



DECISION

Complaint No. : POS/7953/2023/KR-80

Name and address of the complainant : Mr. Umar Khan,
C/o. Stylo Shoes, near Jahanzeb Haleem, Sector-33,
Korangi No. 2, Karachi

Name of the Agency Complained against : Sindh Employees' Social Security Institution (SESSI)

Name & Designation of Investigating Officer : Mr. Muhammad Shoaib Ahmed Siddiqui,
Director, Regional Office, Korangi, Karachi

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **ALLEGED DELAY IN REGISTRATION OF EMPLOYEES OF M/S. STYLO SHOP BY SESSI FOR WANT OF BRIBE.**

COMPLAINT

Mr. Umar Khan, filed a complaint on 02.10.2023 stating that he had approached the SESSI to register his workers for their welfare but the concerned officers of SESSI were using delaying tactics on one pretext or the other and asking for bribe. He, therefore, sought our intervention in the matter.

PROCEEDINGS

2. The complaint after admission was referred to agency for report. In response, the Director, SESSI, District Korangi, endorsed a copy of letter dated: 13.12.2023 to this institution wherein he had informed that he had conducted inquiry and recorded statements of the concerned officials. During the course, all the concerned employees appeared before the complainant to recognize them as to who had demanded bribe for registration of his workers but the complainant failed to recognize any of the employees. However, grievance of the complainant was resolved.

FINDINGS

3. During hearing held on 14.12.2023, the Director, SESSI and representative of the complainant appeared and confirmed that the matter was resolved.

DECISION

4. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 11/2 February, 2025