



DECISION

Complaint No. : POS/5820/2024/KM/KW

Name and address of the complainant : Mr. Muhammad Arif R/o House No. 176, Sector No. 7/B, Aqsa Colony, Orangi Town, Karachi.

Name of the Agency Complained against : Town Municipal Commissioner, Orangi Town, Karachi.

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri, Director, Regional Office, Keamari (west), Karachi.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST TMC, ORANGI TOWN ALLEGING FAILURE TO REMOVE THE ILLEGAL TEXTILE LOOMS IN THE RESIDENTIAL AREA.

COMPLAINT

Mr. Muhammad Arif filed an online complaint dated 03.12.2024 wherein he stated that the textile looms are working illegally in the residential area. He approached the concerned agency to remove the same but to no avail. Aggrieved by that, he solicited the intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory affidavit on Form "A", other relevant documents and by condoning the delay.
3. This office issued a notice dated 28.01.2025 to the Town Municipal Commissioner, Orangi Town, Karachi for report, followed by reminders. Subsequently, the complainant informed vide letter dated 25.04.2025 that the Town Municipal Corporation, Orangi Town has removed the textile looms from the residential area on 21.04.2025 and his grievance has been redressed. He extended thanks to this Institution on redressal of his grievance.

FINDINGS

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

5. I, in exercise of the powers vested in me under U/S 11 of the Establishment of the office of Ombudsman for the Province of Sindh, Act 1991, (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz: PAS
Ombudsman, Sindh

Karachi, dated; 16th June, 2025