



DECISION

Complaint No. : POS/9468/ROJ-253(JBD)/2023

Name and address of the complainant : Mr. Nazir Ahmed s/o Ghous Bux, r/o Mohalla Dastagir Colony, Jacobabad.

Name of the Agency Complained against : Revenue Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN ISSUANCE OF SALE CERTIFICATE IN RESPECT OF PLOTS OF THE COMPLAINANT.

Complaint:

Mr. Nazir Ahmed filed his complaint dated 22-11-2023, against the revenue officials of Taluka Jacobabad regarding delay in issuance of sale certificate in respect of his plots. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agency for comments. In response, the Mukhtiarkar (Revenue) Jacobabad vide his office letter dated 10-10-2024 reported that the sale certificate has already been issued by the then Mukhtiarkar Jacobabad and delivered to the complainant on 2-2-2024. He enclosed copies of supporting documents as evidence.

3. The report of the Agency alongwith enclosures was sent to the complainant for confirmation vide this office letter dated 15-10-2024. In response, the complainant appeared before the Investigating Office on 18.10.2024 and filed his application stating that due to intervention of the Institution of the Provincial Ombudsman Sindh, his grievance has been redressed by the agency, and therefore he does not want any further proceedings.

Findings:

4. On the intervention of this institution, the grievance of the complainant has been resolved, which is also confirmed by him vide his application dated 18-10-2024. Hence no further action is required.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 21st February, 2025