



DECISION

Complaint No. : POS/ROM/141/2025/RM-204

Name and address of the complainant : Ms. Sara, Headmistress,
GBLLS Faqeer Amin Mangrio,
Umerkot.

Name of the Agency Complained against : Executive Engineer, Education Works Division, Umerkot

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST EDUCATION WORKS DIVISION UMERKOT ALLEGING FAILURE TO REPAIR THE BUILDING OF GOVT. BOYS LOWER SECONDARY SCHOOL FAQEER AMIN MANGRIO, DISTRICT UMERKOT.**

Complaint

Ms. Sara, Headmistress filed a complaint dated 03.04.2025 wherein she stated that the condition of school building of Govt. Boys Lower Secondary School, District Umerkot is in dangerous condition. The walls and roof of the building are in a hazardous position and may collapse any time. She approached the concerned authorities for repair of school building but to no avail. Aggrieved by that, she solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 15.04.2025 to the Executive Engineer, Education Works Division, Umerkot and District Education Officer (ES&HD), Umerkot for report. In response, the Executive Engineer, Education Works Division Umerkot informed vide letter dated 14.05.2025 that he visited the school and a Rough Cost Estimate for "Rehabilitation and Renovation of Govt. Boys Lower Secondary School Faqeer Amin Mangrio, Taluka/District Umerkot" with an estimated cost of Rs.17.041 million has been forwarded to the higher authorities and the same has been approved by the Chief Engineer, Education Works Hyderabad for District ADP 2025-26.
4. The said position was conveyed to the complainant on her WhatsApp number 0348-8337875. She thanked for approval of repair of school building for execution during the year 2025-26.

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Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), I hereby direct the Chief Engineer, Education Works, Hyderabad to ensure the execution of the scheme on priority during the current financial year 2025-2026.

6. A copy of decision is forwarded to Deputy Commissioner/Chairman, District Development Committee, Umerkot for necessary action and allocation of adequate funds for timely completion of the scheme. The complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 17th October, 2025