



## **DECISION**

**Complaint No.** : POS/05/2024

**Name and address of the complainant** : Mr. Mohammad Azam Babar, R/o Mohallah Mureed Babar, Taluka Khairpur Nathan Shah, District, Dadu.

**Name of the Agency Complained against** : Revenue Department

**Name & Designation of Investigating Officer** : Mr. Imdad Ali Shah, Regional Director, Dadu

**Vetted by** : Mr. Rafiuzzaman Siddiqui, Advisor-B.

**Subject** : COMPLAINT AGAINST OFFICIAL OF SUB-REGISTRAR DADU FOR NON-ISSUANCE OF TRUE COPIES OF REGISTERED DEED OF COMPLAINANT'S ANCESTRAL LAND.

### **COMPLAINT**

Mr. Mohammad Azam Babar, filed this complaint dated 25, April, 2024, stating that he approached Sub-Registrar office Dadu for the issuance of true copies of registered deed of his ancestral land bearing Survey No. 155, 152, 165, 164, 163, 160, 159, 158, 157, 156 and 166, situated at Deh Torri-I Tapo Tharri Jadoo Shaheed Taluka Johi Dadu. According to complainant the concerned Junior Clerk Mr. Abdul Rasheed demanded bribe of Rs. 5000/- out of which Rs.2000/- was paid in advance for issuance of requisite documents. Despite payment of the above-mentioned amount the registered deed was not issued to him. The complainant's efforts to procure the requisite documents did not borne fruits. Being aggrieved, he sought intervention of this institution in the matter.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents.

3. The matter was taken up with the Agency vide letter dated. 03 May, 2024. In response Junior Clerk of Sub-Registrar Office Dadu filed a written statement dated 09 September, 2024, wherein he denied the allegations of bribe levelled by the complainant against him. According to the official the record of the complainant's ancestral agricultural land was very old, hence it was very difficult to trace. The delay in receiving the requisite deed annoyed the complainant who levelled false allegations against him. Nonetheless, later true copies of registered deed were provided to the complainant.

### **REJOINDER**

4. The report of the Agency was sent to the complainant vide this office letter dated 19 September, 2024, for filing of his rejoinder. In response, the complainant appeared before the Regional Director, Dadu, on 22 January, 2025 and filed a written statement noting that upon intervention of Ombudsman Institution his grievance has been resolved. Expressing his gratitude to the Ombudsman Office, requested for closure of the case as well.

### **FINDINGS**

5. Perusal of the record revealed that agency has been delaying the matter, however, upon intervention of this Institution it provided the requisite documents to the complainant.

### **DECISION.**

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto-date), the complaint is disposed of and consigned to record, as redressed.

*Given under my hand and seal of office.*



**Sd /-**

(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz : PAS  
Ombudsman, Sindh  
Karachi, dated: 20th March, 2025