



## DECISION

Complaint No. : POS/69/2024/SGR-181

Name and address of the complainant : Mr. Ghulam Din, S/o. Mohammad Achar,  
R/o. Village Haji Murad Ali Sher, P.O. Shahpur Chakar, Deh  
Yaro Dahari Taluka Shahdadpur, District Sanghar.

Name of the Agency Complained against : Local Govt. Department.

Name & Designation of Investigating Officer : Ghulam Shabir Memon,  
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi  
Advisor-S

Subject : REQUEST FOR ISSUANCE OF BIRTH CERTIFICATE OF  
COMPLAINANT'S SON AND COMPLAINT AGAINST ISSUING  
FALSE DEATH CERTIFICATE OF THE WIFE OF THE  
COMPLAINANT.

### THE COMPLAINT:

Mr. Ghulam Din S/o Muhammad Achar filed a complaint dated 25-10-2024, against Local Govt. Union Council, Daim Khan Dhamara, District Sanghar, alleging that a fake death certificate has issued in respect of his wife, Mst. Naimat Khatoon, who is alive. The complainant who has two wives, both named Naimat Khatoon, stated that the error has hindered the issuance of his son's birth certificate. Despite repeated efforts to resolve the issue with the Union Council, no action has been taken. Aggrieved by that, he solicited the intervention of this Institution.

### PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents.

3. This office issued notice to Chairman, Union Council, Haji Daim Khan Dhamara, Local Government Department vide this office letter dated 14-11-2024 for report. Meanwhile, and representative of UC appeared on 10.12.2024 for the hearing before the investigating officer. The complainant submitted a statement indicating that his grievance regarding the issuance of his son's birth certificate and the correction of his wife's death certificate has been addressed by the concerned agency and it has been resolved. The complainant further stated that he doesn't wished to pursue further inquiry into the matter and requested that the case may be closed.

### FINDINGS:

4. On the intervention of this Institution, the agency has redressed the grievance of the complainant.

### DECISION:

5. In view of the above, in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office.*



Sd /-  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz; PAS  
Ombudsman Sindh  
Karachi, dated March, 2025  
7th