



## **DECISION**

Complaint No. : POS/379/HYD/2025

Name and address of the complainant : Professor Rasheed Ahmed Mahar (Rtd),  
R/o C-48, G.N.D Colony, Qasimabad,  
Hyderabad.

Name of the Agency Complained against : District Accounts Officer, Hyderabad

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,  
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER  
HYDERABAD ALLEGING INORDINATE DELAY IN  
PAYMENT OF LEAVE ENCASHMENT ON RETIREMENT  
TO THE COMPLAINANT

### **Complaint**

Professor Rasheed Ahmed Mahar filed a complaint dated 28.05.2025 wherein he stated that he retired from service on 30.07.2024 as Principal I.T. College Guru Nagar, Hyderabad. He has received the payment of G.P. Fund and commutation but leave encashment of 365 days has not been paid to him despite his visits at District Accounts Office Hyderabad. Aggrieved by that, he solicited intervention of this Institution.

### **Proceedings**

2. The case was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory documents and by condoning the delay.
3. This office issued a notice dated 29.05.2025 to the District Account Officer, Hyderabad for report, who in response informed vide letter dated 11.07.2025 that the leave encashment, amounting to Rs.2,281,250/- has been paid to the complainant on 14.05.2025. He enclosed the copy of SAP generated slip as an evidence.
4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 28.07.2025, but no response was received. This office contacted the complainant on his cell phone on 19.08.2025, attended by his cousin, Parvez Baloch who informed that the complainant is suffering from paralysis and he cannot attend the call but his grievance has been redressed.

### **Findings**

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### **Decision**

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz, PAS**  
**Ombudsman Sindh**

Karachi dated 17<sup>th</sup> October, 2025