



## **DECISION**

Complaint No. : POS/6514/RL-80(LKA)2022

Name and address of the complainant : Mr. Ghulam Sarwar Wagan R/o Faisal Colony, New Bus Stand, UC-01, Larkana.

Name of the Agency Complained against : Executive Engineer, Public Health Engineering Division (PHED) Larkana.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST EXECUTIVE ENGINEER PUBLIC HEALTH ENGINEERING DIVISION LARKANA ALLEGING FAILURE TO CONSTRUCT SEWERAGE DRAINS AND LAYING PAVER BLOCKS AT FAISAL COLONY LARKANA.**

### **COMPLAINT**

Mr. Ghulam Sarwar Wagan filed a complaint dated 27.10.2022 wherein he stated that the inhabitants of Faisal Colony Larkana are deprived of drainage system. The sewerage water overflows on the streets which has created problems. He approached the authorities for construction of sewerage drains and laying paver blocks on the streets but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS**

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991(amended up to date) after receiving mandatory affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued a notice vide letter dated 08.11.2022 to the Executive Engineer, Public Health Engineering Division, Larkana and Municipal Commissioner Larkana for report. The Municipal Commissioner Larkana informed vide letter dated 24.11.2022 that due to shortage of funds, not a single development scheme has been initiated since last 03 years. The Executive Engineer, Public Health Engineering Division, Larkana informed vide letter dated 25.07.2023 that the request of the complainant is genuine and the same will be considered in future program. Subsequently, the Executive Engineer, PHE Larkana informed vide letter dated 24.03.2025 that the grievance of the complainant has been redressed as the streets and sewerage lines have been constructed.
4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 21.04.2025, followed by reminders but he did not respond.
5. In order to confirm the ground position, Investigation Officer Larkana visited the site on 12.05.2025 along-with Executive Engineer, PHE Larkana. He found that the area was clean and inhabitants were satisfied on the construction of sewerage system and laying of paver blocks on the streets.



**FINDINGS**

6. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

**DECISION**

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*

**Sd /-**

**(Muhammad Sohail Rajput)**  
**Sitara-e-Imtiaz. PAS**  
Ombudsman, Sindh

Karachi, dated 16<sup>th</sup> June, 2025

