



DECISION

Complaint No. : POS/212/ROJ-212(JBD)/2024

Name and address of the complainant : Ustad Ghulam Sarwar, r/o Solangi Street Ward No. 15 Union Council 5, Jacobabad.

Name of the Agency Complained against : Local Government Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DEPLORABLE SANITATION IN THE LOCALITY WHERE COMPLAINANT RESIDES

Complaint:

Mr. Ghulam Sarwar filed his complaint dated 13.8.2024 against the Chief Municipal Officer, Municipal Committee Jacobabad regarding the deplorable sanitation in the area where complainant resides, as garbage is not being lifted nor the drains are being desilted, thus causing inconvenience to the public. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was taken up with the agency for report. In response, the Chief Municipal Officer, Municipal Committee Jacobabad vide his office letter dated 13.1.2025 reported that he has directed the concerned Sanitary Inspector of Ward No. 15, Union Council 5 of Municipal Committee Jacobabad to redress the grievance of the complainant who has accordingly done so. He also enclosed pictures of the area as evidence.

3. The report of the agency alongwith its enclosures was sent to the complainant on his address for confirmation vide this office letter dated 13.1.2025 followed by a reminder dated 17.1.2025, but there was no response, nor did he respond to phone calls. Further the complainant also did not submit the Affidavit on Form-'A' and copy of his CNIC.

Findings:

4. The report of the Agency indicates that the complainant is not interested in pursuing his complaint, as his grievance has been attended to.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 7th May, 2025