



## **DECISION**

**Complaint No.** : POS/02/20225/KM/KW

**Name and address of the complainant** : Miss Ayman R/o House No. A-10, Baloch Mohalla, Pak Colony, District Keamari, Karachi.

**Name of the Agency Complained against** : Director Admissions, University of Karachi.

**Name & Designation of Investigating Officer** : Mr. Aftab Ahmad Khatri,  
Director, Regional Office, Keamari /West

**Vetted by** : Mr. Muhammad Naseer Jamali,  
Advisor-N

**Subject** :

**COMPLAINT AGAINST UNIVERSITY OF KARACHI  
ALLEGING DISCRIMINATION IN THE ADMISSION FOR BBA  
PROGRAM.**

### **COMPLAINT**

Miss Ayman filed a complaint dated 06.01.2025 wherein she stated that she had applied for admission in BBA program at University of Karachi. She had passed the entry test with good result but she was not considered for admission in BBA program due to discrimination of the agency. Aggrieved by that, she solicited intervention of this Institution.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory affidavit on form-A and other relevant documents.
3. This office issued a notice to the Director Admissions, University of Karachi for report vide letter dated 07.01.2025 who in response informed vide letter dated 21.01.2025 that the complainant secured a combined score of 68% on the basis of academic record and entry test. The last candidate selected for admission in BBA program had the score of 72.45%. As a result, she was selected for admission in Public Administration keeping in view her 2<sup>nd</sup> choice. The complainant alleged discrimination in the admission of BBA program vide her rejoinder dated 20.02.2025.
4. Subsequently, the complainant sent a letter dated 27.02.2025 wherein she informed that the University of Karachi has approved her admission in the BBA program (Evening Shift) and her grievance has been redressed.

### **FINDINGS**

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### **DECISION**

6. In view of the above, and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act 1991 (amended upto date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



**Sd /-**  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh

Karachi, dated; **20<sup>th</sup>** March, 2025