



## **DECISION**

Complaint No. : POS/3396/KR-78/2024

Name and address of the complainant : Mr. Jamshed Iqbal,  
R/o. House No. 15/10, Area 4-D,  
Landhi No.6, Karachi

Name of the Agency Complained against : Municipal Committee (MC), Thatta

Name & Designation of Investigating Officer : Mr. Muhammad Shoaib Ahmed Siddiqui,  
Advisor / Director, Regional Office, Korangi, Karachi

Vetted by : Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject : **ALLEGED DELAY IN PAYMENT OF LEAVE ENCASHMENT TO THE COMPLAINANT WHO RETIRED ON 13.10.2018.**

### **COMPLAINT**

Mr. Jamshed Iqbal, filed a complaint on 25.07.2024 stating that he had retired from service from Municipal Committee, Thatta as Taxation Officer (BS-17) on 13.10.2018 but the Chief Municipal Officer (CMO), M.C Thatta had failed to pay his amount of Leave Encashment despite repeated requests. He, therefore, sought our intervention in the matter.

### **PROCEEDINGS**

2. The complaint was referred to the CMO, MC Thatta and Director-I, Sindh Local Government Board, for report. The CMO, M.C Thatta, vide letter dated: 21.08.2024 admitted the claim of the complainant but expressed his inability to settle the same due to shortage of funds. The complainant however, re-iterated his request for immediate payment of his dues.
3. To sort out the matter, hearing was held on 05.12.2024 which was attended by Mr. Imran Siyal, Director-I, Sindh Local Government Board, Mr. Tariq Hussain Jatui, CMO, M.C Thatta and the complainant. The Director-I, informed that payment of Leave Encashment is to be paid by Municipal Committee at its level and presently the OZT Share of M.C Thatta was increased by 30%. The CMO, M.C Thatta stated that presently he has been receiving 30 million as OZT share out of which 27 million were being spent on account of regular salaries as well as arrears thereof. Therefore, he was unable to pay the Leave Encashment of the complainant amounting to Rs.720,000/- in one shot payment. After detailed discussion, the CMO, MCT Thatta agreed to pay the amount of leave encashment to the complainant in installments viz. Rs.50,000/- by 15.12.2024 and Rs.100,000/- from January, 2025 onwards. Subsequently, the CMO, MC Thatta informed on phone that he had issued Cheque No.41940043 dated: 18.12.2024 for an amount of Rs.50,000/- in favour of the complainant and the complainant also acknowledged its receipt.



**FINDINGS**

4. The agency has admitted the claim of the complainant to the tune of Rs.720,000/- and has assured that his claim would be settled in monthly installments. However, it is not fair that a person who retired from service in the year 2018 has not received his dues of Leave Encashment just on account of paucity of funds.

**DECISION**

5. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), *I hereby direct the Chief Municipal Officer, MC Thatta, to ensure payment of remaining Leave Encashment amounting to Rs.670,000/- to the complainant within 60 days, herein of and report compliance.*

*Given under my hand and seal of office.*



**Sd /-**

**(Muhammad Sohail Rajput)**

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 28<sup>th</sup> January, 2025

