



DECISION

Complaint No. : POS/51/2024/SGR-148

Name and address of the complainant : Mr. Ashique Hussain, S/o. Reham Hussain,
R/o. 28 Jamrao, P.O. Sinjhor, Taluka & District Sanghar

Name of the Agency Complained against : District Accounts Office, Sanghar

Name & Designation of Investigating Officer : Ghulam Shabir Memon,
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi
Advisor-S

Subject : **REQUEST TO RE-START THE PENSION, STOPPED DUE TO ALLEGED USAGE OF DUAL IDENTITY CARDS BY THE COMPLAINANT.**

COMPLAINT:

Mr. Ashique Hussain filed a complaint on 12-09-2024 against District Accounts Office Sanghar, stating therein, that he retired from service in the year 2019 as a Police Constable and he has received all his service dues on the CNIC issued by NADRA. He has further stated that he was also drawing his pension regularly. Now his pension has been stopped allegedly due to usage of dual identity cards by him. The complainant had frequently approached the DAO, Sanghar for redressal of his grievance, but to no avail. Aggrieved by that, he solicited the intervention of this Institution.

PROCEEDINGS:

- The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents.
- This office issued notice to District Accounts Officer Sanghar vide this office letter dated 12-09-2024 for report. In response, the District Accounts Officer, Sanghar has informed vide letter dated 21-10-2024 that the monthly pension alongwith arrears amounting to Rs.177,580/- has been paid through in the pay roll of October, 2024 to the complainant and enclosed the copy of pay roll slip as an evidence.
- The complainant's grievance was redressed successfully, and he expressed his gratitude to the institution for resolving his issue by confirming the contents of the agency's report and requested for the closure of the case.

FINDINGS:

- Since the issue of complainant has been resolved, no further proceeding is required in the matter.

DECISION:

- In view of the above, the complaint is stands redressed and disposed of accordingly.

Given under my hand and seal of the office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz; PAS
Ombudsman Sindh,
Karachi, dated 7th March, 2025