



DECISION

POS/1714/2024

Complaint No. :
Name and address of the complainant : Mr. Haseeb Shams, S/o Shamsuddin Khanzada,
C/o Geo Medical Store, Opp. PTCL Exchange,
Radhan Station, Taluka Mehar, District, Dadu.
Name of the Agency Complained against : Education Department
Name & Designation of Investigating Officer : Mr. Imdad Ali Shah,
Regional Director, Dadu
Vetted by : Mr. Rafiuzzaman Siddiqui,
Advisor-B
Subject : **COMPLAINT FILED BY HASEEB SHAMS, AGAINST THE MANAGEMENT OF HIGHER SECONDARY SCHOOL LARKANA WHO ALLEGEDLY DECLARED HIM ABSENT FROM SCHOLARSHIP TEST.**

COMPLAINT

Mr. Haseeb Shams filed an online complaint dated 27, March, 2023, stating that he participated in the admissions / scholarship test conducted by Sindh Testing Services-Pakistan (STS) on 10, March, 2024 at Government Municipal Higher Secondary School, Larkana under roll number 0005194 for the scholarship test for class IX (9th) Session 2024-25 of Dr. A.Q Khan School and College System Islamabad and marked his attendance on the attendant sheet but surprisingly management of Government Municipal Higher Secondary School, Larkana declared him as absent. He repeatedly approached the authorities concerned for redressal of his grievance but all his requests went in vain. Being aggrieved, he knocked the doors of this Institution for the redressal of his grievance.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form 'A' and other relevant documents and by condoning the delay.

3. The matter was taken up with authorities concerned vide letter dated 19 July, 2024. In response, Director, SIBA Testing Services, vide his letter dated 26, September, 2024 informed that they are not conducting the A.Q. Khan Scholarship test since 2022. Therefore, any claims regarding the complainant's participation in test may be taken up with the concerned authorities.

4. In the meanwhile, the complainant was contacted on his cell No. 0301-3818487 on 02, January 2025, when he informed that on the intervention of this Institution his grievance has been redressed by the agency.

FINDINGS

5. Perusal of the record revealed that complaint was based on facts, but after the intervention of this Institution, matter was resolved.

DECISION.

6. In view of the above, and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

Given under my hand and seal of office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz : PAS

Ombudsman, Sindh

Karachi, dated: 30th January, 2025