



## **DECISION**

**Complaint No.** : POS/8881/ROJ-240(JBD)/2023

**Name and address of the complainant** : Mr. Sanaullah s/o Mohammad Azeem Sarki r/o Station Road, Thul, P.O. & Taluka Thul, District Jacobabad.

**Name of the Agency Complained against** : Finance Department

**Name & Designation of Investigating Officer** : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

**Vetted by** : Advisor-M Mir Hussain Ali

**Subject** : COMPLAINT REGARDING DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT.

### **Complaint:**

Mr. Sanaullah Sarki, retired Deputy Superintendent of Police filed his complaint dated 24.10.2023 against maladministration in the office of the District Accounts Officer, Jacobabad, as dues pertaining to his service are not being paid, although he retired on 31-12-2022. He therefore requested this Institution to intervene in the matter.

### **Proceedings:**

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the agency for comments. In response, the District Accounts Officer, Jacobabad vide his office letter dated 29-4-2024 reported that commutation amounting to Rs.4,002,891/- and encashment of LPR amounting to Rs.1,320,600/- have been paid to the complainant through SAP system.

3. The report of the agency was communicated to the complainant on 13.5.2024. The complainant Mr. Sanaullah Sarki appeared before the Investigating Officer and submitted in writing that his service dues on account of commutation and encashment of LPR have been released. He further stated that the G.P Fund claim will be submitted later as he remained posted at various places during his service period.

### **Findings:**

4. I have examined the proceedings of the case, which clearly indicate that the grievance of the complainant has been redressed, which is also confirmed by the complainant.

### **Decision:**

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”

**Sd /-**

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 10th February, 2025

