



DECISION

Complaint No. : POS/1472/ROK-35/(Khp)/2024

Name and address of the complainant : Mr. Lutufullah, S/o SulaimanUnar,
C/o Imdadullah Unar, Dilshad Colony, 1st Street, Behind Mehran CNG,
Station Road Khairpur, Taluka & District Khairpur.

Name of the Agency Complained against : D.A.O Khairpur

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Muhammad MisbahTunio, Advisor-J**

Subject : **ALLEGED DISCRIMINATION IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT WHO RETIRED FROM SERVICE ON 03-04-2023.**

COMPLAINT

Mr. Lutufullah Unar, a retired Workshop Instructor of Education Department complained during Khuli Katcheri held at District Accounts Office Khairpur on 22-02-2024 that the officials of D.A.O had paid service dues to employees who retired after him. He claimed that he has been visiting D.A.O constantly since his retirement on 30-04-2023 but could not get the dues. He, therefore, solicited intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to submission of copies of relevant documents, copy of CNIC and Affidavit on Form "A".

03. After completion of codal formalities District Accounts Officer, Khairpur was asked on 08-07-2024 for comments / report. In response, the A.D.A.O Khairpur, reported on 11-07-2024, that pensionary benefits viz. G.P Fund amounting to Rs. 1,100,051/- and L.P.R encashment amounting to Rs. 846,526/- were already paid to the complainant on 19-06-2023 & 20-03-2024 respectively. He further reported that only commutation was not paid due to late submission of bill by concerned department. Said report was shared with complainant on 18-07-2024 for rejoinder, if any.

04. The ADAO Khairpur submitted another report on 30-07-2024 that commutation bill amounting to Rs.2,640,852/- was approved and transferred in complainant's bank account through D.C.S.

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05. The complainant appeared before the Investigating Officer on 02-08-2024 and confirmed in writing receipt of all service dues amounting to Rs.4.380 million. Therefore, while expressing gratitude to this Institution, he requested for closing the matter.

FINDINGS

06. The complainant's grievance stands redressed on the intervention of this Institution.

DECISION

07. Accordingly, the complaint is disposed of as redressed and consigned to record.

“Given under my hand and seal of office”

Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated 27th January, 2025

