



DECISION

Complaint No. : POS/2999/2023

Name and address of the complainant : Mr. Shabbir Ahmed S/o Allah Warayo Mughal,
R/o Talhar City, District Badin

Name of the Agency Complained against : District Accounts Officer/Health Department

Name & Designation of Investigating Officer : Manzoor Ali Soomro,
Regional Director, Badin

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : ALLEGED DELAY IN PAYMENT OF SERVICE DUES
IN RESPECT OF DECEASED WIFE OF THE
COMPLAINANT BY THE DISTRICT ACCOUNTS
OFFICER AND HEALTH DEPARTMENT, BADIN

THE COMPLAINT

Mr. Shabbir Ahmed Mughal filed a complaint on 14.04.2023 stating that his wife Mst. Nargis, Lady Health Worker (LHW) died during service on 02.08.2022, but no service dues and other benefits as per rules are paid by the Health Department and District Accounts Office, Badin since last 8 months. In this regard, he also approached the District Health Officer and District Accounts Officer, Badin for relief, but all in vain. He, therefore, finally solicited intervention of this Institution for redressal and early payment of all benefits of his wife.

PROCEEDINGS

2. Before admitting the complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the notice was issued to the complainant to submit mandatory Affidavit on Form 'A' and other relevant documents vide this office letter dated 06.06.2023, followed by several reminders.

3. The complainant appeared on 27.12.2023 before the Investigating officer and instead of providing the above documents, he submitted a written statement stating therein that during the Khuli Katchery at District Accounts Office, Badin, his problem was solved. He has received all the arrears and benefits of his deceased wife and also getting monthly pension regularly.

Contd... p/2...

FINDINGS

4. The problem of the complainant has been resolved due to intervention of this Institution, in open Katcheri held by the Regional Director in District Accounts Office, Badin as confirmed by the complainant. Hence no further action is required to be taken in the matter.

DECISION:

5. In view of the above, the complaint is disposed of as redressed and file is consigned to record.

Given under my hand and seal of Office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated 30th April, 2025

