



## **DECISION**

Complaint No. : POS/2705/TTA/16/2022

Name and address of the complainant : Mr. Azam Gopang & Others,  
R/o Village Muhammad Ramzan Gopang,  
Jhampir, District Thatta

Name of the Agency Complained against : Education Department, Thatta

Name & Designation of Investigating Officer : Dr. Riaz Ahmed Siddiqui  
Regional Director, Thatta

Vetted by : Fasihuddin Khan,  
Advisor 'Z'

Subject : ALLEGED DELAY IN CARRYING OUT THE REPAIR  
WORK OF THE BUILDING OF GOVERNMENT BOYS  
PRIMARY SCHOOL (GBPS), RAMZAN GOPANG

### **THE COMPLAINT**

Mr. Azam Gopang & Others filed a complaint on 20.05.2022 stating that the repair work of building of the GBPS, Ramzan Gopang has been delayed by the Education Works Department, Thatta despite invitation of its tenders on 20.01.2022. He, therefore, sought intervention of this Institution in the matter.

### **PROCEEDINGS**

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended up to date) by condoning the delay subject to submission of original signed complaint, copy of CNIC and Affidavit on Form 'A'. After fulfillment of all the mandatory requirements, the matter was taken up with the Executive Engineer (Education Works) on 16.08.2022. The Executive Engineer, Education Works Division, Thatta, submitted his report on 31.08.2022 that despite calling tenders under the Maintenance & Repair Programme 2021-22, the said work at GBPS Ramzan could not be executed due to non-release of funds by the Government. Subsequently, after constant correspondence and number of hearings in the matter, the said work was taken up under the Maintenance & Repair Programme 2022-23 in the month of February 2023. The work was completed in the month of September 2023, as finally reported by the XEN concerned vide his letter dated 24.09.2023.



REJOINDER

3. The above report of the Agency was shared with the complainant who appeared before the Investigating Officer on 12.10.2023. He confirmed in his statement in writing that the repair work of the GBPS Ramzan Gopang has been completed and 80 students are getting education there. He was thankful to this Institution for redressal of their problem and requested to close this case.

FINDINGS

4. The complaint regarding delay in carrying out the repair work of GBPS Ramzan Gopang has been resolved after the intervention of this Institution. Hence no further action is called for and the complaint is closed as desired by the complainants.

DECISION

5. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of Office.



Sd /-  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz - PAS  
Ombudsman, Sindh

Karachi, dated

13<sup>th</sup> January, 2025