



## **DECISION**

**Complaint No.** : POS/1034/ROJ-36(JBD)/2023

**Name and address of the complainant** : Mr. Sakhawat Ali S/o Hassan Ali, R/o Phool Bagh, Near Dr. Muhammad Ali Ansari, District Jacobabad.

**Name of the Agency Complained against** : 1. Local Government Department  
2. Public Health Engineering Division

**Name & Designation of Investigating Officer** : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

**Vetted by** : Mir Hussain Ali Advisor M

**Subject** : COMPLAINT REGARDING STREET AND PAVEMENT NOT BEING REPAIRED OR CLEANED

### **Complaint:**

Mr. Sakhawat Ali filed his complaint dated 30.1.2023 that the street and pavement near his house are neither being repaired nor cleaned, thus creating problems for the residents. Hence he prayed for intervention in the present matter by this Institution.

### **Proceedings:**

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the concerned agencies for comments. In response, the Executive Engineer, Public Health Engineering Division, Jacobabad vide his office letter No: HC/Complaint/106 of 2023 Jacobabad dated 6.3.2023 reported that the present matter not pertain to his department, while the Chief Municipal Officer, Municipal Committee, Jacobabad vide his office letter No: MC/GB/806/2023 dated 26.5.2023 reported that the grievances of the complainant have been resolved and he enclosed photographs of the street as evidence. .

3. The report dated 26.5.2023 of the Chief Municipal Officer, was provided to the complainant. On 30.8.2023 the complainant appeared before the Investigating Officer and stated that his grievance has been redressed and therefore further investigation on his complaint may be stopped.

### **Findings:**

4. Since the grievance of the complainant has been redressed, the matter is consigned to the record.

“Given under my hand and seal of office”



**Sd /-**  
**(Muhammad Sohail Rajput)**  
Sitara-e-Imtiaz, PAS  
OMBUDSMAN SINDH  
Karachi, dated 22nd January, 2025