



DECISION

Complaint No.	:	POS/4059/2022/HYD/275
Name and address of the complainant	:	Mr. Muhammad Kamran s/o Ghulam Haider R/o H.No: 03, Sathi Para, Tando Wali Muhammad, Hyderabad.
Name of the Agency Complained against	:	Director, Primary Schools, Hyderabad.
Name & Designation of Investigating Officer	:	Abdul Wahab Memon, Consultant / Regional Director, Regional Office, Hyderabad.
Vetted by	:	Muhammad Naseer Jamali, Advisor-N
Subject	:	COMPLAINT AGAINST MS. HAMIDA ZARDARI, DDO GOVERNMENT MUSLIM PRIMARY SCHOOL SHIFT-2, HYDERABAD ALLEGING DEMAND OF BRIBE FOR ISSUANCE OF CHEQUE OF <u>FINANCIAL ASSISTANCE TO THE COMPLAINANT</u>

Complaint

Mr. Muhammad Kamran filed a complaint dated 28.07.2022 wherein he stated that his late mother, Mst. Amina was Naib Qasid at Government Muslim Primary School, Hyderabad who expired during service on 31.12.2015. The agency has paid all service dues except the amount of Financial Assistance. The cheque of Financial Assistance has been issued by the DAO Hyderabad but the same is not being delivered to him by Mst. Hamida Zardari, DDO as she is asking for a bribe to issue it. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 22.08.2022 to the Director, Schools (Primary) Hyderabad Region and District Education Officer (Primary) Hyderabad for report. In response, DEO (P) Hyderabad informed vide letter dated 01.09.2022 that Ms. Hamida Zardari, Taluka Education Officer/DDO submitted report that the amount of Financial Assistance, amounting to Rs.200,000/- has been transferred in her DDO bank account. She, further informed that the complainant Mr. Kamran is not real son of deceased Amina. She sent Primary School Pass Certificate of the complainant, Muhammad Kamran which was issued by GGPS Muslim No.1 Dhobi Ghat Hyderabad and copy of School General Register, wherein his father's name is written as Munawar Hussain. As per service record of deceased Mst. Amina, the name of her husband was Ghulam Hyder. It was alleged that the complainant has fraudulently managed to get heirship certificate dated 01.08.20216 issued by the Mukhtiarkar, Taluka City Hyderabad and Succession Certificate dated 07.09.2019 issued by the 8th Addl: District Judge Hyderabad in his favour. The Taluka

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Education Officer produced the report of Head Mistress, Government Girls Primary School, Muslim, Tando Wali Muhammad Hyderabad which shows that the complainant, Kamran is not the real son of deceased Naib Qasid Amina but he is son of her brother-in-law (Jeth) and he manipulated the fake documents. The DEO Primary Hyderabad also confirmed such position vide letter dated 05.02.2023.

4. The report of agency was sent to the complainant for rejoinder vide letter dated 22.02.2023 but he did not respond despite issuance of multiple reminders.

5. The alleged official, Ms. Hamida Zardari, Taluka Education Officer (Female) Primary City Hyderabad appeared before Investigating Officer Hyderabad on 03.03.2023, 25.05.2023 and 29.08.2023 and she denied the demand of bribe from the complainant.

Findings

6. The investigation of the case revealed that:
- (i) Mr. Kamran has taken all the pensionary benefits except Financial Assistance amounting to Rs: 200,000/ which are available in the DDO Account of Taluka Education Officer, City Hyderabad.
 - (ii) The complainant has fraudulently managed and got issued the heirship certificate and succession certificate by producing fake witnesses/document etc.
 - (iii) The DEO Primary Hyderabad TEO, Taluka City Hyderabad has confirmed that the complainant, Kamran is not real son of the deceased Naib Qasid Amina but they did not take any legal action or file an appeal etc before competent forum for recovery of paid amount and further legal action against Kamran (the complainant).

Decision

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), I, hereby direct the Secretary, School Education Department for conducting an enquiry against concerned officials/complainant which shall ascertain that the payments earlier made to the complainant on account of service dues of Mst. Amina were bonafide or not and take further corrective measures in the light of the enquiry report.

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 21st November, 2024