



DECISION

Complaint No. : POS/6068/2023/SGR-75

Name and address of the complainant : Mr. Raza Muhammad Makorani,
C/o. Sachay Dino Warya, Tando Adam, District Sanghar.

Name of the Agency Complained against : PHED / Local Govt.

Name & Designation of Investigating Officer : Fazal Muhammad Shaikh,
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi
Advisor-S

Subject : **INACTION ON THE APPLICATION MADE FOR CONSTRUCTION OF THE DRAINAGE SYSTEM IN THE VILLAGE OF COMPLAINANT.**

THE COMPLAINT:

Mr. Raza Muhammad Makorani filed a complaint dated 04-08-2023 against Secretary, Union Council Peeral Makorani, stating therein that the residents of his village are facing problems due to overflowing of sewerage water in the streets of village as there is no drainage system. He approached the concerned agency for redressal of his grievance, but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date).

3. This office issued notice to the Executive Engineer, PHED, Sanghar for report vide this office letter dated 24-10-2023 with a copy to complainant for submission of Affidavit on Form 'A' alongwith copy of CNIC, followed by reminders. In response, the Executive Engineer, PHED, Sanghar has informed that the complainant has raised allegation against Secretary, Union Council, Peeral Makorani hence Local Govt. Department may be approached for comments.

4. That, the matter was taken up with the Assistant Director, Local Govt. Sanghar vide this office letter dated 13-02-2024 and matter remained under correspondence. The Additional Director, Local Govt. Sanghar filed his report dated 16-09-2024 and enclosed the report of Chairman, U.C. Gujhro vide his letter dated 12-09-2024, stating therein that grievances of complainant have been redressed by carrying out earth filling work at village Peeral Makorani and enclosed the photographs of earth filling work as evidence. Besides that, he informed that he has approached the MPA for construction of new sewerage scheme / road at Peeral Makorani, Taluka Tando Adam, who has included it in his recommended schemes and the Executive Engineer, PHED, Sanghar has subsequently invited the tenders for subject scheme. He further requested that matter may kindly be closed as the requested action for redressal of the grievance of the complainant is being taking.

Contd.P/2...

(2)

5. The report of the agency alongwith enclosures was sent to the complainant vide this office letter dated 16-09-2024 for his rejoinder, but he did not respond.

FINDINGS:

6. Since the problem of the complainant is being resolved, no further proceeding is required in the matter.

DECISION:

7. In view of the above, the complaint stand~~s~~as redressed and disposed of accordingly.

Given under my hand and seal of the office.



Sd/-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz; PAS
Ombudsman Sindh,
Karachi, dated 30th June, 2025

