



DECISION

Complaint No. : POS/961/2024/HYD/96

Name and address of the complainant : Mr. Masroor Hussain Khan
R/o. Flat No: 15-A, 2nd Floor, Pak Tower, Unit No: 02,
Latifabad, Hyderabad.

Name of the Agency Complained against : Assistant Commissioner, Taluka Latifabad, Hyderabad

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT REGARDING INORDINATE DELAY IN
KEEPING MUTATION ENTRY OF PROPERTY OF
COMPLAINANT IN THE RECORD OF RIGHTS**

Complaint

Mr. Masroor Hussain Khan filed an online complaint dated 30.01.2024 wherein he stated that he approached the Mukhtiarkar Latifabad on 17.01.2024 alongwith the copy of sale deed of property for mutation in the record of rights but he handed-over his documents to an agent, named Khalid. He visited the office of Mukhtiarkar Latifabad again but he did not take further action. Being aggrieved, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of original signed complaint, copy of CNIC and mandatory Affidavit on Form-A.

3 This office issued a notice vide letter dated 07.03.2024 to the Assistant Commissioner and Mukhtiarkar (Revenue) Taluka Latifabad for report. In response, the Mukhtiarkar Latifabad informed vide letter dated 03.04.2024 that the property of the complainant, cottage No: 03, 1st floor, Block- A/9, Sector I, admeasuring 798 Sq feet, Bismillah Heaven was already mutated in the record of rights vide entry No: 4712, dated 21.02.2024 and sale certificate was also issued on the request of the complainant. He enclosed the copies of record as an evidence.

4. The report of the agency was sent to the complainant for rejoinder vide letter dated 07.06.2024 but he did not respond. This presumes that the complainant has lost interest after redressal of his grievance.

Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the case is disposed as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi dated 20th October, 2025