



DECISION

Complaint No. : POS/05/2024/SGR-74

Name and address of the complainant : Mr. Shah Nawaz, S/o. Rais Ali Nawaz,
R/o. Ward No.04, Block-10, Area Nizamani Paro,
District Sanghar

Name of the Agency Complained against : Food Department.

Name & Designation of Investigating Officer : Mr. Ghulam Shabir Memon
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi
Advisor-S

Subject : **ALLEGED NON-ISSUANCE OF BARDANA (WHEAT SACK).**

THE COMPLAINT:

Mr. Shah Nawaz filed a complaint dated 17-04-2024 against Food Department, wherein, he alleged non issuance of bardana (wheat SACK) for the wheat cultivated over 70-00 acres of land. The complainant had frequently approached the concerned agency for redressal of his grievance, but to no avail. Aggrieved by that, he solicited the intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date).

3. This office issued notice to the District Food Controller, Sanghar for report vide letter dated 23-04-2024 and matter remained under correspondence. The District Food Controller, Sanghar has filed his report vide letter dated 25-06-2024. He informed that as per wheat procurement Policy Crop: 2023-24 issued by Govt. of Sindh, Food Department Karachi vide Section Officer (Wheat), the Food Department, Govt. of Sindh Karachi fixed Wheat procurement target for the Crop: 2023-24 of Sanghar District is (only 70000.000 M. Tons). Whereas, the Additional Director, Agriculture Extension, Sanghar has shown the production of wheat in Sanghar District expected during Crop: 2023-24 was 502398.000 M. Tons. As per procurement policy issued by Food Department, Govt. of Sindh only 14 % of the wheat producers in District Sanghar could be purchased by the department and 86 % of the remaining wheat, could not be procured. The complainant Mr. Shahnawaz Nizamani also did not provide his documents for receiving bardana within the stipulated period of time. It is, therefore, requested to dispose/close the case.

4. Meanwhile, the representative of the complainant (Muhammad Ali) appeared during hearing of the case on 01-07-2024. The report of agency alongwith enclosures were delivered to him for filing of rejoinder on 25-07-2024, but complainant did not respond despite issuance of multiple reminders.

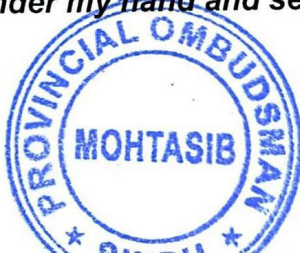
FINDINGS:

5. As the complainant after receipt the report of agency alongwith enclosures has lost his interest to pursue his case, hence, no further action is required by this Institution.

DECISION:

6. In view of the above facts, the complaint is disposed of on account of non-prosecution.

Given under my hand and seal of the office.



Sd /-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz; PAS
Ombudsman Sindh,

Karachi, dated: 30th January, 2025