



## DECISION

Complaint No.	:	POS/ROS/SKK-166/2025
Name and address of the complainant	:	Mr. Abdul Raheem Shar, Junior Computer Operator, Chemical Laboratory Rorhi, District, Sukkur.
Name of the Agency Complained against	:	Deputy Inspector General of Police Directorate of Information Technology, Karachi
Name & Designation of Investigating Officer	:	Mr. Abu Bakar Ahmed Madani, Director, Regional Office, Sukkur
Vetted by	:	Mr. Ghulam Abid Shaikh, Advisor-K
Subject	:	<b><u>COMPLAINT REGARDING NON-POSTING OF ADDITIONAL COMPUTER OPERATOR AT CHEMICAL LABORATORY, ROHRI.</u></b>

### COMPLAINT

Mr. Abdul Raheem Shar, filed a complaint on 28.06.2025 regarding alleged inaction on the applications moved by him regarding posting of additional Computer Operator at Chemical Laboratory, Rohri. He, therefore, solicited our intervention in the matter.

### PROCEEDINGS

2. The matter was taken up with the Deputy Inspector General of Police, Directorate of Information Technology, C.P.O, Sindh Karachi vide this office letter dated: 02.07.2025. In response, the Project Director vide his report dated: 11.07.2025 informed that a letter dated: 08.05.2025 received from Chemical Examiner, Chemical Laboratory, Sukkur at Rohri alongwith application of the complainant. On receipt of the request due to shortage of manpower, the I.T Directorate Sindh is not in a position to post additional staff at present. Accordingly, a reply was sent to the Chemical Examiner, Chemical Laboratory, Sukkur dated: 03.06.2025 that a suitable existing staff member be nominated and assigned to the "Safe Secure Archiving of Forensic Evidence" task from their available resources. The I.T Directorate will provide the necessary training to the designated staff member. He also enclosed the copies of said letters.
3. A copy of said report was sent to the complainant for his rejoinder vide this office letter dated: 16.07.2025. In response, he submitted his rejoinder dated: 28.07.2025 and mostly reiterated his earlier contention.
4. To resolve the issue, the Investigating Officer fixed the matter to hear both the parties on 30.09.2025 which was attended by the complainant and Dr. Parvez Akhtar Korai, Chemical Examiner, Chemical Laboratory Sukkur at Rohri who submitted the report dated: 02.07.2025 that he has nominated Mr. Kamran of his Institution to work as computer operator, who is already trained from the I.T Team at the time of setup and installation of Safe Secure Archiving of Forensic Evidence Software.

(2)

5. The complainant vide his letter dated: 30.09.2025 confirmed the posting of another Computer Operator, hence, he requested to close the case as his grievance was resolved.

**FINDINGS**

6. After intervention of this Institution, the grievance of the complainant regarding posting of an additional Computer Operator has been redressed which is also confirmed by him vide letter dated: 30.09.2025. Hence, no further action is required.

**DECISION**

7. In view of the above, the complaint stands redressed and disposed of accordingly.

*Given under my hand and seal of office.*

*Sd/-*

**(Muhammad Sohail Rajput)**

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 17<sup>th</sup> October, 2025

