

DARAZ SELLER SIGNUP REJECTION REASONS



Rejection Reasons for Seller Signup

Rejection Reason	Explanation	Fix Your Error
Account title and CNIC mismatched	The details of the CNIC you have attached on your Daraz individual account are not same as the account title you have updated	Update with the same name on both
Invalid CNIC attached	The details of CNIC you have attached on your Daraz individual account are invalid	Update a valid image of the CNIC
Incorrect CNIC details mentioned	The details of the CNIC you have attached are not same as the CNIC document you have uploaded in the ID information field.	Provide the same details as the CNIC upload
CNIC front copy not attached	The details of the CNIC you have attached on your Daraz individual account are incomplete	Upload a clear picture of the CNIC front copy
CNIC not attached	The details of the CNIC you have attached on your Daraz individual account are incomplete	Upload a clear back and front copy of your CNIC
CNIC front copy blurry	The details of the CNIC you have attached on your Daraz individual account is blurry	Upload a clear and valid image of the CNIC

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Rejection Reason	Explanation	Fix Your Error
Expired CNIC	The details of CNIC you have attached on your Daraz individual account is expired	Get your CNIC renewed and then upload it
NTN document/ certificate not attached	The details you have attached on your Daraz corporate account are incomplete	Upload your clear picture of the Business registration along with complete details
Invalid NTN document/certificate attached	The details of business registration you have attached on your Daraz corporate account are unclear	Update a clear and valid image of the business registration
Account title and NTN document/ certificate mismatched	The bank account information does not match the Business registration information that you have mentioned in your corporate account. Verification requires the document with same name in both fields	Update both documents with matching details
Business registration number missing on NTN	The details of business registration you have attached on your Daraz corporate account does not contain your NTN.	Upload a clear and valid image of the business registration with NTN

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Rejection Reason	Explanation	Fix Your Error
Cheque not attached	The details you have attached are incomplete as the cheque is not uploaded	Upload a clear and valid cheque picture along with it's details
Old cheque attached	The details of the cheque attached is out dated and does not contain the IBAN number	Upload a new valid cheque picture
Blurred cheque attached	The cheque attached is unclear and does not show the IBAN number clearly	Upload a new updated clear cheque picture
Invalid cheque attached	The cheque attached is invalid and does not contain the valid account details	Upload a valid and clear cheque picture with IBAN
Cropped cheque attached	The cheque attached is cropped and does not show account details	Upload a valid and clear cheque picture with IBAN & account title
IBAN not mentioned on cheque	The details of the cheque attached do not contain the IBAN number	Upload your IBAN number in the bank account number field

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Incorrect cheque details mentioned	The details of cheque are not same as the cheque document that you have uploaded in bank account field	Provide the same details as the cheque uploaded
All three attachments blurry - CNIC (front & back) & cheque	The documents you have uploaded are unclear and blurry	Upload clear images of your documents
Invalid attachments	The documents you have uploaded are invalid	Update valid images of your documents
No attachments	The attachments of CNIC (back and front) and bank cheque copy are missing	Upload all the documents required
IBAN not verified	The IBAN in your cheque attachment could not be verified	Review & upload another cheque copy

Rejection Reasons for Seller Signup

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Non-acceptable bank	The Bank account you have updated in your Daraz account is unacceptable, kindly use another bank's account for future verification	You can create account in any bank except for the following banks: <ol style="list-style-type: none">1. National Bank Of Pakistan2. Apna MicroFinance Bank3. Bank Of Khyber4. Payoneer Bank5. U Bank6. NIB7. BURJ Bank8. KASB
Incomplete To do list	Seller registration form is incomplete	Make sure your address book, ID information/corporate information and bank details are complete and valid
Bank details not updated	The bank details on your Daraz seller account are not updated	Update the details along with a clear and valid cheque copy with IBAN mentioned

Rejection Reasons for Seller Signup

Rejection Reason	Explanation	Fix Your Error
Duplicate Request	It is noticed that you have created a duplicate shop on Daraz, hence your shop verification is on hold	Contact seller support for further information (02111735537)
Brand authorization documents not sufficient/missing	The brand authorization document you have updated on your Daraz account is not valid	Update the valid document for further verification
Wrong account category	The category you have selected for your Daraz seller account is not correct	Select a relevant category
Wrong account type/ wrong digital goods category	The account type you choose for your Daraz seller account is invalid	Contact seller support for further information (02111735537)
Photoshopped/Fake CNIC Upload	The CNIC uploaded is photoshopped or fake	Upload your original CNIC

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