



DECISION

Complaint No. : POS/1774/ROK-59/(Khp)/2023

Name and address of the complainant : Mr. Muhammad Aslam, S/o Ghulam Rasool,
Rtd. Junior Clerk, R/o Village & P.O Tando Mir Ali,
Taluka Thari Mirwah, District Khairpur.

Name of the Agency Complained against : Town Committee Tando Mir Ali

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **DELAY IN PAYMENT OF PENSION ARREARS AND INCREASES TO THE COMPLAINANT WHO RETIRED FROM SERVICE ON 31-12-2017.**

COMPLAINT

Mr. Muhammad Aslam filed a complaint on 02-03-2023, stating that he retired as Junior Clerk from Town Committee Tando Mir Ali, Taluka Thari Mirwah, Khairpur, on 31-12-2017. He reported having received pension for 41 months but his pension for the remaining 19 months, along with the increases, totaling Rs. 209,678/-, had not yet been paid. He, therefore, sought the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing, subject to the submission of an Affidavit on Form "A".

03. After completing the required formalities, the matter was referred to the Town Officer, Town Committee Tando Mir Ali, Taluka Thari Mirwah, on 27-03-2023, for comments. However, the agency failed to submit a report despite the passage of nine months. On 26-12-2024, the Investigating Officer contacted the complainant, Mr. Muhammad Aslam, on his provided cell number (0344-7410828). The complainant confirmed that he had received all the outstanding dues from the Town Committee Tando Mir Ali.

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FINDINGS

04. The complainant's grievance has been redressed following the intervention of this Institution.

DECISION

05. In light of the foregoing, the complaint is hereby disposed of as redressed and consigned to record.

"Given under my hand and seal of office"

