

mojaloop

Mifos Mojaloop Payment Hub Update

April 20, 2020 - Virtual Zanzibar, Tanzania

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Agenda

- Mifos Overview & Vision
- Payment Hub Grant Objectives
- Accelerating Community Adoption
- PI-9 Update
 - Implementing Production-Ready Payment Hub EE
 - Payment flows
 - Auditing
 - Operations Applications
- Roadmap for Payment Hub EE



Mifos Overview

Who is Mifos?



FinTech non-profit leveraging the cloud, mobile, and open source community to transform the delivery of digital financial services to the world's 3 billion underbanked and unbanked.

Mifos Initiative & DPC

- 501(c)3 non-profit guiding Mifos OS community advancing Apache Fineract
- Stewards of roadmap & collaborative center
- Industry thought leader and HFOSS pioneer
- Maintain Ecosystem of Solutions & Network of Partners
- 12 million clients reached across 350 orgs



Edward Cable



Mifos Initiative

FINANCIAL
INNOVATION
AWARDS
2019

Highly Commended

Best financial inclusion or
outreach initiative

Presented by

140 The London Institute
of Banking & Finance



István Molnár



Kristóf Józsa



Ádám Sághy

Zoltán Nébli

Zoltán Mezei

- 20+ years in IT training, consultancy, software development
- Experience with Instant Payment Systems (Singapore FAST, Hungary HCT Inst, SEPA Instant)
 - Including clearing house solutions, payment hubs, shadow balance solutions from key vendors
 - Developing central clearing house prototype, simulator for participants, payment hub

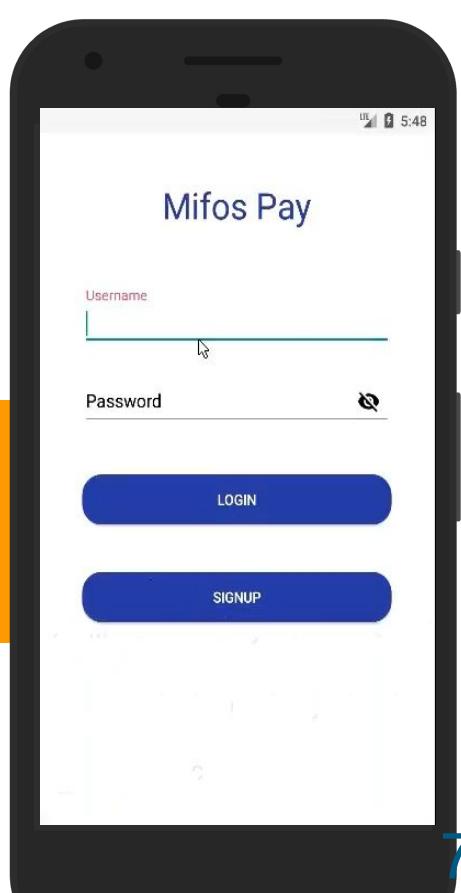
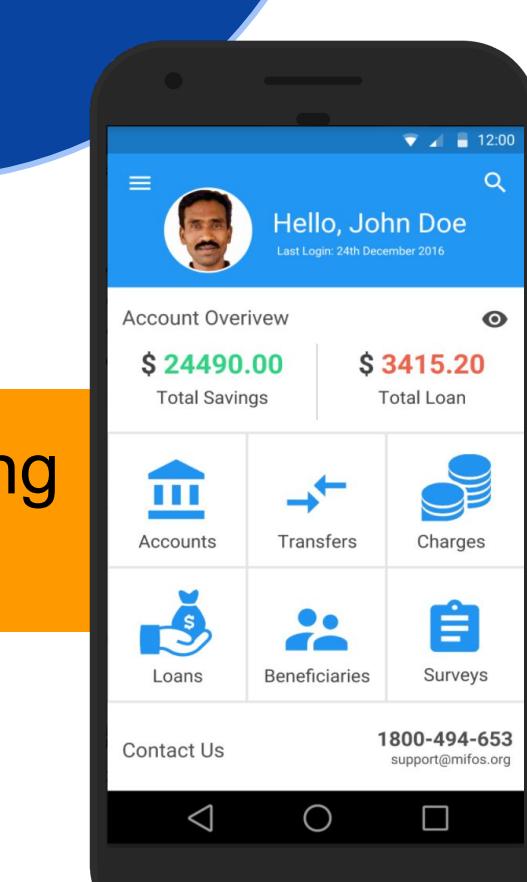
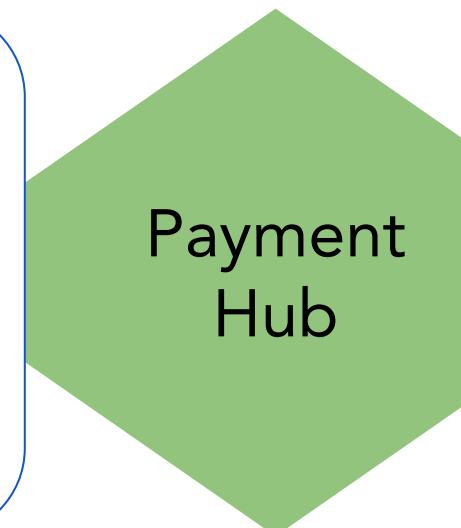
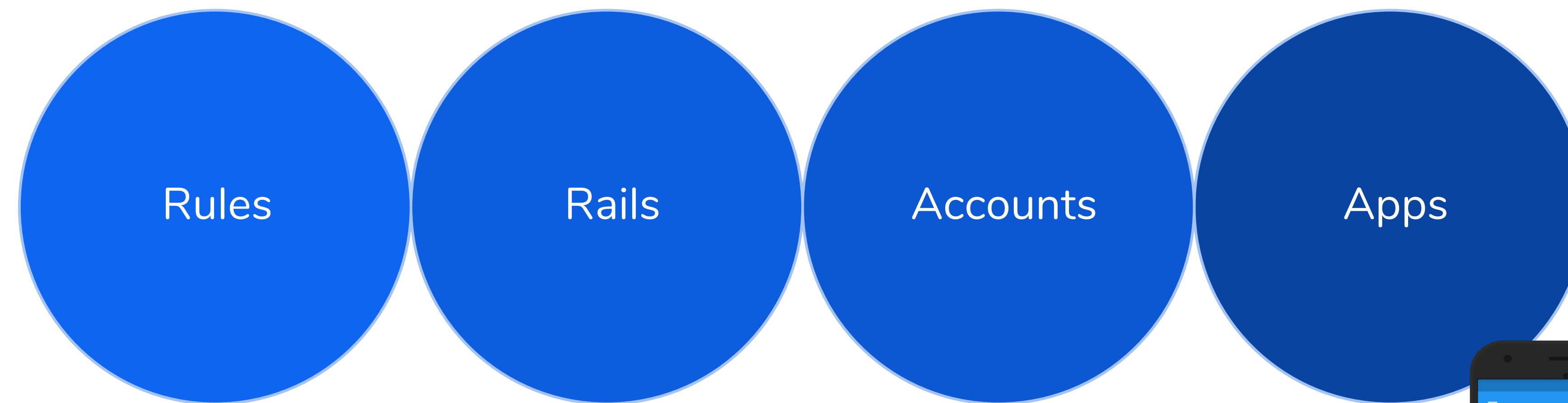




