

# MOHIT SHINDE

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## EDUCATION

### University of Texas at Dallas

Master of Science in Information Technology Management

4.0/4.0

December 2023

Digital Product Management, Managing Digital Strategy, Business Data Warehousing, Data Analytics

### Walchand College of Engineering

Bachelor of Technology in Information Technology

3.5/4.0

October 2020

## SKILLS

**Management Skills:** Project Management, Product Management, Requirements Gathering, System Analysis, Scrum, Agile, User Story Writing, Market Research, Stakeholder Management, Cross-functional Team Management

**Tools:** JIRA, Confluence, Tableau, Looker Studio, Android Studio, MySQL Workbench, Microsoft Office Suite, Salesforce

**Technical:** Python, R, SQL, RDBMS, HTML, CSS, JavaScript, Typescript, React, Angular, Linux, GitHub, Docker, Kafka

## WORK EXPERIENCE

### NICE Systems Ltd

Pune, India

Associate Product Analyst

January 2022 – July 2022

- Identified and resolved foreign language blockers to product launch in 8 countries, acquiring 20+ new customers
- Designed the digital channel communication platform of the product, increasing customer satisfaction by 40%
- Delivered 2 major product releases while collaborating with design team to redesign UI to increase accessibility
- Planned and monitored version upgrade of APIs, to reduce latency issues, increasing customer retention by 20%

Associate Software Engineer

January 2021 – December 2021

- Developed front-end of a call-center application used by approximately 80000 call centers agents globally
- Decreased Integration timeline by 2 weeks through development of 4 POCs to ensure seamless integration of new product features
- Achieved 97% product up-time by maintaining APIs and resolving critical production bugs while working with cross-functional teams
- Enhanced the transcript storing mechanism of the application using Salesforce objects, optimizing storage by 35%

### Lakshya InfoTech

Gadhinglaj, India

Product Management Intern

July 2020 – December 2020

- Refined product backlog through effective communication between stakeholders and developers, reducing duplicate features by 15%
- Conducted scrum meetings to communicate product features to developers and track product KPIs, increasing productivity by 10%
- Conducted detailed system analysis and identified solutions to reduce product development timeline by 15%

### AFour Technologies Pvt. Ltd.

Pune, India

Software Development Intern

January 2020 – June 2020

- Led a team of 5 interns to develop the front end of the performance review system using React for 500 employees
- Reduced redundant tasks by 40% through the introduction of Kafka service for streaming data between databases
- Designed customizable dashboards using Tableau as per client's requirement, increasing productivity by 70%
- Built visitor management system to automate recording visitor information and reduce paperwork by 80%

## PROJECT

**Savvy Space** | Requirement Gathering, User Story Creation, UML Modeling

August 2022 – December 2022

- Performed detailed requirement gathering, user story writing and UML modeling to build a product to help user model their house interiors using Virtual Reality.

## CO-CURRICULAR

### Nebula Labs

Product Manager

April 2023 – Present

- Conducted User Survey and devised product features to enhance user experience increasing product penetration by 20%

### Walchand Linux Users' Group

Revenue Manager

January 2017 – December 2019

- Organized 6 inter-college events, increasing net profit by 30% and launched digital payment feature in the organization's application for event registration