



DECISION

Complaint No. : POS/1877/GTK-05/2021

Name and address of the complainant : Mr. Muhammad Afzal Arain, Govt. Contractor,
R/o. Arain Farm, Taluka Ubauro,
District Ghotki

Name of the Agency Complained against : Works & Services Department,
District Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **COMPLAINT REGARDING NON-PAYMENT OF DUES FOR THE WORK DONE BY THE COMPLAINANT IN THE YEAR 2019.**

COMPLAINT

Mr. Muhammad Afzal Arain, Government Contractor, filed a complaint on 05.04.2021 against Works & Services Department, Ghotki regarding non-payment of dues for the work done by him in the year 2019 due to non-payment of bribe demanded by Assistant Engineer, Highway Sub-Division, Ubauro, District Ghotki. In this regard, he had approached the XEN, Highways Division, District Ghotki for his payment, but it was of no avail. Therefore, he requested us for intervention.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), by condoning the delay and after receiving the mandatory Affidavit on Form "A", and other relevant documents. The Investigating Officer called report from the agency.
3. In response, the Executive Engineer, Highway Division, Ghotki vide his report dated: 25.05.2023 informed that all the outstanding dues amounting to Rs.296,974.00 on account of repair & maintenance of road have been paid to the contractor. The report of the agency was sent to the complainant for filing of his rejoinder. In response, he vide his letter dated: 23.12.2024 confirmed the receipt of his long outstanding dues and further stated that the allegations levelled by him in his complaint regarding demand of bribe by concerned Assistant Engineer was due to some misunderstanding. He also offered his thanks to this Institution for resolving his problem and requested to close the case.

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FINDINGS

4. With the intervention of this Institution, the complainant has been paid his long outstanding dues as confirmed by him vide letter dated: 23.12.2024. Hence, no further action is required by this Institution.

DECISION

5. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated; **24th** January, 2025

