



DECISION

Complaint No.	:	POS/ROM/230/2025/RM-279
Name and address of the complainant	:	Mr. Muhammad Ashraf, R/o. Choudhary Dilawar Hussain, Deh-222, Taluka Kot Ghulam Muhammad, District Mirpurkhas.
Name of the Agency Complained against	:	Executive Engineer Irrigation, Mithrao Division, Mirpurkhas
Name & Designation of Investigating Officer	:	Mr. Zulfiqar Ali Junejo, T.I Consultant/Regional Director, Mirpurkhas.
Vetted by	:	Muhammad Naseer Jamali, Advisor-N
Subject	:	COMPLAINT REGARDING NON-REMOVAL OF OBSTRUCTIONS IN THE FLOW OF WATER COURSE NO.1- DR/SMC MITHRAO CANAL

Complaint

Mr. Muhammad Ashraf filed a complaint dated 16.06.2025 wherein he stated that he is khatedar of Water Course No.1-DR/SMC, Mithrao Canal. He alleged that a few khatedars have constructed thalla (cemented obstruction) in the flow of said water course and he is not getting proper water for his land. He approached the Executive Engineer, Irrigation Mithrao Division Mirpurkhas for removal of illegal obstructions in the flow of water course but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.

3. This office issued a notice dated 25.06.2025 to the Executive Engineer, Mithrao Division, Mirpurkhas and Assistant Executive Engineer Irrigation Sub Division Samaro for report, who admitted the grievance of the complainant vide his letter dated 30.06.2025. The case was heard on 11.09.2025, attended by Assistant Executive Engineer Samaro Sub-Division who submitted a written report that the grievance of the complainant has been resolved and obstructions from Water Course 1-DR/SMC module have been removed. He enclosed the photographs of site as an evidence. The complainant appeared before Investigating Officer Mirpurkhas on 12.09.2025 and filed a written statement that his grievance has been redressed. He extended thanks to this Institution.

Findings

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 17th October, 2025