



DECISION

Complaint No. : POS/6823/ROJ-204(JBD)/2023

Name and address of the complainant : Mr. Nazeer Ahmed s/o late Abdullah Soomro, c/o Fiza Tailors, near Green land Hotel, Tower Road, Jacobabad.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director, Regional, Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject :

COMPLAINT REGARDING DELAY IN PAYMENT OF LPR / COMMUTATION DUES TO THE COMPLAINANT.

Complaint:

Mr. Nazeer Ahmed, who retired from service on 30th January, 2023 as Malhi from the Deputy Commissioner, Jacobabad's office, filed his complaint dated 24.8.2023, against the District Accounts Officer, Jacobabad regarding delay in payment of dues pertaining to L.P.R, and Commutation. He also complains that outstanding pension for two months has also not been paid to him. He therefore requested this Institution to intervene in the matter.

Proceedings

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agency for comments. In response, the District Accounts Officer, Jacobabad vide his office letter dated 10.1.2024 reported that as per FIFO policy of the Govt. of Sindh the complainant is listed at Sr. No.203 and Sr. No.296 for payment of Commutation and LPR, which will be credited in his bank account on his turn

3. The report of the Agency was provided to the complainant for his rejoinder, who disagreed with the comments of the Agency, and reiterated his earlier stance, as stated in his complaint. On being referred again to the Agency for further comments, the District Accounts Officer, Jacobabad vide his office letter dated 15.8.2024 reported that all payments have been made to the complainant as per SAP system. He enclosed a copy of Overview Additional Off-Cycle Payments as evidence.

4. The report dated 15.8.2024 alongwith its enclosures were provided to the complainant for confirmation. On 28.8.2024 the complainant Mr. Nazeer Ahmed Soomro appeared before the Investigating Officer and submitted his statement in which he confirmed that he has received his service dues amounting to Rs.2,104,266/- from the concerned quarters. As his grievance has been redressed he wanted that further proceedings be stopped on his complaint.

Findings:

5. On the intervention of this institution, the problem of the complainant has been resolved, which is also confirmed by him vide his application dated 28-8-2024. Hence no further action is required.

Decision:

6. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”

- **Sd** \-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 27th November, 2024

