



DECISION

Complaint No. : POS/RL-356(LKA)2024

Name and address of the complainant : Mr. Faheem Raza Chandio R/o Village Bero Chandio, Taluka & District Larkana.

Name of the Agency Complained against : District Education Officer (ES&HS) Larkana.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST DISTRICT EDUCATION OFFICER (ES&HS) LARKANA ALLEGING FAILURE TO TAKE ACTION AGAINST ABSENT TEACHERS POSTED AT GOVERNMENT GIRLS LOWER SECONDARY SCHOOL BERO CHANDIO, TALUKA LARKANA.**

COMPLAINT

Mr. Faheem Raza Chandio and other residents of village Bero Chandio filed a complaint dated 28.10.2024 wherein they stated that their children are getting education at Government Girls Middle School Bero Chandio. They alleged that 05 lady teachers are posted at the school but only one teacher attends school on regular basis. She can not teach / handle 200 enrolled students. They approached the education authorities to ensure the attendance and punctuality of teachers but to no avail. Aggrieved by that, they solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991(amended up to date), after receiving mandatory affidavit on Form "A" and by condoning the delay.
3. This office issued notice to the District Education Officer (ES&HS) Larkana for report vide letter dated 31.10.2024, who in response informed vide letter dated 09.12.2024 that the salary of one absent teacher has been stopped.
4. The agency's report was sent to the complainant for rejoinder vide letter dated 09.12.2024, who in response appeared before Investigation Officer Larkana on 18.12.2024 and filed a written statement that the Taluka Education Officer should be directed to visit the Girls Middle School Bero Chandio atleast once a week in order to ensure the attendance of teachers.
5. In order to ascertain the ground realities, the Investigation Officer Larkana visited the Girls Middle School, Bero Chandio on 14.01.2025 alongwith Taluka Education Officer (ES&HS) Larkana. It was found that only one lady teacher, Mst Ghufrana, HST was present on duty, other two lady teachers, namely Mst. Farzana JST and Mst. Sameeran, JEST were absent. It was informed that teacher, Mst. Farzana is on leave whereas no such leave application was found on record. The Taluka Education Officer (ES&HS) Larkana informed that the salary of Mst. Samreen Hira, JEST has been stopped since October 2024 through District Accounts Officer, Larkana as per certificate of Taluka Education Officer (Female) Larkana but the said teacher, Mst. Samreen Hira, JEST was getting salary as per Pay slip of December 2024 issued by the DAO Larkana.

FINDINGS

6. The investigation of the complaint established mal-administration against the agency and Taluka Education Officer (ES&HS) Female Larkana who has submitted incorrect report and false information with regard to stoppage of salary of Mst. Samreen Hira, JEST.

DECISION

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), I, hereby direct the Secretary, Schools Education and Literacy Department Government of Sindh Karachi to conduct an enquiry against Taluka Education Officer (ES&HS) Female Larkana and absentee lady Teacher, Mst: Samreen Hira J.E.S.T and take further action as per findings of enquiry under intimation to this office within 30 days of receipt of this decision. He shall also ensure that teachers in required numbers are posted at school to ensure quality education for children enrolled there.

Given under my hand and seal of the office

Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 13th February-2025

