



DECISION

Complaint No. : POS/3826/2024/NWS-81.

Name and address of the complainant : Mr. Shafeeq-ur-Rehman, R/o House No. I-C-462, Abdul Qadir Park, Manuabad, Nawabshah, District Shaheed Benazirabad.

Name of the Agency Complained against : M.C Nawabshah

Name & Designation of Investigating Officer : Khan Muhammad Zardari, Regional Director, Shaheed Benazirabad.

Vetted by : Syed Ali Mumtaz Zaidi, (PAS). Advisor-F.

Subject : **ALLEGED DELAY IN MAKING A PUBLIC PARK AND LIBRARY OPERATIONAL.**

THE COMPLAINT:

Mr. Shafeeq-ur-Rehman filed an online complaint dated 23.08.2024 wherein he stated that the Abdul Qadir Park and its Library located at Manuabad, Nawabshah had been renovated and handed over to the Municipal Committee, Nawabshah in 2023 by the Deputy Commissioner, Shaheed Benazirabad. After the passage of one year, the park and its library have not been made functional by the Municipal Committee. Aggrieved by that, he solicited intervention of this Institution.

PROCEEDINGS:

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (Amended up to date), subject to submission of copy of CNIC, Affidavit on Form "A", and by condoning the delay.
3. This office issued notice to the Municipal Commissioner, Municipal Corporation, Shaheed Benazirabad vide letter dated 04.10.2024 for report, who in response informed vide letter dated 23.12.2024 that Abdul Qadir Park and its Library located at Manuabad, Nawabshah had been renovated and handed over to the Municipal Committee, Nawabshah. The park is well-maintained, open to the public and families, and the Library named Bibi Asifa Bhutto Zadari is functional under their supervision. He enclosed photos as an evidence.
4. The Agency's report was sent to the complainant for rejoinder, vide letter dated 26.12.2024. The complainant and Municipal Commissioner, Shaheed Benazirabad voluntarily appeared on 22.01.2025 before the Investigation Officer, Shaheed Benazirabad. The Agency's representative reaffirmed the contents of his earlier report. The complainant also submitted a written statement wherein he expressed satisfaction with the efforts made by the Agency to

make the park and Library functional. He confirmed that his grievance had been resolved. He expressed thanks to this Institution for redressal of his grievance.

FINDINGS:

4. On the intervention of this Institution, the Agency has resolved the grievance of the complainant and complaint stands redressed.

DECISION:

5. In view of the above and in exercise of powers vested in me under Section 11 of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (Amended up-to-date), I do hereby dispose of the complaint as redressed.

Given under my hand and seal of office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz. PAS
Ombudsman Sindh
Karachi, dated 30th May, 2025

