



## DECISION

Complaint No.	:	POS/ROM/361/2025/RM-397
Name and address of the complainant	:	Mr. Mevo Mahraj, R/o. Village Bukhari Farm, Deh-222, Taluka Kot Ghulam Muhammad, District Mirpurkhas.
Name of the Agency Complained against	:	District Manager, People's Primary Healthcare Initiative Sindh (PPhi), Mirpurkhas.
Name & Designation of Investigating Officer	:	Mr. Zulfiqar Ali Junejo, T.I Consultant/Regional Director, Mirpurkhas.
Vetted by	:	<b>Muhammad Naseer Jamali, Advisor-N</b>
Subject	:	

### COMPLAINT REGARDING INORDINATE DELAY IN PAYMENT FOR REPAIR WORKS OF PPHI DISPENSARY AT RAMZAN KALRO, TALUKA DIGRI

#### Complaint

Mr. Mevo Mahraj filed a complaint dated 28.08.2025 wherein he alleged that he has done the floor repairing work @ Govt. Dispensary Ramzan Kalro Taluka Digri on the verbal orders of District Manager, PPhi, Mirpurkhas. He submitted a bill for payment, amounting to Rs.24,950/- but the same has not been paid to him despite lapse of more than 06 months. Aggrieved by that, he solicited intervention of this Institution.

#### Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.

3. This office issued a notice dated 04.09.2025 to the District Manager, PPhi, Mirpurkhas for report, who in response informed vide letter dated 16.09.2025 that after getting post facto formal approval of the competent authority, the dues of the complainant, amounting to Rs.24,900/- have been paid vide cheque dated 13.09.2025.

4. A copy of the agency's report was sent to the complainant for rejoinder vide letter dated 19.09.2025, who appeared before Investigating Officer Mirpurkhas on 24.09.2025 and filed a written statement that the agency has paid his dues and his grievance has been redressed.

#### Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

#### Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

**Given under my hand and seal of the office**



Sd/-  
**(MUHAMMAD SOHAIL RAJPUT)**  
*Sitara-e-Imtiaz, PAS*  
Ombudsman Sindh

Karachi, dated 17 October, 2025