



DECISION

Complaint No. : POS/ROM/87/2025/RM-150

Name and address of the complainant : Mst. Ghulam Fatima wd/o. Mushtaq Daudpota,
R/o. Memon Mohalla Nasarpur
District Tando Allahyar.

Name of the Agency Complained against : Assistant Commissioner, Tando Allahyar

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST MUKHTIARKAR TANDO ALLAHYAR ALLEGING FAILURE TO REMOVE THE "MORTGAGE NOTE" ON PROPERTY OF THE COMPLAINANT

Complaint

Mst. Ghulam Fatima filed a complaint dated 31.01.2025 wherein she stated that her late husband, Mushtaq Ahmed had mortgaged property bearing CS No.331-332 Tando Allahyar as a surety, amounting to Rs.2,00,000/- in the Court of Sessions Judge, Hyderabad in the year-2000. The case was finally disposed of during the year, 2002 but the Mukhtiarkar (Revenue) Tando Allahyar did not remove the "mortgage note" in the record of rights. Aggrieved by that, she solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 05.03.2025 to the Assistant Commissioner, Tando Allahyar and Mukhtiarkar (Rev) Tando Allahyar for report who informed vide letter dated 06.05.2025 that mortgage note of CS No.331-332 has been removed. He enclosed the copies of extract form property card of CS No.331 dated 05.05.2025 and CS No.332 dated 15.04.2025 as an evidence.
4. The complainant appeared before Investigation Officer Mirpurkhas on 13.05.2025 and the copies of extract cards were delivered to her when she filed a written statement regarding redressal of her grievance.

Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 3rd June, 2025