



## DECISION

Complaint No. : POS/1006/ROJ-32(JBD)/2023

Name and address of the complainant : Mst. Mehwish Aqeel Widow of Aqeel Ahmed Sohu, c/o Rasool Bux Lakho GHSS, Kazi Ahmed, District Shaheed Benazir Abad.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING ALLEGED DELAY IN ISSUANCE OF PENSION BOOK TO THE COMPLAINANT BY DISTRICT ACCOUNT OFFICE JACOBABAD.

### Complaint:

Mst. Mehwish Aqeel Sohu filed her complaint dated 27.1.2023 against maladministration in the office of the District Accounts Office, District Jacobabad regarding delay in issuance of Pension Book to her which is required for processing cases of financial assistance and appointment against deceased quota in respect of her deceased husband. She therefore requested this Institution to intervene in the matter.

### Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agency for comments. In response, the District Accounts Officer, Jacobabad vide his office letters dated 8-06-2023 and 12-12-2023 reported that the family pension payable to the complainant has already been finalized. In a further report, the D.A.O. Jacobabad vide his office letter dated 19.4.2024 submitted the Pension Roll Data Sheet & Pension Slip in favor of Mst. Mehwish Aqeel Sohu.

3. The report alongwith its enclosure was communicated to the complainant for rejoinder. On 10.6.2024 the complainant Mst. Mehwish Aqeel filed her application through post in which she admitted that the District Accounts Officer, Jacobabad has redressed her grievance and therefore she does not want any further proceedings on her complaint.

### Findings:

4. I have examined the proceedings of the case, which clearly indicate that the grievance of the complainant has been redressed as confirmed by the complainant herself also.

### Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”

**- Sd /-**

(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
OMBUDSMAN SINDH

Karachi, dated 15<sup>th</sup> November, 2024

