



DECISION

Complaint No. : POS/KR-49/2025

Name and address of the complainant : Mr. Rao Muhammad Tanveer,
R/o. House No. 222, Street No. 6, Park Town, Sector-49,
Coast Guards, Korangi, Karachi

Name of the Agency Complained against : Town Municipal Corporation (TMC)
Korangi

Name & Designation of Investigating Officer : Mr. Muhammad Shoaib Ahmed Siddiqui,
Advisor-in-Charge, R.O Korangi

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **ALLEGED INACTION OF TMC KORANGI ON REQUESTS FOR INSTALLATION OF STREET LIGHTS IN THE COMPLAINANT'S AREA.**

COMPLAINT

Rao Muhammad Tanveer lodged a complaint on 19.03.2025 against TMC Korangi, alleging inaction on his repeated requests for the installation of street lights in his neighborhood. The absence of proper lighting was causing significant difficulties in commuting during night-time. Despite approaching the TMC Korangi authorities, he received no response, prompting him to seek the intervention of the Provincial Ombudsman Sindh.

PROCEEDINGS

2. The complaint was forwarded to the Municipal Commissioner, TMC Korangi, for a report. In response, the Executive Engineer (M&E), TMC Korangi, vide letter dated 30.04.2025 informed that, based on available resources, 28 moon lights had already been installed in UC-9.
3. The complainant vide letter received on 06.05.2025 confirmed that his grievance has been redressed and while appreciating, thanked the Ombudsman's office for its prompt and effective intervention.

FINDINGS

4. With the intervention of this office, the TMC Korangi authorities took the necessary steps to resolve the complainant's grievance. The complainant acknowledged that the issue had been effectively addressed and expressed gratitude for the efforts of this office and the concerned agency.

DECISION

5. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated; 30th May, 2025