

DECISION

Complaint No.

POS/5617/ROJ-188(JBD)/2023

Name and address of the complainant

Mr. Fatah Muhammad s/o Ghulam Qadir, r/o village Ahmed Khan Sabzoi, P.O Sindh Dhoro Shakh, District

Kashmore @ Kandhkot.

Name of the Agency

Complained against

Irrigation Department

Name & Designation of

Investigating Officer

Mr. Zahid Hussain Buriro

Director Regional Office Jacobabad

Vetted by

Mir Hussain Ali Advisor-M

Subject

COMPLAINT REGARDING WATER NOT BEING

SUPPLIED IN DHORO SHAKH.

## Complaint:

Mr. Fatah Muhammad filed an online complaint on 16.7.2023 against the Executive Engineer, Begari Sindh Feeder Division, Kashmore as water was not available in Dhoro Shakh District Kashmore, for cultivation on his land. He therefore requested this Institution to intervene in the matter.

## Proceedings:

- The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act 1991, was referred to the Agency for comments. In response, the Executive Engineer, Begari Sindh Feeder Division, Kashmore reported that the complainant's land is located at the command of Sindh Dhoro Distry and during the Kharif season in 2023, none of the other farmers of the area have complained about shortage of water. He further reported that even during the Kharif season in 2024, he has not received any such complaint. He also stated that enough water is being provided to the complainant alongwith other land owners dependent on the said branch, on a rotation basis. He further stated that the applicant may approach his office for any such complaint and he will be looked after.
- The report of the agency was sent to the complainant on his given address through post vide this office letter dated 14.10.2024 followed by reminder dated 30.10.2024, but there was no response from the complainant, nor did he respond to calls made on his cell phone.

## Findings:

The complainant does not seem to be eager to pursue his complaint, as he is not responding to letters from the Regional Director Jacobabad.

## Decision:

In view of the above the complaint stands disposed of and consigned to record.

"Given under my hand and seal of office"



Sd /-(Muhammad Sohail Rajput) Sitara-e-Imtiaz, PAS OMBUDSMAN SINDH Karachi, dated **244** March, 2025