



## DECISION

Complaint No. : POS/3010/2024/NWS-64.

Name and address of the complainant : Mr. Ali Murtaza Shah C/o Israr Rajpar General Store, Chamman Bazar, Kandiaro, District Naushehro Feroze, (alimurtazashah91@gmail.com).

Name of the Agency Complained against : BI&SE, SBA University & Boards Department.

Name & Designation of Investigating Officer : Khan Muhammad Zardari, Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS). Advisor-F.

Subject : **DELAY IN ISSUANCE OF LETTER FOR INTERVIEW CALL.**

### **THE COMPLAINT:**

Mr. Ali Murtaza Shah filed an online complaint dated 10.06.2024 wherein he stated that he has qualified the written examination conducted by Pakistan Testing Service (PTS) for the positions of Deputy Secretary and Deputy Controller (BS-18) at BISE Shaheed Benazirabad. He duly submitted the required departmental NOC and supporting documents as requested by Board of Intermediate and Secondary Education (BISE) Shaheed Benazirabad but has not yet been called for interview. In this regard, he had frequently visited the BISE office and tried to meet both the Chairman and Secretary but to no avail. Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS:**

2. The complaint was proposed for admission under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), subject to submission of copy of CNIC, Affidavit on Form "A", other relevant documents and by condoning the delay.

3. This office issued notice to the complainant for submission of requisite documents vide letter dated 11.07.2024, followed by multiple reminders and also contacted him through phone on 26.09.2024 but no response was received.

### **FINDINGS:**

4. The complainant has shown no interest in pursuing the case. Therefore, no further action is required in the matter.

### **DECISION:**

5. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), the complaint is disposed of on account of non-prosecution.

*Given under my hand and seal of office*



Sd /-  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh

Karachi, dated 7<sup>th</sup> March, 2025