



DECISION

Complaint No. : POS/95/ROJ-95(JBD)/2024

Name and address of the complainant : Mr. Kareem Dad s/o Mehar Khan & Others, r/o village Allah Bux Noonari Deh Sherwah, Taluka Thul District Jacobabad

Name of the Agency Complained against : 1. Revenue Department
2. SRSO Jacobabad.

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT AGAINST DIRECTOR SINDH RURAL SUPPORT ORGANIZATION JACOBABAD ALLEGING SALARIES / LABOR CHARGES NOT BEING PAID TO THE LABOURERS.

Complaint:

Mr. Kareem Dad and others filed their complaint dated 6.5.2024 against the District Manager, Sindh Rural Support Organization, Jacobabad, who allegedly has not paid salaries / labor charges to about 60 labourers involved in construction of road. They therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the concerned Agencies for report. In response, the DPO Livelihood, SRSO, Jacobabad vide his office letter reported that 85 beneficiaries initially started working but later refused to continue as payment was not being made. Later the work started again, but it was decided to hire other needy individuals rather than those who had earlier stopped working. Mr. Karim Dad had not raised any objections when payment was made to actual beneficiaries but later demanded payment without providing any documentation of work done, which means that they did not work in the original scheme but are now claiming payment, whereas the laborers who really worked in the scheme have received their payments.

3. This report was provided to the complainant who disagreed with the comments of the Agency, On being referred to again, the DPO Livelihood SRSO Jacobabad vide his office letter dated 18.10.2024 stated that the complainants worked for the first eight days but refused to work further and the payment for eight days can be made to them. Accordingly the payment for eight days was made to them, and each beneficiary received Rs.5, 600/=.

4. On 18.10.2024 the 54 complainants appeared before the Investigating Officer and filed their written statement in which they are agreed with the report of DPO Livelihood SRSO Jacobabad dated 18.10.2024 and requested that since their grievance has been redressed, they do not want any further action on their complaint.

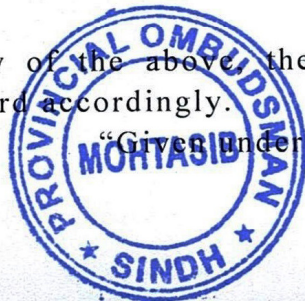
Findings:

5. On the intervention of this Institution, the necessary financial dues have been paid to the complainants. Hence, no further action is required.

Decision:

6. In view of the above the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi dt 12-3-2025