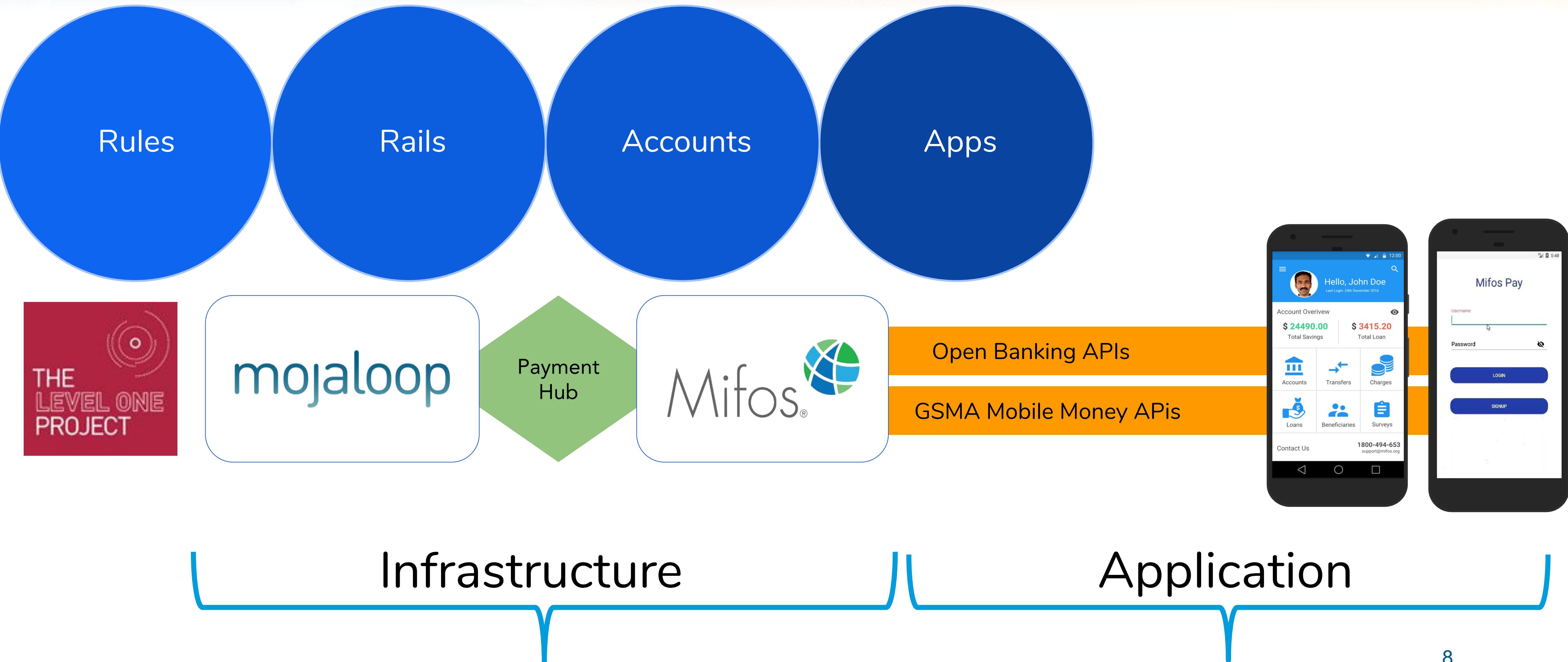
Our Vision

End to End Open Source Stack for Digital Financial Services

- Open Stack
 - OS L1-Aligned Payment Switch - Mojaloop
 - OS Bridge - Payment Hub
 - OS Account Management System - Mifos/Fineract
 - OS Reference Mobile Apps - Mobile Banking, Mobile Wallet



Four Layers of APIs at 2 Different Levels



Enabling Access & Meaningful Usage of DFS

MFIs can digitize and digitally transform.

Payment Hub allows simple and low-cost participation in scheme.

Mifos X provides flexible, open production-ready system to digitize all providers, formal & informal.

- Directly offer digital financial services
- Use Open Banking API to partner with fintechs

Rules

Rails

Accounts

Apps

Payment Hub facilitates easy connection to Mojaloop

Mobile Wallet Management System with Core Banking Built-in

MMOs can easily roll out adjacent loan & savings services

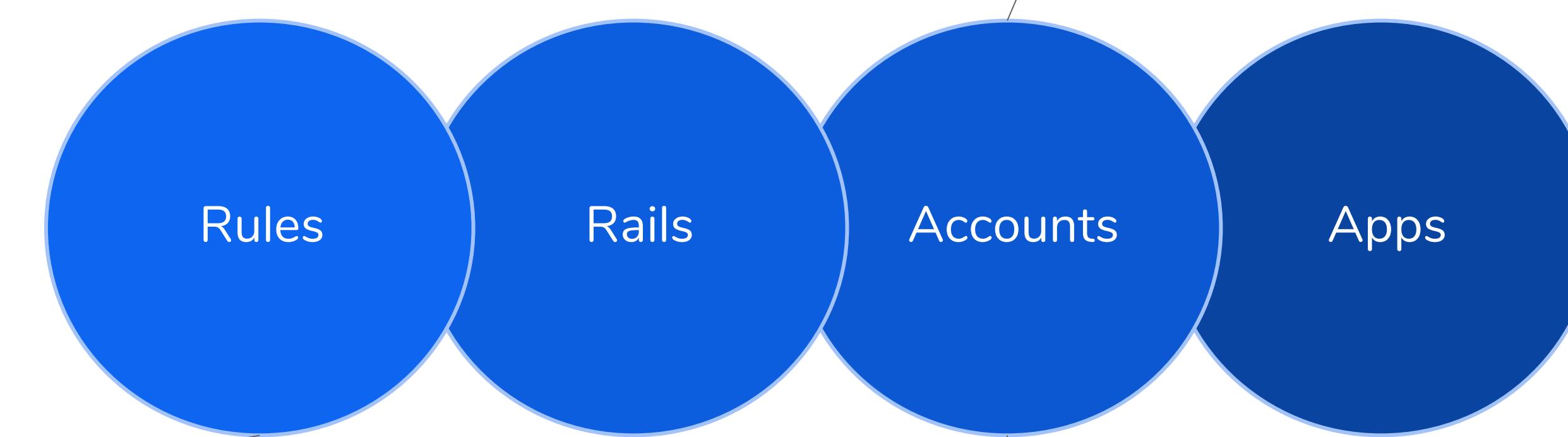
MMOs can evolve to become payment & service platforms



Moving into Production

An extensible, enterprise-grade integration with Mojaloop

Accelerate DFSP Mojaloop Participation in Tanzania, Ethiopia, Myanmar, & BCEAO



In coordination with ModusBox, FSDT, and local associations advocate for participation of MFIs and SACCOs in Mojaloop and L1P systems.

Build Connector in Payment Hub EE to integrate via Mojaloop Adapter.

