



## **DECISION**

**Complaint No.** : POS/9764/2023/HYD/2024/09

**Name and address of the complainant** : Mr. Ghulam Nabi, M/s Meo Brothers  
R/o H.No: 500, Street No: 82, Muhallah GOR Colony  
Unit No: 1, Hyderabad.

**Name of the Agency Complained against** : Town Committee Chamber, District Tando Allahyar

**Name & Designation of Investigating Officer** : Abdul Wahab Memon, Consultant / Director,  
Regional Office, Hyderabad.

**Vetted by** : Muhammad Naseer Jamali, Advisor-N

**Subject** : COMPLAINT AGAINST TOWN COMMITTEE CHAMBER ALLEGING INORDINATE DELAY IN REFUND OF SECURITY AND CALL DEPOSITS TO THE COMPLAINANT

### **Complaint**

Mr. Ghulam Nabi, a contractor filed a complaint dated 13.11.2023 wherein he stated that he had completed the contract work awarded by the Town Committee Chamber during the year 2017. He approached the Town Committee for refund of security deposit, amounting to Rs.80,000/- and call deposit, amounting to Rs.20,000/- but the same have not been refunded to him. Aggrieved by that, he solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 30.01.2024 to the Chairman, Town Committee, Chamber Town, District Tando Allahyar for report, followed by a reminder. The complainant appeared before the Investigating Officer, Regional Office, Hyderabad on 12.09.2024 and filed a written statement that he has received the security and call deposits and his grievance has been redressed.

### **Findings**

4. On the intervention of this Institution, the grievance of complainant has been redressed by the Agency.

### **Decision**

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office

**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
*Sitara-e-Imtiaz, PAS*  
Ombudsman Sindh

Karachi, dated 30<sup>th</sup> January, 2025