



## **DECISION**

**Complaint No.** : POS/RL-213(LKA)2024

**Name and address of the complainant** : Mr. Rajib Ali Abro S/o Koro Khan R/o Village Bhorija Bhan Taluka Dokri, District Larkana.

**Name of the Agency Complained against** : District Manager, Sindh Rural Support Organization Larkana.

**Name & Designation of Investigating Officer** : Mr. Ali Akbar Jagirani,  
Director, Regional Office Larkana.

**Vetted by** : Mr. Muhammad Naseer Jamali, Advisor-N

**Subject** : **COMPLAINT AGAISNT SINDH RURAL SUPPORT ORGANIZATION (SRSO) ALLEGING INORDINATE DELAY IN PAYMENT OF OUTSTANDING AMOUNT OF COMPENSATION OF DAMAGED HOUSE TO THE COMPLAINANT.**

### **COMPLAINT**

Mr. Rajib Ali Abro filed a complaint dated 26.07.2024 wherein he stated that his house was damaged during the heavy rains of 2022 and his case for payment of compensation was approved and 1<sup>st</sup> Installment has been paid to him. The remaining installments amounting to Rs, 225,000/- are still outstanding for payment. Aggrieved by that, he solicited intervention of this Institution.

### **POCEEDINGS**

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991(amended up to date), after receiving mandatory affidavit on Form "A" other relevant documents and by condoning the delay.
3. This office issued notice to the Mukhtiarkar (Revenue) Dokri and District Manger, Sindh Rural Support Organization (SRSO) Larkana for report vide letter dated 05.08.2024. In response, the District Manager, SRSO Larkana informed vide letter dated 10.10.2024 that the matter has been resolved to the satisfaction of the complainant.
4. The agency's report was sent to the complainant for rejoinder vide letter dated 10.10.2024 followed by multiple reminders but he did not respond.

### **DECISION**

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of on account of non-prosecution.

*Given under my hand seal of the office*



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh  
17/1  
Karachi, dated January-2025