



DECISION

Complaint No. : POS/ROM/194/2024/RM-169

Name and address of the complainant : Mr. Muhammad Ali R/o. House No.105, Block-D, Shadman Town, near Aisha Siddiqi Masjid, Mirpurkhas.

Name of the Agency Complained against : Mukhtiarkar (Rev), Taluka Hussain Bux Mari, District Mirpurkhas.

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I Regional Director, Mirpurkhas.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST MUKHTIARKAR HUSSAIN BUX MARI ALLEGING FAILURE TO ISSUE SALE CERTIFICATE TO THE COMPLAINANT.**

COMPLAINT:

Mr. Muhammad Ali filed a complaint dated 22-11-2024 wherein he stated that he is owner of a plot, admeasuring one ghunta out of S.No.89, Tapo Pir Azeem Shah, Taluka Hussain Bux Mari. He approached the Mukhtiarkar (Rev) Taluka Hussain Bux Mari for issuance of sale certificate vide application dated 24-10-2024 but the same has not been issued to him. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued notice dated 26-11-2024 to the Mukhtiarkar (Rev) Taluka Hussain Bux Mari for report who in response informed vide letter dated 01.01.2025 that the sale certificate is ready and the complainant may be advised to collect the same from his office. The said position was conveyed to the complainant on his cell No.0317-2291403 who appeared before Investigation Officer, Mirpurkhas on 03-01-2025 and filed a written statement that he has received sale certificate. He extended thanks to this Institution and requested to close further proceedings on his complaint.

FINDINGS:

4. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

DECISION:

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 10th February, 2025