



DECISION

Complaint No. : POS/RL-81(LKA)2024

Name and address of the complainant : Syed Mumtaz Ali Shah, retired Primary School Teacher, Taluka Shahdadkot, District Kamber Shahdadkot.

Name of the Agency Complained against : District Accounts Officer, Kamber Shahdadkot.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER, KAMBER ALLEGING INORDINATE DELAY IN PAYMENT OF COMMUTATION TO THE COMPLAINANT.**

COMPLAINT

Syed Mumtaz Ali Shah a retired Primary School Teacher filed a complaint dated: 02.05.2024 wherein he stated that he voluntarily retired from service on 31.01.2023. He has not been paid commutation amount despite repeated requests to the District Accounts Officer Kamber-Shahdadkot. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), subject to submission of affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice vide letter dated 06.05.2024 to the District Accounts Officer Kamber-Shahdadkot for report, who in response informed vide letter dated: 14.11.2024 that the amount of pension commutation has been paid to the complainant on 05.08.2024 and his grievance has been redressed.
4. The copy of agency's report was sent to the complainant for rejoinder vide letter dated: 18.11.2024 who appeared before the Investigation Officer Larkana on 22.11.2024 and filed a written statement wherein he confirmed the receipt of commutation. He offered thanks to Ombudsman Institution and requested to close further proceedings on his complaint.

FINDINGS

4. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

DECISION

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of office



Sd/-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

23rd
Karachi, dated December, 2024