



DECISION

Complaint No. : POS/6034/KE-578/24

Name and Address of the Complainant : Mst. Parveen wd/o Abdul Majeed Korai, R/o. House No. R-26, Haroon Bungalows, Near Memon Hospital, Scheme-33, Karachi.

Name of the Agency Complained against : Municipal Committee, Thatta

Name & Designation of Investigation Officer : Syed Farrukh Habib
Director, Regional Office, Karachi (East)

Subject :- **ALLEGED DELAY IN PAYMENT OF DUES TOWARDS LPR IN RESPECT OF DECEASED HUSBAND OF THE COMPLAINANT.**

THE COMPLAINT

Mst. Parveen wd/o Abdul Majeed Korai in her complaint dated 20.12.2024 stated that her husband Late Abdul Majeed Korai was an SCUG Officer (Accounts Branch), at Municipal Committee, Thatta. He was sanctioned 365 days leave encashment in lieu of LPR and was allowed to draw the same from the funds of Municipal Committee, Thatta, vide order dated 13.10.2020. However, the same has not been paid to her despite clear orders of the Sindh Local Government Board. The Chief Municipal Officer, Municipal Committee, Thatta was delaying the matter thereby compounding her miseries. She further stated that she is living on rent and her case is pending since last four years. She, therefore, solicited intervention of this office for redressal for her grievance.

PROCEEDINGS

2. After admission of complaint under Section 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), as well as after receiving mandatory Affidavit on Form "A" and other relevant documents, report was called from the Agency. In response the Chief Municipal Officer, Municipal Committee, Thatta vide letter dated 29.01.2025 informed that in compliance of Government Order, the Municipal Committee, Thatta has already made payment of Financial Assistance amounting to Rs. 15,00,000/- to the deceased family. He further added that Municipal Committee, Thatta was facing financial crises and not in a position to make payment of pension benefits to retired/deceased employees. The CMO suggested that payment order may be modified and family may be allowed to draw this payment from the funds of District Council, Thatta where deceased has remained posted before his death.

3. The matter was taken up with the District Council, Thatta. In response Mr. Ali Haider Shah, Chief Officer, District Council, Thatta appeared on 06.03.2025 and filed report dated 05.03.2025 that SLGB had ordered for payment to the officer from the funds of Municipal Committee, Thatta and not the District Council, Thatta.

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4. The Investigating Officer fixed the case for hearing on 08.05.2025 when Mr. Sohail Shah CMO, M.C Thatta appeared and informed that Municipal Committee, Thatta has taken up the issue. Out of the total dues against encashment of LPR of Rs. 5,57,640/-, a part payment of Rs. 2,00,000/- has been made on 10.03.2025 and balance amount will also be settled in due course of time.

5. The Investigating Officer contacted the complainant on telephone, who confirmed that she has received Rs. 2,00,000/- and extended gratitude to this office.

FINDING

6. As a result of constant pursuance and intervention by this Institution, complainant's grievance has been resolved.

CONCLUSION

7. In view of above, the Chairman and Chief Municipal Officer, Municipal Committee, Thatta, are directed to release remaining dues of the complainant (Rs. 3,57,640/-) without further delay, under intimation to this office.

Given under my hand and seal of the office

Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 02-06-, 2025

