



DECISION

Complaint No. : POS/5000/2024/F-210

Name and address of the complainant : Mr. Muhammad Khalid Khan, c/o Nayyer Zaid, R/o House No. 34-F, Jail Road, Karachi.

Name of the Agency Complained against : Sindh Building Control Authority (SBCA)

Name & Designation of Investigating Officer : Syed Ali Mumtaz Zaidi, (PAS), Advisor-F

Vetted by : --

Subject : **ALLEGED ILLEGAL CONSTRUCTION ON THE LAND ALONG QUARTER OF THE COMPLAINANT.**

THE COMPLAINT:

Mr. Muhammad Khalid Khan in his complaint dated 14.10.2024 stated that he had given permission to use space adjacent to his allotted quarter No. F-34, Jail Road, Karachi to an Islamic Organization (Dawat-e-Islami) for teaching Quraan Sharif to girls of the neighbourhood free of cost since last few years but the organization started constructing a multi-story building at this place. Therefore, he requests this Institution to get this illegal construction stopped and get the space vacated from the management of the Madrasa-tul-Binnat.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of copy of his CNIC and Affidavit on Form-A.
3. The Complainant was informed to meet the mandatory requirement vide letter dated 04.11.2024 followed by reminder dated 03.12.2024. The complainant instead of submitting the requisite documents has submitted letter on 12.12.2024 which inter-alia stated that with the help of Police and District Administration his problem has been resolved. The management of Madarsa has given in writing that they will use this place for teaching of Holy Quran only. He furnished copy of settlement agreement signed by both the parties. He thanked this Institution for admission of his case.

4. The complainant was contacted through his cell phone No. 0333-2483336, who confirmed resolution of his complaint and requested to close his case.

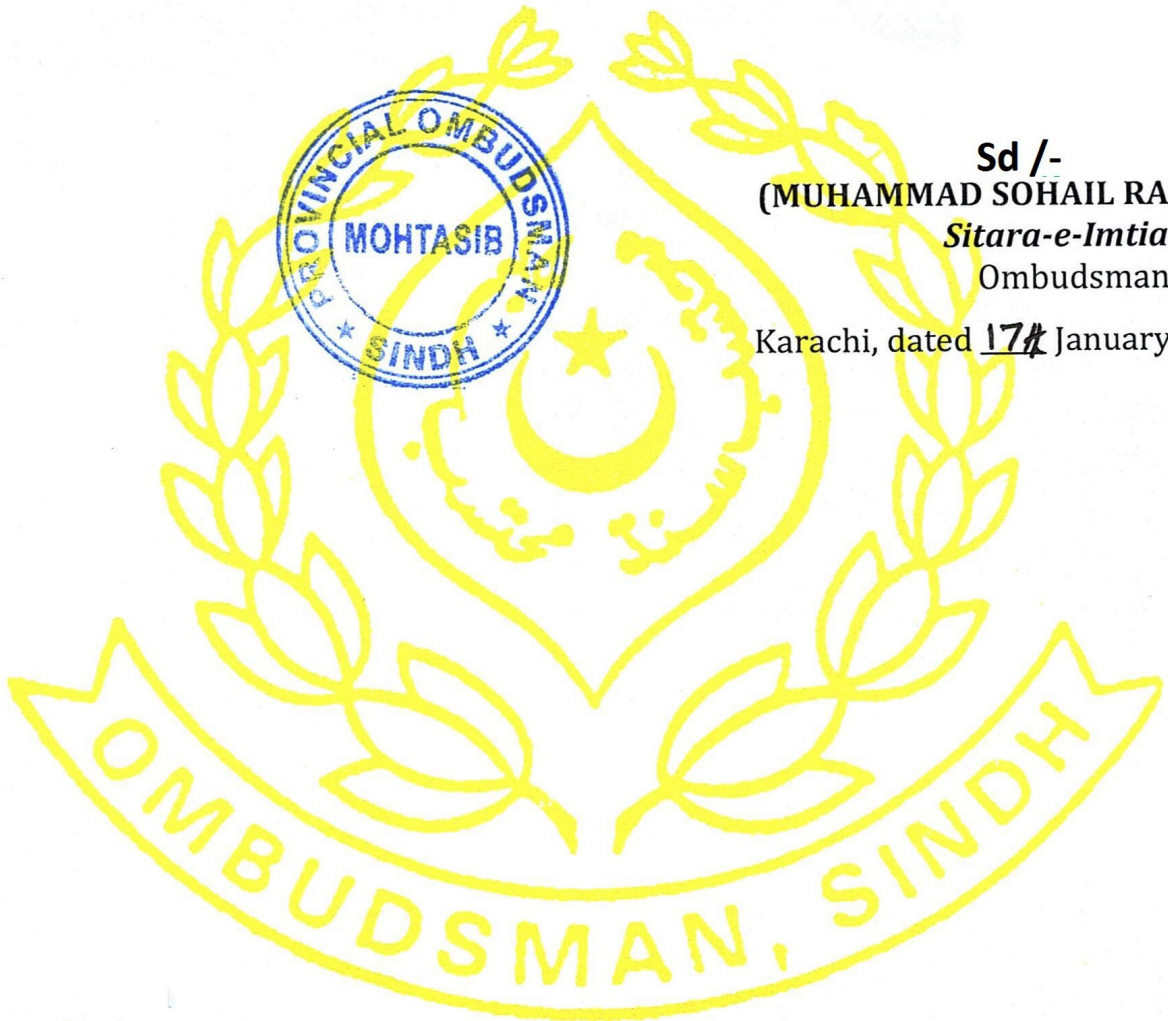
FINDINGS:

5. From the above, it is clear that on the intervention of this Institution the grievance of the complainant has been resolved and he does not want to proceed further with his complaint.

DECISION:

6. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 17th January, 2025