Jan-2020 by the National Institute of Child Health (NICH) Karachi. The project was completed in June-2023 but he has not been paid his salary of last 06 months. Being aggrieved, he requested for intervention of this Institution.

### **Proceedings**

2. This complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of affidavit on Form "A" and by condoning the delay.

3. This office issued a notice dated 04.12.2024 to Project Director, Neonatal Screening for Congenital Hypothyroidism Karachi for report, followed by reminders. The Executive Director, NICH Karachi informed vide letter dated 29.07.2025 that the complainant has been paid his salary of 06 months, amounting to Rs.315,000/- vide cheque dated 23.05.2025 issued by the office of A.G. Sindh. He enclosed the copy of cheque as an evidence. The complainant also confirmed vide letter dated 13.08.2025 that he has been paid his salary and his grievance has been redressed.

### **Findings**

4. On the intervention of this Institution, grievance of the complainants has been redressed by the Agency.

### **Decision**

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint stands disposed of as redressed.

*Given under my hand and seal of the office*



**Sd /-**  
(MUHAMMAD SOHAIL RAJPUT)  
*Sitara-e-Imtiaz, PAS*  
Ombudsman Sindh

Karachi dated 17<sup>th</sup> October, 2025