



DECISION

Complaint No. : POS/ROK-240/(Khp)/2024

Name and address of the complainant : Ms. Suria, D/o Lutif Ali Mandan,
R/o Village Mandan,
Taluka Thari Mirwah,
District Khairpur.

Name of the Agency Complained against : Health Department

Name & Designation of Investigating Officer : **AHMED BAKHSH GHUMRO,**
Consultant / Incharge, Regional Office Khairpur

Vetted by : **Mr. Ghulam Sarwar, Advisor-J**

Subject : **DELAY IN ISSUANCE OF POSTING ORDER BY THE DISTRICT HEALTH OFFICER, KHAIRPUR TO THE COMPLAINANT APPOINTED IN 2021 AS COMMUNITY MIDWIFE (CMW).**

COMPLAINT

Ms. Suria filed a complaint on 04-12-2024 stating that the Health Department had invited applications for the post of Community Midwife (CMW). She applied for the said post and after due process, she was selected as a CMW in District Khairpur. On 07-01-2021, the District Health Office issued a letter directing her to submit a pay order/demand draft of Rs. 1,000/- in favor of the Sindh Nurses Examination Board, Karachi, for the verification of her CMW certificate. She claims to have submitted the required demand draft order and certificate on 11-01-2021. Despite the passage of considerable time, the District Health Officer (DHO) did not issue her posting order. She, therefore, sought the intervention of this Institution.

PROCEEDINGS

02. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), by condoning the delay in filing it, subject to submission of an Affidavit on Form "A" and a copy of the CNIC.

03. Accordingly, the complainant was advised on 12-12-2024 to fulfill the required formalities. On 08-07-2025, the Investigating Officer contacted the complainant on the provided cell number. The call was attended by Mr. Ghulam Abbas, who identified himself as the complainant's cousin. He confirmed that the grievance of the complainant had been redressed and requested that the complaint may be closed.

DECISION

04. In view of the above, the complaint is disposed of as redressed and consigned to the record.

"Given under my hand and seal of office"



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated 15th August, 2025