



DECISION

THE COMPLAINT(S):-

This Institution received following complaints during the years 2023 and 2024.

S.#	COMPLAINT NUMBER & NAME OF THE COMPLAINANT	AGENCY COMPLAINED AGAINST	SUBJECT / COMPLAINT	AGENCY'S REPORT
1	POS/792/KE-70/23 Mr. Muhammad Akram	Revenue / Sub-Registrar-II, Gulshan-e-Iqbal Town	Alleged delay in return of registered lease deed of the complainant submitted for registration in July, 2022 on the plea that the same is not traceable.	Agency informed that Advance Tax as applicable under the law has not been paid by the complainant.
2	POS/374/KE-31/23 Mr. Abdul Hakeem Khan Khilji	Police	Complaint against Liaquat SIO and other police officials of PS Gulshan-e-Maymar, who allegedly called the complainant at P.S, demanded bribe to allow to raise construction on his plot in Muslim Goth and on his refusal misbehaved and harassed him.	Agency informed that the complainant also filed an application before the Honorable Sindh High Court at Karachi.
3	POS/9058/KE-555/23 Mr. Shahid Ashfaq Arain	College Education	Unjust denial of admission to the complainant's daughter namely Faiqa Shahid by officials of Allama Iqbal Govt. Girls College (Humanities Group) Block-02, Shah Faisal Colony.	Agency informed that it has never refused to take admission to Faiqa Shah in Commerce & Arts. It has no issue in admitting a child in the faculty of Commerce & Arts.
4	POS/8446/KE-506/23 Mr. Raza Muhammad	D.C. Jamshoro (Revenue)	Inordinate delay in computerization of record of land of the complainant bearing survey No. 1331 (16 Acres 09 Ghuntas), Deh Mol, District Jamshoro.	Agency informed that complainant's land is not available in revenue record of Deh Mole Taluka Tahana Bola Khan and also not available in microfilming master copy record of VF VII-A 1985-86.
5	POS/47/KE-003/23 Mr. Babar-ur-Rehman	Police	Alleged non-registration of FIR by police of P.S Shah Faisal against the persons who committed fraud with the complainant.	Agency informed that the complainant has filed petition before the court of IVth Addl. Session Judge, Karachi East and the same was dismissed.
6	POS/616/KE-37/24 Mr. Shujaat Ali	Sindh Board of Technical Education	Delay in payment of withheld dues of Rs.87,048/- and release of earnest money of rs.224,440/- for supplies made in the year 2021.	Agency informed that complainant's claim is not-maintainable due to fraudulent act, an audit para is sub-judice before the departmental audit committee and the instant complaint vehemently denied in TOTO.

PROCEEDINGS

2. The complaints were admitted under Section 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date). The reports were called from the concerned Agencies. In response the concerned Agencies furnished their reports which were duly forwarded to the complainants individually for furnishing Rejoinders but they failed to respond despite issuance of reminder.

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FINDING

3. The complainants have failed to rebut the Agency's report nor they turned-up to pursue their complaints. It appears that either the complainants are satisfied with the Agency's report or have lost interest in pursuing the complaints any further.

CONCLUSION

4. Under the circumstances, when the complainants have failed to respond, it was clear that they have lost interest to pursue their complaints. I, therefore, in exercise of powers vested in me under Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), do hereby dispose of the complaints on account of non prosecution.

Given under my hand and seal of the office



Sd /-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated

06-05, 2025