



DECISION

Complaint No. : POS/1601/2024/HYD/155

Name and address of the complainant : Mst. Anila Ashfaq, wd/o Ashfaq Ahmed,
R/o. H. No.98/B, Lab-e-Mehran Colony,
Anwar Villas Qasimabad, Hyderabad.

Name of the Agency Complained against : District Accounts Officer, Jamshoro.

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER
JAMSHORO ALLEGING INORDINATE DELAY IN
PAYMENT OF DIFFERENTIAL ARREARS OF SALARY ON
PROMOTION IN BPS-16

Complaint

Mst. Anila Ashfaq filed a complaint dated 04.03.2024 wherein she stated that her late husband, Ashfaq Ahmed was working as Sub-Engineer, Education Works Division who retired on 01.09.2019 and subsequently expired. Her husband was awarded BPS-16 (Non-gazetted) w.e.f. 21.08.2003 by the School Education Department vide order dated 11.09.2018 on the basis of being diploma holder and having completed 10 year service in accordance with F.D policy circular dated 19.01.1983. Her husband had submitted the bills for payment of differential amount of salary during his lifetime but the same were not paid during his lifetime. She approached the concerned agency for payment of arrears of salaries but to no avail. Aggrieved by that, she solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory affidavit on Form "A", relevant documents and by condoning the delay.
3. This office issued a notice dated 29.04.2024 to the Section Officer (SR-IV), Finance Department, Karachi for report, who in response clarified to the District Accounts Officer Jamshoro that the deceased Ashfaq Ahmed was awarded BPS-16 w.e.f. 21.08.2003 in accordance with FD's policy circular dated 19.01.1983 and a copy was endorsed to this office also.
4. Subsequently, District Accounts Officer, Jamshoro informed vide letter dated 22.04.2025 that the case of the complainant was submitted for payment of arrears w.e.f. 21.08.2003 to the Finance Department wherein it was regretted vide advice dated 16.04.2025 with the minutes of 16th Scrutiny Committee Meeting held on 10-March 2025 in Finance Department which is reproduced as under:

"Regretted. The Committee observed that the award of BPS-16 to the incumbent shall be prospective w.e.f date of issuance of award of BPS-16 by the Finance Department"

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Findings

5. The investigation of the complaint did not establish maladministration against the agency in view of minutes of Scrutiny Committee of Finance Department.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as rejected.

Given under my hand and seal of the office

Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz, PAS

Ombudsman Sindh

Karachi dated 6th August, 2025

