



DECISION

Complaint No. : POS/889/2024/HYD/RM-208

Name and address of the complainant : Mr. Mushtaq Ali S/o. Rehmat Khan,
R/o. H.No.914, 915 Khatri Mohalla,
Tando Allahyar.

Name of the Agency Complained against : Chief Municipal Officer, Municipal Committee, Tando Allahyar

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST MUNICIPAL COMMITTEE, TANDO ALLAHYAR ALLEGING NON-LIFTING OF GARBAGE FROM THE PLOT OF THE COMPLAINANT**

Complaint

Mr. Mushtaq Ali, filed a complaint dated 11.11.2024 wherein he stated that he is owner of a plot in the city, Tando Allahyar. The mohalla residents dump their garbage in his open plot. He approached the Municipal Committee, Tando Allahyar for lifting of garbage from his plot but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.

3. This office issued a notice dated 04.12.2024 to the Chief Municipal Officer, Municipal Committee, Tando Allahyar for report. The case was heard on 25.02.2025, attended by Town Officer and the complainant. The Chief Municipal Officer, Municipal Committee, Tando Allahyar submitted report vide letter dated 26.02.2025 that the garbage is dumped in his open plot by the neighbours. The Municipal Committee lifts the garbage from said plot thrice a month on rotation basis. The complainant may be advised to safeguard his plot by constructing a boundary wall, otherwise the neighbours may dump the garbage there. However, the garbage has been lifted from his plot and he enclosed the photographs of the site as an evidence. The complainant appeared before Investigation Officer, Mirpurkhas on 07.03.2025 and filed a written statement wherein he confirmed the lifting of garbage from his plot.

Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

(2)

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act. Further, I, hereby direct the Chief Municipal Officer, Municipal Committee, Tando Allahyar to ensure the lifting of garbage/debris from the area of its jurisdiction on regular basis in order to maintain proper municipal services.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 24th March, 2025

