



DECISION

Complaint No. : POS/472/2022/HYD/59

Name and address of the complainant : Mr. Sheeraz Ali and others,
R/o village Jeandal Kot, P.O. Matiari,
Taluka & District Matiari.

Name of the Agency Complained against : Executive Engineer, Highways Division, Matiari.

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST EXECUTIVE ENGINEER, HIGHWAYS DIVISION MATIARI ALLEGING INORDINATE DELAY IN RECONDITIONING OF A LINK ROAD FOR THE VILLAGE JIANDAL KOT, DISTRICT MATIARI**

Complaint

Mr. Sheeraz Ali & other filed a complaint dated 26.01.2022 wherein they stated that a link road leading to their village Jiandal Kot is in deteriorated condition and they are facing lot of problems on this account. They alleged that the tender for reconditioning of the road was issued by the agency but the work has yet not been started. They approached the concerned authorities in this regard but to no avail. Aggrieved by that, they solicited intervention of this Institution.

Proceedings

2 The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory documents and by condoning the delay.

3. This office issued a notice dated 16.02.2022 to the Executive Engineer, Highways Division, Matiari for report, followed by reminders. Hearings were also conducted. The Executive Engineer, Highways Division, Matiari informed vide letter dated 13.09.2022 that two tenders have been invited for reconditioning of roads leading to the village Jiandal Kot vide NIT dated 18.05.2022 as under:

S.No.	Name of Work	Estimated Cost	Call Deposit amount	Time allowed for completion	Cost of bidding documents
1	Recondition of link road from N.H Way to illage Jiandal Kot Road Mile 0/0-1/1 (Taken up length 0/0-0/7+330	14.505 (M)	725,250/-	12 months	3,000/-
2	Recondition of link road from N.H. Wasy to Village Jiandal Kot Road Mile 1/1-2/1 (Taken up length 0/7=330-2/0+330)	12.860 (M)	643,000/-	12 months	3,000/-

(2)

4. He, further informed that these NITs do not pertain to the subject complaint. He assured that the scheme of reconditioning of a link road of the complainants will be taken up in the next M&R program.

5. The copy of the agency's report was sent to the complainant for rejoinder vide letter dated 07.10.2022, who in response requested to expedite the work on their road.

6. The case was heard on various dates. Finally, the Executive Engineer, Highways Division, Matiari informed vide letter dated 25.03.2025 that scheme named "**Recondition of link road from Shaikh Tear Masu Bhurgari Road to Village Jiandal Kot including Paver Block Road Mile 0/0-/2+330**" was approved by the Deputy Commissioner, Matiari vide letter dated 21.07.2023. The reconditioning of the road has been completed. He enclosed the photographs of the site as an evidence.

7. The complainants informed vide letter dated 03.04.2025 that their grievance has been redressed. They expressed gratitude to this Institution and requested to close further proceedings on their complaint.

Findings

8. On the intervention of this Institution, grievance of the complainants has been redressed by the agency.

Decision

9. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint stands disposed of as redressed.

10. This also disposes of another complaint bearing No.POS/3142/2022/HYD/217 filed by Mr. Baqar Chand on the same issue against the same agency.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi dated 4th June, 2025