



DECISION

Complaint No. : **POS/1255/2023/B-16/J**

Name and address of the complainant : Mr. Jawaz Ali Khaskheli, R/o. Flat No.203, 2nd Floor, Abdullah Residency, Upper Gizri, Karachi.

Name of the Agency Complained against : School Education & Literacy Department.

Name & Designation of Investigating Officer : Muhammad Misbah Tunio
Advisor-J

Vetted by :

Subject : **COMPLAINT REGARDING ALLEGED DELAY IN PAYMENT OF DUES FOR THE WORKS DONE BY THE COMPLAINANT FOR THE NON-FORMAL EDUCATION DEPARTMENT IN COLLABORATION WITH UNICEF AND NEW PORT UNIVERSITY, KARACHI.**

THE COMPLAINT

Mr. Jawaz Ali, filed an online complaint on 09.02.2023 and stated therein that he worked for UNICEF Funded Activity in collaboration with the Non-Formal Education Department, Government of Sindh. He added that he was assigned the work to complete a layout of 09 subjects and 31 Books (Sindhi & Urdu Version) with the budget of Rs.60 Million, which was agreed to be paid in four installments. He completed three quarters of work assigned to him, but he received only Rs.25 Million. He also alleged that dues of other assigned works i.e. Sindhi Language Composing and Workshops expenses were not paid to him. He complained that despite approaching the concerned authorities for payment of his dues, no response was given to him.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date) subject to submission of copy of CNIC, Affidavit on Form-A and after condoning the delay.

3. The matter was taken up with the Agency for report/ comments. In response, the Deputy Director, School Education & Literacy Department & Non-Formal Education Sindh, Karachi vide letter dated 26.05.2023 informed that as per available record no work order was issued to complainant. Besides that, the complainant had not produced any legal documents/ proofs in support of his claim. He requested to direct the complainant to produce any documentary evidence in order to process his case.

4. The report of the Agency was sent to the complainant vide letter dated 31.05.2023 for rejoinder. Later on an application dated 16.10.2024 was received from the complainant requesting for withdrawal of his complaint.

FINDINGS.

5. Since the complainant has requested for withdrawal of his complaint, no further action is required by this Institution.

DECISION

6. In view of the above, the complaint stands disposed of as withdrawn and consigned to record.

“Given under my hand and seal of office”



- Sd \-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 29th November, 2024.