



DECISION

Complaint No. : 1. POS/3457/ROJ-211(JBD)/2024
2. POS/232/ROJ-232(KBD)/2024

Name and address of the complainant : Mr. Muhammad Ali Shah, r/o Dastagir Colony, Civil Hospital Road, Jacobabad.

Name of the Agency Complained against : Health Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING HARASSMENT OF FEMALE PATIENTS IN CIVIL HOSPITAL, JACOBABAD

Complaint:

Mr. Muhammad Ali Shah filed his complaint dated 29.7.2024 against the officials of PPHI Jacobabad and Civil Hospital, Jacobabad for harassing the female patients to have immoral relationships. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint bearing No. POS/3457/ROJ-211(JBD)/2024 admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act 1991, was referred to the concerned agencies for report. In response, the Civil Surgeon, Civil Hospital, Jacobabad vide office letter dated 14.11.2024 reported that there is no employee called Bahadur Katbar in Civil Hospital, Jacobabad, nor any such complaint has been received from any female patient. Subsequently, the District Manager, P.P.H.I. Jacobabad vide his office letter dated 12.11.2024 reported that his office made many attempts to contact the complainant on his mobile phone number for attending to his complaint, but the same has always been found switched off. He further stated that after a thorough investigation, it was found that no staff member of the Laboratory was involved in the matter, and that as a precautionary measure, the staff has been warned also.

3. Copies of these reports were sent to the complainant on his address for filing rejoinder vide this office letter dated 18.11.2024, but there was no response. He was also contacted on his mobile phone but there was no response. This indicates that he is not interested in pursuing his complaint. Further the complainant has also filed another complaint bearing No. POS/232/ROJ-232(JBD)/2024 of similar nature, which may also be decided simultaneously.

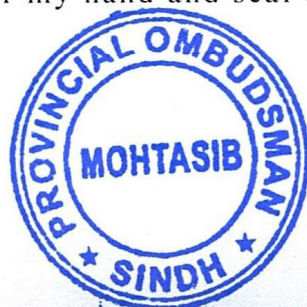
Findings:

4. The complainant does not seem to be eager to pursue his complaint, as he is not responding to letters from the Regional Director Jacobabad.

Decision:

5. In view of the above both the complaints stand disposed of and consigned to record on account of non-prosecution.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 11th March, 2025