



## DECISION

Complaint No.	:	POS/305/HYD/2025
Name and address of the complainant	:	Mr. Jamshed Ali Khaskheli, R/o Village Karam Khan Nizamani, Taluka & District Matiari.
Name of the Agency Complained against	:	Chief Municipal Officer, Municipal Committee, Hala District Matiari.
Name & Designation of Investigating Officer	:	Syed Muhammad Sajjad Hyder, Regional Director, Regional Office, Hyderabad.
Vetted by	:	<b>Muhammad Naseer Jamali, Advisor-N</b>
Subject	:	<b>COMPLAINT AGAINST MUNICIPAL COMMITTEE HALA ALLEGING FAILURE TO PAY T.A/D.A TO THE COMPLAINANT</b>

### Complaint

Mr. Jamshed Khaskheli Office Superintendent, Municipal Committee Hala filed a complaint dated 15.04.2025 wherein he stated that he was nominated to attend a two days training course on "Horticulture & Landscape Management" (January 14-15, 2025) at Pakistan Academy for Rural Development, Peshawar but the agency has not paid him TA/DA allowance as yet. Being aggrieved, he solicited intervention of this Institution.

### Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) subject to submission of mandatory documents and by condoning the delay.

3. This office issued a notice dated 05.05.2025 to the Chief Municipal Officer, Municipal Committee, Hala and Deputy Director, Local Government Matiari for report, followed by a reminder. The Assistant Director, Local Government (HQ) & Focal Person, Hyderabad informed vide letter dated 16.09.2025 that the complainant has been paid TA/DA, amounting to Rs.144,000/- by the Municipal Committee, Hala vide cheque dated 30.05.2025. He enclosed a copy of cheque as an evidence.

4. The complainant confirmed through telephonic contact that his grievance has been redressed. He extended his heartfelt gratitude to this Institution and requested to close the case.

### Findings

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### Decision

6. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

*Given under my hand and seal of the office*



*Sd/-*

(MUHAMMAD SOHAIL RAJPUT)  
Sitara-e-Imtiaz, PAS  
Ombudsman Sindh

Karachi dated 20<sup>th</sup> October, 2025