



DECISION

Complaint No. : POS/4986/GTK-57/2022

Name and address of the complainant : Mr. Ghulam Yaseen S/o. Muhammad Saleh Kori,
R/o. Eidgah Road Mirpur Mathelo,
Taluka Mirpur Mathelo, District, Ghotki.

Name of the Agency Complained against : Health Department, District Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **COMPLAINT AGAINST DR. ZAKIR BALOCH WHO INSTEAD OF PROVIDING PROPER TREATMENT AT DHQ HOSPITAL MIRPUR MATHELO IS ALLEGEDLY COMPELLING PATIENTS TO VISIT HIS PRIVATE CLINIC.**

COMPLAINT

Mr. Ghulam Yaseen S/o Muhammad Saleh Kori, filed a complaint on 15.09.2022 against Dr. Zakir Baloch who instead of providing treatment to the complainant at DHQ Hospital, Mirpur Mathelo compelled him and other patients to visit his private clinic. Being aggrieved, he requested us for intervention.

PROCEEDINGS

2. Having admitted the complaint under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), after receiving mandatory Affidavit on Form 'A' and other relevant documents and by condoning the delay, the Investigating Officer called report from the agency. The matter remained under correspondence and the case was fixed for hearing of the parties on different dates.
3. In response, the District Health Officer, Ghotki vide his letter No. DHO/GHK(GB)/1621 dated: 31.10.2022 informed that the enquiry was conducted through Dr. Zaib-un-Nisa Daudpoto, ADHO (Curative) regarding the allegation. The detailed report concluded that there was no evidence against Dr. Zakir Baloch, Cardiologist.
4. Later-on, Dr. Zakir Baloch was called to record his statement where he stated that complainant came for Cardiac assessment, but due to non-availability of facility of Echo Cardiography at DHQ Hospital, Mirpur Mathelo, he advised him for Echo Cardiography from any other hospital and after that the complainant has not returned back.

5. The report of the agency was sent to the complainant for filing his rejoinder vide this office letter dated: 13.11.2024 followed by multiple reminders. He was also contacted on his cell no. 0320-5311477 but he did not respond. This shows that the complainant has lost interest to pursue his case.

FINDINGS

6. According to report of DHO, District Ghotki an enquiry was conducted and it was concluded that the allegations against Dr. Zakir Baloch could not be proved. After receiving the report the complainant despite issuance of multiple reminders did not respond, therefore, no further action is required by us.

DECISION

7. In view of the above, the complaint is closed on account of non-solemn prosecution by the complainant.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated; 3rd March, 2025

