



DECISION

Complaint No. : POS/6496/ROK-91/(Khp)/2022

Name and address of the complainant : Mr. Gul Hassan, S/o. Punhal Bhanbhro,
R/o. Village Pharyaro, Taluka Nara,
District Khairpur.

Name of the Agency Complained against : T.C Choondiko

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge,
Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **COMPLAINT AGAINST NON-PAYMENT OF 10% INCREASE IN PENSION TO COMPLAINANT.**

COMPLAINT

Mr. Gul Hassan Bhanbhro a retired Chowkidar, Taluka Municipal Administration, Nara filed a complaint on 26.10.2022 alleging delay in grant of 10% increase announced by Provincial Government to retired employees. He claimed to have approached TMO & Accounts Officer many times for enhancement in pension but they were reluctant to pay the same and had kept him on hollow hopes. He, therefore, solicited intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filling it and subject to submission of Affidavit on Form "A".

03. After completion of codal formalities, the matter was taken up with Town Officer, Town Committee Choondiko on 11.11.2022 for comments. On 25.11.2022 the Town Officer, Choondiko through application sought adjournment to check the record. Hence the matter was fixed for hearing on 08.12.2022 when Town Officer, Nara appeared and complainant remained absent. The Town Officer submitted a report dated 08.12.2022 that complainant had been asked to produce bank statement. He reported that as and when bank statement was produced, complainant's bill for payment of difference of arrears would be prepared and submitted to Assistant Director, Local Fund Audit Khairpur for pre-audit.

04. On 15.05.2023, Mr. Abdul Hussain Ghanghro, Town Officer, Town Committee Nara appeared and complainant remained absent. During the hearing T.O. T.C Nara submitted report dated 15.05.2023 that complainant's bill of pension arrears amounting to Rs. 129,028/- had been approved. He further reported that out of above amount, Rs.100,000/- stand paid while remaining Rs.29,028/- would be paid to complainant in next month.

05. Agency's report was shared with complainant on 23.05.2023 for rejoinder, but he did not respond, despite reminders. However, Town authorities Nara telephonically confirmed payment of complainant's dues.

FINDING

06 From the above discussions, it appears that the complainant has been paid his dues.

DECISION

07 The complaint is, therefore, disposed of as redressed and consigned to record.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 30th January, 2025

