



## **DECISION**

**Complaint No.** : POS/8024/2022/HYD/2023/10

**Name and address of the complainant** : Mr. Khadim Hussain Mastoi  
R/o P.O Piyaro Lund Taluka Jhando Mari District  
Tando Allahyar.

**Name of the Agency Complained against** : District Council, Hyderabad.

**Name & Designation of Investigating Officer** : Abdul Wahab Memon, Consultant / Director,  
Regional Office, Hyderabad.

**Vetted by** : **Muhammad Naseer Jamali, Advisor-N**

**Subject** : COMPLAINT AGAINST DISTRICT COUNCIL  
HYDERABAD ALLEGING FAILURE TO PAY THE  
INCREASED PENSION TO THE COMPLAINANT ON THE  
PATTERN OF GOVERNMENT OF SINDH

### **Complaint**

Mr. Khadim Hussain Mastoi filed a complaint dated 30.11.2022 wherein he stated that he is a pensioner of District Council Hyderabad. The Government of Sindh had increased pension of retired employees by 15% w.e.f. 01.07.2019 but the agency did not pay him increased pension. He approached the agency for payment of pension on the pattern of Government of Sindh but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 09.01.2023 to the Chief Officer, District Council, Hyderabad for report. The case was heard on 07.03.2023, attended by the Additional Director, Local Government, Chief Officer, District Council, Hyderabad and the complainant. The Chief Officer assured that the matter of the complainant will be resolved as per policy of Government of Sindh.
4. Subsequently, the Administrative Officer, District Council, Hyderabad informed vide letter dated 29.05.2023 that outstanding arrears of pension amounting to Rs.43,149/- have been paid to the complainant.
5. The report of the agency was sent to the complainant for rejoinder vide letter dated 11.11.2024, who appeared before the Investigating Officer, Hyderabad on 07.02.2025 and filed a written statement that he has received the arrears of pension and his grievance has been redressed.

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(2)

**Findings**

6. On the intervention of this Institution, grievance of the complainant has been redressed by the Agency.

**Decision**

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
*Sitara-e-Imtiaz, PAS*  
Ombudsman Sindh

Karachi, dated 18<sup>th</sup> March, 2025

