



DECISION

Complaint No.: POS/3206/2025/N-43

Name and address of the complainant : Engr. Akram Lodhi, CEO WAK eye Hospital,
R/o. Flat No.C-1, Shalimar Gardens,
Garden West, Karachi.

Name of the Agency Complained against : Deputy Inspector General of Police, South Zone, Karachi.

Name & Designation of Investigating Officer : **Muhammad Naseer Jamali, Advisor-N**

Subject :- **COMPLAINT AGAINST DSP ZAKIYA MALIK ALLEGING MISUSE OF POWER, ILLEGAL RESERVATION OF 03 CAR PARKINGS AND THREATS TO THE COMPLAINANT**

Complaint

Engr. Akram Lodhi filed a complaint dated 23.05.2025 wherein he stated that he resides at Shalimar Garden flats located at Garden West Karachi. There is shortage of parking inside the flats premises but a DSP, Zakiya Malik has illegally occupied 03 car parkings at two different places with barriers and shelter which has created serious nuisance to other residents. He sent complaints to higher police authorities and 15 police helpline for taking action against DSP Zakiya Malik alleging misuse of authority but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued a notice dated 05.06.2025 to the Deputy Inspector General of Police South Zone Karachi for report. In response, the S.P. City Division South Karachi informed vide letter dated 17.06.2025 that DSP Zakiya Malik has filed a Criminal Misc. Application No.2140 of 2025 (Section 22-A Cr. P.C) before the court of Additional Sessions Judge-II Karachi South against the complainant, Akram Lodhi and the complaint before this Institution may be filed.
4. The report of the agency was sent to the complainant for rejoinder vide letter dated 14.07.2025, who in response informed vide letter dated 28.07.2025 that his problem was resolved by the SSP City Division Karachi that DSP Zakiya Malik will remove the illegal barriers but she did not comply. The complaint filed by DSP Zakiya Malik before the court has no relevance to his complaint before this Institution.

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5. The rejoinder of the complainant was sent to DSP Zakiya Malik for comments and the case was fixed for hearing on 06.08.2025. The case was heard, attended by the complainant and the respondent DSP Zakiya Malik who informed that she has not occupied any car parking with the barriers. Both the parties had suggested for conducting a surprise visit by the Investigating Officer on any date and confirm the ground situation.

6. The Investigating Officer visited the flats of Shalimar Garden on 26.08.2025 at about 12:00 noon without informing to any party. It was confirmed at site from the residents that both parties have minor disputes with each other and reside at separate blocks of Shalimar Garden. There was no reserved car parking by any resident as well as DSP Zakiya Malik. No barrier or chain seen for unauthorized car parking by DSP Zakiya Malik.

Findings

7. No maladministration has been established against the agency as well as misuse of authority by DSP Zakiya Malik. The parties may have other dispute over civil matters.

Decision

8. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the province of Sindh Act 1991 (amended upto date), the complaint is disposed of as rejected.

Given under my hand and seal of office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 18th September, 2025