



DECISION

Complaint No. : POS/9126/2023/SGR-115

Name and address of the complainant : Mr. Zain Ali Malookani S/o. Mukhtiar Ali Malookani, village Noor Muhammad Malookani, Ward No.07, Jhole, Taluka Sinjhero, District Sanghar

Name of the Agency Complained against : Irrigation Department

Name & Designation of Investigating Officer : Fazal Muhammad Shaikh, Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi Advisor-S.

Subject : **COMPLAINT AGAINST IRRIGATION DEPARTMENT REGARDING ALLEGED NON-SUPPLY OF IRRIGATION WATER TO THE LAND OF THE COMPLAINANT.**

THE COMPLAINT:

Mr. Zain Ali Malookani filed a complaint dated 14-11-2023 against Irrigation Department wherein, he has stated that his agricultural land measuring 7.20 ghunta is situated in the command area of water course No.12, Thaem Minor and his total due share of irrigation water is 1.45 minutes but this due share of water is being denied to him by the agency. The complainant had frequently approached the concerned agency for redressal of his grievance, but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date), after receiving mandatory Affidavit on Form "A", CNIC and other relevant documents.

3. This office issued notice to the Executive Engineer, Jamrao Division, Mirpurkhas for report vide letter dated 01-12-2023 followed by reminders. The matter remained under correspondence for some time, finally the Assistant Executive Engineer, Sub Division, Jhole has informed vide letter dated 04-09-2024 that the grievance of the complainant has been redressed by preparation of a new water share list by Executive Engineer, Irrigation Jamrao Division, Mirpurkhas and same will be implemented accordingly. He enclosed the copy of the water share list with a request that case may be disposed of in the interest of justice as the grievance of complainant has been redressed.

4. Meanwhile, the complainant appeared before the Investigation Officer and showed his satisfaction on the action taken by the Irrigation Department and submitted written statement dated 04-09-2024, wherein, he offered his thanks to this Institution and also requested to close any further proceedings on his complaint.

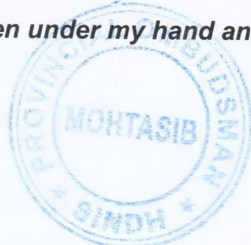
FINDINGS:

5. On the intervention of this Institution, the agency has redressed the grievance of the complainant.

DECISION:

6. In view of the above and exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the Province of Sindh Act 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office.



- Sd \-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz: PAS

Ombudsman Sindh

Karachi, dated 18th Nov, 2024