



DECISION

POS/3724/2024/KC

Complaint No. :

Name and address
of the complainant :

Syed Arshad Alam,
R/o. House No. R-3, Street No. 05, Sector 11-K, Sanober
Cottages, North Karachi.

Name of the Agency
complained against :

Malir Development Authority (MDA),

Name & Designation of
Investigating Officer :

Mr. Iqbal Nafees Khan
Regional Director, Karachi Central.

Subject :-

**REFUSAL TO TRANSFER PLOTS NO. L-356 AND L-613,
TAISER TOWN, KARACHI BY MDA TO THE
COMPLAINANT**

COMPLAINT

Mr. Syed Arshad Alam lodged a complaint on 26.08.2024, stating that he had purchased two plots, bearing Nos. L-356 and L-613, situated in Taiser Town, Scheme 45, Karachi. Approximately 12 years ago, he applied for the transfer of the said plots in his name. However, despite repeated approaches, the requisite action has not been taken by the Malir Development Authority (MDA). He, therefore, sought the intervention of this office for the resolution of the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended in 2020), by condoning the delay. Upon submission of an affidavit on Form "A" by the complainant, the matter was formally taken up with the Agency.
3. In response, the Assistant Director (L/M), Malir Development Authority (MDA), Taiser Town, Scheme 45, Karachi, through letters dated 30.09.2024 and 14.11.2024, stated that the complainant had failed to produce the sellers of the plots for the recording of their statements, which is a necessary requirement for the transfer process.
4. The complainant, through his letter dated 15.10.2024, clarified that both sellers had already submitted signed Sale Agreements to the concerned office. However, despite his best efforts, he was unable to trace or produce them for the recording of their statements.
5. The Agency's report dated 14.11.2024 was forwarded to the complainant for his rejoinder, followed by two subsequent reminders; however, no reply was received. Thereafter, he was contacted telephonically on 15.05.2025, during which he informed that Transfer Orders for both plots had been issued in his name on 22.11.2024. He confirmed that the matter stood resolved to his satisfaction and requested that the case be closed. Accordingly, he submitted a written statement to this effect, along with copies of the Transfer Orders pertaining to the said plots.

Continue page 2

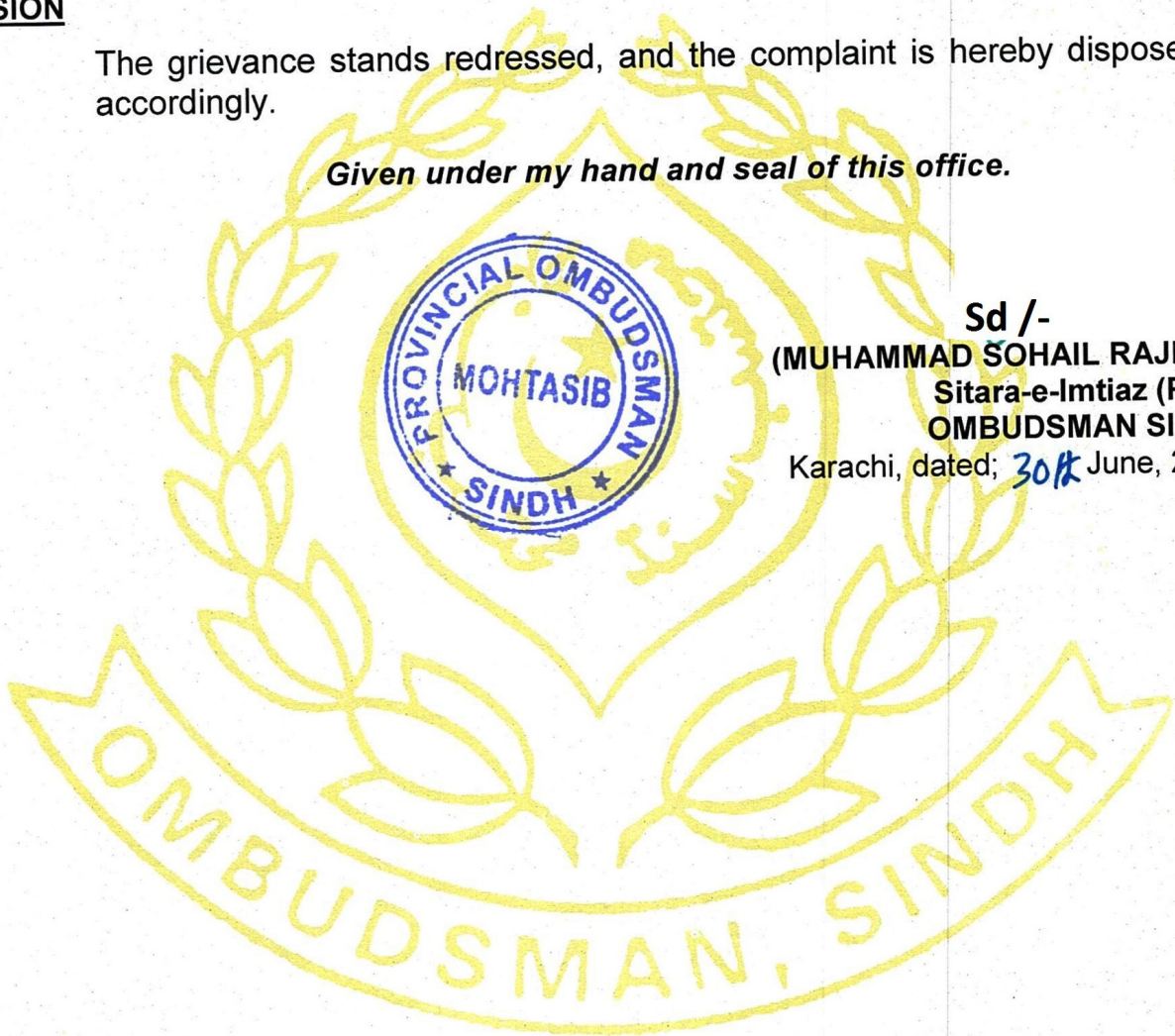
FINDINGS

6. In light of the resolution of the complainant's grievance, no further proceedings are deemed necessary by the Office of the Provincial Ombudsman Sindh.

DECISION

7. The grievance stands redressed, and the complaint is hereby disposed of accordingly.

Given under my hand and seal of this office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz (PAS)
OMBUDSMAN SINDH
Karachi, dated; 30th June, 2025