



## **DECISION**

Complaint No. : POS/ROM/164/2025/RM-221

Name and address of the complainant : Mst. Shamim,  
R/o. House No.1071, Street No.#Mumtaz Colony,  
Wallkart Road, Mirpurkhas.

Name of the Agency Complained against : District Accounts Officer (DAO), Mirpurkhas

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I  
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER, MIRPURKHAS ALLEGING UNJUSTIFIED STOPPAGE OF FAMILY PENSION TO THE COMPLAINANT.**

### **Complaint**

Mst. Shamim filed a complaint dated 18.04.2025 wherein she stated that her late father, Allah Diya was a pensioner who expired on 28.05.2011. The agency had approved grant of family pension in her favour w.e.f. 17.11.2022 being a widow daughter of the pensioner but the same has been stopped. Aggrieved by that, she solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.

3. This office issued a notice dated 24.04.2025 to the Adl. District Accounts Officer, Mirpurkhas for report, who in response informed vide letter dated 05.05.2025 that the pensioner, Allah Diya had expired on 28.05.2011 while the husband of the complainant, Mst. Shamim who is the daughter of the deceased employee expired on 12.10.2021. Hence, she was not entitled for grant of family pension in pursuance to the Circular of Finance Department issued vide dated 05.12.2022. The operating para of the circular is reproduced as under:

*"If the daughter of deceased is widow at the time of the death of pensioner/family pensioner, she will be entitled for transfer of family pension. However, if she becomes widow after the death of pensioner/family pensioner, the family pension shall not be granted/re-granted."*

4. The agency's report was sent to the complainant for rejoinder vide letter dated 07.05.2025 who in response, reiterated her version for grant of family pension.

### **Findings**

5. The investigation of the complaint did not establish maladministration against the agency.

### **Decision**

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed as rejected, in terms of Regulation 21(ii) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



**Sd /-**  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz, PAS  
Ombudsman Sindh

Karachi, dated 26<sup>th</sup> June, 2025