

## **DECISION**

Complaint No.

POS/8295/ROJ-11(JBD)/2023

Name and address of the complainant

Mr. Abdul Aziz s/o Abdul Rauf, r/o Haji Ali Nawaz Khan Panhwar, Taluka and District

Jacobabad.

Name of the Agency Complained against

Public Health Engineering Department

Name & Designation of

Mr. Zahid Hussain Buriro

Director Regional Office Jacobabad

Investigating Officer :

Mir Hussain Ali Advisor-M

Subject

COMPLAINT AGAINST PUBLIC HEALTH ENGINEERING DEPARTMENT (PHED), JACOBABAD FOR NOT PAYING ELEVEN MONTHS SALARY TO THE COMPLAINANT.

Complaint:

Vetted by

Mr. Abdul Aziz filed his complaint dated 22-12-2022, stating that he is an employee of Public Health Engineering Department, Jacobabad and that his salary has not been paid since eleven months. He therefore requested this Institution to intervene in the matter.

## Proceedings:

- The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the Agency for comments. In response, the Executive Engineer (O&M), Public Health Engineering Division, Jacobabad vide his office letter dated 3.3.2023 informed that the work of operation and maintenance of RO / UF Plants has been awarded to M/s Din Muhammad Enterprises, who are responsible to pay salaries to the employees of RO/UF Plants from payment made to them by his Office.
- The report from the agency was provided to the complainant for rejoinder, who submitted in writing that he has received his salary for four months but salary for five more months has not been paid to him. This reply was provided to the Agency for comments. In response, the Executive Engineer (O & M) Public Health Engineering Division, Jacobabad vide his office letter dated 22.5.2024 informed that the salary has been paid to the employees of RO/UF Plants upto March 2024, and remaining salary for the period May 2024 to June 2024 will be paid on receipt of funds.
- 4. The report of the agency was sent to the complainant on his address, vide this office letter dated 13.6.2024, followed by a reminder dated 27.06.2024, but no response was received from the complainant till the last date of hearing i.e. 29.7.2024. He was also contacted on his mobile phone but there was no response.

## Findings:

5. The fact that the complainant is not responding to letters from this Institution indicates that he is comfortable with the assurance given by the concerned agency that outstanding salary will be paid on receipt of funds.

## Decision:

7. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"

