



DECISION

Complaint No. : POS/107/ROJ-107(JBD)/2024

Name and address of the complainant : Mr. Abdul Raheem s/o Nazar Muhammad & others, c/o Kamran Malghani Kiryana Store Jeeail Shah Mohallah Jacobabad

Name of the Agency Complained against : i. Local Government Department
ii Public Health Engineering Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING POOR SANITARY CONDITIONS IN MOHALLA SHAHBAZ PUR WARD NO. 18 JACOBABAD.

Complaint:

Mr. Abdul Raheem and others filed their complaint dated 14.5.2024 against the Chief Municipal Officer, Municipal Committee Jacobabad and the Executive Engineer, Public Health Engineering Division, Jacobabad regarding poor sanitary conditions and delay in construction of C.C. Block Drain in Mohalla Shahbazpur Ward No. 18 Jacobabad. They therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the agencies for comments. In response, the Executive Engineer (Dev) Public Health Engineering Division Jacobabad vide his office letter dated 29.10.2024 reported that presently no development work is being carried out in this area by his Department. The Chief Municipal Officer, Municipal Committee Jacobabad vide his office letter dated 18.3.2025 reported that he has directed the incharge Sanitary Inspector Ward No. 18 of Municipal Committee Jacobabad to redress the grievances of the complainants who after visiting the site reported that the needful has been done and he enclosed pictures of the site as evidence. He further stated that the remaining work will be taken up on receipt of funds.

3. The report of the agency dated 18.3.2025 was sent to the complainants on their address for rejoinder vide this office letter dated 19.3.2025, but there was no response from the complainants, nor did they respond to phone calls. Further the complainants have also not submitted their Affidavits on Form-A.

Findings:

4. The report of the Agency clearly indicates that since the grievances of the complainants have been redressed they are not interested to pursue the matter further.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 30th June, 2025