



## DECISION

Complaint No. : POS/1628/GTK-49/2023

Name and address of the complainant : Mai Rafiqua Shaikh w/o. Abdul Qayoom Shaikh,  
R/o. Village Nabi Bux, Wagani, P.O Sarhad,  
Taluka & District Ghotki

Name of the Agency Complained against : Revenue Department,  
District Ghotki.

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,  
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject : **COMPLAINT REGARDING FAILURE TO GRANT RELIEF TO THE COMPLAINANT ON ACCOUNT OF LOSSES SUSTAINED BY HER DURING HEAVY RAINS IN 2022.**

### COMPLAINT

Mai Rafiqua Shaikh, filed a complaint on 27.02.2023 against Revenue Department, District Ghotki regarding failure to grant relief to her on account of losses sustained by her during heavy rains in 2022. The complainant had approached the District Administration for redressal of her grievance, but it was of no avail. Therefore, she requested us for intervention.

### PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date). After receiving the mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay, the Investigating Officer called report from the agency.
3. In response, the Mukhtiakar (Revenue), Taluka Ghotki vide his letter dated: 15.11.2024 informed that ~~the~~ a joint survey team comprising of Pakistan Army, NDMA, PDMA and District Administration conducted the joint survey throughout Province. During the survey, the house of complainant was also visited but her name was not recommended for compensation.
4. The report of the agency was sent to the complainant for filing of her rejoinder. In response, she withdrew from her complaint as her name was not included in the list furnished by Joint Survey Team.

**FINDINGS**

5. After receiving the agency's report, the complainant has withdrawn from her complaint, therefore, no further action is required by this Institution.

**DECISION**

6. In view of the above, the complaint is disposed of as withdrawn.

*Given under my hand and seal of office.*



**Sd /-**

**(Muhammad Sohail Rajput)**

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 2<sup>nd</sup> January, 2025

