



DECISION

POS/5789/TTA/16/2021

Complaint No. :

Name and address of the complainant : Mr. Abdul Ghaffar Rind & Others
Chairman, SMC, GHSS Jhirk, District Thatta.

Name of the Agency Complained against : School Education Department.

Name & Designation of Investigating Officer : Dr. Riaz Ahmed Siddiqui
Regional Director, Thatta.

Vetted by : Mr. Shahid Ahmed Hashmi,
Consultant-Legal.

Subject : **NON-AVAILABILITY OF TEACHING STAFF FOR 9TH AND 10TH CLASSES AT THE GOVERNMENT HIGH & SECONDARY SCHOOL JHIRK AND LACK OF BASIC FACILITIES THERE.**

THE COMPLAINT:

Mr. Abdul Ghaffar Rind and others, filed a complaint dated: 04-11-2021, regarding non-availability of adequate facilities, shortage of teaching staff for XI and XII classes and incomplete repair work at Government Higher Secondary School Jhirk, District Thatta. Their pursuance with the concerned officials of the School Education and Literacy Department to resolve the grievance proved to be futile. Therefore, they sought intervention of this office for resolution of the issues.

PROCEEDINGS:

2. The complaint was admitted. The matter was taken up with the District Education Officer Elementary Secondary & Higher Secondary Thatta, Executive Engineer Education Works Division, Thatta, Chief Engineer Education Works Hyderabad, Superintending Engineer Education works Circle Badin and the Secretary School Education and Literacy Department Government of Sindh Karachi.

3. In response, report dated 07.02.2022, received from the District Education Officer (Elementary/Secondary/Higher Secondary). In the report, the agency assured about providing teachers, once the recruitment process was completed. Through another report, dated 24.06.2022, the agency informed about posting of two teachers in the GHSS Jhirk. Executive Engineer Education Works Division Thatta vide his reports dated 05.04.2022, 12.5.2022, 08.06.2022, and 24.06.2022 informed that after visiting the Government Higher Secondary School Jhirk, he has submitted detail Rough Cost Estimate to higher authority for pending repairing work and construction of boundary wall.

4. In another report dated 27.02.2024, the Education Works Department, Thatta informed about inclusion of the repair work in M & R Programme 2020-2021, and its subsequent completion. The report also provides the details regarding inclusion of construction of compound wall in ADP No: 732 of 2023-24. For want of provision of Drinking Water / Wash Room, the report reads that the work is contingent upon receiving of funds.

(2)

REJIONDER:

5. The report dated 27.02.2024, was forwarded to the complainants. However, despite reminder still response remains awaited.

FINDING:

6. Non-availability of teaching staff for XI and XII classes and insufficient furniture and inadequate essential facilities like provisions of drinking water, proper washrooms reflect inattention and indifferent approach of all the relevant agencies.

7. Imparting education is the primary responsibility of the State, which it executes through various agencies. If agencies fail to fulfill their fiduciary duties, whom can the public approach?

DECISION:

8. I, therefore, in exercise of powers vested in me under section 11 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act, 1991 (amended up to date) direct to:-

- a) Secretary, School Education and Literacy Department to expedite the release of requisite funds to ensure completion of much needed repairing work and provisions of drinking water and crucial facilities at the School;
- b) Chief Engineer Education Works Department to look into the state of affairs of the school, which lacks essential facilities. He shall ensure timely completion of essential works for smooth running of school. Compliance should be reported inside 90 days.

Given under my hand & seal of office

Sd /-

(MUHAMMAD SOHAIL RAJPUT)

Sitara-e-Imtiaz, PAS

Ombudsman Sindh

Karachi, Dated 17th June, 2025

