



DECISION

Complaint No. : POS/1640/2023/NWS-46/SGR-20

Name and address of the complainant : Mr. Muhammad Akhtar, S/o. Munshi Khan,
C/o. Rajab Grass Dealer, Madina Masjid, Sinjhoru,
District Sanghar

Name of the Agency Complained against : Municipal Committee, Taluka Sinjhoru

Name & Designation of Investigating Officer : Ghulam Shabir Memon,
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi
Advisor-S.

Subject : DELAY IN PAYMENT OF SERVICE DUES TOWARDS GRATUITY /
COMMUTATION AND LEAVE ENCASHMENT TO THE COMPLAINANT
WHO RETIRED FROM SERVICE ON 02.04.2020.

THE COMPLAINT:

Mr. Muhammad Akhtar filed a complaint dated 27-02-2023, regarding delay in payment of service dues towards Gratuity, Commutation and Leave Encashment (365 days) to the complainant who retired from service on 02.04.2020. The complainant had frequently approached the concerned agency for redressal of his grievances, but to no avail. Aggrieved by that, he solicited the intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under *Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date)*, after receiving mandatory Affidavit on Form "A" and other relevant documents.

3. This office issued notice to the Chief Municipal Officer, Municipal Committee, Sinjhoru for report vide letter dated 27.03.2023, followed by multiple reminders. The Chief Municipal Officer, Municipal Committee, Sinjhoru informed vide his letter dated 12.09.2024 that the Pension / Gratuity case was sanctioned / approved by Director, Local Fund Audit Sindh, Karachi dated 01.06.2022 in respect of complainant Mr. Muhammad Akhtar S/o. Munshi Khan, Rtd. Junior Clerk, Municipal Committee, Sinjhoru and he was sanctioned the total amount of Rs.12,56,838/-. Out of this total amount, an amount of Rs.750,000/- has been paid through various cheques to the complainant and remaining amount of Rs.5,06,838/- will also be paid at the rate of Rs.50,000/- per month. The agency has further submitted that they have already requested to Govt. of Sindh to release extra amount for payment of pension / gratuity / leave salaries to the retired employees, but the matter is pending. The claim of the complainant regarding outstanding dues amounting to Rs.5,06,838/- will be finalized after receipt of funds from Government of Sindh.

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4. Meanwhile the complainant has also appeared and submitted his written statement, wherein, he confirmed the report of agency regarding receipt of payment of amount of Rs.7,50,000/- and requested that Chairman / Chief Municipal Officer, Municipal Committee, Sinjhoru may kindly be directed to release the outstanding amount of Rs.5,06,838/- as early as possible.

DECISION:

5. In view of the above, and in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), I do hereby dispose of the complaint with the directions to Chief Municipal Officer, Sinjhoru to clear all the remaining outstanding dues of retired employee / complainant at the earliest as per applicable policy.

Given under my hand and seal of the office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtaiz; PAS

Ombudsman Sindh,

Karachi, Dated: 3rd June, 2025

