



## **DECISION**

**Complaint No.** : POS/2542/ROK-73/(Khp)/2023

**Name and address of the complainant** : Mr. Muhammad Usman Shar S/o Bahadur Ali  
Shar R/o Village Muhammad Paryal Shar, Taluka  
Thari Mirwah, District Khairpur.

**Name of the Agency Complained against** : Local Government Department

**Name & Designation of Investigating Officer** : **AHMED BAKHSH GHUMRO,**  
Consultant/ Incharge, Regional Office Khairpur

**Vetted by** : **Mr. Muhammad Misbah Tunio, Advisor-J**

**Subject** : **COMPLAINT REGARDING UNJUST DEDUCTION FROM THE SALARIES AND NON-PAYMENT OF SALARY TO THE COMPLAINANT.**

### **COMPLAINT:**

Mr. Muhammad Usman Shar, filed a complaint dated 29-03-2023 regarding unjust deduction from his salaries and non-payment of salary to him. He requested for intervention in the matter.

### **PROCEEDINGS:**

02. The complaint was admitted u/s. 10, of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to submission of an Affidavit on Form "A" & other relevant documents.
03. The matter was taken up with Town Officer, Town Committee Bozdar Wada, for report / comments. After protracted correspondence, Mr. Sarfaraz Khan Kakepoto, Town Officer, Town Committee Bozdar Wada and complainant attended hearing on 24.05.2023. The Town Officer, Town Committee Bozdar Wada, assured refund of the amount which was deducted from salary of the complainant and also ensured payment of salary regularly. The complainant was satisfied with the assurance given by Town Officer, Town Committee Bozdar Wada.
04. Thereafter the complainant appeared on 05-09-2023 before Investigation Officer and filed his statement, wherein he mentioned that he was satisfied with the undertaking given by Town Officer, Town Committee Bozdar Wada. Hence he offered his thanks to this Institution for resolving his matter and requested to close his case.

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**FINDINGS:**

05. After efforts by this Institution, the Agency has redressed grievance of the complainant.

**DECISION:**

06. In view of the above, the complaint stands disposed of as redressed and consigned to record.

“Given under my hand and seal of office”

**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh  
Karachi, dated 31<sup>st</sup> March, 2025

