



## **DECISION**

**Complaint No.** : POS/8416/ROJ-231(JBD)/2023

**Name and address of the complainant** : Mr. Abdul Majeed s/o Gul Mir Jafferri, Kashmore @ Kandhkot.

**Name of the Agency Complained against** : Finance Department

**Name & Designation of Investigating Officer** : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

**Vetted by** : Mir Hussain Ali Advisor-M

**Subject** : COMPLAINT REGARDING DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT.

### **Complaint:**

Mr. Abdul Majeed Jafferri filed his complaint dated 9-10-2023, against the District Accounts Officer, Kashmore, regarding delay in payment of service dues to him after his retirement from service on 9-5-2023. He therefore requested this Institution to intervene in the matter.

### **Proceedings:**

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agency for comments. In response, the District Accounts Officer, Jacobabad vide his office letter dated 30-11-2023 reported that the payment of LPR dues to Mr. Abdul Majeed will be made on his turn as per policy of the Finance Department, Government of Sindh conveyed vide letter No. FD (TR) 1 (290) 2023 dated 16-10-2023.

3. The report was provided to the complainant, who admitted that he has received the G.P. Fund payment, but service dues pertaining to LPR and Commutation are still outstanding. The matter was again referred to the District Accounts Officer, Kashmore, and efforts were being made to get his further comments.

4. Meanwhile, the complainant Mr. Abdul Majeed Jafferri appeared before the Investigating Officer on 2-10-2024 and acknowledged that the District Accounts Officer, Kashmore @ Kandhkot has cleared all his services dues amounting to Rs.3,469,500/-.

### **Findings:**

5. I have perused the record which clearly indicates that the grievance of the complainant, after intervention of this Institution has been redressed by the agency, which is also confirmed by the said complainant himself.

### **Decision:**

6. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



**Sd /-**

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 5<sup>th</sup> March, 2025