



DECISION

Complaint No. : POS/2695/ROJ-231(JBD)/2025

Name and address of the complainant : Mr. Naeem Shahid s/o Shah Ali, r/o H.No B-39 Post Office Colony 1, Domiwali Taluka and District Kashmore

Name of the Agency Complained against : Board of Intermediate and Secondary Education Larkana

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN ISSUANCE OF COMPLAINANT'S MATRICULATION CERTIFICATE AFTER CORRECTION OF DATE OF BIRTH

Complaint:

Mr. Naeem Shahid filed his complaint dated 28.4.2025 against the Controller of Examinations, Board of Intermediate & Secondary Education Larkana regarding delay in issuance of Matriculation Certificate after correction of date of birth. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the Controller of Examinations, BISE Larkana vide this office letter dated 15.5.2025 for his comments. On 30.6.2025 the complainant Mr. Naeem Shahid submitted his application online in which he stated that due to intervention of Ombudsman Sindh his grievance has been redressed, as he has received his Matriculation Certificate with correct date of birth and that he does not want any further action on his complaint. He also confirmed this fact on telephone.

Findings:

3. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 25th August, 2025