



DECISION

Complaint No. : POS/2554/2025/NWS-66.

Name and address of the complainant : Mr. Ahsan Ali s/o Allah Bakhsh Rajpar,
R/o Near Rehmania Masjid, Azim Colony, Nawabshah,
District Shaheed Benazirabad.

Name of the Agency Complained against : District Accounts Officer.

Name & Designation of Investigating Officer : Khan Muhammad Zardari,
Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).
Advisor-F.

Subject : **COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER (DAO), SHAHEED BENAZIRABAD (SBA) REGARDING NON-PAYMENT OF SALARIES TO NEWLY APPOINTED JUNIOR ELEMENTARY SCHOOL TEACHERs (JESTs) INCLUDING THE COMPLAINANT.**

THE COMPLAINT:

Mr. Ahsan Ali filed an online complaint dated 21.04.2025 wherein he stated that he was appointed as Junior Elementary School Teacher (JEST) on 20.06.2024 in School Education & Literacy Department, Shaheed Benazirabad but his monthly salary has not yet been paid to him. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving copy of CNIC, Affidavit on Form "A", other relevant documents and by condoning the delay.
3. This office issued notice to the District Accounts Officer, Shaheed Benazirabad vide letter dated 19.05.2025 for report. In response, he informed vide letter dated 27.05.2025 that SAP ID: 11017624 has been allotted to Mr. Ahsan Ali, Junior Elementary School Teacher (JEST) BPS-14 and payment of salary to him has started in the month of May 2025.
4. The Agency's report was forwarded to the complainant for filing rejoinder, who in response appeared and filed a written statement of the date and expressed his thanks to this Institution for restoration of his grievance.

FINDINGS:

5. On the intervention of this Institution, the grievance of the complainant has been redressed by the Agency.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed.

Given under my hand and seal of office



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated 02nd October, 2025

