



DECISION

POS/1180/2025/KC

Complaint No. :

Name and address
of the complainant :

Mr. Muhammad Asim,
R/o. House No. 10/25, Ground Floor, C-Area,
Liaquatabad, Karachi.

Name of the Agency
complained against :

Education Department, Sindh

Name & Designation of
Investigating Officer :

Mr. Iqbal Nafees Khan
Regional Director, Karachi Central.

Subject :-

**ALLEGED VERBAL AND PHYSICAL ABUSE OF
COMPLAINANT'S DAUGHTER BY A SCHOOL
TEACHER**

COMPLAINT

Mr. Muhammad Asim filed an online complaint on 14.02.2025, alleging that Ms. Alishba, a teacher at Super Unique English High School, verbally abused and slapped his daughter, Fidan, due to the non-payment of three months' tuition fee. He explained that the delay in payment was due to financial hardship. He, therefore, sought intervention for appropriate action against the said teacher.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended in 2020), by condoning the delay and subject to the submission of a signed complaint addressed to the Ombudsman Sindh, along with a copy of the complainant's CNIC and an affidavit on Form "A".
3. In this regard, three letters were issued to the complainant, requesting completion of the required formalities so that his case could be processed. He was also contacted through his cell phone.
4. On 26.05.2025, the complainant submitted a letter along with the required documents. In his letter, he informed that the principal of the school had taken strict disciplinary action against the teacher, and the matter had been resolved to his satisfaction. He further stated that he no longer wished to pursue the complaint and expressed his gratitude to the Office of the Provincial Ombudsman Sindh for its attention to the matter.
5. As the issue stands resolved, no further proceedings are required, and the matter is hereby abated.
6. The grievance stands redressed, and the case is accordingly disposed of.

Given under my hand and seal of this office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz (PAS)
OMBUDSMAN SINDH
Karachi, dated; 26th June, 2025