



## DECISION

Complaint No. : POS/1590/SKK-26/2023

Name and address of the complainant : Mr. Najamuddin Mangi,  
R/o. H. No. D-519/55, Shamsabad Khadda Masjid,  
District Sukkur

Name of the Agency Complained against : i. Municipal Commissioner, Municipal Corporation, Sukkur  
ii. Senior Superintendent of Police, Sukkur

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Dhoon,  
Director, Regional Office, Sukkur

Vetted by : Mr. Muhammad Naseer Jamali,  
Advisor-N

Subject : **COMPLAINT AGAINST NON-REMOVAL OF ENCROACHMENTS FROM MAIN ROADS / FOOTPATHS AND FAILURE TO REGULATE TRAFFIC IN THE CITY.**

### COMPLAINT

Mr. Najamuddin Mangi filed a complaint on 24-02-2023 regarding illegal occupation of footpaths by hotel owners and parking of vehicles on main road causing fatal accidents and frequent traffic jam in the city. He, therefore, solicited our intervention in the matter.

### PROCEEDINGS

2. The matter was taken up with the Deputy Commissioner/ Administrator Municipal Corporation, Sukkur vide this office letter dated: 07.04.2023. In response, the Anti-Encroachment Officer, Municipal Corporation, Sukkur informed vide letter dated: 12.09.2023 that the encroachment on Workshop Road has been removed. The problem of traffic jams pertains to the traffic police.
3. However, a report was also called from the Senior Superintendent of Police, Sukkur vide this office letter dated: 07.11.2024 who in response informed vide letter dated: 12.12.2024 that the traffic Police has been deployed on main road / workshop road near Hira Hospital, Al-Kareem Hotel and other parts of city to regulate the flow of traffic. The Traffic Sergeant City Sukkur is vigilant and personally supervises the entire traffic issues.
4. A copy of the said report was sent to the complainant for his rejoinder vide this office letter dated: 18-03-2025, followed by a reminder but he did not respond.

### FINDINGS

5. With the intervention of this Institution, the problem of the complainant regarding traffic jam and encroachment has been redressed. Hence, no further action is required.

### DECISION

6. In view of the above, the complaint stands redressed and disposed of accordingly.

*Given under my hand and seal of office.*



**Sd /-**

**(Muhammad Sohail Rajput)**

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated; 30<sup>th</sup> June, 2025