



DECISION

Complaint No. : POS/3036/ROJ-71(JBD)/2022

Name and address of the complainant : Mr. Lal Bux s/o Sanwal Shaikh, r/o Shaikh Mohallah, Faqeer Sain G. Landhi, P.O. & District Jacobabad.

Name of the Agency Complained against : 1. W&S Department
2. District Accounts Officer Jacobabad

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali, Advisor-M

Subject : COMPLAINT REGARDING DELAY IN PAYMENT OF LPR / GRATUITY TO THE COMPLAINANT, WHO SERVED AS SWEEPER IN WORKS & SERVICES DEPARTMENT.

Complaint:

Mr. Lal Bux Shaikh filed his complaint dated 26.5.2022 against maladministration in the office of the Works & Services Department and District Accounts Officer, District Shikarpur, as his LPR / Gratuity dues are not being paid, He served as Sweeper in Works & Services Department and retired in 2021. Hence he prayed for intervention in the present matter by this Institution.

Proceedings:

2. The complaint admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agency for comments. In response, the Additional Accounts Officer, Jacobabad vide his dated 27.9.2022 reported that the complainant is receiving his monthly pension in his Bank account regularly from September, 2021. He further stated that LPR and Commutation will be paid to him on his turn as per FIFO policy. He further reported vide another letter dated 27.10.2022 that an amount of Rs.8,36,689/- as commutation in favor of complainant has been paid on 27.10.2022 through off cycle payroll dated 27.10.2022.

3. The reports of the agency were provided to the complainant for his rejoinder. On 15.2.2023 the complainant appeared before this Investigation Officer and filed his application requesting that further action on his complaint be stopped as his grievance has been redressed.

Findings:

In view of the fact that grievance of the complainant has been redressed, further action on this complaint is stopped, and the complaint is consigned to record accordingly.

“Given under my hand and seal of office”



- Sd \-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 21st October, 2024