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Dear Editor and Reviewers:

Thank you for your insightful feedback and comments, both positive and constructive, and for allowing us the opportunity to improve our manuscript. We have taken each of your comments into consideration and made the appropriate changes and extensions to our manuscript.

Below, we include a description of the changes that we made to our manuscript with respect to each of the reviewer's comments. We denote the reviewers comments in italic typeface, and our responses follow below each reviewer comment.

Reviewer 1 Comment

Comment R1.1. *Is there any evidence supporting that VMs are widely used for performance testing? There has been much work on performance testing (e.g., Nistor ICSE 13, Jin PLDI 12) that does not rely on VMs. The paper should provide more details on the background and motivation for this study, such as why and in what circumstances VMs are used in performance testing.*

Response. Thank you for pointing this out. The motivation of this paper starts from our extensive collaboration with industrial practitioners, where we find that a large amounts of the performance testing are conducted in virtual environments. In order to confirm that our experiences with industry is not an exceptional case, we find online discussions and posts by developers and testers about performance testing in virtual environment [3][8][21]. In addition, we find that the developers of SugarCRM are documenting their experiences in conducting load testing (which has a big overlap with performance testing) on virtual environments [13].

Based on these cases, we are confident that our experiences with our industrial practitioners who use virtual environment for performance testing is not an exceptional case. In fact, Reviewer 3 also support the fact that using virtual environments in performance testing is common.

Comment R1.2. *The study does not address the most important problem in performance testing, i.e., fault detection. Even if the discrepancy exist, there is no evidence showing that such discrepancy can affect testing effectiveness. The ultimate objective of performance testing is to find performance bugs. It would be more convincing if the authors can evaluate the discrepancy in finding bugs between VMs and physical environments.*

Response. We totally agree with this comment. The ultimate goal is to have investigate the impact on the detection of real world performance bugs. This paper is rather the first step to lay a ground to deeply understand such discrepancy. Without such knowledge, directly evaluate on performance bugs would be rather treating the syndrome. With the knowledge of such discrepancy, we can better, in the future, understand the existence and magnitude of impact on detecting real world performance bugs. In addition, another contribution of our paper, besides the road towards real world performance bugs, is the effort of identifying approaches that may minimize the discrepancy. In particular, we find that the approach

proposed by Nguyen et al.[14] for heterogeneous environments does not effectively reduce the discrepancy and we propose a new approach that is shown to be more effective. Our future work on evaluating the impact of real world performance bugs will be based on the testing results that are processed with reduced discrepancy. We add more discussion according to this comment in our threats to validity and conclusion section as well as the future work section.

Comment R1.3. *The paper is not clear about how the three aspects of testing results can help to find performance problems. Especially for the second analysis - the correlation between metrics - why is it useful?*

I sent you a paper about using correlation. Try to find it.
Elaborate related work and motivation research question.

Response. The investigation(s) in this work are based on the following 3 aspects:

1. The first approach is used to identify the trends and distributions of performance metrics. As a result, we can look at the differences at a finer level between the two environments and not just by numbers only.
2. The second approach, was used to identify the change in the nature of relationship between performance metrics. We believe that a change in these relationships can effect the behavior of the subject systems in the two environments.
3. The third and final approach is used to see examine the impact of the metrics all together. This analysis also serves as the baseline for our future study i.e. fault detection.

We have addressed and rephrased this in the journal.

Comment R1.4. *In the related work section, instead of just describing the three types of analysis, the authors should relate the existing work to the proposed study. Does the discussed existing work rely on VMs? If it does, are there any problems caused by the discrepancy between VMs and physical environments?*

Response. We did not find that the authors have explicitly mentioned their approaches being applied in heterogeneous environment. Some of the related works do not mention their environment while some have explicitly mentioned working in a virtual/cloud environment. [23].

Comment R5.5. *As virtualization becomes widely adopted, many companies use virtual environment as their production environment to reduce operation costs. Does that invalidate the purpose of this study? What if an application is actually deployed in a virtual environment?*

Response. Thanks for the comment. We agree that some of the applications may later be deployed in a similar virtual environment. However, there still exist many scenarios that would value our study. As a first scenario, many systems have historical performance testing results that are based on the physical environments [2]. When comparing the new performance testing results and the old performance testing results, such discrepancy needs to be known. Second, software systems are often released both in virtual environment as cloud based services or on-premise. For example, SugarCRM and BlackBerry[18] Enterprise Service sell their systems both on-premise and on cloud based services. Ensuring the consistency between two solutions, or knowing the need (or to what extent) repeating performance tests in different environment is important to save resources. We clarify this and add more discussion about this in the background of our new revision.

