



## **DECISION**

Complaint No. : POS/8365/2023/NWS-159.

Name and address of the complainant : Mr. Ali Raza, Village Muhammad Haroon, Rahejo, Deh-16 Dad, Taluka Nawabshah, District Shaheed Benazirabad.

Name of the Agency Complained against : School Education.

Name & Designation of Investigating Officer : Khan Muhammad Zardari, Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS). Advisor-F.

Subject : **COMPLAINT AGAINST LACK OF TEACHING STAFF AND GOOD MANAGEMENT AT MUHAMMAD HAROON SCHOOL, SITUATED IN DEH-16, DAD TALUKA NAWABSHAH.**

### **THE COMPLAINT:**

Mr. Ali Raza filed an online complaint dated 07.10.2023 wherein he has stated that the School of his village, Muhammad Haroon, located in Deh-16 Dad, was established in 2013 and has been facing a shortage of teaching staff and poor management since its inception, causing disruptions in the education of students. Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS:**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving of copy of CNIC, Affidavit on Form "A", other relevant documents and by condoning the delay.
3. This office issued notice to the District Education Officer, Elementary, Secondary & Higher Secondary Shaheed Benazirabad dated 14.12.2023 for report, followed by multiple reminders. In response, he informed vide his letter dated 27.05.2024 that School of complainant's village located in Deh-16 Dad, Taluka Nawabshah is not a sanctioned school as per official record.
4. A copy of the Agency's Report was sent to the complainant for filing a rejoinder vide letter dated 24.09.2024. In response, he appeared before the Investigation Officer, Shaheed Benazirabad, on 22.10.2024 and submitted a written statement wherein he expressed satisfaction on the Agency's Report and requested for the closure of his case.

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5. As the matter pertains to children's education, the Investigation Officer, Shaheed Benazirabad, visited the concerned School building, namely Government High School, Trimor, Taluka Nawabshah in coordination with the Taluka Education Officer (Male), Nawabshah and the Assistant Executive Engineer, Education Works, Nawabshah. The representative of the concerned Agency and land donor/land lord informed that the School building, located in Deh 17 Dad, was completed and handed over in 2022. However, the SNE (Schedule of new expenditure) for teaching staff and the allocation of a SEMIS Code had not been approved. The School will become operational after these approvals.

6. The Executive Engineer, Education Works, Shaheed Benazirabad, also reported vide letter dated 19.12.2024 that the Single Section High School (GBHS Trimor), located in Deh 17 Dad, was completed and handed over the Education & Literacy Department in 2022.

7. Despite repeated follow-ups by this office, the District Education Officer (Elementary/Secondary/Higher Secondary), Shaheed Benazirabad, failed to provide any detail of correspondence/actions taken with higher authorities to functionalize the School.

**FINDINGS:**

- i. The School building has been completed and handed over in 2022 to Education & Literacy Department but remains non-functional due to the lack of interest of Agency (District Education Officer, Elementary/Secondary/Higher Secondary), Shaheed Benazirabad).
- ii. The District Education Officer (Elementary/Secondary/Higher Secondary), Shaheed Benazirabad, has failed to produce any valid documentation or evidence of correspondence regarding initiatives to functionalize the School.

**DECISION:**

8. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby direct the Secretary, Education and Literacy Department, Government of Sindh, Karachi to operationalise the School named "Single Section High School (GBHS Trimor), located in Deh 17 Dad, Taluka Nawabshah immediately and take strict action against the District Education Officer (Elementary/Secondary/ Higher Secondary), Shaheed Benazirabad, for an in ordinate delay/failure in initiating an exercise for the operationalisation of the said school for the last two years.

*Given under my hand and seal of office*



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz. PAS**  
Ombudsman Sindh  
Karachi, dated 17<sup>th</sup> January, 2025