



DECISION

Complaint No. : POS/3891/ROJ-158(JBD)/2023

Name and address of the complainant : Mst. Zar Bibi widow of Nawab Khan alias Kalo Behrani, c/o Waheed Ali Abro, D.C. Office, Jacobabad.

Name of the Agency Complained against : i) School Education Department.
ii) Finance Department.

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT AS SALARY WAS NOT BEING PAID TO COMPLAINANT'S SON APPOINTED AS CHOWKIDAR

Complaint:

Mst. Zar Bibi filed her complaint dated 22.5.2023, against the District Education Officer, (Primary) Jacobabad and District Accounts Officer, Jacobabad regarding salary not being paid to her son, who was appointed as Chowkidar in deceased quota in June 2022. She had therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was taken up with the concerned Offices for report. In response, the District Education Officer (Primary) Jacobabad vide his office letter dated 5.10.2023 reported that Secretary, School Education & Literacy Department Karachi has issued a letter dated 4.8.2023 to District Accounts Officer, Jacobabad regarding release of salary to complainant's son Abdul Wahab, recently appointed as Chowkidar against deceased quota. While efforts were being made to get the response from the District Accounts Office Jacobabad, the complainant's son Mr. Abdul Wahab appeared before the Investigating Officer on 26.11.2024 and filed his application, stating that his grievance has been redressed by the agency, as his I.D. has been opened and he has also received his salaries including arrears and requested for closure of the complaint.

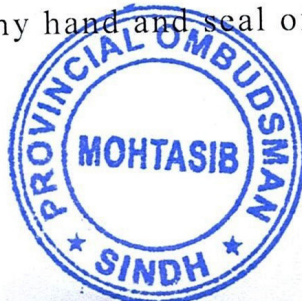
Findings:

3. On the intervention of this Institution, the grievance of the complainant has been redressed, which is also confirmed by her son. Hence no further action is required.

Decision

5. In view of the above, the complaint stands disposed of as redressed and consigned to record.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 11th March, 2025