



DECISION

Complaint No. : POS/7666/2022/HYD/456

Name and address of the complainant : Mr. Sarfaraz Ahmed s/o Muhammad Hussain
R/o Shop No: 06, Garden Road Kotri District
District Jamshoro.

Name of the Agency Complained against : District Accounts Office, Thatta.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Regional Director,
Regional Office, Hyderabad.

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER THATTA ALLEGING INORDINATE DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT

Complaint

Mr. Sarfraz Ahmed filed a complaint dated 28.11.2023 wherein he stated that he was working as Sub-Engineer in Public Health Engineering Division, Thatta and retired from service on 07.01.2022. He has submitted his case for payment of service dues at District Accounts Office Thatta but the same is being delayed without any reason. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 22.12.2022 to the District Accounts Officer, Thatta and Executive Engineer, Public Health Engineering Division, Thatta for report. The District Accounts Officer, Thatta informed vide letter dated 27.01.2023 that monthly pension of the complainant had already started in the month of June, 2022 and cases for payment of commutation and encashment of LPR are under process. The District Accounts Officer, Thatta vide subsequent report dated 27.02.2023 informed that commutation, amounting to Rs.2,291,159/- has been paid to the complainant through payroll dated 20.02.2023 and enclosed the copy as an evidence.
4. The agency's report was sent to the complainant for rejoinder vide letter dated 10.03.2023 who submitted rejoinder vide dated 27.03.2023 that the G.P. Fund and encashment of LPR have not been paid to him. The District Accounts Officer, Thatta informed vide letter dated 28.10.2024 that all admissible service dues have been paid to the complainant.
5. The complainant vide written statement dated 20.11.2024 confirmed that he has received all service dues and offered thanks to this Institution.

Findings

6. On the intervention of this Institution, the grievance of complainant has been redressed by the agency.

Decision

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 26th December, 2024

