



DECISION

Complaint No. : POS/RL-365(LKA)2024

Name and address of the complainant : Mr. Fareed Ahmed Jalbani R/o P.O Masoodero, Taluka Ratodero, District Larkana.

Name of the Agency Complained against : Executive Engineer, Tubewells Division Ratodero, District Larkana.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject :

COMPLAINT AGAINST EXECUTIVE ENGINEER TUBEWELLS DIVISION RATODERO ALLEGING FAILURE TO REPAIR THE BURNT ELECTRIC MOTOR OF TUBE WELL NO.DRK-20.

COMPLAINT

Mr. Fareed Ahmed Jalbani filed a complaint dated 29.10.2024 wherein he stated that electric motor of Tubewell No.DRK-20 has been burnt and out of order since long. He approached the Executive Engineer and Assistant Executive Engineer, Irrigation Tubewell division for repair / replacement of electric motor but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991(amended up to date) subject to submission of mandatory affidavit on Form "A" and by condoning the delay.
3. This office issued a notice vide letter dated 11.11.2024 to the Executive Engineer, Tubewells Division Ratodero for report, who in response informed vide letter dated 20.11.2024 that the electric motor of Tubewell No: DRK-20 has been repaired and made operational. The grievance of the complainant has been redressed.
4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 22.11.2024, followed by a reminder but he did not respond. However, agency's report shows that the grievance of the complainant has been redressed.

FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 17th June, 2025