



DECISION

Complaint No. : POS/8575/2023/KR

Name and address of the complainant : Mrs. Farzana Ashfaq,
R/o. House No. N-996, Sector-44-C,
Korangi, Karachi

Name of the Agency Complained against : Police Department

Name & Designation of Investigating Officer : Mr. Muhammad Shoaib Ahmed Siddiqui,
Director, Regional Office, Korangi, Karachi

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **INACTION OF POLICE OFFICIALS OF P.S GABOOL TOWN AGAINST ABDUL QADEER WHO ALLEGEDLY ENCROACHED UPON PLOT OF THE COMPLAINANT.**

COMPLAINT

Mrs. Farzana Ashfaq filed a complaint on 24.10.2023 against Police alleging inaction on her complaints made against Abdul Qadeer who had trespassed into her plot No.CI-547 Sector 16/B, North Karachi.

PROCEEDINGS

2. The complaint after admitting was referred to agency for report. Hearing in the matter was also held on 29.12.2023 wherein SHO, PS Gabol Town appeared along with report stating that both the parties were called along with relevant record. The complainant produced documents in respect of plot No.CI-547 Sector 16/B, North Karachi, which were issued by KDA whereas the accused Abdul Qadeer also produced the documents of same plot with different number i.e. Plot No.228, Malik Anwar Goth, which were issued by Sindh Katchi Abadis Authority (SKAA). The complainant and occupant of the plot were also in attendance who produced title documents, issued by KDA and SKAA, respectively.
3. Therefore, the documents were referred to KDA and SKAA for verification. In response, the Assistant Director (Industries), Land Management, KDA, vide letter dated 02.02.2024 confirmed that plot No.CI-547 Sector 16/B, North Karachi, stands transferred in the name of Mrs. Farzana Ashfaq w/o Muhammad Ashfaq vide Transfer Order No.637 dated: 17.07.2023. However, the SKAA failed to respond.
4. During proceedings, the complainant filed an application on 09.07.2024 stating that her grievance had been resolved and as such she did not want any further action in the matter.

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FINDINGS

5. With the intervention of this Institution, the complainant's problem has been resolved as confirmed by ~~his~~ vide letter dated: 09.07.2024. Hence, no further action is required now.

DECISION

6. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; ~~11th~~ February, 2025

