



DECISION

Complaint No. : POS/9487/ROJ-255(JBD)/2023

Name and address of the complainant : Mr. Muhammad Ramzan s/o Abdul Raheem Teghani,
c/o Noor-e-Sadique Computer Photocopies Shop, near District &
Session Court, Golimar, Kandhkot.

Name of the Agency Complained against : i) Finance Department
ii) Irrigation Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT REGARDING ALLEGED DEMAND OF
BRIBE FOR PAYMENT OF PENSION AND SERVICE
DUES TO THE COMPLAINANT MUHAMMAD
RAMZAN.

Complaint:

Mr. Muhammad Ramzan filed his complaint dated 29-11-2023, against the Executive Engineer Irrigation Begari Division Jacobabad and the District Accounts Officer, Jacobabad that they were demanding bribe for making payment of his pension and service dues. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the agencies for comments. In response, the Executive Engineer, Begari Division, Jacobabad vide his office letter dated 6-2-2023 reported that Mr. Muhammad Ramzan Teghani is getting his monthly pension whereas payment of Commutation and LPR Encashment is pending in the District Accounts Office, Jacobabad. Subsequently the District Accounts Officer, Jacobabad vide office letter dated 15-8-2024 reported that all payments have been made to the applicant as per SAP system and he enclosed copy of the overview additional off-cycle payments as evidence.

3. The report of the Agency was communicated to the complainant for confirmation, who appeared before the Investigating Office on 3-10-2024 and stated that due to intervention of the Institution of the Provincial Ombudsman Sindh, his grievance has been redressed, and he has received his total service dues amounting to Rs.1,949,470-.

Findings:

4. On the intervention of this Institution, the grievance of the complainant has been resolved, which is also confirmed by him vide his application dated 3-10-2024. Hence no further action is required.

Decision:

5. In view of the above, the complaint stands disposed of/as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-

(Muhammad Sohail Rajput)

Sitara-e-Imtiaz, PAS

OMBUDSMAN SINDH

Karachi, dated 18th February, 2025