



## **DECISION**

**Complaint No.** : POS/575/HYD/2024

**Name and address of the complainant** : Mr. Anwar Ali Memon  
R/o H.No: C/18, Khair Shah Ka Pir Doman Wah Road  
Hyderabad.

**Name of the Agency Complained against** : Municipal Commissioner, Hyderabad Municipal Corporation, Hyderabad.

**Name & Designation of Investigating Officer** : Syed Muhammad Sajjad Hyder, Regional Director,  
Regional Office, Hyderabad.

**Vetted by** : **Muhammad Naseer Jamali, Advisor-N**

**Subject** : COMPLAINT AGAINST HYDERABAD MUNICIPAL CORPORATION ALLEGING NON-PAYMENT OF PENSION TO THE COMPLAINANT

### **Complaint**

Mr. Anwar Ali Memon filed a complaint dated 18.09.2024 wherein he stated that he is a retired employee (BPS-02) of Hyderabad Municipal Corporation. He is 75 years old and visited his bank branch for getting pension but he was informed that the pension amount has not been transferred by the agency. Aggrieved by that, he solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued a notice dated 14.10.2024 to the Municipal Commissioner, HMC Hyderabad and Senior Accounts Officer, HMC Hyderabad for report. In the meantime, the complainant filed a written statement dated 22.11.2024 wherein he informed that department has paid his arrears of pension and his grievance stands redressed. He extended thanks to this Institution and requested to close the case.

### **Findings**

4. On the intervention of this Institution, grievance of the complainant has been redressed by the Agency.

### **Decision**

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



**Sd /-**  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz, PAS  
Ombudsman Sindh

Karachi, dated 9th May, 2025