



## **DECISION**

**Complaint No.** : POS/5701/KR-34/2023

**Name and address of the complainant** : Mst. Shamim Akhtar wd/o. Muhammad Hussain,  
R/o. House No. 02, Block 61, Area 5-D,  
Landhi No.6, Karachi

**Name of the Agency Complained against** : Town Municipal Corporation (TMC), Landhi

**Name & Designation of Investigating Officer** : Mr. Muhammad Shoaib Ahmed Siddiqui,  
Director, Regional Office, Korangi, Karachi

**Vetted by** : Mr. Ghulam Abid Shaikh,  
Advisor-K

**Subject** :

**DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT AS WELL AS NON-APPOINTMENT OF LEGAL HEIR OF THE DECEASED EMPLOYEE BY THE TMC, LANDHI.**

### **COMPLAINT**

Mst. Shamim Akhtar wd/o. Muhammad Hussain, filed a complaint on 25.07.2023 against the TMC, Landhi stating that her husband was Mali in Parks Department of Landhi Zone who died in the year 2017 during service but the department had neither paid his service dues nor had appointed her son / daughter against deceased quota. Being aggrieved by that, she solicited our intervention.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), by condoning the delay and the matter was referred to the agency for report. In response, the Director Parks & Recreation, TMC Landhi vide letter dated: 22.10.2024 reported that husband of the complainant was working as Head Mali in Parks Department whose service had been terminated in the year 2008 on account of unauthorized absence.
3. In pursuance, the complainant was advised to submit her rejoinder but she failed to respond despite notices dated: 23.10.2024 and 08.11.2024. She was also tried to be contacted on her cell number which was found powered off.

### **FINDINGS**

4. Since the complainant is not pursuing her complaint, after receiving the agency's report, therefore, no further action is required by us.

### **DECISION**

5. In view of the above, the complaint is closed and consigned to record.

*Given under my hand and seal of office.*



**Sd /-**

**(Muhammad Sohail Rajput)**

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 28<sup>th</sup> January, 2025