



## **DECISION**

Complaint No. : POS/RBH/32/2024

Name and address of the complainant : Mst. Rukhsana D/o Sahib Khan Laghari,  
House # B-41, Gulshan-e-Mustafa,  
New Bhattai Town, Qasimabad, Hyderabad

Name of the Agency Complained against : District Accounts Office, Badin

Name & Designation of Investigating Officer : Manzoor Ali Soomro,  
Regional Director, Badin

Vetted by : Fasihuddin Khan,  
Advisor 'Z'

Subject : COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER, BADIN FOR CAUSING INORDINATE DELAY IN THE PAYMENT OF SALARY ARREARS OF LAST TEN MONTHS TO THE COMPLAINANT

### **THE COMPLAINT**

Mst. Rukhsana Baloch D/o Sahib Khan Laghari, Primary School Teacher (PST) filed a complaint on 07.08.2024 stating that she entered the Government service on 18.11.2022 and received her first salary for the month of May on 01.06.2023. The remaining emoluments for the period from 18.11.2022 to 30.04.2023 (10 months) remained unpaid. She further stated that she visited the District Accounts Office many times but instead of resolving her problem, they misplaced her original Service Book in their office. Hence she approached the District Accounts Officer, but no heed was paid to her request. Being aggrieved by that she solicited our intervention in the matter.

### **PROCEEDINGS**

2. After admitting the complaint u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), a letter was issued to the complainant vide this office letter dated 07.08.2024 for submission of mandatory Affidavit on Form 'A' and other relevant documents for further proceeding in the matter. In response the complainant submitted a letter through postal service received on 04.09.2024 stating that her problem has been resolved by the DAO Badin and arrears of her salaries have been paid to her in the month of June 2024. She further stated that she being a mother and a single teacher of GGP School Wali Muhammad Laghari was unable to appear in person.

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FINDINGS

3. The grievance of the complainant has been resolved by the Agency as informed to the Investigating Officer through her letter on 04.09.2024. Hence no further action is required.

DECISION

4. In view of the above, the complaint is disposed of as redressed and the case file is consigned to record.

**Given under my hand and seal of Office.**



**- Sd \-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
Sitara-e-Imtiaz - PAS  
Ombudsman, Sindh

Karachi, dated

07<sup>th</sup> November, 2024

