



## DECISION

Complaint No.	:	POS/3976/2024/HYD/587
Name and address of the complainant	:	Mr. Muhammad Taufique, R/o Sheikh Mohalla, P.O. Bhitshah, near Wasim Juna Shop, Shah Habib Chowk, Taluka Hala, District Matiari.
Name of the Agency Complained against	:	District Health Officer (DHO) Matiari
Name & Designation of Investigating Officer	:	Syed Muhammad Sajjad Hyder, Regional Director, Regional Office, Hyderabad.
Vetted by	:	<b>Muhammad Naseer Jamali, Advisor-N</b>
Subject	:	<b>COMPLAINT REGARDING NON-ISSUANCE NOC/ RELIEVING ORDER TO THE COMPLAINANT</b>

### Complaint

Mr. Muhammad Taufique filed an online complaint dated 25.08.2024 wherein he stated that he was an employee (Vaccinator) of EPI in Health Department and posted at Matiari. He has been selected as a Primary School Teacher and requested the District Health Officer Matiari for issuing NOC to join his job as Primary School Teacher (BPS-14) in School Education & Literacy Department, Govt. of Sindh but he refused to issue NOC to him. Aggrieved, he solicited intervention of this Institution.

### Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory documents and by condoning the delay.

3. This office issued a notice dated 14.11.2024 to the District Health Officer (DHO) Matiari for report, followed by a reminder. The DHO, Matiari informed vide letter dated 16.12.2024 that the complainant, Mr. Taufiq Ahmed ex-Vaccinator (BPS-06) Health Department mostly remained absent from his duty. He has been appointed as a PST and joined duty there without NOC/Relieving Order by the Health Department. The complainant has also failed to return back official motorcycle allotted to him as a Vaccinator. The complainant is guilty of misconduct under service laws/rules.

4. The report of the agency was sent to the complainant for rejoinder vide letter dated 10.02.2025 but he did not respond despite issuance of two reminders.

### Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of on account of non-prosecution. The Secretary of Health Department is directed to take necessary action against the complainant if any act of violation of discipline is established against him.

*Given under my hand and seal of the office*



*Sd/-*  
**(MUHAMMAD SOHAIL RAJPUT)**  
*Sitara-e-Imtiaz, PAS*  
**Ombudsman Sindh**

Karachi dated 17<sup>th</sup> October, 2025