



DECISION

Complaint No. : POS/6863/2023

Name and address of the complainant : Miss. Erum D/o Amjad Ali,
R/o. Ward # 2, Tando Ghulam Ali,
Taluka Matli, District Badin

Name of the Agency Complained against : District Accounts Officer, Badin

Name & Designation of Investigating Officer : Manzoor Ali Soomro,
Regional Director, Badin

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : ALLEGED DISCRIMINATION IN GRANT OF ANNUAL INCREMENT TO THE COMPLAINANT WITH EFFECT FROM 01.12.2022 DESPITE SUBMISSION OF ALL THE DOCUMENTS

THE COMPLAINT

Miss. Erum D/o Amjad Ali filed a complaint on 04.09.2023 stating therein that she is performing duties as Junior Elementary School Teacher (JEST) since 13.12.2019. Her service was regularized by the Government of Sindh, School Education & Literacy Department, Karachi vide Notification dated 28.10.2022 with effect from 01.03.2022 and therefore her yearly increment was due from 01.12.2022 as per rules. But the District Accounts Office did not allow the increment to her despite submission of the required documents. In this regard, she also approached the District Accounts Officer, Badin, but no remedial action was taken. She, therefore, finally solicited intervention of this Institution in the matter for redressal.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents. Thereafter, the complaint was processed for investigation and the report was called from the District Accounts Officer, Badin vide this office letter dated 27.09.2023.

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3. In response, the District Accounts Officer, Badin submitted report vide his letter dated 22.11.2023 and informed that the complainant was regularized as JEST with effect from 01.03.2022 and her salary has been updated and paid accordingly. He also attached a copy of her pay slip with the report.

COMPLAINANT'S REJOINDER

4. A copy of the above mentioned report was sent to the complainant vide letter dated 22.11.2023 for filing her rejoinder. She appeared before the Investigating Officer on 07.12.2023 and submitted a written statement stating that due to intervention and efforts of this Institution, her problem has been resolved. She, therefore, expressed gratitude of thanks to this Institution for resolving her pending issue and further requested that her case file may be closed.

FINDINGS

5. With the intervention and efforts of this Institution, the problem of the complainant has been solved and she has received updated salary slip, as confirmed by her in her statement. Hence no further action is required.

DECISION

6. In view of the above, the complaint stands redressed and is disposed of accordingly.

This also disposes of identical complaint No.POS/7590/2023 filed by the same complainant.

Given under my hand and seal of Office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated

7th February, 2025