



DECISION

Complaint No. : POS/4772/ROJ-179(JBD)/2023

Name and address of the complainant : Mr. Khalid Muhammad Mahar r/o Old Maal Piri, 1st Family Lane, P.O. Taluka and District Jacobabad.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT.

Complaint:

Mr. Khalid Muhammad Mahar, retired Lecturer of Government Polytechnic Institution, Jacobabad, filed his complaint dated 12.6.2023 against maladministration in the District Accounts Office, Jacobabad as payment of his service dues i.e. LPR and Gratuity was being delayed, although he retired from service on 28.2.2022. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10, of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the District Accounts Officer, Jacobabad, who vide letter dated 10.1.2024 reported that as per FIFO procedure payment will be credited into his bank account on his turn. Later vide letters dated 6.3.2024 and 3.4.2024, he reported that payments on account of commutation amounting to Rs.2,108,564/-; encashment of LPR amounting to Rs.695,640/-; and G.P. Fund amounting to Rs.1,230,442/-; have been made to the complainant through SAP system, and he enclosed copies of payments report.

3. The report of the agency was communicated to the complainant, who on 3.4.2024 appeared before the Investigating Officer and submitted in writing that the District Accounts Officer, Jacobabad has cleared his service dues and redressed his grievance. He also requested that further investigation on his complaint may be stopped.

Findings:

4. I have examined the proceedings of the complaint, which clearly indicate that the grievance of the complainant has been redressed as he has received his service dues.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 13th February, 2025