



DECISION

Complaint No. : POS/4413/2024/ KM/KW
POS/3857/2024/KM/KW
Name and address of the complainant : Mr. Salman Sheikh, Representative of Human Rights Protection Committee, Tahir Plaza, near City Court, Karachi.
Name of the Agency Complained against : Municipal Commissioner, TMC Orangi Town, Karachi.
Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri, Director, Regional Office, Keamari (west).
Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N
Subject : **COMPLAINT AGAINST TMC ORANGI TOWN ALLEGING INORDINATE DELAY IN REPAIR OF DAMAGED ROAD NEAR THE AREA OF AQSA MOSQUE, ORANGI TOWN.**

COMPLAINT

Mr. Salman Shaikh filed a complaint dated 24.09.2024 wherein he stated that the roads in the jurisdiction of Town Municipal Corporation, Orangi Town have not been repaired since long specially the area of Sector 16, behind Aqsa Mosque, Orangi Town. He approached the concerned agency for repair of roads and removing garbage etc but to no avail. Aggrieved by that, he solicited the intervention of the office of the Ombudsman Sindh.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory affidavit on Form "A", other relevant documents and by condoning the delay.
3. This office issued a notice dated 24.03.2025 to the Municipal Commissioner, TMC, Orangi Town Karachi for report, followed by reminders. The complainant vide his written letter dated 20.05.2025 informed that their grievance has been redressed and requested to close further proceedings on his complaint.

FINDINGS

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

5. In view of the above I, in exercise of the powers vested in me under section-11 of the Establishment of the office of Ombudsman of the province of Sindh, Act 1991, the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz: PAS
Ombudsman, Sindh

Karachi, dated **3rd** July, 2025