



## DECISION

Complaint No. : POS/8771/2023/HYD/520

Name and address of the complainant : Mr. Shafique Ahmed  
R/o Lilly Hut Mohalla, Sehwan Sharif District,  
Jamshoro.

Name of the Agency Complained against : District Accounts Officer (DAO), Jamshoro.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Director,  
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER  
JAMSHORO ALLEGING INORDINATE DELAY IN  
OPENING SALARY ID OF THE COMPLAINANT

### Complaint

Mr. Shafique Ahmed filed an online complaint dated 25.10.2023 wherein he stated that he has been appointed as Primary School Teacher (PST) vide Offer Letter dated 02.12.2022 and posted at GBPS Ahmed Khan Chutto. Since then, he is visiting the offices of DEO (Primary) and DAO Jamshoro for opening of salary ID but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### Proceedings

- 2 The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 07.12.2023 to the District Education Officer (Primary) Jamshoro and District Accounts Officer, Jamshoro for report. In response, the District Education Officer (Primary) Jamshoro informed vide letter dated 12.12.2023 that the complainant was appointed as PST in 2<sup>nd</sup> phase. His database was submitted to Director (HR) School Education & Literacy Department, Government of Sindh, Karachi. The School Education Department forwarded his database to the Accountant General Sindh, Karachi for opening salary ID. After completion of procedural formalities, his case been submitted to the DAO Jamshoro.
4. The matter was taken up with District Accounts Officer Jamshoro vide letter dated 28.01.2024, followed by reminders. The Additional District Accounts Officer, Jamshoro informed vide letter dated 06.06.2024 that the regular salary of the complainant has been paid and arrears of salary, amounting to Rs.311,634/- have also been paid through payroll system in March-2024. He enclosed the copy of payroll as an evidence.
- 5 The complainant sent an application dated 31.05.2024 wherein he confirmed that he has received his salary alongwith arrears. He extended thanks to this Institution on redressal of his grievance.

(2)

**Findings**

6. On the intervention of this Institution, grievance of the complainant has been redressed by the Agency.

**Decision**

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint stands disposed of as redressed.

Given under my hand and seal of the office



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
*Sitara-e-Imtiaz, PAS*  
**Ombudsman Sindh**

**Karachi, dated 21<sup>st</sup> February, 2025**

