



DECISION

Complaint No. : POS/3624/2024/KM/KW

Name and address of the complainant : Mr. Muhammad Younus R/o Plot No. K-122, Gulshan-e-Behar, Sector-16, Block-B/2, Karachi.

Name of the Agency Complained against : Managing Director, Karachi Water & Sewerage Corporation (KW&SC), Karachi.

Name & Designation of Investigating Officer : Mr. Aftab Ahmed Khatri, Regional Director, Regional Office, Keamari (West).

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject :

COMPLAINT AGAINST KARACHI WATER & SEWERAGE CORPORATION ALLEGING NON-SUPPLY OF DRINKING WATER TO THE AREA OF THE COMPLAINANT.

COMPLAINT

The online complaint dated 30.07.2024 of Muhammad Younus was forwarded to this office by the Additional Registrar, Federal Ombudsman's Secretariat vide letter dated 19.08.2024 wherein he alleged non-supply of potable water to Gulshan-e-Behar, Sector-16, Block-2, Orangi Karachi. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted u/s.10 of the Establishment of the office of Ombudsman for the province of Sindh Act, 1991 (amended up to date), subject to submission mandatory affidavit on Form "A" and other relevant documents and by condoning delay.
3. This office issued notice to the complainant vide letter dated 05.09.2024 to submit a detailed complaint, copy of CNIC and affidavit on Form-A but he did not submit the relevant documents despite issuance of multiple reminders.

DECISION

4. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the province for Sindh Act 1991 (amended upto date), the complaint is disposed of on account of non-prosecution.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

Karachi, dated 10th January-2025