



DECISION

Complaint No. :
Name and address of the complainant : POS/4775/2023/KM/KW
Name of the Agency Complained against : Mr. Ghulamullah, R/o H.No.53, Sector 4/A, Saeedabad, Baldia Town, Karachi.
Name & Designation of Investigating Officer : District Health Officer (DHO) Karachi West, Karachi.
Vetted by : Mr. Aftab Ahmed Khatri,
Advisor-N Regional Director, Regional Office, Keamari (West).
Subject : **COMPLAINT AGAINST DISTRICT HEALTH OFFICER, KARACHI WEST ALLEGING NON-PAYMENT OF WAGES TO THE COMPLAINANT.**

COMPLAINT

Mr. Ghulamullah filed an online complaint dated 26.06.2023 wherein he stated that he was appointed on daily wages basis at corona vaccination centre, Baldia town Karachi by D.H.O Karachi West. He has stated that he has not been paid his wages since his appointment in 2021. He approached the DHO, Karachi West for payment of wages but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted u/s.10 of the Establishment of the office of Ombudsman for the province of Sindh Act, 1991 (amended up to date), after receiving mandatory affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice to the District Health Officer, Keamari Karachi for report vide letter dated 08.08.2023, who in response informed vide letter dated 23.08.2023 that in total 260 daily wage workers were hired through the District Recruitment Committee in October-2021. He summoned all the hired employees for physical verification and their scrutiny. During the verification process, 196 workers had appeared who were confirmed. Moreover, an enquiry was conducted by the Director, Health Services, Karachi on the directions of Secretary, Health Department into the hiring of daily wages employees. As per findings of enquiry report, the complainant was not included in the approved list of daily wages appointments.
4. The case was heard on 18.12.2023 and 05.08.2024, attended by the DHO Keamari and the complainant but he could not produce any documentary evidence of his appointment on daily wages basis.

FINDINGS:

5. The complainant failed to submit documentary evidence of his appointment at corona vaccination centre, hence, he was not entitled for payment of wages.

DECISION

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the province for Sindh Act 1991 (amended upto date), the complaint is disposed of as rejected being without merits.

7. This also disposes of other complaints No. POS/4342/KM/KW and POS/5317/2023/KM/KW filed by the same complainant on same issue against the same agency.

Given under my hand and seal of the office

Sd/-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz, PAS

Ombudsman, Sindh

Karachi, dated ~~23rd~~ December-2024

