



DECISION

Complaint No. : POS/ROS/SKK-184/2024

Name and address of the complainant : Mr. Abdul Raheem Indhar,
R/o. Indhar Colony,
Pano Akil.

Name of the Agency Complained against : Chief Municipal Officer,
Municipal Committee, Rohri

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Dhoon,
Director, Regional Officer, Sukkur

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **ALLEGED DELAY IN RESTORATION OF COMMUTED PORTION OF PENSION OF THE COMPLAINANT BY MUNICIPAL COMMITTEE, ROHRI, DISTRICT SUKKUR.**

COMPLAINT

Mr. Abdul Raheem Indhar, filed a complaint on 09.10.2024 regarding delay in restoration of commuted portion of his pension after he attained the age of 72 years. He approached the Chief Municipal Officer, Municipal Committee, Rohri, but no action was taken by him. He, therefore, solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents. The matter was taken up with the Chief Municipal Officer, Municipal Committee, Rohri vide this office letter dated: 17.10.2024. In response, he submitted report dated: 21.10.2024 informing that the complainant retired on 19.02.2008 and after 12 years his pension restoration has been made w.e.f.20.02.2020 duly verified by Assistant Director, Local Fund Audit, M.C. Rohri.
3. A copy of the said report was sent to the complainant for his rejoinder vide this office letter dated: 28.10.2024. In response, he appeared before the Investigating Officer on 12.11.2024 and submitted a letter where he confirmed the restoration of commuted portion of his pension and requested to close his case as his grievance has been resolved.

FINDINGS

4. After intervention of this Institution, the restoration of commuted pension of the complainant has been made which was also confirmed by him vide letter dated: 12.11.2024. Hence, no further action is required.

DECISION

5. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.

Sd/-



(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated; 20th December, 2024

