



DECISION

Complaint No. : POS/3419/TTA/09/2021

Name and address of the complainant : Mr. Liaquat Masih, Husband of deceased Naziran Masih, Christian Colony, Hyderi Chowk, Makli, Taluka & District Thatta.

Name of the Agency Complained against : Town Committee, Makli, Thatta

Name & Designation of Investigating Officer : Dr. Riaz Ahmed Siddiqui
Regional Director, Thatta

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : ALLEGED DELAY IN THE PAYMENT OF SERVICE DUES IN RESPECT OF DECEASED WIFE OF THE COMPLAINANT

THE COMPLAINT

Mr. Liaquat Masih, husband of (late) Naziran Masih filed a complaint on 29.06.2021 against the Town Committee, Makli, District Thatta for alleged delay in the payment of service dues arrears in respect of his deceased wife. His wife expired during service on 16.05.2019. He has been approaching the Town Committee Makli, District Thatta to resolve his grievance but to no avail. Therefore, he sought our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after condoning the delay and receipt of the mandatory Affidavit on Form 'A'. Then the matter was taken up with the Taluka Municipal Officer, Makli, on 11.08.2021 and with the Secretary, Local Government and HTP Department on 31.08.2021, followed by several reminders.

3. After continuous follow up, Town Officer, Town Committee, Thatta, submitted his report on 08.11.2021 that this case had been sent to Regional Director, Local Government, Hyderabad for further process. Subsequently, the Administrator, Town Committee, Makli submitted his report on 30.03.2023 that originally late Naziran W/o. Liaquat Masih was an employee of Union Council, Makli and in the year 2007, her services were transferred to Taluka Administration, Makli, Thatta. In September 2018, again her services were transferred to the Town Committee, Makli.

(2)

Despite shortage of funds, the Town Committee, Makli paid LPR amounting to Rs.230,520/- and Rs.100,000/-. Monthly pension was also being paid to her husband regularly. However, the matter of remaining service dues amounting to Rs.735,439/- was forwarded to the Regional Director, Local Government Department, Hyderabad Division for release of funds. During the proceedings, Mr. Liaquat Masih expired on 06.01.2022 and his heirs claimed for the remaining service dues of Rs.735,439/- which could not be paid to Mr. Liaquat Masih during his lifetime.

After further correspondence, the Town Officer informed vide his letter dated 20.03.2024 that the said service dues will be paid to the heirs of deceased Liaquat Masih after submission of either Succession Certificate or statement of shares for legal heirs issued by the Christian priest as per law.

DECISION

4. In view of the above, the complaint is disposed of with the directives to the Director, Local Government, Hyderabad Division and Town Officer, Town Committee, Makli, Thatta to pay remaining service dues arrears to the legal heirs of complainant (late) Mr. Liaquat Masih after completion of all codal formalities, within 30 days.

Given under my hand and seal of Office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated

23rd April, 2025