



DECISION

Complaint No. : POS/7565/2022

Name and address of the complainant : Mst. Parveen Akhtar,
R/o House No.116, Near, T.B. Hospital, Dadu,

Name of the Agency Complained against : Live Stock & Animal Husbandry.

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah,
Regional Director, Dadu

Vetted by : Mr. Masood Ishrat,
Registrar

Subject : COMPLAINT REGARDING DELAY IN PAYMENT OF
DUES TOWARDS GROUP INSURANCE, FINANCIAL
ASSISTANCE AND APPOINTMENT AGAINST
DECEASED QUOTA.

THE COMPLAINT

Mst. Parveen Akhtar, filed an online complaint on 26.11.2022, stating that her husband was Junior Clerk in the Office of Deputy Director, Live Stock / Animal Husbandry, Dadu and died during service on 03.05.2015. She alleged that despite her persuasion the cases for payment of Group Insurance, Financial Assistance and her appointment against Deceased Quota were not finalized. Being aggrieved by that, she solicited intervention in the matter.

PROCEEDINGS.

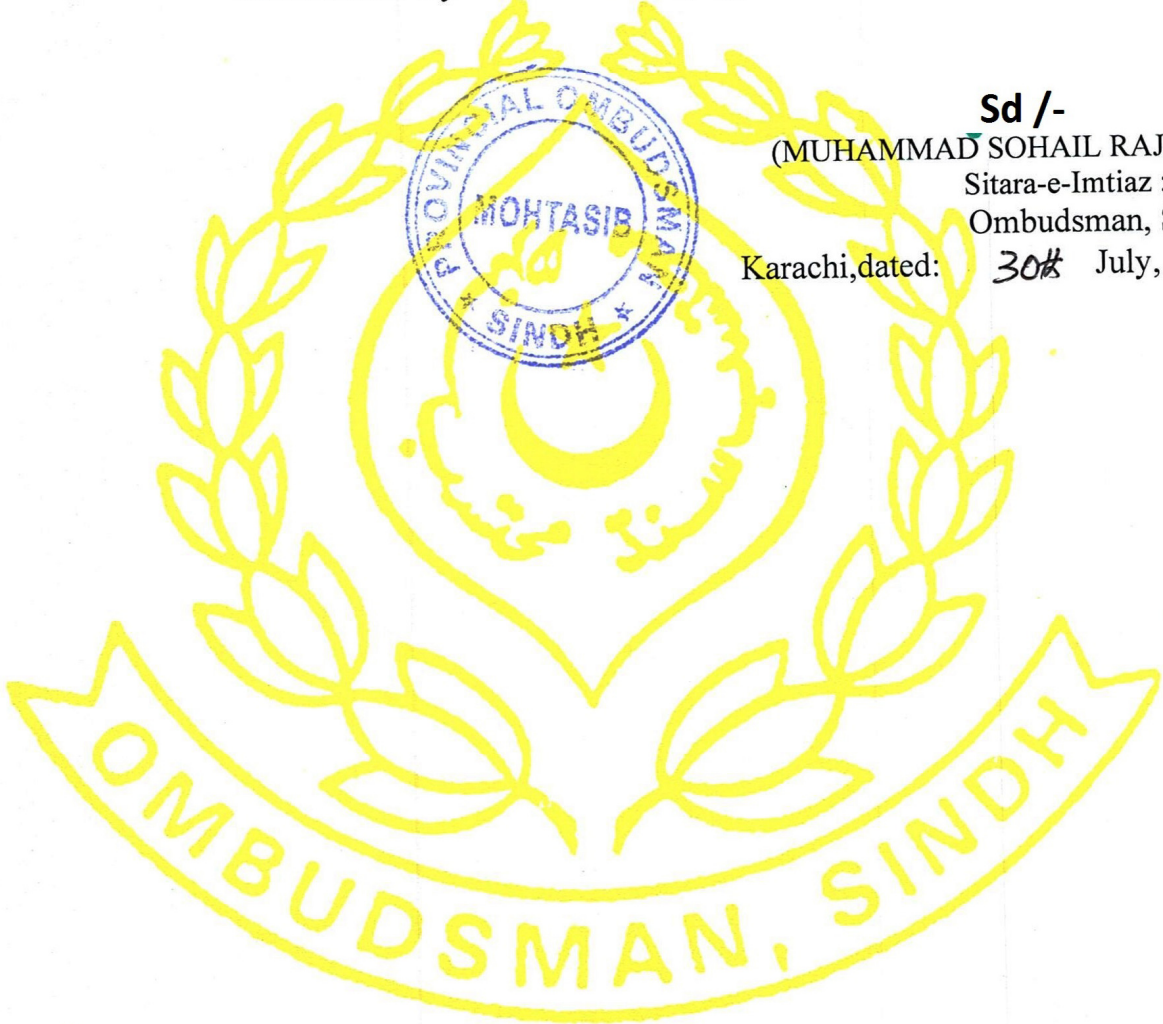
2. The complaint was admitted u/s 10 of the Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning delay and after receiving mandatory Affidavit on form "A" and other relevant documents the matter was taken up with the Agency.
3. After protracted correspondence and follow up with the authorities, the Section Officer (Live Stock), Live Stock & Fisheries Department, Government of Sindh, Karachi vide letter dated 04.02.2025 reported that payment of Rs.350,000/- on account of Group Insurance has been made vide cheque dated 24.10.2024, whereas the matter regarding payment of financial assistance has been taken-up with the Finance Department for allocation of additional funds to finalize the pending cases.
4. Regarding appointment against deceased quota, it has been reported that prior to finalization of the case by the competent authority, Government of Sindh amended the rules and omitted Rule 11-A, hence further action cannot be taken, keeping in view of policy decision circulated by the Law Department.
5. The Section Officer (Budget), Live Stock & Fisheries Department, vide letter dated 20.05.2025 reported that an amount of Rs. 300,000/- towards Financial Assistance has also been sanctioned vide order dated 21.05.2025 and paid to the legal heirs.

6. The complainant voluntarily appeared before the Investigation Officer and submitted her written statement thereby acknowledging payment of dues towards Group Insurance & Financial Assistance and expressing satisfaction upon response of the department with reference to her request for appointment against deceased quota.

DECISION

7. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint stands disposed off as redressed and consigned to record.

Given under my hand and seal of office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz : PAS

Ombudsman, Sindh

Karachi, dated: 30th July, 2025