



DECISION

Complaint No. : POS/4048/ROK-122/(Khp)/2023

Name and address of the complainant : Mr. Ghulam Akbar, S/o Habibullah Ujjan,
R/o Abul Khair, Taluka Kingri, District Khairpur.

Name of the Agency Complained against : D.A.O Khairpur / Agriculture Department

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT.**

COMPLAINT

Mr. Ghulam Akbar Ujjan, Field Assistant Agriculture Department who is disabled person and retired from service on 15-08-2022, filed a complaint on 30-05-2023 alleging delay in payment of service dues. He alleged that D.A.O Khairpur was not releasing his service dues on account of LPR, G.P Fund and Commutation despite passage of ten (10) months. He, therefore, solicited intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to submission of an Affidavit on Form "A".

03. After completion of codal formalities, the matter was taken up with D.A.O Khairpur, on 03-07-2023 for comments / report. In response, the ADAO-I Khairpur, reported on 10-08-2023 that complainant's pension case has been finalized vide PPO No. KHP/20811. He also reported that LPR & commutation have been paid to complainant on 24-07-2023 & 04-08-2023 respectively.

04. Said report was shared with complainant on 17-08-2023 for rejoinder, if any. In response, he appeared before the Investigating Officer on 12-06-2024 and confirmed in writing that D.A.O Khairpur has paid his all service dues. Therefore, he while expressing his gratitude to this Institution, requested for closure of the case.

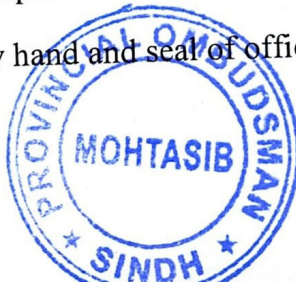
FINDINGS

05. The complainant's grievance stands redressed on the intervention of this Institution.

DECISION

06. Accordingly, the complaint is disposed of as redressed and consigned to record.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 18th February, 2025