



DECISION

| | | |
|--|---|---|
| Complaint No. | : | POS/ROG-302/(GTK)/2025 |
| Name and address of the complainant | : | Mr. Muhammad Aslam S/o. Wahid Bux Mangi, R/o. Village Haji Molodee, Muhamamid Pur, Taluka & District, Ghotki. |
| Name of the Agency Complained against | : | Education Department District Ghotki |
| Name & Designation of Investigating Officer | : | Mr. Fazal Muhammad Shaikh, Director, Regional Office, Ghotki |
| Vetted by | : | Mr. Ghulam Abid Shaikh, Advisor-K |
| Subject | : | <u>INORDINATE DELAY IN ISSUANCE OF OFFER LETTER FOR THE POST OF PRIMARY SCHOOL TEACHER (PST) BY SCHOOL EDUCATION DEPARTMENT.</u> |

COMPLAINT

Mr. Muhammad Aslam Mangi filed a complaint on 04.06.2025 against School Education Department and alleged delay in issuance of offer letter for the Post of Primary School Teacher (PST) to him. In this regard, he had approached the School Education Department, but to no avail, therefore, he requested us for intervention.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date) by condoning the delay and after receiving the mandatory Affidavit on Form "A" and other relevant documents. The Investigating Officer called report from the agency.
3. In response, the District Education Officer (ES&HS), Ghotki vide his letter dated: 18.08.2025 informed that with the approval of competent authority a committee has been constituted at Provincial Level to redress the grievances of the candidates with regards to recruitment of PSTs who have qualified written test through SIBA under recruitment policy 2021. The recommendations of the committee are still awaited.
4. The report of the agency alongwith enclosures was sent to the complainant for filing of rejoinder followed by multiple reminders. In response, he vide his letter dated: 09.09.2025 confirmed the receipt of appointment order as a Primary School Teacher (BPS-14) and offered thanks to this Institution for redressal of his grievance.

(2)

FINDINGS

5. With the intervention of this Institution, the grievance of the complainant regarding appointment as PST has been redressed as confirmed by him vide his letter dated: 09.09.2025, hence, no further action is required by this Institution.

DECISION

6. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.

Sd/-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 17th October, 2025

