



DECISION

Complaint No. : POS/8387/2023/Hyd/RM-46

Name and address of the complainant : Mr. Khadim Hussain,
C/o. Shah Bhitai Autos, near Election Commissioner Office,
Tando Adam Road, Tando Allahyar.

Name of the Agency Complained against : Executive Engineer, Education Work Division, Tando Allahyar

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST EDUCATION WORKS DIVISION
TANDO ALLAHYAR ALLEGING FAILURE TO COMPLETE
THE REHABILITATION WORK OF GBPS DOST
MUHAMMAD DARS, DISTRICT TANDO ALLAHYAR

Complaint

Mr. Khadim Hussain Dars filed a complaint dated 05.10.2023 wherein he stated that rehabilitation work of Government Boys Primary School, Dost Muhammad Dars was started 1½ years ago but the contractor is working very slow and substandard material is being used in the construction work. He approached the Education Works Division to expedite the work and improve its quality but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 30.01.2023 to the Executive Engineer, Education Work Division, Tando Allahyar for report, who in response informed vide letter dated 12.12.2023 that the rehabilitation work has been completed as per technical sanction and the building is handed over to the Head Master, Government Boys Primary School, Dost Muhammad Dars. The complainant has requested for carrying out additional works like electric water cooler and courtyard work and revised PC-I has been submitted to the relevant forum.
4. The matter remained under proceedings and the case was heard on various dates. Finally, the Executive Engineer, Education Works Division Tando Allahyar informed vide letter dated 12.08.2025 that the additional works of Government Boys Primary School, Dost Muhammad Dars have been completed and enclosed completion certificate from Headmaster Government Boys Primary School, Dost Muhammad Dars. The Investigation Officer, Regional Office Mirpurkhas contacted the complainant on given cell number 0300-3323150 on 18.08.2025 who confirmed that the rehabilitation work of GBPS, Dost Muhammad Dars has been completed and his grievance has been redressed on the intervention of this Institution.

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Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office

Sd /-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 18th September, 2025

