



DECISION

Complaint No. : POS/834/HYD/2024

Name and address of the complainant : Syed Shah Faisal S/o Umed Ali Shah,
H.No.1849, Muhalla Deen Ali Shah,
Tala No.3, Hyderabad.

Name of the Agency Complained against : Chief Engineer, Education Works Region Hyderabad.

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST EXECUTIVE ENGINEER,
EDUCATION WORKS DIVISION HYDERABAD ALLEGING
FAILURE TO PROVIDE THE DETAILS OF M&R WORKS
DURING THE YEAR 2022-2023 UNDER RIGHT TO
INFORMATION ACT 2016

Complaint

M/s. Syed Shah Faisal, a contractor filed a complaint dated 24.10.2024 against Executive Engineer, Education Works Division Hyderabad alleging non-provision of required information of M&R program of 2022-2023 under the Right of Information Act (amended Act) 2016 and inordinate delay in payment of executed works under M&R Program 2022-2023. Being aggrieved, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory documents and by condoning the delay.
3. This office issued a notice dated 22.11.2024 to the Chief Engineer, Education Works, Hyderabad Region for report. In response, the Executive Engineer, Education Works Division, Hyderabad informed vide letter dated 04.12.2024 that the M&R program was approved at Rs.166.0 million, out of which Rs.73.526 million have been released by the Deputy Commissioner/Chairman Oversight Committee, Hyderabad. He annexed the copies and details of M&R Program (2022-2023) as required by the complainant.
4. The complainant appeared before Investigating Officer Hyderabad on 09.12.2024 and a copy of agency's report was handed over to him for rejoinder, who in response sent a letter dated 18.12.2024 showing satisfaction on redressal of his grievance. He extended thanks to this Institution and requested to close further proceedings on his complaint.

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Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

6 In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the compliant is disposed of as redressed.

7. This also disposes of complaint bearing No.869/HYD/2024 filed by the same complainant on the same subject against the same agency.

Given under my hand and seal of the office

Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz, PAS

Ombudsman Sindh

Karachi dated **20th** June, 2025

