



DECISION

Complaint No. : POS/214/ROJ-214(JBD)/2025

Name and address of the complainant : Mr. Shakir Ali s/o Sabir Ali, r/o Kamora Lane, Jacobabad.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN RELEASE OF PERSONAL ALLOWANCE TO THE COMPLAINANT

Complaint:

Mr. Shakir Ali filed his complaint dated 17.4.2025 about maladministration in the District Accounts Office, Jacobabad as personal allowance was not being paid to him, though he has already submitted the documents. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the Agency for comments. While efforts were being made to get a response from the agency, the complainant Mr. Shakir Ali appeared before the Investigating Officer, Jacobabad on 13.7.2025 and stated that his grievance has been resolved by the agency.

Findings:

3. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"

Sd/-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 31st July, 2025

