



## DECISION

Complaint No. : POS/4598/2024/KM/KW

Name and address of the complainant : Mst. Fatima Fateh Muhammad R/o House No. 229/B, Rexer Lane, Hassan Auliya, near Old Golimar, Karachi.

Name of the Agency Complained against : District Education Officer (ES & HS) Keamari Karachi

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri,  
Director, Regional Office, Keamari/West

Vetted by : Mr. Muhammad Naseer Jamali,  
Advisor-N.

Subject : **COMPLAINT AGAINST DISTRICT EDUCATION OFFICER (ES&HS) ALLEGING INORDINATE DELAY IN ISSUING OFFER OF APPOINTMENT TO THE COMPLAINANT.**

### COMPLAINT

Mst. Fatima Fateh Muhammad filed an online complaint dated 03.10.2024 wherein she stated that she has passed the written test for the post of Junior Elementary School Teacher (JEST) conducted by IBA Sukkur and was placed at S.No.30 of merit list. The District Recruitment Committee has also approved her case for appointment as JEST but the offer letter has not been issued to her. Aggrieved by that, she solicited intervention of this Institution.

### PROCEEDINGS

- The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory affidavit on Form-A and other relevant documents and by condoning the delay.
- This office issued notice dated 11.12.2024 to the District Education Officer (ES&HS) District Keamari Karachi for report, followed by reminders.
- The complainant appeared before the Investigating Officer Keamari, Karachi on 24.01.2025 and filed a written statement that she has been issued an Offer of Appointment as JEST vide dated 02.01.2025 and her grievance has been redressed. She requested to close further proceedings on her complaint.

### FINDINGS

- On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### DECISION

- In view of the above, and in the exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz. PAS**  
Ombudsman, Sindh

Karachi, dated; 17<sup>th</sup> February, 2025