



## **DECISION**

**Complaint No.** : POS/1468/2024

**Name and address of the complainant** : Mr. Bulando Khan Chandio, R/o Village Molvi Noor Mohammad, P.O. Johi, Taluka Johi, District Dadu.

**Name of the Agency Complained against** : Roads Department

**Name & Designation of Investigating Officer** : Mr. Imdad Ali Shah, Regional Director, Dadu

**Vetted by** : Mr. Rafiuzzaman Siddiqui, Advisor-B

**Subject** : **DELAY IN RECONSTRUCTION OF ROADS AND BRIDGES AT TALUKA JOHI, DISTRICT DADU.**

### **THE COMPLAINT**

Mr. Bulando Khan Chandio, filed a complaint dated 15 March, 2024 stating that roads and bridges at Village Molvi Noor Muhammad Rodnani, UC Sawro, Taluka Johi District Dadu were destroyed due to 2022 heavy floods. According to complainant, the government is inordinately delaying their repairs, causing serious difficulties for the villagers of the area. The complainant approached the authorities concerned but all his requests went in vain. Being aggrieved, he sought intervention of Ombudsman Sindh in the matter.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents.

3. The matter was taken up with the Agency vide letter dated. 03 May, 2024. In response, Assistant Engineer Provincial Highway Sub-Division, Dadu vide letter dated 05 August, 2024 reported that the road from Johi to Wahi Pandhi is already under repair through an Asian Development Bank Project.

### **REJOINDER**

The photocopy of the Agency was forwarded to the complainant for filing of rejoinder dated 15 August, 2024. In response, he appeared before the Investigation Officer, Dadu on 06 February, 2025 and filed a written statement wherein complainant apprised that upon intervention of this institution, Agency has completed the pending work of the roads and bridges, therefore, he does not want to pursue the matter further and has requested for closure of his case.

### **FINDINGS**

5. Perusal of the record revealed that complaint was based on facts and upon intervention of this Institution, the matter is being resolved.

### **DECISION.**

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

*Given under my hand and seal of office.*



**Sd /-**

(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz : PAS  
Ombudsman, Sindh  
Karachi, dated: 18<sup>th</sup> March, 2025