



DECISION

Complaint No. : POS/1815/GTK-53/2023

Name and address of the complainant : Mr. Aftab Ahmed S/o. Mumtaz Ali Chachar,
C/o. Dilip Kumar, Kiryana Store, Adilpur,
Taluka & District Ghotki

Name of the Agency : DAO, Ghokti / Health Department

Complained against : District Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Muhammad Naseer Jamali,
Advisor-N

Subject : **COMPLAINT AGAINST THE AGENCIES ALLEGING NON-PAYMENT OF SALARIES TO THE COMPLAINANT APPOINTED AS O.T ATTENDANT (AGAINST DECEASED QUOTA IN THE YEAR 2019).**

COMPLAINT

Mr. Aftab Ahmed filed a complaint on 03.01.2023 against DAO, Ghotki/ Health Department, Ghotki wherein he alleged non-payment of salaries since his appointment as O.T Attendant (against deceased quota in the year 2019) due to discrepancy of BPS in the budget book. Since then, he is approaching the agencies for redressal of his grievance but to no avail. Therefore, he requested intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date) after receiving the mandatory Affidavit on Form-A, other relevant documents and by condoning the delay. The Investigating Officer called report from the agency and multiple hearings were held.
3. The District Accounts Officer, Ghotki vide his letter dated; 02.06.2025 informed that Mr. Aftab Ahmed was appointed as Operation Theater (OT) Attendant in BPS-03 on 04.02.2019 against deceased quota whereas, the Appointment Order was issued by Director General, Health Service Hyderabad mentioning the post of OT Attendant in (BPS-02). The case was returned to the Health Department due to the reason that the post of O.T Attendant of BPS-02 is not available in budget book but it appears in Budget Book as BPS-04. Subsequently, the Health Department forwarded case to the Finance Department, Government of Sindh regarding change of the post from OT Attendant BPS-04 to BPS-02 and Finance Department agreed to create one (01) post of Operation Theater Attendant BPS-02 vide letter dated: 22.01.2025. The case was processed by the D.H.O, Ghotki keeping in view the approval of Finance

Department and consent of the complainant on a judicial stamp paper of Rs.200 dated: 05.03.2025 that he is ready to accept appointment in BPS-2. The payment of salary to the complainant has started in April, 2025 and enclosed the photocopy of payroll slip as an evidence. The arrears of salaries will be paid to the complainant on submission of bill by the concerned DDO of Health Department.

4. The report of the agency was handed over to the complainant for rejoinder who filed a written statement dated: 03.06.2025 showing satisfaction regarding redressal of his grievance. He offered thanks to this Institution and requested to close the case.

FINDINGS

5. With the intervention of this Institution, the grievance of the complainant has been redressed as confirmed by him vide his letter dated: 03.06.2025, hence, no further action is required by this Institution.

DECISION

6. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.

Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated; 30~~th~~ June, 2025

