



DECISION

POS/3427/2025

Complaint No.	:	
Name and address of the complainant	:	Mr. Teerath Kumar & Others, Kario Ghanwar, Taluka Golarchi, District Badin
Name of the Agency Complained against	:	Local Government
Name & Designation of Investigating Officer	:	Abdul Wahab Memon, Regional Director, Badin
Vetted by	:	Fasihuddin Khan, Advisor 'Z'
Subject	:	<u>COMPLAINT AGAINST THE TOWN COMMITTEE, KARIO GHANWAR REGARDING NON SUPPLY OF WATER AT GHARIBABAD COLONY</u>

THE COMPLAINT

Mr. Teerath Kumar and others filed an online complaint dated 27.05.2025 regarding non supply of water since long in Ward No.04, Gharibabad Colony due to broken water supply line. The municipal administration of TC Kario Ghanwar failed to repair the damaged pipeline despite constant requests by the affected residents of the colony. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning the delay, subject to submission of copy of CNIC and Affidavit on Form 'A'. The complainant could not be contacted to fulfill the mandatory requirements because of non-availability his telephone number.

However, in the public interest, the matter was taken up with the Town Officer, Town Committee, Kario Ghanwar, District Badin vide letter dated 02.07.2025. In response, the Town Officer, Kario Ghanwar vide letter dated 21.07.2025 reported that the grievance of the complainants has been resolved by changing the damaged water supply line at Main Sim Nala Mori, Kario Ghanwar. A photograph of the said replaced pipeline was also enclosed as evidence.

3. After intervention of this Institution, the Agency has resolved the matter.

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DECISION

4. In view of the above and in exercise of powers vested in me u/s 11 of Establishment of the Office of the Ombudsman for Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of Office.

