



DECISION

Complaint No. : POS/1300/ROK-08/(Khp)/2021

Name and address of the complainant : Mst. Husna Wd/o Mahar Ali Jandani R/o Khuhra, Taluka Gambat, District Khairpur.

Name of the Agency Complained against : Town Committee Khuhra / Local Government

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,** Regional Director, Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **DELAY IN PAYMENT OF DUES OF FINANCIAL ASSISTANCE IN RESPECT OF DECEASED HUSBAND OF THE COMPLAINANT.**

COMPLAINT:

Mst. Husna, lodged a complaint dated.26-02-2021, stating therein that her husband was Jr. Clerk in Town Committee Khuhra District Khairpur and expired on 14-12-2017 during service. She requested to the concerned authorities for payment of Rs. 1200,000/- on account of financial assistance. The concerned authorities did not pay attention on her request. She has therefore requested to direct the concerned authorities for releasing her payment.

PROCEEDINGS:

02. The complaint was admitted u/s. 10, of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory affidavit on Form "A" & other relevant documents.

03. The matter was referred to Town Officer, Town Committee Khuhra for comments. The hearing in the matter was held on 14-04-2021, wherein the Legal Advisor of Town Committee, Khuhra and complainant were present. During the course of hearing, the Legal Advisor submitted a report along with original cheque amounting to Rs. 100,000/- out of total amount of Rs. 1200,000/- on account of Financial Assistance. The original cheque was handed over to the complainant. The Legal Advisor assured that the balance amount would be paid to the complainant as installment on monthly basis.

04. Thereafter the complainant voluntarily appeared in person on 14-11-2022 and submitted an application along with photocopies of various cheques and informing that the Agency had paid total amount of Rs. 1200,000/- on account of financial assistance and expressed her deep gratitude to this Institution for redressal of her grievance and also requested for closure of the case.

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FINDINGS:

05. With the persistent persuasion of this office the financial assistance of the complainant amounting to Rs. 1200,000/- has been paid. Hence no further action is required now.

DECISION

06. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”

Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 22nd January, 2025

