



## **DECISION**

Complaint No. : POS/RN/98/2025/NWS-95.

Name and address of the complainant : Mr. Ghulam Muhammad s/o Muhammad Chuttal Shaikh, Gul Centre, near Dr. Amjad Bhatti House, Daulat Colony, Taluka Nawabshah, District Shaheed Benazirabad.

Name of the Agency Complained against : Health (PMC) Nawabshah.

Name & Designation of Investigating Officer : Khan Muhammad Zardari, Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS). Advisor-F.

Subject : **NON-PAYMENT OF SALARIES TO SANITARY WORKERS.**

### **THE COMPLAINT:**

Mr. Ghulam Muhammad filed a complaint dated 02.06.2025 wherein he stated that he was an employee of M/s Captain Clearing Services, which was awarded the work at Peoples Medical College Hospital (PMCH), Shaheed Benazirabad but he had not been paid his monthly salaries for the period from March 2025 to May 2025. He further contended that he had repeatedly approached the concerned officials of PMCH/the Procurement Agency to address his grievance but to no avail. Therefore, he solicited intervention of this Institution.

### **PROCEEDINGS:**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving copy of CNIC, Affidavit on Form "A", other relevant documents and by condoning the delay.
3. This office issued a notice to the Medical Superintendent, PMCH Nawabshah on 03.06.2025 for a report. While the report from the Agency was awaited, the complainant appeared before the Investigating Officer, Shaheed Benazirabad on 22.07.2025 and filed written statement of the date that the contractor has cleared his liabilities regarding three months salaries amounting to Rs.90,000/- after intervention of the administration of PMCH, Nawabshah. He expressed his thanks to this Institution for redressal for his grievance.

### **FINDINGS:**

4. On the intervention of this Institution, the Agency has redressed the grievance of the complainant.

### **DECISION:**

5. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed.

*Given under my hand and seal of office*



*Sd/-*

(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz, PAS  
Ombudsman Sindh  
Karachi, dated 17<sup>th</sup> October, 2025