



DECISION

Complaint No. : POS/CH-1434/ROJ-38(JBD)/2024

Name and address of the complainant : Mr. Muneer Ahmed, r/o Lashari Mohalla, Near Aqsa Masjid, Jacobabad.

Name of the Agency Complained against : School Education Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT AGAINST MST.GHAZALA PERVEEN KHANZADA, HEAD MISTRESS, G.G.H.S PIR HAJAN SHAH WHO ALLEGEDLY MISBEHAVED WITH COMPLAINANT'S DAUGHTER AND EXPELLED HER FROM THE SCHOOL.

Complaint:

Mr. Muneer Ahmed filed his complaint dated 26-2-2024 against Ms. Ghazala Perveen Khanzada, Head Mistress of Government Girls High School Pir Hajan Shah, who misbehaved with his daughter Dua Maryam a student of class VII, and expelled her from the school, as she objected on being asked to clean the school premises. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the concerned agency for report. In response, the District Education Officer (E,S&H/S) Jacobabad vide letter dated 20-5-2024 reported that on enquiring in to the matter, the Head Mistress and ten other staff members have submitted a joint written statement, denying that they had forced any student to clean the school premises. The District Education Officer further stated that the complaint is totally baseless and is actually based on a personal issue between the brother of the complainant and the sister -in-law of the Head Mistress; He further reported that Dua Maryam daughter of complainant is now studying in Class VIII of this school.

3. A copy of this report was sent to the complainant on his address for filing rejoinder if any, vide this office letter dated 30-5-2024, followed by reminders dated 25-6-2024, 24-7-2024, 12-8-2024, 26-8-2024, 11-9-2024 and 8-10-2024, but there was no response from the complainant. He also did not respond to calls made on his mobile phone. This lack of response from the said complainant indicates that he is no more interested in pursuing his complaint.

Findings:

4. The complainant does not seem to be eager to pursue his complaint, as he is not responding to letters from the Regional Director Jacobabad.

Decision:

5. In view of the above the complaint stands disposed of and consigned to record.

“Given under my hand and seal of office”



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 7th March, 2025