



DECISION

Complaint No. : POS/9840/ROJ-11(JBD)/2024

Name and address of the complainant : Mr. Muhammad Amin s/o Allahyar, r/o Channa Mohallah Stadium Road, Jacobabad.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN PAYMENT OF SERVICE DUES OF THE COMPLAINANT.

Complaint:

Mr. Muhammad Amin filed his complaint date 29.11.2023, against the District Accounts Officer, Jacobabad regarding delay in payment of his dues which was the additional amount of three months pension. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agency for comments. In response, the District Accounts Officer, Jacobabad vide his office letter dated 10.1.2024 reported that the additional amount of three months pension will be disbursed within a month in favor of the complainant having I.D. No. 10375047.
3. The report of the agency was sent to the complainant for rejoinder/reply. The complainant appeared on 26.8.2024 before the Investigating Officer and filed his application, wherein he stated that his grievance has been redressed by the agency and therefore he does not want any further proceedings.

Findings:

4. I have examined the case, which clearly indicate that the grievance of the complainant, after intervention of this Institution, has been redressed by the agency, which has also been confirmed by the complainant

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



- Sd /-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH

Karachi, dated 15th November, 2024