



DECISION

Complaint No. : POS/389/HYD/2024

Name and address of the complainant : Mst: Fozia wd/o Abdul Jabbar Gaho
C/o Rafique Ahmed Daudpota, P.O Nasarpur Dongh Muhallah
Taluka & District Tando Allahyar

Name of the Agency Complained against : District Accounts Officer (DAO), Matiari.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Director,
Regional Office, Hyderabad.

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER
MATIARI ALLEGING NON-RESTORATION OF 100%
FAMILY PENSION TO THE COMPLAINANT AFTER
MARRIAGE OF HER TWO STEP DAUGHTERS

Complaint

Mst. Fozia wd/o Abdul Jabbar Gaho filed a complaint dated 27.06.2024 wherein she stated that she and her two unmarried step daughters, Mst. Rizwana and Rubina were family pension holders in respect of her deceased husband. Her step daughters have been married and she approached the District Accounts Officer Matiari for restoration of 100% family pension in her favour but to no avail. Aggrieved by that, she solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 24.09.2024 to the District Accounts Officer (DAO) Matiari for report. who in response informed vide letter dated 04.10.2024 that the family pension of Mst. Rizwana and Rubina has been stopped after receipt of their nikahnamas and 100% family pension has been restored in favour of the complainant.
4. The copy of agency's report was sent to the complainant for rejoinder vide letter dated 23.10.2024. The complainant vide her written statement dated 25.11.2024 confirmed that the agency has released 100% family pension in her favour and her grievance has been redressed. She extended thanks to this Institution and requested to close her case.

Findings

- 5 On the intervention of this Institution, the grievance of complainant has been redressed by the Agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 29th January, 2025