



## **DECISION**

Complaint No. : POS/ROM/122/2024/RM-109

Name and address of the complainant : Mst. Ghulam Fatima w/o. Muhammad Ramzan,  
R/o. H.No.159, near Muhammad Masjid,  
Umm e Hani Town, Phase-I, Mirpurkhas.

Name of the Agency Complained against : District Zakat Officer, Mirpurkhas.

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I  
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST DISTRICT ZAKAT COMMITTEE  
MIRPURKHAS ALLEGING NON-LISTING OF  
COMPLAINANT FOR GUZARA ALLOWANCE**

### **Complaint**

Mst. Ghulam Fatima filed a complaint dated 21.08.2024 wherein she stated that she approached the Deputy Commissioner, Mirpurkhas and District Zakat Officer, Mirpurkhas for sanction of Guzara Allowance from Zakat fund but to no avail. Aggrieved by that, she solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 23-08-2024 to the District Zakat Officer, Mirpurkhas for report, who in response informed vide letter dated 11.11.2024 that 183 cases including the case of the complainant have been forwarded to the Deputy Administrator Zakat Mirpurkhas Division for further action.
4. The Deputy Administrator Zakat, Mirpurkhas Division was taken up on board vide letter dated 20.02.2025, who in response informed vide letter dated 05.03.2025 that the complainant, Mst. Ghulam Fatima is registered as beneficiary of Benazir Income Support Program, hence, she is not entitled for grant of Guzara Allowance from Zakat fund.
5. The complainant appeared before Investigation Officer Mirpurkhas on 06.03.2025 and filed a written statement to withdraw her complaint.

### **Decision**

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as withdrawn in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz, PAS**  
**Ombudsman Sindh**

Karachi, dated 24<sup>th</sup> March, 2025