



## DECISION

Complaint No. : POS/4291/ROK-78/(Khp)/2022

Name and address of the complainant : Mr. Imtiaz Ali, R/o Village Saddar Ji Bhatyoon,  
S/o Allah Dino Mallah, Pir Jo Goth, Taluka Kingri,  
District Khairpur.

Name of the Agency Complained against : Population Welfare Department

Name & Designation of Investigating Officer : AHMED BAKHSH GHUMRO,  
Consultant / Incharge,  
Regional Office Khairpur

Vetted by : Mr. Muhammad Misbah Tunio, Advisor-J

Subject : COMPLAINT AGAINST DISTRICT POPULATION WELFARE OFFICER, KHAIRPUR FOR ALLEGED NON-CLEARANCE OF ELECTRICITY DUES OF COMPLAINANT'S RENTED PREMISES.

### COMPLAINT

Mr. Imtiaz Ali Mallah filed a complaint on 12-08-2022 stating therein that he rented out his house / building at Saddar Ji Bhatyoon, Taluka Kingri to District Population Welfare Department Khairpur for establishing Family Welfare Center. He further added that the possession of house was handed over to Population Welfare Department after clearing dues of electricity bill. He alleged that District Population Welfare Department only paid Rs. 24,000/- in the year 2018 and did not clear total electricity dues of Rs. 187,418/- before vacating his house in December 2021. He approached to District Population Welfare Officer for payment of said electricity bill but received no response. He, therefore, solicited intervention of this Institution.

### PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it, subject to submission of Affidavit on Form "A".

03. After completion of codal formalities, the matter was taken up with District Population Welfare Officer, Khairpur on 09-09-2022 for comments.

04. The matter was thereafter heard on 02-11-2022. Mr. Tarique Azam Larik, District Population Welfare Officer, Khairpur appeared but complainant remained absent. The District Population Welfare Officer, Khairpur submitted report stating therein that no electricity meter was installed at the house of the complainant but electricity was used without meter. He also submitted a copy of statement of Family Welfare Councilor Ms. Kalsoom Begum in support of his claim.

(Continued at Pg/2)



(2)

05. Agency's report was shared with complainant on 08-11-2022 for rejoinder. He replied on 24-11-2022 stating therein that Agency had submitted incorrect report and electricity meter was installed at the house which was rented out to Population Welfare Department. The electricity dues were cleared at the time of handing over possession of the house to the department and he had shifted to Pir Jo Goth in a hired house. He claimed that payment of Rs. 24,000/- against electricity bill by District Population Welfare Officer was clear evidence of his claim.

06. Further comments were, therefore, called on 02-12-2022 from District Population Welfare Officer, Khairpur. In response, he repeated his earlier report. In support of his contention, he produced a photocopy of electricity bill containing "NO METER" remarks on the same.

07. This report of Agency was shared with complainant on 06-01-2023 for rejoinder but he did not respond till to date, despite reminders.

### **DECISION**

08. Nothing is heard from complainant since 06-01-2023. Apparently, he seems to have lost the interest to pursue his complaint. I, therefore, in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), do hereby dispose of the complaint on account of non-prosecution.

"Given under my hand and seal of office"



Sd/-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz.PAS

Ombudsman, Sindh

Karachi, dated 20<sup>th</sup> December, 2024