



## DECISION

Complaint No. : POS/8370/RL-350(LKA) 2023

Name and address of the complainant : Mr. Muneer Ahmed s/o Ghulam Rasool R/o behind Sapna Hotel, Dari mohalla, Larkana.

Name of the Agency Complained against : Medical Superintendent, Chandka Medical College Hospital (CMCH), Larkana.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST MEDICAL SUPERINTENDENT CMCH LARKANA ALLEGING CLOSURE OF CENTRAL LABORATORY OF THE HOSPITAL.**

### COMPLAINT

Mr. Muneer Ahmed filed a complaint dated 17.10.2023 wherein he stated that the central laboratory was providing medical lab tests free of cost to the patients but the Medical Superintendent CMCH Larkana has deliberately closed the central laboratory which has created burden on poor patients to get the tests from private laboratories. Aggrieved by that, he solicited intervention of this Institution.

### PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991(amended up to date), subject to submission of mandatory affidavit on Form "A", copy of CNIC and by condoning the delay.
3. This office issued a notice dated 10.11.2023 to the Medical Superintendent, CMCH Larkana for report, who in response informed vide letter dated 08.10.2024 that the central laboratory, CMCH Larkana is properly functional and provides the facility of essential tests timely / regularly.
4. The copy of agency's report was sent to the complainant for rejoinder vide letter dated 08.10.2024, followed by reminders but he did not respond.

### DECISION

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of on account of non-prosecution.

*Given under my hand and seal of the office*



Sd /-  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
Ombudsman, Sindh

Karachi, dated 7<sup>th</sup> August, 2025