



## DECISION

Complaint No. : POS/4881/SKK-205/2024

Name and address of the complainant : Mst. Shabana Hussain,  
R/o. H. No. C-613, Near Al-Shifa Masjid,  
Civil Hospital, Sukkur.

Name of the Agency Complained against : Controller of Examinations,  
Shah Abdul Latif University, Khairpur Mirs

Name & Designation of Investigating Officer : Mr. Nazir Ahmed Dhoon,  
Director, Regional Office, Sukkur

Vetted by : Mr. Ghulam Abid Shaikh,  
Advisor-K

Subject : **ALLEGED DELAY IN ISSUANCE OF B.SC.  
DEGREE OF THE COMPLAINANT.**

### COMPLAINT

Mst. Shabana Hussain, filed a complaint on 18.10.2024 regarding alleged delay in issuance of her B.Sc. Degree by the Controller of Examinations, Shah Abdul Latif University, Khairpur despite payment of required fees by her. She, therefore, solicited our intervention in the matter.

### PROCEEDINGS

2. The complaint was admitted under Section 10 of the Establishment of the Office of Ombudsman for the Province of Sindh, Act. 1991 (amended upto date), after receiving mandatory Affidavit on Form "A" and other relevant documents. The matter was taken up with the Controller of Examinations, Shah Abdul Latif University, Khairpur vide this office letter dated: 12.11.2024 followed by reminders. In response, he submitted report dated: 27.01.2025 alongwith Original Degree Certificate of Bachelor of Science Part-II of 2006 of the complainant which was handed over to her representative Mr. Abbas Rajput on 10.12.2024.
3. Later-on, the complainant submitted application dated: 23.01.2025 where she also confirmed the receipt of her Degree Certificate and requested to close the case as her grievance stand resolved.

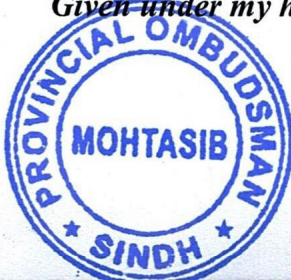
### FINDINGS

4. The problem of the complainant regarding delay in issuance of B.Sc. Degree Certificate by the Controller of Examinations, Shah Abdul Latif University, Khairpur Mirs has been resolved as confirmed by her vide application dated: 23.01.2025. Hence, no further action is required.

### DECISION

5. In view of the above, the complaint stands redressed and disposed of accordingly.

*Given under my hand and seal of office.*



**Sd /-**

**(Muhammad Sohail Rajput)**

Sitara-e-Imtiaz. PAS

Ombudsman, Sindh

Karachi, dated; 13<sup>th</sup> February, 2025