



DECISION

Complaint No. : POS/RO-NF-19/24/NFZ-36

Name and address of the complainant : Mr. Akhtar Hussain S/o Abdul Ghani,
R/o London Town, N'Feroze

Name of the Agency Complained against : Education Department

Name & Designation of Investigating Officer : Khalid Shaikh,
Regional Director, N' Feroze

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : ALLEGED NON GRANT OF ADMISSION IN SINDH
EDUCATION FOUNDATION PEOPLES SCHOOL,
N'FEROZE IN CLASS IV TO DAUGHTER OF THE
COMPLAINANT

THE COMPLAINT

Mr. Akhtar Hussain filed a complaint on 12.08.2024 against the Sindh Education Foundation (SEF) stating therein that his daughter was studying in class IV at Star Grammar School (Private), N'Feroze. The fee and other expenses of the said school were very high which he could not afford being a poor person. He approached the Sindh Education Foundation School for her admission in their school. They advised him for appearance of her daughter in the test to get admission. He waited till date but in vain. Therefore, he requested for intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning the delay. The matter was taken up with the Principal, Sindh Education Foundation (SEF) Peoples School, N'Feroze for report vide letter dated 26.08.2024. In response he reported vide letter dated 06.09.2024 that the school had not announced any vacancy for admission in the current academic session. He further explained that as per established policy, they maintain student teacher ratio to ensure quality of education, which limits each class to a maximum of 35 students and the school gives admission to those students who pass admission test, on open merit. He added that the complainant and his daughter never approached for admission. The report was shared with the complainant for rejoinder, if any, vide letter dated 23.10.2024. On 25.10.2024, rejoinder was received from the complainant who stated that being a poor person, he could not bear huge amount of private school fee. After further correspondence and hearing

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in the matter, the Principal, Peoples School, N'Feroze informed vide this letter dated 04.12.2024 that there is no vacancy in Grade-5 for the current academic session, however, if any seat becomes vacant in future, admission process shall be conducted transparently through a merit based system including test and interview. On 05.12.2024, the complainant filed his written statement to express satisfaction on the report of the Agency and requested for closing his complaint.

DECISION

3. In view of the above, the complaint stands disposed of as partly redressed.

Given under my hand and seal of Office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated **30th** May, 2025

