



DECISION

Complaint No. :

POS/4987/KE-421/2024

Name and Address
of the Complainant :

Mr. Azeem Raza, R/o. House No. A-36, Faraz View,
Block-13, Gulistan-e-Jauhar, Karachi.

Name of the Agency
Complained against :

TMC Safoora

Name & Designation of
Investigation Officer :

Syed Farrukh Habib
Director, Regional Office, Karachi (East)

Subject :-

**COMPLAINT REGARDING ALLEGED NON-
FUNCTIONING OF STREET LIGHTS FROM
ERUM HEIGHTS TO ZEESHAN
APARTMENTS, BLOCK-13, GULISTAN-E-
JAUHAR.**

THE COMPLAINT

Mr. Azeem Raza, in his complaint dated 04.12.2024, stated that they are facing the problem of non-functioning of street lights from Erum Heights to Zeeshan Apartments, Gulistan-e-Jauhar, Block-13, main road, including the area in front of Faraz View. Due to this issue, incidents of mugging and traffic accidents have increased. He, therefore, solicited intervention of this office in the matter.

PROCEEDINGS

2. After admission of complaint by condoning delay under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), as well as after receiving mandatory Affidavit on Form "A" and other relevant documents, report was called from the Agency. In response Inspector M&R, TMC Safoora, District East, Karachi vide letter dated 12.03.2025 stated that he has personally visited the said area and found that the said area comes under the limits of Cantonment Board Faisal, Karachi.

3. Accordingly, the Investigating Officer forwarded the complaint to the Chief Executive Officer, Cantonment Board Faisal, Karachi for taking necessary action.

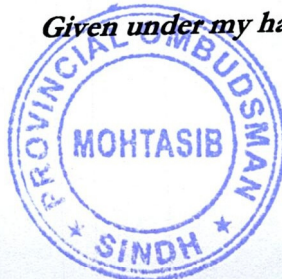
FINDING

4. The action required to address the complaint rests with a Federal Agency (CBF), thus barred by Jurisdiction.

CONCLUSION

5. In view of above, the complaint is forwarded to the Chief Executive Officer, Cantonment Board Faisal, Karachi, for taking further action and further proceedings on the complaint are closed.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 25-08-2025