



DECISION

Complaint No. : POS/9038/2023/NFZ/109/NWS-32.

Name and address of the complainant : Mr. Waqar Ali Kalhoro s/o Muhammad Ayoob, P.O. Dali, Taluka Bhiria, District Naushahro Feroze.

Name of the Agency Complained against : Irrigation Department.

Name & Designation of Investigating Officer : Khan Muhammad Zardari, Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS). Advisor-F.

Subject : **COMPLAINT AGAINST ALLEGED DELINQUENCY OF THE OFFICIALS OF IRRIGATION DEPARTMENT.**

THE COMPLAINT:

Mr. Waqar Ali Kalhoro filed a complaint dated 04.11.2023 wherein he stated that banks (bunds) of Dali Minor had become weak and consequently his crops came underwater due to negligence of Irrigation Authorities. He privately rented the Crane/excavator for Rs.100,000/- for reinforcing the banks of Bunds. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date) subject to submission of copy of CNIC, Affidavit on Form "A" and other relevant documents and by condoning delay.
3. This office issued notice to the Executive Engineer, Rohri Division Moro dated 04.12.2023 for report. In response, he appeared on 27.06.2024 and submitted report dated 26.06.2024 that complainant's agricultural land is not located within the command area of his jurisdiction. The de-silting of the Dali Minor was carried out before 2023-24 season for the structural protection of the Canal. He denied the allegations, stating that complainant had never approached him for reporting any damage to the banks of Dali Minor.

4. A copy of Agency's Report was sent to the complainant for filing rejoinder if any, vide letter dated 11.07.2024 followed by multiple reminders but complainant did not appear before the Investigation Officer, Shaheed Benazirabad nor filed any rejoinder. He was also not available on the given phone number.

FINDINGS:

5. The complainant has shown no interest in pursuing the case. Therefore, no further action is required at this stage.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), the complaint is disposed of on account of non-prosecution.

Given under my hand and seal of office



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated 31st December, 2024