



## DECISION

**Complaint No.** : POS/203/ROJ-13(JBD)/2023

**Name and address of the complainant** : Mst. Amnat widow of Khadim Hussain Bhayo, r/o Dangar Mohallah, Jacobabad Town, P.O. Taluka and District Jacobabad.

**Name of the Agency Complained against** : 1. Finance Department  
2. School Education

**Name & Designation of Investigating Officer** : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

**Vetted by** : Mir Hussain Ali Advisor-M

**Subject** : COMPLAINT REGARDING DELAY IN PAYMENT OF FINANCIAL ASSISTANCE TO THE COPLAINANT IN RESPECT OF HER HUSBAND.

### Complaint:

Mst. Amnat widow of Khadim Hussain Bhayo filed her complaint dated 20-12-2022, regarding delay in payment of Rs.400,000/- being financial assistance in respect of her deceased husband. She therefore requested this Institution to intervene in the matter.

### Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was taken up with concerned agencies for report/comments. In response, the District Accounts Officer Jacobabad vide his office letter dated 22-2-2023 reported that the authority for payment of financial assistance issued in the month of May, 2021 has lapsed as the claim of the applicant was not submitted before the end of the financial year. As such the complainant may pursue issuance of fresh authority. While efforts were being made to get response from the District Education Officer (Primary), the District Accounts Officer, Jacobabad vide his office letter dated 29-4-2024 reported that financial assistance amounting to Rs.400,000/- vide Cheque No. 508110 dated 26-10-2023 has been credited in the complainant's bank account No.21584-8. He enclosed copies of SAP payment reports.

3. The report of the District Account Officer was provided to the complainant on her address who appeared before the Investigating Officer on 13.5.2024 and filed her statement in which she admitted the receipt of Rs.400,000/- from the concerned quarters.

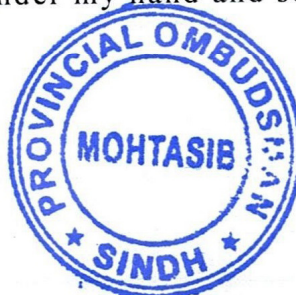
### Findings:

4. I have examined the proceedings of the case, which indicate that the grievance of the complainant has been redressed as she has received Rs.400,000/- as financial assistance.

### Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-

(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
OMBUDSMAN SINDH  
Karachi, dated 13<sup>th</sup> February, 2025