



DECISION

Complaint No. : POS/2999/2021/HYD/118

Name and address of the complainant : Mr. Muhammad Yasin Afridi,
R/o. House No.26, Mohalla, Gulshan Colony,
Unit No.09, Latifabad Hyderabad

Name of the Agency Complained against : i. Deputy Commissioner, Hyderabad.
ii. Municipal Commissioner, Hyderabad Municipal Corporation (HMC)

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Regional Director,
Regional Office, Hyderabad.

Vetted by :

Subject : **Muhammad Naseer Jamali, Advisor-N**

COMPLAINT AGAINST HYDERABAD MUNICIPAL CORPORATION ALLEGING FAILURE TO CONSTRUCT C.C, BLOCK STREET AT U.C.72, MOHALLAH GULSHAN COLONY, LATIFABAD HYDERABAD

Complaint

Mr. Muhammad Yasin Afridi filed a complaint dated 31.05.2021 wherein he stated that he approached the Municipal Corporation Hyderabad to construct CC block street at the back side of BISE office Hyderabad. The contractor had promised to construct the said street with CC blocks but he did not complete the work. Aggrieved by that, he solicited intervention of this office.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving of mandatory affidavit on Form "A", relevant documents and by condoning the delay.

3.. This office issued a notice dated 16.07.2021 to Municipal Commissioner, Hyderabad Municipal Corporation for report. In response, the Executive Engineer (Civil), HMC informed vide letter dated 30.07.2021 that the funds have not been released by Government of Sindh in the head of M&R of roads. He, further informed that the roads adjacent to the Board's office have been constructed by Works & Services / Highways Department Hyderabad.

4. The matter was taken up with the Executive Engineer, Provincial Highways Division Hyderabad for report vide letter dated 25.08.2021, who in response informed vide letter dated 16.02.2022 that the Rough Cost Estimate, amounting to Rs.16.273 million has been forwarded to the Deputy Commissioner, Hyderabad for construction of CC block roads/streets in the area of U-72, Unit-9, Latifabad.

5. The matter was pursued with Deputy Commissioner Hyderabad and Executive Engineer, Provincial Highways Division, Hyderabad. The case was heard on various dates. The Executive Engineer, Highways Division Hyderabad informed during the hearing on 18.11.2024 that a meeting was conducted under the chair of Deputy Commissioner Hyderabad on 23.09.2024 wherein the M&R program of roads was discussed. The scheme of **“Special M&R (Rehabilitation Package) of CC paving block roads at Unit-9, Taluka Latifabad”** was approved under M&R program 2024-2025 with estimated cost, amounting to Rs.18.853 million. This scheme includes the repair of CC block street of the complainant also. The minutes of meeting have been forwarded to the Commissioner, Hyderabad division for approval and release of funds by the Provincial Government.

Findings

6. The request of the complainant for construction of CC block street at his mohalla is in process before the relevant forums for approval.

Decision

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), I, hereby direct the Deputy Commissioner, Hyderabad to consider the construction of CC block road at Gulshan Colony, Latifabad Hyderabad on priority keeping in view the policy of Government of Sindh.

8. This also disposes of other complaints bearing No: POS/975/2024/HYD/37, POS/929/2021/Hyd/33 and POS/1022/2021/Hyd/40 having same grievance filed by the same complainant on the same subject against the same Agency.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 30th April, 2025