



DECISION

Complaint No. : POS/1494/2024/SGR-50

Name and address of the complainant : Mr. Dilshad Siddiqui,
R/o. Ghousia Colony, Tando Adam, District Sanghar.

Name of the Agency Complained against : Revenue Department.

Name & Designation of Investigating Officer : Ghulam Shabir Memon,
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi
Advisor-S

Subject : **ALLEGED DELAY AND DEMAND OF RS. 5000/- AS BRIBE FOR
ISSUANCE OF TRUE COPY OF REGISTERED DOCUMENTS BY
THE OFFICIALS OF REGISTRAR OFFICE, SANGHAR.**

THE COMPLAINT:

Mr. Dilshad Siddiqui, filed a complaint on 18-03-2024 against Revenue Department, District Sanghar, regarding the delay and demand of Rs. 5000/- as bribe for issuance of true copy of registered documents by the officials of Registrar Office, Sanghar. The complainant had frequently approached the concerned agency for redressal of his grievance, but to no avail. Aggrieved by that, he solicited the intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents.
3. This office issued notice to the Sub-Registrar, Sanghar for report vide this office letter dated 24-05-2024 followed by multiple reminders. In response, the Sub-Registrar, Sanghar has informed vide his letter dated 28-08-2024, that as per application of the complainant Dilshad Siddiqui, the true copy of registered documents was already issued to him vide No. 68 dated 03-06-2024 and applicant has received true copy of documents through his signature on 12-07-2024. He enclosed the photocopy of application alongwith true copy of registered documents as an evidence.
4. The report of the agency was sent to the complainant for his rejoinder vide this office letter dated 28-08-2024 alongwith enclosures, followed by reminder. The complainant appeared on 07-10-2024 and submitted his written statement, wherein he confirmed the report of agency and offered his thanks to this Institution on intervention and redressal of the grievance. He also requested to close further proceedings on his complaint.

FINDINGS:

5. During the hearing, the complainant has withdrawn from allegations levelled by him regarding demand of bribe by the official of Registrar Office, Sanghar as mentioned in his complaint. However, on the intervention of this institution, the agency has redressed the grievance of the complaint.

DECISION:

6. In view of the above, in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), the complaint is disposed of as withdrawn.

Given under my hand and seal of the office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz; PAS
Ombudsman Sindh,
Karachi, dated 3rd July, 2025