



DECISION

Complaint No. : POS/32/2024/KM/KW

Name and address of the complainant : Syed Malal R/o House B-362, mohalla Madina Basti, Frontier Colony-3, SITE Town, Karachi.

Name of the Agency Complained against : Municipal Commissioner, Town Municipal Corporation Mominabad, District Karachi West.

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri, Director, Regional Office, Keamari (west).

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST TOWN MUNICIPAL CORPORATION ALLEGING NON-LIFTING OF DEBRIS AND GARBAGE FROM THE STREET FACING THE HOUSE OF THE COMPLAINANT.**

COMPLAINT

Syed Malal filed a complaint dated 04.09.2024 wherein he stated that the neighbors dump the debris on a street in front of his house but the same is not being lifted by the Town Municipal Corporation Mominabad. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of affidavit, copy of CNIC and relevant documents and by condoning the delay.
3. This office issued a notice dated 24.10.2024 to the Municipal Commissioner, TMC for report vide letter dated 0511.2024, followed by reminders. The Municipal Commissioner, TMC Mominabad informed vide letter dated 21.02.2025 that the debris and garbage has been lifted from the street facing complainant's house. He enclosed the photographs of the site as an evidence.
4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 24.02.2025, who in response confirmed the redressal of his grievance vide letter dated 03.03.2025.

FINDINGS:

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above, in the exercise of powers vested in me under Section 11 of the Establishment of Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office

Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh



Karachi, dated **20~~th~~** March, 2025

