



DECISION

Complaint No. : **POS/2593/2024/J-17.**

Name and address of the complainant : Mst. Bisma Shoukat, R/o Flat No.B-6,
Baloch Building, Main Nistar Road, Karachi.

Name of the Agency Complained against : Board of Intermediate Education, Karachi.

Name & Designation of Investigating Officer : Muhammad Misbah Tunio
Advisor-J

Vetted by :

Subject : **ALLEGED NON-ISSUANCE OF ORIGINAL RESULT CARD OF F.Sc (PRE-MEDICAL) BY BOARD OF INTERMEDIATE EDUCATION, KARACHI TO THE COMPLAINANT.**

THE COMPLAINT

Mst. Bisma Shoukat, filed a complaint on 13.05.2024 (Received through WMS, R.O., Karachi) stating therein that on 04.01.2023, she submitted her Result Card of F.Sc (Pre-Medical) to the Board of Intermediate Education, Karachi for verification. She was informed that a wrong Result Card was issued to her; hence her admission in the Medical College was cancelled. She alleged that her original Result Card was not returned to her, but a duplicate card with less marks was issued to her. She, therefore, solicited intervention of this Institution.

PROCEEDINGS.

2. The complaint was admitted under Section 10 of the Establishment of Office of Ombudsman for the Province of Sindh Act 1991 (amended up-to-date), after submission of mandatory Affidavit on Form-A as well as other relevant documents and after condoning the delay.

3. The matter was taken up with the Agency vide letter dated 04.06.2024 for comments. While the case proceedings were underway, an application was received from the complainant on 22.10.2024 (through WhatsApp) requesting for withdrawal of her complaint.

FINDINGS.

4. Since, the complainant has sent an application for withdrawal of her complaint, hence no further action is required by this Institution.

DECISION

5. In view of the above, the complaint stands disposed of as withdrawn and consigned to record.

“Given under my hand and seal of office.”



(MUHAMMAD SOHAIL RAJPUT)

Sd/-
Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated 25th November, 2024.

