



## **DECISION**

Complaint No. : POS/ROG-160(GTK)/2024

Name and address of the complainant : Mr. Ghulam Hyder Soomro,  
R/o. Carpenter Police Line, Mirpur Mathelo,  
District Ghotki

Name of the Agency Complained against : District Accounts Officer (DAO),  
Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,  
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject :

**ALLEGED DELAY IN GRANT OF PAYMENT OF  
MEDICAL REIMBURSEMENT BILL OF  
COMPLAINANT'S WIFE BY DISTRICT  
ACCOUNTS OFFICER, GHOTKI.**

### **COMPLAINT**

Mr. Ghulam Hyder Soomro, filed a complaint on 07.11.2024 against DAO, Ghotki wherein he alleged delay in payment of medical reimbursement bill of his wife by District Accounts Officer, Ghotki. In this connection, he had approached the DAO, Ghotki, but it was of no avail. Aggrieved by that, he requested us for intervention.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), after receiving the mandatory Affidavit on Form "A", other relevant documents and by condoning the delay. The Investigating Officer called report from the agency.
3. In response, the District Accounts Officer, Ghotki vide his letter dated: 06.01.2025 informed that the grievance of the complainant regarding delay in grant of payment of medical bill of his wife has been redressed and cheque bearing No. 50050717 dated: 04.12.2024 amounting to Rs.111,795/- has been issued in favour of Mr. Ghulam Hyder Soomro after sanction issued by Deputy Inspector General of Police, Sukkur Region. He enclosed the SAP System report as an evidence and further requested to close the complaint as the grievance of complainant has been redressed.
4. The complainant vide his letter dated: 06.01.2025 confirmed the receipt of cheque of medical reimbursement bill amounting to Rs.111,795/-. He offered his thanks to this Institution & requested to close his case.



**FINDINGS**

5. With the intervention of this Institution, the grievance of the complainant has been redressed as confirmed by him vide letter dated: 06.01.2025, hence, no further action is required by this Institution.

**DECISION**

6. In view of the above, the complaint is disposed of as redressed.

*Given under my hand and seal of office.*



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh  
Karachi, dated; 7<sup>th</sup> February, 2025

