



DECISION

Complaint No.	:	POS/386/ROJ-386(JBD)/2024
Name and address of the complainant	:	Civil Surgeon, Civil Hospital Jacobabad,
Name of the Agency Complained against	:	Public Health Engineering Department.
Name & Designation of Investigating Officer	:	Mr. Zahid Hussain Buriro Director Regional Office Jacobabad
Vetted by	:	Mir Hussain Ali Advisor-M
Subject	:	<u>DELAY IN REPAIR OF R.O. PLANT INSTALLED AT CIVIL HOSPITAL JACOBABAD BY THE EXECUTIVE ENGINEER, PHED JACOBABAD.</u>

Complaint:

The Civil Surgeon, Civil Hospital Jacobabad filed his complaint dated 6.12.2024, against the Executive Engineer, Public Health Engineering Division Jacobabad, as he is not taking action to repair the R.O. Plant situated at Civil Hospital Jacobabad, He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the Agency for report. In response, the Executive Engineer (O&M) Public Health Engineering Division Jacobabad vide his office letter dated 19.5.2024 reported that the repair of R.O. Plant Civil Hospital is in progress, and it will be made functional shortly. Subsequently, the Executive Engineer (O&M), Public Health Engineering Division Jacobabad vide his office letter dated 26.6.2025 reported that the R.O. Plant has been made functional in all respects.

3. The report of the agency was conveyed to the complainant vide letter dated 26.6.2025 for confirmation, who appeared before the Investigating Officer on 31.7.2025 and stated that the Reverse Osmosis (R.O) Plant has been made functional w.e.f. 21.7.2025.

Findings:

4. On the intervention of this Institution, the grievance of the complainant has been redressed, which is also confirmed by him. Hence no further action is required.

Decision

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd/-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 13th October, 2025