



DECISION

Complaint No. : POS/1652/ROJ-158(JBD)/2025

Name and address of the complainant : Mr.Sajid s/o Ghulam Nabi Shar, r/oMohalla Sui Gas, District Kashmore

Name of the Agency Complained against : Revenue Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN
ISSUANCE OF DOMICILE TO THE
COMPLAINANT AND MISBEHAVOUR BY
STAFF

Complaint:

Mr. Sajid filed his online complaint dated 27.2.2025 against maladministration in the office of the Deputy Commissioner Kashmore, as issuance of his domicile certificate is being delayed and the concerned staff has also misbehaved with him. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the concerned agency for comments. On 30.4.2025 the complainant submitted online that due to intervention of the Institution of the Provincial Ombudsman Sindh his grievance has been redressed, and as such further action on his complaint be stopped.

Findings:

3. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 31st July, 2025