



DECISION

Complaint No. : POS/522/KE-2024

Name and Address of the Complainant : Syed Imran Ali Ahmed, R/o. House No. F-202, Jahangir West, Near New Memon Plaza, Islamic Government Girls Primary School, Nashter Road, Karachi.

Name of the Agency Complained against : TMC Jinnah

Name & Designation of Investigation Officer : Syed Farrukh Habib
Director, Regional Office, Karachi (East)

Subject :- **COMPLAINT REGARDING STRAY DOGS, IN JAHANGIR, WEST KARACHI CAUSING PROBLEMS TO THE RESIDENTS.**

THE COMPLAINT

Syed Imran Ahmed, in his complaint dated 02.12.2024, stated that number of stray dogs in the area of Jahangir West Karachi particularly around New Memon Plaza have increased causing inconvenience to all residents in general and particularly the school going children, ladies and especially to people going for Fajar Prayers. Such nuisance, complainant stated, was brought to the notice of concerned authorities but they did not take any action. He, therefore, solicited intervention of this office for redressal.

PROCEEDINGS

2. After admission of complaint under the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), as well as after receiving mandatory Affidavit on Form "A" and other relevant documents, report was called from the Agency. In response the Director (Sanitation), vide letter dated 30.12.2024 informed that their team visited the said area but could not find stray dogs. The team tried to contact the complainant but he was also not at home. However, in its later attempt, the Director Sanitation reported, the team succeeded in eliminating such stray dogs from complainant's area.

3. Subsequently, complainant vide letter dated 13.01.2025 confirmed that his complaint regarding stray dogs has been attended. He extended gratitude to this Institution for taking prompt action which resulted in redressal of his complaint.

FINDING

As a result of timely intervention by this Institution, complainant's grievance has been resolved.

CONCLUSION

In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 02-06-2025