



DECISION

Complaint No.	:	POS/958/HYD/2024
Name and address of the complainant	:	Mr. Shahzeb S/o Shahnawaz Khan R/o Ali Nagar Housing Society, Qasimabad, Hyderabad.
Name of the Agency Complained against	:	Deputy Commissioner, Hyderabad
Name & Designation of Investigating Officer	:	Syed Muhammad Sajjad Hyder, Regional Director, Regional Office, Hyderabad.
Vetted by	:	Muhammad Naseer Jamali, Advisor-N
Subject	:	<u>ALLEGED DELAY IN ISSUANCE OF ARMS LICENSE TO THE COMPLAINANT DESPITE POLICE VERIFICATION</u>
<u>Complaint</u>	:	

Mr. Shahzeb filed a complaint dated 13.12.2024 regarding delay in issuance of Arms License by Additional Deputy Commissioner-II, Hyderabad despite police verification report dated 09.12.2024. Being aggrieved, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.

3. This office issued a notice dated 23.01.2025 to the Additional Deputy Commissioner-II, Hyderabad for report, who in response informed vide letter dated 30.01.2025 that Arms License has been issued to the complainant as per available quota of the district and his grievance has been redressed.

4. The report of the agency was forwarded to the complainant for rejoinder vide this office letter dated 28.02.2025, followed by two reminders but he did not respond. This presumes that the complainant has lost interest to pursue his case after redressal of his grievance.

Findings

5 On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complainant is disposed of as redressed.

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi dated 29th August, 2025