

DECISION

Complaint No.

:

POS/ROM/129/2025/RM-187

Name and address

of the complainant

Mr. Muhammad Uzair,

House No.07, Block No.D-71 Satellite Town,

Mirpurkhas.

Name of the Agency Complained against

Complained against

Assistant Commissioner, Shujabad, District Mirpurkhas

Name & Designation of

Investigating Officer

Mr. Zulfiqar Ali Junejo, T.I

Consultant/Regional Director, Mirpurkhas.

Vetted by

Muhammad Naseer Jamali, Advisor-N

Subject

COMPLAINT AGAINST MUKHTIARKAR REVENUE TALUKA SHUJABAD ALLEGING INORDINATE DELAY IN ISSUANCE OF SALE CERTIFICATE TO THE

COMPLAINANT

Complaint

Mr. Muhammad Uzair filed a complaint dated 27.03.2025 wherein he stated that he is owner of agricultural land, admeasuring 10-17 acres in Deh-Jhulori, Taluka Shujabad. He approached the Mukhtiarkar (Rev), Taluka Shujabad for issuance of sale certificate vide application dated 17.03.2025 but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

- 2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
- 3. This office issued a notice dated 03.04.2025 to the Assistant Commissioner and Mukhtiarkar (Rev) Taluka Shujabad for report. The Assistant Commissioner Shujabad informed vide letter dated 06.05.2025 that the sale certificate will be issued to the complainant within 7 to 10 days. Later-on, the Mukhtiarkar (Rev), Taluka Shujabad informed on phone that the sale certificate has been issued to the complainant.
- 4. The complainant appeared before Investigating Officer Mirpurkhas on 16.05.2025 and filed a written statement that the sale certificate has been issued to him and his grievance has been redressed.

Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office

