



DECISION

Complaint No. : POS/42/2024-SGR-136

Name and address of the complainant : Mst. Sadoori Wd/o. Late Sahib Khan,
R/o. Ward No.7, House No.94, Mohalla Al-Mansoorah
Colony, Sanghar.

Name of the Agency Complained against : Excise & Taxation Office / DAO, Sanghar

Name & Designation of Investigating Officer : Ghulam Shabbir Memon,
Regional Director, Sanghar

Vetted by : **Syed Hashim Raza Zaidi,**
Advisor-S

Subject : **REQUEST FOR ENQUIRY REGARDING FAMILY PENSION
DISTRIBUTION IN RESPECT OF DECEASED HUSBAND OF
COMPLAINANT.**

COMPLAINT:

Mst. Sadoori Wd/o. Late Sahib Khan filed a complaint on 04.09.2024 against the Excise & Taxation Office / District Accounts Office (DAO), Sanghar, raising concerns over the alleged irregularities in the distribution of the family pension benefits of her deceased husband. She further stated that she has made repeated attempts to resolve this matter by approaching the concerned authorities, but no action has been taken. Consequently, she seeks the intervention of this institution to address her grievance and ensure the due payment.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), after receiving copy of CNIC, mandatory Affidavit on Form "A" and other relevant documents.
3. The notice was issued to the District Accounts Officer, Sanghar on 31.12.2024 for submission of a report. In response, the Additional District Accounts Officer, Sanghar submitted a report dated 07.01.2025 stating that the case regarding the family pension distribution in favor of Mst. Sadoori Wd/o Late Sahib Khan is currently under legal review in the Honorable Civil Court, Sanghar. The pension benefits will be processed following the court's decision, which is presently pending.

REJOINDER:

4. A copy of the report dated 07.01.2025 was forwarded to the complainant vide letter dated 12.02.2025, followed by two reminders. Finally, the complainant appeared and submitted a statement that her case is pending before the Honourable Civil Court-II, Sanghar, therefore, she does not want to pursue her matter and requested for closure of her case from this office.

FINDING:

5. Since the matter is subjudice in the court of law, no further action is required by this Institution.

DECISION:

6. In view of above and in exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the Province of Sindh Act 1991 (amended upto date), the complaint is disposed of as subjudice.

Given under my hand and seal of the office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz; PAS
Ombudsman Sindh,
Karachi, dated: 30th July, 2025