



DECISION

Complaint No. : POS/1262/ROJ-45(JBD)/2023

Name and address of the complainant : Mr. Liaquat Ali s/o Aajo Khan, r/o village Soomro Khan Domki, Shah Alipur, Buxapur, District Kashmore.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING ALLEGED DELAY IN RESTORATION OF COMMUTED PORTION OF PENSION OF THE COMPLAINANT.

Complaint:

Mr. Liaquat Ali filed his complaint dated 11.2.2023, against the District Accounts Officer Jacobabad regarding delay in restoration of the commuted portion of his pension which became due in September 2021, as he was not willing to pay bribe. He had also filed two other complaints No. POS/2194/ROJ-114(JBD)/2023 and No. POS/3894/ROJ-159 (JBD)/2023 pertaining to the same grievance. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agency for report. In response, the District Accounts Officer, Jacobabad vide his office letter dated 4.9.2024 reported that the arrears amounting to Rs.161,618/- on account of restoration of pension have been paid to the complainant on 1.6.2023 and requested that the complaint may be filed. He also enclosed copy of SAP payment of the same as evidence.

3. The report of the agency was sent to the complainant on his address for confirmation, vide this office letter dated 5.9.2024, but he has not responded. He was contacted on his cell phone by the Investigating Officer, but there was no response.

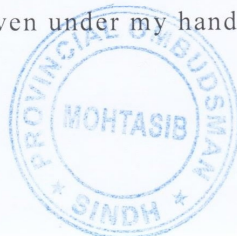
Findings:

4. The report of the Agency clearly shows that the grievance of the complainant has been redressed and after redressal of his grievance, the complainant is not interested in pursuing the matter.

Decision:

5. In view of the above, all the three complaints stand disposed of as redressed and consigned to the record accordingly.

“Given under my hand and seal of office”



- Sd /-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH

Karachi, dated 15th November, 2024