



## **DECISION**

**Complaint No.** : POS/RL-266(LKA)2024

**Name and address of the complainant** : Mst. Seerat ul Urooj Abro R/o House No.A-33, 1617 Mohalla Kousar Mill, Larkana.

**Name of the Agency Complained against** : Controller of Examination, Shah Abdul Latif University, Khairpur.

**Name & Designation of Investigating Officer** : Mr. Ali Akbar Jagirani, Director, Regional Office Larkana.

**Vetted by** : Mr. Muhammad Naseer Jamali, Advisor-N

**Subject** : **COMPLAINT AGAINST SHAH ABDUL LATIF UNIVERSITY KHAIRPUR ALLEGING INORDINATE DELAY IN ISSUANCE OF BACHELOR DEGREE TO THE COMPLAINANT.**

### **COMPLAINT**

Mst. Seerat ul Urooj Abro filed a complaint dated 04.09.2024 wherein she stated that she had passed the examination of Bachelor of Science, Session-2014-15 conducted by Shah Abdul Latif University Khairpur. She has deposited the required fee through challan for issuance of Degree and Marks Certificate but to no avail. Aggrieved by that, she solicited intervention of this Institution.

### **POCEEDINGS**

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991(amended up to date), after receiving mandatory affidavit on Form "A" and by condoning the delay.
3. This office issued notice to the Controller of Examination, Shah Abdul Latif University Khairpur for report vide letter dated 10.09.2024, who in response appeared before Investigation Officer Larkana on 24.12.2024 and submitted original degree of Bachelor of Science (Pass) Annual Examination 2015 of Mst. Seerat ul Urooj d/o Mahmood Ahmed Anwar Abro.
4. The complainant appeared before Investigation Officer Larkana on 24.12.2024 and filed a written statement wherein she confirmed the receipt of Degree. She offered thanks to this Institution on redressal of her grievance and requested to close further proceedings on her complaint.

### **FINDINGS**

5. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

### **DECISION**

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

*Given under my hand seal of the office*



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh

Karachi, dated 29<sup>th</sup> January 2025