



DECISION

POS/24/2025/KC

Complaint No. :

Name and address
of the complainant :

Shaikh Jawaid,
R/o. House No. L-422, Sector 5-L, North Karachi.

Name of the Agency
complained against :

Police Department

Name & Designation of
Investigating Officer :

Mr. Iqbal Nafees Khan
Regional Director, Karachi Central.

Subject :-

**ALLEGED INACTION OF THE POLICE REGARDING
RECOVERY OF OUTSTANDING AMOUNT FROM A
PRIVATE INDIVIDUAL**

COMPLAINT

Mr. Shaikh Jawaid, Proprietor of Bisma Sourcing, Karachi, lodged a complaint on 24.01.2025, stating that an amount of Rs. 6,90,000/- remained outstanding against Mr. Anjum Subhani in connection with a business transaction. Despite repeated demands, the said amount had not been returned. The complainant further alleged that although the matter was reported to the Police, no action was taken. He, therefore, requested the intervention of this office for redressal.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended in 2020), after condoning the delay and subject to the submission of an Affidavit on Form- "A" by the complainant.
3. Upon scrutiny, it was observed that the dispute in question is of a civil nature arising out of a financial transaction between private parties. As such, the matter does not fall within the jurisdiction of the Police. Furthermore, despite instructions, the complainant failed to submit the mandatory affidavit on Form- "A", thereby not fulfilling the procedural requirement for further proceedings.

DECISION

4. In view of the foregoing, the complaint is held to be non-maintainable and is accordingly rejected.
5. The complainant, however, is at liberty to seek remedy through a competent court of civil jurisdiction, if he so desires.

Given under my hand and seal of this office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz (PAS)
OMBUDSMAN SINDH
Karachi, dated; **18th** August, 2025