



DECISION

Complaint No. : POS/1146/2024/HYD/107

Name and address of the complainant : Mr. Abdullah S/o Karam Ali Jakhro, R/o Telegraph Colony, Taluka & District Jamshoro

Name of the Agency Complained against : Deputy Commissioner, Thatta.

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director, Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT REGARDING INACTION OF REVENUE STAFF TO ISSUE RUBKARI/REVENUE RECORD OF ANCESTRAL LAND OF THE COMPLAINANT**

Complaint

Mr. Abdullah filed a complaint dated 28.02.2024 wherein he stated that his late grandfather was owner of land, Survey Nos. 211, 223, 226, 227, 234, 249, 266, 377 and 541, Deh Khakhar Hala, Taluka & District Thatta. He had sent applications to the Deputy Commissioner Thatta to issue Rubkari and revenue record of above land survey numbers but to no avail. Being aggrieved, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory documents and by condoning the delay.
3. This office issued a notice dated 21.03.2024 to the Assistant Commissioner, Taluka Thatta and Mukhtiarkar (Revenue), Taluka Thatta for report. In response, the Mukhtiarkar Taluka Thatta informed vide letter dated 19.04.2024 that the revenue record viz VF-VII A & VF-VII B of Deh, Khakhar Hala has been verified and the above-mentioned survey numbers of land are already mutated/entered in the names of different khatedars by caste Jakhro. He submitted the latest position of each survey number and enclosed the copies of revenue record.
4. The report of the agency was sent to the complainant for rejoinder vide this office letter dated 22.04.2024, followed by reminders but he did not respond. However, he was contacted on phone on 16.05.2025 but his cell phone was found switched off.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of due to non-prosecution.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi dated 4th August, 2025