

# **DECISION**

Complaint No. : POS/4903/2023/RM-137

Name and address Mr. Muhammad Umar,

of the complainant : R/o. Village Haji Mehar Tagri, Deh-36, PO Fazal Bhambhro,

Taluka Jhuddo, District Mirpurkhas.

Name of the Agency Complained against :

District Education Officer (ES&HS), Mirpurkhas.

Name & Designation of Investigating Officer:

Mr. Zulfiqar Ali Junejo, T.I

Consultant/Regional Director, Mirpurkhas.

Vetted by

Muhammad Naseer Jamali, Advisor-N

Subject COMPLAINT AGAINST DISTRICT EDUCATION OFFICER

(ES&HS) ALLEGING FAILURE TO POST REQUIRED

NUMBER OF TEACHERS AT GOVT. MIDDLE SCHOOL

MUHAMMAD HAYAT TAGRI, TALUKA JHUDDO

### Complaint

Mr. Muhammad Umar filed an online complaint dated 20.06.2023 wherein he stated that there is acute shortage of teachers at Govt. Middle School, Muhammad Hayat Tagri. He approached the School Education & Literacy Office Mirpurkhas for posting of required number of teachers on the basis of Students-Teacher-Ratio (STR) but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### **Proceedings**

- 2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
- 3. This office issued a notice dated 20.07.2023 to the District Education Officer (ES&HS), Mirpurkhas and Taluka Education Officer, ES&HS (Male), Taluka Jhuddo for report, followed by reminders. The case was heard on 29.08.2024, attended by Taluka Education Officer, ES&HS Male Jhuddo who assured to post the required number of teachers within two weeks. Subsequently, the Taluka Education Officer (ES&HS) Male Jhuddo informed vide letter dated 10.04.2025 that additional teachers have been posted at Govt. Middle School Muhammad Hayat Tagri.
- 4. The complainant appeared before Investigating Officer Mirpurkhas on 15.04.2025 and filed a written statement that two additional teachers have been posted at Government Middle School, Muhammad Hayat Tagri on the intervention of this Institution and his grievance has been redressed.

#### **Findings**

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.



## **Decision**

- 6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in term of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.
- 7. This also disposes of another complaint bearing No.POS/6069/2023/RM-167 filed by the same complainant, on same subject issue and also against same agency.

Given under my hand and seal of the office

