



DECISION

Complaint No. : POS/ROM/101/2024/RM-87

Name and address of the complainant : Mr. Maaz
R/o. House No.P-84, Sarwari Colony, Kharpara,
Mirpurkhas.

Name of the Agency Complained against : Municipal Commissioner, Mirpurkhas Municipal Corporation (MMC)

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST MIRPURKHAS MUNICIPAL CORPORATION (MMC) ALLEGING FAILURE TO PROVIDE PIPED DRINKING WATER TO SARWARI COLONY, MIRPURKHAS**

Complaint

Mr. Maaz filed a complaint dated 29.05.2024 wherein he stated that their residential colony is deprived of piped drinking water since last one year due to defective alignment of water supply line. He approached the agency and Deputy Commissioner Mirpurkhas to resolve their grievance but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 04.06.2024 to the Municipal Commissioner, Mirpurkhas Municipal Corporation (MMC) and Superintending Engineer, MMC for report. The case was heard on 24.07.2024, attended by the Superintending Engineer, Mirpurkhas Municipal Corporation and the complainant. The Superintending Engineer submitted report that the NIT is being called for re-alignment of water supply lines for Kharpara Muhalla and Sarwari Colony. The Rough Cost Estimate amounting to Rs.500,000/- has been forwarded to the Council Officer, Mirpurkhas Municipal Corporation (MMC) for approval. The complainant requested to expedite the required work in order to redress their grievance.

Decision

4. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), I, hereby direct the Municipal Commissioner, Mirpurkhas Municipal Corporation (MMC) to expedite the realignment of water supply line in order to provide piped drinking water to Sarwari Colony, Mirpurkhas.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 26th June, 2025