



DECISION

Complaint No. : POS/4072/2024/RM-131

Name and address of the complainant : Eng. Shahzaib, engrshahzaib24@gmail.com

Name of the Agency Complained against : Chairman, Board of Intermediate & Secondary Education, Mirpurkhas.

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Regional Director, Mirpurkhas.

Vetted by : Mr. Muhammad Naseer Jamali,
Advisor-N

Subject : **COMPLAINT AGAINST BOARD OF INTERMEDIATE & SECONDARY EDUCATION, MIRPURKHAS ALLEGING ABSENCE OF STAFF FOR VERIFICATION OF DOCUMENTS OF THE COMPLAINANT.**

COMPLAINT:

Engr. Shahzaib, sent a complaint through email dated 29-08-2024 against Board of Intermediate & Secondary Education (BISE), Mirpurkhas alleging therein that he is visiting the BISE Mirpurkhas office since last one week for verification of his documents but the concerned staff is absent. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) subject to submission of mandatory documents but despite e-mail notices dated 11-10-2024, 20-10-2024 and 13-11-2024, the complainant did not respond. However, the Secretary, Board of Intermediate & Secondary Education, Mirpurkhas submitted report dated 12-11-2024 wherein he denied the allegations levelled by the complainant.

DECISION:

3. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of due to non-prosecution.

Given under my hand and seal of the office



Sd/-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

Karachi, dated 26th December-2024