



DECISION

Complaint No. : POS/4783/21/ NFZ-24

Name and address of the complainant : Mr. Naveed Ahmed S/o Javed Iqbal Lund,
Village Qasim Lund, P.O. Kor Hassan,
Taluka & District N'Feroze

Name of the Agency Complained against : Irrigation / District Accounts Office, N'Feroze

Name & Designation of Investigating Officer : Khalid Shaikh,
Regional Director, N' Feroze

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : DELAY IN THE PAYMENT OF SALARIES TO THE
COMPLAINANT APPOINTED AS DAROGHA AGAINST
DECEASED QUOTA

THE COMPLAINT

Mr. Naveed Ahmed Lund filed a complaint on 17.09.2021 stating therein that his father who served as Darogha in the Irrigation Department died during service. Thereafter, he was appointed at the same post against deceased quota on 14.12.2020 on regular basis but the Irrigation Department failed to start the payment of monthly salaries to him since his appointment. He, therefore, solicited intervention of this Institution in the matter.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning the delay subject to submission of relevant documents and Affidavit on Form 'A'. Thereafter, the matter was taken up with the Executive Engineer, Irrigation, Rohri Division, Moro and the District Accounts Officer, N'Feroze vide letter dated 06.10.2021 followed by reminders. In response, the XEN Irrigation, Rohri Division, Moro, reported on 10.12.2021 that the applicant was appointed as Darogha on deceased quota and after completing requisite formalities, letter was issued to the District Accounts Office, N'Feroze vide No.EC/G-148/2797/2021, dated 09.11.2021 for opening his ID under SAP System followed by reminder on 31.12.2021. The DAO N'Feroze also replied on 18.02.2022 that during scrutiny of the case for availability of post of Darogha, it was revealed that no post of Darogha was vacant under DDO Code/Cost Center NX 0051. The report added that for appointment of civil servant, availability of sanctioned vacancy is a prerequisite. Due to non-availability of vacancy, it was not permissible to make

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appointment hence Form FO-I of the complainant was returned for taking up the matter with the competent authority for creation of the said post. The report was shared with the complainant for rejoinder vide letter dated 21.02.2022. On 14.03.2022, the complainant submitted rejoinder alleging the XEN, Irrigation Department, Moro is responsible for his problem. Therefore, the matter was again referred to the XEN, Irrigation, Rohri Division, Moro for necessary action and report vide letter dated 08.04.2022. In response, he reported on 25.04.2022 that due to non issuance of fresh IDs for appointment against deceased quota, monthly salaries of employees could not be paid. The report further stated that the higher authorities had been requested to transfer five Daroghas from this Division to another Division of Rohri Canal Circle in order to resolve the issue for opening of fresh IDs of newly appointed employees on deceased quota and issuance of monthly salaries to Daroghas.

3. After further follow up and protracted correspondence with the concerned officers of the Irrigation Department as well as the Accounts officers of the District and AG Sindh Office, the opening of salary ID of the complainant was allowed vide AG Sindh's letter dated 18.09.2022. Subsequently, on 06.07.2023, the XEN, Rohri Division, Moro informed that the payment of salary of the complainant would be started from that month. During proceedings on 20.10.2023, the complainant appeared before the Investigating Officer and filed his statement that on the intervention of this Institution, payment of his salary has been started and his grievance is resolved. While extending thanks to this Institution, he requested for closing the complaint.

DECISION

4. In view of the above, the complaint stands disposed of as redressed.

Given under my hand and seal of Office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated 30th July, 2025