



## DECISION

Complaint No. : POS/660/GTK-30/2024

Name and address of the complainant : Mr. Khewal Das S/o Prem Chand,  
Retd. Primary Teacher, Taluka Mirpur Mathelo,  
District, Ghotki.

Name of the Agency Complained against : District Accounts Officer,  
Ghotki

Name & Designation of Investigating Officer : Mr. Gul Hassan Shaikh,  
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject : **DELAY IN PAYMENT OF SERVICE DUES TO THE  
COMPLAINANT WHO RETIRED FROM SERVICE  
ON 28.02.2023.**

### COMPLAINT

Mr. Khewal Das, filed a complaint on 26.01.2024 against District Accounts Officer, Ghotki and alleged delay in payment of service dues to him after his retirement from service on 28.02.2023. The complainant had approached the DAO, Ghotki for payment of his dues, but it was of no avail. Therefore, the complainant has requested for intervention of this Institution.

### PROCEEDINGS

2. Having admitted the complaint under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), after receiving mandatory Affidavit on Form "A", other relevant documents and by condoning the delay, the Investigating Officer called report from the agency.
3. In response, the District Accounts Officer, Ghotki vide his letter dated: 01.04.2024 informed that the commutation payment amounting to Rs.1,458,137/- to the complainant has been made in March 2024. Similarly an amount of Rs.703,186/- on account of leave encashment has also been paid to him. In support thereof, he enclosed the payroll slip of the complainant. The report of the agency was then sent to the complainant for filing of rejoinder.
4. In response, the complainant vide his letter dated; 08.05.2024 confirmed that he has received both these payments and expressed his deep gratitude to this Institution for resolving his problem.

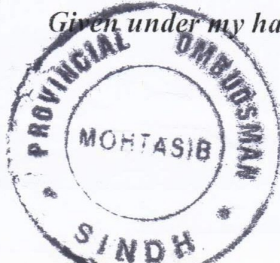
### FINDINGS

5. With the intervention of this Institution, the complainant has received his service dues as confirmed by him vide his letter dated: 08.05.2024. Hence, no further action is required.

### DECISION

6. In view of the above, the complaint stands redressed and disposed of accordingly.

*Given under my hand and seal of office.*



(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 20<sup>th</sup> June, 2024