



DECISION

Complaint No. :

POS/2700/2024/KR-50

Name and address
of the complainant :

Ms. Hina Hashmat, House No.R-595, Sector 31/C/1, KDA Employees
Colony, Korangi Crossing, Karachi.

Name of the Agency
complained against :

School Education & Literacy Department, Sindh

Name & Designation of
Investigating Officer :

Mr. Iqbal Nafees Khan
Director, Regional Office, Korangi, Karachi

Subject :-

**REFUSAL TO APPOINT THE COMPLAINANT AS PRIMARY
SCHOOL TEACHER BY THE SCHOOL EDUCATION
DEPARTMENT THOUGH SHE PASSED THE ENTRY TEST IN
THE YEAR 2021**

THE COMPLAINT

Ms. Hina Hashmat lodged a complaint with this office on 21.05.2024 against the School Education Department. She stated that she had applied for the post of Primary School Teacher and successfully passed the entry test in 2021. However, she was not issued an offer letter on the grounds that she was originally from Punjab, despite having been married in Karachi since 2011 and her husband being a permanent resident of Karachi. She, therefore, sought this office's intervention to resolve her grievance.

PROCEEDINGS

2. The complaint was examined and admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended) and referred to the concerned Agency for a report. On 26.08.2024, a copy of a letter was received in this office wherein the Deputy Director (Litigation) of the School Education and Literacy Department directed the District Education Officer (Primary), Korangi, to submit a report.

3. Meanwhile, the complainant appeared in person and submitted a letter dated 22.10.2024, informing this office that her grievance had been resolved and that she no longer wished to pursue any action on her complaint.

DECISION

4. In view of the above, the complaint stands disposed of as redressed.

Given under my hand seal of office.

Sd/-



(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, the ^{23rd} December, 2024