



DECISION

Complaint No. : POS/ROG-192/(GTK)/2025

Name and address of the complainant : Mr. Shafi Muhammad S/o. Muhammad Islam Hakro,
R/o. Village Muhammad Ali Hakro,
Taluka & District, Ghotki.

Name of the Agency Complained against : Education Department
District Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **COMPLAINT REGARDING DELAY IN PREPARATION OF OUTSTANDING SALARIES BILL OF THE COMPLAINANT.**

COMPLAINT

Mr. Shafi Muhammad Chowkidar, Govt. Girls Primary School, Village Muhammad Ali Hakro, filed a complaint on 12.05.2025 and alleged delay in preparation of his outstanding salaries bill despite receipt of Rs.15000/- as bribe by TEO (F), Karim Din Malik and Clerk Israr Buriro. In this regard, he had approached the concerned authorities of Education Department, District Ghotki, but to no avail. Therefore, he requested us for intervention.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date) after receiving the mandatory Affidavit on Form "A" and by condoning the delay. The Investigating Officer called report from the agency.
3. In response, the District Education Officer (Primary), Ghotki vide his letter dated: 15.09.2025 informed that the outstanding salaries bill of the complainant has been prepared and handed over to him for submission to District Accounts Officer, Ghotki. However, the allegations levelled by the complainant regarding payment of bribe to the officials of his office are baseless and not proved.
4. The report of the agency was delivered to the complainant during hearing of the case on 16.09.2025 who vide his letter dated: 16.09.2025, confirmed the report of agency and offered thanks to this Institution. He further stated that the allegations levelled by him against the officials of District Education Office, Ghotki were due to some misunderstanding and requested to close his case.

FINDINGS

5. With the intervention of this Institution, the grievance of the complainant has been redressed as confirmed by him vide his letter dated: 16.09.2025, hence, no further action is required by this Institution.

DECISION

6. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 17~~th~~ October, 2025

