



## **DECISION**

<b>Complaint No.</b>	:	POS/ROS/SKK-147/2025
<b>Name and address of the complainant</b>	:	Mr. Bilal S/o. Nadeem Akbar, R/o. House No. A-1/23, Barrage Colony, Sukkur
<b>Name of the Agency Complained against</b>	:	Secretary to Govt. of Sindh, School Education & Literacy Department, Karachi
<b>Name &amp; Designation of Investigating Officer</b>	:	Mr. Nazir Ahmed Dhoon, Director, Regional Office, Sukkur
<b>Vetted by</b>	:	Mr. Muhammad Naseer Jamali, Advisor-N
<b>Subject</b>	:	<b><u>ALLEGED DELAY IN ISSUING ORDERS OF SERVICE CONTINUATION AND PAY PROTECTION TO THE COMPLAINANT.</u></b>

### **COMPLAINT**

Mr. Bilal filed a complaint on 03.06.2025 wherein he stated that he was appointed as Primacy School Teacher on 12.12.2022 and subsequently, he was appointed as Junior Elementary School Teacher on 13.05.2024 but his service continuation and pay protection orders have not yet been issued by the agency. He, therefore, solicited our intervention in the matter.

### **PROCEEDINGS**

2. The matter was taken up with the Secretary to Govt. of Sindh, School Education & Literacy Department Karachi for report vide this office letter dated: 13.06.2025. During preliminary correspondence, the complainant submitted an application dated: 18.06.2025 that after intervention of this Institution, his grievance has been resolved. Hence, he requested to close further proceedings on his complaint.

### **FINDINGS**

3. During preliminary correspondence, the grievance of the complainant has been redressed by the agency.

### **DECISION**

4. In view of above, the complaint stands redressed and disposed of accordingly.

*Given under my hand and seal of office.*



**Sd/-**  
**(Muhammad Sohail Rajput)**  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh  
Karachi, dated; **31st** July, 2025