



## DECISION

Complaint No. : POS/CH/919/2023/HYD/74

Name and address of the complainant : Mr. Zubair Ali  
R/o U.C Shahpur @ Arif Khatian, Allah Dino Sand,  
District Matiari.

Name of the Agency Complained against : District Education Officer (ES&HS) Matiari.

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,  
Regional Office, Hyderabad.

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST DISTRICT EDUCATION OFFICER  
(ES&HS) ALLEGING SHORTAGE OF TEACHERS AT  
GBHSS ALLAH DINO SAND (SEMIS NO 423020450) AFTER  
MERGER OF GBPS HAMEER SOLANGI

### Complaint

Mr. Zubair Ali filed an online complaint dated 30.01.2023 wherein he stated that Govt. Boys Primary School, Hameer Solangi has been merged with Government Boys Higher Secondary School (GBHSS) Allah Dino Sand but the required number of teachers have not been posted there. He approached the DEO (ES&HS), Matiari for posting of fresh recruited teachers and provision of basic facilities at the school but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued a notice dated 22.02.2023 to the District Education Officer (Primary) & (Elem: Sec: & Higher Sec) Matiari for report, who in response informed vide letter dated 27.02.2023 that the recruitment process of Primary School Teachers under Phase-III is in process and required number of teachers will soon be posted at the school.
4. Lastly, the District Education Officer (ES&HS), Matiari appeared before Investigating Officer, Hyderabad on 10.09.2024 and informed that one teacher, named Mr. Usama Chand has been posted at the school. He enclosed the statement of the Head Master as an evidence.
5. The complainant vide written statement dated 30.10.2024 confirmed the redressal of his grievance. He extended gratitude to this Institution on redressal of his grievance.

### Findings

6. On the intervention of this Institution, grievance of the complainant has been resolved by the Agency.

### Decision

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



Sd /-  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz, PAS  
Ombudsman Sindh

Karachi dated 4th June, 2025