



DECISION

Complaint No. : POS/7544/TTA/50/2022

Name and address of the complainant : Mr. Zafar Iqbal Kathiario, HST, Mirpur Bahtoro, Taluka Mirpur Bathoro, District Sujawal

Name of the Agency Complained against : School Education & Literacy Department

Name & Designation of Investigating Officer : Dr. Riaz Ahmed Siddiqui
Regional Director, Thatta

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : ALLEGED DELAY IN CORRECTION OF BIOMETRIC DATA OF THE COMPLAINANT ACCORDING TO HIS PLACE OF POSTING AT GBHSS MIRPUR BATHORO

THE COMPLAINT

Mr. Zafar Iqbal Kathiario filed a complaint on 02.12.2022 against the School Education & Literacy Department stating that he was serving as a teacher in the Government Boys Higher Secondary School, Mirpur Bathoro but his biometric data has wrongly been changed to Government Boys High School, Banu, District Sujawal. He approached the concerned officers for rectification but nothing has been done. Therefore, he sought our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended up to date) by condoning the delay and subject to submission of Affidavit on Form 'A'. Therefore, a letter was written to him on 20.11.2022 to comply with this mandatory requirement.
3. In response, the complainant replied vide his letter dated 23.12.2022 that error of biometric data has been corrected by the Education Department as per factual position. He also submitted the requisite Affidavit on Form 'A' alongwith the request to close his complaint.

DECISION

4. In view of the above, since the complaint has been redressed by the concerned Department, it is disposed of accordingly and the file is consigned to record.

Given under my hand and seal of Office.



Sd/-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated **23rd** December, 2024