



DECISION

Complaint No. :
Name and address of the complainant : POS/6806/2023/RM-188
Name of the Agency Complained against : Mr. Ayaz Ali and others, C/o. Adnan Kiryana Store, Shah Latif Colony, Ward No.3, Naukot, District Mirpurkhas.
Name & Designation of Investigating Officer : District Education Officer (ES & HS), Mirpurkhas
Vetted by : Mr. Zulfiqar Ali Junejo, T.I, Regional Director, Mirpurkhas.
Subject : Mr. Muhammad Naseer Jamali, Advisor-N

COMPLAINT AGAINST DISTRICT EDUCATION OFFICER (ES&HS) MIRPURKHAS ALLEGING FAILURE TO POST ADDITIONAL TEACHERS AT GOVT. CAMPUS HIGH SCHOOL, FAQEER FAIZ MUHAMMAD BILALANI, TALUKA JHUDDO.

COMPLAINT:

Mr. Ayaz Ali and others filed a joint complaint dated 18-08-2023 wherein they stated that Govt. Campus High School at village Faqeer Faiz Muhammad Bilalani has been working since 2012 with current enrolment of approximately 400 but only 03 teachers are posted there. They approached the education authorities for posting of additional teachers on the basis of Student-Teacher Ratio (STR) but to no avail. Aggrieved by that, they solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued notice dated 22-09-2023 to the District Education Officer (ES&HS), Mirpurkhas for report, followed by reminders. The case was heard on 16.12.2024, attended by the Focal Person of Director (ES&HS), Mirpurkhas Division and Taluka Education Officer (ES & HS), Taluka Jhuddo. The agency representative submitted report signed by the Director (ES&HS) wherein it has been informed that one Head Master (BS-17), three JESTs (BS-14) and two PSTs have been posted at campus high school.
4. A copy of the agency's report was sent to the main complainant for rejoinder vide letter dated 18-12-2024 who appeared before Investigation Officer, Mirpurkhas on 17-01-2025 and filed a written statement that additional teachers have been posted at the school on the intervention of this Institution. He requested to close further proceedings on his complaint as their grievance has been redressed.

FINDINGS:

5. On the intervention of this Institution, the grievance of the complainants has been redressed by the agency.

DECISION:

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

Karachi, dated **7th** February-2025

