



## **DECISION**

**Complaint No.** : POS/128/ROJ-128(JBD)/2025

**Name and address of the complainant** : Miss. Uzma d/o Ghulam Sarwar Soomro, r/o Dakhan Mohalla, Jacobabad.

**Name of the Agency Complained against** : Shah Abdul Latif University Khairpur

**Name & Designation of Investigating Officer** : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

**Vetted by** : Mir Hussain Ali Advisor-M

**Subject** : COMPLAINT AGAINST CONTROLLER OF EXAMINATIONS, SHAH ABDUL LATIF UNIVERSITY KHAIRPUR WHO DECLARED THE COMPLAINANT AS ABSENT IN ADS PART-I ANNUAL EXAMINATION 2021

### **Complaint:**

Miss. Uzma filed her complaint dated 26.2.2025 against the Controller of Examination, Shah Abdul Latif University Khairpur, stating that she was declared absent in the Annual Examination of Associate Degree of Science Part-I, though she had appeared in the same. Hence she prayed for intervention in the present matter by this Institution.

### **Proceedings:**

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act 1991, was referred to the Agency for comments. In response, the Controller of Examinations, Shah Abdul Latif University Khairpur, through his letter No.P.A./CE/SALU/KHP/-1581 dated 9.4.2025 reported that after verification of record from the Top Secret Branch of Examination Wing of Shah Abdul Latif University, Khairpur it is clear that Miss. Uzma d/o Ghulam Sarwar Soomro did appear in ADS Part-I Examination having Seat No. 075-94-0250 and he enclosed her original Marks Certificate.

3. On receiving the original Marks Sheet of ADS (Pass) Part-II Annual Examination, 2021 from the agency, the complainant was asked to collect her marks Sheet. On 24.4.2025 the father of the complainant Mr. Ghulam Sarwar Soomro appeared before the Investigating Officer on behalf of his daughter Miss. Uzma and collected the same. He also stated that since their grievance has been redressed by the Agency, further proceedings on the complaint may be stopped.

### **Findings:**

4. In view of the above fact it is clear that the grievance of the complainant has been redressed, due to intervention of this Institution.

### **Decision:**

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
OMBUDSMAN SINDH  
Karachi, dated 4th July, 2025