



## DECISION

Complaint No. : POS/3333/2022/KM/KW

Name and address of the complainant : Malik Muhammad Hanif Awan, R/o R-415, Gulshan-e-Tauheed, Manghopir Road, Karachi.

Name of the Agency Complained against : Karachi Metropolitan Corporation (KMC)  
Deputy Commissioner, Karachi West

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri,  
Director, Regional Office, Keamari/West

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N.

Subject : COMPLAINT AGAINST NON-PAYMENT OF COMPENSATION FOR DEMOLATION OF HOUSE OF THE COMPLAINANT TO COMPLETE THE EXPANSION OF ORANGI NALA.

### COMPLAINT

Malik Muhammad Hanif filed a complaint dated 17.06.2022 wherein he stated that his house was demolished for rehabilitation of the Orangi Nala Project and he was entitled to get compensation for it. He approached the relevant officials of KMC and Deputy Commissioner, for compensation of the demolished house but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory affidavit on Form-A., other relevant documents and by condoning the delay.

3. This office is also in receipt of other complains of same grievance against the same agency which are under investigation.

Sr.	Complaint No.	Name of the Complainant
1	POS/8554/2023/KM/KW	Mr. Mairaj Nabi s/o Muhammad Nabi, Plot No. 106, Sector 03, Block-No. 03, Orangi Town, Karachi.
2	POS/7416/2023/KM/KW	Mst. Bilquees w/o Muhammad SWaheed Jat, R/o Jat house, KMC No. 32, Street No. 02, Sector 15-D, Orangi Town, Karachi.
3	POS/1029/2023/KM/KW	Mr. Muhammad Sharfuddin r/o Plot No. 39, Lane No. 01, Makhdoom Shah Colony, Orangi Town, Sector 11 ½ Karachi.
4	POS/33/2024/KM/KW	Mr. Muhammad Kashif Ansari, house No. 176, Orangi Town, Sector-9-E, Karachi, West.
5	POS/4684/2024/KM/KW	Mr. Rafique Masih s/o Anwar masih, Street No. 02, R/O L-173, Sector, 35-C, Surjani Town, Karachi.

4. The matter was taken up with the Deputy Commissioner, Karachi West and Project Director, KMC for report. In response, the Lease In-charge, North Nazimabad Town, KMC informed vide letter dated 28.09.2022 that the compensation for the removal of encroachments over the Nala is contingent upon the recommendations of the concerned Assistant Commissioner, duly counter signed by the Deputy Commissioner.



5. The Senior Director, Katchi Abadies, KMC informed in a letter dated 07.12.2023 that 6,932 locally displaced persons (LDPs) have been identified and a list containing their details have been submitted before Honorable Supreme Court of Pakistan. The disbursement of cheques to the affected persons has been assigned to the Commissioner Karachi. The cheques for this purpose will be issued from the office of the Deputy Commissioner, Karachi (South), under the supervision of the Commissioner, Karachi. The affected persons may file grievances with the Additional Commissioner-II/Focal Person in case of non-payment.

6. The Assistant Commissioner (Revenue) Karachi Division informed vide letter dated May 7, 2024 that the Honorable Supreme Court of Pakistan, Karachi had issued an order on April 25, 2024, connecting the petitions of the affected individuals. The operative portion of said order is reproduced below.

*The learned Advocate General Sindh ((The AG) states that the Government of Sindh stands by its commitment to allot 80 square yards plots to the affectees and that 6,932 affectees had been identified. However, if any family whose house was demolished has not been included may submit their claim, with supporting documents and photographs, if any, to the Commissioner's Focal Person, Additional Commissioner-II, Karachi. He, further states that since the matter needs to be finalized all such claims should be filed within one month. Those who submit claims must be informed of the decision whether their claim has been accepted or rejected.*

7. Further, the Assistant Commissioner (Revenue), Karachi Division requested that all Regional Offices of Honorable Ombudsman Sindh Karachi may be directed to inform the applicants / complainants to submit their claims along-with supporting documents in order to finalize the same within stipulated time in compliance to the orders of the Honourable Apex Court.

#### **FINDINGS**

8. The Registrar of this Secretariat has already forwarded the letter of Assistant Commissioner, (Revenue) to all the Regional Directors for necessary action in pursuance to the orders of the honorable Supreme Court of Pakistan.

#### **DECISION**

9. In view of the above, the complainants have been directed to approach the Office of the Commissioner, Karachi for resolution of their grievance in pursuance to the orders of Hon'ble Supreme Court of Pakistan. No further action is required by this office on these complaints and same are consigned to record.

*Given under my hand and seal of the office*



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh

Karachi, dated; 17<sup>th</sup> February, 2025