



DECISION

Complaint No. : POS/422/2025/RM-95

Name and address of the complainant : Mr. Muhammad Arshad,
Office No.70, near Sessions Court Building
Tando Allahyar.

Name of the Agency Complained against : Director, Evaluation & Inspection Board of Revenue, Hyderabad.

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST P.A/TELEPHONE OPERATOR OF DIRECTOR EVALUATION & INSPECTION, BOARD OF REVENUE HYDERABAD ALLEGING GETTING A BRIBE OF RS.25,000/- FROM THE COMPLAINANT**

Complaint

Mr. Muhammad Arshad filed an online complaint dated 21.01.2025 wherein he stated that his house is situated at Sarfraz Colony, Hyderabad. He required a sale certificate for his house. The P.A/Telephone Operator of Director, Evaluation & Inspection, Board of Revenue got Rs.25,000/- bribe from him for issuance of sale certificate by the Mukhtiarkar (City), Hyderabad. The sale certificate was not issued to him, nor the amount was returned. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) subject to submission of original signed complaint, copies of relevant documents, copy of CNIC and mandatory affidavit on Form-A.
3. This office issued a registered post notice dated 06.02.2025 to the complainant to fulfill the required formalities but he did not respond despite issuance of reminders. He was contacted on his cell number 0345-3653334 but he did not respond.

Decision

4. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of due to non-prosecution, in terms of Regulation 21(b) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 06th May, 2025