



DECISION

Complaint No. : POS/3340/2024/21/G

Name and address of the complainant : Mr. Fahad Rasheed,
R/o. H. No. F-4/1, Martin Quarter,
Jahangir Road, Karachi.

Name of the Agency Complained against : Karachi Water & Sewerage Corporation (KW&SC)

Name & Designation of Investigating Officer : Brig. Muhammad Jamil (Retd)
Consultant-G

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **ALLEGED NON-SUPPLY OF PIPED WATER TO
COMPLAINANT'S HOUSE BY KW&SC.**

COMPLAINT

Mr. Fahad Rasheed, filed an online complaint through Wafaqi Mohtasib on 04.07.2024 and alleged non-supply of piped water since last two months to House No. F-4/1, Martin Quarter, Jahangir Road, Karachi. He, therefore, sought intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted on 30.07.2024 under Section 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), by condoning the delay. The matter was referred to the Managing Director / Chief Executive Officer, KW&SC vide this office letter dated: 13.08.2024 for report.
3. While the agency's report was awaited, the complainant sent a letter dated: 01.01.2025 stating therein that his grievance has been resolved.

FINDINGS

4. Due to intervention of this Institution, the complainant's problem has been resolved as confirmed by him vide letter dated: 01.01.2025. Hence, no further action is required.

DECISION

5. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)
Sifara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated; 12th March, 2025