



DECISION

Complaint No. : POS/2543/2021/KC

Name and address of the complainant : Mr. Arsalan Ahmed,
R/o. House No.B-79, LOP No. 283, Hilal Masjid,
Taal Wali Gali, Waheedabad, Gulbahar, Karachi

Name of the Agency Complained against : Karachi Water & Sewerage Corporation (KW&SC)

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Qidwai,
Director, Regional Office, Karachi (Central)

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **COMPLAINT AGAINST NON-SUPPLY OF
WATER TO THE COMPLAINANT'S HOUSE
LOCATED NEAR HILAL MASJID,
WAHEEDABAD, KARACHI.**

COMPLAINT

Mr. Arsalan Ahmed, filed a complaint on 20.05.2021 against non-supply of water to his house No. B-79, LOP No.283, Hilal Masjid, Waheedabad, Gulbahar, Karachi. For that, he approached the KW&SC authorities several times but to no avail. Therefore, he solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date) by condoning the delay and subject to submission of Affidavit on Form "A". The complainant was therefore, asked to furnish required document vide this office letter dated: 24.06.2021 followed by 10 reminders but he did not submit the Affidavit on Form "A" which is a mandatory requirement. Finally, a notice was sent to him through D.R. who stated that the complainant does not reside at the given address and the neighbours also do not know about his whereabouts.

FINDINGS

3. The complainant neither responded to the letters of this Institution nor submitted Affidavit on Form "A" which is a mandatory requirement, hence, no further action in the matter can be taken.

DECISION

4. In view of the above, the complaint stands closed on account of non-prosecution / non-solemn Affirmation by the complainant.

Given under my hand and seal of office.



Sd/-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated: 20th December, 2024