



## DECISION

Complaint No. : POS/1416/2024/HYD/144

Name and address of the complainant : Mst. Sakeena wd/o Muhammad Soomro  
R/o Village Janan Soomro Kamaro, P.O Bulri Shah Karim  
District Tando Muhammad Khan

Name of the Agency Complained against : Town Officer, Town Committee, Bulri Shah Karim,  
District Tando Muhammad Khan.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Director,  
Regional Office, Hyderabad.

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject : COMPLAINT AGAINST TOWN COMMITTEE, BULRI  
SHAH KARIM ALLEGING LESS PAYMENT OF SALARY  
SINCE APPOINTMENT TO THE COMPLAINANT

### Complaint

Mst. Sakeena filed a complaint dated 13.03.2024 wherein she stated that she was appointed as Sanitary Worker vide order dated 20.04.2021 against deceased quota. She is not being paid her salary of BPS-1 since her appointment. Aggrieved by that, she solicited intervention of this Institution.

### Proceedings

- The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
- This office issued notice dated 29.04.2024 to the Town Officer, Town Committee, Bulri Shah Karim, District Tando Muhammad Khan for report, who in response vide letter dated 01.05.2024 admitted less payment of salary for the period from December-2021 to January-2024. The differential bill of salaries, amounting to Rs.93,372/- has been passed for payment to the complainant.
- The case was heard on 12.09.2024, attended by the Administrator, Town Committee who informed that a part payment of Rs.33,000/- has been made to the complainant. The remaining outstanding dues, amounting to Rs.60,372/- will be paid to the complainant through installments.
- The agency's report was sent to the complainant for rejoinder vide letter dated 26.09.2024, followed by reminders but she did not respond. This office also contacted the complainant on her cell No: 0347-3271723 but she did not attend the call.

### Findings

- On the intervention of this Institution, the grievance of complainant has been redressed by the Agency.

### Decision

- In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz, PAS  
Ombudsman Sindh

Karachi, dated 11<sup>th</sup> February, 2025