



DECISION

Complaint No. : POS/161/ROJ-161(JBD)/2024

Name and address of the complainant : Mr. Abdullah s/o Shahnawaz (O.T. Technician),
r/o village Haji Sher Dil Khan P.O. Buxapur
Taluka and District Kashmore @ Kandhkot.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN
PAYMENT OF OUTSTANDING PAY AND
ALLOWANCE TO THE COMPLAINANT

Complaint:

Mr. Abdullah filed his complaint dated 23.7.2024 against the District Accounts Officer, Kashmore, regarding delay in payment of his outstanding pay and allowances. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the Agency for report. In response, the District Accounts Officer, Kashmore vide his office letter dated 2.7.2025 reported that the arrears being claimed by the complainant Mr. Abdullah have been included in his salary payment bill for March, 2025.

3. This fact was confirmed from the complainant namely Mr. Abdullah on his cell phone by the Investigating Officer Jacobabad.

Findings:

4. On the intervention of Ombudsman Sindh Institution, the grievance of the complainant has been redressed, which is confirmed by the complainant himself.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd/-
(Muhammad/Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 13th October, 2025