

# DECISION

## THE COMPLAINT(S)

This institution was in receipt of following complaints filed by respective complainants as listed below during the year 2023:-

| S. No. | Name of the Complainant | Complaint No.               | Agency complained against | Date of Institution |
|--------|-------------------------|-----------------------------|---------------------------|---------------------|
| 01     | Mr. Adeel Rasool        | POS/674/ROK- 17/(Khp)/2023  | SALU Khairpur             | 24-01-2023          |
| 02     | Mr. Mashooq Ali         | POS/8021/ROK-223/(Khp)/2023 | Revenue Department        | 04-10-2023          |
| 03     | Mr. Shamsuddin Pato     | POS/8427/ROK-229/(Khp)/2023 | Irrigation Department     | 18-10-2023          |

2. The complainants stated that they had approached the respective Agencies time and again but all in vain. Therefore they sought intervention of Provincial Ombudsman Sindh to redress their grievances.

## PROCEEDINGS

3. The complaints were admitted under Section 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) and the same were referred to the respective Agencies for preliminary reports. In response, the Agencies submitted their report and the same were shared with complainant for rejoinder. But they did not respond till to date despite various reminders.

## DECISION

4. Since the complainants seem to have lost their interest to pursue their respective complaints, I, therefore, in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), do hereby dispose of the complaints on account of non-prosecution.

“Given under my hand and seal of office”



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated: 5th June, 2025