



## **DECISION**

Complaint No. :  
Name and address of the complainant : POS/137/2025/RM-11  
Name of the Agency Complained against : Mr. Muhammad Hussain R/o. mohalla Hashim Nagar, Mirpurkhas.  
Name & Designation of Investigating Officer : Mirpurkhas Municipal Corporation (MMC), Mirpurkhas.  
Vetted by : Mr. Zulfiqar Ali Junejo,  
Subject : T.I, Regional Director, Mirpurkhas.  
Advisor-N

**COMPLAINT AGAINST MIRPURKHAS MUNICIPAL CORPORATION ALLEGING FAILURE TO PROVIDE WATER CONNECTION TO THE COMPLAINANT.**

**COMPLAINT:**

Mr. Muhammad Hussain filed a complaint dated 07-01-2025 through email wherein he stated that he approached Mirpurkhas Municipal Corporation (MMC) to provide water connection to him but no to avail. Aggrieved by that, he solicited intervention of this Institution.

**PROCEEDINGS:**

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) subject to submission of original signed complaint, duly addressed to the Ombudsman Sindh, copy of CNIC and affidavit on Form-A.
3. The complainant was advised to submit required documents vide email and through telephonic calls on 16-01-2025, 22-01-2025 and 04-02-2025 but he did not respond. The Dispatch Rider was deputed to serve the notice to him who informed vide letter dated 07.02.2025 that Mr. Muhammad Hussain is not residing at mohalla Hashim Nagar.

**DECISION:**

4. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of due to non-prosecution, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

*Given under my hand and seal of the office*



**Sd /-**

(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh

11/3

Karachi, dated March, 2025