



DECISION

Complaint No. : POS/90/ROK-01/(Khp)/2024

Name and address of the complainant : Mr. Ghulam Qadir,
R/o Village Sipahi Mangi, P.O Thari Mirwah,
District Khairpur.

Name of the Agency Complained against : D.A.O Khairpur / PHED

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **INORDINATE DELAY IN OPENING OF SALARY ID OF THE
COMPLAINANT APPOINTED AGAINST DECEASED QUOTA
IN SEPTEMBER 2020.**

COMPLAINT

Mr. Ghulam Qadir, filed an online complaint on 02-01-2024 stating that he was appointed as Junior Clerk on 30-09-2020 against deceased quota in P.H.E.D. He alleged that despite passage of three (3) years, his salary I.D was not opened by D.A.O Khairpur. Resultantly, his family was facing financial hardships. He, therefore, solicited intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it subject to submission of original signed complaint, copy of CNIC and an Affidavit on Form "A".

03. After completion of codal formalities, the matter was taken up with District Accounts Officer Khairpur and Executive Engineer, P.H.E.D-II, Khairpur at Ranipur on 06-02-2024 for comments / report. In response, the D.A.O Khairpur, reported on 13-02-2024 that the complainant's FO-I form and other relevant documents were sent to A.G Sindh, Karachi, who returned the same for want of vacant post of Jr. Clerk BPS-11 in Budget Book in the light of Rule 4 of Sindh Civil Servants (Appointment, Promotion & Transfer) Rules 1974. So complainant's case was returned to Executive Engineer, P.H.E.D-II, Khairpur at Ranipur on 02-03-2023.

04. Accordingly, Executive Engineer, P.H.E.D-II, Khairpur at Ranipur was again asked on 16-02-2024 for comments.

(Continued at P/2)

05. Pending report from Executive Engineer, P.H.E.D-II, the complainant voluntarily appeared before the Investigating Officer on 05-08-2024 and submitted in writing that after intervention of this Institution D.A.O Khairpur had opened his salary I.D No. 11087150 and also paid him salary of Rs.39,462/- in the month of July. Therefore, while expressing his gratitude to this Institution for redressing his grievance, he requested for closing the matter.

FINDINGS

06. The complainant's grievance stands redressed on the intervention of this Institution.

DECISION

07. Accordingly, the complaint is disposed of as redressed and consigned to record.

08. The complaint bearing No. POS/153/ROK-04/(Khp)/2024, filed on same matter by the complainant is also disposed of, on above lines.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated //th March, 2025

