



## **DECISION**

**Complaint No.** : POS/ROM/215/2024/RM-182

**Name and address of the complainant** : Mst. Meena wd/o. Muhammad Nadeem,  
R/o. Street No.1, near Imam Bargah, Khaskheli Mohalla,  
Gulshan e Hyder-I, Mirpurkhas.

**Name of the Agency Complained against** : District Accounts Officer (DAO), Mirpurkhas

**Name & Designation of Investigating Officer** : Mr. Zulfiqar Ali Junejo, T.I  
Consultant/Regional Director, Mirpurkhas.

**Vetted by** : **Muhammad Naseer Jamali, Advisor-N**

**Subject** : **COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER, MIRPURKHAS ALLEGING INORDINATE DELAY IN PAYMENT OF HER SHARE OF SERVICE DUES AND FAMILY PENSION**

### **Complaint**

Mst. Meena filed a complaint dated 20.12.2024 wherein she stated that her late husband, Muhammad Nadeem was an employee of Buildings Division Mirpurkhas. Her husband had two wives who died on 20.03.2017. She approached the Buildings Division and District Accounts Officer, Mirpurkhas for payment of her share in family pension and service dues but to no avail. Aggrieved by that, she solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 26-12-2024 to the Addl. District Accounts Officer, Mirpurkhas for report, who in response informed vide letter dated 30.12.2024 that the complainant has submitted her case for payment of family pension on 15.10.2024 which is under scrutiny to examine eligibility of legal heirs. Subsequently, the Addl. District Accounts Officer Mirpurkhas informed vide letter dated 21.02.2025 that the family pension has been restored to the complainant including her share of commutation and arrears of family pension which have been paid to her in January, 2025. The complainant appeared before Investigating Officer Mirpurkhas on 25.02.2025 and filed a written statement that her grievance has been redressed.

### **Findings**

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### **Decision**

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

**Given under my hand and seal of the office**



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz, PAS**  
**Ombudsman Sindh**

**Karachi, dated 24<sup>th</sup> March, 2025**