



## **DECISION**

<b>Complaint No.</b>	<b>: POS/2170/2024/J-15.</b>
<b>Name and address of the complainant</b>	<b>: Mr. Sufiyan Siddiqui &amp; other Staff of Govt: Girls Secondary School Nishter Road, Karachi-East.</b>
<b>Name of the Agency Complained against</b>	<b>: School Education &amp; Literacy Department.</b>
<b>Name &amp; Designation of Investigating Officer</b>	<b>: Muhammad Misbah Tunio Advisor-J</b>
<b>Vetted by</b>	
<b>Subject</b>	<b><u>COMPLAINT AGAINST INCHARGE/ DDO GOVT: GIRLS SECONDARY SCHOOL, NISHTER ROAD FOR HER ALLEGED MISBEHAVIOUR WITH THE STAFF MEMBERS.</u></b>

### **THE COMPLAINT**

Mr. Syfiyan Siddiqui and other staff members of Government Girls Secondary School (GGSS) Nishter Road, filed a joint complaint on 19.04.2024 against Head Mistress / DDO of the School namely Dr. Tanveer Jabeen. They alleged that she was involved in mis-appropriation of funds and misbehaves with the staff members. They further alleged that she and Mrs. Rozina, HST were extorting money from them through Mr. Shakeel, Lab Assistant for different false pretexts, like buying school supplies and bribing higher officers such as Taluka Education Officer and District Education Officer. Those who refused to pay were facing threats of poor performance rating and transfers to other schools. They added that the then Director Ms. Farnaz Riaz had surrendered the services of Dr. Tanveer Jabeen & Mrs. Rozina, HST vide orders dated 31.03.2023 and 11.04.2023 respectively due to their involvement in mal-practice, but later on both were transferred back to the school without finalization of an enquiry and imposition of penalties. They, therefore, sought intervention of this Institution.

### **PROCEEDINGS**

2. The complaint was admitted under Section 10 of the Establishment of Office of Ombudsman for the Province of Sindh Act, 1991 (amended up-to-date) after condoning the delay.

3. The matter was taken up with the Agency for report/ comments. In response, the defendant Dr. Tanveer Jabeen, vide her reply dated 22.05.2024 refuted the allegations of the complainants.

4. During the process of investigation, an Enquiry Committee was constituted by the Director, School Education (ES & HS), Karachi vide letter dated 03.06.2024, under the chairmanship of Additional Director Schools along with Deputy Director and Assistant Director as members. The Enquiry Committee conducted enquiry and furnished report vide letter dated 01.07.2024, wherein they supported the version of the complainants and suggested recommendations as under:-

- i) That another Head Mistress of BPS-18 may be posted and Dr. Tanveer Jabeen may be posted as Deputy DEO (BPS-18) anywhere in Karachi.
- ii) Internal Audit of the School funds may be conducted immediately.
- iii) Mrs. Rozina HST and Mr. Shakeel Lab Attendant may be issued warning so that they may not again get involved in such malpractice.
- iv) Mr. Sufiyan Siddiqui, JEST may be sent back to his School with a warning not to interfere in the School affairs and to mind his own business.

5. A copy of the Enquiry reported dated 01.07.2024 was sent to both Dr. Tanveer Jabeen and Mrs. Rozina HST vide letter dated 08.07.2024 for their rejoinder, but they failed despite issuance of multiple reminders.

6. Thereafter, the Section Officer (P-I), School Education & Literacy Department, Government of Sindh, Karachi vide letter dated 08.11.2024 informed that on receipt of complaint against Head Mistress Dr. Tanveer Jabeen and HST Mrs. Rozina, the complainants were heard in person at length and given opportunity to substantiate their point of view. After detailed discussion and deliberations, the Administrative Department found no evidence against them and reached to conclusion to dispose of the complaint as it merits no consideration.

## **FINDINGS.**

7. After perusal of available record, papers submitted by the both the parties during proceedings, hearings and Enquiry Report, it transpired that Dr. Tanveer Jabeen Head Mistress/ DDO, Mrs. Rozina HST and Mr. Shakeel Lab Attendant were involved in malpractice and misappropriation of funds.

8. Report dated 08.11.2024 of the Section Officer (P-I), School Education & Literacy Department, Government of Sindh, Karachi seems filmsy and devoid of any detailed proceedings to find out the facts of the cases. Therefore it can not be relied upon. The Controlling Officers of the Education Department, who have frequent contact with the Dr. Tanveer Jabeen and Mrs. Rozina HST have conducted in depth enquiry and found both guilty of charges along with Lab Assistant.

## **DECISION.**

9. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amendment up-to-date), I hereby direct the Secretary, Schools Education and Literacy Department, Government of Sindh, Karachi:-

- A) To transfer Dr. Tanveer Jabeen, Head Mistress, Mrs. Rozina HST, Mr. Shakeel Lab Attendant and the complainant Mr. Sufiyan Siddiqui from Government Girls Secondary School Nishter Road, Karachi for smooth operation of the school and post them at any other place.
- B) To post any reputable Head Mistress in G.G.S.S Nishter Raod for smooth running of affairs of the school.
- C) To conduct detailed enquiry of misappropriated SMC funds and take appropriate action against delinquent officials under the relevant rules, if found guilty.

10. The compliance report of this order should be furnished within 30 days hereof.

11. The complaint stands disposed of accordingly.

“Given under my hand and seal of office”



Sd/-

**(MUHAMMAD SOHAIL RAJPUT)**

Sitara-e-Imtiaz. PAS  
Ombudsman, Sindh  
Karachi, dated 23rd December, 2024.