



DECISION

Complaint No. : POS/33/2024

Name and address of the complainant : Mr. Mumtaz Ali Pirzado,
R/o Village Samtiyani Phaka,
P.O Bhan Saeedabad, Taluka Sehwanm, District Jamshoro.

Name of the Agency Complained against : Revenue

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah,
Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui,
Advisor-B

Subject : **DELAY IN PAYMENT OF POL CHARGES OF ENUMERATORS FOR THE DUTIES PERFORMED BY THEM.**

THE COMPLAINT.

Mr. Mumtaz Ali and Abdul Rehman, filed a complaint dated 06 May 2024, stating that they were engaged by the Office of the Assistant Commissioner Dadu to perform duties as Enumerators during 7th Population & Housing Census, which was the first ever digital census of Pakistan. However, they were not paid the remunerations for the duties performed by them. The complainants raised the issue before authorities concerned but to no avail. Hence, they sought intervention of this Institution for redressal of their grievance.

PROCEEDINGS

2. The complaint was admitted U/S 10 of the Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date) after receiving mandatory Affidavit on Form "A" and other relevant documents.

3. The matter was taken up with the Assistant Commissioner Dadu and the Incharge Pakistan Bureau of Statistics Dadu vide this office's letter dated 02 August, 2024. In response Assistant Commissioner Dadu vide letter dated 09 December, 2024 reported that payment of enumeration, fuel and other charges of Field Staff engaged have been paid besides fuel receipts were issued to them as well. Allegations leveled by the complainants were also rejected by the Assistant Commissioner.

REJOINDER

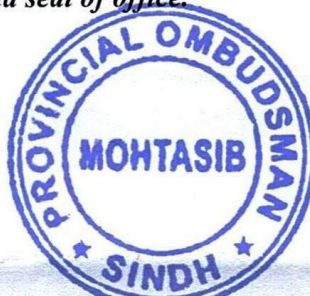
4. The photocopy of the report of the Agency was sent to the complainant for filing of his rejoinder vide this office's letter dated 05 December, 2024. In response complainant has filed his written statement wherein he reiterated his previous stance.

5. In order to resolve the matter, Regional Director, Dadu conducted hearing on 09 April 2025 which was attended by the complainant Abdul Rehman who has also filed a written statement wherein he stated that upon intervention of this Institution his grievance has been resolved and agency has paid all his outstanding dues. The other complainant Mr. Mumtaz Ali on contact also confirmed that agency has paid all his outstanding dues.

DECISION.

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

Given under my hand and seal of office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz : PAS

Ombudsman, Sindh

Karachi, dated: 9th May, 2025