



DECISION

Complaint No. : POS/7738/2023/HYD/453

Name and address of the complainant : Mr. Muhammad Ali Nasir, M/s M.M. Enterprises, Office No.A/47, Block-E, Unit No.6, Latifabad, Hyderabad

Name of the Agency Complained against : Chief Municipal Officer, Municipal Committee, Tando Adam District Sanghar.

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director, Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST MUNICIPAL COMMITTEE TANDO ADAM ALLEGING INORDINATE DELAY IN PAYMENT OF EXECUTED WORKS DURING THE YEAR-2022**

Complaint

Mr. Muhammad Ali Nasir M/s M.M.M Enterprises, a contractor filed a complaint dated 04.09.2023 wherein he stated that he executed the contract work of construction of surface drains and paver blocks of Municipal Committee, Tando Adam during the year-2022 but the agency has failed to pay him due amount of Rs.1,200,000/- despite completion of work. Since then, he is approaching the agency for payment of his dues but to no avail. Aggrieved by that, solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory documents and by condoning the delay.

3. This office issued a notice dated 02.11.2023 to the Additional Director, Local Government Department, District Sanghar for report. In response, the Chief Municipal Officer, Municipal Committee, Tando Adam informed vide letter dated 22.11.2023 that 1st running bill of the complainant, amounting to Rs.1,274,329/- duly verified by the Assistant Director, Local Fund Audit, Sanghar was approved for payment. The complainant was paid a part amount of Rs.500,000/- vide voucher No.15 dated 07.07.2022 and remaining Rs.774,329/- are still outstanding due to ban imposed by Sindh Government vide letter No.RO (LG)Misc/4(ii) 2023 dated 30.05.2023 and 12.06.2023. The matter has been referred to the Secretary, Local Government Department to accord permission in order to clear the liability of the complainant.

4. After protracted correspondence and hearing conducted on 15.04.2025, attended by the complainant and C.M.O. Tando Adam who furnished report of payment to the complainant as under:

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(2)

| S.No. | Cheque No. | Amount | Date |
|-------|----------------------|----------------|--------------------------|
| 1 | 36718170 36718171 | Rs.500,000/- | 06.07.2024 07.07.2025 |
| 2 | 51940382 | Rs.300,000/- | 11.03.2025 |
| 3 | 52459355 | Rs.274,329/- | 11.04.2025 |
| | | Rs.1,074,320/- | |

The Chief Municipal Officer, Municipal Committee Tando Adam assured that the remaining amount of Rs.200,000/- will be paid to the complainant upto 11.05.2025.

5. The complainant was contacted on his cell phone No.03359993977 on 10.06.2025 who confirmed that the agency has paid the remaining amount of Rs.200,000/- and his total amount has been paid to him. He offered thanks to this Institution on redressal of his grievance and requested to close further proceedings on his complaint.

Findings

6. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi dated 30th June, 2025