



DECISION

Complaint No. : POS/47/2025

Name and address of the complainant : Mst. Musarat, R/o Village Ismail Achhra,
P.O. Phulji Station, U.C. Allahabad Dadu,
Taluka and District Dadu.

Name of the Agency Complained against : Education Department

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah,
Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui,
Advisor-B

Subject : **COMPLAINT AGAINST DISCRIMINATION IN APPOINTMENT OF COMPLAINANT AS PRIMARY SCHOOL TEACHER.**

THE COMPLAINT

Ms. Musarat, filed a complaint dated 13 March, 2025, stating that she participated in the test for Primary School Teacher in Sindh Education Department which was conducted by IBA Sukkur. According to her, she secured 45 marks and was placed at serial No.08 on the merit list but due to favouritism and in sheer violation of merit, the department recommended the names of other female candidates for appointment whose marks were lower than the complainant's marks. She repeatedly approached the authorities concerned and agitated her case and requested them for redressal of her grievance but all her requests went in vain. Being aggrieved, she approached this Institution for the redressal of her grievance.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form 'A' and other relevant documents and by condoning the delay.
3. The matter was taken up with the Agency, vide this office's letter dated 17 March, 2025. In response, District Education Officer (Secondary) Dadu vide his letter dated 29 April, 2025 reported that the allegations of Ms. Musarat are completely baseless, as additional marks were awarded to the other candidates according to their added qualifications denying complainant's allegations of favouritism.

REJOINDER

4. The Agency's report was forwarded to the complainant for filing of rejoinder vide this office's letter dated 20.05.2025. In response, complainant has filed his rejoinder, wherein she reiterated her previous stance. In the meanwhile, complainant appeared before the Investigating Officer on 26 June, 2025 and filed a written statement affirming that upon intervention of this Institution, agency has issued her offer letter for the post of Primary School Teacher (BPS-14) and her grievance has been resolved.

FINDINGS

4. Perusal of the record revealed that complaint was based on facts. However, upon the intervention of this Institution, grievance of the complainant has been resolved.

DECISION.

5. In view of the above, and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

Given under my hand and seal of office.



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated: 27th August, 2025