Comment R1.6. *Section 3.3: "the workload of the performance tests is varied periodically in order to avoid bias from a consistent workload" - how did it get varied.*

Response. We varied it randomly by the number of threads and ensuring that the variation was identical between both the environments. We elaborate such detailed information in our new revision.

Comment R1.7. *"The work-load variation was introduced by the number of threads." Why not consider other types of workloads, such as the amount of input data? Increasing the number of threads may also be used to speedup the performance.*

Response. Thanks for the comment. We agree that there exist many ways of varying workload. The choice of varying number of threads is mainly due to the provided performance test driver of the subject systems. Using other variation is planned in our future work. We discuss this limitation and the plan of future work in our new revision of the paper.

Comment R1.8. *The quality of the performance tests could greatly influence the testing results. The paper should provide more details. Examples of performance tests can be useful. Also, how many performance tests are used in the study? Why does a test take so long (9 hours) to execute? Is running performance tests twice sufficient to reduce influence of randomness?*

Response. We apologize for the confusion. We answer the questions accordingly:

1. We use the same performance tests as used in the related studies [6][11][15][4].
2. Performance tests are typically run for a long period of time, similar to prior studies [6][11][15][4]. The long length of performance tests reduces the risks that are introduced due to unstableness of the system, the missing coverage of certain load and the lack of statistically significant data for analysis. Infuture work, we can extend our study to run for even a longer period of time (e.g., 72 hours).
3. Apologetically, this is a miss reported number in the last revision. In fact, we ran each performance test 3 times in total. However, we do not guarantee that running it three time would completely eliminate the randomness. Our discussion on the variance between the same tests on the same environment is included in the discussion section.

We have clarified all of the aforementioned points in the updated version of our manuscript.

Comment R1.9. *Different performance tests may performance different functionalities (e.g., SQL query VS server restart). The functionalities should be evaluated separately.*

We decided to test the subject system as a compound. Although testing a smaller unit of functionalities may benefit in locating the performance issues. However the goal of the paper is to examining the discrepancy of the system as a whole, which is closer to the performance impact on real users. In our future work, we will separate different components of the system and conduct lower level, isolated performance tests, in order to investigate on impact on performance bugs. We add discussion in the new revision of our paper.

Comment R1.10. *Section 3.1: what is the size of each application?*

Response. The size of each application is added in the new revision.

Comment R1.11. *On page 7, the design choice of combining metrics of two datasets is not justified.*

Response. Similar to comment #9, we treat the system as a whole. The discussion of this choice is added into the new revision.

Comment R1.12. *On page 7, realistically, interference on the real-world systems cannot be restricted like the one mentioned in the setup. The concern is that, by leaving out the system load, the statistical model might miss the opportunity to adjust to the real-world situation. Also, different assumptions about the system workload could affect the choice of the statistical model and thus perturb the prediction results.*

Dr. Shang will attend. (although we did not assume anything)

Comment R1.13. *On page 15, what is the purpose of removing "metric that has a higher average correlation with all other metrics"?*

Response. We used such an approach to remove multicollinearity that is present between performance metrics. In fact, the approach is based on a popular R function `findCorrelation` [9]. In essence, whenever two metrics are found to be highly correlated, one of them needs to be removed. To determine which one to remove, the approach chooses the one that is more highly correlated with the rest of the metrics. We elaborate the description of our approach in the new revision of the paper.

Comment R1.14. *On page 16, what regression model is used? On page 17, linear regression model is mentioned briefly. Why is a linear model chosen? Not until on page 19, the assumption of a linear relationship is mentioned. A brief writing of the design decision would be more appropriate.*

Response. We chose linear regression model as it is used in prior work [23][19]. More importantly, the linear model is more straightforward to explain compared to that other model. Hence, it is easier to interpret the discrepancy that are illustrated by the model. We discuss the decision in our revised manuscript.

Comment R1.15. *R-squared is used without explanation. If 10-fold cross validation has an explanation, R2 may deserve one too.*

Response. We provide this explanation in the revised manuscript.

