



## **DECISION**

**Complaint No.** : POS/3726/2024/87/KHS

**Name and address of the complainant** : Mr. Ahsan Abbas, Flat No. 35, 3rd Floor, Madina Square 2, Near Okhai Masjid, Kharadar, Karachi.

**Name of the Agency Complained against** : Sindh Solid Waste Management Board (SSWMB) / Karachi Water & Sewerage Board (KW&SB)

**Name & Designation of Investigating Officer** : Syed Maqsood Haider, Director, Regional Office (South)

**Vetted by** : Mr. Asad Ali Khan, Director General-I

**Subject** : COMPLAINT REGARDING BLOCKAGE OF SEWERAGE LINES AND NON-PERFORMANCE OF CLEANING WORK IN THE STREETS OF THE COMPLAINANT'S AREA

### **THE COMPLAINT**

Mr. Ahsan Abbas filed an online complaint on 26-08-2024, alleging a blockage of sewerage lines and neglect in carrying out cleaning work in the streets of his area. He sought the intervention of the Provincial Ombudsman Sindh in this matter.

### **PROCEEDINGS**

2. The online complaint was proposed to be conditionally admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), subject to the submission of the original signed complaint, a copy of the CNIC, and the mandatory affidavit on Form "A." Despite multiple notices dated 09-09-2024, 02-10-2024, and 24-10-2024 sent to his given address, as well as calls made to his available cell number, the complainant remained non-responsive.

### **DECISION**

3. In view of the above, since the complainant has failed to submit the mandatory documents and has not appeared to join the proceedings, I, in the exercise of the powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), hereby drop the proceedings on this complaint due to non-prosecution and consign it to record.

**Given under my hand and seal of this office.**



**Sd /-  
(Muhammad Sohail Rajput)**

Sitara-e-Imtiaz, PAS  
Ombudsman Sindh

30/1  
Karachi, dated January 2025