



DECISION

Complaint No. : POS/4344/2024/RM-141

Name and address of the complainant : Mr. Talha Rasheed,
(talharasheed880@gmail.com)

Name of the Agency Complained against : Municipal Commissioner, Mirpurkhas Municipal Corporation (MMC).

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I, Regional Director, Mirpurkhas.
Mr. Muhammad Naseer Jamali, Advisor-N

Vetted by :

Subject : **COMPLAINT AGAINST MIRPURKHAS MUNICIPAL CORPORATION ALLEGING FAILURE TO FIX THE COVERS ON MANHOLES AT VOLKERT ROAD MIRPURKHAS.**

COMPLAINT:

Mr. Talha Rasheed filed an online complaint dated 11-09-2024 wherein he stated that the manholes on Volkert road are not fixed with covers by the Mirpurkhas Municipal Corporation. He solicited intervention of this Institution for fixing covers on manholes for safety of area residents.

PROCEEDINGS:

- The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date), subject to submission of original signed complaint, duly addressed to the Honorable Ombudsman Sindh, copy of CNIC and mandatory affidavit on Form-A.
- This office issued notice dated 09-10-2024 to the Municipal Commissioner, Mirpurkhas Municipal Corporation (MMC) and Town Municipal Committee for report. Subsequently, the case was heard on 04.12.2024, attended by Legal Advisor, Town Municipal Committee, Syed Khadim Ali Shah Town alongwith Incharge sanitation. He furnished report that the manholes on Volkert road have been fixed with covers and enclosed photographs as an evidence.
- The said position was conveyed to the complainant through his email address (talharasheed880@gmail.com) and an attempt to contact him on phone No.0313-3072358 was also made but he did not respond.

FINDINGS:

- On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

DECISION:

- In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, w/r to Regulation 21(c) of Investigation and Disposal of complaints regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

Karachi, dated 17th January-2025