



DECISION

Complaint No. : POS/ROG-54/GTK/2025

Name and address of the complainant : Mr. Wahid Bux S/o. Arbab Ali Pitafi,
R/o. Village Mirani Darro, P.O Adilpur,
Taluka Khangarh, District Ghotki

Name of the Agency Complained against : District Account Office,
Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **COMPLAINT REGARDING ALLEGED DELAY IN
PAYMENT OF ENCASHMENT OF L.P.R TO THE
COMPLAINANT WHO RETIRED ON 01.09.2024.**

COMPLAINT

Mr. Wahid Bux, filed a complaint on 27.02.2025 against District Accounts Officer, Ghotki and alleged delay in payment of encashment of L.P.R to him after his retirement from service on 01.09.2024. In this regard, he had approached the DAO, Ghotki several times for payment, but without any result. Being aggrieved, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date). After receiving the mandatory Affidavit on Form-A, other relevant documents and by condoning the delay. The Investigating Officer called report from the agency.
3. In response, the District Accounts Officer, Ghotki vide his letter dated: 21.05.2025 informed that the encashment of L.P.R payment amounting to Rs.667,080/- has been credited in the bank account of Pensioner in the month of May-2025. In support thereof, he enclosed the pay roll slip of the complainant as an evidence.
4. The report of the agency was forwarded to the complainant for filing of his rejoinder. In response, he vide his letter dated: 22.05.2025 showed his satisfaction and requested to close his case.

FINDINGS

5. With the intervention of this Institution, the grievance of the complainant has been redressed as confirmed by him vide his letter dated: 22.05.2025, hence, no further action is required by this Institution.

DECISION

6. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated; 30th May, 2025