



DECISION

Complaint No. : POS/3282/2024/SGR-122

Name and address of the complainant : Mst. Ujala Wd/o. Noor Muhammad,
R/o. Gulshan-e-Dastagir Hala Road, Near Jamali Pump,
Shahdadpur, District Sanghar

Name of the Agency Complained against : School Education

Name & Designation of Investigating Officer : Fazal Muhammad Shaikh,
Regional Director, Sanghar

Vetted by : Syed Hashim Raza Zaidi
Advisor-S

Subject : **COMPLAINT AGAINST DISTRICT EDUCATION OFFICER (DEO), PRIMARY SANGHAR FOR NOT PROCESSING THE GRANT OF FAMILY PENSIONERY BENEFITS TO THE COMPLAINANT IN RESPECT OF HER HUSBAND WHO DIED ON 01-02-2024.**

THE COMPLAINT:

Mst. Ujala Wd/o. Noor Muhammad filed a complaint dated 12-07-2024, wherein, she stated that the DEO (Primary), Sanghar is allegedly creating problems in processing and grant of family pensionery benefits to her in respect of her husband who died on 01-02-2024. The complainant had frequently approached the concerned agency for redressal of her grievance, but to no avail. Aggrieved by that, she solicited the intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended upto date) subject to submission of mandatory Affidavit on Form "A" and other relevant documents.

3. This office issued notice to the complainant Mst. Ujala vide this office letter dated 24-07-2024 and asked her to provide this office with Affidavit on Form 'A' alongwith copy of CNIC and other relevant documents for further proceedings in the matter, but she did not respond despite issuance of multiple notices.

FINDINGS:

4. The complainant failed to submit relevant documents as required under the law. Hence, no further action is required by this office.

DECISION:

5. In view of above and in exercise of powers vested in me under Section-11 of Establishment of the Office of Ombudsman for the Province of Sindh Act 1991 (amended upto date), the complaint is disposed of due to non-prosecution and consigned to record.

Given under my hand and seal of the office.



Sd/-

(Muhammad Sohail Rajput)
Sitara-e-Imtaiz. PAS
Ombudsman Sindh,
Karachi, dated 23rd December, 2024