



DECISION

Complaint No. : POS/3206/GTK-33/2022

Name and address of the complainant : Mst. Mithi wd/o. Wali Muhammad Mahar,
R/o. Village Rajanpur, Taluka Mirpur Mathelo,
District Ghotki

Name of the Agency Complained against : District Accounts Officer (DAO),
Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **INORDINATE DELAY IN GRANT OF FAMILY PENSION IN RESPECT OF DECEASED HUSBAND OF THE COMPLAINANT WHO DIED DURING SERVICE ON 25.05.2003.**

COMPLAINT

Mst. Mithi wd/o. Wali Muhammad Mahar, Ex-Chowkidar of Government Girls High School Ubauro, filed a complaint dated: 10.06.2022 against District Accounts Officer and alleged delay in grant of family pension of her deceased husband who died during service on 25.05.2003. In this connection, she had approached the District Accounts Office, Ghotki for redressal of his grievance, but it was of no avail. Being aggrieved by that, she requested us for intervention.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date). After receiving the mandatory Affidavit on Form "A", other relevant documents and by condoning the delay. The Investigating Officer called report from the agency.
3. In response, the District Accounts Officer, Ghotki vide his letter dated: 31.12.2024 informed that the grievances of the complainant have been redressed and her family pension amounting to Rs.24,881/- per month is being paid to her regularly and arrears of family pension amounting to Rs.1,165,427/- have also been credited in her Bank Account. This report of the agency was sent to complainant vide this office letter dated: 01.01.2025 for filing of her rejoinder.
4. In response, the complainant vide letter dated: 02.01.2025 confirmed the receipt of monthly pension amounting to Rs.24,881/- alongwith arrears of family pension amounting to Rs.1,165,427/-. She offered thanks to this Institution for redressal of her grievances and requested to close her case.

FINDINGS

5. With the intervention of this Institution, the grievances of the complainant have been redressed as confirmed by her vide letter dated: 02.01.2025, hence, no further action is required by this Institution.

DECISION

6. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated; 7th February, 2025

