



DECISION

Complaint No. : POS/4055/ROK-131/(Khp)/2023

Name and address of the complainant : Mr. Zahid Hussain Shar, S/o Manzoor Ali Shar,
R/o Village Saifal Khan Shar, Taluka Thari
Mirwah, District Khairpur.

Name of the Agency Complained against : DAO Khairpur / Health

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **ALLEGED DELAY IN OPENING OF SALARY ID OF THE
COMPLAINANT, APPOINTED AS VACCINATOR BY
DISTRICT ACCOUNTS OFFICER (DAO), KHAIRPUR.**

COMPLAINT:

Mr. Zahid Hussain Shar, Vaccinator Health Department filed a complaint on 30-05-2023, alleging delay in opening of his salary I.D by the District Accounts Officer (DAO), Khairpur despite submission of all documents. He, therefore, solicited intervention of this Institution.

PROCEEDINGS:

02. The complaint was admitted u/s. 10, of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to submission of Form "A", copy of CNIC and other relevant documents.

03. After completing codal formalities, the matter was taken up with District Accounts Officer (DAO), Khairpur, vide letter dated. 03-07-2023, for comments / report. In response, the DAO, Khairpur, reported on 01-08-2023 that the District Health Officer Khairpur, had submitted incomplete documents of the complainant to his office on 13-07-2023. Hence salary I.D could not be created. The District Health Officer Khairpur, was asked to submit complete documents. As soon as same were received, complainant's salary I.D would be created. Copy of said report was shared with complainant on 25-08-2023, for rejoinder, if any. On 25-10-2023, complainant voluntarily appeared and submitted an application that his salary I.D. had been opened by DAO, Khairpur. While expressing gratitude to this Institution for providing prompt relief, he requested to close his case.

Continued at P/2

FINDINGS:

04. The complainant's grievance was redressed after intervention of this Institution.

DECISION:

05. In view of the above, the complaint stands disposed of as redressed and consigned to record.

“Given under my hand and seal of office”

Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated 14th January, 2025

