



## DECISION

Complaint No. :  
Name and address of the complainant : POS/RL-331(LKA)2024  
Mst. Imtiaz Parveen Rtd: Vaccinator D.H.O Office, Larkana.  
Name of the Agency Complained against : District Accounts Officer (DAO) Larkana  
Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani,  
Director, Regional Office, Larkana  
Vetted by : Mr. Muhammad Naseer Jamali,  
Advisor-N.  
Subject : COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER LARKANA ALLEGING INORDINATE DELAY IN PAYMENT OF ARREARS OF PENSION TO THE COMPLAINANT.

### COMPLAINT

Mst. Imtiaz Parveen a retired vaccinator of D.H.O Office Larkana filed a complaint dated 11.10.2024 wherein she alleged inordinate delay in payment of arrears of pension to her. Aggrieved by that, she solicited intervention of this Institution.

### PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), subject to submission of mandatory affidavit on Form "A" and by condoning the delay.

3. This office issued notice dated 31.10.2024 to the District Accounts Officer Larkana for report, who in response informed vide letter dated: 01.01.2025 that the arrears of pension amounting to Rs. 903,278/- (Nine lacs three thousands two hundred seventy eight) have already been paid to the complainant in June-2024. He enclosed the copy of pension Roll Slip of June-2024 as an evidence.

4. The agency's report was sent to the complainant for rejoinder vide letter dated: 06.01.2025, followed by reminders but she did not respond.

### FINDINGS

5. The grievance of the complainant has been redressed by the agency.

### DECISION

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the Province of Sindh Act 1991 (amended up to date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh

Karachi, dated 13th February- 2025