



## DECISION

Complaint No. : POS/ROM/20/2025/RM-17

Name and address of the complainant : Mr. Gul Muhammad Qaimkhani,  
R/o. near Hashmi Masjid, Ward No.5,  
Taluka Kot Ghulam Muhammad, District Mirpurkhas.

Name of the Agency Complained against : District Accounts Officer, Mirpurkhas

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I  
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER  
MIRPURKHAS ALLEGING INORDINATE DELAY IN  
PAYMENT OF SERVICE DUES TO THE COMPLAINANT

### Complaint

Mr. Gul Muhammad, a retired Director (BPS-19) of Agriculture Department filed a complaint dated 17.01.2025 wherein he stated that he has retired from service on 09.10.2024 vide notification No.SO(A-I)3(138)/94 dated 28.11.2024. He has submitted his case for payment of service dues in the office of District Accounts Office Mirpurkhas on 10.12.2024 but no action has been taken by the agency. Aggrieved by that, he solicited intervention of this Institution.

### Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 21.01.2025 to the District Accounts Officer, Mirpurkhas for report, who in response submitted report dated 11.02.2025 that monthly pension has been restored in favour of the complainant. The payment with regard to other service dues is under process.
4. The agency's report was sent to the complainant for rejoinder vide letter dated 13.02.2025, who in response informed vide letter dated 21.02.2025 that he has received all admissible service dues and his grievance has been redressed.

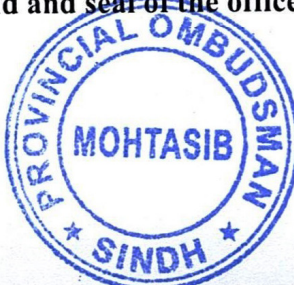
### Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed the agency. by  
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### Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Sd /-  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz, PAS  
Ombudsman Sindh

Karachi, dated 18<sup>th</sup> March, 2025