



DECISION

Complaint No. : POS/4456/2024/RM-144\

Name and address of the complainant : Mr. Sikandar Ali,
House No.248, 249 Jamnadas Colony,
Phase-I, Mirpurkhas.

Name of the Agency Complained against : Local Government Department,
(TMC Mir Sher Muhammad Khan Talpur)

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST TOWN MUNICIPAL CORPORATION MIR SHER MUHAMMAD KHAN TALPUR TOWN REGARDING FAILURE TO REMOVE GARBAGE FROM JAMNADAS COLONY, MIRPURKHAS**

Complaint

Mr. Sikandar Ali filed an online complaint dated 21.09.2024 wherein he stated that municipal administration Mirpurkhas has failed to provide proper municipal services in the area of Jamnadas Colony. The streets and residential areas are in deplorable condition due to non-lifting of garbage and non-disposal of stagnant sewerage water and non-maintenance of sewerage system. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 05-10-2024 to the Town Municipal Commissioner, Town Municipal Corporation Mir Sher Muhammad Khan Talpur Town Mirpurkhas for report who in response, informed vide letter dated 25.03.2025 that the sanitation condition has improved in Jamnadas Colony and garbage is being removed on daily basis. He enclosed the photographs of the site as an evidence. The site was also visited by the Regional Director, Regional Office, Mirpurkhas and found that the area was clean and no sewerage water was seen on the streets.
4. A copy of the agency's report was sent to the complainant for rejoinder vide letter dated 26.03.2025 followed by reminders but he did not respond. He was contacted on his cell number 0300-3317837 on 05.06.2025 when he informed that there is some improvement in sanitary conditions and direction may be issued to the agency to maintain the municipal services properly.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act. Further I, hereby direct the Town municipal Commissioner, Mir Sher Muhammad Khan Talpur Town Mirpurkhas to ensure the lifting of garbage and cleaning of the sewerage drains of the area under its jurisdiction on regular basis in order to maintain proper municipal services.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated **26th** June, 2025