



DECISION

POS/289/25/NFZ-19

Complaint No. :

Name and address of the complainant : Mr. Dilbar Ali,
Village Lacjo Ljam Ljpsp.
Naushahro Feroze

Name of the Agency Complained against : Health Department

Name & Designation of Investigating Officer : Khalid Shaikh,
Regional Director, N' Feroze

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : COMPLAINT AGAINST M.S. N'FEROZE FOR ALLEGED NON-PROVISION OF MEDICINE /INJECTION TO WIFE OF THE COMPLAINANT, A DIABETIC PATIENT AND ALSO FOR ABUSING THEM

THE COMPLAINT

Mr. Dilbar Ali filed an online complaint on 22.01.2025 against the Health Department stating therein that his wife is a diabetic patient. He visited Medical Superintendent Office, N'Feroze for required injection but instead of providing the same he misbehaved with them. He, therefore, solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) by condoning the delay subject to submission of original signed complaint, copy of CNIC and Affidavit on Form 'A'. for this purpose, the complainant was contacted on his cellphone No.0327-3829267. He was advised to submit the mandatory documents. On 11.02.2025, the complainant appeared before the Investigating Officer and filed an application that after filing the complaint his grievance has been redressed by the DHO N'Feroze. He was, therefore, no more interested to pursue the matter. However, he thanked this Institution for taking cognizance of his complaint and requested for closing the same.

DECISION

3. In the light of the above, the complaint is hereby disposed of as withdrawn.

Given under my hand and seal of Office.



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated

31st July, 2025