



## **DECISION**

Complaint No. : POS/818/HYD/2024

Name and address of the complainant : Mr. Gul Zaman Shah  
R/o H.No.58/A Sindhi Muslim Housing Society,  
Qasimabad Hyderabad.

Name of the Agency Complained against : Mukhtiarkar (Revenue), Taluka & District Matiari.

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,  
Regional Office, Hyderabad.

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST MUKHTIARKAR (REVENUE)  
MATIARI ALLEGING FAILURE TO KEEP ENTRY OF SALE  
DEED OF LAND IN THE RECORD OF RIGHTS

### **Complaint**

Mr. Gul Zaman Shah filed a complaint dated 07.08.2024 wherein he stated that he approached Mukhtiarkar Matiari on 12.12.2023 for keeping the entry of sale deed of land in the record of rights. Since then, he is visiting the office of Mukhtiarkar Matiari for doing the needful but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### **Proceedings**

2. The case was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued a notice dated 09.09.2024 to the Mukhtiarkar (Revenue) Matiari for report, who in response informed vide letter dated 26.09.2024 that entry bearing No.231 dated 25.09.2024 has been kept in VF-VII-B in favour of the complainant.
4. The complainant appeared before Investigating Officer Hyderabad on 16.12.2024 and confirmed the redressal of his grievance. He extended thanks to this Institution and requested to close his case.

### **Findings**

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### **Decision**

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint stands disposed of as redressed.

Given under my hand and seal of the office



Sd /-  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz, PAS  
Ombudsman Sindh

Karachi, dated 30<sup>th</sup> April, 2025