



## **DECISION**

**Complaint No.** : POS/46/2024/SGR-140

**Name and address of the complainant** : Mr. Ali Gul S/o Arbab Ali, R/o. Dewan Wali Ram, 40 Jamrao, Taluka Sinjhor, District Sanghar.

**Name of the Agency Complained against** : Public Health Engineering Department, Sanghar

**Name & Designation of Investigating Officer** : Ghulam Shabir Memon, Regional Director, Sanghar

**Vetted by** : Syed Hashim Raza Zaidi, Advisor-S

**Subject** : **REQUEST FOR TIMELY RELEASE OF SALARY AND REGULARIZATION OF SERVICE OF THE COMPLAIANT.**

### **THE COMPLAINT:**

Mr. Ali Gul S/o Arbab Ali filed a complaint on 03.09.2024 against the Public Health Engineering Department, Sanghar, wherein he expressed concern over the delayed disbursement of his salary, which often takes more than three months, as well as the failure to regularize his service. Despite his repeated requests, he has received no response from the department. He is now seeking assistance from this institution to address these grievances and ensure that his salary is paid promptly each month.

### **PROCEEDINGS:**

2. The complaint was admitted under *Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to date)*, after receiving mandatory Affidavit on Form "A", copy of CNIC and other relevant documents.
3. After completion of necessary formalities a notice was issued to the Executive Engineer of the Public Health Engineering Department, Sanghar on 10.02.2025.
4. In the meantime, the complainant appeared and submitted a written statement on 20.02.2025 wherein he confirmed that he has received all outstanding salary payments, and his issue regarding the delay in salary disbursement has been resolved. He expressed his gratitude to the institution for addressing his grievance and has requested to close further proceedings on his complaint.

### **FINDINGS:**

5. On the intervention of this Institution, the agency has redressed the grievances of the complainant.

### **DECISION:**

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended Up-to date), the compliant is disposed of as redressed.

*Given under my hand and seal of the office.*



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz; PAS  
Ombudsman Sindh,  
Karachi, dated: 30<sup>th</sup> April, 2025