



DECISION

Complaint No. : POS/6975/23/ NFZ-81

Name and address of the complainant : Mr. Ghulam Hussain S/o Moula Bux Solangi,
R/o Solangi Mohallah, P/o Kotri Kabeer,
Distt, N' Feroze

Name of the Agency Complained against : District Accounts Office (DAO), N'Feroze

Name & Designation of Investigating Officer : Khalid Shaikh,
Regional Director, N' Feroze

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : ALLEGED DELAY IN THE PAYMENT OF
PENSION AND OTHER SERVICE DUES TO THE
COMPLAINANT BY THE DISTRICT ACCOUNTS
OFFICE, N'FEROZE

THE COMPLAINT

Mr. Ghulam Hussain Solangi, filed a complaint on 06.09.2023 against the District Accounts Office, N'Feroze stating therein that he retired on 17.03.2023 as Lab Assistant from Government High School, Kotri Muhammad Kabeer but his pension and other service dues have not been paid as yet. He, repeatedly visited the office of the DAO, N'Feroze for an early payment of his service dues but no action has been taken. He, therefore, solicited intervention of this Institution for resolving his problem.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning the delay, subject to submission of copies of relevant documents and mandatory Affidavit on Form 'A'. However, before fulfillment of the requisite formalities and any process in the matter, the complainant appeared before the Investigating Officer on 27.09.2023. He submitted a letter in writing stating that on the verbal direction of the Investigating Officer during a Khuli Katchery, his grievance has been resolved by the DAO, N'Feroze. He, therefore, thanked this Institution and requested to close the case.

DECISION

3. In view of the above, the complaint is disposed of as redressed and consigned to record.

Given under my hand and seal of Office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated

13th January, 2025