



## **DECISION**

Complaint No. : POS/6852/ROK-68/(Khp)/2021

Name and address of the complainant : Haji Abdul Ghafoor Sahito, Chairman,  
Bakh Phutti Social Welfare Association,  
Village Soofai Sahito, P.O Deparja,  
Taluka Thari Mirwah, District Khairpur.

Name of the Agency Complained against : U.C Deparja (Local Government)

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**  
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Ghulam Sarwar, Advisor-J**

Subject : **COMPLAINT REGARDING ALLEGED REFUSAL  
TO DEPLOY A SWEEPER AT THE  
COMPLAINANT'S VILLAGE COMPRISING 300  
HOUSES.**

### **COMPLAINT**

Haji Abdul Ghafoor Sahito, Chairman of Bakh Phutti Social Welfare Association, Village Soofai Sahito, Taluka Thari Mirwah, District Khairpur, lodged a complaint on 13-12-2021 alleging lack of sanitation and absence of basic municipal services in his village. He approached the Assistant Commissioner, Thari Mirwah, the Town Officer, Setharja, and Secretary of Union Council Deparja, but no response was received. He, therefore, sought the intervention of this Institution.

### **PROCEEDINGS**

02. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it, subject to submission of original signed complaint, Affidavit on Form "A" and a copy of the CNIC.

03. After completion of codal formalities, the matter was taken up with the Town Officer, Town Committee Setharja, and Secretary, Union Council Deparja, Taluka Thari Mirwah, on 21-01-2022. The Agency failed to submit a report, despite various reminders and scheduled hearings.

04. On 29-01-2025, the Investigating Officer contacted the Chairman, Union Council Deparja, Mr. Allah Dino, and the complainant Mr. Abdul Ghafoor Sahito who confirmed that the grievance of the complainant had been redressed.

05. On 07-04-2025, the complainant, presently Councilor of Union Council Deparja, appeared before the Investigating Officer and confirmed in writing that a sweeper on daily wages had been engaged and was satisfactorily performing duties across all villages of the Union Council on a rotational basis.

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06. The Investigating Officer visited Village Soofai Sahito, Taluka Thari Mirwah on 08-05-2025. During the visit, he met with the complainant and other villagers, all of whom expressed satisfaction with the current sanitation arrangements.

#### **FINDINGS**

07. The grievance of the complainant has been resolved following the intervention of this Institution.

#### **DECISION**

08. In light of the foregoing, the complaint is **disposed of as redressed** and is **consigned to record**.

“Given under my hand and seal of office”

Sd /-

( MUHAMMAD SOHAIL RAJPUT )

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated 3rd June, 2025

