



DECISION

Complaint No. : POS/92/ROK-02/(Khp)/2024

Name and address of the complainant : Mst. Dadli Khatoon, Wd/o Ali Nawaz Ujjan,
D/o Late Sher Muhammad Ujjan,
R/o Khuhra, Ghareebabad Mohalla,
Taluka Gambat, District Khairpur.

Name of the Agency Complained against : District Accounts Office Khairpur

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant/Incharge, Regional Office Khairpur

Vetted by : **Mr. Ghulam Sarwar, Advisor-J**

Subject : **INORDINATE DELAY IN GRANT OF FAMILY PENSION TO THE COMPLAINANT BEING WIDOW DAUGHTER AS HER MOTHER WHO WAS DRAWING FAMILY PENSION DIED IN JANUARY 2002 WHEREAS HER HUSBAND DIED IN JAN 1999, ETC.**

COMPLAINT

Mst. Dadli Khatoon, a widow filed a complaint on 03-01-2024 alleging delay on the part of DAO Khairpur for grant of family pension of her late father, who passed away in January, 1999. She claimed that her mother, who was drawing family pension passed away in January 2002. She, therefore, sought intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), subject to submission of Affidavit on Form "A" and by condoning delay.

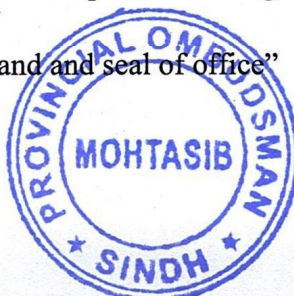
03. After codal formalities, the matter was taken up with District Accounts Officer, Khairpur, on 21-02-2024 for comments / report. In response, the D.A.O, Khairpur, submitted report on 15-04-2024 that family pension case of complainant Mst. Dadli Khatoon has been returned to the complainant in original without specifying any reason.

04. Therefore, the Investigating Officer contacted complainant on 16-04-2024 on given cell. A close relative, Mir Ujjan attended the call and intimated that Mst. Dadli Khatoon was 74 years old died of natural death on 15-02-2024. So original case papers were got returned from D.A.O. Khairpur. Intimation in writing to this effect was also received from complainant's brother.

DECISION

05. In view of above position, the complaint is consigned to record.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 9th May, 2025