



## **DECISION**

Complaint No. : POS/5587/ROJ-118(JBD)/2022

Name and address of the complainant : Mr. Shakeel Ahmed Rajput, retired Head Constable r/o First Family Line, P.O. Taluka & District Jacobabad.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

Vetted by : Mr. Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT.

### **Complaint:**

Mr. Shakeel Ahmed Rajput retired Police Head Constable filed his complaint dated 15-9-2022, against the District Account Officer, Jacobabad, regarding delay in payment of his service dues. He therefore prayed for intervention in the present matter by this Institution.

### **Proceedings:**

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the agency for report. In response, the District Accounts Officer, Jacobabad vide his office letter No.DAO/Admn/406 dated 22-2-2023 reported that the final payment of G.P. Fund amounting to Rs525,644/- has been made to the complainant on 6-2-2022. The payment of commutation will be made on his turn at Serial No: 79.

3. This report of the agency was dispatched to the complainant along with its enclosures at his given address vide this office letter dated 24-2-2023 for filing his response. The District Accounts Officer, Jacobabad was also asked to intimate progress regarding payment of commutation.

4. Meanwhile, the complainant Mr. Shakeel Ahmed Rajput visited the office of the Investigating officer on 25-03-2024, and submitted in writing that the District Accounts Officer has processed his case and cleared his services dues on account of encashment of LPR amounting to Rs:350,000/=; G.P. Final Payment amounting to Rs.450,000/=; and Commutation amounting to Rs.1,100,000/-. He also expressed his gratitude to the Institution of the Ombudsman Sindh and requested that further proceedings on his complaint be stopped.

### **Findings:-**

5. I have examined the case which clearly indicates that the grievance of the complainant has been redressed by the agency which is also confirmed by the said complainant himself.

### **Decision:**

6. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”

**Sd/-**



(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
OMBUDSMAN SINDH  
Karachi, dated 23rd December, 2024