



DECISION

Complaint No. : POS/1298/2025/HYD/179

Name and address of the complainant : Syed Qasim Ali,
R/o H.No.73/D, Medina Colony, Unit No.11,
Latifabad, Hyderabad.

Name of the Agency Complained against : Town Municipal Commissioner,
Town Municipal Corporation, Shah Latifabad Town, Hyderabad.

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST THE AGENCY ALLEGING FAILURE TO CARRY OUT MOSQUITOES SPRAY IN THE AREA OF MADINA COLONY, LATIFABAD HYDERABAD**

Complaint

Syed Qasim Ali filed an online complaint dated 16.02.2025 against Town Municipal Commissioner, Lataiabad Hyderabad alleging failure to carry out spray against mosquitoes in the area of Madina Colony, resulting malaria etc. Being aggrieved, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory documents i.e affidavit on Form 'A' and by condoning the delay.
3. This office issued a notice dated 12.03.2025 to the Town Municipal Commissioner, Shah Latifabad Town, Hyderabad for report, who in response informed vide letter dated 20.03.2025 that the fumigation has been done twice in the area of the complainant on 02.03.2025 and 19.03.2025 in Union Council No.118 in the supervision of the residents of the area. He annexed photographs as evidence.
4. The copy of the agency's report was sent to the complainant for rejoinder vide this office letter dated 19.05.2025, who in response submitted his rejoinder vide letter dated 23.09.2025 and confirmed the redressal of his grievance.

Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint stands disposed of as redressed.

Given under my hand and seal of the office



Sd/-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi dated 20th October, 2025