



DECISION

Complaint No. : POS/RN/124/2019/NWS-77.

Name and address of the complainant : Mr. Abdul Sattar Dahri, House No. A-34, Housing Society Nawabshah, District Shaheed Benazirabad.

Name of the Agency Complained against : L.B.O.D / Irrigation.

Name & Designation of Investigating Officer : Khan Muhammad Zardari, Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS).
Advisor-F.

Subject : **FAILURE TO CARRY OUT DE-SILTING / EXCAVATION OF "SIM NALA".**

THE COMPLAINT:

Mr. Abdul Sattar Dahri filed a complaint dated 08.07.2019 that work of de-silting and excavation had not been carried out at "Sim Nala" draining through his village and agricultural lands for a long time. The "Sim Nala" is filled with mud and bushes resulting in the over flow of water on lands. Aggrieved by that, he solicited intervention of this institution. .

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), after receiving required Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice to the Executive Engineer, L.B.O.D, Shaheed Benazirabad dated 25.07.2019 for submission of report, who in response reported vide his letter dated 10.02.2020 that de-silting/excavation of "Sim Nala Masurji Wah" had been carried out, hence grievance of complainant has been resolved. Complainant rejected agency's report vide his rejoinder dated 17.02.2021.
4. On query, Executive Engineer, L.B.O.D, Shaheed Benazirabad vide letter dated 19.04.2022 informed that his office has sent a scheme for de-silting titled "Construction of siphon / underpass on Gajrah branch drain and rehabilitation of drains including main branch and sub drains in drainage division LBOD SBA (ADP No.1083/2021-22)" to the Government which has been approved and further informed vide letter dated 19.07.2022 that work on the Scheme has also been started. Later, a compliance report by Executive Engineer, L.B.O.D, Shaheed Benazirabad also been received vide letter dated 22.03.2023.

5. Agency's report was sent to the complainant for filing rejoinder vide this office letter dated 31.03.2023. His written statement was received on 04.05.2023 stating that the work of de-slitting of "Sim Nala" of his village has been carried out on the intervention of this Institution.

6. The Investigating Officer, along with Assistant Engineer, LBOD, Shaheed Benazirabad also visited site in question. On various locations, villagers expressed satisfaction over standard of work as drainage system was operational.

DECISION:

7. I, therefore, in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), do hereby dispose of the complaint as redressed.

Given under my hand and seal of office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 26th December, 2024

