



DECISION

Complaint No. : POS/47/ROJ-47(JBD)/2024

Name and address of the complainant : Mr. Hazoor Bux s/o Sher Muhammad Buriro,
r/o Burira Mohallah, Police Station Road,
Thul, District Jacobabad.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN
PAYMENT OF ENCASHMENT OF LPR
AND GRATUITY TO THE COMPLAINANT
BY THE EDUCATION DEPARTMENT.

Complaint:

Mr. Hazoor Bux Buriro, retired Primary School Teacher, filed his complaint dated 18.4.2024, against the District Accounts Officer, Jacobabad as his L.P.R and Gratuity dues were not being paid since six months. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agency for comments. In response, the District Accounts Officer, Jacobabad vide his office letter dated 24.7.2024 reported that payment on account of encashment of LPR amounting to Rs.1,014,840/= has been made on 10.6.2024 through SAP system in favor of Mr. Hazoor Bux Buriro bearing I.D. # 10408753. He further stated that the payment of commutation / gratuity will be made according to FIFO list. He has enclosed copy of SAP payment of the same as evidence.

3. This report alongwith its enclosure was sent to the complainant for his rejoinder / confirmation. On 18.9.2024 the complainant Mr. Hazoor Bux Buriro appeared before the Investigating Officer and submitted his request in which he confirmed that he has received his service dues for encashment of LPR and payment of Commutation, amounting to Rs.3,100,000/= and as such his grievance has been redressed.

Findings:

5. On the intervention of this institution, the grievance of the complainant has been redressed, which is also confirmed by him. Hence no further action is required.

Decision:

6. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



- Sd /-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH

Karachi, dated 19th November, 2024