



DECISION

Complaint No. : POS/2805/RL-143(LKA)2025

Name and address of the complainant : Mr. Nasir Sultan R/o village Gatahar Khairpur, Taluka Kamber.

Name of the Agency Complained against : Shah Abdul Latif University, Khairpur

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani,
Director, Regional Office Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST SHAH ABDUL LATIF UNIVERSITY (SALU) KHAIRPUR ALLEGING INORDINATE DELAY IN ISSUING DEGREE TO THE COMPLAINANT.

COMPLAINT

Mr. Nasir Sultan filed an online complaint dated 08.05.2025 wherein he stated that he had completed his degree / course one year ago from University of Khairpur but the degree has not been issued to him. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the office of Ombudsman for the Province of Sindh act, 1991(amended up to date), subject to submission of mandatory affidavit on Form- A , relevant documents and by condoning the delay.
3. This office issued a notice to the Controller of Examination, Shah Abdul Latif University, Khaipur for report vide letter dated 23.05.2025 who in response, informed vide letter dated 30.05.2025 that the complainant should be advised to submit photocopy of marks sheet along-with copy of paid challan of prescribed fee for issuing degree to him.
4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 02.05.2025, who filed a written statement dated 19.08.2025 wherein he confirmed that his grievance has been resolved as he received the degree from the university. He thanked this Institution and requested to close further proceedings on his complaint.

FINDING

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed

Given under my hand and seal of the office



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi dated 3rd October, 2025