



DECISION

Complaint No. : POS/1059/2023/15/KHS

Name and address of the complainant : Mr. Muhammad Azhar, UDC, Karachi Central, E/M/E, Circle, Pakistan PWD, Block-68, Pakistan Secretariat, Saddar, Karachi.

Name of the Agency Complained against : Police

Name & Designation of Investigating Officer : Syed Maqsood Haider, Director, Regional Office, Karachi (South)

Vetted by : Mr. Asad Ali Khan, Director General-I

Subject : ALLEGED INACTION ON APPLICATIONS FOR REGISTRATION OF F.I.R. AND ASSISTANCE IN VACATING A GOVERNMENT FLAT ALLOTTED TO THE COMPLAINANT

THE COMPLAINT

Mr. Muhammad Azhar, a Junior Clerk at the Pakistan Public Works Department (Pak PWD), filed a complaint on 09-02-2023. He alleged that the Estate Department, Government of Pakistan, had allotted him a government residence, House No. 53/9-C, F.C. Area, Karachi, vide Allotment Letter No. 752/53/9-C/FCA dated 11-07-2000. However, during his absence, someone broke the lock and occupied the house. He further alleged that when he approached the Sharifabad Police Station to register an F.I.R., the S.H.O. refused to do so. He sought the intervention of the Provincial Ombudsman Sindh in this matter.

PROCEEDINGS

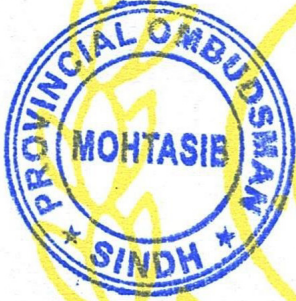
2. The complaint was proposed to be admitted under Section 9 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), by condoning the delay, subject to the submission of the original signed complaint, a copy of the CNIC, and the mandatory affidavit on Form 'A'. However, despite several notices dated 16-03-2023, 11-07-2023, 11-08-2023, 08-09-2023, 10-10-2023, 22-01-2024, 16-04-2024, 29-05-2024, and 21-08-2024 sent to his given address, as well as calls made to his available cell number, the complainant remained unresponsive.

3. Nonetheless, the matter was referred to the relevant agency for comments. In response, the Sub-Divisional Police Officer of Liaquatabad, District Central, Karachi, in a letter dated 03-05-2024, reported that the case was assigned to the S.H.O., Sharifabad Police Station, for further investigation. The S.H.O. entrusted the matter to SIP Abdul Rab, who contacted the complainant on his cell number and advised him to attend the police station. However, the complainant informed the officer that he no longer wished to pursue any action on his complaint.

DECISION

4. In view of the above, as the complainant has failed to submit the mandatory documents and has not joined the proceedings, I, in the exercise of the powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), hereby drop the proceedings on this complaint due to non-prosecution and consign the complaint to record.

Given under my hand and seal of this office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated **30th** January 2025

