



DECISION

Complaint No. : POS/7449/2023/SGR-86

Name and address of the complainant : Mr. Dileep Kumar, Govt. Boys Degree College, Shahdadpur, District Sanghar

Name of the Agency Complained against : District Accounts Office, Sanghar

Name & Designation of Investigating Officer : Ghulam Shabir Memon, Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi, Advisor-S

Subject : **DELAY IN CLEARANCE OF BILLS OF DIFFERENCE OF SALARY ON ACCOUNT OF M.PHILL DEGREE.**

THE COMPLAINT:

Mr. Dileep Kumar filed a complaint dated 15-09-2023 against District Accounts Office (DAO), Sanghar stating delay in clearance of difference of Pay Bill (Salary) on account of his M. Phill Degree. He had frequently approached the concerned agency for redressal of his grievance but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted u/s. 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form "A", Copy of CNIC and other relevant document.
3. This office issued notice to the District Accounts Officer, Sanghar for report vide letter dated 24.10.2023 and followed by multiple reminders, who in response reported vide letter dated 23.10.2024 that the grievances of the complainant has been redressed and M. Phill allowance has been incorporated in his monthly salary for September, 2024. Therefore, the case may kindly be closed.
4. The complainant appeared and submitted his written statement dated 30-10-2024 wherein, he confirmed the report of agency and stated that the payment of arrears amounting to Rs.55,752/- have also been credited in his bank account. He offered his thanks to this Institution on redressal of his grievance and requested to close his case.

FINDINGS:

5. On the intervention of this Institution, the agency has redressed the grievance of the complainant.

DECISION:

6. In view of the above, the complaint stand dispose of as redressed.

Given under my hand and seal of the office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz; PAS
Ombudsman Sindh,
Karachi, dated 2nd June 2025