



DECISION

Complaint No.:

POS/2209/2024/KC/F-165

Name and address
of the complainant :

Mr. Muhammad Yousuf, Flat No. 533, Aman Tower,
Korangi, Karachi.

Name of the Agency
Complained against :

Sindh Building Control Authority (SBCA)

Name & Designation of
Investigating Officer :

Syed Ali Mumtaz Zaidi, (PAS),
Advisor-F.

Subject :-

**ALLEGED INACTION BY SINDH BUILDING CONTROL
AUTHORITY (SBCA) AGAINST THE BUILDER WHO
FAILED TO HANDOVER POSSESSION OF BOOKED
UNIT/FLAT IN WAQAR TWIN TOWER TO
COMPLAINANT.**

THE COMPLAINT:

Mr. Muhammad Yousuf in his complaint dated 26.04.2024 stated that he had booked a unit/flat in Waqar Twin Tower on 3 years installment plan but despite lapse of 14 years period he has not been handed over the possession of the same. He had given applications to Deputy Commissioner, ABAD, SBCA, etc. but of no avail. He therefore, approached this Institution for relief.

PROCEEDINGS:

2) The Complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) and Deputy Director, Public Sale Advertisement & Complaints (PSA&C), Sindh Building Control Authority (SBCA) was asked to submit a report.

3) The Deputy Director (PSA&C), SBCA vide his letter dated 18.07.2024 reported that the project "Waqar Twin Tower" is in jurisdiction of Cantonment Board Faisal, Karachi thus SBCA has not issued any NOC for sale and advertisement for the said project.

4) Copy of SBCA report along-with enclosures were sent to the Complainant for his comments/rejoinder, who vide his letter dated 27.10.2024 confirmed that the Project comes within jurisdiction of Cantonment Board, Malir and not Cantonment Board, Faisal.

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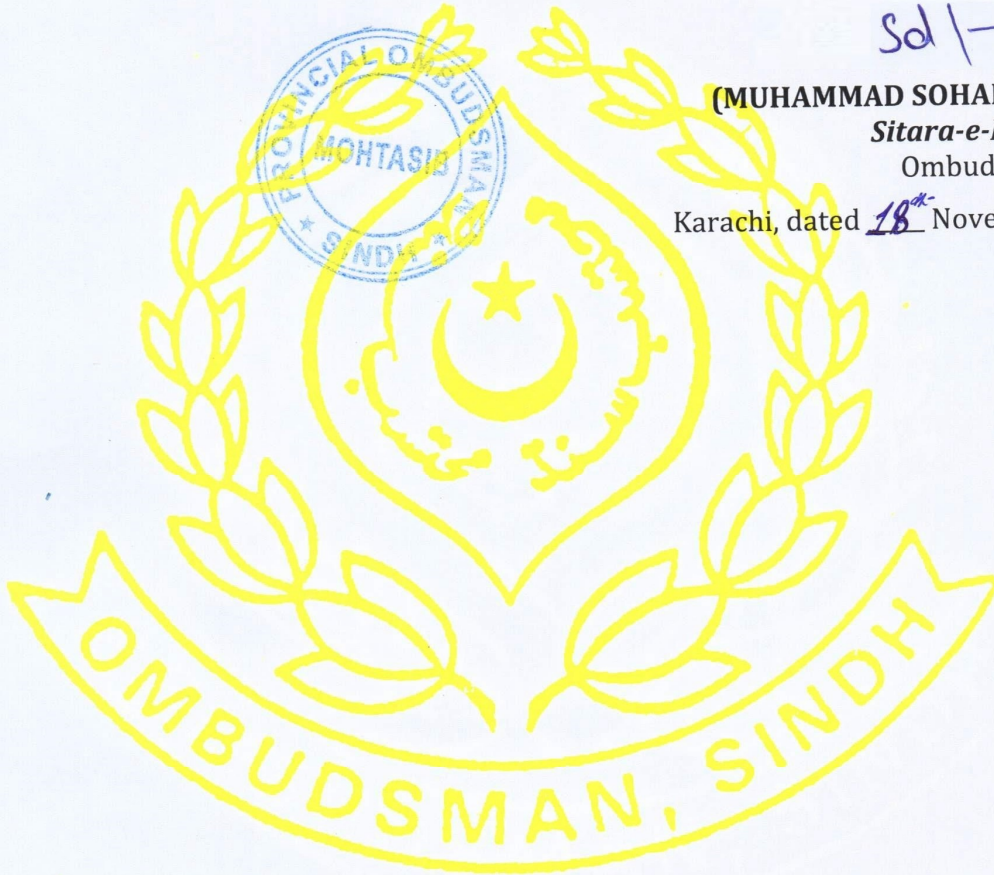
FINDINGS:

5). The Project is located in the jurisdiction of Cantonment Board, Malir which being a federal agency is barred from the jurisdiction of Provincial Ombudsman, Sindh.

DECISION:

6) In view of the above, the complaint is filed for want of jurisdiction.

Given under my hand and seal of office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 18th November, 2024