



DECISION

Complaint No. : POS/128/ROJ-128(JBD)/2024

Name and address of the complainant : Mr. Abdul Shakoor s/o Abdul Wahid Rind, r/o village Gulab Mari, Taluka Garhi Khairo, District Jacobabad.

Name of the Agency Complained against : Irrigation Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN REPAIR / MAINTENANCE WORK OF BRIDGES IN BETWEEN BEGARI CANAL AND TAJO SHAKH BRIDGES.

Complaint:

Mr. Abdul Shakoor, filed a complaint on 20.5.2024 against the Executive Engineer, Begari Division, Jacobabad as repair of small bridges in between Begari Canal and Tajo Shakh, damaged due to movement of dumpers and cranes is not being taken up. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the Agency for comments. In response, the Executive Engineer, Begari Division, Jacobabad vide office letter dated 12.6.2024 reported that the culverts of Begari Canals division Jacobabad, will be repaired after Abkalani season.

3. The copy of the report of agency was sent to the complainant on his given address for rejoinder vide this office letter dated 20.6.2024 followed by reminders dated: 31.7.2024, 21.8.2024, 18.9.2024 and 14.10.2024 but no response was received from the complainant till 11.11.2024. He was also contacted on his mobile phone by the Investigating Officer, but there was no response.

Findings:

4. The complainant does not seem to be eager to pursue his complaint, as he is not responding to letters from the Regional Director Jacobabad.

Decision:

5. In view of the above the complaint stands disposed of and consigned to record.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 12th March, 2025