



DECISION

Complaint No. : POS/ROG-105/(GTK)/2024

Name and address of the complainant : Hafiz Muhammad Murad S/o Karim Dino Lakhan,
R/o. Village Koro Lakhan, UC Sundrani,
Taluka & District Ghotki

Name of the Agency Complained against : Health Department,
District Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **ALLEGED FAILURE TO RETURN THE DRY BATTERIES INSTALLED ALONGWITH SOLAR SYSTEM BY NGOS IN HOSPITAL KORO LAKHAN, DISTRICT GHOTKI.**

COMPLAINT

Mr. Hafiz Muhammad Murad Lakhan, filed a complaint on 10.09.2024 against DHO Ghotki stating therein that Solar System alongwith dry batteries were installed by NGOs in Hospital of his village Koro Lakhan, which were taken by DHO, Ghotki on the pretext that these batteries have reached the end of their life cycle. The complainant had approached the DHO, Ghotki for returning those batteries, but it was of no avail. Therefore, he requested us for intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), after receiving the mandatory Affidavit on Form-A, other relevant documents and by condoning the delay. The Investigating Officer called report from the agency.
3. In response, the District Health Officer, District Ghotki, vide his letter dated: 18.01.2025 informed that due to illegal connections by neighbours the solar system was not properly working, therefore, the solar system was given to electrician for repair and after removal of the illegal connections running on solar system, it was re-installed.
4. The report of the agency was forwarded vide this office letter dated: 13.01.2025 to the complainant but he did not respond despite issuance of multiple reminders. This shows that he has lost interest to pursue the case after receiving the agency's report.

FINDINGS

5. Since the solar system alongwith batteries have been re-installed as confirmed by DHO, Ghotki vide his letter dated: 28.01.2025. Hence, no further action is required by this Institution.

DECISION

6. In view of the above, the complaint is closed and consigned to record.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated; 20th March, 2025