



DECISION

POS/09/2025/KC

Complaint No. :

Name and address
of the complainant :

Mr. Muhammad Kamran,
R/o. House No. L-1072, Sector -3, North Karachi.

Name of the Agency
complained against :

Police Department

Name & Designation of
Investigating Officer :

Mr. Iqbal Nafees Khan
Regional Director, Karachi Central.

Subject :-

**ALLEGED FAILURE OF POLICE TO ACT AGAINST MR.
ALI IBRAHIM FOR UNLAWFULLY WITHHOLDING THE
COMPLAINANT'S VEHICLE**

COMPLAINT

Mr. Muhammad Kamran lodged a complaint on 21.01.2025, stating that he had rented out his Suzuki Hi-Roof (Reg. No. CJ-4144) to Mr. Ali Ibrahim on 22.05.2024 at Rs. 30,000 per month. After paying rent for only three months, Mr. Ali Ibrahim neither paid further rent nor returned the vehicle and was withholding it illegally. Attempts to contact him failed as his cell number remained switched off. Despite reporting the matter to police departments, no action was taken, prompting Mr. Kamran to seek intervention of this office for resolution of his problem.

PROCEEDINGS

2. The complaint was examined and admitted under Section 10 of the *Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991* (as amended in 2020). The delay was condoned, and upon submission of the Affidavit on Form "A" by the complainant, the matter was referred to the Agency.
3. In response, the SHO, Police Station New Karachi, vide letter dated 27.01.2025, stated that the case had been referred for legal opinion and that necessary legal action would be taken upon receipt of the same. Subsequently, the SHO, P.S. New Karachi, through letter dated 09.09.2025, informed that on the complaint of Mr. Muhammad Kamran, FIR No. 609/2025 under Sections 420/406 of the Pakistan Penal Code had been registered against the accused, Mr. Ali Ibrahim, on 08.09.2025, and investigation was in progress. A copy of the FIR was also enclosed.
4. The complainant, through letter dated 01.10.2025, conveyed his gratitude to the Provincial Ombudsman Sindh (POS) for resolving his grievance and requested that the case be closed.

DECISION

5. In view of the above, the case is disposed of as redressed.

Given under my hand and seal of this office.



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz (PAS)
OMBUDSMAN SINDH
Karachi, the 17th October, 2025