



## **DECISION**

Complaint No. : POS/ROK-182/(Khp)/2024

Name and address of the complainant : Mr. Jafar Hussain, S/o Ali Murad,  
R/o Basti Ali Murad Gabol, Ali Mardan,  
P.O Ahmedpur Lama, Tehsil Sadiqabad,  
District Rahimyarkhan.

Name of the Agency Complained against : Shah Abdul Latif University Khairpur

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**  
Consultant / Incharge,  
Regional Office Khairpur

Vetted by :

Subject : **Mr. Muhammad Misbah Tunio, Advisor-J**  
**DELAY IN ISSUANCE OF M.A (URDU) DEGREE BY**  
**SHAH ABDUL LATIF UNIVERSITY KHAIRPUR.**

### **COMPLAINT**

Mr. Jafar Hussain R/o Moza Ali Mardan, Tehsil Sadiqabad, District Rahimyarkhan, Punjab filed a complaint on 23-09-2024 alleging delay in issuance of his M.A (Urdu) Degree by Shah Abdul Latif University Khairpur. He alledged that he deposited fee on 20-05-2024 but despite passage of four months, the university authorities did not issue Degree to him. He, therefore, solicited intervention of this Institution.

### **PROCEEDINGS**

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it, subject to submission of Affidavit on Form "A".

03. After completion of codal formalities, the matter was taken up with Controller of Examination, Shah Abdul Latif University Khairpur on 27-09-2024 for comments. In response, the Controller of Examination reported on 14-11-2024 that complainant had received the Degree on 06-11-2024. He also submitted copy of receipt.

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04. On receipt of Agency's report, the complainant was contacted on given cell number 0306-1192932 who confirmed to have received the Degree, The complainant, while expressing his gratitude to this Institution for providing prompt relief, requested to close the case.

### **FINDINGS**

05. The complainant's grievance stands redressed on the intervention of this Institution.

### **DECISION**

06. The complaint is, therefore, disposed of as redressed and consigned to record.

"Given under my hand and seal of office"



**Sd/-**

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz.PAS

Ombudsman, Sindh

Karachi, dated 20<sup>th</sup> December, 2024