



## DECISION

Complaint No. : POS/146/ROJ-146(JBD)/2024

Name and address of the complainant : Mr. Nisar Ahmed s/o Ali Hyder, r/o Lora Mohalla, near Mukhtiarkar Office, Jacobabad.

Name of the Agency Complained against : i. Health Department  
ii. People's Primary Healthcare Initiative, Jacobabad.

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT AGAINST OFFICIALS OF PPHI SINDH FOR NOT RELEASING SALARY TO THE COMPLAINANT

### Complaint:

The complainant Mr. Nisar Ahmed and four others complainants have filed their complaints against the People's Primary Healthcare Initiative authorities at Karachi and Jacobabad as salaries are not being paid to them for the period June 2023 to May 2024 when they were working in the Accelerated Action Plan (AAP-3) Project of Nutrition at the District Office of PPHI Sindh, Jacobabad. The complainants have therefore requested this Institution to intervene in the matter.

2. The details of the four other complaints are as follows:

S.No.	Name of complainant	Complaint No.
1.	Mr. Zahid Ali s/o Manzoor Hussain.	POS/145/ROJ/145(JBD)/2024.
2.	Mr. Iltaf Hussain s/o Azizullah.	POS/147/ROJ/147(JBD)/2024.
3.	S. Zahoor Ahmed Shah s/o Ahmed Ali Shah	POS/148/ROJ/148(JBD)/2024.
4.	Mr. Anees-u-Rehman s/o Azizullah.	POS/149/ROJ/149(JBD)/2024.

### Proceedings:

3. The complaints admitted under Section-10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 were referred to the concerned agencies for comments. In response, the District Manager, PPHI Sindh, District Office, Jacobabad vide his office letter No. DO/JCD/Admin-HR/2024-010815 dated 7.10.2024 reported that PPHI Sindh has released salaries to all employees who had served in PPHI Sindh till 7.3.2024. He stated that all the eligible employees have received their salaries on 19.8.2024 in a transparent manner and PPHI finance team has thoroughly reviewed and processed the salary payments through cheques He enclosed copies of supporting documents and cheques as evidence. He also confirmed that the claim about further duty is not justified. A similar report has been received from the District Manager, PPHI Sindh District Office Jacobabad regarding the four other complaints also.

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4. The report of the District Manager, PPHI Sindh, District Office, Jacobabad were sent to the complainants on their addresses for rejoinder, followed by many reminders, but no response was received from the complainants till the last date of hearing i.e. 9-12-2024

**Findings:**

5. The fact that the complainants are not responding to letters from this Institution indicates that after redressal of their grievances, the complainants are not interested in pursuing the matters.

**Decision:**

6. In view of the above discussion and findings these five complaints stand disposed of as redressed and consigned to the record accordingly.

“Given under my hand and seal of office”



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
OMBUDSMAN SINDH  
Karachi, dated 18<sup>th</sup> March, 2025

