



## DECISION

Complaint No. : POS/662/GTK-32/2024

Name and address of the complainant : Mr. Abdul Wahid S/o Ghous Bux,  
R/o. Mohalla Magsi Goth,  
Taluka Mirpur Mathelo, District, Ghotki.

Name of the Agency Complained against : District Accounts Officer (DAO)  
Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,  
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject : **DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT WHO RETIRED FROM SERVICE ON 31.05.2023.**

### COMPLAINT

Mr. Abdul Wahid, filed a complaint on 26.01.2024 against District Accounts Officer, Ghotki and alleged delay in payment of service dues to him after his retirement from service on 31.05.2023. He had approached the DAO, Ghotki several times for payment of his service dues but without any result. Being aggrieved, he solicited intervention of this Institution.

### PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), by condoning the delay. Thereafter, the matter was referred to District Accounts Officer, Ghotki vide this office letter dated: 28.02.2024 for report.
3. In response, the District Accounts Officer, Ghotki vide his letter dated: 12.06.2024 informed that the Leave Encashment payment amounting to Rs.960,000/- has been credited in bank account of complainant in the month of March, 2024. Similarly, the payment of commutation amounting to Rs.2,911,690/- has also been credited in bank account of complainant in the month of May, 2024. In support thereof, he enclosed copies of pension roll slips of the complainant.
4. The report of the agency alongwith enclosures was sent to the complainant for filing rejoinder, followed by multiple reminders but no response was received from him. Finally, he was also called on his given cell No. 0333-7251960, but he did not attend it. This shows that he has lost his interest in pursuing the case after redressal of his grievances.

**FINDINGS**

5. Since the grievances of the complainant has been resolved as per documentary evidence submitted by DAO, Ghotki, hence, no further action is required by this Institution.

**DECISION**

6. In view of the above, the complaint stands redressed and disposed of accordingly.

*Given under my hand and seal of office.*



SD/-  
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 25<sup>th</sup> November, 2024

