



DECISION

Complaint No. : POS/ROK-150/(Khp)/2024

Name and address of the complainant : Mr. Imdad Ali, S/o Abdul Kareem Memon,
C/o Memon Mohalla, Luqman,
Khairpur.

Name of the Agency Complained against : Sindh Employees Social Security Institution

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Ghulam Sarwar, Advisor-J**

Subject : **COMPLAINT AGAINST SEVEN YEARS DELAY IN LPR
ENCASHMENT BY SESSI KARACHI.**

COMPLAINT

Mr. Imdad Ali Memon filed a complaint on 27-08-2024 wherein he stated that he retired as an Assistant from Sindh Employees Social Security Institution (SESSI) Karachi on 01-05-2017. He alleged that SESSI authorities had not paid his LPR (Leave Preparatory to Retirement) encashment for seven years. He, therefore, sought the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to submission of an Affidavit on Form "A".

03. After completing the codal formalities, the matter was taken up with the Commissioner, Sindh Employees Social Security Institution (SESSI), Karachi, on 09-09-2024 for comments. In response, the Director (Administration), SESSI Karachi, submitted a copy of an office order dated 31-12-2024, sanctioning the lump-sum payment of 365 days' LPR encashment amounting to Rs. 513,120/- to the complainant, Mr. Imdad Ali Memon. Subsequently, the complainant also confirmed receiving payment of Rs. 513,120/- through Cheque No. 51021080 dated 30-12-2024 from Sindh Bank SESSI Head Office Branch Karachi as confirmed by him.

04. On 02-01-2025, the complainant appeared before the Investigating Officer and filed an application confirming that following the intervention of this Institution, the LPR amount of Rs.513,120/- had been paid by SESSI Head Office Karachi to complainant. He expressed his gratitude to the Provincial Ombudsman Sindh for resolving his matter and requested for the closure of the case.

FINDINGS

05. The complainant's grievance has been redressed following the intervention of this institution.

DECISION

06. In light of the foregoing, the complaint is hereby disposed of as redressed and consigned to record.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 06th May, 2025