



DECISION

Complaint No. : POS/3180/KR-68/2024

Name and address of the complainant : Mr. Muhammad Zeeshan,
R/o. House No. L-1060, Sector 4-B,
Korangi No.2 ½, Karachi

Name of the Agency Complained against : Karachi Water & Sewerage Corporation (KW&SC)

Name & Designation of Investigating Officer : Mr. Muhammad Shoaib Ahmed Siddiqui,
Director, Regional Office, Korangi, Karachi

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **ALLEGED SHORT SUPPLY OF WATER TO
SECTOR 4/B, KORANGI NO. 2 ½, KARACHI DUE
TO MAL-PRACTICES OF VALVE MEN.**

COMPLAINT

The Wafaqi Mohtasib, Regional Office Karachi, forwarded the complaint of Mr. Muhammad Zeeshan Inayatullah Siddiqui received on 05.07.2024 against KW&SC alleging inaction on his representations made regarding short supply of water in his neighbourhood.

PROCEEDINGS

2. The complaint was provisionally admitted subject to submission of original signed complaint, Affidavit on Form-A and copy of CNIC, which he submitted later-on. Thereafter, the matter was referred to KW&SC for report/comments.
3. In response, the Executive Engineer (Water) KW&SC, Korangi Town, vide letter dated: 05.09.2024 reported that issue was resolved and now the complainant is getting piped water on regular basis.
4. The complainant was advised to corroborate the report of the agency vide letter dated: 10.09.2024 followed by reminders dated 26.09.2024 and 14.10.2024 but he did not respond.

FINDINGS

5. Since the complainant seems to have lost interest to pursue the matter after resolution of his problem, hence, no further action is required by this Institution.

DECISION

6. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated; 10th February, 2025