



DECISION

Complaint No. :

POS/122/2022/F-02/Adv-I

Name and address
of the complainant :

Mr. Shan-ul-Haq & others, H.No.A-289, ST-06 Near Faizan Attar
Masjid Masroor Colony, Mauripur Hawksbay Road, Karachi.

Name of the Agency
complained against :

DMC West.

Name & Designation of
Investigating Officer :

Dr. Muhammad Nawaz Shaikh, Advisor-I

Subject :-

**ALLEGED INACTION BY AUTHORITIES IN
REMOVING THE ENCROACHMENT**

THE COMPLAINT.

Mr. Shan-ul-Haq filed a complaint alleging that Mr. Nasir has encroached a portion of street No.06 near Attar Masjid and constructed house resulting into blockage of sewerage lines. The complainant further stated he approached Director Encroachment KMC, Deputy Commissioner Malir and SHO Maripur, but to no avail. He has therefore sought intervention of this Institution.

PROCEEDINGS.

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) and referred to the Senior Director, Anti Encroachment, Karachi Metropolitan Corporation, Karachi and the Deputy Commissioner, District Keamari, Karachi, for reports. The Senior Director, KMC vide letter No.Sr.Dir/K.A/KMC/175/2022 dated 12.05.2022 reported that area as mentioned in the letter does not fall in the limit of Directorate of Katchi Abadies, KMC hence he is unable to submit report in the matter. The Additional Director (Admn) Land Department, KDA vide letter No.KDALM/admn/2022/1288/C dated 31.08.2022 stated that the subject matter pertains to Lyari Development Authority.

3. The Mukhtiarkar Gothabad, Keamari, Karachi, vide letter No. MUKH/SG/KK/51/2022 dated 22.11.2022 has stated that site / street has been visited (i.e Street No.06, Masroor Colony, Maripur, Karachi) by the field staff of this office and it was found that there is no encroachment existing in the subject street. The SHO Maripur, District Kamari, South Zone vide letter dated 15.03.2022 reported that there is old dispute between the families of Mr. Shan-ul-Haq and Mr. Nasir residents of Masroor Colony Hawksbey Katchi Abadis. The dispute is mainly due to disorderly arranged and constructed houses where, no town regulations are followed.

4. Complainant Mr. Shan was asked to submit Sale Deed of his house vide letter dated 09.03.2023, he produced unregistered Sale Deed (not admissible under the law) Thereafter the complainant is not responding despite repeated notices including the last one dated 23.07.2025.

DECISION

5. In view of the reports of the agencies, it is concluded that the matter is personal dispute between two parties, therefore, the complaint is hereby closed and consigned to record.

Given under my hand and seal of office



Sd /-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 13th October, 2025