



DECISION

Complaint No. :
Name and address of the complainant : POS/9855/RL-02(LKA)2024
Name of the Agency Complained against : Mr. Abdul Razaque s/o Abdullah jamali R/o Garhi Faiz Muhammad Taluka Sijawal Junejo, District Kamber Shahdadkot.
Name & Designation of Investigating Officer : District Accounts Officer, Kamber Shahdadkot @ Kamber Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana.
Vetted by : Mr. Muhammad Naseer Jamali,
Subject : Advisor-N

COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER, KAMBER SHAHDADKOT ALLEGING INORDINATE DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT.

COMPLAINT

Mr. Abdul Razaque Jamali, a retired Head Constable Police Department Kamber Shahdadkot filed a complaint dated: 08.12.2023 wherein he stated that he retired from service on 13.01.2023 but his service dues have not been paid to him despite his requests to DAO Kamber Shahhdadkot. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory affidavit on Form "A" and by condoning the delay.
3. This office issued notice dated 15.01.2024 to the District Accounts Officer Kamber-Shahdadkot for report, who in response informed vide letter dated 14.11.2024 that the commutation amount has been paid to the complainant in March-2024 and payment of other service dues are in process
4. The copy of agency's report was sent to the complainant for rejoinder vide letter dated: 18.11.2024. The complainant appeared before the Investigation Officer Larkana on 22.11.2024 and filed a written statement that all service dues have been paid to him and his grievance has been redressed. He requested to close further proceedings on his complaint.

FINDINGS

5. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd/-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 26th December. 2024