



DECISION

Complaint No. : POS/4710/2022/B-59/J

Name and address of the complainant : Mr. Muhammad Daniyal Sajid, R/o. House No.K-65, PNT Colony, Gizri Road, Clifton, Karachi.

Name of the Agency Complained against : School Education & Literacy Department.

Name & Designation of Investigating Officer : Muhammad Misbah Tunio Advisor-J

Vetted by : **COMPLAINT AGAINST NON-ACCEPTANCE OF DOCUMENTS FROM COMPLAINANT WHO CLAIMED TO HAVE PASSED THE TEST CONDUCTED BY IBA SUKKUR FOR THE POST OF PRIMARY SCHOOL TACHER (PST) AND JUNIOR ELEMENTARY SCHOOL TEACHER (JEST).**

Subject : **COMPLAINT AGAINST NON-ACCEPTANCE OF DOCUMENTS FROM COMPLAINANT WHO CLAIMED TO HAVE PASSED THE TEST CONDUCTED BY IBA SUKKUR FOR THE POST OF PRIMARY SCHOOL TACHER (PST) AND JUNIOR ELEMENTARY SCHOOL TEACHER (JEST).**

THE COMPLAINT

Mr. Muhammad Daniyal Sajid, filed a complaint on 30.08.2022, wherein he stated that he passed test for the post of Primary School Teacher (PST) and Junior Elementary School Teacher (JEST) conducted by IBA Sukkur and his name appeared in the merit list prepared for U.C.No.4 Chanesar Goth, District East-Karachi. He stated that his documents were not being accepted by the District Education Officer, District East Karachi on the plea that U.C.No.4 Chanesar Goth was transferred to District South and therefore, he may submit his documents to the office of D.E.O., District South Karachi. But when he approached D.E.O., District South, he also refused to entertain him. He alleged that the candidates, who passed test with him, were appointed while he is being denied that right. He, therefore, solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of Office of Ombudsman for the Province of Sindh Act 1991 (amended up-to-date) after condoning the delay.
3. The matter was taken up with the Agency vide letter dated 08.09.2022 for comments. After extensive correspondence, the Additional Director, School Education (ES & HS), Karachi vide letter No.DSE/ES&HS/LITIGATION(38577-79)/2024, dated 07.10.2024 informed that appointment order No.SELD/RP-2021/REC/JEST(32521-28), dated 03.02.2023 for the post of JEST was issued in favour of complainant and his grievance was resolved.

4. The complainant confirmed the same vide his application dated 15.10.2024. However he requested that his appointment order should be issued with effect from 15th June, 2022 when all other persons who qualified test of IBA Sukkur were offered appointment letters.

FINDINGS.

5. During course of investigation, it was revealed that complaint was genuine and delay of more than eight months was caused due to maladministration of the Education Department. Therefore, justice and fair play demands that his seniority should be counted with effect from 15th June, 2022 as JEST.

DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), I hereby direct the Secretary, Schools Education and Literacy Department, Government of Sindh, Karachi to issue corrigendum/letter for counting seniority of the complainant with effect from 15th June, 2022 as JEST.

7. The compliance report of this order should be furnished within 60 days hereof.

8. The complaint stands disposed of accordingly.

"Given under my hand and seal of office."

- Sd \-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, the 11th December, 2024.