



## DECISION

Complaint No. : POS/ROS/SKK-103/2024

Name and address of the complainant : Mr. Amita Bachan,  
R/o. Sahib Khan Jiskani,  
Taluka Rohri, District Sukkur

Name of the Agency Complained against : Director,  
Excise, Taxation & Narcotics, Department, Sukkur

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Dhoon,  
Director, Regional Office, Sukkur

Vetted by : Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject : **COMPLAINT AGAINST RETIRED EMPLOYEE OF  
EXCISE DEPARTMENT WHO IS ALLEGEDLY  
HARASSING THE COMPLAINANT.**

### COMPLAINT

Mr. Amita Bachan, filed a complaint on 03.07.2024 against Haji, a retired employee of Excise Department who is allegedly harassing the complainant to pay Rs.3000/- on account of Professional Tax. Being aggrieved, he solicited our intervention in the matter.

### PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act, 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents. The matter was taken up with the Director, Excise, Taxation & Narcotics Department, Sukkur vide this office letter dated: 11.07.2024. In response, Excise & Taxation Officer-I, vide his report dated: 24.07.2024 informed that an enquiry was conducted through Mr. Ashique Ali Dakhan Ward Incharge Rohri, who reported that the complainant has failed to give details of retired employee. He was also asked for filing the Declaration Form incorporating the details of his shop, but he refused to receive it. Hence, a Challan Form amounting to Rs.3,000/- on account of Professional Tax for the year 2023-24 was issued to him for payment.
3. A copy of said report was sent to the complainant for his rejoinder vide this office letter dated: 02.08.2024. In response, he vide his rejoinder dated: 16.08.2024 stated that he is being charged in excess as compared to other shop owners in the area.
4. On 06.12.2024, the Investigating Officer heard both the parties and after lengthy discussion both parties agreed that in future Rs.1500/- would be charged to him on account of Professional Tax which is equivalent to tax being charged to other shop owners of the area.

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5. Later-on, the complainant submitted a copy of Challan of Rs.1500/- which was paid by him and requested to close the case as his grievance stands resolved.

**FINDINGS**

6. After intervention of this Institution, the issue of the complainant regarding excess payment of Professional Tax has been resolved.

**DECISION**

7. In view of the above, the complaint stands amicably settled and disposed of accordingly.

*Given under my hand and seal of office.*



Sd /-  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh  
Karachi, dated; 30<sup>th</sup> May, 2025