

## DECISION

This Institution received following 3 complaints filed by complainants against Health Departments of Government of Sindh for redressal of their respective grievances.

S. No	Name and Address of the Complainant	Complaint No. & Date of Receipt	Agency Complained Against
1.	Mr. Manzoor Ahmed, House No.601, Street-2, Sector-C, Hijrat Colony, Karachi	POS/1110/2025 12.02.2025	Health Department
2.	Mr. Umer Farooq, Muhammad Colony, Mauripur Road, Karachi.	POS/2037/2025/Adv-Z 20.03.2025	Health Department
3.	Mr. Hamza, House # 2, Block 484, Railway Colony, Kalapur, Cantt. Karachi	POS/2369/2025/Adv-Z 11.04.2025	NICH Health Department

2. The complainants submitted in writing or online that they had approached the concerned officers of the Health Department for resolving their grievances but to no-avail. Hence they sought the intervention of Provincial Ombudsman Sindh for redressal.

### PROCEEDINGS

3. The complaints were forwarded to the Investigating Officer for admission and further proceedings subject to submission of copies of CNIC, Affidavit on Form 'A', and other relevant documents by the respective complainants required under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date). Accordingly the complainants were advised to fulfill the mandatory requirement for further process in the matters. However, despite several notices followed by reminders and telephone calls, none of them has responded or completed the codal formalities.

### DECISION

4. In view of the above, it seems that the complainants have lost their interest to pursue their respective complaints. I, therefore, in exercise of powers vested in me under Section 10(10) of the Act, 1991 (as amended upto date), do hereby dispose of these complaints on account of non-solemn prosecution.

**Given under my hand and seal of office.**



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
Sitara-e-Imtiaz - PAS  
Ombudsman, Sindh

Karachi, dated

**26<sup>th</sup>** June, 2025