



DECISION

Complaint No. : POS/1914/ROJ-38(JBD)/2022

Name and address of the complainant : Mr. Ghulam Nabi s/o Ghulam Muhammad r/o Sindh Star Hotel, Old Municipal Road, Jacobabad.

Name of the Agency Complained against : Irrigation Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mr. Mir Hussain Ali Advisor-M

Subject : ALLEGED INACTION BY AUTHORITIES ON REQUESTS FOR SUPPLY OF WATER FOR COMPLAINANT'S LAND.

Complaint:

Mr. Ghulam Nabi Golo filed this complaint dated 24.3.2022 against the Executive Engineer, Irrigation Begari Division, Jacobabad regarding inaction by authorities on his complaints that irrigation water is not being supplied for his land. He prayed for intervention in the present matter by this Institution.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the Agency for comments. On request of the complainant Mr. Ghulam Nabi Golo and his opponent Syed Ramzan Shah, a site visit was conducted by the Investigating Officer alongwith the concerned Assistant Engineer, Irrigation.

3. During the site inspection, the complainant explained that a portion of his water course has been encroached by opponent Syed Ramzan Shah for last three or four years, due to which he is not getting his due share of irrigation water for his land. This fact was also confirmed by the residents of village who assembled on the spot. The Assistant Engineer also consulted his record which confirmed the statement of the complainant.

4. Accordingly, the Executive Engineer, Irrigation Begari Division, Jacobabad was directed to restore the encroached path as requested by the complainant, with the assistance of Police if required. In response, the Executive Engineer, Irrigation Begari Division Jacobabad vide his office letter dated 10.6.2024 reported that the A-XEN Sub-Division Jacobabad has restored the dismantled laar of water course 42-L Ex Noor Wah with an excavator. He enclosed original photographs of the same as evidence.

5. The complainant appeared before this Secretariat on 20.6.2024 and filed a statement stating that his grievance has been redressed by the concerned agency, and therefore he does not want any further action on his complaint.

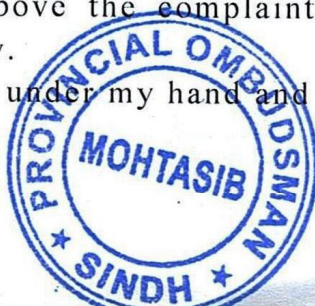
Findings:

6. On the intervention of this Institution, the grievance of the complainant has been resolved.

Decision:

7. In view of the above the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 24th December, 2024