



## DECISION

Complaint No. : POS/55/2025/SGR-76

Name and address of the complainant : Mr. Asad Ali, S/o. Rasool Bux,  
R.O ward No. 08, House No. 56, Muhallah Khaskheli Jhol,  
Tehsil Sinjhora, District Sanghar.

Name of the Agency Complained against : Board of Intermediate & Secondary Education,  
Mirpurkhas, Sindh.

Name & Designation of Investigating Officer : Ghulam Shabir Memon,  
**Regional Director, Sanghar**

Vetted by : Syed Hashim Raza Zaidi  
**Advisor-S**

Subject : **REQUEST FOR ISSUANCE OF PACCA CERTIFICATE TO THE COMPLAINANT.**

### **THE COMPLAINT:**

Mr. Aasd Ali, S/o. Rasool Bux, submitted a complaint on 22-04-2025 against the Board of Intermediate & Secondary Education (BISE), Mirpurkhas, alleging that he is not being issued Pacca Certificate of Seat No. 124319, year 2019. He has approached this Institution, seeking intervention for the prompt resolution of his grievance and the issuance of his certificate.

### **PROCEEDINGS:**

2. The complaint was admitted under *Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date)*, after receiving mandatory Affidavit on Form "A" and other relevant documents.
3. This office issued notice to Controller of Examinations, BISE, Mirpurkhas vide this office letter dated 07-05-2025 for report, but report is still awaited.
4. Meanwhile, the complainant appeared on 20.05.2025 and confirmed receipt of the Pacca Certificate from BISE Mirpurkhas for the Annual Examination 2019. A photocopy of the certificate is submitted as an evidence. The complainant conveyed sincere appreciation to this institution for resolving his grievance and formally requested the closure of any further proceedings on the complaint.

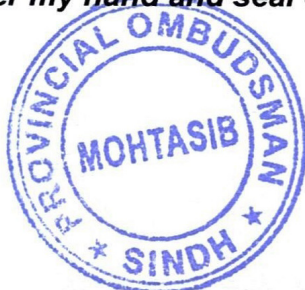
### **FINDINGS:**

5. On the intervention of this Institution the agency has redressed the grievance of the complainant.

### **DECISION:**

6. In view of the above, in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), the complaint is disposed of as redressed.

***Given under my hand and seal of the office.***



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
Sitara-e-Imtiaz; PAS  
Ombudsman Sindh,  
Karachi, dated 3rd July, 2025