

Mohit Shinde

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EDUCATION EXPERIENCE

The University of Texas at Dallas

May 2024

M.S., Information Technology and Management

System Analysis and Project Management | OOP Python | DB Foundation for Business Analysis

Walchand College of Engineering, Sangli, India

October 2020

B.Tech., Information Technology

GPA 3.46

PROFESSIONAL EXPERIENCE

NICE Interactive Solutions Pvt. Ltd., Pune, India

January 2021 – July 2022

Associate Software Engineer

- Worked closely with the Product Owner to help identify and resolve blockers to launch the product in countries where the native language is predominantly used.
- Developed and maintained both Frontend and Backend of an application used by approximately 80,000 call center agents.
- Collaborated with a team of 6 people to develop the entire digital channel communication part of the product.
- Modified the existing UI with icons instead of text to make the product easy to use in regions where English is not the primary language.
- Helped in maintaining the existing APIs and worked on resolving critical production bugs, which helped to maintain 99.99% uptime of the product.

AFour Technologies Private Limited, Pune, India

January 2020 – July 2020

Software Development Intern

- Developed Front End of Performance Review System using ReactJS for nearly 500 employees.
- Created a Kafka Service for streaming data from one database to another, reducing redundant tasks by 40%
- Designed Customizable Dashboards using Google Data Studio for better analysis per client's requirement, increasing client productivity by 70%.

ACADEMIC PROJECT EXPERIENCE

July 2019 – December 2020

Hotel Management System, WCE Sangli

- Developed a website for a hotel, helping owner manage orders and customers along with the catalog increasing productivity by 50%.
- Facilitated customers to place an order and reserve tables at the hotel remotely increasing the customer count.
- Followed every phase of the Software Development Life Cycle and deployed the project providing support for more than a year.
- Helped hotel owner to make his presence in the market by going digital making nearly 30% increase in revenue.

ORGANIZATION EXPERIENCE

January 2017 – January 2019

Walchand Linux Users' Group, WCE, Revenue Manager

- Organized six technical inter-college events with an average participation of approximately 500 students per event
- Increased net profit by 30% and implemented digital payment options in the organization's android application for registering for events.

COMPETITIONS AND LEADERSHIP

- Team Leader for Docker and Web Technologies Workshop organized by Walchand Linux Users' Group.
- Finalist for National level Hackathon conducted by ACM Chapter of Walchand College of Engineering.

ADDITIONAL INFORMATION

Technical Skills: Typescript, React JS, Angular JS, C, C++, Java, Python, R, MySQL, Salesforce, Microsoft Excel, WordPress

Languages: English, Hindi, Marathi