



## **DECISION**

**Complaint No.** : POS/5376/2024/RM-165

**Name and address of the complainant** : Mr. Khalid Mehmood R/o. H.No.1204, Iqbal Nagar, Mirpurkhas.

**Name of the Agency Complained against** : Regional Director, Local Govt. Department, Mirpurkhas

**Name & Designation of Investigating Officer** : Mr. Zulfiqar Ali Junejo, T.I,  
Regional Director, Mirpurkhas.

**Vetted by** : Mr. Muhammad Naseer Jamali,  
Advisor-N

**Subject** : **COMPLAINT AGAINST SECRETARY UNION COUNCIL-01, TOWN MUNICIPAL CORPORATION, SYED KHADIM ALI SHAH TOWN ALLEGING INORDINATE DELAY IN ISSUANCE OF DEATH CERTIFICATES.**

### **COMPLAINT:**

Mr. Khalid Mehmood filed a complaint dated 07-11-2024 wherein he stated that he applied for issuance of death certificates of his parents in the office of Secretary, Union Council-01, Town Municipal Corporation, Syed Khadim Ali Shah Town, Mirpurkhas but the death certificates have not been issued to him despite his requests. Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS:**

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued notice dated 20-11-2024 to the Regional Director, Local Govt. Department, Mirpurkhas and Secretary, Union Council-01, Town Municipal Corporation, Syed Khadim Ali Shah for report, who in response informed vide letter dated 28-11-2024 that the complainant should be advised to submit copies of CNICs of his deceased parents and bring two witnesses in order to complete the process as required by NADRA.
4. Subsequently, the Secretary, Union Council-01, Town Municipal Corporation, Syed Khadim Ali Shah Town furnished original death certificates dated 19-12-2024 of late Ghulam Rasool and Mst. Kaneez Fatima, the parents of the complainant. The Investigation Officer, Mirpurkhas handed over original death certificates to the complainant on 31-12-2024 who acknowledged the same. He offered thanks to this Institution on redressal of his grievance.

### **FINDINGS:**

5. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

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**DECISION:**

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

*Given under my hand and seal of the office*

**Sd /-**  
(Muhammad Sohail Rajput)  
*Sitara-e-Imtiaz.PAS*  
Ombudsman, Sindh

Karachi, dated 10<sup>th</sup> February, 2025

