



## **DECISION**

**Complaint No.** : POS/793/2024/Hyd-RM-80

**Name and address of the complainant** : Mr. Yousuf s/o. Ghulam Hussain,  
R/o. Akbar Colony, Tando Allahyar.

**Name of the Agency Complained against** : Deputy Director, Local Government Tando Allahyar

**Name & Designation of Investigating Officer** : Mr. Zulfiqar Ali Junejo, T.I  
Consultant/Regional Director, Mirpurkhas.

**Vetted by** : **Muhammad Naseer Jamali, Advisor-N**

**Subject** : **COMPLAINT AGAINST UNION COUNCIL KAMARO TALUKA TANDO ALLAHYAR ALLEGING NON-ISSUANCE OF RESIDENCE CERTIFICATE TO THE COMPLAINANT**

### **Complaint**

Mr. Muhammad Yousuf filed a complaint dated 10.10.2024 wherein he stated that he approached the Secretary, Union Council Kamaro for issuing "Residence Certificate" to him but he refused to issue the same. Aggrieved by that, he solicited intervention of this Institution.

### **Proceedings**

- The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
- This office issued a notice dated 05.12.2024 to the Chairman, Union Council Kamaro, Taluka Tando Allahyar for report. The case was heard on 10.03.2025, attended by the Secretary, Union Council Kamaro who submitted report wherein he informed that the complainant is not resident of village Pir Ashraf Shah, Union Council Kamaro, nor he submitted any documentary evidence of his residence in support of his claim.
- The agency's report was sent to the complainant for rejoinder vide letter dated 11.03.2025, followed by a reminder and telephone call on his cell number 0327-3207528 but he did not respond.

### **Decision**

- In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of due to non-prosecution, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.
- This also disposes of another complaint No.866/2024/Hyd-RM-56, filed by same complainant, on same subject issue and also against same agency.

**Given under my hand and seal of the office**



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
*Sitara-e-Imtiaz, PAS*  
**Ombudsman Sindh**

**Karachi, dated 7<sup>th</sup> May, 2025**