



## **DECISION**

**Complaint No.** : POS/7612/ROJ-217(JBD)/2023

**Name and address of the complainant** : Mr. Amanullah Bijarani, r/o village Hafiz Abdul Jalil Khan Bijarani, Taluka Thul District Jacobabad

**Name of the Agency Complained against** : i) Revenue Department  
ii) Sindh Rural Support Organization Jacobabad

**Name & Designation of Investigating Officer** : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

**Vetted by** : Mir Hussain Ali Advisor-M

**Subject** : DELAY IN PAYMENT OF COMPENSATION TO AFFECTEES OF VILLAGE HAFIZ JALEEL AHMED BY REVENUE AUTHORITIES AND SRSO.

### **Complaint:**

Mr. Amanullah Bijarani filed his complaint dated 7-9-2023 against the revenue authorities of Jacobabad and the District Manager, Sindh Rural Support Organization Jacobabad regarding delay in payment of compensation to the affectees of the village Hafiz Jaleel Ahmed, despite survey conducted by the Army personnel and revenue authorities. He therefore requested this Institution to intervene in the matter.

### **Proceedings:**

2. The complaint admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the concerned agencies for report. In response, the District Manager, SRSO Jacobabad vide letter dated 8-1-2024 reported that six beneficiaries from Village Hafiz Jaleel Ahmed, U.C Bakhtiarpur, Taluka Thul have received the first instalment of Rs.75000/- each whereas remaining affectees have yet to receive any payment. He said this disparity has raised concerns among the affectees and the community at large, but he assured that he will ensure fairness and transparency in the implementation of the program.

3. This report was sent to the complainant vide letter dated 15-1-2024 who disagreed with the comments of the Agency. On being referred to again, the District Manager, SRSO Jacobabad vide letter dated 11-8-2024 reported that the survey was conducted by his organization, and the payments were being made by the World Bank. He further stated that the payment has not been disbursed from the SPHF side, but he assured that immediate action will be taken to ensure that payments are released to the affectees as soon as possible.

4. This report of the Agency was also sent to the complainant for rejoinder. In response, the complainant Mr. Amanullah Bijarani submitted his report dated 2-10-2024 through post in which he agreed with the version of the agency and expressed satisfaction on the assurance made by the agency. He has further stated that he does not want any further proceedings on his complaint.

### **Findings:**

4. On the intervention of this Institution, the complainant is satisfied with the assurance made by the agency, and has requested that further action be stopped.

### **Decision:**

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
OMBUDSMAN SINDH  
Karachi, dated 7<sup>th</sup> March, 2025