



DECISION

Complaint No. : POS/9596/2023

Name and address of the complainant : Mr. Lal Bux Panhwar, R/o Wadero Denar Goth, Taluka Johi, District, Dadu.

Name of the Agency Complained against : Public Health Engineering Division, Dadu.

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah, Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui, Advisor-B

Subject : **COMPLAINT AGAINST PUBLIC HEALTH ENGINEERING DIVISION DADU FOR NON-SUPPLY OF DRINKING WATER TO VILLAGE DINAR PANHWAR, TALUKA JOHI, DADU.**

COMPLAINT.

Mr. Lal Bux Panhwar, filed a complaint dated: 06 December, 2023, against Public Health Engineering Division Dadu, regarding non-supply of clean drinking water to his village Dinar Panhwar, since last many years. He approached the concerned authorities to resolve the grievance but all in vain. Being aggrieved by that, he solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted U/S 10 of the Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date) after receiving mandatory Affidavit on Form "A" and other relevant documents.

3. In order to resolve the matter, multiple hearings were conducted which were attended by the representatives of the Agency. During hearings, representative of the Agency kept seeking time stating that department is working on a scheme to supply clean drinking water to 20 Villages around ZamZama Gas Field, Taluka Johi Dinar Panhwar.

4. The Regional Director, Provincial Ombudsman (Mohtasib) Sindh, Dadu on 25 September, 2024, carried out a site visit to complainant's village namely Dinar Panhwar accompanied with the Assistant Engineer (Dev) Division, Dadu and the complainant. Regional Director observed that water was being provided to complainant's village and supplying water scheme was functioning well. The complainant expressing his gratitude to the Ombudsman Office stated that upon intervention of this Institution his grievance has been redressed. Complainant requested this office for closure of his case.

FINDINGS

5. Perusal of the record revealed that complaint was based on fact and complainant and residents of village Dinar Panhwar were facing acute shortage of clean drinking water. However, upon the intervention of this Institution, grievance of the complainant has been redressed.

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of ~~the~~ and consigned to record, as redressed.

Given under my hand and seal of office.



Sd/-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated: 24th December, 2024