



DECISION

Complaint No. : POS/6178/ROJ-193(JBD)/2023

Name and address of the complainant : Mr. Khuda Bux s/o Wahid Bux Soomro, r/o Soomra Muhalla, Thul, District Jacobabad.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN PAYMENT OF DUES ON ACCOUNT OF ENCASHMENT L.P.R. AND COMMUTATION TO THE COMPLAINANT

Complaint:

Mr. Khuda Bux Soomro filed his complaint dated 26.7.2023 against maladministration in the District Accounts Office, Jacobabad, as payment of his dues on account of L.P.R. and commutation was being delayed although he retired two years back. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10, of the Establishment of the Office of Ombudsman for the Province of Sindh Act 1991 was referred to the agency for comments. In response, the District Accounts Officer, Jacobabad, vide his office letters dated 6.3.2024 and 29.4.2024 reported that payments on account of commutation amounting to Rs.936,251/-; encashment of LPR amounting to Rs.295,440/-; and G.P. Fund amounting to Rs.489,847/-; have been made to the complainant through SAP system. He enclosed copies of SAP payment.

3. The report of the agency alongwith its enclosures was provided to the complainant, who appeared before the Investigating Officer on 30.4.2024 and filed his written statement that he has received his service dues, due to intervention of this Institution. He further stated that his insinuation regarding demand of bribe was exaggeration

Findings:

5. I have examined the proceedings of the complaint, which clearly indicate that the grievance of the complainant has been redressed.

Decision:

6. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 13th February, 2025