



DECISION

Complaint No. : POS/05/2025

Name and address of the complainant : Mr. Razi Khan Zardari, R/o Taj Mohammad Zardari, P.O. Radhan Station, Taluka Mehar, District, Dadu.

Name of the Agency Complained against : District Accounts Officer Dadu.

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah, Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui,

Subject : **DELAY IN PAYMENT OF OUTSTANDING SERVICE DUES TO THE COMPLAINANT BY DISTRICT ACCOUNTS OFFICE, DADU.**

THE COMPLAINT

Mr. Razi Khan Zardari, filed a complaint dated 31 December, 2024, stating that he was serving in Police Department, as Police Constable and retired from service after attaining the age of superannuation. According to CNIC his name was Razi Khan which was wrongly written in Payroll as Riaz Khan due to which District Accounts Office Dadu has not made any payment of his service dues. He approached the authorities concerned and agitated his case before them but without any positive outcome which compelled him to seek our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form 'A' and other relevant documents and by condoning the delay.

3. The matter was taken up with authorities concerned vide this office's letter dated 03 January, 2025. In response, District Accounts Officer Dadu vide his letter dated 20 May, 2025 reported that correction in complainant's name has been made. Complainant was also contacted on his cell No.0344-3653224 who confirmed the receipt of his service dues and correction in his name besides thanking this Institution for its efforts.

FINDINGS

4. Perusal of the record revealed that complaint was based on facts, as the Agency was delaying the payment of complainant's outstanding dues. However, after our Institution's intervention all the outstanding payments were made to the complainant.

DECISION.

5. In view of the above, and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

Given under my hand and seal of office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated: 6th August, 2025