



DECISION

Complaint No.	:	POS/ROM/175/2025/RM-230
Name and address of the complainant	:	Mr. Arzi Khan, R/o. Village Rahim Khoso, Deh-207, Taluka Samaro, District Umerkot.
Name of the Agency Complained against	:	Executive Engineer, Buildings Division Umerkot
Name & Designation of Investigating Officer	:	Mr. Zulfiqar Ali Junejo, T.I Consultant/Regional Director, Mirpurkhas.
Vetted by	:	Muhammad Naseer Jamali, Advisor-N
Subject	:	COMPLAINT AGAINST BUILDINGS DIVISION UMERKOT ALLEGING FAILURE TO COMPLETE THE CONSTRUCTION OF WATER TANK AT ASABHO GRAVEYARD, TALUKA SAMARO

Complaint

Mr. Arzi Khan filed a complaint dated 30.04.2025 wherein he stated that the construction of water tank at Asabho graveyard was awarded to a contractor who abandoned the work without completion since last 03 years. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.

3. This office issued a notice dated 16.06.2025 to the Executive Engineer, Buildings Division Umerkot for report. The case was heard on 01.08.2025, attended by the Assistant Engineer, Building Sub-Division Samaro who submitted report that the water tank has been constructed with the cost, amounting to Rs.630,000/- and completed in 2023. However, some defects were found during his visit and the contractor has rectified the same. The Investigation Officer Mirpurkhas also visited site on 06.08.2025 in presence of the complainant. It was found that the construction work was satisfactory. He enclosed the photographs of site as an evidence. The complainant also filed a written statement showing satisfaction on completion of work.

Findings

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 29 August, 2025