



DECISION

Complaint No. : POS/6538/2021/HYD/2022/07

Name and address of the complainant : Mr. Umair Ali
R/o Gulshan-e-Iqbal, Near Mariam Garden Kotri District Jamshoro.

Name of the Agency Complained against : i. Chief Municipal Officer, Municipal Committee, District Jamshoro.
ii. Executive Engineer, Public Health Engineering Division, Jamshoro.

Name & Designation of Investigating Officer :

Vetted by : Abdul Wahab Memon, Consultant / Regional Director, Regional Office, Hyderabad.

Subject : Muhammad Naseer Jamali, Advisor-N

COMPLAINT AGAINST FAILURE OF AGENCIES TO MAINTAIN SEWERAGE SYSTEM OF GULSHAN-E-IQBAL COLONY, KOTRI

Complaint

Mr. Umair Ali filed an online complaint dated 14.11.2021 wherein he alleged overflow of sewerage in Gulshan-e-Iqbal Colony, Kotri due to non-maintenance of the sewerage system by the concerned agencies. He has claimed that he sent complaints to the Municipal Committee and Public Health Engineering Division, Jamshoro but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 02.02.2022 to the Executive Engineer, Public Health Engineering Division, (Dev & O&M) Jamshoro for report, who in response informed vide letter dated 04.12.2023 that the sewerage system of Kotri Town is very old and he has forwarded a PC-I for "Rehabilitation of water supply and sewerage system for Kotri Town" to the higher authorities. Moreover, the Municipal Committee is responsible for maintenance of sewerage system.
4. This office issued notice dated 25.03.2024 to the Chief Municipal Officer, Municipal Committee, Kotri for report and the case was heard on various dates, attended by the complainant and representatives of the agencies. The responsibility of operation and maintenance of water supply and sewerage system has been transferred to the Municipal Committee vide notification dated 04.11.2022 issued by Government of Sindh.

5 The investigation of the case established maladministration against the Municipal Committee Kotri for failure to perform municipal services and non-maintenance of sewerage system of Kotri Town.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), I, hereby direct the Additional Chief Secretary, Local Government Department, Karachi to ensure the operation and maintenance of Kotri Municipal area efficiently in the public interest. He shall supervise the work of Municipal Committee, Kotri and get the PC-I submitted to rehabilitation of the subject scheme approved as per policy of the Government of Sindh.

Given under my hand and seal of the office

- Sd \-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 27th November, 2024

