



DECISION

Complaint No.	:	(i) POS/320/2024/NWS-13 (ii) POS/497/2024/NWS-15
Name and address of the complainant	:	Mr. Anwar Adil Khanzada, Social Worker, R/o. Ward No. 05, Taluka Daur, District Shaheed Benazirabad.
Name of the Agency Complained against	:	Works & Services Department
Name & Designation of Investigating Officer	:	Khan Muhammad Zardari, Regional Director, Shaheed Benazirabad.
Vetted by	:	Syed Ali Mumtaz Zaidi, (PAS). Advisor-F.
Subject	:	<u>DELAY IN CONSTRUCTION OF OVERHEAD BRIDGE ON RAILWAY PHATAK TO FACILITATE THOUSANDS OF RESIDENTS OF THE AREA.</u>

THE COMPLAINT:

Mr. Anwar Adil Khanzada filed two complaints dated 10.01.2024 and 19.01.2024, wherein he stated that he had frequently approached the Executive Engineer, Provincial Highways Division, Shaheed Benazirabad through formal applications for the construction of an overhead Bridge over Railway Phattak at point leading to 60th-Mile stone on road, but to no avail. Therefore, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), subject to submission of copy of CNIC, Affidavit on Form "A" and by condoning the delay.
3. This office issued notice to the Executive Engineer, Provincial Highway Division, Shaheed Benazirabad vide letter dated 26.02.2024 for report. In response, Executive Engineer, Provincial Highways Division, Shaheed Benazirabad informed vide letter dated 05.07.2024 that the feasibility report of the overhead bridge on railway Phattak was forwarded to the Project Manager, PIU Hyderabad – Mirpurkhas dual carriageway Project, Hyderabad for further necessary action vide his letter dated 22.01.2024.
4. A copy of Agency's report was forwarded to the complainant for filing rejoinder vide letter dated 10.07.2024. In response, the complaint reaffirmed his earlier contention of complaint by filing his rejoinder on 31.07.2024.

FINDINGS:

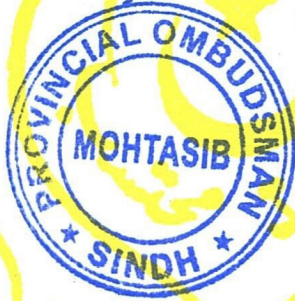
5. On the intervention of this Institution, the necessary action has been taken by the concerned department as per policy of the Government with regard to allocation of funds for development projects. No maladministration on part of any government agency was established.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as being redressed in accordance with Government's policy.

7. This also disposes of the same complaint received from same complainant registered separately vide No. POS/497/2024/NWS-15, on the above lines.

Given under my hand and seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh
Karachi, dated 18th March, 2025