



DECISION

Complaint No. : POS/4807/ROK-144/(Khp)/2023

Name and address of the complainant : Mst. Subhan Khatoon Wd/o Hussain Bux Bozdar,
D/o Muhammad Hashim Bozdar,
R/o Village Bozdar Wada, Taluka Mirwah, District Khairpur.

Name of the Agency Complained against : D.A.O Khairpur / School Education

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur.

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **DELAY IN GRANT OF FAMILY PENSION TO THE COMPLAINANT BEING A WIDOW DAUGHTER.**

COMPLAINT

Mst. Subhan Khatoon Wd/o Hussain Bux Bozdar, filed a complaint on 26-06-2023 alleging delay in grant of family pension to her by ADAO Khairpur despite submission of required documents. She claimed that her late father Muhammad Hashim Bozdar served as Head Master in Government Boys High School Bozdar Wada Taluka Thari Mirwah, District Khairpur. She, therefore, solicited intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to submission of an Affidavit on Form "A".

03. The matter was taken up with District Accounts Officer Khairpur on 20-07-2023 for comments / report. Simultaneously, the complainant was advised to submit the mandatory Affidavit on Form "A". While the case proceedings in the matter were underway, complainant's nephew Shafique Ahmed appeared before the Investigating Officer on 05-07-2024 and informed that her Auntie (complainant) was patient of Hepatitis. Hence she was unable to attend proceedings. He submitted an application signed by the complainant stating therein that after intervention of this Institution, the District Accounts Officer Khairpur has started monthly family pension to her. Therefore, she requested to close the case.

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FINDINGS

04. The complainant's grievance has been redressed by District Accounts Officer Khairpur after intervention of this Institution.

DECISION

05. In view of the above, the complaint stands disposed of as redressed and consigned to record.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated 7th March, 2025.

