



DECISION

Complaint No. : POS/7474/2023/KC

Name and address of the complainant : Mr. Fazal Mehmood,
R/o. House No. 112, Sector 11-J,
New Karachi.

Name of the Agency Complained against : College Education Department

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Qidwai,
Director, Regional Office, Karachi (Central)

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject :

INACTION BY THE COLLEGE EDUCATION DEPARTMENT, KARACHI REGION ON COMPLAINANT'S REQUEST FOR ADMISSION OF HIS SON IN THE COLLEGE SITUATED NEAR HIS RESIDENCE.

COMPLAINT

Mr. Fazal Mehmood, filed an online complaint on 15.09.2023 and stated that his son Muhammad Soban has been given admission in 1st year, HSC at Govt. Degree Boys & Girls College, Memon Goth, Malir, Karachi which is too far away from his residence situated in Sector 11-J, New Karachi. He approached the Director College Education Karachi Region for admission of his son in the college which should be nearer to his residence but no action was taken thereon. He therefore, solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date) by condoning the delay and subject to the submission of signed complaint addressed to the Hon'ble Ombudsman Sindh. After doing the needful by the complainant, the complaint was referred to the agency. During the hearing held on 05.12.2023, the Assistant Director Colleges, Regional Directorate, Karachi stated that certain supporting documents of complainant's son are required to further process the matter, for which he is being informed. During another hearing on 30.01.2024, the representative of the agency informed that the complainant has submitted the required documents and he assured for the admission of complainant's son in a college near his house.

3. Later-on, the complainant vide his letter dated: 29.10.2024 informed that his son has got the admission in Govt. Degree Boys College, Sector 5-L, New Karachi which is situated near his house and therefore, requested to close the case.

FINDINGS

4. Due to intervention of this Institution, the complainant's son has got admission in Govt. Degree Boys College, New Karachi which is near his house as confirmed by him vide letter dated: 29.10.2024. Hence, no further action is required by this Institution.

DECISION

5. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.



-Sd \-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 27th November, 2024