



DECISION

Complaint No. : POS/RL-327(LKA)2024

Name and address of the complainant : Mr. Rashid Ali Jagirani s/o Shabir Ahmed Jagirani
R/o Bhains Colony, Larkana.

Name of the Agency Complained against : Sindh Board of Technical Education (SBTE) Karachi.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani,
Director, Regional Office Larkana.

Vetted by : Mr. Muhammad Naseer Jamali,
Advisor-N

Subject : **COMPLAINT AGAINST SINDH BOARD OF TECHNICAL EDUCATION ALLEGING INORDINATE DELAY IN ISSUANCE OF PACCA DIPLOMA CERTIFICATE TO THE COMPLAINANT.**

COMPLAINT

Mr. Rashid Ali Jagirani filed a complaint dated 10.10.2024 wherein he stated he had passed two years program of Diploma in Commerce in the year 2011 but the pacca certificate is not being issued by the Sindh Board of Technical Education Karachi despite his approaches since last 12 years. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991(amended up to date), after receiving the mandatory Affidavit on Form "A" and by condoning the delay.
3. This office issued notice to the Chairman, Sindh Board of Technical Education Karachi for report vide letter dated 14.10.2024 followed by multiple reminders.
4. The complainant appeared before Investigation Officer Larkana on 03.02.2025 and filed a written statement that the Sindh Board of Technical Education Karachi has issued him pacca certificate of Diploma in Commerce vide dated 17.01.2025 and enclosed the copy of the certificate. He offered thanks to this Institution and requested to close further proceedings on his complaint.

FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 12th March, 2025