



## DECISION

Complaint No. :  
Name and address of the complainant : POS/3492/2024/KM/KW  
Name of the Agency Complained against : Mr. Abdul Wahid R/o plot No. 251, Alfalhabad, Thandi Sarak, Keamari town, Karachi.  
Name & Designation of Investigating Officer : Chairman, Board of Secondary Education, Karachi.  
Vetted by : Mr. Aftab Ahmed Khatri, Regional Director, Regional Office, Keamari (West).  
Subject : Muhammad Naseer Jamali, Advisor-N

**COMPLAINT AGAINST PRINCIPAL WHITE ROSE GRAMMAR SCHOOL KEAMARI ALLEGING NON-PAYMENT OF REMUNERATION TO THE COMPLAINANT FOR PERFORMING EXAMINATION DUTY.**

### COMPLAINT

Mr. Abdul Wahid filed a complaint dated 05.08.2024 wherein he stated that he was assigned duty at White Rose Grammar School, Examination Centre by the Board of Secondary Education Karachi. The agency issued a cheque to the Principal of the school for encashment and payment to the employees who performed duty at examination centre but the Principal, Mr. Zafar did not pay his remuneration. Aggrieved by that, he solicited intervention of this Institution.

### PROCEEDINGS

- The complaint was admitted u/s.10 of the Establishment of the office of Ombudsman for the province of Sindh Act, 1991 (amended up to date), after receiving mandatory affidavit on Form "A" and other relevant documents and by condoning delay.
- This office issued notice to the Chairman, Board of Secondary Education, Karachi for report vide letter dated 07.11.2024. In response, the Maintenance Officer of Secondary Board Karachi informed vide letter dated 18.11.2024 that the grievance of the complainant has been redressed.
- The agency's report was sent to the complainant for rejoinder vide letter dated 20.11.2024. The complainant appeared before Investigation Officer, Keamari Karachi on 06.01.2025 and filed a written statement that he has received his remuneration, amounting to Rs. 20,688/- in cash and his grievance has been redressed. He expressed gratitude to this Institution on redressal of his grievance.

### FINDINGS:

- On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### DECISION

- In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the province for Sindh Act 1991 (amended upto date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
Sitara-e-Imtiaz, PAS  
Ombudsman, Sindh  
Karachi, dated 18<sup>th</sup> February-2024