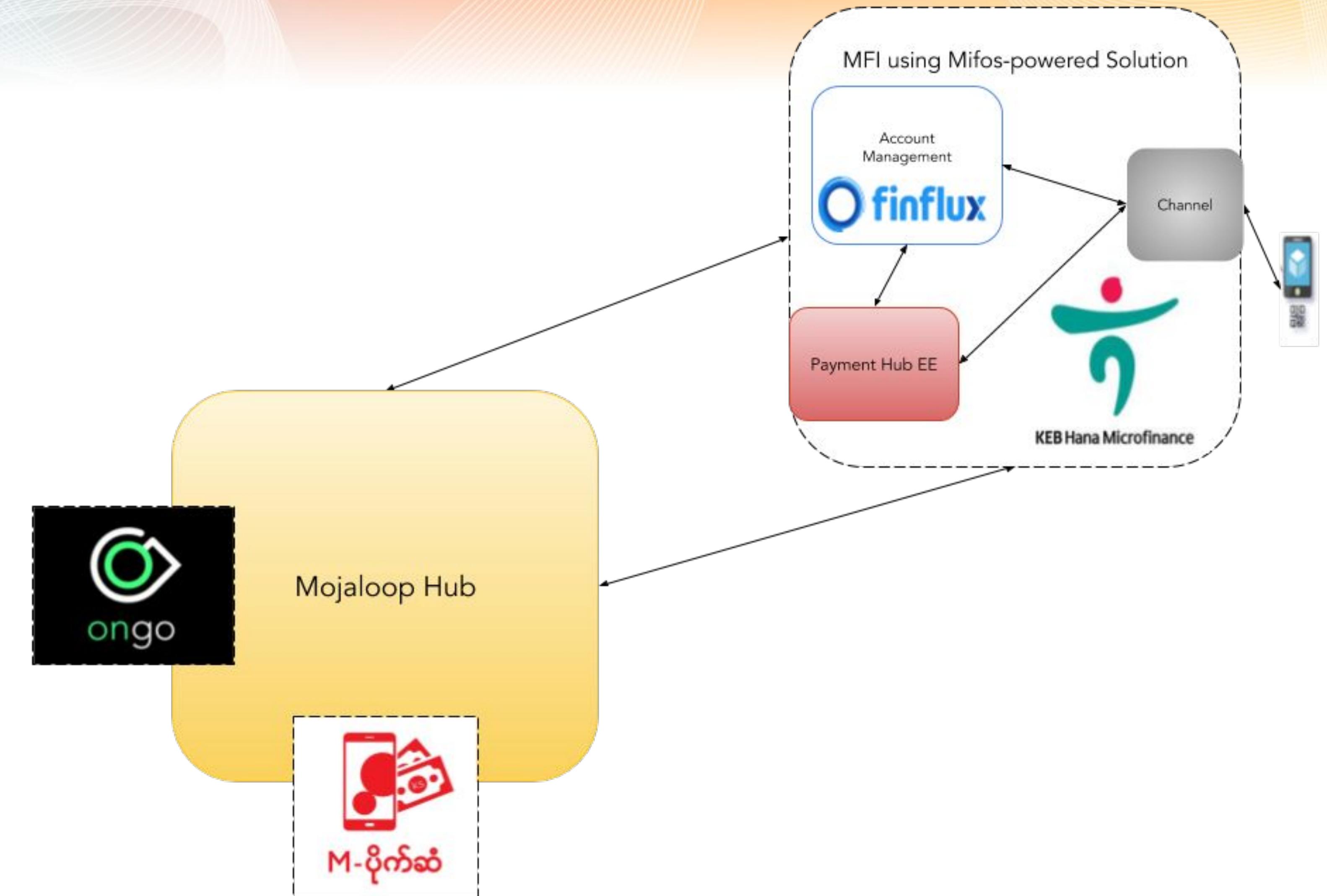
Provide turnkey cloud-hosted core banking solution of Mifos integrated with Mojaloop along with Deployment Playbook

Network of local Mifos partners to deploy CBS and integrate with Mojaloop

Payment Hub EE provides integration solution for banks to connect to their CBS.

Open Banking API Layer Allows Third Parties to access SACCO & MFI members

UNCDF Integration Pilot in Myanmar



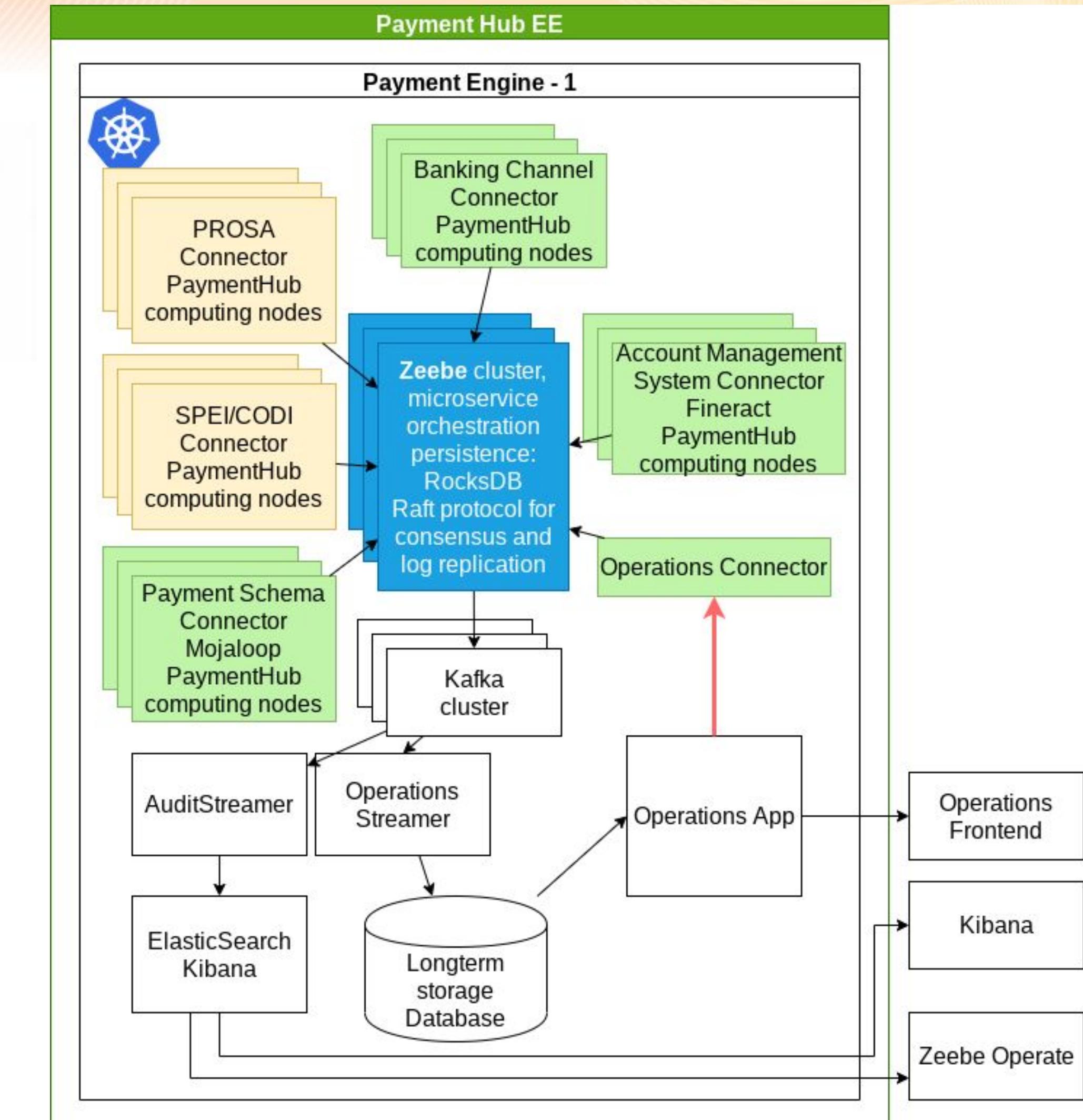
Within the Mifos Ecosystem

Mexico



**Banco del
Bienestar**
El banco de los mexicanos

- Financial Inclusion Initiative led by Federal Public Policies based on open source where Mifos I/O (Gen 3) will be at the heart of providing accounts to tens of millions.
 - Phase 1 - Payment Hub EE to connect to SPEI and Codi
 - Disburse of COVID-19 stimulus loans via SPEI
 - Future - Mojaloop to enable efficiencies across payment systems and connect SOCIOS to Codi

