



## DECISION

Complaint No. : POS/4520/RL-190(LKA)2023

Name and address of the complainant : Mr. Sultan Ahmed Solangi s/o Ali Hassan Solangi R/o Village Miran Machi, Taluka Miro Khan, District Kamber Shahdadt.

Name of the Agency Complained against : Additional Director, Agriculture Extension, Kamber-Shahdadt

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N.

Subject : COMPLAINT AGAINST AGRICULTURE DEPARTMENT ALLEGING NON-PAYMENT OF SEED SUBSIDY TO THE COMPLAINANT.

### COMPLAINT

Mr. Sultan Ahmed Solangi filed a complaint dated: 08.06.2023 wherein he stated that the agency had conducted joint survey of his crop and recommended grant of subsidy on wheat crop but he has not been paid by the agency as yet. Aggrieved by that, he solicited intervention of this Institution.

### PROCEEDINGS

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to-date) subject to submission of mandatory affidavit on Form "A", copy of CNIC, and by condoning the delay.
3. This office issued notice vide letter dated: 05.07.2023 to the Additional Director, Agriculture Extension Kamber Shahdadt for report, who in response informed vide letter dated: 08.01.2024 that the case of the complainant was with-held due to an error code-938 which has been rectified and he has been recommended for payment of seed subsidy as per policy.
4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated: 15.01.2024, followed by multiple reminders. The complainant appeared before Investigation Officer Larkana on 14.01.2025 and filed a written statement wherein he confirmed that he has received the seed subsidy for wheat crop. He offered thanks to Ombudsman Institution on redressal his grievance and requested to close further proceedings on his complaint.

### FINDINGS

5. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

### DECISION

6. In view of above and in exercise of the Powers vested in me under section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



Sd /-  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh

Karachi, dated

13<sup>th</sup> February-2