



DECISION

Complaint No. : POS/927/HYD/2024

Name and address of the complainant : Mst: Zakia wd/o Nazeer Ahmed
R/o H.No: 142, Muhallah Ghulam Shah Kalhoro Colony
Hirabad Hyderabad.

Name of the Agency Complained against : Secretary, Union Committee No:19, TMC Mian
Sarfaraz Hyderabad.

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST UNION COMMITTEE-19,
SARFARAZ TOWN ALLEGING INORDINATE DELAY IN
ISSUING DEATH CERTIFICATE TO THE COMPLAINANT**

Complaint

Mst. Zakia filed a complaint dated 27.11.2024 wherein she alleged inordinate delay in issuance of death certificate of her deceased husband who died on 07.07.2024. She approached the Secretary, Union Committee-19 but to no avail. Aggrieved by that, she solicited intervention of this Institution.

Proceedings

2. The case was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued a notice dated 11.12.2024 to the Secretary, Union Committee-19, TMC Sarfaraz Town, Hyderabad for report, who in response submitted Death Certificate of Mr. Nazeer Ahmed (late husband of complainant) as an evidence.
4. The complainant appeared before the Investigating Officer, Regional Office, Hyderabad on 15.01.2025 and filed a written statement that she has received the death certificate of her late husband on the intervention of this Institution.

Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the Agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated, 06th May, 2025