



DECISION

Complaint No. : POS/RO-NF-122/16/ NFZ-89

Name and address of the complainant : Mst. Odhai W/o Moula Bux Shaikh,
R/o Tharushah, Taluka Bhiria,
District Naushahro Feroze

Name of the Agency Complained against : Town Committee (T.C),. Bhiria

Name & Designation of Investigating Officer : Ahmed Bakhsh Ghumro,
Consultant/Incharge, Regional Office,
Naushahro Feroze

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : **COMPLAINT AGAINST MR. SHAHNAWAZ MANGRIO
CLERK OF THE TOWN COMMITTEE, BHIRIA WHO
ILLEGALLY RECEIVED RS.40,000/- FROM THE
COMPLAINANT TO ALLOW HER THE PAYMENT OF
GRATUITY AND PENSION**

THE COMPLAINT

Mst. Odhai filed a complaint on 07.09.2016 alleging that she paid Rs.40,000/- to Clerk Mr. Shahnawaz Mangrio of Town Committee (TC) Bhiria for grant of gratuity and pension to her being a retired employee of the said T.C. She also stated that her service book / record was complete. Despite that said Clerk Mr. Shahnawaz had received an illegal gratification from her. She, therefore, solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning the delay and after submission of mandatory documents by her. The matter was taken up with the Town Officer, T.C. Bhiria for comments vide letter dated 19.09.2016. He responded vide his letter dated 05.10.2016 that the complainant retired as Sanitary Worker from Town Committee, Tharushah and her pension case was prepared keeping in view the date of birth (DOB) mentioned in her Service Book, i.e. 1952. Later on she submitted her new CNIC with her date of birth mentioned as year 1954. Because of two different dates of birth and apparent forgery committed by the complainant, her pension papers were submitted for reverification to the Director, Local Fund Audit, Sindh,

Contd.... p/2...

Karachi, by the Town Officer, T.C. (Defunct) TMA Bhiria on 23.11.2015. He further reported that the allegation of Rs.40,000/- paid by the complainant as bribe to the clerk Mr. Shahnawaz was false and fabricated.

3. The Agency's report was shared with the complainant for rejoinder vide letter dated 17.10.2016. She submitted rejoinder on 28.11.2016 stating that she is uneducated and her actual date of birth was 1954. But in old NIC her date of birth was mistakenly written as 1952. Thereafter, she got the same corrected from NADRA office. Complainant further stated in her rejoinder that she retired from Service on 29.10.2014. After retirement, said Clerk Mr. Shahnawaz Mangrio prepared her retirement papers and received illegal gratification of Rs.40,000/-.

4. On 16.12.2019, the T.O. Bhiria reported that the Deputy Director, Local Government, Naushahro Feroze had conducted inquiry into the matter and had submitted findings. According to the said enquiry report, accused Clerk Mr. Shahnawaz denied the allegation of receiving Rs.40,000/- as illegal gratification from the complainant. It further states that the complainant had paid the alleged amount to some other persons and not to accused Clerk Mr. Shahnawaz Mangrio, who died during the intervening period. So she withdrew her complaint.

5. The above report of Agency was again shared with the complainant for rejoinder vide letter dated 14.01.2020 but the complainant failed to submit the same despite several reminders.

6. Thereafter, on 03.02.2021, the Agency was asked to intimate the latest status of the matter. On 16.02.2021, the Administrator, T.C. Bhiria submitted a report that complainant had filed Constitutional Petition No.D-365 of 2020 in the court of Hon'ble High Court Sindh, Sukkur Bench and the Town Committee Bhiria paid pensionary benefits to the complainant through Cheque No.30569121 dated 14.12.2020 amounting to Rs.392,823/-.

7. The aforementioned report of the Agency was shared with the complainant on 17.02.2021. As no response was received from the complainant, a letter was sent to her through Dispatch Rider which was received by the complainant. On 21.12.2021, the complainant appeared

before the Investigation Officer and submitted her written statement confirming the report of the Agency. She further requested that as her grievance has been resolved by the Hon'ble High Court Sindh Bench at Sukkur, the present complaint may be closed.

DECISION

8. In view of the above, the complaint is filed without any further action as desired by the complainant and consigned to record.

Given under my hand and seal of Office.

Sd/-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated

23rd December, 2024

