



## **DECISION**

**Complaint No.** : POS/ROM/127/2025/RM-185

**Name and address of the complainant** : Mst. Noor Jahan wd/o. Allah Diya,  
R/o. Model Colony, Ward-01, Mirwah, Gorchani,  
Mirpurkhas.

**Name of the Agency Complained against** : Chairman, Town Committee, Mirwah Gorchani,  
District Mirpurkhas

**Name & Designation of Investigating Officer** : Mr. Zulfiqar Ali Junejo, T.I  
Consultant/Regional Director, Mirpurkhas.

**Vetted by** :

**Subject** : **Muhammad Naseer Jamali, Advisor-N**  
**COMPLAINT AGAINST TOWN COMMITTEE MIRWAH GORCHANI ALLEGING FAILURE TO PAY THE FAMILY PENSION TO THE COMPLAINANT**

### **Complaint**

Mst. Noor Jahan filed a complaint dated 25.03.2025 wherein she stated that her late husband, Allah Diya was a pensioner of Town Committee, Mirwah Gorchani who expired in 2006. The family pension was transferred in her favour vide order dated 01.07.2015 by the Director, Local Govt. Audit Karachi. The arrears of family pension were calculated amounting to Rs.577,392/-. The Chairman, Town Committee, Mirwah Gorchani committed that the arrears of family pension will be paid to her through instalments @ Rs.50,000/- per month but the agency has failed to pay the arrears since last 04 months. Aggrieved by that, she solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.

3. This office issued a notice dated 03-04-2025 to the Adl. Director, Local Government Department, Mirpurkhas and Town Officer, Town Committee, Mirwah Gorchani for report. In response, the Town Officer, Town Committee, Mirwah Gorchani appeared before Investigating Officer Mirpurkhas on 14.04.2025 and committed that Rs.200,000/- will be paid to the complainant in May 2025, followed by remaining payment by Rs.50,000/- per month as already decided. Subsequently, Town Officer, Town Committee, Mirwah Gorchani produced a cheque No.52598680, dated 25.04.2025, amounting to Rs.200,000/- which was handed over to the complainant Mst. Noor Jahan on 14.05.2025 by the Regional Director, Mirpurkhas. She acknowledged the cheque and thanked this Institution for redressal of her grievance.

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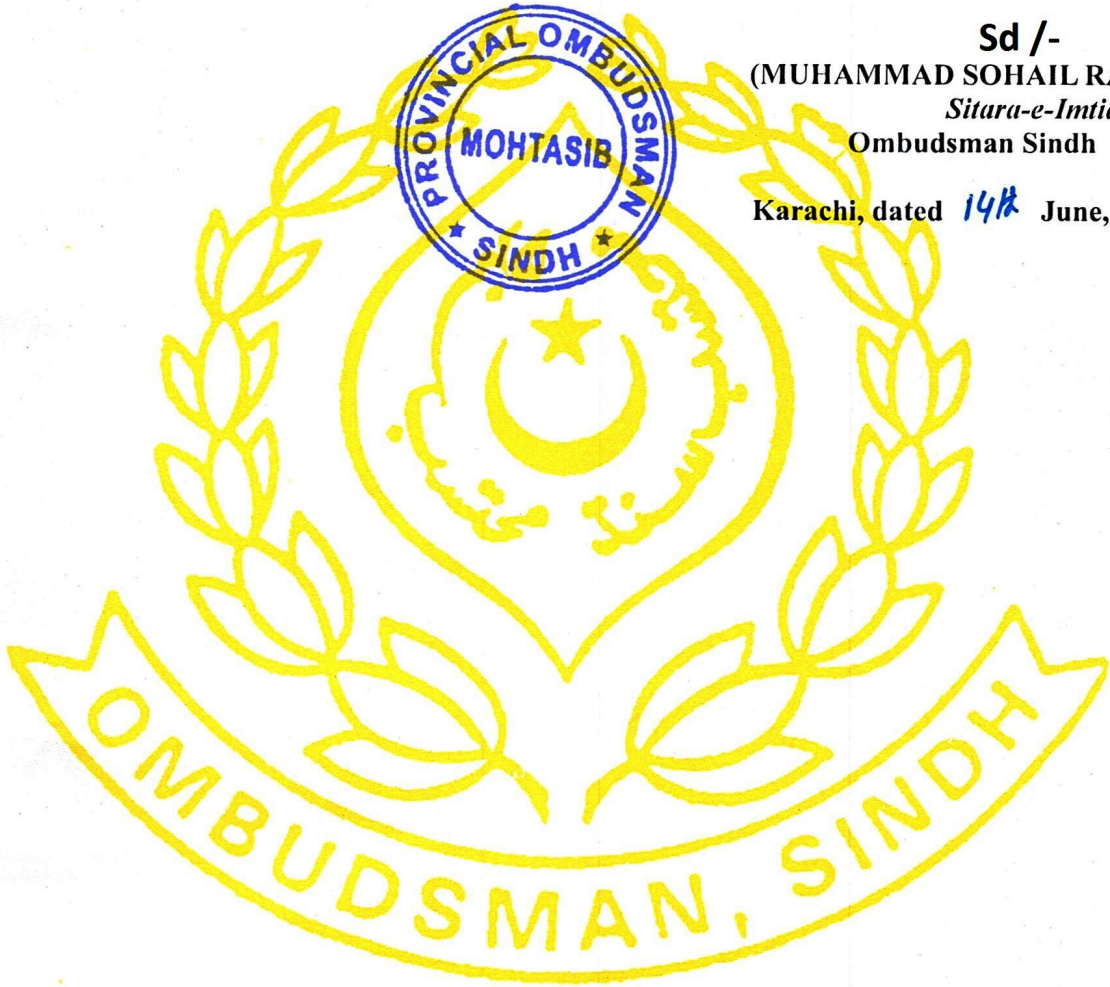
**Findings**

4. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

**Decision**

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), the complaint is disposed of as redressed, in terms of Regulation 21(d) of Investigation and Disposal of complaints Regulation 2024 of the Ombudsman Act.

Given under my hand and seal of the office



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz, PAS**  
**Ombudsman Sindh**

Karachi, dated 14<sup>th</sup> June, 2025