



DECISION

Complaint No. : POS/2151/2024/RM-74

Name and address of the complainant : Mr. Muhammad Rafiq Bhayo R/o. H.No.E-53,
Gulshan e Mustafa, Hyderabad Bypass Road, Mirpurkhas.

Name of the Agency Complained against : Executive Engineer, Education Works Division, Umerkot.

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo,
T.I, Regional Director, Mirpurkhas.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST EDUCATION WORKS DIVISION
UMERKOT ALLEGING FAILURE TO PROVIDE MISSING
FACILITIES FOR GBPS UMAR BHAYO, TALUKA
UMERKOT.**

COMPLAINT:

Mr. Muhammad Rafiq Bhayo filed an online complaint dated 14-04-2024 wherein he stated that the Government Boys Primary School at his village, Umar Bhayo has not been provided the facilities i-e boundary wall, washroom and solar system. He approached the District Education Officer (Primary) Umerkot and Taluka Education Officer, Umerkot in this regard but no action has been taken by the agency. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued notice dated 15-05-2024 to the District Education Officer (Primary), Umerkot and Executive Engineer, Education Works Division, Umerkot for report. The Superintending Engineer, Education Works Circle Mirpurkhas informed vide letter dated 29.05.2024 that the Rough Cost estimate, amounting to Rs.4.188 millions for repair/renovation of the school building has been forwarded to the School Education Department for consideration. The School Education Department has approved the M&R of 23 units of district Umerkot vide letter dated 05.08.2024 but the Government Boys Primary School, Umar Bhayo, Taluka Umerkot is not included in the approved list under M&R program 2024-25.

DECISION:

4. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), I, hereby direct the Secretary to Govt. of Sindh, School Education & Literacy Department Karachi to consider the repair/maintenance work of Government Boys Primary School, Umar Bhayo on priority as per policy of Govt..of Sindh.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

Karachi, dated 17th January-2025