



DECISION

Complaint No. : POS/3209/2024/KM/KW

Name and address of the complainant : Mr. Muhammad Younus, R/o. Plot No. K-122, Gulshan-e-Bahar, Sector 16, Block B/2, Karachi.

Name of the Agency Complained against : Karachi Water & Sewerage Corporation (KW&SC)

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri, Director, Regional Office, Keamari (west).

Vetted by : Mr. Rafiuzzaman Siddiqui,

Subject : Advisor-B

COMPLAINT REGARDING NON-SUPPLY OF WATER TO THE COMPLAINANT'S NEIGHBOURHOOD FOR THE LAST TWO MONTHS.

COMPLAINT

Mr. Muhammad Younus filed a complaint on 08.07.2024, against the Karachi Water & Sewerage Corporation, alleging non-supply of water to the complainant's neighbourhood for the past two months. Aggrieved by the situation, the complainant sought intervention of the office of the Ombudsman Sindh.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), subject to the submission of Original signed complaint duly addressed to the Honorable Ombudsman, Sindh, copy of CNIC and mandatory Affidavit on Form 'A'.

FINDINGS

3. The complainant was advised vide letter dated August 5, 2024, to submit the relevant documents, however, despite reminders issued on September 12, 2024, and September 26, 2024, he has failed to submit the required documents and the mandatory affidavit Form A to date.

DECISION

4. In view of the above, the complaint is disposed of due to non-prosecution and consigned to record.

Given under my hand and seal of office.



(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated; 7 November, 2024