



DECISION

Complaint No. : POS/7173/RL-297(LKA)2023

Name and address of the complainant : Mr. Mohsin Ali R/o Waleed mohalla Larkana,

Name of the Agency Complained against : District Education Officer, Larkana.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani,
Director, Regional Office, Larkana

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N.

Subject : **COMPLAINT AGAINST DISTRICT EDUCATION OFFICER (ES&HS) LARKANA ALLEGING NON-PAYMENT OF GROUP INSURANCE CLAIM IN RESPECT OF DECEASED FATHER OF THE COMPLAINANT.**

COMPLAINT:

Mr. Mohsin Ali filed an online complaint dated: 31.08.2023 wherein he alleged delay in settlement of Group insurance claim in respect of his deceased father. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), subject to submission of mandatory affidavit on Form "A", copy of CNIC, relevant documents and by condoning the delay.
3. This office issued a notice dated: 04.10.2023 to the District Education Officer (ES&HS) Larkana for report and the complainant was advised for submission of relevant documents. The D.E.O (ES&HS) Larkana informed vide letter dated: 12.07.2024 that the case of the complainant for settlement of Group Insurance claim in respect of his deceased father is not traceable. The complainant is required to furnish relevant documents of the case.
4. The copy of agency's report was sent to the complainant for rejoinder vide letter dated: 28.08.2024 but he did not respond. The complainant even did not mention the name of his late father and job in his online complaint.

DECISION

5. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the Province of Sindh Act 1991 (amended up to date), the complaint is disposed of on account non prosecution.

Given under my hand and seal of the office



Sd/-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 30th June, 2025