



DECISION

Complaint No. : POS/55/2024

Name and address of the complainant : Mr. Ali Nawaz Lund,
R/O Shano Shahabad, Taluka and District, Dadu.

Name of the Agency Complained against : Education Department

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah,
Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui,
Advisor-B

Subject : COMPLAINT FILED BY MR. ALI NAWAZ LUND, AGAINST SENIOR HEADMISTRESS, GOVERNMENT GIRLS HIGH SCHOOL KG, DADU FOR NON-PROVISION OF BASIC FACILITIES.

COMPLAINT

Mr. Ali Nawaz Lund, filed a complaint dated 30 September, 2024, stating that her two daughters are studying at Government Girls High School KG, where there are no provision of basic facilities including drinking water and ceiling fans. Headmistress of the school was demanding Rs. 200/- from every student for repair of fans etc. The complainant alleged that she harassed her daughters due to non-payment. He approached the authorities concerned but to no avail. Aggrieved with the non-cooperative attitude of the concerned authorities and in order to redress his grievance, the complainant has requested intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form 'A' and other relevant documents and by condoning the delay.
3. The matter was taken up with authorities concerned vide letter dated 03 October, 2024. In response, District Education Officer, Elementary, Secondary & Higher Secondary Dadu vide his letter dated 10 October, 2024, informed that in order to probe into the matter an Enquiry Committee was constituted, which recorded the statement of the teachers and students and none of them subscribed to the allegations levelled by complainant against the Headmistress about charging of Rs. 200/- and lack of facilities i.e. non availability of drinking water and ceiling fans in the school. The complainant was unable to substantiate the allegations leveled against the Headmistress also did not appear before the Committee and boycotted the enquiry. Committee concluded that complainant Mr. Ali Nawaz Lund who is Office Superintendent of Education Department alongwith Mr. Bhai Khan Alias Muhammad Tahir Lund (Lab Assistant) were found guilty of character assassination and harassment against the school administration on social media. The Committee further concluded that the respondent's actions were in clear violation of the institution's code of conduct and social media policies. Besides, all the teachers and students denied the allegations of the complainant against the Headmistress of charging Rs.200/- per student and poor maintenance of solar fans and drinking water besides lack of other facilities.

4. The report of the agency was sent to the complainant for rejoinder vide letter dated 10 September, 2024. In response, complainant appeared before the Investigation Officer Dadu on 02 January, 2025 and in a written statement informed that he has filed this case in the High Court of Sindh Hyderabad, thus complaint now stands outside the jurisdiction of this Institution, being subjudice.

DECISION.

5. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, being subjudice in a court of law.

Given under my hand and seal of office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated: 7th February, 2025