



## **DECISION**

Complaint No. : POS/ROG-144/GTK/2024

Name and address of the complainant : Mr. Ghulam Hyder S/o. Bangul Khan Mashoori,  
R/o. Kama Khan Mashoori,  
Taluka Mirpur Mathelo, District Ghotki

Name of the Agency Complained against : Mukhtiarkar Khangarh,  
District Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,  
Director, Regional Office, Ghotki

Vetted by : Mr. Muhammad Naseer Jamali,  
Advisor-N

Subject : **COMPLAINT AGAINST MUKHTIARKAR KHANGARH ALLEGING INORDINATE DELAY IN ISSUING SALE CERTIFICATE OF LAND TO THE COMPLAINANT.**

### **COMPLAINT**

Mr. Ghulam Hyder filed a complaint dated: 21.10.2024 against Revenue Department wherein he alleged delay in issuance of sale certificate of his land. He approached the Mukhtiarkar (Revenue) Khangarh @ Khanpur Mahar several times for issuance of sale certificate but to no avail. Being aggrieved, he solicited intervention of this Institution.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date) by condoning the delay and after receiving the mandatory Affidavit on Form "A" and other relevant documents. The Investigation Officer called report from the agency.
3. In response, the Mukhtiarkar (Revenue) Taluka Khangarh informed vide letter dated: 23.05.2025 that the sale certificate of an area of 05-10 acres situated at Deh Waloo Mahar, Taluka Khangarh has been issued vide dated: 22.05.2025 in favour of complainant, Ghulam Hyder & Others. He enclosed the photocopy of sale certificate as an evidence and requested to dispose of the case.
4. The report of the agency alongwith photocopy of sale certificate was delivered to the complainant during hearing of the case on 27.05.2025 for rejoinder who filed a written statement wherein he confirmed the redressal of his grievance. He offered thanks to this Institution and requested to close the case.

**FINDINGS**

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

**DECISION**

6. In view of the above, the complaint stands redressed and disposed of accordingly.

*Given under my hand and seal of office.*



**Sd /-**

**(Muhammad Sohail Rajput)**

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 24<sup>th</sup> June, 2025

