



## **DECISION**

**Complaint No.** : POS/3731/2022/HYD/263

**Name and address of the complainant** : Mr. Zeeshan Chand & others  
R/o Village Jiandal Kot, Taluka & District  
Matiari.

**Name of the Agency Complained against** : i. Executive Engineer, Public Health Engineering Division Matiari.  
ii. Additional Director, Local Govt. Matiari.

**Name & Designation of Investigating Officer** : Abdul Wahab Memon, Consultant / Director,  
Regional Office, Hyderabad.

**Vetted by** : **Muhammad Naseer Jamali, Advisor-N**

**Subject** : COMPLAINT AGAINST THE AGENCIES ALLEGING  
FAILURE TO CONSTRUCT SURFACE DRAINS AND  
LAYING CC BLOCKS AT VILLAGE JAINDAL KOT,  
DISTRICT MATIARI

### **Complaint**

Mr. Zeeshan Chand & others filed a complaint dated 16.06.2022 wherein they stated that their village is not provided with basic facilities like surface drains, sewerage lines and paver blocks on the streets. They approached the Deputy Commissioner Matiari and other agencies to provide basic facilities to their village but to no avail. Aggrieved by that, they solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 17.08.2022 to the Executive Engineer, Public Health Engineering Division, Matiari for report, who in response informed vide letter dated 25.07.2024 that there is no scheme for execution of surface drains and CC blocks approved for the village Jiandal Kot. The local municipal or union council is responsible for desilting and cleaning the streets of the village.
4. The matter was taken up with Chief Municipal Officer, Municipal Committee Matiari for report vide letter dated 27.08.2024. In response, the Additional Director, Local Government Matiari informed vide letter dated 05.11.2024 that the Union Council No.22 is performing the cleaning work of the mohalla of the complainant. The complainant informed this office vide letter dated 19.11.2024 that his grievance has been redressed and offered thanks to this Institution.

### **Findings**

5. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

### **Decision**

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

**Given under my hand and seal of the office**



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
*Sitara-e-Imtiaz, PAS*  
**Ombudsman Sindh**

**Karachi, dated 27<sup>th</sup> January, 2025**