



DECISION

Complaint No. : POS/ROM/102/2025/RM-170

Name and address of the complainant : Press Clipping,
Obtained from Daily Kawish Newspaper dated 06-03-2025.

Name of the Agency Complained against : i. Health Department.
ii. Sindh Health Care Commission.

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT REGARDING DEATH OF A POOR LADY PATIENT DUE TO NEGLIGENCE BY AN UNAUTHORIZED QUACK MR. SAROOP CHAND AT UMERKOT**

Complaint

A Newspaper clipping appeared in daily **Kkawish** dated 06.03.2025 regarding death of a poor lady in a private clinic due to administration of a wrong injection and negligence of an unauthorized quack, Mr. Saroop Chand at Umerkot.

Proceedings

2. The cognizance of complaint was taken under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date). The notice dated 11.03.2025 was issued to the Chief Executive Officer, Sindh Health Care Commission Karachi and District Health Officer, Umerkot for report.

3. The District Health Officer Umerkot immediately constituted a 03 members, Enquiry Committee vide order dated 18.03.2025. The committee submitted report after examination of (i) Mr. Ramo (father of late Mst. Nimoni) (ii) Mr. Saroop Chand quack and after site visit. As per findings of the enquiry committee, Mr. Saroop Chand is running his clinic illegally as he is not a qualified doctor, nor registered with PMDC. It was recommended that a legal action may be taken against him as per law through Sindh Health Care Commission.

4. The Assistant Director (Law), Sindh Health Care Commission Karachi informed vide letter dated 13.05.2025 that the Director Anti-Quackery DHQ Mirpurkhas has sealed the clinic of Saroop on 05.05.2025.

Findings

5. The Enquiry Committee established that a private clinic was in operation by an unauthorized quack at Umerkot which resulted in death of a poor lady.

(2)

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), I, hereby direct the Secretary, Health Department and Chairman, Sindh Health Care Commission for taking appropriate legal action against ~~the~~ Mr. Saroop Chand as per law under intimation to this office within 45 days. A comprehensive strategy to control quackery shall also be worked out and implemented at the earliest.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated **2nd** June, 2025

