



## **DECISION**

**Complaint No.** : POS/3680/2024/85/KHS

**Name and address of the complainant** : Ms. Mariam Wahid, Flat No. 104, Al-Nisa Caste, Parsi Colony, Soldier Bazar No. 01, Karachi.

**Name of the Agency Complained against** : Transport & Mass Transit Department, Government of Sindh (GOS)

**Name & Designation of Investigating Officer** : Syed Maqsood Haider, Regional Director (South)

**Vetted by** : Mr. Asad Ali Khan, Director General-I

**Subject** : COMPLAINT REGARDING ALLEGED RECKLESS DRIVING BY DRIVER OF RED BUS BEARING REGISTRATION NO. KB-4663 (ROUTE NO. 10) ON 12-08-2024 NEAR CLIFTON BRIDGE, RESULTING IN A COLLISION WITH THE COMPLAINANT'S VEHICLE

### **THE COMPLAINT**

Ms. Mariam Wahid filed an online complaint on 22-08-2024, alleging that while driving near Clifton Bridge, a Red Bus (Route No. 10) with registration number KB-4663 attempted to overtake her vehicle and collided with it. Fortunately, she did not sustain serious injuries. She sought the intervention of the Provincial Ombudsman Sindh in this matter.

### **PROCEEDINGS**

2. The online complaint was proposed to be admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), by condoning the delay, subject to the submission of the original signed complaint, a copy of the CNIC, and the mandatory affidavit on Form "A." Despite a series of notices dated 03-09-2024, 10-10-2024, and 21-10-2024 sent to her given address, the complainant remained non-responsive. However, when contacted on her available cell number, she stated that she was no longer interested in pursuing the complaint.

### **DECISION**

3. In view of the above, since the complainant has failed to submit the mandatory documents and has explicitly expressed her lack of interest in pursuing the complaint further, I, in the exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), hereby drop the proceedings on this complaint on account of non-prosecution and consign it to record.

**Given under my hand and seal of this office.**



**Sd /-**  
**(Muhammad Sohail Rajput)**  
Sitara-e-Imtiaz, PAS  
Ombudsman Sindh

Karachi, dated 30<sup>th</sup> January 2025