



DECISION

Complaint No. : POS/346/HYD/2025

Name and address of the complainant : Mr. Abdul Aziz Memon,
R/o. H. No. B/7, Gulshan-e-Iqbal
Colony, Happy Homes, Qasimabad, Hyderabad.

Name of the Agency Complained against : Board of Intermediate & Secondary Education, Hyderabad

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT REGARDING INORDINATE DELAY IN
PAYMENT OF REMUNERATION TO THE COMPLAINANT**

Complaint

Mr. Abdul Aziz Memon filed a complaint dated 24.04.2025 against Controller of Examination, Board of Intermediate & Secondary Education, Hyderabad wherein he stated that he is working as High School Teacher at Government Muslim High School, Hyderabad. He was assigned the duty as "External" by the BISE Hyderabad for Annual Examinations 2023 and he submitted such certificate to the agency for payment of remuneration but no action has been taken despite lapse of more than two years. Being aggrieved, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory documents and by condoning the delay.
3. This office issued a notice dated 14.05.2025 to the Controller of Examination, BI&SE, Hyderabad for report, who in response submitted report vide letter dated 23.05.2025 alongwith original cheque bearing No.60458568 dated 05.05.2025, amounting to Rs.3,529/- in favour of the complainant. The said cheque was handed over to the complainant on 30.05.2025 who vide his statement dated 30.05.2025 confirmed receipt of said cheque and extended heartfelt gratitude and requested to close further proceedings on his complaint.

Findings

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi dated 20th October, 2025