



## **DECISION**

Complaint No. : POS/RN/81/2025/NWS-81.

Name and address of the complainant : Mr. Mashooque Ali Zardari,  
Resident of village Ghulam Qambar Zardari, Taluka  
Nawabshah, District Shaheed Benazirabad.

Name of the Agency Complained against : Executive Engineer Irrigation,  
Dad Division, Shaheed Benazirabad.

Name & Designation of Investigating Officer : Khan Muhammad Zardari,  
Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).  
Advisor-F.

Subject : **COMPLAINT REGARDING DISMANTLING OF  
HEAD OF WATER COURSE AND SUPPLY OF  
WATER AGAINST SANCTIONED DESIGN.**

### **THE COMPLAINT:**

Mr. Mashooque Ali Zardari filed a complaint dated 14.05.2025 wherein he has stated that his 30 acres of agricultural land is located on Water Course 02-L of Bambho Minor wherein 04 water courses are sanctioned but the heads of those water courses are broken hence extra water beyond the sanctioned quantity of water is being supplied at head causing a shortage of water for tail end users. He repeatedly approached the agency but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS:**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving copy of CNIC, Affidavit on Form "A" and by condoning the delay.
3. This office issued notice to the Executive Engineer Irrigation, Dad Division, Shaheed Benazirabad vide letter dated 15.05.2025 who in response appeared and submitted report vide his letter dated 21.05.2025 that currently the water courses are running as per design and specification.
4. The Agency's report was shared with the complainant for submission of rejoinder. In response he appeared and filed statement of the date confirmed that his grievance has been resolved and he expressed his thanks to this Institution for redressal of his grievance.

### **FINDINGS:**

5. On the intervention of this Institution, the Agency has redressed the grievance of the complainant.

**DECISION:**

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed.

*Given under my hand and seal of office*



*Sd /-*  
**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz. PAS**  
Ombudsman Sindh

Karachi, dated 3rd October, 2025

