



DECISION

Complaint No. :
Name and address of the complainant : POS/ROM/160/2024/RM-140
Mst. Zubaida widow d/o Bashir Ahmed and Noor Bano
R/o. Police Lines, Mirpurkhas.
Name of the Agency Complained against : District Accounts Officer, Sanghar.
Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Regional Director, Mirpurkhas.
Vetted by : Mr. Muhammad Naseer Jamali,
Subject : Advisor-N

**COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER
SANGHAR ALLEGING UNJUST STOPPAGE OF FAMILY
PENSION OF THE COMPLAINANT.**

COMPLAINT:

Mst. Zubaida filed a complaint dated 04-10-2024 wherein she stated that she was a family pension holder after the death of her mother, Noor Bano (family pension holder) being widow daughter of the pensioner i.e. her late father Bashir Ahmed. Her family pension has been stopped since July, 2024 by the District Accounts Officer, Sanghar. She approached the District Accounts Officer, Sanghar for restoration of her family pension but all in vain. Aggrieved by that, she solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under section 10 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), after receiving mandatory affidavit on Form-A, other relevant papers and by condoning the delay.
3. This office issued notice dated 09-10-2024 to District Accounts Officer, Sanghar for report. The case was heard on 30-10-2024, attended by Sr. Auditor/Focal Person, District Accounts Officer Sanghar who submitted report that the family pension in favour of the complainant has been resorted. The agency's representative produced pension roll slip of Oct-2024 wherein Rs.58,428/- have been paid to the complainant including the arrears. The complainant sent a letter dated 31.10.2024 wherein she confirmed that her grievance has been redressed and offered gratitude to this Institution.

FINDINGS:

4. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

DECISION:

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd/-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 20th November, 2024