



DECISION

Complaint No. :

POS/4269/2024/K-24

Name and address
of the complainant :

Mr. Muhammad Naseem, Naib Qasid,
R/o House No. 03, Gali No.11, Hassan Laskari Village,
Garden, Karachi.

Name of the Agency
complained against :

Accountant General Sindh, Karachi

Name & Designation of
Investigating Officer :

Mr. Ghulam Abid Shaikh,
Advisor-K

Subject :-

**ALLEGED DELAY IN CORRECTION OF DATE OF BIRTH
AND DATE OF ENTRY INTO GOVERNMENT SERVICE IN
THE PAY SLIP OF THE COMPLAINANT.**

COMPLAINT

Mr. Muhammad Naseem, Naib Qasid, Government Girls Secondary School, Nistar Road, District East, Karachi, filed a complaint on 16.09.2024 and alleged delay in correction of his date of birth and date of entry into government service in his pay slip by A.G, Sindh. He stated therein that factually his date of birth is 1970 and his date of entry into government service is 03.10.1992 but these dates are wrongly shown as 31.10.1967 and 25.12.2002 respectively. In this regard, the Director School Education has requested the A.G, Sindh vide his letter dated: 06.10.2022 to make necessary correction in the record but it has not been done as yet. Being aggrieved, he solicited our intervention to resolve his problem.

PROCEEDINGS

2. After admitting the complaint under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), and by condoning the delay, report was called from A.G, Sindh vide this office letter dated: 04.10.2024. In response, the Assistant Accountant General (Education-VII), office of A.G, Sindh vide his letter dated: 25.10.2024 informed that the Director School Education was asked to verify the authenticity of those dates of the complainant but he failed to furnish the required verification therefore, it is unclear as to why the department has not done it so far. He therefore, requested us to ask the Director Elementary, Secondary & Higher Secondary School Education to expedite the required verification. In pursuance, the Director School Education was directed to do the needful vide this office letter dated: 31.10.2024 followed by reminder dated: 12.11.2024. In response, the Additional Director, Elementary, Secondary & Higher Secondary Education, Karachi Region vide his letter dated: 11.11.2024 informed that the issue of the complainant pertaining to verification of his date of birth and date of entry into service has been resolved through a letter dated: 07.11.2024 addressed to the Accountant General Sindh, Karachi.

3. This report of School Education Department was passed on to Assistant Accountant General Education-VII who vide his letter dated: 10.01.2025 informed that necessary rectification has been made in SAP System Record of A.G, Sindh. In support thereof, he enclosed copy ~~thereof~~ for ready reference.
4. A copy of the aforementioned report was forwarded vide this office letter dated: 15.01.2025 to the complainant for seeking his confirmation followed by reminder dated: 17.02.2025. In response, he vide his letter dated: 13.03.2025 confirmed that necessary corrections in his date of birth and date of entry into service has been made by office of A.,G, Sindh. Resultantly his problem is solved. He also conveyed his heartfelt gratitude to this Institution for assistance provided to him.

FINDINGS

5. With the intervention of this Institution, the problem of the complainant is resolved as confirmed by him vide letter dated: 13.03.2025.

DECISION

6. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; ~~20th~~ March, 2025

