



DECISION

POS/06/2024/KC

Complaint No. :

Name and address
of the complainant :

Mst. Shamim Akhtar,
R/o. House No. 5/854-A, Sindhi Hotel, Liaquatabad,
Karachi.

Name of the Agency
complained against :

Police Department

Name & Designation of
Investigating Officer :

Mr. Iqbal Nafees Khan
Regional Director, Karachi Central.

Subject :-

**REQUEST FOR THE PROVISION OF SECURITY TO THE
COMPLAINANT AND HER FAMILY MEMBERS FROM
THE RELATIVES OF HER DAUGHTER-IN-LAW**

COMPLAINT

On 28.03.2024, Mst. Shamim Akhtar filed a complaint stating that after a quarrel between her son Mr. Gulfam and his wife, the latter left home. Thereafter, her nephews Muhammad Irfan, Muhammad Nadir, and Ubaid (a police official), accompanied by 4-5 unknown persons, visited her residence (10/18, B-1 Area, Liaquatabad, Karachi), displayed weapons, and threatened to kill her son. She expressed fear for the safety of her family and sought legal action and security.

PROCEEDINGS

2. The complaint was examined and admitted under Section 10 of the *Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991* (as amended in 2020). Upon submission of the Affidavit on Form "A" by the complainant, the matter was referred to the concerned Agency for comments.
3. In response, the SHO, Police Station Liaquatabad, Karachi, vide his letter dated 22.05.2024, stated that the complainant's husband, Mr. Muhammad Aslam, had filed a Criminal Petition No. Nil/2024 before the Court of the Sessions Judge, District Central, Karachi. The SHO further reported that Mr. Muhammad Aslam was contacted telephonically and requested to visit the Police Station for recording his statement; however, he expressed his inability to appear due to ill health. It was also mentioned that, due to the non-availability of the address and contact number of the opposite party, they could not be approached for recording their statements. The SHO concluded that whenever the complainant or petitioner approaches the Police Station for protection, legal assistance would be provided to them in accordance with law.
4. The report of the Agency was forwarded to the complainant for rejoinder vide this office letter dated 23.05.2024, followed by three reminders; however, no response was received. This indicates that the complainant has lost interest in pursuing the matter and has not contested the report submitted by the Agency.

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5. In view of the foregoing, I, in exercise of powers conferred under Section 11 of the *Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991* (as amended), hereby direct the Sub-Divisional Police Officer (SDPO), Liaquatabad, Karachi, to ensure that legal protection is provided to the complainant and her family members whenever they approach for such purpose. The concerned parties shall also be bound down to maintain peace and refrain from any unlawful activity.
6. With the above directives, the case stands disposed of and closed on the ground of non-response and non-prosecution on the part of the complainant.

Given under my hand and seal of this office.

Sd /-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz (PAS)
OMBUDSMAN SINDH
Karachi, the 17th October, 2025

