



DECISION

Complaint No. : POS/1460/2024/SGR-45

Name and address of the complainant : Mr. Bhoro Khan Chandio,
R/o village Sher Khan Chandio, Deh Dubi,
UC Shah Sikandirabad, District Sanghar.

Name of the Agency Complained against : Health Department.

Name & Designation of Investigating Officer : Fazal Muhammad Shaikh,
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi,
Advisor-S

Subject : COMPLAINT AGAINST OFFICIALS OF CIVIL HOSPITAL SANGHAR FOR THEIR ALLEGED REFUSAL TO CONDUCT MEDICAL TESTS OF THE COMPLAINANT, BEING PATIENT OF HEPATITIS.

COMPLAINT:

Mr. Bhoro Khan Chandio filed an online complaint dated 07-03-2024 wherein he stated that he is a patient of hepatitis. He went to the Civil Hospital Sanghar for his blood tests but officials of the Civil Hospital refused to conduct his blood tests. Aggrieved by that, he solicited the intervention of this institution.

PROCEEDINGS:

2. The complaint was admitted u/s.10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to date), after submission of copy of CNIC, mandatory Affidavit on Form "A" and relevant documents.

3. This office issued notices to Medical Superintendent, Civil Hospital, Sanghar for report vide letter dated 29-03-2024. In response, Civil Surgeon, Civil Hospital Sanghar vide letter dated 25-06-2024 informed that grievance of the complainant regarding his blood tests has already been redressed and enclosed blood test result of the complainant.

4. The report of the agency was delivered to the complainant during hearing of case on 25-06-2024 for filing of rejoinder, who in response appeared before the Investigating Officer on 10-07-2024 and filed a written statement wherein he offered thanks to this institution on redressal of his grievance and requested to close further proceedings on his complaint.

FINDINGS:

5. On the intervention of this Institution, the agency has redressed the grievance of the complainant.

DECISION:

6. In view of the above, and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended Up-to date), do hereby dispose of the compliant as redressed.

Given under my hand and seal of this office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz; PAS
Ombudsman Sindh
Karachi, dated 17th January, 2025