



## **DECISION**

Complaint No. : POS /148/HYD/2025

Name and address of the complainant : Ms. Nigar Rahu d/o Dodo Rahu  
R/o Village Shahmeer Rahu,  
Taluka Saeedabad, District Matiari

Name of the Agency Complained against : District Accounts Officer, Matiari.

Name & Designation of Investigating Officer : Syed Muhammad Sajjad Hyder, Regional Director,  
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST DISTRICT ACCOUNTS OFFICER  
MATIARI ALLEGING UNJUSTIFIED STOPPAGE OF  
FAMILY PENSION OF THE COMPLAINANT**

### **Complaint**

Ms. Nigar Rahu filed a complaint dated 18.02.2025 wherein she stated that her late father, Dodo Khan was ex-Beldar in Irrigation Department who died during service and family pension was granted to her mother named Mst. Zainab. After her death, the family pension was transferred in the name of complainant, being unmarried daughter of deceased pensioner but due to late submission of No Marriage and life certificates, her family pension was stopped w.e.f 01.07.2024. She approached the District Accounts Office, Matairi for release of withheld pension but to no avail. Being aggrieved, she solicited intervention of this Institution.

### **Proceedings**

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory documents and by condoning the delay.
3. This office issued a notice dated 19.03.2025 to the District Accounts Officer, Matiari for report. In response, the Additional District Accounts Officer, Matiari informed vide letter dated 25.03.2025 that family pension of the complainant has been restored and monthly pension alongwith arrears have been adjusted in payroll of March 2025, amounting to Rs.147,760/-. He annexed the copy of payroll slip as an evidence.
4. The complainant appeared before Investigating Officer on 16.05.2025 and filed a written statement confirming the redressal of her grievance. She extended her heartfelt gratitude to this Institution and requested to close the case.

### **Findings**

5. On the intervention of this Institution, grievance of the complainant has been redressed by the agency.

### **Decision**

- 6 In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint stands disposed of as redressed.

*Given under my hand and seal of the office*



**Sd /-**  
**(MUHAMMAD SOHAIL RAJPUT)**  
**Sitara-e-Imtiaz, PAS**  
**Ombudsman Sindh**

Karachi dated 5<sup>th</sup> August, 2025