



DECISION

Complaint No. : POS/2935/KR-206/2023

Name and address of the complainant : Mr. Muhammad Ibrahim Khattak,
R/o. House No. 15/1-3, Sheet No.18, Model Colony,
Korangi, Karachi

Name of the Agency Complained against : Karachi Water & Sewerage Corporation (KW&SC)

Name & Designation of Investigating Officer : Mr. Muhammad Shoaib Ahmed Siddiqui,
Director, Regional Office, Korangi, Karachi

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **ALLEGED NON-SUPPLY OF PIPED WATER BY KW&SC TO STREET NO. 18, MODEL COLONY, KORANGI, KARACHI.**

COMPLAINT

The Wafaqi Mohtasib, Regional Office Karachi, forwarded the complaint of Mr. Muhammad Ibrahim Khattak received on 12.04.2023 against KW&SC alleging inaction on his representations made regarding non-supply of piped water to Street No. 18, Model Colony, Korangi Karachi.

PROCEEDINGS

2. The complaint was provisionally admitted subject to submission of original signed complaint, Affidavit on Form-A and copy of CNIC, which he submitted later-on. Thereafter, the matter was referred to KW&SC for report/comments.
3. In response, the Executive Engineer (Water) KW&SC, Model Town, vide letter dated: 30.08.2023 reported that problem of the complainant regarding non-supply of piped water has been resolved for which the complainant had also expressed his satisfaction in writing through statement dated: 25.08.2023.

FINDINGS

4. Since the problem of the complainant has been resolved as confirmed by him vide his statement dated: 25.08.2023, hence, no further action is required by this Institution.

DECISION

5. In view of the above, the complaint stands disposed as redressed.
6. This also disposes of an identical complaint bearing No. POS/5721KE-321/2022 filed by the same complainant.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated; 10th February, 2025