



DECISION

Complaint No. : POS/9839/ROJ-10(JBD)/2024

Name and address of the complainant : Mst. Humera d/o Muhammad Hayat Soomro, c/o Master Hardware Store, Saddar Bazar, Jacobabad.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN GRANT OF FAMILY PENSION TO THE COMPLAINANT.

Complaint:

Mst. Humera filed her complaint dated 29.11.2023 against maladministration of the District Accounts Office, Jacobabad as family pension in respect of her father Mohammad Hayat Soomro, ex-Primary School Teacher was not being transferred in her name being his unmarried daughter. She therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the Agency for comments. In response, the District Accounts Officer, Jacobabad vide his office letter dated 4.9.2024 reported that the family pension has been paid to the complainant on 1.1.2024 and he enclosed copy of the same as evidence.

3. This report alongwith its enclosure was sent to the complainant for confirmation, who appeared before the Investigating Officer on 4.11.2024 and submitted her application in which she admitted that the District Accounts Officer, Jacobabad has resolved her grievance and that she does not want any further proceedings on her complaint.

Findings:

4. I have examined the proceedings of the case, which clearly indicate that the grievance of the complainant has been redressed, as confirmed by the complainant herself also.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 7th March, 2025