



## DECISION

POS/4950/KE/415/2024

Complaint No. :

Name and Address  
of the Complainant :

Mr. Ali Raza, R/o. House No. A-2913, Phase-II, Gulshan-e-Hadeed, Karachi.

Name of the Agency  
Complained against :

EPA / Sindh Food Authority

Name & Designation of  
Investigation Officer :

Syed Farrukh Habib  
Director, Regional Office, Karachi (East)

Subject :-

**COMPLAINT REGARDING ESTABLISHMENT  
OF A SNACK FACTORY IN RESIDENTIAL AREA  
CAUSING AIR POLLUTION AND PROBLEMS TO  
RESIDENTS.**

### **THE COMPLAINT**

Mr. Ali Raza, in his complaint dated 11.12.2024, stated that an illegal snacks factory, being operated by Faheem Shaikh, has been established in residential area in Gulshan-e-Hadeed Phase 2, behind the Masjid Huzaifa bin Yaman at House No. B-492. He stated that over the past several months all the residents, have been experiencing severe discomfort and health issues due to air pollution caused by the factory's operations. The continuous emission of smoke and unpleasant fumes has caused disturbance to all. The complainant stated that despite lodging complaints with Chairman UC No. 4, TMC Gadap and other officers, he has not received any response. He, therefore, solicited intervention of this office in the matter.

### **PROCEEDINGS**

2. After admission of complaint by condoning delay under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), as well as after receiving mandatory Affidavit on Form "A" and other relevant documents, report was called from the Agency vide letter dated 16.12.2024.

3. Meanwhile, the complainant vide letter dated 24.01.2025 received through Email intimated he would like to formally withdraw the said complaint.

### **FINDING**

4. On the request of complainant proceedings in the matter are dropped.

### **CONCLUSION**

5. In view of the above, the complaint is disposed of as withdrawn.

*Given under my hand and seal of the office*



Sd /-

(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh

Karachi, dated 20-03-2025