



DECISION

Complaint No. : POS/379/ROJ-379(JBD)/2024

Name and address of the complainant : Mr. Jan Muhammad s/o Allah Dino, r/o village Lal Bux Bughio, Taluka & District Jacobabad.

Name of the Agency Complained against : Local Government Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject :

COMPLAINT REGARDING DELAY IN
ISSUANCE OF BIRTH CERTIFICATES TO THE
COMPLAINANT BY SECRETARY OF U.C.
DASTI, TALUKA JACOBABAD.

Complaint:

Mr. Jan Muhammad, filed his complaint dated 12.12.2024 against the Secretary, Union Council Dasti of Taluka Jacobabad, as birth certificates in respect of his family were not being issued. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the Agency for comments. While efforts were being made to get a response from the Agency, the complainant appeared before the Investigating Officer on 17.12.2024 and stated that due to intervention of the Institution of the Provincial Ombudsman Sindh his grievance has been redressed, as he has received the birth certificates of his family from the concerned Union Council office.

Findings:

3. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 16th April, 2025