



DECISION

Complaint No. : POS/1919/2022

Name and address of the complainant : Mr. Mohammad Sidique Almani,
R/o Sachal Colony, Darya Hotel, Darro Road, Dadu.

Name of the Agency Complained against : Public Health Engineering Department

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah,
Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui, Advisor-B

Subject : **COMPLAINT FILED BY MR. MOHAMMAD SADIQUE ALMANI REGARDING DELAY IN CONSTRUCTION OF DRAINAGE SYSTEM AND LAYING OF PAVERS BLOCKS.**

THE COMPLAINT

Mr. Mohammad Sidique Almani, filed this complaint dated 06 April, 2022, against the Public Health Engineering Department, wherein he stated that government is delaying construction of drainage system in Sachal Colony, causing serious difficulties for the residents of the area, beside a large number of students of (1100) Zaman Public School of the area are also facing problems due to blockage of main drainage. The complainant approached the authorities concerned but all his requests went in vain. Being aggrieved, he sought intervention of Ombudsman Sindh in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents.
3. The matter was taken up with the Agency vide this office's letter dated 10 June, 2022 followed by multiple reminders. In response, Assistant Engineer (S) Division, Dadu vide letter dated 18 March, 2025, informed that he has prepared a detailed working estimate amounting to Rs. 8.000 (million) for construction of Paving Block, CC Block & Drainage system and has forwarded the same to concerned authorities for necessary action at their end.

REJOINDER

4. The photocopy of the Agency's report was handed over to the complainant on 17 March, 2025 for filing of his rejoinder. In response, he has filed a written statement wherein he confirmed that upon the intervention of Ombudsman's Institution his grievances have been redressed and has requested for closure of his case.

FINDINGS

5. On the intervention of this Institution the grievance of the complainant has been resolved.

DECISION.

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

Given under my hand and seal of office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated: 05th May, 2025