



DECISION

Complaint No. : POS/49/2025

Name and address of the complainant : Mr. Sultan Ahmed Abro, R/o Village Khero, Taluka and District, Dadu.

Name of the Agency Complained against : District Accounts Office, Hyderabad.

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah, Regional Director, Dadu

Vetted by : Mr. Masood Ishrat, Registrar

Subject : COMPLAINT AGAINST ALLEGED NON-PAYMENT OF DUES TOWARDS DIFFERENCE OF PENSION ETC.

THE COMPLAINT

Mr. Sultan Ahmed Abro, filed a complaint on 13.03.2025, *inter-alia* alleging delay in payment of arrears of difference of his pension after restoration of commuted portion despite his persuasion with the office of District Accounts Hyderabad. Being aggrieved, he sought intervention of Ombudsman Sindh in the matter.

PROCEEDINGS

2. The complaint was admitted u/s -10 of the Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning delay and taken up with the District Accounts Officer, Hyderabad.
3. After follow up, District Accounts Officer, Hyderabad vide letter dated 23.06.2025 reported that the commuted portion of pension of the complainant has been restored in December 2023 and amount of arrears has also been paid to him.
4. The complainant appeared before the Investigating Officer on 24.06.2025 and filed written statement that his grievance has been redressed by the Agency and requested to close further proceedings.

DECISION

5. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint stands disposed as redressed and consigned to record.

Given under my hand and seal of office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated July, 2025