



DECISION

Complaint No. : POS/573/HYD/2024

Name and address of the complainant : Mr. Sikandar Ali Bhatti
General Secretary Municipal Employees Union
Municipal Committee, Tando Muhammad Khan.

Name of the Agency Complained against : Chief Municipal Officer, Municipal Committee,
Tando Muhammad Khan

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST MUNICIPAL COMMITTEE
ALLEGING DEDUCTION OF SALARIES DUE TO BIOMETRIC
ATTENDANCE SYSTEM**

Complaint

Mr. Sikandar Ali Bhatti filed a complaint dated 26.08.2024 wherein he stated that the Municipal Committee, Tando Muhammad Khan has implemented biometric system for attendance of municipal employees. He apprehended the deduction of salaries by discrimination due to lack of fair and merit system. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 24.09.2024 to the Chief Municipal Officer, Municipal Committee, Tando Muhammad Khan and Additional Director, Local Government Department, Tando Muhammad Khan for report. In reply, the CMO Municipal Committee, Tando Muhammad Khan informed vide letter dated 11.10.2024 that biometric system has been introduced to ensure punctuality of employees and their attendance on regular basis. The biometric system has improved the efficiency and punctuality of the staff.
4. The complainant appeared before the Investigating Officer, Regional Office, Hyderabad on 28.10.2024 and filed a written statement that he is satisfied on the report of the agency. He requested to close further proceedings on his complaint.

Findings

5. On the intervention of this Institution, the grievance of complainant has been redressed by the Agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 7th February, 2025