



## **DECISION**

Complaint No. :

POS/5342/2024/K-33

Name and address  
of the complainant :

Mst. Saira Nusheen wd/o. Amjid Mehmood Minhas,  
R/o House No. 6, Block-C, Kalakot Police Line,  
Lyari Karachi.

Name of the Agency  
complained against :

i. Inspector General of Police Sindh, Karachi  
ii. Accountant General Sindh, Karachi

Name & Designation of  
Investigating Officer :

Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject :-

**UNJUST STOPPAGE OF PAYMENT OF SALARIES TO THE  
COMPLAINANT BEING WIDOW OF SHAHEED SINCE  
LAST 4 MONTHS.**

### **COMPLAINT**

Mst. Saira Nusheen, filed an online complaint on 12.11.2024 and alleged unjust stoppage of salaries to her with regard to her Shaheed husband since last 04 months. She, therefore, requested for our intervention in the matter.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), the reports were called from A.G, Sindh and Inspector General of Police Sindh, Karachi vide this office letter dated: 18.11.2024. In response, the Deputy Accountant General (Police-II), of A.G, Sindh vide his letter dated: 26.11.2024 informed that they were directed by Controller General of Accounts (CGA) to stop the salary and update CNICs of government officials who had invalid CNICs in SAP System. In pursuance, the new CNIC of Police official Amjad Mehmood Minhas (being personnel No. 10247718) was entered in SAP System which reflected another salary ID of other Police official which required some time to ascertain. Subsequently, his office has released salary of the aforementioned police official in the regular salary payroll executed for the month of November, 2024. In support thereof, his payroll slip of November, 2024 was enclosed
3. Later-on the Senior Superintendent of Police, Security-II, Karachi Range vide letter dated: 27.11.2024 informed that after clarification provided to A.G, Sindh the pay of her husband will be received on 1<sup>st</sup> December, 2024 while the payment of arrears of 4 months is under process and will be paid to her soon.
4. The reports of A.G Sindh and SSP, Security-II, Karachi Range were forwarded to the complainant for seeking her confirmation. In response, she vide her letter dated: 27.01.2025 confirmed that she has started receiving her husband's salary since November, 2024 but arrears of 04 months have not been paid to her as yet, therefore, requested us for the payment thereof as soon as possible.



5. In pursuance, the matter was taken up with the SSP, Security-II, Karachi Range vide this office letter dated: 03.02.2025. Responding to that, he vide letter dated: 07.02.2025 informed that the arrears of salaries of 04 months have been paid to the widow. In support thereof, he enclosed the pay slip for the month of January, 2025 of the Shaheed Police official showing payment of Rs.427,341/- (after deduction of taxes) which was forwarded to Mst. Saira Nusheen to seek her confirmation followed by telephonic call on her given cell number but her number was switched of. Regardless of that, there is sufficient evidence that her problem has been resolved.

#### **FINDINGS**

6. As informed by SSP, Security-II, Karachi Range vide his letter dated: 07.02.2025 the salaries of Shaheed Head Constable is restarted and arrears of 04 months also paid to his widow. Therefore, no further action is required.

#### **DECISION**

7. In view of the above, the complaint stands fully redressed and disposed of accordingly.

*Given under my hand and seal of office.*



**Sd /-**  
**(Muhammad Sohail Rajput)**  
 Sitara-e-Imtiaz. PAS  
 Ombudsman Sindh  
 Karachi, dated; **21st** February, 2025

