



DECISION

Complaint No. : POS/3021/2022/NWS-61/SGR-13

Name and address of the complainant : Mr. Moula Bux,
R/o. village Moula Bux, Unar Deh Samtri,
Taluka & District Sanghar

Name of the Agency Complained against : Revenue Department

Name & Designation of Investigating Officer : Fazal Muhammad Shaikh,
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi,
Advisor-S

Subject :

ALLEGED DELAY IN ISSUANCE OF SALE CERTIFICATE IN RESPECT OF PROPERTY OF THE COMPLAINANT BY THE MUKHTIARKAR.

COMPLAINT:

Mr. Moula Bux filed a complaint dated 03.06.2022 against Revenue Department, regarding alleged delay in issuance of Sale Certificate in respect of property of the complainant by the Mukhtiarkar. The complainant had frequently approached the concerned agency for redressal of his grievance, but no avail. Aggrieved by that, he solicited the intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents.

3. This office issued notice dated 01.11.2023 for report to Mukhtiarkar (R), Taluka Sanghar, followed by multiple reminders and in response, the Mukhtiarkar (R), Sanghar filed his report vide his letter dated 22.07.2024, that the matter has been enquired into and it was found that grievance of the complainant regarding issuance of Sale Certificate has already been redressed and Sale Certificate has been issued. The complainant, Mr. Moula Bux Unar, was also called who confirmed receipt of Sale Certificate and submitted his written statement dated 22.07.2024 accordingly and requested to close the case as his grievance has been redressed.

FINDINGS:

4. The complainant was pursuing his request with Mukhtiarkar (R), Taluka Sanghar for issuance of Sale Certificate of his property, which was being delayed, which amounts to mal-administration. However, on the intervention of this Institution, the agency has finally redressed the grievance of the complainant.

DECISION:

5. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the province of Sindh Act, 1991 (amended up-to-date), I do hereby dispose of the complaint as redressed.

Given under my hand and seal of this office.



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz; PAS
Ombudsman Sindh,
Karachi, Dated: 17th January, 2025