



DECISION

Complaint No. : POS/65/2024/KC

Name and address of the complainant : Mr. Naeemuddin, Advocate,
R/o. Flat No.A-401, 4th Floor, Waseem Heights Phase-II,
Plot No.BS-06, Block-13, F.B Area, Karachi

Name of the Agency Complained against : i. Health Department
ii. Finance Department
iii. Deputy Commissioner, Karachi Central

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Qidwai,
Director, Regional Office, Karachi (Central)

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **ALLEGED MALFUNCTIONING OF SINDH GOVERNMENT HOSPITAL, LIAQUATABAD, KARACHI.**

COMPLAINT

Mr. Naeemuddin, Advocate, filed a complaint on 23.08.2024 and alleged malfunctioning of Sindh Government Hospital, Liaquatabad, Karachi which includes prescribing costly medicines on ordinary slips for purchasing from outside the hospital, non-functioning of Physio Therapy Department, non-performing of Vitamin-D Test and encroachments in front of the gate of the hospital specially on Sundays. He reported the matter to the Medical Superintendent of that hospital but to no avail. He, therefore, solicited our intervention for the resolution of these problems.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date) by condoning the delay and subject to the submission of Affidavit on Form "A". After submission of the required documents by the complainant, the matter was referred to the agency. In response, the Medical Superintendent, Sindh Govt. Hospital (SGH), Liaquatabad, Karachi vide his letter dated: 16.09.2024 stated that the budget allocation regarding Printing charges is just Rs.64,000/- only for the whole financial year which is insufficient, therefore, prescriptions affixing stamp of the hospital on plain papers are issued. He further added that approximately 3000 patients are daily treated in OPDs with diagnosis facilities and one Operation Theater is functional where approximately 30-40 elective and 20-25 emergency surgeries per week are conducted. They are facing great hardship due to insufficient budgetary grant and in this context, the issue has already been brought to the notice of Health Department and Finance Department, Govt. of Sindh vide letters dated: 21.05.2024 and 24.05.2024 respectively.

3. The Medical Superintendent further added that the Physiotherapy Department is being run by an NGO which provides all types of Physiotherapy treatment to the patients as per its available resources. The Vitamin-D tests are quite expensive which are conducted only if essentially needed for patients. In support thereof his contention, he quoted budgetary grants of two other Sindh Govt. Hospital as follow:

- i. SGH, New Karachi Rs.110,000,000/-
- ii. SGH, Saudabad, Karachi Rs.151,412,000/-
- iii. SGH, Liaquatabad, Karachi Rs.47,559,000/-

5. As regards, the encroachments in front of gate of the hospital he has already been taken up the issue with the concerned authorities but the problem has not yet been permanently resolved.

6. The complainant in his rejoinder dated: 25.11.2024 suggested to take up the matter of shortage of budgetary grants and other problems of the said hospital with the higher authorities of the Govt. of Sindh in order to bring improvement in functioning of the hospital.

FINDINGS

7. Mr. Naeemuddin, Advocate has raised some serious & genuine issues of public interest in his complaint dated: 23.08.2024 which need to be looked into.

DECISION

8. In view of the above, I in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act, 1991 (amended upto date), ***do hereby direct :***

- i) ***the Secretary, Health Department and Secretary, Finance Department, Govt. of Sindh to assess the annual budgetary requirement of Sindh Govt. Hospital (SGH), Liaquatabad, Karachi and if there is any deficiency in budgetary allocation, additional funds should be provided to the hospital during the current financial year.***
- ii. ***the Deputy Commissioner, Karachi Central should remove the encroachments in front of the hospital's gate and also ensure that it doesn't take place again.***

9. ***Compliance to the above should be reported to me inside 30 days, herein of.***

Given under my hand and seal of office.



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 10th January, 2025