



## DECISION

Complaint No.	:	POS/3675/SKK-170/2025
Name and address of the complainant	:	Mr. Abdul Jabbar Bhatti, Retd. PST, R/o. Inside Noushero Gate, Shaikh Mohallah, Shikarpur.
Name of the Agency Complained against	:	School Education Department
Name & Designation of Investigating Officer	:	Mr. Nazir Ahmed Dhoon, Director, Regional Office, Sukkur
Vetted by	:	Mr. Ghulam Abid Shaikh, Advisor-K
Subject	:	<b><u>ALLEGED INORDINATE DELAY IN ISSUANCE OF RETIREMENT ORDER OF THE COMPLAINANT BY THE SCHOOL EDUCATION DEPARTMENT.</u></b>

### COMPLAINT

Mr. Abdul Jabbar Bhatti, Retired Primary School Teacher, filed a complaint on 16.06.2025 regarding inordinate delay in issuance of his retirement order by the School Education Department. He, therefore, solicited our intervention in the matter.

### PROCEEDINGS

2. After conditionally admitting the complaint, the complainant was advised to submit his Affidavit on Form "A" and copy of CNIC vide this office letters dated: 02.07.2025 and 17.07.2025, but no response was received from him. Hence, he was contacted on his given cell number by the Investigating Officer when he informed that his retirement order has been issued. Hence, he requested to close the case, as his grievance was resolved.

### FINDINGS

3. Since the complainant has telephonically informed that his retirement order has been issued and requested for closing the case, hence, no further action is required by this Institution.

### DECISION

4. In view of the above, the complaint is closed and consigned to record.
5. This also disposes of another complaint bearing No. POS/4855/SKK/208/2025 filed by the same complainant on the same subject.

*Given under my hand and seal of office.*



*Sd/-*  
**(Muhammad Sohail Rajput)**  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh  
Karachi, dated: 11 September, 2025