



DECISION

Complaint No. : POS/7395/2023/NWS-145.

Name and address of the complainant : Mr. Shabbir s/o Haji Ghulam Hussain Meeja, House No. 11, Khair Shah Colony, Link Road, Near Royal in Guest Hotel, Housing Society Nawabshah, District Shaheed Benazirabad.

Name of the Agency Complained against : School Education.

Name & Designation of Investigating Officer : Khan Muhammad Zardari, Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).

Subject : Advisor-F.

INACTION ON THE APPLICATIONS MADE FOR RESOLVING ISSUES OF GOVERNMENT BOYS PRIMARY SCHOOL, VILLAGE GHULAM HUSSAIN MEERJAT.

THE COMPLAINT:

Mr. Shabbir filed an online complaint dated 08.08.2023 wherein he stated that the Government Boys Primary School, Ghulam Hussain Meerjat is functioning in his village for a long time with an enrollment of 98 boys and girls. He alleged that the students have been facing significant challenges due to the lack of facilities such as School building, furniture, School Management Committee (SMC) funds and shortage of teachers. Aggrieved by that, he solicited intervention of this Institution after inaction of agencies on his applications.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving copy of CNIC, Affidavit on Form "A", other relevant documents and by condoning the delay.
3. A report from District Education Officer, Primary, Shaheed Benazirabad on the subject matter was received on 01.08.2024 stating that four teachers were working at the School which is sufficient to meet the requirements of the school. The other requirements will be provided upon availability of resources. The School Management Committee (SMC) funds will be allocated by the Reform Support Unit once such funds are received from the Government of Sindh.
4. Copy of Agency's Report was sent to the complainant for filing rejoinder vide letter dated 17.09.2024, who in response appeared before the Investigating Officer, Shaheed Benazirabad on 15.10.2024 and filed his written statement that on the intervention of this

Institution, the required number of teachers have been provided to the School and other issues were being addressed by the agency with the support of concerned authorities. He showed satisfaction on Agency's Report and expressed his gratitude to this Institution.

FINDINGS:

5. On the intervention of this Institution, teachers have been posted in the School, and the Agency has taken up the other issues with the relevant authorities. As a result, complainant's grievance stands redressed.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed with the direction to District Education Officer (Primary), Shaheed Benazirabad to arrange for other missing facilities for the school.

Given under my hand and seal of office



- Sd \-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated 09~~th~~ December, 2024