



DECISION

Complaint No. : POS/2720/ROK-81/(Khp)/2020

Name and address of the complainant : Mr. Noor Muhammad, S/o Razique Dino Laghari,
R/o Village Hussainabad, P.O Jani Buriro, Taluka Kotdiji,
District Khairpur.

Name of the Agency Complained against : Health Department

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **DELAY IN PAYMENT OF SALARY DIFFERENCE /**
ARREARS OF COMPLAINANT'S DECEASED WIFE MST.
ZUBAIDA

COMPLAINT

Mr. Noor Muhammad Laghari filed a complaint on 23-07-2020 that his wife was appointed as L.H.W Health Department in 2001. Her services were regularized in 2014 and she died on 31-05-2015. But arrears / difference of her salaries for the period from 01-07-2012 to 31-05-2015 were not being paid by the Agency. He, therefore, solicited intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it, subject to submission of Affidavit on Form "A" and a copy of CNIC.

03. After completion of codal formalities, the matter was taken up with District Health Officer, Khairpur on 16-10-2020 for comments. After extensive correspondence, the DHO Khairpur reported on 17-03-2021 that the list of LHWs who were over-aged / terminated / resigned / expired / dropped out from employment was already sent to Director, Sindh Lady Health Worker Program for FP & PHC Sindh at Hyderabad for releasing the arrears of salary. He also submitted copy of list wherein the name of complainant's wife Mst. Zubaida appears at Sr. No. 12.

04. Agency's report was shared with complainant on 01-04-2021 for rejoinder. In response, the complainant submitted rejoinder on 09-04-2021 that the District Health Office Khairpur was deliberately causing the delay. He requested that letter should be issued to Director, Sindh Lady Health Worker Program FP & PHC Sindh at Hyderabad for early release of those arrears.

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05. Consequently, Additional Director (RMNCH) SLHW Program Sindh at Hyderabad was asked on 03-01-2022 for expediting the matter. In response, the Additional Director-I (RMNCH), Director General Health Services Sindh Hyderabad asked DHO Khairpur for submitting certain documents on 19-05-2022 for further action.

06. On 06-04-2023, the Additional Director (RMNCH), Directorate General Health Services Sindh Hyderabad reported that DHO Khairpur had provided incomplete and un-clear documents. It was also reported that ambiguity in testimonials of LHW Mst.Zubaida need to be verified and authenticated by the concerned District Education Officer.

07. This report of Agency was shared with complainant on 07-06-2023 but he did not respond till to date, despite reminders. He also has failed to submit verified documents of her wife.

DECISION

08. Nothing is heard from complainant since 07-06-2023. Apparently, he seems to have lost the interest to pursue his complaint. I, therefore, in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), do hereby dispose of the complaint on account of non-prosecution.

“Given under my hand and seal of office”

Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated 7th February, 2025

