



DECISION

Complaint No. : POS/19/2024/SGR-92

Name and address of the complainant : Ms. Faiza, Lady Police Constable,
C/o. Mor Soomro, P.S. Maqsoodo Rind,
Taluka Shahdadpur, District Sanghar.

Name of the Agency Complained against : District Accounts Office, Sanghar

Name & Designation of Investigating Officer : Fazal Muhammad Shaikh
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi,
Advisor-S

Subject : **REQUEST FOR OPENING OF SALARY ID AND
PAYMENT OF SALARY TO THE COMPLAINANT, WHO
WAS APPOINTED ON 18.01.2023.**

THE COMPLAINT:

Ms. Faiza, filed a complaint dated 22-05-2024 against District Accounts Office, Sanghar alleging delay in opening of salary ID and payment of her salary. She stated that she was appointed on 18.01.2023 and had been frequently approaching the concerned Agency, but to no avail. Aggrieved by that, she solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted u/s. 10 of the Establishment of the office of Ombudsman for the province of Sindh Act, 1991 (amended up to date), after receiving mandatory Copy of CNIC, Affidavit on form "A" and other relevant document and by condoning delay.

3. This office issued notice to the District Accounts Officer, Sanghar for report vide letter dated 22.05.2024, followed by multiple reminders, who in response reported vide letter dated 21.08.2024 that after the formal approval from Accountant General Sindh, her salary has been released. He enclosed copy of pay slip of the complainant as an evidence. He further requested that the case may be closed.

4. Meanwhile, the complainant also appeared before the Investigation Officer and submitted her written statement dated 26-08-2024, wherein, she confirmed the report of agency and offered her thanks to this Institution on redressal of her grievance and requested to close the further proceedings on her complaint.

FINDINGS:

5. On the intervention of this Institution, the agency has redressed the grievance of the complainant.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the province of Sindh Act, 1991 (amended up-to-date), the complaint is disposed of as redressed.

Given under my hand and seal of the office.



- Sd \-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated 18th Nov, 2024