



DECISION

Complaint No. : POS/321/ROJ-321(JBD)/2024

Name and address of the complainant : Mst. Humera d/o late Muhammad Hayat Soomro
c/o Master Hardware Store, Saddar Bazar,
Jacobabad

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN PAYMENT OF ARREARS OF FAMILY PENSION TO THE COMPLAINANT IN RESPECT OF HER LATE FATHER

Complaint:

Mst. Humera filed her complaint dated 7.11.2024 against maladministration in the District Accounts Office, Jacobabad as payment of arrears of family pension in respect of her late father Muhammad Hayat Soomro is not being made to her. She therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the District Accounts Officer, Jacobabad who vide letter dated 27.2.2025 reported that the arrears of pension amounting to Rs.1,029,143/- have been paid to the complainant on 1.3.2025.
3. This report of the Agency was sent to the complainant for confirmation and on 13.3.2025 Mr. Muhammad Hashim brother of the complainant Mst. Humera appeared before the Investigating Officer and confirmed that the District Accounts Officer, Jacobabad has resolved his sister's grievance and therefore she does not want any further proceedings on her complaint.

Findings:

4. I have examined the proceedings of the case, which clearly indicate that the grievance of the complainant has been redressed, as confirmed by the complainant also.

Decision:

5. In view of the above, the complaint stands disposed of as redressed, and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 30th June, 2025