



DECISION

Complaint No. : POS/210/ROJ-210(JBD)/2024

Name and address of the complainant : Mr. Abdul Fatah s/o Ghulam Hussain Mugheri, r/o Mohalla Civil Hospital Jacobabad.

Name of the Agency Complained against : 1. Health Department
2. Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT AGAINST OFFICIALS OF DISTRICT ACCOUNTS OFFICE JACOBABAD AND CIVIL HOSPITAL JACOBABAD WHO WERE DEMANDING BRIBE FROM COMPLAINANT FOR PAYMENT OF HIS SERVICE DUES

Complaint:

Mr. Abdul Fatah filed his complaint dated 9.8.2024 against the District Accounts Officer, Jacobabad and Ikhlq Soomro Accounts Clerk of Civil Hospital Jacobabad, who allegedly took Rs.20,000/- as bribe from the complainant and were demanding Rs.70,000/-more for payment of service dues in respect of the complainant's brother Ali Nawaz Mugheri. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the concerned agencies for preliminary report. In response, the District Accounts Officer, Jacobabad vide his office letter dated 2.10.2025 reported that commutation amounting to Rs.920, 247/-has been paid. He further stated that the allegations regarding bribe not pertain to his office. While efforts were being made to get a response from the agencies, the District Health Officer, Jacobabad vide his office letter dated 12.11.2024 submitted an enquiry report conducted by Deputy DHO (RMNCH) and Assistant DHO Nutrition & NCD of DHO office Jacobabad, wherein it was stated that the complainant Mr. Abdul Fatah Mugheri submitted that his brother Ali Nawaz, former Tailor Master, Civil Hospital, Jacobabad, retired on 8.8.2019 and his PPO No. 920246 dated 20.8.2020, was issued by DAO Jacobabad, but the DAO Jacobabad and Mr. Ikhlq Ahmed Soomro Accounts Clerk are delaying the release of G.P. Fund and are demanding a bribe of 70,000/-. The enquiry report further states that Mr. Ikhlq Ahmed Soomro, Accounts Clerk, Civil Hospital, Jacobabad, informed that the case of commutation / pension of Mr. Ali Nawaz was submitted to DAO Jacobabad vide T.R. No. 483 dated 1.6.2021.wich was misplaced. A fresh case was submitted to the DAO Jacobabad vide T.R. No. 2 dated 12.8.2024 and payment of his monthly pension has started and LPR for 365 days bill has also been paid to him. He denied the allegations of bribe leveled by the complainant. The enquiry committee members have recommended that Mr. Ali Nawaz Mugheri, retired Tailor Master of Civil Hospital Jacobabad was deprived of his due rights due to delaying tactics of Mr. Ikhlq Ahmed Soomro, with ulterior motives. He further concluded that the Civil Surgeon Civil Hospital Jacobabad should resolve the issue. The Civil Surgeon, Civil Hospital Jacobabad vide his office letter dated 27.11.2024 reported that the case was previously submitted to the DAO Jacobabad via T.R. No. 483 dated 12.8.2024 and the dues have been paid to the complainant's brother. He also stated that there is no evidence that Mr. Ikhlq Ahmed Senior Clerk had demanded bribe.

3. The agency's report dated 12.11.2024 and 27.11.2024 alongwith enclosures were sent to the complainant vide letter dated 27.11.2024 for rejoinder, who disagreed with the comments of the Agency. On being referred again, the Civil Surgeon, Civil Hospital Jacobabad vide his office letter dated 9.4.2025 submitted the service book of Mr. Ali Nawaz former Tailor Master of Civil Hospital Jacobabad.

4. The complainant appeared before the Investigating Officer on 14.4.2025, and received the original service book for submission of the same before DAO Jacobabad. On 29.5.2025, the complainant Mr. Abdul Fatah Mugheri appeared before the Investigating Officer, Jacobabad and submitted in writing that his grievance has been resolved by the agency as the payment of commutation and other pensionary benefits have been cleared / received from the District Accounts Office, Jacobabad due to intervention of the Institution of the Ombudsman Sindh and therefore he does not want any further proceedings on his complaint.

Findings:

5. In view of the above fact it is clear that the grievance of the complainant has been redressed, due to intervention of this Institution.

Decision

6. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"

Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 6th August, 2025

