



DECISION

Complaint No. : POS/36/2024/SGR-123

Name and address of the complainant : Mr. Mohammad Ibrahim S/o. Mohammad Younis,
R/o. House No. 1046 Sonari Masjid Janipura,
Shahdadpur, District Sanghar.

Name of the Agency Complained against : Municipal Committee, Shahdadpur

Name & Designation of Investigating Officer : Ghulam Shabir Memon,
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi
Advisor-S

Subject : **REQUEST FOR REPAIR & INSTALLATION OF STREET LIGHTS IN THE AREA OF THE COMPLAINANT.**

THE COMPLAINT:

Mr. Mohammad Ibrahim S/o. Mohammad Younis filed a complaint dated 22-07-2024, against Municipal Committee, Shahdadpur, District Sanghar, wherein, he requested for repair & installation of Street Lights in the Janipura Mohallah where he resides. The complainant had frequently approached the Chief Municipal Officer, Shahdadpur, Sanghar for redressal of his grievance, but to no avail. Aggrieved by that, he solicited the intervention of this institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the office Ombudsman for the Province of Sindh Act, 1991 (amended up-to date), after receiving mandatory Affidavit on Form "A", CNIC and other relevant documents.
3. This office issued notices to Chief Municipal Officer, Municipal Committee Taluka Shahdadpur vide this office letter dated 22-07-2024 for report. Who in response informed vide letter dated 06-08-2024 & 23-09-2024 that the streets lights in the subject area are installed and all are functional. He enclosed the snaps of site as evidence, he has also requested, that complaint may be closed.
4. Meanwhile the complainant also appeared and submitted his written statement dated 04-11-2024, wherein he confirmed the report of agency and offered his thanks to this Institution on redressal of his grievance and also requested to close the further proceedings on his case.

FINDINGS:

5. On the intervention of this Institution, the agency has redressed the grievance of complainant.

DECISION:

6. In view of the above, in exercise of power vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended Up-to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office.



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz; PAS
Ombudsman Sindh,
Karachi, dated 30th January, 2025