



DECISION

Complaint No.: POS/3578/2022/F-58

Name and address of the complainant : Mr. Irshad Ahmed Qureshi, Flat No. 201/2, BL-2, Bridge View Apartment, Frere Town, Choudhry Khaleeq-uz-Zaman Road, Civil Lines, Clifton, Karachi

Name of the Agency Complained against : Land Utilization / Revenue Department

Name & Designation of Investigating Officer : Syed Ali Mumtaz Zaidi, (PAS), Advisor-F.

Subject :- **ALLEGED INACTION ON THE APPLICATIONS MADE FOR ISSUANCE OF CHALLAN FOR PAYMENT OF RENEWAL FEE/DUES IN RESPECT OF TWO FLATS OF THE COMPLAINANT.**

THE COMPLAINT:

Mr. Irshad Ahmed Qureshi filed a complaint on 29.06.2022 stating therein that the lease of the land/plot bearing No. FT-2, 1/1 G-03/5, Choudhry Khaleeq-uz-Zaman Road, Frere Town, Karachi admeasuring 8944 sq. yards, where Bridge View Apartment is constructed, was renewed for a further period of 99 years w.e.f. 26.01.1960 subject to the payable amount. As required due amount was not paid by the builder, the payment is being demanded by Government of Sindh from flat owners to renew the lease of their flats. Complainant wants to make the payment of lease money as per rule to renew the lease of his flat No. 201/2, BL-2, 2nd Floor and of his son's flat No. 503/5, BL-4, 5th Floor in Bridge View Apartment, Frere Town, Karachi. He and his son requested to Secretary Land Utilization, Board of Revenue and Mukhtiarkar, Civil Lines, Karachi to issue the Challan through several applications but to no avail. He therefore, sought intervention of this Institution for relief.

PROCEEDINGS:

- 2) The Complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date).
- 3) The matter was taken up with the concerned Revenue Authorities. The Complainant ultimately received Challans for payment of lease amount in respect of his and his son's flats.

4) As the matter stood un-resolved regarding E-Registration of lease deeds, the complainant recently addressed another application dated 20.10.2024 stating therein that the matter is still pending and requested to direct Additional Deputy Commissioner-I, Karachi South and Mukhtiarkar Civil Lines, Karachi for necessary action.

5) Report was called and a hearing was fixed for the Complainant and Respondents vide letter dated 29.10.2024. Meanwhile, the complainant sent a letter dated 06.11.2024, stating therein that lease deeds of both the flats have now been executed and as such his complaint has been redressed. He requested that hearing may be condoned accordingly and expressed his gratitude to this Institution for intervention.

FINDINGS:

6) The matter which was pending since 2022 got resolved by the intervention of this Institution.

DECISION:

7) I, in exercise of the powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), dispose of the complaint as redressed and consign it to record.

Given under my hand and seal of office



Sd/-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz, PAS

Ombudsman Sindh

Karachi, dated 20th December, 2024