



DECISION

Complaint No. : POS/164/ROJ-164(JBD)/2025

Name and address of the complainant : Mst. Tajul Khatoon widow of late Muhammad Saleh r/o Mohallah Jaffarabad Taluka and District Jacobabad.

Name of the Agency Complained against : Market Committee Jacobabad/Agriculture

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT ABOUT DELAY IN PAYMENT OF OUTSTANDING SALARY IN RESPECT OF DECEASED HUSBAND OF THE COMPLAINANT

Complaint:

Mst. Tajul Khatoon filed her complaint dated 20.3.2025 against the Chairman, Market Committee Jacobabad as eleven months outstanding salary in respect of her deceased husband Mr. Muhammad Saleh was not being paid. She therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the concerned agency for report. In response, the Director, Agriculture Marketing Sindh, Hyderabad vide his office letter dated 3.6.2025 reported that late Muhammad Saleh was employee of Sindh Market Committee Unified Grade Service and Market Committees are body corporate under Section 14 of Agricultural Produce Market Act, 1939 and are responsible for payment of salaries to its employees under Section 16 and 21 of the said Act from its own funds. He further stated that the Market Committee Jacobabad is responsible for payment of salary in respect of the complainant's husband, as complete record is available with it. He further stated that accordingly the Chairman Market Committee Jacobabad was directed to clear the dues of late Muhammad Saleh. The Chairman, Market Committee, Jacobabad vide his office letter dated 23.6.2025 reported that though the service record of the complainant's husband is not available, it has been worked out that approximately Rs.3,49,482/- are payable to the complainant. He further stated that the complainant may be directed to produce the alive certificate, non-marriage certificate, and heirship certificate. Further, the Chairman Market Committee Jacobabad vide his office letter dated 9.7.2025 has reported that due to financial constraints the Market Committee Jacobabad is not in a position to pay the outstanding dues and salaries of regular employees, but pension is being paid to the retired officials on priority. He also reported that when Market Fee collected on the paddy crop becomes available, the outstanding dues will be paid in instalment of Rs.10,000/- to the complainant every month.

3. The report of the agency was shared with the complainant, who appeared before the Investigating Officer on 16.7.2025 and stated that she is satisfied with the assurance of the agency.

Findings:

4. On the intervention of this Institution, the grievance of the complainant has been redressed as complainant is satisfied with the assurance given by the agency.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"

Sd/-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 13th October, 2025