



DECISION

Complaint No. : POS/2718/SKK-90/2024

Name and address of the complainant : Mr. Rasool Bux S/o. Allah Bux Mallah,
C/o. Muneer Ahmed Chisti, SSP Office,
Sukkur.

Name of the Agency Complained against : Senior Superintendent of Police,
Sukkur

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Dhoon,
Director, Regional Officer, Sukkur

Vetted by : Mr. Ghulam Abid Shaikh,
Advisor-K

Subject : **ALLEGED DELAY IN PREPARATION OF
PENSION PAPERS AND PAYMENT OF SERVICE
DUES TO THE COMPLAINANT.**

COMPLAINT

Mr. Rasool Bux Mallah, retired Office Superintendent, Office of SSP Sukkur, filed a complaint on 22.05.2024 regarding alleged delay in preparation of his pension papers and payment of service dues to him, since his retirement on 30.11.2023. He, therefore, solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents. The matter was taken up with the Senior Superintendent of Police, Sukkur vide this office letter dated: 25.06.2024 followed by reminders.
3. While the response of the agency was still awaited, the complainant submitted application on 06.09.2024 informing that the pension Commutation and LPR have been paid to him but the final payment of G.P Fund is still pending with District Accounts Officer, Sukkur. He also enclosed the letter dated: 15.07.2024 of SSP Sukkur addressed to District Accounts Officer, Sukkur for payment of Final payment of G.P Fund.
4. In pursuance, the matter was taken up with the District Accounts Officer, Sukkur vide this office letter dated: 12.09.2024 followed by reminder dated: 01.10.2024. In response, he vide his report dated: 11.12.2024 informed that all retirement benefits have been paid to the complainant. He also enclosed the copies of payment slips.
5. The complainant also confirmed telephonically that all service dues have been paid to him and requested to close the case, as his grievance has been resolved.

FINDINGS

6. According to report of the District Accounts Officer, Sukkur all service benefits have been paid to the complainant which is also confirmed by him telephonically. Hence, no further action is required.

DECISION

7. In view of the above, the complaint stands redressed and disposed of accordingly.

Given under my hand and seal of office.



Sd /-
(Muhammad Sohail Rajput)

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated; 10/1 January, 2025

