



DECISION

Complaint No.: POS/3656/2024/F-184

Name and address of the complainant : Mr. Ehtisham Ahmed Khan, R/o Plot No. 169-C, Block-02, Tariq Road, Commercial Area, Karachi.

Name of the Agency Complained against : Town Municipal Corporation (TMC) Saddar Town

Name & Designation of Investigating Officer : Syed Ali Mumtaz Zaidi, (PAS), Advisor-F.

Subject :- **COMPLAINT REGARDING ALLEGED ENCROACHMENT BY THE SHOPKEEPERS ON STREETS / SERVICE ROADS IN BLOCK-2, MAMoor MASJID, TARIQ ROAD, PECHS CAUSING PROBLEMS FOR THE COMMUTERS.**

THE COMPLAINT:

An online complaint was received from Mr. Ehtisham Ahmed Khan on 21.08.2024 which states that the residents are facing hectic problems due to the illegal expansion of shops by shopkeepers at Tariq Road Commercial Area, PECHS Block-2, Mamoor Masjid, Karachi.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of complaint duly signed and addressed to this Institution along-with copy of CNIC and Affidavit on form-A. These mandatory documents/requirements have not been submitted by Complainant despite letter dated 02.09.2024 and multiple reminders.

FINDINGS:

3. From the above, it is clear that the complainant is not interested to pursue his complaint.

DECISION:

4. In view of the above, the complaint is filed due to non-prosecution.

Given under my hand and seal of office



Sd/-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 20th December, 2024