



## **DECISION**

Complaint No. : No. POS/8203/KE/464/2022

Name and Address of the Complainant : Mr. Khalid Jamal, Contractor, C-19, Amber Apartment, Gulshan-e-Iqbal, Block-02, Karachi.

Name of the Agency Complained against : University of Karachi.

Name & Designation of Investigation Officer : Syed Farrukh Habib  
Director, Regional Office, Karachi (East)

Subject :- **DELAY IN PAYMENT OF DUES OF Rs. 450,180/- TOWARDS WORK DONE BY THE COMPLAINANT IN DECEMBER, 2010.**

### **THE COMPLAINT**

Mr. Khalid Jamal in his *online* complaint dated 19.12.2022 stated that he had completed the work of rehabilitation of cricket ground & Squash Court at University of Karachi, in December 2010. He also received completion certificate of the work executed by his firm M/s Khalid Jamal Constructors, but an amount of Rs. 450,180/- has still not been paid by the University. He stated that despite constant efforts he could not get his payment released. He therefore, solicited intervention of this office in the matter.

### **PROCEEDINGS**

2. The complaint was *conditionally* admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), subject to submission of mandatory affidavit on Form "A", original complaint duly signed and copy of CNIC and accordingly complainant was advised to complete formalities to proceed.

3. In response, the complainant vide letter dated 05.05.2024 disclosed that his matter has been satisfactorily resolved in the light of similar matter decided earlier by this office on 31.10.2017. The complainant requested that instant complaint may be closed.

### **CONCLUSION**

4. In view of above, the complaint is disposed of as withdrawn.

*Given under my hand and seal of the office*



Sd/-  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh

Karachi, dated 20<sup>th</sup> November, 2024