



DECISION

Complaint No.	:	POS/861/HYD/2024.
Name and address of the complainant	:	Mr. Zeeshan Ahmed S/o Tufail R/o. H. No, 281, Block-A Unit No, 11, Latifabad Hyderabad
Name of the Agency Complained against	:	Chairman, Union Committee No.116, Latifabad, Hyderabad
Name & Designation of Investigating Officer	:	Syed Muhammad Sajjad Hyder, Regional Director, Regional Office, Hyderabad.
Vetted by	:	Muhammad Naseer Jamali, Advisor-N
Subject	:	COMPLAINT REGARDING DELAY IN ISSUING DEATH CERTIFICATE TO THE COMPLAINANT

Complaint

Mr. Zeeshan Ahmed filed a complaint dated 07.11.2024 wherein he stated that he approached the Chairman Union Committee No, 116, Latifabad for issuing death certificate of his late father, Tufail Ahmed who died on 28.10.2024. The agency's representative informed that the ID of UC-116 is blocked. The death certificate will be issued when the ID of the UC is opened. Being aggrieved, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory documents i.e Affidavit on Form 'A' and by condoning the delay.

3. This office issued a notice dated 04.12.2024 to the Town Municipal Commissioner Latifabad, Hyderabad for report, followed by a hearing notice dated 12.02.2025. The Assistant Director and focal person, Local Government Department Hyderabad Region informed vide letter 17.04.2025 that death certificate of late father of the complainant was already issued by the Secretary, Union Committee No.116, T.M.C. Shah Latifabad. He enclosed a copy of death certificate as an evidence.

4. The copy of agency's report was sent to the complainant for rejoinder vide this office letter dated 28.04.2025, followed by a reminder but he did not respond. However, the agency has provided documentary evidence that the grievance of the complainant has been redressed.

Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd/-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi dated 17th October, 2025