



DECISION

Complaint No. : POS/4474/2023

Name and address of the complainant : Mr. Noman Ali Khushik, C/o Car Decoration, Darro Road, Sehwan Road, Dadu.

Name of the Agency Complained against : Works & Services Department.

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah, Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui, Advisor-B

Subject **COMPLAINT AGAINST FAILURE TO COMPLETE CONTRUCTION OF ROAD AND DRAINAGE SYSTEM IN YASIR COLONY, DADU.**

COMPLAINT

Mr. Noman Ali Khushik, filed this complaint dated 14 June, 2023, against the Works & Services Department, wherein he stated that government has approved construction of roads and laying of drainage system in Yasir Colony, Dadu. However, contractor has left the work incomplete, causing serious difficulties for the residents of the area. The complainant approached the authorities concerned but all his requests went in vain. Being aggrieved, he sought intervention of Ombudsman Sindh in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents.

3. The matter was taken up with the Agency vide letter dated. 05 July, 2023, followed by series of reminders directing the Agency to submit their comments in the matter but Agency did not respond.

FINDINGS

4. As investigation of the case was being carried out, the complainant appeared before the Regional Director, Dadu and filed a written statement on 03 September, 2023, that the agency has completed the leftover work. While, appreciating the efforts of the Ombudsman's Office for redressal of his grievances he requested for closure of his case.

DECISION

5. In view of foregoing, the complaint is consigned to record as redressed.

Given under my hand and seal of office.



- Sd /-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated: 12th December, 2024