



DECISION

Complaint No. : POS/28/2025/KM (W)

Name and address of the complainant : Mr. Muhammad Asif R/o House NO. 229, Gali NO. 04, Sector 11 ½, Ghaziabad, Near Muhajir Chowk, Orangi Town, Karachi.

Name of the Agency Complained against : Town Municipal Corporation (TMC), Orangi Town, Karachi.

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri, Director, Regional Office, Keamari (West).

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT REGARDING NON-CONSTRUCTION OF ROADS AND FAILURE TO INSTALL STREET LIGHTS AT SECTOR 11-½, GHAZIABAD, ORANGI TOWN, KARACHI.

COMPLAINT

Mr. Muhammad Asif filed a complaint dated 24.02.2025 wherein he alleged non-construction of roads and installation of street lights at Sector 11½, Ghaziabad, Orangi Town, Karachi. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory affidavit on Form-A and by condoning the delay.

3. This office issued a notice dated 05.03.2025 to the Municipal Commissioner, Town Municipal Corporation, Orangi Town, Karachi for report, followed by multiple notices but he did not respond. This office issued summons and subsequently bailable warrants against the Municipal Commissioner, TMC Orangi Town. In response, the Law Officer, TMC Orangi Town, Karachi informed vide letter dated 12.08.2025 that the street lights have been installed in the area. He further stated that the construction of roads will be taken up subject to availability of funds.

4. The agency's report was sent to the complainant for rejoinder vide letter dated 12.08.2025, who confirmed vide letter dated 29.08.2025 that the street lights have been installed in his area.

DECISION

5. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), the complaint is disposed of as redressed to the extent of installation of street lights at Sector 11 ½, Ghaziabad. Further, I hereby direct the Municipal Commissioner, Orangi Town, District Keamari, Karachi to execute the construction work of roads at Sector 11½, Ghaziabad Orangi Town, Karachi on priority as per policy of Govt. of Sindh.

Given under my hand and seal of the office

Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 13th October, 2025