



## **DECISION**

Complaint No. : POS/103/2025

Name and address of the complainant : Mr. Mohammad Fakhir, R/o House near School, Village Burira, Taluka Khairpur Nathan Shah, District, Dadu.

Name of the Agency Complained against : School Education Department

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah, Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui, Advisor-B.

Subject : DELAY IN PAYMENT OF SALARY OF THE COMPLAINANT DUE TO ERROR IN HIS DATE OF BIRTH.

### **COMPLAINT**

Mr. Mohammad Fakhir, filed a complaint dated 27, May 2025, against the School Education Department, stating that he was appointed as Primary School Teacher, Government Boys Primary School Burira on 04, November 2024, since then his salary is not paid to him by the agency due to error in his date of birth committed by the District Recruitment Committee. He approached the authorities concerned but to no avail. Being, aggrieved with the non-cooperative attitude of the concerned authorities and in order to get his grievance redressed, the complainant has requested the intervention of this Institution.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents.

3. The matter was taken-up with the agency vide letter dated 29, May 2025. In response, District Education Officer (Primary) Dadu vide letter dated 07, July 2025, informed that the salary database of the complainant has been signed by the Secretary Schools Education & Literacy Department Government of Sindh, Karachi and it is uploaded on the official website of the Schools Education & Literacy Department. In the meanwhile, complainant appeared before the Investigating Officer on 24 July, 2025 and filed a written statement affirming that upon intervention of this Institution, agency has resolved his grievance. Furthermore, he requested for closure of his case.

### **FINDINGS**

4. Perusal of the record revealed that complaint was based on facts and agency was delaying the matter however, after the intervention of this Institution, the matter was resolved.

### **DECISION.**

5. In view of the above, and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

*Given under my hand and seal of office.*



*Sd/-*  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz : PAS  
Ombudsman, Sindh  
Karachi, dated: 26<sup>th</sup> August, 2025