



## DECISION

Complaint No.	:	POS/RL-207(LKA)2025
Name and address of the complainant	:	Haji Fazal Mohammad P.O Mashori Shareef, Taluka Bakrani, District Larkana.
Name of the Agency Complained against	:	Sindh Rural Support Organization (SRSO) Larkana.
Name & Designation of Investigating Officer	:	Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana
Vetted by	:	Mr. Muhammad Naseer Jamali, Advisor-N.
Subject	:	<b><u>COMPLAINT AGAINST SINDH RURAL SUPPORT ORGANIZATION LARKANA ALLEGING NON PAYMENT OF FULL COMPENSATION OF COLLAPSED HOUSE TO THE COMPLAINANT.</u></b>

### COMPLAINT

Haji Fazal Mohammad Lashari filed a complaint dated: 23.06.2025 wherein he stated that his house collapsed during the rains of 2022. The joint survey team had recommended his house for compensation. The agency has paid 02 installments but the 3<sup>rd</sup> installment has not been paid to him. Aggrieved by that he solicited intervention of this Institution.

### PROCEEDINGS

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to-date) subject to submission of mandatory affidavit on Form "A", copy of CNIC, and by condoning the delay.
3. This office issued a notice to the District Manager, SRSO Larkana for report vide letter dated: 30.06.2025, who in response informed vide letter dated: 11.07.2025 that the matter of the complainant has been resolved and 3<sup>rd</sup> instalment of compensation has been paid to him.
4. The copy of agency's report was sent to the complainant for rejoinder vide letter dated: 14.07.2025, followed by reminders but he did not respond. This presumes that after redressal of grievance, he has lost interest to pursue his case.

### FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### DECISION

6. In view of above and in exercise of the Powers vested in me under section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



*Sd/-*  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh

Karachi, dated 29 August, 2025