



DECISION

Complaint No. : POS/1776/ROJ-58(JBD)/2024

Name and address of the complainant : Mr. Zameer Ahmed, r/o Village Mubarakpur, Sayed Mohalla, Taluka Thul District Jacobabad.

Name of the Agency Complained against : Local Government Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT ABOUT NOT ATTENDING TO CLEANLINESS OF THE AREA AND NOT INSTALLING STREET LIGHTS.

Complaint:

Mr. Zameer Ahmed filed his online complaint dated 3.2.2024 against the Secretary, Union Council Mubarakpur of Taluka Thul, as the area where he resides is deprived of sanitation. He further complains that street lights are also not being installed. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the agency for comments. In response, the Secretary, Union Council Mubarakpur Taluka Thul vide his office letter dated 27.1.2025 reported that a proper system of sanitation exists in almost every village of U.C. Mubarakpur, through which removal of garbage, etc. is carried out regularly. He also stated that street lights have also been installed in all villages.

3. The report of the agency dated 27.1.2025 was communicated to the complainant for his rejoinder vide this office letter dated 29.1.2025, but there was no response, nor he is attending to phone calls.

Findings:

4. The report of the Agency clearly shows that the grievance of the complainant has been redressed and after redressal of his grievance, he is not interested to pursue the matter.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 7th May, 2025