



DECISION

Complaint No. : POS/7823/SKK-143/2023

Name and address of the complainant : Mr. Abdul Ghafoor Gabol,
R/o. Village Darya Khan Gabol, P.O Jarwar,
Sher Ali Gabol, Taluka Mirpur Mathelo, District Ghotki.

Name of the Agency Complained against : Municipal Commissioner,
Municipal Corporation, Sukkur

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Dhoon,
Director, Regional Office, Sukkur

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **INACTION ON THE APPLICATION MADE FOR
REMOVAL OF OBSTRUCTIONS AND
STAGNANT SEWAGE WATER FROM RAOD
NEAR BOARD OFFICE, SUKKUR.**

COMPLAINT

Mr. Abdul Ghafoor Gabol and others, filed a complaint on 29.09.2023 regarding inaction on the application made for removal of obstructions and stagnant sewage water from road near Board Office, Sukkur. He, therefore, solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents. The matter was taken up with the Municipal Commissioner, Municipal Corporation, Sukkur vide this office letter dated: 30.10.2023 followed by reminder dated: 23.11.2023. In response, Anti-Encroachment Officer, Sukkur Municipal Corporation submitted his report dated: 21.12.2023 informing that he visited the site and found some obstructions in the passage which was causing problems for residents. In this regard, encroacher has been served notices for removing the same and as a result the encroacher and the Chairman of Union Committee have assured to resolve the matter shortly.
3. Later-on, the progress report was called from the agency. In response, the Office Superintendent, TMC Jeay Shah submitted his report dated: 31.10.2024 informing that with coordination of area supervisor the grievance of the complainants have been redressed.
4. The Municipal Commissioner also submitted his report dated: 08.01.2025 informing that the illegal encroachments and stagnant sewage water have been removed.

5. Later-on, the main complainant appeared before the Investigating Officer on 23.01.2025 and informed that their grievance has been redressed and submitted application for closing the case.

FINDINGS

6. According to the report of the agency, the grievance of the complainants regarding removal of stagnant sewage water and encroachment has been redressed. The main complainant also confirmed vide his application dated: 23.01.2025. Hence, no further action is required.

DECISION

7. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated: 21st February, 2025