



DECISION

Complaint No. : POS/5174/KE/461/2024

Name and Address of the Complainant : Mr. Muhammad Jehanzaib, R/o. F-146/3, Martin Quarter, Teen Hati, Karachi.

Name of the Agency Complained against : Karachi Water & Sewerage Corporation

Name & Designation of Investigation Officer : Syed Farrukh Habib
Director, Regional Office, Karachi (East)

Subject :- **ALLEGED NON-SUPPLY OF WATER FOR LAST ONE WEEK TO THE AREA OF THE COMPLAINANT.**

THE COMPLAINT

Mr. Muhammad Jehanzaib, in his online complaint dated 04.11.2024, stated that he lives in Martin Quarter, Teen Hatti, and it has been over a week since he last received supply of piped water. The residents of the area are facing significant problems due to non supply of water. He has therefore solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted *conditionally* under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), subject to submission of mandatory affidavit on Form "A", original complaint duly signed and copy of CNIC. The complainant failed to complete formalities although he was asked for the same.

3. However, when the complainant was contacted on telephone to advise him to complete mandatory formalities with respect to his complaint, he informed that his problem has been resolved and requested to close the complaint.

CONCLUSION

4. In view of the above, the complaint stands disposed of as withdrawn.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated 22nd January, 2025