



## DECISION

Complaint No.	:	POS/5781/ROK-85/(Khp)/2022
Name and address of the complainant	:	Mr. Ghulam Rasool, C/o Aziz Book Depot, Shaikh Mohalla Gambat, District Khairpur.
Name of the Agency Complained against	:	Prisons Department / A.G Sindh
Name & Designation of Investigating Officer	:	<b>AHMED BAKHSH GHUMRO,</b> Consultant/Incharge, Regional Office, Khairpur
Vetted by	:	<b>Dr. Syed Sharaf Ali Shah, Advisor-J</b>
Subject	:	<b><u>COMPLAINT REGARDING NON-PAYMENT OF SALARIES.</u></b>

### COMPLAINT

Mr. Ghulam Rasool Shaikh filed a complaint on 29.09.2022 stating that he was recruited as a Prison Constable in 2013 following the completion of codal formalities. He received salary for a few months only, after which it was discontinued on the grounds that a salary ID had not been created in his name. He, therefore, sought the intervention of this Institution.

### PROCEEDINGS

**02.** The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it, subject to submission of an Affidavit on Form "A" and copy of CNIC.

**03.** The matter was taken up with the Senior Superintendent, Central Prison & Correctional Facility, and the District Accounts Officer (DAO), Khairpur, on 20.10.2022 for their comments. The complainant was advised to complete the codal formalities. The Senior Superintendent, Central Prison & Correctional Facility, Khairpur, reported on 01.11.2022 that the complainant's FO-I Form and other requisite documents had been submitted to the DAO Khairpur on 26.04.2022 for creation of his salary ID. The DAO, in turn, forwarded the case to the Accountant General (AG), Sindh on 18.07.2022.

**04.** The DAO Khairpur reported on 01-11-2022 that the complainant's case had been submitted to the AG Sindh for creation of a salary ID.

**05.** Accordingly, the AG Sindh was moved on 18.11.2022 to expedite the matter. The Deputy Accountant General, M&E Cell, responded on 16.02.2023 stating that the matter had been referred to the Secretary, Home Department, Government of Sindh, for clarification.

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06. Subsequently, the matter was taken up with the Additional Chief Secretary, Home Department. On 12.09.2025, the Section Officer (Admn), Home Department, reported that the Inspector General of Prisons, Sindh, had submitted a list of 625 newly recruited staff to the AG Sindh and relevant District Accounts Offices for payment of salaries. The complainant's name appeared at Sr. No. 467 in the list, and his cost center was District Prison, Jacobabad. The complainant was transferred from District Prison, Jacobabad to Central Prison, Khairpur, where he drew salary for the months of January and February 2013. He was subsequently transferred on 11.08.2013 to Central Prison, Sukkur, where he remained absent from duty for approximately 2555 days (around 7 years). The Senior Superintendent, Central Prison, Sukkur, decided on 04.03.2022 complainant's absence period as leave without pay and allowed him to resume duty. The complainant was reposted to Central Prison, Khairpur, on 05.03.2022. A letter for creation of his salary ID was issued on 12.11.2022 by the Senior Superintendent, Central Prison, Khairpur, but the matter remained unresolved. Thereafter, the complainant remained absent from duty again from 18.12.2022 to 13.05.2024. Consequently, he was dismissed from service by the Senior Superintendent, Central Prison, Khairpur, on 13.05.2024. Mr. Ghulam Rasool Shaikh is, therefore, no longer an employee of the Sindh Prisons and Correctional Service.

#### FINDINGS

07. In view of the fact that the complainant has been dismissed from service, his claim for release of salary is devoid of merit. The complaint is, therefore, liable to be rejected.

#### DECISION

08. In light of the above findings, the complaint is **rejected** and **disposed of accordingly**. The case is hereby consigned to record.

"Given under my hand and seal of office"

Sd/-  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh  
Karachi, dated 7<sup>th</sup> October, 2025

