



## **DECISION**

Complaint No. : POS/2717/2023/NWS-80.

Name and address of the complainant : Mr. Ayaz Ali Jamali C/o Muhammad Shahid, Furniture House, Main Society Road, Near Jam-e-Masjid, District Shaheed Benazirabad.

Name of the Agency Complained against : Revenue

Name & Designation of Investigating Officer : Khan Muhammad Zardari, Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).

Subject : Advisor-F.

### **ALLEGED DELAY IN ISSUANCE OF SALE CERTIFICATE.**

#### **THE COMPLAINT:**

Mr. Ayaz Ali Jamali filed a complaint dated 05.04.2023 wherein he stated that Abdul Sattar Chandio, Kotar, and Aslam Khaskheli, both working at the office of Tapedar Mahar Ali Ratar, had received Rs.27,500/- from him as illegal gratification for issuing a Sale Certificate. He had frequently approached the above mentioned officials to issue Sale Certificate or to return the amount paid, but of no avail. Aggrieved by that, he solicited intervention of this Institution.

#### **PROCEEDINGS:**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after submission of copy of CNIC and Affidavit on prescribed Form "A" and by condoning delay.
3. This office issued notice to the Mukhtiarkar (Revenue), Taluka Nawabshah, District Shaheed Benazirabad dated 06.07.2023 for report, followed by multiple reminders. While the report from the Agency was awaited, the complainant appeared before the Investigating Officer, Shaheed Benazirabad on 31.10.2023 and filed a written statement that he had come to know that the alleged persons are private workers. He desired to settle the matter with them on his own and withdrew his complaint.
4. In order to know the facts of the case and investigate the matter, the matter was again taken up with the Mukhtiarkar (Revenue), Taluka Nawabshah, District Shaheed Benazirabad vide letter dated 01.02.2024. In response, he informed vide letter dated 17.05.2024 that as per

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Revenue Record there is no Property registered in the name of complainant. Further more, no such officials by the name of Abdul Sattar Chandio and Aslam Khaskheli are employed in his office. However, the complainant may provide a copy of CNIC and copy of record of Property for processing any Sale Certificate.

**DECISION:**

5. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as withdrawn.

*Given under my hand and seal of office*



Sd /-  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh  
Karachi, dated 2nd January, 2025