



## DECISION

Complaint No. : POS/ROG-21/GTK/2025

Name and address of the complainant : Mr. Barkat Ali S/o. Mahi Khan Korai,  
R/o. Hyderi Mohalla Near Railway Station,  
Taluka Mirpur Mathelo, District Ghotki

Name of the Agency Complained against : District Accounts Office,  
Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,  
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject : **DELAY IN PAYMENT OF ENCASHMENT OF L.P.R TO THE COMPLAINANT WHO RETIRED ON 19.04.2024.**

### COMPLAINT

Mr. Barkat Ali, filed a complaint on 30.01.2025 against District Accounts Officer, Ghotki and alleged delay in payment of L.P.R to him after his retirement from service on 19.04.2024. He had approached the DAO, Ghotki several times for payment of his L.P.R, but without any result. Being aggrieved, he solicited intervention of this Institution.

### PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date) by condoning the delay. Thereafter, the matter was referred to District Accounts Officer, Ghotki vide this office letter dated: 30.01.2025 for report.
3. In response, the District Accounts Officer, Ghotki vide his letter dated: 13.02.2025 informed that the leave encashment payment amounting to Rs.330,480/- has been credited in the bank account of pensioner in the month of February-2025. In support thereof, he enclosed the copy of pay roll slip of the complainant as an evidence.
4. The report of the agency was delivered to the complainant on 17.02.2025 for filing of his rejoinder who vide his letter of the same date confirmed the report of agency and requested to close the case.

**FINDINGS**

5. With the intervention of this Institution, the grievance of the complainant has been redressed as confirmed by him vide his letter dated: 17.02.2025, hence, no further action is required by this Institution.

**DECISION**

6. In view of the above, the complaint stands redressed and disposed of accordingly.

*Given under my hand and seal of office.*



**Sd /-**

**(Muhammad Sohail Rajput)**

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 11<sup>th</sup> March, 2025