



DECISION

Complaint No. : POS/423/ROJ-423(JBD)/2024

Name and address of the complainant: : Mr. Arif Hussain s/o Zawar Hussain & Others, r/o near Disposal Water Pump, Janoo Bela, Jacobabad.

Name of the Agency Complained against : Local Government Department.

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : DRAINS IN THE COMPLAINANT'S RESIDENTIAL LOCALITY NOT BEING COVERED WITH SLABS

Complaint:

Mr. Arif Hussain and others filed their complaint dated 26.12.2024 against the Chief Municipal Officer, Municipal Committee Jacobabad and Program Manager, Municipal Services Delivery Program, Planning & Development Department, Jacobabad as the disposal drainage system in the complainant's residential locality has not been covered with slabs thus causing danger to the children of the area. They therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the Agency for report. In response, the Chief Municipal Officer, Municipal Committee Jacobabad vide letter dated 13.1.2025 reported that the drainage system in Jacobabad is currently being executed by the Municipal Services Delivery Program (MSDP) through the Planning and Development Department, who are responsible for laying of slabs on the drains. On being referred to, the District Manager, Municipal Services Delivery Program, Planning & Development Department Jacobabad vide letter dated 30.1.2025 intimated that the construction of tertiary drains was being carried out through the funding of USAID, which has been temporarily suspended. This has consequently delayed the placement of slabs on the tertiary drains.

3. The report of the agency dated 30.1.2025 was sent to the complainant on his address for rejoinder vide this office letter dated 4.2.2025 followed by reminder dated 27.2.2025, but there was no response nor did he respond to phone calls.

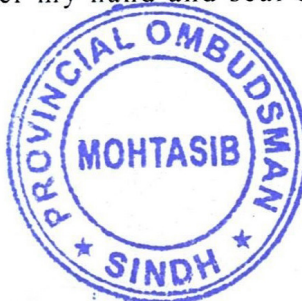
Findings:

4. Despite the fact that the complainant is not responding to correspondence from this Institution, the issue complained about is important being a public nuisance which may lead to loss of human life, and it is essential that it is attended urgently so that the placement of slabs on the tertiary drains is accomplished.

Decision:

5. In view of the above discussion, I, therefore, in exercise of power vested in me under Section 11 of Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, hereby direct the Chairman, Planning & Development, Government of Sindh, to identify some alternate source of funding and complete the drainage system on priority basis.

"Given under my hand and seal of office"



Sd /-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 30th June, 2025