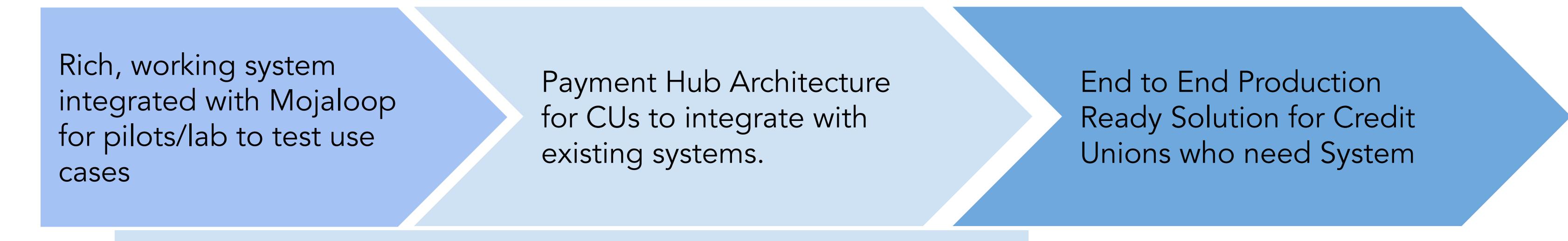




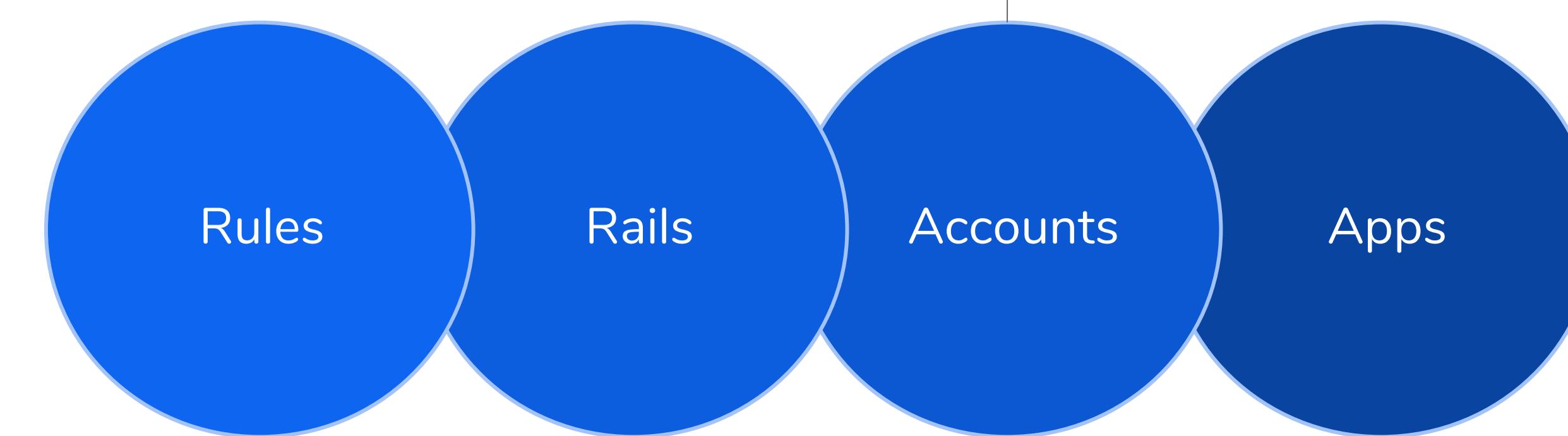
An Immersive User Experience

Robust & Accessible Lab Environment

Assist in Credit Union Digital FI Project in Philippines & Indonesia



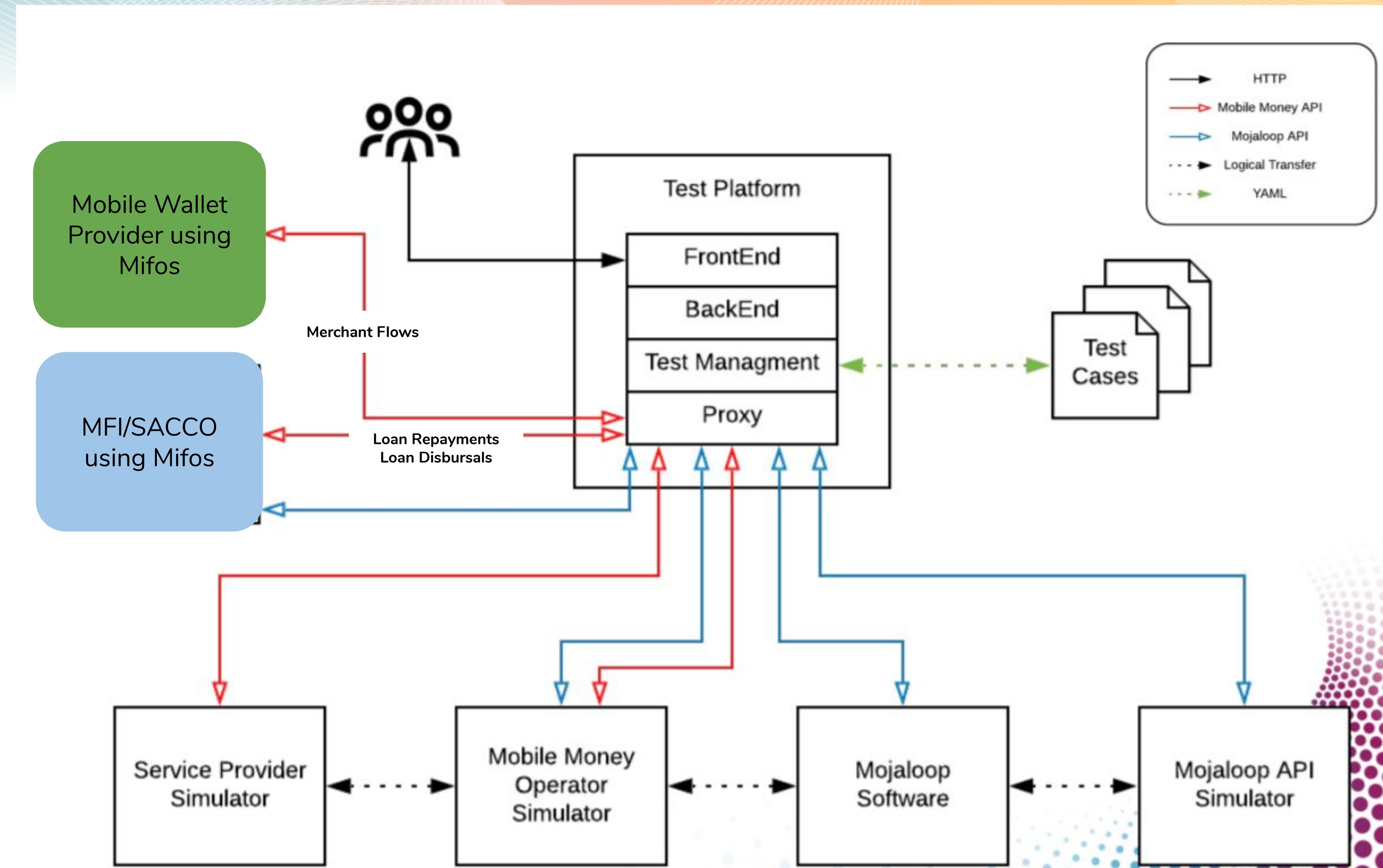
Existing Mifos Core Banking System supports credit union needs



