



DECISION

Complaint No.	:	POS/KR-90/2025
Name and address of the complainant	:	Mst. Sajida, R/o. House No. L-76, Jamal-e-Ibrahim, Near Murgi Khana, Quaidabad, Karachi
Name of the Agency Complained against	:	School Education & Literacy Department
Name & Designation of Investigating Officer	:	Mr. Muhammad Shoaib Ahmed Siddiqui, Advisor-in-Charge, R.O Korangi
Vetted by	:	Mr. Ghulam Abid Shaikh, Advisor-K
Subject	:	<u>ALLEGED NON-ISSUANCE OF OFFER LETTER FOR THE POST OF PST / JST TO THE COMPLAINANT BY SCHOOL EDUCATION DEPARTMENT DESPITE QUALIFYING THE WRITTEN TEST.</u>

COMPLAINT

Mst. Sajida filed a complaint on 21.05.2025 stating that the Directorate of School Education, Karachi had announced vacancies for Primary School Teacher (PST) and Junior School Teacher (JST) in Gadap and Malir Town. Being a resident of Malir Town, she applied for both posts, appeared in the written tests and qualified those but she has not been issued offer letter for either of the posts on the ground that she was not a resident of Malir Town.

2. Following complaints were also jointly dealt with, as they involved identical grievances arising out of the same recruitment process:

Sr. No.	Case No.	Name of the complainants	Domicile / PRC
1	POS/KR-73/2025	Mr. Muhammad Sajid	Mansehra Colony
2	POS/KR-74/2025	Ms. Noreen Akhtar	Future Colony
3	POS/KR-75/2025	Ms. Mahida Firdous	Mansehra Colony
4	POS/KR-76/2025	Mr. Muhamamd Yasir Jadoon	Future Colony
5	POS/KR-87/2025	Mst. Raheela Jahan	Quaidabad UC-4
6	POS/KR-88/2025	Mst. Faiza Ashraf	Quaidabad
7	POS/KR-89/2025	Mst. Asma Ilyas	Quaidabad
8	POS/6773/2023	Syed Shahid Hussain	Future Colony
9	POS/6645/2023	Ms. Yusra Aslam	Khokrapar

PROCEEDINGS

3. The matter was referred to the agency for report. In response, the Deputy District Education Officer (ES&HS), District Malir vide letter dated: 03.06.2025 agreed that the complainant had qualified the test but clarified that upon scrutiny, the Selection Committee did not recommend her for recruitment against either of the posts as her Domicile / PRC did not pertain to the towns of Gadap and Malir as the posts were not general but confined to only those towns.
4. To clarify the matter, a reference was made to the Deputy Commissioner, Malir, to ascertain whether the complainant was a permanent resident of Malir Town or otherwise. In response, the Deputy Commissioner, Malir vide letter dated: 11.08.2025, reported that according to office record, the Domicile / PRC of the complainant pertained to Ibrahim Hyderi Town.

FINDINGS

5. A closure scrutiny of the record reveals the following facts:
- The complainants at para-2 did apply for the posts of PST and JST advertised for Gadap and Malir Towns and successfully qualified the written tests.
 - The claim of the complainants that they are residents of Malir Town could not be substantiated, as according to office record of D.C Malir, their Domicile / PRC pertained to other towns (Ibrahim Hyderi, Mansehra Colony, Future Colony, Quaidabad, Khokhrapar), which do not fall under the notified area of Gadap and Malir towns.
 - The Education Department acted in line with the recruitment policy, which restricted appointments to candidates domiciled in Gadap and Malir Towns only.

DECISION

6. In view of the above, no mal-administration is proved on the part of the agency, hence, the complaints are hereby rejected.

Given under my hand and seal of office.

Sd/-
(Muhammad Sohail Rajput)
 Sitara-e-Imtiaz. PAS
 Ombudsman Sindh
 Karachi, dated: 29 August, 2025

