



DECISION

Complaint No. : POS/613/2024/HYD/77

Name and address of the complainant : Miss. Duaa D/o Muhammad Farooque Chohan,
R/o. H. No. C/14-74, Khair Shah Ka Pir,
near Shahdadpur Mohalla, Hyderabad.

Name of the Agency Complained against : District Education Officer (Primary), Hyderabad

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT REGARDING INORDINATE DELAY IN
APPOINTMENT OF COMPLAINANT AS PRIMARY SCHOOL
TEACHER

Complaint

Miss. Duaa filed a complaint dated 29.12.2023 wherein she stated that she had appeared in the written tests conducted by IBA Sukkur for appointment as PST & JEST. She passed the written test for the post of Primary School Teacher and obtained 40 marks. She stands at merit list No.975 in Taluka City (Female) Hyderabad. She approached District Education Officer (Primary), Hyderabad for issuing offer letter but failed to get any response. Being aggrieved, she solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory documents and by condoning the delay.
3. This office issued a notice dated 21.03.2024 to the District Education Officer (Primary), Hyderabad for report, who in response informed vide letter dated 24.04.2024 that the complainant has secured 40 marks in the written test and stands at S.No.995 in waiting list. She will be considered for appointment as PST as per Recruitment Policy 2021 as and when her name comes on merit/turn upto February 2025.
4. The agency's report was communicated to the complainant for rejoinder vide letter dated 30.04.2024, who submitted her rejoinder vide letter dated 05.06.2024 for appointment on her turn upto February 2025.
5. Subsequently, the District Education Officer (Primary) informed vide letter dated 10.04.2025 that the complainant stands in the waiting list at S.No.739 in Taluka City (Female) Hyderabad. The last selected candidate had obtained 48 marks in Taluka City Hyderabad.

Findings

6. No maladministration has been established against the agency.

Decision

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the case is disposed of with the directions to the District Education Officer (Primary) Hyderabad to take further action on merit and in accordance with Recruitment Policy of School Education Department, Government of Sindh.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi dated 17th October, 2025