



DECISION

Complaint No. : POS/5668/RL-237(LKA)2023

Name and address of the complainant : Mr. Mazhar Ali Soho c/o Waqar Filling Station Allahabad, Airport Road Larkana.

Name of the Agency Complained against : Quaid-E-Awam University of Engineering Science & Technology (QUEST) Campus Larkana.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N.

Subject : **COMPLAINT AGAINST QUAID-E-AWAM UNIVERSITY OF ENGINEERING SCIENCE & TECHNOLOGY CAMPUS LARKANA ALLEGING INORDINATE DELAY IN PAYMENT OF POL SUPPLIED TO THE AGENCY.**

COMPLAINT:

Mr. Mazhar Ali Soho filed a complaint dated: 25.07.2023 wherein he stated that he had supplied Petrol Oil Lubricant, amounting to Rs:755,535/- to the agency during the year-2019 but the agency has failed to pay his dues. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), subject to submission of affidavit on Form "A" and by condoning the delay.
3. This office issued a notice dated 31.08.2023 to the Pro-Vice Chancellor, Quaid-e-Awam University of Engineering Science & Technology Larkana for report. In response, the Assistant Registrar, QUEST Larkana agreed to make payment through installments vide his letter dated 11.06.2024.
4. The complainant appeared before Investigating Officer Larkana on 20.03.2025 and filed a written statement wherein he confirmed the receipt of his outstanding arrears, amounting to Rs:755, 535/- by the agency. He extended thanks to this Institution on redressal of his grievance.

FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the province of Sindh Act 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 30th April 2025