



## **DECISION**

**Complaint No.** : POS/86/2024

**Name and address of the complainant** : Mr. Mohammad Ilyas Bhutto,  
R/o Bhutto Muhallah, Sehwan Sharif,  
Taluka Sehwan Sharif, District Jamshoro.

**Name of the Agency Complained against** : PHED

**Name & Designation of Investigating Officer** : Mr. Imdad Ali Shah,  
Regional Director, Dadu

**Vetted by** : Mr. Rafiuzzaman Siddiqui,  
Advisor-B

**Subject** : **DELAY IN CONSTRUCTION OF DRAINAGE SYSTEM OF MOSQUE STREET BHUTTO MUHALLAH SEHWAN.**

### **THE COMPLAINT**

Mr. Mohammad Ilyas Bhutto, filed this complaint dated 16 December, 2024, against the Public Health Engineering Department Sehwan, wherein he stated that government has completed the laying of drainage system in the area but has not carried out the construction of drainage system of residential area of Mosque Street Bhutto Muhallah, causing serious difficulties for the residents of the area. The complainant approached the authorities concerned but all his requests went in vain. Being aggrieved, he sought intervention of Ombudsman Sindh in the matter.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents.
3. The matter was taken up with the Agency vide this office's letter dated. 20 December, 2024. In response, Assistant Executive Engineer, Public Health Engineering Department, Sehwan Sharif appeared before the Investigation Officer, Dadu on 14 January, 2025 and sought time for redressal of complainant's grievance.
4. Subsequently on 11 February 2025 complainant appeared before the Investigation Officer, Dadu and filled a written statement stating that upon intervention of Ombudsman Institution the agency has completed the construction of the drainage system of his residential area. While, appreciating the efforts of the Ombudsman's Office for redressal of his grievances he requested for closure of his case.

### **FINDINGS**

5. Perusal of the record revealed that Agency was delaying in completion the left-over work of drainage system in Mosque Street Bhutto Muhallah Sehwan. However, upon intervention of this institution, the grievance of the complainant has been resolved.

### **DECISION**

6. In view of the above, and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

*Given under my hand and seal of office.*



**Sd /-**

(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz : PAS  
Ombudsman, Sindh  
Karachi, dated: 14<sup>th</sup> April, 2025