



DECISION

Complaint No. : POS/230/ROJ-230(JBD)/2025

Name and address of the complainant : Miss. Safia d/o Gul Muhammad Talani, c/o Degree College Jacobabad

Name of the Agency Complained against : Shah Abdul Latif University Khairpur

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT AGAINST CONTROLLER OF EXAMINATIONS, SHAH ABDUL LATIF UNIVERSITY KHAIRPUR FOR WRONGLY DECLARING COMPLAINANT AS ABSENT / FAIL IN PRACTICAL OF B.SC. PART-II.

Complaint:

Miss Safia filed her complaint dated 7.3.2025 against the Controller of Examinations, Shah Abdul Latif University Khairpur, for wrongly declaring her as absent and failed in the practical examination of B.Sc. Part-II though she had appeared in the same on seat No.075-07-0195. Hence she prayed for intervention in the present matter by this Institution.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act 1991, was referred to the Agency for comments. In response, the Controller of Examinations, Shah Abdul Latif University Khairpur submitted the correct Marks Certificate of B.Sc (Pass) Part-II Examination of Miss Safia Talani, in which she had appeared on Seat No. 075-07-0195 in the Annual Examination 2019.

3. Accordingly the complainant was asked to collect her original marks certificate which was collected on 30.6.2025 by her brother Mr. Shehriyar Talani who also submitted in writing that since the grievance has been redressed, further proceedings on the complaint may be stopped.

Findings:

4. In view of the above facts it is clear that the grievance of the complainant has been redressed, due to intervention of this Institution.

Decision

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"

Sd/-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 25th August, 2025

