



DECISION

Complaint No. : POS/TTA/121/2025

Name and address of the complainant : Mst. Aisha Ghanghro D/o Abdul Kabeer Ghanghro,
R/o Nai Abadi, Gharo, Taluka Mirpur Sakro,
District Thatta

Name of the Agency Complained against : University of Sindh

Name & Designation of Investigating Officer : Mr. Haroon Ahmed Khan
Regional Director, Thatta.

Vetted by : Mr. Shahid Ahmed Hashmi,
Consultant Legal

Subject : **COMPLAINT AGAINST ISSUANCE OF INCORRECT MARK SHEET.**

THE COMPLAINT:

Mst. Aisha Ghanghro filed this complaint on 02.06.2025, against the Sindh University Jamshoro, alleging therein issuance of an incorrect mark sheet to her by the University, causing adverse effect on her academic standing. She sought intervention of this institution for correction of such mark sheet.

PROCEEDINGS:

2. The complaint was admitted and referred to the Controller of Examinations, University of Sindh, Jamshoro, for filing report. In response, the Controller of Examinations (Semester), University of Sindh, Jamshoro, vide report dated 14.04.2025, informed that after verification of relevant record the error was rectified and the fresh mark sheet has been issued.

REJOINDER:

3. Rejoinder was called. The complainant appeared in person before this office on 17.07.2025 and submitted her response. She acknowledged the correction of error by the controller of examination, and expressed her satisfaction over the resolution of her complaint and extended her thanks to the office of the Provincial Ombudsman Sindh.

FINDINGS:

4. Resolution of the grievance renders the complaint infructuous.

DECISION:

5. In view of the above, the instant complaint is disposed of as redressed.

Given under my hand & seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh
Karachi, Dated: 6th August, 2025