



## DECISION

Complaint No. : POS/8810/ROK-240/(Khp)/2023

Name and address of the complainant : Mr. Waseem, S/o Pir Bux Channa,  
R/o Mohalla Channa,  
Khairpur.

Name of the Agency Complained against : U.C Jillani Khairpur

Name & Designation of Investigating Officer : AHMED BAKHSH GHUMRO,  
Consultant/Incharge, Regional Office Khairpur

Vetted by : Mr. Ghulam Sarwar, Advisor-J

Subject : **COMPLAINT AGAINST SECRETARY, UC JILLANI WHO ALLEGEDLY DEMANDED RS. 1000/- TO ISSUE THE BIRTH CERTIFICATE OF SON OF THE COMPLAINANT.**

### COMPLAINT

Mr. Waseem Channa filed a complaint on 01-11-2023 alleging that on 26-10-2023, he approached Secretary, U.C Jillani for registration of birth of his two children. He alleged that said Secretary demanded Rs.1000/-. So complainant asked for receipt but, instead, the Secretary returned the Form. He, therefore, solicited intervention of this Institution.

### PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it, subject to submission of copy of CNIC and Affidavit on Form "A".
03. After completion of codal formalities, the matter was taken up with Deputy Director, Local Government Khairpur, on 30-11-2023 for comments / report. In response, Additional Director, Local Government, Khairpur, reported on 14-03-2024 that Focal Person (defunct) U.C Jillani did not demand Rs.1000/- from the complainant for issuance of birth certificates. The Additional Director further reported that complainant had not approached the Secretary for this matter in his office.
04. Said report was shared with complainant on 20-03-2024 for rejoinder, if any but he did not respond till to date despite reminders.

### DECISION

05. Apparently, the complainant seems to have lost the interest to pursue his complaint. I, therefore, in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), do hereby dispose of the complaint on account of non-prosecution.

"Given under my hand and seal of office"



Sd /-  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh  
Karachi, dated 7<sup>th</sup> May, 2025