



## DECISION

Complaint No. : POS/4387/RL-37(LKA)2021

Name and address of the complainant : Mr. Bisharat Hussain s/o Imdad Hussain, State No.06, Gate No.02, Professor Colony, Kamber Road, Larkana.

Name of the Agency Complained against : Controller of Examination, Shah Abdul Latif University Khairpur.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N.

Subject : COMPLAINT AGAINST SHAH ABDUL LATIF UNIVERSITY KHAIRPUR FOR WRONGLY SHOWING THE COMPLAINANT ABSENT IN URDU PAPER AND FAILURE TO ISSUE HIM THE MARKS SHEET FOR M.A. FINAL EXAMINATION, 2019.

### COMPLAINT

Mr. Bisharat Hussain filed a complaint dated 27.08.2021 wherein he stated that he had appeared in MA Final Examination-2019 at Govt. Degree College Larkana Centre but he has been shown absent in Urdu Paper which was held on 20.02.2020, although he appeared in the same. He submitted attendance sheet to the examination branch, University of Khairpur but his problem has not been resolved. Aggrieved by that, he solicited intervention of this Institution.

### PROCEEDINGS

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to-date) after receiving of mandatory affidavit on Form "A", copy of CNIC and by condoning the delay.
3. This office issued notice to the Vice Chancellor, Shah Abdul Latif University Khairpur for report vide letter dated 20.09.2021. The complainant appeared before Investigation Officer Larkana on 29.12.2021 and filed a written statement that the agency has issued original Marks Certificate to him and his grievances has been redressed.

### FINDINGS

4. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

### DECISION

5. In view of above and in exercise of the Powers vested in me under section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



**- Sd \-**

(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
Ombudsman, Sindh

Karachi, dated 5th November, 2024