



DECISION

Complaint No. : POS/3804/2024/KM/KW

Name and address of the complainant : Mr. Haris Malik R/o. House No. C-21, Block-4, Metroville, SITE, Karachi.

Name of the Agency Complained against : Karachi Water & Sewerage Corporation (KW&SC)

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri,
: Director, Regional Office, Keamari (West).

Vetted by : Mr. Muhammad Naseer Jamali,
: Advisor-N

Subject : **COMPLAINT AGAINST KARACHI WATER & SEWERAGE CORPORATION ALLEGING SHORTAGE IN SUPPLY OF DRINKING WATER TO THE COMPLAINANT.**

COMPLAINT

Mr. Haris Malik filed an online complaint dated 23.08.2024 wherein he stated that the KW&SC has been issuing water bills regularly but he is deprived of normal water supply. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to the submission of original signed complaint, copy of CNIC and Affidavit on Form 'A'. The complainant was issued a notice dated 24.09.2024 for submission of affidavit on Form "A" and relevant documents who appeared before Investigation Officer, Keamari on 12.02.2025 and filed a written statement that he has shifted to another area. He requested to withdraw his complaint.

DECISION

3. In view of the above, in the exercise of powers vested in me under Section 11 of the Establishment of Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), the complaint is disposed of as withdrawn.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

Karachi, dated; ^{20th} March, 2025