



DECISION

Complaint No. : POS/1246/2024(MT)/55/R.Thar/2024.

Name and address of the complainant : Mr. Hirtik Kumar, S/o Suneel Kumar Maheshwari, R/o ward No.09, P.o Mithi, District Tharparkar@ Mithi.

Name of the Agency Complained against : Sindh Board of Technical Education.

Name & Designation of Investigating Officer : Mr. Haroon Ahmed Khan, Advisor/ Regional Director Tharparkar @Mithi.

Vetted by : Dr. Muhammad Nawaz Shaikh, Advisor (Impl),

Subject : DELAY IN ISSUANCE OF PACCA CERTIFICATE/DEGREE OF DIPOMA OF ASSOCIATE ENGINEER TO THE COMPLAINANT.

COMPLAINT.

Mr. Hirtik Kumar filed his complaint on 05-03-2024, wherein he stated that he passed Diploma in the year 2020 from Government Monotechnic, Institute, Umerkot, but Sindh Board of Technical Education is not issuing the Pacca Certificate to him, while Government, Monotechnic Institute, Umerkot has issued the Provisional Certificate. He has attached the photo stat copy of the Provisional Certificate with his complaint and solicited our intervention in the matter, for redressal of his grievance.

PROCEEDING.

The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act 1991, (amended up to date), subject to submission of Affidavit, on Form "A" for condoning delay. For this purpose, the letter was issued to the complainant, vide letter dated 25-03-2024. After receiving the Affidavit on Form "A", the matter was taken up with the Chairman/Secretary, Sindh Board of Technical Education, Karachi, for report, vide letter dated 24-04-2024. On 19-09-2024, report was received from Mr Faheem Mahmood Siddiqui, Law Officer/Focal Person of Sindh Board of Technical Education, Karachi. The report was forwarded to the complainant for submitting rejoinder, if any, vide letter dated 26-09-2024, followed by three reminders, but the complainant failed to appear to file his rejoinder and also did not respond to the reminders. However, he appeared on 12-11-2024 and submitted an application, that his grievance has been resolved due to the intervention of this institution, and requested to close the case.

DECISION

In view of the above, the complaint stands redressed and disposed off accordingly.

Given under my hand and seal of Office



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(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz, PAS

Ombudsman, Sindh

Karachi, dated 11th December, 2024