



DECISION

Complaint No.	POS/7032/ROK-208/(Khp)/2023
Name and address of the complainant	Mr. Lal Bux S/o Abdul Sattar R/o Village Zulfiqarabad, Taluka & District Khairpur.
Name of the Agency Complained against	Irrigation Department
Name & Designation of Investigating Officer	AHMED BAKHSH GHUMRO, Consultant / Incharge, Regional Office Khairpur
Vetted by	Mr. Ghulam Sarwar Advisor-J
Subject	<u>DELAY IN REPAIR OF TUBEWELL NO. A-25, DEH WISRYO WAHAN, DISTRICT KHAIRPUR.</u>

COMPLAINT

Mr. Lal Bux filed a complaint on 07-09-2023 stating that SCARP Tubewell No. A-25 installed on his lands in Deh Wisryo Wahan Taluka & District Khairpur, had been out of order for the past five years. He claimed to have approached the concerned Engineer several times for its repair, but no action was taken. He, therefore, requested the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended), with the delay in filing condoned, subject to the submission of copies of relevant documents and an Affidavit on Form "A."

03. After completing the necessary formalities, the matter was taken up with the Project Director, SCARP Khairpur, on 06-10-2023 for comments. In response, the Assistant Executive Engineer, Tubewell Sub-Division, Khairpur, reported on 27-10-2023 that the said Tubewell was closed due to bore failure. The Tubewell was installed by WAPDA during the 1960s, and the project was handed over to the Irrigation Department for maintenance and operation in 1967. The report further stated that most of the Tubewells had already completed their useful lives and required major rehabilitation. It was also noted that the department had already submitted a scheme under the Annual Development Program to the government for the re-boring of the failed Tubewells.

04. The Agency's report was shared with the complainant on 01-11-2023 for a rejoinder. In response, the complainant submitted a rejoinder on 14-11-2023 stating that before filing the instant complaint, Tubewell material was available at the site, except the motor, which was shifted by Tubewell officials secretly and submitted a fake report. He urged for action against the concerned Agency and the repair of the said Tubewell.

05. Further comments were called from the Project Director, SCARP Khairpur, on 22-11-2023. The Project Director, SCARP Khairpur, reported on 12-12-2023 reiterating the stance of the earlier report.

06. This report of the Agency was shared with the complainant on 15-12-2023 for a rejoinder. However, he did not respond to date, despite reminders.

FINDINGS

07. Based on the above proceedings, it appears that the complainant has lost interest in pursuing his complaint.

DECISION

08. In light of the foregoing, the complaint is hereby disposed of due to non-prosecution and consigned to the record.

“Given under my hand and seal of office”

Sd /-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 24th March, 2025

