



DECISION

Complaint No. : POS/3851/2024/NWS-80.

Name and address of the complainant : Mr. Ali Ahmed, R/o Village Bugtiabad, Jam Sahib, Taluka Daur, District Shaheed Benazirabad.

Name of the Agency Complained against : PHED/Health

Name & Designation of Investigating Officer : Khan Muhammad Zardari, Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).
Advisor-F.

Subject : **FAILURE TO UNDERTAKE ANTI-MOSQUITO SPRAY CAMPAIGN IN THE VILLAGE OF THE COMPLAINANT.**

THE COMPLAINT:-

Mr. Ali Ahmed filed an online complaint dated 23.08.2024 wherein he stated that mosquitoes have been steadily increasing in his village, Bugtiabad, Taluka Daur but no anti-mosquito spraying campaign had been conducted. As a result, the surge of mosquitoes have led to health issues amongst the residents and also amongst the livestock. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), subject to submission of original complaint, copy of CNIC, Affidavit on Form "A" and by condoning the delay.
3. This office issued notice to the complainant vide dated 20.09.2024 for submission of requisite documents followed by multiple reminders and also contacted on his given cell number but no response was received.
4. As the matter is of public interest, it was taken up with the District Health Officer, Shaheed Benazirabad vide letter dated 18.03.2025, for a report. In response, the District Health Officer, vide letter dated 20.03.2025, informed that an awareness session on Malaria Screening, Indoor Residual Spray and Larviciding was conducted at the complainant's village, Bugtiabad, Jam Sahib, Taluka Daur, on 19.03.2025. Photographic evidence was also provided in support of the claim.

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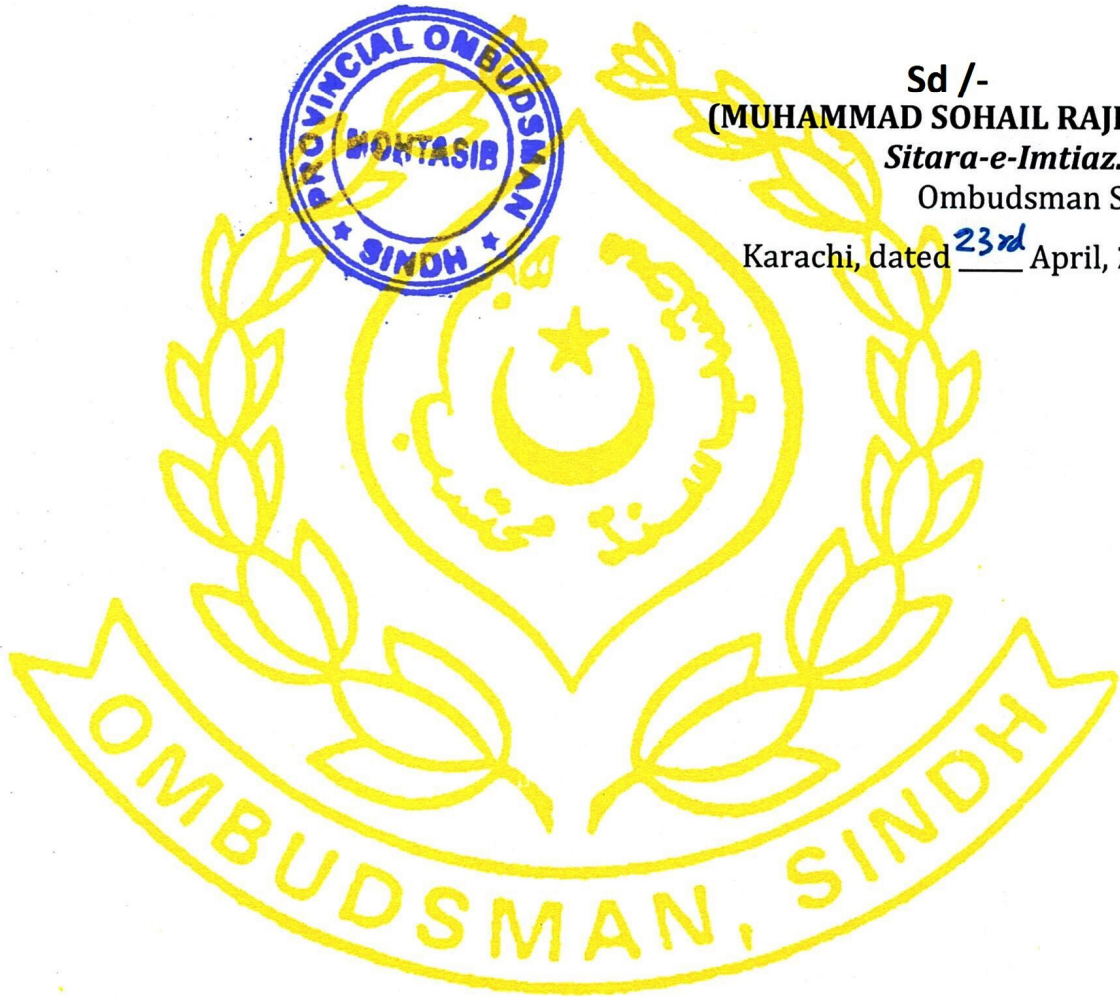
FINDINGS:

5. On the intervention of this Institution, the grievance of complainant has been addressed by the Agency.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), the complaint is disposed of accordingly as redressed.

Given under my hand and seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated 23rd April, 2025