



DECISION

Complaint No. : POS/5944/2023/KC/F-190

Name and address of the complainant : Mr. Malik Muhammad Umar, House No. B-259, Block-C, North Nazimabad, Karachi.

Name of the Agency Complained against : (i) Revenue Department
(ii) Police Department

Name & Designation of Investigating Officer : Syed Ali Mumtaz Zaidi, (PAS), Advisor-F

Vetted by : --

Subject : **COMPLAINT AGAINST FIXING OF TWO GATES NEAR PS SHAHRA-E-NOOR JEHAN AND AT THE BACK SIDE OF NISAR CNG STATION BLOCK-C, NORTH NAZIMABAD, KARACHI.**

THE COMPLAINT:

Mr. Malik Muhammad Umar in his complaint dated 19.07.2023 stated that the main road near Police Station Shahra-e-Noor Jehan, behind Nisar CNG Station, Block-C, North Nazimabad, Karachi has been illegally closed by installing two big gates. One gate remains closed 24/7 and the other one is closed at night, causing difficulties for the general public. He further stated that, earlier, the barriers on main roads/streets were removed on the orders of Hon'ble Supreme Court of Pakistan. He approached the Director General Rangers Sindh Karachi, Deputy Commissioner Central Karachi, SSP Central Karachi, Secretary UC-18, North Nazimabad, etc. but of no avail. He therefore, solicited intervention of this Institution for relief.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date).
3. Hearings were fixed by issuing notices to Complainant and Respondents.
4. On the date fixed for hearing, Complainant Malik Muhammad Umar and all respondents/representatives appeared in person. The SHO expressed the opinion that law and order situation due to certain reasons warrants extra security measures which the people have undertaken. The complainant pleaded that road in question is a main road where houses are situated and general public is facing difficulties due to installation of gates.
5. The SHO PS North Nazimabad stated that he will discuss with the concerned community to employee Rangers Security (Pvt.) Ltd. Guards. When such Security Guard^s are employed and take their position the gates will not to be closed.

6. Through letter No.AC/NN/2024 dated 06.11.2024, the Assistant Commissioner North Nazimabad forwarded the report of SHO PS North Nazimabad stating therein that the gates are fixed near PS Noor Jehan, Nisar CNG Station, Block-C, North Nazimabad, Karachi since long. There are worship places of two communities viz. Bohra Community and Agha Khan Community in the area. Both the communities have security threats, therefore, the elders of the community, out of their own resources have fixed such gates due to which the security of the area has become better. Moreover the people of vicinity have no objection nor are them facing any inconvenience.

FINDINGS:

7. There are apprehension of Security as expressed by Local Police. Local Police has also stated that people have made arrangements for their security. However, Police has to take further steps so that security of the Bohra and Ismaili Communities residing in the area can be improved.

DECISION:

8. I, in exercise of the powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), hereby direct the Deputy Commissioner, District Central, Karachi and Senior Superintendent of Police, District Central, Karachi to take necessary action for ensuring security of the area within fortnight under intimation to this office.

Given under my hand and seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated 28th January, 2025