Comment R1.16. *On page 18, "good model fit (66.9% to 94.6%)", is that the absolute percentage error?*

Response. Sorry for the confusion, the values are the R2 of our model. We elaborate our text to avoid such confusion in the new revision.

Comment R1.17. *There is much work on performance testing and bug detection, which should be discussed in related work.*

Response. We include the new discussion in more related work about performance testing and bug detection. The list of newly added related work include:

- Nistor et al.: Toddler: Detecting Performance Problems via Similar Memory-access Patterns [17]
- Jin et al.: Understanding and Detecting Real-world Performance Bugs [7]
- Nistor et al.: Discovering, reporting, and fixing performance bugs [16]
- Tsakiltzidis et al.: On Automatic Detection of Performance Bugs [22]

- Malik et al.: Automatic Comparison of Load Tests to Support the Performance Analysis of Large Enterprise Systems [10]
- Zaman et al.: A qualitative study on performance bug [24]

Comment R1.18. *If the trace data can be made public, others may use it to replicate the experiments.*

Response. Thanks for the suggestion. We have now made the data public.

Reviewer 2 Comments

Comment R2.19. *Therefore, the claim "To the best of our knowledge, the discrepancy between performance testing results in virtual and physical environments has never been studied.", is arbitrary and does not hold.*

Response. Thank you for your feedback. We have toned it down in the revised manuscript.

I am not sure what is he trying to say here [Dr. Shang will attend]

Comment R2.20. *Some work exists in that have implicitly compared the difference between the metrics harvested from the VMs and Physical machines, however, performance testing was not their main focus. A few explicit research efforts exist to gauge the difference between metrics collected from physical and virtual environment. I am pointing to one such work conducted by Netto from PUCRS and Sadd from Dell "Evaluating load generation in virtualized environments for software performance testing". They conducted several load tests on both virtual machines and physical machines.*

Response. After reading the work mentioned we identified the authors approach is based on comparing the raw values collected via load testing. However, we analyse the results from a software performance test's perspective [5][15]. We have added this work in our related work.

Comment R2.21. *However, the use of VMs may introduce extra overhead (e.g., a higher than expected memory utilization) to the testing environment and lead to unrealistic performance testing results. ??? Why testing over virtualized lead to unrealistic PT results?*

Response. Prior studies on systems and hardwares investigate the overhead of virtual machines. For example, Huber et al. try to build a performance model to predict performance of applications that are migrated from a native system to a virtual environment or from a virtual environment to a new one [4]. There are similar studies which indicate that the overhead in virtual environment may hamper the results of performance tests [1][12]. However, it is found that such overhead cannot be simply added up to the existing system load, while it instead brings confounding effect on the system performance overall. Having known the existence of such overhead, interpreting performance testing results is not straightforward.

Comment R2.22. *Our findings show that practitioners cannot assume that their performance tests that are observed on one environment will necessarily apply to another environment???. Is there any evidence to back up the current practice(s) in which practitioner generalize the result of one environment to another (phy to Vir), especially of the large scale software, you mentioned in the paper?*

Response. Thanks for the question. Such a question is also raised by reviewer 1. Please refer to our responses to comment 1.1 and 1.5. In short, we find that the use of virtual environment in performance testing is not an exceptional cases but rather common in practice. In addition, there exist scenarios that both physical and virtual environments are used for systems (e.g., services provided both on cloud and on-premise).

Comment R2.23. *Exploring, identifying and minimizing such discrepancy will help practitioners and researchers understand and leverage performance testing results from virtual and physical environments... Why would they *LEVERAGE* performance testing results from virtual and physical and to achieve *WHAT* purpose. Bench-marking folks won't like this idea*

Counter narrative: Many companies also try to virtualize their load generation infrastructure which seems like a good idea for maintenance and elasticity reasons. However, they defiantly do tests on physical environment for the show-off purpose of their performance. This is a fact that you can squeeze the most performance out of physical environment. Nevertheless, especially for SaaS infrastructure, or to cater the need of stakeholders and large clients, virtualized environment are used and performance results obtained are attributed to specific virtual environment. That's why the benchmark teams exists in large enterprise that catalog the performance under different virtualized environment. Application of findings from one environment to another is not a usual practice .

Response. Thanks for the question. Such a question is also raised by reviewer 1. Please refer to our responses to comment 1.5. In short, the practitioners may need to compare to historical performance testing results or hosting the system both as cloud service or on-premise.

