



DECISION

Complaint No. : **POS/5075/2023/B-47/J.**

Name and address of the complainant : Mr. Muhammad Waqar, R/o. House No.L-106, Sector 5-D, Surjani Town, Karachi.

Name of the Agency Complained against : **School Education & Literacy Department.**

Name & Designation of Investigating Officer : Muhammad Misbah Tunio
Advisor-J

Vetted by :

Subject : **NON-PAYMENT OF SALARIES TO NEWLY APPOINTED JUNIOR ELEMENTARY SCHOOL TEACHERS (JESTs) IN DISTRICT WEST KARACHI.**

THE COMPLAINT

Mr. Muhammad Waqar, filed an online complaint on 25.06.2023 against School Education & Literacy Department stating therein that he and others were appointed as Junior Elementary School Teachers (JESTs) in District West Karachi in the year 2022, but salaries had not been paid to them for the last eight months due to non-sanction of SNE. He alleged that they had approached the concerned authorities multiple times, but no response was given to them. He, therefore, solicited intervention of this Institution.

PROCEEDINGS.

2. The complaint was admitted under Section 10 of the Establishment of Office of Ombudsman for the Province of Sindh Act 1991 (amended up-to-date) after condoning the delay.

3. The matter was taken up with the Secretary to Government of Sindh, School Education & Literacy Department, Karachi vide letter dated 25.07.2023 for comments. In response, the Additional Director, School Education & Literacy Department (ES & HS), Karachi reported vide letter dated 25.09.2023 that a Corrigendum No.DSE & HS/ Admn-A/(41319)/2023, dated 22.06.2023 had already been issued to the Accountant General Sindh, Karachi for redressal of issue of the complainant.

4. A copy of the Agency's report dated 25.09.2023 was sent to the complainant vide letter dated 01.01.2024 for his rejoinder, but no response was received from him despite issuance of multiple reminders including the final reminder issued on 16.10.2024.

DECISION.

5. Under the circumstances, since the complainant seems to have lost his interest to pursue his complaint, I, therefore, in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amendment up-to-date), do hereby dispose of the complaint on account of non-prosecution.

"Given under my hand and seal of office."



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated 06~~th~~ January, 2025.

