

DECISION

Complaint No. : POS/70/2024

Name and address of the complainant : Mr. Manthar Ali Khaskheli, R/o Seeta Road, Taluka Khairpur Nathan Shah, District, Dadu.

Name of the Agency Complained against : Municipal Committee Khairpur Nathan Shah.

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah
Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui, Advisor-B

Subject : **DELAY IN INCREASE OF ANNUAL PENSION OF THE COMPLAINANT.**

THE COMPLAINT

Mr. Manthar Ali Khaskheli, filed a complaint dated 29 October, 2024, stating that he is a retired employee of Municipal Committee Khairpur Nathan Shah and was drawing his pension regularly. The Chief Municipal Officer and Accountant Municipal Committee Khairpur Nathan Shan are delaying increase in his yearly pension which is a legitimate right of the retired government servant. The complainant approached the authorities concerned and agitated their case before them but without any positive outcome which compelled them to seek our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form 'A' and other relevant documents and by condoning the delay.
3. The matter was taken up with the Chief Municipal Officer, Municipal Committee, Khairpur Nathan Shan vide this office's letter dated 01 November 2024. In the meanwhile, complainant appeared before the Investigating Officer, Dadu on 12 February 2025 and filed a written statement wherein he confirmed that upon the intervention of Ombudsman's Institution his grievance has been redressed and he requested for closure of his case.

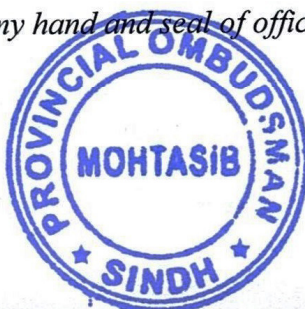
FINDINGS

4. Record shows that Municipal Committee Khairpur Nathan Shah had delayed annual increase in the pension of the complainant. However, after intervention of this Institution the department initiated the action and the matter was resolved amicably.

DECISION.

5. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto-date), the complaint is disposed of and consigned to record, as redressed.

Given under my hand and seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz: PAS
Ombudsman, Sindh
Karachi, dated: 06th May, 2025