



## **DECISION**

Complaint No. :

POS/455/KE-32/24

Name and Address  
of the Complainant :

Mr. Muhammad Irtiza Khan, R/o. House No. 04,  
Ali Arcade, Block-07, Gulistan-e-Johar, Karachi.

Name of the Agency  
Complained against :

DMC Central (Defunct)

Name & Designation of  
Investigation Officer :

Syed Farrukh Habib  
Director, Regional Office, Karachi (East)

Subject :-

**DELAY IN PAYMENT OF OUTSTANDING  
AMOUNT OF RS. 19,07,000/- TOWARDS  
SERVICE CHARGES/REMUNERATION FOR  
THE PERIOD THE COMPLAINANT  
PROVIDED SERVICES AS TAX ADVISOR.**

### **THE COMPLAINT**

Mr. Muhammad Irtiza Khan in his complaint dated 18.01.2024 stated that he is Tax Advocate and remained Tax Advisor from 2010 and onwards as per agreement executed with DMC Central (Defunct) on 29<sup>th</sup> April, 2019. He stated that as per terms of agreement such authority was required to pay him Rs.110,000/-per month as service charges. The DMC Central, he stated has made partial payment, leaving an amount of Rs. 19,07,000/- as outstanding for which he stated to have made every possible effort to get such amount released, but in vain. The Transition Officer of defunct DMC Central, he stated, had committed for clearance of dues, but same remained pending. Since the restructuring/re-organization of local body set up, no entity own his dues. He, therefore, solicited intervention of this office for redressal.

### **PROCEEDINGS**

2. After admission of complaint under Section 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), as well as after receiving mandatory Affidavit on Form "A" and other relevant documents, report was called from the Agency. In response the Municipal Commissioner, Town Municipal Corporation, Nazimabad, Karachi, vide letter dated 26.02.2025 informed that as per office record made available there is no any record of this particular case available either in the office of Accounts Officer or Transition Book received from the Transition Officer of defunct-DMC Central.

3. Similarly, the Municipal Commissioner, TMC, New Karachi vide letter dated 05.03.2025 also intimated that the record as received from Transition Officer does not show such dues/payment in liabilities account. The council now created as per Local Government Act 2013 amended 2022 has no provision in budget 2024-25 for settling of such old liabilities. He further added that if Finance Department, Government of Sindh accord permission and release budget on account of such liabilities, they will pay such amount of pending bills.

(2)

### **FINDING**

4. The complainant had entered into an agreement with the DMC Central on 29.04.2019, which was disbanded and replaced with TMC in June 2023. The Transition Officer also did not include the said bills under admitted liabilities as confirmed by the successor TMCs. Thus maladministration against TMC is not established.

### **CONCLUSION**

5. In view of above, the complaint is hereby rejected. Complainant is however at liberty to approach a civil court towards redressal of grievance, if he so desires.

*Given under my hand and seal of the office*

Sd /-  
(Muhammad Sohail Rajput)  
Sitara-e-Intiaz. PAS  
Ombudsman Sindh

Karachi, dated 12 - 06 - 2025

