



DECISION

Complaint No. : POS/4107/2022/HYD/278

Name and address of the complainant : Mr. Ajab Gul s/o Khan Muhammad
R/o Village Jhando Khoso, P.O Tando Jam,
District Hyderabad.

Name of the Agency Complained against : Town Municipal Committee, Tando Jam, District Hyderabad.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Director,
Regional Office, Hyderabad.

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST TOWN COMMITTEE TANDO JAM
ALLEGING NON-CLEANING OF SEWERAGE DRAINS IN
THE AREA OF UNION COMMITTEE-68, TANDO JAM
TOWN

Complaint

Mr. Ajab Gul filed an online complaint dated 21.07.2022 wherein he stated that the sewerage drains in the area of Union Committee-68, Tando Jam are not being cleaned/desilted on regular basis. This has created problems for local inhabitants. The Union committee has failed to clean the sewerage drains despite release of Rs.5 lacs per month by Government of Sindh. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 16.09.2022 to the Additional Director, Local Government Department, Hyderabad and Administrator, Union Committee-68, Tando Jam for report, followed by reminders. The Secretary, UC-68, TMC Tando Jam informed vide letter dated 29.07.2024 that the cleaning work of sewerage drains/streets is being carried out on regular basis. He enclosed the photographs of the site as an evidence.
4. The report of the agency was sent to the complainant for rejoinder vide letter dated 16.08.2024 who appeared before the Investigating Officer, Hyderabad on 22.01.2025 and filed a written statement showing satisfaction on the report of the agency. He requested to close further proceedings on his complaint.

Findings

5. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 7th February, 2025