



## **DECISION**

**Complaint No.** : POS/1180/2024/KM/KW

**Name and address of the complainant** : Mr. Gul Bahadur R/o. House No. 184, Sector 4-E, Subhani Mohalla, Orangi Town, Karachi.

**Name of the Agency Complained against** : Managing Director, Sindh Small Industries Corporation (SSIC), Karachi.

**Name & Designation of Investigating Officer** : Mr. Aftab Ahmad Khatri, Director, Regional Office, Keamari (west).

**Vetted by** : Mr. Muhammad Naseer Jamali,

**Subject** : Advisor-N

**COMPLAINT AGAINST SINDH SMALL INDUSTRIES CORPORATION (SSIC), ALLEGING ILLEGAL CANCELATION OF PLOT OF THE COMPLAINANT.**

### **COMPLAINT**

Mr. Gul Bahadur filed a complaint dated 29.02.2024 wherein he stated that he was allotted a plot No. 247, admeasuring 250 square yards at SSIC-Northern Bye-pass by the agency in 2012 to establish a small industrial unit. The agency has failed to complete the development work at site and he could not utilize his plot for industrial purpose. He approached the agency for development works but he was informed that his plot has been cancelled due to non-utilization. The agency had never issued a notice for cancellation of the plot. Aggrieved by that, he solicited the intervention of this institution.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory affidavit on Form "A", other relevant documents and by condoning the delay.

3. This office issued a notice dated 25.03.2024 to the Managing Director, SSIC Karachi for report, followed by reminders. In response, the Assistant Director (KR), SSIC Karachi informed vide letter dated 20.05.2024 that the complainant was allotted the said plot through balloting. The complainant has failed to pay outstanding arrears, amounting to Rs.235, 000/- in respect of his plot and also failed to establish an industrial unit despite lapse of 13 years of allotment. He added that the development works i-e internal roads, electricity, sui gas, water supply lines and boundary wall were completed before September-2015. He was issued notices and publications were made in press for payment of arrears and utilization of plot but he failed to do so. The allotted plot was cancelled after due process of law and re-allotted to another entrepreneur in April-2023.

4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 23.07.2024 who in response, informed vide letter dated 29.07.2024 that he never defaulted in payment of dues of the plot and reiterated his version that no industrial unit has been established at the site of SSIC-Northern by-pass due to non-completion of infrastructure by the agency.



5. The rejoinder of the complainant was sent to the agency for comments vide letter dated 18.12.2024. The Joint Director, SSIC Karachi Region informed vide letter dated 14.05.2025 that the complainant had defaulted in payment of cost of plot and failure to utilize the plot as per terms & conditions of allotment and policy of Government of Sindh. He also referred the judgment of Sindh High Court vide dated 10.03.2021 in CP No. S-2575 of 2017 and CP-No. S-2576 of 2017 with regard to poor working of Sindh Small Industrial Corporation in order to promote local industries. The relevant para of the order is reproduced as under:

*The Small Industrial Estates be revived as early as possible. Un-used allotted industrial plots be cancelled immediately and re-allotted by open auction process, after vide publication in the mass media as per rule and law.*

6. The Regional Director, Keamari visited the site of SSIC, Northern by-pass road on 12.05.2025 along-with representative of the agency but the complainant absented. He found that many industrial units have been established and required infrastructure was also available there. He enclosed the photograph of the site as an evidence.

#### **FINDINGS**

7. The investigation of the complaint did not establish maladministration against the agency.

#### **DECISION**

8. I, in exercise of the powers vested in me under u/s 11 of the Establishment of the office of Ombudsman for the Province of Sindh, Act 1991, (amended upto date), the complaint is disposed of as rejected.

*Given under my hand and seal of the office*



**Sd /-**  
(MUHAMMAD SOHAIL RAJPUT)  
*Sitara-e-Imtiaz*. PAS  
Ombudsman, Sindh

Karachi, dated 12<sup>th</sup> June, 2025