



DECISION

Complaint No. : POS/4603/2023/RM-132

Name and address of the complainant : Mr. Muhammad Faisal Rajar R/o. Village Qaisar Khan Rajar, Khipro Road, Mirpurkhas.

Name of the Agency Complained against : Executive Engineer, Education Works Division Mirpurkhas

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I, Regional Director, Mirpurkhas.

Vetted by : Mr. Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST EDUCATION WORKS DIVISION MIRPURKHAS ALLEGING FAILURE TO REPAIR THE BUILDING OF GBPS, RAJAR FARM.**

COMPLAINT:

Mr. Muhammad Faisal Rajar filed an online complaint dated 12-06-2023 wherein he stated that building of Government Boys Primary School at Rajar Farm is in dangerous condition due to non-repair since long. He sent applications to the education authorities for repair of school building but no response was received. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued notice dated 17-07-2023 to the District Education Officer (Primary), Mirpurkhas and Executive Engineer, Education Works Division, Mirpurkhas for report. The DEO (Primary) Mirpurkhas informed vide letter dated 08.08.2023 that the proposal of repair of GBPS at Rajar farm has been forwarded to the Deputy Commissioner, Mirpurkhas with rough cost estimate, amounting to Rs. 2.40 million for approval in the M & R program 2023-24.
4. The Assistant Director (Dev), Office of the Director General (PD&R), School Education & Literacy Department, Government of Sindh, Karachi informed vide letter dated 12-12-2024 that GBPS at village Rajar Farm has been selected under “**Sindh Early Learning Enhancement through Class Room Transformation (SELECT) Project**” and the repair work is in progress.
5. The Regional Director, Mirpurkhas visited the school on 20.01.2025 and found that the construction work of additional classrooms was in progress and enclosed the photographs of site visit. The complainant filed a written statement showing satisfaction on the construction of additional classrooms. He extended thanks to this Institution on redressal of his grievance.

FINDINGS:

6. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION:

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office

Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 13th February-2025

