



## **DECISION**

**Complaint No.** : POS/ROK-250/(Khp)/2025

**Name and address of the complainant** : Mr. Ameer Bux, S/o Din Muhammad Bozdar,  
R/o Bozdar Wada, Taluka Thari Mirwah,  
District Khairpur.

**Name of the Agency Complained against** : Shah Abdul Latif University Khairpur

**Name & Designation of Investigating Officer** : **AHMED BAKHSH GHUMRO,**  
Consultant / Incharge, Regional Office Khairpur

**Vetted by** : **Mr. Ghulam Sarwar, Advisor-J**

**Subject** : **COMPLAINT AGAINST SHAH ABDUL LATIF UNIVERSITY  
AUTHORITIES FOR ALLEGEDLY MARKING THE  
COMPLAINANT'S DAUGHTER ABSENT IN THREE PAPERS  
OF THE ASSOCIATE DEGREE OF SCIENCE (A.D.S) PART-II  
EXAMINATION.**

### **COMPLAINT**

Mr. Ameer Bux Bozdar submitted a complaint on 10-03-2025 stating that his daughter, Ms. Sana Batool, had appeared in all papers of the Associate Degree of Science (A.D.S) Part-II Annual Examination 2021. He alleged that Shah Abdul Latif University, Khairpur, erroneously marked her absent in three papers of the said examination. Despite submitting relevant documents, including the attendance sheet, and repeatedly approaching university authorities, no action was taken. He further stated that his daughter had passed her M.A. Final (English) and the erroneous result was jeopardizing her future. Accordingly, he sought the intervention of this Institution.

### **PROCEEDINGS**

02. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to submission of an Affidavit on Form "A".

03. Upon completion of codal formalities, the matter was taken up with the Controller of Examinations, Shah Abdul Latif University, Khairpur, on 25-03-2025 for seeking comments. In response, the Controller reported on 08-04-2025 that the grievance of the complainant's daughter had been redressed. He also submitted the original Marks Certificate of the Associate Degree of Science (Part-II) A.D.S. Pass issued in the name of complainant.

04. The agency's report and the original Marks Certificate were shared with the complainant on 11-04-2025 for rejoinder. On the same date, the complainant submitted a rejoinder stating that the grievance stood resolved through the intervention of this Institution. He expressed gratitude and requested that the matter may be closed.

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**FINDINGS**

05. The grievance of the complainant has been redressed following the intervention of this Institution.

**DECISION**

06. In view of the above, the complaint is hereby **disposed of as redressed** and **consigned to the record**.

“Given under my hand and seal of office”



Sd /-  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh  
Karachi, dated 30th April, 2025

