



DECISION

Complaint No. : POS/2195/ROJ-185(JBD)/2025

Name and address of the complainant : Mr. Shafique Ahmed s/o Shabir Ahmed Malik,
Revenue Department (Benevolent Fund Board)

Name of the Agency Complained against : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Name & Designation of Investigating Officer :

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT AS AID FROM BENEVOLENT FUND TO COMPLAINANT'S MOTHER NOT BEING RELEASED

Complaint:

Mr. Shafique Ahmed filed his online complaint dated 25.3.2025 against the Deputy Commissioner, Kashmore as aid from the Benevolent Fund is not being released to his mother Safia widow of Shabir Ahmed Malik despite completion of formalities. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the Agency for report. In response, the Deputy Commissioner Kashmore vide his office letter dated 28.7.2025 reported that the beneficiary Mst. Safia Malik has already been paid online an amount of Rs.24000/- from the Benevolent Fund in her Bank Account No. 2083677344 in Khushhali Micro Finance Bank Limited Kashmore Branch, vide letter No. DC/BG.Br/1943/2025 Kandhkot dated 23.5.2025. He enclosed copy of payment 'D' sheet list of beneficiaries, and copy of cross cheque No.39480855 dated 23.5.2025 as evidence.

3. Mr. Shafique Ahmed complainant confirmed this version of the agency on phone.

Findings:

4. On the intervention of Ombudsman Sindh Institution, the grievance of the complainant has been redressed, which is confirmed by the complainant himself.

Decision:

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”

Sd/-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 13th October, 2025