



DECISION

Complaint No. : POS/59/2024/ R.Thar/2024

Name and address of the complainant : Mr. Muhammad Luqman s/o Muhammad Fazal Rahemon, r/o Kamal Nangar Colony Chachro, P.O and Taluka Chachro, District Tharparkar,

Name of the Agency Complained against : 1. Secretary Union Council, Chachro.
2. Local Government Department Tharparkar @ Mithi.

Name & Designation of Investigating Officer : Jam Farhad Baig S. Dahar the then Regional Director, Regional Office, Tharparkar @ Mithi.

Vetted by : Dr. Muhammad Nawaz Shaikh, Advisor- (Impl)

Subject : NON-PAYMENT OF PENSION AND OTHER DUES TO THE COMPLAINANT BY THE SECRETARY UNION COUNCIL CHACHRO THARPARKAR @ MITHI.

THE COMPLAINT.

Mr. Muhammad Luqman s/o Fazal Rehamo, retired employee of Union Council, Chachro / Local Government Department, District Tharparkar @ Mithi Taluka filed a complaint on 07-05-2024 alleging therein that difference of bill on account of pension dues of about six hundred thousand rupees (Rs.600,000.00) is not being paid to him. Hence, he requested for intervention of this Institution for redressal of his grievance.

PROCEEDINGS.

2. The complaint was admitted under Section 10 of Establishment of the Office of Ombudsman for the Province of Sindh Act 1991 (amended up-to-date), after receiving required mandatory Affidavit on Form "A", copies of relevant documents and by condoning the delay. The Investigation Officer vide letter No. POS/R.Thar/380/24 dated 07.05.2024 called report from the Additional Director, Local Government Department, District Tharparkar @ Mithi and Secretary Union Council, Chachro. The Secretary, Union Council, Chachro vide letter No. UC/117/2024 dated 27.05.2024 reported that monthly pension to the complainant is being paid regularly. The report of the agency was forwarded to the complainant for rejoinder. The complainant appeared and submitted rejoinder on 03.09.2024, acknowledging therein the receipt of Rs.302,000 and further requested for payment of outstanding balance amounting to Rs.522,948.00.

3. Finally, in hearing held on 07.01.2025, the Chairman, Union Council Chachro committed that the outstanding amount of Rs.522,948/- would be cleared in installment with first cheque of Rs.100000 on 15.01.2025 and the remaining balance in eight equal monthly installments.

FINDINGS

4. The instant case has been resolved on intervention of this Institution and to the satisfaction of the complainant.

DECISION

5. The complaint is disposed of with the direction to the Additional Director, Local Government and the Secretary / Chairman Union Council, Chachro, Tharparkar at Mithi to ensure payment of outstanding pension dues to the complainant within stipulated time.

Given under my hand and seal ooffice.



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh
Karachi, dated 24th January, 2025