



DECISION

Complaint No. : POS/2930/2023/HYD/201

Name and address of the complainant : Mst: Nayab d/o Umar Daraz Qureshi
R/o H.No: G-3404, Muhallah Ghosia Masjid, Paretabad
Phuleli Hyderabad.

Name of the Agency Complained against : School Education & Literacy Department, Govt. of Sindh

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST SCHOOL EDUCATION
DEPARTMENT ALLEGING INORDINATE DELAY IN
APPOINTMENT AGAINST DECEASED QUOTA**

Complaint

Mst. Nayab filed a complaint dated 22.03.2023 wherein she stated that her late father, Umar Daraz Qureshi was a Chowkidar and posted at Govt Girls Primary School Rubina Anjuman Arain (Female) Hyderabad who died on 24.05.2020. She approached the authority for appointment against deceased quota but to no avail. Aggrieved by that, she solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 16.05.2023 to the District Education Officer (Primary) Hyderabad for report, followed by reminders. The District Education Officer (Primary) Hyderabad appeared before Investigating Officer Hyderabad on 03.08.2023 who informed that the case has been forwarded to the Director School (Primary) Hyderabad vide letter dated 01.06.2023 along-with relevant documents.
4. The Section Officer (DQ) School Education & Literacy Department informed vide letter dated 30.01.2024 that the competent authority has approved the appointment of the complainant for the post of Naib Qasid (BPS-01) against deceased quota.
5. The complainant appeared before the Investigating Officer, Regional Office, Hyderabad on 15.11.2024 and filed a written statement that she has been appointed as Naib Qasid vide order dated 11.10.2024, she has joined duty and her grievance has been redressed.

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Findings

6. On the intervention of this Institution, the grievance of complainant has been redressed by the Agency.

Decision

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office

Sd /-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 30th January, 2025

