



DECISION

Complaint No. : POS/ROM/372/2025/RM-409

Name and address of the complainant : Raja Ramchandrar, Advocate
R/o. House No.678, Sattar Nagar Colony,
Mirpurkhas.

Name of the Agency Complained against : Municipal Commissioner, Syed Khadim Ali Shah,
Town Municipal Corporation, Mirpurkhas

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject :

COMPLAINT AGAINST TOWN MUNICIPAL CORPORATION SYED KHADIM ALI SHAH TOWN ALLEGING FAILURE TO LIFT GARBAGE/DEBRIS FROM ROAD.

Complaint

Raja Ramchandrar, Advocate filed a complaint dated 01.09.2025 wherein he stated that he approached the municipal authorities Town Municipal Corporation, Mirpurkhas for lifting of garbage/debris and plastic waste from main Umerkot road in front of his office but the agency did not take any action. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

- The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
- This office issued a notice dated 09.09.2025 to the Town Municipal Commissioner, Town Municipal Corporation Syed Khadim Ali Shah Town Mirpurkhas for report and heard the case on 23.09.2025. The Assistant Director (Sanitation) Town Municipal Corporation Syed Khadim Ali Shah Town Mirpurkhas submitted a written report that the garbage and plastic waste etc have been lifted from the area. He enclosed the photographs of the site as an evidence. The complainant also confirmed the redressal of his grievance vide letter dated 23.09.2025.

Findings

- On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

Decision

- In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(c) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.
- This also disposes of complaint bearing No.POS/6244/2025/RM-409 filed by the same complainant, against same agency on same subject matter.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 20th October, 2025