



DECISION

Complaint No. : POS/5590/ROJ-119(JBD)/2022

Name and address of the complainant : Mr. Abdul Rauf Memon, r/o Village Memon
Muhalla, Taluka Thul, District Jacobabad.

Name of the Agency Complained against : Irrigation Department

Name & Designation of Investigating Officer : Mr. Zahid Hussain Buriro
Director Regional Office Jacobabad

Vetted by : Mir Hussain Ali Advisor-M

Subject : COMPLAINT AGAINST DISTRICT HEALTH OFFICER, JACOBABAD FOR NOT MAKING TEMPORARY ARRANGEMENTS FOR PROVIDING MEDICAL TREATMENT TO THE PATIENTS AS THE CIVIL HOSPITAL WAS NOT ACCESSIBLE DUE TO ACCUMULATION OF RAIN WATER.

Complaint:

Mr. Abdul Rauf Memon filed his complaint dated 16.9.2022 against the District Health Officer, Jacobabad for not making temporary arrangements for providing medical treatment to the patients as the Civil Hospital was not accessible due to accumulation of rain water.. Hence he prayed for intervention in the present matter by this Institution.

Proceedings:

2. The complaint admitted under section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh Act, 1991 was forwarded to the District Health Officer Jacobabad for comments, who reported vide his office letter No. DHO/JCD/12434 dated 11.11.2022 that a medical camp was set up near Rural Health Center to provide health care to the people. He also reported that the Rural Health Center, Mirpur Buriro is functional, and attending to patients requiring medical care.

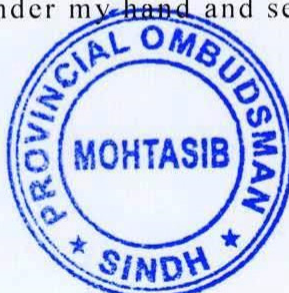
3. These comments of the DHO were provided to the complainant Mr. Abdul Rauf Memon, who disagreed with the comments of the said agency and reiterated his earlier version and requested for a site visit alongwith D.H.O., Jacobabad. The site visit was conducted on 30.11.2022 alongwith the District Health Officer, Jacobabad and Medical Superintendent, Rural Health Center, Mirpur Buriro and it was observed that the rain water had accumulated near Civil Hospital, which could not be drained out. After this site visit, on being called, the complainant appeared on 28.12.2022 and submitted his statement requesting that proceedings on his complaint be stopped as he was withdrawing his complaint.

Findings:

4. In view of the above facts it is quite clear that the DHO has been taking steps to provide medical care to the general public despite accumulation of rain water near Civil Hospital. It is also clear that the complainant also is not interested in pursuing his complaint. As such the complainant is consigned to record.

“Given under my hand and seal of office”

Sd/-



(Muhammad Sohail Rajput)
Sitara-e-Imtiaz, PAS
OMBUDSMAN SINDH
Karachi, dated 23rd December, 2024