



## **DECISION**

**Complaint No.** : POS/41/2024/SGR-135

**Name and address of the complainant** : Mst. Hawa, Wd/o. Khadim Hussain,  
R/o. Sher Khan Laghari, Taluka Shahdadpur,  
District Sanghar

**Name of the Agency Complained against** : District Accounts Office, Sanghar

**Name & Designation of Investigating Officer** : Ghulam Shabir Memon,  
Regional Director, Sanghar

**Vetted by** : Syed Hashim Raza Zaidi  
Advisor-S

**Subject** : **REQUEST FOR PAYMENT OF LPR TO THE ACCOUNT OF COMPLAINANT INSTEAD OF IN SALARY ACCOUNT OF DECEASED HUSBAND OF COMPLAINANT.**

### **COMPLAINT:**

Mst. Hawa, wife of late Khadim Hussain, filed a complaint on 03-09-2024 against the District Accounts Office, Sanghar. She stated that her husband, who worked as a vaccinator in the Health Department, passed away on 13-08-2023. After his death, the LPR bill was submitted for payment to her. However, instead of transferring the amount to her bank account, the payment was mistakenly credited to her late husband's salary account. She repeatedly contacted the District Accounts Officer, Sanghar, to correct this mistake, but to no avail. She, therefore, requested for intervention of this Institution to resolve the issue.

### **PROCEEDINGS:**

2. The complaint was admitted under *Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to date)*, after receiving mandatory Affidavit on Form 'A', copy of CNIC and other relevant documents.
3. This office sent notices to the complainant, Mst. Hawa, through a letter dated 03-09-2024 and provided her with Affidavit on Form 'A' to complete. She was instructed to return the form along with a copy of her CNIC and other relevant documents for further action. Despite multiple reminders, she delayed the submission. Eventually, on 22-10-2024, she appeared in person and submitted her written statement informing this office that she had also filed a case in the Court of Additional Session Judge, Shahdadpur. In her statement, she requested to withdraw her complaint from this office.

### **FINDINGS:**

4. Since the complainant has withdrawn her complaint, no further proceeding is required in the matter.

### **DECISION:**

5. In view of above facts, the complaint is disposed of as withdrawn.

*Given under my hand and seal of the office.*



**Sd /-**  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz; PAS  
Ombudsman Sindh  
Karachi, dated 12<sup>th</sup> May, 2025