



DECISION

Complaint No. : POS/1033/ROJ-35(JBD)/2023

Name and address of the complainant : Mr. Muhammad Yousuf s/o Faqeer Muhammad, c/o Babloo Kiryana Near Syed Sher Shah Bukhari, Gharibabad, P.O. Taluka & District Jacobabad.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN PAYMENT OF DUES TOWARDS LPR AND COMMUTATION TO THE COMPLAINANT

Complaint:

Mr. Muhammad Yousuf Lashari filed his complaint dated 27.1.2023 against maladministration in the office of the District Accounts Office, District Jacobabad whereby payment of L.P.R and commutation dues to the complainant is being delayed despite lapse of more than five months. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the agency for comments. In response, the District Accounts Officer, Jacobabad vide his office letters dated 6.3.2024 and 15.4.2024 reported that payments on account of commutation amounting to Rs.900,605/- and encashment of LPR amounting to Rs.297,120/- and G.P. Fund amounting to Rs.365,611/- have been made to the complainant through SAP system. He enclosed copies of SAP payment reports of the same as evidence.

3. The report of the agency was communicated to the complainant. Mr. Muhammad Yousuf Lashari who appeared before the Investigating Officer and submitted in writing that the District Accounts Officer, Jacobabad has processed his case and cleared his service dues amounting to Rs.1,563,336/-.

Findings:

4. I have examined the proceedings of the case, which clearly indicate that the grievance of the complainant has been redressed, which is also confirmed by the complainant.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 7th February, 2025