

In article <93108.003258U19250@uicvm.uic.edu> <U19250@uicvm.uic.edu> writes:

> Does anybody know of any information regarding the implementaion of total  
> quality management, quality control, quality assurance in the delivery of  
> health care service. I would appreciate any information. If there is enough  
> interest, I will post the responses.

> Thank You

> Abhin Singla MS BioE, MBA, MD

> President AC Medcomp Inc

Dr Singla, you might contact Kaiser Health Plan either in the area  
closest to you or at the central office in Oakland CA. We have been  
doing QA, QoS, concurrent UR, and TQM for some time now in the Hawaii  
Region, and I suspect it is nationwide in the system.

Len Howard MD