



DECISION

Complaint No. : POS/8121/ROJ-225(JBD)/2023

Name and address of the complainant : Mr. Danish Khan Abro (Lecturer), Government Boys Degree College Jacobabad.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN OPENING OF SALARY I.D. OF COMPLAINANT'S WIFE APPOINTED AS PRIMARY SCHOOL TEACHER.

Complaint:

Mr. Danish Khan Abro, Lecturer Govt. Boys Degree College, Jacobabad, filed his complaint dated 26.9.2023 against the District Accounts Officer, Jacobabad regarding delay in opening of his wife's salary I.D, who is serving as Primary School Teacher, because of which she has not received her salary since eighteen months. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was taken up with the agency for comments. In response, the District Accounts Officer, Jacobabad vide his office letter dated 25.6.2024 reported that the new I.D. has been allotted in the month of September 2023 bearing personal No. 11022010 in favor of the complainant, and he enclosed copy of the salary slip for June 2024 as evidence.
3. The report of the agency was sent to the complainant on his address, vide this office letter dated 27.6.2024, followed by reminders dated 19.7.2024, 25.7.2024 and 12-8-2024 through registered post A.D. but there was no response.
4. On an inquiry made by the office of the Ombudsman Sindh that the report of the District Account Officer dated 25.6.2024, refers to the complainant himself whereas the complaint pertains to the salary I.D of his wife. Notice was issued to the District Accounts Officer, Jacobabad who vide his office letter dated 28.10.2024 informed that I.D. No.11048091 in favor of Mst. Aliya Khan wife of the complainant has been opened on 25.10.2023, and he enclosed copy of Display Personal Data Sheet of the same. The complainant Mr. Danish Khan Abro appeared before the Investigation Officer and submitted his application confirming that since his grievance has been redressed, further proceedings be stopped on his complaint.

Findings:

5. On the intervention of this Institution, the problem of the complainant has been resolved, which is also confirmed by him vide his application dated 28-10-2024. Hence no further action is required.

Decision:

6. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 18th March, 2025