



DECISION

Complaint No. : POS/ROK-92/(Khp)/2024

Name and address of the complainant : Mr. Muhammad Sardar Raza, S/o Syed Safdar Raza Zaidi,
R/o House No. 685, Near Markazi Imam Bargah Luqman,
Taluka & District Khairpur.

Name of the Agency Complained against : D.A.O Khairpur

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant/Incharge, Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **DELAY IN OPENING OF COMPLAINANT'S SALARY I.D. BY D.A.O KHAIRPUR.**

COMPLAINT

Mr. Muhammad Sardar Raza, a Jr. Clerk in Education Department, complained during Khuli Katcheri at District Accounts Office Khairpur on 22-05-2024 alleging delay in opening of his salary I.D. by D.A.O. Khairpur. He, therefore, solicited intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), condoning the delay in filing it, subject to submission of copies of relevant documents and an Affidavit on Form "A".

03. After completion of codal formalities, the matter was taken up with District Accounts Officer, Khairpur on 03-06-2024 for comments / report. In response, the Addl.D.A.O, Khairpur reported on 06-08-2024 that complainant's personnel I.D. has been opened and his salary was paid in the month of June 2024. He also submitted copy of pay slip.

04. Said report was shared with complainant on 28-08-2024 for rejoinder. In response, the complainant appeared before the Investigating Officer on 30-08-2024 and submitted application that after intervention of this Institution, the Agency had redressed his grievance with opening of salary I.D. Therefore, while expressing gratitude to this Institution, he requested to close the matter.

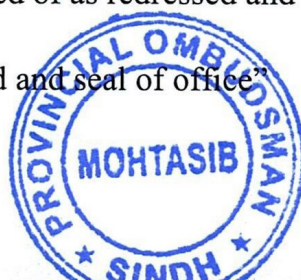
FINDINGS

05. The complainant's grievance stands redressed on the intervention of this Institution.

DECISION

06. Accordingly, the complaint is disposed of as redressed and consigned to record.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi dated 11th March 2025