



## **DECISION**

**Complaint No.** : POS/2399/ROK-42/(Khp)/2022

**Name and address of the complainant** : Mr. Riaz Hussain Mirani R/o House No. 102, Jillani Mohalla, Gulistan Colony, Taluka & District Khairpur.

**Name of the Agency Complained against** : Works & Services Department

**Name & Designation of Investigating Officer** : **AHMED BAKHSH GHUMRO,** Regional Director, Regional Office Khairpur

**Vetted by** : **Mr. Muhammad Misbah Tunio, Advisor-J**

**Subject** : **ALLEGED DELAY IN PAYMENT OF REMAINING SERVICE DUES IN RESPECT OF DECEASED BROTHER OF THE COMPLAINANT WHO DIED IN THE YEAR 2009.**

### **COMPLAINT:**

Mr. Riaz Hussain Mirani, filed a complaint dated.29-04-2022, against Works & Services Department stating therein that his brother was working as a Malhi in Provincial Buildings Division, District Shaheed Benazir Abad and expired in the year 2009. The required documents were submitted to the concerned department but no service dues were paid. Therefore he requested for intervention of this Institute.

### **PROCEEDINGS:**

02. The complaint was admitted u/s. 10, of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form "A" & other relevant documents.

03. The matter was taken up with Executive Engineer, Provincial Buildings Division, District Shaheed Benazirabad, for report / comments. The Executive Engineer, Provincial Buildings Division, Shaheed Benazir Abad, sent vide his letter No. EC/G-148/1017//2022, dated. 01-06-2022 reported that the case papers regarding claim of financial assistance in respect of deceased Imdad Ali, Ex-Malhi, were forwarded to Secretary, Works & Services Department, Government of Sindh, Karachi, for necessary action as per rules / policy. But his case papers were returned back with some observations for fulfillment of codal formalities. He further stated that he contacted with complainant to produce service book of his deceased brother so his case might be finalized.

04. The Agency report dated. 01-06-2022 was sent to the complainant for his rejoinder followed by several reminder dated. 08-11-2022 & 24-11-2022. The complainant appeared before Investigating Officer on 07-12-2022 and filed his statement stating that his grievances had been redressed by the Agency and confirmed receipt of payment of Rs. 350000/- as outstanding service dues of his brother. He expressed his profound gratitude for Ombudsman Sindh for resolving his problem.

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**FINDINGS:**

05. I have examined the case, perused the record which clearly indicated that:
- a) The complaint of Mr. Riaz Hussain Mirani, was genuine as he was claiming payment of outstanding service dues in respect of his deceased brother namely Imdad Ali, Ex-Malhi.
  - b) After intervention of this Secretariat Agency made payment of dues to the complainant amounting to Rs. 350000/-.

**DECISION:**

06. In view of above position, the case is disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh  
Karachi, dated 13<sup>th</sup> February, 2025