



DECISION

Complaint No. : POS/ROG-182/GTK/2025

Name and address of the complainant : Mst. Raheema Khatoon wd/o. Late Baajhi Khan Mashori,
R/o. Village Kamal Khan Mashori,
Taluka Mirpur Mathelo, District Ghotki

Name of the Agency Complained against : Assistant Commissioner, Khangarh
District Ghotki

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Muhammad Naseer Jamali,
Advisor-N

Subject : **ALLEGED DELAY IN ISSUANCE OF SALE
CERTIFICATE TOWARDS AGRICULTURE LAND
BEARING S.NO.77, 78 & 447 SITUATED AT DEH
WALOO MAHAR, TAPO ALI MAHAR.**

COMPLAINT

Mst. Raheema Khatoon, filed a complaint dated: 07.05.2025 against Mukhtiarkar Khangarh alleging delay in issuance of sale certificate towards agriculture land, bearing S.No.77, 78 & 447 Deh Waloo, Tapo Ali Mahar and correction of entry in S.No.447 pertaining to her grand-mother. She had approached the Mukhtiarkar (Revenue) Khangarh @ Khanpur Mahar several times for issuance of sale certificate but to no avail. Being aggrieved, she solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date) by condoning the delay and after receiving the mandatory Affidavit on Form "A" and other relevant documents. The Investigation Officer called report from the agency.
3. The Mukhtiarkar (Revenue), Taluka Khangarh informed vide letter dated: 23.05.2025 that the sale certificate of an area of 05-10 acres, situated at Deh Waloo Mahar, Taluka Khangarh has been issued vide office No.347 dated: 22.05.2025 to the complainant, Mst. Raheema Khatoon and others. He enclosed the photocopy of sale certificate as an evidence.
4. The report of the agency alongwith photocopy of sale certificate was delivered to the complainant during hearing of the case on 27.05.2025 for rejoinder, who confirmed the report of agency. She filed a written statement wherein she offered thanks to this Institution and requested to close her case.

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FINDINGS

5. On the intervention of this Institution, the grievance of the complainant regarding issuance of sale certificate has been redressed.

DECISION

6. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 24th June, 2025

