



## **DECISION**

**Complaint No.** : POS/2537/2022/KM/KW

**Name and address of the complainant** : Syed Hajaj Bin Qamar, R/o H.No.E-14, block-06, Sector-10, Ghouri Nagar, Orangi Town, Karachi.

**Name of the Agency Complained against** : Chairman, Town Municipal Corporation (TMC) Orangi Town, Karachi.

**Name & Designation of Investigating Officer** : Mr. Aftab Ahmed Khatri,  
Regional Director, Regional Office, Keamari (West).

**Vetted by** : Mr. Muhammad Naseer Jamali,  
Advisor-N

**Subject** : **COMPLAINT AGAINST TOWN MUNICIPAL CORPORATION (TMC) ORANGI TOWN ALLEGING FAILURE TO ELIMINATE STRAY DOGS IN THE AREA OF GHOURI NAGAR, ORANGI TOWN, KARACHI.**

### **COMPLAINT**

Syed Hajaj Bin Qamar filed a complaint dated 12.05.2022 wherein he stated that the TMC Orangi Town has failed to eliminate stray dogs from Sector-10, Ghouri Nagar, Orangi Town, Karachi. Aggrieved by that, he solicited intervention of this Institution.

### **PROCEEDINGS**

- The complaint was admitted u/s.10 of the Establishment of the office of Ombudsman for the province of Sindh Act, 1991 (amended up to date), after receiving mandatory affidavit on Form "A" and other relevant documents and by condoning the delay.
- This office issued notice to the Municipal Commissioner, DMC Central Karachi for report, followed by reminders. The Deputy Director, (Sanitation), TMC, Orangi Town, Karachi submitted report vide letter dated 30.01.2024 that the planning for anti-dogs campaign being done. .
- The Deputy Director (Sanitation), TMC, Orangi Town, Karachi vide subsequent letter dated 01.11.2024 informed that anti-dog campaign has been started in Orangi Town Karachi since September-2024 and it is being effectively carried out.
- The report of the agency was sent to the complainant for rejoinder vide letter dated 04.12.2024, who in response requested that the anti -stray dog campaign should be a regular feature for the safety of people.

### **FINDINGS:**

- On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### **DECISION**

- In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the province for Sindh Act 1991 (amended upto /date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



**Sd /-**  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz, PAS  
Ombudsman, Sindh

Karachi, dated 22<sup>nd</sup> January-2025