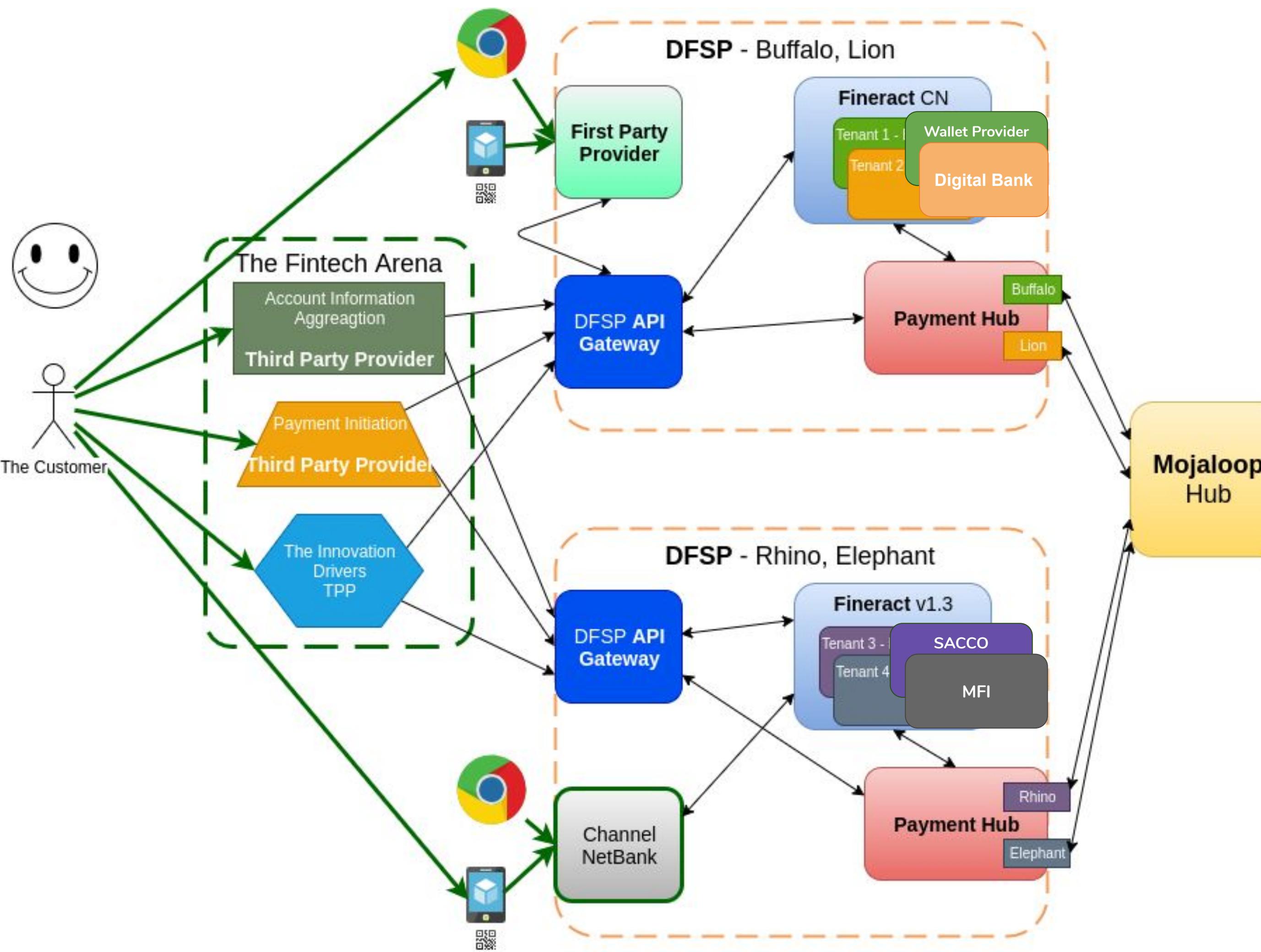
Understand needs and uses for credit unions to prioritize Mojaloop APIs to support in Payment Hub EE

Leverage on the ground network of local Mifos partners to help with future deployment and rollout.

Integrating with GSMA Interoperability Test Platform



Sandbox Environment for Hackathons



Audience

Fintechs

API Layer

- Open Banking API Layer
- GSMA Mobile Money API (in progress)

DFSPs
Banks, MFIs,
SACCO, MMOS

Mifos/Fineract API Layer

- Identity & KYC
- Wallet/Account Management
- Loan & Savings Management
- Accounting & Ledger
- Reporting

Hub
Operators,
Regulators

Mojaloop API Layer

- Peer to Peer
- Merchant Proximity Payment
- Merchant Request to Pay (in progress)
- Bulk Payment/Transfer (upcoming)

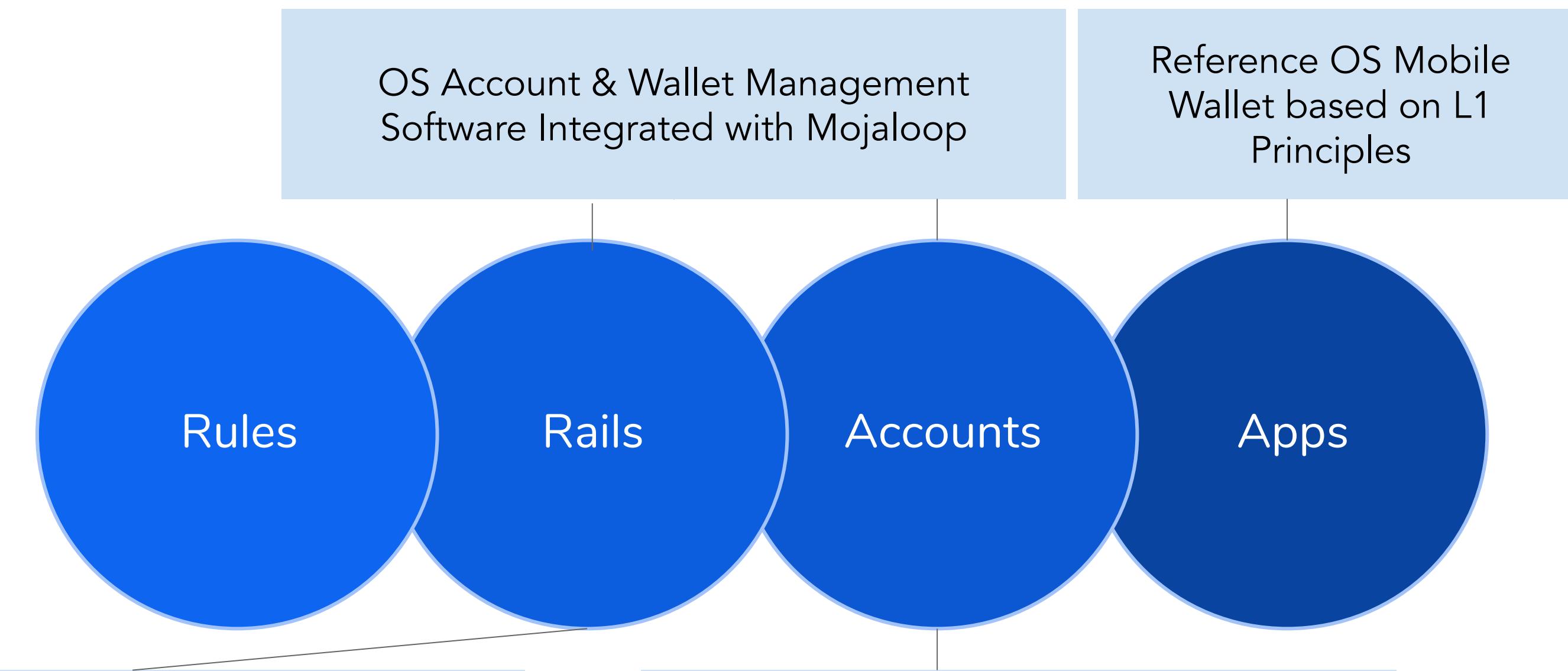
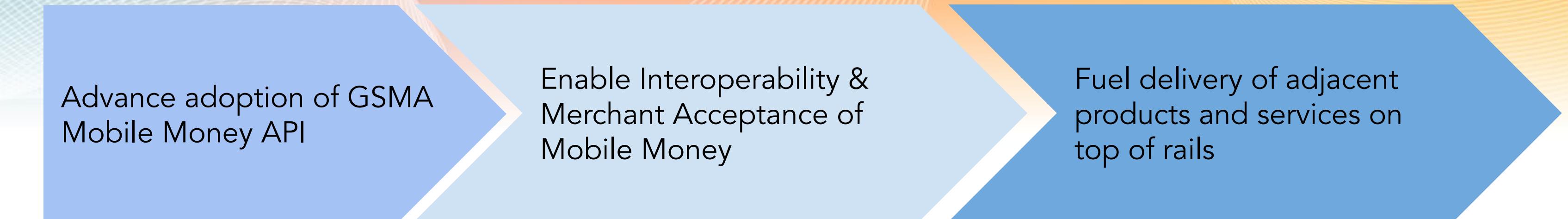
OS Toolset

