



DECISION

Complaint No.	:	POS/ROM/383/2025/RM-415
Name and address of the complainant	:	Mst. Fatima, R/o. Street No.4, Gulshan Colony, Near Chandni Chowk, Mirpurkhas
Name of the Agency Complained against	:	Director, Private School Registration Authority, Mirpurkhas
Name & Designation of Investigating Officer	:	Mr. Zulfiqar Ali Junejo, T.I Consultant/Regional Director, Mirpurkhas.
Vetted by	:	Muhammad Naseer Jamali, Advisor-N
Subject	:	COMPLAINT AGAINST GULSHAN PUBLIC SCHOOL MIRPURKHAS ALLEGING ENTRY OF THE WRONG DATE OF BIRTH IN THE SCHOOL LEAVING CERTIFICATE OF SON OF THE COMPLAINANT

Complaint

Mst. Fatima filed a complaint dated 08.09.2025 wherein she stated that she got the school leaving certificate of her son, Muhammad Raza from Gulshan Public Elementary School Mirpurkhas wherein his date of birth is wrongly shown as 22.11.2017 instead of actual date of birth i.e. 22.11.2011. She is visiting from pillar to post for its correction but to no avail. Aggrieved by that, she solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 10.09.2025 to the Director, Registration & Inspection of Private Institutes, Mirpurkhas for report, who in response informed vide letter dated 12.09.2025 that fresh school leaving certificate with corrected date of birth has been issued and the matter stands resolved. The complainant has confirmed the redressal of her grievance vide written statement dated 19.09.2025.

Findings

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 20 October, 2025