



## **DECISION**

**Complaint No.** : POS/228/ROJ-228(JBD)/2024\

**Name and address of the complainant** : Mr. Rafiq Ahmed s/o Bhooral Khan,  
c/o M&P Courier Office, Near Green Land Hotel,  
Jacobabad.

**Name of the Agency Complained against** : Shah Abdul Latif University Khairpur

**Name & Designation of Investigating Officer** : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

**Vetted by** : Mir Hussain Ali Advisor-M

**Subject** : COMPLAINT AGAINST THE OFFICIALS OF SHAH ABDUL LATIF UNIVERSITY, KHAIRPUR FOR WRONGLY DECLARING THE COMPLAINANT ABSENT IN THE ENGLISH PAPER OF PART-II ANNUAL EXAMINATION 2021

### **Complaint:**

Mr. Rafiq Ahmed filed his complaint dated 3.9.2024 against the Controller of Examination, Shah Abdul Latif University Khairpur, for wrongly declaring him absent in the English paper of the Associate Degree of Science Part-II though he had appeared in the same. Hence he prayed for intervention in the present matter by this Institution.

### **Proceedings:**

2. The complaint admitted under Section 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act 1991, was referred to the Agency for comments. In response, the Controller of Examinations, Shah Abdul Latif University Khairpur, through his letter No. PA/CE/SALU/KHP/-3437 dated 26.11.2024 reported that the grievance of the complainant Mr. Rafiq Ahmed has already been resolved and he enclosed Original Marks Sheet of the complainant having seat No. 074-95-0094 Annual Examination, 2021 of ADS Part-II as an evidence.

3. On being informed about the receipt of his Marks Sheet, the complainant appeared before the Investigating Officer on 28.11.2023, and collected his original Marks Sheet. The complainant submitted in writing that his grievance has been redressed by the Agency and he requested that proceedings on his complaint may be stopped.

### **Findings:**

4. In view of the above fact it is clear that the grievance of the complainant has been redressed, due to intervention of this Institution.

### **Decision:**

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
OMBUDSMAN SINDH  
Karachi, dated 12<sup>th</sup> March, 2025