



DECISION

Complaint No. : POS/8570/2023/101/KHS

Name and address of the complainant : Mr. Azam-ul-Hassan, House No. D-42-A, Block-3, Clifton, Karachi.

Name of the Agency Complained against : Revenue Department (Sub-Registrar Gadap Town)

Name & Designation of Investigating Officer : Syed Maqsood Haider, Director, Regional Office (South)

Vetted by : Mr. Akhtar Hussain Bugti, Director General-II

Subject : DELAY IN RETURN OF REGISTERED SALE DEED BY THE OFFICE OF SUB-REGISTRAR GADAP TOWN, KARACHI

THE COMPLAINT

Mr. Azam ul Hassan filed a complaint on 24-10-2023 alleging that despite lapse of over five months and completing all formalities in respect of a residential plot measuring 400 square yards, he has not received the Sale Deed, though it was executed on 12-06-2023, at the Sub-Registrar's Office in Gadap Town vide receipt No.065. He has, therefore, solicited intervention of the Provincial Ombudsman Sindh, for redressal of his grievance.

PROCEEDINGS

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date) by condoning the delay and after receipt of mandatory affidavit on Form "A", was taken up with the Agency. In response, the Sub-Registrar, Gadap Town, Karachi, vide letter dated 30-01-2024 has reported that the Sale Deed executed by the complainant was sent to the Digital Scanning Unit, Board of Revenue Sindh and the documents have been received on 22-12-2023.

3. The complainant vide his rejoinder dated 01-11-2024, confirmed that he has received Sale Deed on 22-12-2023 and requested to close the case.

DECISION

4. In view of the fact that the complainant's grievance has been fully redressed, the complaint therefore stands disposed of and consigned to record.

Given under my hand and seal of office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh
Karachi, dated 7th March, 2025