



DECISION

Complaint No. : POS/570/2025/F-09

Name and address of the complainant : Mr. Muhammad Zohaib s/o Muhammad Yousuf, Makkah Apartment Association, Plot No. 89, Fawara Chowk, Garden West, Karachi.

Name of the Agency Complained against : Sindh Building Control Authority (SBCA)

Name & Designation of Investigating Officer : Syed Ali Mumtaz Zaidi, (PAS), Advisor-F

Vetted by : --

Subject : **ALLEGED INACTION BY SBCA AUTHORITIES AGAINST OWNER OF A FLAT WHO CONVERTED THE RESIDENTIAL FLAT IN THREE COMMERCIAL SHOPS IN CONNIVANCE WITH OFFICIALS OF THE AGENCY.**

THE COMPLAINT:

Mr. Muhammad Zohaib in his complaint received on 29.01.2025 stated that he is a resident of Makka Apartment which is a residential building located at Garden West, Fawara Chowk. He stated that one of the flat owners on the ground floor has illegally constructed three shops inside a residential flat. This is a clear violation, as the flat is meant for residential purposes only. Despite the Sindh Building Control Authority (SBCA) having previously sealed the premises, the flat owner, with the help of certain individuals managed to construct the shops again. He alleged that some SBCA officials may be involved in facilitating this illegal activity. He therefore, solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of Affidavit on form-A.
3. The Complainant was informed to meet the mandatory requirement vide letter dated 14.02.2025 sent through UMS. However, the letter was returned with the remark that "Returned due to incomplete address". Repeated attempts were made to contact the complainant though his cell phone No. 03362909033, but he did not attend the calls nor did he follow up on his complaint.

FINDINGS:

4. From the above, it is clear that the complainant is not interested to pursue his complaint.

DECISION:

5. In view of the above, the complaint is filed due to non-prosecution.

Given under my hand and seal of office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh
Karachi, dated 30th June, 2025