



## **DECISION**

**Complaint No.** : POS/1643/ROJ-53(JBD)/2024

**Name and address of the complainant** : Mr. Azeem Soomro, r/o Sheedi Muhallah, Jacobabad.

**Name of the Agency Complained against** : Local Government Department

**Name & Designation of Investigating Officer** : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

**Vetted by** : Mir Hussain Ali Advisor-M

**Subject** : COMPLAINT AGAINST MUNICIPAL AUTHORITIES OF JACOBABAD FOR NOT REMOVING ENCROACHMENTS.

### **Complaint:**

Mr. Azeem Soomro filed his online complaint dated 16.3.2024 against the Chief Municipal Officer, Municipal Committee, Jacobabad, for not taking action on complaint about encroachment on a road by someone named Shahid Shaikh, which was causing problems to the residents. He therefore requested this Institution to intervene in the matter.

### **Proceedings:**

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agency for comments. In response, the Chief Municipal Officer, Municipal Committee, Jacobabad, vide his office letter dated 12.6.2024 reported that on his directives the Encroachment Inspector of Municipal Committee, Jacobabad, has removed the encroachment, and redressed the grievance of the complainant

3. The report of the agency alongwith its enclosures was sent to the complainant on his address, vide this office letter dated 13.6.2024, followed by reminders through registered post A.D. but no response was received from the complainant till the last date of hearing i.e. 30.8.2024.

### **Findings:**

4. The report of the Agency clearly indicates that the grievance of the complainant has been redressed and as such he is not eager to pursue the matter further.

### **Decision:**

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



**- Sd /-**

**(Muhammad Sohail Rajput)**

**Sitara-e-Imtiaz, PAS**

**OMBUDSMAN SINDH**

Karachi, dated 18<sup>th</sup> November, 2024