



DECISION

Complaint No. : POS/4243/KE-357/24

Name and Address of the Complainant : Mr. Syed Muneer Alam, R/o. House No. S-2/275, Malir Saudabad, Karachi.

Name of the Agency Complained against : 1) Health Department
2) Accountant General Sindh

Name & Designation of Investigation Officer : Syed Farrukh Habib
Director, Regional Office, Karachi (East)

Subject :- **ALLEGED DELAY IN CORRECTION IN SAP DATA OF THE COMPLAINANT WHO HAS BEEN WORKING AS VACCINATOR.**

THE COMPLAINT

Mr. Syed Muneer Alam in his complaint dated 13.09.2024 stated that he was appointed as Vaccinator in Health Department in 1996 and working satisfactorily since then. However, on 08.05.2024 he has been stopped from working for the reason that his computerized/SAP data is not matching with office record. Although maintaining of record/data is the responsibility of Health Department as well as A.G Sindh. Despite his continuous approaches to the concerned authorities his services have yet not been restored. He, therefore, solicited intervention of this office for redressal.

PROCEEDINGS

2. The complaint was **conditionally** admitted under Section 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), subject to submission of mandatory Affidavit on Form "A" and other relevant documents. Accordingly the complainant was advised to complete formalities.

3. The complainant vide his letter dated 30.01.2025 stated that he had filed complaint due to misunderstanding. He has no more complaint against Health Department and A.G Sindh, as such he withdrew his complaint.

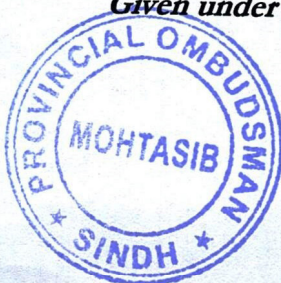
FINDING

4. The complainant at his own wish withdrew his complaint.

CONCLUSION

5. In view of the above, the complaint is disposed of as withdrawn.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 01-07-2025