



## **DECISION**

**Complaint No.** : POS/4124/ROJ-166(JBD)/2023

**Name and address of the complainant** : Mst. Ghazala wife of Zahid Hussain, Dai Civil Hospital, Jacobabad.

**Name of the Agency Complained against** : Finance Department

**Name & Designation of Investigating Officer** : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

**Vetted by** : Mir Hussain Ali Advisor-M

**Subject** : COMPLAINT AGAINST SYED ZULQARNAIN SHAH, AND MAZHAR HUSSAIN, OFFICIALS OF DISTRICT ACCOUNTS OFFICE, JACOBABAD ALLEGING THEIR FAILURE TO RETURN THE ORIGINAL SERVICE DOCUMENTS.

### **Complaint:**

Mst. Ghazala filed her complaint dated 16.5.2023, against Syed Zulqarnain Shah and Mazhar Hussain, officials of the District Accounts Office, Jacobabad, alleging that they were not returning her original service documents given to them for verification.. She therefore requested this Institution to intervene in the matter.

### **Proceedings:**

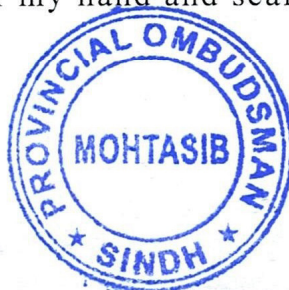
2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act 1991, was referred to the agency for comments. In response, the District Accounts Officer, Jacobabad vide his office letter dated 4.9.2024 reported that Syed Zulqarnain Shah Sub-Accountant / Senior Auditor has been dismissed from Government service, and Mr. Mazhar Hussain Magsi, Additional District Accounts Officer, has also retired from Government service. Both of them are now not in contact. He further stated that the service book and other documents are not traceable in his office.

3. The report dated 4.9.2024 of the agency was sent to the complainant on her address for rejoinder, vide this office letter dated 5.9.2024 followed by reminder dated 3.10.2024 through post but there was no response. On being contacted on her cell phone, she states that her problem has been resolved.

### **Decision:**

4. In view of the above the complaint stands disposed of as the grievance of the complainant has been redressed.

“Given under my hand and seal of office”



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
OMBUDSMAN SINDH  
Karachi, dated 12<sup>th</sup> March, 2025