



DECISION

Complaint No. : POS/41/2024/KM/KW

Name and address of the complainant : Mr. Ali Asghar R/o. House No. 156, Street No. 04, Baldia Town, Karachi.

Name of the Agency Complained against : District Health Officer (DHO), Karachi West.

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri, Director, Regional Office, Keamari /West

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N.

Subject :

COMPLAINT AGAINST DISTRICT HEALTH OFFICER, KARACHI WEST ALLEGING TERMINATION OF DAILY WAGES ENGAGEMENT OF THE COMPLAINANT.

COMPLAINT

Mr. Ali Asghar filed a complaint dated. 14.10.2024 wherein he stated that he was engaged as "Nursing Students" @ Rs.600/- per day vide order dated 08.10.2021 by the DHO Karachi West. He has been terminated by the DHO West Karachi as he was absent during physical verification of staff conducted by the staff of Director General Health Services Sindh. He approached the authorities for re-verification but to no avail. Aggrieved by that, he solicited the intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory affidavit on Form-A, other relevant documents and by condoning the delay.

3. This office issued a notice dated 22.10.2024 to the Director General, Health Services Sindh, Hyderabad for report, who in response informed vide letter dated 04.02.2025 that physical verification report was submitted by the DHO West Karachi wherein the complainant was found absent. The office of Director General Health Services Sindh had also conducted physical verification of staff on 23.09.2024 at vaccination centers but the complainant was again found absent.

4. The report of the agency was sent to the complainant for rejoinder vide letter dated 06.02.2025, who in response informed vide letter dated 21.02.2025 that he is performing duty in the office of DHO Karachi West on regular basis and his grievance has been redressed by the agency vide order dated 27.11.2024.

FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

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DECISION

6. In view of the above, and in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated; ~~20th~~ March, 2025

