



DECISION

Complaint No. : POS/682/RL-67(LKA)2025

Name and address of the complainant : Mr. Azizullah R/o Soomra Mohjallah Warah, District Kamber Shahdadt Kot.

Name of the Agency Complained against : District Education Officer (ES&HS) Kamber Shahdadt Kot

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana

Vetted by : Mr. Muhammad Naseer Jamali, Learned Advisor-N.

Subject : **COMPLAINT AGAINST DISTRICT EDUCATION OFFICER (ES&HS) KAMBER SHAHDADKOT ALLEGING INORDINATE DELAY IN CHANGE OF BIOMETRIC ATTENDANCE OF THE COMPLAINANT.**

COMPLAINT

Mr. Azizullah filed an online complaint dated: 18.01.2025 wherein he stated that he was working as Primary School Teacher at GBPS Hashim Chutto and subsequently appointed as Junior Elementary School Teacher (JEST) and posted at GBHSS Warah town. He approached the agency for change of biometric attendance at new assignment but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), subject to submission of mandatory Affidavit on Form "A" and by condoning the delay.
3. This office issued a notice dated: 06.03.2025 to the District Education Officer (ES&HS) Kamber Shahdadikot Shahdadt Kot for report, who in response informed vide letter dated: 27.03.2025 that the biometric attendance of the complainant has already been changed at Government Boys Higher Secondary School, Warah. He enclosed the copy of official change of biometric as an evidence.
4. The complainant filed his written statement dated: 02.06.2025 wherein he confirmed the change of biometric attendance at GBHSS Warah and requested to close further proceedings on his complaint.

FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of Office of the Ombudsman for the province of Sindh Act 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd/-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 30th June 2025