



DECISION

Complaint No. : POS/3063/ROK-94/(Khp)/2023

Name and address of the complainant : Mr. Ghulam Hyder, R/o Village Abdul Aziz Shar Baloch, Taluka Faiz Ganj, District Khairpur.

Name of the Agency Complained against : DAO Naushahro Feroze / Police

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **INORDINATE DELAY IN PAYMENT OF PENSION AND OTHER SERVICE DUES OF THE COMPLAINANT WHO RETIRED ON 14-02-2022.**

COMPLAINT

Mr. Ghulam Hyder, a retired Sub Inspector from the Police Department, filed an online complaint on 17-04-2023 alleging that he had not been paid his salaries of two months along with other service dues, by the District Accounts Officer Naushahro Feroze. He further alleged that the bills for Commutation and G.P Fund submitted by him had been misplaced by the District Accounts Office. He, therefore, sought the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to the submission of the original signed complaint, copies of relevant documents, an Affidavit on Form "A" and a copy of the CNIC.

03. The matter was taken up with the District Accounts Officer, Naushahro Feroze, on 23-05-2023 for comments. The complainant was also advised to complete the codal formalities.

04. During the pendency of the report, the Investigating Officer contacted the complainant on 29-08-2024 at the provided cell number 0300-3122329. The complainant stated that his grievance had been redressed by the District Accounts Office, Naushahro Feroze, and he has received payment of all his service dues.

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FINDINGS

05. The complainant's grievance has been resolved following the intervention of this Institution.

DECISION

06. In light of the above, the complaint is hereby disposed of as redressed and consigned to the record.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 17th February, 2025

