



DECISION

Complaint No.	:	POS/1226/2025/Adv-H
Name and address of the complainant	:	Mr. Muhammad Usman R/o. Ghulam Muhammad Building, 4 th Floor, Near Ghazi Abdul Qayyum Hospital, Hussain Bhai Ismail Jee Road, UC-12, Baghdadi, Lyari, Karachi.
Name of the Agency Complained against	:	Excise, Taxation & Narcotics Control Department, Sindh.
Name & Designation of Investigating Officer	:	Rehana Ghulam Ali Memon, Advisor (II)
Vetted by	:	
Subject	:	<u>COMPLAINT REGARDING ALLEGED DELAY IN ISSUANCE OF APPOINTMENT ORDER TO THE COMPLAINANT WHO CLAIMED TO HAVE PASSED THE TEST FOR POST OF JUNIOR CLERK IN MARCH, 2024.</u>

COMPLAINT

Mr. Muhammad Usman filed online complaint on 12.02.2025 stating that he had passed all the tests and cleared interview also for the post of Junior Clerk (BPS-11) in Exercise, Taxation & Narcotics Control (ET&NC) Department, Government of Sindh. The Deputy Director, Directorate (Computer) Karachi, vide letter dated 19.02.2024 addressed to the Secretary, ET&NC, Department, while declaring him as successful candidate, sent recommendations for his appointment. But since then he has not received the appointment order. He therefore, sought intervention of this Institution to issue directives to the agency for issuance of appointment order to him.

PROCEEDINGS

2. The complaint was admitted on 20.05.2025 under Section 10 of the Establishment of Office of the Ombudsman Sindh for the Province of Sindh Act, 1991 (amended up to date), by condoning delay under Section 10(3) of the Act, subject to submission of copies of relevant documents, CNIC and Affidavit on Form 'A'. The complainant completed the requirements.

3. The matter was taken up with the Secretary to Government of Sindh, Excise, Taxation & Narcotics Control Department, Sindh, Karachi vide letters dated 06.03.2025 and 21.03.2025. During a hearing held on 26.03.2025, the Deputy Secretary (Admn), ET&NC Department informed that the complainant had already filed a complaint with this Institution which was finalized vide decision dated 13.12.2017 with orders to the Secretary, ET&NC Department "to appoint the complainant as Junior Clerk after observing codal formalities, as identical case of same analogy of other selected candidates who were appointed in 2013". The ET&NC Department being aggrieved and

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dis-satisfied with the above decision, filed a representation with the Honourable Governor Sindh on 06.03.2018. The Honourable Governor Sindh, vide letter No.GS/7/337/2018(SO-VI/Omb)/909 dated 25.01.2019 set aside the decision with direction to "*conduct the interview of the complainant by the Departmental Committee afresh, giving him the benefit of doubt and in order to ensure the appointment on merit. The complainant may also be appointed, if he qualifies in the interview and otherwise eligible for appointment as Junior Clerk.*"

4. He further informed that the interview taken by the Deputy Director (Computer) recommended him for the post of Junior Clerk as mentioned by the complainant does not stand valid as it was not taken by the Departmental Committee as per Rule 5(1) of Sindh Civil Servants (APT) Rules, 1974, therefore, a note was moved to the Minister for Excise, Taxation and Narcotics Control, Sindh, for seeking permission to constitute the Departmental Committee comprising members from ET&NC Department and SGA&CD. The permission was accorded and complainant was called for interview on 22.07.2025.

5. The Section Officer (ADMN-II), ET&NC Department, vide letter No.SO(ADMN-II)E&T/1(39)/2010 dated 18.08.2025 reported that Mr. Muhammad Usman (complainant) appeared before the Departmental / Provincial Selection Committee on the 22.07.2025 for interview but he secured only 7 marks out of 30, hence is not recommended for appointment for the post of Junior Clerk (BS-11).

FINDINGS

6. The complainant appeared before the Departmental Committee / Provincial Selection Committee on 22.07.2025 and failed to seek required marks therefore, the Departmental Committee did not recommend him for appointment to the post of Junior Clerk (BS-11).

DECISION

7. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), I hereby dispose of complaint and consigned to record.

Given under my hand and seal of office.



Sd/-

Muhammad Sohail Rajput
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 2nd September, 2025