



DECISION

Complaint No. : POS/183/2025/RM-12

Name and address of the complainant : Mr. Danish Mujeeb,
R/o. Main Station Road, Near Coach Stop,
Taluka Kot Ghulam Muhammad.

Name of the Agency Complained against : Joint Director, Labour Department, Mirpurkhas.

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST LABOUR DEPARTMENT
ALLEGING NON-PAYMENT OF MINIMUM WAGES @
RS.37,000/- TO THE COMPLAINANT BY THARPARKAR
SUGAR MILLS

Complaint

Mr. Danish Mujeeb filed an online complaint dated 24.08.2024 wherein he stated that the Labour Department, Government of Sindh has fixed the minimum wages @ Rs.37,000/- per month but the Tharparkar Sugar Mills at Taluka Kot Ghulam Muhammad is paying Rs.23,000/- to the workers. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for regular investigation under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 28.02.2025 to the Joint Director, Labour Department, Mirpurkhas Division and General Manager, Tharparkar Sugar Mills at Kot Ghulam Muhammad for report. The Deputy Director, Labour Department, Mirpurkhas informed vide letter dated 04.03.2025 that the complainant never complained to them about less payment by the employer/non-implementation of minimum wages as fixed by Government of Sindh.
4. A copy of the agency's report was sent to the complainant for rejoinder vide letter dated 11.03.2025, followed by reminders but he did not respond. The case was heard on 19.06.2025, attended by Deputy Director, Labour Department, Mirpurkhas but the complainant absented. The Deputy Director, Labour assured that he will personally visit the Tharparkar Sugar Mill, Kot Ghulam Muhammad and resolve the grievance of the complainant if found genuine. Later-on, the Deputy Director Labour Department, Mirpurkhas informed vide letter dated 26.06.2025 that issue with management of Tharparkar Sugar Mill regarding salary at the rate of minimum wages has been resolved amicably. The complainant sent a letter dated 23.06.2025 wherein he confirmed the redressal of his grievance.

Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office

Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz, PAS

Ombudsman Sindh

Karachi, dated 5th August, 2025

