



## **DECISION**

Complaint No. : POS/357/2025/RM-83

Name and address of the complainant : Mr. Akash, R/o. Plot No.166, Zeeshan Town, Mirpurkhas.

Name of the Agency Complained against : Municipal Commissioner, Town Municipal Corporation, Mir Sher Muhammad Khan Talpur Town, Mirpurkhas.

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I, Regional Director, Mirpurkhas.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST TOWN MUNICIPAL CORPORATION MIR SHER MUHAMMAD KHAN TALPUR TOWN ALLEGING FAILURE TO LIFT GARBAGE AND CLEANING THE SEWERAGE DRAINS.**

### **COMPLAINT:**

Mr. Akash filed an online complaint dated 19-01-2025 wherein he stated that he approached the Town Municipal Administration for lifting garbage and desilting of sewerage drains at Zeshan Town, Mirpurkhas but no to avail. Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS:**

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued notice dated 31-01-2025 to the Municipal Commissioner, Town Municipal Corporation, Mir Sher Muhammad Khan Talpur Town for report. The Regional Director, Mirpurkhas also visited the site on 11-02-2025 and found that the garbage was lifted and sewerage drains have been desilted by the municipal administration.
4. The complainant expressed satisfaction on quick response of this Institution for redressal of his grievance.

### **FINDINGS:**

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### **DECISION:**

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of Complaints Regulation 2024 of the Ombudsman Act.

*Given under my hand and seal of the office*



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh

Karachi, dated 11<sup>th</sup> March, 2025