



## DECISION

Complaint No. : POS/ROM/149/2025/RM-203

Name and address of the complainant : Haji Muhammad Hanif Khan,  
R/o. House No#C-242-43 Qaimkhani Mohalla, Station Road,  
Taluka Kot Ghulam Muhammad.

Name of the Agency Complained against : Executive Engineer (Irrigation), Jamrao Division, Mirpurkhas

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I  
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT REGARDING SHORTAGE OF IRRIGATION  
WATER AT WC-331/3L, KOT GHULAM MUHAMMAD  
MINOR

### Complaint

Haji Muhammad Hanif filed a complaint dated 11.04.2025 wherein he stated that he is khatedar of Water Course No.331/3L, Taluka Kot Ghulam Muhammad and the agency has failed to provide sanctioned irrigation water for said water course. The irrigation staff is indulged in the malpractices/corruption in supplying irrigation water. Aggrieved by that, he solicited intervention of this Institution.

### Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 15.04.2025 to the Executive Engineer (Irrigation), Jamrao Division, Mirpurkhas and Assistant Executive Engineer, Sub-Division Kot Ghulam Muhammad for report, who in response informed vide letter dated 24.06.2025 that Water Course No.331/3L is managed by the Farmers Organization (FO) and irrigation water is supplied as per design dimension which is 32 cusecs.
4. The report of the agency was sent to the complainant for rejoinder vide letter dated 25.06.2025, who in response informed vide letter dated 14.07.2025 that the working of irrigation staff is not fair and that they discriminate in supply of water to the khatedars.
5. The case was heard on 23.07.2025, attended by the Assistant Executive Engineer, Sub-Division Kot Ghulam Muhammad and the complainant. The representative of the agency informed that the flow of water in canals has improved and normal quantity water is provided to WC-331/3L. The complainant agreed on the contention of the agency and filed a written statement that his grievance has been redressed. He extended thanks to this Institution on redressal of his grievance.

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**Findings**

6. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

**Decision**

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

8. This also disposes of complaint bearing number POS/2415/2025/RM-219 filed by same complainant, against same agency over same subject issue.

**Given under my hand and seal of the office**



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz, PAS**  
**Ombudsman Sindh**

**Karachi, dated 18<sup>th</sup> August, 2025**

