



DECISION

Complaint No. : POS/4812/2023/HYD/299

Name and address of the complainant : Mr. Muhammad Raza Ahmed s/o Mushabbar Ali Shah
R/o H.No: 112, Block-C, Unit No: 06, Latifabad,
Hyderabad.

Name of the Agency Complained against : District Education Officer (Primary), Hyderabad

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST DISTRICT EDUCATION OFFICER
(PRIMARY) ALLEGING INORDINATE DELAY IN
APPOINTMENT OF COMPLAINANT AS PRIMARY
SCHOOL TEACHER

Complaint

Mr. Muhammad Raza Ahmed filed a complaint dated 19.06.2023 wherein he stated that he has qualified the written test conducted by IBA Sukkur for appointment as Primary School Teacher. His name was placed at serial No.13 of taluka merit list. He informed that the Taluka Education Officer (Male) City Hyderabad has submitted vacant position of 44 PSTs, yet the District Education Officer (Primary), Hyderabad was not issuing appointment order to him. Being aggrieved, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued a notice dated 21.07.2023 to the Director, School Education (Primary) Hyderabad for report, followed by a hearing conducted on 08.08.2023. The District Education Officer (Primary) Hyderabad informed vide letter dated 22.11.2023 that the School Education & Literacy Department, Government of Sindh has frozen/halted the recruitment process vide notification No: SO(S-I)SE&LD/Misc/ HCS/1564/2023 dated 16.08.2023. Moreover, the complainant has been recommended for appointment as Primary School Teacher (BPS-14) and he will be appointed as per Recruitment Policy-2021. He annexed the copy of Notification and waiting merit list of Taluka Hyderabad (Male) City wherein the complainant was placed at S.No.14.
4. The District Education Officer (Primary) Hyderabad vide subsequent report dated 30.07.2024 informed that the ban has been lifted by Government of Sindh vide Notification No.SO(GA)SELD/recruit/ Policy/2021 dated 15.04.2024 and the appointment order dated 14.06.2024 has been issued to the complainant. He enclosed the copy of appointment order as an evidence.

(2)

5. The complainant confirmed vide his written statement dated 16.09.2024 that he has been appointed as Primary School Teacher. His grievance has been redressed and requested to close further proceedings on his complaint.

Findings

6. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint stands disposed of as redressed.

Given under my hand and seal of the office

Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz, PAS

Ombudsman Sindh

Karachi dated 5th August, 2025

