



DECISION

Complaint No. : POS/208/ROJ-208(JBD)/2025

Name and address of the complainant : Mr.Nasir Hussain s/o Nadir Hussain, r/o street near Government Boys School, Shikarpur road Jacobabad.

Name of the Agency Complained against : Shah Abdul Latif University Khairpur

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT AGAINST CONTROLLER OF EXAMINATIONS, SHAH ABDUL LATIF UNIVERSITY KHAIRPUR REGARDING DELAY IN ISSUANCE OF MASTER OF ARTS (ENGLISH) DEGREE

Complaint:

Mr. Nasir Hussain filed his complaint dated 15.4.2025 against the Controller of Examinations, Shah Abdul Latif University Khairpur, regarding delay in issuance of Master of Arts in English Degree to the complainant. Hence he prayed for intervention in the present matter by this Institution.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act 1991, was referred to the Agency for comments. In response, the Controller of Examinations, Shah Abdul Latif University Khairpur, through his letter No PA/CE/SALU/KHP/-2091 dated 26.5.2025 reported that the concerned Section had dispatched the complainant's Degree through TCS on the address mentioned in the online application, but the same was returned undelivered. Hence, he enclosed original Degree of complainant bearing No. JG-018918 of Book No JG-0190 of M.A. (Final) English having Seat No. 88046 of Annual Examination, 2016 for delivery to the complainant.

3. The complainant collected his Degree from the Investigating Officer on 29.5.2025, and submitted in writing that further proceedings on his complaint may be stopped.

Findings:

4. The above facts indicate that the grievance of the complainant has been redressed, due to intervention of this Institution.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"

Sd/-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 4th August, 2025

