



DECISION

Complaint No. : POS/1394/ROJ-47(JBD)/2023

Name and address of the complainant : Syed Zameer Bukhari, r/o Village Mubarakpur Taluka Thul, District Jacobabad.

Name of the Agency Complained against : Public Health Engineering Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor

Subject : COMPLAINT REGARDING USE OF SUB-STANDARD MATERIAL / TILES BY THE GOVERNMENT CONTRACTOR AT CERTAIN LOCATIONS OF TALUKA THUL, DISTRICT JACOBABAD.

Complaint:

Syed Zameer Shah Bukhari, filed an online complaint on 13.2.2023 regarding use of sub-standard material and tiles by the contractor in certain localities OF Taluka Thul. Hence he prayed for intervention in this matter by this Institution.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the Agency for comments. In response, the Executive Engineer, (O&M) Public Health Engineering Division Jacobabad through his letter No. HC/Complaint/596 of 2023 dated 30.10.2023 reported that no such work which involves laying of pavers is being executed in Taluka Thul, in which the complainant's village Mubarakpur is located.

3. A copy of this report was sent to the complainant on his address through Registered Post A.D vide this office letter dated 28.11.2023 followed by series of reminders, but there was no response from the complainant till the last date of hearing i.e. 27.8.2024. He was also contacted by the Investigating Officer on his mobile phone but there was no response.

Findings:

4. The complainant does not seem to be interested in pursuing his complaint, as he is not responding to letters from the Regional Director, Jacobabad.

Decision:

5. In view of the above the complaint stands disposed of and consigned to record.

“Given under my hand and seal of office”



- Sd /-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH

Karachi, dated 19th November, 2024