



## **DECISION**

Complaint No. : POS/KR-62/2024

Name and address of the complainant : Mr. Amir Hassan,  
R/o. House No. 326, Sector 31/G,  
Allahwala Town, Korangi Crossing, Karachi.

Name of the Agency Complained against : Directorate of Inspection & Registration of Private Institutions  
Sindh (DIRPIS), School Education & Literacy Department

Name & Designation of Investigating Officer : Mr. Muhammad Shoaib Ahmed Siddiqui,  
Advisor-in-Charge, R.O Korangi

Vetted by : Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject : **ALLEGED INACTION AGAINST CREEK VIEW ACADEMY, LUCKNOW CAMPUS, REGARDING DELAY IN RECTIFICATION OF DATE OF BIRTH OF COMPLAINANT'S DAUGHTER.**

### **COMPLAINT**

Mr. Amir Hussain filed a complaint on 06.12.2024, alleging inaction on the part of the Directorate of Inspection/Registration of Private Institutions Sindh (DIRPIS) regarding Creek View Academy, Lucknow Campus. He stated that the school had incorrectly recorded the date of birth of his daughter, Iman Hussain, as **19.07.2007**, instead of the correct **19.09.2007**.

### **PROCEEDINGS**

2. The matter was referred to DIRPIS for a report. In response, the Deputy Director, DIRPIS, through letter dated: 16.01.2025, forwarded the reply of the Principal, Creek View Academy, who stated that the school had completed all necessary formalities and that the complainant had not yet approached them in this matter. The Principal assured full cooperation. In a subsequent letter, the Principal further informed that the school had contacted the complainant directly and assured him of early resolution.
3. In the meantime, the complainant was contacted telephonically on 25.03.2025. He confirmed that the issue had been resolved and that he had received a corrected marks certificate reflecting the accurate date of birth. He stated that he no longer wished to pursue the matter.

### **FINDINGS**

4. In light of the complainant's confirmation, it is evident that his grievance has been redressed to his satisfaction. Therefore, no further action is required.

### **DECISION**

5. In view of the above, the complaint is hereby disposed of as redressed.

*Given under my hand and seal of office.*



**Sd /-**

**(Muhammad Sohail Rajput)**

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 15<sup>th</sup> August, 2025