



DECISION

Complaint No. : POS/6011/2022/ NFZ-45

Name and address of the complainant : Mr. Zeeshan Muhammad,
Ward No.10, Gareebabad, near Madressah Faizan-e-Madina, Padidan Station, Dist. N'Feroze

Name of the Agency Complained against : Public Health Engineering Department /
Town Committee, Padidan

Name & Designation of Investigating Officer : Khalid Shaikh,
Regional Director, N' Feroze

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : **COMPLAINT REGARDING RELEASE OF SEWAGE TOWARDS HOUSE OF THE COMPLAINANT DUE TO NON-FUNCTIONING OF MACHINES FOR DISPOSAL FROM PONDS**

THE COMPLAINT

Mr. Zeeshan Muhammad filed an online complaint on 10.10.2022 against the Public Health Engineering Department (PHED) and Town Committee (TC), Padidan stating therein that due to non functioning of disposal machine, sewerage water overflows from the ponds crossing houses of Padidan town. Resultantly, many families of his muhalla were affected and suffered due to spread of dangerous diseases. He approached and submitted an application in this connection to the Town Committee, Padidan but in vain. He, therefore, solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning delay subject to submission of original signed complaint, copy of CNIC and Affidavit on Form 'A'. After receiving the required mandatory documents, the matter was taken up with the Executive Engineer, Public Health Engineering, N'Feroze and Town Officer, TC, Padidan for report vide letter dated 15.11.2022 followed by reminders. On 26.06.2023, the Executive Engineer, PHED reported that all urban water supply and drainage schemes were handed over to the Local Government Department under the orders of the competent authority. He also submitted a copy of such Notification of the Government of Sindh dated 04.11.2022. Thereafter, letter was issued to the Chairman, Town Committee, Padidan for report followed by series of reminders. On 20.09.2024, the Town Officer submitted report that grievance of the complainant had been redressed.

(2)

The complainant was contacted on his given cellphone No.0300-8015890 who informed that his grievance has been resolved and he had shifted from Padidan to Lahore. He requested for closing his complaint.

DECISION

3. In view of the above, the complaint stands disposed of as redressed.

Given under my hand and seal of Office.

