



## DECISION

Complaint No. : POS/CH/232/HYD/2024

Name and address of the complainant : Mst: Farzana Naz c/o Muhammad Mureed Shabiani, Human Rights Protection, Mohib-e-Watan Organization Qambar Shahdadkot.

Name of the Agency Complained against : i. Director (I&R) Private Institutions, Hyderabad.  
ii. Principal, High Star Model High School, Hyderabad.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Regional Director, Regional Office, Hyderabad.

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST MISS. SHAFAQ, TEACHER AT HIGH STAR MODEL SCHOOL, HYDERABAD ALLEGING PHYSICAL PUNISHMENT TO THE DAUGHTER OF THE COMPLAINANT

### Complaint

Mst: Farzana filed a complaint dated 21.04.2024 wherein she stated that her daughter is getting education at High Star Model School, Hyderabad in class-4. She was physically beaten by Miss. Shafaq, teacher of the school. She had verbally complained to the Principal of the school against the said teacher but no action was taken. Aggrieved by that, she solicited intervention of this Institution.

### Proceedings

2. The case was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of Affidavit on Form "A" and other relevant documents.
3. This office issued notice dated 21.05.2024 to the Director (I&R) Private Institutions, Hyderabad and the Principal, High Star Model High School, Hyderabad for report. The complainant and administrator of school appeared before Investigating Officer Hyderabad on 03.06.2024 and filed written statements that the matter has been amicably settled and the accused teacher was relieved from the school.
4. This office issued a notice to the Principal of the school whether, any action has been taken against the accused teacher under "**The Sindh Private Educational Institutions (Regulation & Control) Ordinance 2001 (Amended) Act-2023 and Rules**". The Principal of the School and the alleged teacher, Miss. Shafaq appeared before Investigating Officer on 10.09.2024 and they filed separate written statements that the complainant has already forgiven the teacher who has been relieved from the job.

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**Findings**

5 The matter has been resolved and the accused teacher has been relieved from the job.

**Decision**

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as resolved.

**Given under my hand and seal of the office**

