



DECISION

Complaint No. : POS/4221/2024/KM (W)

Name and address of the complainant : Mr. Taufeeq Ahmed Qadri R/o. House NO. L-14, Sector 7/C, near Abdullah Morr, Sujrani Town, Karachi.

Name of the Agency Complained against : Senior Superintendent of Police, District West, Karachi

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri, Director, Regional Office, Keamari (west).

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST HEAD CONSTABLE POLICE MR. KHURAM AND OTHERS ALLEGING DEMAND OF BHATTA FROM THE COMPLAINANT.

COMPLAINT

Mr. Taufeq Ahmad Qadri filed a complaint dated 10.09.2024 wherein he stated that the repair work of his house was being carried out when Police Head Constable, Mr. Khuram and others harassed him for payment of illegal bhatta, amounting to Rs. 20,000/-. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

- The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving relevant documents, mandatory affidavit on Form-A and by condoning the delay.
- This office issued a notice dated 25.10.2024 to the Senior Superintendent of Police, District West, Karachi for report, followed by reminders. The SHO, Surjani Town, Police Station Karachi informed vide letter dated 27.02.2025 that the matter has been amicably settled and the complainant did not want further action on his complaint.
- The report of the agency was sent to the complainant for rejoinder vide letter dated 03.03.2025, who in response informed vide letter dated 12.05.2025 that his grievance has been amicably settled. He requested to close further proceedings on his complaint.

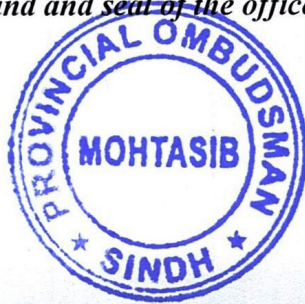
FINDINGS

- On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

- In view of the above, in the exercise of powers vested in me under Section 11 of the Establishment of Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz PAS
Ombudsman, Sindh

Karachi, dated 5th June, 2025