



DECISION

Complaint No. : POS/4061/TTA/32/2023

Name and address of the complainant : Mr. Asadullah jamali & others, R/o Dargah, Hazrat Makhdoom, Muhammad Hashim Thattvi, Taluka & District Thatta.

Name of the Agency Complained against : Works & Services Department.

Name & Designation of Investigating Officer : Mr. Haroon Ahmed Khan, Regional Director, Thatta.

Vetted by : Mr. Shahid Ahmed Hashmi, Consultant-Legal

Subject : REPAIR / RE-CONSTRUCTION OF VILLAGE ROAD.

THE COMPLAINT:

Mr. Asadullah Jamali & others, filed a complaint dated 30.05.2023, against the Works & Services Department, District Thatta for their alleged inaction to repair or re-construct the broken road of their area. They sought intervention of this office for resolution of long-standing grievance, which is causing inconvenience to commuters.

PROCEEDINGS:

2. The complaint was admitted for investigation. Notice was issued to the Executive Engineer Work & Services Department, District Thatta for comments. The Assistant Engineer Highway, Sub-Division Thatta vide report dated 10.06.2024 stated that for the broken road from SSP Office & Sessions Court road to village Hanif & Hussain Khushik & Brohi & Palari road, N.I.T (Notice inviting tender) has been invited vide this office letter No.TC/G-55/288 dated 15.04.2024. The repairing/ construction of road has been highlighted @ Sr. No. 3 & 4 in the M&R for the year 2024. The funds would be released in the next financial year 2024-25, thereafter, the repair of the road would be carried out.

3. Finally; the Executive Engineer Highway Division, Thatta reported on 24.01.2025 that the Maintenance and Repairs (M&R) programme has now been approved, and the NIT for the aforementioned roadwork has been issued, after opening and scrutiny of the tenders, the work will be awarded to the lowest bidder.

REJOINDER:

4. The report of the agency was sent to the complainant, but he didn't respond.

FINDINGS:

5. With the approval of the M&R work, the NIT has been issued. On finalization of the tenders, the roadwork will be awarded to the lowest bidder. In this situation, no further investigation is needed.

DECISION:

6. In view of the above, the complaint stands as redressed/ disposed of.

Given under my hand & seal of office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh
Karachi Dated 20th June, 2025