



DECISION

Complaint No. : POS/RL-154(LKA)2025
Name and address of the complainant : Ms. Tahira D/o Muhammad Azeem Abro R/o Police Line Larkana.
Name of the Agency Complained against : Controller of Examinations, University of Larkana.
Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani,
Director, Regional Office Larkana.
Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N
Subject : **COMPLAINT AGAINST UNIVERSITY OF LARKANO ALLEGING WRONGLY SHOWING THE COMPLAINANT AS FAIL IN THE EXAMINATION.**

COMPLAINT

Ms. Tahira Abro filed a complaint dated 14.05.2025 wherein she stated that she appeared for MA (3rd Year) English Annual Examination but she has been wrongly declared fail. She approached the agency for recounting / re-assessment of her answer copies but to no avail. Aggrieved by that, she solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991(amended up to date), after receiving mandatory affidavit on Form "A" and by condoning the delay.
3. This office issued a notice to the Vice Chancellor, University of Larkano for report vide letter dated 23.05.2025. In response, the Controller of Examinations, University of Larkano informed vide letter dated 15.07.2025 that a 3-member committee was constituted for recounting the result of the complainant and there was no change in the declared marks. He further informed that for rechecking / reassessment of answer copies, the complainant is required to submit an application along-with prescribed fee of Rs.5000/- per subject.
4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 16.07.2025 but she did not respond.

DECISION

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of on account of non-prosecution.

Given under my hand and seal of the office

Sd/-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh
29th
Karachi, dated August 2025

