



DECISION

Complaint No. : POS/1577/2024/SGR-54

Name and address of the complainant : Mr. Mubarak Ali, S/o. Bux,
R/o. village Ilyas Khaskheli, P.O. Fatehpur U.C. Dhoro Janib,
Taluka & District Sanghar

Name of the Agency Complained against : Local Govt. / Union Council, Dhoro Janib

Name & Designation of Investigating Officer : Ghulam Shabir Memon,
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi
Advisor-S

Subject : **COMPLAINT AGAINST CHAIRMAN U.C DHORO JANIB
ALLEGING FAILURE TO CARRY OUT DEVELOPMENT WORKS
IN AREA OF THE COMPLAINANT.**

THE COMPLAINT:

Mr. Mubarak Ali filed a complaint dated 20-03-2024, against the Union Council, Dhoro Janib, Taluka & District Sanghar, alleging non-execution of development works in his area despite repeated personal follow-ups and visits to the Union Council. He has requested the intervention of the relevant authorities, stating that no action has been taken by the local administration to address his grievance. He has sought the intervention of this institution to ensure the redressal of his complaint.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents.

3. This office issued letter dated 18.07.2024, requesting the Assistant Director, Local Government, Sanghar to submit a report regarding allegations made by the complainant. In compliance, the agency submitted its detailed response on 24.07.2024, wherein it was categorically stated that the allegations leveled against the Chairman, Union Council Dhoro Janib, Taluka and District Sanghar, were unfounded, baseless, and devoid of merit. The report affirmed that all relevant records had been duly maintained by the agency. A copy of the report was forwarded to the complainant for his rejoinder dated 17.10.2024, followed by three reminders. Subsequently, the complainant appeared before the Investigation Officer on 30.04.2025 and voluntarily submitted a statement expressing full satisfaction with the contents of the agency's report. He clarified that the issues he previously raised against Mr. Tariq Javed Jatt, Chairman, Union Council Dhoro Janib, have since been amicably resolved, and he no longer harbors any grievance against the agency. In view of the complainant's unequivocal withdrawal of allegations and request for case closure, it is submitted that the matter stands resolved and may now be disposed of accordingly.

FINDINGS:

4. On the intervention of this Institution, the agency has redressed the grievance of the complainant.

DECISION:

5. In view of the above, in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), the complaint is disposed of as redressed.

Given under my hand and seal of the office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz; PAS
Ombudsman Sindh,
Karachi, dated 3rd July, 2025