



DECISION

Complaint No.	: POS/5337/ROK-161/(Khp)/2023
Name and address of the complainant	: Mst. Basheer Bano, Wd/o. Muhammad Ali Mari Baloch, R/o. Village Muhammad Ali Mari, U.C Pir Badal Taluka Kingri, Taluka Kingri, District Khairpur.
Name of the Agency Complained against	: Police
Name & Designation of Investigating Officer	: AHMED BAKHSH GHUMRO, Consultant / Incharge, Regional Office Khairpur
Vetted by	: Mr. Muhammad Misbah Tunio, Advisor-J
Subject	: <u>DELAY IN PAYMENT OF FINANCIAL ASSISTANCE, GROUP INSURANCE AND B.F IN RESPECT OF HER LATE HUSBAND TO THE COMPLAINANT.</u>

COMPLAINT:

Mst. Basheer Bano Wd/o. Muhammad Ali Mari Baloch filed a complaint on 14.07.2023 that her husband retired as Constable from Police Department on 01.08.2017. Subsequently, he died on 24.07.2019. She alleged that after death of her husband, concerned department was denying her Financial Assistance, Group Insurance and Benevolent Fund on false pretext. She, therefore, solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filling it, subject to submission of Affidavit on Form "A".
3. After completion of codal formalities, the matter was taken up with Senior Superintendent of Police, Khairpur on 21.08.2023 for comments. In response, the SSP Khairpur reported on 23.08.2023 that PC/1448 Muhammad Ali S/o. Menhoon Khan Mari retired on 01.08.2017 and received all pensionary benefits i.e. Pension / Gratuity as per PPO No.16365. It was reported that said Police Constable expired on 24.07.2019. After his death his widow Mst. Basheeran had received family pension and Group Insurance. Copies of Group Insurance Receipt and Pension Roll Data Sheet were submitted by the SSP. It was further reported that there was no provision for granting Financial Assistance / Benevolent Fund to retired employees.
4. Agency's report was shared with complainant on 15.09.2023 for rejoinder but she did not respond till date, despite reminders.

FINDINGS:

05. From the above discussion, it appears that complainant has lost the interest to pursue her complaint. Therefore her complaint is liable to be rejected as she has received all post retirement benefits of her deceased husband in accordance with rules and regulations.

DECISION:

06. The complaint is, therefore, disposed of as rejected and consign it record.

"Given under my hand and seal of office"

