



DECISION

Complaint No. : POS/3918/2023/NWS-108/SGR-50

Name and address of the complainant : Mr. Atta Hussain,
R/o. Jumma Khan Janwari, Sinjhor Road, Sanghar.

Name of the Agency Complained against : Schools Education

Name & Designation of Investigating Officer : Fazal Muhammad Shaikh,
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi
Advisor-S

Subject : **COMPLAINT REGARDING ALLEGED NON-AVAILABILITY OF FURNITURE AT GOVT. BOYS PRIMARY SCHOOL, JUMA KHAN JANWARI, DISTRICT SANGHAR.**

THE COMPLAINT:

Mr. Atta Hussain, filed a complaint on 26.05.2023 against Schools Education, regarding alleged non-availability of furniture at Govt. Boys Primary school, Jumma Khan Janwari, District Sanghar causing problems to the students. The complainant had frequently approached the concerned agency for redressal of his grievances, but to no avail. Aggrieved by that, he solicited the intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and by condoning the delay.

3. This office issued notice to District Education Officer (Primary) vide letter dated 31.10.2023 followed by multiple reminders. In response, the District Education Officer (Primary) Sanghar informed vide his letter dated 07.10.2024, that the grievances of the complainant regarding non-availability of furniture in his village school have been redressed and 04 Benches, 01 Chair as well as solar system including 01 ceiling fan have been purchased from the SMC Funds for the said school.

4. Meanwhile the complainant also confirmed the report of agency and submitted his statement, wherein, he has offered his thanks to this Institution on redressal of his grievance and requested to close the further proceedings on his complaint.

FINDINGS:

5. Since the grievances of the complainant has been redressed, no further proceedings is required in the matter.

DECISION:

6. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of this office.



- Sd \-

(Muhammad Sohail Rajput)

Sitara-e-Imtaiz. PAS

Ombudsman Sindh,

Karachi, dated 09-12-2024