



DECISION

Complaint No. : POS/45/ROJ-45(JBD)/2024

Name and address of the complainant : Mst. Nek Bakht w/o Hazoor Bux Buriro
r/o Burira Muhallah Thul, District Jacobabad.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject :

COMPLAINT REGARDING DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT, A RETIRED PRIMARY SCHOOL TEACHER.

Complaint:

Mst. Nek Bakht Buriro, who retired as Primary School Teacher filed her complaint dated 18.4.2024, against the District Accounts Officer, Jacobabad regarding delay in payment of her service dues. She therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agency for comments. In response, the District Accounts Officer, Jacobabad vide his office letter dated 24.7.2024 reported that LPR amounting to Rs.1,017,030/=; Commutation amounting to Rs.4,703,959/=; and G.P. Fund amounting to Rs.1,718,190/=; have been paid to the complainant through SAP System. He has enclosed a copy of SAP payment of the same as evidence.

3. The report of Agency was communicated to the complainant for confirmation. In response, the complainant appeared before the Investigating Officer on the date of hearing 5.8.2024, and submitted a statement stating that her grievance has been redressed by the agency, and therefore she does not want any further proceedings on her complaint.

Findings:

4. On the intervention of this institution, the grievance of the complainant has been redressed, which is confirmed by her letter dated 5-8-2024.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



- Sd \-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH

Karachi, dated 27th November, 2024