



## DECISION

Complaint No.	:	POS/KR-08/2024
Name and address of the complainant	:	Ms. Afshan Farhan, R/o. House No. B-388, Sector 35-A, Zaman Town, Korangi, Karachi
Name of the Agency Complained against	:	Town Municipal Corporation (TMC), Landhi
Name & Designation of Investigating Officer	:	Mr. Muhammad Shoaib Ahmed Siddiqui, Advisor-in-Charge, R.O Korangi
Vetted by	:	Mr. Ghulam Abid Shaikh, Advisor-K
Subject	:	<b><u>ALLEGED UNJUST STOPPAGE OF SALARY OF THE COMPLAINANT SINCE SEPTEMBER, 2020.</u></b>

### COMPLAINT

Ms. Afshan Farhan filed a complaint against TMC Landhi alleging unjust stoppage of payment of her salary since September, 2020. She stated that despite approaching the concerned department, no relief was provided.

### PROCEEDINGS

2. The matter was referred to TMC Landhi for report. In response, Ms. Kishwar Taj, Deputy Director Education, TMC Landhi, vide letter dated 05.09.2024, reported that after devolution of DMC Korangi no record pertaining to the complainant had been received in TMC Landhi. She therefore requested the complainant to appear in her office along with complete record. The complainant later produced whatever record was available with her in the office of Director Education, TMC Landhi.
3. Subsequently, the complainant appeared in the office of Regional Director, Korangi and submitted a letter dated 25.08.2025 confirming that, upon assurance by the agency that her matter would be resolved soon, she had withdrawn her complaint.

### FINDINGS

4. The grievance of the complainant is related to stoppage of her salary since 2020. Upon reference, the concerned agency called for record and, after production of documents by the complainant, assured to resolve the issue. On the basis of this assurance, the complainant voluntarily withdrew her complaint.

### DECISION

5. In view of the above, the complaint is disposed of as withdrawn.

*Given under my hand and seal of office.*



*Sd/-*  
**(Muhammad Sohail Rajput)**  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh  
Karachi, dated: 02<sup>nd</sup> October, 2025