



DECISION

Complaint No. : POS/4585/ROJ-176(JBD)/2023

Name and address of the complainant : Mst. Parveen widow of Dado Shaikh, r/o Special Force, Shaikh Mohallah, P.O. Taluka & District Jacobabad.

Name of the Agency Complained against : Local Government Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mr. Mir Hussain Ali Advisor-M

Subject :

COMPLAINT REGARDING SHORT PAYMENT OF SERVICE DUES TO COMPLAINANT

Complaint:

Mst. Parveen Shaikh filed her complaint on 15.6.2023, in which she alleged that her service dues including G.P. Fund are not being paid in full. She requests that directives be issued for payment of all dues to her, including pension on increased rate. She therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the agency for comments. In response, the Chief Municipal Officer, Municipal Committee Kandhkot vide his office letter dated 1-9-2023 reported that all dues which include pension, gratuity, leave encashment in lieu of LPR as well as financial assistance, in all amounting to Rs.811,160/- have been paid to the complainant. Monthly pension is also being paid regularly. Any remaining amount will be paid to her as soon as funds are received from the Government of Sindh. He enclosed copies of supporting papers.

3. The report of the agency along with its enclosures was sent to the complainant for her rejoinder, who disagreed with the same. On being referred to again, the Chief Municipal Officer, Municipal Committee Kandhkot repeated the same submission as made earlier, and he stated that only difference of family pension amounting to Rs.331,312/- is pending which will be paid in instalments of Rs.50,000/- per month as soon as funds are available.

4. This latest report of the agency dated 12.2.2024 was again sent to the complainant for her further response. On 29.2.2024, the complainant appeared before the Investigating Officer and submitted her statement in which she acknowledged that she has received an amount of Rs.885,127/- out of Rs.1,216,439/-. She further stated that the Chief Municipal Officer, Municipal Committee, Kandhkot has assured her that remaining amount of Rs.331,312/- will be cleared in instalments. She expressed satisfaction and stated that further action on her complaint be stopped, as her grievance has been resolved.

5. I have examined the proceedings of the case, which clearly indicate that the grievance of the complainant has been redressed.

Decision:

6. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”

Sd/-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 31st December, 2024

