



DECISION

Complaint No. : POS/ROK-72/(Khp)/2024

Name and address of the complainant : Mr. Ahmed Bux, S/o Hussain Bux Khaskheli,
R/o P.O Sajan Khaskheli, Baharo Lashari,
Taluka Kotdiji, District Khairpur.

Name of the Agency Complained against : Food Department

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **DELAY IN RELEASE OF PAYMENT BY SHAKEEL AHMED MALLAH, FOOD INSPECTOR, TANDO MASTI CENTRE, WHO PURCHASED WHEAT FROM THE COMPLAINANT.**

COMPLAINT

Mr. Ahmed Bux Khaskheli submitted a complaint on 13-05-2024 alleging delay in payment for wheat purchased by Food Inspector Shakeel Ahmed Mallah of Tando Masti Centre, Taluka Khairpur. He further alleged that the Private Munshi of the said Inspector demanded commission of Rs. 3000/- from him. Upon refusal, an illegal deduction of Rs.20000/- was made from his bill. Additionally, the bill was not encashed because the complainant's name was omitted from the scroll sent to the Bank by the concerned official. The complainant, therefore, sought the intervention of this institution.

PROCEEDINGS

02. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended), by condoning the delay in filing it and subject to submission of an Affidavit on Form "A".
03. After completing the necessary formalities, the matter was referred to the District Food Controller, Khairpur, on 17-05-2024 for comments. However, the Agency failed to submit a report despite multiple notices.
04. During the pendency of the report, the complainant voluntarily appeared before the Investigating Officer on 07-01-2025 and submitted an application, wherein he stated that after intervention of this Institution, the Food Department had paid him the cost of the purchased wheat. Therefore, he expressed his gratitude for the relief provided to him and requested to close the case.

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FINDINGS

05. The complainant's grievance has been resolved after the intervention of this Institution.

DECISION

06. In light of the above, the complaint is hereby disposed of as redressed and is consigned to the record.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 13th February, 2025

