



DECISION

Complaint No. : POS/28/2025/SGR-48

Name and address of the complainant : Mr. Mohammad Rehan Rafique,
R/o. Office Opposite District & Sessions Courts, Building
Sanghar, District Sanghar

Name of the Agency Complained against : Local Govt. / Union Council

Name & Designation of Investigating Officer : Ghulam Shabir Memon,
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi
Advisor-S

Subject : **COMPLAINT REGARDING NON-ISSUANCE OF DEATH
CERTIFICATE BY SECRETARY UNION COUNCIL DEH: 33
JAMRAO TALUKA SINJHORO, DISTRICT SANGHAR.**

THE COMPLAINT:

Mr. Mohammad Rehan Rafique, Advocate on behalf of complainant Mst Bibi Haleeman D/o Adam Shah, filed a complaint dated 12-03-2025, against the Local Government Union Council, Taluka Sinjhor, District Sanghar, regarding non-issuance of Death Certificate by Secretary, Union Council Deh: 33, Jamrao Taluka Sinjhor, District Sanghar. He stated that despite multiple visits and attempts to resolve the matter directly with the Union Council, no action was taken to address his grievance. He has sought the intervention of this institution to ensure the redressal of his complaint and facilitate the issuance of the required Death Certificates.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents.

3. This office issued a notice to the Secretary, Union Council Deh: 33 Jamrao, Taluka Sinjhor, District Sanghar, vide letter dated 22-04-2025, for a report on the matter. In response, the agency submitted the required report on 07-05-2025 and produced the original death certificate during the hearing held on 08-05-2025. The original death certificate was handed over to the complainant. The complainant appeared in person and submitted a written statement confirming that the grievance regarding the issuance of the death certificate of the father of Bibi Haleema had been resolved. She acknowledged receipt of the death certificate, expressed gratitude to this institution for addressing her concern, and requested for the closure of further proceedings on her complaint.

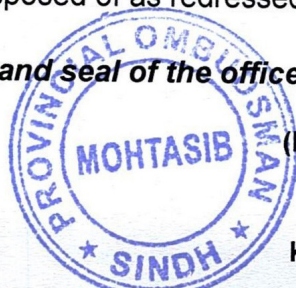
FINDINGS:

5. On the intervention of this Institution, the agency has redressed the grievance of the complainant.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), the complaint is disposed of as redressed.

Given under my hand and seal of the office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz; PAS

Ombudsman Sindh,

Karachi, dated: 3rd July, 2025