



## DECISION

Complaint No. : POS/699/HYD/2024

Name and address of the complainant : Mr. Arif Ali S/o Toheed Ali,  
R/o House No, 34-35, Unit No, 08. Shah Latif Town  
Hyderabad.

Name of the Agency Complained against : The Chairman Union Council No, 112, Shah Latif  
Town, Hyderabad

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,  
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST CHAIRMAN UNION COUNCIL  
NO.112, TALUKA SHAH LATIF TOWN HYDERABAD  
ALLEGING NON-ISSUANCE OF BRITH CERTIFICATE TO  
THE COMPLAINANT**

### Complaint

Mr. Arif Ali filed a complaint dated 22.08.2024 wherein he stated that he had submitted an application to the Chairman, Union Council, 112 Shah Latif Town Hyderabad for issuing birth certificate of his sister, named Naseem d/o Toheed Ali but same has not been issued despite his request. Being aggrieved, he solicited intervention of this Institution.

### Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A", other relevant documents and by condoning the delay.
3. This office issued a notice vide letter dated 09.09.2024 to the Regional Director, Local Government Department Hyderabad and Chairman, Union Council No, 112, Latifabad, Hyderabad for report, followed by reminders. The complainant informed vide written statement dated 17.04.2025 that the agency has issued birth certificate of his sister and his matter has been resolved. He extended his heartfelt gratitude and requested to close the case.

### Findings

4. Based on the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the request of complainant is disposed of as redressed.

*Given under my hand and seal of the office*



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz, PAS**  
**Ombudsman Sindh**

Karachi dated 20<sup>th</sup> October, 2025