



DECISION

Complaint No. :

POS/2846/2024/KC

Name and address
of the complainant :

Syed Aleemuddin Warsi,
R/o. House No.R-1306, Block-18, F.B. Area, Karachi,

Name of the Agency
complained against :

Labour Department.

Name & Designation of
Investigating Officer :

Mr. Iqbal Nafees Khan
Regional Director, Karachi Central.

Subject :-

ALLEGED FAILURE OF M/S MAKTUM HOMEOPHARMA, KORANGI, KARACHI TO VERIFY EOABI DOCUMENTS AND ISSUE COMPLAINANT'S EXPERIENCE CERTIFICATE/SALARY STATEMENT.

COMPLAINT

Syed Aleemuddin Warsi lodged a complaint on 03.06.2024, stating that despite repeated attempts, the Chief Executive Officer (CEO) of M/s Maktum Homeo Pharma, Korangi Industrial Area, Karachi, failed to verify his Employees' Old Age Benefits Institution (EOABI) First Information Form (FIF) and did not issue his Experience Certificate and Salary Statement. He therefore, sought intervention in the matter.

PROCEEDINGS

2. The complaint was examined and admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended in 2020), by condoning the delay. The complainant fulfilled the required codal formalities. A copy of the complaint was referred to the concerned agency.
3. In response, the Assistant Director (HQ), Directorate General of Labour, Government of Sindh, Karachi, informed vide letter dated 15.11.2024 that the complainant had already approached the Court of Commissioner Workmen's Compensation for redressal of his grievance. Therefore, the matter is sub judice and cannot be entertained by this office as per law.

FINDINGS

4. The complaint is not maintainable as it is sub judice before the court.

DECISION

5. The case is disposed of and closed on the ground that it is sub judice.

Given under my hand and seal of this office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz (PAS)

OMBUDSMAN SINDH

Karachi, dated; 5th March, 2025