



## **DECISION**

Complaint No. : POS/2383/KE/171/2023

Name and Address of the Complainant : Mr. Muhammad Iqbal Khan Sulemani, General Secretary, PMLN Majeedpara, Shanti Nagar, Karachi.

Name of the Agency Complained against : TMC Gulshan-e-Iqbal

Name & Designation of Investigation Officer : Syed Farrukh Habib  
Director, Regional Office, Karachi (East)

Subject :- **ALLEGED INACTION ON THE APPLICATIONS MADE TO AUTHORITIES OF DMC EAST FOR INSTALLATION OF HRC LIGHTS IN TAYYAB SINDHI GOTH AND MOOSA GOTH, GULSHAN NO. 19.**

### **THE COMPLAINT**

Mr. Muhammad Iqbal Khan Sulemani in his complaint dated 22.03.2023 stated that he had submitted several application to the concerned authorities of TMC Gulshan-e-Iqbal for the installation of 15 street lights in Tayyab Sindhi Goth and Moosa Goth, Gulshan Block No. 19, but no action was taken. He, therefore, solicited our intervention in the matter.

### **PROCEEDINGS**

2. After admission of complaint by condoning delay under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), as well as after receiving mandatory Affidavit on Form "A" and other relevant documents, report was called from the Agency. In response, Focal Person TMC Gulshan-e-Iqbal vide letter dated 10.07.2024 forwarded concerned Executive Engineer's report that survey has been completed.
3. Subsequently, the Executive Engineer, TMC Gulshan Town District East vide letter dated 10.09.2024 stated that on the instruction of worthy Chairman Town Municipal Corporation Gulshan District East, they have repaired 12 Lights and installed 04 New Moon Light in Tayyab Sindhi Goth and Moosa Goth Block No. 19 under the supervision of Syed Khizar Baqi (Chairman UC-08 and UC councilor Waqas Rajput) and work was completed on 09.09.2024.
4. Complainant vide his rejoinder dated 26.09.2024 stated that street lights in Tayyab Goth and Moosa Goth, where street lights were required to be installed, have not been installed. He therefore, requested that street lights at Ghazi Khan House Street, Near Quetta Hotel and Muneer Ahmed Jokhio Street may also be installed.

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5. The matter was again taken up with the Agency, which in response vide letter dated 11.12.2024 stated that remaining lights have been installed in Tayyab Sindhi Goth and Moosa Goth, Block-19, Gulshan-e-Iqbal.

6. Copy of the Agency's report was forwarded to the complainant for rejoinder/confirmation who vide letter dated 17.12.2024 verified the statement of the Agency, and confirmed that his grievance was resolved. He also extended gratitude to this Institution.

**FINDING**

7. On the intervention of this Institution, complainant's grievance regarding non-installation of street lights in the area has been attended.

**CONCLUSION**

8. In view of the above, the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



**Sd /-**

(Muhammad Sohail Rajput)  
*Sitara-e-Imtiaz*. PAS  
Ombudsman Sindh

Karachi, dated **27~~th~~** January, 2025

