



DECISION

Complaint No. : POS/675/ROK-18/(Khp)/2023

Name and address of the complainant : Mst. Shamshad W/o Abdul Aziz Narejo & Others,
R/o Pir Haji Ismail, Shakh No. 05, Gambat,
District Khairpur.

Name of the Agency Complained against : Revenue

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **COMPLAINT AGAINST NON-GRANT OF RELIEF /
COMPENSATION TO THE COMPLAINANTS FOR LOSSES
SUSTAINED DURING HEAVY RAINS OF 2022.**

COMPLAINT

Mst. Shamshad W/o Abdul Aziz Narejo & others of Taluka Gambat, District Khairpur, filed a complaint on 24-01-2023 stating that their houses collapsed due to heavy rains of 2022 and they were compelled to live on the roads. They reported that no tents, mosquito nets, or ration were provided to them by the Revenue Authorities of Gambat, the Deputy Commissioner Khairpur, or any NGOs. They further claimed that the overflow of Sim Nala was caused by mismanagement in the SCARP and Drainage Division of the Irrigation Department and rain water is stagnant in their area. Therefore complainants sought intervention of this institution for the protection of their lives and belongings.

PROCEEDINGS

02. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to the submission of an Affidavit on Form "A" and copies of CNIC.

03. The matter was taken up with the Assistant Commissioner, Gambat on 13-02-2023 for comments. The complainants were simultaneously advised to complete the codal formalities. In response, the Assistant Commissioner, Gambat, forwarded a report on 20-03-2023 submitted by the Mukhtiarkar, Gambat, indicating that one mosquito net and one ration bag were provided to Mst. Shamshad W/o Abdul Aziz Narejo.

04. The Agency's report was shared with Mst. Shamshad on 14-04-2023 for a rejoinder. However, she did not respond to the report despite reminders.

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FINDINGS

05. The complainants appear to have lost interest in pursuing their complaint, as they have neither completed the codal formalities since 13-02-2023, nor they have provided any response to the agency's report.

DECISION

06. In light of the above, the complaint is disposed of due to non-prosecution and is consigned to record.

Given under my hand and seal of office"

Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 28/1 January, 2025

