



DECISION

Complaint No. : POS/03/2025/KM/KW

Name and address of the complainant : Mst. Ayman c/o. Murtaza, House No: A-10, Baloch Mohallah, Pak Colony, District Keamari, Karachi.

Name of the Agency Complained against : Institute of Business Administration (IBA), Karachi.

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri,
: Director, Regional Office, Keamari (west).

Vetted by : Mr. Muhammad Naseer Jamali,
: Advisor-N.

Subject : **COMPLAINT ALLEGING DISCRIMINATION IN ADMISSION BY I.B.A. KARACHI.**

COMPLAINT

Ms. Ayman filed a complaint dated 06.01.2025 wherein she stated that she has obtained 68% marks in H.S.C Part-II examinations conducted by the Board of Intermediate Education Karachi. She applied for admission in I.B.A Karachi but she was not issued admit card to appear in the entry test due to reason that her marks are less than 70% marks in the Intermediate examination. Aggrieved by that, she solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form 'A', relevant documents and by condoning the delay.
3. This office issued a notice dated 07.01.2025 to the Registrar, Main Campus, IBA Karachi for report. In response, Assistant Registrar, IBA Karachi informed vide letter dated 21.03.2025 that IBA Karachi is governed by the IBA Act of 1994 which empowers the Institution to frame its own rules and policies for admissions keeping in view the minimum requirements and seats allocated for admission in different programmes.
4. The agency's report was sent to the complainant for rejoinder vide letter dated 17.04.2025, followed by reminders but she did not respond.

DECISION

5. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), the complaint is disposed of on account of non-prosecution.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated; 18th September, 2025