



DECISION

Complaint No. : POS/ROG-261/GTK/2025

Name and address of the complainant : Mr. Aijaz Ahmed S/o. Muhammad Nawaz Dhondu,
R/o. Mohalla Ghota Market,
Taluka & District Ghotki

Name of the Agency Complained against : Local Government Department,
District Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **ALLEGED DELAY IN REMOVAL OF STAGNANT SEWERAGE WATER IN FRONT OF THE RESIDENCE OF THE COMPLAINANT AT GHOTA MARKET BY MUNICIPAL COMMITTEE, GHOTKI.**

COMPLAINT

Mr. Aijaz Ahmed, filed a complaint on 23.05.2025 against Local Government Department and alleged delay in removal of stagnant sewerage water in front of his residence situated at Ghota Market by Municipal Committee, Ghotki. In this regard, the complainant had approached the CMO, MC, Ghotki for removal of stagnant sewerage water in front his house, but to no avail. Being aggrieved, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date). After receiving the mandatory Affidavit on Form-A, other relevant documents and by condoning the delay, the Investigating Officer called report from the agency.
3. In response, the Chief Municipal Officer, Municipal Committee Ghotki vide his letter dated: 12.06.2025 informed that the stagnant sewerage water in front the residence of the complainant has been removed by the Sanitary Staff of Municipal Committee Ghotki and they are sweeping the street of complainant regularly. He also enclosed the photographs of the street of complainant as an evidence.
4. The report of the agency alongwith photographs was forwarded to the complainant for filing of his rejoinder vide this office letter dated; 12.06.2025, but he did not respond, despite issuance of multiple reminders. This shows that the complainant has lost interest in his case after resolution of his grievance.

FINDINGS

5. With the intervention of this Institution, the grievance of the complainant has been redressed as confirmed by CMO, Municipal Committee, Taluka Ghotki vide his letter dated: 12.06.2025, hence, no further action is required by this Institution.

DECISION

6. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office

Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 7th August, 2025

