



DECISION

Complaint No. : POS/444/2024/HYD/72

Name and address of the complainant : Mr. Muhammad Shoaib Ansari
R/o H.No: 86, Block-E, Unit No: 11, Latifabad,
Hyderabad.

Name of the Agency Complained against : Municipal Commissioner, HMC Hyderabad.

Name & Designation of Investigating Officer : Abdul Wahab Memon, Consultant / Director,
Regional Office, Hyderabad.

Vetted by : **Muhammad Naseer Jamali, Advisor-N**

Subject : **COMPLAINT AGAINST HYDERABAD MUNICIPAL CORPORATION ALLEGING INACTION AGAINST STRAY DOGS IN THE AREA OF COMPLAINANT**

Complaint

Mr. Muhammad Shoaib Ansari filed an online complaint dated 05.01.2024 wherein he alleged inaction of the agency against the stray dogs. Aggrieved by that, he solicited intervention of this Institution.

Proceedings

2. The complaint was admitted for investigation u/s 10 (3) of the Establishment of the office of Ombudsman for the Province of Sindh Act, 1991 (amended up to date) after receiving mandatory Affidavit on Form "A" and other relevant documents and by condoning the delay.
3. This office issued a notice dated 29.04.2024 to the Director Health Services, HMC Hyderabad for report. The complainant appeared before Investigating Officer, Regional Office, Hyderabad on 08.08.2024 and filed a written statement that the agency has redressed the problem. He extended thanks to this Institution and requested to close further proceedings on his complaint.

Findings

4. On the intervention of this Institution, grievance of the complainant has been redressed by the Agency.

Decision

5. In view of the above and in exercise of powers vested in me under section 11 of Establishment of the office of the Ombudsman for the Province of Sindh Act, 1991 (amended upto date), the complaint is disposed of as redressed.

Given under my hand and seal of the office



Sd /-
(MUHAMMAD SOHAIL RAJPUT)
Sitara-e-Imtiaz, PAS
Ombudsman Sindh

Karachi, dated 20th March, 2025