



## **DECISION**

Complaint No. : POS/4191/KE-285/2023

Name and address of the complainant : Malik Khushi Muhammad,  
Plot No. LS-94-95, Sector 33/D,  
Korangi No.2 ½, Karachi

Name of the Agency Complained against : DMC-Korangi / KW&SC

Name & Designation of Investigating Officer : Mr. Muhammad Shoaib Ahmed Siddiqui,  
Advisor-in-Charge, R.O Korangi

Vetted by : Mr. Muhammad Naseer Jamali,  
Advisor-N

Subject : **ALLEGED INACTION ON THE APPLICATIONS  
MADE AGAINST BROKEN ROAD AND  
ACCUMULATION OF SEWERAGE WATER.**

### **COMPLAINT**

Malik Khushi Muhammad, filed a complaint on 02.06.2023 against KW&SC and DMC Korangi alleging inaction on his representations made regarding overflow / accumulation of sewerage on road at Gharib Nawaz Cloth Market Korangi and non-repair of roads due to which the business community of the said market were facing problems.

### **PROCEEDINGS**

2. The complaint was referred to the KW&SC and Municipal Commissioner, Korangi for report / comments. In response, the Executive Engineer (Sew), Korangi Town vide letter dated: 29.10.2024 reported that he had deputed concerned staff to conduct detailed survey. According to their report, there is no overflow found on the ground. He also attached photographs to substantiate his stance.
3. The matter of repair of road was also pursued with the Municipal Commissioner, Korangi. However, the complainant vide letter dated: 31.12.2024 confirmed resolution of both of his grievances.
4. The Investigating Officer, Korangi visited the site on 11.06.2025 in the presence of the complainant and other shop owners of cloth market. He found that the road has been carpeted and sewerage issue also resolved.

### **DECISION**

5. Since, the complainant has confirmed about resolution of his grievance, the complaint is disposed of as redressed.

*Given under my hand and seal of office.*



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh  
Karachi, dated; 26~~th~~ June, 2025