



DECISION

Complaint No. : POS/07/2025

Name and address of the complainant : Mr. Sikandar Ali Chandio, R/o Village New Rukkan, Taluka Dadu, District, Dadu.

Name of the Agency Complained against : Revenue Department.

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah, Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui, Advisor-B

Subject : **DELAY IN ISSUANCE OF RUBKARI IN RESPECT OF LAND LOCATED AT DEH PALLHA TALUKA DADU.**

THE COMPLAINT

Mr. Sikandar Ali Chandio, filed this complaint dated 31 December, 2024, against the Sub-Registrar Revenue Dadu, for delay in issuance of Rubkari in respect of Survey No-619/3 area 4 acres) land of his father, located at Deh Pallha Taluka Dadu, despite completion of formalities. The complainant approached the authorities concerned but all his requests went in vain. Being aggrieved, he sought intervention of Ombudsman Sindh in the matter.

PROCEEDINGS

2. The complaint was admitted U/S 10 of the Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date) after receiving mandatory Affidavit on Form "A" and other relevant documents.

3. The matter was taken up with the Agency for report vide this office letter dated 03 January, 2025. In response, Sub-Registrar Revenue Dadu vide his letter dated 26 February, 2025 reported that Rubkari in respect of Survey No-619/3 Deh Pallha Taluka Dadu has been issued to the complainant.

4. Subsequently on 28 February 2025 complainant appeared before the Regional Director and filed a written statement wherein, he appreciated the efforts of Ombudsman Office for issuance of Rubkari and requested this office for closure of his case.

FINDINGS

5. Perusal of the record revealed that complaint was based on fact as the agency was delaying in issuance of Rubkari. However, upon intervention of this Institution, grievance of the complainant has been resolved.

DECISION

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of the and consigned to record, as redressed.

Given under my hand and seal of office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated: 14th April, 2025