



DECISION

Complaint No. : POS/4534/ROJ-105(JBD)/2022

Name and address of the complainant : Mr. Muhammad Shareef Brohi, Govt. Contractor, M/s Super Star Construction Company, r/o 1st Family Lane, Near Airport Road, Jacobabad.

Name of the Agency Complained against : Works & Services Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Regional Director, Regional Office, Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT AGAINST EXECUTIVE ENGINEER BUILDING DIVISION JACOBABAD REGARDING DELAY IN PAYMENT OF DUES TOWARDS WORK DONE BY THE COMPLAINANT IN THE YEAR 2011.

Complaint:

Mr. Muhammad Shareef Brohi filed his complaint dated 11.8.2022, against the Executive Engineer Buildings Division, Jacobabad regarding delay in payment of outstanding dues of Rs.321,525/- towards work done by him in the year 2011. He therefore prayed for intervention in the matter by this Institution.

Proceedings:

2. The complaint admitted u/s 10 of The Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, after completion of formalities was referred to the Agency for comments. In response, the Executive Engineer, Building Division, Jacobabad vide his letter dated 14.10.2022 reported that the work approved at a cost of Rs.498,000/- was awarded to M/s Super Star Construction Co. on the condition that the work will be completed within two years. The contractor abandoned the work after receiving a payment Rs.176, 475/- through the first R.A. bill. Despite regular reminders the complainant's response was poor, and meanwhile the work was completed in 2014-15. He further reported that the payment as per actual work done at site has been made to the complainant and there is no pending liability.

3. Copy of the Agency's report was sent to the complainant vide this officer letter dated 17.10.2022. On 27.10.2022 in his rejoinder, the complainant disagreed with the comments filed by the agency and repeated his earlier stance. The Executive Engineer, Buildings Division Jacobabad, further stated in his letter dated 18.10.2023 that the work done at site has been verified thoroughly from the record, and it is clear that the complainant's claim about liabilities is genuine. Accordingly, the outstanding dues have been paid to him. On 2.11.2023 the complainant appeared before the Investigating Officer and filed his application in which he admitted that his grievance has been redressed and requested that the case may be closed.

Findings:

4. On the intervention of this Institution, the grievance of the complainant has been resolved. Hence no further action is required.

Decision:

5. In view of the above,, the complaint stands disposed of as redressed and consigned to record room.

GIVEN UNDER MY HAND AND SEAL OF OFFICE



(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH

Karachi, dated 10th January, 2025