



DECISION

Complaint No. : POS/9160/2023/HYD/563

Name and address of the complainant : Mr. Imam Bux Mangrio
R/o Village Sualeh Mangrio, Taluka Hala District
Matiari

Name of the Agency Complained against : Accountant General Sindh, Karachi

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Regional Director,
Regional Office, Hyderabad.

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST THE AGENCY ALLEGING INORDINATE DELAY IN THE OPENING OF SALARY ID OF THE COMPLAINANT

Complaint

Mr. Imam Bux Mangrio filed a complaint dated 01.11.2023 wherein he stated that he was appointed as Beldar in Irrigation Department on 07.06.2022 against deceased quota but he has not been paid his salary since last more than one year due to non-opening of salary I.D by the office of A.G Sindh. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 19.12.2023 to the A.G Sindh Karachi for report. In response, the Assistant Accountant General (M&E Cell) A.G Sindh Karachi informed vide letter dated 22.01.2024 that the salary ID of the complainant has been opened and he is drawing salary since November-2023.
4. The agency's report was sent to the complainant for rejoinder vide letter dated 09.02.2024, who in response confirmed the opening of salary I.D and payment of monthly salary through his cell No.0301-3589869 on 29.02.2024.

Findings

5. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 26th December, 2024