



DECISION

Complaint No. : POS/248/ROJ-248(JBD)/2024

Name and address of the complainant : Mr. Muhammad Ishaq Malik, c/o Al-Madina Electric Store, near TCS office Kandhkot.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor M

Subject : COMPLAINT OF MUHAMMAD ISHAQ MALIK AGAINST THE DISTRICT ACCOUNTS OFFICE KANDHKOT FOR NOT RETURNING SERVICE BOOKS.

Complaint:

Mr. Muhammad Ishaq Malik filed his complaint dated 19-9-2024, against the District Accounts Officer, Kandhkot alleging that they were not returning two service books he had submitted to them for passing the difference of salary bills. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agency for comments. Meanwhile on 25-10-2024, the complainant submitted his application through post Service stating therein that due to intervention of the Institution of the Provincial Ombudsman Sindh, his grievance has been redressed, and he has received the two service books from the District Accounts Office, Kandhkot.

Findings:

3. In view of the redressal of the complainant's grievance, the proceedings on this complaint are stopped and the complaint is consigned to record room.

“Given under my hand and seal of office”



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 18th February, 2025