



DECISION

Complaint No. : POS/ROK-63/(Khp)/2025

Name and address of the complainant : Mst. Bushra Kashif, Wd/o Kashif Ali Chang,
R/o House No. 9, Street No. 2, Green City Colony,
Near Sarki Mor, Luqman, Khairpur Mir's.

Name of the Agency Complained against : Education / District Accounts Office Naushahro Feroze

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office, Khairpur

Vetted by : **Mr. Ghulam Sarwar, Advisor-J**

Subject : **DELAY IN RELEASE OF PENSION BY DEO (SECONDARY) & DAO NAUSHAHRO FEROZE OF THE COMPLAINANT'S DECEASED HUSBAND, EX-JST.**

COMPLAINT

Mst. Bushra Kashif, widow of Kashif Ali Chang, resident of Green City, Luqman, Khairpur, filed a complaint on 12.02.2025 stating that her husband, who was a Junior School Teacher (JST) at Government High School Hoat Khan Jalbani, District Naushahro Feroze, passed away on 06.02.2023. She claimed that her late husband's salary ID was blocked due to a pending inquiry by NAB Karachi. The NAB later cleared him in the enquiry. Despite repeated approaches to the District Education Officer (Secondary) and the District Accounts Office, Naushahro Feroze, the pension of her deceased husband had not been released. She, therefore, sought the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to submission of an Affidavit on Form "A".

03. After completion of codal formalities, the matter was taken up with the District Education Officer (ES&HS) and the District Accounts Officer, Naushahro Feroze, on 28.02.2025 for their comments. In response, the District Education Officer (ES&HS), Naushahro Feroze, reported on 07.03.2025 that late Kashif Ali, Ex-JST, was under departmental inquiry for being appointed through a fake ID. His salary was blocked by the Accountant General Sindh, Karachi. The concerned Headmaster reported that Kashif Ali remained absent from duty since 19.07.2009 without any valid leave order or prior intimation. Moreover, he failed to respond to multiple show-cause notices issued by the Taluka Education Officer, District Education Officer, and Director of School Education (ES&HS), Shaheed Benazirabad. As a result, the case was referred to the School Education & Literacy Department, Government of Sindh, on 15.11.2024 for necessary action. It was further reported that the complainant had not submitted any application for pension and that her allegations were found to be baseless.

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04. On 19.03.2025, the matter was taken up with the Secretary, School Education & Literacy Department, Government of Sindh, Karachi.

05. In response, the Section Officer (C-II), School Education & Literacy Department, Government of Sindh, Karachi, reported on 05-08-2025 that the Director (ES&HS), Shaheed Benazirabad, had imposed a major penalty of “**Removal from Service**” on Ex-JST Kashif Ali for unauthorized absence from duty, vide order No. DSE(ES&HS)/SBA/25956/2022 dated 16.12.2022. The decision was taken ex-parte by the Competent Authority.

FINDINGS

06. In view of the above, position, the complainant is not entitled to pensionary benefits, as her late husband, Kashif Ali (Ex-JST), was removed from service by the competent authority due to prolonged unauthorized absence. Therefore, the complaint is devoid of merit and is liable to be rejected.

DECISION

07. The complaint stands **rejected** and is accordingly **disposed of and consigned to record**.

“Given under my hand and seal of office”

Sd/-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated 27th August, 2025

