



DECISION

Complaint No. : POS/7218/2022/KM/KW
POS/6073/2022/KM/KW

Name and address of the complainant : Syed Saud Ali, R/o Flat No.402, 4th Floor, Crown residency, Surjani Town, 4-K Chowrangi, Karachi.

Name of the Agency Complained against : Secretary, Sindh Workers Welfare Board (SWWB), Karachi.

Name & Designation of Investigating Officer : Mr. Aftab Ahmed Khatri,
Regional Director, Regional Office,
Keamari (West).

Vetted by : Muhammad Naseer Jamali, Advisor-N

Subject : **COMPLAINT AGAINST SINDH WORKERS WELFARE BOARD
ALLEGING NON-PAYMENT OF PENSION AND FAILURE TO
HANDOVER PHYSICAL POSSESSION OF PLOT ALLOTTED TO
THE COMPLAINANT.**

COMPLAINT

Syed Saud Ali filed a complaint dated 22.11.2022 wherein he stated that he was working as Chowkidar in Sindh Workers Welfare Board (SWWB). He served the agency for 20 years and retired from service in 2019 but he has been deprived of his pension. He was allotted a plot of 80 sq. yards in Labour Colony, SITE Karachi in 1997 but the physical possession of the plot has not been handed over to him. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted u/s.10 of the Establishment of the office of Ombudsman for the province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning delay.
3. This office issued notice to the Secretary, Sindh Workers Welfare Board Karachi for report vide letter dated 08.12.2022. The Administrative Officer, SWWB informed vide letter dated 08.12.2023 that the copy of the allotment order of the plot submitted by the complainant has been verified and found to be fake. The agency vide its subsequent report dated 11.12.2023 informed that the complainant was serving as Chowkidar and retired from service in 2019. The admissible service dues i.e. gratuity and encashment of LPR, amounting to Rs. 2,170,252 already paid to the complainant in 2019 when he retired from service. The Governing Body of the Sindh Workers Welfare Board decided in its 25th meeting held on 12.09.2022 that the employees of SWWB who have retired w.e.f 01.07.2022 were eligible for payment of pension. The complainant had retired in 2019, hence, he was not eligible for grant of pension as per rules / policy of the department.
4. The agency's report was sent to the complainant for rejoinder vide letter dated 12.06.2024 but he did not respond despite issuance of multiple reminders.

DECISION

5. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the province for Sindh Act 1991 (amended upto date), the complaint is disposed of as rejected being without merits.

Given under my hand and seal of the office



Sd /-

(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman, Sindh

Karachi, dated 26th December-2024