



## **DECISION**

**Complaint No.** : POS/6722/2023/HYD/396

**Name and address of the complainant** : Mr. Muhammad Fakhir S/o. Abdul Sattar Buriro,  
Bungalow No. B/276, Sindh University Cooperative Society,  
Phase No.02, Jamshoro.

**Name of the Agency Complained against** : School Education & Literacy Department

**Name & Designation of Investigating Officer** : Mr. Masood Ishrat, Registrar

**Vetted by** :

**Subject** : **ALLEGED DELAY IN APPOINTMENT OF THE  
COMPLAINANT AS ASSISTANT OR JEST AGAINST  
QUOTA OF DIFFERENTLY ABLED PERSONS  
DESPITE ORDERS DATED 03.10.2022 OF SECRETARY  
SCHOOL EDUCATION & LITERACY DEPARTMENT.**

## **COMPLAINT**

Mr. Muhammad Fakhir S/o. Abdul Sattar Buriro filed complaint dated 15.08.2023 stating that he is partially blind and passed test conducted by IBA for the post of Junior Elementary School Teacher (JEST) with 33 marks. He added that the then District Education Officer (DEO) Secondary, Dadu raised unjust objection about his eligibility for the post on the ground that individuals having disability viz blind, dumb or deaf are not eligible for the post of PST/JEST and solicited guidance from the administrative department. In response, it has been advised by the then Secretary, School Education & Literacy Department, vide letter dated 3.10.2022 to offer him the post of Assistant (BPS-14) in place of JEST (BPS-14). He alleged that District Selection Committee (DSC) again raised objection citing the disability policy and all his efforts to get appointment order proved to be a futile exercise. Hence, he approached this Institution to intervene.

## **PROCEEDINGS**

2. The complaint was admitted u/s 10 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning delay and assigned to Regional Director, Provincial Ombudsman's Regional Office, Hyderabad for investigation who took up the matter with the Agency for report. However, subsequently on my directives the matter was further investigated at Headquarter.

3. After constant follow up and series of hearings, the Agency submitted copy of appointment order of the complainant as PST (BPS-14) dated 4.11.2024, with posting at Government Boys Primary School, Main Khairpur Nathan Shah.



4. The complainant vide his application dated Nil (received through WhatsApp) confirmed redressal of his grievance after intervention of this Institution and expressed his thankfulness.

#### FINDINGS

5. I have examined the case/documents on record. The complainant alleged about non-issuance of appointment order though he had passed the test conducted by IBA Sukkur for the posts of PST/JESTs due to objections raised by the then DEO, Secondary Dadu and District Selection Committee in the light of disability policy. The complainant emphasized that it was not applicable in his case as he is partially blind and deserves to be appointed in view of advice of the administrative department.

6. It is matter of satisfaction that after constant follow up by this Institution, the complainant received the appointment order dated 4.11.2024 for the post of PST (BPS-14) against quota of differently-abled persons and expressed his thankfulness for providing assistance in the matter.

#### DECISION

7. In view of the above and in exercise of powers vested in me u/s. 11 of Establishment of the office of Ombudsman for the Province of Sindh, Act, 1991 (amended up to date), I hereby dispose of the complaint as fully redressed and consign the same to record.

8. This also disposes of another complaint of the said complainant on the same, subject, registered vide No.POS/9422/23/Hyd/580.

Given under my hand and seal of office.



- Sd \-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz: PAS

Ombudsman, Sindh

Karachi, dated the 27<sup>th</sup> November, 2024