



DECISION

Complaint No. : POS/9759/2023/HYD/2024/01

Name and address of the complainant : Mr. Abdul Waheed s/o Majeed
R/o H.No: 584, Munawarabad Shah Najaf Colony, Unit
No: 05, Latifabad Hyderabad.

Name of the Agency Complained against : Medical Superintendent, Liaquat University Hospital, Hyderabad.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Director,
Regional Office, Hyderabad.

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST LIAQUAT UNIVERSITY
HOSPITAL, HYDERABAD ALLEGING NON-PAYMENT OF
ARREARS OF DAILY WAGES TO THE COMPLAINANT

Complaint

Mr. Abdul Waheed filed a complaint dated 15.11.2023 wherein he stated that he was engaged as Ward Servant on daily wages basis @ Rs.6,000/- per month. He alleged that he was not paid his wages, amounting to Rs.54,000/- for the period from November 2012 to July 2013. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.

3. This office issued a notice dated 15.01.2024 to the Medical Superintendent, Liaquat University Hospital, Hyderabad for report, who in response informed vide letter dated 23.02.2024 that the complainant should be advised to produce following documents in order to process his case.

- (i) Engagement Order on daily wages.
- (ii) Attendance record (Regularity & Punctuality) from Nov-2012 to July-2013.

4. The complainant was issued a letter dated 07.03.2024 for doing the needful. The case was heard on 28.08.2024, attended by the complainant and representative of the agency. The complainant produced the required documents which were handed over to the representative of the agency for further action.

5. The complainant appeared before Investigating Officer, Regional Office, Hyderabad on 24.09.2024 and filed a written statement that the agency has paid the arrears of his wages on the intervention of this Institution.

Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the Agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 11/3 March, 2025