



DECISION

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| Complaint No. | : | POS/ROM/267/2025/RM-312 |
| Name and address of the complainant | : | Mr. Arjun Kumar, R/o. Mirwah Gorchnani District Mirpurkhas. |
| Name of the Agency Complained against | : | Assistant Commissioner Shujabad, District Mirpurkhas |
| Name & Designation of Investigating Officer | : | Mr. Zulfiqar Ali Junejo, T.I Consultant/Regional Director, Mirpurkhas. |
| Vetted by | : | Muhammad Naseer Jamali, Advisor-N |
| Subject | : | COMPLAINT AGAINST MUKHTIARKAR (REV) TALUKA SHUJABAD REGARDING FAILURE TO ISSUE SALE CERTIFICATE TO THE COMPLAINANT |

Complaint

Mr. Arjun Kumar filed a complaint dated 07.07.2025 wherein he stated that he approached the Mukhtiarkar (Rev) Taluka Shujabad to issue sale certificate of 05 ghuntas of his land share in S.No.94/1-16 and others, deh 145, Taluka Shujabad but he did not issue the same. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 09.07.2025 to the Assistant Commissioner and Mukhtiarkar (Rev), Taluka Shujabad for report, who in response submitted original sale certificate No.AB#928254 dated 30.07.2025 and the same was handed over to the complainant on 04.08.2025. He filed a written statement and extended thanks to this Institution.

Findings

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office

Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 29th August, 2025

