



DECISION

Complaint No.	:	POS/ROM/237/2025/RM-285
Name and address of the complainant	:	Syed Baqar Raza, House No.1151/42, Noor Shah Colony, Mirpurkhas.
Name of the Agency Complained against	:	Municipal Commissioner, Mirpurkhas Municipal Corporation (MMC), Mirpurkhas.
Name & Designation of Investigating Officer	:	Mr. Zulfiqar Ali Junejo, T.I Consultant/Regional Director, Mirpurkhas.
Vetted by	:	Muhammad Naseer Jamali, Advisor-N
Subject	:	COMPLAINT AGAINST MIRPURKHAS MUNICIPAL CORPORATION (MMC) ALLEGING FAILURE TO PERFORM CLEANING WORK OF STATION ROAD, MIRPURKHAS

Complaint

Syed Baqar Raza filed a complaint dated 19.06.2025 wherein he stated that a water Sabeel is being arranged from 1st Muharram to 10th Muharram at station road since long but due to negligence of Mirpurkhas Municipal Corporation (MMC) there is insanitation on the road. The agency failed to maintain proper municipal services and cleaning of station road despite multiple requests. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 24.06.2025 to the Municipal Commissioner, Mirpurkhas Municipal Corporation (MMC) for report, who in response submitted a report dated 03.07.2025 wherein he informed that the area of station road has been cleaned and enclosed the photographs of the site as an evidence.
4. A copy of the agency's report was sent to the complainant for rejoinder vide letter dated 04.07.2025 but he did not respond. He was contacted on his cell number 0317-1312877 and he confirmed that his grievance has been redressed and requested for maintenance of municipal services on regular basis.

Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date) I, hereby direct the Municipal Commissioner, Mirpurkhas Municipal Corporation (MMC) to keep vigilant watch over insanitation issues and maintain the municipal services on regular basis.

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated **11th** September, 2025