



DECISION

Complaint No. : POS/RL-08(LKA)2025

Name and address of the complainant : Mr. Khaleel Ahmed Solangi R/o Village Wakro P.O Dokri, District Larkana.

Name of the Agency Complained against : District Accounts Officer, Larkana.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER LARKANA ALLEGING INORDINATE DELAY IN FINALIZING THE PENSION CASE OF RETIRED SISTER OF THE COMPLAINANT.**

COMPLAINT

Mr. Khaleel Ahmed Solangi filed a complaint dated 01.01.2025 wherein he stated that he submitted the pension case of his retired sister, Rukhsana Solangi in the office of District Accounts Officer Larkana on 17.12.2024 but the same has yet not been finalized. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving the mandatory Affidavit on Form "A" and by condoning the delay.
3. This office issued notice to the District Accounts Officer Larkana for report vide letter dated 09.01.2025, who in response informed vide letter dated 23.01.2025 that pension of Mst. Rukhsana Solangi (sister of the complainant) has been paid in the month of January 2025 and enclosed copy of pension slip as an evidence.
4. The complainant appeared before Investigation Officer Larkana on 28.01.2025 and filed a written statement that the payment of pension is now being made to his sister and his grievance has been redressed.

FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

Karachi, dated 7th March, 2025