



DECISION

Complaint No. : POS/4737/2024/HYD/778

Name and address of the complainant : Mst. Khatoon W/o Ali Muhammad Lashari
C/o. Advocate Ayaz Saleh Palijo, D-10, Palijo House,
Qasimabad, Hyderabad.

Name of the Agency Complained against : Executive Engineer Irrigation, Nusrat Division, Shaheed Benazirabad.

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject :

COMPLAINT REGARDING NON-IMPLEMENTATION OF
WATER SHARE LIST OF WC-9/AR, EX-SETHARKI
DISTRIBUTORY, TALUKA DOUR, DISTRICT SHAHEED
BENAZIRABAD

Complaint

Mst. Khatoon filed a complaint dated 11.10.2024 wherein she stated that her family members were allotted agricultural land by the Barrage Office in Taluka Dour, District Shaheed Benazirabad. The Irrigation Department had issued water share list of WC-9/AR, ex-Setharki Distributory but the same has not been implemented at site. Being aggrieved, she solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory affidavit on Form "A", relevant documents and by condoning the delay.
3. This office issued a notice dated 19.11.2024 to the Executive Engineer, Nusrat Division, Shaheed Benazirabad for report, who in response informed vide letter dated 05.12.2024 that the share list of Water Course No.9AR ex-Setharki Distry was issued on the request of the complainant and the same has been enforced at site twicely on 10.12.2018 and 17.11.2020 with police assistance. He enclosed the copy of mashirnama as an evidence. Subsequently, the implementation of water share list was obstructed by her opponents and an FIR No.62/2020 was lodged at Police Station 60-Mile, District Shaheed Benazirabad.
4. Eventually, the matter was fixed for hearing on 04.03.2025, which was attended by the complainant and the Assistant Executive Engineer, Nawabshah Sub-Division-II. The AXEN informed vide statement dated 04.03.2025 that as per share list of Water Course 9AR Setharki Distry, the irrigation water is being provided to Mst. Khatoon on regular basis. The complainant also filed her written statement that she is satisfied with the assurance given by the AXEN that complainant will be provided irrigation water uninterruptedly as per approved government share list. She extended her heartfelt gratitude and thanked to this Institution.

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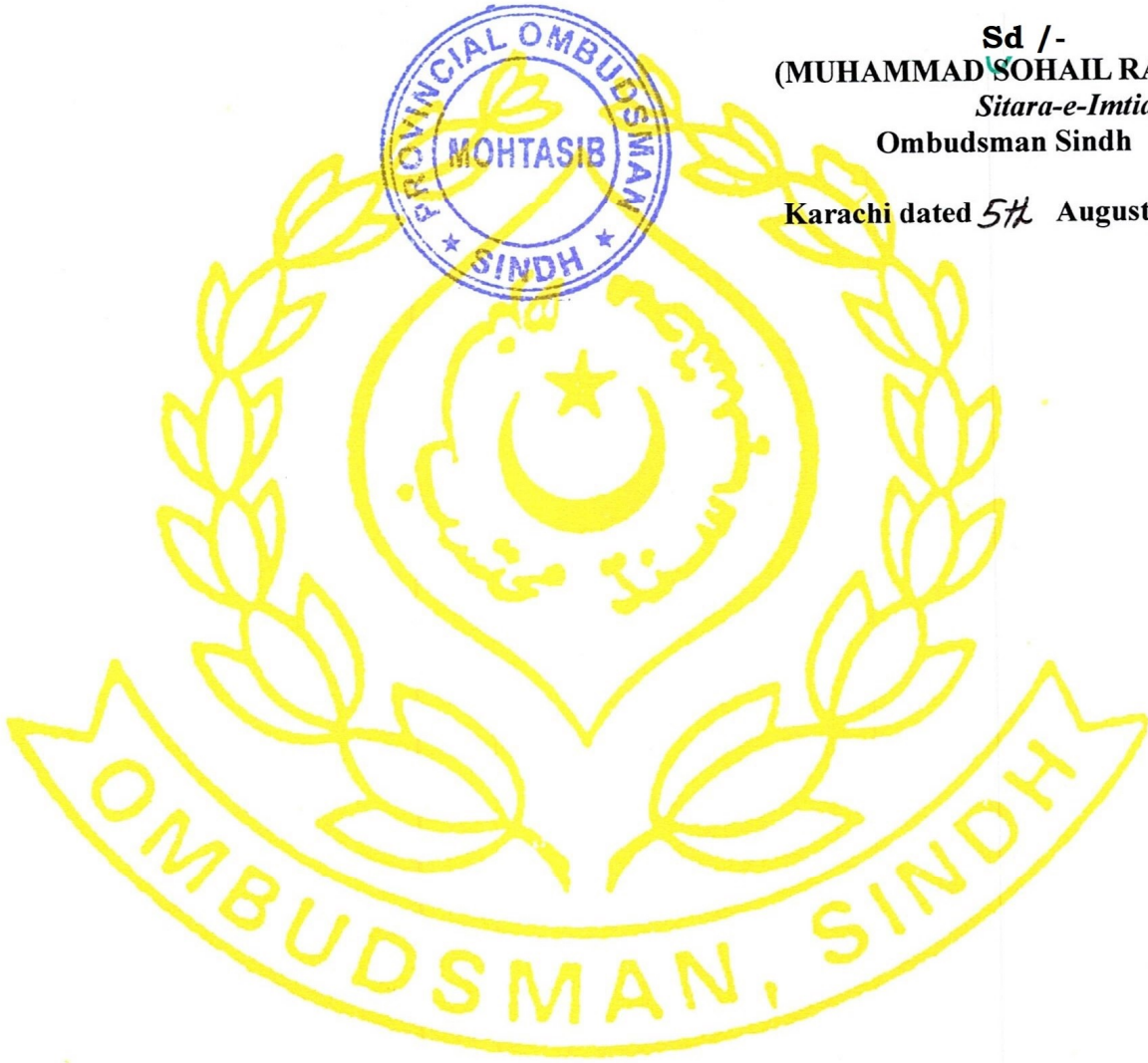
Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint stands disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi dated 5th August, 2025