



DECISION

Complaint No. : POS/9366/RL-394(LKA)2023

Name and address of the complainant : Mr. Khadim Hussain Abro and others R/o Street No.05, Gorar Street, Yar Muhammad Colony U.C No.03, Hyder Town, Larkana.

Name of the Agency Complained against : Executive Engineer, Public Health Engineering Division (PHED), Larkana.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST PUBLIC HEALTH ENGINEERING DIVISION LARKANA ALLEGING FAILURE TO COMPLETE THE WORK OF LAYING PAVER BLOCKS IN THE STREET WHERE THE COMPLAINANTS RESIDE.**

COMPLAINT

Mr. Khadim Hussain Abro and others filed a joint complaint dated: 24.11.2023 wherein they stated that Public Health Engineering Division Larkana has executed a scheme of laying Paver Blocks under ADP-2020-21 but the contractor failed to complete the laying of paver blocks of their street. Aggrieved by that, they solicited intervention of this institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), subject to submission of affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 06.05.2024 to the Executive Engineer, P.H.E.D Larkana for report, who in response informed vide letter dated: 15.10.2024 that the work of laying paver blocks at the street of the residence of complainants has been completed. He enclosed the photographs of street where the complainants reside as an evidence.
4. The copy of agency's report was sent to the complainants for rejoinder vide letter dated: 16.10.2024, followed by reminders but they did not respond. However, the agency has submitted sufficient evidence that the grievance of the complainants has been redressed.

FINDINGS

4. On the intervention of this Institution, the grievance of the complainants has been redressed by the agency.

DECISION

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd/-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

Karachi, dated 24th December 2024