



DECISION

Complaint No. : POS/2317/2022

Name and address of the complainant : Mr. Manzoor Ahmed, Proprietor,
Muhammad Construction Company,
R/o Sheedi Mohallah, Matli.

Name of the Agency Complained against : Town Committee, Tando Ghulam Hyder

Name & Designation of Investigating Officer : Manzoor Ali Soomro,
Regional Director, Badin

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : COMPLAINT AGAINST DELAY IN PAYMENT OF
DUES FOR THE WORK DONE AND REFUND OF
SECURITY DEPOSIT BY THE TOWN COMMITTEE,
TANDO GHULAM HYDER

THE COMPLAINT

Mr. Manzoor Ahmed, Proprietor of a Construction Company filed a complaint on 26.04.2022 stating therein that Town Committee, Tando Ghulam Hyder awarded him three (3) works namely construction of cc block village Ramzan Chang, construction of small bridge at village Muhram Leghari and construction of bricks pavement, Moulvi Nazar Muhammad graveyard, which have since been completed. But the Town Officer, Town Committee, Tando Ghulam Hyder is delaying the payment of his dues. He also approached the higher authorities of Local Government Department, but all in vain. Being aggrieved by that he solicited the intervention of this Institution in the matter for redressal.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents. Thereafter, report into the matter was called from the Town Officer, Town Committee, Tando Ghulam Hyder vide this office letter dated 12.10.2022.
3. After follow up, the Town Officer, Town Committee Tando Ghulam Hyder submitted report vide his letter dated 19.09.2023 stating that the office record of Town Committee, Tando Ghulam Hyder is fragmented due to the shifting of Town Committee. He, therefore, sought time till the verification of record.

COMPLAINANT'S REJOINDER

4. The copy of above agency report was provided to the complainant for his rejoinder. In response, the complainant appeared personally before the Investigating Officer on 30.07.2024 and submitted his written statement stating therein that due to efforts taken by this Institution, the Town Officer, Town Committee, Tando Ghulam Hyder made payment of Rs.308,000/- in respect of three works completed by him. As such he has no more any complaint against the Town Committee, Tando Ghulam Hyder. He expressed his profound gratitude to this Institution for solving his problem and further requested to close the complaint.

FINDINGS

5. The problems of the complainant has been resolved after intervention of this Institution. Hence no further action is required to be taken in the matter.

DECISION:

6. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of Office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated 30th April, 2025