



DECISION

Complaint No. : POS/1268/2023

Name and address of the complainant : Mr. Sarfraz Khanzada,
R/o Khanzada Muhallah, Radhan Station, P.O. Radhan
Station, Taluka Mehar, District, Dadu.

Name of the Agency Complained against : Revenue Department.

Name & Designation of Investigating Officer : Mr. Imdad Ali Shah,
Regional Director, Dadu

Vetted by : Mr. Rafiuzzaman Siddiqui,
Advisor-B

Subject : COMPLAINT AGAINST MUKHTIARKAR
REVENUE FOR NOT CARRYING OUT SURVEY OF
COMPLAINANT'S HOUSE WHICH COLLAPSED
DURING HEAVY RAINS (2022)

COMPLAINT.

Mr. Sarfraz Khanzada filed an online complaint dated 27, February, 2023, against the Mukhtiarkar Revenue, Mehar, who did not conduct survey of his house, which collapsed because of 2022 heavy rains and non-payment of compensation. The complainant approached the authorities concerned but all his requests went in vain. Being aggrieved, he sought intervention of Ombudsman Sindh in the matter.

PROCEEDINGS

2. The complaint was admitted U/S 10 of the Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date) after receiving mandatory Affidavit on Form "A" and other relevant documents.

3. The matter was taken up with the Agency for report vide letter dated 16, March, 2023. In response the Mukhtiarkar Revenue Mehar vide his letter dated 11 September, 2024 informed that complainant Mr. Sarfraz Khanzada bearing CNIC No.41205-6856568 was verified by Thardeep Rural Development Programme (TRDP), MIS Portal. Validation form in support of complainant's claim approved by Sindh Peoples Housing for Flood Affectes (SPHF), is now waiting funds for the payment of 1st Installment to the complainant.

4. The report of the agency was sent to the complainant for rejoinder vide letter dated 13 September, 2024, followed by issuance of multiple reminders, however, the complainant has not responded to date.

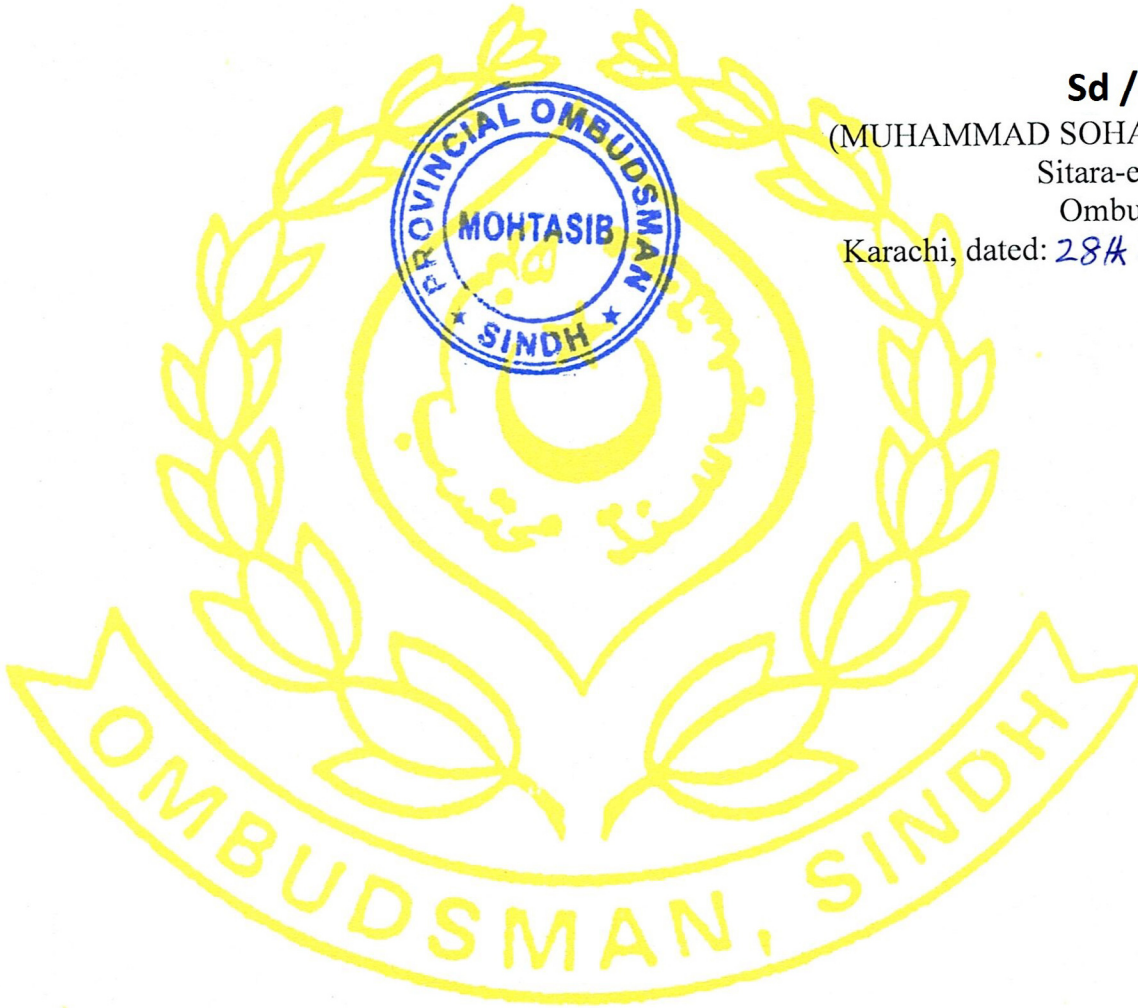
FINDINGS

5. Perusal of the record revealed that the allegations of complainant against the Mukhtiarkar Revenue, Mehar were baseless as he failed to prove any maladministration against the government functionary.

DECISION.

6. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

Given under my hand and seal of office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz : PAS
Ombudsman, Sindh
Karachi, dated: 28th January, 2025