



## DECISION

Complaint No. : POS/RL-279(LKA)2024

Name and address of the complainant : Mst. Shabana Parveen Wd/o Abdul Hayee Siddiqui R/o Mohallah Ali Goharabad, Samtia Road, Larkana.

Name of the Agency Complained against : Deputy Commissioner Larkana.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST DEPUTY COMMISSIONER LARKANA ALLEGING INORDINATE DELAY IN PAYMENT OF BENEVOLENT FUND TO THE COMPLAINANT.**

### COMPLAINT

Mst. Shabana Parveen filed a complaint dated: 11.09.2024 wherein she stated that she has submitted required documents in the month of May 2023 for grant in aid out of Benevolent Fund in the office of Deputy Commissioner Larkana but no action has been taken despite lapse of more than one years. Aggrieved by that, she solicited intervention of this Institution.

### PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving of affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued notice dated 16.09.2024 to the Deputy Commissioner Larkana for report. In response the Additional Deputy Commissioner-II Larkana informed vide letter dated: 31.10.2024 that the outstanding arrears of B.F amounting to Rs. 70000/- (seventy thousands) have been transferred in the account of the complainant at Bank Al Habib Ltd: Larkana Branch and enclosed the copy of the statement as an evidence.
4. The agency's report was sent to the complainant for rejoinder vide letter dated: 04.11.2024. She appeared before Investigation Officer Larkana on 27.11.2024 and filed a written statement wherein she confirmed that she has received the outstanding amount of Benevolent Fund and her grievance has been redressed. She offered thanks to Ombudsman Institution and requested to close further proceedings on her complaint.

### FINDINGS:

5. On the intervention of this Institution, the grievance of the complainant has been redressed by the agency.

### DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



**Sd/-**

(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
Ombudsman, Sindh

Karachi, dated 24<sup>th</sup> December 2024