



DECISION

Complaint No. : POS/1066/2024/HYD/100

Name and address of the complainant : Mst. Uzma (PST) D/o Muhammad Shafi
Government Girls High School Zeenat-ul-Islam Campus,
Hyderabad.

Name of the Agency Complained against : District Accounts Officer (DAO), Hyderabad.

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER
HYDERABAD ALLEGING FAILURE TO PAY THE
ARREARS OF SALARY TO THE COMPLAINANT

Complaint

Mst. Uzma, a Primary School Teacher (BPS-14) filed a complaint dated 23.01.2024 wherein she stated that she is serving at Government Girls High School Hyderabad. She had submitted a bill for payment of her salary arrears at District Accounts Office Hyderabad but the same has been returned back with the objection after 05 months. Aggrieved by that, she solicited intervention of this Institution.

Proceedings

2. The case was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued a notice dated 20.03.2024 to the District Accounts Officer, Hyderabad and the Head-Mistress, Govt Girls Campus High School Zeenat-ul-Islam Pareetabad, Hyderabad. The case was heard on 08.07.2024, attended by the complainant and Focal Person of DAO Hyderabad who assured to resolve the grievance of the complainant.
4. The District Accounts Office, Hyderabad informed vide letter dated 01.08.2024 that arrears of salaries, amounting to Rs.471,878/- have been paid to the complainant through her payroll in the month of July-2024. He enclosed the copy of salary slip as an evidence.
5. The complainant vide written statement dated 09.12.2024 confirmed the redressal of her grievance. She expressed gratitude to this Institution and requested to close her case.

Findings

6. On the intervention of this Institution, grievance of the complainant has been redressed by the Agency.

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Decision

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 30th April, 2025

