



DECISION

Complaint No. :

POS/2676/2022/B-28/J

Name and address
of the complainant :

Mst. Ayesha Khan, R/o House NO.7/297,
Liaquatabad, Karachi.

Name of the Agency
complained against :

University of Karachi.

Name & Designation of
Investigating Officer :

Dr. Syed Sharaf Ali Shah, Advisor-J

Subject :-

**COMPLAINT AGAINST DIRECTOR ADMISSIONS
UNIVERSITY OF KARACHI ALLEGING DENIAL
OF ADMISSION TO THE COMPLAINANT
AGAINST SPORTS QUOTA.**

THE COMPLAINT

Mst. Ayesha Khan, filed complaint against Karachi University's admission policy with regard to reserved seats on Sports Quota for morning programme session of December 2021. The complainant had scored 62% marks in Intermediate Examination whereas the required percentage for admission was 60% to be eligible for admission in B.S Doctor of Pharmacy. Since the complainant was not granted admission she, therefore, agitated her matter before the competent authorities, nevertheless, all her requests went in vain. Being aggrieved, she sought intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date). After receiving mandatory affidavit on Form "A" & other required documents.

3. The matter was taken-up with the agency concerned vide letter dated 30, May, 2022. In response, Director Admissions, University of Karachi vide his letter dated 08.06.2022 reported that admissions for Doctor of Pharmacy at University were closed on 63.91% whereas, the complainant secured 62.% in the Intermediate examination, therefore, her case was not considered for admission due to her low merit. As per Karachi University's admission rules, the applicant could have submitted a claim form in the office of Directorate of Admissions within the stipulated time enabling her to become eligible for admission.

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REJOINDER

4. The report of the agency was sent to the complainant for rejoinder vide letter dated 14 June 2022. In response, complainant filed her rejoinder dated 28.06.2022 wherein she criticized the policies of Karachi University pointing out several irregularities in admission procedures and reiterated her previous stance.

5. In order to resolve the matter many letters were sent to the complainant to know about the latest position of her case. In-response she informed that after intervention of Ombudsman Institution, Karachi University granted her admission in Doctor of Pharmacy in the academic year 2023. The complainant conveyed her gratitude for the efforts taken by the Ombudsman Office in resolving her problem.

DECISION

6. In view of the above and in exercise of powers vested in me under Section-10 of Establishment of the Office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of and consigned to record, as redressed.

"Given under my hand and seal of office"



Sd/-
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated 7th October, 2025