



DECISION

Complaint No. : POS/8413/2023/SGR-98
POS/8746/2023/SGR-104

Name and address of the complainant : Mr. Mohammad Azeem & Others
Taluka Sinjhor, District Sanghar

Name of the Agency Complained against : Irrigation Department, Sanghar,

Name & Designation of Investigating Officer : Ghulam Shabir Memon,
Regional Director, Sanghar
Syed Hashim Raza Zaidi
Advisor-S

Vetted by :

Subject : **REQUEST FOR DE-SILTING OF SIM NALLAH SIBD AND S161 AND REPAIR OF TUBE WELL NS56.**

THE COMPLAINT:

Mr. Mohammad Azeem & Others, filed a complaint dated 18-10-2023 against Irrigation department. Therein he requested for de-silting of Sim Nallah SIBD and S161 and repair of Tube Well NS56. He approached the concerned agency for redressal of his grievance, but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date) after receiving mandatory Affidavit on Form "A".

3. This office issued a notice to the Executive Engineer, Drainage Division, Jumrao, Sanghar vide letter dated 15.11.2023 requesting a detailed report on the subject matter. In compliance, the Assistant Executive Engineer, Drainage Sub-Division No. III (Central), submitted a report dated 29.11.2023, wherein it was conveyed that the SIBD and S161 drains had been duly de-weeded and desalted during the year 2022. These drains are currently operating efficiently and are effectively discharging rainwater and seepage from their designated catchment areas. Additionally, earthwork along the SIBD drain is presently underway to reinforce and rehabilitate structurally weak sections through appropriate filling measures.

4. Meanwhile, during the hearing, the complainant personally appeared on 30.10.2024 and submitted a written statement of the same date. In his statement, he fully endorsed the contents of the agency's report and affirmed that his grievance concerning the issue of desilting had been satisfactorily addressed. The complainant further conveyed his sincere appreciation to this Institution for the prompt and effective redressal of his concerns. He formally requested the closure of the case.

FINDINGS:

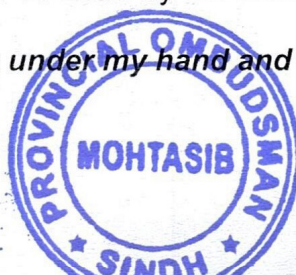
5. On the intervention of this Institution, the agency has redressed the grievance of the complainant.

DECISION:

6. In view of the above, the complaint is stand disposed of as redressed.

7. This also disposes of another identical complaint bearing No. POS/8746/2023/SGR-104 filed by Mr. Muhammad Azeem Brohi & Other as redressed.

Given under my hand and seal of the office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz; PAS
Ombudsman Sindh,
Karachi, dated 30th May, 2025