



DECISION

Complaint No. :

POS/4543/2024/K-26

Name and address
of the complainant :

Mst. Resham Noor D/o Hazir Muhammad,
R/o Village Bahlla / P.O, Koriyala,
Tehsil & District, Chakwal.

Name of the Agency
complained against :

Accountant General Sindh, Karachi

Name & Designation of
Investigating Officer :

Mr. Ghulam Abid Shaikh,
Advisor-K

Subject :-

**COMPLAINT AGAINST ACCOUNTANT
GENERAL (A.G), SINDH FOR CAUSING
ALLEGED DELAY IN GRANT OF FAMILY
PENSION TO THE COMPLAINANT.**

COMPLAINT

Mst. Resham Noor D/o. Late Hazir Muhammad, retd. Head Constable Sindh Police, r/o. District Chakwal, filed a complaint on 01.10.2024 and stated that her father passed away in 2013 and unfortunately, her husband also died on 14.10.2020. As she became a widow, she submitted the required documents to A.G, Sindh on 24.08.2022 for grant of family pension to her but it has not been done as yet. Being aggrieved, she solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), by condoning the delay. The matter was taken up with the A.G, Sindh vide this office letter dated: 16.10.2024 for report. In response, the Accounts Officer (Pension-II), office of A.G, Sindh vide his letter dated: 28.10.2024 enclosed a copy of letter dated: 21.03.2023 addressed to the complainant informing her that she is not entitled for family pension of late father as a widow daughter because she became widow after the death of her father. He quoted the latest Finance Department's circular dated: 15.12.2022 which is reproduced as under:

"If the daughter of deceased pensioners is widow at the time of the death of pensioner / family pensioner, she will be entitled for transfer of family pension. However, if she becomes widow after the date of death of pensioners / family pensioner, the family pension shall not be granted / re-granted".

FINDINGS

3. According to Finance Department's circular No. FD(PCDC)3(225)/2022 dated: 05.12.2022, the complainant is not entitled for family pension, therefore, her request is not justified.

DECISION

4. In view of the above, the complaint is hereby rejected.

Given under my hand and seal of office.



(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 05th November, 2024

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