



DECISION

Complaint No. : POS/7036/RL-293(LKA)2023

Name and address of the complainant : Mr. Ghulam Asghar Rtd: P.S.T, Taluka Sijawal Junejo, District Kamber-Shahdadkot.

Name of the Agency Complained against : District Accounts Officer Kamber-Shahdadkot.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER KAMBER ALLEGING INORDINATE DELAY IN PAYMENT OF ENCASHMENT OF LPR AND COMMUTATION TO THE COMPLAINANT.**

COMPLAINT

Mr. Ghulam Asghar Jamali, a retired Primary School Teacher, Taluka Sijawal Junejo filed a complaint dated 30.08.2023 wherein he stated that he retired from service on 04.04.2023 but the service dues of commutation and encashment of LPR have not been paid to him despite his requests to the District Accounts Officer Kamber Shahdadkot. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), subject to submission of mandatory affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 03.10.2023 to the District Accounts Officer Kamber-Shahdadkot for report, who in response informed vide letter dated 14.11.2024 that the encashment of L.P.R was paid to the complainant on 20.03.2024 and commutation was paid to him on 07.10.2024 and his grievance has been redressed.
4. The copy of agency's report was sent to the complainant for rejoinder vide letter dated 18.11.2024 who appeared before Investigation Officer Larkana on 22.11.2024 and filed a written statement wherein he confirmed the receipt of payments. He offered thanks to Ombudsman Institution and requested to close further proceedings on his complaint.

FINDINGS

5. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd/-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

Karachi, dated 23rd December, 2024