



DECISION

Complaint No. : POS/792/2025/KM (W)

Name and address of the complainant : Mst. Mehnaz d/o. Ghulam Muhammad, R/o. House NO. 764, Sector 9-D, Baldia Town, District Keamari, Karachi.

Name of the Agency Complained against : District Education Officer (ES & HS), Keamari.

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri, Director, Regional Office, Keamari (west).

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST DISTRICT EDUCATION OFFICER (ES & HS) ALLEGING INORDINATE DELAY IN APPOINTMENT AS JUNIOR ELEMANTRY SCHOOL TEACHER (JEST).**

COMPLAINT:

Mst. Mehnaz filed an online complaint dated 27.01.2025 wherein she alleged inordinate delay in appointment for the post of Junior Elementary School Teacher (JEST) despite securing 50 marks in the written test conducted by IBA Sukkur. Aggrieved by that, she solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC, relevant documents and by condoning the delay.
3. This office issued a notice dated 18.03.2025 to the District Education Officer (ES&HS), District Keamari for report who informed vide letter dated 06.05.2025 that the complainant has already been issued Offer Letter for appointment as JEST dated 08.04.2025 and her grievance has been redressed.
4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 11.05.2025 who appeared before the Investigation Officer Keamari on 30.05.2025 and filed a written statement that her grievance has been redressed. She offered thanks to this Institution on redressal of her grievance.

FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above & in exercise of powers vested in me under section-11 of the Establishment of Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz PAS
Ombudsman, Sindh

Karachi, dated 30-06-2025