



DECISION

Complaint No. : POS/82/2025

Name and address of the complainant : Mr. Qurban Ali Khoso,
R/o Shafi Mohammad Colony, Mehar,
District, Dadu.

Name of the Agency Complained against : Agriculture Department

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah,
Regional Director, Dadu

Vetted by : Mr. Masood Ishrat
Registrar

Subject : COMPLAINT AGAINST AGRICULTURE OFFICER
MEHAR FOR NON-PROVISION OF SUBSIDIZED
FERTILIZER AND SEED TO THE COMPLAINANT.

THE COMPLAINT

Mr. Qurban Ali Khoso, filed a complaint dated 30.04.2025, stating that he is a small agriculture grower and alleged that due to wrong entry of his CNIC number in the record, he was unable to get subsidized fertilizer and seeds though approved by the competent authority. He also alleged that Benazir Hari Card was also not being issued, despite completion of formalities. He, therefore, requested to intervene.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning delay and after receiving mandatory Affidavit on Form 'A' and other relevant documents, it was referred to the Agency for comments.

3. In response, Deputy Director, Agriculture Extension, Mehar, vide letter dated 20.05.2025 reported that complainant's CNIC number has been corrected in the record and he will receive the amount as per policy of the government. It has also been reported he applied for Benazir Hari Card, without producing requisite documents i.e. Form-VII, duly verified by Revenue Department showing his ownership of land, CNIC & passport size photos and has been insisting for issuance of the said card on the basis of ownership of land of his son, though he is not eligible for same, as per laid down policy of the government.

4. Both the parties appeared before the Investigating Officer, when the complainant filed his written statement showing his satisfaction after correction of his CNIC number in the record and requested for closure of the case being redressed.

-: 2 :-

DECISION

5. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, being redressed.

Given under my hand and seal of office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated: **4th** July, 2025

