



DECISION

Complaint No. : POS/6786/ROK-199/(Khp)/2023

Name and address of the complainant : Mr. Ghulam Hussain S/o Ghous Bux Noonari,
C/o Anwar Hotel Waro, Police Training Centre, Khairpur.

Name of the Agency Complained against : Shah Abdul Latif University Khairpur.

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : Mr. Muhammad Misbah Tunio, Advisor-J

Subject : **DELAY IN RESTORATION OF COMMUTED PORTION OF PENSION OF THE COMPLAINANT WHO REACHED THE AGE OF 84 YEARS.**

COMPLAINT

Mr. Ghulam Hussain, a retired employee of Shah Abdul Latif University Khairpur, filed a complaint on 30-08-2023 alleging that despite reaching the age of 84 years, the Director of Finance Shah Abdul Latif University Khairpur had not restored his commuted portion of pension. He, therefore, sought the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended to date), by condoning the delay in filing it and subject to the submission of relevant documents and an Affidavit on Form "A".

03. After completing the required formalities, the matter was referred to the Director of Finance, Shah Abdul Latif University Khairpur, on 20-09-2023 for comments. In response, the Director of Finance, Shah Abdul Latif University Khairpur, reported on 14-11-2023 that the restoration of the commuted portion of the pension had not yet been approved by the Syndicate, and all such cases were pending. The report further indicated that the university was facing a severe financial crisis and had not been able to pay routine retirement benefits to retired employees for the past three years. Additionally, the university was facing several cases pending before High Court related to retired employees. However, a 35% increase in the complainant's monthly pension had already been granted from January 2019. Once the Syndicate approved the complainant's case, any arrears, if applicable, would be paid to him on an urgent basis.

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04. The Agency's report was shared with the complainant on 17-11-2023 for a rejoinder. However, no response has been received from the complainant to date, despite reminders.

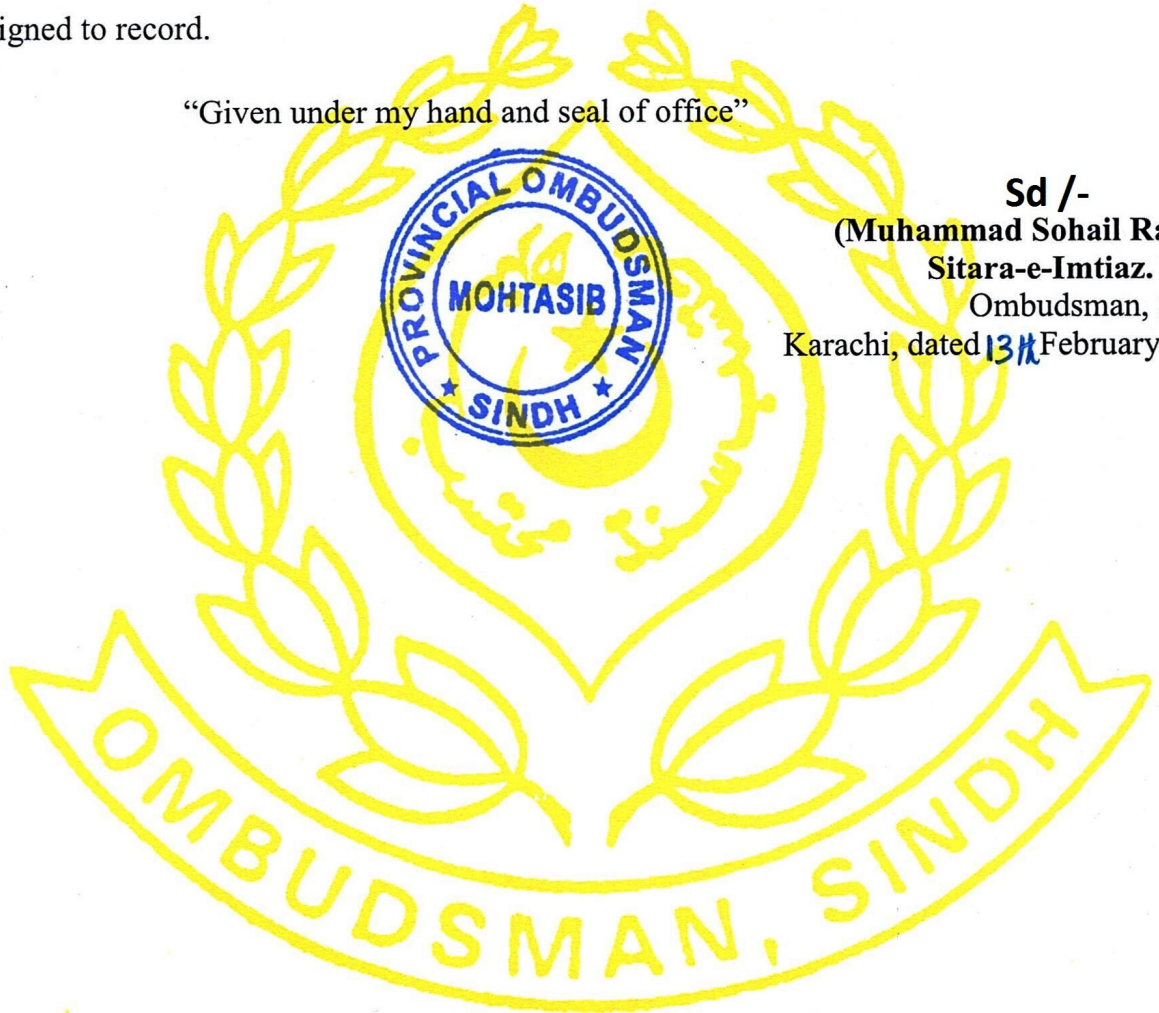
FINDINGS

05. Based on the above proceedings, it appears that the complainant has lost interest in pursuing his complaint.

DECISION

06. In light of the foregoing, the complaint is hereby disposed of due to non-prosecution and consigned to record.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 13th February, 2025