



## **DECISION**

Complaint No. : POS/9050/RL-382(LKA)2023

Name and address of the complainant : Mr. Jan Muhammad Magsi R/o near Elementary College Larkana.

Name of the Agency Complained against : Principal Govt: Elementary College for Women Larkana

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani,  
Director, Regional Office, Larkana

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N.

Subject : **COMPLAINT AGAINST PRINCIPAL GOVERNMENT ELEMENTARY COLLEGE ALLEGING INORDINATE DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT.**

### **COMPLAINT**

Mr. Jan Muhammad Magsi filed a complaint dated: 08.11.2023 wherein he stated that he was working as Chowkidar at Government Elementary College for Women Larkana and he retired from service on 01.09.2023. He approached the Principal of the college for payment of service dues but his staff demanded bribe. Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), subject to submission of mandatory affidavit on Form "A" and by condoning the delay.
3. This office issued a notice dated: 05.12.2023 to the Principal, Government Elementary College for Women Larkana for report, who in response informed vide letter dated 12.01.2024 that the complainant was residing at an official Quarter No. 5 and utility bills, amounting to Rs. 1,420,772/- are outstanding against the quarter. He was advised to clear the outstanding utility bills of residential Quarter.
4. Subsequently, it was informed that the complainant, Jan Muhammad Magsi has expired on 06.02.2024 and his son, Irfan Ali approached for payment of service dues and restoration of family pension in favour of her mother. The Principal of the college informed vide letter dated 04.01.2025 that the complete case of the complainant (deceased) / legal heirs has been forwarded to the District Accounts Officer, Larkana for further action vide letter dated 20.11.2024.
5. The report of the agency was sent to Mr. Irfan Ali (son of the complainant) vide letter dated 06.01.2025 for rejoinder who appeared before Investigation Officer Larkana on 28.02.2025 and filed a written statement that the grievance has been redressed on the intervention of this Institution.



**FINDINGS**

6. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

**DECISION**

7. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the Province of Sindh Act 1991 (amended up to date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*

**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh

Karachi, dated 2nd June, 2025

