



DECISION

Complaint No. : POS/RN/45/2024/NWS-54.

Name and address of the complainant : Mr. Sanaullah s/o Habibullah, Village Shafiabad, Taluka Nawabshah, District Shaheed Benazirabad.

Name of the Agency Complained against : Education Works.

Name & Designation of Investigating Officer : Khan Muhammad Zardari, Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS). Advisor-F.

Subject : **IN-ORDINATE DELAY IN EXECUTION OF WORK OF GGPS SHAFIABAD SEMIS CODE NO. 417020044 BY EDUCATION WORKS DEPARTMENT SHAHEED BENAZIRABAD.**

THE COMPLAINT:

Mr. Sanaullah filed a complaint dated 17.05.2024 wherein he stated that a tender for the construction of the building of Government Girls Primary School (GGPS), Shafiabad, was advertised on 10.04.2023. However, despite the passage of more than a year, the construction work had not commenced by the contractor as a result of which girls student are compelled to walk one kilometer daily to attend another school. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving of Affidavit on Form "A", other relevant documents and by condoning the delay.
3. This office served notice to the Executive Engineer, Education Works, Shaheed Benazirabad vide his letter dated 22.05.2024 for a report in the matter, who in response informed vide letter dated 28.11.2024 that the rehabilitation of (GGPS) Shafiabad comes under the "Rehabilitation/Reconstruction of High Enrollment Dangerous Primary/Elementary Schools and Provision of Missing Facilities (SDG#4) 2022-23 Programme, District Shaheed Benazirabad ADP-239/2024-25", which was approved with total cost 69.705 (M) and tenders for which were invited. Due to shortage of funds, the work has not been started. The work will be executed upon the availability of sufficient funds.
4. The Agency's report was sent to the complainant for filing rejoinder vide letter dated 16.12.2024. The complainant voluntarily appeared before the Investigating Officer, Shaheed Benazirabad on 10.02.2025 and filed written statement of the date that constructions work of the School is now been executed by the contractor after intervention of this Institution

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and had reached the plinth level. His grievance has been redressed, therefore, he expressed his thanks to this Institution.

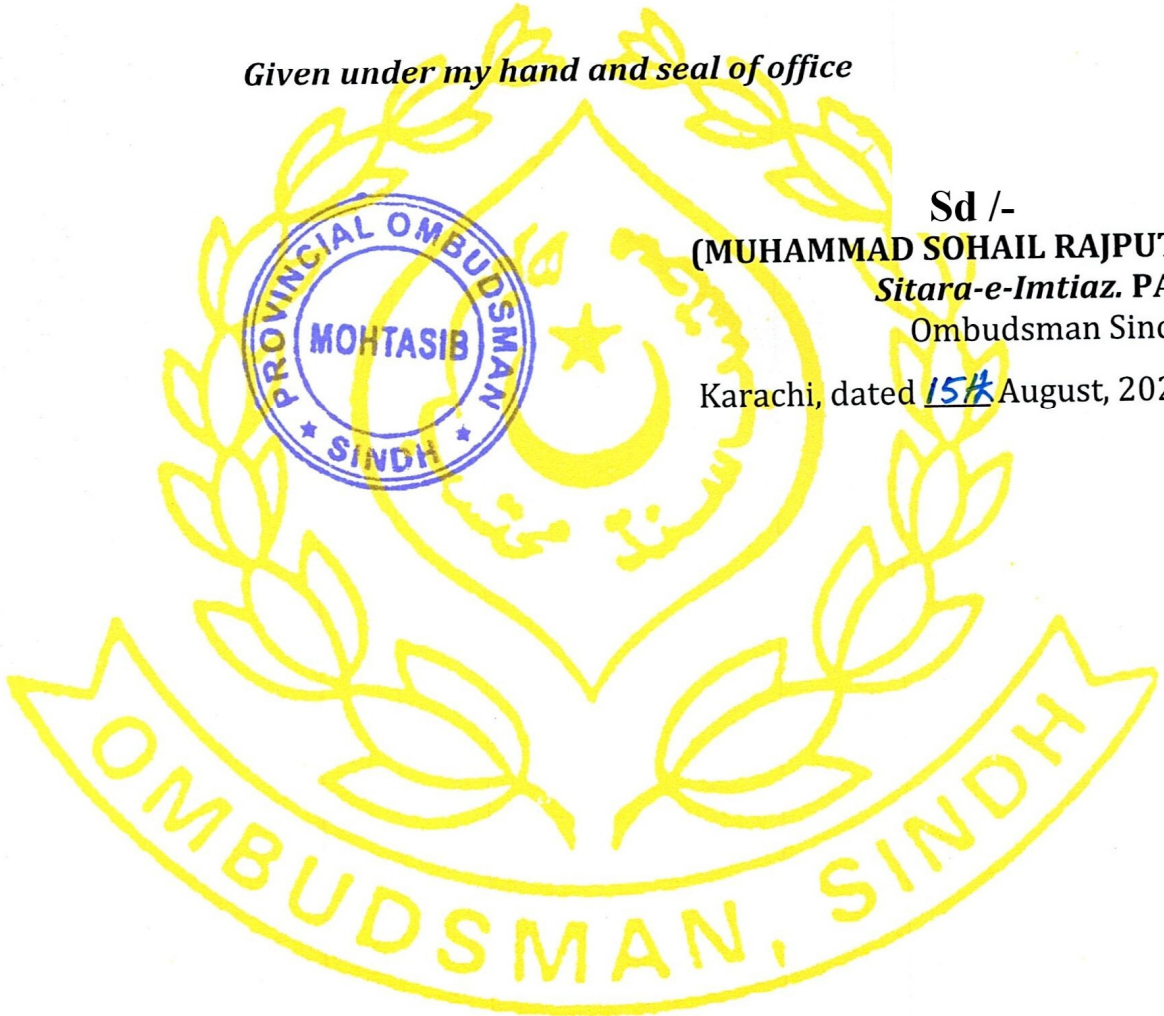
FINDINGS:

5. On the intervention of this Institution, the Agency has redressed the grievance of the complainant.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed.

Given under my hand and seal of office



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated 15th August, 2025