



DECISION

Complaint No. : POS/2770/ROK-115/(Khp)/2024

Name and address of the complainant : Ms. Shumaila Khatoon,
D/o Late Muhammad Bachal Chandio,
R/o Village Haji Atta Muhammad Chandio,
P.O Fakirabad, Taluka Kotdiji, District Khairpur Mir's.

Name of the Agency Complained against : School Education

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Ghulam Sarwar, Advisor-J**

Subject : **ALLEGED DEMAND OF BRIBE FOR PAYMENT OF FINANCIAL ASSISTANCE IN RESPECT OF COMPLAINANT'S DECEASED FATHER WHO DIED DURING SERVICE IN JULY 2017.**

COMPLAINT

Ms. Shumaila Khatoon, daughter of Late Muhammad Bachal Chandio, filed an online complaint on 27-05-2024 stating that her father, who served as a Junior Elementary School Teacher (JEST) at Fakirabad Elementary High School, Kotdiji, passed away during service on 02-07-2017. She alleged that after his death, when she applied for financial assistance, the concerned education authorities demanded a bribe of Rs. 2 to 3 lac. She, therefore, sought the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it, subject to submission of original signed complaint addressed to Provincial Ombudsman, Sindh, copies of relevant documents, an Affidavit on Form "A" and a copy of the CNIC.
03. The complainant was repeatedly advised, both in writing and telephonically, to complete the codal formalities. Finally, on 16-07-2025, the Investigating Officer contacted her on the provided cell phone number. Her brother, Mr. Abdul Rehman, attended the call and confirmed that an amount of Rs. 1,500,000/- had been received as financial assistance. He requested that the case may be closed.

DECISION

04. In light of the above, it is evident that the complainant's grievance stands redressed. The complaint is, therefore, disposed of as redressed and consigned to record.

"Given under my hand and seal of office"



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated 18th August, 2025