



## DECISION

Complaint No. : POS/31/2025

Name and address of the complainant : Mr. Huzoor Bux Chandio,  
R/o Gul Mohammad Chandio,  
Taluka Khairpur Nathan Shah, District Dadu.

Name of the Agency Complained against : Works & Services Department,

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah,  
Regional Director, Dadu

Vetted by : Mr. Masood Ishrat,  
Registrar

Subject : COMPLAINT AGAINST ALLEGED ENCROACHMENT AND CLOSURE OF DRAINAGE.

### THE COMPLAINT

Mr. Huzoor Bux Chandio filed a complaint on 07.02.2025 stating that drainage of his house was closed by one Attaullah Chandio in the year 2021 against which he filed complaints to authorities concerned but no action has been taken. Being aggrieved by that, he solicited our intervention in the matter.

### PROCEEDINGS

2. The complaint was admitted u/s -10 of the Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning the delay and taken up with the Agency for comments.
3. In response, Incharge Anti-Encroachment Force, Dadu, vide letter dated 06.03.2025 reported that site inspection revealed that the drain of the complainant was closed about four / five years back and no body had any objection, if the complainant intends to restore the same.
4. The Mukhtiarkar Revenue, Khairpur Nathan Shah, vide letter dated 13.05.2025, reported that no proper sewerage / drainage system is available in the village, however, the villagers including the complainant and his opponent constructed the same by laying pipes as per their convenience. However, due to damage to his property / house, the opponent and others installed their separate pipes for drainage. Besides, the complainant has another sewerage system from backside of his house. The Mukhtiarkar concluded by stating that the matter should be taken up with the concerned Union / District Council and Works & Services Department, for proper drainage system in the village and that there was no issue about encroachment upon the public street.
5. The Secretary, Union Council Mitho Babar vide letter dated 17.06.2025 reported that the site inspection revealed that previously constructed drains in the streets were washed out during heavy rains and after C.C Block works there was no sign about availability of such drains in the street.

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6. Finally, the case was heard on 17.06.2025, when complainant Hazoor Bux and his opponent Attaullah appeared and filed their respective statements wherein indicating restoration of drainage line of the complainant and redressal of his grievance.

DECISION

7. In view of the above and in exercise of powers vested in me under section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint stands disposed of as redressed and consigned to record.

*Given under my hand and seal of office.*

**Sd /-**

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz : PAS

Ombudsman, Sindh

Karachi, dated: **31st** July, 2025

