



## **DECISION**

Complaint No. : POS/2148/KE/150/2024

Name and Address of the Complainant : Mr. Aamir Sheikh, House No.R-215, Shaheed Makhdoom Bilawal Village, Safoora Goth, Scheme-33, Karachi.

Name of the Agency Complained against : Sindh Employees' Social Security Institution

Name & Designation of Investigation Officer : Syed Farrukh Habib  
Director, Regional Office, Karachi (East)

Subject :-

**COMPLAINT REGARDING ALLEGED NON-  
ISSUANCE OF MAZDOOR / LABOUR CARD TO THE  
COMPLAINANT AND HIS FATHER**

### **THE COMPLAINT**

Mr. Aamir Sheikh in his **online** complaint dated 11.04.2024 stated that he & his father had approached the Sindh Employees' Social Security Institution for issuance of Benazir Labour Card to them but, it was not issued. He therefore solicited assistance of this office to get such card issued to him as well as to his father .

### **PROCEEDINGS**

2. The complaint was **conditionally** admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), subject to submission of mandatory affidavit on Form "A", original complaint duly signed and copy of CNIC. The complainant though furnished Affidavit & CNIC, but did not mention details of his complaint.

Subsequently, in order to ascertain the facts, the complainant was called by the Investigating Officer on 08.07.2024 & 07.08.2024 but he did not come, despite notices issued to him & telephonic calls/reminders.

### **CONCLUSION**

5. Under the circumstances, when the complainant has failed to respond nor attended telephone calls made on given numbers, it was clear that he has lost interest to pursue his complaint. I, therefore, in exercise of powers vested in me under Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), do hereby dispose of the complaint on account of non-prosecution.

*Given under my hand and seal of the office*



*Sd/-*  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh

Karachi, dated 25-11-2024