



DECISION

Complaint No. : POS/2473/RL-83(LKA)2023

Name and address of the complainant : Mr. Noor Mustafa, Unit No.02 Chandka Medical College/SMBBMU Larkana

Name of the Agency Complained against : Registrar Shaheed Mohtarma Benazir Bhutto Medical University (SMBBMU) Larkana

Name & Designation of Investigating Officer : Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana

Vetted by : Mr. Muhammad Naseer Jamali, Learned Advisor-N.

Subject :

COMPLAINT AGAINST REGISTRAR SHAHEED MOHTARMA BENAZIR BHUTTO MEDICAL UNIVERSITY (SMBBMU) LARKANA ALLEGING INORDINATE DELAY IN HANDING OVER PHYSICAL POSSESSION OF ALLOTTED QUARTER TO THE COMPLAINANT.

COMPLAINT

Mr. Noor Mustafa filed an online complaint dated: 07.04.2023 wherein he stated that he was allotted residential Quarter No.05, staff colony SMBBMU Larkana but physical possession has not been handed over to him. He approached the agency frequently for getting possession of allotted Quarter but to no avail. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to-date) after receiving mandatory affidavit on Form "A", copy of CNIC, and by condoning the delay.
3. This office issued a notice dated: 14.04.2023 to the Registrar, Shaheed Mohtarma Benazir Bhutto Medical University (SMBBMU) Larkana for report, followed by reminders. The Estate Officer, SMBBMU Larkana informed vide letter dated: 24.10.2024 that the grievance of the complainant has been resolved.
4. The complainant had appeared before Investigation Officer, Larkana on 23.10.2024 and filed a written statement wherein he stated that his grievance has been redressed by the agency on the intervention of this Institution. He requested to close further proceedings on his complaint.

FINDINGS

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

DECISION

6. In view of above and in exercise of the Powers vested in me under section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd/-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

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Karachi, dated June, 2025