



DECISION

Complaint No. : POS/1379/2025/RM-160

Name and address of the complainant : Mst. Muteeba Liaqat Ali,
R/o. Deh-194, Tando Jan Muhammad,
Taluka Digri, District Mirpurkhas.

Name of the Agency Complained against : Town Officer, Town Committee, Tando Jan Muhammad,
District Mirpurkhas.

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST TOWN COMMITTEE, TANDO JAN MUHAMMAD, DISTRICT MIRPURKHAS ALLEGING NON-MAINTENANCE OF MUNICIPAL SERVICES IN THE TOWN**

Complaint

Mst. Muteeba Liaqat Ali sent an e-mail complaint dated 17.02.2025 wherein she alleged non-cleaning of streets and non-disposal of sewerage water by the Town Committee, Tando Jan Muhammad, District Mirpurkhas. Aggrieved by that, she solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) subject to submission of original signed complaint, copy of CNIC and mandatory affidavit on Form-A.

3. This office issued a notice dated 04.03.2025 to the Town Officer, Town Committee, Tando Jan Muhammad for report. The complainant contacted this office from her cell number 0324-3387279 on 07.03.2025 and informed that her grievance has been redressed. She sent a whatsapp message to withdraw her complaint.

Findings

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated **24th** March, 2025