



DECISION

Complaint No. : POS/5103/2023/B-48

Name and address of the complainant : Mr. Muhammad Jawwad, R/o. House No.A-26, F.B. Area, Block-20, Karachi.

Name of the Agency Complained against : School Education & Literacy Department.

Name & Designation of Investigating Officer : Muhammad Misbah Tunio Advisor-J

Vetted by :

Subject : COMPLAINT REGARDING NON-PAYMENT OF SALARIES TO THE JUNIOR ELEMENTARY SCHOOL TEACHERS (JESTs), WHO HAVE BEEN NEWLY APPOINTED AT DISTRICT WEST.

THE COMPLAINT

Mr. Muhammad Jawwad, filed an online complaint on 25.06.2023 and stated that he and other fellows were appointed as JESTs in various schools of District West Karachi by the School Education & Literacy Department in the year 2022. However salaries were not being paid to them despite lapse of more than eight months as the posts do not exist in SNEs. He added that due to non-payment of salaries to the newly appointed teachers, they were facing financial difficulties. He, therefore, solicited intervention of this Institution.

PROCEEDINGS.

2. The complaint was admitted under Section 10 of the Establishment of Office of Ombudsman for the Province of Sindh Act 1991 (amended up-to-date) after condoning the delay.
3. The matter was taken up with the Agency vide letter dated 26.07.2023 for comments and the complainant was advised to submit a copy of CNIC and an Affidavit on Form "A". In response, the Additional Director, School Education (ES & HS) Karachi reported vide letter No.DSE/ES&HS/LITIGATION(5973-74)/2023, dated 25.09.2023 that his office has already issued corrigendum No.DSE&HS/Admn-A/(41320)/2023, dated 22.06.2023 to the Accountant General Sindh for payment of salaries to the complainant.
4. A copy of the Agency's report was sent to the complainant vide letter dated 06.12.2023 for rejoinder. After follow up, an application dated 17.10.2024 was received from the complainant confirming redressal of his grievance and offered his thanks to this Institution.

FINDINGS.

5. On the intervention of this Institution, the grievance of the complainant has been redressed.

DECISION.

6. The complaint is disposed of as redressed and consigned to record.

“Given under my hand and seal of office.”



Sd/-
(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 5th November, 2024.

