



DECISION

Complaint No.	:	POS/RBH/207/2025
Name and address of the complainant	:	Mr. Gul Hassan S/o Mohammad Bachal Mallah, R/o Town Committee Ward No-09, Taluka Talhar District Badin.
Name of the Agency Complained against	:	Shah Abdul Latif University, Khairpur.
Name & Designation of Investigating Officer	:	Mr. Abdul Wahab Memon, Regional Director, Badin
Vetted by	:	Mr. Fasihuddin Khan, Advisor-Z
Subject	:	COMPLAINT AGAINST TOWN COMMITTEE TALHAR REGARDING NON-SUPPLY OF WATER TO THE RESIDENTS AT WARD NO-09, TALHAR TOWN.

THE COMPLAINT

Mr. Gul Hassan and others filed a complaint on 21.05.2025, against the Town Committee, Talhar for failure to supply potable water at ward No-09 since last four months. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), after receiving mandatory Affidavit on form "A" and other relevant documents for investigation.
3. The matter was taken up with the Chairman, Town Committee Talhar and the Executive Engineer PHED, Badin vide letter dated 13.06.2025 for report. In response the Town Officer, Town Committee Talhar submitted vide letter dated 23.06.2025 that the matter had been resolved and the water was being supplied regularly to the house of the complainant and other residents of the said ward.
4. Report was shared with the complainant who appeared before the Investigating Officer on 24.06.2025 and submitted his written statement to confirm the resolution of his grievance by the Agency. He also expressed gratitude to this Institution for providing them an early relief and requested to close the complaint.

DECISION

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of the Ombudsman for Province of Sindh Act. 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of this office.

Sd/-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz : PAS

Ombudsman, Sindh

Karachi, dated: 18th September, 2025

