



DECISION

Complaint No. : POS/5432/2024/131/KHS

Name and address of the complainant : Mr. Rana Muhammad Rafique, R/o. 1448-E, Street No. 17, Liaquat Ashraf Colony No. 02 Mehmoodabad No. 06, Karachi.

Name of the Agency Complained against : Police Department

Name & Designation of Investigating Officer : Syed Maqsood Haider, Director, Regional Office South Karachi.

Vetted by : Rehana Ghulam Ali Memon, Advisor (H)

Subject :

COMPLAINT REGARDING NON-REGISTRATION OF FIR AGAINST DISHONOUR OF CHEQUE ISSUED IN FAVOUR OF THE COMPLAINANT.

THE COMPLAINT:

Mr. Rana Muhammad Rafique filed a complaint on 15-11-2024, stating that he had submitted an application on 25-07-2024 to Police Station Risala for registration of an FIR against Mr. Ghulam Fareeduddin alias Khurram Ashrafi, who had issued cheque No.05519308 dated 16-12-2023 amounting to Rs.55,000/- drawn on First Women Bank Ltd, Gulshan-e-Iqbal, Branch. The cheque was dishonored and returned by Meezan Bank, Denso Hall Branch, Karachi on 11-01-2024 with the remarks "Dormant Account". The complainant alleged that despite passage of time and submission of all relevant documents, the SHO, P.S. Risala has failed to register FIR against the accused. He solicited the intervention of this Institute to resolve the matter.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning delay, subject to submission of copy of CNIC and mandatory Affidavit on Form "A". The complainant submitted the necessary documents.
3. The matter was referred to the agency for comments / report. In response, the SHO, P.S. Risala, District City, Karachi, submitted his report vide letter dated 20-01-2025, stating that, after conducting an inquiry, FIR No. 11/2025 dated 28-01-2025 Under Section 489-F of the Pakistan Penal Code (PPC) was registered against the accused.
4. The complainant, in his rejoinder dated 14-03-2025, confirmed that the FIR has been registered and he expressed his gratitude to the institution of the Ombudsman Sindh for addressing his grievance.

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FINDINGS:

5. The grievance of the complainant stands redressed as FIR No.11/2025 mentioned in para-4 registered and the complainant also expressed satisfaction.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), I hereby dispose of the complaint as redressed.

Given under my hand and seal of office.

