



## **DECISION**

Complaint No. : POS/5995/KE/576/2024

Name and Address of the Complainant : Mr. Ali Raza Chandio, R/o. House No. A-200, Sector-1, Scheme-33, UC-06, Sohrab Goth Town, Karachi.

Name of the Agency Complained against : TMC Sohrab Goth

Name & Designation of Investigation Officer : Syed Farrukh Habib  
Director, Regional Office, Karachi (East)

Subject :- **COMPLAINT AGAINST CHAIRMAN AND OFFICIALS OF TMC SOHRAB GOTH FOR ALLEGEDLY CAUSING DAMAGE TO COMPLAINANT'S SHOP AND TAKING AWAY ALL ITEMS FROM THERE AND HURLING THREATS.**

### **THE COMPLAINT**

Mr. Ali Raza Chandio in his complaint dated 18.12.2024 stated that he is residing at House No. A-200, Sector-1, Scheme-33, UC-6, Sohrab Goth Town, Karachi. He runs a business of auto parts and vegetables/meat from his Shop No. 3, ST/13, which is his only source of livelihood. Some time ago, a few staff members from the TMC Sohrab Goth came to his shop, got their motorcycles repaired, and purchased some parts. When he asked them for payment, they refused and threatened him to get all his goods seized, placed on footpath.

2. He further stated that on 12.12.2024, the Town officials raided his shop, vandalized it, and took away a significant amount of his merchandise. Following this, he along with other area residents protested against the Town Chairman but he refused to listen. He therefore, solicited intervention of this office in the matter.

### **PROCEEDINGS**

3. After admission of the complaint under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), as well as receiving mandatory Affidavit on Form "A" and other relevant documents, report was called from the Agency. In response Municipal Commissioner, TMC Sohrab Goth, Karachi vide letter dated 04.03.2025 stated that under the directives of Deputy Commissioner District East Karachi, Anti-Encroachment Department Town Municipal Corporation removes illegal encroachments without any discrimination on daily basis. The complainant Mr. Ali Raza Chandio, has written and claimed in his application that he has established/setup stall of vegetable and meat beside his shop under the permission of Government of Pakistan and Government of Sindh. Therefore, he may please be asked to produce such permissions, under which he is allowed to encroach/occupy the government land. The complainant has leveled false, fabricated and baseless allegations against the Chairman TMC Sohrab Goth and the staff of Anti-Encroachment TMC Sohrab Goth. The report added that allegations of hurling threats were false and seems an attempt to put pressure on TMC, so that his illegal encroachments may not be removed in future.

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4. In order to ascertain facts, the complainant was called along with rejoinder, who appeared before the Investigating Officer on 25.06.2025. During the course of hearing he was explained that he is carrying out business on street putting his stuff on footpath and his logic that because of two electric poles the space is not usable for public is not acceptable.

#### FINDINGS

5. The complainant was doing business on Government Land. Agency removed encroachment from the public street / land. Thus no case of mal-administration established on part of the Agency.

#### CONCLUSION

6. In view of the above, the complaint is hereby rejected.

*Given under my hand and seal of the office*



**Sd /-**  
(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh

Karachi, dated 07-08-2025