



DECISION

Complaint No. : POS/2039/2024/Hyd/RM-63

Name and address of the complainant : Mst. Akbari wd/o Abdul Kareem,
R/o. Meo Mohalla Colony,
Tando Allahyar.

Name of the Agency Complained against : Additional Director, Local Government Tando Allahyar

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Juncjo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST UNION COMMITTEE DHIGANO BOZDAR, DISTRICT TANDO ALLAHYAR ALLEGING FAILURE TO PAY ARREARS OF FAMILY PENSION TO THE COMPLAINANT.

Complaint

Mst. Akbari filed a complaint dated 17.04.2024 wherein she stated that her late husband, Abdul Kareem was a pensioner of Union Committee Dhigano Bozdar, Taluka Tando Allahyar who expired on 24.04.2004. The Sindh Local Government Board had approved payment of family pension since the date of death of her late husband but the arrears have not been paid to her. Aggrieved by that, she solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 28.08.2024 to the Secretary, Union Committee, Dhigano Bozdar for report. The case was heard on 21.05.2025 and 29.05.2025 attended by the Secretary, Union Committee and the complainant Mst. Akbari. The Secretary, Union Committee Dhigano Bozdar submitted report that the arrears of family pension have been worked out at Rs.704,190/- and Rs.20,000/- have been paid to her on 08.05.2025. The outstanding arrears of family pension will be paid to the complainant by instalments @ Rs.100,000/- per month. The Secretary, Union Committee submitted a cheque No.51329390 dated 02.06.2025, amounting to Rs.100,000/- as 1st instalment of outstanding dues and the same was delivered to the complainant who acknowledged the cheque and expressed satisfaction on redressal of her grievance.

Findings

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

(2)

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), I, hereby direct the Additional Director, Local Government Tando Allahyar to ensure that the complainant is paid the arrears of family pension @ Rs.100,000/- per month as undertaken by the Union Committee Dhigano Bozdar until the total amount of arrears are paid to the complainant.

6. This also disposes of complaint bearing No.POS/4801/2024/Hyderabad/RM-70 filed by same complainant, against same agency and also over the same subject issue.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 24th June, 2025

