



## **DECISION**

Complaint No. : POS/3287/2024

Name and address of the complainant : Mr. Ghulam Rasool, R/o Village Darro (Sheehan jo Daro), Union Council Koracho, District, Dadu.

Name of the Agency Complained against : Revenue.

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah, Regional Director, Dadu

Vetted by : Mr. Masood Ishrat, Registrar

Subject : COMPLAINT AGAINST ALLEGED DISCRIMINATION IN PROVIDING RELIEF TO THE FLOOD AFFECTEES AND NON-AVAILABILITY OF BASIC AMENITIES.

### **THE COMPLAINT**

Mr. Ghulam Rasool filed online complaint dated 08.07.2024 and his written detailed complaint dated 24.10.2024 *inter-alia* alleging discrimination in providing relief to the affectees of heavy rains of the year 2022 and non-availability of basic amenities in his village. He further alleged that his approaches to authorities concerned borne no result and being aggrieved, he sought intervention of this institution.

### **PROCEEDINGS**

2. The complaint was admitted u/s 10 of the Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning the delay and taken up with the Agency for comments.

3. After protracted correspondence, the Mukhtiarkar Revenue Mehar, vide letter dated 11.03.2025 reported that relief items were distributed by the then officers among flood affectees in the year 2022. The complainant was also provided relief items including ration bags, which has been admitted by him. Regarding damage of houses and non-inclusion of names in the survey, the complainant and other affectees are required to approach the concerned officers or through online on the website of Sindh Peoples Housing Foundation, for further action.

4. A copy of the report was forwarded to the complainant for rejoinder vide letter dated 24.03.2025, followed by four reminders, sent through registered post, but he did not respond till this date.

### **DECISION**

5. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), complaint is disposed of on account of non-prosecution and consigned to record.

***Given under my hand and seal of office.***



**Sd /-**

(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz : PAS  
Ombudsman, Sindh

Karachi, dated: 30<sup>th</sup> July, 2025