



## **DECISION**

Complaint No.	:	POS/2026/2022/Hyd/145/Adv-Z
Name and address of the complainant	:	Dr. Salahuddin S/o Abdul Latif, House # D-76, Gole Masjid, Qasimabad, Hyderabad
Name of the Agency Complained against	:	Health Department
Name & Designation of Investigating Officer	:	Fasihuddin Khan, Advisor 'Z'
Vetted by	:	----
Subject	:	<u>ALLEGED NON-PAYMENT OF SALARIES TO THE COMPLAINANT FOR THE LAST EIGHT MONTHS</u>

### **THE COMPLAINT**

Dr. Salahuddin filed his online complaint dated 01.04.2022 against the Health Department regarding non payment of stipend for the last eight months. Explaining in detail he stated that he is a graduate of Khairpur Medical College, Khairpur Mirs. After completing MBBS from KMC, he started working at Liaquat University Hospital, Hyderabad as a House Officer under the order of Secretary Health. He, further stated that he got the permission from the Secretary Health for working at Liaquat Hospital, because his sister was suffering from SLE disease and he had to take his sister every month from Hyderabad to Karachi for check up. The Management of KMC Khairpur decided not to allow him to do the house job outside the KMC, therefore he could not receive his stipend of eight months. He approached the Medical Superintendent of KMC in this connection many times but he refused to pay his dues. He, therefore, solicited our intervention in the matter for redressal of his grievance.

### **PROCEEDINGS**

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the province of Sindh Act, 1991 (amended upto date) by condoning the delay and after receiving mandatory Affidavit on Form 'A' alongwith other relevant documents. The matter was referred to the Agency vide letter dated 20.05.2022 for preliminary report.

In response, the Principal, Khairpur Medical College, Khairpur Mirs submitted vide a letter dated 21.05.2022, that PMC Act No.XXXIII of 2020 states in para 27(2)P-9, as under :-

*“provided that in the event the graduate opts voluntarily to pursue training in any other teaching hospital, their salary or stipend shall not be the responsibility of the medical or dental college of the graduate”*

Accordingly, since the complainant was not doing house job at KMC Civil Hospital, Khairpur Mirs which was attached with the Khairpur Medical College, they were not responsible for payment to the complainant as he opted to pursue training in another hospital.

3. The above report of the Agency was sent to the complainant for rejoinder. After follow up the complainant submitted his rejoinder on 11.08.2022 stating therein that in view of the approval of Secretary Health vide his letter dated 16.04.2021 as a special case, he may be paid his stipends in relaxation of the provision of the PMC Act, 2020 as referred by the KMC.

Thereafter, hearings were fixed on various dates by the Investigating Officer, Hyderabad, most of which were not attended by the Agency and the issue remained unresolved. Hence on the request of the complainant, the case was transferred to the Head Office, Karachi on 30.11.2022. The matter was taken up with the Secretary Health vide this office letter dated 19.12.2022 for necessary action and report followed by several reminders. Subsequently, direction was issued by the SO(ME), Health Department to the MS, KMC Hospital, Khairpur to implement the orders of the competent Authority for redressal of grievance of the complainant. In order to finalize the complaint, the hearing was fixed on 06.08.2024 with the MS KMC and the complainant. Both the parties attended the hearing and the matter was discussed in detail. The MS agreed to pay the dues of the complainant in four installments on quarterly basis depending on the availability of budget. The complainant gave his consent accordingly. After constant follow up with the agency through correspondence and telephone calls, finally, the complainant reported on 22.05.2025 that he has been paid his stipends by the KMC. He expressed his deep gratitude to this Institution for resolving his long standing grievance.

(3)

He further requested that the health risk allowance of Rs.10,000/- per month for house officers was also approved by the Health Department during the COVID-19 pandemic which may kindly be paid to him.

DECISION

4. In view of the above and in exercise of powers vested in me u/s 11 of the Establishment of the Office of Ombudsman for the Province of Sindh (amended act – 2020), the complaint is disposed of as redressed with further directions to the Secretary, Health as well as the Medical Superintendent, Khairpur Medical College, Khairpur Mirs to pay complainant's remaining dues under intimation to me inside 45 days.

Link File No.POS/2688/2022/Hyd/180

**Given under my hand and seal of office.**

Sd/-  
**(MUHAMMAD SOHAIL RAJPUT)**  
Sitara-e-Imtiaz - PAS  
Ombudsman, Sindh

Karachi, dated

27<sup>th</sup> August, 2025

