



DECISION

Complaint No. : POS/ROM/227/2025/RM-276

Name and address of the complainant : Mst. Rasti wd/o Misri,
R/o. Near Gama Stadium,
Mirpurkhas.

Name of the Agency Complained against : District Accounts Officer (DAO), Sanghar

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER, SANGHAR REGARDING INORDINATE DELAY IN RESTORATION OF COMMUTED PENSION TO THE COMPLAINANT

Complaint

Mst. Rasti wd/o Misri filed a complaint dated 03.06.2025 wherein she stated that she is a family pensioner in respect of her late husband, namely, Misri who would have attained the age of 75 years on 01.07.2016 but the commuted family pension has not been restored to her. Aggrieved by that, she solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 19.06.2025 to the Adl. District Accounts Officer, Sanghar for report, who in response informed vide letter dated 09.07.2025 that the complainant has already been allowed restoration of commuted pension w.e.f. 01.07.2010 as per office memorandum issued by Finance Department Karachi vide dated 21.07.2010.
4. A copy of the agency's report was sent to the complainant for rejoinder vide letter dated 11.07.2025, who in response sent a letter showing satisfaction on the report of the agency and requested to withdraw her complaint.

Findings

5. No mal administration has been established against the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as not pressed/withdrawn, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 11th September, 2025