



DECISION

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| Complaint No. | POS/2000/ROK-30(Khp)/2022 |
| Name and address of the complainant | Mr. Manzoor Ali S/o. Muhammad Chuttal, Mirbhar R/o. Panjhatti, Mohalla Dabbar, Tal & District Khairpur |
| Name of the Agency Complained against | Local Government Department |
| Name & Designation of Investigating Officer | AHMED BAKHSH GHUMRO, Consultant/Incharge, Regional Office Khairpur |
| Vetted by | Mr. Muhammad Misbah Tunio, Advisor-J |
| Subject | <u>COMPLAINT AGAINST DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT WHO RETIRED ON 25.06.2020</u> |

COMPLAINT

Mr. Manzoor Ali filed a complaint dated 08.04.2022 stating therein that he was chowkidar at Municipal Committee, Khairpur and retired on 25.06.2020, but agency did not pay his outstanding service dues, inspite of repeatedly approaching the authorities. He therefore requested for intervention of this institution in getting his service dues from the Agency.

PROCEEDINGS

02. The complaint was admitted under Section 10 of the establishment of the office of Ombudsman for the Province of Sindh Act,1991(Amended up to dated). After receiving mandatory Affidavit on Form "A" & other required documents.

03. The matter was taken up with Chief Municipal Officer, Municipal Committee Khairpur (MCK) for obtaining comments in the matter. The Chief Municipal Officer MCK furnished his comments vide letter No.AB/MC/KHP/154/2023, dated 15.03.2023 stating therein that he had issued Cheque bearing No.38861888, dated 13.03.2023 amounting to Rs.118682/- as final payment. Copy of said report along with original cheque was sent to the complainant, on 21.03.2023, for his rejoinder. The complainant informed through his rejoinder dated 05.05.2023 that all payment had been received from the Agency and expressed his thanks to the Provincial Ombudsman Sindh Institute for providing prompt relief and requested to close his case.

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FINDINGS:

03. I have examined the case, perused the record which clearly indicated that:
- The complaint of Mr. Manzoor Ali, found genuine, as the Department was delaying to release the service dues to the complainant.
 - After intervention of this Institute Agency had released all service dues to the compliant as confirmed by the compliant.

DECISION

04. In view of above, the complaint stand disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"



Sd/-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 13/January, 2025