



DECISION

Complaint No. : POS/301/2025/KR

Name and address of the complainant : Mr. Mohsin Khan,
R/o. House No. R-72, Farooq Villas, Area 37-C,
Korangi, Karachi.

Name of the Agency Complained against : Town Municipal Corporation (TMC)
Korangi

Name & Designation of Investigating Officer : Mr. Muhammad Shoaib Ahmed Siddiqui,
Advisor-in-Charge, R.O Korangi

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **ALLEGED INACTION ON COMPLAINTS REGARDING
INCREASING NUMBER OF STRAY DOGS IN THE
AREA OF THE COMPLAINANT.**

COMPLAINT

Mr. Mohsin Khan lodged an online complaint on 22.01.2025, stating that despite making complaints through helpline 1339, no action had been taken to address the growing population of stray dogs in his locality. He further stated that a neighbour had been bitten by a stray dog and that the increasing presence of dogs posed a threat to women and children in the area.

PROCEEDINGS

2. The matter was referred to the Municipal Commissioner, TMC Korangi, for comments. At the same time, the complainant was requested to submit a duly signed complaint along with an affidavit on Form-A and a copy of his CNIC. Despite repeated reminders, the complainant did not fulfill the formal requirements.
3. Meanwhile, the complainant was contacted telephonically on 21.03.2025, when he confirmed that the issue had been resolved and he no longer wished to pursue the complaint. Subsequently, he also submitted a written confirmation dated 03.07.2025, affirming redressal of his grievance.

FINDINGS

4. In light of the complainant's verbal and written confirmations, it is evident that the grievance has been resolved to his satisfaction. Hence, no further action is required.

DECISION

5. In view of the above, the complaint is hereby disposed of as redressed.

Given under my hand and seal of office.



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 15th August, 2025