



DECISION

Complaint No. :

POS/2716/2024/K-12

Name and address
of the complainant :

Mr. Faisal Mehmood S/o. Yaqoob,
R/o Rabal, P.O. Khas,
Tehsil & District Chakwal.

Name of the Agency
complained against :

Accountant General Sindh, Karachi

Name & Designation of
Investigating Officer :

Mr. Ghulam Abid Shaikh,
Advisor-K

Subject :-

**ALLEGED DELAY IN RESTORATION OF
COMMUTED PORTION OF PENSION OF
COMPLAINANT'S FATHER.**

COMPLAINT

Mr. Faisal Mehmood S/o. Muhammad Yaqoob, retired Constable of Sindh Police, r/o. District Chakwal, filed a complaint on 22.05.2024 and alleged delay in restoration of commuted pension of his father who died during his service on 08.04.1996. After his death, the family pension was transferred in his favour being invalid which is being received by him regularly. He further stated that according to CNIC of his father, he was born in the year 1949, therefore, he is eligible for getting the restored pension of his deceased father. For that, he approached the office of A.G. Sindh several times but no action was taken by his office. Being aggrieved, he solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), by condoning the delay and subject to submission of Affidavit on Form "A" which was furnished by him later-on. Thereafter, the matter was taken up with A.G, Sindh vide this office letter dated: 13.06.2024 for submission of report. In response, the Accounts Officer (Pension-II), Office of A.G, Sindh vide his letter dated: 26.06.2024 requested us to advise the complainant to furnish dairy number of receipt of his office so that further necessary action could be taken on his complaint. This report was forwarded to complainant vide this office letter dated: 28.06.2024 and advised to furnish required documents to A.G, Sindh directly under intimation to us by 12.07.2024.
3. Later-on, after receiving the required information from the complainant, the Accounts Officer Pension-II, office of A.G, Sindh vide his letter dated: 27.11.2024 informed that the complainant's father died during service and benefit of 75% family pension is already provided to him, hence, maximum benefit has already been allowed and he is not entitled for the restoration of gratuity of his deceased father.

FINDINGS

4. According to the report of A.G Sindh, the complainant's father died during service and subsequent to that he was granted 75% family pension being invalid, therefore, he is not entitled for restoration of gratuity.

DECISION

5. In view of the above, the complaint is hereby regretted.

Given under my hand and seal of office.



- Sd \-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 11th December, 2024

