



## **DECISION**

**Complaint No.** : POS/4098/ROJ-258(JBD)/2024

**Name and address of the complainant** : Dr. Abdul Rashid Memon, r/o H.No. 450/51, MohallaNaib, Gharibabad, District Jacobabad.

**Name of the Agency Complained against** : Sindh Local Board (Local Government Department)

**Name & Designation of Investigating Officer** : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

**Vetted by** : Mir Hussain Ali Advisor-M

**Subject** : COMPLAINT AS INCREASE IN PENSION NOT BEING ALLOWED

### **Complaint:**

Dr. Abdul Rashid filed his online complaint dated 13.8.2024 against the Local Government, Department, Government of Sindh, and the Secretary Sindh Local Government Board, Karachi as increases in pension allowed by the Government since 2021 were not being granted to him. He therefore requested this Institution to intervene in the matter.

### **Proceedings:**

2. The complaint admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to concerned agencies for preliminary report. In response, the Director General-II Sindh Local Government Board Karachi vide his office letters dated 30.10.2024, 26.12.2024 and 7.2.2025 reported that the 17.5%, 15%, 10%, and 5% increase in pension allowed by the Government of Sindh in 2021, 2022, 2023, and 2024 have already been allowed from September 2024 to Dr. Abdul Rashid Memon. He further reported that the outstanding arrears of increase in pension including one month's pension of December, 2023 will be paid to the complainant as soon as funds are available. He enclosed copies of supporting documents of the same as evidence.

3. This report alongwith enclosures was sent to the complainant vide letter dated 14.2.2025 for rejoinder, who disagreed with these comments. On being referred again, the Director General-II Sindh Local Government Board Karachi vide his office letter dated 28.4.2025 reported that Dr. Abdul Rashid Memon has been receiving his monthly pension of Rs.160,287/- regularly through his NBP bank account. The outstanding pension for the month of December, 2023 amounting to Rs.105,081s /- has been paid in January, 2025. However out of the total arrears for pension increases amounting to Rs.582,580/- 50% have been paid in March 2025. the remaining 50% will be paid as soon as funds are available.

4. The report of the Agency dated 28.4.2025 was shared with the complainant, who on 19.5.2025 appeared before the Investigating Officer and submitted in writing that he agrees with the version of the agency and exhibited his satisfaction, on the assurance made by the agency. He further stated that now he does not want any further action on his complaint.

### **Findings:**

5. On the intervention of this institution, the problem of the complainant has been solved due to the assurance made by the agency, which is also confirmed by him vide his application dated 19.5.2025. Hence no further action is required.

### **Decision:**

6. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



**Sd /-**

(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
OMBUDSMAN SINDH  
Karachi, dated 5<sup>th</sup> August, 2025