



DECISION

Complaint No. : POS/ROM/103/2024/RM-89

Name and address of the complainant : Mr. Khalil Ahmed Ghori,
Social Worker, Ayoob Nagar Mohalla,
Mirpurkhas.

Name of the Agency Complained against : Municipal Commissioner, Mirpurkhas Municipal Corporation

Name & Designation of Investigating Officer : Mr. Zulfiqar Ali Junejo, T.I
Consultant/Regional Director, Mirpurkhas.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : COMPLAINT AGAINST MIRPURKHAS MUNICIPAL CORPORATION (MMC) REGARDING FAILURE TO SUPPLY POTABLE WATER TO THE AREA OF NUTT PARA, UC-4, MIRPURKHAS.

Complaint

Mr. Khalil Ahmed Ghori filed a complaint dated 04.06.2024 wherein he stated that the inhabitants of Nutt Para are deprived of supply of potable water since long. He is approaching Mirpurkhas Municipal Corporation (MMC) since 2017 to execute a scheme of water supply for Nutt Para but to no avail. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted under section 10 of Establishment of the office of Ombudsman for the Province of Sindh Act 1991 (amended up to date) after receiving mandatory affidavit on Form-A, copy of CNIC and by condoning the delay.
3. This office issued a notice dated 07.06.2024 to the Municipal Commissioner, Mirpurkhas Municipal Corporation (MMC) and Superintendent Engineer, Mirpurkhas Municipal Corporation (MMC) for report, who in response submitted reports vide dated 13.08.2024 and 30.12.2024 that a contract for laying water supply lines in the area of Union Committee-04 including Nutt Para has been awarded to a contractor and work order also issued but he did not start physical work due to non-availability of funds.
4. A copy of agency's report was sent to the complainant for rejoinder vide letter dated 17.03.2025, who in response, reiterated redressal of his grievance vide letter dated 07.04.2025.
5. The case was heard on 17.06.2025, attended by Superintendent Engineer, Mirpurkhas Municipal Corporation (MMC) who submitted report that the NIT of said work has been issued again and the same will be completed during the financial year 2025-2026.

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Findings

6. The investigation of the case established maladministration against the agency on its failure to execute a scheme of water supply to the area of UC-4 and issued work order without availability of funds for execution of the scheme.

Decision

7. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the Office of Ombudsman for the Province of Sindh, Act 1991 (amended up to date), I, hereby direct the Municipal Commissioner, Mirpurkhas Municipal Corporation (MMC) to expedite the execution of water supply scheme for Nutt Para (Union Committee-04) during the current budget of 2025-26 on priority as per policy of Government of Sindh.

Given under my hand and seal of the office

Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 3rd October, 2025

