



DECISION

Complaint No. : POS/ROS/SKK-175/2024

Name and address of the complainant : Mst. Phool Phatti wd/o. Fageera,
R/o. Harijan Colony, Bakhar Chowk,
Old Sukkur.

Name of the Agency Complained against : Municipal Commissioner,
Municipal Corporation (M.C), Sukkur

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Dhoon,
Director, Regional Officer, Sukkur

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **COMPLAINT REGARDING ALLEGED UNJUST STOPPAGE OF FAMILY PENSION OF THE COMPLAINANT BY MUNICIPAL CORPORATION, SUKKUR.**

COMPLAINT

Mst. Phool Phatti wd/o. Fageera, a former employee of Municipal Corporation, Sukkur, filed a complaint on 30.09.2024 regarding alleged unjust stoppage of her family pension by the Municipal Corporation, Sukkur. She, therefore, solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents. The matter was taken up with the Municipal Commissioner, Municipal Corporation, Sukkur vide this office letter dated: 16.10.2024. In response, he vide his letter dated: 29.10.2024 informed that the pension of complainant was withheld on receipt of a written information submitted by Mr Rajesh, an employee of Municipal Corporation that Mst. Phool Phatti has got re-married. Therefore, the complainant was called and asked for submission of Original Heirship Certificate, Original Death Certificate of her husband and her 'No Re-marriage Certificate'. In pursuance, she submitted all required documents including "No Re-marriage Certificate" issued by the Chairman, Union Committee No.3, Makki Shah, Sukkur. He further added that the Accounts Officer of Municipal Corporation, Sukkur after verification of "No Re-marriage Certificate", disbursed the family pension to widow vide cheque No. 46530194 dated: 05.09.2024. This report was forwarded to complainant for seeking her confirmation. In response, she vide her letter dated: 20.11.2024 confirmed that her family pension has been restored and all dues have been paid to her.

FINDINGS

3. After intervention of this Institution, the pension of the complainant has been restored and all dues have been paid to her as confirmed by her vide application dated: 20.11.2024. Hence, no further action is required.

DECISION

4. In view of the above, the complaint stands redressed. ***However, Municipal Commissioner, Municipal Corporation, Sukkur is hereby directed to take disciplinary action against Mr. Rajesh employee of Municipal Corporation, Sukkur on his act of misconduct and report compliance inside 45 days, herein of.***

Given under my hand and seal of office.

Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated; 2nd January, 2025

