



DECISION

Complaint No. : POS/693/SKK-11/2023

Name and address of the complainant : M/s. Rahim Bux Sarwari and Shafquat Ali,
Operators Shah Maqsood Scheme-II, Loungi Bhatti,
UC-38, Rohri, District Sukkur.

Name of the Agency Complained against : Chief Municipal Officer,
Municipal Committee, Rohri

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Dhoon,
Director, Regional Officer, Sukkur

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **COMPLAINT REGARDING FAILURE TO GRANT OF ANNUAL INCREMENTS FOR LAST THREE YEARS TO THE COMPLAINANTS.**

COMPLAINT

M/s. Rahim Bux Sarwari and Shafquat Ali Bhatti, filed a joint complaint on 25.01.2023 regarding failure to grant of annual increments to them since last three years by the Municipal Committee, Rohri. They, therefore, solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents. The matter was taken up with the Chief Municipal Officer, Municipal Committee, Rohri vide this office letter dated: 15.02.2023. In response, he vide his report dated: 03.03.2023 stated that due to financial constraints the annual increments to the complainants are not being paid but as soon as the additional funds are received from the Provincial Government, the annual increments in their salaries will be allowed.
3. A copy of said report was sent to the complainants for their rejoinder vide this office letter dated: 07.03.2023. In response, they vide their rejoinder dated: 13.03.2023 shown their dissatisfaction on the report of agency and requested for early payment of their increased salaries.
4. In order to resolve the issue, the Investigating Officer fixed the matter to hear both the parties on 16.10.2023 where the Chief Municipal Officer, Municipal Committee, Rohri submitted his report showing the payment of increased salary to Mr. Rahim Bux (Rs.35,355/-) and Mr. Shafquat Ali Bhatti (Rs.29566/-). He also enclosed the pay slips of the complainants.

5. Later-on, the complainants vide their letter dated: 18.10.2023 also confirmed the receipt of increased salaries and requested for early payment of arrears of three years. This issue was then taken up with the Chief Municipal Officer, Municipal Committee, Rohri.
6. Later-on, the complainants vide their another letter dated: 02.12.2024 confirmed the receipt of their outstanding arrears of their salaries and requested to close the case as their grievance has been resolved.

FINDINGS

7. Due to intervention of this Institution, the complainants have been paid revised salaries alongwith their outstanding dues as confirmed by them.

DECISION

8. In view of the above, the complaint stands fully redressed and disposed of accordingly.

Given under my hand and seal of office



Sd /-
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated; 13th January, 2025