



DECISION

Complaint No. : POS/ROM/61/2025/RM-123

Name and address of the complainant : Mr. Safar Khan,
C/o. Shabir Barbar Shop, Station Road,
Mirpurkhas.

Name of the Agency Complained against : i. Director General, Agriculture Engineering Sindh
Hyderabad
ii. District Accounts Officer, Hyderabad.

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by :

Subject : **Muhammad Naseer Jamali, Advisor-N**

**COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER
HYDERABAD ALLEGING INORDINATE DELAY IN
PAYMENT OF SERVICE DUES TO THE COMPLAINANT**

Complaint

Mr. Safar Khan filed a complaint dated 13.02.2025 wherein he stated that he retired as Bulldozer Operator, Agriculture Engineering Workshop Tando Jam on 19.06.2024. Payment of his pension has been started w.e.f October, 2024 but the payment of commutation, Leave encashment, arrears of pension and G.P Fund have not been paid to him for want of 5% bribe of the total amount. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 20.02.2025 to the Director General, Agriculture Engineering Sindh Hyderabad and District Accounts Officer, Hyderabad for report. The Director General Agriculture Engineering Hyderabad informed vide letter dated 11.03.2025 that the case of the complainant has already been submitted in the office of District Accounts Officer, Hyderabad.
4. The Addl. District Accounts Officer, Hyderabad submitted report dated 09.07.2025 wherein he informed that the commutation and G.P. Fund have already been paid to the complainant. The outstanding arrears of pension, amounting to Rs.152,477/- have also been paid vide order dated 09.07.2025 and furnished pension roll data sheet as an evidence.
5. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 11.07.2025, who appeared before Investigating Officer Mirpurkhas on 13.08.2025 and submitted a letter of thanks regarding receipt of all service dues.

Cont'd.....P/2.....

(2)

Findings

6. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office

Sd /-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 2nd September, 2025

