



DECISION

Complaint No. : POS/3282/ROJ-80(JBD)/2022

Name and address of the complainant : Mr. Javed Ahmed s/o Nawaz Buriro, r/o UC Miranpur Buriro, Taluka Garhi Khairo, District Jacobabad.

Name of the Agency Complained against : Health Department PPHI Jacobabad

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING DOCTOR NOT BEING POSTED AND LACK OF OTHER FACILITIES AT THE VILLAGE DISPENSARY, MIRANPUR, DISTRICT JACOBABAD.

Complaint:

Mr. Javed Ahmed Buriro filed a complaint dated 15.6.2022 against maladministration in the office of the District Manager (PPHI), District Jacobabad, as no doctor has been posted at the District Council Dispensary, Miranpur and the Labour Room is also not operative there. Moreover, there is no paramedical staff and ambulance is also not available at the dispensary. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. After receiving Form-A, and other relevant documents, the matter was taken up with the agency i.e. District Manager (PPHI), District Jacobabad. The Agency reported that due to shortage of human resources and budgetary provisions, it has not been possible to post doctors and paramedical staff at the District Council Dispensary, or at the neighboring Basic Health Unit at Hashmatabad. He further proposed that the Health Department may be advised to post lady doctors, so that antenatal and postnatal maternal services can be provided at the District Council Dispensary, Miranpur.

3. In order to ensure redressal of the grievance of the complainant, the matter was taken up again with the Agency, who reiterated its earlier stance of shortage of human resources and funds. Meanwhile, the complainant has stated that the District Manager PPHI, Jacobabad has assured him that this grievance will be resolved soon, and that he is satisfied with such assurance. He also states that he does not want any further action.

Decision:

4. Irrespective of the above discussion, it is clear that due to maladministration, these essential facilities have not been provided at District Council Dispensary, Miranpur and BHU Hashmatabad. Accordingly, the Health Department, Government of Sindh is hereby directed to attend to this issue urgently and post doctors, para-medical staff and provide other facilities in these Health Centers, within three months, positively.

“Given under my hand and seal of office”



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 10th January, 2025