



DECISION

Complaint No. : POS/1603/ROJ-56(JBD)/2023

Name and address of the complainant : Mr. Nizakat Ali Malik, r/o Eidgah Mohallah, Kandhkot, P.O. & Taluka Kandhkot, District K'more @ K.kot.

Name of the Agency Complained against : Shaheed Mohtarma Benazir Bhutto Medical University Larkana

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN REFUND OF FEES DEPOSITED FOR ADMISSION IN CHANDKA MEDICAL COLLEGE ON SELF-FINANCE BASIS.

Complaint:

Mr. Nizakat Ali Malik filed his complaint dated 15.2.2023 regarding delay in refund of fees deposited for admission in M.B.B.S at Chandka Medical College on self-finance basis, as he had subsequently got admission on merit. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the agency for comments. In response, the Registrar of the SMBB Medical University vide his letter dated 20.9.2023 furnished a list of students, which included the complainant also, whose fees deposited by them for admission on self-finance basis at Chandka Medical College Larkana has been refunded through Demand Draft/Banker's Cheque issued by Muslim Commercial Bank Limited, CMC Branch Larkana.

3. The report of the agency dated 20.9.2023 was sent to the complainant on his address vide this office letter dated 5.10.2023 followed by series of reminders but there was no response from the complainant. He was also contacted on his mobile phone but there was no response.

Findings:

4. The report of the Agency was forwarded to the complainant but there was no response from him. This indicated that after redressal of his grievance, as reported by the agency vide letter dated 20.9.2023 he was not interested in pursuing the matter further.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 13th January, 2025