



DECISION

Complaint No. : POS/385/ROJ-385(JBD)/2024

Name and address of the complainant : Mr. Muhammad Iqbal s/o Muhammad Ayoob, r/o village Miranpur Buriro, Taluka Garhi Khairo, District Jacobabad.

Name of the Agency Complained against : i) Revenue
ii) Sindh Rural Support Organization

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN RELEASING COMPENSATION FOR CONSTRUCTION OF HOUSE DAMAGED DUE TO HEAVY RAINS IN 2022.

Complaint:

Mr. Muhammad Iqbal filed his complaint dated 10.12.2024, against the District Manager, SRSO Office Jacobabad regarding delay in release of first instalment of compensation for construction of house damaged due to heavy rains in 2022. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the agencies for comments. In response, the District Manager, SRSO Jacobabad vide his office letter dated 20.12.2024 reported that the first instalment of compensation has been disbursed to Mst. Fahmida by the Sindh Peoples Housing Foundation, through Bank Alfalah.
3. Report of the agency was communicated to the complainant, who appeared before the Investigating Officer and submitted in writing that his grievance has been redressed by the agency due to intervention of the Institution of Provincial Ombudsman Sindh.

Findings:

4. On the intervention of this Institution, the grievance of the complainant has been redressed, which is also confirmed by him. Hence no further action is required.

Decision

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 17th April, 2025