



## DECISION

Complaint No. : POS/4921/SKK-216/2025

Name and address of the complainant : Mr. Asadullah Mirbahar,  
R/o. Khuda Bux Mirbahar, Taluka Pano Akil,  
District Sukkur.

Name of the Agency Complained against : I.B.A University  
Sukkur

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Dhoon,  
Director, Regional Office, Sukkur

Vetted by : Mr. Ghulam Abid Shaikh,  
Advisor-K

### ALLEGED DELAY IN ISSUANCE OF PROVISIONAL TRANSCRIPT OF THE COMPLAINANT BY IBA UNIVERSITY, SUKKUR.

#### COMPLAINT

Mr. Asadullah Mirbahar, filed an online complaint on 31.07.2025 regarding alleged delay in issuance of his Provisional Transcript by IBA University, Sukkur. He, therefore, solicited our intervention in the matter.

#### PROCEEDINGS

2. After conditionally admitting the complaint, the complainant was called telephonically to submit his Affidavit on Form "A" and copy of CNIC. In response, he appeared on 13.08.2025 and submitted his written statement that his Provisional Transcript has been issued by the I.B.A University Sukkur. Hence, he requested to close the case, as his grievance was resolved.

#### FINDINGS

3. The complainant vide his written statement dated: 13.08.2025 informed that his Provisional Transcript has been issued, therefore, he withdrew his complaint. Hence, no further action is required by this Institution.

#### DECISION

4. In view of the above, the complaint stands disposed of as withdrawn.

*Given under my hand and seal of office.*



*Sd/-*  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh  
Karachi, dated: 11<sup>th</sup> September, 2025