



DECISION

Complaint No. : POS/4452/2024

Name and address of the complainant : Mr. Kashif Ali Chandio, R/o Shamsuddin Chandio, near House Opp: Eidgah, Ward No-23 Dadu, Taluka Mehar, District Dadu.

Name of the Agency Complained against : Municipal Committee, Dadu.

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah, Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui, Advisor-B

Subject : **COMPLAINT AGAINST MUNICIPAL COMMITTEE DADU ALLEGING NON REMOVAL OF GARBAGE FROM WARD NO-23, MUHALLAH EIDGAGH.**

COMPLAINT.

Mr. Kashif Ali Chandio, filed a complaint dated 26 September, 2024, regarding deplorable sanitary condition of his residential area due to garbage dumps and non-disposal of stagnant water from the Ward No-23, Muhallah Eidgah. The complainant approached the authorities concerned for redressal of his grievance, however, all his requests fell on deaf ears. Being aggrieved, he sought intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted U/S 10 of the Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date) after receiving mandatory Affidavit on Form "A" and other relevant documents.
3. The matter was taken up with the Agency for report vide letter dated 16, October, 2024. While the investigation of the case was being carried out, the Sanitary Inspector Municipal Committee, Dadu and complainant appeared before the Regional Director Dadu, on 31 October, 2024 and filed their written statements. Agency in its statement reported that all the grievances of the complainant have been addressed whereas complainant in his statement noted that upon intervention of Ombudsman Institution his grievance has been resolved. Expressing his gratitude to the Ombudsman Office, he requested for closure of his case as well.

FINDINGS

4. Perusal of the record revealed that complaint was based on facts and due to negligence of sanitary staff of Municipal Committee Dadu, residents of Ward No-23, Muhallah Eidgah were facing health hazards.

DECISION.

5. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

Given under my hand and seal of office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated: 3rd January, 2025