



DECISION

Complaint No. : POS/4136/2024/NWS-85

Name and address of the complainant : Mr. Muhammad Saleem Arain, Ex-Junior Clerk,
R/o House No. 599, Ghulam Hyder Shah Colony,
Nawabshah, District Shaheed Benazirabad.

Name of the Agency Complained against : Health Department.

Name & Designation of Investigating Officer : Khan Muhammad Zardari,
Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).
Advisor-F.

Subject : **COMPLAINT REGARDING ALLEGED NON-SUPPLY OF COPIES OF PROMOTIONS ORDER OF THE CLERKS BY MEDICAL SUPERINTENDENT.**

THE COMPLAINT:

Mr. Muhammad Saleem Arain filed a complaint dated 09.09.2024 wherein he stated that he had requested the Medical Superintendent, Peoples Medical College, Hospital, Nawabshah, District Shaheed Benazirabad through formal applications to provide promotion orders of the promoted Clerks as required for submission to the Service Tribunal, Karachi but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving of copy of CNIC, Affidavit on Form "A", other relevant documents and by condoning the delay.
3. This office issued notice to the Medical Superintendent, Peoples Medical College, Hospital, Nawabshah, District Shaheed Benazirabad vide letter dated 14.10.2024 for report. In response, he furnished copies of promotions orders of the employees as requested by the complainant vide letter dated 07.01.2025.
4. Copy of Agency's report along-with its enclosures were handed over to the complainant on 07.01.2025. In response complainant filed a written statement of the date wherein he confirmed the receipt of required copies of Promotion Orders. He expressed his thanks to this Institution for the redressal of his grievance.

FINDINGS:

5. On the intervention of this Institution, the grievance of the complainant redressed by the Agency and the instant complaint stands resolved.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed.

Given under my hand and seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 11/11 February, 2025