



DECISION

Complaint No. : POS/658/SKK-09/2023

Name and address of the complainant : Mr. Nizamuddin alias Noor Muhammad,
Prop. M/s. Usmani Printing Press,
Bhutto Road, Sukkur.

Name of the Agency Complained against : Municipal Commissioner,
Municipal Corporation, Sukkur

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Dhoon,
Director, Regional Officer, Sukkur

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **ALLEGED INORDINATE DELAY IN PAYMENT OF COMPLAINANT'S OUTSTANDING DUES OF RS.220,959/- BY MUNICIPAL CORPORATION, SUKKUR.**

COMPLAINT

Mr. Nizamuddin, owner of Usmani Printing Press, filed a complaint on 24.01.2023 regarding inordinate delay in payment of outstanding dues of Rs.220,959/- for supplying printing material during 2012 to 2016 to the Municipal Corporation, Sukkur. He, therefore, solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents. The matter was taken up with the Municipal Commissioner, Municipal Corporation, Sukkur vide this office letter dated: 08.02.2023. In response, he vide his letter dated: 23.02.2023 denied the pendency of any bill in Accounts Branch of the Corporation. Hence, he requested us for directing the complainant to contact him.
3. A copy of said report was sent to the complainant for his rejoinder vide this office letter dated: 28.02.2023. In response, he vide his letter dated: 21.03.2023 enclosed the copies of outstanding bills alongwith work order which were forwarded to the Municipal Commissioner, Sukkur.
4. In response, the Accounts Officer, Municipal Corporation, Sukkur vide his report dated: 22.10.2024 informed that after verification an amount of Rs.51,994/- has been paid to the complainant through a cheque dated: 15.09.2023 and another amount of Rs.46,317/- has also been paid to him through a cheque dated: 07.10.2024 and now there are no outstanding dues of the complainant against the Municipal Corporation, Sukkur.

5. Later-on, the complainant vide his letter dated: 24.10.2024 confirmed the receipt of his outstanding dues and requested to close his case.

FINDINGS

6. With the intervention of this Institution, the long outstanding dues of the complainant have been paid to him as confirmed vide letter dated: 24.10.2024. Hence, no further action is required.

DECISION

7. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.

- Sd \-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated: 09-12-2024

