



## DECISION

POS/183/2024/N-01

Complaint No.:

Name and address  
of the complainant :

Mst. Fatan Bibi widow of ASI Muhammad Ashraf,  
R/o. P.O. Mehro Peelo,  
Tehsil and District Chakwal.

Name of the Agency  
Complained against :

Principal, Police Training School, Shahdadpur.

Name & Designation of  
Investigating Officer :

**Muhammad Naseer Jamali, Advisor-N**

Subject :-

COMPLAINT AGAINST ALLEGED NON-PAYMENT  
OF GROUP INSURANCE IN RESPECT OF THE  
DECEASED HUSBAND OF THE COMPLAINANT  
WHO WAS POSTED AT POLICE TRAINING  
CENTRE, SHAHDADPUR

### Complaint

Mst. Fatan Bibi filed a complaint dated 05.01.2024 wherein she stated that her late husband, Muhammad Ashraf was an ASI, working at Police Training School Shahdadpur who died during service on 27.12.1998. She was paid admissible service dues in respect of her husband but the amount of Group Insurance was not paid to her. Aggrieved by that, she solicited intervention of this Institution.

### Proceedings

2. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory affidavit on Form- A and other relevant documents and by condoning the delay.
3. This office issued notice dated 31.01.2024 to the Principal, Police Training School Shahdadpur and AIGP (Welfare) CPO Sindh, Karachi for report. The SSP/Principal sent a letter dated 14.02.2024 to the complainant for submission of relevant documents and endorsed a copy of same to this office. This office also issued letters to the complainant for submission of required documents.
4. The SSP/Principal, Police Training School Shahdadpur informed vide letter dated 26.09.2024 that the Group Insurance, amounting to Rs.25,000/- was paid to the complainant and other heirs of deceased employee during the year 1999 as under:

S.No.	Name	Cheque No. & date	Amount
1.	Mst. Fattan Bibi w/o. late ASI Muhammad Ashraf	No.0007092 Dated 14.09.1999	Rs.8,333/-
2.	Mr. Qamer Abbas s/o. late ASI Muhammad Ashraf	No.0007093 Dated 14.09.1999	Rs.8,333/-
3.	Mr. Ahmed Khan father of late ASI Muhammad Ashraf	No.0007094 Dated 14.09.1999	Rs.8,333/-

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(2)

The cheques were delivered to the complainant through DSP (HQ) District Chakwal Punjab and enclosed the receipt of cheques as an evidence.

5. The report of the agency was sent to the complainant for rejoinder vide letter dated 30.09.2024 who confirmed the receipt cheques of Group Insurance during the year 1999. She was satisfied and requested to withdraw her complaint.

**Decision**

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the Province of Sindh Act 1991 (amended upto date), the complaint is disposed of as withdrawn.

*Given under my hand and seal of office.*

Sd/-

(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh

Karachi, the 20<sup>th</sup> November, 2024

