



DECISION

Complaint No. : POS/2998/2024/HYD/375

Name and address of the complainant : Mr. Ghulam Hyder s/o Late Muhammad Ramzan Solangi
R/o Sodhra Mohallah, New Hala,
District Matiari.

Name of the Agency Complained against : District Accounts Officer (DAO), Matiari.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Regional Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER MATIARI ALLEGING INORDINATE DELAY IN PAYMENT OF SALARIES TO THE COMPLAINANT**

Complaint

Mr. Ghulam Hyder filed a complaint dated 13.06.2024 wherein he stated that he was appointed as Chowkidar (BPS-1) against deceased quota on 22.09.2023. The District Accounts Officer, Matiari has forwarded his case to the Accountant General Sindh for opening his salary ID vide letter dated 08.05.2024 which is still pending there. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The case was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A", copy of CNIC and other relevant documents and by condoning the delay.
3. This office issued a notice dated 22.07.2024 to the Accounts Officer, Accountant General Sindh Karachi for report, who in response informed vide letter dated 25.07.2024 that the salary ID of complainant has been procured and he may be advised to approach the DAO Matiari for payment of salaries.
4. The District Accounts Officer, Matiari informed vide letter dated 30.09.2024 that after creation of salary ID of complainant, the payment of salary to the complainant has been started from July-2024. The arrears of salary will be paid to the complainant on receipt of bill from the concerned DDO. The District Accounts Officer, Matiari vide his subsequent letter dated 25.11.2024 informed that the arrears of salary, amounting to Rs. 255,247/- have been paid to the complainant alongwith his pay in the month of October-2024.
5. The complainant submitted his written statement vide dated 26.11.2024 wherein he confirmed the receipt of salaries. He requested to close further proceedings on his complaint.

(2)

Findings

6. On the intervention of this Institution, grievance of the complainant has been redressed by the Agency.

Decision

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated **23rd** April, 2025

