



DECISION

Complaint No. : POS/1683/KE-76/22

Name and Address of the Complainant : Mr. Rashid Ali, R/o. Flat No. 40, 1st Floor, Block-N, Al-Asif Square, Sohrab Goth, Karachi.

Name of the Agency Complaind against : DAO Hyderabad / Police Department

Name & Designation of Investigation Officer : Syed Farrukh Habib
Director, Regional Office, Karachi (East)

Subject :- **COMPLAINT REGARDING DELAY IN PAYMENT OF OUTSTANDING SALARIES OF YEAR 2016.**

THE COMPLAINT

Mr. Rashid Ali in his complaint dated 22.03.2022 stated that he is serving as Police Inspector at Police Station, Model Colony (now on LPR). However, his outstanding salaries amounting Rs. 289,520/- for the period of 2016 pertaining to his previous posting at SRP, Hyderabad, have yet not been paid despite his continuous approaches to the District Accounts Office, Hyderabad, SSP, SRP Hyderabad, DIGP, SRP Karachi and Finance Department. Such inordinate delay is causing mental distress to him. He, therefore, solicited intervention of this office for redressal.

PROCEEDINGS

2. After admission of complaint under Section 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), as well as after receiving mandatory Affidavit on Form "A" and other relevant documents, report was called from the Agency. In response the District Accounts Officer, Hyderabad, vide letter 14.04.2023 reported that the arrear bill of the complainant was not in line with pre-audit checks, and thus the said bill was returned to the SSP, SRP, Hyderabad, on 08.01.2019 with audit observations.
3. The matter was accordingly taken up with the SSP, SRP, Hyderabad, who in response vide letter date 16.05.2023 furnished reply to the observations of DAO, Hyderabad.
4. The matter was then constantly persued with the DAO, Hyderabad, who vide letter dated 23.11.2023 intimated that arrear of salaries have been credited to the complainant by his office in the month of August, 2023.
5. Later, the complainant vide letter dated 18.01.2024 confirmed that his pending salaries have been received by him through Hyderabad Treasury Office. He while extending gratitude to this office, requested to close the complaint.

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FINDING

6. As a result of constant pursuance and intervention by this Institution, complainant's grievance has been resolved.

CONCLUSION

7. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 02-06-, 2025

