



DECISION

Complaint No. :
Name and address of the complainant : POS/71/2024/KM/KW
Mr. Ahsan Nini R/o Plot No. 597, SITE Area, Karachi.
Name of the Agency Complained against : Sindh Industrial Trading Estate (SITE) Karachi.
Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri,
Director, Regional Office, Keamari (west).
Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N
Subject : COMPLAINT ALLEGING INORDINATE DELAY TO CARRY OUT DEMARCATION OF PLOT OF THE COMPLAINANT.

COMPLAINT

Mr. Ahsan Nini filed a complaint dated 09.12.2024 wherein he stated that he is owner of plot No: F-597 but the owner of adjacent plot No. F-598 is raising a masonry wall encroaching upon his plot. He approached M/s SITE Ltd to carry out demarcation of plot Nos: F-597 and F-598 in order to resolve the issue but no action has been taken by the agency. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory affidavit on Form "A", other relevant documents and condoning the delay.
3. This office issued a notice dated. 16.12.2024 to the Managing Director, SITE Ltd for report, followed by reminders. In response, the Estate Engineer (D/F), SITE Ltd informed vide letter dated 25.06.2025 that demarcation of plots has been carried out at site and possession of plot No. F/597 has been handed-over to the complainant.
4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 08.07.2025, who in response confirmed the redressal of his grievance vide letter dated. 09.02.2025. He offered thanks to this Institution on redressal of his grievance.

FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. I view of the above and in exercise of powers vested in me under section 11 of the Establishment of the office of Ombudsman for the province of Sindh, Act 1991, (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 31st July, 2025