



## **DECISION**

POS/433/2025/N-05

**Complaint No.:**

**Name and address  
of the complainant :**

Mr. Mehboob-ur-Rehman,  
R/o. House No.A-25, Scheme-33, Sector-23,  
Muhammad Khan Colony, near PCSIR Laboratory,  
Karachi.

**Name of the Agency  
Complained against :**

Home Department, Government of Sindh, Karachi.

**Name & Designation of  
Investigating Officer :**

**Muhammad Naseer Jamali, Advisor-N**

**Subject :-**

**COMPLAINT AGAINST HOME DEPARTMENT  
ALLEGING INORDINATE DELAY IN ISSUANCE OF  
ARMS LICENSE TO THE COMPLAINANT**

### **Complaint**

Mr. Mehboob-ur-Rehman an employee of Airport Security Force filed an online complaint dated 28.01.2024 wherein he stated that his application for issuance of Arms License was recommended by his department vide dated 10.10.2024 but the same has not been issued as yet. Aggrieved by that, he solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted for investigation u/s 10 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents.
3. This office issued notice dated 06.02.2025 to the Section Officer (Arms) Home Department, Karachi for report, who in response informed vide letter dated 11.02.2025 that a large number of applications have been forwarded by the Law Enforcement Agencies for issuance of Arms Licenses. The applications are being processed in a sequential manner.
4. The agency's report was sent to the complainant for rejoinder vide letter dated 17.02.2025, who in response sent a letter dated 21.02.2025 to withdraw his complaint

### **Decision**

5. In view of the above and in exercise of powers vested in me under Section-11 of Establishment of the Office of the Ombudsman for the province of Sindh Act 1991 (amended upto date), the complaint is disposed of as withdrawn.

*Given under my hand and seal of office.*



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz. PAS**  
**Ombudsman Sindh**

**Karachi, dated 5<sup>th</sup> March, 2025**