



DECISION

Complaint No. : POS/ROM/179/2024/RM-153

Name and address of the complainant : Mst. Shahida d/o late Manzoor Ali, R/o. Police Line Quarters, Mirpurkhas.

Name of the Agency Complained against : District Accounts Officer, Sanghar.

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Regional Director, Mirpurkhas.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER SANGHAR ALLEGING STOPPAGE OF PAYMENT OF FAMILY PENSION TO THE COMPLAINANT.**

COMPLAINT:

Mst. Shahida d/o late Manzoor Ali, filed a complaint dated 30-10-2024 wherein she stated that she was family pension holder of her late father Manzoor Ali which has been stopped by the District Accounts Officer Sanghar since July 2024. She approached the District Accounts Officer, Sanghar for restoration of her family pension but no to avail. Aggrieved by that, she solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued notice dated 31-10-2024 to the Adl. District Accounts Officer Sanghar for report, who in response sent the pension slip of November, 2024 on whatsapp showing that the family pension including arrears, amounting to Rs.77,555/- has been transferred in the bank account of the complainant. The complainant sent a letter dated 12.12.2024 wherein she confirmed the redressal of her grievance.

FINDINGS:

4. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

DECISION:

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, w/r to Regulation 21(d) of Investigation and Disposal of complaints regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated **27th** January, 2025