

DECISION POS/2275/TTA/19/2023

Complaint No. :

:

:

Name and address

Mr. Ali Akber & Other, R/o Village Allo Jamadar Jokhiyo,

of the complainant

Deh Jhang Shahi, Taluka & District Thatta.

Name of the Agency Complained against

Revenue Department

Name & Designation of

Dr. Riaz Ahmed Siddiqui Regional Director, Thatta

Investigating Officer

Fasihuddin Khan,

Advisor 'Z'

Subject

ALLEGED DELAY IN PROVIDING MOSQUITO NETS

TO THE COMPLAINANTS BY DISTRICT

ADMINISTRATION, THATTA

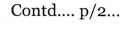
THE COMPLAINT

Vetted by

Mr. Ali Akber & Others filed a complaint on 20.03.2023 regarding alleged delay in providing mosquito nets to the complainants in view of survey conducted by an NGO after heavy rains. He, therefore, sought our intervention in the matter for relief.

PROCEEDINGS

After admitting the complaint u/s 10 of the Establishment of the 2. Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the matter was referred to the Assistant Commissioner Thatta vide letter dated 12.10.2023 followed by three reminders. After constant correspondence and hearings in the matter the Assistant Commissioner, Thatta submitted his report on 16.01.2024 stating therein that the relief sought for by the complainant was being provided by an NGO namely i.e. Medical Emergency Relief Fund through District Administration in four districts including Thatta. He also enclosed a copy of letter dated 12.01.2024 from the Program Manager, Sindh MERF according to which they had issued tokens to all the house holds in rural areas of four districts including the complainant's village in Thatta district for distribution of Insecticidal Treated Nets (ITN).





REJOINDER

3. The above report of the Agency was sent to the complainant vide letter dated 17.01.2024 for his rejoinder. The complainant submitted his written statement on 30.01.2024 that his grievance has been redressed after the intervention of this Institution. He thanked the Institution and requested to close the complaint.

DECISION

4. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of Office.

