



## **DECISION**

Complaint No. : POS/8578/23/NFZ-104

Name and address of the complainant : Mr. Muhammad Ali Solangi,  
R/o Village Molhan Via Tharushah,  
Taluka Bhiria, District Naushaharo'Feroze

Name of the Agency Complained against : District Accounts Office, N'Feroze

Name & Designation of Investigating Officer : Khalid Shaikh,  
Regional Director, N' Feroze

Vetted by : Fasihuddin Khan,  
Advisor 'Z'

Subject : ALLEGED DELAY IN THE PAYMENT OF SERVICE DUES TO THE COMPLAINANT WHO RETIRED FROM SERVICE ON 08.01.2023

### **THE COMPLAINT**

Mr. Muhammad Ali Solangi filed a complaint on 24.10.2023 stating therein that he got retirement from service as Assistant Professor, Government Elementary College of Education (Male), Mithiani, Distt. N'Feroze on 08.01.2023. After retirement, he submitted LPR bill amounting to Rs.22,16,160/- and commutation bill amounting to Rs.67,17,436/- on 09.03.2023, in the Distt. Accounts Office, N'Feroze. He further stated that Government of Sindh announced to refund the amount deducted as flood relief amounting to Rs.36,685/-. Despite a lapse of considerable time period the DAO N'Feroze did not pass his service dues bills. He, therefore, solicited intervention of this Institution.

### **PROCEEDINGS**

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning the delay, subject to submission of Affidavit on Form 'A', original signed complaint and a copy of CNIC. For this purpose, the complainant was contacted on mobile phone. He was advised to submit the required documents. After fulfillment of formalities, the matter was taken up with the District Accounts Officer, N'Feroze. vide letter dated 22.11.2023. On 19.12.2023, report was received from the Additional District Accounts Officer, N'Feroze that service dues have been paid to the complainant and his pension was also regularly being paid while remaining benefits viz commutation and encashment of LPR would be

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paid in due course of time on availability of funds. On 21.12.2023, the complainant submitted his rejoinder in which he confirmed receipt of amount except commutation and encashment of LPR. Subsequently, on 18.04.2024, the Additional District Accounts Officer, N'Feroze reported that all the service dues have been paid to the complainant as under :-

- a) GP Fund final payment was made for Rs.299,069/- on 23.05.2023.
- b) Difference / Arrear of 8 days pay amounting to Rs.47,660/- on 01.11.2023.
- c) Arrear of Pension for Rs.178,516/- was paid in the month of November 2023.
- d) Refund of Flood Relief Fund was made for Rs.36,685/- on 11.12.2023.
- e) Payment of Commutation for Rs.67,17,437/- on 19.03.2024.
- f) Payment of Encashment of LPR for Rs.22,16,160/- on 20.02.2024.

3. The report was forwarded to the complainant for rejoinder on 23.04.2024. On 23.05.2024, the complainant appeared before the Investigating Officer and submitted an application that on the intervention of this Institution, his grievance has been resolved. While thanking, he requested for closing his complaint.

#### DECISION

4. In view of the above, the complaint stands disposed of as redressed.

**Given under my hand and seal of Office.**



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
 Sitara-e-Imtiaz - PAS  
 Ombudsman, Sindh

Karachi, dated

**3rd** July, 2025