



## **DECISION**

Complaint No. : POS/5046/2023

Name and address of the complainant : Syed Maqbool Hussain Shah,  
R/o Village Jalal Shah,  
Near District Jail, Badin

Name of the Agency Complained against : Revenue Department, District Badin

Name & Designation of Investigating Officer : Manzoor Ali Soomro,  
Regional Director, Badin

Vetted by : Fasihuddin Khan,  
Advisor 'Z'

Subject : ALLEGED NON-INCLUSION OF NAME OF THE  
COMPLAINANT IN THE SURVEY OF FLOOD  
AFFECTED LIST

### **THE COMPLAINT**

Syed Maqbool Hussain Shah filed an online complaint dated 24.06.2023, stating that his house was completely destroyed due to heavy rain/flood during the year 2022. The damaged houses were surveyed by the NRSP, but his house was not included in the survey list. In this regard, he approached the higher authorities of Revenue Department, District Badin but nothing was done. Therefore, he approached this Institution for intervention in the matter for redressing his grievance.

### **PROCEEDINGS**

2. Before admitting the complaint u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the letter dated 16.08.2023 was written to the complainant for submitting his original signed complaint, mandatory Affidavit on Form 'A' and copy of his CNIC.

3. After several reminders, the complainant appeared before the Investigation Officer on 26.12.2023 and submitted a written statement stating therein that he has not made any complaint but someone has sent such complaint in his name without his knowledge. He, therefore, withdrew the complaint and requested that his case file may be closed.

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FINDINGS

4. Since the complainant has disowned his complaint vide his statement mentioned above, no further action can be taken in the matter.

DECISION:

5. In view of the above, withdrawal application of the complainant is acceded to and the case file is consigned to record.

**Given under my hand and seal of Office.**



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
Sitara-e-Imtiaz - PAS  
Ombudsman, Sindh

Karachi, dated

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March, 2025