



DECISION

Complaint No. :

POS/6068/2024/KC

**Name and address
of the complainant :**

Miss Hoorain Nazar,
Flat No. G-16, KDA Flats, Sector 15-A/1, Buffer Zone, North
Karachi.

**Name of the Agency
complained against :**

Board of Intermediate Education Karachi.

**Name & Designation of
Investigating Officer :**

Mr. Iqbal Nafees Khan
Regional Director, Karachi Central.

Subject :-

**COMPLAINT AGAINST IN-CORRECTLY MARKING THE
COMPLAINANT AS ABSENT IN THE PAPERS OF PHYSICS &
CHEMISTRY.**

COMPLAINT

Miss Hoorain Nazar filed an Online complaint on 23.12.2024 stating that although she had appeared in the Papers of Physics and Chemistry in Intermediate Part-II Examinations-2024 but in the Marks Sheet she has been marked as "Absent" in both these papers. She approached the Board of Intermediate Education Karachi (BIEK) for the rectification of the mistake but to no avail and, therefore, solicited our intervention in the matter.

PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (as amended-2020), by condoning the delay and subject to the submission of signed complaint alongwith copy of CNIC and affidavit on Form-"A".
3. A letter dated 02.01.2025 was written to the complainant for fulfillment of required formalities. Upon non-receiving any response from the complainant, she was contacted on her cell number on 15.01.2025. She informed that her problem has been resolved and requested to close the case.

FINDINGS

4. After resolution of the problem further proceeding in the matter is abated.

DECISION

5. The case stands disposed of as redressed.

Given under my hand and seal of this office.



Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz (PAS)

OMBUDSMAN SINDH

Karachi, dated: 21st February, 2025