



DECISION

Complaint No. : POS/5585/RL-53(LKA)2022

Name and address of the complainant : Mst. Latifan w/o Ali Raza Kakepoto, Retired PST R/o Shahbaz Colony, Larkana.

Name of the Agency Complained against : District Accounts Officer, Kamber-Shahdadkot.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject :

COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER KAMBER SHAHDADKOT ALLEGING INORDINATE DELAY IN PAYMENT OF COMMUTATION AND ENCASHMENT OF LPR TO THE COMPLAINANT.

COMPLAINT

Mst. Latifan, a retired Primary School Teacher filed a complaint dated 03.10.2022 wherein she stated that she retired from service on 15.01.2021 but encashment of LPR and commutation have not been paid to her. Aggrieved by that, she solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991(amended up to date), subject to submission of mandatory Affidavit on Form "A" and by condoning the delay.
3. This office issued notice to the District Accounts Officer Kamber-Shahdadkot for report vide letter dated 18.10.2022, followed by reminders. The DAO, Kamber Shahdadkot informed vide letter dated 29.01.2025 that encashment of LPR was paid to the complainant on 04.05.2021 and commutation was paid to her on 01.03.2024.
4. The report of the agency was sent to the complainant for rejoinder vide letter dated 30.01.2025. The complainant appeared before Investigation Officer Larkana on 07.02.2025 and filed a written statement wherein she confirmed that the service dues have been paid to her. She offered thanks to this Institution on redressal of her grievance.

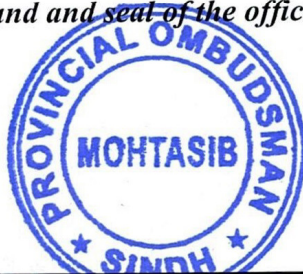
FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

Karachi, dated 7th March-2025