



## DECISION

Complaint No. : POS/3145/RL-165(LKA)2025

Name and address of the complainant : Mr. Noshad Ahmed ([noshadahmedwahocho@gmail.com](mailto:noshadahmedwahocho@gmail.com)).

Name of the Agency Complained against : District Accounts officer Kamber Shahdadkot.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani,  
Director, Regional Office, Larkana

Vetted by : Mr. Muhammad Naseer Jamali,  
Advisor-N.

Subject : COMPLAINT REGARDING INORDINATE DELAY IN TRANSFER OF SALARY ACCOUNT FROM UNITED BANK LIMITED TO NATIONAL BANK OF PAKISTAN.

### COMPLAINT

Mr. Noshad Ahmed filed an online complaint dated: 22.05.2025 wherein he stated that he is working as Primary School Teacher (PST). His monthly salary is being credited in his bank account maintained at United Bank Limited. He approached District Accounts Officer Kamber Shahdadkot to transfer his monthly salary in his bank account at National Bank of Pakistan but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### PROCEEDINGS

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to-date) after receiving mandatory affidavit on Form "A", copy of CNIC, and by condoning the delay.
3. This office issued a notice to the District Accounts Officer Kamber Shahdadkot for report vide letter dated: 10.06.2025, who in response informed vide letter dated: 21.07.2025 that the payment of salary of the complainant has been transferred from United Bank Limited to National Bank Pakistan in May-2025. He enclosed the salary slip of the complainant for the month of May 2025 as an evidence.
4. The copy of agency's report was sent to the complainant for rejoinder vide letter dated: 23.07.2025 who appeared before Investigation officer Larkana on 18.08.2025 and filed a written statement that his grievance has been redressed.

### FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### DECISION

6. In view of above and in exercise of the Powers vested in me under section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



*Sd/-*

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

2nd

Karachi, dated September, 2025