



DECISION

Complaint No. : POS/6327/2022/F-98

Name and address of the complainant : Engr. Imran Faqeer Muhammad, Office 13th Floor, NICL Building, Abbasi Shaheed Road, Off. Shahrah-e-Faisal, Opp. to Gora Qabrستان, Karachi.

Name of the Agency Complained against : Revenue Department

Name & Designation of Investigating Officer : Syed Ali Mumtaz Zaidi, (PAS), Advisor-F

Vetted by : --

Subject : **ALLEGED INORDINATE DELAY IN THE ISSUANCE OF DUPLICATE TRANSFER DEED IN RESPECT OF 10 ACRES LAND SITUATED IN KDA SCHEME-33, SECTOR 5/A, GULZAR-E-HIJRI AND ALLOTTED TO NESPAK EMPLOYEES COOPERATIVE SOCIETY.**

THE COMPLAINT:

Engr. Imran Faqeer Muhammad in his online complaint dated 13.10.2022 stated that he is a member of NESPAK Employees Cooperative Housing Society. The Society was allotted a 10 acres land situated in KDA Scheme-33, Sector 51-A, Gulzar-e-Hijri, Karachi. In 2007 their office building was burnt, resulting in the loss of several important documents including the Transfer Deed of land. They have contacted Board of Revenue multiple times to issue them the Duplicate Transfer Deed of land so they can get their legal rights on the land but the department failed to respond. He therefore, solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of original signed complaint along-with copies of relevant documents, copy of CNIC and Affidavit on Form-A which the complainant subsequently submitted.
3. Hearings were fixed by issuing notices to Complainant and the Land Utilization Department.
4. On 27.06.2024, Section Officer-VII/Focal Person of Land Utilization Department attended the hearing. The Section Officer stated that he would be issuing letters to concerned authorities who allotted the land to the NESPAK Society. He, however, pointed out that similar issue was also taken up by the Regional Office of Ombudsman Karachi East on the complaint of Mr. Khursheed Jamal in the year 2008/09. He produced copies of available necessary documents from his record.

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However, the record does not show final disposition of the case. The copy of report dated 26.11.2008 issued by Mukhtiarkar Scheme-33, as available on record, revealed that the land in question was allotted to NESPAK but at present a Goth exists on the location.

5. The complainant was addressed a letter dated 15.05.2025 advising him to inform current status of his grievance, but he did not respond. Attempts were also made to contact him through his cell phone number 0333-3162190, but he is avoiding the calls.

FINDINGS:

6. From the above, it is clear that the complainant is not interested to pursue his complaint as he did not respond to the letter nor did he followed up on his complaint.

DECISION:

7. I, in exercise of the powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), hereby dispose of the complaint on non-prosecution.

Given under my hand and seal of office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated 30th June, 2025