



DECISION

Complaint No. : POS/5273/KE-261/2021

Name and Address of the Complainant : Mr. Ghulam Akber Shaikh, House No. R-215, Shaheed Makhdoom Bilawal Village, Safoora Goth, Gulshan, Karachi.

Name of the Agency Complained against : School Education

Name & Designation of Investigation Officer : Syed Farrukh Habib Director, Regional Office, Karachi (East)

Subject :- **ALLEGED DEMAND OF RS. 6,000/- FOR GRANT OF ADMISSION TO WIFE AND SISTERS OF THE COMPLAINANT IN 9TH CLASS GENERAL GROUP IN GOVT. GIRLS SCHOOL SHIKARPUR.**

THE COMPLAINT

Mr. Ghulam Akber Shaikh, in his complaint dated 11.10.2021, stated that he is resident of House No. R-215, Shaheed Makhdoom Bilawal Village, Safoora Goth, Karachi. He alleged that an amount of Rs. 6,000/- was being demanded for granting admission to his wife and sisters in 9th Class (General Group) at Government Girls School, Shikarpur. The complainant considered such demand as unjust and unfair. He sought intervention of this office in the matter.

PROCEEDINGS

2. After admission of complaint by condoning delay under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), as well as after receiving mandatory Affidavit on Form "A" and other relevant documents, report was called from the Agency. In response DEO Shikarpur vide letter dated 31.08.2022, stated that the complainant had approached his office. His grievance was heard, and all his concerns were redressed, where-after he withdrew his complaint voluntarily. The DEO also attached supporting documents, like copy of CNIC and written withdrawal of the complainant.

3. In order to verify agency's report comments were called from the complainant, but he failed to reply. The complainant was also called by the Investigation Officer on 19.02.2024, 20.03.2024 and 28.08.2024 but he failed to appear.

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FINDINGS

4. I have examined the case file and perused correspondence, reports and rejoinders etc., and observed that:

- i. The District Education Officer (DEO), Shikarpur, submitted that the complaint had already been addressed at their level, and the complainant voluntarily withdrew his complaint after receiving appropriate relief.
- ii. The complainant was repeatedly contacted via post and at his given number, but he failed to respond.

DECISION

5. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of the office

Sd /-

(Muhammad Sohail Rajput
Sitara-e-Imtiaz. PAS
Ombudsman Sindh)

Karachi, dated 25-08-2025

