



## **DECISION**

Complaint No. : POS/TTA/19/2019

Name and address of the complainant : Mr. Natho Soomro S/o Haji Khamiso,  
R/o Mohallah Waro Shah,  
Taluka Mirpur Bathoro, District Sujawal

Name of the Agency Complained against : Education Department

Name & Designation of Investigating Officer : Dr. Riaz Ahmed Siddiqui  
Regional Director, Thatta

Vetted by : Fasihuddin Khan,  
Advisor 'Z'

Subject :

**COMPLAINT AGAINST THE CLOSURE OF MADINA  
ACADEMY PRIMARY SCHOOL AT WARO SHAH  
MOHALLAH, TALUKA MIRPUR BATHORO,  
DISTRICT SUJAWAL**

### **THE COMPLAINT**

Mr. Natho Soomro S/o. Haji Khamiso filed a complaint on 01.10.2019 stating that the Madina Academy Primary School at Waro Shah Mohammad, Taluka Mirpur Bathoro, District Sujawal has been closed by the Education Department on the pretext of repair work in its building for last four months. Resultantly, education of 150 students enrolled in said school is jeopardized. He further stated that the concerned officers of the Education Department have been approached to reopen the said school but to no avail. He, therefore, sought intervention of this Institution in the matter.

### **PROCEEDINGS**

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended up to date) by condoning the delay and subject to submission of Affidavit on Form 'A'. After completion of the mandatory requirements, the matter was taken up with the District Education Officer (Primary), Sujawal as well as the Executive Engineer, Education Works Division, Sujawal on 23.10.2019 followed by reminders. The XEN, Education Works, Sujawal submitted his report on 01.01.2020 stating that the ongoing rehabilitation work of GBPS Madina Academy was near to completion. The matter was followed up constantly and after number of hearings, before the XEN, Education Works Division as well as the DEO (Primary), Sujawal submitted their reports on 24.10.2023 about the completion of the said work in all respects. The DEO also ensured to start the classes in the school immediately.



REJOINDER

3. The above reports were shared with the complainant who appeared before the Investigation Officer on 26.10.2023 and he confirmed in writing that the repair work of school has been completed. He was thankful to this Institution and requested to close the case.

FINDINGS

4. The work of GBPS Madina Academy has been completed after the intervention of this Institution. Since the grievance of the complainant has been redressed no further action is called for.

DECISION

5. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of Office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz - PAS  
Ombudsman, Sindh

Karachi, dated

06<sup>th</sup> January, 2025