



## **DECISION**

Complaint No. : POS/6143/2021/KE-131

Name and address of the complainant : Mr. Muhammad Shoaib,  
R/o. House No. 428, Street No. 05, Allah Wala Town,  
Korangi, Karachi

Name of the Agency Complained against : Karachi Metropolitan Corporation (KMC), Karachi

Name & Designation of Investigating Officer : Mr. Muhammad Shoaib Ahmed Siddiqui,  
Director, Regional Office, Korangi, Karachi

Vetted by : Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject : **DELAY IN APPOINTMENT OF THE  
COMPLAINANT AGAINST DECEASED QUOTA.**

### **COMPLAINT**

Mr. Muhammad Shoaib Ilyas, filed a complaint on 22.11.2021 stating that his father was an employee of KMC who died during service. He had applied for the job against deceased quota but his file was replaced with his younger brother's file by his uncle though his mother had nominated him for the purpose. He along-with his mother had approached the concerned department of KMC but despite efforts, the matter was delayed. He, therefore, sought our intervention in the matter.

### **PROCEEDINGS**

2. The complaint was referred to the Agency for report. In response, the Senior Director, Human Resources Management, KMC, Karachi, vide letter No. Sr.Dir(HRM)/Dir-L.A/KMC/2022/1651 dated 15.06.2022 informed that name of the complainant was included in the list of applicants to be appointed against heredity quota and that the matter was under process.
3. During hearing held on 08.11.2022, the Deputy Director, Legal Affairs, KMC appeared and informed that case of the complainant was forwarded to the Secretary, Local Government for necessary approval.
4. After constant follow up, the Senior Director, Human Resources Management, KMC, Karachi, vide letter No. Sr.Dir(HRM)/Dir-L.A/KMC/2024/2127 dated 02.09.2024 confirmed that the complainant has been appointed as Accounts Clerk (BPS-06) vide Order dated 19.04.2023.

### **DECISION**

5. In view of the above, the complaint stands disposed of as redressed.

*Given under my hand and seal of office.*



**Sd /-**

**(Muhammad Sohail Rajput)**

Sitara-e-Imtiaz. PAS

Ombudsman Sindh

Karachi, dated; 28# January, 2025