



DECISION

Complaint No. : POS/1016/ROJ-33(JBD)/2023

Name and address of the complainant : Mr. Gada Ali s/o Bakhshan Khan Mugheri, r/o Village Gada Ali Mugheri, Qadirpur, Taluka and District Jacobabad.

Name of the Agency Complained against : 1. Irrigation Department
2. Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT WHO RETIRED FROM SERVICE IN 2022.

Complaint:

Mr. Gada Ali Mugheri, retired Darogha in Irrigation Department Jacobabad filed his complaint dated 26-1-2023, regarding delay in payment of service dues and outstanding salary to the complainant, who retired from service in 2022. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was taken up with concerned agencies for report. In response, the Executive Engineer, Begari Division, Jacobabad reported that Mr. Gada Ali Mugheri has been drawing his monthly pension, but the payment of dues pertaining to Commutation, L.P.R., and Encashment, is pending with the District Accounts Officer, Jacobabad.

3. On being referred to, the District Accounts Officer, Jacobabad vide his office letter dated 8-6-2023 reported that the family pension case in respect of complainant has already been finalized. Subsequently the District Accounts Officer, Jacobabad vide his office letter dated 29-4-2024 also reported that payments on account of commutation amounting to Rs.1, 001,359/=; encashment of LPR amounting to Rs.330, 360/=; and G.P. Fund amounting to Rs.325, 025/=; have been credited in the complainant's bank account through SAP system.

4. The report of the District Accounts Officer was provided to the complainant, Mr. Gada Ali Mugheri who appeared before the Investigating Officer and filed his statement in which he acknowledged that he has received all dues pertaining to his service.

Findings:

5. I have examined the proceedings of the case, which clearly indicate that the grievance of the complainant has been redressed.

Decision:

6. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 13th February, 2025