



DECISION

Complaint No. : POS/5182/2019/HYD/657

Name and address of the complainant : Mr. Irshad Ali Lund s/o Yar Muhammad Lund
R/o Village Ghulam Hussain Lund, P.O Dad Khan Jarwar
Taluka Chamber District Tando Allahyar.

Name of the Agency Complained against : School Education & Literacy Department.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST SCHOOL EDUCATION DEPARTMENT ALLEGING INORDINATE DELAY IN PAYMENT OF SERVICE DUES, FINANCIAL ASSISTANCE AND GROUP INSURANCE IN RESPECT OF DECEASED MOTHER OF THE COMPLAINANT**

Complaint

Mr. Irshad Ali Lund filed a complaint dated 16.12.2019 wherein he stated that his late mother, Fateh Khatoon was Primary School Teacher at Govt Girls Primary School Ghulam Hussain Lund, Taluka Chamber, District Tando Allahyar who died during service on 03.03.2015. He approached the Secretary, School Education & Literacy Department, GOS Karachi for his appointment against deceased quota and payment of service dues viz; Financial Assistance and Group Insurance but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 10.02.2020 to the Director, Schools Education (Primary) Hyderabad Region, Hyderabad and District Education Officer (Primary) Tando Allahyar for report, followed by reminder. The District Education Officer (Primary) Tando Allahyar vide letter dated 29.06.2022 informed that an amount of Rs: 600,000/- of Group Insurance has been paid to the legal heirs of the deceased employee vide cheque dated 30.07.2020. The case for payment of Financial Assistance and appointment against deceased quota have been forwarded to the School Education Department for further action.
4. The matter was taken up with the Secretary, School Education Department vide letter dated 02.09.2022 and the case was heard on various dates. The District Education Department (Primary) Tando Allahyar informed vide letter dated 15.05.2023 that Mr. Irshad Ali (the complainant) has been appointed as Chowkidar against deceased quota. The complainant appeared before Investigating Officer Hyderabad on 12.10.2023 and filed a written statement that he has been appointed against deceased quota.

(2)

5. The Section Officer (Financial Assistance), SE&LD, Government of Sindh, Karachi informed vide letter dated 06.12.2024 that the case for payment of Financial Assistance in respect of Late Fateh Khatoon w/o. Yar Muhammad, ex-PST has been sanctioned for payment in 3rd Quarter of the budget i.e. 2024-25.

Findings

6. On the intervention of this Institution, the grievance of complainant has been redressed by the Agency.

Decision

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), I, hereby direct the Secretary to Government of Sindh, School Education & Literacy Department, Karachi to ensure payment of Financial Assistance in favour of legal heirs of deceased employee in 3rd quarter of the Budget 2024-25 under intimation to this office.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 29th January, 2025

