



DECISION

Complaint No. : POS/291/HYD/2024

Name and address of the complainant : Mst. Naheed Afzal wd/o Afzal Hussain
R/o H. No: 555, Darya Road, Kotri,
District Jamshoro

Name of the Agency Complained against : District Accounts Officer (DAO), Jamshoro.

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER
JAMSHORO ALLEGING DISCRIMINATION IN PAYMENT
OF FINANCIAL ASSISTANCE TO THE COMPLAINANT**

Complaint

Mst. Naheed Afzal filed a complaint dated 20.05.2024 wherein she alleged discrimination in payment of Financial Assistance. She stated that her late husband, namely Afzal Hussain was working as Dispenser (BPS-16) at Institute of Chest Diseases, Kotri who died during service on 01.12.2020. She has been paid a share of 62.5% of the service dues but the Financial Assistance amounting to Rs.750,000/- has been disbursed instead of Rs.982,000/- out of total admissible amount of Rs.1,500,000/-. Aggrieved by that, she solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued a notice dated 12.06.2024 to the District Health Officer, Jamshoro and District Accounts Officer, Jamshoro for report. In reply, the District Accounts Officer (DAO) Jamshoro informed vide letter dated 21.06.2024 that the sanction for payment of Financial Assistance was issued by the Health Department, Government of Sindh, Karachi in favour of legal heirs of deceased i.e Mst.Naheed Afzal (widow) Rs.750,000/- and Mr. Jahanzeb Arfeen (son) Rs: 750,000/- during financial year 2023-24 after fulfillment of codal formalities. He enclosed the copy of sanction order as an evidence.
4. The complainant appeared before Investigating Officer, Regional Office, Hyderabad on 19.09.2024 and filed a written statement showing satisfaction that the amount of Financial Assistance has been distributed as per inheritance law and requested to close further proceedings on her complaint.

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Findings

5 The investigation of the case did not establish maladministration in the payment of Financial Assistance which has been distributed in favour of legal heirs as per law.

Decision

6. In view of the above and in exercise of powers vested in me Under Section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office

Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi dated *5th* June, 2025

