



## **DECISION**

**Complaint No.** : POS/9991/2023/HYD/2024/33

**Name and address of the complainant** : Mr. Akhtar Hussain Unar, Rtd Deputy Director  
R/o H.No: B-200, Indus Bungalows, Mir Hasanabad,  
Phase-I, Hussainabad, Hyderabad.

**Name of the Agency Complained against** : Managing Director, Sindh Small Industries Corporation (SSIC).

**Name & Designation of Investigating Officer** : Abdul Wahab Memon, Consultant / Director,  
Regional Office, Hyderabad.

**Vetted by** : **Muhammad Naseer Jamali, Advisor-N**

**Subject** : **COMPLAINT AGAINST SINDH SMALL INDUSTRIES CORPORATION ALLEGING INORDINATE DELAY IN PAYMENT OF PENSION TO THE COMPLAINANT**

### **Complaint**

Mr. Akhtar Hussain Unar, a retired Deputy Director, Sindh Small Industries Corporation (SSIC) filed a complaint dated 26.10.2023 wherein he stated that the agency has failed to pay his pension since July-2023. Aggrieved by that, he solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted for investigation u/s 10(3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 09.02.2024 to the Managing Director, Sindh Small Industries Corporation, Karachi for report. The Director Finance, SSIC informed vide letter dated 23.02.2024 that the SSIC depends on Grant-In-Aid released by Finance Department on quarterly basis. The complainant has been paid the arrears of pension for the period from July-2023 to January-2024 and his grievance has been redressed.
4. The agency's report was sent to the complainant for rejoinder vide letter dated 19.03.2024, who in response raised other irrelevant matters with regard to the working of the agency.
5. The Assistant Director, SSIC appeared before Investigating Officer Hyderabad on 13.09.2024 and submitted a cheque No: 48104505 dated 09.09.2024, amounting to Rs.265,029/- for payment of pension arrears to the complainant upto June-2024. The cheque was handed over to the complainant who was satisfied on redressal of his grievance and requested to close further proceedings on his complaint.

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**Findings**

6. On the intervention of this Institution, the grievance of complainant has been redressed by the Agency.

**Decision**

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

**Given under my hand and seal of the office**



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
*Sitara-e-Imtiaz, PAS*  
**Ombudsman Sindh**

**Karachi, dated 27<sup>th</sup> January, 2025**