



DECISION

Complaint No. : POS/9474/2023

Name and address of the complainant : Mr. Shoukat Ali Narejo, R/o Village Lakhair, Taluka Mehar, District, Dadu.

Name of the Agency Complained against : PHE, Department.

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah, Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui, Advisor-B

Subject COMPLAINT AGAINST PUBLIC HEALTH ENGINEERING DEPARTMENT FOR FAULTY DRAINAGE SYSTEM IN THE VILLAGE OF THE COMPLAINANT.

THE COMPLAINT

Mr. Shoukat Ali Narejo, filed a complaint dated 29 November, 2023, stating that he is residing at village Bux Lakhir Taluka Mehar, District Dadu. He has stated that the half portion of the village has been provided with drainage system, while the other half is deprived of it. The residents of mohallah are facing unhygienic conditions due to garbage dumps and non-disposal of stagnant water from the area. The Public Health Engineering Department's delay in rectifying the drainage system is a cause of great inconvenience to the villagers. Being aggrieved with the non-cooperative attitude of the concerned authorities and in order to get his grievance redressed, the complainant has requested for intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form 'A' and other relevant documents and by condoning the delay.

3. The matter was taken up with the Agency vide letter dated 01 April, 2024. In response, Executive Engineer, Public Health Engineering (Dev) Division, Dadu vide his letter dated 29 November, 2024 reported that feasibility / PC-I / Rough Cost estimate amounting to Rs.67.00 million for construction work of drainage system is to be undertaken in the complainant's village Bux Lakhir Taluka Mehar the details of which have already been forwarded to Deputy Commissioner Dadu for necessary action at his end.

REJOINER

4. The photocopy of the report of the Agency was forwarded to the complainant for rejoinder vide letter dated 05 December, 2024. In response, complainant appeared before the Investigation Officer, Dadu on 28 January, 2025 and filed a written statement wherein complainant apprised that upon intervention of this institution, Agency has forwarded a feasibility report to the Deputy Commissioner, Dadu for the construction of drainage system, therefore, complainant does not want to pursue to the matter further and has sought withdrawal of the case as well.

FINDINGS

5. Perusal of the record revealed that complaint was based on facts and upon intervention of this Institution, the matter is getting resolved.

DECISION.

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

Given under my hand and seal of office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated: 3rd March, 2025