



DECISION

Complaint No. : POS/TTA/13/2025

Name and address of the complainant : Mr. Muhammad Saqib S/o. Orangzaib Akhtar,
R/o. Shah Latif Colony House No. 18, Makli,
Taluka & District Thatta.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Haroon Ahmed Khan
Regional Director, Thatta.

Vetted by : Mr. Shahid Ahmed Hashmi,
Consultant Legal

Subject : **COMPLAINT AGAINST FINANCE DEPARTMENT
REGARDING DELAY IN FINALIZATION OF
SALARY DIFFERENTIAL BILLS.**

THE COMPLAINT:

Mr. Muhammad Saqib S/o Orangzaib Akhtar, filed a complaint dated 15.01.2025, regarding inordinate delay in payment of his salary differential bill amounting to Rs. 331,982/-. He requested for intervention of this office.

PROCEEDINGS:

2. The complaint admitted and was referred to the agency for filing report. The Section officer (SR-1) of Finance Department vide letter dated 30.01.2025 reported that directions has earlier been issued to the District Account Officer, Thatta, for supplying of data sheet and non-payment certificate. The report assured that on receipt of such requisite information needful will be done accordingly.

3. The Section Officer (SR-1) of Finance Department, vide his letter dated 18.04.2025, informed about sanction of amounts involved in differential bills of the complainant. The report further reads that directions have been issued to the DAO, Thatta office for releasing of pending dues.

REJOINDER:

4. The Complainant filed his rejoinder dated 20.06.2025 and confirmed resolution of his grievance about pending service bills. He thanked this office for immediate intervention of this Institution.

FINDINGS:

5. Since, the complaint has been settled and the complainant himself acknowledged disbursement of differential bills, therefore, no further action is required to be taken in this matter, hence the case stands closed.

DECISION:

6. In view of the above, the complaint stands disposed of as redressed.

Given under my hand & seal of office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh.
Karachi, Dated: 5th August, 2025