



DECISION

Complaint No.	POS/3042/2023/Hyd/RM-41
Name and address of the complainant	Mr. Liaquat Ali Khanzada, All Sindh Seed Association, 2 nd Floor Soneri Bank Building, Tando Allahyar.
Name of the Agency Complained against	Food Department, Government of Sindh.
Name & Designation of Investigating Officer	Mr. Zulfiqar Ali Junejo, T.I Consultant/Regional Director, Mirpurkhas.
Vetted by	Muhammad Naseer Jamali, Advisor-N
Subject	COMPLAINT REGARDING UNJUSTIFIED WITHDRAWAL OF PERMISSIONS FOR TRANSPORTATION AND STORAGE OF CERTIFIED WHEAT SEED

Complaint

Mr. Liaquat Ali Khanzada, Sr. vice President, Sindh Seed Association filed a complaint dated 10.04.2023 wherein he stated that the Secretary, Food Department Government of Sindh has allowed production of quality wheat seed and its transportation vide order No.SO(W)7(30)/2020/wheat seed dated 17.03.2023. The directions were issued to the District Food Controllers (DFCs) vide letter dated 28.03.2023 to allow easy transportation and storage of certified wheat seed but some District Food Controllers, particularly Matiari, Tando Allahyar, Mirpurkhas, Sanghar, Shaheed Benazirabad, Sukkur, Khairpur and Ghotki are creating unnecessary hindrances in transportation of certified wheat seed. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 25.07.2023 to the Secretary to Govt. of Sindh Food Department Karachi for report. The Director, Food Department, Karachi informed vide letter dated 01.07.2025 that permission of few seed companies for transportation was cancelled on their failure to declare the quality of wheat procured/transported to respective District Food Controllers.
4. A copy of the agency's report was sent to the complainant for rejoinder vide letter dated 03.07.2025, followed by a reminder dated 28.07.2025 but he did not respond.
5. This office (HQ) contacted the complainant on his cell No.0301-3613491 on 09.09.2025 and he confirmed that his grievance was redressed.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 11th September, 2025