



DECISION

Complaint No. : POS/2076/KE-109/2022

Name and address of the complainant : Mr. Saeed Ahmed,
R/o. House No. B-167, Sector 35/A,
Zaman Town, Korangi No.4, Karachi

Name of the Agency Complained against : Karachi Water & Sewerage Corporation (KW&SC),

Name & Designation of Investigating Officer : Mr. Muhammad Shoaib Ahmed Siddiqui,
Director, Regional Office, Korangi, Karachi

Vetted by : Mr. Ghulam Abid Shaikh,
Vetted by : Advisor-K
Subject :

ALLEGED NON-SUPPLY OF PIPED WATER BY KW&SC TO SECTOR 35/A, ZAMAN TOWN, KORANGI NO.4, KARACHI.

COMPLAINT

Mr. Saeed Ahmed, filed an online complaint on 13.04.2022 against KW&SC alleging inaction on his representations made regarding non-supply of piped water to Sector 35/A, Zaman Town, Korangi No. 4, Karachi.

PROCEEDINGS

2. The complaint after admission was referred to the agency for report / comments. In response, the Executive Engineer (Water), KW&SC, Landhi Town vide letter dated: 08.11.2022 reported that after required action at main 33" dia line, piped water supply to the complainant's area had become normal.
3. The complainant was advised to corroborate the report of the agency vide letters dated: 18.11.2022, 06.12.2023, 30.01.2024 and 04.03.2024 respectively but he did not respond.

FINDINGS

4. It appears that after the resolution of his problem, the complainant has lost interest in pursuing the case. Therefore, no further action is required by this Institution.

DECISION

5. In view of the above, the complaint stands disposed of as redressed.

Given under my hand and seal of office,



Sd /-
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated; 10th February, 2025