



DECISION

Complaint No. : POS/2075/2024/RM-70

Name and address of the complainant : Miss. Faiza Karamat Qureshi R/o. H.No.149, Mir Jan Muhammad Colony, Ward-3, Digri town, District Mirpurkhas.

Name of the Agency Complained against : Controller of Examination, University of Sindh, Jamshoro.

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo,
T.I, Regional Director, Mirpurkhas.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST UNIVERSITY OF SINDH JAMSHORO ALLEGING WRONGLY SHOWING THE COMPLAINANT ABSENT IN PAPER I AND V OF ANNUAL EXAMINATION 2020 B.COM PART-II.**

COMPLAINT:

Miss. Faiza Karamat filed a complaint dated 15-04-2024 wherein she stated that she had appeared in B.Com Part-II Annual Examination 2020 at centers i-e Govt. Girls Ibn e Rushd Degree College, Mirpurkhas (3 papers) and Govt. Boys Shah Abdul Latif Degree College, Mirpurkhas (03 papers) but she has been wrongly shown absent in paper I and V by the University of Sindh. She approached the Controller of Examinations, University of Sindh Jamshoro to issue correct result of the examination to her but to no avail. Aggrieved by that, she solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued notice dated 21-05-2024 to the Principals, Govt. Ibn e Rushd Girls College, Mirpurkhas and Govt. Boys Shah Abdul Latif Degree College, Mirpurkhas for report. In response, both the Principals informed vide their reports dated 24.05.2024 and 13.06.2024 wherein they confirmed the stance of the complainant.
4. This office issued a notice dated 28.06.2024 to the Controller of Examination, University of Sindh for report, who in response informed vide letter dated 04.07.2024 that the complainant, Miss Faiza Karamat was required to appear for examination papers at the assigned centre i-e Shah Abdul Latif Degree College Mirpurkhas. She attempted 03 papers at her own at Govt. Ibn e Rushd Girls Degree, College, Mirpurkhas without change of centre by the Controller of Examinations. She may be advised to submit application for change of examination centre and her request will be placed before the Security Committee for decision.
5. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 17-10-2024, followed by multiple reminders but she did not respond. She was contacted on her cell No.0313-3189818 on 30.01.2025 when she informed that she is out of province.

FINDINGS:

6. The investigation of the complaint did not establish maladministration against the agency.

(02)

DECISION:

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as rejected being without merits.

Given under my hand and seal of the office

Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated //th March, 2025

