



DECISION

Complaint No. : POS/6595/ROK-195/(Khp)/2023

Name and address of the complainant : Mr. Mujeeb-ur-Rehman,
R/o Village Abdul Wahid Shar, P.O Shahan Khan Shar,
Taluka Faiz Ganj, District Khairpur.

Name of the Agency Complained against : Revenue Department

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **ALLEGED NON-PAYMENT OF COMPENSATION FOR RECONSTRUCTION OF DAMAGED HOUSE DURING RAINS OF 2022 DUE TO NON-PAYMENT OF COMMISSION TO OFFICIALS CONCERNED.**

COMPLAINT

Mr. Mujeeb-ur-Rehman, resident of Village Abdul Wahid Shar, Taluka Faiz Ganj, District Khairpur, filed a complaint on 23-08-2023 alleging that the second installment for the reconstruction of his damaged house had been withheld by employees and an engineer of the Sindh Rural Support Organization (SRSO), Pacca Chang, Taluka Faiz Ganj, who has demanded a 35% commission for releasing the payment. He, therefore, sought the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended to date), by condoning the delay in filing it and subject to the submission of an Affidavit in Form "A."

03. The matter was then referred to the Assistant Commissioner, Taluka Faiz Ganj, on 13-09-2023 for comments. Simultaneously, the complainant was advised to complete the required formalities. In response, the Assistant Commissioner, Faiz Ganj, submitted a report from the Taluka Incharge, Sindh Rural Support Organization (SRSO), Taluka Faiz Ganj, on 16-10-2024 indicating that the complainant, Mujeeb-ur-Rehman, had received all four installments of Rs. 300,000/- from the Sindh Provincial Housing Foundation (SPHF) and had completed the reconstruction of his house. To confirm the accuracy of this report, the Investigating Officer contacted the complainant, Mujeeb-ur-Rehman, on 21-10-2024, and he confirmed the same.

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FINDINGS

04. The complainant's grievance has been redressed by the agency following the intervention of this Institution.

DECISION

05. In light of the foregoing, the complaint is hereby disposed of as redressed and is consigned to record.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 13th February, 2025

