



DECISION

Complaint No. : POS/5085/22/ NFZ-30

Name and address of the complainant : Mr. Faquir Gul Hassan Kandhro,
C/o Hamid Ali Malal PCO,
Opp. UBL Main Road, Moro, Dist. N'Feroze

Name of the Agency Complained against : Sindh Local Government Board

Name & Designation of Investigating Officer : Khalid Shaikh,
Regional Director, N' Feroze

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : ALLEGED NON-GRANT OF INCREASE IN PENSION FOR
THE YEARS 2021-22 AND 2022-23 TO THE
COMPLAINANT

THE COMPLAINT

Mr. Faquir Gul Hassan Kandhro filed a complaint on 20.09.2022 stating therein that he is a retired officer from Sindh Local Government Board but did not receive increase in pension i.e. 10% for the year 2021-22 and 2022-2023. He further stated that he is a 74 years old man and a heart patient. He approached the concerned higher authorities for increase in pension but in vain. He, therefore, solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning delay subject to submission of relevant documents including Affidavit on Form 'A'. For this purpose, letter was issued to the complainant on 05.10.2022. After receiving mandatory Affidavit on Form 'A', the matter was taken up with the Secretary, Sindh Local Government Board, Karachi, for report vide letter dated 02.01.2023. The Director, Sindh Local Government Board replied vide his letter dated 12.01.2023 that due to acute shortage of funds, 10% increase w.e.f. 01.07.2021 and 5% increase from 01.07.2022 could not be paid to all the SCUG pensioners including the complainant. The report was shared with the complainant for rejoinder, if any, vide letter dated 23.01.2023. On 30.01.2023, rejoinder was received from the complainant wherein he asserted that the Government had increased salary and pension of all the employees but the Local Government Department, ignoring the pensioners, granted the same only to its regular employees. After further correspondence with the Agency and

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follow up, the Director-II, Sindh Local Government Board, Karachi informed vide his letter dated 10.06.2024 that increase of 10% from 01.07.2021 and 5% increase from 01.07.2022 had been included in the monthly pension of the complainant and he was drawing monthly pension of Rs.1,12,500/- through his NBP Account. It was further stated that the summary for Chief Minister Sindh was under process for increasing the SCUG pension funds by Finance Department. Finally, on 24.01.2025, a letter was received from the complainant through post stating that on the intervention of this Institution, his grievance had been resolved. Therefore, he requested to close the complaint.

DECISION

3. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of Office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated

15th August, 2025

