



DECISION

Complaint No. : PGS/4810/2024/SGR-177

Name and address of the complainant : Mr. Muhammad Bux,
R/o. Bangalow No. 01, Pakistan Factory, Tando Adam,
District Sanghar.

Name of the Agency Complained against : Revenue Department

Name & Designation of Investigating Officer : Ghulam Shabir Memon,
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi
Advisor-S

Subject : COMPLAINT AGAINST ASSISTANT COMMISSIONER, TANDO ADAM FOR ALLEGEDLY DELAYING REGISTRATION OF LAND OF THE COMPLAINANT.

THE COMPLAINT:

Mr. Muhammad Bux lodged a complaint dated 16.10.2025 against the Revenue Department, District Sanghar, alleging undue delay by the Assistant Commissioner of Tando Adam in processing the registration of his land. Despite approaching the Revenue authorities Sanghar, to seek redressal, his grievance remained unresolved. Aggrieved by that, he solicited the intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents.

3. This office issued notice dated 04.11.2024 to the complainant, Mr. Mohammad Bux, directing him to submit an Affidavit on Form 'A', which was subsequently followed by three separate reminders to ensure compliance. Meanwhile, the complainant appeared in person on 26-05-2025 and voluntarily submitted that his grievance had been effectively redressed and resolved by the concerned Agency. He further stated that he no longer wished to pursue the matter or seek any further relief. Accordingly, he requested that his case to be formally closed and treated as settled.

FINDINGS:

5. During hearing of the case, the complainant has withdrawn the allegations leveled by him in his complaint against the Agency. He has also withdrawn his case as redressed.

DECISION:

6. In view of the above, in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), the complaint is disposed of as redressed.

Given under my hand and seal of the office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz; PAS
Ombudsman Sindh,
Karachi, dated 3rd July, 2025