



DECISION

Complaint No. : POS/RN/46/2024/NWS-55

Name and address of the complainant : Mr. Ali Sher s/o Noor Muhammad Keerio,
Village Wali Muhammad Keerio, Sityaro, Taluka Sakrand,
District Shaheed Benazirabad.

Name of the Agency Complained against : Food Department.

Name & Designation of Investigating Officer : Khan Muhammad Zardari,
Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).
Advisor-F.

Subject :

COMPLAINT REGARDING ALLEGED NON-PROVISION OF BARDANA (WHEAT BAGS) TO THE COMPLAINANT.

THE COMPLAINT:

Mr. Ali Sher filed a complaint dated 20.05.2024 wherein he stated that he approached the Food Department for provision of empty wheat bags (Bardana). He alleged that the officials demanded huge amount of bribe and distribution of "Bardana" was based on favoritism. Being aggrieved, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving of mandatory Affidavit on Form "A", copy of CNIC, other relevant documents and by condoning the delay.

3. This office issued notice to the District Food Controller, Shaheed Benazirabad vide letter dated 04.06.2024 for report. In response, he informed vide letter dated 13.06.2024 that target fixed for the season of wheat procurement in District Shaheed Benazirabad for 2023-24 has been achieved and Bardana has been supplied to growers by 15.04.2024. However, the complainant could not provide the necessary documentation to receive "Bardana", hence his request was not entertained.

4. The Agency's Report was shared with the complainant for any rejoinder. In response, he appeared before the Investigation Officer, Shaheed Benazirabad on 02.07.2024 and filed a written statement wherein he withdrew his instant complaint showing satisfaction

on Agency's Report and their assurance regarding the supply of "Bardana" in the next wheat procurement season, if desired by complainant, upon completion of formal codal formalities.

FINDING:

5. The complainant, having been satisfied with the Agency's Report, has chosen to withdraw the complaint.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as withdrawn.

Given under my hand and seal of office

- Sd \-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 07th ~~October~~ ^{Nov}, 2024

