



DECISION

Complaint No. : POS/CH-5008/ROJ-87(JBD)/2021

Name and address of the complainant : Mr. Allah Bux s/o Arbab Ali Khan Buriro,
r/o Mohalla 1st Family Lane, Airport Road, Jacobabad.

Name of the Agency Complained against : 1. School Education
2. Education Works

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mr. Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING LACK OF FURNITURE
ABSENCE OF BATHROOM AND BOUNDARY
WALL AT GOVERNMENT BOYS PRIMARY
SCHOOL JANI WAND, U.C. MIRANPUR BURIRO.

Complaint:

Mr. Allah Bux Buriro filed his complaint dated 17.9.2021 against the officials of Education Department posted at Jacobabad and the Executive Engineer, Education Works Division, Jacobabad stating that there is shortage of furniture in Government Boys Primary School Jani Wandh, U.C. Miranpur Buriro, and there are no bathrooms in the school. He further complains that there is no boundary wall of the school. About sixty students are getting education in a single room. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to concerned agencies for report. In response, the District Education Officer, (Primary) Jacobabad vide his office letter dated 5.9.2021 informed that the Education Department, Government of Sindh has been requested to provide funds for furniture, but meanwhile the Head Master of GBPS Jani Wandh can utilize the School Management Committee funds for purchase and repair of furniture. The Executive Engineer, Education Works Division Jacobabad vide his office letter dated 30.11.2021 reported that Rough Cost Estimate of the work required for this school has been prepared for inclusion in Provincial Annual Development Program. The Deputy Director (Admin) Primary Schools Education Larkana Division vide his office letter dated 25.5.2022 explains that shortage of furniture and other basic facilities is prevalent in all the schools due to budgetary constraints, and accordingly the Secretary Education & Literacy Department is making efforts to attend to these issues through ADP schemes formulated for inclusion in the next PSDP plan. He further informed that as soon as these schemes are included in next ADP, all schools will get the essential facilities on priority basis. The Assistant Engineer, Education Works Division, Jacobabad vide his office letter dated 31.1.2023 again reported that the work plan for construction of GBPS Jani Wandh has been submitted to the higher authorities for approval.

3. These reports from the Agencies were sent to the complainant on his address for rejoinder. In his rejoinder dated 8.11.2023 and 25.1.2024 the complainant admitted that the agencies are making efforts but there is not much progress. The views of the complainant were conveyed to the agency, and the Executive Engineer, Education Works Division, Jacobabad reported vide his office letter dated 23.9.2024 that the work required to be carried out in this school are under process of the approval and will be completed within 7 to 8 months.

4. This report was sent to the complainant for his response. The complainant appeared before the Investigation Officer on 27.9.2024 and submitted a statement that he is satisfied with the reports of the agency, and it appears that now the issues pertaining to this school will be attended to. He also stated that he does not want any further action on his complaint.

5. The Investigating Officer was directed to visit the school and see for himself whether any progress has been made on ground or not..

6. Accordingly, the Investigating Officer visited the school on 9.12.2024 alongwith Mr. Khan Muhammad Jamali, Executive Engineer, Education Works Division, Jacobabad, and Mr. Shahnawaz Shah, Taluka education Officer (Primary), Garhi Khairo. It was observed that construction work of a single reoom of the school has been stopped by the contractor as his bills were not being paid. Meanwhile, the teachers and other staff were imparting education to the students in an 'Otak' near the school, where some furniture is available. The Taluka Education Officer (Primary), Garhi Khairo and the Executive Engineer, Education Works Division, Jacobabad were directed to ensure that the construction work is completed immediately after payment to the contractor; and furniture is provided too. The Executive Engineer, Education Works Division, Jacobabad assured the Investigating Officer that construction work will be completed soon. Mr. Shahnawaz Shah, Taluka Education Officer also assured that furniture shall be provided within one week. The complainant Mr. Allah Bux Buriro also acknowledged that the construction work is going on and expressed his satisfaction and he stated that he does not want any further action on his complaint.

Findings:

5. As per the above proceedings it is quite evident that the complaint of Mr. Allah Bux Buriro was justified, as the concerned agencies were delaying the construction of school and provision of furniture, since three years. However now, since the construction is going on, the complainant has expressed his full satisfaction. As such the grievance of the complainant has been resolved to some extent, which is also confirmed by him during the inspection of Government Boys Primary School Jani Wandh.

Decision:

6. I, therefore, in exercise of power vested in me under Section 11 of Establishment of the Office of Ombudsman for the Province of Sindh Act 1991, hereby direct the Secretary, Education and Literacy Department, Government of Sindh, Karachi to take disciplinary action against the District Education Officer (Primary), Jacobabad and the Executive Engineer, Education Works Division, Jacobabad, who have deliberately delayed the construction of class room, bathrooms, and boundary wall of Government Boys Primary School Jani Wandh of Taluka Garhi Khairo for three years. He is further directed to submit a report within two months about completion of the work and provision of furniture to the subject school.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 13th January, 2025