



DECISION

Complaint No. : POS/1707/ROJ-34(JBD)/2022

Name and address of the complainant : Miss. Maya daughter of Gulzari Lal, r/o Shedi Mohallah, Saddar Bazar, Shikarpur.

Name of the Agency Complained against : Local Government Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject :

COMPLAINT AGAINST CHIEF MUNICIPAL OFFICER, MUNICIPAL COMMITTEE SHIKARPUR ALLEGING INORDINATE DELAY IN PAYMENT OF DUES OF HER DECEASED MOTHER

Complaint:

Miss. Maya daughter of Gulzari Lal filed her complaint dated 17.3.2022, against the Chief Municipal Officer, Municipal Committee, Shikarpur regarding delay in payment of service dues of her deceased mother. She prayed for intervention of this Institution in this matter.

Proceedings:

2. The complaint admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991, was referred to the Deputy Commissioner, Shikarpur and Chief Municipal Officer, Municipal Committee, Shikarpur for their comments. The Chief Municipal Officer, Municipal Committee, Shikarpur responded vide his office letter No. MC/SHP/(Gen: Admn)/190/2022 Shikarpur dated 12.5.2022, that the Secretary, Local Government Department, Government of Sindh, has been requested to enhance the OZT share to clear the outstanding liabilities, which included the service dues of retired employees and payments to contractors.

3. The report of the Chief Municipal Officer was provided to the complainant, who did not agree with the comments. The Chief Municipal Officer, Municipal Committee, Shikarpur filed his further comments in response to this office letter dated 15.9.2022, through his office letter No. MC/SHP/(Gen: Admn)/37/2022 Shikarpur dated 5.10.2022, wherein he offered that Miss. Maya d/o Late Shanti w/o Gulzari Lal (ex-Sweeper) will be paid Rs.20,000/- per month out of her outstanding dues in order to provide her some relief till full payment can be made.

4. This offer was shared with the complainant, who appeared before the Investigating Officer on 5.1.2023, and stated that her grievance has been resolved, as the Chief Municipal Officer, Municipal Committee, Shikarpur has assured her that till the OZT share is increased, Rs.20,000/- per month will be paid to her. She further stated that she does not want any further action on her complaint.

Findings:

5. As the grievance of the complainant has been redressed and the complainant does not want further action, the proceedings on this complaint are stopped and the same is consigned to the record room.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 07-02-2025