



DECISION

Complaint No. : POS/744/HYD/2024

Name and address of the complainant : Hafiz-ul-Asad Ali Vohra s/o Saleem Hussain Vohra
R/o Plot No: 01, 2nd Floor Near Hafiz Dairy, Unit No: 06
Latifabad, Hyderabad.

Name of the Agency Complained against : Director, Anti-Encroachment Cell,
Hyderabad Municipal Corporation (HMC), Hyderabad.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Director,
Regional Office, Hyderabad.

Vetted by :

Subject : **Muhammad Naseer Jamali, Advisor-N**
COMPLAINT AGAINST HYDERABAD MUNICIPAL CORPORATION ALLEGING NON-REMOVAL OF ILLEGAL ENCROACHMENT RAISED BY A DHABA HOTEL

Complaint

Hafiz-ul-Asad Ali Vohra filed a complaint dated 24.07.2024 wherein he stated that he resides in a flat at Unit-6, Latifabad Hyderabad. There is an illegal encroachment near the stairs of the building raised by a dhaba hotel. This has created a nuisance for the residents of the building. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued a notice dated 21.08.2024 to the Director, Anti-Encroachment Cell, HMC Hyderabad for report, who in response informed vide letter dated 05.09.2024 that the illegal encroachment has been removed on 04.09.2024 and enclosed the photographs as an evidence.
4. The complainant appeared before the Investigating Officer, Regional Office, Hyderabad on 22.11.2024 and filed a written statement wherein he confirmed the redressal of his grievance. He extended thanks to this Institution and requested to close further proceedings on his complaint.

Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 12th March, 2025