- Mobile Wallet App
- Mobile Banking App
- Online Banking App
- Open Banking Fintech App

- API-Driven Open Source Core Banking Platform
- Angular Web UI for staff
- Android Mobile UI for staff

- Payment Hub EE
 - Operations UI
 - BPMN Workflow Engine

Explore How Mifos Can Support Vision & Goals of GSMA Lab



Leverage Payment Hub to integrate with Mojaloop and GSMA Mobile Money APIs

Identify a pilot to help MFIs and SACCOs undergo digital transformation



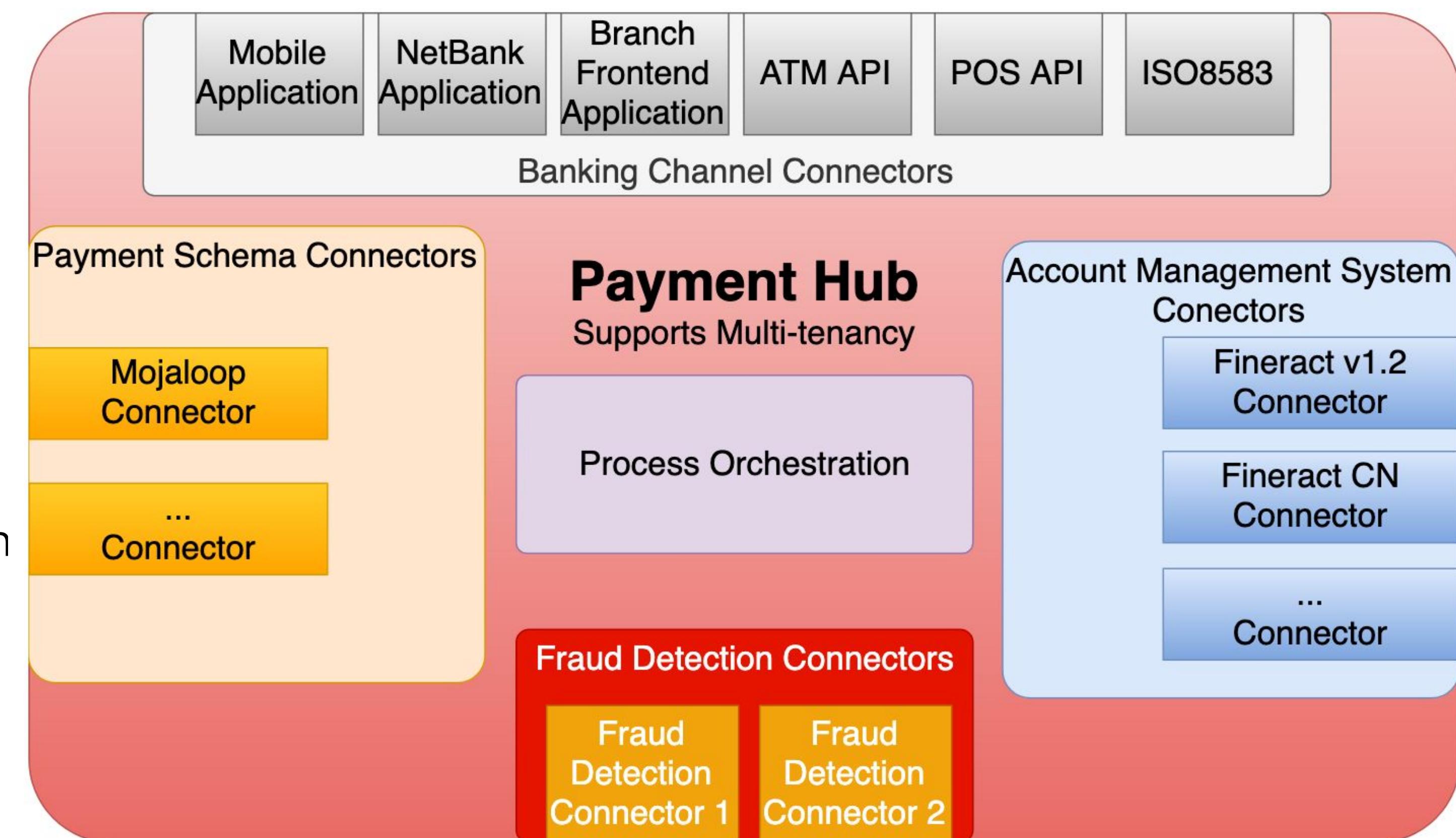
PI-9 Progress

PI-9 Accomplishments

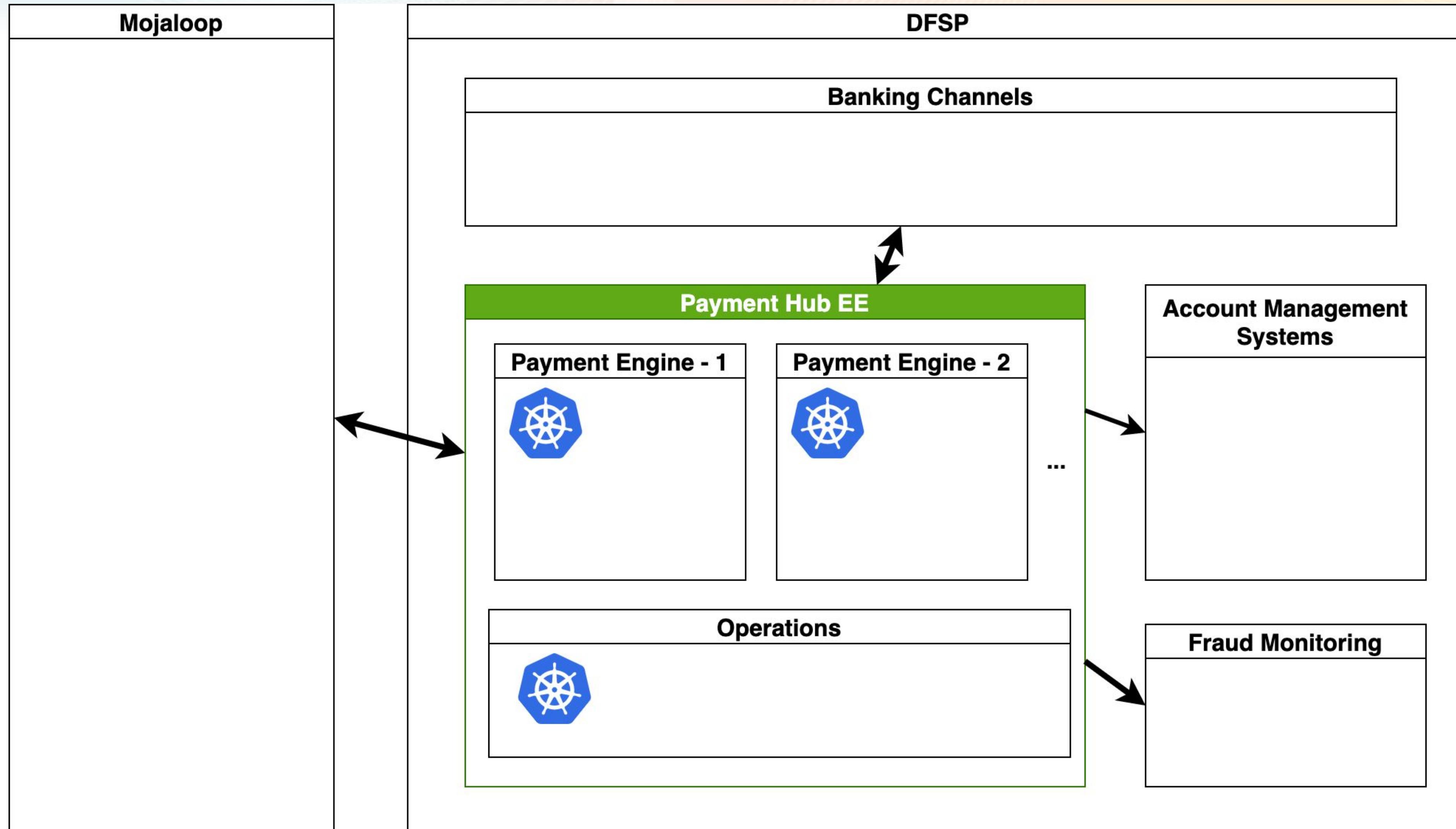
- Implementation of Production-Ready Payment Hub EE
 - Creating all Fineract and Payment instances with CI/CD on Azure
 - Payment flows are handling special cases and operations
 - Auditing the complete flow from the point of view of the DFSP
 - Operations Applications providing Search, Summary and Detailed information on particular processes
 - Error handling is sophisticated and evolving

Payment Hub as an Open Source Asset for the Community

- The role of a payment hub to connect:
 - Financial Institution channels (Mobile, Internet, Branch, Callcenter, ATM, POS, API Gateways)
 - Account Management Systems (AMS / Core banking platform), optionally fraud monitoring tools
 - Payment Schemes, such as Mojaloop
- Need
 - Consistent Way to Connect to Mojaloop
 - Effective Operational Participation
- Additional Capabilities
 - DFSP-level fraud monitoring
 - Bulk Transfer Campaign Management
 - Operational Monitoring
 - Manages the identifier – account relation
 - Trigger notifications
- Built on proven open-source technology:
 - Java, SpringBoot, Kafka, Elasticsearch
 - Apache Camel, Camunda Zeebe
 - Kubernetes

