



DECISION

Complaint No. : POS/1123/TTA/07/2023

Name and address of the complainant : Mr. Muhammad Umar Farooqui,
P.O. & U.C. Sonda, Taluka and District Thatta.

Name of the Agency Complained against : P.H.E.D

Name & Designation of Investigating Officer : Dr. Riaz Ahmed Sddiqui
Regional Director, Thatta.

Vetted by : Mr. Shahid Ahmed Hashmi,
Consultant-Legal.

Subject : **NON-INSTALLATION OF THE DIESEL ENGINE AT
WATER SUPPLY SCHEME OF U.C. SONDA.**

THE COMPLAINT:

Mr. Muhammad Umar Farooqui, filed a complaint dated: 10.02.2023, against non-installation of the diesel engine provided about a year back for water supply scheme of U.C. Sondha. He pursued the matter with the agency but failed to get any response. Therefore, he sought our intervention to resolve his problem.

PROCEEDINGS:

2. The complaint was admitted. The matter was taken with the Executive Engineer, Public Health Engineering Department, Thatta. The agency vide report dated 23.05.2023 and 26.03.2024 explained that Diesel Engine has not been installed due to insufficient space, as other Electric Motors, already installed there, are working properly. On further pursuance, the Executive Engineer Public Health Engineering Department vide letter dated 23.04.2024 informed that Diesel Engine has now been provided and installed on the proper platform and it is functional.

FINDING:

3. On direction, Regional Director Thatta along with the officials of the agency visited the site on 04.07.2024, and found the diesel engine installed properly at water supply scheme. He met with the local residents, who expressed their satisfaction over smooth water supply. Resolution of the grievance merits closure of ongoing investigation.

DECISION:

4. In view of the above, the complaint stands disposed of as redressed.

Given under my hand & seal of office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz, PAS

Ombudsman Sindh

Karachi, dated 20th June, 2025