



DECISION

Complaint No.:

POS/3368/2025/N-49

Name and address
of the complainant :

Mr. Sanaullah, Rtd Inspector Police,
R/o. Flat No.A-3, Block-E, Mohallah Police Line,
North Nazimabad, Karachi.

Name of the Agency
Complained against :

Inspector General of Police, Sindh, Karachi.

Name & Designation of
Investigating Officer :

Muhammad Naseer Jamali, Advisor-N

Subject :-

COMPLAINT REGARDING NON-PROVISION OF
SECURITY/GUNMAN TO THE COMPLAINANT

Complaint

Mr. Sanaullah filed a complaint dated 30.05.2025 wherein he stated that he retired from service on 03.08.2023 as Inspector in Police Department. He had served at different districts and arrested hardened criminals. Due to threats, he submitted a written request to the Inspector General of Police Sindh vide dated 09.07.2024 to provide official gunman and driver from police department but no action has been taken. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents.
3. This office issued a notice dated 11.06.2025 to the Additional Inspector General of Police (Operations) CPO Sindh Karachi for report, who in response informed vide letter dated 25.06.2025 that official gunman is provided on the recommendations of Provincial Threat Assessment Committee. The complainant is not entitled for any such facility as per policy.
4. The agency's report was sent to the complainant for rejoinder vide letter dated 30.06.2025, followed by a reminder but he did not respond.

Findings

5. The investigation of the complaint did not establish maladministration against the agency.

Decision

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the province of Sindh Act 1991 (amended upto date), the complaint is disposed of as rejected.

Given under my hand and seal of office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 15th August, 2025