



DECISION

Complaint No. : POS/752/2023

Name and address of the complainant : Mr. Rashid Ali Chandio, R/o Village Kamlapur, Taluka and District Dadu.

Name of the Agency Complained against : PHED

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah, Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui, Advisor-B

Subject : DELAY IN THE APPROVAL OF WATER SUPPLY SCHEME AT VILLAGE KAMLAPUR, DISTRICT DADU.

THE COMPLAINT

Mr. Rashid Ali Chandio, filed a complaint dated 26 January 2023, wherein he stated that Public Health Engineering Department water supply scheme at village Kamlapur, Taluka & District Dadu installed 10 years ago is not functioning properly. The complainant believes that the scheme is not functioning properly due to misappropriation of funds by the concerned government officials. They approached the concerned authorities for the restoration of water supply in the village but all their requests have gone in vain with the result that villagers are facing serious difficulties due to non-availability of drinking water. Being aggrieved by that, he has solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted U/S 10 of the Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date) after receiving mandatory Affidavit on Form "A" and other relevant documents.

3. The matter was taken up with the Agency vide this office letter dated 29 March, 2023, followed by reminders. In response, Executive Engineer Public Health Engineer (Dev) Division Dadu vide letter dated 17 August 2023 and 10 July 2024, reported that due to heavy floods of 2010 the scheme was totally damaged. However, a detailed working estimate amounting to Rs.8.425 million has been prepared for restoration of water supply scheme for village Kamlapur Taluka Mehar District Dadu and forwarded to the Deputy Commissioner Dadu for approval. Further action will be taken upon approval of the scheme.

REJOINDER

4. The photocopy of the report of Agency was forwarded to the complainant for filing of rejoinder vide letter dated 17 October, 2023. In response, complainant has filed a written statement wherein he repeated his previous stance.

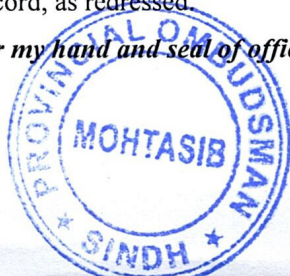
FINDINGS

5. Perusal of the record revealed that complaint was based on facts. The complainant and residents of Village Kamlapur, District Dadu were facing acute shortage of clean drinking water. However, upon the intervention of this Institution, grievance of the complainant has been resolved.

DECISION

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

Given under my hand and seal of office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz : PAS

Ombudsman, Sindh

Karachi, dated: 16th April, 2025