



DECISION

Complaint No. : POS/1916/ROK-60/(Khp)/2024

Name and address of the complainant : Mr. Mir Ahmed, S/o Liaquat Ali,
R/o Village Muhammad Boota,
P.O Karoondi, Taluka Faiz Ganj,
District Khairpur.

Name of the Agency Complained against : Revenue / SRSO

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge,
Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **COMPLAINT AGAINST REFUSAL OF GRANT OF
COMPENSATION FOR COMPLAINANT'S HOUSE WHICH
COLLAPSED DURING RAINS IN 2022.**

COMPLAINT

Mr. Mir Ahmed filed complaint on 08-04-2024 that his house collapsed during heavy rains in 2022 and all households items were destroyed. Now he was living in a rented house with his family. He alleged that Survey Team surveyed other houses of the village but did not visit premises of his damaged house. He, therefore, solicited intervention of this institution.

PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to submission of Affidavit on Form "A".

03. After completion of codal formalities, the matter was taken up with District Manager, Sindh Rural Support Organization (SRSO), Khairpur on 29-05-2024 for comments. In response, the D.M, SRSO Khairpur reported on 05-06-2024 that survey was conducted by a joint team of Pakistan Army and Govt of Sindh Agencies which did not carry out survey of the complainant's house. He further reported that SRSO was unable to take any action as the complainant's name did not appear in the survey list provided by Sindh People's Housing Foundation (SPHF). SRSO was only responsible for conducting the survey of those houses, whose details were provided by Sindh Government in order to initiate the process of granting compensation.

04. Agency's report was shared with complainant on 10-06-2024 for rejoinder but he did not respond till to date, despite reminders.

(Continued at P/2)

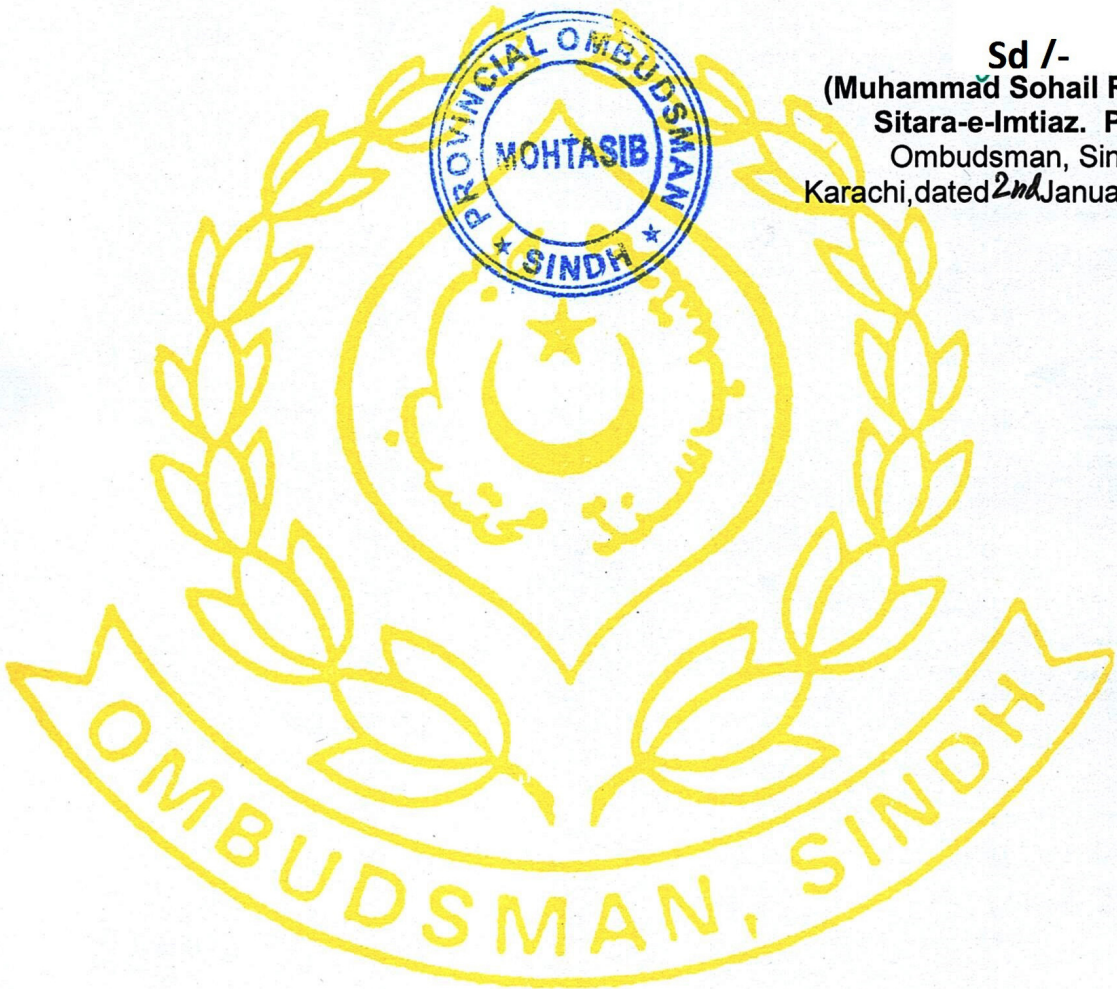
FINDINGS

05. From the above discussion, it appears that complainant has lost the interest to pursue his complaint. Therefore, it may be closed due to non-prosecution.

DECISION

06. The complaint is, therefore, disposed of and consigned to record due to non-prosecution.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 2nd January, 2025