



DECISION

Complaint No. : POS/7067/2022

Name and address of the complainant : Mr. Fayyaz Hussain S/o Haji Mehar Ali Khuwaja, Ward # 4, Imam Bargah Talhar, Taluka Talhar, District Badin

Name of the Agency Complained against : Local Government Department, Badin

Name & Designation of Investigating Officer : Abdul Wahab Memon, Regional Director, Badin

Vetted by : Fasihuddin Khan, Advisor 'Z'

Subject : COMPLAINT AGAINST INORDINATE DELAY IN THE PAYMENT OF SERVICE DUES TO THE COMPLAINANT WHO RETIRED FROM SERVICE ON 21.01.2018.

THE COMPLAINT

Mr. Fayyaz Hussain Khuwaja filed a complaint dated 16.11.2022 regarding inordinate delay in the payment of service dues to him after retirement from service on 21.01.2018 as Office Assistant at Town Committee, Talhar. Aggrieved by that, he solicited the intervention of this Institution in the matter.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay and after receiving mandatory Affidavit on Form 'A' and other relevant documents. The matter was taken up with the Town Officer, Town Committee Talhar vide letter dated 14.12.2022 for report. In response the Administrator, Town Committee, Talhar vide letter dated 06.01.2023 requested for grant of sometime to submit the requisite report due to vacant post of Town Officer, Town Committee, Talhar. After protracted correspondence, and issuance of number of reminders and hearing notices, the Town Officer, Town Committee, Talhar reported on 06.10.2023 that despite financial constraints faced by the Town Committee, service dues were being paid in installments to the retired employees. He further stated that a reference had been moved to the Secretary, Local Government for providing the Gratuity Funds in respect of retired employees of the Town Committee, Talhar.

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3. Lastly, the Town Officer, Town Committee, Talhar vide letter dated 04.11.2024 informed ^{that} major outstanding amounts have been paid to their retired employees and remaining dues will be paid early. He also enclosed statement of the complainant addressed to the Regional Director, POS, Badin wherein he acknowledged the receipt of most of his dues from the T.C. Talhar. Therefore, expressing his satisfaction in the matter, he requested to close the complaint.

DECISION:

4. In view of the above and in exercise of powers vested in me u/s 11 of Establishment of the Office of the Ombudsman for Province of Sindh Act 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of Office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated 30th July, 2025