



DECISION

Complaint No. : POS/8598/23/NFZ-103

Name and address of the complainant : Mr. Khadim Hussain Depar,
Assistant Professor, IT/Computer Science,
GGHSS, Sindh Colony, Naushaharo'Feroze

Name of the Agency Complained against : Public Health Engineering Department (PHED)
N'Feroze

Name & Designation of Investigating Officer : Khalid Shaikh,
Regional Director, N' Feroze

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject :

INACTION ON THE COMPLAINTS OF NOISE POLLUTION CREATED BY DIESEL ENGINE PUMP MACHINE AT SINDH COLONY, NEAR GOVT. GIRLS HIGHER SECONDARY SCHOOL, N'FEROZE CAUSING PROBLEMS TO THE STUDENTS AND TEACHERS

THE COMPLAINT

Mr. Khadim Hussain Depar, Assistant Professor, IT/Computer Science, GGHSS Sindh Colony, N'Feroze filed a complaint on 25.10.2023 stating therein that GGHSS is located adjacent to drainage pump in Sindh Colony, N'Feroze owned by PHED. During electricity load-shedding hours, the operators start Diesel Engine to pump out the sewerage water without using silencer/muffler which creates a lot of noise causing disturbance in teaching and learning process. He further added that he approached the PHED N'Feroze in this connection but in vain. He, therefore, solicited intervention of this Institution in the matter.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay subject to submission of Affidavit on Form 'A' and a copy of CNIC. For this purpose, letter was issued to the complainant on 22.11.2023.
3. In response, the complainant appeared before the Investigating Officer on 11.12.2023 and submitted requisite documents alongwith statement in writing that his grievance has been resolved by the Deputy Commissioner, N'Feroze, as a copy of the complaint was also endorsed to him.

(2)

4. Keeping in view the importance of the matter and in the public interest, the Investigating Officer visited the site and came to know that the said urban water supply and drainage scheme was handed over by the PHED to the Municipal Committee, N'Feroze. After following the issue vigorously, finally the problem was resolved by fixing a silencer to the said engine and installation of an additional electric motor for quick disposal of sewerage water from ponds. The concerned officer at site also assured that motors will not be operated during school hours. The complainant confirmed through his written statement about redressal of the grievance and expressed his gratitude to this Institution. He, therefore, requested that his complaint may be closed.

DECISION

5. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of Office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated

3rd July, 2025

