



DECISION

Complaint No. : POS/6992/2022/HYD/434

Name and address of the complainant : Mr. Muhammad Asim
R/o Nagori Plot, Tando Allahyar
asim.jabwan@gmail.com

Name of the Agency Complained against : i. Executive Engineer, Public Health Engineering Division, Tando Allahyar
ii. Chief Municipal Officer, Municipal Committee, Tando Allahyar

Name & Designation of Investigating Officer :

Vetted by : Abdul Wahab Memon, Consultant / Regional Director, Regional Office, Hyderabad.

Subject : Muhammad Naseer Jamali, Advisor-N

COMPLAINT AGAINST THE AGENCIES ALLEGING FAILURE TO SUPPLY DRINKING WATER TO THE AREA OF NAGORI PLOT TANDO ALLAHYAR

Complaint

Mr. Muhammad Asim filed an online complaint dated 03.11.2022 wherein he stated that the Public Health Engineering Division Tando Allahyar has failed to supply the drinking water to the area of Nagori Plot Tando Allahyar city due to mismanagement of the agency. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 01.12.2022 to the Executive Engineer, Public Health Engineering Division, Tando Allahyar for report, who in response informed vide letter dated 10.09.2024 that the operation of water supply system has been handed over to the municipal authority of Tando Allahyar in pursuance to Notification No: SO(C-IV)SGA&CD/4-12/18 dated 04.11.2022 of Government of Sindh. He annexed the handing over and taking over of documents as an evidence.
4. This office issued a notice dated 20.11.2024 to the Chief Municipal Officer, Municipal Committee, Tando Allahyar for report. In response, the representative of the agency appeared before Investigating Officer Hyderabad on 28.11.2024 and submitted a written report signed by the CMO Tando Allahyar who informed that the area has been visited by the field staff. The complainant is not resident of the area as informed by the people residing in the area. He submitted the written statement of the residents of the area who have shown satisfaction on the supply of drinking water by the agency.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as rejected as no malafide is established against the agency.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 26th December, 2024