



DECISION

Complaint No. : POS/211/ROJ-211(JBD)/2025

Name and address of the complainant : Mr. Nasir Hussain s/o Nadir Hussain, r/o street near Government Boys School Shikarpur Road, Jacobabad

Name of the Agency Complained against : Shah Abdul Latif University Khairpur

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN ISSUANCE OF B.S.C. DEGREE TO THE COMPLAINANT

Complaint:

Mr. Nasir Hussain filed his complaint dated 15.4.2025 against the Controller of Examinations, Shah Abdul Latif University, Khairpur, regarding delay in issuance of his B.Sc. Pass Degree though he has paid the requisite fees. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the agency for comments. In response, the Controller of Examinations, Shah Abdul Latif University Khairpur vide his office letter No. PA/CE/SALU/KHP/2089 dated 26.5.2025 reported that the issuance of B.Sc. Degree of the complainant Mr. Nasir Hussain is being processed.

3. Meanwhile, on 10.6.2025 the complainant Mr. Nasir Hussain appeared before the Investigating Officer and submitted in writing that due to intervention of this Institution his grievance has been redressed, and he has received his B.Sc. Degree of Annual Examination 2014.

Findings:

4. After intervention of this Institution, the complainant has received his B.Sc. Degree from the University.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"

Sd/-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated August, 2025

