



DECISION

THE COMPLAINT(S)

This institution was in receipt of following complaints from respective complainants against KW&SC during the span of 2020-2024, wherein the complainants stated that they had approached the Agency in this regard time and again but their problems were not resolved. Therefore, they sought intervention of the Provincial Ombudsman Sindh for the redressal of their grievances:

S#	Name of the Complainant	Complaint No.	Agency
1.	Mr. Ghulam A Khan	POS/3401/KE-196/2020	KW&SC
2.	Mr. Amjad Awan	POS/2185/KE-126/2020	KW&SC
3.	Mr. Amjad Awan	POS/2136/KE-155/2020	KW&SC
4.	Mr. Muhammad Abdullah	POS/3432/KHE-200/2020	KW&SC
5.	Mr. M. Yousuf & others	POS/4165/KE-210/2020	KW&SC
6.	Mr. Salahuddin	POS/6027/KE-295/2021	KW&SC
7.	Mr. Waheed Baig	POS/4530/KE-205/2021	KW&SC
8.	Mr. Aqib Waseem	POS/4937/KE-237/2021	KW&SC
9.	Mr. Shakir Ali Qureshi	POS/6646/KE-326/2021	KW&SC
10.	Mrs. Shaista Yazdani	POS/1732/KE-79/2022	KW&SC
11.	Mr. Waqar Ahmed Ansari	POS/2194/KE-120/2022	KW&SC
12.	Mr. Umar Kehar	POS/4745/KE-264/2022	KW&SC
13.	Mr. Sadiq Hussain	POS/2228/KE-122/2022	KW&SC
14.	Mr. Raheel	POS/7099/KE-395/2022	KW&SC
15.	Mst. Rubina Naz	POS/2424/KE-133/2022	KW&SC
16.	Mr. M. Arshad & others	POS/6618/KE-369/2022	KW&SC
17.	Mr. Rasheed Ahmed	POS/2230/KE-164/2023	KW&SC
18.	Mr. Abid ur Rehman	POS/7766/KR-81/2023	KW&SC
19.	Mr. Tayyab Kakar	POS/6356/KR-027/2023	KW&SC
20.	Mr. M. Anas	POS/5057/KE-337/2023	KW&SC
21.	Mr. M. Najam Khan	POS/4600/KE-315/2023	KW&SC
22.	Mr. Kamran Ahmed	POS/5333/KE-021/2023	KW&SC
23.	Mr. A. Ghaffar	POS/7303/KR-069/2023	KW&SC
24.	Mr. Rashid Ahmed Siddiqui	POS/4430/KE-300/2023	KW&SC
25.	Ms. Hira Yasmeen	POS/6061/KR-033/2023	KW&SC
26.	Mr. Adnan Baig	POS/4213/KE-289/2023	KW&SC
27.	Mr. Abdul Majeed Malik	POS/7667/KR-73/2023	DMC/KW&SC
28.	Rao Roshan Ali	POS/2792/KR-57/2024	TMC Korangi
29.	Mr. Muhammad Dilawar Shah	POS/5720/KR-71/2023	DMC Korangi

PROCEEDINGS

2. The complaints were provisionally registered under Section 9(1) of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended), subject to the submission of an original signed complaint, a prescribed affidavit on Form "A," and relevant supporting documents to substantiate their claims for further proceedings, as mandated under Section 10(1) read with Section 25(1) of the Act, 1991.

3. After completion of requirements, the complaints were referred to the Agency for preliminary report. In response, the Agency submitted reports which were forwarded to the complainants for their rejoinder, respectively. However, the complainants failed to offer any comments despite issuance of repeated reminders.

DECISION

4. Given that the complainants have failed to comply with the required formalities, I dispose of the complaints under Regulation No.21(i)(b) of the Ombudsman Sindh's (Investigation & Disposal of Complaints) Regulations, 2024, for non-solemn prosecution.

Given under my hand and seal of office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, the 31st January, 2025