



DECISION

Complaint No. : **POS/CH/5301/2022/B-69/J**

Name and address of the complainant : Mr. Muhammad Arif S/o. Khursheed Anwar,
R/o. House No.L-384, L-385, Sector-20/A,
Shah Latif Town, Karachi.

Name of the Agency Complained against : **School Education & Literacy Department.**

Name & Designation of Investigating Officer : Muhammad Misbah Tunio
Advisor-J

Vetted by :

Subject :

COMPLAINT AGAINST SCHOOL TEACHER, DAR-E-ARQAM SCHOOL, SHAH LATIF TOWN, WHO ALLEGEDLY TORTURED SON OF THE COMPLAINANT AND OTHER STUDENS ON 15.09.2022 AND MANAGEMENT INSTEAD OF TAKING ACTION AGAINST THE TEACHER, EXPELLED HIS TWO CHILDREN FROM THE SCHOOL.

THE COMPLAINT.

Mr Muhammad Arif, filed a complaint dated 26.09.2022, against Mr. Faisal, a School Teacher at Dar-e-Arqam School, Shah Latif Town, who allegedly tortured his son and other students on 15.09.2022. He complained to the School Management, but they instead of taking action against the teacher, expelled his two children from the School. He, therefore, solicited intervention of this Institution.

PROCEEDINGS.

2. The complaint was admitted under Section 10 of the Establishment of Office of Ombudsman for the Province of Sindh Act 1991 (amended up-to-date) after condoning the delay.

3. The matter was taken up with the Director General, Inspection & Registration of Private Institutions Sindh, School Education & Literacy Department, Govt: of Sindh, Karachi vide letter dated 05.10.2022 for comments. After extensive correspondence, the Deputy Director, Inspection & Registration of Private Institutions Sindh, Karachi vide letter dated 19.10.2022 forwarded reply of the Management of Dar-e-Arqam School.

4. The reply revealed that the complainant was ex-owner of the school building, residing there due to non-payment of balance amount by the present owner and always quarreled with the Administration of the school on petty matters. Such complaint was submitted to the SHO concerned a week before the present incident. Mr. Faisal was not serving as teacher, but he was Admn Officer and his office was located at ground floor, whereas classes were located at first and second floor.

5. On the day of incident, some students including son of the complainant abused female teachers; hence all the students were called in the Admn office and warned. During that, complainant's son after threatening the teachers went to his home located in the same building. After some time, mother of the child came and misbehaved with female teachers and threatened them with severe consequences. After half an hour, the complainant came to the office of Admn and abused Mr. Faisal Admn Officer. Due to these reasons, the School Management declined to keep the son of the complainant enrolled. There were dues amounting to Rs.114,000/- towards the complainant in respect of fees of his son, but he refused to pay the same.

6. A copy of the said report dated 19.10.2022 was sent to the complainant vide letter dated 24.10.2022 for his rejoinder, but no response was received from him despite issuance of multiple reminders including the final reminder issued on 06.11.2024.

DECISION.

7. Under the circumstances, since the complainant seems to have lost his interest to pursue his complaint, I, therefore, in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amendment up-to-date), do hereby dispose of the complaint on account of non-prosecution.

"Given under my hand and seal of office."



Sd/-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated 26th December, 2024.