



## **DECISION**

**Complaint No.** : POS/CH/1235/2022/Hyd-110/RM-29

**Name and address of the complainant** : Mr. Muhammad Khan and others,  
R/o. Village Haji Muhammad Umar Kakepoto,  
Sultanabad, District Tando Allahyar.

**Name of the Agency Complained against** : District Education Officer (Primary) Tando Allahyar

**Name & Designation of Investigating Officer** : Mr. Zulfiqar Ali Junejo, T.I  
Consultant/Regional Director, Mirpurkhas.

**Vetted by** : **Muhammad Naseer Jamali, Advisor-N**

**Subject** : COMPLAINT AGAINST SCHOOL EDUCATION  
DEPARTMENT ALLEGING INORDINATE DELAY IN  
CARRYING ON REPAIR WORK AND POSTING OF  
TEACHERS AT GOVERNMENT BOYS PRIMARY SCHOOL,  
UMAR KAKEPOTO, TALUKA TANDO ALLAHYAR.

### **Complaint**

M/s. Muhammad Khan and others filed a joint complaint dated 01.03.-2022 wherein they stated that Government Boys Primary School at Village Umar Kakepoto has been working since 1952 and 70 students are enrolled there. The agency has posted only one teacher who cannot teach properly to such a large number of students. The school building also requires necessary repairs. They approached the concerned authorities for posting of additional teachers and repair of school building but no to avail. Aggrieved by that, they solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 24.03.2022 to the District Education Officer (Primary) and Executive Engineer, Education Works Division, Tando Allahyar for report, followed by reminders. The District Education Officer (Primary) Tando Allahyar informed vide letter dated 10.12.2024 that two primary schools including this school have been merged with Government Boys High School, Sultan Abad (campus) and 04 teachers have been posted there as per sanctioned strength. The Executive Engineer, Educations Works Division, Tando Allahyar informed vide letter dated 12.02.2025 that school building has been rehabilitated under ADP No.277, 2022-2023 and building has been handed over to the Head Master of the school. He enclosed the handing over certificate dated 11.02.2025 and photographs of the school as an evidence.
4. The agency's reports were sent to the complainants for rejoinder vide letter dated 17.02.2025, followed by hearing notice but they did not respond. The main complainant was contacted on his cell No.0345-6139623 on 05.03.2025 but he did not respond.

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**Findings**

5. On the intervention of this Institution, grievance of the complainants has been redressed by the agency.

**Decision**

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
*Sitara-e-Imtiaz, PAS*  
**Ombudsman Sindh**

Karachi, dated 24<sup>th</sup> March, 2025

