



DECISION

Complaint No. :
Name and address of the complainant : POS/RL-112(LKA)2024
Name of the Agency Complained against : Mst: Rehana D/o Abdul Haque R/o Village Ber Sharif Taluka Kamber.
Name & Designation of Investigating Officer : District Accounts Officer, Kamber Shahdadtaluk @ Kamber.
Vetted by : Mr. Ali Akbar Jagirani,
Director, Regional Office, Larkana.
Subject : Mr. Muhammad Naseer Jamali,
Advisor-N

COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER, KAMBER ALLEGING INORDINATE DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT.

COMPLAINT

Mst: Rehana, a retired Primary School Teacher filed a complaint dated: 27.05.2024 wherein she stated that she retired from service on 24.01.2024 on superannuation. She submitted required documents at District Accounts Office Kamber Shahdadtaluk but service dues have not been paid to her despite lapse of more than 4 months. Aggrieved by that, she solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory affidavit on Form "A" and other relevant documents and by condoning the delay.

3. This office issued notice dated 11.06.2024 to the District Accounts Officer Kamber Shahdadtaluk @ Kamber for report, who in response informed vide letter dated 14.11.2024 that the commutation was paid to the complainant in September-2024. The encashment of LPR is under process and the same will be paid to the complainant as per FIFO policy.

4. The copy of agency's report was sent to the complainant for rejoinder vide letter dated: 18.11.2024. The complainant appeared before Investigation Officer Larkana on 22.11.2024 and filed a written statement that she has received the amount of commutation and encashment of LPR is in process and will be paid on her turn. She offered thanks to this Institution and requested to close further proceedings on her complaint.

FINDINGS

5. On the intervention of this institution, the grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 06th January, 2025