



## DECISION

Complaint No. : POS/61/2024/KM (W)

Name and address of the complainant : Mr. Bakhtawar Shah R/o. House NO. 203, Saeedullah Goth, Galli NO. 5, Mohallah Naval Colony, Baldia Town, Karachi.

Name of the Agency Complained against : 1. Deputy Commissioner, District Keamari, Karachi.  
2. Senior Director (Land), Anti-Encroachment, KMC, Karachi.

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri,  
Director, Regional Office, Keamari (west).  
Mr. Muhammad Naseer Jamali, Advisor-N

Vetted by :

Subject : **COMPLAINT REGARDING NON-REMOVAL OF ILLEGAL ENCROACHMENTS FROM SECTOR 19-A, NEAR NAVAL COLONY, BALDIA TOWN, KARACHI.**

**COMPLAINT**

Mr. Bakhtawar Shah filed a complaint dated 03.12.2024 wherein he stated that the illegal encroachments were removed from 200 feet wide road in Sector 19-A, near Naval Colony during the year-2017. The land grabbers have again raised illegal encroachment in the shape of godowns / shops on the area of same road. He approached the Deputy Commissioner Keamari and Anti-Encroachment Cell, KMC for removal of illegal encroachments but to no avail. Aggrieved by that, he solicited intervention of this institution.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory affidavit on Form-A, other relevant documents and by condoning the delay.
3. This office issued a notice dated 12.03.2025 to the Deputy Commissioner, District Keamari, Karachi and Senior Director (Land), Anti-Encroachment, KMC, Karachi for report, followed by reminders but no response received. This office issued Summons for attendance of Assistant Commissioner, Baldia Sub-division and Director, Land KMC vide dated 15.05.2025 but they did not respond. Subsequently, notices dated 08.07.2025 were issued to the Deputy Commissioner, Keamari and Sr. Director, Land Anti-Encroachments, KMC for their appearance before Ombudsman Sindh.
4. Senior Director, Land Anti-Encroachment KMC vide letter dated 18.07.2025 and Deputy Commissioner, Keamari vide letter dated 21.07.2025 informed that the illegal encroachments have been removed under the supervision of Assistant Commissioner, Baldia Town on 14.07.2025 and enclosed the photographs of the site as an evidence. The complainant vide letter dated 28.07.2025 confirmed that the illegal encroachments have been removed on 200 feet wide road by Deputy Commissioner Keamari and KMC. He requested that the debris of demolished encroachment is still there and the agencies should be advised to remove the debris from the area.



**FINDINGS**

5. On the intervention of this Institution, grievance of the complainant has been redressed.

**DECISION**

6. In view of the above, in the exercise of powers vested in me under Section 11 of the Establishment of Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), the instant complaint is disposed of as redressed. Further, I, hereby direct the Deputy Commissioner, Keamari and Metropolitan Commissioner, KMC to get the debris removed from the site and ensure that no illegal encroachment is raised again on a 200 feet wide main road in future.

*Given under my hand and seal of the office*



Sd /-  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh

Karachi, dated 18<sup>th</sup> August, 2025

