



DECISION

Complaint No. : POS/RO-NF-26/25/NFZ-35

Name and address of the complainant : Mr. Mazhar Ali Ujjan,
R/o Village Koro Ujjan Achi Masjid,
Taluka Kandiaro, District N'Feroze

Name of the Agency Complained against : District Accounts Office, N'Feroze

Name & Designation of Investigating Officer : Khalid Shaikh,
Regional Director, N' Feroze

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : NON PAYMENT OF THE AMOUNT OF ENCASHMENT OF LPR TO THE COMPLAINANT BY THE AGENCY

THE COMPLAINT

Mr. Mazhar Ali Ujjan filed a complaint on 18.02.2025 against the District Accounts Office (DAO), N'Feroze stating therein that he retired from the Fisheries Department in February 2023. After retirement, he submitted LPR encashment bill in the DAO N'Feroze on 15.07.2023. He further stated that prior to this complaint, he had received all pensionary benefits except encashment of LPR. He approached the DAO but in vain. He, therefore, solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning the delay. The matter was taken up with the DAO N'Feroze. On 28.03.2025, report was received from the DAO N'Feroze that Leave Encashment in lieu of LPR amounting to Rs.500,000/- had been paid to the complainant during the month of March, 2025. The report was shared with the complainant for rejoinder vide letter dated 08.04.2025. The complainant appeared before the Investigating Officer on 23.04.2025 and filed his statement that on intervention of this Institution, his grievance had been resolved. While extending thanks to the Institution, he requested for closing the complaint.

DECISION

3. In view of the above, the complaint is disposed of as redressed and consigned to record.

Given under my hand and seal of Office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated

17th October, 2025