



## DECISION

Complaint No.	:	POS/183/ROJ-183(JBD)/2024
Name and address of the complainant	:	Mst. Beebal Khatoon wd/o Muhammad Shaban Mahar, r/o village Rais Durani Mahar, Kandhkot P.O. and Taluka Kandhkot District Kashmore @ Kandhkot.
Name of the Agency Complained against	:	Finance Department
Name & Designation of Investigating Officer	:	Mr. Zahid Hussain Buriro Director Regional Office Jacobabad
Vetted by	:	Mir Hussain Ali Advisor-M
Subject	:	<u>COMPLAINT REGARDING PENSION IN RESPECT OF COMPLAINANT'S HUSBAND</u>

### Complaint:

Mst. Beebal Khatoon filed her complaint dated 23.7.2024 about maladministration in the office of the District Accounts Officer, Kashmore as annual increase in pension in respect of her late husband is not being allowed. She therefore requested this Institution to intervene in the matter.

### Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the Agency for comments. On 20.5.2025, the complainant Mst.Beebal Khatoon appeared before the Investigating Officer, Jacobabad and submitted in writing that her grievance has been resolved by the agency as she has now received the increased pension and therefore she does not want any further proceedings on her complaint.

### Findings:

3. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"

Sd/-  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
OMBUDSMAN SINDH  
Karachi, dated 4 August, 2025

