



DECISION

Complaint No. : POS/RL-282(LKA)2024

Name and address of the complainant : Mst. Nazia wd/o Abdul Rasheed Lashari R/o Lashari mohalla Garibabad Naudero, District Larkana.

Name of the Agency Complained against : Deputy Commissioner, Larkana.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST DEPUTY COMMISSIONER LARKANA ALLEGING INORDINATE DELAY IN PAYMENT OF AID OUT OF BENEVOLENT FUND TO THE COMPLAINANT.**

COMPLAINT

Mst. Nazia filed a complaint dated 11.07.2024 wherein she stated that the agency had failed to pay aid out of Benevolent Fund to her since last one year. She is visiting the office of Deputy Commissioner Larkana repeatedly but her grievance has not been resolved. Aggrieved by that, she solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991(amended up to date) after receiving mandatory affidavit on Form "A", copy of CNIC and by condoning the delay.
3. This office issued a notice to the Deputy Commissioner Larkana for report vide letter dated 18.09.2024. In response, the ADC-II Larkana informed vide letter dated 31.10.2024 that an installment, amounting to Rs.16,000/- has been transferred in the Bank Account of the complainant on 18.10.2024 and enclosed the copy thereof.
4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 04.11.2024, followed by a reminder but she did not respond. However, the documentary evidence of the agency shows that grievance of the complainant has been redressed.

FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
12#
Karachi, dated June, 2025