



DECISION

Complaint No. : POS/4165/2023/RM-124

Name and address of the complainant : Mr. Faisal Khan, Goods Transport Contractor,
R/o Kot Ghulam Muhammad, District Mirpurkhas.

Name of the Agency Complained against : Deputy Commissioner, Mirpurkhas

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Regional Director, Mirpurkhas.

Vetted by : Mr. Muhammad Naseer Jamali,
Advisor-N

Subject : COMPLAINT AGAINST DEPUTY COMMISSIONER, UMERKOT ALLEGING INORDINATE DLEAY IN PAYMENT OF TRANSPORTATION CHARGES TO THE COMPLAINANT.

COMPLAINT:

Mr. Faisal Khan, filed a complaint dated 28-08-2023 wherein he stated that he had provided transport services to the District Administration, Mirpurkhas during the rain emergency, 2022-23. He had submitted a bill, amounting to Rs.1,533,100/- out of which, Rs.1.0 million has been paid to him. He is visiting the offices of Deputy Commissioner, Mirpurkhas and Mukhtiarkar, Kot Ghulam Muhammad for payment of his remaining dues, amounting to Rs.533, 100/- but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued notice dated 30-08-2024 to the Deputy Commissioner, Mirpurkhas and Mukhtiarkar (Revenue), Taluka Kot Ghulam Muhammad for report, followed by reminders. The case was heard on 29.08.2024, 09.09.2024, 15.11.2024 and 27.11.2024, attended by the complainant and representative of the agency. The complainant submitted a written statement during the hearing on 27.11.2024 that his remaining outstanding dues, amounting to Rs.533,000/- have been paid to him on 15.11.2024 and his grievance has been redressed.

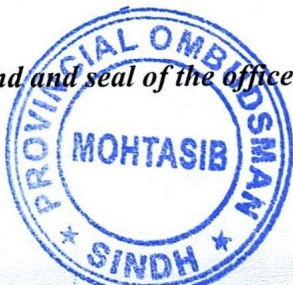
FINDINGS:

4. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

DECISION:

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh