



## **DECISION**

Complaint No. : POS/248/HYD/2024

Name and address of the complainant : Mr. Sahib Khan s/o Kamal Khan Leghari  
R/o Village Ali Khan Leghari, Taluka Chamber District  
Tando Allahyar

Name of the Agency Complained against : District Accounts Officer (DAO), Tando Allahyar.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Director,  
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER  
TANDO ALLAHYAR ALLEGING NON-PAYMENT OF  
PENSION FOR OCTOBER 2023 TO THE COMPLAINANT**

### **Complaint**

Mr. Sahib Khan a retired Head Constable filed a complaint dated 08.05.2024 wherein he stated that his monthly pension for October-2023, amounting to Rs.46,557/- has not been paid to him. He approached the Sr. Superintendent of Police Tando Allahyar and District Accounts Officer Tando Allahyar for payment of pension arrears bill but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 15.05.2024 to the District Accounts Officer, Tando Allahyar for report, who in response informed vide letter dated 21.06.2024 that due to some technical error in the SAP system, the pension amount of the complainant was not transferred in his bank account. The office of A.G Sindh Karachi has been requested to rectify the technical fault in the system.
4. The complainant vide written statement dated 11.09.2024 informed that his grievance has been redressed. The DAO, Tando Allahyar vide letter dated 23.09.2024 also informed that the matter of the complainant has been resolved. He annexed the copy of Pension Slip as an evidence.

### **Findings**

5. On the intervention of this Institution, the grievance of complainant has been redressed by the Agency.

### **Decision**

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

**Given under my hand and seal of the office**



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz, PAS**  
**Ombudsman Sindh**

**Karachi, dated 29<sup>th</sup> January, 2025**