



DECISION

Complaint No. : POS/209/ROJ-209(JBD)/2024

Name and address of the complainant : Mr. Ali Dost s/o Ghaus Bux, r/o village Miranpur Buriro, Taluka Garhi Khairo, District Jacobabad.

Name of the Agency Complained against : i) Revenue.
ii) Sindh Rural Support Organization

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN RELEASE OF FUNDS BY SINDH RURAL SUPPORT ORGANIZATION FOR REPAIR OF HOUSE DAMAGED DURING RAINS.

Complaint:

Mr. Ali Dost filed his complaint dated 7.8.2024, against the Revenue authorities and the Sindh Rural Support Organization, Jacobabad, regarding delay in release of funds by SRSO for repair of his house damaged during the rains. Hence he prayed for intervention in the present matter by this Institution.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the concerned Agencies for comments. In response, the District Manager, Sindh Rural Support Organization, Jacobabad vide his letter dated 27.11.2024 reported that the first instalment of funds has been disbursed by the Sindh Peoples Housing for Flood Affectees (SPHF) in the complainant's Bank account.

3. This fact was also confirmed from the complainant on telephone by the Investigating Officer.

Findings:

4. On the intervention of this Institution, the grievance of the complainant has been redressed, which is confirmed by him.

Decision

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 16th April, 2025