



## **DECISION**

**Complaint No.** : POS/103/ROJ-103(JBD)/2024

**Name and address of the complainant** : Mr. Asadullah s/o Faiz Muhammad Unar, r/o Farooq Jakhrani Street, Near Shikarpur Naka, Jacobabad.

**Name of the Agency Complained against** : i) School Education  
ii) Finance Department

**Name & Designation of Investigating Officer** : Mr. Zahid Hussain Buriro  
Regional Director, Regional Office, Jacobabad

**Vetted by** : Mir Hussain Ali Advisor-M

**Subject** : COMPLAINT REGARDING DELAY IN PAYMENT OF LPR DUES TO THE COMPLAINANT'S WIFE WHO RETIRED FROM SERVICE AS PRIMARY SCHOOL TEACHER AND DIED ON 17-5-2023.

### **Complaint:**

Mr. Asadullah Unar filed his complaint dated 14-5-2024 against the District Education Officer (Primary), Jacobabad and District Accounts Officer, Jacobabad regarding delay in payment of dues pertaining to LPR in respect of his wife who retired as Primary School Teacher and later died on 17-5-2023. He therefore requested this Institution to intervene in the matter.

### **Proceedings:**

2. The complaint admitted under Section-10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the concerned agencies for preliminary report. In response, District Accounts Officer Jacobabad vide his office letter dated 2-10-2024 reported that the dues pertaining to L.P.R. amounting to Rs.816,865/- have been paid on 19-8-2024 and he enclosed copy of the SAP report.

3. The report of the Agency was sent to the complainant on his address for confirmation vide this office letter dated 3-10-2024 followed by reminder dated 15-10-2024, but there was no response. However, when contacted by the Investigating Officer on his mobile phone, he stated that after intervention of this Institution the agency has redressed his grievance by releasing LPR dues amounting to Rs.816,865/-.

### **Findings:**

4. After intervention of this Institution the complainant has confirmed that he has received LPR dues pertaining to his deceased wife amounting to Rs.816,865/-.

### **Decision:**

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
OMBUDSMAN SINDH  
Karachi, dated 21<sup>st</sup> February, 2025