



DECISION

Complaint No. : POS/5539/22/ NFZ-41

Name and address of the complainant : Mr. Hizbullah Vinjhar,
Ward # 3, Chohan Colony, Dars Road,
Moro, District Naushahro Feroze

Name of the Agency Complained against : Municipal Committee, Moro

Name & Designation of Investigating Officer : Khalid Shaikh,
Regional Director, N'Feroze

Vetted by : Fasihuddin Khan,
Advisor 'Z'

Subject : COMPLAINT AGAINST MUNICIPAL COMMITTEE
MORO CITING INSANITATION AND ABSENCE OF
PROPER DRAINAGE FACILITY IN THE STREETS
OF CHOCHAN COLONY

THE COMPLAINT

Mr. Hizbullah Vinjhar filed an online complaint on 30.09.2022 alleging stagnant rainy water and absence of drainage facility in the street of his residence. Resultantly, mosquitoes and insects were spreading diseases among the residents of Chohan Colony, Dars Road, Ward No.3, Moro. He, therefore, approached the TMO Moro for redressal of this public grievance but in vain. He, therefore, solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after condoning the delay subject to submission of Affidavit on Form 'A', original signed complaint and copy of CNIC. For this purpose, a letter was written to the complainant on 26.10.2022 followed by two reminders. After further follow up on telephone, the complainant submitted the required mandatory documents on 04.01.2023.

3. The matter was then taken up with the Chief Municipal Officer, Municipal Committee, Moro vide letter dated 05.01.2023. In response he reported vide letter dated 14.02.2023 that the matter has been resolved. The CMO also submitted the statement of the complainant to this effect alongwith his report.

4. The report of the Agency was shared with the complainant for rejoinder on 16.02.2023 followed by three reminders. On 19.06.2023, the Investigation Officer contacted the complainant on his cell phone No.0301-2167462. He confirmed that his grievance has been redressed. He, however, promised to submit confirmation in writing also but failed to do so.

DECISION

5. In view of the above, the complaint is disposed of as redressed..

Given under my hand and seal of Office.



- Sd \-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated

27th

November, 2024

