



DECISION

Complaint No. : POS/30/2024

Name and address of the complainant : Mst. Ruqaya Begum R/o Buth Mohallah Dadu,
Taluka and District, Dadu.

Name of the Agency Complained against : District Accounts Office, Dadu.

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah,
Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui,
Advisor-B

Subject :

REQUEST FOR CORRECTION OF DATE OF BIRTH OF MST. RUQAYA BEGUM, PRIMARY SCHOOL TEACHER, DADU.

THE COMPLAINT

Mst. Ruqaya Begum, filed a complaint dated 30 July, 2024, against District Office Dadu, stating that she is working at Primary School Girls Shahani Muhallah Dadu. Furthermore, she stated that according to CNIC and other academic documents her date of birth is 01 December, 1964 which was wrongly recorded in (payroll) record of office of District Accounts Office, Dadu as 10 February, 1964. She approached the authorities concerned for correction of her date of birth but to no avail. Aggrieved with the non-cooperative attitude of the concerned authorities and order to get her grievance redressed, the complainant has requested intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form 'A' and other relevant documents and by condoning the delay.
3. The matter was taken up with concerned Agency vide letter dated 27 August 2024. In response, District Accounts Officer Dadu vide letter dated 20 November, 2024 stated that as per Rule 12-A of Sindh Civil Servants (Appointment, Promotion and transfer) Rules, 1974 "date of birth once recorded by a Civil Servant at the time of joining Government Service shall be deemed final and no alteration thereafter shall be permissible".
4. The photocopy of the report of the Agency was forwarded to the complainant for her rejoinder dated 05 December 2024. In response, complainant appeared before the Investigation Officer Dadu on 30 January 2025 and expressed her satisfaction with the Agency's report and requested for closure of the case.

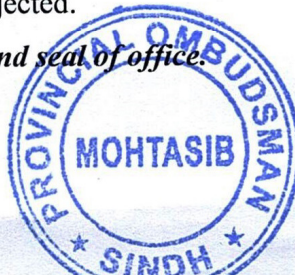
FINDINGS

5. Perusal of the record revealed that the allegations of complainant against the District Accounts Office was baseless.

DECISION.

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as rejected.

Given under my hand and seal of office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated: 18th March, 2025