



DECISION

Complaint No. : POS/5419/2025/Adv-M

Name and address of the complainant : Syed Shafat Hussain resident of Flat No. A-103, Marhaba Heights, Block-L, North Nazimabad, Karachi.

Name of the Agency Complained against : Sindh Building Control Authority

Name & Designation of Investigating Officer : Mir Hussain Ali Advisor-M

Vetted by :

Subject : COMPLAINT AGAINST OPENING OF LPG OUTLET IN A BUILDING WHERE COMPLAINANT RESIDES.

Complaint:

Syed Shafat Hussain filed his complaint dated 13.8.2025, against the Sindh Building Control Authority for not taking action against a L.P.G. outlet opened in residential building Marhaba Heights, Block-L, North Nazimabad, posing a risk to the safety of all the residents. He had therefore prayed for intervention of this Institution in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the Deputy Commissioner, Karachi Central; the Town Municipal Commissioner, Nazimabad; and the Senior Superintendent of Police, Karachi Central, for their report.
3. The Senior Superintendent of Police, District Central, Karachi through his letter No. SSP/C/PCA/25/1626 dated 30.9.2025 forwarded a report of Station House Officer, Taimuria Police Station, that a case has been registered vide FIR No. 754/25 u/s 285/286 PPC and the LPG shop has been closed.
4. The report of the SSP Karachi Central was shared with the complainant through this office letter No. POS/5419/2025/Adv-M/26953 dated 3rd October, 2025, who confirmed that his grievance has been redressed.

Findings:-

4. It is clear that the grievance of the complainant has been redressed as confirmed by him.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"

Sd/-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUEDSMAN SINDH

Karachi, dated 20K October, 2025

