



DECISION

Complaint No. : POS/6371/2023/HYD/374

Name and address of the complainant : Mr. Danish Ahmed.
R/o Lili Hut Muhammad Sehwan Sharif, District
Jamshoro (danishahmedso14@gmail.com)

Name of the Agency Complained against : IBA Sukkur.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Regional Director,
Regional Office, Hyderabad.

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST IBA SUKKUR FOR
SHOWING INCORRECT CNIC NO.4150604438935
INSTEAD OF CORRECT CNIC NO.4150604439835 IN
THE RESULT OF THE COMPLAINANT

Complaint

Mr. Danish filed a complaint dated 20.07.2023 wherein he stated that SIBA Sukkur has wrongly mentioned his CNIC No.4150604438935 instead of correct No.4150604439835 in the system. He approached the agency for its correction but all in vain. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2 The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.

3. This office issued notice dated 18.09.2023 to Registrar, SIBA Sukkur for report. The Secretary, SIBA informed vide letter dated 06.03.2024 that the grievance of the complainant has been redressed and his correct CNIC number has been uploaded on the SIBA portal. The complainant appeared before Investigating Officer, Hyderabad on 09.05.2024 and filed a written statement that his grievance has been redressed by the agency.

Findings

4. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 3rd January, 2025