



DECISION

Complaint No. : POS/17/HYD/2025

Name and address of the complainant : Mr. Sadam Hussain Shah S/o Ali Muhammad Shah
R/o Village & Post Office Mori Mangar Dhamachi Tehsil &
District Hyderabad

Name of the Agency Complained against : Board of Intermediate and Secondary Education Hyderabad

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **ALLEGED DELAY TO CORRECT THE DATE OF BIRTH
WRONGLY ENTERED IN MATRICULATION PACCA
CERTIFICATE OF THE COMPLAINANT**

Complaint

Mr. Sadam Hussain Shah filed a complaint dated 06.01.2025 wherein he stated that he had passed SSC-II, Annual Examination 2009 under seat No.73321 but his date of birth has been wrongly written as 22.10.1993 instead of actual date of birth 22.10.1992 in his pacca certificate. He approached the BISE Hyderabad alongwith verification reports of Primary and High School for correction in the certificate but to no avail. Being aggrieved, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory affidavit on Form "A" and by condoning the delay.
3. This office issued a notice dated 04.02.2025 to the Controller of Examination, BISE, Hyderabad for report, who in response informed vide letter dated 22.04.2025 that correction in the date of birth has been allowed vide order dated 22.02.2025.
4. The complainant appeared before Investigating Officer Hyderabad on 10.04.2025 and filed a written statement that his grievance has been redressed and Pacca Certificate has been issued duly corrected by the BISE Hyderabad. He extended his gratitude to this Institution and requested to close the case.

Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint stands disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi dated 3rd July, 2025