



DECISION

Complaint No. : POS/KR-42/2024

Name and address of the complainant : Mst. Tayyaba,
R/o. House No. 156/C, Usmania Colony (Katchi Abadi)
Landhi No.3-A, Karachi

Name of the Agency Complained against : Sub-Registrar, Landhi Town, Karachi

Name & Designation of Investigating Officer : Mr. Muhammad Shoaib Ahmed Siddiqui,
Director, Regional Office, Korangi, Karachi

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **ALLEGED NON-ISSUANCE OF LEASE DOCUMENTS REGISTERED IN FAVOUR OF THE COMPLAINANT IN RESPECT OF PLOT NO.156/C, USMANIA COLONY, LANDHI NO.3-A, KARACHI.**

COMPLAINT

Mst. Tayyaba, filed a complaint on 19.11.2024, against Sub-Registrar, Landhi Town, for not delivering original lease documents to her in respect of plot No.156/C Usmania Colony though Lease was already registered and scanned as well. When she enquired about non-issuance of documents, she was told that a Civil Petition No.330/2023 was filed in High Court of Sindh at Hyderabad. But the case pertained to property No.478 which was KDA's land whereas the plot in question was KMC's land and that there was no mention in the court case about her plot No.156/C. She, therefore, requested this Institution to intervene and resolve her grievance.

PROCEEDINGS

2. The complaint was referred to the Sub-Registrar, Landhi Town, vide Notice dated: 04.12.2024 for report / comments. While the report of agency was still awaited, the complainant filed an application on 18.12.2024 stating that due to intervention of this Institution, the Sub-Registrar had issued her lease document and her grievance was resolved.

FINDINGS

3. With the intervention of this Institution, the grievance of the complainant is resolved as confirmed by her vide letter dated: 18.12.2024, hence, no further action is required now.

DECISION

4. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated; 11th February, 2025