



DECISION

Complaint No. : POS/4291/2024/Hyd-837-RM-69

Name and address of the complainant : Mr. Shah Nawaz Laghari C/o. Latif Clinic, Chambar town, District Tando Allahyar.

Name of the Agency Complained against : Secretary, Union Council Manak Laghari, District Badin.

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I, Regional Director, Mirpurkhas.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST UNION COUNCIL MANAK LAGHARI ALLEGING NON-CLEANING OF SEWERAGE DRAINS AT THE VILLAGE OF THE COMPLAINANT.**

COMPLAINT:

Mr. Shahnawaz Laghari filed a complaint dated 11-09-2024 wherein he stated that he approached the Union Council Manak Laghari, Taluka Matli for proper maintenance of drainage system and desilting of sewerage drain on daily basis of his village but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued notice dated 21-11-2024 to the Secretary, Union Council Manak Laghari for report followed by reminders. The complainant informed through his cell No:0318-3108144 on 31.01.2025 that his instant grievance has been resolved by the agency. The complainant sent a letter dated 03.02.2025 wherein he requested that the agency should be advised to carry-on desilting of sewerage drains at regular intervals in order to maintain the sewerage system of his village.

FINDINGS:

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION:

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), I, hereby direct the Deputy director, Local Govt. Badin to ensure proper maintenance and desilting of sewerage drains of village Manak Laghari on regular basis.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

Karachi, dated; 7th March, 2025