



DECISION

Complaint No. : POS/4607/GTK-52/2022

Name and address of the complainant : Mr. Sanjay Kumar S/o. Parshotam Lal, SPA,
C/o. Tahfuz Pesticides Shop, Mitha Khan Mahar Market,
Reti Road Daharki, Taluka Daharki, District Ghotki

Name of the Agency Complained against : Revenue Department,
District Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **ALLEGED REFUSAL TO ISSUE SALE
CERTIFICATE OF THE COMPLAINANT'S TWO
SHOP BY MUKHTIARKAR UBAURO, DISTRICT
GHOTKI.**

COMPLAINT

Mr. Sanjay Kumar, filed a complaint dated: 24.08.2022 against Mukhtiarkar (Revenue) Ubauro and alleged refusal to issue sale certificate of two shops owned by his maternal uncle Ajeet Kumar S/o. Bishawal. In this regard, he had approached the Mukhtiarkar (Revenue) Ubauro, but it was of no avail. Aggrieved by that, he solicited the intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date). After receiving the mandatory Affidavit on Form-A, other relevant documents and by condoning the delay. The Investigating Officer called report from the agency.
3. In response, the Mukhtiarkar (Revenue) Taluka Ubauro vide his letter dated: 25.02.2025 informed that the grievance of the complainant regarding non-issuance of sale certificate has been redressed and sale certificate bearing book No.8702 Page No.AB870141 has been issued in the name of Mr. Ajeet Kumar S/o Bishomal (the owner).
4. The report of the agency alongwith sale certificate was delivered to the complainant for filing of rejoinder. In response, he vide his letter dated: 25.02.2025 confirmed the report of agency and requested to close his case.

FINDINGS

5. With the intervention of this Institution, the grievance of the complainant has been resolved as confirmed by him vide his letter dated: 25.02.2025. Hence, no further action is required by this Institution.

DECISION

6. In view of above, the complaint is disposed of as redressed.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated; 18th March, 2025