



DECISION

Complaint No. : POS/2055/ROJ-85(JBD)/2024

Name and address of the complainant : Mr. Shafi Muhammad s/o Late Qaimuddin, r/o village Saifal Khan Chachar, Taluka Kashmore District Kashmore.

Name of the Agency Complained against : Finance Department
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Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN GRANT OF FAMILY PENSION TO THE COMPLAINANT

Complaint:

Mr. Shafi Muhammad filed his complaint dated 13.4.2024 about maladministration in the office of the District Accounts Office, Jacobabad, where payment of family pension was not being paid to the complainant in respect of his late father Qasimuddin retired Darogha although he is disabled. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agency for comments. In response, the District Accounts Officer, Jacobabad vide his office letter dated 2.10.2024 reported that the family pension has been transferred in the complainant's name from 1.9.2024, and enclosed copy of the same as evidence.

3. This report was sent to the complainant for confirmation, who on 4.11.2024 filed his application through post, in which he admitted that the District Accounts Officer, Jacobabad has resolved his grievance and therefore he does not want any further proceedings on his complaint.

Findings:

4. I have examined the proceedings of the case, which clearly indicate that the grievance of the complainant has been redressed, as confirmed by the complainant.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 12th March, 2025