



DECISION

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| Complaint No. | : | POS/ROM/274/2025/RM-318 |
| Name and address of the complainant | : | Mr. Mazhar ul Haq Bhanoon, R/o. Deewan Mohalla, Nasarpur Town, Tando Allahyar. |
| Name of the Agency Complained against | : | Accountant General Sindh / School Education Department |
| Name & Designation of Investigating Officer | : | Mr. Zulfiqar Ali Junejo, T.I Consultant/Regional Director, Mirpurkhas. |
| Vetted by | : | Muhammad Naseer Jamali, Advisor-N |
| Subject | : | COMPLAINT REGARDING INORDINATE DELAY IN PAYMENT OF SALARY TO THE COMPLAINANT |

Complaint

Mr. Mazhar ul Haq filed a complaint dated 09.07.2025 wherein he stated that he has joined duty as Primary School Teacher (PST) in January, 2025, since then, he has not been paid his salary despite approaches to concerned offices. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 15.07.2025 to the Accountant General Sindh and District Accounts Officer, Tando Allahyar for report. Meanwhile, the complainant sent a letter dated 11.08.2025 wherein he informed that payment of his salary has been started and enclosed a copy of salary slip as an evidence.

Findings

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 2nd September, 2025