



## **DECISION**

Complaint No. : POS/ROG-166/(GTK)/2024

Name and address of the complainant : Mst. Naseem wd/o. Dad Muhammad Chohan,  
R/o. Village Sarwar Chohan, Ruk Form,  
Taluka & District Ghotki

Name of the Agency Complained against : Secretary, Union Council (U.C), Ruk,  
District Ghotki.

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,  
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject :

**COMPLAINT REGARDING DELAY IN ISSUANCE OF DEATH CERTIFICATE OF COMPLAINANT'S HUSBAND BY SECRETARY, U.C RUK, DISTRICT GHOTKI.**

### **COMPLAINT**

Mst. Naseem wd/o. Dad Muhammad Chohan, filed a complaint on 20.11.2024 against Secretary, U.C Ruk, District Ghotki regarding delay in issuance of death certificate of her husband. The complainant had approached the Secretary, Union Council for resolving her problem, but it was of no avail. Therefore, she requested us for intervention.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date) by condoning the delay and after receiving the mandatory Affidavit on Form "A" and other relevant documents, the Investigating Officer called report from the agency.
3. In response, the Deputy Director, Local Government, Ghotki vide his letter dated: 19.12.2024 informed that after completing the codal formalities, the death certificate of late Dad Muhammad Chohan has been issued and in support thereof, he enclosed the photocopy of death certificate of complainant's husband which was forwarded to the complainant who confirmed the receipt of death certificate of her husband.

### **FINDINGS**

4. With the intervention of this Institution, the grievance of the complainant regarding delay in issuance of death certificate of the complainant's husband has been redressed as confirmed by her. Hence, no further action is required by this Institution.

### **DECISION**

5. In view of the above, the complaint is disposed of as redressed.

*Given under my hand and seal of office.*



**Sd /-**  
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS  
Ombudsman Sindh

Karachi, dated; 14<sup>th</sup> January, 2025