



DECISION

Complaint No.	:	POS/539/2024/Hyd/RM-374
Name and address of the complainant	:	Mr. Abdul Haq Mehar, R/o. Ashfaq Town, Ward No.10, Chambar Road, Tando Allahyar.
Name of the Agency Complained against	:	Executive Engineer, Public Health Engineering Division, Tando Allahyar
Name & Designation of Investigating Officer	:	Mr. Zulfiqar Ali Junejo, T.I Consultant/Regional Director, Mirpurkhas.
Vetted by	:	Muhammad Naseer Jamali, Advisor-N
Subject	:	

COMPLAINT REGARDING FAILURE TO PROVIDE SEWERAGE SYSTEM TO ASHFAQ TOWN, TANDO ALLAHYAR

Complaint

Mr. Abdul Haq Mehar and others filed a complaint dated 23.01.2024 wherein they stated that they are residents of Ashfaq Town, Tando Allahyar. There is no sewerage system laid by the agency and sewerage water is accumulated on streets. They approached the Municipal Committee, Tando Allahyar and Executive Engineer, Public Health Engineering Division but no action has been taken by the agency. Aggrieved by that, they solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.

3. This office issued a notice dated 10-06-2024 to the Executive Engineer, Public Health Engineering Division, Tando Allahyar for report, who in response informed vide letters dated 07.08.2024 and 25.10.2024 that the scheme namely "**Construction of complete Drainage Disposal 3 Nos, with main drainage lines**" for various areas of Municipal Committee, Tando Allahyar including the area of Ashfaq Town is under process before relevant forums.

4. Subsequently, the Executive Engineer, Public Health Engineering Division, Tando Allahyar informed vide letter dated 04.09.2025 that the Administrative Approval for execution of the scheme has been issued by the Secretary, Public Health Engineering Department vide dated 26.05.2025. The NIT for executing the scheme will be issued after clearance from SPPRA which is already under process.

Findings

5. The demand of residents of Ashfaq Town Tando Allahyar with regard to provision of sewerage system is under process before competent forum.

(2)

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), I, hereby direct the Executive Engineer, Public Health Engineering Division, Tando Allahyar to execute the work on sewerage system for Ashfaq Town on priority as per policy of Government of Sindh. The complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office

Sd/-

**(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh**

Karachi, dated 20th October, 2025

