



## **DECISION**

**Complaint No.** : POS/ROK-29/(Khp)/2020

**Name and address of the complainant** : Mst. Aneesa Khatoon Wd/o Muhammad Waheed  
R/o Sadat Colony, Luqman, Taluka & District  
Khairpur.

**Name of the Agency Complained against** : Local Government Department

**Name & Designation of Investigating Officer** : **AHMED BAKHSH GHUMRO,**  
Consultant / Incharge, Regional Office Khairpur

**Vetted by** : **Mr. Muhammad Misbah Tunio, Advisor-J**

**Subject** : **REQUEST FOR RELEASE OF REMAINING OUTSTANDING SERVICE DUES AMOUNTING TO RS. 215000/- FOR THE YEARS 2014 TO 2017, IN RESPECT OF DECEASED HUSBAND OF THE COMPLAINANT.**

### **COMPLAINT:**

Mst. Aneesa Khatoon, filed a complaint on 28-01-2020 alleging delay in payment of remaining outstanding service dues amounting to Rs.215000/- for the years 2014 to 2017 in respect of her deceased husband who was employee of Municipal Committee Khairpur. She therefore requested for intervention in the matter.

### **PROCEEDINGS:**

02. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to the submission of an Affidavit on Form "A" and copy of CNIC.

03. After completion of codal formalities, the matter was taken up with Chief Municipal Officer (C.M.O), Municipal Committee (M.C) Khairpur, for report / comments. After exchange of protracted correspondence and multiple hearings on various dates, the daughter of complainant Miss.Aashi Kanwal filed an application on 29-09-2020 wherein she informed that her mother had expired on 06-05-2020 and family pension have been transferred in her name and requested the payment should be granted in her favor.

04. The case was fixed for hearing on 25-08-2023. The C.M.O, M.C, Khairpur and complainant were present. During the course of hearing, the C.M.O, M.C, Khairpur, submitted vide his letter No. AB/MC/KHP/359/2023 dated.25-08-2023 that the all outstanding payment has been made to the complainant. Miss.Aashi Kanwal D/o complainant confirmed vide her application dated.25-08-2023 that she has received all outstanding amounts from the Agency and requested to close her case.



**FINDINGS:**

05. I have examined the case, perused the record which clearly indicates that the complainant's claim was genuine and after intervention of this Institution the Agency has made all outstanding payment of the complainant.

**DECISION:**

06. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"

Sd /-  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh  
Karachi, dated 5<sup>th</sup> March, 2025

