



DECISION

Complaint No. : POS/337/ROJ-337(JBD)/2024

Name and address of the complainant : Syed Habib A Shah, r/o village Khairwah P.O. Moula Dad Taluka and District Jacobabad.

Name of the Agency Complained against : i) Revenue Department
ii) ACTED (NGO) Jacobabad

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject :

COMPLAINT ABOUT COMPENSATION NOT BEING PAID TO COMPLAINANT FOR HIS SHOP DAMAGED DURING HEAVY RAINS

Complaint:

Syed Habib A Shah filed his complaint dated 18.11.2024 against the Revenue authorities of Jacobabad District as compensation for losses sustained by him due to damage caused to his shop during heavy rains in 2022, was not being paid, although his name was included in the survey list. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the concerned agencies for preliminary report. In response, the Area Coordinator (ACTED) NGO Sindh vide his office letter dated 18.12.2024 reported that Mr. Habib A. Shah, a homeopathic practitioner could not be considered eligible for assistance because the guidelines specified by the donor agency, do not allow support to affectees operating in the medical field.

3. The report of the Agency dated 18.12.2024 alongwith its enclosures was sent to the complainant on his address through ordinary post as well as Registered Post vide this office letter dated 19.12.2024, followed by reminders dated 15.1.2025, 12.2.2025, 12.3.2025, 14.4.2025, 12.5.2025 and 10.6.2025 but there was no response nor did he respond to phone calls.

Findings:

4. The above proceedings indicate that the complainant does not want to avail the opportunity to substantiate his point of view, and thus does not seem to be interested in pursuing his complaint.

Decision:

5. In view of the above the case is disposed of and consigned to the record on account of non-prosecution.

“Given under my hand and seal of office”



Sd/-
(Muhammad/Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 26th August, 2025