



## **DECISION**

Complaint No. : POS/3363/2024

Name and address of the complainant : Mr. Najeebullah, R/o Village Sahib Khan Laghari, Wahi Pandhhi, Taluka Johi, District Dadu.

Name of the Agency Complained against : Public Health Engineering Department

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah, Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui, Advisor-B

Subject : COMPLAINT AGAINST INORDIATE DELAY IN REPAIR OF WATER SUPPLY SCHEME OF VILLAGE SAHIB KHAN LAGHARI TALUKA JOHI.

### **THE COMPLAINT**

Mr. Najeebullah, filed this complaint dated 23 July, 2024, stating that Public Health Engineering Department is inordinately delaying repair of damaged water supply line of his village Sahib Khan Laghari Taluka Johi, notwithstanding the fact that government has allocated funds many a times for its repair. This delay is causing serious difficulties for the residents of the area. The complainant approached the authorities concerned but all his requests went in vain. Being aggrieved, he sought intervention of Ombudsman Sindh in the matter.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents.
3. The matter was taken up with the Agency vide letter dated 10, September, 2024. In response, Assistant Engineer, Public Health Engineering Division, Dadu vide his letter dated 04, December, 2024 reported that they have already submitted the list of water supply Schemes including that for Village Sahib Khan Laghari's to the competent authority which was approved and now the scheme is functional and people of the area are getting drinking water regularly.

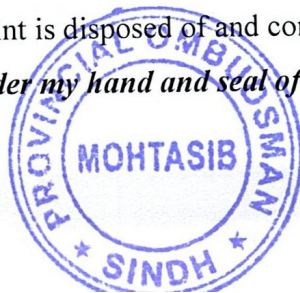
### **REJOINDER**

4. The photocopy of the report of the Agency was forwarded to the complainant for rejoinder vide letter dated 05 December 2024. In response, complainant has filed written statement wherein he reiterated his previous stance. Subsequently on 22, July 2025, complainant appeared before the Investigating Officer Dadu and filed written statement wherein he stated that due to intervention of Ombudsman Institution his grievance has been redressed. Furthermore, he requested to close his case.

### **DECISION**

5. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

*Given under my hand and seal of office.*



**Sd /-**

(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz : PAS  
Ombudsman, Sindh  
Karachi, dated: 29<sup>th</sup> August, 2025