



DECISION

Complaint No. : POS/5479/ROK-235/(Khp)/2024

Name and address of the complainant : Mr. Mohsin Gulab, R/o P.O Bozdar Wada,
District Khairpur Mir's. Mohsan.tanwari@gmail.com

Name of the Agency Complained against : School Education & Literacy Department

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant/Incharge,
Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **ALLEGED NON-PAYMENT OF SALARY OF RS. 46,999/- TO THE COMPLAINANT WHO RESIGNED FROM THE POST OF TEACHING SUPPORT ASSOCIATE (TSA) ON 31-08-2024.**

COMPLAINT

Mr. Mohsin Gulab filed an online complaint on 19-11-2024 stating that he resigned from the post of Teaching Support Associate (TSA) in Sindh Education Foundation (SEF) on 31-08-2024. He alleged that SEF issued Acceptance letter of Resignation mentioning clearly that Rs. 46,999/- would be paid to him. But they were not paying the amount. He claims to have sent emails many times but received no response from SEF authorities. He, therefore, solicited intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it, subject to submission of Affidavit on Form "A" and a copy of CNIC.

03. Accordingly, the complainant was contacted on his cell phone by the Investigating Officer on 26-11-2024 for completion of codal formalities. The complainant informed that he was in Karachi. He would submit Affidavit on Form "A" and a copy of CNIC on Monday, 02-12-2024.

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04. Subsequently, Investigating Officer again contacted the complainant on 02-12-2024 who informed that SEF authorities had paid his salary. However, he was advised to submit confirmation in writing. On 06-12-2024, the complainant submitted such confirmation through post. Therefore, while expressing his gratitude to this institution, complainant requested for closing the case.

DECISION

05. The complaint is, therefore, disposed of as redressed and consigned to record.

“Given under my hand and seal of office”

Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated 13th January, 2025

