



DECISION

Complaint No. : POS/3916/ROJ-90(JBD)/2022

Name and address of the complainant : Mr. Shafique Ahmed, c/o Malik Electronics, near Dr. Abdul Hayee Khoso, Malik Mohallah, Kashmore, District Kashmore.

Name of the Agency Complained against : School Education Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject :

COMPLAINT REGARDING INORDINATE DELAY IN PAYMENT OF DUES TOWARDS FINANCIAL ASSISTANCE IN RESPECT OF DECEASED FATHER OF THE COMPLAINANT.

Complaint:

Mr. Shafique Ahmed filed his online complaint dated 9.7.2022 regarding delay in payment of Financial Assistance in respect of the deceased father of the complainant, who died while serving as Primary School Teacher. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agency for comments. In response, the District Education Officer (Primary) Kashmore vide his office letter dated 28.12.2022 informed that the matter regarding payment of Financial Assistance to family of late Shabir Ahmed former Primary School Teacher of Government Primary School, Kashmore has been forwarded to the Section Officer (B&A), School Education Department, Karachi.

3. The Section Officer (F&A), Sindh Education & Literacy Department, Karachi vide his office letter dated 30.1.2023 reported that the case of Financial Assistance in respect of late Shabir Ahmed ex-PST bearing Personal No. 10385125 is under consideration, and depending upon availability of funds, it would be processed soon. Meanwhile, Mr. Shafique Ahmed complainant has submitted a request to stop further action on his complaint as his issue has been resolved. He has enclosed copy of CNIC of his mother and a copy of Cheque bearing No.4930936 for Rs.1, 500,000/- issued by the District Accounts Office Kashmore in favor of Mst. Safia widow of Shabir Ahmed Malik.

Findings:

4. I have perused the record of the complaint, and it is clear that the grievance of the complainant due to intervention of this Institution has been redressed.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 10th January, 2025