



DECISION

POS/3856/KR-93/2024

Complaint No. :

Name and address
of the complainant :

Name of the Agency
complained against :

Name & Designation of
Investigating Officer :

Subject :-

Mr. Azam Ahmed, House No.K-477, Khadi Stop, Korangi No.5,
Karachi.

Town Municipal Corporation (TMC), Landhi

Mr. Iqbal Nafees Khan,
Director, Regional Office, Korangi

**INACTION BY TMC LANDHI ON COMPLAINTS REGARDING
ALLEGED TRESPASS CAUSED BY GHAZI RESTAURANT IN
FRONT OF THE SHOP OF THE COMPLAINANT**

THE COMPLAINT

Mr. Azam Ahmed filed a complaint on 30.08.2024, alleging that he operates his business under the name "Al-Hafeez Biryani & Foods." He claimed that his neighbor, M/s. Ghazi Restaurant regularly places tables and chairs in front of his shop, an area for which he pays a fee to TMC. He further stated that he approached TMC Landhi and the Assistant Commissioner for redressal, but no action was taken.

PROCEEDINGS

2. The complaint was referred to the Agency for a report. The Director (LT&R/A.E), TMC Landhi, vide letter dated 31.10.2024, stated that field staff visited the site and reported that tables and chairs belonging to the complainant's restaurant were placed directly in front of his shop. The chairs and tables of M/s. Ghazi Restaurant were found within its designated limits, except for two tables positioned behind the complainant's tables. The report noted that M/s. Ghazi Restaurant has been paying fee to TMC for these tables.

3. The report further highlighted that the complainant opened his shop approximately one year ago, whereas M/s. Ghazi Restaurant has been in business for 20 years. It was also mentioned that the complainant stopped paying TMC's fee after February 2024, whereas M/s. Ghazi Restaurant has consistently paid fee to both TMC and KMC.

4. The report was forwarded to the complainant for a rejoinder on 05.11.2024. Despite reminders sent on 18.11.2024 and 05.12.2024, the complainant failed to respond.

FINDINGS

5. The complainant has failed to submit his rejoinder despite multiple reminders. Presumably, he has nothing to contest the agency's report.

DECISION

6. Given the above, the complaint stands disposed of due to non-prosecution.

Given under my hand seal of office.



Sd/-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz: PAS

Ombudsman, Sindh
Karachi, the 13th January, 2025