



DECISION

Complaint No.	:	POS/1456/2025/RM-162
Name and address of the complainant	:	Mr. Gulbadin Hikmatyar, House No.06, Block-42/D, Satellite Town, Mirpurkhas.
Name of the Agency Complained against	:	School Education & Literacy Department
Name & Designation of Investigating Officer	:	Mr. Zulfiqar Ali Junejo, T.I Consultant/Regional Director, Mirpurkhas.
Vetted by	:	Muhammad Naseer Jamali, Advisor-N
Subject	:	COMPLAINT REGARDING INORDINATE DELAY IN PROCESSING THE RECRUITMENT PROCESS OF PRIMARY SCHOOL TEACHERS

Complaint

Mr. Gulbadin Hikmatyar filed an online complaint dated 19.02.2025 wherein he stated that School Education & Literacy Department has yet not restarted the recruitment process of Primary School Teachers (PSTs), despite vacancies in the district. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 20.03.2025 to the Secretary to Govt. of Sindh, School Education & Literacy Department Karachi and Director Schools Education (Pry), Mirpurkhas Division for report. The Director Schools (Primary) Mirpurkhas furnished report dated 11.04.2025 that the recruitment process has been started in district Mirpurkhas and Offer Letters are being issued as per merit list of waiting candidates. The DEO (Primary) Mirpurkhas informed that the complainant, Gulbadin had obtained 40 marks in the written test conducted by IBA Sukkur and last selected candidate in taluka Mirpurkhas had obtained 43 marks.
4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 16.04.2025, followed by a reminder and telephonic call on given number 0313-3231899 but he did not respond.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of due to non-prosecution, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 2nd September, 2025