



## **DECISION**

**Complaint No.** : POS/ROM/15/2025/RM-09

**Name and address of the complainant** : Mr. Saleem Malik R/o. Street No.6, Gulshan e Lateef Colony, Mirpurkhas.

**Name of the Agency Complained against** : Town Municipal Commissioner, Town Municipal Corporation, Mir Sher Muhammad Khan Talpur Town, Mirpurkhas.

**Name & Designation of Investigating Officer** : Mr. Zulfiqar Ali Junejo, T.I, Regional Director, Mirpurkhas.

**Vetted by** : Mr. Muhammad Naseer Jamali, Advisor-N

**Subject** : **COMPLAINT AGAINST TOWN MUNICIPAL CORPORATION ALLEGING FAILURE TO MAINTAIN THE MUNICIPAL SERVICES IN MOHALLA GULSHAN-E-LATEEF, MIRPURKHAS.**

### **COMPLAINT:**

Mr. Saleem Malik filed a complaint dated 15-01-2025 wherein he stated that he requested the municipal administration regarding cleaning the street near Government Boys Primary School and Masjid at Gulshan-e-Lateef colony, Mirpurkhas but no to avail. Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS:**

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued notice dated 17-01-2025 to the Town Municipal Commissioner, Town Municipal Corporation, Mir Sher Muhammad Khan Talpur Town, Mirpurkhas for report and fixed the case for hearing. The Town Municipal Commissioner, TMC Mir Sher Muhammad Khan Talpur Town informed vide letter dated 28.01.2025 that the area is being cleaned on regular basis. He enclosed the photographs of the area as an evidence. The complainant also confirmed the redressal of his grievance through his cell No. 0333-2962787 on 29.01.2025.

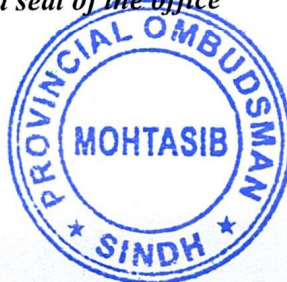
### **FINDINGS:**

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### **DECISION:**

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

*Given under my hand and seal of the office*



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
Ombudsman, Sindh

Karachi, dated 17<sup>th</sup> February, 2025