



DECISION

Complaint No. : POS/3733/2022/HYD/266

Name and address of the complainant : Mr. Muhammad Liaquat s/o Lal Muhammad
R/o H.No: 28, Block-D/3, Unit No: 11, Latifabad,
Hyderabad.

Name of the Agency Complained against : Municipal Commissioner, Hyderabad Municipal Corporation

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Regional Director,
Regional Office, Hyderabad.

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST HYDERABAD MUNICIPAL CORPORATION ALLEGING INORDINATE DELAY IN MUTATION OF FOTI-KHATA OF HOUSE LEFT BEHIND BY DECEASED FATHER OF THE COMPLAINANT**

Complaint

Mr. Muhammad Liaquat filed a complaint dated 21.06.2022 wherein he stated that his late father, Lal Muhammad was allottee of House No. 28, Unit No: 11, Latifabad Hyderabad. His father died on 01.01.1994 and he approached the agency for issuance of certified copy of said allotment order in order to submit the case for mutation of foti-khata but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 05.08.2022 to the Municipal Commissioner, HMC Hyderabad and Director Land, HMC Hyderabad for report, followed by reminders and hearings. The Director Land, HMC Hyderabad informed vide letter dated 12.12.2023 that the challan for payment of required fee has been issued to the complainant and further action will be taken after payment of challan by the complainant. The complainant submitted written statement dated 06.02.2024 that the fee, amounting to Rs.12,100/- has been deposited into Sindh Bank account of HMC. The Director Land, HMC informed vide letter dated 17.10.2024 that the foti-khata of deceased Lal Muhammad has been mutated in favour of his legal heirs.
4. The complainant appeared before the Investigating Officer, Regional Office, Hyderabad on 31.10.2024 and filed a written statement wherein he confirmed the redressal of his grievance

Findings

5. On the intervention of this Institution, the grievance of complainant has been redressed by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd/-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 26th December, 2024