



## **DECISION**

Complaint No. : POS/4759/ROK-142/(Khp)/2023

Name and address of the complainant : Syed Farooq Ali Shah,  
S/o Syed Lal Shah,  
R/o Panjhatti, Toheed Colony,  
Khairpur.

Name of the Agency Complained against : Shah Abdul Latif University Khairpur

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO**,  
Consultant / Incharge,

Vetted by : Regional Office Khairpur

Subject : **Mr. Muhammad Misbah Tunio, Advisor-J**

**COMPLAINT AGAINST SHAH ABDUL LATIF UNIVERSITY, KHAIRPUR REGARDING NON-ISSUANCE OF B.Sc DEGREE.**

### **COMPLAINT:**

Syed Farooq Ali Shah filed a complaint on 23-06-2023 alleging that Shah Abdul Latif University (SALU), Khairpur authorities had refused to issue B.Sc Degree Certificate to him. He further alleged that he passed final examination of B.Sc (Part-II) in 2017 & remained present in theory and practical paper of the Microbiology but the SALU Authorities had marked him absent. He claimed to have approached Controller of Examinations, SALU Khairpur, for the rectification of record and issuance of Degree Certificate but in vain. He, therefore, solicited intervention of this Institution.

### **PROCEEDINGS:**

02. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), condoning the delay in filing it, subject to submission of Affidavit on Form "A".

03. After completing codal formalities, the matter was taken up with Controller of Examinations, Shah Abdul Latif University, Khairpur, for comments vide letter dated.20-07-2023 followed by two reminders. In meantime the complainant voluntarily appeared before the Investigating Officer on 22-11-2023 and submitted application stating that SALU Authorities have issued him B.Sc Degree Certificate on 20-11-2023. He therefore, while expressing his gratitude to this Institution, requested to close his case.

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**FINDINGS:**

04. The complaint was found genuine and Agency malafidely delayed issuance of B.Sc Degree Certificate to complainant which was issued to him, after intervention of this Institution. The Agency failed even to submit it's comments despite passage of four months and issuance of reminders.

**DECISION:**

05. In view of the above, the complaint stands disposed of as redressed and consigned to record.

“Given under my hand and seal of office”

(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh  
Karachi, dated 10<sup>th</sup> January, 2025

