



DECISION

Complaint No. : POS/ROM/78/2025/RM-143

Name and address of the complainant : Ms. Shaheen,
House No.12, Near Café Sheeraz,
M.A Jinnah Road, Mirpurkhas.

Name of the Agency Complained against : Director Schools (Primary) Mirpurkhas.

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST DISTRICT EDUCATION OFFICER (PRIMARY) MIRPURKHAS ALLEGING MISBEHAVIOUR WITH AND HARASSMENT TO THE COMPLAINANT**

Complaint

Ms. Shaheen filed a complaint dated 21.02.2025 wherein she stated that she visited the office of District Education Officer (Primary), Mirpurkhas on 08.01.2025 to get update of her case regarding appointment as Primary School Teacher but the District Education Officer (Primary), used unprofessional language, misbehaved with her and threw away her documents. She approached this Institution for taking appropriate action against the District Education Officer (Primary), Mirpurkhas.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 26-02-2025 to the Secretary to Govt. of Sindh, School Education & Literacy Department Karachi and Director Schools Education (Primary), Mirpurkhas Division for report. The District Education Officer (Primary), Mirpurkhas submitted a report vide letter dated 07.03.2025 wherein he informed that the District Recruitment Committee was being held to scrutinize the cases of candidates. The case of the complainant for appointment as Primary School Teacher was reviewed and there was no merit on her case. She was annoyed and started speaking foul language against the members of Recruitment Committee. The Director Schools Education (Primary), Mirpurkhas Division also endorsed the contention of District Education Officer (Primary), Mirpurkhas vide letter dated 10.03.2025.
4. The report of the agency was sent to the complainant for rejoinder vide letter dated 11.03.2025, who in response informed vide letter dated 19.03.2025 that the District Education Officer (Primary) Mirpurkhas did not listen to her contention and misbehaved with her.

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5. The rejoinder of the complainant was sent to the Director Schools (Primary) Mirpurkhas vide letter dated 21.03.2025 to place the matter before Anti-Harassment Committee of the department. Subsequently, the Director Schools (Primary) Mirpurkhas informed vide letter dated 14.05.2025 that the complaint was placed before a 5-members, Anti-Harassment Committee which heard the complainant as well as the DEO (Primary) Mirpurkhas. The allegations of misbehaviour had not been established during the enquiry proceedings.

6. A copy of agency's report alongwith the proceedings of Enquiry Committee were sent to the complainant for rejoinder vide letter dated 20.05.2025 but she did not turn up despite reminders.

Findings

7. The investigation of the complaint did not establish maladministration against the agency.

Decision

8. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as rejected, in terms of Regulation 21(ii) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office

Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 30th July, 2025

