



DECISION

Complaint No. : POS/719/2023/RM-23

Name and address of the complainant : Mr. Narain Das s/o Paremoon Makhi, C/o. Anmol Computers Allah Wala Chowk, Umerkot.

Name of the Agency Complained against : Controller of Examinations, Sindh Board of Technical Education, Karachi

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I, Regional Director, Mirpurkhas.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST SINDH BOARD OF TECHNICAL EDUCATION ALLEGING INORDINATE DELAY IN ISSUANCE OF PACCA CERTIFICATE TO THE COMPLAINANT**

COMPLAINT:

Mr. Narain Das filed a complaint dated 20-01-2023 wherein he stated that he had passed the examination of English typing course from Govt. Institute of Business and Commercial Education, Umerkot, conducted by Sindh Board of Technical Education Karachi in the year 2000. The agency has not issued his pacca certificate despite his efforts since last 23 years. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued notice dated 08-02-2023 to the Controller of Examinations, Sindh Board of Technical Education, Karachi and Principal of the Institute, Umerkot for report. In response, the Principal of the Institute informed vide letter dated 14-02-2023 that the complainant had passed English Typing course during the year 2000 with roll number 108 and his pacca certificate has not been received from Sindh Board of Technical Education Karachi.
4. The Law Officer/Focal Person, Sindh Board of Technical Education Karachi appeared before Investigation Officer, Mirpurkhas on 03-08-2023 who informed that the complainant has approached for issuance of pacca certificate after 24 years without required documents. The case was heard on 31.08.2023, attended by the complainant and Principal, Govt. Institute of Business and Commercial Education Umerkot. The Principal informed that the complainant had passed English Typing course but his documents were not forwarded to the Sindh Board of Technical Education Karachi. The complainant also admitted the said position.

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5. The complainant has approached this office after lapse of 23 years of Typing Examination and the required documents were not forwarded to the Sindh Board of Technical Education Karachi as confirmed by the Principal of the Institute which has been admitted by the complainant.

DECISION:

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as rejected.

Given under my hand and seal of the office

Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh
Karachi, dated 22nd January, 2025

