



DECISION

Complaint No. : POS/371/2022/HYD/87

Name and address of the complainant : Mst: Seema wd/o Muhammad Ismail
R/o H.No: 208, Al-Raheem Villas, Near Rajputana Hospital
Hyderabad.

Name of the Agency Complained against : Secretary, Local Government Board, Karachi.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST LOCAL GOVERNMENT BOARD
ALLEGING FAILURE TO INCREASE FAMILY PENSION
OF THE COMPLAINANT ON THE PATTERN OF
GOVERNMENT OF SINDH

Complaint

Mst: Seema filed a complaint dated 17.01.2022 wherein she stated that her late husband, Muhammad Ismail was working in Taluka Municipal Administration, District Badin. She is a family pension holder and no increase has been made in her pension since-2018 on the pattern of increases made by Government of Sindh. Aggrieved by that, she solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 22.03.2022 to the Director-I, Sindh Local Govt Board, Karachi, Additional Director, Local Govt Department, Badin and Assistant Director, Local Fund Audit, Badin for report. The Director-II, Sindh Local Govt Board Karachi informed vide letter dated 04.07.2022 that due to shortage of funds, 10% increase of 2021 has not been paid to the complainant. Her grievance will be redressed on receipt of funds.
4. Subsequently, the Director-II, Sindh Local Govt Board, Karachi informed vide letter dated 07.12.2024 that the increases of 10% from 01.07.2021, 5% from 01.07.2022, 17.05% from 01.07.2023 and 15% from 01.07.2024 as announced by the Government of Sindh have been incorporated in the family pension of the complainant. The differential amount will be paid to her alongwith next month's pension.
5. The complainant appeared before the Investigating Officer, Regional Office, Hyderabad on 20.01.2025 and filed a statement that the agency has paid her differential amount of pension arrears, amounting to Rs.56,800/- and her grievance has been redressed.

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Findings

6. On the intervention of this Institution, the grievance of complainant has been redressed by the Agency.

Decision

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office

Sd /-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 7th February, 2025

