



## **DECISION**

Complaint No. : POS/408/HYD/2024

Name and address of the complainant : Mr. Ishtiaque Ali,  
R/o. H.No.2569, Mohalla Islam Nagar Ward-G,  
Phulleli Hyderabad.

Name of the Agency Complained against : Director General, Hyderabad Development Authority.

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,  
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST HYDERABAD DEVELOPMENT  
AUTHORITY ALLEGING INORDINATE DELAY IN  
PAYMENT OF LEAVE ENCASHMENT TO THE  
COMPLAINANT**

### **Complaint**

Mr. Ishtiaque Ali filed a complaint dated 03.07.2024 wherein he stated that he retired from service as an Executive Engineer (BPS-18) on attaining the age of superannuation vide order dated 26.01.2022. He submitted a bill, amounting to Rs.1,653,840/- on account of leave encashment in Accounts Branch, HDA Secretariat, Hyderabad but the same has yet not been paid to him despite lapse of 18 months. He approached the D.G. HDA, Hyderabad but to no avail. Being aggrieved, he solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory affidavit on Form "A" and by condoning the delay.
3. This office issued a notice dated 01.08.2024 to the Director General, Hyderabad Development Authority and Chief Financial Officer, HDA, Hyderabad for report, followed by a reminder. The Deputy Director, Audit & Accounts H.D.A, Hyderabad vide letter dated 22.10.2024 admitted the claim of the complainant and informed that the payment will be made to the complainant on receipt of funds from Government of Sindh.
4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 11.11.2024 who in response requested for early payment of leave encashment.
5. The matter was pursued with the agency. The complainant informed vide letter dated 03.04.2025 that on the intervention of this Institution, the agency has paid his leave encashment in March-2025. He extended gratitude and thanked this Institution for resolving his grievance.

(2)

**Findings**

6. On the intervention of this institution, grievance of the complainant has been redressed by the agency.

**Decision**

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint stands disposed of as redressed.

*Given under my hand and seal of the office*

**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz, PAS**  
**Ombudsman Sindh**

**Karachi dated 3<sup>rd</sup> July, 2025**

