



## **DECISION**

Complaint No. : POS/6010/KE/577/2024

Name and Address of the Complainant : Mst. Shagufta Waseem, R/o. House No. 421, Defense Officers Housing Society, Phase-1, Malir Cantt, Karachi.

Name of the Agency Complained against : Sindh Building Control Authority (SBCA)

Name & Designation of Investigation Officer : Syed Farrukh Habib  
Director, Regional Office, Karachi (East)

Subject : **COMPLAINT OF INACTION BY SBCA AGAINST THE BUILDER FOR HIS FAILURE TO SETTLE THE ISSUE AS PER AGREEMENT EXECUTED ON THE INTERVENTION OF ABAD IN RESPECT OF BUNGALOW NO. A-70, AL-HIRA NEW CITY, ETC.**

### **THE COMPLAINT**

Mst. Shagufta Waseem, in her **online** complaint dated 12.12.2024, stated that builder is not complying with the terms and conditions as laid down in the agreement executed in the office of Association of Builders and Developers in January 2024. She stated that despite approaching SBCA, no action has been taken. She therefore, solicited intervention of this office in the matter.

### **PROCEEDINGS**

2. The complaint was **conditionally** admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), subject to submission of original signed complaint addressed to the POS, copy of CNIC and affidavit on Form "A". She completed the formalities and furnished original signed complaint dated 14.03.2025. However, upon minute scrutiny of the complaint, it revealed that complainant had already filed Suit No. 230 of 2009 in the Honorable High Court of Sindh as well, which is under adjudication. Such pendency of case has also been mentioned by the complainant in the Affidavit on Form-A filed with her complaint.

### **FINDING**

4. I have examined case file, perused the record and observed that subject matter is already sub-judiced before the court of law and jurisdiction of this institution is thus ousted.

### **CONCLUSION**

5. In view of the above, the complaint is disposed of as closed.

*Given under my hand and seal of the office*



Sd /-  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
Ombudsman Sindh

Karachi, dated 12-06-, 2025