



DECISION

Complaint No. : POS/4238/2024/SGR-157

Name and address of the complainant : Mr. Muhib Quershi S/o Nadeem Ahmed,
R/o Mohammad Pura Shahdadpur, District Sanghar.

Name of the Agency Complained against : Police Department.

Name & Designation of Investigating Officer : Ghulam Shabir Memon,
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi
Advisor-S

Subject : COMPLAINT REGARDING ALLEGED DELAY IN RECOVERY OF STOLEN MOTOR CYCLE AND NON-REGISTRATION OF F.I.R REGARDING SNTACHING OF MOBILE PHONE FROM BROTHER OF THE COMPLIANANT ON 02.10.2024.

THE COMPLAINT:

Mr. Muhib Qureshi filed a written complaint dated 13th September, 2024 against the Police Department, expressing grave concerns over the alleged delay in the recovery of his stolen motorcycle and the failure to register an FIR regarding the snatching of a mobile phone from his brother on 2nd October 2024. Despite his repeated attempts to seek redressal, no action was taken by the authorities. Feeling aggrieved by the inaction, he sought the intervention of this Institution for appropriate remedial measures.

PROCEEDINGS:

2. The complaint was admitted under *Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date)*.
3. A notice was issued to the Senior Superintendent of Police, Sanghar, directing him to submit a comprehensive report in response to this office's letter dated 31.12.2024. In compliance, the Senior Superintendent of Police, Sanghar, submitted a report dated 25.02.2025, stating that the complainant's motorcycle had been recovered by Shahdadpur Police. He further noted that the complainant has expressed no intention to pursue any further inquiry and has formally requested for closure of the complaint.
4. During the proceedings, the complainant, through an email dated 24.02.2025, informed that his motorcycle had been recovered by the Shahdadpur Police. He further stated that he does not want to pursue the matter and formally requested the closure of his case. The complainant also expressed his gratitude to this institution for the prompt resolution of his issue.

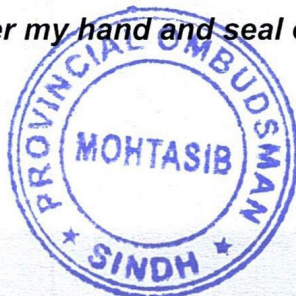
FINDINGS:

5. On the intervention of this Institution, the agency has redressed the grievance of the complainant.

DECISION:

6. In view of the above, the complaint stand as redressed.

Given under my hand and seal of the office.



Sd /-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz; PAS
Ombudsman Sindh
Karachi, dated 3rd June, 2025