



## **DECISION**

**Complaint No.** : POS/3285/2024/HYD/433

**Name and address of the complainant** : Advocate Allah Dino Dayo,  
R/o Talib-ul-Mola Colony, Hala New  
Taluka Hala, District Matiari.

**Name of the Agency Complained against** : Executive Engineer, Public Health Engineering Division  
(PHED) Matiari.

**Name & Designation of Investigating Officer** : Syed Muhammad Sajjad Hyder, Regional Director,  
Regional Office, Hyderabad.

**Vetted by** : **Muhammad Naseer Jamali, Advisor-N**

**Subject** : **COMPLAINT AGAINST PUBLIC HEALTH ENGINEERING DIVISION ALLEGING FAILURE IN LAYING PAVER BLOCKS ON A STREET AT TALIB-UL-MOLA COLONY, HALA**

### **Complaint**

Advocate Allah Dino Dayo filed a complaint dated 10.06.2024 against Executive Engineer, Public Health Engineering Division, Matiari regarding inaction on his complaint made for laying of paver blocks on a street for smooth disposal of drainage water. He stated that street of their colony is at lower level than the drainage lines, hence the drainage water overflows on the street. Aggrieved by that, he solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory documents and by condoning the delay.
3. This office issued a letter dated 23.08.2024 to the Executive Engineer, Public Health Engineering Division District Matiari for report, followed by a reminder dated 11.09.2024. In response, Executive Engineer (O&M) PHED, Matiari informed vide letter dated 16.04.2025 that the grievance of the complainant has been redressed by laying paver blocks on the street in question. He annexed the photographs of the site as an evidence.
4. The complainant had already vide written statement dated 08.04.2025 confirmed the redressal of his grievance. He expressed gratitude to this Institution and requested to close the case.

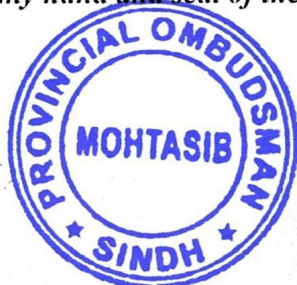
### **Findings**

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### **Decision**

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint stands disposed of as redressed.

*Given under my hand and seal of the office*



**Sd /-**  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz, PAS  
Ombudsman Sindh

Karachi dated **02-06-2025**