



## **DECISION**

Complaint No. : POS/4939/KE/430/2024

Name and Address of the Complainant : Mr. Muhammad Rizwan, Chairman, Zehra Square Maintenance Co-operative Society, Flat-03, Block-06, Gulshan-e-Iqbal, Karachi.

Name of the Agency Complained against : TMC Gulshan

Name & Designation of Investigation Officer : Syed Farrukh Habib  
Director, Regional Office, Karachi (East)

Subject :-

**ALLEGED INACTION ON COMPLAINTS OF ENCROACHMENT ALONG THE BOUNDARY WALL OF ZEHRA SQUARE, BLOCK-6, GULSHAN-E-IQBAL KARACHI.**

### **THE COMPLAINT**

Mr. Muhammad Rizwan and others, in their complaint dated 20.11.2024, stated that there are many illegal and unauthorized encroachments around the boundary wall of Zehra Square, Block-06, Gulshan-e-Iqbal, Karachi. They stated to have submitted applications also to the Municipal Commissioner, TMC Gulshan, but no action has been taken yet. They, therefore, solicited intervention of this office in the matter.

### **PROCEEDINGS**

2. After admission of complaint by condoning delay under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), as well as receiving mandatory Affidavit on Form "A" and other relevant documents, report was called from the Agency. In response, Director Lands & Anti-Encroachment, TMC Gulshan, District East, Karachi vide letter dated 20.12.2024 stated that the complaint has been resolved.

3. Later, the complainant in his rejoinder dated 21.01.2025, confirmed of such action and stated that his grievance has been resolved and expressed his gratitude to this Institution.

### **FINDING**

4. As a result of timely intervention by this Institution, complainant's grievance has been resolved.

### **CONCLUSION**

5. In view of the above, the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
Ombudsman Sindh

Karachi, dated 05-03 -, 2025