



## **DECISION**

Complaint No. : POS/RL-325(LKA)2024

Name and address of the complainant : Mr. Imtiaz Hussain Bhutto S/o Niazm uddin Bhutto  
R/o Village Chajra Taluka Kamber, District Kamber Shahdadt.

Name of the Agency Complained against : District Accounts Officer (DAO) Larkana.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani,  
Director, Regional Office, Larkana.

Vetted by : Mr. Muhammad Naseer Jamali,  
Advisor-N.

Subject : **COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER LARKANA ALLEGING INORDINATE DELAY IN PAYMENT OF ARREARS OF FAMILY PENSION TO THE MOTHER OF THE COMPLAINANT.**

### **COMPLAINT**

Mr. Imtiaz Hussain Bhutto filed a complaint dated: 07.10.2024 wherein he stated that his late father, Nizamuddin was a Primary School Teacher in School Education Department. He died during service in September 2023, the monthly family pension has been restored to legal heirs but the arrears of family pension for nine months have not been paid by the agency. Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), subject to submission of mandatory affidavit on Form "A" and by condoning the delay.
3. This office issued notice dated: 14.10.2024 to the District Accounts Officer Larkana for report, who in response informed vide letter dated 01.01.2025 that the grievance of the complainant has been redressed. The arrears of family pension, amounting to Rs: 335,361/- have been paid in October 2024 and enclosed the copy of pension pay roll slip as an evidence.
4. The agency's report was sent to the complainant for rejoinder vide letter dated: 06.01.2025, followed by a reminder but he did not respond.

### **FINDINGS**

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### **DECISION**

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the Province of Sindh Act 1991 (amended up to date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh

Karachi, dated 17<sup>th</sup> February-2025