



DECISION

Complaint No. : POS/ROG/GTK-52/2024

Name and address of the complainant : Mr. Basheer Ahmed S/o. Budho Khan Shar,
R/o. Village Materkot, Taluka Ubauro,
District Ghotki

Name of the Agency Complained against : Irrigation Department,
District, Ghotki.

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **DELAY IN PAYMENT TO THE COMPLAINANT
IN LIEU OF REPAIRING OF TRANSFORMER &
MOTOR OF TUBE WELL INSTALLED BY
IRRIGATION SUB-DIVISION, UBAURO.**

COMPLAINT

Mr. Basheer Ahmed, filed a complaint on 25.04.2024 against Irrigation Department and alleged delay in payment to him in lieu of repairing of transformer and motor of tube well installed by SDO, Irrigation Sub-Division, Ubauro. The complainant had approached the XEN Irrigation Department, Ghotki for the payment thereof but it has not been released to him as yet. He, therefore, solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay. The Investigating Officer called report from the agency.
3. In response, the Executive Engineer, Tube well Division Irrigation Department, Ghotki vide his letter dated: 07.11.2024 informed that the grievance of the complainant has been redressed as the payment amounting to Rs.48,000/- in lieu of repairing of 25 KVA transformer and motor of Tube well No. UB-65 of Irrigation Department has been made to him on 07.11.2024.
4. This report of the agency was forwarded to the complainant for seeking his confirmation. In response, he vide his letter dated: 07.11.2024 confirmed that he has received the payment of Rs.48,000/- on account of repair of 25 KVA transformer and motor of tube well and expressed his deep gratitude to this Institution.

FINDINGS

5. With the intervention of this Institution, the complainant has received the outstanding payment of Rs.48000/- made by Irrigation Department as confirmed by him vide letter dated: 07.11.2024. Hence, no further action is required by this Institution.

DECISION

6. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.

Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; **2nd** January, 2025

