



DECISION

Complaint No. : POS/3498/2024, POS/3485/2024, POS/3595/2024

Name and address of the complainant : Mr. Kashif Ali Chandio, R/o Ward No-23, Opp: Eidgah Colony, Channo Shahabad Dadu.

Name of the Agency Complained against : PHED/MC Dadu

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah, Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui, Advisor-B

Subject : REQUEST FOR REMOVAL OF ENCROACHMENT

THE COMPLAINT.

Mr. Kashif Ali Chandio, filed a complaint dated 05, August, 2024, against the Municipal Committee Dadu, stating that inaction by the concerned authorities to remove the heavy encroachment on the drainage system near his house is creating problems for the residents of the area. The complainant approached the authorities concerned for redressal of his grievance, however, all his requests fell on deaf ears. Being aggrieved, he sought intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted U/S 10 of the Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date) after receiving mandatory Affidavit on Form "A" and other relevant documents.

3. The matter was taken up with the Agency for report vide letter dated 27, August, 2024. In response, Supervisor, Municipal Committee, Dadu vide letter dated 05, December, 2024 reported that he has inspected the site and found that the allegations levelled by the complainant are not true and further informed that matter regarding encroachment pertained to Anti-encroachment cell. Subsequently on 02, January 2025 Sanitary Inspector and Inspector Anti-encroachment filed a report confirming that encroachment has been removed and area has been cleaned.

REJOINER

4. The photocopy of the report of the Agency was sent to the complainant for rejoinder. In response complainant appeared before the Regional Director, Dadu and filed a written statement informing that upon intervention of Ombudsman Institution his grievance has been resolved. Expressing his gratitude to the Ombudsman Office, requested for closure of his case as well.

FINDINGS

5. Perusal of the record revealed that complaint was justified.

DECISION.

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

Given under my hand and seal of office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated: 5th March, 2025