



DECISION

Complaint No. : POS/134/ROJ-134(JBD)/2024

Name and address of the complainant : Mr. Mohammad Nawaz s/o Ghous Bux, r/o village Miranpur Buriro Taluka Garhi Khairo, District Jacobabad.

Name of the Agency Complained against : i) Revenue.
ii) Sindh Rural Support Organization

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN RELEASE OF FIRST INSTALMENT OF RELIEF BY SINDH RURAL SUPPORT ORGANIZATION JACOBABAD FOR CONSTRUCTION OF HOUSE DAMAGED DURING RAINS.

Complaint:

Mr. Mohammad Nawaz filed his complaint dated 14.6.2024, against the Deputy Commissioner, Jacobabad and the District Manager, SRSO Jacobabad, as first instalment of compensation for construction of complainant's house damaged during rains 2022 is not being released. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the agencies for comments. In response, the District Manager, SRSO Jacobabad, vide his office letter dated 12.8.2024 reported that the first instalment of the compensation has been disbursed to the complainant Mr. Mohammad Nawaz, and plinth of his house has also been certified. He further stated that the disbursement was made by SPHF.

3. The report dated: 12.8.2024 of the agency was sent to the complainant on his address for confirmation, vide this office letter dated 12.8.2024 followed by reminders dated 29.8.2024, 10.9.2024, 15.10.2024, and 12.11.2024, but there was no response. He was also contacted on his phone by the Investigating Officer, but there was no response.

Findings:

4. The report of the Agency clearly shows that the grievance of the complainant has been redressed and after redressal of his grievance complainant is not interested to pursue the matter.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 11th March, 2025