



DECISION

Complaint No. : POS/5098/23/ NFZ-62

Name and address of the complainant : Mr. Kashif Ali,
Post Office Lakha Road,
Taluka Mehrabpur, Distt, N' Feroze

Name of the Agency Complained against : Shah Abdul Latif University (SALU), Khairpur
College Education Department

Name & Designation of Investigating Officer : Khalid Shaikh,
Regional Director, N' Feroze

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : COMPLAINT REGARDING WRONGLY SHOWING
THE COMPLAINANT AS ABSENT IN PAPER OF
ENGLISH FOR BA-I EXAMINATION THOUGH
HE ATTEMPTED THE SAME

THE COMPLAINT

Mr. Kashif Ali filed an online complaint on 07.07.2023 against the Shah Abdul Latif University (SALU), Khairpur stating therein that he was a student of B.A. (Part-I) at Government Degree College, Karoondi and appeared in all the papers of Annual Examination under Seat No.32339. But the Controller of Examinations, Shah Abdul Latif University, Khairpur declared him absent in the paper of English held on 12.02.2019. Therefore, he approached the Controller of Examinations, SALU, Khairpur for correction of the result but in vain. He, therefore, solicited intervention of this Institution for resolution of his grievance.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning the delay, subject to submission of Affidavit on Form 'A', original signed complaint, copy of CNIC and relevant documents. After receiving the documents, the matter was taken up with the Controller of Examinations, SALU Khairpur for report vide letter dated 03.08.2023 followed by reminders. On 30.10.2023, the Controller of Examinations, SALU Khairpur submitted his report stating therein that after verification of examination record of Top Secret Branch, Examination Wing, the complainant having seat No.32339 in Annual Examination 2018 was found present. Accordingly his corrected original marks sheet was also enclosed with the report. Thereafter, the complainant was contacted on his cell phone No.0301-3629357 and advised to collect the original marks sheet. The complainant appeared before the Investigating Officer on

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31.10.2023 and received the original marks sheet from him. He also submitted a written statement that on the intervention of this Institution, his grievance has been resolved. He, therefore, thanked this Institution and requested for closing the complaint.

DECISION

3. In view of the above, the complaint is disposed of as redressed.

Given under my hand and seal of Office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated

17th January, 2025