



DECISION

Complaint No. : POS/ROK-581/(Khp)/2025

Name and address of the complainant : Mr. Zulfiqar Ali,
S/o Muhammad Paryal Soomro,
R/o Near Government Girls High School,
Luqman, Khairpur Mir's.

Name of the Agency Complained against : Municipal Committee Khairpur

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Ghulam Sarwar, Advisor-J**

Subject : **REQUEST FOR DISMANTLING THE RCC
STRUCTURE CONSTRUCTED IN FRONT OF THE
COMPLAINANT'S HOUSE.**

COMPLAINT

Mr. Zulfiqar Ali Soomro filed a complaint on 30-05-2025 alleging that the staff of the Municipal Committee, Khairpur had illegally constructed an RCC cross in front of his house, which was elevated approximately 1½ feet above the level of his residence. He stated that he had approached the Chairman of the Municipal Committee, Khairpur, requesting for the removal of the structure, but no action was taken. He therefore sought the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted under Section 10 of the **Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991** (amended up to date), by condoning the delay in its filing and subject to the submission of an Affidavit on Form "A".

03. After completion of codal formalities, the matter was taken up with the Chief Municipal Officer, Municipal Committee Khairpur, on 17-06-2025 for comments. In response, the Municipal Engineer reported on 19-06-2025 that the RCC cross was constructed over the drain at Ward No. 26 to accommodate drainage flow, as the drain was located on the opposite side of the road. Furthermore, the cross was constructed at the location where the drainage pipe was already laid. Relocation of the structure, it was explained, would interfere with an existing gas pipeline.

04. The agency's response was shared with the complainant on 27-06-2025 for rejoinder. The complainant submitted his rejoinder on 01-07-2025 expressing dissatisfaction with the report and requested for a site inspection.

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05. On 03-07-2025, the Investigating Officer visited the site along with the Chief Municipal Officer, Municipal Committee Khairpur, in the presence of the complainant. During the inspection, it was observed that the RCC cross had been constructed to facilitate the smooth flow of sewerage water arriving from two different directions and channeling it into the main drain. The previous cross at the site was not built according to the functional requirements, therefore, the complainant's assertion that the cross was problematic due to its height above his lavatories was found to be without merit as the elevation of the said cross was inevitable.

FINDINGS

06. The site visit confirmed that the RCC cross in front of the complainant's house was constructed as per site requirement to ensure efficient flow of sewerage water from two directions into the main drainage line. The structure serves a necessary civic function and does not warrant removal or modification.

DECISION

07. In light of the above findings, the complaint is **disposed of** and **consigned to record**.

"Given under my hand and seal of office"



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated 5th August, 2025

