



## **DECISION**

Complaint No. : POS/4956/2023/KM/KW

Name and address of the complainant : Mr. Ghulam Mujtaba, House No.1725/5242, Madina Colony, Sector 4-A, Saeedabad, Baldia Town, Karachi.

Name of the Agency Complained against : (i) Deputy Commissioner. Khairpur Mirs.  
(ii) Deputy Commissioner, Keamari Karachi.

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri,  
Director, Regional Office, Keamari (west).

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT REGARDING NON-ISSUANCE OF DOMICILE CERTIFICATE TO MS. MAH NOOR MUJTABA, DAUGHTER OF THE COMPLAINANT.**

### **COMPLAINT**

Mr. Ghulam Mujtaba filed a complaint dt: 05.07.2023 wherein he stated that he originally belongs to Taluka Thari Mirwah, District Khairpur Mirs. He was employed in Pakistan Navy in the year 2003 and since then he is residing in Karachi. He possesses Domicile Certificate dated 01.02.2002 issued from District Khairpur. His children were born in Karachi and enrolled at different Institutions for getting education. He applied for getting Domicile Certificate of his daughter, Mah Noor Mujtaba from District Keamari or District Khairpur Mirs but the same has been refused by the respective offices. Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory affidavit on Form 'A' copy of CNIC and by condoning the delay.
3. This office issued a notice dated 31.10.2023 to the Deputy Commissioner, Khairpur Mirs for report, followed by reminders. In response, the Assistant Commissioner, Thari Mirwah informed vide letter dated 12.03.2024 that the complainant has submitted a bogus birth certificate of his daughter, Mah Noor Mujtaba for issuing Domicile certificate.
4. The complainant has been heard on 07.08.2025. He produced photocopies of his domicile certificate and that of his late father, Abdul Ghani, issued on 01.02.2002 and 30.11.1969 respectively by Deputy Commissioner, Khairpur. He informed that he is employed in Pakistan Navy since 2003 and married in Karachi in 2005. Since then, he is residing at House No. 02, Madina Colony, Baldia Town, Taluka and District Keamari. He submitted a copy of B- Form issued by NADRA vide dated 02.10.2017 wherein the birth place of his children is shown as District Karachi West. He produced a copy of Marks Certificate of Matric examination of his daughter, Mah Noor Mujtaba issued by Board of Secondary Education Karachi as a regular student of Hawks Inn Secondary School, Saeedabad, Baldia Town. He, further informed that his daughter has passed Intermediate from Govt. Girls College, Saeedabad, Karachi. He approached the office of Deputy Commissioner, Keamari for issuing Domicile certificate of his daughter, Mah Noor Mujtaba but he was advised to approach after 03 years.



**FINDINGS**

5. The complainant Ghulam Mujtaba has provided documentary evidence that he is permanently settled in Karachi since 2003 and his children <sup>were</sup> are born and getting education in Karachi. He submitted a copy of B-Form issued by NADRA in 2017 and Matric Certificate of his daughter, Mah Noor Mujtaba.

**DECISION**

6. In view of the above, and in the exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), I, hereby direct the Deputy Commissioner, Keamari to issue Domicile Certificate of Miss Mah Noor Mujtaba (daughter of the complainant) on the basis of documentary evidence of B-Form and school education certificate subject to fulfilment of procedural formalities under intimation to this office within 30 days hereof.

*Given under my hand and seal of the office*



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz. PAS**  
Ombudsman, Sindh

Karachi, dated **18~~th~~** August, 2025

