



DECISION

Complaint No. : POS/582/ROK-12/(Khp)/2023

Name and address of the complainant : M/s Haji Khan Memon & Others,
R/o Kissan Colony Gambat,
District Khairpur.

Name of the Agency Complained against : Revenue / SRSO

Name & Designation of Investigating Officer : AHMED BAKHSH GHUMRO,
Consultant / Incharge, Regional Office Khairpur

Vetted by : Mr. Muhammad Misbah Tunio, Advisor-J

Subject : ALLEGED EXPULSION OF THE COMPLAINANTS FROM
TENTS CITY BY OFFICIALS CONCERNED AND
NON-GRANT OF RELIEF / COMPENSATION.

COMPLAINT

M/s Haji Khan Memon & others filed a joint complaint on 06-01-2023 stating therein that their houses had collapsed during the heavy rains of 2022, resulting in the destruction of their household items. They were subsequently accommodated in a Tent City near Khokhar House, Gambat. The complainants alleged that the Assistant Commissioner Gambat, Azhar Hussain Laghari, Mukhtiarkar Gambat, Salahuddin Ghumro and their staff were harassing them, demanding that they should vacate the tents/shelters. They also alleged that no relief or compensation had been provided to them. Therefore, they sought the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it and subject to the submission of copies of CNICs and an Affidavit in Form "A".

03. The matter was taken up with the Assistant Commissioner, Gambat, on 06-02-2023 for comments. The complainants were simultaneously advised to complete the codal formalities. In response, the Assistant Commissioner, Gambat, forwarded a report from the Mukhtiarkar (Revenue), Gambat, on 20-03-2023 which stated that the complainants had been provided one mosquito net and a ration bag. A list showing the acknowledgment of receipt of these items was also submitted as an evidence.

04. The Agency's report was shared with the complainants on 14-04-2023 for their rejoinder but the complainants failed to respond.

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05. Meanwhile, the Assistant Commissioner, Gambat, forwarded another report from the Mukhtiarkar (Revenue), Gambat, on 03-07-2024 stating that the survey of houses damaged during the monsoon rains of 2022 had been completed. The Sindh Rural Support Organization (SRSO) had been assigned for re-survey and reconstruction of damaged houses.

06. Consequently, the District Manager of the Sindh Rural Support Organization (SRSO), Khairpur, was asked on 26-11-2024 for the status of the cases of the five complainants whose CNIC numbers were mentioned in the complaint. In response, the District Manager, SRSO, Khairpur, reported on 03-12-2024 that the complainant, Haji Khan Memon, had completed the lintel of his house on 25-11-2024, and the second installment had been released to him. The report further stated that the Sindh Peoples Housing For Flood Affectees (SPHF) would release the third installment soon. It was also reported that the form of complainant Shahidan Khatoon was pending and awaiting approval. On 11-12-2024, SPHF informed that complainant Shahidan Khatoon had already reconstructed her house and that reconstructed houses were not eligible for grants in pursuance of the decision made in Sindh Cabinet Meeting held on 11-07-2024. The names of the other three complainants Parveen Akhtar, Ali Murad, and Jeejal Khatoon were not available in the survey list of the Joint Team of the Pakistan Army and Sindh Government Agencies.

DECISION

07. In light of the foregoing, the complaint is hereby disposed of and consigned to the record.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated 13th February, 2025