



## DECISION

Complaint No. : POS/ROK-610/(Khp)/2025  
Name and address of the complainant : M/s Naeem Ahmed & others,  
R/o Village Kanbhra,  
Town Committee Ahmedpur,  
Taluka Kingri, District Khairpur Mir's.  
Name of the Agency Complained against : Education Department  
Name & Designation of Investigating Officer : AHMED BAKHSH GHUMRO,  
Consultant / Incharge, Regional Office Khairpur  
Vetted by : Mr. Ghulam Sarwar, Advisor-J  
Subject : COMPLAINT AGAINST USE OF SUBSTANDARD MATERIAL IN CONSTRUCTION OF GBPS KAREEM DINO KHAMBHRO, TALUKA KINGRI.

### COMPLAINT

M/s Naeem Ahmed & others filed a joint complaint on 11-06-2025 alleging the use of substandard material in the construction of Government Boys Primary School Kareem Dino Khambhro, Taluka Kingri. They, therefore, sought the intervention of this Institution.

### PROCEEDINGS

02. The complaint was admitted under Section 10 of the **Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991** (amended up to date), by condoning the delay in its filing, subject to the submission of an Affidavit on Form "A" and copy of the CNICs.

03. After completion of codal formalities, the Investigating Officer contacted the Executive Engineer, Education Works Division, Khairpur Mir's, by telephone and directed him to ensure the use of approved/specification-compliant materials. The matter was then formally taken up with the Executive Engineer through correspondence dated 25-06-2025 seeking comments.

04. Pending receipt of the report from the Education Works Division, the complainants appeared before the Investigating Officer on 11-07-2025 and submitted an application stating that following the intervention of this Institution, the Agency had begun using the specified materials in the school building. They expressed satisfaction with the quality of materials now being used, conveyed their gratitude to this Institution and requested closure of the case.

### FINDINGS

05. The grievance of the complainant stands resolved following the intervention of this Institution.

### DECISION

06. In view of the above, the complaint is hereby disposed of as redressed and consigned to record.

*"Given under my hand and seal of office"*



Sd /-  
( MUHAMMAD SOHAIL RAJPUT )  
Sitara-e-Imtiaz. PAS  
Ombudsman Sindh  
Karachi, dated 5<sup>th</sup> August, 2025