



## DECISION

Complaint No. : POS/7674/GTK-148/2023

Name and address of the complainant : Mr. Allah Bux S/o. Shadi Khan Gabol,  
R/o. Village Jan Muhammad Gabol,  
Taluka Khangarh, District Ghotki

Name of the Agency Complained against : Agriculture Department,  
District, Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,  
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject : **COMPLAINT REGARDING NON-PAYMENT OF  
SUBSIDY FOR PURCHASING OF SEED FROM  
AGRICULTURE DEPARTMENT, GHOTKI.**

### COMPLAINT

Mr. Allah Bux, filed a complaint on 22.09.2023 against Agriculture Department and alleged non-payment of subsidy to him for purchasing of seeds due to wrong entry of his CNIC number. In this regard, he had approached the Agriculture Department, but it was of no avail. Therefore, he requested us for intervention.

### PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents and condoning the delay. The Investigating Officer called report from the agency.
3. In response, the Additional Director, Agriculture Extension, Ghotki vide his letter dated: 04.02.2025 informed that the wrong entry of CNIC number of the complainant has been corrected. The reason of delay of payment is the expiry of Benazir Income Support Programme (BISP). The complainant will receive his payment as and when the disbursement starts by the Government.
4. The report of the agency was delivered to the complainant on 06.02.2025 for filing of his rejoinder who vide his letter dated: 06.02.2025 showed satisfaction on the report of the agency and requested to close the case.



**FINDINGS**

5. With the intervention of this Institution, the grievance of the complainant regarding correction of wrong entry of CNIC number has been made as confirmed by him vide letter dated: 06.02.2025, hence, no further action is required by this Institution.

**DECISION**

6. In view of the above, the request of complainant regarding closing the case is acceded to.

*Given under my hand and seal of office.*



**Sd /-**  
**(Muhammad Sohail Rajput)**

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 17<sup>th</sup> February, 2025

