



DECISION

Complaint No. : POS/3311/2022/KM/KW

Name and address of the complainant : Mst. Najma Ara, House no. 275, Sector 15-B, Orangi Town, Karachi.

Name of the Agency Complained against : Sindh Police

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri, Director, Regional Office, Keamari (west).

Vetted by : Mr. Rafiuzzaman Siddiqui, Advisor-B

Subject : COMPLAINT AGAINST SUB-INSPECTOR POLICE, CHAUDHRY AFZAL POSTED AT POLICE STATION SURJANI, KARACHI.

COMPLAINT

Mst. Najma Ara filed a complaint dt: 15.06.2022 wherein she stated that her plot No. L-65 Sector 4-B, Surjani Town, has been encroached by a landgrabber in collusion with Sub-Inspector Chaudhry Afzal of Surjani Police Station. She approached the SHO, Surjani Town, who deputed Mr. Muhammad Iqbal, ASI, Police Station, Surjani Town to conduct the enquiry. The complainant sought the assistance of the concerned officers to resolve the issue but to no avail. Aggrieved by this, she approached the Ombudsman Office for its intervention in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after submission the copy of CNIC, Affidavit on Form 'A' and by condoning the delay.
3. The matter was taken up with the Station House Officer (SHO) of Police Station, Surjani Town, who informed that in order to resolve the matter of the complainant, enquiry into the subject matter was entrusted to Mr. Muhammad Iqbal, SIP. Mr. Iqbal recorded the statements of the residents of the area, who confirmed that complainant Mst. Najma Ara is the genuine owner of plot No. L-65 Sector 4-B, Surjani Town. Accordingly, the Enquiry Officer, took necessary measures against the encroachers.
4. In the meantime, the complainant submitted letter dt: 17.10.2024 stating that after intervention of Ombudsman Office, her problem stands resolved and has now got the possession of her plot. The complainant appreciated the efforts taken by the Ombudsman's Office for redressal of her grievance.

FINDINGS

5. Perusal of the record revealed that the complainant is genuine owner of plot No.L-65, Sector 4-B, Surjani Town, which was encroached by a landgrabber. However, her grievance has been redressed after intervention of this office.

DECISION

6. In view of the above, the complaint has been redressed and consigned to record.

Given under my hand and seal of office.



SD/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated: 25/11 November, 2024