



## DECISION

POS/58/2024

Complaint No. :  
Name and address of the complainant : Mr. Abdul Rahman Dawach, R/o G.M. Colony, Taluka and District, Dadu.  
Name of the Agency Complained against : Education Department.  
Name & Designation of Investigating Officer : Mr. Imdad Ali Shah, Regional Director, Dadu  
Vetted by : Mr. Rafiuzzaman Siddiqui, Advisor-B  
Subject : COMPLAINT AGAINST PRINCIPAL OF ALI ADIL PUBLIC SCHOOL FOR NON-ISSUANCE OF SCHOOL LEAVING CERTIFICATE TO THE COMPLAINANT'S SON.

### COMPLAINT.

Mr. Abdul Rahman Dawach, filed a complaint dated: 08 October, 2024, wherein he alleged deliberate delay in issuance of School Leaving Certificate to his son by the Principal of Ali Adil, Public School besides demanding fee for months of June & July, which are vacation months in school. The complainant approached the Principal of the School to resolve the matter but to no avail. Being aggrieved, he solicited intervention of this institution in redressing the issue.

### PROCEEDINGS

2. The complaint was admitted U/S 10 of the Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date) after receiving mandatory Affidavit on Form "A" and other relevant documents.
3. The matter was taken up with the Agency for report vide letter dated 10 October, 2024. In response the Principal appeared before the Investigation Officer Dadu on 25 October, 2024 and informed that School Leaving Certificate has already been issued to the complainant's son.
4. The complainant appeared before the Regional Director, Dadu on 25 October, 2024 and filed a written statement expressing his gratitude to Ombudsman Office in redressal of his grievance and requested for closure of his case as well.

### FINDINGS.

5. Perusal of the record revealed that the Principal Ali Adil Public School Dadu was deliberately delaying the issuance of School Leaving Certificate to the complainant's son and was unfairly demanding school fee for the vacation months of June & July. However, on the intervention of this Institution the issue was redressed.

### DECISION.

5. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

*Given under my hand and seal of office.*



**- Sd /-**

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz : PAS

Ombudsman, Sindh

Karachi, dated: 12<sup>th</sup> December, 2024