



## DECISION

Complaint No. : POS/6816/ROJ-119(JBD)/2023

Name and address of the complainant : Medical Superintendent, Taluka Hospital, Thul District Jacobabad

Name of the Agency Complained against : Public Health Engineering Department.

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN REPAIR OF R.O. PLANT / WATER PUMP AT TALUKA HOSPITAL, THUL.

### Complaint:

The Medical Superintendent, Taluka Hospital, Thul, Jacobabad filed his complaint dated 12.7.2023 against the Executive Engineer, Public Health Engineering Division, Jacobabad regarding delay in repair of R.O. Plant and Water Pump at the Taluka Hospital. He therefore requested this Institution to intervene in the matter.

### Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the agency for comments. Meanwhile, the complainant submitted his application dated 6.3.2024, in which he stated that his grievance has been redressed, as the R.O Plant has been repaired by the Public Health Engineering officials. He requested that further investigation on his complaint may be stopped.

### Findings:

3. I have examined the proceedings of the case, which indicate that the grievance of the complainant has been redressed, as confirmed by the complainant himself.

### Decision:

4. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”

Sd/-



(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 23rd December, 2024