



DECISION

Complaint No. : POS/61/2025/KM (W)

Name and address of the complainant : Mr. Muhammad Aftab R/o. Madina Colony, Sector 11/C, Orangi Town, UC-25, Karachi.

Name of the Agency Complained against : Town Municipal Corporation, Orangi Town, Karachi.

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri, Director, Regional Office, Keamari (west).

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **REQUEST FOR INSTALATION OF STREET LIGHTS AT MADINA COLONY, ORANGI TOWN, KARACHI.**

COMPLAINT

Mr. Muhammad Aftab filed a complaint dated 03.04.2025 wherein he stated that the Town Municipal Corporation, Orangi Town Karachi has failed to install or replace the street lights at Madina Colony. The inhabitants of the area were facing inconvenience and insecurity due to non-availability of street lights. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving the mandatory affidavit on Form-A, relevant documents and by condoning the delay.
3. This office issued a notice to the Municipal Commissioner, TMC Orangi Town, Karachi for report vide letter dated 10.04.2025. The Law Officer, TMC Orangi Town, Karachi informed vide letter dated 19.05.2025 that the installation of street lights on the main road of U.C. 18, Madina Colony has been completed. The required electrical and civil works have also been carried out for smooth working of street lights in the area.
4. The agency's report was sent to the complainant for rejoinder vide letter dated 08.07.2025, followed by reminders but he did not respond.

DECISION

5. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), the complaint is disposed of on account of non-protection.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh
Karachi, dated 20th October, 2025