



DECISION

Complaint No. : POS/6442/GTK-71/2022

Name and address of the complainant : Mr. Abdul Sattar Shar,
R/o. Village Bhittai Colony, Besides Hussaini Madarsa,
Taluka Mirpur Mathelo, District Ghotki

Name of the Agency Complained against : Chief Municipal Officer (CMO),
Town Committee, District Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **COMPLAINT REGARDING ALLEGED NON-AVAILABILITY OF DRAINAGE SYSTEM IN BHITTAI COLONY TALUKA MIRPUR MATHELO.**

COMPLAINT

Mr. Abdul Sattar Shar, filed a complaint on 25.10.2022 against CMO Mirpur Mathelo and alleged non-availability of drainage system in Bhittai colony, resultantly the sewerage water is accumulated in the street which is causing problems to the residents. In this connection, he had approached the Chief Municipal Officer, Town Committee, Mirpur Mathelo, but it was of no avail. Being aggrieved by that, he requested us for intervention.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), by condoning the delay and after receiving the mandatory Affidavit on Form "A", and other relevant documents. The Investigating Officer called report from the agency vide this office letter dated: 14.02.2024 followed by multiple reminders.
3. In response, the Chief Municipal Officer, Town Committee, Mirpur Mathelo vide his letter dated: 18.12.2024 informed that the drainage system has been made functional and in support thereof, he enclosed the photograph of the street of Bhittai Colony. The report of the agency was delivered to the complainant on 19.12.2024 for filing of his rejoinder who vide his letter of the same date confirmed the report of agency and requested to close the case.

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FINDINGS

4. With the intervention of this Institution, the grievance of the complainant has been redressed as confirmed by him vide letter dated: 19.12.2024, hence, no further action is required by this Institution.

DECISION

5. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated; 14th January, 2025

