



DECISION

Complaint No. : POS/RN/74/2024/NWS-83.

Name and address of the complainant : Mr. Muhammad Panah s/o Muhammad Mazan, Village Muhammad Khan Chandio, near Airport Colony, Nawabshah, District Shaheed Benazirabad.

Name of the Agency Complained against : Revenue Department.

Name & Designation of Investigating Officer : Khan Muhammad Zardari, Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS). Advisor-F.

Subject : **FAILURE TO CHANGE THE FOTI KHATA OF GRAND MOTHER OF COMPLAINANT IN FAVOUR OF HER LEGAL HEIRS.**

THE COMPLAINT:

Mr. Muhammad Panah filed a complaint dated 26.09.2024, stating that his late grandmother held ownership shares in property/plots bearing Nos. 58, 59, 89 and 91 located in Pathan Colony, Sakrand. After her demise, he, along-with other legal heirs, have been repeatedly approaching the office of the Mukhtiarkar (Revenue) to initiate the process of *Foti Khata Badal* (mutation of inheritance) in their names but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving copy of CNIC, Affidavit on Form "A", other relevant documents and by condoning the delay.
3. This office issued notice to the Mukhtiarkar (Revenue), Sakrand vide letter dated 24.09.2024 for report, followed by multiple reminders, who in response informed vide his letter dated 24.01.2025 that *Foti Khata Badal* of the deceased Mst. Inayatan (grandmother of complainant) in respect of her share (0-16. 2/3 paisa, total 1650. ½ sq. fts) from Plot No. 58 (3000 sq. fts), Plot No. 59 (1800 sq. fts), Plot No. 89 (1800 sq. fts), Plot No. 91 (3300 sq. fts), total (9900 sq. fts) out of Survey No. 10/1 to 4 area (04-24) acres, has been changed in favor of legal heirs of the deceased including complainant as per their shares vide entry No. 992 dated 01.01.2025 of DF-II.

4. The Agency's report was shared with the complainant for filing rejoinder/confirmation of the contents of the Agency's report, who in response appeared before the Investigating Officer, Shaheed Benazirabad on 04.02.2025 and filed written statement of date wherein he confirmed the up dating of *Foti Khata Badal* of his deceased grandmother in Revenue Record. He expressed his thanks for redressal of his grievance by this Institution.

FINDINGS:

5. On the intervention of this Institution, the Agency has redressed grievance of the complainant.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed.

Given under my hand and seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated 4/6 June, 2025

