



## DECISION

Complaint No. : POS/ROM/06/2025/RM-04  
POS/84/2025/RM-107

Name and address of the complainant : Mr. Ram Oad,  
C/o. Dr. Mohan V. Tilwani Medical center,  
Akri Pithoro, District Umerkot.

Name of the Agency Complained against : Health Department, Government of Sindh.

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I  
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT REGARDING NON-PAYMENT OF SALARY FROM JULY-2023 TO DECEMBER-2023 TO THE COMPLAINANT

### Complaint

Mr. Ram Oad filed a complaint dated 02.01.2025 wherein he stated that he was engaged as Field Assistant on a project, Neonatal Screening for Congenital Hypothyroidism by National Institute of Child Health (NICH) Karachi, affiliated with Health Department, Government of Sindh. The project was successfully completed but the salaries for the period from July 2023 to December 2023 have not been paid to him. Aggrieved by that, he solicited intervention of this Institution.

### Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.

3. This office issued a notice dated 08.01.2025 to the Secretary to Govt. of Sindh, Health Department, Karachi and Executive Director, NICH Karachi for report, who in response informed vide letter dated 20.01.2025 that the matter with regard to payment of salaries has been taken up with Health Department and Finance Department. The project employees will be paid their outstanding salaries when the funds are released by Finance Department. The Executive Director vide his subsequent report dated 26.08.2025 informed that Finance Department has accorded approval for release of funds, amounting to Rs.9.872 million to clear the liabilities of project employees and salaries have been paid to the employees.

4. The complainant was contacted on his cell number 0342-0342143 who informed that the arrears of salary have been paid to him. He also sent a letter dated 01.09.2025 wherein he confirmed the payment of outstanding salaries, amounting to Rs.315,000/- vide cheque dated 23.05.2025.

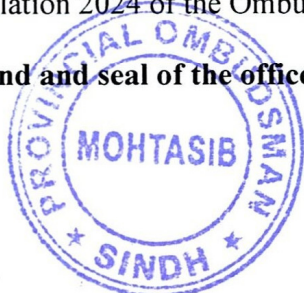
### Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



*Sd/-*

(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz, PAS  
Ombudsman Sindh

Karachi, dated 18<sup>th</sup> September, 2025