



DECISION

Complaint No. : POS/T044/GTK-36/2024

Name and address of the complainant : Mr. Aftab Ahmed,
R/o. Village Qaloo Khan Siyal, Mirpur Mathelo,
District Ghotki

Name of the Agency Complained against : Public Health Engineering Department (PHED),
District, Ghotki.

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **COMPLAINT REGARDING DAMAGED DRAINAGE SYSTEM OF DHONDHO COLONY, MIRPUR MATHELO RESULTING IN FLOW OF SEWERAGE WATER INTO "SYED LAL SHAH BADSHAH" GRAVEYARD.**

COMPLAINT

Mr. Aftab Ahmed, filed an online complaint on 09.02.2023 against PHE Department and stated that drainage system of Dhondho Colony Mirpur Mathelo has been damaged, resultantly sewerage water is entering into "Syed Lal Badshah" graveyard. For repair of that, he approached the XEN, PHED, Ghotki, but it was of no avail. Therefore, he requested for intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay. The Investigating Officer called report from the agency.
3. In response, the Executive Engineer (O&M), PHED, Ghotki vide his letter dated: 08.05.2023 informed that as per directions of higher authorities, after completion of the scheme it has been handed over to the Municipal Committee, Mirpur Mathelo. Hence, he requested to seek required report from the M.C Mirpur Mathelo.
4. The matter was therefore, taken up with the Chief Municipal Officer, Mirpur Mathelo who vide his letter dated: 01.07.2024 informed that the damaged sewerage water line has been repaired and now, sewerage water is not entering into the Syed Lal Badshah graveyard. In support thereof, he enclosed the photographs of Syed Lal Badshah graveyard.

5. A copy of the said report was sent to the complainant for filing of rejoinder vide this office letter dated: 09.08.2024 followed by several reminders, but no response, was received from him. From this, it is presumed that after resolution of the issue, he has lost interest in pursuing the matter.

FINDINGS

6. With the intervention of this Institution, the damaged sewerage water line has been repaired, resultantly the sewerage water is not entering into graveyard as informed by Chief Municipal Officer, Mirpur Mathelo. Hence, no further action is required by this Institution.

DECISION

7. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.

Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 2nd January, 2025

