



DECISION

Complaint No. : POS/31/2024/SGR-114

Name and address of the complainant : Mr. Saien Bux, S/o. Ali Bux (Retd.) Tapedar,
Village Gulzar Khan, P.O. Kot Nawab, Taluka &
District Sanghar.

Name of the Agency Complained against : District Accounts Officer, Sanghar

Name & Designation of Investigating Officer : Fazal Muhammad Shaikh,
Regional Director, Sanghar.
Syed Hashim Raza Zaidi
Advisor-S

Vetted by : **COMPLAINT REGARDING ALLEGED STOPPAGE OF PAYMENT OF PENSION BY THE DISTRICT ACCOUNTS OFFICER, SANGHAR TO THE COMPLAINANT.**

Subject : **THE COMPLAINANT.**

THE COMPLAINT:

Mr. Saien Bux filed a complaint dated 25-06-2024 against DAO, Sanghar, stating therein, that he has retired as a Beldar and was drawing his pension through his bank account at Khoshhali Bank, Sanghar but the same has been stopped by the District Accounts Officer, Sanghar since last 06 months. The complainant stated that he had frequently approached the concerned agency for redressal of his grievance, but to no avail. Aggrieved by that, he solicited the intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), after receiving mandatory Affidavit on Form "A".

3. This office issued notice to the District Accounts Officer, Sanghar vide this office letter dated 10-07-2024. In response, the District Accounts Officer, Sanghar has informed vide his letter dated 23-07-2024 that the payment of pension to the complainant has started in the month of May 2024 and enclosed the copy of SAP slip as an evidence. The report of the agency was delivered to the complainant during hearing of case on 25-07-2024 for filing of his rejoinder.

4. The complainant appeared before the Investigating Officer on 29-08-2024 and filed a written statement, wherein, he stated that the payment of his pension has been started, but arrears of 06 months are still pending with the agency.

5. The matter was re-fixed and heard on 28-10-2024 before the Investigation Officer, Sanghar. The District Accounts Officer, Sanghar appeared and submitted a report wherein, he informed that the complaint of Mr. Saien Bux has been resolved and arrears of pension amounting to Rs.149,835/- has been processed in the pension roll of October, 2024 in favour of the complainant. He enclosed the copy of pension roll slip as an evidence. The complainant appeared before the Investigation Officer and submitted his written statement, wherein, he confirmed the report of agency and also thanked the Institution of Provincial Ombudsman Sindh and requested to close his case.

FINDINGS:

6. Since the problem of complainant is resolved, no further proceeding is required by the Institution of Provincial Ombudsman Sindh.

DECISION:

7. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of the office.

- Sd \-



(Muhammad Sohail Rajput)
Sitara-e-Imtaiz. PAS
Ombudsman Sindh,
Karachi, dated 27-11-2024