



DECISION

Complaint No. : POS/1300/2024/ SGR-42

Name and address of the complainant : Mr. Muhammad Khan S/o Muhammad Juman
R/o village Muhammad Hashim Khaskheli,
Taluka Shahdadpur, District Sanghar.

Name of the Agency Complained against : Irrigation Department

Name & Designation of Investigating Officer : Fazal Muhammad Shaikh,
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi,
Advisor-S

Subject : COMPLAINT AGAINST PREPARATION OF FRESH WATER SHARE LIST WITHOUT ANY NOTICE TO THE COMPLAINANT THEREBY REDUCING THE DURATION OF SUPPLY OF WATER TO HIS LAND.

COMPLAINT:

Mr. Muhammad Khan filed a complaint dated 26-02-2024 wherein he has stated that his land is settled on the command of "Barandi" Minor. The irrigation officials of Hala Division have prepared the new water share list in which they have reduced the water supply duration for his lands from 30 minutes to 26 minutes without any prior notice. In this regard, he frequently approached the concerned agency for redressal of his grievance, but no avail. Aggrieved by that, he solicited intervention of this institution.

PROCEEDINGS:

- The complaint was admitted u/s.10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), after submission of copy of CNIC, mandatory affidavit on form "A" and relevant documents.
- This office issued notice to Executive Engineer, Irrigation Hala Division for report vide letter dated 26.06.2024. In response, the Assistant Executive Engineer, Irrigation, Shahdadpur Sub Division informed vide letter dated 29.07.2024 that new share list has been prepared as per due share of complainant and same has been implemented at the site and now complainant is getting his due share of water as per list.
- Meanwhile, the complainant also appeared before the Investigation Officer and filed his written statement wherein he confirmed the report of the agency, offered his thanks to this institution on intervention and redressal of his grievance and also requested to close further proceedings on his complaint.

FINDINGS:

- On the intervention of this institution, the agency has redressed the grievance of the complainant.

DECISION:

- In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the province of Sindh Act, 1991 (amended up-to-date), I do hereby dispose of the complaint as redressed.

Given under my hand and seal of this office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh,
Karachi, dated 22nd January, 2025