



DECISION

Complaint No. : POS/60/2024

Name and address of the complainant : Mr. Atta Mohammad Shahani,
R/o Village Din Mohammad Shahani,
Taluka & District, Dadu.

Name of the Agency Complained against : Public Health Engineering Department.

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah,
Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui,
Advisor-B

Subject : **COMPLAINT AGAINST FAILURE TO COMPLETE CONSTRUCTION OF DRAINAGE SYSTEM FROM DUA CHOWK TO MORO ROAD, DADU.**

COMPLAINT

Mr. Atta Mohammad Shahani, filed this complaint dated 17, October, 2024, against the Public Health Engineering Department, wherein he stated that government has approved construction of drainage system from Dua Chowk to Moro Road Dadu. However, contractor has left the work incomplete causing serious difficulties to the residents and shopkeepers of the area. The complainant approached the authorities concerned in order to redress the grievance but all his requests went in vain. Being aggrieved, the complainant has requested intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents.

3. The matter was taken up with the Agency vide letter dated 16, October, 2024. In response, Assistant Engineer, Public Health Engineering Division Dadu vide letter dated 30, September, 2024 informed that construction work of RCC covered Nala surface drain and other related work was approved by Government of Sindh. The construction work is supposed to be completed by next year June 2026. The work was awarded to M/s. Farooq Ahmed Malik Government Contractor.

REJOINER

4. The report of the agency was sent to the complainant for rejoinder vide letter dated 30 September, 2024. In response, complainant appeared before the Investigation Officer Dadu on 17 December, 2024 and filed a written statement wherein he informed that agency has completed the left-over work, while appreciating the efforts of the Ombudsman Institution for redressal of his grievance he requested for closure of his case.

FINDINGS

5. Perusal of the record revealed that allegation of the complainant was justified.

DECISION

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

Given under my hand and seal of office.



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated: 17th February, 2025