



DECISION

Complaint No. : POS/9560/ROJ-259(JBD)/2023

Name and address of the complainant : Mr. Ghulam Abbass Jakhrani & others c/o Aamir Ali Shah, Shikarpur Road Near Government Boys School, Jacobabad.

Name of the Agency Complained against : Health Department

Name & Designation of Investigating Officer : Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING NON-PAYMENT OF SALARIES TO THE COMPLAINANTS FOR LAST NINE MONTHS BY THE DISTRICT HEALTH OFFICER JACOBABAD.

Complaint:

Mr. Ghulam Abbas Jakhrani and others filed their complaint dated 27.11.2023 against the District Health Officer, Jacobabad, as they have not received their salaries for the last nine months. They therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agency for comments. In response, the District Health Officer, Jacobabad vide his office letter No. DHO/JCD/1133/38 dated 24.1.2024 reported that stipend has been paid to the complainants up to March 2023, whereas the remaining stipend for nine months will be paid when funds are received from the office of the D.G. Health Services Sindh, Hyderabad. After receipt of this report from the D.H.O. Jacobabad, the matter was taken up with the Secretary Health Department Karachi as well as D.G. Health Services Sindh Hyderabad for seeking progress. In response, the District Health Officer, Jacobabad vide his office letter No. DHO/JCD/2589/93 dated 27.2.2024 reiterated his earlier stance.

3. The report from the agency dated 27.2.2024 was dispatched to the complainants alongwith its enclosures, at their given address vide this office letter dated 27.2.2024 for their response. The Secretary Health Department Karachi as well as D.G. Health Services Sindh Hyderabad were also asked to intimate progress regarding payment to employees hired on daily wages for Corona Vaccination Centers in different hospitals of District Jacobabad. In response, the District Health Officer, Jacobabad vide his office letter No. DHO/JCD/8709/14 dated: 7.6.2024 reported that the salaries of skilled and support staff of COVID-19, hired on service rendered basis for 89 days have been disbursed amongst the entitled incumbents up to June 2024.

4. Copy of the agency's report dated 7-6-2024 was provided to the complainants for confirmation. On 3.7.2024, the complainants appeared before the Investigating Officer and confirmed that they have received their outstanding 13 months salaries, after intervention of this Institution.

Findings:

3. On the intervention of this Institution, the grievance of the complainants have been redressed which is also confirmed by them vide their application dated 3-7-2024. Hence, no further action is required.

Decision:

4. In view of the above, the complaint stands disposed of as **redressed** and consigned to record accordingly.

“Given under my hand and seal of office”

- Sd \-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 07th November, 2024

