



DECISION

Complaint No. : POS/3422/20255/Adv-M

Name and address of the complainant : Mr. Sabir, resident of House No. D-203, Sector-12, Saeedabad, Karachi.

Name of the Agency Complained against : Karachi Metropolitan Corporation

Name & Designation of Investigating Officer : Mir Hussain Ali
Advisor-M

Vetted by :

Subject : DELAY IN VERIFICATION OF THE DOCUMENTS OF PLOT NO. 669, SECTOR 14/A, SAEEDABAD, BALDIA TOWN, KARACHI.

Complaint:

Mr. Sabir, filed his complaint dated 2nd June, 2025, against the Karachi Metropolitan Corporation, about delay in verification of the documents of Plot No. 669, Sector 14/A, Saeedabad, Baldia Town, Karachi. He had therefore prayed for intervention of this Institution in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the Karachi Metropolitan Corporation, for a report.
3. Meanwhile, the complainant Mr. Sabir submitted in writing on 5th June, 2025 that the Karachi Metropolitan Corporation has verified the documents of his plot, and he requested that further proceedings on his complaint be stopped.

Findings:-

4. I have examined the case which clearly indicates that the grievance of the complainant has been redressed by the agency as confirmed by the complainant.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”

Sd/-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 7th October, 2025

