



DECISION

Complaint No. : POS/142/2022/HYD/48

Name and address of the complainant : Mst: Rizwana Pathan d/o Muhammad Suleman
R/o H.No: 14-659, Mohalla Wilayat Ali Shah Ka Pir
Khai Road, Hyderabad.

Name of the Agency Complained against : Mehran University & Engineering Technology (MUET),
Jamshoro.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Regional Director,
Regional Office, Hyderabad.

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT ALLEGING NON-SANCTION OF
FAMILY PENSION TO THE COMPLAINANT

Complaint

Mst: Rizwana Pathan filed a complaint dated 28.12.2021 wherein she stated that her late father, Muhammad Suleman was a pensioner of Mehran University of Engineering Jamshoro who died on 24.05.2018. Her mother had already died, hence, she applied for grant of family pension being un-married daughter of the pensioner but the same has not been allowed by the agency. Aggrieved by that, she solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.

3. This office issued notice dated 16.02.2022 to the Director Finance, Mehran University of Engineering & Technology, Jamshoro for report and hearing of the case. The case was heard on 29.03.2022 when the representative of the agency submitted signed report of Director Finance as under:

"The family pension in case of widow's death will be admissible to the dependent sons until they attain the age of 24 years or till they are gainfully employed, whichever is earlier and to unmarried daughters till their marriage or their acquiring regular source of income whichever is earlier".

The Director Finance further informed that the complainant Mst: Rizwana Pathan is not eligible for grant of family pension as she is a public sector employee as per record provided by her whereas the status of second daughter is not clear.

4. The agency's report was sent to the complainant for rejoinder vide letter dated 19.05.2022, followed by reminders. The complainant appeared before Investigating Officer Hyderabad on 22.08.2022 and submitted copy of FRC and No-marriage Certificate. The case was heard on 05.12.2023, attended by Director Finance, MUET and he was advised to seek opinion of Finance Department, Government of Sindh on the application of the complainant.

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5. The SO (SR-III) Finance Department furnished advice vide letter dated 16.04.2024 that Mst. Rizwana Pathan is working as UDC in HESCO Department and has acquired regular source of income, therefore, she is not entitled for grant of family pension of her late father as per West Pakistan Civil Services pension Rules, 1963 and Sindh Liberalized Pension Rules, 1977.

Findings

6. The investigation of the complaint did not establish maladministration against the agency.

Decision

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as rejected.

Given under my hand and seal of the office

Sd /-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 26th December, 2024

