



DECISION

Complaint No.	:	POS/ROM/313/2025/RM-358 POS/5067/2025/RM-371
Name and address of the complainant	:	Mr. Ajesh Kumar, R/o. Kolhi Mohalla, Samaro Town, District Umerkot.
Name of the Agency Complained against	:	Controller of Examinations, Board of Intermediate & Secondary Education (BISE), Mirpurkhas
Name & Designation of Investigating Officer	:	Mr. Zulfiqar Ali Junejo, T.I Consultant/Regional Director, Mirpurkhas.
Vetted by	:	
Subject	:	Muhammad Naseer Jamali, Advisor-N

COMPLAINT REGARDING NON-CORRECTION OF SURNAME OF THE COMPLAINANT IN MARKS CERTIFICATE AND SSC PART-II CERTIFICATE

Complaint

Mr. Ajesh Kumar filed a complaint dated 01.08.2025 wherein he stated that Board of Intermediate & Secondary Education, Mirpurkhas has written his surname as Meghwar instead of actual caste, Kolhi in his documents. He approached the Controller of Examinations, Board of Intermediate & Secondary Education, Mirpurkhas alongwith supporting documents for correction of his surname in the certificates but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.

3. This office issued a notice dated 06.08.2025 to the Controller of Examinations, Board of Intermediate & Secondary Education, Mirpurkhas for report, who in response vide letter dated 18.08.2025 informed that correction in the surname of the complainant has been made and a corrected marks sheet/ SSC Part-II certificate submitted to the Regional Director, Mirpurkhas, who handed it over to the complainant on 21.08.2025. The complainant acknowledged the receipt of corrected documents and thanked this Institution on redressal of his grievance.

Findings

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 11th September, 2025