



## **DECISION**

Complaint No. : POS/5475/RL-227(LKA)2023

Name and address of the complainant : Mr. Ayaz Hussain, Rtd. Primary School Teacher R/o Bakrani road, Ghouspur Mohallah, Larkana.

Name of the Agency Complained against : District Accounts Officer, Kamber-Shahdadkot.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N.

Subject :

### **COMPLAINT AGAINST INORDINATE DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT.**

#### **COMPLAINT**

Mr. Ayaz Hussain Dayo a retired Primary School Teacher filed a complaint dated 12.07.2023 wherein he stated that he retired from service on 03.10.2022. He submitted the required documents for payment of his service dues in the office of DAO Kamber Shahdadkot on 27.06.2023 but he has not been paid the same despite repeated requests. Aggrieved by that, he solicited intervention of this Institution.

#### **PROCEEDINGS**

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to-date) after receiving mandatory affidavit on Form "A", copy of CNIC and by condoning the delay.
3. This office issued notice to the District Accounts Officer Kamber-Shahdadkot for report vide letter dated 17.08.2023, who in response informed vide letter dated 04.10.2023 that the service dues have been paid to the complainant except the amount of commutation which will be paid as per FIFO policy. The DAO Kamber Shahdadkot vide subsequent report dated 16.05.2024 informed that the amount of commutation has also been paid to the complainant.
4. The agency's report was sent to the complainant for rejoinder vide letter dated 16.05.2024, followed by reminders but he did not respond.

#### **FINDINGS**

5. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

#### **DECISION**

6. In view of above and in exercise of the Powers vested in me U/S 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



**- Sd \-**

(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
Ombudsman, Sindh

Karachi, dated 7<sup>th</sup> November, 2024