



DECISION

Complaint No. : POS/2604/2021/NWS-44.

Name and address of the complainant : Mr. Hafeezullah R/o Khaskheli Colony, 60th Mile Road, Nawabshah, District Shaheed Benazirabad.

Name of the Agency Complained against : Municipal Committee, Nawabshah

Name & Designation of Investigating Officer : Khan Muhammad Zardari, Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).
Advisor-F.

Subject : **DELAY IN REPAIR OF DRAINS IN KHASKHELI COLONY, 60TH MILE ROAD NAWABSHAH.**

THE COMPLAINT:

Mr. Hafeezullah filed an online complaint dated 06.05.2021 wherein he stated that drainage system of Khaskheli Colony has deteriorated since long which has led to the overflowing of sewerage water in the streets. Being aggrieved, he frequently approached the Municipal Committee, Nawabshah to clean/replace the sewerage line and redress his grievance but of no avail. Therefore, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving of copy of CNIC, Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice to the Chief Municipal Officer, Municipal Committee, Nawabshah vide letter dated 26.08.2021 for report, followed by multiple reminders. In response, the Municipal Commissioner, Municipal Corporation, Shaheed Benazirabad reported vide letter dated 11.10.2024 that all kinds of heaps & garbage from the street of complainant have been removed and the site has become clean. He attached photographs of the site also.
4. A copy of Agency's report was sent to the complainant for filing rejoinder, if any vide letter dated 25.10.2024 followed by a reminder but no response was received from him.

FINDINGS:

5. On the intervention of this Institution, Complainant's grievance has reportedly been resolved by the Agency. The complainant also seems to have lost interest to pursue his complaint thus further proceedings are dropped.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed.

Given under my hand and seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh
Karachi, dated 13th January, 2025