



DECISION

Complaint No. : POS/RN/62/2025/NWS-62.

Name and address of the complainant : Mr. Jan Muhammad s/o Gul Muhammad Unar,
R/o Azim Colony Sakrand,
District Shaheed Benazirabad.

Name of the Agency Complained against : District Accounts Officer.

Name & Designation of Investigating Officer : Khan Muhammad Zardari,
Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).
Advisor-F.

Subject : **NON-PAYMENT OF ENCASHMENT OF LPR TO THE COMPLAINANT BY THE DISTRICT ACCOUNTS OFFICER SHAHEED BENAZIRABAD.**

THE COMPLAINT:

Mr. Jan Muhammad filed a complaint dated 16.04.2025. He states that he got retired as Senior Clerk from the Highway Division Shaheed Benazirabad on 01.10.2024. He submitted his encashment of L.P.R. bills to the District Accounts Officer, Shaheed Benazirabad after completion of formalities but his case has not been finalized despite approaches. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving copy of CNIC, Affidavit on Form "A", other relevant documents and by condoning the delay.
3. This office issued notice to the District Accounts Officer, Shaheed Benazirabad vide letter dated 21.04.2025 followed by reminder. In response, the District Accounts Officer, Shaheed Benazirabad vide letter dated 20.05.2025 informed that an amount of Rs.750,600/- on account of encashment of LPR has been disbursed to complainant on 14.05.2025.
4. The Agency's report was forwarded to the complainant for filing rejoinder, who in response filed statement of the date and expressed his thanks to this Institution for resolution of her grievance.

FINDINGS:

5. On the intervention of this Institution, the grievance of the complainant has been redressed by the Agency.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed.

Given under my hand and seal of office



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated 02nd October, 2025

