



DECISION

Complaint No. : POS/TTA/55/2025

Name and address of the complainant : Mr. Dost Ali Bikik S/o. Shoukat Ali Bikik,
Ro. Village Haji Abdullah Bikik Samohi, Thatta,
District Thatta,

Name of the Agency Complained against : District Account Office Thatta

Name & Designation of Investigating Officer : Mr. Haroon Ahmed Khan
Regional Director, Thatta.

Vetted by : Mr. Shahid Ahmed Hashmi,
Consultant legal

Subject : **FAILURE OF AGENCY IN CORRECTING
COMPLAINANT'S SERVICE RECORD.**

THE COMPLAINT:

Mr. Dost Ali Bikik S/o Shoukat Ali Bikik, filed this complaint dated: 20.02.2025, regarding entry of incorrect service period in his service record by the District Accounts Officer, Thatta. On failure to pursue the matter with the agency, he approached this office for intervention.

PROCEEDINGS:

2. The complaint was admitted. The issue was taken up with the District Accounts Officer, Thatta. In response, the Auditor of District Accounts Officer, Thatta appeared in person on 09.04.2025 and deposed that the complainant is yet to submit his case with relevant documents in the District Accounts Office, Thatta. He requested for issuance of direction to the complainant to expedite such submission, enabling his office to rectify the errors, if established.

3. Direction was issued to the complainant to approach the Accounts office, Thatta along with the supporting documents. The complainant appeared in person on 30.06.2025 and informed about redressal of his grievance by the District Accounts Officer, Thatta. He requested to close the case.

DECISION:

4. In view of the above, the complaint is disposed of as redressed.

Given under my hand & seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, Dated: 5th August, 2025