



DECISION

Complaint No.	:	POS/1161/2025/RM-138
Name and address of the complainant	:	Mr. Abdul Rehman, House No.79, Block-A, Kareem Town Mirpurkhas.
Name of the Agency Complained against	:	Program Manager, Reform Support Unit (RSU) School Education & Literacy Department Karachi
Name & Designation of Investigating Officer	:	Mr. Zulfiqar Ali Junejo, T.I Consultant/Regional Director, Mirpurkhas.
Vetted by	:	Muhammad Naseer Jamali, Advisor-N
Subject	:	COMPLAINT REGARDING NON-RELEASE OF S.M.C. FUNDS TO GOVERNMENT BOYS PRIMARY SCHOOL, HAJI RAMZAN MARI, TALUKA MIRPURKHAS

Complaint

Mr. Abdul Rahman filed an online complaint dated 10.02.2025 wherein he stated that the Government Boys Primary School, Haji Ramzan Mari tracking ID#100000446 has not been provided S.M.C. funds despite his approaches to concerned agency. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 08-05-2025 to the Program Manager, Reform Support Unit (RSU) School Education & Literacy Department Karachi for report, who in response informed vide letter dated 12.05.2025 that as per SMC policy, the schools having no SEMIS code are not eligible for release of SMC funds. The Government Boys Primary School, Haji Ramzan Mari having tracking ID#100000446 is not eligible for SMC funds as per policy of the department.
4. A copy of the agency's report was sent to the complainant for rejoinder vide letter dated 19.05.2025, followed by reminders. The complainant appeared before Investigating Officer Mirpurkhas on 01.08.2025 and filed a written statement showing satisfaction on the report of the agency.

Findings

5. No mal-administration has been established by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as not pressed/withdrawn, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 2nd September, 2025