



DECISION

Complaint No. : POS / 5284 / 2020 / 51 / KHS

Name and address of the complainant : Mst. Qamar-un-Nisa Wd/o Syed Nizamuddin, House No. E-43, Al-Aisha Square, Flat No. C-9, 9th Floor, Khayaban-e-Jami, Clifton, South, Karachi.

Name of the Agency Complained against : Cooperative Department

Name & Designation of Investigating Officer : Syed Maqsood Haider,
Director, Regional Office South Karachi

Vetted by : Rehana Ghulam Ali Memon
Advisor-II

Subject : **COMPLAINT REGARDING NON-ISSUANCE OF NOC AND LAYOUT PLAN IN RESPECT OF PLOT NO. R-529, SECTOR 36-A, BY THE MANAGEMENT OF PAKISTAN POST OFFICE WORKERS COOPERATIVE HOUSING SOCIETY LTD, KARACHI.**

THE COMPLAINT:

Mst. Qamar-un-Nisa filed a complaint on 18-12-2020, stating that her late husband, Syed Nizam-ud-Din, who served as a Postmaster at the GPO, Karachi was the owner of Plot No. R-529, Sector 36-A, Scheme 33, measuring 120 square yards, situated in the Pakistan Post Office workers Cooperative Housing Society Limited. She alleged that despite the plot being in her husband's name, the Society's management has refused to issue the required No Objection Certificate (NOC) and layout plan for carrying out construction. She, therefore, solicited the intervention of the Provincial Ombudsman Sindh in the matter.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning the delay, subject to submission of mandatory affidavit on Form 'A'. The complainant submitted all the necessary documents.

3. The matter was referred to the concerned agency for comments/report. In response, the Managing Director, Sindh Cooperative Housing Authority Karachi submitted his report vide letter dated 12-06-2024, stating that the matter of Pakistan Post Office Workers Cooperative Housing society is currently under the supervision of the Nazir, High Court of Sindh, as per court orders dated 29-01-2024 in C.P. No.D-3846/2023. He informed that the elections have been held under court directives, and the Society is now managed by a duly elected committee. As the Authority lacks legal jurisdiction in this matter, the complainant be advised to approach the elected management under the Nazir's supervision or seek remedy under Section 73 of the Sindh Cooperative Societies Act, 2020.

4. The report of the Sindh Cooperative Housing Authority was forwarded to the complainant vide letter dated 05.06.2025 to approach the newly elected management.

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FINDINGS:

5. From the facts mentioned above, it was found that:

- (i) The matter falls outside the jurisdiction of the Sindh Cooperative Housing Authority, and the management of the Society now rests with the elected committee under the supervision of the Nazir, High Court of Sindh.
- (ii) Accordingly, the complainant was informed through letter as well as on phone to approach the newly elected management.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), I hereby dispose of the complaint accordingly.

Given under my hand and seal of office



Sd /-
Muhammad Sohail Rajput
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

12#
Karachi, dated June, 2025

