



## DECISION

**Complaint No.** : POS/2986/ROJ-137(JBD)/2023

**Name and address of the complainant** : Mr. Raheem Bux s/o Abdul Hakeem, Near Police H/Q, Jat Mohalla, Jacobabad.

**Name of the Agency Complained against** : Finance Department

**Name & Designation of Investigating Officer** : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

**Vetted by** : Mir Hussain Ali Advisor-M

**Subject** : COMPLAINT REGARDING DELAY IN PAYMENT OF DUES TOWARDS LPR AND SALARY TO THE COMPLAINANT.

### Complaint:

Mr. Raheem Bux, retired Chowkidar filed his complaint dated 6.4.2023 against maladministration in the office of the District Accounts Officer, District Jacobabad due to which there has been delay in payment of his LPR dues and outstanding salary of 40 days. He therefore requested this Institution to intervene in the matter.

### Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the agency for comments. In response, the District Accounts Officer, Jacobabad vide his office letter dated 10.1.2024 reported that as per FIFO procedure, payment will be credited into the complainants bank account on his turn. And later vide his letter dated 15.4.2024, he confirmed that Rs.1,636,338/- have been credited into the complainant's account through SAP system, and he enclosed copies of such payment. This includes payments on account of commutation amounting to Rs.1,144,307/-; encashment of LPR amounting to Rs.367,272/-; and G.P. Fund amounting to Rs.124,759/-.

3. The report of the agency was communicated to the complainant, who appeared before the Investigating Officer on 29.4.2024 and submitted in writing that he has received his service dues and his grievance has been redressed. He also requested that further investigation on his complaint may be stopped.

### Findings:

5. I have examined the proceedings of the complaint, which clearly indicate that the grievance of the complainant has been redressed as he has received his service dues.

### Decision:

6. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
OMBUDSMAN SINDH  
Karachi, dated 13<sup>th</sup> February, 202