



## **DECISION**

Complaint No. : POS/1751/2022/F-24

Name and address of the complainant : Mr. Javed Akhtar, House No. AK-14-24, S-8/1, Meran Naka, Abdul Raheem Laasi Road, Street No. 04, Gulistan Colony, Lyari, Karachi.

Name of the Agency Complained against : Sindh Building Control Authority (SBCA)

Name & Designation of Investigating Officer : Syed Ali Mumtaz Zaidi, (PAS), Advisor-F

Vetted by : --

Subject : **INACTION OF SBCA ON COMPLAINTS FILED AGAINST ILLEGAL CONSTRUCTION.**

### **THE COMPLAINT:**

Mr. Javed Akhtar in his complaint received in this office on 28.03.2022, has stated that he is resident of house No. AK-14-24, S-8/1, Meran Naka, Abdul Raheem Laasi Road, Lyari, Karachi. He alleges that one Abdul Jabbar has encroached upon the street behind his house and has started illegal construction. He has made applications to the Sindh Building Control Authority, the Senior Superintendent of Police City as well as the Metropolitan Commissioner, Karachi Metropolitan Corporation but to no avail. He, solicited action by this Institution against the illegal construction. He filed an affidavit in support of the allegations.

### **PROCEEDINGS:**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after condoning the delay.
3. Notices were accordingly issued to the complainant, the Deputy Director, Sindh Building Control Authority, South-Karachi and the Respondent Mr. Abdul Jabbar, who appeared for hearing on 21.09.2022.
4. On the intervention of this Institution action was taken by SBCA against the illegal construction. The complainant appeared in person before the Investigating Officer on 18.06.2025 and submitted letter of thanks stating that the street has been restored by the SBCA. He expressed his gratitude towards this Institution and requested to close this case.

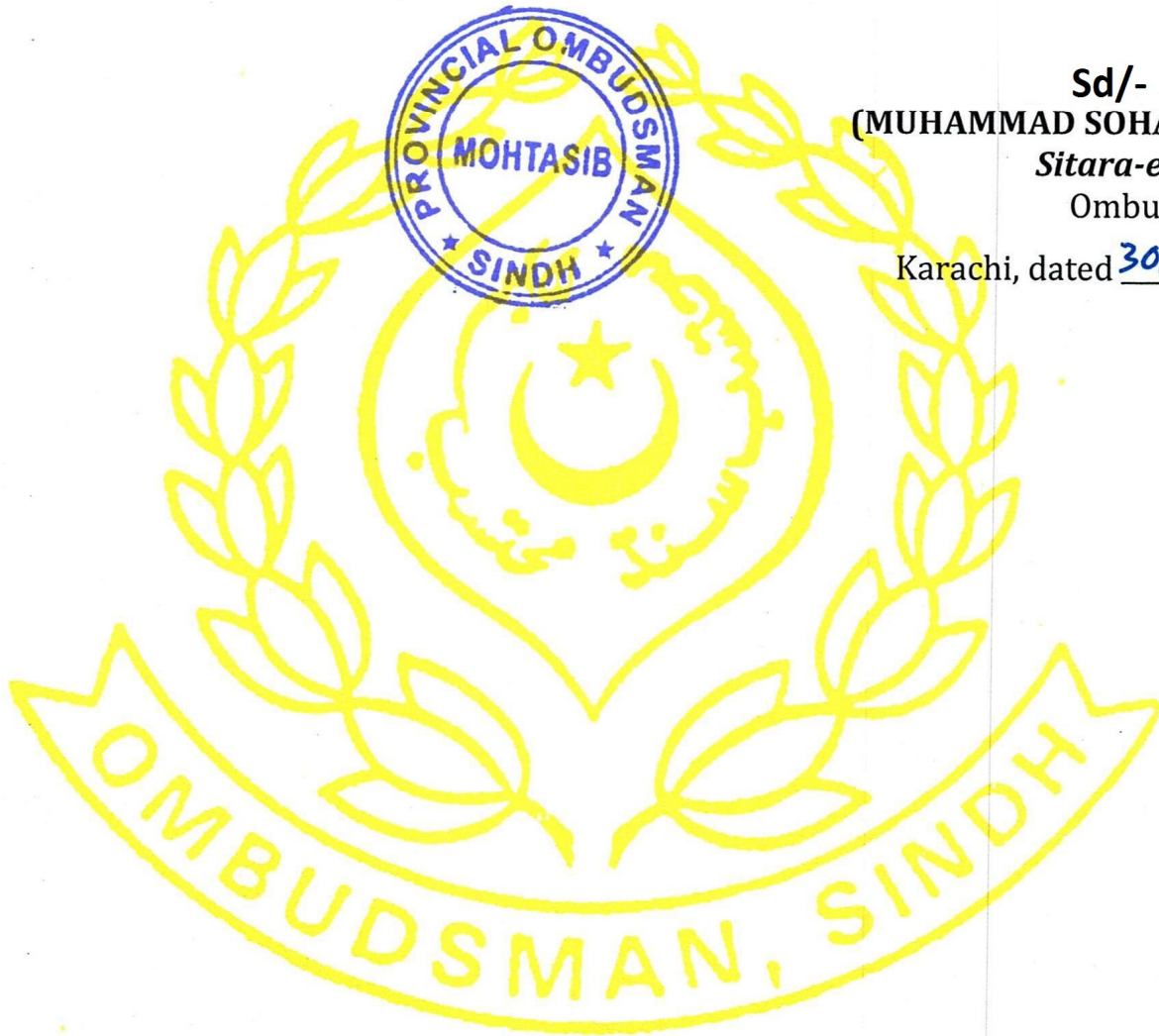
**FINDINGS:**

5. It was established that the construction was undertaken by encroaching upon the street and SBCA subsequently took action resulting in the redressal of the grievance.

**DECISION:**

6. In view of the above, the complaint is disposed of as redressed.

*Given under my hand and seal of office*



Sd/-  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh  
Karachi, dated 30<sup>th</sup> June, 2025