



DECISION

Complaint No. : POS/1744/ROK-58/(Khp)/2024

Name and address of the complainant : Mr. Saeed Khan S/o QadirBuxShar, R/o Village KhudaBux, Deh Datto Dasti, Taluka Thari Mirwah, District Khairpur

Name of the Agency Complained against : Revenue / SRSO

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,** Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Muhammad MisbahTunio, Advisor-J**

Subject : **COMPLAINT AGAINST DEALY IN GRANT OF COMPENSATION FOR THE COMPLAINANT'S HOUSE THAT WAS DAMAGED DURING THE RAINS OF 2022.**

COMPLAINT

Mr. Saeed Khan Shar filed a complaint on 28-03-2024 stating that his house was damaged during the heavy rains of 2022 and a survey of the damaged house was carried out. He claimed to have been living under the open sky since then. He, therefore, sought the intervention of this institution to direct the SRSO office in Mirwah to grant him compensation.

PROCEEDINGS

02. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended to date), by condoning the delay in filing it and subject to the submission of the original signed complaint, copies of relevant documents, an affidavit on Form "A" and a copy of CNIC.

03. After completion of the required formalities, the matter was referred to the District Manager of Sindh Rural Support Organization (SRSO), Khairpur, on 27-05-2024 for comments. In response, the District Manager, SRSO Khairpur, reported on 24-09-2024 that the complainant's name did not appear in the list provided by the Sindh People's Housing Foundation, which was based on a survey conducted by the Provincial Disaster Management Authority (PDMA). Therefore, SRSO was unable to take any action. It was further reported that SRSO was only responsible for conducting the survey of houses, as per list of surveyed houses provided by the Sindh Government.

04. The Agency's report was shared with the complainant on 11-10-2024 for his rejoinder. However, despite reminders, no response was received from the complainant.

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FINDINGS

05. Based on the above, it appears that the complainant has lost interest in pursuing the matter further. Therefore the case is liable to be closed on basis of non-prosecution.

DECISION

06. In light of the foregoing, the complaint is hereby disposed of on basis of non-prosecution and consigned to the record.

“Given under my hand and seal of office”

Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 17th January, 2025

