



DECISION

Complaint No. : POS/4667/2024/KC

Name and address of the complainant : Mr. Muhammad Zahid,
R/o. House No.180, Sector 7-A, Ajmeer Nagri,
North Karachi

Name of the Agency Complained against : Town Municipal Corporation (TMC),
Sohrab Goth, District East, Karachi

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Qidwai,
Director, Regional Office, Karachi (Central)

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **COMPLAINT AGAINST OFFICIALS OF TOWN MUNICIPAL CORPORATION WHO IMPOUNDED THE COMPLAINANT'S SUZUKI VAN AND ALLEGEDLY DEMANDED RS.30,000/- AS PENALTY FROM HIM.**

COMPLAINT

Mr. Muhammad Zahid, filed a complaint on 07.10.2024 and stated that while he was dumping garbage of a company in an open ground on 30.09.2024, two officials of Town Municipal Corporation (TMC), Sohrab Goth, Karachi East impounded his Suzuki Van and demanded payment of Rs.30,000/- as penalty for the releasing of his vehicle. He added that being a poor man he could not pay this heavy amount and, therefore, solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted Under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date) by condoning the delay and subject to the submission of copy of CNIC and Affidavit on Form-"A". After submission of required documents by the complainant, the matter was referred to the agency. During hearing on 07.11.2024, the Municipal Commissioner, TMC, Sohrab Goth, Karachi East assured to resolve the complainant's issue.
3. Subsequent to that, the complainant vide his letter dated 13.11.2024 stated that with the support of the institution of Provincial Ombudsman Sindh (POS) his vehicle has been given back to him. Thus, he requested to close the case.
4. Later-on, the Director, Anti-Encroachment, TMC, Sohrab Goth, District East, Karachi vide his letter dated 06.12.2024 stated that impounded vehicle has been released to the owner after completing all codal formalities.

FINDINGS

5. After release of the vehicle to the complainant as confirmed by him vide letter dated: 13.11.2024, no further action is required by this Institution.

DECISION

6. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated; **3rd** January, 2025

