



DECISION

Complaint No. : POS/4086/GTK-90/2023

Name and address of the complainant : Mr. Ali Akhtar S/o. Sikandar Ali Pitafi,
R/o. Village Lal Pitafi, UC Kharohi,
Taluka Daharki, District Ghotki

Name of the Agency Complained against : Public Health Engineering Department (PHED),
District Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject :

ALLEGED DELAY IN INSTALLATION OF R.O PLANT AT VILLAGE SIKANDAR PITAFI, UNION COUNCIL KHAROHI, DISTRICT GHOTKI DESPITE APPROVAL OF THE SAME AND INVITATION OF TENDERS ABOUT ONE YEAR BACK.

COMPLAINT

Mr. Ali Akhtar, filed a complaint on 30.05.2023 against Public Health Engineering Department, Ghotki and alleged delay in installation of R.O Plant in his village despite its approval and invitation of tenders about one year back. The complainant had approached the PHED authorities for installation of the same, but it was of no avail. Therefore, he requested us for intervention.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), after receiving the mandatory Affidavit on Form "A", other relevant documents and by condoning the delay. The Investigating Officer called report from the agency.
3. In response, the Executive Engineer, Public Health Engineering Division, Ghotki, vide his report dated: 06.01.2025 informed that the work on the scheme "Provision and installation of R.O Plant at Village Sikandar Pitafi U.C Kharohi" has now been completed in all respects and the sweet water is being supplied to the public of the village regularly. This scheme after its completion has been handed over to the village Development Association for further operation and maintenance. In support thereof, he enclosed the photographs of the operational R.O Plant. This report was forwarded to the complainant who also confirmed the report of agency and offered his thanks to this Institution.

FINDINGS

4. With the intervention of this Institution, the grievance of complainant regarding delay in installation of R.O Plant at his village has been redressed as confirmed by XEN, PHED, Ghotki and also by the complainant. Hence, no further action is required by this Institution.

DECISION

5. In view of the above, the complaint is disposed as redressed.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated; 10th February, 2025

