



DECISION

Complaint No.	:	POS/ROM/88/2025/RM-151
Name and address of the complainant	:	Mr. Muhammad Saleem, R/o. Ward No#6, Shahjahan Masjid Nasarpur, District Tando Allahyar.
Name of the Agency Complained against	:	Executive Engineer, Provincial Highways Division, Hyderabad
Name & Designation of Investigating Officer	:	Mr. Zulfiqar Ali Junejo, T.I Consultant/Regional Director, Mirpurkhas.
Vetted by	:	Muhammad Naseer Jamali, Advisor-N
Subject	:	COMPLAINT AGAINST HIGHWAYS DIVISION ALLEGING USE OF SUBSTANDARD MATERIAL IN CONSTRUCTION OF ROAD FROM NASARPUR TO TANDO ALLAHYAR

Complaint

Mr. Muhammad Saleem filed a complaint dated 10.02.2025 wherein he stated that a road is under construction from Nasarpur to Tando Allahyar but the contractor is using substandard material in the construction of subject road. He sent complaints to the Executive Engineer, Highways Division for improvement of quality of work but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.

3. This office issued a notice dated 03.03.2025 to the Executive Engineer, Provincial Highways Division, Hyderabad for report, who in response informed vide letter dated 18.04.2025 that the construction work of road from Tando Allahyar to Nasarpur is ongoing and quality of work is being maintained properly as per PWD standard. The quality of work has been inspected by the Monitoring and Evaluation Cell, Planning and Development Department, Sindh which certified the quality of work as satisfactory vide monitoring report dated 30.01.2025.

4. A copy of the agency's report was sent to the complainant for rejoinder vide letter dated 24.04.2025, followed by a reminder but he did not respond.

5. The Investigating Officer Mirpurkhas visited the site of road on 18.08.2025 alongwith the concerned Assistant Executive Engineer and found that the work was carried out as per PWD specifications and design dimension.

Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of due to non-prosecution, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act

Given under my hand and seal of the office



Sd/-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated

29-08-2025