



DECISION

POS/30/2024

Complaint No. :

Name and address of the complainant : Mr. Sikandar Ali,
R/o Kakkar, Taluka Khairpur Nathan Shah,
District, Dadu.

Name of the Agency Complained against : 1) Police Department
2) District Accounts Office, Dadu.

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah,
Regional Director, Dadu

Vetted by : Mr. Masood Ishrat,
Registrar

Subject : INORDINATE DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT.

THE COMPLAINT

Mr. Sikandar Ali, filed a complaint on 30.07.2024, stating that he retired as Police Constable on 15.12.2023 but despite lapse of considerable time neither payment of monthly pension has been started nor other service dues have been paid to him. Being aggrieved, he sought intervention of this institution.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning delay and taken up with the Agencies for reports.

3. In response, Senior Superintendent of Police, Dadu vide letter dated 19.08.2024 reported that due to incorrect date of birth of the complainant in the system, the District Accounts Officer Dadu returned the pension case with objection, which was later on got corrected and payment of monthly pension to him has been started from July, 2024. The matter for payment of other dues is pending with the District Accounts Office, Dadu.

4. The District Accounts Officer, Dadu, vide letter dated 22.05.2025 reported that all the service dues have been paid to the complainant in May 2025 and as evidence enclosed copy of SAP generated slip.

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5. The complainant was contacted on 12.06.2025 by Investigating Officer on his given cell No. 0300-4364946 when he confirmed the position and offered thanks to this institution.

DECISION

In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint stands disposed of as redressed and consigned to record.

Given under my hand and seal of office.

