



DECISION

Complaint No. : POS/1999/KM/KW

Name and address of the complainant : Mr. Muhammad Nadeem R/o house No.102 street No.06 near Famous place Jameel Biryani Orangi Town, Karachi.

Name of the Agency Complained against : Commissioner, Sindh Employees Social Security Institution (SEESI), Karachi

Name & Designation of Investigating Officer : Mr. Aftab Ahmed Khatri, Regional Director, Regional Office, Keamari (West).

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST SINDH EMPLOYEES SOCIAL SECURITY INSTITUTION (SEESI) ALLEGING NON-ISSUANCE OF BENAZIR MAZDOOR CARD TO THE COMPLAINANT.**

COMPLAINT

The online complaint of Muhammad Nadeem was forwarded by Wafaqui Mohtasib office Karachi vide letter dated 27.03.2024 wherein the complainant has stated that he has been working as Labour in different companies and is a holder of EOBI card. He solicited intervention of this Institution for issuance of Benazir Mazdoor Card from Sindh Employees Social Security Institution.

PROCEEDINGS:

2. The complaint was admitted u/s.10 of the Establishment of the office of Ombudsman for the province of Sindh Act, 1991 (amended up to date), after receiving mandatory affidavit on Form "A" and other relevant documents and by condoning delay.
3. This office issued notice to the Commissioner, SESSI, Karachi for report vide letter dated 05.06.2024. The Senior Director, (C&B) SESSI informed vide letter dated 12.06.2024 that the Benazir Mazdoor Card is issued to those workers who are registered as worker under SESSI Act-2016. The complainant should be advised to get himself registered as worker under SESSI laws.
4. The report of the agency was sent to the complainant for rejoinder vide letter dated 09.08.2024, who in response informed vide letter dated 19.08.2024 that he had approached several factories for registration as Labour but he was refused on the ground that they can only register the employees who are working in their factories / establishment.

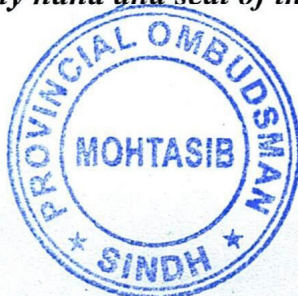
FINDINGS:

5. The investigation of the case did not establish maladministration against the agency as he was not entitled to get Benazir Mazdoor card.

DECISION

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the province for Sindh Act 1991 (amended upto date), the complaint is disposed of as rejected.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

Karachi, dated 17th January-2025