Evan Elgin

CONTACT

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EDUCATION

May 2016

Partial - Emerging Technologies,
Athens Technical College
Athens, GA

May 2016

High School,
Madison County
Danielsville, GA

KEY SKILLS

Communication

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Problem-solving

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Resource management

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Documentation

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DevOps

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OBJECTIVE

Identifying issues and creating novel solutions. I strive to make the most of my abilities, implement them in the best manner, and I have a nasty habit of deep-dive learning when I encounter something new.

SKILLS Unordered

Golang, Server Architecture, Networking, React, Backend, Frontend, API, REST, System Administration, Python, Analytics, Data Visualization, Debugging, DevOps, CI/CD, Documentation, Linux, Windows, Javascript, Version Control, SQL

PROFESSIONAL EXPERIENCE

October 2019 – Present

IT Coordinator
Landmark Properties, Athens, GA
Student Housing Technologies, Athens, GA

- Primary point of contact for both end-users and employees regarding our internet and TV services
- Developed full-stack web applications using Golang, Python, Next.Js, React, and other technologies as needed to improve workflow and the support experience, resulting in increased efficiency and productivity.
- Built and implemented APIs to integrate various isolated systems, resulting in easier management and better data visibility.
- Set up data analytics reporting through Zendesk and bespoke, in-house reporting to identify potential solutions to problem areas and improve the overall customer experience.
- Developed internal web applications to streamline processes and improve communication across departments

January 2018 – October 2019

Maintenance Technician
Landmark Properties, Athens, GA

- Conduct regular inspections of the property and identify any maintenance issues or repairs needed.
- Maintain and repair HVAC systems, including air conditioning units and heating systems.
- Troubleshoot and repair electrical and plumbing systems as needed.
- Collaborate with property management to maintain accurate records of maintenance tasks, inventory, and equipment.