



DECISION

Complaint No. : POS/5300/RL-217(LKA)2023

Name and address of the complainant : Mr. Javed Ali Khokhar c/o Store Department,
SSGC Regional Office, near Shaikh Zaid Children Hospital,
Larkana.

Name of the Agency Complained against : Peoples Primary Health Initiative (PPHI) Sindh.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani,
Director, Regional Office, Larkana.

Vetted by : Mr. Muhammad Naseer Jamali,
Advisor-N.

Subject : COMPLAINT AGAINST HEALTH DEPARTMENT
ALLEGING FAILURE TO OPERATIONALIZE
DISPENSARY AT VILLAGE GADANI UC DHAMRAH,
DISTRICT LARKANA.

COMPLAINT

Mr. Javed Ali Khokhar filed a complaint dated 10.07.2023 wherein he stated that a government health dispensary was constructed at his village Gadani, U.C Dhamrah, Taluka Larkana during the year-2012 but it has not been made operational despite lapse of 11 years. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

- The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to-date) after receiving mandatory affidavit on Form "A", copy of CNIC and by condoning the delay.
- This office issued notice dated 07.08.2023 to the District Health Officer and District Manager, Peoples Primary Health Initiative (PPHI) Larkana for report. The District Manager, P.P.H.I Larkana informed vide letter dated 29.10.2024 that the government dispensary at village Gadani, has been taken over by PPHI Sindh in August-2024 and health services are provided there. A female medical officer, a midwife, a dispenser and other staff has been posted at the dispensary.
- The Investigation Officer Larkana visited the dispensary along-with District Manager, PPHI Larkana on 01.11.2024 in the presence of the complainant. It was found that dispensary is properly functional and required facilities are available in the dispensary. The complainant filed a written statement that his grievance has been redressed on the intervention of this Institution.

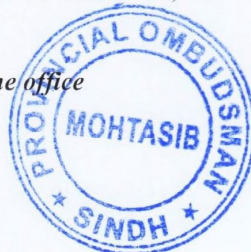
FINDINGS

- On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

DECISION

- In view of above and in exercise of the Powers vested in me under section-11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



- Sd \-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

Karachi, dated 29th November, 2024