



DECISION

Complaint No. : POS/4280/KHE/195/2021

Name and Address of the Complainant : Mst. Shahana Hashim, R-78, Sunnly Bauglows, Safoora Chowrangi, Karachi.

Name of the Agency Complained against : DMC Korangi

Name & Designation of Investigation Officer : Syed Farrukh Habib
Director, Regional Office, Karachi (East)

Subject :- **COMPLAINT REGARDING ALLEGED STOPPAGE OF SALARIES OF THE COMPLAINANT WITHOUT ANY REASON SINCE SEPTEMBER 2020.**

THE COMPLAINT

The complainant, Mst. Shahana Hashim w/o Muhammad Hashim Khan, resident of Samanabad, Karachi, filed a complaint stating that she is working as Junior Clerk BS-11, in the Education Department of DMC Korangi. She stated that her salary had been stopped by the department without assigning any reason since September 2020. She stated that despite all her efforts, department has not given any reason for the same. She requested intervention of this office for redressal of her grievance.

PROCEEDINGS

2. After admission of complaint by condoning delay under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), as well as after receiving mandatory Affidavit on Form "A", report was called from the Agency. In response, the Director Education, DMC Korangi submitted a report stating that as a result of an enquiry, appointments of 318 employees (including the complainant) had been found bogus/fake. The scrutiny committee had referred the matter to the Local Government Department (LGD) for further action. Accordingly the matter was taken up with LGD, however, their response was delayed, and only a list of 318 allegedly bogus employees was later provided for reference. During the course of proceedings, no resolution or clarity was provided by the concerned department regarding reinstatement or the legality of the stoppage of salary. Complainant filed application for withdrawal of complaint and requested to close the proceedings.

FINDINGS

3. The complainant's name appeared in the list of 318 employees, whose appointments were found fake and declared bogus by the scrutiny committee of DMC Korangi. Such matter had been referred to the Local Government Department for further action. The complainant moved application in the meanwhile to take back her complaint and requested to close proceedings.

(2)

DECISION

4. In light of the voluntary withdrawal of the complaint by the complainant, further investigation is closed. The case is disposed of accordingly and the file is consigned to record.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated 20-10-2025

