



DECISION

Complaint No. : POS/3731/ROK-29/(Khp)/2021

Name and address of the complainant : M/s. Muhammad Fahim Raza Shah & others,
R/o Jillani Mohalla, C/o Aziz Book Depot,
Gambat, District Khairpur.

Name of the Agency Complained against : Public Health Engineering Department

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge,
Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **COMPLAINT AGAINST FAILURE IN DISPOSAL OF DRAIN WATER AND RESTORATION OF 30 YEARS OLD DRAINAGE SYSTEM IN JILLANI MOHALLA, GAMBAT.**

COMPLAINT

M/s. Muhammad Fahim Raza Shah and others filed a complaint on 15-07-2021 stating that the drainage system of Jillani Mohalla, Gambat, District Khairpur, was 30 years old and was not functioning properly. They mentioned that the motor of the system had been removed. As a result, drainage water was flowing into the houses of the Mohalla from sewer wells and gutters, leading to the spread of diseases. They further stated that the Public Health Engineering Department, Gambat, had failed to ensure cleanliness. The complainants therefore sought the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended to date), by condoning the delay in filing it and subject to the submission of an affidavit on Form "A" and a copy of CNIC.

03. After completing the necessary formalities, the matter was referred to the Executive Engineer, Public Health Engineering Division-II, Khairpur at Ranipur, on 02-09-2021 for comments. The Executive Engineer (Development), PHED-II, Khairpur at Ranipur, responded on 13-02-2023 stating that the complaint pertained to the Taluka Municipal Administration, Gambat.

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04. Consequently, the Chief Municipal Officer (CMO), Municipal Committee Gambat, was asked to provide comments on the allegations made by the complainant on 20-02-2023. In response, the CMO, Gambat, reported on 18-05-2023 that control of the drainage scheme had been handed over, albeit incomplete, to the Municipal Committee Gambat on 10-01-2023. It was noted that the scheme lacked an electric motor, transformer, diesel engine, and oil. After taking over, the system was functioning properly, and no complaint had been reported.

05. The Chief Municipal Officer, Gambat, submitted another report on 25-11-2024 stating that the drainage system was currently functioning well. He further informed that Rs. 3.0 million had been allocated for the improvement of the surface drain and paver blocks at Ward No. 08 (Jillani / Pir Mohalla, Gambat). An additional Rs. 1.0 million had been included in the annual procurement plan for the repair of the Jillani Mohalla drainage system in the future. He assured that no water was stagnant in Jillani (Pir) Mohalla, Gambat, and the installed pumping engine was operational and functioning effectively.

06. To assess the on-ground situation, the Investigating Officer visited Jillani (Pir) Mohalla Gambat and inspected the drainage system on 02-01-2025, in the presence of complainant Faheem Raza Shah, other residents, Councilor Sarfaraz Memon, and Municipal Committee Sanitation staff. The drainage system was found to be in working condition but required de-silting of the disposal well and Katchi Nali, which connects the Mohalla sewers to the disposal well. The complainants suggested certain long-term solutions to the issue, and Councilor Sarfaraz Memon and the Incharge of Sanitation assured that a survey would be conducted by the Municipal Engineer.

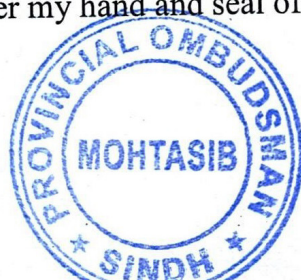
FINDINGS

07. No stagnant drainage water was observed on the streets or roads of Jillani (Pir) Mohalla, Gambat. The Municipal Committee Gambat had ensured the proper functioning of the drainage system in the complainants' Mohalla. Additionally, Rs. 4.0 million had been earmarked for the construction and repair of drainage system.

DECISION

08. In light of the foregoing, the complaint is hereby disposed of. I, in the exercise of the powers vested in me under Section 11 of the Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (as amended to date), hereby direct the Chairman/Chief Municipal Officer, Municipal Committee Gambat, to ensure the proper construction, repair, and functioning of the drainage system in Jillani (Pir) Mohalla, Gambat, in accordance with the approved plan. A compliance report should be submitted to this Institution within 60 days.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 27th January, 2025