



## **DECISION**

Complaint No. : POS/173/HYD/2024

Name and address of the complainant : Miss: Mah Jabeen d/o Syed Gul Hassan Shah  
R/o H.No: 98, Hur Campus, Baldia Colony,  
Hyderabad.

Name of the Agency Complained against : Municipal Commissioner, HMC Hyderabad.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Director,  
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST HYDERABAD MUNICIPAL CORPORATION ALLEGING INORDINATE DELAY IN PAYMENT OF ARREARS OF FAMILY PENSION TO THE COMPLAINANT

### **Complaint**

Miss. Mah Jabeen filed a complaint dated 17.04.2024 wherein she stated that her late father, namely Syed Gul Hassan Shah was working in HMC as Tax Inspector who died on 18.04.2023. Being un-married daughter, family pension was transferred in her name but the arrears of family pension, amounting to Rs.309,715/- have not been paid to her. Aggrieved by that, she solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued a notice dated 17.05.2024 to the Accounts Officer, HMC Hyderabad for report followed by a reminder. The Senior Accounts Officer, HMC Hyderabad informed vide letter dated 18.09.2024 that arrear of family pension, amounting to Rs.220,000/- have been paid to the complainant and the remaining arrears are being paid to the complainant through installments in compliance to the orders of Honourable High Court of Sindh, Circuit Bench, Hyderabad vide C.P No: D-1145/2024 filed by the complainant and others. He annexed the copy of court orders.

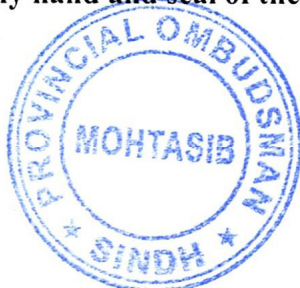
### **Findings**

4. The matter has already decided by the High Court.

### **Decision**

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as already decided by the Hon'ble High Court.

Given under my hand and seal of the office



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
*Sitara-e-Imtiaz, PAS*  
Ombudsman Sindh

Karachi, dated **24<sup>th</sup>** March, 2025