



DECISION

Complaint No. : POS/96/GTK-08/2024

Name and address of the complainant : Mr. Muhammad Qasim,
C/o. Al-Nisar Pump, Mirpur Mathelo,
District Ghotki

Name of the Agency Complained against : Works & Services Department,
District Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject :

**COMPLAINT AGAINST UNLAWFUL
CONSTRUCTION OF SPEED BREAKERS ON
DIFFERENT LOCATIONS OF MIRPUR
MATHELO.**

COMPLAINT

Mr. Muhammad Qasim, filed a complaint on 03.01.2024 against Works & Services Department and alleged construction of unlawful speed breakers on different locations of Mirpur Mathelo which are obstructing smooth flow of traffic in the city. In this regard, he approached the Works & Services authorities, but it was of no avail. Therefore, he requested us for intervention.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date). After receiving the mandatory Affidavit on Form-A, other relevant documents and by condoning the delay. The Investigating Officer called report from the agency.
3. In response, the Executive Engineer, Highway Division, Ghotki vide his letter dated: 06.01.2025 informed that as reported by Assistant Engineer, Highway Sub-Division Mirpur Mathelo that no speed breaker has been constructed by his office on any location. This report of the agency was sent to the complainant for filing of his rejoinder.
4. In response, the complainant appeared before the Investigating Officer on 03.02.2025 and submitted his rejoinder alongwith location wise photographs of speed breakers constructed by Highway Department and again requested to remove the same.
5. In order to resolve the issue, the matter was fixed on 17.02.2025, which was attended by both the parties. During the hearing the complainant pointed out the exact locations where the works & services department has constructed the speed breakers. Therefore, the Executive Engineer, Highway Division, Ghotki was once again directed to get the issue resolved.

6. In response, the Executive Engineer, Highway Division, Ghotki vide his letter dated: 03.03.2025 informed that as reported by Assistant Engineer, Highway Sub-Division Mirpur Mathelo, the speed breakers have been removed from the locations which were pointed out by the complainant during hearing of the case on 17.02.2025. In support thereof, he **submitted the photographs of removed speed breakers as an evidence.**
7. The report of the agency alongwith photographs was sent to the complainant on 04.03.2025 for filing of his rejoinder, who vide his letter of the same date confirmed the report of agency and requested to close the case

FINDINGS

8. With the intervention of this Institution, the grievance of the complainant has been redressed as confirmed by him vide his letter dated: 04.03.2025, hence, no further action is required by this Institution.

DECISION

9. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated; 18th March, 2025

