



## DECISION

Complaint No. : POS/2161/ROK-35/(Khp)/2022

Name and address of the complainant : Mr. Muhammad Idrees Shanbani S/o Muhammad Saleh Shanbani Baloch R/o Village Muhammad Saleh, P.O Tando Masti, Talua & District Khairpur.

Name of the Agency Complained against : Revenue Department

Name & Designation of Investigating Officer : AHMED BUKHSH GHUMRO, Consultant/ Incharge, Regional Office Khairpur

Vetted by :

Subject : Mr. Muhammad Misbah Tunio, Advisor-J

**ALLEGED DELAY IN ISSUANCE OF PASS BOOK IN RESPECT OF AGRICULTURAL LAND OF THE COMPLAINANT BY THE MUKHTIARKAR TALUKA KHAIRPUR.**

### **COMPLAINT:**

Mr. Muhammad Idrees Shanbani, filed a complaint dated 18-04-2022 regarding delay in issuance of pass book in respect of his agricultural land by the Mukhtiarkar (Revenue) Khairpur. He requested for intervention in the matter.

### **PROCEEDINGS:**

02. The complaint was admitted u/s 10, of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form "A" & other relevant documents.

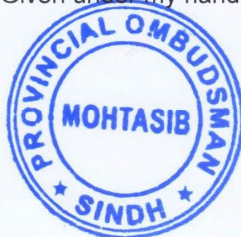
03. The matter was taken up with Mukhtiarkar (Revenue), Taluka Khairpur, for comments. The complainant voluntarily appeared and filed an application in this office on 31-05-2023 deposing that the agency has issued pass book in respect of his agriculture land and he offered thanks to this institution for providing prompt relief. He requested to close the case.

04. I have examined the case and perused the record which clearly indicated that the complaint of Mr. Muhammad Idrees Shanbani was found genuine. After intervention of this institution the agency has issued pass book of agriculture land to the complainant.

### **DECISION:**

05. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"



(Muhammad Sohail Rajput)  
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Ombudsman, Sindh  
Karachi, dated 24<sup>th</sup> September, 2024