



DECISION

Complaint No. : POS/1460/ROJ-28(JBD)/2022

Name and address of the complainant : Mr. Abdul Khalique Chachar Estate Office, near Anaj Mandi, Thul Road, Kandhkot District Kashmore.

Name of the Agency Complained against : Sindh Small Industries Corporation

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN RESTORATION OF COMMUTED PORTION OF PENSION OF THE COMPLAINANT.

Complaint:

Mr. Abdul Khalique Chachar, retired Chowkidar of the Sindh Small Industries Corporation filed his complaint dated 10.3.2022 regarding delay in restoration of commuted portion of his pension, although he retired from service on 30.5.2007. Hence he prayed for intervention in the matter by this Institution.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the Regional Director, Sindh Small Industries Corporation Larkana for his comments. He reported that the matter regarding commuted portion of Pension retained at the time of his retirement has been submitted for re-fixation of monthly pension @ Rs.11,100/- per month w.e.f. 30.5.2019, to the Director (Admn) SSIC Head Office, Karachi vide letter dated 9.3.2022.

3. Subsequently both, the complainant and the agency gave their comments and response. Finally the Director Administration SSIC Karachi reported vide his office letter No. SSIC/ADFI/0912/2022/HO/2743 Karachi dated 20.12.2022 that the process for remittance of funds in the account of Sindh Small Industries Corporation would take place within 15 days' and on receipt of these funds the pensionary benefits of the complainant would be disbursed to him.

4. The report dated 20.12.2022 of the agency was sent to the complainant for his rejoinder, vide letter dated 30.12.2022, followed by many reminders through ordinary post and registered post. The complainant on his cell phone confirmed that his grievance has now been redressed and he does not want to proceed further.

Findings:

5. As the grievance of the complainant has been redressed, the complaint is consigned to record room.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 4th February, 2025