



## DECISION

POS/372/2024/KC

Complaint No. :

Name and address  
of the complainant :

Mr. Muhammad Shahid Ahmed,  
R/o. House No. R-467, Sector 15-B, Buffer Zone, North  
Nazimabad, Karachi.

Name of the Agency  
complained against :

Accountant General (A.G.) Sindh

Name & Designation of  
Investigating Officer :

Mr. Iqbal Nafees Khan  
Regional Director, Karachi Central.

Subject :-

**CORRECTION OF COMPLAINANT'S DESIGNATION TO  
PRIMARY SCHOOL TEACHER (PST) INSTEAD OF NAIB  
QASID AND PAYMENT OF SALARIES ACCORDING TO  
PST SCALE**

### COMPLAINT

Mr. Muhammad Shahid Ahmed filed a complaint on 12.01.2024, stating that he was initially appointed as *Naib Qasid* in the Education Department through an order dated 19.10.1993. Subsequently, after fulfilling the requisite formalities, he was re-appointed as a Primary School Teacher (PST, BPS-09) vide order dated 29.08.1996. However, despite repeated requests, the Office of the Accountant General (AG), Sindh, Karachi did not update his designation to PST on the pay slip and other official records. He, therefore, sought intervention for necessary correction and disbursement of salary in accordance with the post of Primary School Teacher (PST).

### PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended in 2020), after condonation of delay. Upon submission of the Affidavit on Form "A" by the complainant, the matter was referred to the Agency for comments.
3. In response, the Accounts Officer (EDU-II) and Deputy Accountant General, Office of the AG Sindh, Karachi, through letters dated 23.07.2024 and 18.12.2024, stated that the complainant's case for change of designation was never submitted by the concerned department. They noted that while the complainant claims to have been re-appointed as PST on 29.08.1996, it is surprising that the request for correction is being made after a lapse of approximately 28 years.
4. They further observed that the long delay raises doubts and requires proper justification. Accordingly, they requested that the complainant and his department be directed to provide necessary documents, including:



- i. Appointment Order as PST under APT Rules, 1974.
- ii. NOC from the Department.
- iii. Explanation for the delayed submission of the case.

5. The Agency's letter was forwarded to the complainant for a rejoinder, followed by a reminder. In response, he submitted a letter dated 08.07.2025 stating that due to illness, he wished to withdraw his complaint. He requested that the matter be closed.
6. In view of the complainant's withdrawal, further proceedings in the matter are abated.

**DECISION:**

7. The case stands disposed of as withdrawn by the complainant.

***Given under my hand and seal of this office.***

