



DECISION

Complaint No. : POS/2680/ROK-21/(Khp)/2021

Name and address of the complainant : Mr. Abdul Rehman Mughal, Rtd. PST, Madarsa Hussainia, Unar Colony, Ghrhi Pul, Khairpur Mir's.

Name of the Agency Complained against : A.G Sindh / School Education

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Regional Director, Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **ALLEGED DELAY IN PAYMENT OF SERVICE DUES AND NON-OPENING OF PERSONAL I.D OF THE COMPLAINANT WHO RETIRED FROM SERVICE.**

COMPLAINT:

Mr. Abdul Rehman Mughal, filed a complaint dated. 01.06.2021 alleging delay in payment of service dues and non-opening of personal I.D of the complainant who retired from service. He requested for intervention in the matter.

PROCEEDINGS:

02. The complaint was admitted u/s. 10, of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form "A" & other relevant documents.

03. The matter was taken up with Accountant General Sindh, Karachi & District Education Officer (Primary), Khairpur, for report / comments. In response, the Deputy Accountant General, Monitoring & Evaluation Cell, office of Accountant General Sindh, Karachi, vide letter No. AGS/M&E/10297057/2019-20/376, dated. 13.07.2021 sent report to this office. Copy of said report was sent to the complainant for his information / rejoinder. After follow up, the complainant appeared before Investigating Officer on 12.09.2023 and filed an application deposing therein that he had received all outstanding service dues amounting to Rs. 3,600,000/-. He expressed his gratitude to the Ombudsman Institution for providing him relief and requested to close his case.

FINDINGS:

04. Since the complainant has received all outstanding service dues, therefore the case is liable to be closed.

DECISION:

05. In view of the above, further proceedings in the matter are hereby dropped and the complaint stands disposed of and consigned to record accordingly.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 11th February, 2025