



DECISION

Complaint No. : POS/5515/ROK-163/(Khp)/2023

Name and address of the complainant : Mr. Abdul Hafeez, S/o Abdul Kareem Shaikh,
R/o Shaikh Mohalla, Hingorja,
Taluka Sobhodero, District Khairpur.

Name of the Agency Complained against : District Accounts Office Khairpur.

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT WHO RETIRED FROM SERVICE ON 31-12-2022.**

COMPLAINT

Mr. Abdul Hafeez Shaikh filed a complaint on 20-07-2023 stating that he served as a PST in the Education Department and retired on 31-12-2022. He alleged that the District Accounts Office, Khairpur, had not paid his LPR and Gratuity, despite the lapse of seven months. He, therefore, requested the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in its filing, subject to the submission of copies of relevant documents and an Affidavit on Form "A".

03. The matter was taken up with the District Accounts Officer, Khairpur, on 21-08-2023 for comments. In response, the District Accounts Officer, Khairpur, reported on 29-08-2023 that the complainant had been drawing a monthly pension since March 2023, and the amount of the commuted portion would be paid in accordance with the policy of the Finance Department, as introduced through letter No. FD(TR)1(290)/2022, dated 20-12-2022 (FIFO Method).

04. The agency's report was shared with the complainant on 15-09-2023 for rejoinder. However, the complainant did not respond to date, despite reminders. The provided cell number (0304-0812645) also did not respond.

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FINDINGS

05. From the above, it appears that the complainant has lost interest in pursuing his complaint. He has not even completed the required codal formalities.

DECISION

06. In light of the foregoing, the complaint is hereby disposed of due to non-prosecution and consigned to record.

07. The complaint No. POS/5456/ROK-169/(Khp)/2023, filed regarding the same matter by the complainant, is also disposed of on the same grounds.

Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 11/2 February, 2025

