

## **DECISION**

Complaint No. POS/5265/2022/HYD/335

Name and address Mr. Haider s/o Muhammad Igbal

of the complainant R/o Plot No: 168, Liaquat Ashraf Colony, Katchi Abadi

Latifabad, Hyderabad.

Name of the Agency

Project Director, Katchi Abadi Latifabad HMC Hyderabad Complained against

Name & Designation of

Abdul Wahab Memon, Consultant / Regional Director, Regional Office, Hyderabad.

Investigating Officer

Muhammad Naseer Jamali, Advisor-N Vetted by

COMPLAINT AGAINST THE KATCHI ABADIS Subject AUTHORITY ALLEGING NON-ISSUANCE OF

LEASE DOCUMENTS OF A PLOT TO THE

COMPLAINANT

## Complaint

Mr. Haider filed a complaint dated 05.09.2022 wherein he stated that the plot No.168, Liaquat Ashraf Colony, Katchi Abadi is entered in his name. He has paid the total dues of the plot including the fee for leasing of plot but lease document has not been issued to him. Aggrieved by that, he solicited intervention of this Institution.

## Proceedings

- The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
- This office issued notice dated 20.10.2022 to the Director Land, HMC, Hyderabad for report, followed by reminders. The case was heard on 12.12.2022, attended by Director Land, HMC and Focal Person of the agency. They assured to resolve the grievance of the complainant.
- The Assistant Director, Katchi Abadi Latifabad informed vide letter dated 08.07.2024 that the complainant may be directed to attend Katchi Abadi office, HMC in order to complete the formalities for issuance of lease documents.
- The agency's report was sent to the complainant for rejoinder and doing the needful vide letter dated 02.09.2024, followed by reminders but he did not respond. The final notice dated 21.10.2024 was sent to the complainant through Dispatch Rider who informed that the whereabouts of complainant are not traceable as he has shifted to some other place.

## **Decision**

In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of due to non-prosecution.

Given under my hand and seal of the office

Sd/-

(MUHAMMAD'SOHAIL RAJPUT) Sitara-e-Imtiaz, PAS Ombudsman Sindh

Karachi, dated 237d December, 2024