



DECISION

Complaint No. : POS/1311/2024/NWS-25.

Name and address of the complainant : Mr. Ammad Haider and Others,
Residents of Village Malik Khan Zaman, Ward No. 02, UC
Manharo, Taluka Qazi Ahmed, District Shaheed Benazirabad.

Name of the Agency Complained against : Health Department.

Name & Designation of Investigating Officer : Khan Muhammad Zardari,
Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).
Advisor-F.

Subject : **ALLEGED INACTION ON THE REQUESTS MADE FOR
ESTABLISHMENT OF BASIC HEALTH UNIT AT
VILLAGE MALIK KHAN ZAMAN.**

THE COMPLAINT:

Mr. Ammad Haider and others filed a joint complaint dated 08.03.2024 wherein they stated that their village Malik Khan Zaman has 500 families but no Health facilities are available. Moreover there is no Basic Health Unit situated near the village. Aggrieved by that, they solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving of copy of CNIC, Affidavit on Form "A" and by condoning the delay.
3. This office issued letter dated 05.04.2024 to the District Health Officer, Shaheed Benazirabad for report. In response, he informed vide his letter dated 29.04.2024 that a Government Dispensary is already established and operational in the complainant's Union Council, UC Manharo. As per Government Policy, a minimum distance of 05 kilometers is required to establish additional health facilities in the same area.
4. A copy of Agency's report was sent to the complainant for filing rejoinder, if any vide letter dated 07.05.2024 as well as communicated the Agency's report through his given cell number but no response was received from him.

FINDINGS:

5. The complainant has lost his interest in pursuing his case, therefore, no further action is required in the matter.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I dispose of the complaint on account of non-prosecution.

Given under my hand and seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated 17th January, 2025