



DECISION

Complaint No.	: POS/ROK-406/(Khp)/2025
Name and address of the complainant	: Mr. Muzamil, S/o Ghulam Sarwar Siming, R/o Village Siming, P.O Khairpur, Gujo, Taluka & District Khairpur.
Name of the Agency Complained against	: Education Department
Name & Designation of Investigating Officer	AHMED BAKHSH GHUMRO, : Consultant / Incharge, Regional Office, Khairpur
Vetted by	: Mr. Ghulam Sarwar, Advisor-J
Subject	: <u>COMPLAINT AGAINST TEO (PRIMARY-MALE), KHAIRPUR ALLEGING HIS FAILURE TO SIGN SALARY ARREARS BILL OF THE COMPLAINANT.</u>

COMPLAINT

Mr. Muzamil Siming, a Primary School Teacher (PST), submitted a complaint on 18-04-2025 alleging that the Taluka Education Officer (TEO), Primary-Male, Khairpur, had not countersigned his salary arrears bill despite repeated visits. He, therefore, sought the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to submission of an Affidavit on Form "A".

03. After completion of codal formalities, the matter was taken up with the District Education Officer (Primary), Khairpur, on 12-05-2025 for comments. In response, the Taluka Education Officer (Primary-Male), Khairpur, submitted a reply on 21-05-2025 stating that the complainant, Mr. Muzamil Siming, serving as a PST at Government Boys Primary School Siming Channa, had neither approached his office nor submitted any salary arrears bill. Whenever the complainant submits such a bill, it would be duly processed and forwarded to the District Education Officer (Primary), Khairpur and other higher authorities. The said report was shared with the complainant.

04. On 04-08-2025, the complainant appeared before the Investigating Officer and submitted a written application confirming that after the intervention of this Institution, his grievance had been resolved by the concerned Taluka Education Officer. He, therefore, requested for closure of the case.

(Continued at P/2)

FINDINGS

05. The complainant's grievance has been redressed following the intervention of this Institution.

DECISION

06. In view of the above, the complaint is **disposed of as redressed** and is hereby **consigned to record**.

"Given under my hand and seal of office"

Sd/-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated 29th August, 2025

