



DECISION

Complaint No. : POS/6813/RL-276(LKA)2023

Name and address of the complainant : Mr. Zulfiqar Ali Chandio R/o Raees Kamal Khan Chandio, Taluka Kamber, District Kamber-Shahdadkot.

Name of the Agency Complained against : District Accounts Officer, Kamber-Shahdadkot.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana.

Vetted by : Mr. Muhammad Naseer Jamali,

Subject : Advisor-N.

COMPLAINT AGAINST INORDINATE DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT.

COMPLAINT

Mr. Zulfiqar Ali Chandio, a retired driver of Health Department Kamber-Shahdadkot filed a complaint dated 24.08.2023 wherein he stated that he retired from service on 01.03.2023. He submitted required documents in the office of DAO Kamber Shahdadkot in February-2023 but he has not been paid service dues despite his approaches since last 06 months. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to-date) after receiving mandatory affidavit on Form "A", copy of CNIC and by condoning the delay.
3. This office issued notice to the District Accounts Officer Kamber-Shahdadkot for report vide letter dated 22.09.2023, who in response informed vide letter dated 04.10.2023 that the monthly pension is being paid to the complainant since February, 2023. The District Accounts Officer vide subsequent report dated 16.05.2024 informed that encashment of LPR and amount of commutation have also been paid to the complainant.
4. The agency's report was sent to the complainant for rejoinder vide letter dated 16.05.2024, followed by reminders but he did not respond.

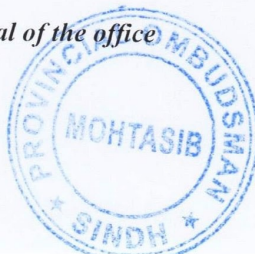
FINDINGS

5. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

DECISION

6. In view of above and in exercise of the Powers vested in me U/S 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



- Sd \-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 7th November, 2024