



DECISION

Complaint No. : POS/9060/ROJ-245(JBD)/2023
POS/9838/ROJ-09(JBD)/2024

Name and address of the complainant : Mr. Mehar s/o Masaro Khan Buriro, c/o Jawed Arts, Studio, Computer Composing Centre, P.O. & Taluka Thul, District Jacobabad.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT.

Complaint:

Mr. Mehar Buriro, Primary School Teacher, who retired from service on 31.12.2022 filed two complaints dated 1.11.2023 and 29.11.2023 against maladministration in the office of the District Accounts Officer, Jacobabad regarding delay in payment of his service dues. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the agency for comments. In response, the District Accounts Officer, Jacobabad vide his letter dated 10.1.2024 reported that as per FIFO procedure, payment will be credited into the complainant's bank account on his turn. Subsequently, vide his office letter dated 15.4.2024 he reported that payment on account of commutation amounting to Rs.3,076,097/-; encashment of LRP amounting to Rs.1,014,840/-; and GP Fund amounting to Rs.131,266/-; have been disbursed to the complainant through SAP system. He enclosed copies of SAP payment reports.

3. The report of the agency was communicated to the complainant for his rejoinder or confirmation. On 18.4.2024 the complainant Mr. Mehar Buriro appeared before the Investigation Officer and submitted in writing that the District Accounts Officer, Jacobabad has made payment of his service dues amounting to Rs.4,222,203/-, and as such further proceedings on his complaint be stopped.

Findings:

4. As grievance of the complainant has been resolved both the complaints No. POS/9060/ROJ-245(JBD)/2023 and POS/9838/ROJ-09(JBD)/2024 are consigned to the record.

“Given under my hand and seal of office”



Sd/-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 20th December, 2024