



DECISION

Complaint No. : POS/4592/2023/HYD/284

Name and address of the complainant : Mr. Wali Muhammad
R/o Village Bachal Detha District
Matiari.

Name of the Agency Complained against : Executive Engineer, Public Health Engineering Division (PHED),
Matiari.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST PUBLIC HEALTH ENGINEERING
DIVISION MATIARI ALLEGING NON-PAYMENT OF
SALARY TO THE COMPLAINANT**

Complaint

Mr. Wali Muhammad filed an online complaint dated 11.06.2023 wherein he stated that he was engaged as Machine Operator of water supply scheme at village Bachal Detha, District Matiari. He alleged that the agency has failed to pay his salary since last 03 years. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued a notice dated 22.09.2023 to the Executive Engineer, Public Health Engineering Division, Matiari for report, followed by reminders. The Executive Engineer, Public Health Engineering Division Matiari informed vide letter dated 25.07.2024 that the SNE proposal for appointment of Operators and Chowkidars for the maintenance of RO plants and water supply schemes was forwarded to the Deputy Commissioner, Matiari during the year 2019-2020. The Deputy Commissioner, Matiari forwarded the SNE proposals to the Secretary, Public Health Engineering Department vide letters dated 01.09.2021, 01.07.2022 and 06.01.2023 but the approval is still awaited.

Decision

4. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), I, hereby direct the Additional Chief Secretary, Local Government Department and Secretary, Public Health Engineering Department to resolve the issues of operation of water supply schemes as per policy of Government of Sindh.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 18th March, 2025