



DECISION

Complaint No. : POS/302/2025/F-05

Name and address of the complainant : Mr. Muhammad Ali, R/o House No. 01, Muhammad Ali House, Showbaz Nagar, Badshahi Road, Shoe Market, Karachi.

Name of the Agency Complained against : Town Municipal Corporation (TMC) Garden/ District Administration KMC

Name & Designation of Investigating Officer : Syed Ali Mumtaz Zaidi, (PAS), Advisor-F

Vetted by : --

Subject : **ALLEGED INACTION ON THE COMPLAINTS MADE TO AUTHORITIES FOR TAKING ACTION AGAINST PATHAREDARS/PUSHCARTS KEEPERS WHO HAVE BEEN PLACING THEIR THELLAS IN FRONT OF GATE OF HOUSE OF THE COMPLAINANT AND HURLING THREATS TO HIM.**

THE COMPLAINT:

Mr. Muhammad Ali in his complaint dated 21.01.2025 stated that he is resident of Muhammad Ali Dairy Farm House No. 2, Bhens Colony Road, Landhi, Karachi. His property is located on Badshah Road, Azeem Plaza main Road, Shabash Nagar, Shoe Market and he had this property since 1948. He stated that one week ago one peddler put his samosa, pakoda pushcart in front of the main gate of his property. When he prevented him, the peddler said that he will remove his cart in 2 days, but after a few days, more pushcarts/stalls including ice seller and butcher put up their shops on the empty space in front of his property. When he tried to stop them from doing so, they threatened him with dire consequences and misbehaved with him. He approached the concerned authorities but of no avail. He, therefore, solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of copy of his CNIC and Affidavit on form-A.
3. The Complainant was informed to meet the mandatory requirement vide letter dated 27.01.2025. Multiple reminders were issued to the complainant by post for compliance but the Complainant did not respond.
4. The Complainant was contacted through his cell phone No.03102587313, when he informed that his grievance has been resolved as pushcarts/patharedars in front of his property have been removed.

DECISION:

5. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi. dated 30th April. 2025