



DECISION

Complaint No. :

POS/6482/2023/K-20

Name and address
of the complainant :

Mr. Muhammad Afzal S/o. Sher Ahmed,
R/o Dhok Pari Pind, Begowal P.O Khas Tehsil,
District Islamabad.

Name of the Agency
complained against :

Accountant General Sindh, Karachi

Name & Designation of
Investigating Officer :

Mr. Ghulam Abid Shaikh,
Advisor-K

Subject :-

**ALLEGED DELAY IN RESTORATION OF
COMMUTED PORTION OF PENSION OF THE
COMPLAINANT.**

COMPLAINT

Mr. Muhammad Afzal, retired Constable Sindh Police, filed a complaint on 06.07.2023 and alleged delay in restoration of commuted portion of his pension by A.G, Sindh. He stated therein that after attaining the age of 72 years his pension had to be doubled but despite approaching the A.G. Sindh, it has not been done as yet. Being aggrieved, he solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), by condoning the delay and subject to submission of Affidavit on Form "A" which was furnished by her later-on. The report was called from A.G, Sindh vide this office letter dated: 06.09.2023. In response, the Accounts Officer (Pension), Office of A.G, Sindh vide his letter dated: 19.09.2023 informed that the complainant is already drawing restored pension and is not eligible for further increases by restoration. This report was forwarded to the complainant vide this office letter dated: 26.09.2023 for seeking his rejoinder followed by reminders dated: 20.12.2023, 12.03.2024 and 20.05.2024. In response, he vide his letter dated: 27.05.2024 acknowledged the receipt of A.G's report but requested us to get him benefit of Benevolent Fund out of Police Welfare Scheme, as he is a retired Police employee. His request was therefore, passed on to Inspector General of Police, Sindh vide this office letter dated: 13.06.2024, followed by reminders dated: 05.07.2024, 16.09.2024, 28.10.2024 and 08.11.2024. In response, the DSP/DDO, Welfare Office of CPO, Karachi vide his letter dated: 15.11.2024 informed that the complainant is not eligible for benefit of Benevolent Fund, as this benefit is specially designed for families of Police personnel who die while still in service and not for the retirees.

FINDINGS

3. According to the report of A.G Sindh, the complainant is already drawing restored pension and is not eligible for further increases of restoration. Similarly, he is also not eligible for benefit of Benevolent Fund as informed by office of Assistant Inspector General Police Welfare, CPO, Karachi. Therefore, the requests of the complainant are not legally justified.

DECISION

4. In view of the above, the requests of the complainant are hereby regretted.

Given under my hand and seal of office.

- Sd \-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 27th November, 2024

