



DECISION

Complaint No. : POS/48/ROJ-48(JBD)/2024

Name and address of the complainant : Mr. Arsalan s/o Sher Khan Buriro, r/o Village Sher Khan Buriro, Thul, District Jacobabad.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mr. Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT WHO RETIRED AS STENOGRAPHER FROM JUDICIAL DEPARTMENT.

Complaint:

Mr. Arsalan Buriro, retired Stenographer of the Judicial Department, Jacobabad filed his complaint dated 18.4.2024 against the District Accounts Officer, Jacobabad regarding delay in payment of his service dues. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agency for comments. In response, the District Accounts Officer, Jacobabad vide his office letter dated 24.7.2024 reported that the payment on account of encashment of LPR amounting to Rs.1,231,800/-; Commutation amounting to Rs.3,815,932/-; and G.P. Fund amounting to Rs.189,411/-; have been made to the complainant through SAP System. He enclosed a copy of SAP payment of the same as evidence.

3. The report of the Agency was communicated to the complainant for confirmation. In response, the complainant appeared before the Investigating Officer on 5.8.2024 and submitted his request that since his grievance has been redressed, further proceedings on his complaint may be stopped.

Findings:

4. I have examined the proceedings of the case, which clearly indicate that the grievance of the complainant, after intervention of this Institution, has been redressed by the agency, which has also been confirmed by the complainant.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 19th November, 2024