

DECISION

Complaint No. : POS/1337/2023/NWS-37.

Name and address of the complainant : Mr. Sajid Ali (s/o Sher Muhammad Tunio) & Others,
R/o. Sachal Sarmat Colony, U.C. 01, Taluka Nawabshah,
District Shaheed Benazirabad.

Name of the Agency Complained against : Municipal Corporation Nawabshah

Name & Designation of Investigating Officer : Khan Muhammad Zardari,
Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).
Advisor-F.

Subject : **ALLEGED INACTION ON THE COMPLAINTS
REGARDING NON-CLEANING OF DRAINS AND
FAILURE TO LIFT GARBAGE.**

THE COMPLAINT:

Mr. Sajid Ali & Others filed a joint complaint dated 07.02.2023 wherein it has been stated that they have frequently approached the Municipal Commissioner, Municipal Committee Nawabshah to clear the chocked sewerage lines causing accumulation of sewerage water on the streets, thereby causing inconvenience to the residents, but of no avail. Therefore, they solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under section 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving of copy of CNIC, Affidavit on Form 'A', and by condoning the delay.
3. This office issued notice to the Municipal Commissioner, Municipal Corporation, Nawabshah, District Shaheed Benazirabad vide letter dated 14.12.2023 for report, followed by multiple reminders. In response, he informed vide letter dated 11.10.2024 that the garbage from the street of the complainants have been removed and same now stands cleaned.
4. A copy of Agency's report was sent to the complainant for filing rejoinder vide letter dated 25.10.2024 followed by reminders. He was also contacted on

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telephone to convey the contents of the Agency's report but no response was received from him.

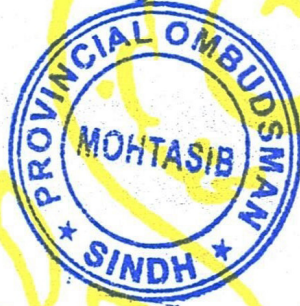
FINDINGS:

5. Its clear that the complainants have lost interest to pursue the case. However, their grievance have reportedly been resolved by the Agency due to intervention of this Institution.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed.

Given under my hand and seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 10th January, 2025

