



DECISION

Complaint No. : POS/1749/2021/NWS-26.

Name and address of the complainant : Mr. Muhammad Ishaque Arain and others,
House No. 49, Madina Town, Manuabad, Nawabshah,
District Shaheed Benazirabad.

Name of the Agency Complained against : Municipal Committee, Nawabshah.

Name & Designation of Investigating Officer : Khan Muhammad Zardari,
Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).
Advisor-F.

Subject : **ALLEGED INACTION ON THE COMPLAINTS MADE REGARDING NON-AVAILABILITY OF PROPER SEWERAGE SYSTEM.**

THE COMPLAINT:

Mr. Muhammad Ishaque Arain and others filed a joint complaint dated 30.03.2021 wherein they stated that their Mohalla Madina Town does not have a sewerage system, resulting in the accumulation of sewerage water in the streets which creates unsanitary and hazardous conditions for the residents. Aggrieved by this, they approached the former Chairman of the Municipal Committee, Nawabshah and requested him for laying a drainage and sewerage line but of no avail. Therefore, they solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving of copy of CNIC, Affidavit on Form "A" and by condoning the delay.
3. This office issued notice to the Chief Municipal Officer, Municipal Committee, Nawabshah, District Shaheed Benazirabad dated 26.04.2021 for report, followed by multiple reminders. In response, Municipal Commissioner, Municipal Corporation, Shaheed Benazirabad reported vide his letter dated 11.10.2024 that an estimate for the execution of the drainage line in the complainant's colony, amounting to Rs.950,000/-, had been prepared. However, due to inflation in construction material costs, he requested the concerned Engineer to revise the estimated cost. The Scheme will be executed on availability of funds.

4. A copy of Agency's report was sent to the complainant for filing rejoinder vide letter dated 25.10.2024 and he was also requested for the same during the hearing on 29.10.2024 but no response was received from him.

FINDINGS:

5. The matter related with the policy of the Local Government of Sindh regarding the allocation of funds for development schemes as per need assessment. Besides, the complainants lost their interest in pursuing their complaint. Accordingly, further proceedings in the complaint are dropped.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint accordingly.

Given under my hand and seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated 13th January, 2025