



## DECISION

Complaint No.	:	POS/2893/23/ NFZ-31
Name and address of the complainant	:	Mr. Awais Ahmed S/o Baddaruddin Bohio, R/o Village Mian Muhammad Ibrahim Bohio, Taluka & Distt. Naushahro'Feroze
Name of the Agency Complained against	:	Controller of Examination, Shah Abdul Latif University, Khairpur
Name & Designation of Investigating Officer	:	Ahmed Bakhsh Ghumro, Consultant/Incharge, Regional Office, N'Feroze
Vetted by	:	Fasihuddin Khan, Advisor 'Z'
Subject	:	COMPLAINT AGAINST MANAGEMENT OF SHAH ABDUL LATIF UNIVERSITY KHAIRPUR FOR DECLARING THE COMPLAINANT AS "FAIL" IN A SUBJECT WHICH HE HAD ACTUALLY PASSED IN YEAR 2020

### THE COMPLAINT

Mr. Awais Ahmed Bohio filed a complaint on 12.04.2023 that he had completed the Degree Course of Pharmacy in the year 2020 from Shah Abdul Latif University, Khairpur. Subsequently, the Controller of Examinations SALU declared him as 'Fail' in the paper of Clinical Pharmacy IVth year Second Semester though he had passed the same and secured 80 Marks. He claimed to have approached the Controller of Examinations but all in vain. He, therefore, solicited our intervention in the matter.

### PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay and after receiving mandatory Affidavit on Form 'A' and other relevant documents. Then the matter was taken up with the Controller of Examinations SALU Khairpur for comments on 10.05.2023 followed by a reminder.



3. After further follow up, the complainant appeared on 21.06.2023 before the Investigating Officer and informed in writing that on the intervention of this Institution, the Controller of Examinations SALU Khairpur has issued correct Marks Sheet to him. Thus his grievance has been resolved by the Agency on the intervention of this Institution. He, therefore, expressed gratitude to this Institution and requested to close his complaint.

4. The Controller of Examinations SALU Khairpur also confirmed vide his letter dated 22.06.2023 that after verification of examination record of Semester Branch and Department of Pharmacy, the complainant Awais Ahmed, student of Pharm-D Part IV having seat No.DP-2016-13 was found present in the examination. It was further reported by the Controller that correct Marks Sheet has been delivered to the complainant on 14.06.2023.

#### DECISION

5. In view of the above, the complaint is disposed of as redressed and file consigned to record.

*This also disposes of another complaint bearing No.POS/3462/23/NFZ-48 filed by the same complainant.*

**Given under my hand and seal of Office.**



**(MUHAMMAD SOHAIL RAJPOT)**

Sitara-e-Imtiaz - PAS  
Ombudsman, Sindh

Karachi, dated 30th August, 2024