



DECISION

Complaint No. : POS/5542/RL-229(LKA)2023

Name and address of the complainant : Mr. Allah Warayo Khaskheli R/o Bunguldero, Taluka Ratodero, District Larkana.

Name of the Agency Complained against : District Accounts Officer (DAO) Jacobabad.

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani,
Director, Regional Office Larkana.

Vetted by : Mr. Muhammad Naseer Jamali,
Advisor-N

Subject : **COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER JACOBABAD ALLEGING INORDINATE DELAY IN PAYMENT OF COMMUTATION AND ENCASHMENT OF LPR TO THE COMPLAINANT.**

COMPLAINT

Mr. Allah Warayo Khaskheli filed an online complaint dated 21.07.2023 wherein he stated that he is visiting the office of District Accounts Officer Jacobabad since last 07 months for payment of commutation and encashment of LPR but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991(amended up to date), subject to submission of Affidavit on Form "A", Copy of CNIC and by condoning the delay.
3. This office issued a notice dated 17.08.2023 to the District Accounts Officer Jacobabad for report, who in response informed vide letter dated 30.01.2025 that all admissible service dues have been paid to the complainant and he enclosed SAP slip as an evidence.
4. The agency's report was sent to the complainant for rejoinder vide letter dated 06.02.2025. The complainant appeared before Investigation Officer Larkana on 20.02.2025 and filed a written statement that his grievance has been redressed. He extended thanks to this Institution on redressal of his grievance and requested to close further proceedings on his complaint.

FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh
18th
Karachi, dated March, 2025