



## **DECISION**

**Complaint No.** : POS/8774/2023/NWS-164.

**Name and address of the complainant** : Syed Jamait Ali Shah s/o Syed Jaffer Ali Shah,  
R/o Near Ghousia Darbar, Camp No. 02, Nawabshah,  
District Shaheed Benazirabad.

**Name of the Agency Complained against** : Sindh Board of Technical Education.

**Name & Designation of Investigating Officer** : Khan Muhammad Zardari,  
Regional Director, Shaheed Benazirabad.

**Vetted by** : Syed Ali Mumtaz Zaidi, (PAS).  
Advisor-F.

**Subject** : **DELAY IN CORRECTION IN THE SPELLING OF  
COMPLAINANT'S NAME IN HIS DIPLOMA.**

### **THE COMPLAINT:**

Syed Jamait Ali Shah filed a complaint dated 11.12.2023 wherein he stated that he had passed Diploma in Computer and Business Management (DCBM) from an affiliated Institution of Sindh Board of Technical Education, Karachi. He alleged that the Board authorities has issued marks sheet with wrong name as "Syed Jamiat Ali Shah" instead of "Syed Jamait Ali Shah". He approached the concerned Agency for necessary correction but to no avail. Being aggrieved, he has solicited intervention of this Institution.

### **PROCEEDINGS:**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving required Affidavit on Form "A", copy of CNIC and by condoning the delay.
3. This office issued letter to the Controller of Examination, Sindh Board of Technical Education, Karachi for report vide letter dated 13.12.2023. In response the Law Officer, Sindh Board of Technical Education, Karachi vide his letter dated 26.11.2024 enclosed original Mark Sheets bearing No.620 and 1037 dated 08.11.2024 with correct name.
4. The Agency's report was shared with the complainant on telephone. In response, he appeared on 28.11.2024 before the Investigation Officer, Shaheed Benazirabad. He was handed over original Marks Sheets with correct name. In response complainant filed written statement that on intervention of this Institution he has been issued



Marks Sheet mentioning correct spelling of his name. He expressed thanks to this Institution for redressal of grievance.

**FINDINGS:**

5. On the intervention of this Institution, the complainant has been issued original Marks Sheets with desired correction in his name by the Agency and his grievance stands redressed.

**DECISION:**

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed.

*Given under my hand and seal of office*



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz. PAS**  
Ombudsman Sindh  
Karachi, dated 06<sup>th</sup> January, 2025

