



DECISION

Complaint No. : POS/2016/2024/NWS-52.

Name and address of the complainant : Mr. Liaquat Ali Pakhrio, R/o Village Mir Khan Pakhrio, Qazir Ahmed, District Shaheed Benazirabad.

Name of the Agency Complained against : Food Department.

Name & Designation of Investigating Officer : Khan Muhammad Zardari, Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).
Advisor-F.

Subject : **COMPLAINT REGARDING ALLEGED NON-PROVISION OF BARDANA (WHEAT BAGS) TO THE COMPLAINANT BY OFFICIALS OF FOOD DEPARTMENT DISTRICT SHAHEED BENAZIRABAD.**

THE COMPLAINT:

Mr. Liaquat Ali Pakhrio filed a complaint dated 05.04.2024 wherein he stated that he cultivated wheat crop over his land. He frequently approached the concerned Food Centre for issuance of empty wheat bags (Bardana) but of no avail. Being aggrieved, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving of mandatory Affidavit on Form "A", copy of CNIC, other relevant documents and by condoning the delay.

3. This office issued notice to the District Food Controller, Shaheed Benazirabad vide letter dated 15.05.2024 for report. In response, he informed vide letter dated 13.06.2024 that the target as scheduled for wheat procurement in District Shaheed Benazirabad for 2023-24 has been successfully achieved, for which Bardana was supplied to growers by 15.04.2024. However, the complainant could not provide the necessary documentation required for qualifying to receive "Bardana" during the procurement season. He assured the supply of "Bardana" to the complainant in the next wheat procurement season on completion of codal formalities.

4. The Agency's Report was shared with the complainant for any rejoinder. In response, he appeared on 02.07.2024 before the Investigation Officer, Shaheed Benazirabad and filed written statement wherein he showed his satisfaction on the Agency's Report. He subsequently withdrew his complaint.

FINDING:

5. The complainant, having been satisfied with the Agency's Report has chosen to withdraw the complaint.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as withdrawn.

Given under my hand and seal of office



- Sd \-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated 29th October, 2024

