



DECISION

Complaint No. : POS/143/2025/KM (W)

Name and address of the complainant : Mr. Muhammad Faisal Amir R/o. House No. 522, Sector 9/E, Orangi Town, Karachi.

Name of the Agency Complained against : Senior Superintendent of Police, District West, Karachi.

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri, Director, Regional Office, Keamari (west).

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST ORANGI POLICE STATION ALLEGING INACTION ON THE APPLICATION OF THE COMPLAINANT.**

COMPLAINT

Mr. Muhammad Faisal Amir filed a complaint dated 16.07.2025 wherein he stated that he had rented out ground floor of his house to the tenant, namely Riaz Ahmed. He demanded rent from the tenant but instead of paying rent, he hurled threats to him. He approached the concerned Police Station for taking action against the tenant, Riaz Ahmed but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory affidavit on Form-A and by condoning delay.
3. This office issued a notice dated 21.07.2025 to the Senior Superintendent of Police, District West Karachi for report. In response, the Station House Officer (SHO), Orangi Police Station informed vide letter dated 05.08.2025 that the parties have been heard and there is a dispute of payment of rent and no criminal action has been revealed.
4. Meanwhile, the complainant appeared before Investigation Officer, Keamari on 07.08.2025 and filed a written statement that his matter has been amicably settled. He requested to close further proceedings on his complaint.

FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of the Establishment of Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), the instant complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 29th August, 2025