



## **DECISION**

Complaint No. : POS/6833/RL-279(LKA)2023

Name and address of the complainant : Mr. Irshad Ahmed Mahota, Head Master, Government Boys Primary School Mahota, District Larkana.

Name of the Agency Complained against : District Education Officer Primary, Larkana

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST DISTRICT EDUCATION OFFICER (PRIMARY), LARKANA ALLEGING INORDINATE DELAY IN PROVIDING FREE OF COST BOOKS FOR THE STUDENTS OF GOVT. PRIMARY SCHOOL, MAHOTA, TALUKA LARKANA.**

### **COMPLAINT**

Mr. Irshad Ahmed Mahota, Head Master of Govt. Primary School Mahota filed a complaint dated: 23.08.2023 wherein he stated that the Academic Year 2023-24 has started but the free text books have not been provided to the school. He added that there is an enrollment of 645 boys and girls in the school. He approached the District Education Officer Primary for provision of text books for the students but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS**

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated: 22.09.2023 to the District Education Officer Primary, Larkana for report who in response, informed vide letter dated: 30.09.2024 that text books free of cost as per demand have been provided to the Head Master, GBPS Mahota for current Academic Year-2024-25.
4. The complainant appeared before Investigating Officer Larkana on 30.09.2024 and filed a written statement that he has received books for the Academic Year 2024-25. He, further informed that the text books of Academic Year-2023-24 were provided in December-2023 after passing of half a year of Academic Session-2023-24.

### **FINDINGS:**

5. The investigation of the complaint established maladministration against the agency on its failure to provide text books to the Govt. Primary School Mahota (645 students) after lapse of half of the Academic Year-2023-24.



**DECISION:**

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), I, hereby direct the Secretary, School Education Department to conduct an enquiry for failure to provide the text books to Govt. Primary School Mahota well before beginning of Academic year-2023-24 and take further action as per findings of enquiry under intimation to this office. He shall further ensure that free text books to all the government schools in the province are provided before the start of each academic year.

*Given under my hand and seal of the office*



**Sd /-**  
(Muhammad Sohail Rajput)  
**Sitara-e-Imtiaz PAS**  
Ombudsman, Sindh

Karachi, dated 13<sup>th</sup> January, 2025