



DECISION

Complaint No. : POS/3654/2024/KM/KW

Name and address of the complainant : Mr. Abdul Wasi, R/o. House NO-367, Mominabad, Karachi.

Name of the Agency Complained against : Town Municipal Corporation (TMC), West

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri, Director, Regional Office, Keamari (west).

Vetted by : Mr. Rafiuzzaman Siddiqui, Advisor-B

Subject : **COMPLAINT AGAINST TOWN MUNICIPAL COMMITTEE (TMC), ALLEGING DISCRIMINATION IN REPAIR/CONSTRUCTIONS OF ROADS AND FAILURE TO PERFORM REGULAR FUNCTIONS OF SWEEPING / GARBAGE COLLECTION IN MOMINABAD, ORANGI TOWN.**

COMPLAINT

Mr. Abdul Wasi filed a complaint dated August 21, 2024, against the Town Municipal Corporation (TMC) Orangi Town, alleging discrimination in the repair and construction of roads, as well as failure to perform regular sweeping and garbage collection in his area. Aggrieved by inaction of the concerned officials, he requested intervention of the Ombudsman Sindh.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after submission of mandatory Affidavit on Form "A" and by condoning the delay.
3. The matter was taken up with the Municipal Commissioner TMC, Orangi Town, Karachi, vide a letter dated September 25, 2024, directing him to address the complainant's concerns and submit a report on the matter.
4. In the meantime, the complainant visited the office and submitted a letter indicating that the issue had been resolved amicably, as the agency has completed the road repairs, and has also cleaned the area. The complainant expressed gratitude to the Office of Ombudsman Sindh for its assistance in resolving the matter and requested closure of his complaint.

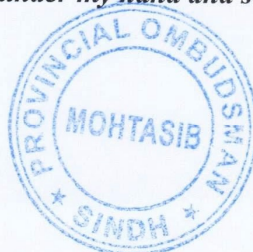
FINDINGS

5. The grievance of the complainant has been redressed, on the intervention of this office.

DECISION

6. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of office.



(MUHAMMAD SOHAIL RAJPOT)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated; 5 November, 2024