



DECISION

Complaint No. : POS/6158/2024, POS/1571/2025

Name and address of the complainant : Syed Sajid Raza Zaidi,
R/o House No. 622/5-B, Shahani Muhallah, District, Dadu.

Name of the Agency Complained against : District Accounts Office, Dadu.

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah,
Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui,

Subject : **DELAY IN PAYMENT OF PENSIONARY DUES TO THE COMPLAINANT, WHO RETIRED FROM SERVICE ON 31.12.2022.**

COMPLAINT

Primary School Teacher Syed Sajid Raza Zaidi, filed a complaint dated 31, December, 2024, stating that he retired from government service on 31, December 2022, after attaining the age of superannuation from Government High School Purano Dero. Since then, he is running from pillar to post to get his pensionary dues. Complainant claimed to have paid an amount of Rs.200,000/- to an employee of Education Department namely Imtiaz Shaikh who promised that he will get all his dues cleared from the Treasury Office, Dadu but nothing was done by him. The complainant approached the authorities concerned and agitated his case before them but without any positive outcome which compelled him to seek our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form 'A' and other relevant documents and by condoning the delay.

3. The matter was taken up with the Agency vide this office's letter dated 13, January 2025. In response, District Accounts Officer, Dadu vide his letter dated 23, June, 2025 informed that all the outstanding pensionary dues have been paid to the retired government servant.

FINDINGS

4. Perusal of the record revealed that complaint was based on facts and agency was delaying the matter, however, after the intervention of this Institution, the matter was resolved.

DECISION.

5. In view of the above, and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

Given under my hand and seal of office.



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated: August, 2025