



## DECISION

Complaint No. : POS/8422/ROJ-232(JBD)/2023

Name and address of the complainant : Mr. Mir Muhammad S/o Khuda Bux, c/o Zahid Tailor, Dastagir Colony, Jacobabad.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT WHO RETIRED FROM SERVICE ON 15-5-2023.

### Complaint:

Mr. Mir Muhammad Naib Qasid posted at Health Department, Jacobabad who retired from service on 15.5.2023 filed his complaint dated 10.10.2023, against the District Accounts Officer, Jacobabad, regarding delay in payment of his service dues. He therefore requested this Institution to intervene in the matter.

### Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agency for comments. In response, the District Accounts Officer, Jacobabad vide his office letter dated 24.7.2024 reported that LPR amounting to Rs.481,440/-; commutation amounting to Rs.1,459,300/-; and G.P. Fund amounting to Rs.227,965/- have been paid through SAP System to the complainant. He enclosed a copy of the SAP payment as evidence.

3. The report of Agency was communicated to the complainant for confirmation. In response, the complainant appeared before the Investigating Officer on 5.8.2024 and filed a statement that his grievance has been redressed by the agency, and therefore he does not want any further proceedings.

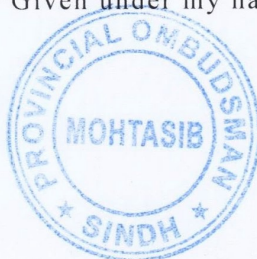
### Findings:

4. I have examined the proceedings of the case, which clearly indicate that the grievance of the complainant, after intervention of this Institution, has been redressed by the agency, which has also been confirmed by the complainant vide his application dated 5-8-2024.

### Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



- **Sd /-**

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 15<sup>th</sup> November, 2024