



## **DECISION**

Complaint No. :  
Name and address of the complainant : POS/7185/RL-300(LKA)2023  
Name of the Agency Complained against : Mr. Sajjad Ali S/o Zahid Hussain Abro R/o H.No.20099/14-B, mohalla Ali Goharabad Dedar Flour Mills, Street Larkana.  
Name & Designation of Investigating Officer : Schools Education Department Karachi  
Vetted by : Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana  
Subject : Mr. Muhammad Naseer Jamali, Advisor-N.  
**COMPLAINT AGAINST SCHOOL EDUCATION DEPARTMENT ALLEGING INORDINATE DELAY IN PAYMENT OF FINANCIAL ASSISTANCE IN RESPECT OF DECEASED FATHER OF THE COMPLAINANT.**

### **COMPLAINT**

Mr. Sajjad Ali Abro filed an online complaint dated: 03.09.2023 wherein he stated that his late father, Zahid Hussain Abro was working as High School Teacher at GBHSS Municipal Higher Secondary School Larkana who expired during service on 17.01.2021. He approached the authorities for payment of Financial Assistance but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form "A" and by condoning the delay.
3. This office issued a notice to the Director, Schools Education (ES & HS) Larkana Region for report vide letter dated: 25.07.2024 followed by reminders. The Director (ES & HS) informed vide letter dated 16.10.2024 that the payment of Financial Assistance, amounting to Rs. 3.0 million (Rupees Thirty Lacs) has been sanctioned by the School Education Department vide Order dated: 27.08.2024 in favour of Mst: Sajida Tabsum wd/o Late Zahid Hussain Abro (Mother of the complainant). He enclosed the copy of sanction order as an evidence.
4. The copy of agency's report was sent to the complainant for rejoinder vide letter dated: 18.10.2024, followed by reminders but he did not respond. The agency has submitted the copy of sanction order for payment of Financial Assistance in favour of the widow of deceased employee vide dated 27.08.2024. The complainant has lost interest to pursue his case after redressal of grievance.

### **FINDINGS:**

5. On the intervention of this Institution, grievance of complainant has been redressed by the agency.



**DECISION**

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the Province of Sindh Act 1991 (amended up to date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



Sd/-  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh

Karachi, dated 30<sup>th</sup> June, 2025

