



DECISION

Complaint No. : POS/ROG-78/GTK/2025

Name and address of the complainant : Mr. Ranjhan,
R/o. Taluka & District, Ghotki

Name of the Agency Complained against : Local Government Department,
District Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **COMPLAINT REGARDING OVERFLOW OF SEWERAGE WATER AT EIDGAH ROAD DUE TO DAMAGED OLD DRAINAGE LINE.**

COMPLAINT

Mr. Ranjhan filed a complaint on 10.03.2025 against Local Government Department regarding overflow of sewerage water at Eidgah Road due to damaged old drainage line. In this regard, he had approached the authorities of Municipal Committee, Taluka Ghotki, but it was of no avail. Therefore, he requested us for intervention.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date) after receiving the mandatory Affidavit on Form "A", other relevant documents and by condoning the delay. The Investigating Officer called report from the agency.
3. In response, the Chief Municipal Officer, Municipal Committee, Ghotki vide his letter No. MC/GHK/436/2025 dated: 01.10.2025 informed that the complaint regarding the overflow of drainage water has been resolved. The damaged drain has been repaired and the issue has been satisfactorily addressed. He also enclosed the photographs of site as an evidence.
4. The report of the agency was delivered to the complainant during hearing of the case on 01.10.2025 who vide his letter dated: 01.10.2025, confirmed the report of the agency and requested to close his case.

FINDINGS

5. With the intervention of this Institution, the grievance of the complainant has been redressed as confirmed by him vide his letter dated: 01.10.2025, hence, no further action is required by this Institution.

DECISION

6. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS
Ombudsman Sindh

Karachi, dated; 22nd October, 2025