



## **DECISION**

**Complaint No.** : POS/9080/ROK-249/(Khp)/2023

**Name and address of the complainant** : Mr. Muhammad Alim Memon, Rtd. Director, SSIC  
C/o Zahid Sanitary Store, Thana Road, Pir Jo Goth,  
Taluka Kingri, District Khairpur.

**Name of the Agency Complained against** : Sindh Small Industries Corporation

**Name & Designation of Investigating Officer** : **AHMED BAKHSH GHUMRO,**  
Consultant/Incharge, Regional Office Khairpur

**Vetted by** : **Mr. Muhammad Misbah Tunio, Advisor-J**

**Subject** : **ALLEGED DELAY IN GRANT OF INCREASE IN PENSION  
AND ARREARS THEREOF AS ALLOWED BY THE GOVT.  
VIDE NOTIFICATION DATED. 07-08-2009.**

### **COMPLAINT:**

Mr. Muhammad Alim Memon, filed a complaint on 13-11-2023 alleging that Management of Sindh Small Industries Corporation was not allowing him 15% increase in pension and arrears thereof as per Finance Department, Government of Sindh notification dated. 07-08-2009. He claims to have approached the Management many times but no response was being given. He, therefore, sought intervention of this Institution.

### **PROCEEDINGS:**

02. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), subject to submission of copy of CNIC, an Affidavit on Form "A" and by condoning delay. After completion of codal formalities, the matter was taken up with Managing Director, Sindh Small Industries Corporation (SSIC), Karachi, on 12-12-2023 for comments / report. In response, the Director (Finance), SSIC, Government of Sindh, Karachi, submitted report on 25-01-2024 that increase of 15% as per said notification had already been approved.

03. Said report was shared with complainant on 26-01-2024 for rejoinder, if any. In response, the complainant filed rejoinder on 29-01-2024 wherein he raised certain points, and same was sent to Managing Director, SSIC, Karachi, on 04-03-2024. In response, the Joint Director (Administration), SSIC, Karachi, submitted second report on 11-03-2024 along with statement showing 15% increase on commuted portion of the complainant.



04. Accordingly, Joint Director / Incharge of Regional Office Sukkur, was asked to submit detailed statement on 25-03-2024. In response, the Joint Director, submitted detailed statement on 28-03-2024 which was shared with complainant on 02-04-2024. The complainant in his response dated 05-04-2024 conveyed that as per statement submitted by Joint Director, SSIC Sukkur, 15% increase was paid to him and the case should be closed.

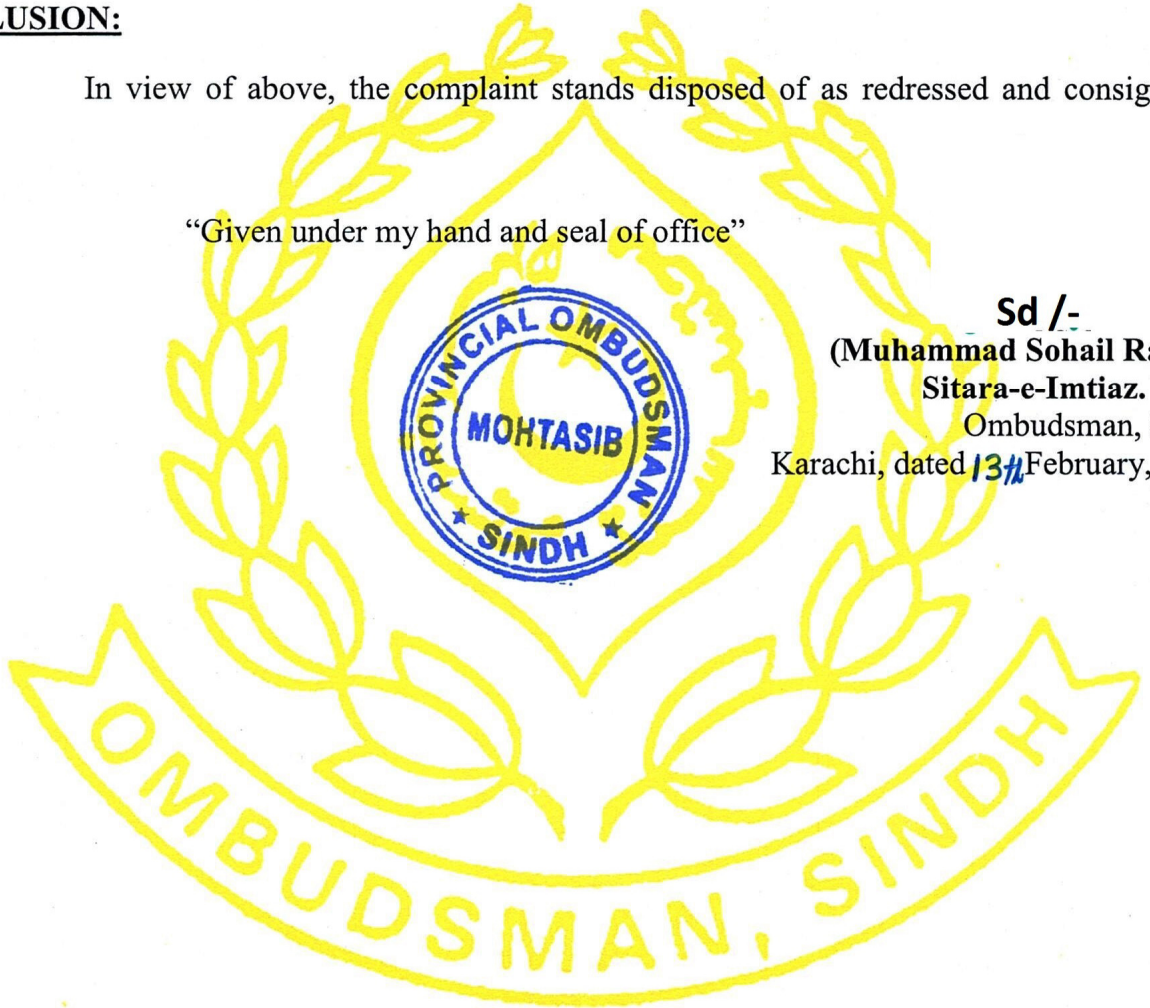
**FINDINGS:**

05. Though no maladministration was established on the part of Agency yet complainant's grievance stands redressed after intervention of this Institution.

**CONCLUSION:**

06. In view of above, the complaint stands disposed of as redressed and consigned to record.

“Given under my hand and seal of office”



Sd /-  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh  
Karachi, dated 13<sup>th</sup> February, 2025