



DECISION

Complaint No. : POS/4516/ROK-137/(Khp)/2023

Name and address of the complainant : Mr. Munawar Ali Shah, S/o Dost Muhammad Shah,
R/o Village Mahtani, P.O Agra,
Taluka Gambat, District Khairpur.

Name of the Agency Complained against : District Accounts Office Khairpur

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **COMPLAINT AGAINST DELAY IN PAYMENT OF ARREARS OF SALARIES OF THE COMPLAINANT.**

COMPLAINT

Mr. Munawar Ali Shah, a Police Constable, filed a complaint on 15-06-2023 stating that there was a discrepancy between his date of birth on his CNIC and his educational certificates. As a result, his salary was stopped by the District Accounts Office, Khairpur. In this regard, he filed an application before the Civil Court Gambat, which resolved his issue and issued orders to NADRA for doing the needful. His salary was then resumed. He further stated that a letter was issued by the DIG to the Accountant General Sindh for the release of his salary arrears amounting to Rs. 800,000/-. However, he alleged that both the Accountant General Sindh and District Accounts Office, Khairpur, had not released the arrears. Therefore, he sought the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to the submission of copies of relevant documents and an Affidavit on Form "A".

03. After completing the required formalities, the matter was taken up with the Accountant General Sindh, Karachi, and District Accounts Officer, Khairpur, on 06-07-2023 for comments. In response, the District Accounts Officer, Khairpur, reported on 30-08-2023 that the complainant's claim had been forwarded by the concerned DDO of SSP, Khairpur, through the proper channel to the Inspector General of Police, Sindh, Karachi, for approval by the Secretary, Finance Department, Government of Sindh, Karachi. He mentioned that as soon as the sealed copy of the sanction amount was received in his office, the complainant's bill would be processed accordingly. He also submitted copies of relevant documents.

04. The Agency's report was shared with the complainant on 12-09-2023 for a rejoinder. In response, the complainant submitted a rejoinder on 19-01-2024 requesting the resolution of his salary arrears issue.

05. Consequently, the matter was taken up with the Deputy Inspector General, Sukkur, on 19-01-2024 for expediting the matter. In response, the Office Superintendent, Deputy Inspector General of Police, Sukkur Range, submitted his letter on 13-02-2024 along with a copy of the Notification dated 16-04-2012 issued by the SGA&CD, Government of Sindh, Karachi which inserted Rule 12-A in the Sindh Civil Servants (Appointment, Promotion & Transfer) Rules, 1974, after Rule 12, as follows:

"12-A. The date of birth once recorded by a civil servant at the time of joining Government service shall be final and no alteration thereafter shall be permissible".

06. The complainant was subsequently asked on 14-02-2024 to appear personally along with his old CNIC, new CNIC, and the original service book. However, the complainant failed to submit the requested documents despite being given ample opportunity.

FINDINGS

07. From the above proceedings, it appears that the complainant has lost interest in pursuing his complaint.

DECISION

08. In light of the foregoing, the complaint is hereby disposed of due to non-prosecution and consigned to the record.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 17th February, 2025