



DECISION

Complaint No. : POS/861/SKK-20/2024

Name and address of the complainant : Mst. Bashiran wd/o. Nazir Ahmed,
C/o. Farooq Katpar, Shopkeeper, Kiryana Store,
Kandhra Chowk, Taluka Rohri, District, Sukkur

Name of the Agency Complained against : Town Officer,
Town Committee, Kandhra

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Dhoon,
Director, Regional Office, Sukkur

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **INORDINATE DELAY IN PAYMENT OF SERVICE DUES IN RESPECT OF HUSBAND OF THE COMPLAINANT.**

COMPLAINT

Mst. Bashiran wd/o. Nazir Ahmed, filed a complaint on 07.02.2024 and alleged inordinate delay in payment of service dues in respect of her husband who was originally an employee of Union Council Kandhra and after its merger he alongwith other employees was transferred to Municipal Committee, Rohri w.e.f.13.12.2005 and died during service on 26.03.2008. After exhausting her efforts, she solicited our intervention in the matter.

PROCEEDINGS

2. The matter was taken up with the Chief Municipal Officer, Municipal Committee, Rohri and Town Officer, Town Committee, Kandhra. In response, the CMO, Rohri vide his report dated: 25.09.2024 stated that the deceased had rendered service in Municipal Committee, Rohri from 13.12.2005 to 26.03.2008 and according to Rules, the Municipal Committee, Rohri will pay pension contribution for the period to his family as per share of services rendered there.
3. The Town Officer, Town Committee, Kandhra vide his report dated: 25.09.2024 informed that the husband of the complainant Nazir Ahmed was an employee of Union Council Kandhra and had not served in Town Committee Kandhra. He also enclosed the list of employees letter dated: 30.12.2024, who were transferred from Municipal Committee, Rohri to Town Committee, Kandhra but his name was not included in the list due to oversight.
4. To resolve the issue, the Investigating Officer fixed the matter to hear both the parties on 25.03.2025 which was attended by the Deputy Director, Local Govt. Sukkur, Town Officer, Town Committee, Kandhra and Office Superintendent, Municipal Committee, Rohri and after discussing the matter at length it was held that from the date of appointment i.e. 27.09.1985, the incumbent served in Union Council, Kandhra and after its merger all employees of Union Council Kandhra including the

(2)

complainant were transferred to Municipal Committee, Rohri w.e.f.13.12.2005 and thereafter the complainant died on 26.03.2008. Later-on, due to bifurcation of M.C Rohri the defunct Union Council, Kandhra was restored and upgraded as Town Committee Kandhra and accordingly all those employees of Union Council were sent to Town Committee Kandhra excluding the incumbent of the deceased Mr. Nazir Ahmed due to oversight.

FINDINGS

5. The deceased employee was serving in Union Council Kandhra since his appointment on 27.09.1985 and he served in Municipal Committee Rohri from 13.12.2005 to 26.03.2008 (02 Y 03 M 13 days). Accordingly, Town Committee, Kandhra is liable to pay pension benefits to the complainant / legal heirs and Chief Officer, Municipal Committee, Rohri has to contribute according to his share.

DECISION

6. In view of the above, the Town Officer, Town Committee Kandhra and Chief Municipal Officer, Municipal Committee, Rohri are hereby directed to pay all service dues to the widow of deceased Nazir Ahmed as per share within **60 days**, under intimation to this offices.

Given under my hand and seal of office.



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated; **7th** August, 2025

