



DECISION

Complaint No. : POS/571/2024/ SGR-24

Name and address of the complainant : Mr. Muhammad Irshad and others,
R/o Royal City, Sanghar.

Name of the Agency Complained against : Municipal Committee, Sanghar.

Name & Designation of Investigating Officer : Fazal Muhammad Shaikh,
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi,
Advisor-S.

Subject : **COMPLAINT REGARDING ALLEGED NON-SUPPLY OF WATER TO THE AREA OF THE COMPLAINANT.**

COMPLAINT:

Mr. Muhammad Irshad and others filed their joint complaint dated 17-01-2024 wherein they stated that drinking water is not being supplied to their colony Royal City since long time. In this regard, they approached the Municipal Committee, Sanghar several times and sent applications to the concerned authorities but to no avail. Aggrieved by that, they solicited intervention of this institution.

PROCEEDINGS:

2. The complaint was admitted u/s.10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), after submission of mandatory affidavit on form "A", copy of CNIC and condoning delay.

3. This office issued notice to Chief Municipal Officer, Municipal Committee, Sanghar for report vide letter dated 26.02.2024, who in response, informed vide his letter dated 25.07.2024 that grievance of complainants regarding non-supply of water to their colony, named Royal City, has been resolved.

4. Meanwhile, the main complainant named Muhammad Irshad also appeared before the Investigating Officer and filed written statement wherein he confirmed redressal of their grievance on the intervention of this institution, offered thanks to this institution and requested to close further proceedings on their complaint.

FINDINGS:

5. On the intervention of this institution, the agency has redressed the grievance of the complainants.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), I do hereby dispose of the complaint as redressed.

Given under my hand and seal of this office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz; PAS
Ombudsman Sindh,
Karachi, dated 7th March, 2025