



DECISION

Complaint No. : POS/1503/ROJ-49(JBD)/2023

Name and address of the complainant : Mr. Nisar Ahmed, Primary School Teacher, G.B.P.S. Wafadar Khan Sundrani, Taluka Thul District Jacobabad.

Name of the Agency Complained against : 1. School Education
2. Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director, Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN UNBLOCKING OF SALARY I.D. NO. 10498158 OF THE COMPLAINANT

Complaint:

Mr. Nisar Ahmed filed his complaint dated 5-2-2023, against the District Education Officer (Primary) Jacobabad and Accountant General of Sindh, Karachi regarding delay in unblocking of his salary I.D. No. 10498158 in compliance of letter dated 30-1-2023 from the Director School Education (Primary) Larkana. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10, of The Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was taken up with the concerned agencies for report. In response the District Education Officer (Primary) Jacobabad vide his office letter dated 27-3-2023 reported that the matter regarding unblocking of complainant's salary I.D. is pending in the Office of the Secretary, School Education & Literacy Department, Government of Sindh, and the I.D. will be unblocked by the Office of the Accountant General Sindh on receipt of Secretary's decision. The Accounts Officer (M&E Cell) of A.G. Sindh Office, Karachi vide his letter dated 4-4-2023 informed that SAP I.D. 10498158 has already been unblocked by his office on the request of SE&LD Karachi vide their letter bearing No. SO (G-II)/18-1298/SED/2023 dated 20-2-2023 in respect of Mr. Nisar Ahmed and the same has been intimated to the DAO concerned for further necessary action. The District Accounts Officer, Jacobabad vide his office letter dated 15-8-2024 reported that the complainant Mr. Nisar Ahmed, Primary School Teacher is already drawing his monthly salary as per SAP system.

3. The report of the Agency was communicated to the complainant, who appeared before the Investigating Officer on 18-9-2024 and submitted his statement that his grievance has been redressed by the agency and therefore he does not want any further proceedings on his complaint.

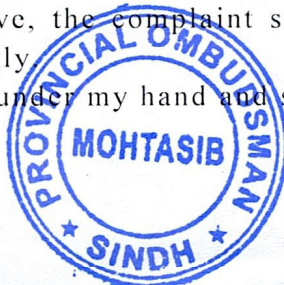
Findings:

4. On the intervention of this institution, the problem of the complainant has been resolved, which is also confirmed by him vide application dated 18-9-2024. Hence no further action is required.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 13th February, 2025