



DECISION

Complaint No. : POS/5406/ROK-90/(Khp)/2022

Name and address of the complainant : Mr. Tajdar Hyder Shah, S/o Syed Asghar Ali Shah,
R/o Suzuki Stand, Mohalla Imam Bargah Piryaloi,
Taluka Kingri, District Khairpur.

Name of the Agency Complained against : Health Department

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Muhammad Misbah Tunio, Advisor-J**

Subject : **COMPLAINT AGAINST GHULAM RAZA BURDI & OTHER
PARA MEDICAL STAFF OF GARHI MORI RURAL
HEALTH CENTRE KHAIRPUR WHO ALLEGEDLY
REFUSED TO ATTEND A PATIENT ON 13-09-2022.**

COMPLAINT

Mr. Tajdar Hyder Shah filed a complaint on 28-09-2022 stating therein that on 13th September 2022, he brought a patient in Emergency Ward of Garhi Mori Rural Health Centre (RHC) where Medical Officers, A.D Baloch and Abdul Rasheed checked his patient and provided first aid. Para-medics Ghulam Raza Burdi, Muhammad Anwar Mahesar & Zaheer Ahmed Abro were also on their duty. Doctors advised them to pass the Canula to patient but they refused. He further stated that his relative namely Arshad Hussain Shah, Health Technician was on duty at Corona Vaccination Center who came and passed Canula to his patient. Then evening shift Doctor referred his patient in serious condition to HIRA Hospital Sukkur. He, therefore, solicited intervention of this Institution for taking action against delinquent para-medics of Garhi Mori Hospital Khairpur.

PROCEEDINGS

02. The complaint was admitted u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to submission of Affidavit on Form "A".

03. After completion of codal formalities, the matter was taken up with District Health Officer, Khairpur on 21-10-2022 for comments. The District Health Officer Khairpur failed to submit report within stipulated period.

04. Subsequently, the District Health Officer was asked on 24-11-2022 to depute Ghulam Raza Burdi, Dispenser, Muhammad Anwar Mahesar and Zaheer Ahmed Abro, Para Medical Staff of Rural Health Center Garhi Mori to attend the hearing in the matter.

05. On 15-12-2022, complainant and all the three accused were present. Accused in their joint written statement denied the allegations levelled against them. They further stated that Syed Arshad Hussain Shah, Health Technician, a relative of the complainant on emergency duty in the Casualty Ward, had personal rivalry with them. The complainant had filed this complaint on the instigation of Syed Arshad Hussain Shah against them.

06. Copy of said written statement of the accused was handed over to the complainant for rejoinder. The complainant submitted rejoinder on 22-12-2022 stating that he was not satisfied with the statement of accused persons.

07. Meanwhile Medical Superintendent, Rural Health Center Garhi Mori reported on 30-01-2023 that allegations levelled by complainant against R.H.C Staff were baseless. He reported that complainant had filed instant complaint on the instigation of Syed Arshad Hussain Shah, a Health Technician who had personal rivalry with the accused staff. He further reported that Syed Arshad Hussain Shah had filed a Cr. Misc. Application No.4276/2022 before Honorable Additional Session Judge-II, Khairpur against the same persons, which was dismissed on 12-10-2022.

08. This report of Medical Superintendent, RHC Garhi Mori was shared with complainant on 20-02-2023 for rejoinder. In response, the complainant submitted rejoinder on 11-09-2023 urging that the disciplinary action be taken against accused employees of Garhi Mori RHC Khairpur.

FINDINGS

09. From the precedent paras, no maladministration on the part of accused para-medics was established. Instant complaint seems to be the outcome of personal rivalry and therefore merits no consideration.

DECISION

10. The complaint is, therefore, disposed of as rejected and consigned to record.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 13th February, 2025