



## **DECISION**

Complaint No. :

POS/167/2024/KC

Name and address  
of the complainant :

Mr. Muhammad Hashim Khan,  
R/o. House No. MC-784, Mujahid Colony, Moosa Goth,  
Block-B, North Nazimabad, Karachi.

Name of the Agency  
complained against :

Dawood University of Engineering & Technology (DUET)

Name & Designation of  
Investigating Officer :

Mr. Iqbal Nafees Khan  
Regional Director Karachi Central.

Subject :-

**REQUEST FOR RESTORATION OF ADMISSION OF THE  
COMPLAINANT'S SON IN DAWOOD UNIVERSITY OF  
ENGINEERING AND TECHNOLOGY (DUET), KARACHI**

### **COMPLAINT**

Mr. Muhammad Hashim Khan submitted a complaint dated 30.12.2024, alleging that his son, Mr. Muhammad Huzaifa Khan, had secured admission on merit in the B.S. Artificial Intelligence (AI) program at Dawood University of Engineering and Technology (DUET), Karachi, during the academic session 2023. However, due to an application submitted by the student himself, requesting cancellation, the university cancelled his admission.

2. The complainant further contended that despite his written request dated 21.12.2024 to the Vice Chancellor, DUET, seeking withdrawal of the admission cancellation order issued on 11.07.2024, no corrective action was taken by the university authorities. He therefore sought the intervention of this office for redressal.

### **PROCEEDINGS**

3. The complaint was admitted under Section 10 of the *Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991* (as amended up to 2020), subject to condonation of delay and submission of an affidavit on Form "A." The matter was thereafter referred to the respondent agency, DUET, for comments.
4. In his written response dated 21.01.2025, the Registrar of DUET confirmed that Mr. Muhammad Huzaifa Khan, son of the complainant, had voluntarily submitted a formal application for cancellation of his admission. Following due administrative procedure and with the approval of the competent authority, the student's admission was cancelled vide Office order dated 11.07.2024. The student subsequently collected his original marksheet from the university record with a plea of admission in another university.
5. The Registrar categorically denied the complainant's allegations as factually incorrect and legally misconceived and contended that neither the student nor his father approached the university for any kind of injustice. A duly signed copy of the admission cancellation form, was submitted in support of the university's statement.

### **FINDINGS**

6. Upon examination of the available record and the statements submitted by both parties, it is evident that the grievance pertains not to the complainant personally, but to his adult son, Mr. Muhammad Huzaifa Khan. Section 9 (1) of the *Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991* stipulates that the complainant must be an aggrieved person. In the present matter, complainant is not directly affected and no



documentary or legal authority has been produced to demonstrate that Mr. Muhammad Hashim Khan is authorized to represent or litigate on behalf of his son, who is a competent adult.

7. Furthermore, the documentary evidence submitted by DUET confirms that the cancellation of admission was carried out upon the voluntary and informed request of the student himself. The procedure followed was consistent with institutional regulations, and no procedural irregularity or mala fide intent has been established. Therefore, the complaint is liable to be dismissed on following grounds:

- a. Lack of *locus standi* on the part of the complainant;
- b. Absence of any procedural impropriety on the part of DUET; and
- c. Voluntary relinquishment of admission by the student.

**DECISION**

8. Given the above, the complaint stands dismissed.

***Given under my hand and seal of this office.***

