



DECISION

Complaint No. : POS/6943/ROJ-209(JBD)/2023

Name and address of the complainant : Mir Hazar Noonari, r/o village Sagwan Khan Noonari (Audi), Taluka Thul District Jacobabad.

Name of the Agency Complained against : 1. Finance Department
2. Director School Education

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN PAYMENT OF L.P.R. / GRATUITY DUES TO THE COMPLAINANT

Complaint:

Mir Hazar Noonari, retired Senior Principal, Government Higher Secondary School Kashmore filed his complaint dated 16.8.2023 against maladministration in the office of the District Accounts Office, District Kashmore regarding delay in payment of outstanding dues on account of LPR / Gratuity to the complainant who retired from service on 31-12-2022, despite submission of all relevant documents. He therefore requested this institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section -10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the agency for comments. In response, the District Accounts Officer, Kashmore vide his office letter dated 14.2.2024 reported that the dues pertaining to commutation and LPR of Mr. Mir Hazar Noonari will be paid on his turn mentioned as per Notification of Finance Department, Government of Sindh.

3. The report of the agency was communicated to the complainant for rejoinder/reply, who appeared on 13.5.2024 before the Investigating Officer and filed his application stating that the District Accounts Officer, Kashmore has facilitated the payment of his service dues amounting to Rs.9,700,000/= and as such his grievance has been redressed.

Findings:

4. In view of the above facts, since the grievance of the Complainant has been redressed, the matter is disposed of accordingly.

“Given under my hand and seal of office”



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 7th February, 2025