

DECISION

Complaint No.

POS/6818/ROJ-200(JBD)/2023

Name and address of the complainant

Mr. Sadiq Ali Malghani & others, r/o Ward No: 18,

Shahbazpur Mohallah, Jacobabad.

Name of the Agency Complained against

1. Public Health Engineering Department

2. Local Government Department

Name & Designation of

Mr. Zahid Hussain Buriro

**Investigating Officer** Director Regional Office Jacobabad

Vetted by

Mir Hussain Ali Advisor-M

Subject

REQUEST TO PROVIDE DISPOSAL POINT FOR DRAINS OF THE SHAHBAZPUR MOHA ATTEND TO SEWERAGE ISSUE E

FACED BY THE RESIDENTS.

## Complaint:

Mr. Sadiq Ali Malghani and others filed their complaint dated 16.8.2023, stating that there was no disposal point for the drains of the Shahbazpur Mohallah due to which the residents are facing sewerage issues. He therefore requested this Institution to intervene in the matter.

## Proceedings:

- The complaint admitted under Section 10 of the Establishment of the 2. Office of Ombudsman for the Province of Sindh Act 1991 was referred to the concerned agencies for comments. In response, the Executive Engineer (Dev), Public Health Engineering Division, Jacobabad vide letter dated 30.10.2023 reported that they are not executing any such work in this mohallah. The Chief Municipal Officer, Municipal Committee, Jacobabad vide letter dated 21.3.2024 reported that the grievance of the complainant has been redressed and he enclosed pictures of the site and the statement of the complainant as evidence.
- The report of the agency was communicated to the complainant Mr. 3. Sadiq Ali Malghani, who appeared before the Investigating Officer on 17.4.2024 and expressed on his own and on behalf of the other complainant's satisfaction upon the report of the Chief Municipal Officer, Municipal Committee Jacobabad, grievance has been redressed, due to intervention of this Institution. He further requested that proceedings may be stopped on their complaint.

## Findings:

I have examined the proceedings of the complaint, which clearly indicate that the grievance of the complainants has been redressed

## Decision:

In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"

