



DECISION

Complaint No. : POS/3521/2024/NWS-74.

Name and address of the complainant : Mr. Aqeel Ahmed Jamali,
: R/o. Village Haji Khan Jamali, Post Office Bandhi, Taluka Daur, District Shaheed Benazirabad.

Name of the Agency Complained against : Works and Services.

Name & Designation of Investigating Officer : Khan Muhammad Zardari,
: Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).
: Advisor-F.

Subject : **INORDINATE DELAY IN COMPLETION OF THE CONSTRUCTION OF ROAD IN AREA OF THE COMPLAINANT.**

THE COMPLAINT:

Mr. Aqeel Ahmed filed an online complaint dated 03.08.2024 wherein he stated that the construction of a portion of road in front of his house has been delayed by Works and Services Department. Being aggrieved by that, he repeatedly approached the concerned Agency for timely completion of the road but of no avail. Therefore, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving of copy of CNIC, Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice to the complainant dated 28.08.2024. In response, he appeared before the Investigation Officer, Shaheed Benazirabad on 16.09.2024 and filed a written statement that the construction of road has been resumed by the Contractor and his grievance stands resolved.

DECISION:

4. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I hereby dispose of the complaint as redressed.

Given under my hand and seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 14th January, 2025