



DECISION

Complaint No. : POS/8059/ROK-125/(Khp)/2022

Name and address of the complainant : Syed Ahmed Abbas Shah S/o Syed Gada Hussain Shah,
R/o Village Doonh Ibrahim Shah,
Baberloi, Taluka & District Khairpur.

Name of the Agency Complained against : P.H.E.D / L.G Department

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **INACTION ON THE COMPLAINTS REGARDING OVER FLOWING SEWERAGE WATER IN FRONT OF COMPLAINANT'S HOUSE DUE TO BLOCKAGE OF MAIN LINE CAUSING PROBLEMS FOR LAST TWO MONTHS.**

COMPLAINT

Syed Ahmed Abbas Shah, filed a complaint on 20-12-2022 alleging that due to blockage of sewer water in front of his house, they were facing lot of problems since two months. He further alleged that stagnant drain water was spreading Malaria amongst children. He claims to have approached concerned officers of P.H.E.D & L.G Department, but all in vain. He, therefore, solicited intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to submission of original signed complaint, copy of CNIC and an Affidavit on Form "A".

03. After completion of codal formalities, the matter was taken up with Executive Engineer (EXEN), P.H.E Division-I, Khairpur, on 12-01-2023 for comments / report. In response, the EXEN, P.H.E (O&M) Division-I, Khairpur, reported on 12-07-2023 that the complaint did not pertain to his office but to Town Committee Baberloi Khairpur.

04. Subsequently, the matter was taken up with Town Officer, Baberloi, on 04-09-2023 for comments / report. Pending report from T.O Baberloi, complainant submitted an application on 31-05-2024 stating that the Agency has redressed his grievance. He, therefore, requested to close the case.

Continued at P/2

FINDINGS

05. The complainant's grievance stands redressed on the intervention of this Institution.

DECISION

06. The complaint is hereby disposed of as redressed and consigned to record.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 21st February, 2025

