



## **DECISION**

Complaint No. : POS/554/ROK-54/(Khp)/2025

Name and address of the complainant : Mst. Aisha Begum,  
R/o Soomro Mohalla,  
Gambat, District Khairpur Mir's

Name of the Agency Complained against : [aaishasoomro1@gmail.com](mailto:aaishasoomro1@gmail.com)

Name & Designation of Investigating Officer : School Education Department

Vetted by : **AHMED BAKHSH GHUMRO,**  
Consultant / Incharge, Regional Office Khairpur

Subject : **COMPLAINT REGARDING ALLEGED NON-ISSUANCE OF APPOINTMENT / OFFER LETTER FOR THE POST OF JEST ON THE GROUNDS THAT HER DRC WAS MISPLACED.**

### **COMPLAINT**

Mst. Aisha Begum filed an online complaint on 29-01-2025 stating that her name was at 2<sup>nd</sup> position in the third round of selections, for the post of JEST made her eligible for the job. But the candidates with scores lower than her were appointed on 13-01-2025. She further alleged that she was falsely informed by officials of the District Education Office (DEO) that she had been posted at Government Girls High School Khuhra, although her name was not included in the merit list issued on 19-01-2025. Later, she was informed that her District Recruitment Committee (DRC) record had been misplaced, and she would have to wait for future recruitment cycle. She, therefore, sought the intervention of this Institution.

### **PROCEEDINGS**

02. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it, subject to submission of an original signed complaint addressed to Provincial Ombudsman Sindh, copies of relevant documents, an Affidavit on Form "A" and a copy of the CNIC.

03. Accordingly, the complainant was advised on 28-02-2025 to complete the required formalities, but no response was received. Subsequently, the Investigating Officer contacted the complainant on her provided cell number on 08-07-2025. During the call, the complainant confirmed that she had received her appointment order for the post of JEST. She also shared a copy of the appointment order via WhatsApp.

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**DECISION**

04. In view of the above, the complaint stands **disposed of as redressed** and is hereby **consigned to record**.

*"Given under my hand and seal of office"*



Sd /-  
( MUHAMMAD SOHAIL RAJPUT )  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh  
Karachi, dated 4<sup>th</sup> August, 2025

