



DECISION

Complaint No. : POS/ 8402/ 2023

Name and address of the complainant : Mr. Faisal Malik S/o Abdul Malik Makhdoom, R/o Khorwah, Taluka Golarchi, District Badin.

Name of the Agency Complained against : District Accounts Office, Badin

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder
Regional Director, Badin

Vetted by :

Subject : **COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICE BADIN, REGARDING DELAY IN FIXATION OF PAY AND ALLOWANCES, ON GIVEN TIME SCALE BPS-11 TO BPS-14 OF THE COMPLAINANT.**

THE COMPLAINT

Mr. Faisal Malik, Laboratory Assistant (BPS-14), at GBHS Khorwah, filed a complaint on 17-10-2023, stating that he was appointed as Laboratory Assistant BPS-11, after that as per the approved decision his scale was upgraded from BPS-11 to 14, but the District Accounts Officer Badin, did not fix his pay and allowances in BPS-14 after up-gradation. Being aggrieved, he solicited intervention of this Institution for redressal.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of Office of Ombudsman for the Province of Sindh Act 1991 (amended upto date), after receiving mandatory Affidavit on form "A" and other relevant documents. Thereafter report was called from the District Accounts Officer, Badin, vide this office letter dated 13-12-2023.

3. In response, after long proceedings, the Distinct Accounts Officer, Badin, submitted the compliance report vide his letter dated 10-10-2024, and informed that the upgraded basic pay of applicant was not updated as the concerned department has failed to do the needful but now the same has been fixed and updated on the SAP System and his basic pay has now increased from Rs. 32,970/- to Rs. 34710/- per month.

COMPLAINANTS REJOINDER:

4. A copy of report of the agency was sent to the complainant vide this office letter dated 07-11-2024, for filing his rejoinder. The complainant appeared in person on 15-01-2025, in the Khuli Katcheri and apprised in writing with gratitude that due to efforts taken by this Institution, his problem has been resolved and he expressed his satisfaction and profound regards for the Institution and requested that his complaint may be closed.

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FINDING

5. Since the issue of the complainant has been fully resolved after intervention of this Institution, no further action is required in the matter.

DECISION:

6. In view of the above, the complaint stands resolved and disposed of accordingly.

Given under my hand and seal of this office.



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi: dated 21st February, 2025

