



## **DECISION**

Complaint No. : POS/1090/2024/NWS-23.

Name and address of the complainant : Mr. Ghulam Qadir s/o Abdul Hakeem,  
R/o House No. 62, Afzal Shah Town,  
District Shaheed Benazirabad.

Name of the Agency Complained against : Revenue Department.

Name & Designation of Investigating Officer : Khan Muhammad Zardari,  
Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).  
Advisor-F.

Subject :

**DELAY IN CORRECTION OF NAME OF FATHER OF THE COMPLAINANT IN DEH FORM-II WHICH WAS WRITTEN AS "ABDUL KAREEM" INSTEAD OF "ABDUL HAKEEM".**

### **THE COMPLAINT:**

Mr. Ghulam Qadir filed online complaint dated 14.02.2024 wherein he stated that his Plot No. 62, positioned in Colony Afzaal Shah Town, Nawabshah was mutated in Record of Rights vide entry No. 13388 dated 20.12.2022 in Deh Form-II, wherein his father's name has been mistakenly entered as "Abdul Kareem Dahri" instead of real name "Abdul Hakeem Dahri". Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS:**

- 2, The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving of copy of CNIC, Affidavit on Form "A", other relevant documents and by condoning the delay.
- 3, This office issued letter to the Assistant Commissioner, Nawabshah with endorsement to Mukhtiarkar (Revenue) Nawabshah for seeking a report vide letter dated 09.07.2024. In response, Mukhtiarkar (Revenue) Nawabshah informed vide letter dated 18.09.2024 that detailed report regarding correction of father's name of complainant in entry of Deh Form-II has been submitted to the Assistant Commissioner, Nawabshah vide his office letter dated 02.05.2024.
- 4, The matter was taken up with the Assistant Commissioner, Nawabshah vide letter dated 11.09.2024 for further necessary action, who after verifying the Sale Deed of the plot from Sub-Registrar Nawabshah, accorded the permission to change the name of the complainant's father erroneously written as "Abdul Kareem Dahri", instead of actual name

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“Abdul Hakeem Dahri” in respect of Plot No. 62, Deh 86 Nasrat Taluka Nawabshah vide ORDER No. AC/N.Shah/371/2024 dated 07.10.2024.

5, In order to resolve the grievance of the complainant, a copy of ORDER was forwarded to the Mukhtiarkar (Revenue) Nawabshah for implementation vide letter dated 14.10.2024. In response, he informed vide letter dated 16.10.2024 that father's name of complainant has been corrected as “Abdul Hakeem Dahri” in place of “Abdul Kareem Dahri” in Record of Rights/Deh Form-II vide entry No. 13388 dated 20.12.2022.

6, A copy of Agency's Report was shared with the complainant for filing rejoinder through telephone. In response, he appeared before the Investigation Officer, Shaheed Benazirabad on 30.10.2024 and filed written statement wherein he confirmed the Agency's Report and expressed his thanks to this Institution for the redressal of his grievance.

**FINDINGS:**

7, The complaint was admitted on the mal-administration of the Agency regarding mistake in the Record of Rights in respect of complainant's property and same was resolved by the Agency on the intervention of this Institution, therefore, complaint stands redressed.

**DECISION:**

8, In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed.

*Given under my hand and seal of office*



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz, PAS**  
**Ombudsman Sindh**

Karachi, dated 7th March 2025