



DECISION

Complaint No. : POS/9343/RL-391(LKA)2023

Name and address of the complainant : Mr. Mehboob Ali Jamali R/o Village Sher Muhammad Jamali, Taluka & District Larkana.

Name of the Agency Complained against : Secretary UC-03 TMC Empire Town Larkana.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office Larkana.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST SECRETARY UNION COUNCIL TOWN MUNICIPAL CORPORATION, EMPIRE TOWN LARKANA ALLEGING NON-ISSUANCE OF DEATH CERTIFICATES TO THE COMPLAINTANT.**

COMPLAINT

Mr. Mehboob Ali Jamali filed a complaint dated 23.11.2023 wherein he stated that he approached the Secretary, Union Council TMC Empire Town Larkana for issuance of Death Certificates of his deceased uncle, aunt and cousin but he refused to issue the same. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991(amended up to date), subject to submission of mandatory Affidavit on Form "A" and by condoning the delay.
3. This office issued a notice to the Secretary, Union Council TMC Empire Town Larkana for report vide letter dated 12.12.2023, who in response informed vide letter dated 30.01.2024 that the Death Certificates are issued through online registration system connected with NADRA. The complainant should be advised to submit application forms along-with photocopies of CNICs, two witnesses and an affidavit in order to process the case.
4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 30.01.2024, followed by reminders but he did not respond. The complainant was contacted on his cell phone which was switched off.

DECISION

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of on account of non-prosecution.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
Karachi, dated ^{2nd} June, 2025