



## **DECISION**

Complaint No. : POS/233/KE/17/2024

Name and Address of the Complainant : Mr. Muzamil Barry & Others, R/o. Flat No. 265/C, 2<sup>nd</sup> Floor, B-4, Block-2, PECHS, Tariq Road, Karachi.

Name of the Agency Complained against : Sindh Building Control Authority (SBCA)

Name & Designation of Investigation Officer : Syed Farrukh Hahib  
Director, Regional Office, Karachi (East)

Subject :- **COMPLAINT AGAINST ALLEGED ILLEGAL CONSTRUCTION OF SHOP IN THE NAME AND STYLE OF M/S. ZOHRA'S AT AL-JANNAT MANSION (PLOT NO. 265-C, BLOCK-02, PECHS) CAUSING PROBLEMS TO THE RESIDENTS FOR WHICH A COMPLAINT WAS MADE TO SBCA WHO HAD SEALED THE SHOP BUT THE OWNER HAS OPENED THE SAME AGAIN.**

### **THE COMPLAINT**

Mr. Muzamil Barry and others, in their complaint dated 02.01.2024, stated that they are residents of Al-Jannat Mansion, 265/C, Block-2, PECHS, Tariq Road, Karachi. They explained that the shop located on the ground floor of Al-Jannat Mansion, under the name of M/s. Zohra's, has exceeded beyond its permitted limits. As a result, not only it is causing obstruction in the arcade but also posing difficulty in free movement of women, elderly, and children of Al-Jannat Mansion through the said area. The complainant stated that upon their earlier complain this shop was sealed by SBCA for such violation, however, the shop owner reopened it in violation of the law. The complainants requested that the shop owner be directed to restrict the shop's operations within its permissible designated area. They stated that upon failure of respective agency in taking any action, they therefore, solicited intervention of this office for resolution of their grievance.

### **PROCEEDINGS**

2. After admitting the complaint under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), after receiving mandatory Affidavit on Form "A" and other relevant documents, report was called from the Agency. In response the Director, Anti-Encroachment, TMC Channesar Karachi vide letter dated 24.10.2024 reported that TMC has issued a notice on 24.10.2024 to M/s. Zohra's directing them to clear the encroachment and illegal construction, within three days. He further stated that TMC is monitoring situation closely and if they failed to adhere to the notice, appropriate legal proceedings will be initiated.
3. Subsequently, the complainant furnish letter dated 28.10.2024 requesting therein to stop further proceedings on his complaint and the same may be closed. .

### **CONCLUSION**

4. In view of above, the complaint is disposed of as withdrawn.

*Given under my hand and seal of the office*



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh

Karachi, dated

13-02-2025