



DECISION

Complaint No. : POS/07/2024/HYD/35

Name and address of the complainant : Mr. Ali Muhammad Memon, Ex-Deputy Director, R/o Flat # 28, Al-Safia Residency, Deeplai Colony, Hyderabad

Name of the Agency Complained against : Managing Director, Sindh Solid Waste Management (SSWMB)

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director, Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT REGARDING NON-PAYMENT OF BOARD ALLOWANCE TO THE COMPLAINANT**

Complaint

Mr. Ali Muhammad Memon, a retired Deputy Director, Energy Department filed a complaint dated 28.02.2023 wherein he stated that he served at Sindh Solid Waste Management Board as Deputy Director (BPS-18) on deputation basis for a period of one-year vide Notification No.SO-II (SGA&CD) 1-33/2015 dated 16.11.2017. He was repatriated to his parent department on 24.04.2019 but in accordance with the SSWMB Act 2014, Section 5(6), Honoria and privileges for the Officers/ Officials were allowed as additional incentive in the shape of allowances with regular salary including Board Allowance. The agency had failed to pay Board allowance for last 5½ months of deputation period despite his approaches. Being aggrieved, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory documents and by condoning the delay.
3. This office issued a notice dated 30.01.2024 to the Managing Director, Sindh Solid Waste Management Board, Karachi for report, followed by reminders but no response was received.
4. The complainant appeared before Investigating Officer, Regional Office Hyderabad on 17.02.2025 and filed a written statement that he has been paid an amount of Rs.312,000/- (Three hundred twelve thousand only) through cheque bearing No.50020500 dated 18.11.2024 on account of his arrears of Board allowance. He expressed his gratitude for this Institution in resolving his grievance.

Findings

5. Based on the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi dated 17th October, 2025