



DECISION

Complaint No. : **POS/30/2024**

Name and address of the complainant : Mr. Abdul Ghaffar Panhwar,
R/o Rana Islam-u-din Colony,
Taluka and District Dadu.

Name of the Agency Complained against : Police Department

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah,
Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui, Advisor-B.

Subject : **COMPLAINT AGAINST SHO, POLICE STATION KHUDAABAD.**

THE COMPLAINT

Mr. Abdul Ghaffar Panhwar, filed a complaint dated 04, July, 2024, against the SHO, Police Station, Khudaabad, for not taking any action on his complaint against Mr. Riaz Ahmed Jatoi, who had bought a consignment of paint amounting to Rs.140,000/- from his shop and paid Rs.40,000/- in advance. Later, Mr. Jatoi not only refused to return the outstanding amount but also threatened the complainant of dire consequences if he persists with his demand to return the balance of Rs.100,000/-. Complainant's pleas to SHO, Khudaabad to take legal action against Mr. Riaz Ahmed Jatoi fell on deaf ears. Being, aggrieved with the non-cooperative attitude of the concerned authorities and in order to get his grievance redressed, the complainant has requested intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents.
3. The matter was taken up with the agency vide letter dated 21, May, 2024, followed by multiple reminders. In the meanwhile, both complainant and Mr. Jatoi appeared before the Regional Director, Dadu on 12 December, 2024 and submitted written statements confirming that on the intervention of Ombudsman Institution the matter was resolved amicably. The complainant while expressing his gratitude to the Ombudsman Institution for its assistance in the matter also requested for closure of the case.

FINDINGS

4. Perusal of the record revealed that it was a dispute over payments, which has been resolved amicably between the parties.

DECISION

5. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

Given under my hand and seal of office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated: 17th February, 2025