



DECISION

Complaint No. :

POS/5638/KE-374/23

Name and Address
of the Complainant :

Mr. Muhammad Ali, R/o. House No. 04, Road No. 06,
Cattle Colony, Bin Qasim Town, Karachi.

Name of the Agency
Complained against :

Malir Development Authority

Name & Designation of
Investigation Officer :

Syed Farrukh Habib
Director, Regional Office, Karachi (East)

Subject :-

**COMPLAINT REGARDING ALLEGED UNJUST
CHANGE OF RECORD OF COMPLAINANT'S
PLOT NO. R-54, SECTOR 21-B, SHAH LATIF
TOWN.**

THE COMPLAINT

Mr. Muhammad Ali in his complaint dated 24.07.2023 stated that he is owner of plot No. R-54, Sector 21-B, Shah Latif Town, MDA. The original record, he stated, of his plot is available in the head office of MDA, however, when he checked record of his plot from site office at Shah Latif Town, he came to know that record of his plot has been changed allegedly by officials of MDA. He stated that despite efforts, MDA officials failed to respond and correct the record. He therefore, sought intervention of this office in the matter so that record of his plot may be corrected.

PROCEEDINGS

2. After admission of complaint under Section 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), as well as after receiving mandatory Affidavit on Form "A" and other relevant documents, report was called from the Agency. In response the Assistant Director (L/M), Shah Latif Town, MDA vide letter dated 30.10.2023 stated that as per initial record i.e. NIC matching / balloting list, the plot No. R-54, Sector 21-B, Shah Latif Town, Scheme 25-A, was allotted to M. Hanif F/H Musab Khan having NIC No: 521-27-174285, in the year 1979 through computerized balloting by the defunct KDA. But the record file of the plot No. R-54, Sector 21-B, Shah Latif Town, Scheme 25-A, is not available in Land Branch of Shah Latif Town, Scheme 25-A. Instead the existing record i.e. form No. O1 (Stand for Pre- Lease Transfer by Joint Declaration) available in record along with supporting documents, shows that the plot No. R-54, Sector 21-B, Shah Latif Town was transferred through sub attorney i.e. Mst. Tasneem Zaheer to Mr. Mohammad Azeem Siddiqui s/o Moin Ahmed Siddiqui vide Transfer Order No. 268 dated: 26.01.2011. The report of Land Department MDA further stated that comments regarding site position, when obtained from the Executive Engineer, Shah Latif Town, Division, being custodian of land and record at the site, would clarify the position.

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3. Whereupon, report was called from the Executive Engineer, Shah Latif Town Division, MDA who vide letter dated 12.12.2023 stated that as per Engineering Department's record the acknowledgement of physical possession had been issued firstly to Mr. Muhammad Hanif on 10.08.1986. Later on, it was cancelled by the Land Department, MDA vide letter No. 560 dated 11.03.2010 and then issued in favour of Mr. Ghulam Sarwar on 11.01.2011. The report informed that physically at site, a house stands constructed.

4. The matter was again taken up with Land Department MDA, whereupon the Assistant Director (L/M), Shah Latif Town, MDA vide letter dated 15.04.2024 informed that the matter regarding the subject plot had been placed before the Director General, MDA, for appropriate orders. However, in the meantime opponent party filed a Civil Suit No. 138/2024 regarding the subject plot, which was now pending in the court of Senior Civil Judge, Malir, Karachi.

5. The complainant in his rejoinder dated 01.07.2024 contested such report of MDA as false, alleging that his opponent had filed such Civil Suit before the court with malafide intentions to delay the proceedings on the case under investigation before the Ombudsman office.

6. The complainant appeared before the Investigating Officer on 02.10.2024 and furnished copy of order dated 19.04.2024 passed in Civil Suit No. 138 of 2024, by the Senior Civil Judge-III, Malir Karachi, whereby the plaint was rejected by the court.

7. The matter was again taken up with the Agency, by furnishing copy of court order. Hearing was fixed on 03.03.2025 when Mr. M Farooq Bugti, Director Land, MDA appeared and informed that hurdles in processing of complainant's case have been removed and whenever complainant visit the office of DLM he would receive his corrected ownership documents. Accordingly, the complainant was advised to visit Agency's office.

8. Later, the complainant vide letter dated 28.04.2025 stated that his grievance has been resolved after constant intervention of this office. He extended gratitude to this office.

FINDING

9. As a result of constant pursuance and intervention, complainant's grievance has been resolved.

CONCLUSION

10. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of the office

Sd/-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 04-06-, 2025

