



DECISION

Complaint No. : POS/4311/2023 NWS-116/SGR-55

Name and address of the complainant : Ms. Anum Qadeer,
P.O. Deh-22 Jamrao, Taluka Sinjhor,
District Sanghar.

Name of the Agency Complained against : Accountant General Sindh, Karachi

Name & Designation of Investigating Officer : Fazal Muhammad Shaikh,
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi
Advisor-S

Subject : **COMPLIANT AGAINST ALLEGED ILLEGAL BLOCKING OF SALARY ID OF COMPLAINANT.**

COMPLAINT:

Ms. Anam Qadeer filed an online complaint on 09-06-2023 against A.G Sindh and School Education Department wherein she alleged non-payment of salaries on her appointment as Early Child Teacher (ECT) since 2018. She further informed that before this, she was appointed as Drawing Teacher in the year 2015 but was removed from service and Accountant General Sindh had blocked her ID in SAP. Subsequently, she had been appointed as Early Child Teacher in 2018 but her blocked ID is not being opened by A.G Sindh. The complainant had frequently approached the concerned agency for redressal of her grievance but to no avail. Aggrieved by that, she solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted U/S-10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning delay.
3. This office issued notice to the Accountant General Sindh, Karachi for report vide letter dated 30-10-2023. In response, Deputy Accountant General Sindh informed vide letter dated 14.11.2023 that this office had referred the matter to SGA&CD, Govt. of Sindh, Karachi vide letter dated 30-06-2023 for opinion in consultation of Law Department Government of Sindh. However, this office has accorded permission to DAO Sanghar for unblocking the SAP ID of the complainant subject to conditions mentioned in permission letter of AG. Sindh dated 07.08.2023.
4. The agency report was sent to the complainant for rejoinder vide letter dated 22.11.2023 who in response, appeared before Investigation Officer Sanghar on 07.12.2023 and filed written statement that her matter is resolved and her ID has been unblocked. She requested to close further proceeding on her complaint.

FINDINGS:

5. The complaint was genuine and redressed on the intervention of this Institution.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province for Sindh Act 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh
Karachi, dated 2nd June 2025