



DECISION

Complaint No. :

POS/3062/KR-64/2024

**Name and address
of the complainant :**

Mr. Muhammad Ali Shujrah, House No.46, 1st Floor, Block-H, Bhattai Colony, Korangi Crossing, Karachi.

**Name of the Agency
complained against :**

Town Municipal Corporation (TMC), Gadap Town

**Name & Designation of
Investigating Officer :**

Mr. Iqbal Nafees Khan
Director, Regional Office, Korangi, Karachi

Subject :-

**ALLEGED DELAY IN PAYMENT OF OUTSTANDING DUES BY
TOWN MUNICIPAL CORPORATION (TMC) GADAP TOWARDS
WORKS DONE BY THE COMPLAINANT IN THE YEAR 2022**

THE COMPLAINT

Mr. Muhammad Ali Shujrah filed a complaint on 26.06.2024 stating that he had performed repair and renovation services for District Council Karachi for Rs.1,985,450/-, of which Rs.600,000/- have been paid to him. The balance amount was still outstanding despite repeated approaches to the department concerned. Therefore, he sought this office's intervention for the redressal of his grievance.

PROCEEDINGS

2. The complaint was referred to the Municipal Commissioner, TMC Gadap Town, for a report. In response, the Municipal Commissioner, TMC Gadap, vide letter No. TMC/G/TMC/86/2024 dated 02.10.2024, reported that following the reorganization of seven DMCs and one District Council Karachi into 25 TMCs under the Sindh Local Government Act, 2013 (amended 2021), assets, liabilities, and human resources were transferred to the respective TMCs. The complainant had previously rendered services to the District Council, and the related liability has been transferred to TMC Gadap. However, the balance payment to him could not be processed due to insufficient funds. The concerned Administrative Department of Govt. of Sindh has been approached for the allocation of additional funds to settle the outstanding liabilities.

3. A hearing was held on 02.10.2024, attended by Mr. Sohail Hameed Kazi, Law Officer, TMC Gadap; Mr. Iftikhar Ahmed Dayo, Chief Accounts Officer, TMC Gadap; and the complainant. The Chief Accounts Officer confirmed that Rs. 14,62,817, including a Rs. 100,000 Security Deposit, was owed to the complainant by TMC Gadap and requested assistance for allocation of funds from Govt. of Sindh to settle these liabilities.

FINDINGS

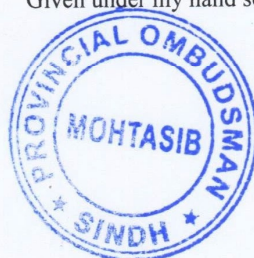
4. The Agency acknowledged the complainant's claim of Rs. 14,62,817 and assured that it would be settled on a priority basis once funds are released.

DECISION

5. In view of the foregoing and exercise of the power vested under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, I direct the Municipal Commissioner, TMC Gadap, Karachi, to make payment of the outstanding dues to the complainant within 60 days of receipt of this Order.

6. A copy of this Order is forwarded to the Additional Chief Secretary, Local Government, Housing & Town Planning Department, Government of Sindh, to ensure compliance.

Given under my hand seal of office.



(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz: PAS
Ombudsman, Sindh

Karachi, dated the 19th November, 2024