



DECISION

Complaint No. : POS/278/ROJ-278(JBD)/2025

Name and address of the complainant : Mr. Waqar Ahmed s/o Bashir Ahmed, r/o Baboo Mohallah, Jacobabad.

Name of the Agency Complained against : Finance Department.

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT ABOUT MONTHLY SALARY NOT BEING RELEASED TO THE COMPLAINANT

Complaint:

Mr. Waqar Ahmed filed his complaint dated 5.6.2025 regarding maladministration in the District Accounts Office, Jacobabad, as his monthly salary was not being released because his salary I.D. bearing No. 10863074 had been made inoperative. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the Agency for report. In response, the District Accounts Officer, Jacobabad vide his office letter dated 23.7.2025 reported that the complainant Mr. Waqar Ahmed, Junior Clerk is drawing his salary through Cost Center JK0022 Mufassil Establishment Jcd. He further stated that salary for May and June, 2025 has been disbursed to the complainant. He enclosed copies of SAP reports and pay slips of the same as evidence. He further reported that the complaint against Mr. Adnan Ahmed, Sub-Accountant of his office is false.

3. The complainant accepted the version of the District Account Officer through a phone call made to the Investigating Officer.

Findings:

4. On the intervention of Ombudsman Sindh Institution, the grievance of the complainant has been redressed, which is confirmed by the complainant himself.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd/-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 13th October, 2025