



## **DECISION**

Complaint No. : POS/RN/78/2024/NWS-87.

Name and address of the complainant : Mr. Mushtaque Ahmed Memon S/o Dr. Muhammad Ishaque Memon, Mirjat Colony, Mohalla Mirjat, Taluka Kazi Ahmed, District Shaheed Benazirabad.

Name of the Agency Complained against : Sindh Seed Corporation.

Name & Designation of Investigating Officer : Khan Muhammad Zardari, Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS). Advisor-F.

Subject : **ALLEGED DEDUCTION OF AN AMOUNT OF RS.454,730/- ON ACCOUNT OF RECOVERY OF HOUSE RENT WITHOUT JUSTIFICATION BY THE DIRECTOR ADMINISTRATION & FINANCE, SSC, HYDERABAD.**

### **THE COMPLAINT:**

Mr. Mushtaque Ahmed Memon filed a complaint dated 08.10.2024 wherein he stated that he had served as a Senior Mechanic in Seed Processing Plant, Sindh Seed Corporation (SSC) Sakrand and retired from service on 24.04.2021. An amount of Rs.454,730/- was deducted from his service benefits as a recovery of house rent despite the fact that house rent had already been deducted from his salary during his service. Being aggrieved, he approached the Director, Administration & Finance Sindh Seed Corporation, Hyderabad through a formal application, but to no avail. Therefore, he solicited intervention of this Institution.

### **PROCEEDINGS:**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), subject to submission of copy of CNIC, Affidavit on Form "A" and by condoning the delay.

3. This office issued notice to the Director, Administration & Finance, Sindh Seed Corporation, Hyderabad vide letter dated 18.10.2024 for report. In response, he informed vide letter dated 27.11.2024 that complainant has been allotted Quarter No. E-17 at Sindh Seed Corporation (SSC) Residential Colony Sakrand at a fixed rent of Rs.1000/- per month as per decision of SSC management board in its 9<sup>th</sup> meeting held on 20.09.2006. Subsequently, the Board decided in its 20<sup>th</sup> meeting held on 05.03.2019 that house rent allowance should not be allowed to SSC employees who have been allotted accommodation in SSC Employees

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Residential Colony whereas 5% maintenance may be recovered from them. The deduction was made from service benefits of the complainant in accordance with the Decision of Management Board and approved by the Competent authority vide office Order dated 11.04.2019.

4, The Agency's report was communicated to the complainant through his cell phone for filing rejoinder. In response, the complainant, in his rejoinder dated 30.12.2024, raised an objection regarding the non-deduction of his house rent from 5<sup>th</sup> March, 2019, up to retirement dated 25<sup>th</sup> April, 2021, during his service. He also expressed concern of not being formally informed about the Management Board's decision.

5, Further investigating the matter, in the hearing scheduled by the Investigation Officer on 14.01.2025, the Director, Administration & Finance, Sindh Seed Corporation, Hyderabad submitted his report dated 06.01.2025 informing that Appeals by the employees, including of complainant, filed before the Competent Forum for refunding the excess amount to the appellants accordingly.

6, The Agency's report was handed over to the complainant for filing a rejoinder, who in response filed written statement on 20.01.2025 wherein he showed his satisfaction on contents of the Agency's report and expressed thanks.

**FINDINGS:**

7, On the intervention of this Institution, the Management Board has agreed to redress the complainant's grievance.

**DECISION:**

8, In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed.

*Given under my hand and seal of office*



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz, PAS**  
**Ombudsman Sindh**

Karachi, dated \_\_\_\_ 07 - 03 - 2025