



DECISION

Complaint No. : POS/01/R.Thar/2025.

Name and address of the complainant : Mr. Rawat Kumar s/o Doongar
r/o Dharmani Colony Mithi Town
Taluka Mithi, District Tharparkar at Mithi,

Name of the Agency Complained against : Health Department, Government of Sindh.

Name & Designation of Investigating Officer : Mr. Muhammad Umar Panhwar ,
Regional Director Tharparkar @Mithi.

Vetted by : Dr. Muhammad Nawaz Shaikh, Advisor (Impl),

Subject : COMPLAINT AGAINST HEALTH DEPARTMENT
ALLEGING NON PAYMENT OF SALARIES TO THE
COMPLAINANT.

THE COMPLAINT

Mr. Rawat Kumar, filed a complaint on 06.01.2025 against Health Department for non-payment of last six months salaries. He alleged therein that he and others were employed on contract basis as Field Assistant Technician from 25.01.2020 to 30.06.2023 and posted at Tharparkar District in a Project of National Institute of Child Health (NICH) affiliated with Sindh Health Department. He was relieved from duty w.e.f. 30.06.2023 after completion of project but without six months pending remunerations. Therefore, he sought intervention of this Institution.

PROCEEDINGS

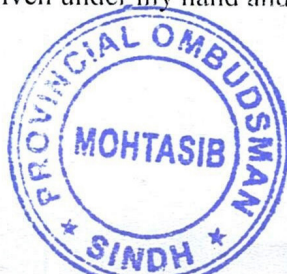
2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act (amended up-to-date). The Investigation Officer called report / comments from District Health Officer, Tharparkar at Mithi vide letter No. POS/R. Thar/1335/2025 dated 07.01.2025, who vide letter No. DHO/TPR/379/82 dated 09.01.2025 reported that Mr. Rawat Kumar and his colleagues are not regular / contractual employees of this Office. However, the salaries will be issued by the DDO / Authority concerned.

3. The matter was again referred to the Project Director, National Institution of Child Health, Government of Sindh on 14.01.2025. The Executive Director, NICH vide letter No. ADMN(P&D)/2025/2025/159/NICH dated 20.01.2025 reported that Mr. Rawat Kumar was appointed as Field Assistant on contract basis w.e.f. 25.01.2020 under the ADP Project Neonatal Screening for Congenital Hypothyroidism in Sindh at NICH, Karachi and the said project was completed on 30.06.2023. Hence, all project employees including Mr. Rawat Kumar have been relieved from the contract service w.e.f. 30.06.2023 (A.N). He further informed that the matter is under process and as soon as funds are released by the Health Department, payment of balance, service dues shall be made to all project employees accordingly. The report of the agency was forwarded to the complainant for comments / rejoinder on 22.01.2025. The matter remained under correspondence vide letters dated 10.03.2025, 20.03.2025, 07.05.2025, 27.05.2025. **Finally**, the agency reported that the cheques of pending salaries of six months have been issued including in favour of Mr. Rawat Kumar by the Accountant General, Sindh. The complainant recorded statement before the Investigation Officer on 10.06.2025 that his grievance has been resolved on receipt of cheque amounting to Rs.315,000/-.

DECISION

4. The instant case has been resolved on intervention of this Institution and to the satisfaction of the complainant, therefore, complaint is hereby disposed as redressed and consigned to record.

Given under my hand and seal of Office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 30th June, 2025