



DECISION

Complaint No. : POS/ROM/296/2025/RM-338

Name and address of the complainant : Mr. Asadullah,
R/o. Village Sukkur Nohri, PO Shadi Palli Taluka Pithoro
District Umerkot.

Name of the Agency Complained against : District Accounts Officer, Mithi

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER
MITHI REGARDING FAILURE TO PAY G.P FUND TO THE
COMPLAINANT

Complaint

Mr. Asadullah filed a complaint dated 23.07.2025 wherein he stated that his late wife, Mst. Bakhtawar was working as Primary School Teacher who expired in July, 2023. He has submitted the bill for payment of G.P. Fund in respect of his deceased wife one year ago but the same has yet not been paid to him. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 24-07-2025 to the District Accounts Officer, Mithi for report and the case was heard on 05.08.2025, attended by District Accounts Officer Mithi and complainant. The District Accounts Officer Mithi submitted report wherein he informed that total length of service of late Mst. Bakhtawar PST was one year. There was some technical fault in the SAP system which has been upgraded. The G.P Fund amounting to Rs.16,062/- has been credited in the bank account of the complainant who also confirmed the redressal of his grievance.

Findings

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 28th August, 2025