



DECISION

Complaint No. : POS/849/2023/Hyderabad-71/RM-36

Name and address of the complainant : Mst. Siyani wd/o Muhammad Hashim Qambrani,
R/o village Yousufani Farm, Bhanoki PO Nasarpur,
District Tando Allahyar.

Name of the Agency Complained against : Senior Superintendent of Police, District Karachi Central.

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I,
Regional Director, Mirpurkhas.

Vetted by : Mr. Muhammad Naseer Jamali,
Advisor-N

Subject :

**COMPLAINT AGAINST POLICE DEPARTMENT
ALLEGING NON-PAYMENT OF MARRIAGE GRANT
FROM WELFARE FUND OF DEPARTMENT.**

COMPLAINT:

Mst. Siyani filed a complaint dated 25-01-2023 wherein she stated that her late husband, Muhammad Hashim was Head Constable in Police Department who was injured in 2001 during a police encounter and retired on medical grounds. Subsequently, her husband expired on 07.03.2016 and she was paid admissible service dues. She filed the instant complaint for marriage grant of her daughters from welfare fund and appointment of her son against deceased quota but to no avail. Aggrieved by that, she solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued notice dated 16-05-2023 to the Addl. Inspector General of Police, Karachi Range for report. In response, the Senior Superintendent of Police, District Karachi Central informed vide letter dated 27-07-2023 that the request for marriage grant is admissible for in-service personnel as per notification dated 28-01-2019 of Police Department. Her husband had died after retirement, hence, she was not entitled for marriage grant of her daughters.
4. A copy of the agency's report was sent to the complainant for rejoinder vide letter dated 16-08-2024, followed by multiple reminders but she did not respond.

DECISION:

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of due to non-prosecution, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 13th February. 2025