



## **DECISION**

Complaint No. : POS/RO-NF-30/25/ NFZ-39

Name and address of the complainant : Mr. Ghulam Akbar Kalhoro,  
P.O. Dali, Taluka Bhiria,  
District Naushahro Feroze

Name of the Agency Complained against : Board of Intermediate & Secondary Education,  
Nawabshah / Shaheed Benazirabad

Name & Designation of Investigating Officer : Khalid Shaikh,  
Regional Director, N' Feroze

Vetted by : Fasihuddin Khan,  
Advisor 'Z'

Subject :

ALLEGED DELAY IN THE PAYMENT OF TA/DA TO THE COMPLAINANT WHO PERFORMED DUTY AS EXTERNAL SUPERINTENDENT DURING THE EXAMINATION OF 2024

### THE COMPLAINT

Mr. Ghulam Akbar Kalhoro filed a complaint on 18.02.2025 against the Board of Intermediate and Secondary Education (BISE), Nawabshah/Shahed Benazirabad stating therein that he performed duties as External Superintendent during the examination of SSC-I and II in the year 2024 at Government Boys High School, Ghulam Muhammad, Panhwr. After the completion of examinations, he submitted his TA/DA bill to the office of BISE Nawabshah/Shahed Benazirabad for payment but the same has been delayed deliberately. He, therefore, solicited intervention of this Institution.

### PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date). The matter was taken up with the Controller of Examination, BISE, Nawabshah/Shahed Benazirabad for report vide letter dated 10.03.2025 followed by reminder. On 19.05.2025, the complainant appeared before the Investigating Officer and filed his statement that on the intervention of this Institution, his grievance has been resolved. He submitted Photostat copy of cheque No.69705351 dated 27.03.2025 of UBL Nawabshah and requested for closing his complaint

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DECISION

3. In view of the above, the complaint stands disposed of as redressed.

**Given under my hand and seal of Office.**



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
Sitara-e-Imtiaz - PAS  
Ombudsman, Sindh

Karachi, dated

**30<sup>th</sup>** July, 2025

