



DECISION

Complaint No. : POS/1169/RL-41(LKA)2023

Name and address of the complainant : Mr. Muhammad Ramzan Sario & others R/o Village Balhareji, Taluka Dokri, District Larkana

Name of the Agency Complained against : Executive Engineer, Public Health Engineering Division (PHED) Larkana

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, \ Advisor-N.

Subject : **COMPLAINT AGAINST PUBLIC HEALTH ENGINEERING DIVISION ALLEGING FAILURE TO MAINTAIN THE SEWERAGE DRAIN OF VILLAGE BALHAREJI, TALUKA DOKRI.**

COMPLAINT:

Mr. Muhammad Ramzan Sario, a former Councilor of Taluka Dokri filed a complaint dated 07.02.2023 wherein he stated that the sewerage drains of village Balhareji are not being desilted / cleaned on regular basis. He approached the Executive Engineer, PHE Division Larkana for cleaning the sewerage drains of the village but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving of mandatory Affidavit on Form "A" and by condoning the delay.
3. This office issued notice dated 13.04.2023 to the Executive Engineer, Public Health Engineering Division, Larkana for report, followed by reminders. The Executive Engineer, PHE Division Larkana informed vide letter dated 21.11.2024 that the sewerage problem of village Balharji has been resolved.
4. The copy of agency's report was sent to the complainant for rejoinder vide letter dated: 22.11.2024 but he did not respond.

FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the province of Sindh Act 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 3rd March-2025