



DECISION

Complaint No. : POS/73/2025

Name and address of the complainant : Mr. Sher Khan Chandio, R/o Village Muhib Ali Chandio, Taluka Dadu, District, Dadu.

Name of the Agency Complained against : Health Department.

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah, Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui, Advisor-B

Subject : **COMPLAINT AGAINST DISTRICT HEALTH OFFICER DADU WHO HAS CLOSED GOVERNMENT DISPENSARY FUNCTIONING AT HIS VILLAGE MUHIB ALI CHANDIO.**

COMPLAINT

Mr. Sher Khan Chandio, filed this complaint dated 22 April, 2025, against the Health Department, wherein he stated that a government dispensary was operational in his village Muhib Ali Chandio. It's been closed since long causing difficulties for the residents of the area. The complainant approached the authorities concerned for opening up the dispensary again but all his requests went in vain. Being aggrieved, he sought intervention of Ombudsman Sindh in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents.
3. The matter was taken up with the Agency vide this office's letter dated. 08 May, 2025. In response, District Health Officer Dadu vide his letter dated 20 May 2025 informed that a single room experimental dispensary without SNE was established for local community at village Khalsa Chandia / Muhib Ali Chandio Union Council Mondar Taluka Dadu. Subsequently upon the directives of the Minister Health & Population Welfare Department Government of Sindh, the Director General Health Services Sindh Hyderabad issued orders dated 15.05.2024 that all the experimental dispensaries established are to be closed with immediate effect to save the wastage of resources.
4. In the meanwhile, complainant appeared before the Regional Director, Dadu on 20 May, 2025 and submitted written statements wherein he stated that on the intervention of Ombudsman Institution, he got correct information about reasons for closure of dispensary. The complainant has expressed satisfaction with the report of the agency and has requested for closure of the case.

FINDINGS

5. Complainant could not establish any maladministration against the agency.

DECISION.

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto-date), the complaint is disposed of and consigned to record, as redressed.

Given under my hand and seal of office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated: 6th August, 2025