



DECISION

Complaint No. : POS/9318/KE/570/2023

Name and Address of the Complainant : Mr. Aamir Shaikh, R-215, Shaheed Makhdoom Bilawal Village, Safoora Goth, Gulshan Town, Karachi.

Name of the Agency Complained against : IBA Sukkur

Name & Designation of Investigation Officer : Syed Farrukh Habib
Director, Regional Office, Karachi (East)

Subject :- **COMPLAINT OF ALLEGED WRONG MCQS IN RECRUITMENT TEST PAPER HELD ON 26.06.2023 BY SUKKUR IBA RESULTING IN LESS MARKS SCORED BY COMPLAINANT.**

THE COMPLAINT

Mr. Aamir Shaikh in his complaint dated 22.11.2023 stated that Sukkur IBA conducted recruitment test for appointment to the posts from BPS-05 to BPS-15 from 12.06.2023 to 26.06.2023. The complainant stated that he appeared in the said test, and observed that many MCQs/questions placed in the test paper were wrong, due to which he secured less marks. He alleged that though Sukkur IBA has corrected papers conducted by it from 12.06.2023 to 25.06.2024 but paper of 26.06.2023 has not been corrected. He, therefore, solicited intervention of this office in the matter.

PROCEEDINGS

2. After admission of complaint by condoning delay under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), as well as after receiving mandatory Affidavit on Form "A" and other relevant documents, report was called from the Agency. In response, the Director, SIBA Testing Services vide letter dated 12.02.2024 stated that STS has an online candidate application system. Mr. Aamir Shaikh s/o Akhtar Ahmed Sheikh himself applied and provided the data through online system. Further, Mr. Aamir Shaikh appeared in the Intermediate Category tests, which were conducted in the month of June 2023. Moreover, the results of the Intermediate category were announced publicly through website apply.sts.net.pk. The report added that the key to questions regarding the above said exams have been rechecked, verified and found correct.

3. A copy of the Agency's report was forwarded to the complainant for rejoinder who in response vide letter dated 05.06.2024 stated that he is not satisfied with the Agency's report and insisted for enquiry, without mentioning facts in detail. Accordingly the Investigating Officer called the complainant to appear on 06.01.2025 and 30.01.2025 to provide some evidence in support of his complaint but he failed to turn-up.

Contd.....

(2)

FINDINGS

4. The complainant has failed to establish any case of mal-administration on part of the Agency, hence the complaint is liable to be dismissed.

DECISION

5. In view of the above, the complaint is hereby rejected and consigned to record.

Given under my hand and seal of the office



Sd /-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 05-03-, 2025

