



DECISION

Complaint No. : POS/698/ROK-18/(Khp)/2024

Name and address of the complainant : Mr. Ghulam Sarwar, S/o Abdul Hussain Shar,
Government Contractor, R/o Village Sono Khan Shar,
Pacca Chang, Taluka Faiz Ganj,
District Khairpur.

Name of the Agency Complained against : Town Committee Pacca Chang

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : Mr. Ghulam Sarwar, Advisor-J

Subject : **DELAY IN PAYMENT OF DUES FOR THE WORKS DONE BY THE COMPLAINANT.**

COMPLAINT

Mr. Ghulam Sarwar a Government Contractor, filed a complaint on 29-01-2024 alleging that a delay in the payment of dues by the Town Officer, Town Committee Pacca Chang, Taluka Faiz Ganj, for various works done by him. He, therefore, sought the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to the submission of an Affidavit on Form "A".

03. After completion of codal formalities, the matter was taken up with the Town Officer, Town Committee Pacca Chang, Taluka Faiz Ganj on 13-03-2024 for comments. Subsequently, the summon was served upon the Town Officer, Town Committee Pacca Chang through the Senior Superintendent of Police, Khairpur for submission of a report. On 29-01-2025, Mr. Faiz Muhammad Shar, Town Officer, and the complainant appeared before the Investigating Officer. During the proceedings complainant submitted a letter stating that after the intervention of this Institution, the Town Committee Authorities Pacca Chang had paid his dues of Rs. 1.8 million. The complainant expressed his gratitude to this Institution and requested that case may be closed.

FINDINGS

04. The complainant's grievance has been redressed following the intervention of this Institution.

DECISION

05. In light of the foregoing, the complaint is hereby disposed of as redressed and consigned to record.

"Given under my hand and seal of office"



Sd /-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 30th April, 2025