



DECISION

Complaint No. : POS/8739/2023/KR-83

Name and address of the complainant : Mst. Shagufta Erum,
R/o. House No. 5/41, K-Area,
Korangi No.4, Karachi

Name of the Agency Complained against : Health Department

Name & Designation of Investigating Officer : Mr. Muhammad Shoaib Ahmed Siddiqui,
Director, Regional Office, Korangi, Karachi

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **ALLEGED DELAY IN PAYMENT OF SERVICE DUES IN RESPECT OF DECEASED HUSBAND OF THE COMPLAINANT AND APPOINTMENT OF HER SON AGAINST DECEASED QUOTA.**

COMPLAINT

Mst. Shagufta Erum, filed a complaint on 26.10.2023 stating that her husband was an employee of Sindh Government Hospital, Korangi No.5 who expired on 14.10.2019 during service due to illness. She alleged that the Health Department had failed to pay the service dues to her yet besides she had also requested for her son to be appointed against deceased quota which was also not done. She, therefore, sought intervention of this Institution in the matter.

PROCEEDINGS

2. The complaint was referred to agency for report / comments. In response, the Medical Superintendent, Sindh Government Hospital, Korangi No.5, vide letter dated: 01.01.2024 informed that case of the complainant's son for appointment against deceased quota had already been forwarded to the administrative department vide letter dated: 19.09.2023 for further action whereas case of service dues in respect of deceased employee had also been submitted in the office of Accountant General Sindh for finalization.
3. Later-on, the Section Officer (DQ), Health Department, vide letter dated: 11.01.2024, informed that case of the complainant's son was regretted on account of being underage at the time of death of his father.
4. The matter constantly followed up and as consequence thereof, the complainant received all the dues on account of G.P Fund, Financial Assistance, Group Insurance and leave encashment in respect of her deceased husband. The complainant through her letter dated: 20.12.2024 acknowledged receipt of the dues and expressed her gratitude to this Institution.

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FINDINGS

5. With the intervention of this office, the complainant has received all the service dues in respect of her deceased husband. However, her request for appointment against deceased quota cannot be acceded to as the Government of Sindh vide Notification No. SORI(SGA&SD)2-25/2024 dated: 19.12.2024 has omitted the provision of Rule 11-A from Sindh Civil Servants (Appointment, Promotion & Transfer) Rules, 1974, in compliance of the Judgment of Hon'ble Apex Court passed in Civil Petition No.3390/2021 on 18.10.2024.

DECISION

6. In view of the above, the complaint stands disposed of as redressed.

Given under my hand and seal of office.

