



DECISION

Complaint No. : POS/1149/RL-38(LKA)2023

Name and address of the complainant : Mr. Abdul Hafeez Bhutto s/o Abdul Rehman Bhutto R/o Ahmed Shah Colony, Naudero Taluka Ratodero.

Name of the Agency Complained against : Deputy Commissioner, District Larkana.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani,
Director, Regional Office Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST MUKHTIARKAR (REVENUE) RATODERO ALLEGING FAILURE TO PROVIDE RATION / TENT AND FOR NOT CONDUCTING THE SURVEY OF COLLAPSED HOUSE OF THE COMPLAINANT.**

COMPLAINT

Mr. Abdul Hafeez Bhutto filed a complaint dated 13.02.2023 wherein he stated his house collapsed during heavy rains of 2022. He approached 911 (PDMA) to provide tent, ration and conducting survey of his damaged house but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991(amended up to date) after receiving mandatory Affidavit on Form "A", copy of CNIC and by condoning the delay.
3. This office issued a notice dated 28.02.2023 to the Deputy Commissioner Larkana for report, followed by reminders. The Mukhtiarkar (Revenue) Ratodero informed vide letter dated 25.11.2024 that the joint survey was conducted with Pakistan Army during the year 2022 and his case was also recommended for payment of compensation. Moreover, the tent and ration was provided to the needy persons at the time of relief operation.
4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 26.11.2024, followed by a reminder. The complainant vide his written application dated 30.06.2025 informed that his grievance was redressed by the agency. He extended thanks to this Institution on redressal of his grievance and requested to close further proceedings on his complaint.

FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

29th
Karachi, dated August 2025