



DECISION

Complaint No. : POS/230/ROJ-230(JBD)/2024

Name and address of the complainant : Mr. Muhammad Alim s/o Gajan Khan Gujrani, r/o Daya Muhalla Kandhkot District K'more @ K.kot.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT AGAINST MALADMINISTRATION IN THE OFFICE OF THE DISTRICT ACCOUNTS OFFICE, KANDHKOT AS FULL PAYMENT OF COMMUTATION AND LPR IS NOT BEING MADE TO THE COMPLAINANT.

Complaint:

Mr. Muhammad Alim a retired Sub-Inspector of Police filed his complaint dated 4.9.2024 against maladministration in the office of the District Accounts Office, District Kashmore as an amount of Rs.105,246/- from his commutation and LPR dues was not being paid. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the District Accounts Officer, Kashmore, who vide his office letter dated 15.1.2025 reported that all the pensionary benefits have been paid to the complainant.

3. The report of the agency was sent to the complainant vide letter dated 17.1.2025 for his confirmation, who appeared before the Investigating Officer on the 12.2.2025 and submitted his statement that his grievance has been redressed. He also requested that further action on his complaint be stopped.

Findings:

4. On perusal of the above proceedings it is clear that the grievance of the complainant has been redressed as he has received all his retirement benefits including arrears, which is also confirmed by the complainant.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 30th June, 2025