



## **DECISION**

**Complaint No.** : POS/404/ROJ-404(JBD)/2024

**Name and address of the complainant** : Mr. Shabir Hussain s/o Aijaz Ali, r/o village Miranpur Buriro, Taluka Garhi Khairo, District Jacobabad

**Name of the Agency Complained against** : i. Revenue  
ii. Sindh Rural Support Organization

**Name & Designation of Investigating Officer** : Mr. Zahid Hussain Buriro  
Director Regional Office Jacobabad

**Vetted by** : Mir Hussain Ali Advisor-M

**Subject** : COMPLAINT REGARDING DELAY IN RELEASE OF COMPENSATION TO THE COMPLAINANT FOR REPAIR OF HIS HOUSE DAMAGED DUE TO HEAVY RAINS IN 2022

### **Complaint:**

Mr. Shabir Hussain filed his complaint dated 13.12.2024, against the Deputy Commissioner, Jacobabad and the District Manager, Sindh Rural Support Organization Jacobabad as payment of compensation for repair of his house damaged due to rains in 2022 is not being made, though his premises were included in the survey conducted for the purpose. He therefore requested this Institution to intervene in the matter.

### **Proceedings:**

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the agencies for report. In response, the District Manager, SRSO District Office, Jacobabad vide his office letter dated 7.2.2025 reported that the first installment of compensation could not be released to the complainant as the title of his bank account is invalid. He further stated that once the complainant provides details of his new account, the release will be made.

3. The agency's report dated 7.2.2025 was conveyed to the complainant, who on 29.7.2025 appeared before the Investigating Officer and stated in writing that his grievance has been redressed by the agency and that he does not want any further action on his complaint.

### **Findings:**

4. On the intervention of this Institution, the grievance of the complainant has been redressed, which is also confirmed by him. Hence no further action is required.

### **Decision**

5. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"



Sd/-

(Muhammad Sohail Rajput)  
Sitara-e-Imtiaz, PAS  
OMBUDSMAN SINDH  
Karachi, dated 17<sup>th</sup> October, 2025