



DECISION

Complaint No. : POS/ROG-159/GTK/2024

Name and address of the complainant : Mr. Zohaib Ahmed S/o. Nazeer Ahmed Kalwar,
R/o. Village Haji Mughal Khan Kalwar,
Taluka & District Ghotki

Name of the Agency Complained against : Local Government Department,
District Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **DELAY IN COMPLETION OF PAVER BLOCK WORK AND DRAINAGE SCHEME AT THE VILLAGE HAJI MUGHAL KHAN KALWAR, DISTRICT GHOTKI.**

COMPLAINT

Mr. Zohaib Ahmed filed a complaint on 07.11.2024 against Municipal Committee, Ghotki and alleged delay in completion of paver block work and drainage scheme at village Haji Mughal Khan Kalwar. In this regard, he had approached the CMO, Municipal Committee, Ghotki several times for completion of paver block and drainage scheme work, but to no avail. Therefore, he requested us for intervention.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), after receiving the mandatory Affidavit on Form-A, other relevant documents and by condoning the delay, the Investigating Officer called report from the agency.
3. In response, the Chief Municipal Officer, Municipal Committee, Ghotki vide his letter dated; 22.07.2025 informed that the Construction of CC Paver and surface drain from Sharaf-u-Din Kalwar house to Gul Muhammad Market, Mohalla Mughal Kalwar, Ward No.5 MC Ghotki" was awarded to Government Contractor M/s Sajjad Ali Lakho who has completed the work, thus the issues raised by the complainant have been resolved.
4. The report of the agency was forwarded to complainant for filing of his rejoinder. In response, he vide his rejoinder dated: 23.07.2025 confirmed the report of agency and requested to close his case.

FINDINGS

5. With the intervention of this Institution, the agency has redressed the grievances of the complainant as confirmed by him vide his letter dated; 23.07.2025, hence, no further action is required by this Institution.

DECISION

6. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of office.



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 18th August, 2025