



DECISION

Complaint No. : POS/8279/2023(MT)41/R.Thar/2023

Name and address of the complainant : Mr. Abdul Majeed s/o Fateh Muhammad Janjhi
c/o Ali Autos Chachro Town, r/o Village Amin Ji
Dhani P.O & Taluka Chachro District Tharparkar.

Name of the Agency Complained against : Sindh Local Government Board Karachi.

Name & Designation of Investigating Officer : Jam Farhad Baig S. Dahar, Regional Director
Regional Office, Tharparkar @ Mithi.

Vetted by : Dr. Muhammad Nawaz Shaikh, Advisor-I.

Subject : COMPLAINT REGARDING DELAY IN PAYMENT
OF ARREARS OF PENSION AND NON-INCLUSION
OF COMMUTED PORTION OF PENSION W.E.F.
04.11.2019.

THE COMPLAINT

Mr. Abdul Majeed Janjhi retired Secretary Union Council / Town Council Islamkot, District Tharparkar filed a complaint on 13.10.2023, against Sindh Local Government Board Karachi alleging therein that payment of arrears on account of budget increases for the years 2021-22, 2022-23 and 2023-24 and the restoration of commuted portion of his gross pension effective from 04.11.2019 have not been paid to him. He stated that despite his repeated requests, the authorities have not taken action. Hence he, prayed for intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date). The Investigation Officer called report from the Secretary Local Government Board Sindh vide letter No.POS/R.Thar/1086/2023 dated 06.11.2023. The Director General-III, Sindh Local Government Board vide letter No. SLGB/AO /Litigation /Ombuds/R.Thar/2023/206 dated 14.11.2023 reported that Rs.38,92,950/- has been paid to Mr. Abdul Majeed on account of restored monthly pension, however, 10%, 5% and 17.50% budget increases could not be paid to their pensioners due to huge liabilities of over Rs.400 million in the heads of pension and commutation / gratuity. The report of the agency was forwarded to the complainant for rejoinder on 21.11.2023. The complainant appeared before the Investigation Officer on 09.01.2024 with confirmatory statement of receiving Rs 38,92,950/- and expressed satisfaction on report of agency.

DECISION

3. In view of above facts, the complaint stands disposed of as redressed and consigned to record.

Given under my hand and seal of Office.



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz-PAS
Ombudsman Sindh
Karachi, dated 30th July, 2025