

DECISION POS/4447/2024/RM-143

Complaint No.

Name and address of the complainant

Mr. Nadir Ali, R/o. Village Muhammad Khan Junejo, PO 12 Mile,

Taluka Sindhri, District Mirpurkhas.

Name of the Agency Complained against

University of Sindh. Jamshoro

Mr. Zulfiqar Ali Junejo, T.I

Name & Designation of Investigating Officer

Consultant/Regional Director, Mirpurkhas.

Muhammad Naseer Jamali, Advisor-N

Vetted by

Subject

COMPLAINT **AGAINST** CONTROLLER

EXAMINATIONS, UNIVERSITY OF SINDH ALLEGING WRONGLY SHOWING THE DATE OF RESULT IN THE PASS

CERTIFICATE OF THE COMPLAINANT

Complaint

Mr. Nadir Ali filed a complaint dated 20-09-2024 wherein he stated that he passed the examination of Associate Degree of Education (ADE), two years program from Govt. Elementary College Mirpurkhas in the year 2017. The University of Sindh has issued his pass certificate wherein the date of result has been wrongly shown. He approached the Controller of Examinations, University of Sindh, Jamshoro for showing correct date of declaration of result in his pass certificate but no to avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

- The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
- This office issued a notice dated 11-10-2024 to the Controller of Examinations, University of Sindh Jamshoro for report, who in response informed vide letter dated 03.01.2025 that the complainant should be advised to apply for correction alongwith relevant documents. His case will be submitted before the Academic Council for decision. The complainant appeared before Investigating Officer Mirpurkhas on 27.02.2025 and filed a written statement that the University of Sindh has issued his pas certificate showing the correct date of declaration of result. He extended thanks to this Institution on redressal of his grievance.

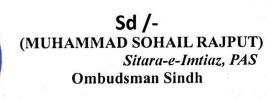
Findings

On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



Karachi, dated 12 # March 2025