



DECISION

Complaint No. : POS/5172/RL-205(LKA)2023

Name and address of the complainant : Mst. Hajul Khatoon wd/o Muhammad Jurial Larik R/o House No.EE-09, near Circuit House Sukkur.

Name of the Agency Complained against : Deputy Commissioner, Larkana.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject :

COMPLAINT AGAINST DEPUTY COMMISSIONER LARKANA ALLEGING INORDINATE DELAY IN PAYMENT OF AID OUT OF BENEVOLENT FUND TO THE COMPLAINANT.

COMPLAINT

Mst. Hajul Khatoon filed a complaint dated 11.07.2023 wherein she alleged inordinate delay in payment of aid out of Benevolent Fund in respect of her deceased husband. She approached the concerned authorities in this regard but to no avail. Aggrieved by that, she solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991(amended up to date) subject to submission of Affidavit on Form "A", copy of CNIC and by condoning the delay.
3. This office issued a notice to the Deputy Commissioner Larkana for report vide letter dated 03.08.2023. In response, ADC-II Larkana informed vide letter dated 31.10.2024 that an amount of Rs.12,000/- has been transferred in the Bank Account of the complainant vide letter dated 18.10.2024 and enclosed the copy of said transfer letter as an evidence.
4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 04.11.2024, followed by a reminder but she did not respond.

FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

16th
Karachi, dated June, 2025