



## DECISION

Complaint No. : POS/1892/2024/HYD/185

Name and address of the complainant : Mr. Muhammad Saleem  
R/o H.No: 248, Mir Hassanabad, Phase-I,  
Near Masjid-e-Aqsa, Hyderabad.

Name of the Agency Complained against : Director (I&R) Private Institutions Hyderabad.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Director,  
Regional Office, Hyderabad.

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST MANAGEMENT OF NEW FALCON  
HOUSE GRAMMAR SCHOOL FOR ILLEGAL IMPOSITION  
OF FINE AMOUNTING TO RS.2,000/- AGAINST EACH  
STUDENT ON ACCOUNT OF DAMAGE TO A WINDOW OF  
THE SCHOOL

### Complaint

Mr. Muhammad Saleem filed a complaint dated 08.03.2024 wherein he stated that his son, named Muzamil Raza is student of class XII at New Falcon House Grammar School & College, Hyderabad. A window of the school was broken and a penalty, amounting to Rs.2,000/- has been imposed against each student on account of broken window. Aggrieved by that, he solicited intervention of this Institution.

### Proceedings

2. The case was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 13.05.2024 to the Director, Directorate of Inspection & Registration of Private Institution, Hyderabad Region for report, who in response informed vide letter dated 12.11.2024 that the matter has been resolved and school management has withdrawn the imposed penalty against the students.
4. The report of agency was sent to the complainant for rejoinder vide letter dated 22.11.2024 who in response, informed vide letter dated 27.11.2024 that the matter has been resolved and requested to withdraw his complaint.

### Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as withdrawn.

Given under my hand and seal of the office



Sd /-  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz, PAS  
Ombudsman Sindh

Karachi, dated 18<sup>th</sup> March, 2025