Comment R2.24. *Since the authors have framed the paper as an empirical study, it is very important to provide the necessary information in the paper for replication purpose. Replication, allows other researcher to validate authors claim(s) and in cases, compare it with their own techniques/cases and findings. What are workload parameters are used in this paper for DS2 and for Cloud Store using JMeter? say you will share everything*

Response. We will share our data and our load driver configuration for replication purposes.

Comment R2.25. *Did you used the same hardware for setting up the virtual environment?*

Response. Yes, we have used the same hardware for setting up the virtual environment. We clarify this in the new revision.

Comment R2.26. *Among the three machines, on which machine you were running perfmon agent (remote collection)? OR you were running it on all three machines?*

Response. We use perfmon to monitor on the two machines that run web(app) server and the database server. We do not monitor performance of the machine but instead the performance of the web application process and the database process directly, in order to minimize the influence of the perfmon. We clarify this in the new revision.

Comment R2.27. *How did you ensured that environment remained constant for each performance test? For example after few tests, the disk may get full hence IOPS can get impacted.*

Response. We restore the environments before before conducting every test. We add such clarification in the new revision.

Comment R2.28. *For both the Q-Q plots for D2 and Cloud store, the metrics do not have the same trend. Did you used the samples of the performance tests results when the test was in equilibrium? If yes how did you ensured that?*

Response. Yes, we waited till the point of stability before processing. We achieve this by not including data from the beginning and ending of a test (10 minutes each end). This was a consistent practices across all our tests.

Comment R2.29. *Also, before calculating the correlation among the performance metrics from virtual and physical environments, did you removed ramp-up and ramp-down observations of the performance metrics for a test? The system is usually not stable during warm-up and cool-down period. Ramp-up and down periods, for a test repeated multiple time under a given workload, and constant environment, many not necessary be correlated to each other.*

Response. We completely agree with the comment and the sample was taken after the warm up, the ramp-up and before the cool-down period.

Comment R2.30. *What is the implication of this study?*

Response. There exist three actionable implication from this study:

- Developers cannot assume an straightforward overhead from the virtual environment, (such as a simple increasement of CPU).
- Prior approach that are proposed to normalize performance testing results with different loads may not work between physical and virtual environments.
- We propose an approach that may minimize the discrepancy between performance testing results from virtual and physical environments. Developers should leverage such an approach before processing performance testing results from virtual and physical environments.

All above discussion is included now in our new revision.

Comment R2.31. *In order to assist the practitioners leverage performance testing results in both environments, we also investigate ways to transform results from virtual and physical environments and performance metrics based on deviance may reduced [REDUCE] the discrepancy between performance metrics... Weird sentence, unless am reading between lines.*

Comment R2.32. *...such challenges, virtual environments (i.e., VMs) are often leveraged for performance testing [8,8,47]... why "8" is repeated in the ref?*

Comment R2.33. *...ents, such overhead would not significantly impact on the practitioners who examine the performance testing results...significantly impact WHAT on the practitioners?*

Comment R2.34. ...paper, we perform a study on two open-source systems, DS2 [13] and CloudStore [10], where performance tests are conducted on[USING] virtual and physical environments

Comment R2.35. we study whether the performance metric follow[S] the same shape of [THE] distribution and the same trend in virtual and physical environments.

Comment R2.36. ...which can lead to [A] different set of conclusions.

Comment R2.37. For example, [THE] virtual environment has a CPU's utilization spike at a certain time [,] but the spike is absent in the physical

Comment R2.38. ...there exist[S] a plethora of VM software

Comment R2.39. ...high when we normalize by [THE] load as per Equation

Comment R2.40. In the reference section, there is an extra '24' hanging at the end of the page

page 18 interval validation: check-

Response. All above typos are fixed. We also proofread it to eliminate language issues.

Comment R2.41. Overall, interesting research and paper was a joyful read.

Response. Thank you

Reviewer 3 Comments

Comment R3.42. The test environments are not quite clear. This concern is minor because it could be fixed with complete descriptions of the hardware and virtual environment configuration. For example, is the physical server disk setup a RAID? SSD? SATA/NVMe? Is the network traffic generated locally or is it simulated from another machine (which would be influenced by the network hardware)? Perhaps more importantly, what is the disk setup on the virtual machine? One of the findings in the paper is that the I/O metrics differ more than the CPU/memory metrics when compared to the physical machine. That is definitely not surprising if the VM is configured to use VDI or another virtual disk, given the overhead in mimicking a drive within an existing filesystem. It is possible to use disk passthrough in Virtual Box and other VM software. In that case, a physical disk is passed by the host OS directly to the guest OS. That setup tends to be much much closer to native speed.

