



## **DECISION**

**Complaint No.** : POS/1556/ROJ-54(JBD)/2023

**Name and address of the complainant** : Ms. Jawahir D/o Abdul Razzaque Pathan, R/o Near Session Court Old College Road, District Jacobabad

**Name of the Agency Complained against** : School Education Department

**Name & Designation of Investigating Officer** : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

**Vetted by** : Mir Hussain Ali Advisor-M

**Subject** : COMPLAINT AGAINST HEAD MISTRESS AND TALUKA EDUCATION OFFICER (FEMALE), (E,S&H/S), JACOBABAD FOR INSULTING THE COMPLAINANT AND DEMANDING BRIBE FOR SIGNING F.O.I FORM.

### **Complaint:**

Ms. Jawahir Pathan filed her online complaint dated 16.2.2023 against the Head Mistress and Taluka Education Officer (Female) (E,S&H/S), Jacobabad for their insulting behavior and demand of bribe for signing the F.O.I Form of the complainant, who has been appointed as Junior Elementary School Teacher. Hence she prayed for intervention in the matter by this Institution.

### **Proceedings:**

The complaint admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act 1991 was referred to the District Education Officer (E,S&H/S) Jacobabad vide letter dated 13.3.2023. In response, the Taluka Education Officer (Female) (E,S&H/S), Jacobabad vide her office letter dated 8.6.2023 reported that the allegations made by the complainant Ms. Jawahir daughter of Abdul Razaque Pathan, Junior Elementary School Teacher, are totally false. She further reported that she has submitted the files of all freshly appointed Junior Elementary School Teachers in the office of District Accounts Officer, Jacobabad for necessary action. As a result PIFRA I.D. Number has been allotted to the complainant and pay has been credited in her bank account through SAP system.

The report of Taluka Education Officer was shared with the complainant vide this office letter dated 8.6.2023. The complainant appeared on 20.6.2023 and filed her application stating therein that her grievance has been redressed due to intervention of the Institution of Provincial Ombudsman Sindh. She also stated that she does not want any further action on her complaint.

### **Findings:**

In view of the above fact that the grievance of the complainant has been redressed, further proceedings are stopped and case is consigned to the record.

“Given under my hand and seal of office”



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
OMBUDSMAN SINDH  
Karachi, dated 29<sup>th</sup> January, 2025