



DECISION

Complaint No. : POS/RN/12/2025/NWS-12.

Name and address of the complainant : Mr. Muhammad Ayoub s/o Muhammad Bakhsh,
Village Pir Zakri, PO Jalalani, Taluka Sakrand,
District Shaheed Benazirabad.

Name of the Agency Complained against : T.C Sakrand.

Name & Designation of Investigating Officer : Khan Muhammad Zardari,
Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).
Advisor-F.

Subject : **NON-REMOVAL OF GARBAGE BY THE TOWN COMMITTEE SAKRAND DESPITE FREQUENT COMPLAINTS.**

THE COMPLAINT:

Mr. Muhammad Ayoub filed a complaint dated 17.01.2025, stating that heaps of garbage had accumulated in his area due to the failure of the sanitary staff of Town Committee, Sakrand, to perform their duties. As a result, the residents are facing inconvenience. Despite repeatedly approaching the Town Committee, Sakrand, no remedial action was taken. Aggrieved by that, he sought the intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving of copy of CNIC, Affidavit on Form "A", other relevant documents and by condoning the delay.
3. This office issued notice to the Town Officer, Town Committee, Sakrand vide his letter dated 20.01.2025 seeking a report in the matter, who in response appeared on 26.03.2025 and informed vide his letter of the date that the heaps of garbage as pointed by the complainant have been removed from Pir Zakri Colony, hence the grievance of complainant has been redressed.
4. The Agency's report was shared with the complainant on the telephone for filing rejoinder/confirmation, who in response appeared before the Investigation Officer, Shaheed Benazirabad on 15.04.2025 and filed the written statement of the date wherein he confirmed the version of Agency's report and expressed his thanks to this Institution for redressal of his grievance.

FINDINGS:

5. On the intervention of this Institution, the Agency has redressed grievance of complainant.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed.

Given under my hand and seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated 3rd June, 2025