



## **DECISION**

Complaint No. : POS/2980/KE/212/2023

Name and Address of the Complainant : Mr. Ghulam Muhammad, House No. 125 EL, Ilyas Goth, Malir, Karachi.

Name of the Agency Complained against : Revenue Department

Name & Designation of Investigation Officer : Syed Farrukh Habib  
Director, Regional Office, Karachi (East)

Subject :-

**COMPLAINT REGARDING NON-ISSUANCE OF DOMICILE TO SON OF THE COMPLAINANT BY THE OFFICES OF DC MALIR AND KORANGI ON THE PLEA OF JURISDICTION.**

### **THE COMPLAINT**

Mr. Ghulam Muhammad in his complaint dated 11.04.2023 stated that he is resident of Ilyas Goth, District Malir. He approached office of the D.C. Malir to acquire domicile for his child, but the staff at the office of D.C Malir advised him to approach the office of D.C. Korangi. When he visited D.C office Korangi, they told him that his residence falls in District Malir and he needs to contact office of the D.C Malir for getting the domicile. He stated that having been disgusted with such multiple visits of the two offices without any remedy, he, decided to seek intervention of this office for redressal of his grievance.

### **PROCEEDINGS**

2. After admission of complaint by condoning delay under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), as well as receiving mandatory Affidavit on Form "A" and other relevant documents, report was called from the Agency. In response, Addl. Deputy Commissioner-I, District Malir, Karachi vide letter dated 26.06.2023 informed that Domicile / PRC of Mr. Ghulam Muhammad s/o Barkat Ali (complainant) and his son namely Muhammad Sami Ullah s/o Ghulam Muhammad has already been issued on 16.06.2023.

3. Subsequently, complainant vide his rejoinder dated 26.11.2024 confirmed that his grievance has been resolved. He also extended gratitude to this Institution.

### **FINDING**

4. As a result of intervention and constant pursuance by this Institution, complainant's grievance has been resolved.

### **CONCLUSION**

5. In view of the above, the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



**Sd/-**

(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh

Karachi, dated 20-12-, 2024