



## **DECISION**

**Complaint No.** : POS/849/2024

**Name and address of the complainant** : Mr. Ashfaq Narejo, R/o Village Hoti Khan  
Taluka Mehar, District, Dadu.

**Name of the Agency Complained against** : Revenue Department.

**Name & Designation of Investigating Officer** : Mr. Imdad Ali Shah,  
Regional Director, Dadu

**Vetted by** : Mr. Rafiuzzaman Siddiqui,  
Advisor-B

**Subject** : **COMPLAINT AGAINST PUBLIC HEALTH ENGINEERING DEPARTMENT FOR DYSFUNCTIONAL DRAINAGE SYSTEM IN THE VILLAGE OF THE COMPLAINANT.**

### **THE COMPLAINT**

Mr. Ashfaq Narejo, filed a complaint dated 06 February, 2024, stating that he is residing at village Hoti Khan Narejo, Taluka Mehar, District Dadu. The residents of the village are facing deplorable sanitary conditions due to garbage dumps and non-disposal of stagnant water from the area. The Public Health Engineering Department's continual delay in rectifying the drainage system is causing great inconvenience to the villagers. He approached the authorities concerned but all his requests went in vain. Being aggrieved, he sought intervention of this institution in the matter.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form 'A' and other relevant documents and by condoning the delay.

3. The matter was taken up with the Agency vide letter dated 13 May, 2024. In response, Executive Engineer, Public Health Engineering (Dev) Division, Dadu vide his letter dated 29 November, 2024 reported that feasibility report with estimated cost amounting to Rs.35 million on construction work for drainage system is being undertaken in the complainant's village Hoti Khan Narejo, U.C. Mureed Lakhair Taluka Mehar. The details of same have already been forwarded to Deputy Commissioner Dadu for necessary action at his end.

### **REJOINDER**

4. The photocopy of the report of the Agency was forwarded to the complainant for rejoinder vide letter dated 05 December, 2024. In response, complainant appeared before the Investigation Officer, Dadu on 14 January, 2025 and filed a written statement wherein complainant apprised that upon intervention of this institution, Agency has forwarded a feasibility report to the Deputy Commissioner, Dadu for the construction of drainage system, therefore, complainant does not want to pursue the matter further and has sought withdrawal of the case as well.

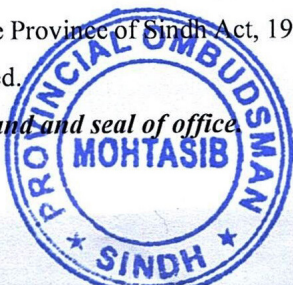
### **FINDINGS**

5. Perusal of the record revealed that complaint was based on facts and upon intervention of this Institution, the matter is in process of resolution.

### **DECISION.**

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

*Given under my hand and seal of office*



**Sd /-**

(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz : PAS  
Ombudsman, Sindh

Karachi, dated 7th March 2025