



## DECISION

Complaint No. : POS/ROK-91/(Khp)/2024

Name and address of the complainant : Mr. Muhammad Abdul Samad Khuhro  
R/o House NO. 1345, Lohar Mohalla,  
Near Gulab Shah Masjid Gambat, District Khairpur

Name of the Agency Complained against : D.A.O Khairpur

Name & Designation of Investigating Officer : AHMED BAKHSH GHUMRO,  
Consultant/Incharge, Regional Office Khairpur

Vetted by : Mr. Ghulam Sarwar, Advisor-J

Subject : DELAY IN OPENING OF COMPLAINANT'S SALARY I.D BY D.A.O KHAIRPUR.

### COMPLAINT

Mr. Muhammad Abdul Samad complained during Khuli Katcheri at District Accounts Office Khairpur on 22-05-2024 that he was appointed as Junior Clerk against deceased quota in the year 2020. Since then his salary was not released for want of creating salary I.D by D.A.O Khairpur. He, therefore, solicited intervention of this Institution.

### PROCEEDINGS

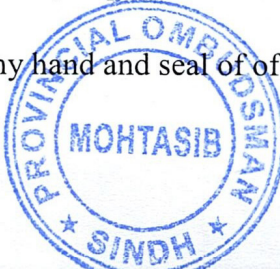
02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it subject to submission of original signed complaint address to Honorable Provincial Ombudsman (Mohtasib), Sindh, copies of relevant documents, copy of CNIC and an Affidavit on Form "A".

03. Accordingly, the complainant was advised to submit the original signed complaint addressed to Honorable Provincial Ombudsman (Mohtasib), Sindh, copies of relevant documents, copy of CNIC and mandatory Affidavit on Form "A". But he did not respond despite issuance of reminders till 28-08-2024. So Investigating Officer contacted him through D.E.O (ES&HS) Office Khairpur when he informed that his grievance has been redressed by the D.A.O Khairpur. Subsequently, he submitted confirmation to this effect in writing through courier service and, while expressing gratitude to this Institution, requested to close the matter.

### DECISION

04. The complaint is, therefore, disposed of as redressed and consigned to record.

"Given under my hand and seal of office"



Sd /-  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh  
Karachi, dated 24<sup>th</sup> March, 2025