



## **DECISION**

Complaint No. : POS/6551/2023/ NFZ-74

Name and address of the complainant : Mr. Mazhar Ali S/o Sain Bux Dhangraj,  
Village Wada Dhangraj, C/o Akram Autos,  
Mithani Road, N'Feroze

Name of the Agency Complained against : Revenue Department

Name & Designation of Investigating Officer : Khalid Shaikh,  
Regional Director, N' Feroze

Vetted by : Fasihuddin Khan,  
Advisor 'Z'

Subject :

### **DELAY IN ISSUANCE OF COPIES OF RECORD OF LAND TO THE COMPLAINANT**

#### **THE COMPLAINT**

Mr. Mazhar Ali Dhangraj filed an online complaint on 22.08.2023 against the Revenue Department stating therein that he has agricultural land in Deh Kajher and Deh Panjo. The record of the said land was misplaced during heavy rains of 2022 whereafter he approached the concerned Tapedar Abdul Jabbar Malik for issuance of copies of record of the above Dehs. He alleged that the Tapedar demanded illegal gratification of Rs.250,000/- from him and assured to provide him the copies within ten days. Thereafter, he approached the DC N'Feroze, but in vain. He, therefore, solicited intervention of this Institution.

#### **PROCEEDINGS**

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning the delay subject to submission of original signed complaint, copy of CNIC and Affidavit on Form 'A'. The matter was taken up with the DC, N'Feroze for report vide letter dated 02.10.2023 followed by reminders. On 29.12.2023, the Deputy Commissioner, N'Feroze submitted reply in which he stated that the report was called from the Assistant Commissioner, N'Feroze who informed that according to Tapedar of the beat, no record of land of the complainant is entered in record of rights and denied to have received illegal gratification from him. The Tapedar's report <sup>was</sup> is silent on the point of providing copies of the record of land to the complainant. After further correspondence and hearings conducted by the Investigating Officer, report was received from the DC N'Feroze on 23.07.2024 stating that copies of record of rights have already been provided to the complainant. He further reported that the complainant also filed Revenue Appeal U/S 161 regarding the said record which is pending before the Additional Deputy



(2)

Commissioner-I, N'Feroze. The report was shared with the complainant for rejoinder vide letter dated 08.08.2024. On 05.09.2024, the complainant appeared and filed an application that on the intervention of this Institution, his grievance has been redressed. He expressed his satisfaction with the report of the Agency and further stated that he had leveled false allegation of illegal gratification against the revenue officials due to frustration. While extending thanks to the Institution he requested to close the complaint.

DECISION

3. In view of the above, the complaint stands disposed of as redressed.

**Given under my hand and seal of Office.**



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
Sitara-e-Imtiaz - PAS  
Ombudsman, Sindh  
Karachi, dated 4th July, 2025

