



## DECISION

Complaint No. : POS/2017/2024/NWS-51.

Name and address of the complainant : Mr. Sher Muhammad Rind,  
R/o. Village Thangoona, Taluka Sakrand, District Shaheed Benazirabad.

Name of the Agency Complained against : Food Department.

Name & Designation of Investigating Officer : Khan Muhammad Zardari,  
Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).  
Advisor-F.

Subject : **COMPLAINT REGARDING ALLEGED NON-PROVISION OF BARDANA.**

### **THE COMPLAINT:**

Mr. Sher Muhammad Rind filed a complaint dated 05.04.2024 wherein he stated that he cultivates wheat crop over 25 acres. He frequently approached the concerned Food Centre but he had not been issued Bardana (empty bags). Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS:**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), subject to submission of copy of CNIC, Affidavit on Form "A" and by condoning the delay.
3. This office issued notice to the District Food Controller, Shaheed Benazirabad dated 15.05.2024 for report who in response informed vide letter dated 13.06.2024 that the Bardana (empty bags) have been provided to the complainant.
4. The Agency's report was sent to the complainant for rejoinder vide letter dated 20.06.2024, who in response appeared on 19.07.2024 before the Investigation Officer, Shaheed Benazirabad and filed written statement that he has been issued "Bardana" (empty bags) on intervention of this Institution. He expressed thanks to this Institution for redressal of his grievance.

### **FINDINGS:**

5. On the intervention of this Institution, the Agency has issued the "Bardana" to the complainant and grievance stands redressed.

**DECISION:**

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed.

*Given under my hand and seal of office*



**Sd /-**

**(MUHAMMAD SOHAIL RAJPUT)**

**Sitara-e-Imtiaz. PAS**

Ombudsman Sindh

Karachi, dated 26<sup>th</sup> December, 2024

