



DECISION

Complaint No. :
Name and address of the complainant : POS/8586/RL-358(LKA)2023
Name of the Agency Complained against : Mr. Qatubudin retired Kotar R/o Machi Mohallah Shahdadt, Taluka and District Kamber Shahdadt.
Name & Designation of Investigating Officer : District Accounts Officer Kamber Shahdadt.
Vetted by : Mr. Ali Akbar Jagirani, Director, Regional Office, Larkana.
Subject : Mr. Muhammad Naseer Jamali, Advisor -N

COMPLAINT AGAINST INORDINATE DELAY IN PAYMENT OF SERVICE DUES TO THE COMPLAINANT.

COMPLAINT:

Mr. Qatubudin a retired Kotar filed a complaint dated: 25.10.2023 wherein he stated that he submitted his case for payment of service dues in the office of District Accounts Officer Kamber Shahdadt on 21.03.2023 but his service dues have not been paid to him despite lapse of more than 06 months. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted Under Section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to-date) subject to submission of mandatory affidavit on Form-A and by condoning the delay.
3. This office issued notice vide dated: 15.11.2023 to the District Accounts Officer Kamber Shahdadt for report who in response, informed vide letter dated 23.05.2024 that the pension and encashment of LPR have been paid to the complainant. The amount of commutation will be paid as per FIFO policy.
4. The agency's report was sent to complainant for rejoinder vide letter dated: 23.05.2024, followed by reminders but he did not respond.

DECISION:

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), the complaint is disposed of on account of non-prosecution.

Given under my hand and seal of the office

- Sd \-

(Muhammad Sohail Rajput)
Sitara-e-Imtiaz. PAS
Ombudsman, Sindh

Karachi, dated 15th November. 2024

