



## **DECISION**

**Complaint No.** : POS/2810/RL-108 (LKA)/2023

**Name and address of the complainant** : Mr. Mansoor Ali Memon, Head Master GBPS Khalique colony, Larkana.

**Name of the Agency Complained against** : Executive Engineer, Education Works Division, Larkana.

**Name & Designation of Investigating Officer** : Mr. Ali Akbar Jagirani, Regional Director, Larkana.

**Vetted by** : Mr. Muhammad Naseer Jamali, Advisor-N

**Subject** : **COMPLAINT AGAINST EDUCATION WORKS DIVISION LARKANA ALLEGING FAILURE TO PROVIDE SOLAR SYSTEM FOR GBPS, KHALIQUE COLONY, LARKANA.**

### **COMPLAINT**

Mr. Mansoor Ali Memon Head Master of GBPS filed a complaint dated 01.04.2023 wherein he stated that there is frequent load shedding of 12-18 hours daily which has adversely affected the teaching of 500 enrolled students in the school. He approached the authorities for installation of solar system for the school but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS**

2. The complaint was admitted u/s.10 of the Establishment of the office of Ombudsman for the province of Sindh Act, 1991 (amended up to date), subject to submission of mandatory affidavit on Form "A" and other relevant documents and by condoning delay.
3. This office issued notice to Executive Engineer, Education Works Division, Larkana for report vide letter dated 02.05.2023, followed by reminders. The Executive Engineer, Education Works Division informed vide letter dated 25.11.2024 that solar system has been installed at GBPS Khalique colony Larkana and the grievance has been redressed.
4. The report of the agency was sent to the complainant for rejoinder vide letter dated 26.11.2024. The complainant appeared before Investigation Officer, Larkana on 10.12.2024 and filed a written statement that 4 K.V solar system has been installed at the school. He offered thanks to this Institution and requested to close further proceedings on his complaint.

### **FINDINGS:**

5. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

### **DECISION**

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the province for Sindh Act 1991 (amended upto / date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



**Sd /-**

**(Muhammad Sohail Rajput)**

**Sitara-e-Imtiaz. PAS**

Ombudsman, Sindh

Karachi, dated 17<sup>th</sup> January, 2025