



## **DECISION**

Complaint No. : POS/4568/2024/F-203

Name and address of the complainant : Mr. Abdul Mateen, R/o Flat No. 901, Emerald Royal Residency, Opp. Dolmen Mall, Tariq Road, Karachi.

Name of the Agency Complained against : Sindh Building Control Authority (SBCA)

Name & Designation of Investigating Officer : Syed Ali Mumtaz Zaidi, (PAS), Advisor-F

Vetted by : --

Subject : **COMPLAINT AGAINST BUILDER MID TOWN PROJECT, M.A. JINNAH ROAD FOR ALLEGED DELAY IN HANDING OVER POSSESSION OF BOOKED UNIT AND DEMANDING UNJUST AMOUNT FROM THE COMPLAINANT.**

### **THE COMPLAINT:**

Mr. Abdul Mateen in his online complaint received through Wafaqi Mohtasib Office on 02.10.2024 stating that the builder of Mid Town project has not handed over possession of his flat and demanding extra amount on account of maintenance charges for previous year. He further alleged that the builder charged higher amount for providing utilities like electricity, gas, etc.

### **PROCEEDINGS:**

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of complaint duly signed and addressed to this Institution, copy of his CNIC and Affidavit on form-A.
3. The Complainant was informed to meet the mandatory requirement vide letter dated 16.10.2024 followed by multiple reminders by post but he did not respond.

### **FINDINGS:**

4. From the above, it is clear that the complainant is not interested to pursue his complaint.

### **DECISION:**

5. In view of the above, the complaint is filed due to non-prosecution.

*Given under my hand and seal of office*



Sd /-

(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh

Karachi, dated 13<sup>th</sup> January, 2025