



## **DECISION**

Complaint No. : POS/RN/09/2025/NWS-09.

Name and address of the complainant : Mr. Zulfiqar Ali s/o Khabar Khan Zardari,  
Village Ghandia, U.C. Mehrabpur, Taluka Sakrand,  
District Shaheed Benazirabad.

Name of the Agency Complained against : Health Department.

Name & Designation of Investigating Officer : Khan Muhammad Zardari,  
Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).  
Advisor-F.

Subject : **COMPLAINT AGAINST MST. SHABIRAN ZARDARI, LADY HEALTH WORKER (LHW), HEALTH CENTRE SHAMIL UNNAR FOR FREQUENT ABSENCE FROM THE DUTY AND SALE OF GOVERNMENT MEDICINES.**

### **THE COMPLAINT:**

Mr. Zulfiqar Ali filed a complaint dated 13.01.2025 wherein he stated that lady health worker Mst. Shabiran Incharge of Health Centre Village Shamil Unnar, Taluka Sakrand District Shaheed Benazirabad remains absent from duty and does not provide medicines to poor patients. The Medicines provided by the Government for centre were being sold out. Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS:**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving Affidavit on Form "A", other relevant documents and by condoning the delay.

3. This office issued a notice to the District Health Officer. Shaheed Benazirabad vide letter dated 15.01.2025 for report. In response, he submitted a report vide letter dated 31.01.2025 stating that Mst. Shabiran contracted court marriage under Criminal Misc. Application No. 1615 of 2024. She remained absent therefore, her salary was withheld. Thereafter she moved application for transfer and she was transferred to Basic Health Unit, (BHU) Gupchani, vide letter dated 05.12.2024 where she joined her duty on 07.12.2024. Her salary was released after joining duty. She has also submitted a statement wherein she disclosed that complainant was her ex-husband and since she has contracted second marriage, he got annoyed and used to harass her and file false complaints against her.



4. The contents of Agency's report were shared with the complainant for filing rejoinder but no response was received from him.

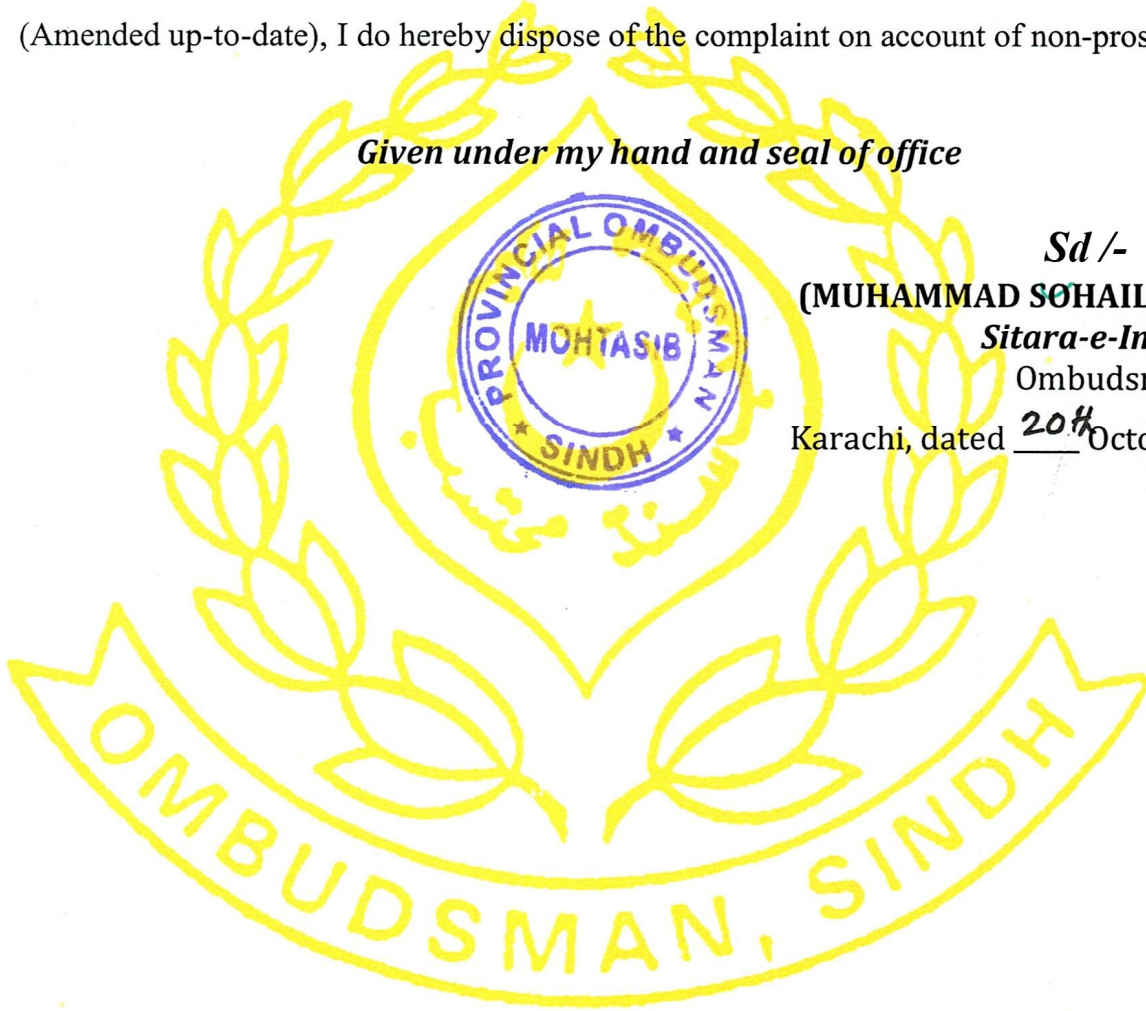
**FINDINGS:**

5. The proceeding reveals no maladministration on the part of the Agency. The complainant also lost his interest to pursue his complaint therefore, further proceedings are dropped at this stage.

**DECISION:**

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint on account of non-prosecution.

*Given under my hand and seal of office*



*Sd /-*

(MUHAMMAD SOHAIL RAJPUT)

*Sitara-e-Imtiaz. PAS*

Ombudsman Sindh

Karachi, dated 20<sup>th</sup> October, 2025