



## DECISION

POS/934/2025/KC

Complaint No. :

Name and address  
of the complainant :

Mr. Muhammad Saeed,  
R/o. House No. A-47, Block-D, Akbari Street, North  
Nazimabad, Karachi.

Name of the Agency  
complained against :

Town Municipal Corporation (TMC) North  
Nazimabad Town, Karachi

Name & Designation of  
Investigating Officer :

Mr. Iqbal Nafees Khan  
Regional Director, Karachi Central.

Subject :-

**DELAY IN PAYMENT OF DUES TOWARDS DIFFERENCE OF  
SALARIES OF THE COMPLAINANT WHO WAS PROMOTED  
IN BPS-5, IN APRIL, 2024**

## COMPLAINT

Mr. Muhammad Saeed, an employee of Parks Department, District Municipal Corporation (DMC), North Nazimabad Zone, District Central, Karachi filed a complaint on 06.02.2025 stating that he vide Promotion Order dated 09.04.2014 was promoted as Head Mali (BPS-05) but despite repeated requests the dues towards difference of salaries have not been paid to him. He, therefore, solicited our intervention for the resolution of his problem.

## PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended in 2020), by condoning the delay and upon submission of Affidavit on Form-"A" by the complainant, the matter was referred to the Agency.
3. In response, Director Parks, Town Municipal Corporation (TMC) North Nazimabad, Karachi vide letter dated 27.03.2025 furnished a copy of Order, dated 05.11.2024 wherein it has been stated that the Promotion Order dated 09.04.2014 has been implemented with immediate effect. However, **"He (Complainant) will not claim any dues against his promotion"**
4. The complainant vide his letters dated 16.04.2025 and 12.05.2025 inter alia stated that his case has un-necessarily been made complicated. He requested for early fixation of his pay.

## FINDINGS

5. Upon reviewing the case, the following observations have been made:
  - i. In compliance with the decision dated 24.10.2019 taken by the then Provincial Ombudsman Sindh, the complainant was promoted from BPS-02 to BPS-05 through the order issued by TMC, North Nazimabad, Karachi on 05.11.2024.
  - ii. The aforementioned promotion order dated 05.11.2024 clearly stipulates that *"He will not claim any dues against his promotion."* The complainant accepted the promotion under these terms and did not raise any objection to this condition at the time.

Continue page 2

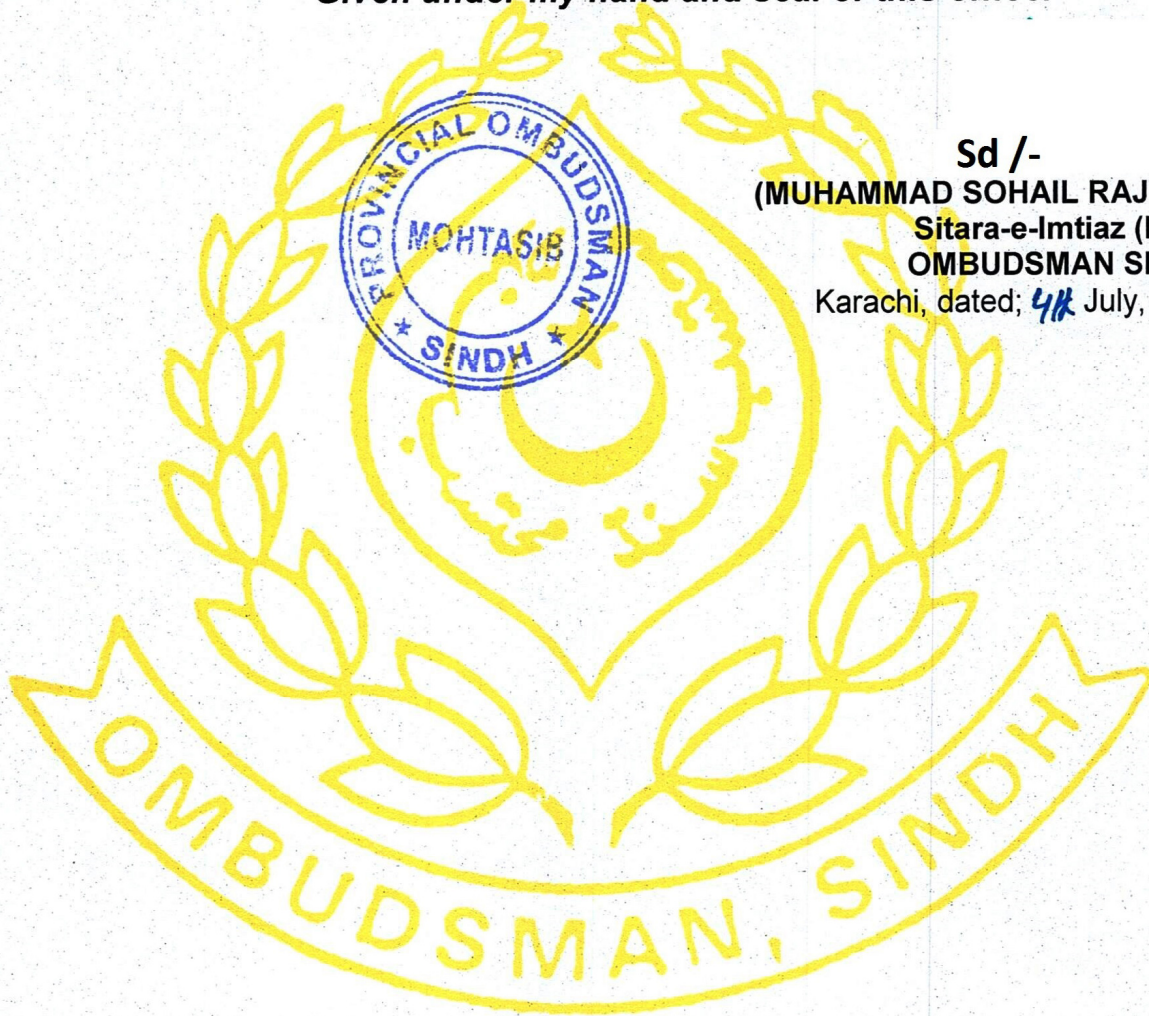


- iii. In view of the above, the complainant's current demand for payment of salary differences is unjustified and contrary to the agreed terms of his promotion.

**DECISION**

6. In view of the foregoing facts, the complaint merits no consideration, hence rejected.

***Given under my hand and seal of this office.***



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz (PAS)**  
**OMBUDSMAN SINDH**  
Karachi, dated; **4<sup>th</sup>** July, 2025