

DECISION

This Institution was in receipt of following complaints filed by the respective complainants during the years 2021, 2023, and 2025:

Sr. No	Name of the complainant	Complaint No	Agency complained against
1.	Mr. Kirshan Chand	POS/4305/2021/B-52	Board of Intermediate Education
2.	Mr. Ashfaq Qasim	POS/CH/5918/2021/B-64	School Education / D.G Private School
3.	Mr. Ghulam Hussain Bhatti	POS8398/2023/J-61	School Education
4.	Mst. Salma Bano	POS/8429/2023/J-60	JPMC University
5.	Mst. Najma Sultan	POS/1196/2025/J-11	University of Karachi

2. The above complainants alleged that despite their approaches to authorities concerned for redressal of their grievances time and again, no action was taken by them. Therefore, they sought intervention of this Institution.

PROCEEDINGS

3. The complaints were admitted under Section 10 of the Establishment of the Office of Ombudsman for the Provincial of Sindh Act, 1991 (amended upto date), and the same were referred to the agencies for reports. The said reports received from the agencies were sent to the complainants for their rejoinder, but they did not respond despite issuance of multiple reminders.

DECISION

4. Under the circumstances, since the complainants seem to have lost their interest to pursue their complaints, I, therefore, in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for Province of Sindh Act, 1991 (amended up-to-date), do dispose of the complaints as closed on account of non-prosecution.

“Given under my hand and seal of office”



Sd /-
(Muhammad/Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 29th August, 2025