



DECISION

Complaint No.	POS/839/ROK-29/(Khp)/2023
Name and address of the complainant	Mst. Husna Khatoon, Wd/o Ghulam Sarwar Khawaja, R/o Ghareebabad, T.C Khuhra, Taluka Gambat, District Khairpur.
Name of the Agency Complained against	Revenue :
Name & Designation of Investigating Officer	AHMED BAKHSH GHUMRO, Consultant/Incharge, Regional Office Khairpur :
Vetted by	Mr. Muhammad Misbah Tunio, Advisor-J :
Subject	<u>ALLEGED DELAY IN PAYMENT OF COMPENSATION / FINANCIAL ASSISTANCE TO THE COMPLAINANT WHO LOST HER SON AND SUSTAINED OTHER LOSSES DURING HEAVY RAINS OF 2022.</u>

COMPLAINT

Mst. Husna Khatoon Wd/o Ghulam Sarwar Khawaja filed a complaint on 01-02-2023 stating that she lost her son, Mazhar Ali, during heavy rains of 2022, but compensation / financial assistance announced by the Government of Sindh from relief fund was not paid to her. Therefore, she requested for the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to submission of copy of CNIC and an Affidavit on Form "A".

03. After completion of codal formalities, the matter was taken up with A.C Gambat on 20-02-2023 for comments / report. In response, the Mukhtiarkar Gambat reported on 20-03-2023 that One Mosquito Net and One Ration Bag were provided to complainant.

04. Said report was shared with complainant on 14-04-2023 for rejoinder, if any. In response, the complainant submitted her rejoinder on 21-08-2023 stating that she lost her son during heavy rains of 2022. Hence, she made this complaint for financial assistance and Revenue Authorities have submitted incorrect report.

05. Meanwhile A.C / Mukhtiarkar Gambat submitted another report on 21-08-2023 that according to statement recorded by two notable relatives and neighbours of complainant, her son was cancer patient and died a year ago. Therefore, she was not entitled for any compensation from relief funds.

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06. Said report was also shared with complainant on 28-09-2023 for rejoinder, if any but she did not respond, despite reminders.

FINDINGS

07. The complainant is not pursuing her complaint and it appears that she has lost interest in it.

DECISION

08. The complaint is, therefore, disposed of on account of non prosecution and consigned to record.

“Given under my hand and seal of office”

Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 3rd March, 2025

