



DECISION

Complaint No. : POS/164/ROJ-164(JBD)/2024

Name and address of the complainant : Mr. Masood-ur-Rehman s/o late Ghulam Sarwar, r/o Gulsher Mohalla, Kandhkot, District Kashmore.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN PAYMENT OF COMMUTATION IN RESPECT OF THE COMPLAINANT'S FATHER.

Complaint:

Mr. Masood-ur-Rehman filed his complaint dated 23.7.2024, against the District Accounts Officer, Kashmore regarding delay in payment of dues pertaining to commutation in respect of his deceased father Ghulam Sarwar, who had served as Chowkidar in Government Girls Primary School in Kandhkot. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agency for report. In response, the District Accounts Officer Kashmore vide office letter dated 18.9.2024 reported that the dues pertaining to commutation amounting to Rs.658,004/- have already been paid on 22.9.2022.

3. The report dated 18.9.2024 of the agency was sent to the complainant on his address for confirmation, vide this office letter dated 26.9.2024 followed by a reminder dated 20.11.2024 but there was no response, nor did he respond to phone calls. The complainant had also not submitted the Affidavit on Form-'A'.

Findings:

4. The report of the Agency clearly shows that since the grievance of the complainant has been redressed, he is not interested in pursuing the matter further.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 18th March, 2025