



## DECISION

Complaint No. : POS/2741/2024/KM/KW

Name and address of the complainant : Mr. Shahzad Hussain R/o House NO. 784, Daud Wachani Goth, Baldia Town, Karachi.

Name of the Agency Complained against : Assistant Commissioner, Baldia Town, District Keamari.

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri,  
Director, Regional Office, Keamari (west).

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST ASSISTANT COMMISSIONER, BALDIA TOWN, ALLEGING INORDINATE DELAY IN VERIFYING THE DOCUMENTS OF PLOT OF THE COMPLAINANT.

### COMPLAINT

Mr. Shahzad Hussain filed a complaint dated 23.05.2024 where he stated that he is an allottee of a plot and residing there since 2009. He alleged that a lady, namely Mst. Samreen d/o Ghulam Rasool also possesses the documents of said plot. He approached the Assistant Commissioner, Baldia Town for verification of documents of his plot but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### PROCEEDINGS

- The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving, mandatory affidavit on Form 'A' copy of CNIC and other relevant documents and by condoning the delay.
- This office issued notice dated 12.06.2024 to the Assistant Commissioner Baldia Town Karachi for report, followed by hearing notices.
- The complainant appeared before Investigation Officer, Keamari on 10.02.2025 and filed a written statement that his documents have been verified as genuine by ADC-I, Keamari Karachi. He extended thanks to this Institution on redressal of his grievance.

### FINDINGS

- On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### DECISION

- In view of the above, in the exercise of powers vested in me under Section 11 of the Establishment of Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date), the complaint is disposed of as redressed.

*Given under my hand and seal of office*



**Sd /-**  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz, PAS  
Ombudsman, Sindh

Karachi, dated 20<sup>th</sup> March, 2025