



## **DECISION**

Complaint No. : POS/436/SKK-30/2025

Name and address of the complainant : Mst. Kainat,  
R/o. H. No. 1408/423, Near Latif Park,  
Old Sukkur

Name of the Agency Complained against : Deputy Commissioner,  
Sukkur

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Dhoon,  
Director, Regional Office, Sukkur

Vetted by : Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject : **ALLEGED UNJUST DELAY IN ISSUANCE OF  
DOMICILE / PRC TO THE COMPLAINANT.**

### **COMPLAINT**

Mst. Kainat, filed a complaint on 28.01.2025 regarding alleged unjust delay in issuance of Domicile Certificate and PRC to her by the Deputy Commissioner, Sukkur, for which she had applied on 21.12.2024. She, therefore, solicited our intervention in the matter.

### **PROCEEDINGS**

2. The matter was taken up with the Deputy Commissioner, Sukkur vide this office letter dated: 16.03.2025 followed by reminders. In response, the Additional Deputy Commissioner-II, Sukkur submitted report dated: 11.06.2025 informing that the Domicile Certificate and PRC in favour of Mst. Kainat D/o. Shahid Iqbal wife of Muhammad Shahzaib have been issued and received by her husband in-person.
3. A copy of the said report was sent to the complainant for her rejoinder vide this office letter dated: 18.06.2025 followed by reminder dated: 09.07.2025, but no response was received from her. Hence, the Investigating Officer contacted her on given mobile No.0320-6617638 where she confirmed the receipt of Domicile Certificate and PRC and requested to close the case, as her grievance was resolved.

### **FINDINGS**

4. After intervention of this Institution, the Domicile Certificate and PRC have been issued to her as confirmed by her telephonically. Hence, no further action is required.

### **DECISION**

5. In view of above, the complaint stands redressed and disposed of accordingly.
6. This also disposes of an other case bearing No. POS/972/SKK-59/2025 filed by same complainant on the above lines as redressed.

*Given under my hand and seal of office.*



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh  
Karachi, dated; 18<sup>th</sup> August, 2025