



DECISION

POS/2162/2025/KC

Complaint No. :

Name and address
of the complainant :

Mr. Shoukat Ali,
R/o. House No. 5-D, 1/5, Nazimabad, Karachi.

Name of the Agency
complained against :

Accountant General Sindh (A.G. Sindh)

Name & Designation of
Investigating Officer :

Mr. Iqbal Nafees Khan
Regional Director, Karachi Central.

Subject :-

**ALLEGED NON-PAYMENT OF SALARY FOR THE
MONTH OF OCTOBER 2024**

COMPLAINT

Mr. Shaukat Ali, Head Constable, submitted a complaint through email dated 27.03.2025, alleging that despite several efforts and personal follow-ups, his salary for the month of October 2024 had not been disbursed. He, therefore, sought the intervention of this office for redressal of his grievance.

PROCEEDINGS

2. The complainant was required vide letters dated 17.04.2025 and 18-06.2025 to submit a mandatory affidavit on Form "A" to initiate formal proceedings. However, he failed to comply with the requirement. Subsequently, he was contacted telephonically on 25.07.2025, during which he informed that his pending salary has been paid to him in April.
3. Subsequently, on 25.07.2025, the complainant was contacted telephonically, during which he informed that the matter had been resolved. He also submitted a written statement dated 25.07.2025 confirming that the outstanding salary had been paid to him. He expressed satisfaction with the resolution and requested closure of the case.
4. In light of the complainant's confirmation of resolution, no further proceedings are warranted in the matter.

DECISION

5. Given the above the case is disposed of as redressed.

Given under my hand and seal of this office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz (PAS)
OMBUDSMAN SINDH
Karachi, dated; 6th August, 2025