



DECISION

POS/RBH/52/2024

Complaint No.:

Name and address
of the complainant :

Mr. Allah Bachayo Shah S/o Pir Ashraf Shah,
R/o. Ward No.6, Gharibabad,
Taluka & District Badin

Name of the Agency
Complained against :

Employees Old Age Benefits Institution,
Kotri Region

Name & Designation of
Investigating Officer :

Syed Muhammad Sajjad Hyder,
Regional Director, Badin

Subject :-

COMPLAINT REGARDING NON-PAYMENT OF
PENSION TO THE COMPLAINANT BEING RETIRED
EMPLOYEE OF PANGRIO SUGAR MILLS LIMITED

THE COMPLAINT

Mr. Allah Bachayo Shah, filed a complaint on 19.09.2024 stating therein that he was regular employee of Pangrio Sugar Mills Limited and retired after completing 25 years service. He is entitled to receive monthly pension, but Regional Director, EOBI Institution instead of making payment of pension, paid one time Grant. In this regard he approached Regional head, Regional Office Kotri, but no remedial action was taken. Being aggrieved by that, he solicited intervention of this Institution for redressal.

PROCEEDINGS

2. The complaint was admitted u/s 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date), after receiving mandatory Affidavit on Form 'A' and other relevant documents. Thereafter the complaint was processed for investigation and report was called from the Director, Employees Old Age Benefits Institution (EOBI) Kotri Region, vide this office letter dated 23.09.2024.

3. In response, the Regional Head, Regional Office Kotri, submitted the report vide his letter dated 07.10.2024, and informed that the establishment of M/S Pangrio Sugar Mills Limited is closed and the case was discussed before the Members of Regional Claim Committee and the employment of M/s. Pangrio Sugar Mills was approved on the basis of evidence/record available with EOBI from 10.11.1986 to 31.12.2010 as seasonal employee.

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4. The complainant was awarded old age grant vide claim No.BDS-00890, amounting to Rs.84,000/- as per EOBI Act/rules, if the complainant is not satisfied from the decision of Region, he may file appeal U/S 33 of EOBI Act 1976, before the Adjudicating Authority-I at Karachi, for redressal of his grievance.

COMPLAINANT'S REJOINDER:

5. A copy of above mentioned report of the agency was sent to the complainant vide this office letter dated 30.10.2024, for filing his rejoinder. In response he apprised the Investigating Officer, through a written statement dated 05.11.2024, sent by post, that he has filed appeal as per EOBI Act before the competent Authority i.e. Adjudicating Authority – I at Karachi and requested to withdraw his complaint.

FINDINGS:

4. Since the appeal has been preferred before the competent Authority i.e. Adjudicating Authority --I at Karachi by the complainant and therefore the request of the complainant to withdraw the complaint juncture merits consideration.

Besides, it is quite pertinent to mention here that the complainant has also confirmed the contents of the statement dated 05.11.2024 by appearing in person before the Investigating Officer, Badin on 15.11.2024.

DECISION:

5. In view of the above, the request of the complainant for withdrawal of his complaint is acceded to and the case file is consigned to record.

Given under my hand and seal of Office.



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz - PAS
Ombudsman, Sindh

Karachi, dated

7th February, 2025