



## DECISION

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|---|---|--|
| Complaint No.                               | : | POS/RO-NF-55/25/NFZ-63   |
| Name and address of the complainant         | : | Mr. Afzal<br>S/o Muhammad Achar Lanjar<br>R/o Khahi Qasim  |
| Name of the Agency Complained against       | : | Chairman, Union Council,<br>Khahi Qasim  |
| Name & Designation of Investigating Officer | : | Khalid Shaikh<br>Regional Director Regional Office<br>Naushahro Feroze   |
| Vetted by                                   | : | Fasihuddin Khan,<br>Advisor 'Z'  |
| Subject                                     | : | ALLEGED NON PROVISION OF HAND PUMP, SOLAR PLATE AND SEWING MACHINE TO THE COMPLAINANT BY THE CHAIRMAN AND SECRETARY UNION COUNCIL KHAHI QASIM. |

### THE COMPLAINT

Mr. Afzal filed a complaint on 07.04.2025 against the Chairman and Secretary, Union Council, Khahi Qasim stating therein that they are not providing hand pumps, solar plates and sewing machines supplied by the Government for the poor people and have usurped the budget of Union Council Khahi Qasim. He approached the Chairman and Secretary, Union Council, Khahi Qasim in this connection but all in vain. He, therefore, solicited intervention of this institution.

### PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the province of Sindh Act, 1991 (amended up to date) The matter was taken up with the Chairman and Secretary, Union Council Khahi Qasim for report vide letter dated 21.04.2025 The Secretary, Union Council Khahi Qasim reported vide his letter dated 29.04.2025 that the Chairman, Union Council Khahi Qasim had provided solar plate to the complainant on 25.04.2025. The complainant appeared before the Investigation Officer on 07.05.2025 and filed his statement that on the intervention of this institution, his grievance has been resolved. He requested for closing his complaint.

(2)

DECISION

In view of the above, the complaint stands disposed of as redressed.

**Given under my hand and seal of office.**

*Sd/-*  
**(MUHAMMAD SOHAIL RAJPUT)**  
Sitara-e-Imtiaz - PAS  
Ombudsman, Sindh

Karachi, dated 29th August, 2025

