



DECISION

Complaint No. : POS/1872/2024/RM-49

Name and address of the complainant : Mr. Arzi Khan Khoso R/o village Ghulam Hussain Khoso, Deh-A 207, Taluka Samaro, District Umerkot.

Name of the Agency Complained against : Executive Engineer, Education Works Division, Umerkot.

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I, Regional Director, Mirpurkhas.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST THE AGENCY ALLEGING FAILURE TO CARRY OUT REPAIR WORK OF GBPS GHULAM HUSSAIN KHOSO, TALUKA SAMARO.**

COMPLAINT:

Mr. Arzi Khan Khoso filed a complaint dated 28-03-2024 wherein he stated that the building of Government Boys Primary School, Ghulam Hussain Khoso is in shabby condition which may collapse if not repaired immediately. He approached the concerned Taluka Education Officer Samaro for repair of the school building but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued notice dated 24-04-2024 to the Executive Engineer, Education Works Division, Umerkot for report, who in response, informed vide letter dated 03.05.2024 that the Rough Cost Estimate, amounting to Rs.3.161 million for rehabilitation and renovation of Government Boys Primary School, Ghulam Hussain Khoso, Taluka Samaro has been submitted to the higher authority for approval.
4. The case was heard on 19-08-2024 at Umerkot. The Executive Engineer, Education Works Division, Umerkot informed that he received a list of approved schools for repair works from School Education Department under M&R program 2024-25 vide letter dated 08-08-2024 but the repair of GBPS Ghulam Hussain Khoso is not included in the approved list.
5. This office issued notice dated 27.08.2024 to the District Education Officer Primary Umerkot to provide the details of GBPS Ghulam Hussain Khoso regarding building and enrollment of children in the school. In response, the Taluka Education Officer, Primary Male Taluka Samaro informed vide letter dated 18.09.2024 that the Government Boys Primary School, Ghulam Hussain Khoso was constructed during the year 2008-09. This requires minor repairs and Rs.68,000/- are available under SMC head of account of the school.

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6. The case was heard on 03.12.2024, attended by Taluka Education Officer, Primary Male, Taluka Samaro and the complainant Arzi Khan Khoso. The TEO, Taluka Samaro informed that the Chairman, SMC has been authorized to carryout necessary repairs of the building from available SMC funds and the complainant was satisfied with repair of school building from available funds. He requested to close further proceedings on his complaint.

FINDINGS:

7. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

DECISION:

8. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(e) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office

Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

Karachi, dated 14th January, 2025

