



DECISION

Complaint No. : POS/3163/2024/68/KHS

Name and address of the complainant : Mr. Ahsan Abbas S/o Anwar Ali, R/o Madina Square, near Okhai Masjid, Kharadar, Karachi.

Name of the Agency Complained against : Karachi Water & Sewerage Corporation

Name & Designation of Investigating Officer : Syed Maqsood Haider, Director, Regional Office (South)

Vetted by : Mr. Asad Ali Khan, Director General-I

Subject : ALLEGED CONTAMINATION AND SEVERE WATER SHORTAGE

THE COMPLAINT

Mr. Ahsan Abbas filed a complaint on 04-07-2024, alleging that due to the non-functioning of two pumping machines, there was an acute shortage of clean/sweet water in Madina Square, near Okhai Masjid, Kharadar, Karachi. He also alleged contamination in the water supply. He, therefore, sought the intervention of the Provincial Ombudsman Sindh in this matter.

PROCEEDINGS

2. The online complaint was proposed to be conditionally admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), by condoning the delay, subject to the submission of the original signed complaint, a copy of the CNIC, and the mandatory affidavit on Form 'A'. However, despite multiple notices dated 08-08-2024, 02-10-2024, and 24-10-2024 sent to his given address, as well as calls made to his available cell number, the complainant remained unresponsive.

DECISION

3. In view of the above, since the complainant has failed to submit the mandatory documents and has not joined the proceedings, I, in the exercise of the powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), hereby drop the proceedings on this complaint on account of non-prosecution and consign the complaint to record.

Given under my hand and seal of this office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh
Karachi, dated ~~30th~~ January 2025