



DECISION

Complaint No. :

POS/161/2024/KC

Name and address
of the complainant :

Mst. Sumaira Javed,
R/o. House No. 553, Block-02, F.B. Area, Karachi.

Name of the Agency
complained against :

Malir Development Authority (MDA)

Name & Designation of
Investigating Officer :

Mr. Iqbal Nafees Khan
Regional Director, Karachi Central.

Subject :-

**DELAY IN MUTATION OF PLOT NO. 1-74-2-A-62, TAISER TOWN,
KARACHI.**

COMPLAINT

Mst. Sumaira Javed lodged a complaint on December 16, 2024, stating that she had submitted an application for the Mutation by Inheritance of Plot No.1-74-2-A-62, Taiser Town, Karachi, on February 9, 2023. Despite multiple follow-ups, the required document had not been issued to her. She, therefore, solicited our intervention for the redressal of her grievance.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended), with the delay being condoned and subject to submitting an affidavit on Form "A." Upon submission of the required document by the complainant, the matter was referred to the concerned agency for a report.

3. In response, the Assistant Director, Malir Development Authority (MDA), Taiser Town, Scheme-45, Karachi, through a letter dated 06.01.2025, reported the issuance of a Mutation Letter dated 03.01.2025 in favor of the complainant and furnished a copy of the said document on 17.01.2025.

4. The complainant was contacted by this office through her cell phone. She corroborated the statement of the agency and requested the closure of this case.

FINDINGS

5. Following the issuance of the required document by the Agency, no further proceeding is required.

DECISION

6. Given the above the complainant's grievance stands redressed and the case is disposed of accordingly.

Given under my hand and seal of this office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz (PAS)
OMBUDSMAN SINDH
Karachi, dated; 13th February, 2025