



## **DECISION**

Complaint No. : POS/6285/TTA/42/2022

Name and address of the complainant : Mr. Dawood Shah S/o Gul Muhammad Khan,  
C/o President, Tajir Ittehad Committee, P.O.  
Gharibabad, Taluka Mirpur Sakro, Distt. Thatta

Name of the Agency Complained against : Local Government Department

Name & Designation of Investigating Officer : Dr. Riaz Ahmed Siddiqui  
Regional Director, Thatta

Vetted by : Fasihuddin Khan,  
Advisor 'Z'

Subject : COMPLAINT REGARDING INSANITARY  
CONDITION IN GHARIBABAD, DHABEJI

### **THE COMPLAINT**

Mr. Dawood Shah filed a complaint on 17.10.2022 regarding insanitary condition in Gharibabad Union Council, Dhabeji. He stated that due to malfunctioning of garbage disposal contract, heaps of garbage are lying everywhere in the streets and market of the said locality. Being aggrieved by that he requested for our intervention in the matter.

### **PROCEEDINGS**

The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning the delay subject to submission of a copy of CNIC and Affidavit on Form 'A'. After fulfillment of these mandatory requirement, the matter was taken up with the Administrator as well as the Secretary of U.C. Dhabeji on 08.11.2022. In response, the Secretary, U.C. Dhabeji submitted vide letters dated 28.11.2022 and 08.12.2022 that sweeping in the municipal limits of the said union council was being done regularly alongwith removal of debris and garbage by the concerned workers. He also enclosed the photographs of the area as proof to support his report. The report of the agency was shared with the complainant for rejoinder which was submitted by him on 19.01.2023. He did not agree with the report of the agency and expressing his dissatisfaction on its performance requested the Investigating Officer to visit the area for seeing the actual condition himself.

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3. In order to resolve the issue, it was pursued vigorously and after constant correspondence and several hearings, the agency submitted its report on 22.08.2023, stating that despite insufficient funds, cleanliness of the said locality has been carried out as per directions of the Investigating Officer. Subsequently, the Investigating Officer visited the site on 26.08.2023 and later on 03.09.2023 discussed the issue and met with the local people. Instructions were issued to the Chairman, U.C. Dhabeji and Secretary, U.C. Dhabeji to increase their efforts to clean the whole area daily.

REJOINDER

4. Afterwards on 11.09.2023, the residents of the area submitted a written statement to express their gratitude to this Institution for resolving long standing problem of uncleanliness in U.C. Dhabeji to their satisfaction.

DECISION

5. In view of the above, no further action is called for and the complaint is disposed of as redressed.

Given under my hand and seal of Office,



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
Sitara-e-Imtiaz - PAS  
Ombudsman, Sindh

Karachi, dated

22<sup>nd</sup> January, 2025