



DECISION

Complaint No. : POS/7006/RL-101(LKA)2022

Name and address of the complainant : Mr. Malik Dino Mirjat R/o House No.119-A Mirjat Street, Mohallah Gharibabad, Kamber Ali Khan, District Kamber-Shahdadkot.

Name of the Agency Complained against : Secretary, Sindh Local Government Board, Karachi.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani,
Director, Regional Office Larkana.

Vetted by : Mr. Muhammad Naseer Jamali,
Advisor-N

Subject : **COMPLAINT AGAINST SINDH LOCAL GOVERNMENT BOARD KARACHI ALLEGING FAILURE TO PAY FAMILY PENSION TO THE MOTHER OF THE COMPLAINANT ON REGULAR BASIS.**

COMPLAINT

Mr. Malik Dino Mirjat filed an online complaint dated 14.11.2022 wherein he stated that his late father, Wali Dino Mirjat was a pensioner of Sindh Local Government Board. After his death, the family pension has been transferred in favour of her mother, Mst. Kalsoom Khatoon but the same is not being paid every month on regular basis. This has created hardship to the family. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991(amended up to date) after receiving Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued a notice vide letter dated 24.11.2022 to the Director, Sindh Local Government Board Karachi for report, who in response informed vide letter dated 09.12.2022 that family pension of Mst. Kulsoom wd/o Wali Dino Mirjat is transferred in her Bank Account No.5995-2 maintained at NBP, Kamber Ali Khan Branch (0017) and enclosed the bank statement upto November 2022 as an evidence. The payment of family pension was temporarily stopped due to non-submission of required documents i.e No-Marriage Certificate and Life Certificate. After submission of required certificates, the family pension is being transferred in her bank account on regular basis.
4. The agency's report was sent to the complainant for rejoinder vide letter dated 02.01.2023 who acknowledged the receipt of family pension of her mother. He requested that the agency should be advised to ensure the payment of family pension on regular basis.

FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

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DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 37th June, 2025

