



## **DECISION**

Complaint No. : POS/ROK-102/(Khp)/2024

Name and address of the complainant : Mr. Aijaz Ahmed, S/o Abdul Kareem Memon,  
R/o Mohalla Memon, Khuhra,  
Taluka Gambat, District Khairpur.

Name of the Agency Complained against : Revenue Department / SRSO

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**  
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Ghulam Sarwar, Advisor-J**

Subject : **REQUEST FOR PAYMENT OF COMPENSATION FOR HOUSE DAMAGED DURING HEAVY RAIN IN 2022.**

### **COMPLAINT**

Mr. Aijaz Ahmed Memon submitted a complaint on 27-05-2024 stating that his house had collapsed during the heavy rains of 2022. Following a survey conducted by the Pakistan Army and officers of the Sindh Government, an ID No. 2035659 was issued in his name. Despite the lapse of more than a year he had not received any compensation. He, therefore, sought the intervention of this Office.

### **PROCEEDINGS**

02. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to the submission of copies of relevant documents, an affidavit on Form "A" and a copy of the CNIC.

03. Upon completion of codal formalities, the matter was referred to the District Manager, Sindh Rural Support Organization (SRSO), Khairpur, on 07-10-2024 for comments. On 14-10-2024, the District Manager, SRSO submitted a report stating that the complainant's application was under review and had not yet been approved.

04. The matter was then referred to the Chief Executive Officer, Sindh People's Housing for Flood Affectees (SPHF), Karachi, on 06-12-2024. In response, the Legal Officer / GRM Focal Person, SPHF, Karachi, informed on 11-12-2024 that the complainant's house was identified as *pucca* and intact therefore, it did not qualify for a housing reconstruction grant.

### **DECISION**

05. In view of the above findings, the complaint stands disposed of and consigned to record.

*"Given under my hand and seal of office"*



*Sd/-*  
( MUHAMMAD SOHAIL RAJPUT )  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh  
Karachi, dated 18<sup>th</sup> August, 2025