



## **DECISION**

Complaint No. : POS/3182/KR-69/2024

Name and address of the complainant : Mr. Muhammad Imran,  
R/o. House No. L-29, Sector 41-B, Street No.1,  
Mohallah Kashti Wali Gali, Korangi No.2 ½, Karachi

Name of the Agency Complained against : Karachi Water & Sewerage Corporation (KW&SC)

Name & Designation of Investigating Officer : Mr. Muhammad Shoaib Ahmed Siddiqui,  
Director, Regional Office, Korangi, Karachi

Vetted by : Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject : **ALLEGED NON-SUPPLY OF PIPED WATER IN KORANGI NO. 2½, KARACHI.**

### **COMPLAINT**

The Wafaqi Mohtasib, Regional Office Karachi, forwarded the complaint of Mr. Muhammad Imran received on 05.07.2024 against KW&SC alleging inaction on his representations made regarding non-supply of piped water in Korangi No. 2 ½, Karachi since last 04 months.

### **PROCEEDINGS**

2. The complaint was provisionally admitted subject to submission of original signed complaint, Affidavit on Form-A and copy of CNIC, which he submitted later-on. Thereafter, the matter was referred to KW&SC for report/comments. In response, the Executive Engineer (Water) KW&SC, Korangi Town, vide letter dated: 05.09.2024 reported that issue has been resolved and supply of piped water in the complainant's area was now normal.
3. The complainant was advised to corroborate the report of the agency vide letter dated: 09.09.2024 followed by reminders dated 14.10.2024 and 31.10.2024 but he did not respond.

### **FINDINGS**

4. It appears that the complainant after resolution of his problem has lost interest in pursuing his case. Therefore, no further action is required by this Institution.

### **DECISION**

5. In view of the above, the complaint stands disposed as redressed.

*Given under my hand and seal of office.*



**Sd /-**

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 7<sup>th</sup> February, 2025