



DECISION

Complaint No. : POS/ROM/290/2025/RM-331

Name and address of the complainant : Raja Ram Chandar,
Advocate High Court, H.No.678, Sattar Nagar,
Mirpurkhas.

Name of the Agency Complained against : Mirpurkhas Municipal Corporation (MMC)

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST MIRPURKHAS MUNICIPAL CORPORATION (MMC) REGARDING FAILURE TO SUPPLY POTABLE WATER TO THE COMPLAINANT SINCE LAST ONE MONTH

Complaint

Raja Ramchandrar Advocate filed a complaint dated 17.07.2025 wherein he stated that he is approaching the Mirpurkhas Municipal Corporation (MMC) since last more than one month for regular supply of potable water but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 21.07.2025 to the Municipal Commissioner and Superintending Engineer, Mirpurkhas Municipal Corporation (MMC) for report. While the report was awaited, the complainant informed vide letter dated 04.08.2025 that the damaged water supply line connecting the main line has been repaired by the agency and regular supply of water has been restored to his house.

Findings

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 27th August, 2025