



DECISION

Complaint No. : POS/1272/2024/HYD/125

Name and address of the complainant : Mr. Mubeen Ahmed Abbasi, Lecturer,
Government Boys Degree College,
Preetabad, Hyderabad.

Name of the Agency Complained against : Deputy Director, Local Government, Hyderabad.

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST CHAIRMAN, UNION COUNCIL-8,
ALLEGING INORDINATE DELAY IN ISSUING BIRTH
CERTIFICATES TO THE COMPLAINANT

Complaint

Mr. Mubeen Ahmed Abbasi filed a complaint dated 14.02.2024 wherein he stated that he approached UC-8, HMC for issuance of "Birth Certificates" of his two children. The officials of the agency got Rs.400/- over and above the official fee as a bribe but still, birth certificates have not been issued. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued a notice dated 29.04.2024 to the Deputy Director, Local Government Hyderabad and the Secretary, Union Council No.8, Preetabad, Hyderabad for report, followed by a reminder dated 06.06.2024. In response, Deputy Director, Local Government Hyderabad and U.C Secretary, appeared before the Investigating Officer, Regional Office, Hyderabad on 29.07.2024 and informed that the matter has been resolved.
4. The complainant confirmed vide his written statement dated 06.08.2024 that after filing the instant complaint against Chairman, UC-8, his matter has been resolved by the agency. He extended his gratitude and requested to close the cases.

Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi dated **7th** August, 2025