



## DECISION

**Complaint No.** : POS/9289/ROJ-251(JBD)/2023

**Name and address of the complainant** : Mr. Ghulam Hussain s/o Arbab Ali Soomro,  
r/o Near Grid Station, Channa Muhalla Jacobabad.

**Name of the Agency Complained against** : Works and Services Department

**Name & Designation of Investigating Officer** : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

**Vetted by** : Mir Hussain Ali Advisor-M

**Subject** : COMPLAINT AGAINST WORKS AND SERVICES DEPARTMENT OFFICIALS REGARDING DELAY IN PAYMENT OF DUES TOWARDS WORK DONE BY THE COMPLAINANT.

### Complaint:

Mr. Ghulam Hussain filed his complaint dated 11-10-2023, against Executive Engineer, Works and Services (Buildings) Jacobabad, as payment was not being made to him, for the civil work done by him in the staff quarters of the District Officer Buildings, Jacobabad. He therefore requested this Institution to intervene in the matter.

### Proceedings:

2. The complaint admitted under Section 10, of the Establishment of the Office of Ombudsman for the Province of Sindh Act 1991, was referred to the Executive Engineer Buildings Division, Jacobabad, who vide office letter dated 8-5-2024 reported that the problem of the complainant has been solved. He enclosed copy of written statement of complainant and requested that the complaint may be filed.

4. The report of the Agency was communicated to the complainant, who appeared before the Investigating Office on 2-10-2024 and filed his application stating that due to intervention of the Institution of the Provincial Ombudsman Sindh, his grievance has been redressed, and therefore he does not want any further proceedings.

### Findings:

5. On the intervention of this institution, the grievance of the complainant has been resolved, which is also confirmed by him vide his application dated 2-10-2024. Hence no further action is required.

### Decision:

6. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
OMBUDSMAN SINDH  
Karachi, dated 18<sup>th</sup> February, 2025