



## **DECISION**

**Complaint No.** : POS/ROM/188/2024/RM-163  
POS/4664/2024/RM-147

**Name and address of the complainant** : Mr. Rajab Ali s/o. Muhammad Waryal Bhatti,  
R/o. Ward No.4, Bhatti Mohalla, Naukot, Taluka Jhuddo,  
District Mirpurkhas.

**Name of the Agency Complained against** : Chief Program Manager, Reform Support Unit (RSU),  
School Education & Literacy Department, Karachi.

**Name & Designation of Investigating Officer** : Mr. Zulfiqar Ali Junejo, T.I,  
Regional Director, Mirpurkhas.

**Vetted by** : Mr. Muhammad Naseer Jamali, Advisor-N

**Subject** : **COMPLAINT AGAINST SCHOOL EDUCATION DEPARTMENT ALLEGING INORDINATE DELAY IN RESTORATION/ ALLOCATION OF SEMIS CODE FOR GBPS, AT VILLAGE MUHAMMAD SULEMAN BHATTI, TALUKA JHUDDO.**

### **COMPLAINT:**

Mr. Rajab Ali Bhatti filed a complaint dated 13-11-2024 wherein he stated that Government Boys Primary School at village Muhammad Suleman Bhatti is functional since 2011 with enrollment of 84 students. The Reform Support Unit of the School Education Department merged the GBPS, Muhammad Suleman Bhatti with another school. He approached the Director, School Education Department Mirpurkhas who forwarded the case for restoration of GBPS, Muhammad Suleman Bhatti vide letter dated 27.07.2023 and allotment of SEMIS code but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS:**

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued notice dated 19-11-2024 to the Chief Program Manager, RSU School Education & Literacy Department Karachi for report, who in response informed vide letter dated 23-01-2025 that Government Boys Primary School, Muhammad Suleman Bhatti has been allocated new SEMIS code 405040332 vide notification dated 21-01-2025 and enclosed the copy as an evidence.
4. The said position was conveyed to the complainant through his whatsapp number 0334-2821379 on 23-01-2025 who confirmed vide letter dated 24-01-2025 that his grievance has been redressed. He extended thanks to this Institution on redressal of his grievance.

### **FINDINGS:**

5. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.



**DECISION:**

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

This also disposes of complaint bearing No.POS/4664/2024/RM-147, filed by the same complainant, against same agency on same subject.

*Given under my hand and seal of the office*



**Sd /-**  
(Muhammad Sohail Rajput)  
*Sitara-e-Imtiaz*. PAS  
Ombudsman, Sindh

Karachi, dated **13<sup>th</sup>** February-2025

