



DECISION

Complaint No. : POS/5104/2024/F-214

Name and address of the complainant : Mr. Shahzaib Arshad, R/o Kashmir Road, Karachi.
(arshadshahzaib882@gmail.com)

Name of the Agency Complained against : i) Town Municipal Corporation (TMC)
ii) Karachi Metropolitan Corporation (KMC)

Name & Designation of Investigating Officer : Syed Ali Mumtaz Zaidi, (PAS),
Advisor-F

Vetted by : --

Subject : **DELAY IN REPAIR OF KASHMIR ROAD, KARACHI.**

THE COMPLAINT:

Mr. Shahzaib Arshad in his online complaint dated 22.10.2024 addressed to Mr. Sharjeel Inam Memon, Provincial Minister Sindh received through Wafaqi Mohtasib, Head Office, Islamabad stating that the deteriorating condition of Kashmir Road is causing significant inconvenience to commuters and raising safety concerns. The road requires reconstruction for smooth flow of traffic.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to the submission of complaint duly signed and addressed to this Institution, copy of his CNIC and Affidavit on form-A.

3. The Complainant was informed to meet the mandatory requirements vide letter dated 08.11.2024. Final reminder also issued dated 29.11.2024 for compliance through his email ID as he did not mention residential address in his complaint, but the Complainant did not respond.

FINDINGS:

4. From the above, it is clear that the complainant is not interested to pursue his complaint.

DECISION:

5. In view of the above, the complaint is filed due to non-prosecution.

Given under my hand and seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated **30th** January, 2025