



DECISION

Complaint No. : POS/2550/2025/Adv-M

Name and address of the complainant : Mr. Liaquat Kalyar, Proprietor M/s. LAK Enterprises, Office No. 5, Ground Floor, Plot No. 28, SB-5, Abdullah Haroon Road, Saddar Karachi.

Name of the Agency Complained against : Karachi Metropolitan Corporation

Name & Designation of Investigating Officer : Mir Hussain Ali Advisor-M

Vetted by :

Subject : DELAY IN PAYMENT OF REMAINING OUTSTANDING DUES OF RS. 1,100,000/- TO THE COMPLAINANT.

Complaint:

This complaint was filed on 22nd April, 2025 by Mr. Liaquat Kalyar, proprietor M/s. LAK Enterprises against the Town Municipal Corporation Mauripur about delay in payment of outstanding dues amounting to Rs.1,100,000/- regarding civil works done in the building of the then District Municipal Corporation Keamari, Karachi. He had therefore requested for intervention of this Institution in this matter.

Proceedings:

2. After registration of the complaint under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, it was forwarded to the Chairman and the Municipal Commissioner, Mauripur Town to furnish a report.
3. Meanwhile, the complainant Mr. Liaquat Kalyar, submitted applications stating that partial payments have been made to him.
4. Subsequently, in a hearing on 7th August, 2025, the complainant Mr. Liaquat Kalyar in the presence of the Town Municipal Corporation officials stated that he has received all the outstanding dues and that further action be stopped on his complaint.

Decision:

5. In view of the fact, that the grievance of the complainant has been redressed by the Agency, further action on this complaint is stopped and consigned to record accordingly.

“Given under my hand and seal of office”

Sd/-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 09th September, 2025

