



DECISION

Complaint No. : POS/202/ROK-22/(Khp)/2018

Name and address of the complainant : Mst. Thadan Khatoon, Wd/o Ghulam Shah Shar,
: R/o P.O & Village Mengho Fakir Shar,
: Taluka Thari Mirwah, District Khairpur.

Name of the Agency Complained against : Education Department

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
: Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **INORDINATE DELAY IN PAYMENT OF PENSION AND OTHER SERVICE DUES TO THE COMPLAINANT IN RESPECT OF HER DECEASED HUSBAND WHO HAD EXPIRED DURING SERVICE ON 31.07.2000.**

COMPLAINT:

Mst. Thadan Khatoon, filed a complaint on 22.01.2018, alleging delay in payment of family pension and other service dues by Education Department in respect of her deceased husband, a Chowkidar, who had expired on 31.07.2000 during service. She claimed to have approached concerned Education authorities many times but in vain. She, therefore, solicited intervention of this Institution.

PROCEEDINGS:

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to submission of an Affidavit on Form "A" and copy of CNIC.

03. The matter was taken up with District Education Officer (Primary), Khairpur, on 01.03.2018 for comments / report. After exchange of protracted correspondence & multiple hearings, the D.E.O (Primary), Khairpur, reported on 23.08.2023 that complainant's husband was appointed as Chowkidar on 16-06-1989 and expired in the year 1994. His service book produced by complainant was managed and fabricated. Said report was shared with complainant on 15.09.2023 for rejoinder, if any, but she did not respond, despite issuance of reminders.

DECISION:

04. Apparently, the complainant seems to have lost interest to pursue her complaint. She has also failed to submit mandatory Affidavit on Form "A". Secondly, the widow has mentioned two different dates of death of her late husband. She mentioned 31.07.2000 in her first complaint while 31.10.2002 in her subsequent application dated 15-06-2021 without any documentary evidence. I, therefore, in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), do hereby dispose of the complaint on account of non-solemn affirmation / non-prosecution.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 5th March, 2025