



DECISION

Complaint No. : POS/9843/ROJ-14(JBD)/2024

Name and address of the complainant : Mr. Muhammad Iqbal s/o Muhammad Alam Dashti,
r/o Dastagir Colony, Jacobabad.

Name of the Agency Complained against : Finance Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Advisor M Mr. Mir Hussain Ali

Subject : COMPLAINT REGARDING DELAY IN OPENING OF SALARY I.D. OF THE COMPLAINANT.

Complaint:

Mr. Muhammad Iqbal Dashti filed his complaint dated 29-11-2023, against the officials of the District Accounts Office Jacobabad, who were delaying the opening of salary I.D. of the complainant due to misplacement of documents by the concerned auditor. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10, of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991, was referred to the District Accounts Officer, Jacobabad, who vide his office letter dated 2-10-2024 reported that the payment of salary to the complainant has started w.e.f. 1-5-2024. He enclosed copy of the SAP report as evidence. He further stated that necessary instructions have been issued to the concerned auditor for tracing the misplaced documents.

3. Meanwhile the complainant Mr. Muhammad Iqbal Dashti appeared before the Investigating Officer on 3-10-2024 and filed his application stating that his grievance has been redressed, and therefore he does not want any further proceedings on his complaint.

Findings:

5. On the intervention of this institution, the problem of the complainant has been resolved, which is also confirmed by him vide his application dated 3-10-2024. Hence no further action is required.

Decision:

6. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

“Given under my hand and seal of office”



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 18th February, 2025