



## **DECISION**

**Complaint No.** : POS/6093/ROK-173/(Khp)/2023

**Name and address of the complainant** : Mr. Junaid Saleh, R/o Village Haji Mir Muhammad Shar  
: P.O Box No. 66150, Taluka Thari Mirwah,  
District Khairpur.

**Name of the Agency Complained against** : IBA Sukkur

**Name & Designation of Investigating Officer** : **AHMED BAKHSH GHUMRO,**  
: Consultant/Incharge, Regional Office Khairpur

**Vetted by** : **Mr. Muhammad Misbah Tunio, Advisor-J**

**Subject** : **COMPLAINT AGAINST SIBA FOR NOT CORRECTING ANSWER KEY FOR GRADUATE CATEGORY AND WRONGLY AWARDING 73 MARKS INSTEAD OF 74 MARKS TO THE COMPLAINANT.**

### **COMPLAINT**

Mr. Junaid Saleh, filed an online complaint on 07-08-2023 stating that he appeared in the qualifying test for 05 to 15 grade posts conducted by SIBA Testing Services in January 2023. He alleged that SIBA authorities mistakenly awarded 73 marks to him instead of 74 marks which he was entitled to. He further alleged that SIBA authorities were not ready to correct answer key for test of graduate category pointed out by him. He, therefore, solicited intervention of this Institution.

### **PROCEEDINGS**

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to submission of original signed complaint, copies of relevant documents, copy of CNIC and an Affidavit on Form "A".

03. The matter was taken up with Vice Chancellor, IBA Sukkur on 31-08-2023 for comments / report. Simultaneously the complainant was advised to submit original signed complaint, copies of relevant documents, copy of CNIC and mandatory Affidavit on Form "A". In response, the Company Secretary, SIBA Testing Services reported on 15-09-2023 that the complainant himself applied and provided his data through online system for the graduation category and tests were conducted in the month of January 2023. He reported that the complainant secured 73 marks in the result of graduation category. He further reported that the record of the above said examination was rechecked and found correct. He also submitted the original manually verified answer sheet of the complainant.

**Continued at P/2**

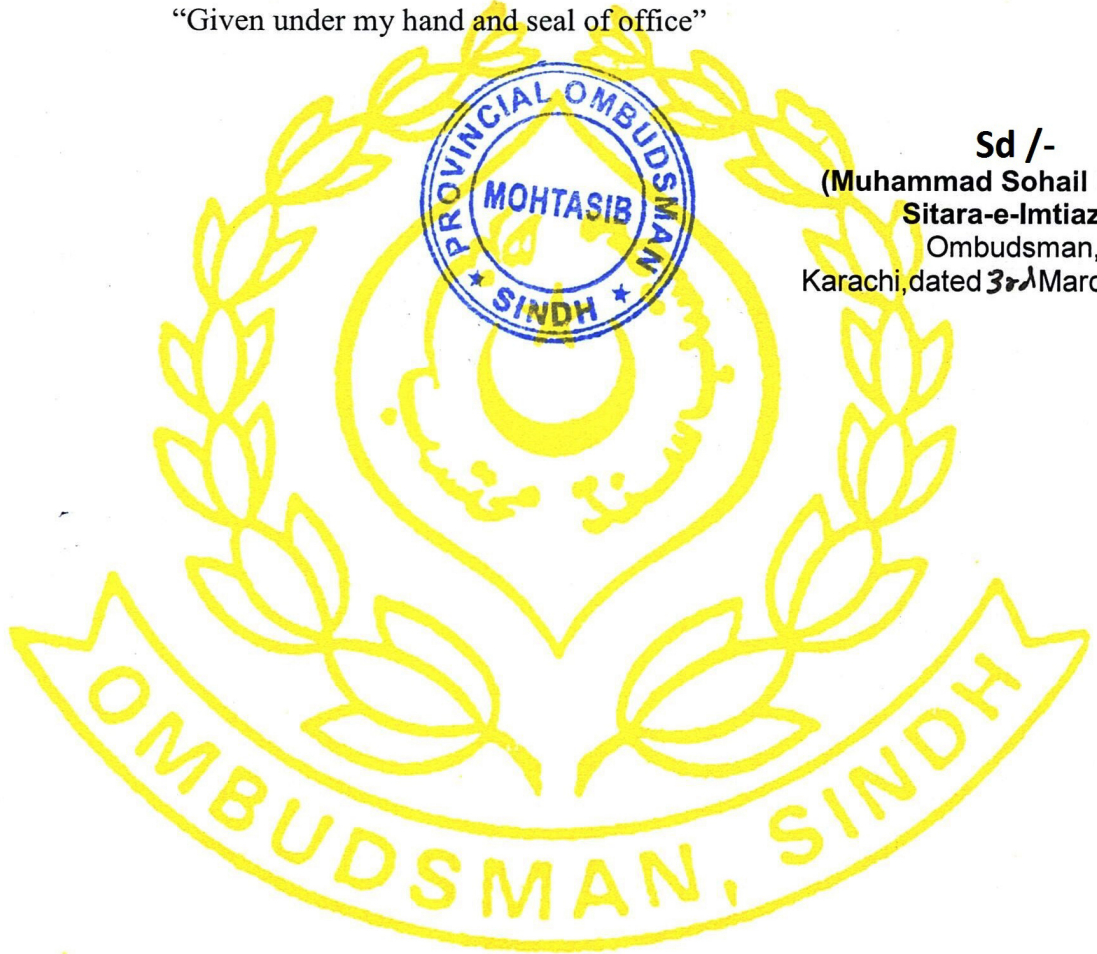


04. Said report was shared with complainant on 22-09-2023 for rejoinder, if any but he did not respond, despite reminders. Accordingly, the Investigating Officer contacted him on 08-07-2024 on given cell number which did not respond.

**DECISION**

05. The complainant has not fulfilled codal formalities i.e. submitting mandatory Affidavit on Form "A", original signed complaint, copies of relevant documents and copy of CNIC. Apparently, he seems to have lost the interest to pursue his complaint. I, therefore, in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), do hereby dispose of the complaint on account of non-solemn affirmation / non-prosecution.

"Given under my hand and seal of office"



Sd /-  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh  
Karachi, dated 31 March, 2025