



## DECISION

Complaint No. : POS/RL-378(LKA)2024

Name and address of the complainant : Mst. Narmeen D/o Nawaz Ali Soomro R/o Yar Muhammad Colony, Larkana.

Name of the Agency Complained against : Shah Abdul Latif University (SALU), Khairpur.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST SHAH ABDUL LATIF UNIVERSITY KHAIRPUR FOR WRONGLY SHOWING THE COMPLAINANT ABSENT IN GEOGRAPHY-III PAPER IN ANNUAL EXAMINATION-2022.**

### COMPLAINT

Mst. Narmeen D/o Nawaz Ali Soomro filed a complaint dated 08.11.2024 wherein she stated that she had appeared in Associate Degree of Science ADS-II (Pass) Annual Examination 2022 at Government Girls Degree College Larkana Centre but she has been wrongly shown absent in Geography Paper-III although she appeared in the same. She submitted attendance sheet and appearance certificate at the Examination Branch, SALU Khairpur but her problem has not been resolved. Aggrieved by that, she solicited intervention of this Institution.

### POCEEDINGS

- The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991(amended up to date), after receiving mandatory Affidavit on Form "A" and by condoning the delay.
- This office issued notice to the Controller of Examination, Shah Abdul Latif University Khairpur for report vide letter dated 03.12.2024, who in response informed vide letter dated 06.12.2024 that the problem of the complainant has been resolved and enclosed original Marks Certificate of ADS (Pass) Part-II Seat No.082-95-0497 Annual Examination, 2022 in favour of complainant.
- The complainant appeared before Investigation Officer Larkana on 17.12.2024 and filed a written statement wherein she confirmed that her grievance has been redressed. She received Marks Certificate and offered thanks to this Institution and requested to close further proceedings on her complaint.

### FINDINGS

- On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

### DECISION

- In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh  
Karachi, dated 29<sup>th</sup> January 2025