



## **DECISION**

**Complaint No.** : POS/752/HYD/2024

**Name and address of the complainant** : Mr. Sajid S/o Bashir Ahmed  
R/o H.No: 37, Near Capital Plaza, Noor Masjid, Cloth Market, Hyderabad.

**Name of the Agency Complained against** : Municipal Commissioner, HMC Hyderabad.

**Name & Designation of Investigating Officer** : Syed Muhammad Sajjad Hyder, Regional Director, Regional Office, Hyderabad.

**Vetted by** : **Muhammad Naseer Jamali, Advisor-N**

**Subject** : COMPLAINT AGAINST HYDERABAD MUNICIPAL CORPORATION ALLEGING INORDINATE DELAY IN CHANGE OF FOTI-KHATA AND DEMARCATION OF PLOT OF THE COMPLAINANT

### **Complaint**

Mr. Sajid filed a complaint dated 10.09.2024 wherein he alleged inordinate delay in change of foti- khata and demarcation of plot No: 37, situated near Capital Plaza, Cloth Market Hyderabad. He approached the Director Land, HMC Hyderabad in this regard but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.

3 This office issued a notice dated 16.10.2024 to the Director Land, HMC Hyderabad for report followed by a reminder. In the meantime, complainant appeared before the Investigating Officer, Regional Office, Hyderabad on 22.11.2024 and filed a written statement that due to intervention of this Institution, the agency has contacted him and he has submitted all required documents in the office of the agency and assured that his matter will be resolved within a month. He requested to close his case being satisfied.

### **Findings**

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### **Decision**

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed

*Given under my hand and seal of the office*



**Sd /-**  
(MUHAMMAD SOHAIL RAJPUT)  
*Sitara-e-Imtiaz, PAS*  
Ombudsman Sindh

Karachi dated 02-06-2025