



DECISION

Complaint No. : POS/3407/RL-236(LKA)2024

Name and address of the complainant : Mr. Asadullah Buriro R/o Chamber No.04, Session Court Building Chambers, Larkana.

Name of the Agency Complained against : District Manger, SRSO Kamber-Shahdadkot.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N.

Subject :

COMPLAINT AGAINST INORDINATE DELAY IN PAYMENT OF COMPENSATION OF DAMAGED HOUSE TO THE COMPLAINANT.

COMPLAINT

Mr. Asadullah Buriro filed an online complaint dated 26.07.2024 wherein he stated that his house was damaged during the heavy rains. The agency conducted the survey and recommended his case for payment of compensation but the same has not been paid to him. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to-date) subject to submission of mandatory affidavit on Form "A", copy of CNIC and by condoning the delay.
3. This office issued notice to the District Manager, SRSO Kamber-Shahdadkot for report vide letter dated 13.08.2024, who in response informed vide letter dated 04.11.2024 that the complainant was contacted on his cell phone for details of his grievance, who informed that the survey team had recommended payment of compensation for his damaged house. The case has been approved and payment will be transferred by the Sindh Flood Emergency Housing Reconstruction Project (SFEHRP-SPHF-GOS) as per rules.
4. The complainant appeared before Investigation Officer Larkana on 04.11.2024 and filed a written statement that he is satisfied with the report of District Manager, SRSO Kamber Shahdadkot. He requested to close further proceedings on his case.

FINDINGS

5. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

DECISION

6. In view of above and in exercise of the Powers vested in me U/S 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), the complaint is disposed of as redressed.

Given under my hand and seal of office



- Sd \-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

Karachi, dated 27th November, 2024