



DECISION

Complaint No. : (i) POS/1270/2025/F-21 (ii) POS/1285/2025/F-19

Name and address of the complainant : (i) Mr. Zafar Khan of M/s. Zafar Khan Babar Bros & Sons
(ii) Mr. Abbas of M/s. Manzar Associates
C/o Zohaib Shaikh, Flat No. 05, Allahdin Street, Gazdarabad, Saddar, Karachi.

Name of the Agency Complained against : (i) Town Municipal Corporation (TMC) Mominabad
(ii) Town Municipal Corporation (TMC) Orangi

Name & Designation of Investigating Officer : Syed Ali Mumtaz Zaidi, (PAS),
Advisor-F

Vetted by : --

Subject : **ALLEGED DELAY IN PAYMENT OF OUTSTANDING DUES ON ACCOUNT OF WORK DONE BY THE COMPLAINANTS IN THE YEAR 2022-2023.**

THE COMPLAINT:

In two identical complaints dated 10.02.2025, the complainants namely Zafar Khan and Abbas state about non-payment of contractual dues in lieu of development works being carried out by them at Town Municipal Corporation (TMC) Mominabad and TMC Orangi.

PROCEEDINGS:

2. The complaints were admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date).
3. Hearings were held on 28.04.2025 and 16.06.2025 attended by complainants and Respondents Director (HRM) and Legal Advisor of TMC Mominabad and Law Officer of TMC Orangi.
4. Director (HRM), TMC Mominabad stated precisely that they have inherited the payment liabilities of complainant contractors due to bifurcation of DMC West. Moreover, Respondent No. 2 Law Officer, TMC Orangi also stated the same. The Law Officer, TMC Orangi has also submitted a report dated 16.06.2025 about entire liabilities with breakup under different heads.
5. Both the Respondents undertook to clear the liabilities as soon as they get funds from the Regional Director Local Government, Karachi. They have also written letters for clearance of such liabilities to the RDLG Karachi as well as Secretary Local Government Sindh.

6. They further stated that presently the TMCs are facing financial constraints as there are various commitments in public interest on their part especially due to approaching Moharram.

FINDINGS:

7. The main reason for the occurrence of pendency in payments is paucity of funds in both the TMCs whereas one complainant also states payments being made to some contractors etc. The TMCs have thus written letters to Secretary, Local Government Sindh and Regional Director Local Government Karachi for release of funds enabling them to pay off the liabilities accordingly.

DECISION:

8. I, in exercise of the powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), hereby direct the Secretary, Local Government Department, Government of Sindh and Regional Director, Local Government, Karachi to release funds to above Town Municipal Corporation(s) for the payment of dues to the complainants as per law/rules/regulations and policy besides any other standing orders with respect to subject-matter.

9. TMCs are directed to clear the liabilities on merits.

Given under my hand and seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 30th June, 2025