In article <93108.003258U19250@uicvm.uic.edu> U19250@uicvm.uic.edu writes:

:Does anybody know of any information regarding the implementation of total

: quality management, quality control, quality assurance in the delivery of

: health care service. I would appreciate any information. If there is enough

:interest, I will post the responses.

This is in fact a hot topic in medicine these days, and much of the medical literature is devoted to this. The most heavily funded studies these days are for outcome research, and physicians (and others!) are constantly questionning whether what we do it truly effective in any given situation. QA activities are a routine part of every hospital's administrative function and are required by accreditation agencies. There are even entire publications devoted to QA issues.

= Kenneth Gilbert __|_ University of Pittsburgh =

= General Internal Medicine | "...dammit, not a programmer!" =