



DECISION

Complaint No.	:	POS/ROM/301/2025/RM-341
Name and address of the complainant	:	Mst. Zarina widow of Maqsood Ahmed R/o. Old Junejo House, Khar Para Road, Mirpurkhas.
Name of the Agency Complained against	:	City Surveyor, Mirpurkhas.
Name & Designation of Investigating Officer	:	Mr. Zulfiqar Ali Junejo, T.I Consultant/Regional Director, Mirpurkhas.
Vetted by	:	Muhammad Naseer Jamali, Advisor-N
Subject	:	COMPLAINT AGAINST CITY SURVEYOR MIRPURKHAS REGARDING INORDINATE DELAY IN MUTATION OF FOTI-KHATA

Complaint

Mst. Zarina filed a complaint dated 29.07.2025 wherein she stated that her property bearing City Survey number 1374/3/3, admeasuring 139 sq yards located at Ward-C is in the name of her husband, Maqsood Ahmed who expired on 20.12.2021. She approached the City Surveyor Mirpurkhas for mutation of foti-khata in favour of legal heirs but to no avail. Aggrieved by that, she solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 01-08-2025 to the Muktiarkar (Rev/CSO Mirpurkhas for report, who in response appeared before Investigating Officer Mirpurkhas on 18.08.2025 and submitted report that property bearing C.S No.1374/3/3 Ward-C has been mutated amongst the legal heirs of late Maqsood Ahmed and enclosed the copy of the same as an evidence. The complainant also confirmed the receipt of copy of extract of property register vide her written statement dated 18.08.2025.

Findings

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 29 August, 2025