



DECISION

Complaint No. : POS/787/2025/SGR-23

Name and address of the complainant : Mst. Shahida Parveen,
R/o. UC-04, Sims Institute, Shahdadpur, District Sanghar

Name of the Agency Complained against : Health Department

Name & Designation of Investigating Officer : Ghulam Shabir Memon
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi,
Advisor-S

Proceedings : **ALLEGED UNJUST STOPPAGE OF PAYMENT OF SALARIES TO**

Subject : **THE COMPLAINANT AS SHE RAISED VOICE ABOUT**
CORRUPTION OF THE SUPERVISOR ETC.

COMPLAINT:

Mst. Shahida Parveen filed a complaint on 31st January 2025 against the Health Department, alleging the unjust and deliberate stoppage of her salary. According to the complainant, the salary was withheld as an act of retaliation after she raised her voice against corrupt practices allegedly being committed by her immediate supervisor. The complainant had frequently approached the Health Department, Sanghar for redressal of her grievances, but to no avail. Aggrieved by that, she solicited the intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents.

3. The notice was issued to the District Health Officer, Sanghar on 25.02.2025, for submission of a report. In response, the District Health Officer submitted a report dated 28.02.2025, stating that Mst. Shahida, the complainant, had submitted a request for reinstatement and issuance of salary on the basis of duty performed by her during the Polio Campaign. It was confirmed that Mst. Shahida served as a Fixed Site Polio Worker during the NID in January 2025. Based on these confirmations, she was reinstated in service through Office Order No. DHOS (RMNCH-LHW)/-2188/99 dated 17.02.2025. Furthermore, the District Health Officer issued letter to the District Accounts Officer, Sanghar, requesting for the release of her salary with effect from February 2025.

REJOINDER:

4. A copy of the report was forwarded to the complainant for submission of her rejoinder vide letter dated 04.03.2025 followed by a reminder dated 30.04.2025. Meanwhile, the complainant appeared on 19.05.2025 and submitted a statement confirming that her matter regarding the issuance of salary has been resolved and she has received her salary.

FINDINGS:

5. On the intervention of this Institution, the District Health Officer released the complainant's salary, and her grievance regarding the payment of salaries was accordingly resolved.

DECISION:

6. In view of above and in exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the Province of Sindh Act 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz; PAS
Ombudsman Sindh,
Karachi, dated 30th July, 2025