



DECISION

Complaint No. : POS/TTA/10/2018

Name and address of the complainant : Mr. Muhammad Usman Channa,
C/o Aijaz Ali Channa, Environment Office Makli,
Taluka & District Thatta

Name of the Agency Complained against : Local Government Department

Name & Designation of Investigating Officer : Dr. Riaz Ahmed Siddiqui,
Regional Director, Thatta

Vetted by : Mr. Shahid Ahmed Hashmi - Consultant-Legal

Subject : **REQUEST FOR RELEASE OF THE PENSION AND COMMUTATION.**

THE COMPLAINT

Mr. Muhammad Usman Channa, a retired Fitter cum Operator of Union Council, Ketu Bandar, filed a complaint dated 23.05.2018 regarding non-release of his pension and commutation amount. He deposed that he stood retired on 01.01.2016 on his superannuation but was still deprived of his legitimate service dues. Hence this complaint.

PROCEEDINGS

2. The case was admitted and referred to concerned agency. In response, the Chief Officer, District Council Thatta vide report dated 16.07.2018 informed that the Council had requested the Government to release funds amounting to Rs.413,042/- on account of pension/commutation of complainant as the Council was facing difficulty in payment of retired employees due to paucity of funds. The matter remained under correspondence, subsequently the Chairman Union Council Ketu Bandar vide report dated 23.09.2019 informed that the monthly pension @ Rs.10,500/- per month is being paid to the complainant.

3. After protracted correspondence, the part payment amounting to Rs.50,000/- was paid to the complainant out of difference of pension bill amounting to Rs.224,655/- which was sent for pre-audit. Subsequently, the son of complainant informed on 19.11.2019 and on 03.03.2020 that two cheques each amount of Rs.25,000/- have been received by them. Moreover, the Agency agreed to release the remaining payments in monthly installments of Rs.20,000/- each.

4. The complainant vide his letter of thanks dated 14.06.2024 informed about receiving of pending settlements accordingly and requested for closure of investigations.

(2)

FINDINGS

5. Since the grievance has been redressed, thus, no further investigation is needed.

DECISION

6. The complaint stands disposed of as redressed.

Given under my hand and seal of the Office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
SITARA-E-IMTIAZ, PAS
OMBUDSMAN SINDH
Karachi, Dated 4th June, 2025

