



DECISION

Complaint No.	:	POS/RN/44/2025/NWS-44.
Name and address of the complainant	:	Mr. Abdul Haque s/o Haji Noonari, C/o Noonari CNG, Taluka Sakrand, District Shaheed Benazirabad.
Name of the Agency Complained against	:	District Accounts Officer
Name & Designation of Investigating Officer	:	Khan Muhammad Zardari, Regional Director, Shaheed Benazirabad.
Vetted by	:	Syed Ali Mumtaz Zaidi, (PAS). Advisor-F.
Subject	:	<u>NON-PAYMENT OF ENCASHMENT OF LPR BY THE DISTRICT ACCOUNTS OFFICER SHAHEED BENAZIRABAD TO THE COMPLAINANT.</u>

THE COMPLAINT:

Mr. Abdul Haque Noonari filed a complaint dated 14.03.2025 wherein he stated that he has retired as Electrician from the Left Bank Outfall Drain (LBOD) project, Shaheed Benazirabad. He has submitted the Encashment of LPR bills to the District Accounts Officer, Shaheed Benazirabad after completion of formalities but his case has not been finalized despite approaches. Aggrieved by the delay and inaction, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving copy of CNIC, Affidavit on Form "A", other relevant documents and by condoning the delay.
3. This office issued notice dated 14.03.2025 to the Additional District Accounts Officer, Shaheed Benazirabad followed by multiple reminders. In response, the District Accounts Officer, Shaheed Benazirabad informed vide letter dated 20.05.2025 that an amount of Rs.512,400/- has been disbursed to complainant on 14.05.2025.
4. The complainant was contacted through his given cell number for filing rejoinder. In response, he appeared before Investigation Officer, Shaheed Benazirabad and filed written statement of the date and expressed his thanks to Institution of Mohtasib for the resolution of his grievance.

FINDINGS:

5. On the intervention of this Institution, the grievance of the complainant has been redressed by the Agency.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act. 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed.

Given under my hand and seal of office

Sd/-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated 17 October, 2025

