



DECISION

Complaint No. : POS/5613/2022/TTA-36

Name and address of the complainant : Mr. Vikiyo S/o Talib Lodho,
C/o Haji Zahid Lohar, Press Reporter,
Press Club Jati, Taluka Jati, District Sujawal

Name of the Agency Complained against : District Accounts Office, Sujawal

Name & Designation of Investigating Officer : Dr. Riaz Ahmed Siddiqui
Regional Director, Thatta

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : ALLEGED DELAY IN THE PAYMENT OF PENSION
AND SERVICE DUES TO THE COMPLAINANT BY
THE DISTRICT ACCOUNTS OFFICE, SUJAWAL

THE COMPLAINT

Mr. Vikiyo filed a complaint on 03.10.2022 against the District Accounts Office, Sujawal regarding delay in the payment of his pension and other service dues. He had retired from service as Beldar from the Irrigation Department on 06.12.2021. He, therefore, sought intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended up to date) by condoning the delay subject to submission of a copy of CNIC and Affidavit on Form 'A'. After fulfillment of these mandatory requirements, the matter was taken up with the District Accounts Officer, Sujawal vide letter dated 16.11.2022. In response, he submitted his report dated 15.12.2022 informing that monthly pension of the complainant had started from March 2022 and the commutation amounting to Rs.622,640/- was also paid to him as per "first in first out (FIFO)" policy on merit in the month of November 2022.

REJOINDER

3. A copy of the above mentioned report of the DAO Sujawal was sent to the complainant for his rejoinder vide letter dated 21.12.2022 followed by reminders. In response, the complainant finally appeared before the Investigating Officer on 28.03.2023 and submitted in writing that due to intervention of this Institution, his problem has been resolved. He, therefore, expressed his gratitude to the Institution and requested to close his case.

FINDINGS

4. Since due to intervention of this Institution, the complainant's grievance has been redressed, no further action is called for.

DECISION

5. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of Office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated

28th January, 2025

