



## **DECISION**

**Complaint No.** : POS/6636/ROJ-198(JBD)/2023

**Name and address of the complainant** : Mr. Abdul Majeed s/o Abdul Rehman,  
c/o Asif Ali, Clerk, Taluka Education Office,  
(Primary) Jacobabad.

**Name of the Agency Complained against** : School Education / Finance Department

**Name & Designation of Investigating Officer** : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

**Vetted by** : Advisor-M-Mir Hussain Ali

**Subject** : COMPLAINT REGARDING DELAY IN  
PAYMENT OF SERVICE DUES TO THE  
COMPLAINANT WHO RETIRED FROM  
SERVICE ON 17-2-2022.

### **Complaint:**

Mr. Abdul Majeed who retired from the post of Clerk in the office of Taluka Education Office (Primary) on 17<sup>th</sup> February, 2022 filed his online complaint against the District Education Officer (Primary) Jacobabad and the District Accounts Officer, Jacobabad regarding delay in payment of his service dues. He therefore requested this Institution to intervene in the matter.

### **Proceedings:**

2. The complaint admitted under Section 10, of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the concerned officials for report. In response, the District Accounts Officer, Jacobabad vide his office letter dated 15.8.2024 reported that all payments have been made to the complainant as per SAP system and that he should specify which other payment is pending. He also enclosed a copy of the overview additional off-cycle payments as evidence.

4. The report of the District Accounts office alongwith its enclosure was provided to the complainant for his response. On 5.9.2024 the complainant Mr. Abdul Majeed appeared before the Investigating Officer and submitted his request in which he confirmed that he has received all his service dues amounting to Rs.3,650,566/- from the concerned quarters, and also requested that further proceedings on his complaint be stopped as his grievance has been redressed.

### **Findings:**

5. On the intervention of this Institution, the grievance of the complainant has been redressed, which is also confirmed by him. Hence no further action is required.

### **Decision:**

6. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



**Sd/-**

(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
OMBUDSMAN SINDH  
Karachi, dated 23<sup>rd</sup> December, 2024