



DECISION

Complaint No. : POS/286/ROJ-286(JBD)/2025

Name and address of the complainant : Mr. Zahid Hussain s/o Muhammad Essa, r/o village Khair Muhammad Samejo, Taluka Thul District Jacobabad.

Name of the Agency Complained against : Health Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject :

COMPLAINT REGARDING MEDICINES OF HEPATITIS 'C' VIRUS NOT BEING PROVIDED TO THE COMPLAINANT.

Complaint:

Mr. Zahid Hussain filed his complaint dated 12.6.2025 against the Director, Jacobabad Institute of Medical Science, Jacobabad, for not providing him medicines for Hepatitis 'C'. He therefore requested this Institution to intervene in the matter.

Proceedings:

2. The complaint admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was referred to the Director, Jacobabad Institute of Medical Science, Jacobabad, vide this office letter dated 12.6.2025 for his comments. Meanwhile, on 27.6.2025 the complainant Mr. Zahid Hussain appeared before the Investigating Officer Jacobabad and submitted his application wherein he stated that due to intervention of the Ombudsman Sindh his grievance has been redressed, as he has received the medicines for Hepatitis 'C' from the hospital authorities, and therefore he does not want any further action on his complaint.

Findings:

3. In view of the above, the complaint stands disposed of as redressed and consigned to record accordingly.

"Given under my hand and seal of office"



Sd /-
(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 25th August, 2025