



DECISION

Complaint No. : POS/3377/2025/KM (W)

Name and address of the complainant : Mst. Najam-un-Nisa wd/o. Sardar Khan R/o. House No. 441, Street No. 10, Bismillah Colony, Orangi Town, Karachi.

Name of the Agency Complained against : Senior Superintendent of Police, District West, Karachi.

Name & Designation of Investigating Officer : Mr. Aftab Ahmad Khatri,
Director, Regional Office, Keamari (West).

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST POLICE STATION MOMINABAD ALLEGING FAILURE TO TAKE ACTION AGAINST THE SON OF THE COMPLAINANT WHO THREATENED THE COMPLAINANT.**

COMPLAINT

Mst. Najam-un-Nisa filed a complaint dated 30.05.2025 wherein she stated that her younger son, Ashfaq is a criminal person who has threatened her. She approached the police station Mominabad to lodge FIR against her son and provide security to her but to no avail. Aggrieved by that, she solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory affidavit on Form-A, other relevant documents and by condoning the delay.
3. This office issued a notice to the Senior Superintendent of Police, District West, Karachi for report vide letter dated 01.07.2025. The Station House Officer, Mominabad Police Station informed vide letter dated 16.07.2025 that FIR No. 289/25 u/s 504/506 B PPC has been lodged vide dated 26.04.2025 on the application of the complainant. The case is under investigation.
4. The agency's report was sent to the complainant for rejoinder vide letter dated 21.07.2025, followed by a reminder but she did not respond.

FINDINGS

5. No maladministration has been established against the agency as the FIR of the case has already been registered at police station.

DECISION

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of Office of Ombudsman for the Province of Sindh Act, 1991 (amended to date) the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated **13th** October, 2025