



## **DECISION**

Complaint No. : POS/1672/KE/113/2024

Name and Address of the Complainant : Mr. Amir Shaikh R/o. House No. R/215, Shaheed Makhdoom Bilawal Village, Safoora Goth, Gulshan Town, Karachi.

Name of the Agency Complained against : STEVTA

Name & Designation of Investigation Officer : Syed Farrukh Habib  
Director, Regional Office, Karachi (East)

Subject :- **COMPLAINT REGARDING ALLEGED NON-AVAILABILITY OF TRAININGS / SHORT COURSES OF GARDENER (MALI), BARBER AND TAILORING AT DISTRICT SHIKARPUR AND KARACHI.**

### **THE COMPLAINT**

Mr. Amir Shaikh in his complaint dated 27.05.2024 stated that he and his relatives, as well as many other people wanted to take admission in the courses / trainings for cooking, gardening, hairdressing, and tailoring. However, there is no institute in District Shikarpur or Karachi run by STEVTA Sindh where these courses are offered. He, therefore, solicited our intervention for resolution of his grievance.

### **PROCEEDINGS**

2. Complaint was admitted by condoning delay under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date). Mandatory Affidavit on Form "A" and other relevant documents, were also received from the complainant.

3. However, upon detail scrutiny and checking website of STEVTA showing complete detail of courses offered at various centers it transpired that complainant has not made out any case of mal-administration against the Agency. The issue highlighted by the complainant in his complaint is a policy matter.

### **CONCLUSION**

4. In view of the above, the complaint is hereby dismissed and disposed of.

*Given under my hand and seal of the office*



**Sd /-**

(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh

Karachi, dated 02 - 01 - 2025