



DECISION

Complaint No. : POS/4905/GTK-116/2023

Name and address of the complainant : Mr. Zafar Ali Malhan,
R/o. Village Baloch Khan Malhan, Near Jahanpur Sharif,
P.O Umer Deho, Taluka & District Ghotki

Name of the Agency Complained against : i. Senior Superintendent of Police, Ghotki,
ii. District Accounts Office, (DAO) Ghotki.

Name & Designation of Investigating Officer : Mr. Fazal Muhammad Shaikh,
Director, Regional Office, Ghotki

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **DELAY IN PAYMENT OF SERVICE DUES TO FATHER OF THE COMPLAINANT WHO RETIRED AS SIP IN NOVEMBER 2022.**

COMPLAINT

Mr. Zafar Ali Malhan, filed a complaint on 04.07.2023 against District Accounts Officer, Ghotki and alleged delay in payment of service dues to his father who retired as SIP in November 2022. The complainant had approached the District Accounts Office, Ghotki for the payment thereof, but it was of no avail. Therefore, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), thereafter, the Investigating Officer called report from the concerned agencies.
3. In response, the Senior Superintendent of Police, Ghotki vide letter dated: 18.09.2023 informed that the complainant has been paid all pension dues through District Accounts Office, Ghotki.
4. Later-on, the District Accounts Officer, Ghotki vide his letter dated: 12.06.2024 informed that commutation payment amounting Rs.2,148,576/- has been credited in the bank account of pensioner in the month of November 2023 and the leave encashment payment amounting to Rs.687,960/- was also credited in the bank account of pensioner in month of August, 2023. In support thereof, he enclosed the pay roll slip of the complainant as an evidence.
5. The reports of the agencies were sent to the complainant for filing of his rejoinder followed by reminders, but he did not respond. From this, it appears that after receiving the reports of the agencies the complainant has lost interest in pursuing his case.

FINDINGS

5. Due to intervention of this Institution, the complainant's father has been paid all his service dues as intimated by SSP Ghotki and DAO, Ghotki. Hence, no further action is required by this Institution.

DECISION

6. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.

Sd/-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 2nd January, 2025

