



## **DECISION**

Complaint No. : POS/4255/ROK-197/(Khp)/2024

Name and address of the complainant : Mr. Mujahid Ali, S/o Chuttal Shaikh,  
R/o Memon Mohalla,  
Gambat, District Khairpur.

Name of the Agency Complained against : Revenue Department

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**  
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Ghulam Sarwar, Advisor-J**

Subject : **REQUEST FOR FINANCIAL ASSISTANCE FOR REPAIR OF HOUSE DAMAGED IN 2022 RAINS.**

## **COMPLAINT**

Mr. Mujahid Ali Shaikh filed a complaint on 13-09-2024 stating that his house had collapsed during the rains of 2022. He sought the intervention of this Institution for assistance in obtaining financial aid for reconstruction of the damaged house.

## **PROCEEDINGS**

02. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to the submission of an affidavit on Form "A".
03. Upon completion of codal formalities, the matter was referred to the District Manager, Sindh Rural Support Organization (SRSO), Khairpur on **05-11-2024** for comments. In response, on **12-11-2024**, the District Manager, SRSO reported that the complainant's wife Mst.Hameedan had received the **first installment of Rs.75,000/-** on **04-07-2024** through NRSP Microfinance Bank. As per SPHF guidelines, the second installment would be released after completion of the DPC (Damp Proof Course). The report was shared with the complainant on **26-11-2024**.
04. On **21-07-2025**, the Investigating Officer contacted the complainant on his provided mobile number when the complainant confirmed that he had received the **second installment** and he has reconstructed his house up to **lintel level**, and was awaiting **SRSO verification** for release of the **third installment**.

## **DECISION**

05. In view of the above facts and the satisfactory progress reported by the complainant, the complaint stands **resolved** and is accordingly **disposed of and consigned to record**.

*"Given under my hand and seal of office"*



*Sd /-*

( MUHAMMAD SOHAIL RAJPUT )  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh  
Karachi, dated 27<sup>th</sup> August, 2025