



## **DECISION**

**POS/608/TTA/48/2025**

Complaint No. :  
Name and address of the complainant : Mr. Asad Gopang, R/o Abdul Ghani Gopnag,  
P.O Jhampir, District Thatta,  
(asad.gopang37@gmail.com).  
Name of the Agency Complained against : Revenue Department.  
Name & Designation of Investigating Officer : Mr. Haroon Ahmed Khan  
Regional Director Thatta  
Vetted by : Mr. Shahid Ahmed Hashmi  
Consultant-Legal  
Subject : **DELAY IN PAYMENT OF COMPENSATION FOR  
THE HOUSE DAMAGED IN THE FLOODS.**

### **THE COMPLAINT:**

Mr. Asad Gopang filed a complaint dated 29.01.2025 against Revenue Department, District Thatta, alleging inordinate delay in payment of compensation on account of damage to his house during floods. He has stated that though, the damage was recorded in survey by the revenue officials he was not compensated, failure to pursue the matter with the agency, forced him to seek recourse from this office.

### **PROCEEDINGS:**

2. The complaint was admitted. The matter was taken up with the District Officer, Hands, District Thatta vide letter dated 10.03.2025. The District Executive Manager, Hands, District Thatta vide report dated 07.04.2025 stated that the installments of compensation are released to surveyed affectees directly by the SPHF into their personal bank accounts, and HANDS does not play any role in such disbursement.
3. The report further revealed that currently 8,110 beneficiaries / surveyed affectees, out of 24,716/- have been receiving their installments, leaving 16,606 including the complainant waiting for their payments. The project is scheduled to close in the fiscal year 2027-2028, and until then they will continue their assignments (to extend the support to the affectees).

### **REJOINDER:**

4. With forwarding the report, rejoinder called. The complainant in his response dated 13.05.2025 expressed his satisfaction with agency's report.

### **FINDINGS:**

5. The project to compensate the flood victims is operational until fiscal year 2027-28, and the remaining affected individuals are likely to benefit in the coming days, as the report suggests. Moreover, the complainant expressed his written satisfaction with the agency's report, which recommends closure of the proceedings.

### **DECISION:**

6. In view of the above, the instant complaint is disposed of with the directions to the Chief Executive officer, Sindh Peoples Housing for Flood affectees (SPHF) to ensure that no genuine affectee, including the complainant are left uncompensated.

*Given under my hand & seal of office.*



**Sd /-**  
(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz, PAS  
Ombudsman Sindh  
Karachi, Dated 30<sup>th</sup> June, 2025