



## **DECISION**

Complaint No. : POS/398/2025/NWS-17.

Name and address of the complainant : Mr. Mehtab Ali s/o Ghulam Mustafa,  
R/o Village Mehmood Otho, P.O. Daulatpur, Taluka Kazi  
Ahmed, District Shaheed Benazirabad.

Name of the Agency Complained against : School Education.

Name & Designation of Investigating Officer : Khan Muhammad Zardari,  
Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).  
Advisor-F.

Subject : **INORDIATE DELAY IN APPOINTMENT OF THE  
COMPLAINANT AS PST THOUGH HE PASSED IBA  
TEST WITH 42 NUMBERS IN THE YEAR 2021.  
REQUEST FOR INTERVENTION.**

### **THE COMPLAINT:**

Mr. Mehtab Ali filed an online complaint dated 20.01.2025 wherein he stated that he had secured 42 marks in the PST recruitment test conducted by IBA in 2021. Despite qualifying, he had not been issued an offer letter. Being aggrieved, he solicited intervention of this Institution.

### **PROCEEDINGS:**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), subject to submission copy of CNIC, Affidavit on Form "A", other relevant documents and by condoning the delay.
3. This office issued notice to the complainant vide letter dated 06.02.2025 for submission of requisites, who in response appeared before the Investigating Officer Shaheed Benazirabad on 13.02.2025 and filed a written statement of the date that he has been issued an offer letter for the post of PST vide letter dated 17.01.2025 by the School Education and Literacy Department (Primary) Shaheed Benazirabad therefore his grievance is resolved. He enclosed copy of such offer letter.

### **DECISION:**

4. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed.

*Given under my hand and seal of office*



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz. PAS**  
Ombudsman Sindh  
Karachi, dated 5<sup>th</sup> August, 2025