



DECISION

Complaint No. : POS/KR-28/2025

Name and address of the complainant : Mr. Muhammad Jilani,
R/o. House No. G-449, Ghous Pak Road,
Korangi No. 4, Karachi

Name of the Agency Complained against : Police Department

Name & Designation of Investigating Officer : Mr. Muhammad Shoaib Ahmed Siddiqui,
Advisor-in-Charge, R.O Korangi

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : ALLEGED INACTION OF SHO P.S. ZAMAN TOWN ON REPRESENTATIONS MADE AGAINST MR. SUBHAN, PRETENDING TO BE A POLICE OFFICIAL WHO HAD ENCROACHED THE STREET BY INSTALLING A PAN CABIN AND SHOP IN FRONT OF THE COMPLAINANT'S HOUSE.

COMPLAINT

Mr. Muhammad Jilani, submitted a complaint on 07.02.2025, alleging inaction by the Station House Officer (SHO), Police Station Zaman Town, on representations he made against Mr. Subhan, who was pretending to be a police official. The complainant stated that the individual had encroached upon a public street by installing a pan cabin and a shop directly in front of his house, causing significant inconvenience to both his family and other passers-by.

PROCEEDINGS

2. The complaint was referred to the SHO P.S. Zaman Town for a report. In response, the SHO vide a letter dated: 06.03.2025, reported that, based on the enquiry conducted by SIP Younus Jutt, both parties were summoned to the Police Station. They submitted statements indicating that the matter had been amicably resolved between them and the complainant explicitly stated that he does not want to pursue the matter further.
3. The complainant vide letter dated: 19.03.2025, confirmed that Mr. Subhan had removed the Pan cabin from the front of his residence and that he had no further complaint in the matter.

FINDINGS

4. The available record indicates that the complainant's initial grievance—concerning the encroachment and the alleged inaction of local police—was effectively addressed. Following the intervention of this office, the matter was promptly taken up by the concerned police authorities. The parties were called in for a hearing, resulting in a mutual understanding and voluntary resolution of the issue.

ECISION

5. In view of the above, the complaint is disposed of as amicably settled.
6. This also disposes of an identical complaint bearing No. POS/548/2025/KR-14 filed by the same complainant.

Given under my hand and seal of office.



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 3rd June, 2025