



DECISION

Complaint No. : POS/ROK-161/(Khp)/2024

Name and address of the complainant : M/s Agha Imran Khan & Abdul Samad Solangi,
Advocates High Court, R/o (i) Mohalla New Shahbaz Colony,
Khairpur Mir's (ii) Talpur Colony,
Near D.H.O Office, Khairpur Mir's.

Name of the Agency Complained against : Municipal Committee Khairpur Mir's

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Ghulam Sarwar, Advisor-J**

Subject : **IN ACTION BY MUNICIPAL AUTHORITIES, KHAIRPUR, ON THE REPRESENTATION MADE BY COMPLAINANTS REGARDING INSTALLATION OF SAVER BULBS AND CLEANLINESS OF SHAHBAZ STREET, TALPUR COLONY.**

COMPLAINT

M/s Agha Imran Khan and Abdul Samad Solangi filed a joint complaint on 09-09-2024 alleging inaction by the Municipal Authorities, Khairpur, on their repeated representations for the installation of saver bulbs and the cleanliness of Shahbaz Street, Talpur Colony. They, therefore, requested the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to submission of an Affidavit on Form "A".

03. After completion of codal formalities, the matter was taken up with the Chief Municipal Officer, Municipal Committee Khairpur, on 18-09-2024 for comments.

04. On 31-12-2024, the complainants submitted a written statement confirming that the Municipal Committee Khairpur had addressed their grievance by carrying out cleaning operations and installing streetlights in their localities.

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05. The Chief Municipal Officer, Municipal Committee Khairpur, also reported on 07-01-2025 that the complainants' issues had been resolved as the street has been cleaned and streetlights have been made functional. He further confirmed that sanitation staff had been directed to ensure regular maintenance and cleanliness in the complainants' areas.

FINDINGS

06. The grievance of the complainants has been addressed satisfactorily following the intervention of this Institution.

DECISION

07. In light of the above, the complaint is hereby **disposed of as redressed** and **consigned to record**.

"Given under my hand and seal of office"

Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated 6th August, 2025

