



DECISION

Complaint No. : POS/CH/3627/ROK-151/(Khp)/2019

Name and address of the complainant : Mr. Khan Muhammad R/o Village Hakeem Haji Shaikh Ali Shar, U.C Nangar Khan Shar, Pacca Chang, Taluka Faiz Ganj, District Khairpur.

Name of the Agency Complained against : School Education & Literacy Department

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **COMPLAINT REGARDING NON-AVAILABILITY / POSTING OF TEACHER AT GOVERNMENT PRIMARY SCHOOL SHAIKH ALI SHAR, TALUKA FAIZ GANJ.**

COMPLAINT

Mr. Khan Muhammad filed an online complaint on 06-09-2019 and manual complaint dated Nil received on 12-11-2019 stating that students of Government Primary School Shaikh Ali Shar, Taluka Faiz Ganj were facing problems to continue their studies due to non-posting of teacher. He, therefore, solicited intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning delay in filing it, subject to submission of original signed complaint Affidavit on Form "A" and a copy of CNIC.

03. After completion of codal formalities, the matter was taken up with District Education Officer (Primary), Khairpur for report who was persuaded for redressal of the grievance. During proceedings the complainant submitted letter dated Nil, received on 22-08-2023, informing that after intervention of this Institution, Teacher (PST) namely Mr. Muhammad Saleem Bhatti was posted in the village school and children were now getting proper education. So he requested to close the case.

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04. However, the Investigating Officer paid a surprise visit to the school on 16-10-2024, met with villagers and PST Muhammad Saleem Bhatti. The school was found without boundary wall, bathrooms and facility of potable drinking water. PST Muhammad Saleem Bhatti and villagers informed that underground water was saline and not fit for human consumption. Villagers also urged for repair of the school.

FINDINGS

05. The complainant approached to this Institution and solicited assistance in posting of a teacher at Government Primary School of his village and as result of meaningful intervention his grievance was redressed by the Agency.

DECISION

06. In view of the above, the complaint stands disposed of as redressed. However, I, in exercise of powers vested in me under section 11 of the Establishment of Office of the Ombudsman for the Province of Sindh Act 1991 (amended up to date), hereby direct the Secretary, School Education & Literacy Department to ensure repair of school building, construction of it's boundary wall, provision of bathrooms as well as drinking water facility at the school. Compliance report should be submitted within 60 days.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 14/1 January, 2025