



DECISION

Complaint No. : POS/5152/2023/62/KHS

Name and address of the complainant : Ms. Anita Bibi, House No. A/87, Umer Farooq Colony, Kalapur, Karachi.

Name of the Agency Complained against : Police Department

Name & Designation of Investigating Officer : Syed Maqsood Haider
Director, Regional Office (South)

Vetted by : Rehana Ghulam Ali Memon,
Advisor-H

Subject :

NON-ISSUANCE OF OFFER LETTER FOR THE POST OF LADY POLICE CONSTABLE.

THE COMPLAINT

Ms. Anita Bibi had filed an online complaint on 28-06-2023, alleging that she had applied for the post of Lady Police Constable in 2021 and successfully cleared all examinations and tests in 2022. She further stated that due to misplacement of her document file during a shifting, she obtained a new domicile certificate to comply with the recruitment requirement. However, due to the delay in submitting the domicile and PRC after the interview date, she was not issued an offer letter. She has, therefore, solicited the intervention of the Provincial Ombudsman Sindh.

PROCEEDINGS

2. The on-line complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), subject to submission of original signed complaint, copy of CNIC and mandatory affidavit on Form "A". The complainant submitted the required documents.

3. The matter was referred to the Agency for comments vide this office letter dated 28.08.2023. In response, the ADIGP/Establishment for Addl: Inspector General of Police, Karachi Range informed this office vide his letter dated 26-01-2024 that Ms. Anita Maskeen D/o Maskeen Khan had applied for the post of Police Constable (BPS-05) under the PTS project SPD-170. She successfully cleared the initial stages of the recruitment process, including physical and written/interview tests but she submitted the PRC and Domicile dated 04.10.2022 after the date of interview therefore, as per policy she was not considered for appointment as Police Constable.

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4. The report of the Agency was forwarded to the complainant for rejoinder vide this office letter dated 29-02-2024 followed by reminders dated 16-04-2024 but no response was received.

5. However, when she was contacted at her available cell number, she acknowledged receipt of this office letters along with copy of Agency's report and admitted that she had misplaced her domicile and got it made again and submitted after the interview.

FINDINGS

6. Considering the aforementioned facts no mal-administration on the part of the Agency established, therefore, the complaint merits no consideration and rejected.

DECISION

7. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), I hereby dispose of the complaint as rejected.

Given under my hand and seal of office



Sd /-

Muhammad Sohail Rajput
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated **7th** May, 2025

