



DECISION

Complaint No. : POS/ROG/GTK-103/2024

Name and address of the complainant : Mr. Abdul Aziz S/o Allah Dewayo,
R/o. Ghot Market Ghotki,
Station Road, District, Ghotki.

Name of the Agency Complained against : District Accounts Officer (DAO)
Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **DELAY IN RESTORATION OF COMMUTED PORTION OF PENSION OF THE COMPLAINANT WHO RETIRED FROM SERVICE ON 31.12.2010.**

COMPLAINT

Mr. Abdul Aziz, filed a complaint on 10.09.2024 against District Accounts Officer, Ghotki and alleged delay in restoration of commuted portion of his pension after his retirement from service on 31.12.2010. He had approached the DAO, Ghotki several times but to no avail. Being aggrieved, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), by condoning the delay. Thereafter, the matter was referred to District Accounts Officer, Ghotki vide this office letter dated: 18.09.2024 for report.
3. In response, the District Accounts Officer, Ghotki vide his letter dated: 07.11.2024 informed that the restoration of pension case of Mr. Abdul Aziz has been finalized and commuted portion of pension has been restored and arrears thereof amounting to Rs.468,548/- has also been credited in his bank account. In support thereof, he enclosed the pension roll slip for the month of Oct-2024 as an evidence, which was forwarded to the complainant.
4. In response, the complainant vide his letter dated: 07.11.2024 confirmed the receipt of arrears of commuted pension and requested to close the case.

FINDINGS

5. With the intervention of this Institution, the grievance of the complainant has been redressed as confirmed by him vide his letter dated: 07.11.2024, hence, no further action is required.

DECISION

6. In view of the above, the complaint stands redressed and disposed of accordingly.
7. This also disposes of the complaint bearing Registration No. POS/4144/GTK-115/2019 dated: 11.09.2024 filed by the same complainant on the same subject.

Given under my hand and seal of office.



sd/-
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; ~~25~~ November, 2024

