



DECISION

Complaint No. : POS/491/2025/RM-97

Name and address of the complainant : Mr. Budho Khan,
R/o. Deh-199 Union Committee Tando Jan Muhammad,
District Mirpurkhas

Name of the Agency Complained against : i. District Education Officer (Primary), Mirpurkhas.
ii. Executive Engineer, Education Works Division,
Mirpurkhas.

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I

Vetted by : Consultant/Regional Director, Mirpurkhas.

Subject : **Muhammad Naseer Jamali, Advisor-N**

COMPLAINT REGARDING NON-PROVISION OF MISSING FACILITIES, SHORTAGE OF TEACHING STAFF/ FURNITURE AT GOVERNMENT BOYS PRIMARY SCHOOL, SARDAR KHAN LAGHARI, TALUKA DIGRI

Complaint

Mr. Budho Khan Laghari sent complaint through email dated 22.01.2025 wherein he stated that Government Boys Primary School, Sardar Khan Laghari was opened 11 years ago where 90 children are enrolled but the school is running without basic facilities. He approached the concerned authorities time and again but no action has been taken by the agency. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.

3. This office issued a notice dated 07.02.2025 to the District Education Officer (Primary) Mirpurkhas and Taluka Education Officer, Male Primary Taluka Digri for report. The District Education Officer (Primary) Mirpurkhas informed vide letter dated 26.03.2025 that repair of school building has been proposed in District ADP 2024-25 and the same has been approved by the Deputy Commissioner/Chairman, District Development Committee, Mirpurkhas with rough cost estimate, amounting to Rs.9.498 million. He, further informed that 03 teachers are posted at the school and enrollment of children is 91 which is as per policy of Student Teacher Ratio (STR) 30 desks are available which meet the requirement of existing enrolment.

4. The case was heard on 07.05.2025, attended by District Education Officer (Primary) Mirpurkhas and the complainant. The progress on the working of GBPS Sardar Khan Laghari was discussed and the complainant was satisfied on the actions taken by the agency and he filed a written statement in this regard.

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Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 17th October, 2025

