



## **DECISION**

Complaint No. : POS/RL-376(LKA)2024

Name and address of the complainant : Mr. Habib-u-Rehman Lolai, Office Assistant, SMBBMU Larkana.

Name of the Agency Complained against : Shaheed Mohtarma Benazir Bhutto Medical University (SMBBMU) Larkana.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST CHAIRMAN ALLOTMENT COMMITTEE SMBBMU LARKANA ALLEGING INORDINATE DELAY IN HANDING OVER PHYSICAL POSSESSION OF OFFICIAL QUARTER TO THE COMPLAINANT.**

### **COMPLAINT**

Mr. Habib-u-Rehman Lolai, Assistant (an employee of SMBBMU Larkana) filed a complaint dated 05.11.2024 wherein he stated that official quarter No.03 E, Wing Old Staff Colony CMC Larkana was allotted to him vide order dated 13.08.2015 but the physical possession of the quarter has not been handed over to him. He approached the agency repeatedly for getting possession of allotted quarter but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS**

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A", copy of CNIC and by condoning the delay.
3. This office issued a notice dated 03.12.2024 to the Chairman, Central Allotment Committee, Shaheed Mohatarma Benazir Bhutto Medical University (SMBBMU) Larkana for report. In response, the Estate Officer SMBBMU Larkana informed vide letter dated 14.12.2024 that as per Rule No.06 of Allotment Policy, an employee who owns a house in Larkana or resides in the vicinity of Larkana city is not entitled for allotment of official residence. The relevant Rule is reproduced as under:

*"An employee who owns a house in Larkana or in the vicinity of Larkana shall not ordinarily be entitled to a house in the campus, unless his stay is essential in the interest of university".*

4. The complainant belongs to Larkana city, hence he is not eligible for allotment of a residential quarter in the campus. The allotment order of quarter No: 03-E in favour of the complainant has already been cancelled.
5. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 16.12.2024 who in response insisted for allotment of quarter in the campus.

### **FINDINGS**

6. The investigation of the case did not establish mal-administration against the agency.

**DECISION**

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as rejected.

*Given under my hand and seal of the office*



**Sd /-**  
**(Muhammad Sohail Rajput)**  
**Sitara-e-Imtiaz, PAS**  
**Ombudsman, Sindh**

Karachi, dated 7<sup>th</sup> August, 2025

