



DECISION

Complaint No. :
Name and address of the complainant : POS/ROM/93/2024/RM-83
Name of the Agency Complained against : Mr. Ghulam Umar, Head Master, GBPS Dengan Bhurghari, Taluka Kot Ghulam Muhammad, District Mirpurkhas.
Name & Designation of Investigating Officer : Executive Engineer, Education Works Division, Mirpurkhas
Vetted by : Mr. Zulfiqar Ali Junejo, T.I Regional Director, Mirpurkhas.
Subject : Mr. Muhammad Naseer Jamali, Advisor-N

COMPLAINT AGAINST INORDINATE DELAY IN COMPLETION OF REHABILITATION AND EXPANSION WORK OF GBPS, DENGAN BHURGARI, TALUKA KOT GHULAM MUHAMMAD.

COMPLAINT:

Mr. Ghulam Umar, Head Master filed a complaint dated 16-05-2024 wherein he stated that the Rehabilitation and Expansion work of GBPS at Dengan Bhurgari was awarded to a contractor with the estimated cost of Rs.8.38 million in November-2019 but the same is still incomplete. He sent applications to the District Education Officer and Executive Engineer, Education Works Division, Mirpurkhas to expedite the work but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under section 10 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), after receiving mandatory Affidavit on Form-A, other relevant papers and by condoning the delay.
3. This office issued notice dated 21-05-2024 to the Executive Engineer, Education Works Division, Mirpurkhas for report, followed by reminders. The Executive Engineer, Education Works Division Mirpurkhas informed vide letter dated 11.09.2024 that the Rehabilitation work of GBPS at Dengan Bhurghari has been completed at the cost Rs.8.548 million.
4. The Investigation Officer Mirpurkhas visited the GBPS at Dengan Bhurghari on 18.09.2024 in the presence of the complainant and Assistant Executive Engineer, Education Works, Kot Ghulam Muhammad. The Head Master pointed out some defects in the work done for water tank, sanitary fitting and lavatory etc. The Assistant Executive Engineer assured that the said works will be rectified within a week. The Investigation Officer, Mirpurkhas visited the GBPS for 2nd time on 01.10.2024 and confirmed that the defective works have been rectified and enclosed the photographs of the school as an evidence.
5. The complainant / Head Master, Government Boys Primary School, Dengan filed a written statement showing satisfaction on the completion of rehabilitation work of the school.

FINDINGS:

6. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

DECISION:

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office

(Muhammad Sohail Rajput)
Sitara-e-Intiaz. PAS
Ombudsman, Sindh

Karachi, dated 29th October, 2024

