



DECISION

Complaint No.	:	POS/1652/ROJ-158(JBD)/2025
Name and address of the complainant	:	Mr. Sajid s/o Ghulam Nabi Shar, r/o Mohalla Sui Gas, District Kashmore
Name of the Agency Complained against	:	Revenue Department
Name & Designation of Investigating Officer	:	Mr. Zahid Hussain Buriro Director Regional Office Jacobabad
Vetted by	:	Mir Hussain Ali Advisor-M
Subject	:	<u>COMPLAINT REGARDING DELAY IN ISSUANCE OF DOMICILE TO THE COMPLAINANT AND MISBEHAVOUR BY STAFF</u>

Complaint:

Mr. Sajid filed his online complaint dated 27.2.2025 against maladministration in the office of the Deputy Commissioner Kashmore, as issuance of his domicile certificate is being delayed and the concerned staff has also misbehaved with him. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the concerned agency for comments. On 30.4.2025 the complainant submitted online that due to intervention of the Institution of the Provincial Ombudsman Sindh his grievance has been redressed, and as such further action on his complaint be stopped.

Findings:

3. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"

Sd/-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 31st July, 2025

