



DECISION

Complaint No. : POS/9492/2023/RM-242

Name and address of the complainant : Mr. Shah Bux Khoso, R/o. Village Ali Hassan Khoso, Deh-91, Taluka Hussain Bux Mari, District Mirpurkhas.

Name of the Agency Complained against : Executive Engineer Irrigation, Jamrao Division, Mirpurkhas

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I Regional Director, Mirpurkhas.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject :

COMPLAINT AGAINST IRRIGATION DEPARTMENT ALLEGING OVER-FLOWING OF WC-91/2L, WHICH IS DAMAGING THE CROPS OF THE COMPLAINANT.

COMPLAINT:

Mr. Shah Bux Khoso filed a complaint dated 24-11-2023 wherein he stated that WC 91/2L, ex-west branch is overflowing due to excess water discharge. He has been visiting the agency's office since last two years to get the design capacity of the WC-91/2L corrected, which is damaging his crops but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued notice dated 14-12-2023 to the Executive Engineer, Jamrao Division, Mirpurkhas for report. In response, the Assistant Engineer, Mirpurkhas Sub Division-II, denied the allegations of the complainant vide letter dated 23.02.2024 and informed that the Water Course 91/2L ex-west branch (jamrao west canal) is flowing as per sanctioned designed parameters i-e; B/0.25, Y/0.60, therefore question of excess water discharge does not arise.
4. The agency's report was sent to the complainant for rejoinder vide letter dated 26.02.2024 who did not agree on the report of the agency. The case was heard on 26-11-2024, attended by Assistant Engineer, Sub Division-II, Mirpurkhas and the complainant. The representative of the agency informed that the grievance of the complainant has been redressed and module of water course will be cemented during annual closure of the water courses. The complainant also filed a written statement showing his satisfaction and requested to close further proceedings on his complaint.

FINDINGS:

5. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

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DECISION:

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed w/r to regulation 21(e) of Investigation and Disposal of complaints Regulation, 2024.

Given under my hand and seal of the office



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated **26th** December, 2024

