



## DECISION

Complaint No.	:	POS/245/HYD/2024
Name and address of the complainant	:	Mr. Ameer Muhammad R/o House No. A/23, Phase-I, Qasimabad, Hyderabad.
Name of the Agency Complained against	:	i. Senior Superintendent of Police Hyderabad ii. District Accounts Officer (DAO), Hyderabad
Name & Designation of Investigating Officer	:	Syed Muhammad Sajjad Hyder, Regional Director, Regional Office, Hyderabad.
Vetted by	:	<b>Muhammad Naseer Jamali, Advisor-N</b>
Subject	:	<u>COMPLAINT REGARDING INORDINATE DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT</u>

### Complaint

Mr. Ameer Muhammad filed a complaint dated 02.05.2024 wherein he stated that he retired from service on 23.08.2023 as Inspector in Police Department. He has not been paid leave encashment and commutation despite lapse of more than 9 months despite his approaches. Being aggrieved, he solicited intervention of this Institution,

### Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory documents and by condoning the delay.

3. This office issued a notice vide letter dated 12.06.2024 to the Deputy Inspector General of Police, Hyderabad. In response, the Drawing and Disbursing Officer of SSP Office Hyderabad informed vide letter dated 24.06.2024 that the bill for payment of 365 days leave encashment, amounting to Rs.906,307/- and bill of commutation, amounting to Rs.2,747,281/- have been submitted in the office of DAO Hyderabad.

4. The matter was taken up with DAO Hyderabad vide letter dated 02.09.2024, who in response informed vide letter dated 12.11.2024 that the complainant has been paid leave encashment, commutation and final payment of G.P. Fund. He enclosed the computer-generated slips of payments as an evidence.

5. The report of DAO Hyderabad was sent to the complainant for rejoinder vide letter dated 20.12.2024, followed by reminders but he did not respond. This presumes that the complainant has lost interest to pursue his case after redressal of his grievance.

### Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint stands disposed of as redressed.

*Given under my hand and seal of the office*



*Sd/-*

(MUHAMMAD SOHAIL RAJPUT)  
*Sitara-e-Imtiaz, PAS*  
Ombudsman Sindh

Karachi dated 20th October, 2025