



## **DECISION**

**Complaint No. :** POS/2630/2023/B-33

**Name and address of the complainant :** Mst. Narjis Zehra,  
R-1050, Block-20, F.B Area, Karachi.

**Name of the Agency Complained against :** School Education Department.

**Name & Designation of Investigating Officer :** Mr. Ghulam Sarwar,  
Advisor-J

**Vetted by :** **INORDINATE DELAY IN DECIDING TRANSFER OF**

**Subject :** **COMPLAINANT MST. NARJIS ZEHRA FROM DISTRICT**  
**HYDERABAD TO DISTRICT KARACHI CENTRAL UNDER**  
**WEDLOCK POLICY.**

### **COMPLAINT**


Mst. Narjis Zehra filed complaint dated 31.03.2023 stating that she was appointed as Primary School Teacher on 30.09.1993, by School Education Department since then she was rendering her services at Government Girls Primary School, Jamia Millia, Hyderabad. During the year 2019 she has applied for Inter District Transfer from District Hyderabad to District Central Karachi on the basis of Wedlock Policy. She further said that she approached concerned authorities but all in vain. Being aggrieved, she sought intervention of this Institution.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning delay and after receiving mandatory Affidavit on Form 'A' and other relevant documents referred to the Agency for comments.

3. The matter was taken-up with the concerned Agency i.e. Secretary, School Education & Literacy Department, Government of Sindh dated 17-04-2023, followed by series of reminders. In response, the agency in its letter dated 12.12.2023, reported that complainant's grievances regarding her transfer from Hyderabad to Karachi under Wedlock Policy has been resolved and she has been allowed to work at Karachi vide order dated 11.12.2023.

4. Report of the Agency was sent to the complainant for information and filing of comments. In response, complainant in her letter dated 03.09.2024 informed that she has been transferred from Hyderabad to Karachi under Wedlock Policy on 11.12.2023. However, on 21.03.2024 Education Department, School Education & Literacy Department has cancelled all the transfers and postings including that of complainant. Complainant informed on 09.10.2024 that she is still working at Karachi but her biometric has been transferred to Hyderabad due to which she is unable to mark her attendance, she has requested for necessary action for redressal of her grievance.

5. The complainant was contacted on 15.07.2025 on  given cell number when she informed that she has filed a Constitution Petition No.D-1604/2024 in the High Court of Sindh.

DECISION

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), further proceedings are hereby dropped, as the complainant has filed Constitution Petition. This file is consigned to record.

*Given under my hand and seal of office.*

**Sd /-**  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz : PAS  
Ombudsman, Sindh  
Karachi, dated: 5<sup>th</sup> August, 2025

