



DECISION

Complaint No. : POS/7489/RL-312(LKA)2023

Name and address of the complainant : Mr. Ali Gul Abro R/o A-202, New Shamail Heaven, Block-16 Gulistan-e-Jauhar, Karachi.

Name of the Agency Complained against : District Education Officer (Primary) Larkana.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST HEAD MASTER GBPS NAUDERO-III, LARKANA ALLEGING NON-ISSUANCE OF PASS CERTIFICATE TO THE DAUGHTER OF THE COMPLAINANT.

COMPLAINT

Mr. Ali Gul Abro filed an online complaint dated 04.08.2023 wherein he stated that his daughter, namely Iqra, passed the examination of 5th class from GBPS Naudero. He approached the Head Master of the school for issuance of "Pass Certificate" but he demanded Rs. 250/- for issuance of certificate. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991(amended up to date), subject to submission of original signed complaint, copy of CNIC, affidavit on Form "A" and by condoning the delay.
3. This office issued notice dated 13.10.2023 to the District Education Officer (Primary) Larkana for report, who in response informed vide letter dated 19.01.2024 that there is no fee for issuance of Pass Certificate. The girl student had participated in a festival party of the school and Rs. 250/- was contribution for such function. Moreover, the pass certificate has been issued to the daughter of the complainant free of cost.
4. The complainant appeared before Investigation Officer Larkana and filed a written statement that he had filed a complaint against the Head Masters due to a misunderstanding and requested to withdraw his complaint.

DECISION

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as withdrawn.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 11th March, 2025