



## **DECISION**

**Complaint No.** : POS/8951/2023

**Name and address of the complainant** : Mr. Shabir Ali Mashori (Rtd) PST, R/o Mashori Muhallah, City Khairpur Nathan Shah, District, Dadu.

**Name of the Agency Complained against** : Education Department

**Name & Designation of Investigating Officer** : Mr. Imdad Ali Shah, Regional Director, Dadu

**Vetted by** : Mr. Rafiuzzaman Siddiqui,

**Subject** : **DELAY IN SUBMISSION OF PENSION PAPERS OF THE COMPLAINANT, WHO RETIRED FROM SERVICE ON 10.02.2023.**

### **COMPLAINT**

Primary School Teacher Mr. Shabir Ali Mashori, filed a complaint dated 06, November, 2023, stating that he retired from government service on 02, October 2023, after attaining the age of superannuation from Government Boys Primary School Shahnawaz Khokhar, Taluka Khairpur Nathan Shah. Since then, he is running from pillar to post to get his pensionary dues. The District Education Officer, Primary Dudu is delaying the submission of his pension papers to District Accounts Office Dadu. He approached the authorities concerned and agitated his case before them but without any positive outcome which compelled the complainant to seek our intervention in the matter.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form 'A' and other relevant documents and by condoning the delay.
3. The matter was taken up with authorities concerned vide letter dated 7, April 2024. In response, District Education Officer, Dadu vide his letter dated 12, November, 2024 informed that pension papers of the complainant have been submitted in the District Accounts Office Dadu. Furthermore, all the outstanding pensionary dues have also been paid to him. Complainant also confirmed that he has received all outstanding pensionary dues.

### **FINDINGS**

4. Perusal of the record revealed that complaint was based on facts and District Education Officer, Primary Dudu was deliberately delaying submission of pension papers of the complainant to District Accounts Office, Dadu, however, after the intervention of this Institution, the matter was resolved.

### **DECISION.**

5. In view of the above, and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

*Given under my hand and seal of office.*

**Sd /-**  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz : PAS  
Ombudsman, Sindh  
Karachi, dated: 30<sup>th</sup> January, 2025