



DECISION

Complaint No. : POS/ROK-191/(Khp)/2024

Name and address of the complainant : Mr. Muhammad Aslam,
: E-mail. aslamjalbani1@gmail.com

Name of the Agency Complained against : DAO Khairpur / Tando Muhammad Khan

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant/Incharge,
Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **COMPLAINT AGAINST DELAY IN TRANSFER OF PENSION OF COMPLAINANT'S DECEASED FATHER BY DAO KHAIRPUR / TANDO MUHAMMAD KHAN.**

COMPLAINT

Mr. Muhammad Aslam filed a complaint through E-mail on 07-10-2024 alleging delay in transfer of pension of his deceased father, who retired from Police Department, by District Accounts Office Khairpur / Tando Muhammad Khan. He, therefore, solicited intervention of this Institution.

PROCEEDINGS

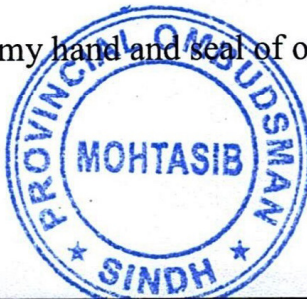
02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it, subject to submission of original signed complaint, copies of relevant documents, Affidavit on Form "A" and a copy of CNIC.

03. In the absence of postal address, the complainant was contacted on given cell No. 0333-0174849 by Investigating Officer on 10-10-2024 for completion of codal formalities. The Investigating Officer again contacted complainant on 25-11-2024 when he informed that his grievance was redressed. He was, therefore, advised to send such confirmation in writing, but he failed to do so.

DECISION

04. The complaint is, therefore, disposed of as redressed and consigned to record.

"Given under my hand and seal of office"



Sd /-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS

Ombudsman, Sindh
Karachi, dated 2nd January, 2025