



DECISION

Complaint No. :
Name and address of the complainant : POS/3443/2024/KM/KW
Name of the Agency Complained against : Syed Aqib Hassan, R/O. House NO. 18, Street NO. 07, Data Nagar, Orangi Town, Karachi.
Name & Designation of Investigating Officer : Town Municipal Corporation (TMC) Orangi Town, Karachi.
Vetted by : Mr. Aftab Ahmad Khatri,
Subject : Director, Regional Office, Keamari (west).
Advisor-N

COMPLAINT AGAINST TOWN MUNICIPAL CORPORATION, ORANGI TOWN, ALLEGING FAILURE TO CLEAR THE STREETS / ROADS IN DATA NAGAR AREA, ORANGI TOWN, KARACHI.

COMPLAINT

The online complaint of Syed Aqib Hussain was forwarded to this Institution by Wafaqui Mohtasib Secretariat vide letter dated 09.07.2024. The complainant has alleged inaction of Town Municipal Corporation Orangi town to clean the roads / streets in the area of Data Nagar. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

- The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory affidavit on Form 'A' other relevant documents and by condoning the delay.
- This office issued notice dated 12.09.2024 to the Municipal Commissioner, TMC Orangi town Karachi for report, followed by reminders. The complainant appeared before Investigation Officer, Keamari on 28.11.2024 and filed a written statement that his grievance has been redressed.

FINDINGS

- On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

DECISION:

- In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complain is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

Karachi, dated 24th January-2025