



## **DECISION**

Complaint No. : POS/1186/2024/Adv-M

Name and address of the complainant : Mr. Abdul Jabbar, House No. A-63, Block-L, Arafat Town, Peoples Chowrangi, North Nazimabad, Karachi.

Name of the Agency Complained against : Karachi Metropolitan Corporation

Name & Designation of Investigating Officer : Mir Hussain Ali  
Advisor-M

Vetted by :

Subject : DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT WHO RETIRED IN OCTOBER 2019.

### **Complaint:**

Mr. Abdul Jabbar retired Book Binder filed his complaint dated 1.3.2024, against the Karachi Metropolitan Corporation regarding delay in payment of his service dues, who retired from service on 2.12.2019. He had therefore prayed for intervention in the matter by this Institution.

### **Proceedings:**

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the Chairman, Town Municipal Corporation, North Nazimabad and the Financial Advisor, Karachi Metropolitan Corporation, Karachi for report.

3. Meanwhile, the complainant Mr. Abdul Jabbar, visited the office of the Investigating Officer on 20.11.2024, and submitted in writing that the Karachi Metropolitan Corporation has cleared all his services dues and he requested that further proceedings on his complaint be stopped.

### **Findings:-**

4. I have examined the case which clearly indicate that the grievance of the complainant has been redressed by the agency which is also confirmed by the complainant himself.

### **Decision:**

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
OMBUDSMAN SINDH  
Karachi, dated 18<sup>th</sup> March, 2025