



DECISION

Complaint No. : POS/60/2024/SGR-164

Name and address of the complainant : Mr. Mohammad Rafique, S/o. Allah Dino,
P.O Alamabad, Taluka Khipro, District Sanghar.

Name of the Agency Complained against : Board of Intermediate & Secondary Education,
Shaheed Benazirabad.

Name & Designation of Investigating Officer : Ghulam Shabir Memon,
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi
Advisor-S

Subject : **REQUEST FOR CORRECTION OF DATE OF BIRTH.**

THE COMPLAINT:

Mr. Mohammad Rafique S/o Allah Dino filed a complaint dated 10-10-2024, against Board of Intermediate & Secondary Education, Shaheed Benazirabad, wherein, he alleged that his date of birth is erroneously written as 11.04.2009 in the record instead of his actual date of birth i.e 10.04.2009. The complainant had visited/approached the BISE, Shaheed Benazirabad for correction but to no avail. Aggrieved by that, he solicited the intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under *Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date)*, after receiving mandatory Affidavit on Form "A" and other relevant documents.

3. This office issued notice to Controller of Examination, BISE, Shaheed Benazirabad vide this office letter dated 24-10-2024 for report and also issued multiple reminders to the agency for redressal of grievance of complainant. The case was heard on 04.12.2024 during which the attested copies of relevant documents of the complainant were handed over to the Agency's representative for submission of report.

4. Meanwhile the complainant and Agency representative appeared on 11.12.2024. The Agency submitted original Marks Sheet with correct date of birth which was handed over to the Complainant. Mr. Mohammad Rafique complainant submitted his written statement dated 11.12.2024, wherein, he confirmed the receiving of original Marks Sheet with correct date of birth, hence his grievance has been redressed by the Agency. Complainant offered thanks to this Institution on redressal of his grievance and also requested to close further proceedings on the complaint.

FINDINGS:

5. On the intervention of this Institution, the agency has redressed the grievance of the complainant.

DECISION:

6. In view of the above, in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), the complaint is disposed of as redressed.

Given under my hand and seal of the office.



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz; PAS
Ombudsman Sindh,
Karachi, dated 17th February, 2025