



DECISION

Complaint No. : POS/6756/TTA/55/2023

Name and address of the complainant : Dr. Inayat Rasool Baloch,
Chief Medical Officer, TB Clinic,
Civil Hospital, Thatta

Name of the Agency Complained against : Health Department, Thatta

Name & Designation of Investigating Officer : Dr. Riaz Ahmed Siddiqui
Regional Director, Thatta

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : **ALLEGED INACTION ON THE APPLICATIONS
MADE BY THE COMPLAINANT REGARDING
POOR CONDITION OF T.B. WARD, CIVIL HOSPITAL,
THATTA**

THE COMPLAINT

Dr. Inayat Rasool Baloch, filed a complaint on 29.08.2022 regarding inaction on his earlier requests to the concerned officers of the Health Department about the miserable condition of T.B. Ward, Civil Hospital, Thatta. It has been closed since last five years due to non-availability of staff, medicines and lack of other facilities. He, therefore, solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended up to date) after condoning the delay and subject to submission of Affidavit on Form 'A'. After fulfillment of this mandatory requirements, the matter was taken up with the Medical Superintendent (MS) Civil Hospital, Thatta on 18.09.2023. In response he appeared before the Inquiry Officer on 19.09.2023 and submitted a report in writing stating therein that the said T.B. Ward was functional and patients were treated. He further reported that more than half portion of the T.B. Ward was well maintained and it was serving the patients with services of diagnosis and provision of medicines. He agreed to take more efforts to make the T.B. Ward fully functional. After further follow up he submitted another report on 31.10.2023 stating that he has taken necessary measures to improve the condition of T.B. Ward in the Civil Hospital, Thatta. He also assured to take all possible measures and steps to provide health services to poor people including treatment of Tuberculosis in the Civil Hospital, Thatta.

Rejoinder

3. The above report of the Agency was sent to the complainant vide letter dated 06.11.2023 for his rejoinder. After further correspondence, the complainant appeared before the Investigating Officer on 14.12.2023 and submitted a written statement that his complaint has been redressed and appropriate measures have been taken to resolve the issue. He thanked this Institution and also requested to close the case.

DECISION

4. In view of the above, the complaint is disposed of as redressed and file consigned to record.

Given under my hand and seal of Office.



Sd/-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated 23rd December, 2024

