



## **DECISION**

Complaint No. : POS/RO-NF-119/24/NFZ-144

Name and address of the complainant : Mr. Muhammad Hashim Lanjar,  
Village Khahi Qasim, Taluka Bhiria

Name of the Agency Complained against : Municipal Committee, N'Feroze

Name & Designation of Investigating Officer : Khalid Shaikh,  
Regional Director, N' Feroze

Vetted by : Fasihuddin Khan,  
Advisor 'Z'

Subject : ALLEGED INACTION AND DELAY TO PAY THE MONTHLY SALARY ARREARS AMOUNTING TO RS.294,734/- BY TALUKA MUNICIPAL COMMITTEE, N'FEROZE FOR THE PERIOD FROM JULY, 2014 TO AUGUST 2019 TO THE COMPLAINANT

### **THE COMPLAINT**

Mr. Muhammad Hashim Lanjar filed a complaint on 30.12.2024 stating therein that he is a retired employee of the Town Committee, Darya Khan Mari and has also served as Junior Clerk at Municipal Committee (MC), N'Feroze from 2014 to 2019. He added that arrears of his salary amounting to Rs.294,734/- for the said period were outstanding against the Taluka MC, N'Feroze. Therefore, he approached the Taluka MC, N'Feroze, the payment of his dues but in vain. Aggrieved by that he solicited intervention of this Institution.

### **PROCEEDINGS**

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date). The matter was taken up with the Municipal Officer, MC, N'Feroze for report vide letter dated 03.01.2025. On 17.01.2025, report was received from the Chief Municipal Officer, MC N'Feroze that the complainant has to submit his bank statement and photo copy of service book to their Accounts branch for the payment of his remaining monthly salary. The report was shared with the complainant for rejoinder vide letter dated 22.01.2025. On 29.01.2025, he replied that he has submitted the relevant documents in the office of Taluka Municipal Committee, N'Feroze. After further correspondence and hearing both the sides by the Investigating Officer to resolve the matter, the CMO Municipal Committee, N'Feroze reported on 06.03.2025 that after verification of the bill of the complainant amounting to Rs.294,734/- from audit, the first installment of

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Rs.20,000/- has been released to him vide cheque No.52273303 dated 24.03.2025 drawn on Sindh Bank Limited, N'Feroze. Thereafter, during hearing on 08.05.2025, a cheque dated 05.05.2025 of second installment amounting to Rs.30,000/- issued by the MC N'Feroze was handed over to the complainant. On 15.05.2025, the complainant appeared and filed an application that he agrees with the schedule of payment in installments by the MC, N'Feroze. He further stated that on the intervention of this Institution, his grievance has been redressed and requested for closing the complaint.

DECISION

3 In view of the above, the complaint stands disposed of as redressed.

**Given under my hand and seal of Office.**



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
*Sitara-e-Imtiaz - PAS*  
Ombudsman, Sindh

Karachi, dated **30<sup>th</sup>** July, 2025