



DECISION

Complaint No. : POS/RBH/43/2024

Name and address of the complainant : Mr. Muhammad Hanif S/o Ghulam Muhammad, R/o UC Pir Fateh Shah, Taluka & District Badin

Name of the Agency Complained against : Education Department, Badin

Name & Designation of Investigating Officer : Abdul Wahab Memon, Regional Director, Badin

Vetted by : Fasihuddin Khan, Advisor 'Z'

Subject : COMPLAINT AGAINST THE EDUCATION DEPARTMENT, DISTRICT BADIN REGARDING ALLEGED NON-POSTING OF TEACHER AT GBPS VILLAGE GHULAM MUHAMMAD MOSEPOTO

THE COMPLAINT

Mr. Muhammad Hanif S/o Ghulam Muhammad Mosepoto filed a complaint on 12.09.2024 regarding non availability of teacher in GBPS Ghulam Muhammad Mosepoto Semis Code 401010113 since 2021-22. He alleged that teachers posted by the Education Department at the said school remain absent due to which the school is closed and the children are deprived of the education. He approach the concerned agency but no action was taken. Aggrieved by that, he approached this Institution for intervention in the matter.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents for investigation.
3. The matter was taken up with the District Education Officer (DEO) (Primary), Badin vide letter dated 15.10.2024 followed by a reminder dated 11.11.2024. In response, vide letter dated 11.11.2024 he submitted that the issue of non availability of teacher at GBPS Ghulam Muhammad Mosepoto had arisen due to retirement of teacher previously posted there. However, name of another teacher as replacement was proposed to the higher authorities according to current STR (Student Teacher Ratio).

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The report of the Agency was sent to the complainant vide letter dated 04.12.2024 for submission of rejoinder. The complainant submitted his reply the same day and requested that a regular teacher may be posted so as to ensure the continuity of education at the said school henceforth.

4. After continuous follow up and number of hearings, finally during the hearing on 29.05.2025, the Taluka Education Officer (Primary), Badin informed that Mr. Muzaffar Hussain, PST was posted at the said school on permanent basis. The complainant Muhammad Hanif who was also present during the proceedings showed his satisfaction on the report of the Agency and requested to close the complaint.

FINDINGS

5. The complaint stands resolved on the intervention of this Institution . The complainant expressed his deep gratitude to the Institution for redressal of this genuine public grievance.

DECISION

6. In view of the above and in exercise of powers vested in me u/s 11 of Establishment of the Office of the Ombudsman for Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of Office.



Sd/-
(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated

15th August, 2025