



DECISION

Complaint No. :

POS/1148/2025/J-10

Name and address
of the complainant :

Mr. Raja Tanveer Ahmeed,
R/o. House No. 9/17, Block-B,
ST-No.39, Muhammadi Road,
Near Sher Shah Colony, Karachi

Name of the Agency
complained against :

Board of Intermediate Education

Name & Designation of
Investigating Officer :

Mr. Ghulam Sarwar, Advisor-J

Subject :-

**COMPLAINT REGARDING ALLEGEDLY
DECLARING DAUGHTER OF THE COMPLAINANT
“FAIL” IN TWO PAPERS OF INTERMEDIATE
EXAMINATION AND FAILURE TO CORRECT
NUMBERS IN OTHER PAPERS.**

COMPLAINT:

Mr. Raja Tanveer Ahmed, filed a complaint on 13.02.2025 stating therein that her daughter name Amna Bibi, was a student of class XI Pre-Medical Group. She appeared in Annual Examination of H.S.C Part-I 2024. She was declared “Fail” in two papers. Complainant approached the Board of Intermediate Education Karachi multiple times for correction of the result and also have paid requisite scrutiny fee in this regard but all in vain. He, therefore, solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended up to date), after condoning the delay
3. The matter was taken up with Agency vide letter dated 05.03.2025 for comments. In compliance, the Controller of Examination Karachi, vide letter No.BIE/L.M/75/2025 dated 09.04.2025 informed that the candidate Amna Bibi D/o. Raja Tanveer Ahmed approached the Board of Intermediate Education Karachi in respect of scrutinization of her papers regarding HSC Part-I Annual Examination 2024 vide Roll No.827168 in Pre-Medical group and after processing of scrutiny of the said papers, a formal written reply was given to her at her address.
4. It was further stated that no other discrepancy of any sort in the totaling or posting of marks etc. has been noticed nor any answer or part thereof has been found un-assessed, therefore, result remains unchanged as per scrutiny letter prepared by the office & signed by Assistant Controller of Examinations.

(Continued at P/2)

5. As per Board's provision "Volume III, chapter XXII, Rules for scrutiny of the scripts states that "The Scrutiny will be confined only to ascertaining whether any Answer has been left unmarked or any mistake has been made in the counting and totaling of the marks inside the Answer Book or in their posting on the Title Page or in the Tabulation Register or in posting the Code Number on the Answer Books. The Scrutiny shall, however, not involve Re-Examination of Answer or Answers. The Scrutiny shall also not involve showing the scripts to the candidate or their guardians at all".

6. While the case proceedings were underway, a letter of thanks was received from the complainant on 23.06.2025, stating that his matter has been resolved and he was satisfied with the Scrutiny of Board of Intermediate Education. He expressed his gratitude to this Institution and further requested that the case may be closed.

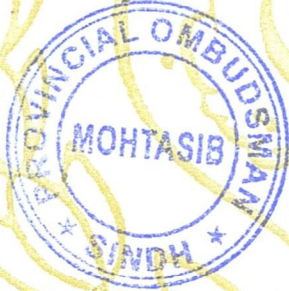
FINDINGS

7. On the intervention of this Institution, grievance of the complainant has been redressed.

DECISION

8. The complaint is disposed of as redressed and consigned to record.

"Given under my hand and seal of office"



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated 4th July, 2025

