



DECISION

Complaint No. : POS/4756/2022/B-62/J

Name and address of the complainant : Miss. Rieda Fatima, R/o. House No.3-C9/3-A, Nazimabad, Karachi.

Name of the Agency Complained against : i) Karachi Medical & Dental College.
ii) University of Karachi.

Name & Designation of Investigating Officer : Muhammad Misbah Tunio
Advisor-J

Vetted by :

Subject : **COMPLAINT AGAINST KARACHI MEDICAL AND DENTAL COLLEGE (KMDC) ALLEGING INCORRECTLY DECLARING THE COMPLAINANT AS FAIL IN GENERAL SURGERY VIVA VOCE.**

THE COMPLAINT

Miss. Rieda Fatima, filed a complaint on 05.09.2022, wherein she stated that she was a student of B.D.S Final year of KMDC. She appeared in viva-voce of General Surgery in Supplementary Examination held on 14th March, 2022 and after announcement of result, she was wrongly declared fail due to personal grudge and bias of the Professor and as a result she had to repeat the final year examination. She, therefore, solicited intervention of this Institution.

PROCEEDINGS.

2. The complaint was admitted under Section 10 of the Establishment of Office of Ombudsman for the Province of Sindh Act 1991 (amended up-to-date) after condoning the delay.
3. The matter was taken up with the Principal, KMDC vide letter dated 19.09.2022 for comments. She vide letter dated 21.10.2024 informed that upon reviewing the complainant's academic record, it has been confirmed that she successfully passed the General Surgery Viva-Voce by obtaining 50 marks and Marks Certificate was enclosed as an evidence.
4. The report of the Agency was sent to the complainant vide letter dated 25.10.2024 for rejoinder, but she failed to respond. On 05.11.2024 she confirmed through telephone that her grievance had been resolved by the Agency.

FINDINGS.

5. The grievance of the complainant has been redressed on the intervention of this Institution.

DECISION

6. The complaint is disposed of as redressed and consigned to record.

“Given under my hand and seal of office.”



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated 13th January, 2025.