



DECISION

Complaint No. :
Name and address of the complainant : POS/7679/RL-322(LKA)2023
Name of the Agency Complained against : Mr. Ghulam Mustafa Chandio,
R/o Village Kamal Khan Chandio P.O Kamal Khan, Taluka Kamber.
Name & Designation of Investigating Officer : District Accounts Officer Kamber Shahdadkot.
Vetted by : Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana.
Subject : Mr. Muhammad Naseer Jamali,
Advisor-N
COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER KAMBER ALLEGING INORDINATE DELAY IN PAYMENT OF COMMUTATION TO THE COMPLAINANT.

COMPLAINT

Mr. Ghulam Mustafa Chandio a retired police constable filed a complaint dated 12.09.2023 wherein he stated that he has retired from service but the amount of commutation has not been paid to him. He approached the District Accounts Officer Kamber Shahdadkot for payment but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory affidavit on Form "A", other relevant documents and by condoning the delay.
3. This office issued notice dated 19.10.2023 to the District Accounts Officer Kamber Shahdadkot for report, who in response informed vide letter dated: 14.11.2024 that the amount of pension commutation has been paid to the complainant on 16.11.2023.
4. The copy of agency's report was sent to the complainant for rejoinder vide letter dated: 18.11.2024 who appeared before the Investigation Officer Larkana on 25.11.2024 and filed a written statement wherein he confirmed the receipt of commutation. He offered thanks to Ombudsman Institution and requested to close further proceedings on his complaint.

FINDINGS

5. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd/-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

Karachi, dated 23rd December 2024