



DECISION

Complaint No. : POS/727/2025/RM-134

Name and address of the complainant : Mr. Qurban Ali,
R/o. Union Council Phullahdyoon, Taluka Sindhri,
District Mirpurkhas.

Name of the Agency Complained against : Executive Engineer, Education Works Division, Mirpurkhas

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST EDUCATION WORKS DIVISION,
MIRPURKHAS ALLEGING USE OF SUBSTANDARD
MATERIAL IN THE CONSTRUCTION OF GOVERNMENT
BOYS PRIMARY SCHOOL BUILDING @ PHULLAHDYOON
TALUKA SINDHRI

Complaint

Mr. Qurban Ali filed an online complaint dated 28.01.2025 wherein he stated that the contractor is using substandard material with 1.8 ratio in the construction of Government Boys Primary School building at village Phullahdyoon in connivance of the agency officials. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

- The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) subject to submission of original signed complaint, affidavit on Form-A, copy of CNIC and by condoning the delay.
- This office issued a notice dated 24.02.2025 to the Executive Engineer, Education Works Division, Mirpurkhas for report. The case was heard on 13.05.2025, attended by the Assistant Engineer, Education Works Sub Division, Sindhri who submitted report that the construction work of the school building has been completed as per scope of work and PWD specifications. The school building has been handed over to the Head Master of the school. He enclosed the certificate of handing over and photographs as an evidence.
- The complainant was contacted on his cell number 0343-8266736 who admitted that after filing the complaint, the contractor improved the quality of work. The Regional Director Mirpurkhas visited the site on 15.05.2025 and discussed the matter with Mr. Nawaz, Headmaster Government Boys Primary School, Phullahdyoon who thanked of this Institution for timely completion of work with good quality material.

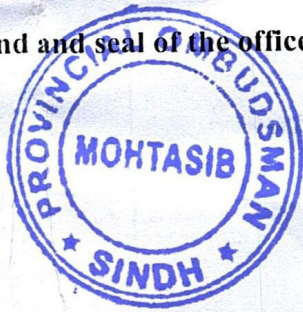
Findings

- On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

- In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 4th June, 2025