



## **DECISION**

**Complaint No.** : POS/4213/RL-34(LKA)2022

**Name and address of the complainant** : Mr. Deedar Ali Soomro S/o Muhammad Hassan Soomro,  
R/o near Shahid Deedar Ataa Chaki, Ali Goharabad, Phull Road,  
Larkana.

**Name of the Agency Complained against** : (i) Assistant Commissioner Larkana  
(ii) Director Operation Sindh Food Control Authority  
Larkana.  
(iii) Deputy Director, Environmental Protection Agency  
Larkana.

**Name & Designation of Investigating Officer** : Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana.

**Vetted by** : Mr. Muhammad Naseer Jamali, Advisor-N.

**Subject** : **COMPLAINT AGAINST THE AGENCIES ALLEGING  
FAILURE TO TAKE ACTION AGAINST ZAMEER  
BAKERS FOR MAKING UNHYGENIC BAKERY ITEMS IN  
A RESIDENTIAL AREA OF ALI GOHAR ABAD.**

### **COMPLAINT**

Mr. Deedar Ali Soomro filed a complaint dated 29.07.2022 wherein he stated that his neighbor is doing a bakery business by the name of "Zameer Bakers" and has created nuisance of air pollution in the area. He sent complaints to the different agencies but no action has been taken against the bakery. Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS**

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to-date) subject to submission of mandatory affidavit on Form "A", copy of CNIC, and by condoning the delay.
3. This office issued notices to the Director, Sindh Food Authority Larkana and Assistant Commissioner Larkana for report vide letter dated 16.12.2022. The Assistant Commissioner Larkana informed vide letter dated 03.01.2023 that she personally visited the site and found that the bakery items were being prepared and supplied to the street vendors who sell these items by hand carts. The food items were found un-hygenic as the Bakery premises was without proper roof. The Director, Sindh Food Authority Larkana Region also confirmed the same position vide letter dated 09.01.2023 that their team has visited the bakery and issued warnings to them for supply un-hygenic bakery items. The Deputy Director, Environmental Protection Agency Larkana informed vide letter dated 04.12.2024 that the bakery has been shifted / closed. The premises has been converted into a residential house and grievance of the complainant has been redressed.
4. The complainant had already appeared before Investigation Officer Larkana on 09.01.2023 and filed a written statement that the Zameer Bakery has been shifted from the area and his grievance has been redressed.

### **FINDINGS**

5. On the intervention of this institution, the grievance of the complainant has been redressed by the agency.




**DECISION**

6. In view of above and in exercise of the Powers vested in me under section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
Ombudsman, Sindh

Karachi, dated 10<sup>th</sup> January, 2025

