



DECISION

Complaint No. : POS/9455/2023-SGR-125

Name and address of the complainant : Mr. Niaz Hussain & Others,
Village Bachal Khan Bodani, Taluka Shahdadpur,
District Sanghar

Name of the Agency Complained against : Irrigation Department

Name & Designation of Investigating Officer : Ghulam Shabir Memon,
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi,
Advisor-S.

Subject : **COMPAINT REGARDING ALLEGED NON-AVAILABILITY OF IRRIGATION WATER IN TEN WATER COURSES OF LUNDO SHAKH DUE TO ILLEGAL INSTALLATION OF PIPES, ETC.**

COMPLAINT:

Mr. Niaz Hussain and others submitted a complaint dated 29.11.2023 against the Irrigation Department, highlighting the persistent non-availability of irrigation water in ten watercourses of Lundo Shakh. The complainants alleged that the primary cause of water scarcity was the illegal installation of pipes by certain individuals, which disrupted the equitable distribution of irrigation water in the area. The complainant had frequently approached the Irrigation Department, Sanghar for redressal of their grievance, but to no avail. Aggrieved by that, they solicited the intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upon date), after receiving mandatory Affidavit on Form "A" and other relevant documents.

3. A notice was issued to the Executive Engineer, Irrigation Hala Division, Shahbaz Building, Hyderabad for submission of a detailed report. In response to our letter, the Assistant Executive Engineer, Irrigation, Shahdadpur Sub-Division, submitted his report dated 17.01.2024 that irrigation water was flowing at the tail end of Lundo Distributary as per the approved design parameters, and no shortage of water was observed at the tail reach.

4. The report further stated that for the Rabi 2023 season, approximately 65% of the cultivable area had been successfully brought under cultivation, indicating reasonable water availability. During the proceedings, multiple hearings were conducted to examine the matter thoroughly. Eventually, the Assistant Executive Engineer, Shahdadpur Sub-Division, submitted a final report confirming that water supply had adequately reached the watercourses belonging to the complainants in the Lundo Distributary area, resulting in sufficient availability of water at the tail end.

5. Meanwhile complainant appeared & submitted statement that he and other villagers are satisfied with the supply of irrigation water and now the irrigation water is reaching upto tail. As the grievance of the complainants has been redressed, they requested to close their case.

FINDINGS:

6. After intervention of this Institution, the complainants' long-standing issue has been resolved.

DECISION:

7. In view of the above, in exercise of powers vested in me under Section-11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to date), the complaint is disposed of as redressed.

Given under my hand and seal of office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz; PAS
Ombudsman Sindh,
Karachi, dated 18th Aug., 2025