



DECISION

Complaint No. : POS/515/2025/RM-98

Name and address of the complainant : Mr. Muhammad Bilal,
(bilalali0805@gmail.com)

Name of the Agency Complained against : Board of Revenue, Hyderabad.

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I,
Regional Director, Mirpurkhas.

Vetted by : Mr. Muhammad Naseer Jamali,
Advisor-N

Subject :

**COMPLAINT AGAINST MICRO FILMING OFFICE,
BOARD OF REVENUE ALLEGING INORDINATE
DELAY FOR SCANNING THE DOCUMENTS OF
REGISTERED PLOT OF THE COMPLAINANT.**

COMPLAINT:

Mr. Bilal Ali sent an email complaint dated 24-01-2025 wherein he stated that a registered sale deed has been sent to micro filming office Board of Revenue for scanning but the same has yet not been returned. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) subject to submission of original signed complaint, duly addressed to the Ombudsman Sindh, copies of relevant documents, copy of CNIC and affidavit on Form-A. This office issued a letter dated 07-02-2025 through e-mail to the complainant for submission of required documents, who in response informed through email dated 07.02.2025 that his issue has been resolved.

DECISION:

3. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 3rd March, 2025