



## **DECISION**

Complaint No. : POS/RN/97/2024/NWS-105.

Name and address of the complainant : Mst. Darakshan, R/o Village Sohrab Khan Bugti, Deh-106 Nasrat, Union Council Jhoro Khan Shar, Taluka Daur, District Shaheed Benazirabad.

Name of the Agency Complained against : Irrigation Department.

Name & Designation of Investigating Officer : Khan Muhammad Zardari, Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS). Advisor-F.

Subject : **INACTION ON THE APPLICATION MADE TO THE EXECUTIVE ENGINEER NASRAT DIVISION SHAHEED BENAZIRABAD BY THE COMPLAINANT FOR NEW SEPARATE OUTLET/WATER COURSE FROM THE VESRO MINOR FOR HER LAND.**

### **THE COMPLAINT:**

Mst. Darakshan filed a complaint dated 29.11.2024 wherein she stated that her agricultural land, measuring a total area of 125-00 acres is situated within the command area of Watercourse No. 2-L, Vesro Minor where the flow of water is slow. Being aggrieved, she approached the concerned Agency requesting the sanction of a separate outlet/watercourse for her lands but to no avail. Therefore, she solicited intervention to this Institution.

### **PROCEEDINGS:**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving of Affidavit on Form "A", other relevant documents and by condoning the delay.
3. This office issued a notice to the Executive Engineer, Nasrat Division, Shaheed Benazirabad, vide letter dated 23.12.2024 for a report in the matter. In response, he informed vide letter dated 08.01.2025 that the Chief Minister of Sindh is the competent authority to sanction a separate outlet, therefore, she may approach the competent authority for the redressal of grievance.
4. The Agency's report was forwarded to the complainant vide letter dated 17.01.2025 for filing rejoinder. Who in response appeared before the Investigating Officer, Shaheed Benazirabad and filed a written statement of the date wherein she showed her satisfaction on the Agency's report and requested to close her case.

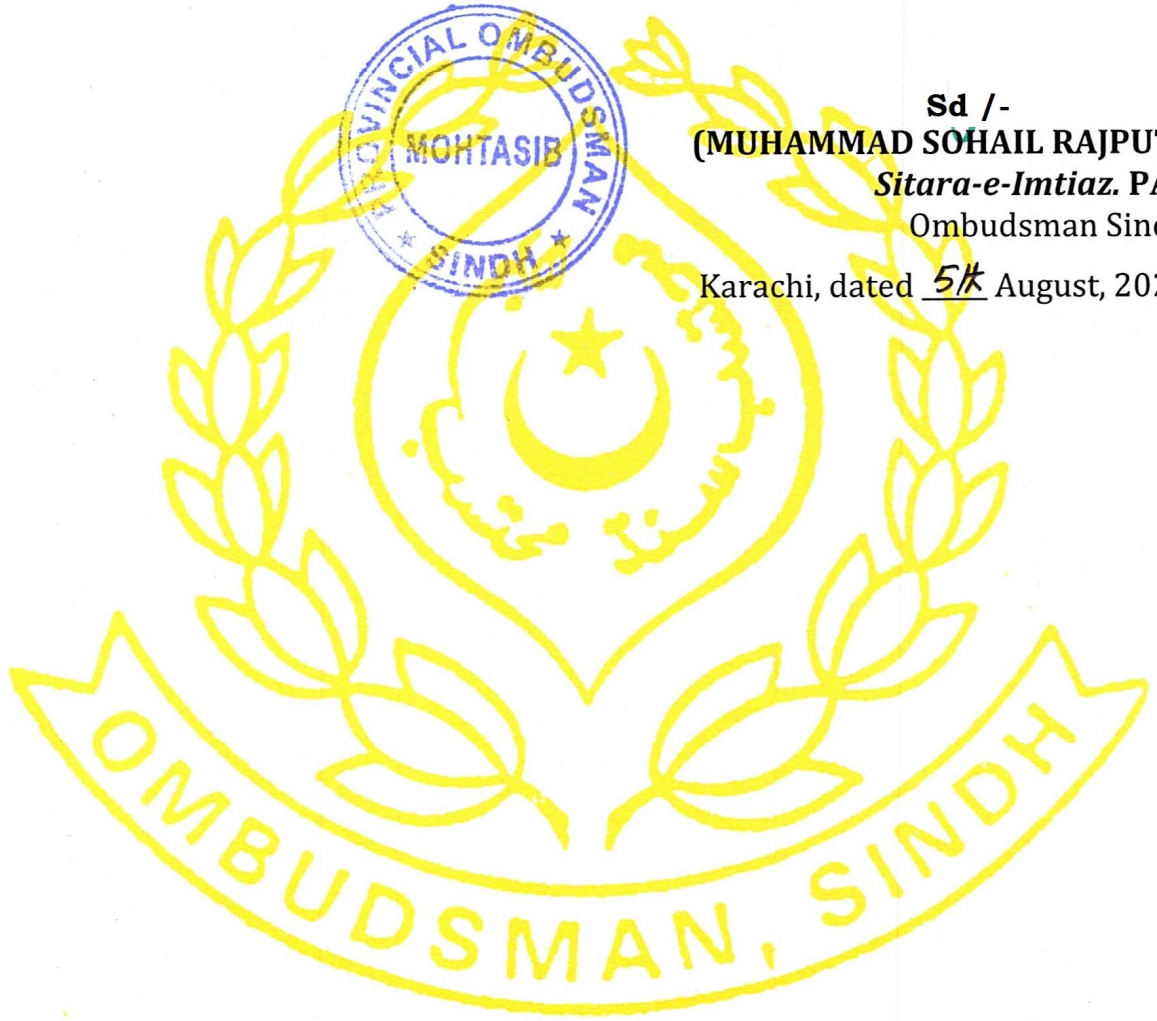
**FINDINGS:**

5. The complainant, having agreed with the Agency's report and has chosen to withdraw her complaint. Therefore, further proceedings are dropped on the consent of complainant.

**DECISION:**

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as withdrawn.

*Given under my hand and seal of office*



Sd /-  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh  
Karachi, dated 5<sup>th</sup> August, 2025