



DECISION

Complaint No. : POS/1455/2024/SGR-58
POS/2047/24/SGR-71

Name and address of the complainant : Mst. Farzana, Lady Councilor, Ward No.07, Block-4,
Town Committee, Khadro, District Sanghar

Name of the Agency Complained against : Town Committee, Khadro

Name & Designation of Investigating Officer : Ghulam Shabir Memon,
Director, Sanghar Regional

Vetted by : Syed Hashim Raza Zaidi
Advisor-S

Subject : **REQUEST FOR ENQUIRY AND ACTION AGAINST THE CHAIRMAN, TOWN COMMITTEE KHADRO FOR NON-CARRYING OUT DEVELOPMENT WORKS IN AREA OF THE COMPLAINANT, BESIDES NON-PROVISION OF HAND PUMPS / SOLAR LIGHTS IN HER AREA, ETC.**

THE COMPLAINT:

Mst. Farzana, Lady Councilor filed a complaint dated 14-03-2024, against Union Council, Khadro, wherein she requested for enquiry and action against the Chairman, Town Committee, Khadro for non-carrying out development works in her area, besides non-provision of hand pumps / solar lights in her area, etc. She approached the concerned agency for redressal of her grievance, but to no avail. Aggrieved by that, she solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date) after receiving mandatory Affidavit on Form "A".
3. This office issued a notice to the Assistant Director, Local Government, Sanghar, via letter dated 25-04-2024, seeking a report on the matter. The case remained under correspondence for some time. In response, the Chairman of the Town Committee, Khadro, has submitted a final report through his letter dated 06-08-2024. According to the report, development works have been carried out in all wards of the Town Committee, Khadro, including the complainant's ward. The works executed in her area demonstrate that her ward was not neglected and received its fair share of development projects.
4. The Chairman further stated that, initially, hand pumps had not been provided in her ward; however, 29 hand pumps have now been installed, and copies of the applications from beneficiaries have been enclosed. Additionally, 11 solar street lights

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have been installed in the complainant's area, with supporting documentation also enclosed. He emphasized that the Town Committee, Khadro, is committed to implementing development projects in all wards fairly and equitably, without any discrimination. The allegations made by the complainant were described as baseless, manipulative, and intended to exert undue pressure on the Chairman for personal gain, and do not reflect the actual situation.

5. The report of agency alongwith enclosures delivered by hand to the complainant during hearing on 08.08.2024 for filing of her rejoinder / comments on the report of agency, but she did not respond despite issuance of multiple reminders.

FINDINGS:

6. As the complainant after receipt of report of agency alongwith enclosures has lost her interest to pursue her case, no further action is required by this Institution on this complaint.

DECISION:

7. In view of the above facts, the complaint is disposed of on account of non-prosecution by the complainant.

8. This also disposes of another identical complaint bearing No. POS/2047/2024/SGR-71 filed by Mst. Farzana, Lady Councilor on non-prosecution basis.

Given under my hand and seal of the office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz; PAS
Ombudsman Sindh,
Karachi, dated: 3rd June 2025