



## DECISION

Complaint No. : POS/1106/2021/Adv-M

Name and address of the complainant : Mr. Abid Ali s/o Noor Muhammad, Village Haji Islam Khan Leghari, Taluka Daharki, District Ghotki.

Name of the Agency Complained against : Workers Welfare Board Sindh

Name & Designation of Investigating Officer : Mir Hussain Ali Advisor-M

Vetted by :

Subject : INVESTIGATION OF COMPLAINTS OF EMPLOYEES OF MARI PETROLEUM CO. LTD DAHARKI AGAINST WORKERS WELFARE BOARD SINDH FOR DELAY IN RELEASE OF DEATH GRANTS.

Complaint: Mr. Abid Ali s/o Noor Mohammad resident of District Ghotki alongwith twenty two other persons have filed their complaints on 15<sup>th</sup> February, 2021 against the Sindh Workers Welfare Board, for not releasing "death grants" pertaining to the employees of Mari Petroleum, Daharki, although their requests were publicised in the newspapers on 29.12.2019 and cheques were to be issued after ten days of such publication. They also nominated Mr. Lakhmeer Mehar, President CBA and Mr. Rehman Baksh to pursue these complaints. They also requested this Institution to intervene in this matter.

The details of these other complaints are as follows:

S.No.	Complaint No.	Name of Complainant	Employers Name	Details of deceased
1.	POS/1106/2021	Mr. Abid Ali	Baloch & Co.	Father
2.	POS/1107/2021	Mst. Rani	Ali Buksh & Co.	Husband
3.	POS/1108/2021	Mst. Karam Khatoon	Ali Akbar & Co.	Husband
4.	POS/1109/2021	Mst. Nasreen Bibi	Al-Murtaza & Co.	Husband
5.	POS/1110/2021	Mst. Fatima	Baloch & Co.	Husband
6.	POS/1111/2021	Mst. Eisan	Hayat & Co.	Husband
7.	POS/1112/2021	Mst. Shawal Khatoon	Khan Brother & Co.	Husband
8.	POS/1113/2021	Mst. Khadija	Hayat & Co.	Husband
9.	POS/1114/2021	Mst. Sanam	Alam & Co.	Husband
10.	POS/1115/2021	Mst. Haseena	Baloch & Co.	Husband
11.	POS/1116/2021	Mst. Rehmat	Mari Petroleum & Co.	Husband
12.	POS/1117/2021	Mst. Waziran	Baloch & Co.	Husband
13.	POS/1118/2021	Mst. Bobhari	Al-Farooq & Co.	Husband
14.	POS/1119/2021	Mr. Kabeer Ahmed	Ali Akbar & Co.	Father
15.	POS/1120/2021	Mst. Lechan	Ali Akbar & Co.	Husband
16.	POS/1121/2021	Mr. Zafar Ali	Mahran & Co.	Father
17.	POS/1154/2021	Mst. Almi	Baloch & Co.	Husband
18.	POS/1155/2021	Mst. Mir Zadi	Alam & Co.	Husband
19.	POS/1156/2021	Mst. Maryum	Mahran & Co.	Husband
20.	POS/1157/2021	Mst. Arbeli	Mahran & Co.	Husband
21.	POS/1158/2021	Mst. Amina	Mahran & Co.	Husband
22.	POS/1159/2021	Mr. M. Sadique	Khan Brother & Co.	Father
23.	POS/647/2022	Mst. Zamin Begum	Artistic Denin Mills	Husband

Proceedings:

2. After admitting these complaints under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act 1991 they were referred to the Workers Welfare Board Sindh vide letter No. POS/1106-1121 & 1154-1159/2021/8946 dated 7.4.2021 for their report.

3. The Assistant Director (Welfare) Workers Welfare Board Sindh, Sukkur Region vide his letter No. WWBS/Admin/20/21 dated 21.5.2021 reported that these twenty three cases for payment of "death grants" of Sukkur Region are being scrutinized and after due process, cheques will be credited in the accounts of the complainants.

4. In a hearing held on 26.8.2021, Syed Askar Ali Shah, Deputy Director (Welfare), Workers Welfare Board, Sindh, gave an undertaking in writing that as soon as the Scrutiny Committee is re-constituted, the cases will be considered and decided on merit. He also requested for a fresh list of all pending cases with the Workers Welfare Board Sindh.

5. The Deputy Director (Welfare), Workers Welfare Board Sindh provided a list of 25 cases pertaining to death grants pending with the Board vide his letter No. WWBS/WEL-SUK-REG/2021/107 dated 18.10.2021

6. The Deputy Director (Welfare), Workers Welfare Board Sindh, vide letter No. WWBS/ADMIN/2022/156 dated 4.11.2022 reported that the names of the complainants are included in the list to be finalized by the Scrutiny Committee, but the disbursement of funds throughout Sindh has been stopped by the Workers Welfare Board Sindh.

7. In the hearing held on 20.1.2025 the Law Officer, Workers Welfare Board Sindh was present and he was directed to get these "death grants" cases decided immediately.

8. In a hearing held on 12.8.2025, the Secretary Labour, who also holds charge of Secretary, Workers Welfare Board Sindh, in a telephonic conversation stated that presently the Governing Body does not exist and has to be re-constituted. The Director who was present in the hearing was directed to conduct preliminary scrutiny of these complaints within fifteen days.

9. The Assistant Director (Welfare), Workers Welfare Board Sindh vide his letter No. WWBS/Admin/2025/424 dated 17.9.2025 reported that the representative of the complainants Mr. Lakhmeer Maher, and Mr. Raheem Bux have been called on 18.9.2025 to discuss the pending and time barred cases. On 27.9.2025 Mr. Ahtesham Khan, Director Welfare attended the office of the Investigating Officer and assured that these complaints will be attended to as per rules. He has further submitted vide his letter No. WWBS/WS/2025/451 dated 8.10.2025 that though the application forms in respect of 21 cases of "death grants", and 19 cases of "marriage grants" could not be located, however, since the details of the applications have been publicised by the Board in the newspapers, it confirms that such cases were submitted. He further states that new applications forms have been issued to the complainants for submission of their requests which will be processed as per prescribed procedure.

#### Findings:

10. The above proceedings clearly indicate that the grievances of the complainants are genuine, because their claims of timely submission of requests for "death grant" have been confirmed by the publication of these requests in the newspapers, which fact is also confirmed through the latest report of the Director. These claims have also not been contested by the officials of Workers Welfare Board Sindh. Moreover, it is a fact that despite lapse of seven years the Board has not scrutinized these cases nor they have been submitted before the Governing Body for considering the time barred status, and the delay has been caused by the Agency itself. This is glaring maladministration displayed by the officials of Workers Welfare Board Sindh.

#### Decision:

11. As such, under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act 1991, I hereby direct the Secretary, Labour Department, Government of Sindh, who is also holding the charge of Secretary Workers Welfare Board Sindh to get these 23 complaints examined by the Scrutiny Committee, and get the delay condoned by the Governing Body either in a meeting or through circulation, and release the payment to the claimants of these grants, within six weeks, who are legally entitled for such grants unless there are genuine reasons for rejection. Compliance be reported to this office.

"Given under my hand and seal of office"



**Sd/-**  
 (Muhammad Sohail Rajput)  
 Sitara-e-Imtiaz, PAS  
 OMBUDSMAN SINDH  
 Karachi, dated 22nd October, 2025