



DECISION

Complaint No. : POS/3242/2024/R

Name and address of the complainant : Mr. Muhammad Haider, House No.2/4, F-1, Malir Extension Colony, Karachi.

Name of the Agency Complained against : Malir Development Authority

Name & Designation of Investigating Officer : Mr. Masood Ishrat, Registrar

Vetted by :

Subject : **COMPLAINT AGAINST MALIR DEVELOPMENT AUTHORITY (MDA) FOR THEIR FAILURE TO ISSUE COPY OF PAID CHALAN TO THE COMPLAINANT.**

COMPLAINT

Mr. Muhammad Hyder Siddiqui filed a complaint dated Nil, received in this Secretariat on 08.09.2024, stating that he is owner of plot No.S-8, Sector 17-A, Shah Latif Town. He approached the MDA authorities for issuance of Certified True Copy of paid challan No. No.13-14/21281 amounting to Rs.550,000/- as he has misplaced his original challan and got such report registered with police. He claimed that he got no response from MDA. Hence, he has requested for intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted by condoning delay u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) and on receipt of mandatory Affidavit on Form 'A', taken up with the Agency.

3. In response, the Deputy Director, Commercial Cell, MDA, vide letter dated 07.08.2024 reported that mater in respect of commercial plot No.S-08, Sector 17-A, Shah Latif Town, is subjudice before the Honourable Court of Senior Civil Judge-III, Malir, Karachi, in Civil Suit No.829/2024 filed by Shah Alam S/o. Arzomand.

4. The complainant was asked to file his rejoinder vide letters dated 2.09.2024 and 27.9.2024 but he failed to do the same.

FINDINGS

5. I have examined the case/documents on record. The Agency reported that matter in respect of commercial plot No.S-08, Sector 17-A, Shah Latif Town is subject to court proceedings before the Court of Senior Civil Judge-III, Malir, Karachi, in Civil Suit No.829/2024 filed by Shah Alam S/o. Arzomand. The complainant not only failed to submit his rejoinder but also did not mention the pendency of the case in the court in Affidavit submitted in support of his complaint.

DECISION

6. In view of above and in exercise of powers vested in me u/s 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), I hereby dismiss the complaint for want of jurisdiction in view of sub Section (2) of Section 9 of the Act, which ousts my jurisdiction in such cases and consign it to record.

Given under my hand and seal of office.



Sd/-
(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz: PAS
Ombudsman, Sindh

Karachi, dated the 18th November, 2024