



DECISION

Complaint No. : POS/50/2025/R-Thar/2025

Name and address of the complainant : Mr. Piyar Ali s/o Rajoo Khan, H. Constable - 534
Posting Police Line,
District Tharparkar @ Mithi.

Name of the Agency Complained against : Police Department

Name & Designation of Investigating Officer : Muhammad Umar Panhwar
Regional Director Tharparkar @ Mithi

Vetted by : Dr. Muhammad Nawaz Shaikh, Advisor-I

Subject : COMPLAINT AGAINST POLICE DEPARTMENT REGARDING UNNECESSARY DELAY IN REIMBURSEMENT OF MEDICAL EXPENDITURE.

THE COMPLAINT

Mr. Piyar Ali, Head Constable-534, Police Line, District Tharparkar @ Mithi, filed a complaint against the Assistant Inspector General of Police, Finance CPO Sindh, Karachi on 19.03.2025, alleging therein that reimbursement of Rs.85,000.00 (Rs.50,000 + Rs.35,000) incurred by him on account of operations of his eyes is being delayed despite the fact that complete case in all respects has been forwarded to him by the Deputy Inspector General of Police, Mirpurkhas Range on 31.05.2023. He, therefore, solicited intervention of this Institution for redressal of his grievance.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date). The Investigation Officer called report from Assistant Inspector General of Police, Finance CPO Sindh, Karachi vide letter No.POS/R.Thar/1695/2025 dated 24.03.2025, followed by reminders dated 20.05.2025 and 17.06.2025, but to no avail. However, the complainant appeared before the Investigation Officer on 27.06.2025 and in a statement confirmed to have received medical reimbursement of Rs.85,000.00 vide Treasury cheque # 5920851 dated 27.06.2025.

DECISION

3. In view of above facts, the complaint is hereby disposed of as redressed and consigned to record.

Given under my hand and seal of office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh
31st
Karachi, dated July, 2025