



## DECISION

Complaint No.:

POS/RBH/15/2024

Name and address  
of the complainant :

Mr. Abdul Razaque S/o Muhammad Hassan Rustamani,  
R/o. Ward No.1, Mohallah Chandia Nagar, Badin  
Taluka & District Badin

Name of the Agency  
Complained against :

District Accounts Office, Badin

Name & Designation of  
Investigating Officer :

Syed Muhammad Sajjad Hyder,  
Regional Director, Badin

Subject :-

COMPLAINT AGAINST THE DISTRICT ACCOUNTS  
OFFICE, BADIN REGARDING NON-RELEASE OF  
MONTHLY SALARIES FOR LAST 8 MONTHS

### THE COMPLAINT

Mr. Abdul Razaque Rustamani, Police Constable, filed a complaint on 22.05.2024, stating that, the District Accounts Office Badin, has stopped his salary I.D. due to incorrect date of birth mentioned in his CNIC as 1963 and he has not been paid salaries of last 8 months. Being aggrieved by that, he solicited our intervention in the matter for redressal.

### PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents for investigation.
3. Thereafter the report was called from the District Accounts Officer, Badin, vide this office letter dated 23.05.2024. In response the District Accounts Officer, Badin, submitted report vide his letter dated 11.06.2024 and informed that the incorrect date of birth of complainant. Mr. Abdul Razaque Rustamani, has been corrected as 11.11.1967 and the payment of salary has been started to him from June 2024 and the remaining salary will be processed as and when the pay bill is produced by the concerned office as per rules and law.

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COMPLAINANT'S REJOINDER:

4. A copy of aforementioned report was handed over to the complainant on 12.06.2024 for filling his rejoinder. After that he filed his rejoinder in which he stated that payment of his salary has been started from June 2024, but the arrears have not been paid to him. During the Khuli Katcheri held on 15.01.2025, in the office of District Accounts Officer, Badin, the complainant appeared personally and informed that his arrears have been paid by the District Accounts Officer Badin. Subsequently, the complainant appeared before the Investigating Officer in his office on the same date and furnished a statement expressing therein his gratitude for the Institution regarding efforts made towards resolving his grievances of releasing withheld salaries and payments of the arrears. In his statement he has shown his deep regards for the Institution and requested for closing his complaint.

FINDINGS:

5. Since the grievances of the complainant have been resolved following the intervention of this Institution, the complainant has expressed satisfaction and has further requested that his complaint be closed, therefore, no further action is required in this matter.

DECISION:

5. In view of the above, the complaint stands redressed and disposed of accordingly.

**Given under my hand and seal of Office,**



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
Sitara-e-Imtiaz - PAS  
Ombudsman, Sindh

Karachi, dated

10<sup>th</sup> February, 2025