



DECISION

Complaint No. : POS/1457/23/ NFZ-14

Name and address of the complainant : Mr. Lakhmeer Almani S/o Bilawal Khan,
R/o Village Shadi Khan Almani, P.O. New Manjhat,
Taluka Kandiaro, Distt. Naushaharo'Feroze

Name of the Agency Complained against : District Accounts Office, N'Feroze

Name & Designation of Investigating Officer : Khalid Shaikh,
Regional Director, N' Feroze

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : DELAY IN THE PAYMENT OF LPR AND OTHER DUES TO THE COMPLAINANT WHO GOT EARLY RETIREMENT FROM SERVICE

THE COMPLAINT

Mr. Lakhmeer Almani filed a complaint on 21.02.2023 against the District Accounts Office, N'Feroze stating therein that he had got early retirement on 01.09.2022 due to ailment of his wife as she was admitted in Agha Khan Hospital, Karachi for treatment. After retirement, bills of service dues i.e. commutation and LPR have been submitted in the District Account Office, N'Feroze but the said office has deliberately delayed and kept him waiting for the payment of his dues. He approached the Additional Accounts Officer, N'Feroze but in vain. He, therefore, solicited intervention of this Institution for relief.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning the delay subject to submission of copies of relevant documents and Affidavit on Form 'A'. For this purpose, letter was issued to the complainant on 15.03.2023. After receiving the mandatory Affidavit on Form 'A', the matter was taken up with the District Accounts Officer, N'Feroze vide letter dated 30.03.2023 followed by three reminders. Subsequently, on 28.08.2023, the District Accounts Officer reported that the post retirement benefits were disbursed to the complainant as under :-

- 1) Encashment of L.P.R. Rs.360,480/- dated 14.02.2023
- 2) Commutation Rs.16,62,570/- dated 10.04.2023

(2)

3. The report was shared with the complainant for rejoinder, if any, vide letter dated 28.08.2023 followed by reminders. On 14.12.2023, the complainant appeared before the Investigating Officer and submitted in writing that on the intervention of this Institution, his grievance has been resolved. While extending thanks to this Institution, he requested for closing the complaint.

DECISION

4. In the light of the above, the complaint stands disposed of as redressed.

Given under my hand and seal of Office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated 12th June, 2025