



## **DECISION**

**Complaint No.** : POS/4224/2022/Hyd-301/RM-31

**Name and address of the complainant** : Mr. Jameel Ahmed Kalroo,  
R/o. Wassayo Khan Kalroo,  
District Tando Allahyar.

**Name of the Agency Complained against** : i. District Education Officer (Primary) Tando Allahyar.  
ii. District Health Officer, Tando Allahyar.

**Name & Designation of Investigating Officer** : Mr. Zulfiqar Ali Junejo, T.I  
Consultant/Regional Director, Mirpurkhas.

**Vetted by** : **Muhammad Naseer Jamali, Advisor-N**

**Subject** : COMPLAINT AGAINST THE AGENCIES ALLEGING NON-COMPLETION OF HEALTH AND EDUCATION FACILITIES AT VILLAGE WASAYO KHAN KALROO, TALUKA TANDO ALLAHYAR

### **Complaint**

Mr. Jameel Ahmed Kalroo filed an online complaint dated 30.07.2022 wherein he stated that the construction work of Govt. Middle School and Medical Dispensary @ Village Wasayo Khan Kalroo, Taluka Tando Allahyar have not been completed since long despite his efforts with the agencies. Aggrieved by that, he solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 31-03-2023 to the District Education Officer (Primary) and District Health Officer, Tando Allahyar for report. The District Education Officer (Primary), Tando Allahyar informed vide letter dated 07.11.2024 that Government Boys Primary School at village Wasayo Khan Kalroo has been completed and the building has been handed over to the Headmaster, Government Boys Primary School, Wasayo Khan Kalroo. He enclosed the copy of handing over possession certificate as an evidence.
4. The District Health Officer, Tando Allahyar informed vide letter dated 14.01.2025 that a medical dispensary @ village Wasayo Khan Kalroo was approved during year 2013-14. He visited the medical dispensary on 14.01.2025 and found the following deficiencies:

- *Roof of building mostly damaged.*
- *Doors and windows not found.*
- *Bathrooms condition damaged and not functional*
- *No water supply system.*
- *No boundary wall.*
- *No furniture.*
- *No color or white wash.*
- *Floor tiles are damaged.*



(2)

5. The case was heard on 20.02.2025, attended by Assistant Engineer Building Division Tando Allahyar who informed that the Health Department has not taken over the possession of medical dispensary. He assured that the required deficiencies will be rectified. Subsequently, the work was completed and the building of medical dispensary was handed over to the District Health Officer, Tando Allahyar on 25.03.2025.

6. The District Health Officer, Tando Allahyar vide his letter dated 09.04.2025 informed that a weekly medical facilities are provided to the villagers until a proper SNE for the medical dispensary has been approved by the Government.

7. The Investigation Officer Mirpurkhas contacted the complainant, Jameel Ahmed Kalroo on his cell number 0300-3039975. He confirmed the position and thanked this Institution for redressal of public interest grievance of the villagers.

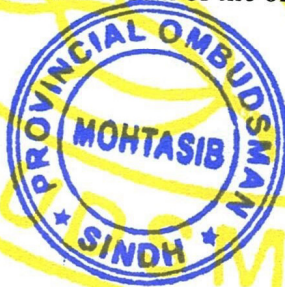
#### Findings

8. On the intervention of this Institution, grievance of the complainant has been redressed by the agencies.

#### Decision

9. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
*Sitara-e-Imtiaz, PAS*  
Ombudsman Sindh

Karachi, dated 05<sup>th</sup> May, 2025