



DECISION

Complaint No. : POS/7910/2023/RM-206

Name and address of the complainant : Adv. Muhammad Rafiq Bhayo,
House No.53, Gulshan e Mustafa Housing Society,
Mirpurkhas.

Name of the Agency Complained against : Mirpurkhas Municipal Corporation (MMC)

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST MIRPURKHAS MUNICIPAL CORPORATION (MMC) ALLEGING NON-SUPPLY OF DRINKING WATER TO MOHALLA GULSHAN-E-MUSTAFA HOUSING SOCIETY, MIRPURKHAS

Complaint

Adv. Muhammad Rafiq Bhayo filed an online complaint dated 19.09.2023 wherein he stated that Gulshan e Mustafa Housing Society, Mirpurkhas consisting of 200 houses is deprived of the facility of drinking water. He approached the Public Health Engineering Division, Mirpurkhas and Mirpurkhas Municipal Corporation (MMC) for execution of a water supply scheme for the society but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

- The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
- This office issued a notice dated 10.11.2023 to the Municipal Commissioner, Mirpurkhas Municipal Corporation (MMC) and Executive Engineer, Public Health Engineering Division, Mirpurkhas for report. The Superintending Engineer, Mirpurkhas Municipal Corporation (MMC) informed vide letter dated 17.01.2024 that Gulshan-e-Mustafa Housing Society, Mirpurkhas is a private housing scheme. The developer is responsible to provide all amenities to the allottees of the society. However, NITs have been issued with regard to water supply scheme for 22 union committees including the Gulshan-e-Mustafa Housing Society.

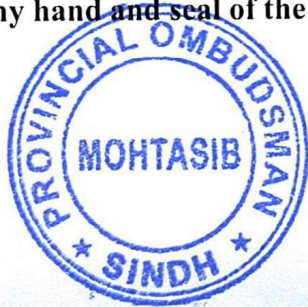
Findings

- On the intervention of this Institution, the agency has approved the scheme of water supply for Gulshan-e-Mustafa Housing Society.

Decision

- In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), I, hereby direct the Municipal Commissioner, Mirpurkhas Municipal Corporation (MMC) to expedite the execution of water supply scheme on priority as per policy of Government of Sindh.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 20~~th~~ March, 2025