



DECISION

Complaint No. : POS/61/2024

Name and address of the complainant : Mr. Elahi Bux Panhwar,
R/o Village Allah Obhayo Panhwar,
Taluka Dadu, District Dadu.

Name of the Agency Complained against : Revenue Department

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah,
Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui,
Advisor-B.

Subject : **COMPLAINT AGAINST MUKHTIARKAR, REVENUE REGARDING DELAY IN ISSUANCE OF SALES CERTIFICATE OF COMPLAINANT'S AGRICULTURAL LAND.**

THE COMPLAINT

Mr. Elahi Bux Panhwar, filed this complaint dated 10, October 2024, stating that he is the owner of agricultural land bearing Survey No. 428/2 area 0-5.5 (Ghuntha) situated in Deh Purano Dero Taluka Dadu. He approached Mukhtiarkar Revenue Dadu for measurement of his agricultural land and issuance of Sale Certificate but he neither measured the land nor issued the Sales Certificate. The complainant's efforts to procure the requisite document did not borne fruit. Being aggrieved, he sought intervention of this Institution in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents.

3. The matter was taken up with the Agency vide this office's letter dated 16 October, 2024. Efforts were being made to receive the response from the Agency but in vain. In the meanwhile, complainant appeared before the Investigating Officer, Dadu on 09 April, 2025 and filed a written statement stating that his grievance has been resolved and he does not want to proceed further in the matter and requested for closure of his case.

FINDINGS

4. Perusal of the record revealed that agency was unnecessarily delaying the issuance of Sale Certificate in favour of the complainant which was issued after the intervention of this Institution.

DECISION.

5. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto-date), the complaint is disposed of and consigned to record, as redressed.

Given under my hand and seal of office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated: 12th May, 2025