



## DECISION

Complaint No. :

POS/9209/2023/KC

Name and address  
of the complainant :

Mr. Muhammad Fayyaz Khan,  
R/o. House No. 116/3, Sector 5-D, New Karachi.

Name of the Agency  
complained against :

Health Department / Accountant General (AG) Sindh.

Name & Designation of  
Investigating Officer :

Mr. Iqbal Nafees Khan  
Regional Director, Karachi Central.

Subject :-

ALLEGED NON-PAYMENT OF SALARIES FOR THIRTEEN  
MONTHS TO THE COMPLAINANT APPOINTED UNDER THE  
DECEASED EMPLOYEE'S QUOTA

### COMPLAINT

Mr. Muhammad Fayyaz Khan submitted a complaint on 17.11.2023, stating that he was appointed as an Attendant (BPS-02) in the Health Department, Government of Sindh, under the deceased employee's quota on 12.10.2022 and was posted at the District Health Office, West, Karachi. However, he has not been paid his salary for the past thirteen months. He, therefore, sought the intervention of this office to release his outstanding salaries.

### PROCEEDINGS

2. The complaint was examined and admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended in 2020), with the delay condoned. It was referred to the concerned agency for a report.
3. In response, the District Health Officer, District West, Karachi, through a letter dated 01.01.2024, stated that the complainant had been offered the appointment against the post Attendant (BPS-2) He joined his duties and had been placed under the scheme OHI(KQ-633) vide Director Health Services Karachi Office Order No. DHSK/Estab/2853/58, Dated 11-04-2023. He had been taken on duty vide order No. DHO/West/-3678/81 dated 02-05-2022. He further stated that the Office of the Accountant General (AG), Sindh, Karachi, was approached for the payment of the complainant's salary. However, the AG Office informed that post of Attendant (BPS-02) did not exist in the District Health Office, West, Karachi.
5. The Assistant District Health Officer, West, Karachi, in his letter dated 13.11.2024, reiterated the non-existence of the post of Attendant (BPS-02) in the District Health Office, West, Karachi. He further stated that a No Objection Certificate (NOC) had been issued by the Medical Superintendent for the complainant's re-posting at Sindh Qatar Hospital, where he may claim his outstanding salary through the proper channels.
6. The agency's report was forwarded to the complainant for his rejoinder, followed by a reminder. However, he neither responded nor further pursued his case. He also failed to attend phone calls or visit this office for follow-up.

### DECISION

7. In view of the foregoing, the case is disposed of on the grounds of non-prosecution by the complainant

Given under my hand and seal of this office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz (PAS)

OMBUDSMAN SINDH

Karachi, dated; 24<sup>th</sup> March, 2025