Response. Thank you for your feedback in helping us making it a stronger manuscript. We have now provided a detailed description of environment configuration in the new draft. One of the concern was about using disk passthrough. We opted to not use disk passthrough mainly due to the fact that disk passthrough

was not enabled in our experiences of collaborating with our industrial partners, which primarily motivates this work. The main reason is the portability issues, since practitioners want to quickly deploy an existing vm image that's designed for performance testing and start performance tests right away, there are other discussions online about why disk passthrough may not be a good idea[20]. Based on such information and mainly practices in our industrial collaboration, we opted not to enable it. We elaborate our choice in the new revision.

Comment R3.43. *Unclear research methodology. At several points, the paper is not clear on exactly what methodology is being followed. One potential deal breaker for this paper is that the test scenarios for the virtual and physical environments are "similar" so the distributions should have the same shape (first sentence on page 10). The test scenarios should be identical, not just similar. Similar implies that the authors created a test scenario for each environment using the same tools. They should instead have created just one test scenario. If the test scenarios are not the same, then the discrepancy could obviously be due to a different scenario. One way to ensure that the tests are the same is to record the network traffic of one run and use the recorded traffic as input for the next run. In a virtual environment, one can even use the same time and date settings.*

The paper needs clear and precise research questions. The paper jumps into methodology and analysis without clearly explaining what is to be analyzed. For example consider section 4.1, "Examining individual performance metrics." It is not explained exactly what an "individual" metric is. I had to try to understand it from reading the Approach subsection in 4.1. The concept is not that difficult; the section is just comparing, e.g., a CPU metric in one environment with the same metric in the other environment. It just needs to be explained more clearly up front. Some of the language is confusing, such as "intuitively the scales of performance metrics are not the same." I am not sure if the sentence refers to scales not being the same across metrics or across environments.

The authors have tendency to explain what they are not doing, before explaining what they are doing. That is confusing because it makes it difficult to understand the methodology. For example in Section 4, "We do not predict... Instead, our experiments are set in..."

All of these issues with unclear research methodology could be fixed by adding clear research questions and a methodology for answering each question. The bigger problem here is that the methodology is unclear enough that it might be obscuring more important problems under the surface.

Response. Thanks for your suggestion, we improve our explanation of the empirical study in our new draft to avoid confusions by having 3 research questions. We also rephrase the texts to improve the ease of understanding our approaches.

In particular, we did not adopt an approach that monitor the network traffic to control load. Our experiments are trying to replicate the practice of our industrial practitioners, where VMs hosting performance tests are pre setup and the load drivers, with the same configurations, are setup in the VM. Practitioners will start the performance tests by initiating the load driver without really controlling the network traffic. We agree that leveraging a more controlled experiment is beneficial to further understand the discrepancy.

We clarify our experiments in the new draft and discuss the limitation of our approach. We also discuss the practice of conducting performance testing using virtual machines in order to better motivate the study and motivate our experimental choices. We put conducting a controlled experiment in our future plan as part of the conclusion of the paper.

Comment R3.44. *Lack of actionable findings. The paper repeats in several places that there is a discrepancy between the performance of virtual and physical environments. That is interesting, but it is not actionable. As*

a programmer or tester, I am not sure how to use this information. The paper does not give an explanation of how large the difference is, except by presenting the charts and figures. For example, in the last paragraph on page 9, "By looking closely at such metrics, we find..." Earlier it states that the "lines on the Q-Q plot are not close." I can see what the authors mean by looking at the figures, but is that a big difference? As a tester, I am already aware that the virtual environment is not a perfect reflection of a physical one. What I am wondering is, is the difference big enough that I need to worry about it? The paper does not quite answer that question. Perhaps the paper could go into an example to show how the results might affect decision-making, to give some context for understanding the results.

Response. Thanks for pointing this out. This comment was also raised by reviewer 2. Please refer to our response to the comment R2.30. We add the discussion of such actionable implications in the new draft of this paper.

Again, we thank all of you for your valuable feedback, which has made this a stronger manuscript. We look forward to hearing your feedback on the updated manuscript.

Sincerely,
Muhammad Moiz Arif, Weiyi Shang, & Emad Shihab

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