



DECISION

Complaint No. : POS/2149/2023/HYD/167

Name and address of the complainant : Mr. Shahnawaz Memon
R/o Village Dhandu, Taluka Tando Ghulam Hyder,
District Tando Muhammad Khan.

Name of the Agency Complained against : Executive Engineer, Highway Division,
Tando Muhammad Khan.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Regional Director,
Regional Office, Hyderabad.

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST HIGHWAYS DIVISION
ALLEGING INORDINATE DELAY IN THE
CONSTRUCTION OF CULVERTS AT THE VILLAGE
OF THE COMPLAINANT

Complaint

Mr. Shahnawaz Memon filed a complaint dated 02.03.2023 wherein he stated that the agency had issued NIT on 01.04.2022 for construction of two culverts in his village but the physical work has not yet started at site. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.

3. This office issued notice dated 14.04.2023 to the Executive Engineer, Highways Division, Tando Muhammad Khan for report, followed by reminders and hearings held. The Executive Engineer, Highways Division Tando Muhammad Khan informed vide letter dated 12.08.2024 that the work on both the culverts has been completed and he enclosed the written statement of the complainant confirming the same.

Findings

4. On the intervention of this Institution, the grievance of complainant has been redressed by the agency.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 10th January, 2024