



DECISION

Complaint No.	:	POS/ROM/257/2025/RM-301
Name and address of the complainant	:	Mr. Sikandar Ali, R/o. Gulshan e Hyder Colony-I, Mirpurkhas.
Name of the Agency Complained against	:	Senior Superintendent of Police, Tando Allahyar
Name & Designation of Investigating Officer	:	Mr. Zulfiqar Ali Junejo, T.I Consultant/Regional Director, Mirpurkhas.
Vetted by	:	Muhammad Naseer Jamali, Advisor-N
Subject	:	COMPLAINT AGAINST S.H.O. POLICE STATION CHAMBAR ALLEGING NON-REGISTRATION OF F.I.R ON THE APPLICATION OF THE COMPLAINANT

Complaint

Mr. Sikandar Ali filed a complaint dated 02.07.2025 wherein he stated that he had purchased a car from Rashid Ali but the said car was returned back due to incomplete documents but he failed to return back his amount. He approached at Police Station Chambar for taking legal action against the respondent Rashid Ali but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 04.07.2025 to the Senior Superintendent of Police, Tando Allahyar for report. The Deputy Superintendent of Police (Complaint Redressal Cell) Tando Allahyar informed vide letter dated 29.07.2025 that dispute over monetary transaction has been settled between the parties amicably. The complainant vide his rejoinder dated 05.08.2025 admitted the redressal of his grievance and thanked us for intervention.

Findings

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office

Sd/-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated **28** August, 2025

