



DECISION

Complaint No. : POS/1464/2024/ SGR-46

Name and address of the complainant : Mr. Asif Ali S/o Ghulam Shabir,
R/o Shahpur Chakar, District Sanghar.

Name of the Agency : District Account Office

Complained against : Fazal Muhammad Shaikh,
Regional Director, Sanghar.

Name & Designation of Investigating Officer : Syed Hashim Raza Zaidi,
Advisor-S.

Vetted by :

Subject : DELAY IN PAYMENT OF DUES TOWARDS ARREARS OF PENSION/FAMILY PENSION TO MOTHER OF THE COMPLAINANT, AFTER DEMISE OF HER HUSBAND IN SEPTEMBER 2022.

COMPLAINT:

Mr. Asif Ali filed an online complaint dated 08-03-2024 wherein he stated that his father had passed away on 05.09.2022. Arrears of pension in respect of his father from his date of death till January 2023 have not yet been paid to her mother. In this regard, he approached the District Account Office, Sanghar but to no avail. Aggrieved by that, he solicited intervention of this institution.

PROCEEDINGS:

2. The complaint was admitted u/s.10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991, (amended up to date), after submission of copy of CNIC, mandatory affidavit on form "A" and relevant documents and by condoning delay.

3. This office issued notice to District Account Officer, Sanghar for report vide letter dated 29.03.2024, who in response informed vide letter dated 24.06.2024 that arrears of pension of his deceased father amounting to Rs.74,842/- in favour of Mst. Zehra (Mother of complainant) has been credited in her Bank Account.

4. The report of agency was delivered to the complainant on 26.06.2024 for rejoinder. The complainant appeared before the Investigation Officer, Sanghar on 02.07.2024 and filed a written statement regarding redressal of grievance of his mother. He also offered his thanks to this institution and requested to close the case.

FINDINGS:

5. On the intervention of this institution, the agency has redressed the grievance of the complainant.

DECISION:

6. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the province of Sindh Act, 1991 (amended up-to-date) I do hereby dispose of the complaint as redressed.

Given under my hand and seal of this office.



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh
Karachi, dated 17th January, 2025