



DECISION

Complaint No. : POS/8339/2023/RM-216

Name and address of the complainant : Mr. Muhammad Rafiq Bhayo,
H.No.53, Gulshan e Mustaf Housing Society, Mirpurkhas.

Name of the Agency Complained against : Executive Engineer (O/M), Public Health Engineering Division, Umerkot

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Regional Director, Mirpurkhas.

Vetted by : Mr. Muhammad Naseer Jamali,
Advisor-N

Subject :

COMPLAINT AGAINST PUBLIC HEALTH ENGINEERING DIVISION UMERKOT ALLEGING FAILURE TO REHABILITATE THE WATER SUPPLY SCHEME OF THE VILLAGE OF THE COMPLAINANT.

COMPLAINT:

Mr. Muhammad Rafiq Bhayo filed an online complaint dated 15-11-2023 wherein he stated that the water supply scheme @ Village Haji Arbab Nohri, District Umerkot is not working since last ten years due to non-maintenance by the PHE Division Umerkot. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under section 10 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), after receiving mandatory affidavit on Form-A, other relevant papers and by condoning the delay.
3. This office issued notice dated 17-11-2023 to Executive Engineer (O/M), Public Health Engineering Division, Umerkot for report, who in response informed vide letter dated 22.11.2023 that the water supply scheme of village Haji Arbab Nohri was completed during the year 2006-07 with the estimated cost amounting to Rs. 9.588 million and handed over to Village Development Association (VDA) for operation through an Iqrarnama but the VDA failed to operate the scheme. He has submitted a feasibility report for rehabilitation of water supply scheme with the Rough Cost Estimate amounting to Rs.32.055 millions.
4. The Chief Engineer, Public Health Engineering Division, Hyderabad informed vide letter dated 21.08.2024 that on the directives of honourable Chief Minister Sindh, the PC-1 amounting to Rs.32.058 millions for rehabilitation and operation of the water supply scheme has been submitted to the Public Health Engineering Department, Government of Sindh.
5. The agency's report was sent to the complainant for rejoinder vide letter dated 30-08-2024 but he did not respond despite issuance of multiple reminders and telephonic contact on 05-11-2024 on his mobile No.0345-3715741.

DECISION:

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), I, hereby, direct the Secretary to Govt. of Sindh, Public Health Engineering Department, Karachi to get the subject scheme approved and executed on top priority and submit a progress report within 60 days of receipt of this decision.

Given under my hand and seal of the office

Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz, PAS

Ombudsman, Sindh

Karachi, dated 14/1 Janary-2025

