



## DECISION

Complaint No. : POS/RBH/60/2024

Name and address of the complainant : Mr. Muhammad Hanif S/o Noor Muhammad Umrani, R/o. Village Allah Bachayo Hajam, Taluka Golarchi, District Badin

Name of the Agency Complained against : Local Government / Revenue Department, Badin

Name & Designation of Investigating Officer : Abdul Wahab Memon, Regional Director, Badin

Vetted by : Fasihuddin Khan, Advisor 'Z'

Subject : COMPLAINT REGARDING FAILURE TO DRAIN OUT THE DIRTY WATER FROM THE WATER POND OF WATER SUPPLY SCHEME OF VILLAGE OF THE COMPLAINANT BY THE ASSISTANT COMMISSIONER, GOLARCHI AND LOCAL GOVERNMENT DEPARTMENT, BADIN

### THE COMPLAINT

Mr. Muhammad Hanif Umrani, filed a complaint on 14.10.2024 wherein he stated that water supply scheme of the village Allah Bachayo Umrani, Taluka Golarchi was destroyed due to heavy rain. He added that stagnant water needs to be drained out to ensure the supply of clean water to the residents of the said village. He approached the various agencies but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents and by condoning the delay.
3. The matter was referred to the Deputy Director, Local Government Department and Assistant Commissioner, Taluka Shaheed Fazil Rahu (Golarchi) vide letter dated 15.10.2024 for report. In response, the Deputy Director, Local Government Department, Badin vide his office letter dated 28.10.2024, informed that the Chairman/Secretary, Union Council Tarai, Taluka Shaheed Fazil Rahu (Golarchi) has been directed for submission of requisite report after resolving the problem.



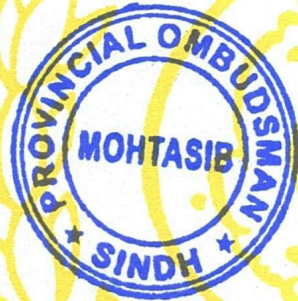
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4. Lastly, the complainant appeared before the Investigating Officer on 28.11.2024 and submitted his written statement stated that his grievance has been resolved by the agency. He also expressed his gratitude to the Institution and requested to close the complaint.

DECISION:

5. In view of the above and in exercise of powers vested in me u/s 11 of Establishment of the Office of the Ombudsman for Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

**Given under my hand and seal of Office.**



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
Sitara-e-Imtiaz - PAS  
Ombudsman, Sindh

Karachi, dated

**7<sup>th</sup>**

May, 2025

