



DECISION

Complaint No. : POS/1474/ROK-36/(Khp)/2024

Name and address of the complainant : Mr. Lal Bux, S/o Muhammad Urs Bhatti,
: R/o Bhatti Paro, Near Latif Colony, Khairpur

Name of the Agency Complained against : D.A.O Khairpur

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
: Consultant / Incharge,
: Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **DELAY IN PAYMENT OF SERVICE DUES TO THE**
: **COMPLAINANT WHO RETIRED FROM SERVICE IN**
: **MARCH, 2023.**

COMPLAINT

Mr. Lal Bux Bhatti, a retired Clerk of Revenue Department complained during Khuli Katcheri held at District Accounts Office Khairpur on 22-02-2024 alleging delay in payment of service dues to him by D.A.O Khairpur. He, therefore, solicited intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to submission of copies of relevant documents and an Affidavit on Form "A".

03. Subsequently, complainant was advised on 08-04-2024 to complete codal formalities. However, he appeared before the Investigating Officer on 05-08-2024 and confirmed in writing receipt of all service dues amounting to Rs.2.220 million. While expressing gratitude to this Institution, he requested for closing the matter.

DECISION

04. Accordingly, the complaint is disposed of as redressed and consigned to record.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 27th January, 2025