



## **DECISION**

Complaint No. : POS/2942/SKK-47/2023

Name and address of the complainant : Mr. Imran Ali S/o. Deen Muhammad Soomro,  
C/o. Habibullah Hakro, H. NO. D-416, 13-D,  
Barrage Mohallah, Sukkur.

Name of the Agency Complained against : District Accounts Officer,  
Sukkur

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Dhoon,  
Director, Regional Office, Sukkur

Vetted by : Mr. Muhammad Naseer Jamali,  
Advisor-N

Subject : **COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER, SUKKUR ALLEGING INORDINATE DELAY IN PAYMENT OF SERVICE DUES IN RESPECT OF DECEASED FATHER OF THE COMPLAINANT.**

### **COMPLAINT**

Mr. Imran Ali Soomro filed a complaint dated: 12.04.2023 wherein he alleged delay in payment of service dues of his late father, who was a Police Constable in District Sukkur and died during service on 27.05.2020. After exhausting his efforts, he solicited our intervention in the matter.

### **PROCEEDINGS**

2. The matter was taken up with the District Accounts Officer, Sukkur for report vide letter dated: 09.05.2023 and the Senior Superintendent of Police, Sukkur vide letter dated: 22.06.2023. The SSP Sukkur submitted his report dated: 14.11.2023 alongwith the copies of Service Book and Pension Papers of late P.C/1042 Din Mohammad Soomro for taking further action.
3. The District Accounts Officer, Sukkur submitted his report vide letter dated: 27.03.2024 that as per Heirship Certificate, there is no minor legal heir of late Deen Mohammad for grant of family pension, therefore, Succession Certificate from the Court of Law is required for one time payment of service dues in favour of legal heirs of the deceased.
4. The copy of agency's report was sent to the complainant for doing the needful vide letter dated: 02.04.2024. Finally, the complainant informed vide letter dated: 27.02.2025 that all admissible service dues of his late father have been paid to the legal heirs by the District Accounts Office, Sukkur. Hence, he requested to close the case, as his grievance was resolved.

5. The District Accounts Officer, Sukkur also submitted report dated: 20.03.2025 that the service dues have been paid to the legal heirs of deceased employee in the month of December 2024. He also enclosed the payment slip as an evidence.

**FINDINGS**

6. After intervention of this Institution, the complainant has been paid service dues of his late father who confirmed the receipt of service dues vide his application dated: 27.02.2025. Hence, no further action is required.

**DECISION**

7. In view of above, the complaint stands redressed and disposed of accordingly.

*Given under my hand and seal of office.*

**Sd/-**

**(Muhammad Sohail Rajput)**

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated: 30<sup>th</sup> June, 2025

