



## **DECISION**

Complaint No. : POS/ROG-338/GTK/2025

Name and address of the complainant : Mst. Haseena wd/o. Jeewan Chachar,  
R/o. Village Retti, Taluka Ubauro,  
District, Ghotki.

Name of the Agency Complained against : Revenue Department  
District Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,  
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject : **COMPLAINT REGARDING NON-ISSUANCE OF CERTIFIED TRUE COPIES OF RECORD OF RIGHTS OF S.NOS.120, 121, 122, 123, 69, 119, 255, 127, 128, 129, 124, 483, 130, 246, 157, 375, 579, 644 SITUATED AT DEH AND TAPA RETTI, TALUKA UBAURO.**

### **COMPLAINT**

Mst. Haseena filed a complaint on 25.06.2025 against Revenue Department and alleged non-issuance of certified true copies of record of rights of S. Nos. 120, 121, 122, 123, 69, 119, 255, 127, 128, 129, 124, 483, 130, 246, 157, 375, 579, 644 situated at deh and tapa Retti, Taluka Ubauro to her. In this regard, she had approached the Mukhtiarkar (Revenue), Taluka Ubauro, but it was of no avail. Therefore, she requested us for intervention.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date). After receiving the mandatory Affidavit on Form "A" and by condoning the delay, the Investigating Officer called report from the agency.
3. In response, the Mukhtiarkar (Revenue), Taluka Ubauro vide his letter No. SM/1279/2025 dated: 30.09.2025 informed that after verification, the certified true copies of record of rights in respect of all required survey numbers expect 655 and 579 have been issued to the complainant. In support thereof, he also enclosed the copies thereof.
4. The report of the agency was delivered to the complainant during hearing of the case on 30.09.2025 who vide her letter dated: 30.09.2025, confirmed the report of agency and offered thanks to this Institution.

**FINDINGS**

5. With the intervention of this Institution, the grievance of the complainant has been redressed as confirmed by her vide her letter dated: 30.09.2025, hence, no further action is required by this Institution.

**DECISION**

6. In view of the above, the complaint stands redressed and disposed of accordingly.

*Given under my hand and seal of office.*

