



DECISION

Complaint No. : POS/6317/2021/HYD/255

Name and address of the complainant : Mr. Tariq Ali & others
R/o U.C Unarpur, Taluka Manjhand,
District Jamshoro.

Name of the Agency Complained against : (i) District Health Officer, Jamshoro.
(ii) Executive Engineer Buildings Division, Jamshoro.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Director,
Regional Office, Hyderabad.

Vetted by :

Subject : **Muhammad Naseer Jamali, Advisor-N**

**COMPLAINT AGAINST THE AGENCIES ALLEGING
NON-COMPLETION OF RURAL HEALTH CENTRE
(RHC) BUILDING AT UNARPUR, DISTRICT
JAMSHORO**

Complaint

Mr. Tariq Ali and others filed a joint complaint dated 02.12.2021 wherein they stated that the upgradation of Rural Health Centre Unarpur from Basic Health Unit was approved by the District Government Jamshoro during the year 2014 but the same has not been completed. They requested the concerned agencies for completion of scheme but to no avail. Aggrieved by that, they solicited intervention of this Institution.

Proceedings

2. The case was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to the submission of Affidavit on Form "A" and other relevant documents and by condoning the delay.

3. This office issued preliminary notice dated 31.12.2021 to the Deputy Commissioner, Jamshoro, XEN Buildings Division Jamshoro and District Health Officer, Jamshoro for report. In response, the XEN, Buildings Division Jamshoro informed vide letter dated 14.01.2022 that subject scheme, "Health Facility Scheme of up-gradation from BHU to the level of RHC at Unarpur was approved in 2014 to be executed through District ADP, Jamshoro as under:

- (a) ADP-287 (Up-gradation to the level of RHC at Unarpur, Ward and indoor block, Taluka Manjhand).
- (b) ADP-288 (Up-gradation to the level of RHC at Unarpur, Admin Block/OPD Block, Taluka Manjhand)

He added that work on Scheme No: 1, ADP-287 was stopped due to non-release of funds since last two years. However, the Scheme No: 2 ADP-288 Admin Block/OPD Block is operational.

Cont'd.....P/2.....

4. The Investigating Officer Hyderabad visited the Rural Health Centre Unarpur on 09.06.2023 in the presence of following:

- i. Dr. Faheemuddin Qureshi, Deputy Director, D.G. Office (Health) Hyderabad.
- ii. Mr. Muhammad Ashraf Abbasi, AEN, Buildings, Jamshoro.
- iii. Dr. Nadeem Ali Jatui, Medical Superintendent, Manjhand
- iv. Dr. Mohammad Amin, DM-PPHI
- v. Dr. Zakir Samo DNC-PPHI
- vi. Dr. Santosh Kumar, ADHO, Jamshoro.

5. The building of Rural Health Centre, Unarpur was found completed which was handed over to the Incharge Medical Officer, PPHI, Unarpur. The building consisted of 13 rooms with required facilities. The Incharge Medical Officer informed that all essential services are available as mentioned below:

- a. Free medicines are provided to the patients as per requirements;
- b. Vaccination Centre for babies is functional.
- c. Gynecology ward is functional.
- d. Ultrasound facility available.
- e. Ambulance facility for 24 hours for shifting of patients is also available'

The RHC Unarpur was operated properly by the PPHI and required facilities were being provided to the patients. He enclosed the photographs as an evidence.

Findings

6. On the intervention of this Institution, the grievance of complainant has been redressed by the Agency.

Decision

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd/-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 23rd December, 2024