



DECISION

Complaint No. : POS/RBH/17/2024

Name and address of the complainant : Mr. Sajjad Ali S/o Ghulam Rasool Notkanil,
R/o Ghareebabad Mohallah, Matli,
District Badin

Name of the Agency Complained against : Revenue Department

Name & Designation of Investigating Officer : Abdul Wahab Memon,
Regional Director, Badin

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : COMPLAINT AGAINST THE REVENUE DEPARTMENT REGARDING NON-ENTRY OF NAME OF COMPLAINANT IN THE HEIRSHIP CERTIFICATE

THE COMPLAINT

Mr. Sajjad Ali S/o Ghulam Rasool Notkani filed a complaint dated 09.05.2024 regarding alleged non entry of his name in the heirship certificate issued by the Mukhtiarkar, Matli after the death of his father. Aggrieved by that he approached this Institution for relief.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents for investigation.
3. The matter was taken up with the Mukhtiarkar (Revenue) Matli vide letter dated 29.05.2025 to attend the hearing on 18.06.2025 alongwith his report. After further follow up he attended the bearing on 16.07.2025 and submitted his report stating therein that the Heirship certificate bearing No.SM/603 dated 03.07.2024 had been issued to the applicant from his office after due process as per law. Heirship certificate showing the name of the complainant was also submitted during the hearing as evidence.
4. The report of the Agency was sent to the complainant for his rejoinder vide letter dated 17.07.2025 followed by a reminder on 11.08.2025 but the complainant neither submitted his reply nor attended the hearing fixed by the Investigating Officer on 19.08.2025.

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FINDING

5. In view of the above, it seems that the complainant has lost interest in the matter after redressal of his grievance by the Agency concerned. Hence no further action is required and the complaint needs to be closed as resolved.

DECISION

6. In view of the above and in exercise of powers vested in me u/s 11 of Establishment of the Office of the Ombudsman for Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of Office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated 22nd September, 2025