



DECISION

Complaint No. : POS/780/HYD/2024

Name and address of the complainant : Mr. Muhammad Iqbal
R/o H.No.22, Happy Home
New Mehran Town, Hyderabad.

Name of the Agency Complained against : Executive Engineer Irrigation, Phuleli Canal Division, Hyderabad

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST IRRIGATION DEPARTMENT
ALLEGING FAILURE TO TAKE ACTION AGAINST WATER
THEFT AT WC-72/R MOOLCHAND DISTRIBUTORY

Complaint

Mr. Muhammad Iqbal filed a complaint dated 08.07.2024 wherein he stated that an influential landlord, Moosa Khosa is involved in water theft at WC-72/R by laying water pipes. He approached the agency for taking action against theft of water but no action has been taken. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory documents and by condoning the delay.
3. This office issued a notice dated 21.08.2024 to the Executive Engineers Irrigation, Phuleli Canal Division, Hyderabad and Talhar Division Badin for report, followed by reminders. The Executive Engineer Phuleli Canal Division, Badin informed vide letter dated 06.12.2024 that the site was inspected by the Canal Assistant and he found that there was no theft of water from WC-72/R and the complainant was getting due share of irrigation water.
4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 11.12.2024, who in response confirmed vide letter dated 05.03.2025 that his grievance has been redressed and Executive Engineer Irrigation Badin assured that situation will not change in future as well.

Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the compliant is disposed of as redressed.

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi dated **30th** June, 2025