



DECISION

Complaint No. : POS/5739/ROJ-189(JBD)/2023

Name and address of the complainant : Mr. Ayaz Hussain Bajkani, s/o Tangwani, Post Office Tangwani, District Kashmore.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN OPENING OF SALARY I.D. OF THE COMPLAINANT WHO WAS APPOINTED AS PRIMARY SCHOOL TEACHER (PST).

Complaint:

Mr. Ayaz Hussain Bajkani, Primary School Teacher, filed his online complaint dated 13-07-2023 against maladministration in the office of the District Accounts Officer, District Kashmore regarding delay in opening of salary I.D. of the complainant, He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complainant admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the agency for comments. In response, the District Accounts Officer, Kashmore vide his office letter dated 13-12-2023 reported that the salary of applicant has been released through his I.D. No.11042259 and arrears have also been paid to him in the month of November 2023. An amount of Rs.234,958/- has been paid to him.

3. The report of the agency dated 13-12-2023 was sent to the complainant on his address through this office letter dated 3-1-2024 followed by reminder dated 22-1-2024, but there was no response from the complainant till the last date of hearing i.e. 14-2-2024. He was also contacted on his mobile phone but there was no response. He also failed to submit the Form A.

Findings:

4. The report of the Agency was forwarded to the complainant for his comments followed by repeated reminders, but no response was received from him. This indicates that after redressal of his grievance, as reported by the agency, he is not interested in pursuing his complaint.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 10th January, 2025