



## **DECISION**

Complaint No. : POS/2808/GTK-247/2025

Name and address of the complainant : Mst. Amna,  
R/o. Baloch Colony, Near Engro Gate Daharki,  
Taluka & District Ghotki

Name of the Agency Complained against : School Education Department,  
District, Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,  
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject : **INORDINATE DELAY OF 04 YEARS IN ISSUANCE OF APPOINTMENT OF THE COMPLAINANT AS JST.**

### **COMPLAINT**

Mst. Amna filed a complaint on 08.05.2025 against School Education Department and alleged delay of 04-Years in issuance of appointment order to her as JEST. In this regard, she had approached the concerned agency, but it was of no avail, therefore, she requested us for intervention.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date). After receiving the mandatory Affidavit on Form-A, other relevant documents and by condoning the delay, the Investigating Officer called report from the agency.
3. In response, the District Education Officer (ES&HS) Ghotki vide his letter dated: 07.07.2025 informed that as per SIBA result of complainant Mst. Amna, the District Selection Committee Ghotki recommended her name and Offer letter was also issued to her by Director School Education (ES&HS) Sukkur vide dated: 20.06.2025. She has received it on 26<sup>th</sup> of June 2025. He also enclosed the photocopy of offer letter as an evidence.
4. The report of the agency alongwith photocopy of offer letter was delivered to the complainant during hearing of the case on 08.07.2025 for rejoinder. In response, she vide her written statement dated: 08.07.2025 confirmed the report of agency and offered her thanks to this Institution. She also requested to close her case.

**FINDINGS**

5. With the intervention of this Institution, the grievance of the complainant has been redressed by the agency as confirmed by her vide letter dated: 08.07.2025.

**DECISION**

6. In view of above facts, the complaint stands redressed and disposed of accordingly.
7. This also disposes of the same complaint registration No. POS/3022/GTK-261/2025 filed by the same complainant over same grievance.

*Given under my hand and seal of office.*



**Sd /-**  
**(Muhammad Sohail Rajput)**

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 7<sup>th</sup>, August, 2025

