



DECISION

Complaint No. : POS/5723/2024

Name and address of the complainant : Mr. Jibran Ali,
R/o Shahbaz Colony,
Khairpur Nathan Shah, District Dadu.

Name of the Agency Complained against : Revenue Department

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah,
Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui,
Advisor-B.

Subject : COMPLAINT AGAINST MUKHTIARKAR, TAPEDAR REVENUE
DADU AND OTHERS REGARDING DELAY IN ISSUANCE OF FOTI
KHATA BADAL OF COMPLAINANT'S ANCESTRAL LAND.

THE COMPLAINT

Mr. Jibran Ali, filed this complaint dated 10 December, 2024, stating that after the death of his father he approached Mukhtiarkar Revenue Khairpur Nathan Shah for issuance of Foti Khata Badal in respect of plot measuring 1800 sq.feet located in Shahbaz Colony, Khairpur Nathan Shah. Despite completion of necessary formalities by the complainant, the same has not been issued. The complainant's efforts to procure the requisite documents did not borne fruit. Being aggrieved, he sought intervention of this institution in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents.

3. The matter was taken up with the Agency vide this office's letter dated. 24 December, 2024. In response Mukhtiarkar Revenue Khairpur Nathan Shah vide his letter dated 12 February, 2025 reported that Foti Khata has been entered in the names of all the legal heirs including the complainant.

REJOINDER

4. The report of the Agency was sent to the complainant for filing of his rejoinder on the report of the Agency. In response, complainant appeared before the Investigating Officer Dadu on 24 March, 2025 and filed a written statement wherein complainant expressed his satisfaction on action taken by Ombudsman's Institution and stated that upon their intervention his grievance has been resolved by the Agency and has therefore requested for closure of the case.

FINDINGS

5. Perusal of the record revealed that agency was delaying the issuance of Foti-Khata Badal in favour of the complainant, which was issued after the intervention of this Institution.

DECISION.

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto-date), the complaint is disposed of and consigned to record, as redressed.

Given under my hand and seal of office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated: 06, 04 May, 2025