



DECISION

Complaint No. :

POS/2211/2024/K-10

Name and address
of the complainant :

Mst. Shumaila Naz,
R/o House No.R-224, Sector 2/A, Nizami Road,
Behind Kiran Arcade School, Jacobline, Karachi.

Name of the Agency
complained against :

Accountant General Sindh, Karachi

Name & Designation of
Investigating Officer :

Mr. Ghulam Abid Shaikh,
Advisor-K

Subject :-

**ALLEGED DELAY IN PAYMENT OF FINAL
G.P. FUND DUES IN RESPECT OF THE MOTHER
OF THE COMPLAINANT.**

COMPLAINT

Mst. Shumaila Naz D/o. Late Shakila Bano, Laboratory Assistant, Government Girls Secondary School, Korangi No.3½, Karachi filed a complaint on 30.04.2024 and alleged delay in payment of Final G.P Fund pertaining to her late mother by A.G, Sindh. After the death of her mother on 22.09.2015, she approached the office of A.G Sindh for the payment thereof but no action was taken by them. Being aggrieved, she solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), by condoning the delay and subject to submission of Affidavit on Form "A" which was furnished by her later-on. Thereafter, the matter was taken up with the A.G, Sindh vide this office letter dated: 15.05.2024 for filing comments on the allegation levelled by the complainant. In response, the Accounts Officer (Section PF-IV), office of A.G, Sindh vide his letter dated: 22.05.2024 requested us to advise the complainant to furnish required supporting documents for further processing of her case.
3. The complainant was advised accordingly vide letter dated; 13.06.2024 followed by reminders dated: 25.07.2024 and 16.09.2024. In response, she vide her letter dated: 9.10.2024 furnished a copy of obituary of her late mother alongwith her last pay certificate which were forwarded to A.G, Sindh vide this office letter dated: 15.10.2024 with the direction to finalize her case latest by 30th October, 2024. In compliance, the Accounts Officer (PF-IV) vide letter dated: 24.10.2024 informed that the payment of G.P Fund cannot be made to complainant's daughter because a married daughter, whose husband is alive, is not entitled to it according to clause 30 (i)(b)(3) of G.P Fund Rules.

FINDINGS

4. According to aforesaid rules, the complainant is not entitled for receiving the G.P Fund payment pertaining to her late mother, therefore, her request is not justified.

DECISION

5. In view of the above, the request of the complainant is hereby rejected.

Given under my hand and seal of office.



Sd/-
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 05th November, 2024

