

DECISION

Complaint No.:

POS/1669/KE/111/2024

Name and Address of the Complainant:

Mr. Asif Ali, R/o. House No. R-215, Shaheed Makhdoom Bilawal, Village, Safoora Goth, Gulshan Town, Karachi.

Name of the Agency Complained against: Board of Intermediate and Secondary Education,

Larakana.

Name & Designation of Investigation Officer:

Syed Farrukh Habib

Director, Regional Office, Karachi (East)

Subject :-

COMPLAINT REGARDING INCORRECT ENTRY OF COMPLAINANT'S FATHER NAME IN THE ACADEMIC DOCUMENTS OF THE COMPLAINANT.

THE COMPLAINT

Mr. Asif Ali in his complaint dated 18.03.2024 stated that the concerned authorities of Govt. Boys High School, City Shikarpur and Board of Intermediate and Secondary Education, Larkana have erred in entering his father's name as Abdul Ghani instead of Piyas Ali in his academic documents. He stated that he approached the concerned authorities for doing required correction in the record but to no avail. He, therefore, solicited intervention of this office for resolution of his grievance.

PROCEEDINGS

- 2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), subject to submission of copies of relevant documents, copy of CNIC and mandatory Affidavit on Form "A". The complainant furnished copies of relevant documents including copy of examination form duly filled and signed by him, in which he himself had entered his father's name incorrectly. Such mistake required clarification from him.
- 3. In order to ascertain facts, the complainant was called by Investigating Officer on 08.07.2024 and 07.08.2024, but he failed to respond or to appear. It showed that either he had got the required correction, or was not interested to pursue the matter any further.

CONCLUSION

4. Under the circumstances, when the complainant has failed to respond nor attended telephone calls made on given numbers, it was clear that he has was no longer interested to pursue his complaint. I, therefore, in exercise of powers vested in me under Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), do hereby dispose of the complaint on account of non prosecution.

Given under my hand and seal of the office

sd

(Muhammad Sohail Rajput) Sitara-e-Imtiaz. PAS Ombudsman Sindh

Karachi, dated / 9/ November, 2024