



DECISION

Complaint No. : POS/1184/KE-145/25

Name and Address of the Complainant : Mr. Aftab Siddiqui, R/o. House No. 72, Khatum-un-Nabi Society, Model Colony, Malir, Karachi.

Name of the Agency Complained against : TMC Model Colony

Name & Designation of Investigation Officer : Syed Farrukh Habib
Director, Regional Office, Karachi (East)

Subject :- **COMPLAINT OF STRAY DOGS IN AREA OF THE COMPLAINANT.**

THE COMPLAINT

Mr. Aftab Siddiqui in his **online** complaint dated 14.02.2025 stated that he is resident of Khatum-un-Nabi Society, Model Colony, Malir, Karachi. In his area, he stated, the number of stray dogs have increased, causing numerous problems to the residents. He further stated that such nuisance has been brought to the notice of concerned authorities but they didn't take any action. He, therefore, solicited intervention of this office for redressal of his grievance.

PROCEEDINGS

2. The complaint was **conditionally** admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), subject to submission of original signed complaint, copy of CNIC and mandatory affidavit on Form "A". Accordingly, the complainant under letter dated 14.02.2025 was advised to complete formalities.

3. Meanwhile, being general public interest matter, the complaint was referred to the Agency for comments. In response the Municipal Commissioner, TMC Model Colony, vide letter dated 24.03.2025 informed that the complaint has been redressed.

4. Subsequently, the complainant was contacted on phone who confirmed that his problem has been resolved. He extended gratitude to this institution for taking prompt action which resulted in redressal of his complaint.

FINDING

5. As a result of timely intervention by this Institution, complainant's grievance has been resolved.

CONCLUSION

6. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated

12-06-, 2025