



DECISION

Complaint No. : POS/801/HYD/2024

Name and address of the complainant : Mr. Zafeer Ahmed Memon
R/o Peer Mohalla Tando Muhammad Khan.

Name of the Agency Complained against : Municipal Committee, Tando Muhammad Khan.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST MUNICIPAL COMMITTEE
ALLEGING FAILURE TO COVER THE MANHOLES AT
MAIN ROAD BAZAR OF TANDO MUHAMMAD KHAN
CITY**

Complaint

Mr. Zafeer Ahmed Memon filed a complaint dated 28.10.2024 wherein he stated that the manholes are open in the main road bazar of Tando Muhammad Khan City. He approached the agency about one month ago to cover the manholes but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued letter dated 01.12.2024 to the Chief Municipal Officer, Municipal Committee, Tando Muhammad Khan for report. The complainant appeared before the Investigating Officer, Regional Office, Hyderabad on 20.01.2025 and filed a written statement that the agency has put covers on manholes and his grievance has been redressed. He requested to close further proceedings on his complaint.

Findings

4. On the intervention of this Institution, the grievance of complainant has been redressed by the agency.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint stands disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 10th February, 2025