



## DECISION

Complaint No. : POS/CH/5224/ROK-48/(Khp)/2021

Name and address of the complainant : Mufti Abdul Rehman Narejo,  
R/o Naveed Colony,  
Near City Garden Shadi Hall,  
Khairpur Mir's

Name of the Agency Complained against : School Education/ Education Works

Name & Designation of Investigating Officer : AHMED BAKHSH GHUMRO,  
Consultant / Incharge, Regional Office Khairpur

Vetted by : Mr. Ghulam Sarwar, Advisor-J

Subject : **COMPLAINT REGARDING COLLAPSE OF ROOF OF GOVERNMENT PRIMARY SCHOOL VILLAGE ABDULLAH NAREJO, WHICH CAUSED SERIOUS INJURIES TO FOUR STUDENTS AND NON-AVAILABILITY OF BOUNDARY WALL, WASH ROOM AND SOLAR SYSTEM AT THE SCHOOL.**

### COMPLAINT

Mufti Abdul Rehman Narejo filed a complaint on 07-10-2021 regarding collapse of roof of Government Primary School Abdullah Narejo, which caused injuries to four students. He also alleged for non-availability of boundary wall, wash room and solar system at the school. He therefore requested for intervention of this Institution.

### PROCEEDINGS

02. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form "A" and other required documents.

03. The matter was taken up with the District Education Officer (Primary), District Khairpur & Executive Engineer, Education Works Division, Khairpur, for obtaining report / comments. The Assistant Engineer, Education Works Sub-Division Kingri, vide his letter dated 08-11-2021 informed that he has inspected the subject school and it was found that the roof of veranda has collapsed and roof of class rooms was in deplorable condition. The Assistant Engineer, Education Works Sub-Division prepared the rough cost estimate amounting to Rs. 3.835 Million which was approved.

04. The Investigating Officer visited said school on 15-05-2025 alongwith Executive Engineer, Education Works Division Khairpur. They found both class rooms and veranda renovated, one lavatory constructed and a hand pump for drinking water available. The complainant and other villagers were satisfied with the quality of work. The villagers informed that school building was used as shelter by them during heavy rains 2022.

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05. Both PSTs present informed that school had enrollment of 147 students 89 boys and 58 girls. The villagers, therefore, requested for construction of boundary wall and two lavatories at the school.

06. The Executive Engineer, Education Works Division, Khairpur was asked for the delay in construction of the boundary wall who, after verifying relevant record, has reported that initially Rs. 1.830 million was released against the estimated cost of Rs. 3.835 million. He reported that rehabilitation of the main school building i.e. reconstruction of walls from lintel level, replacement of roof and marble flooring was carried out in 2021-22 from the released funds. He further reported that no funds were allocated / released 2022-23 onwards under M&R to Education Works by the Government of Sindh. Now fresh Feasibility Report costing Rs. 3.895 million for construction of compound wall & two seated lavatory block had been prepared and submitted to higher authorities for approval.

### **FINDINGS**

07. I have examined the case, perused the record which clearly indicates that:

- i. The complaint of Mufti Abdul Rehman Narejo was genuine, as the Department had delayed carrying out the repair work of the subject school.
- ii. After intervention of this Secretariat, the Agency had carried out the renovation work of main school building and had submitted Cost Estimate of Rs.3.895 million to higher authorities for approval of additional works.

### **DECISION**

08. In view of the above, the complaint stands disposed of as partially redressed and consigned to record. I, in exercise of powers vested in me under section 11 of the Establishment of Office of the Ombudsman Province of Sindh Act 1991 (amended up to date), hereby direct the Secretary, School Education & Literacy Department, Government of Sindh to ensure that compound wall and two seated lavatory block at GBPS Abdullah Narejo is constructed as early as possible. Report of the action taken should be submitted to this Institution within 60 days.

*"Given under my hand and seal of office"*



**Sd /-**  
**( MUHAMMAD SOHAIL RAJPUT )**  
**Sitara-e-Imtiaz. PAS**  
**Ombudsman Sindh**  
**Karachi, dated 6<sup>th</sup> August, 2025**