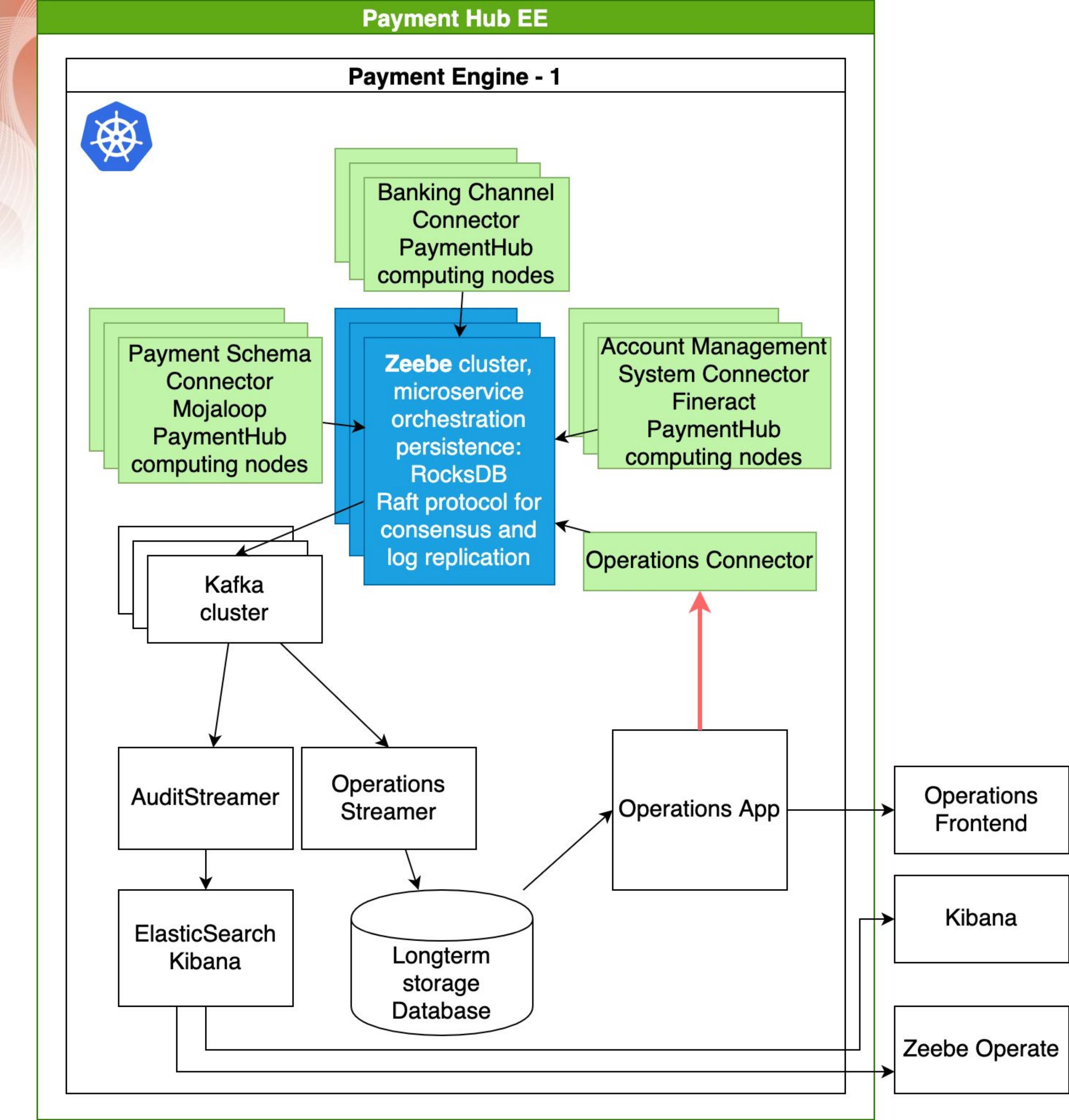


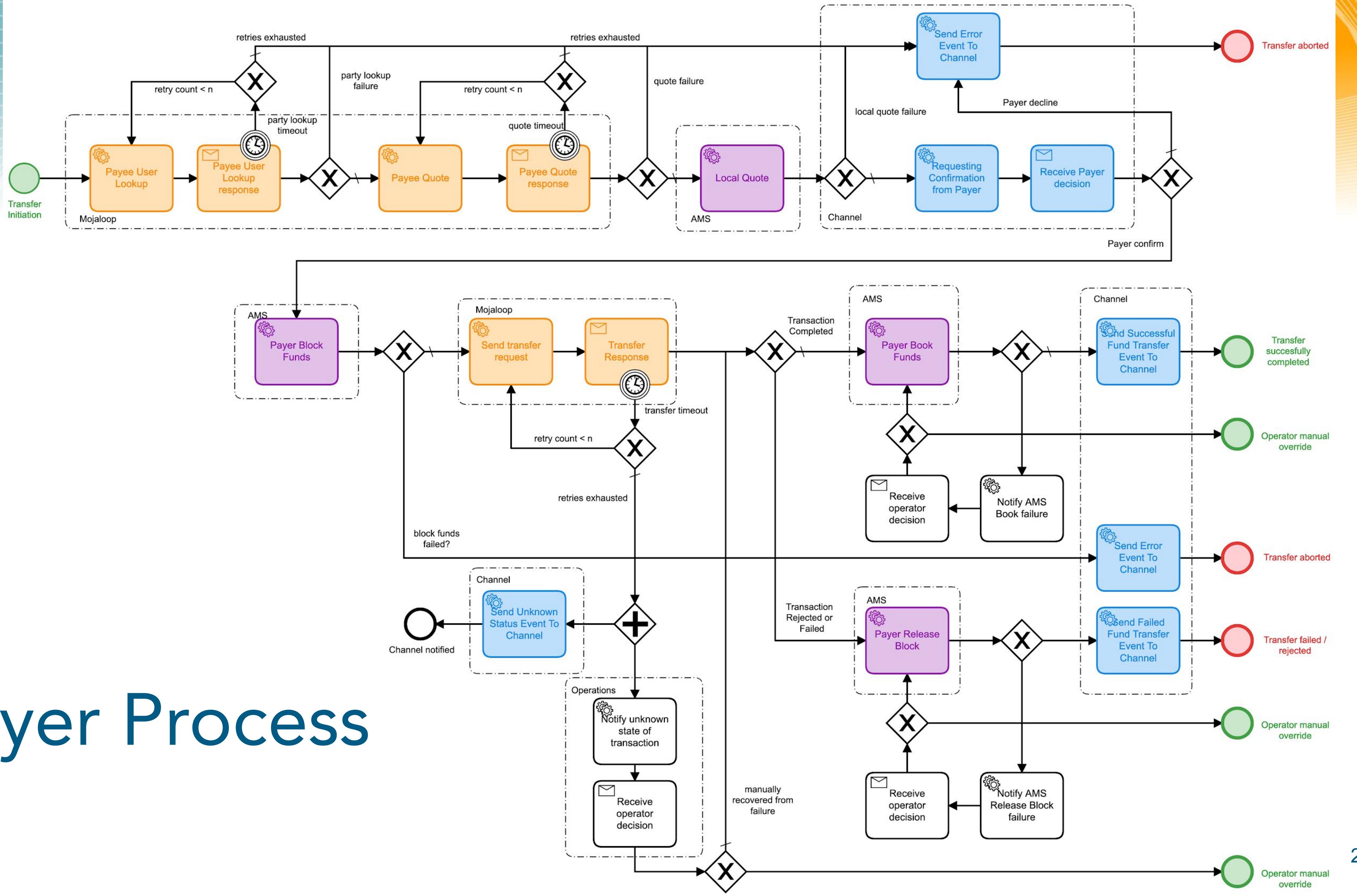
Payment Hub EE in the Payment Context



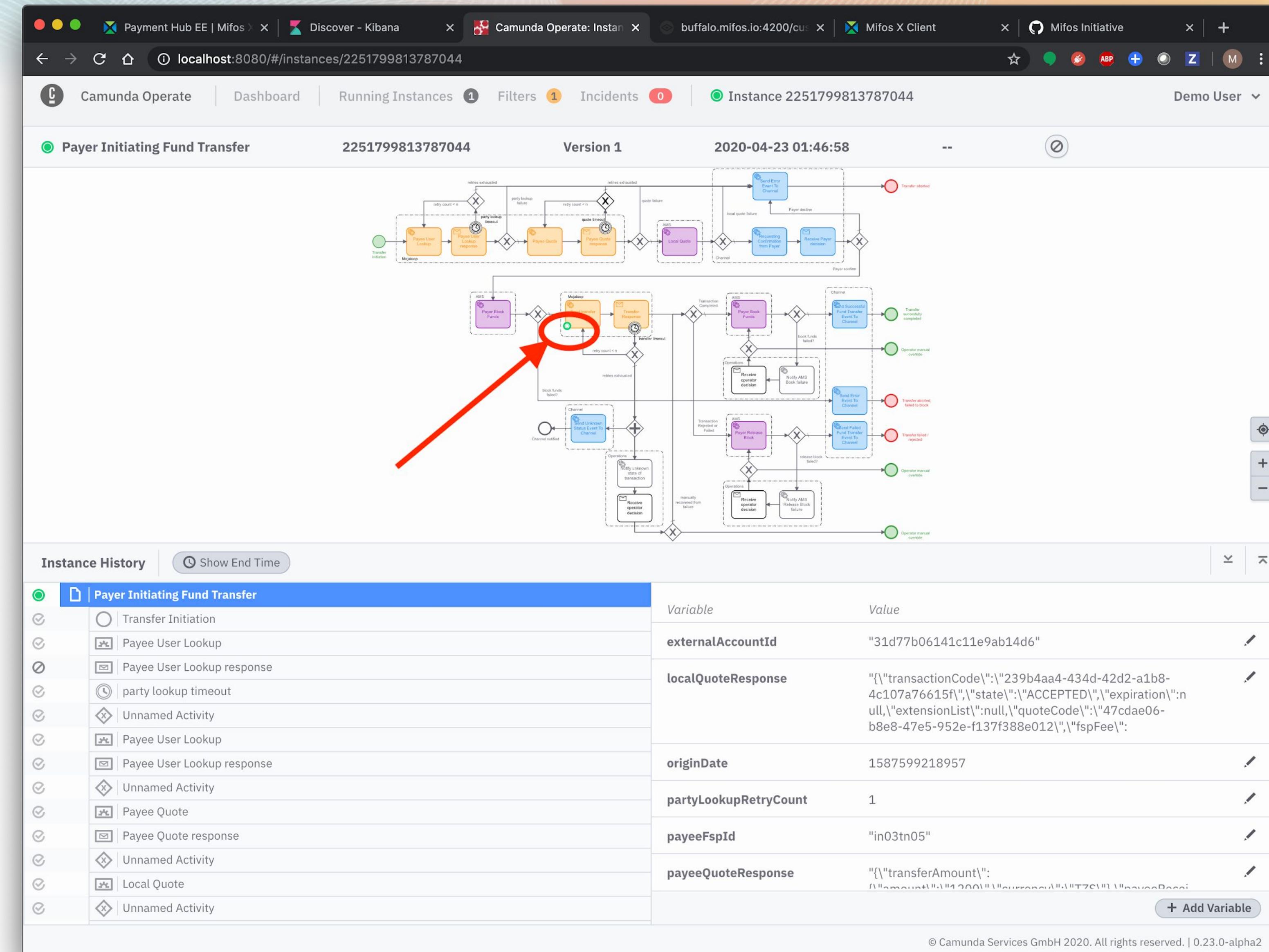
PH EE Internals

- Process orchestration by Zeebe
- Mojaloop connector
- Channel connector
- AMS connector
- Audit Streamer
- Operations Streamer
- Operations App
- Operations Frontend

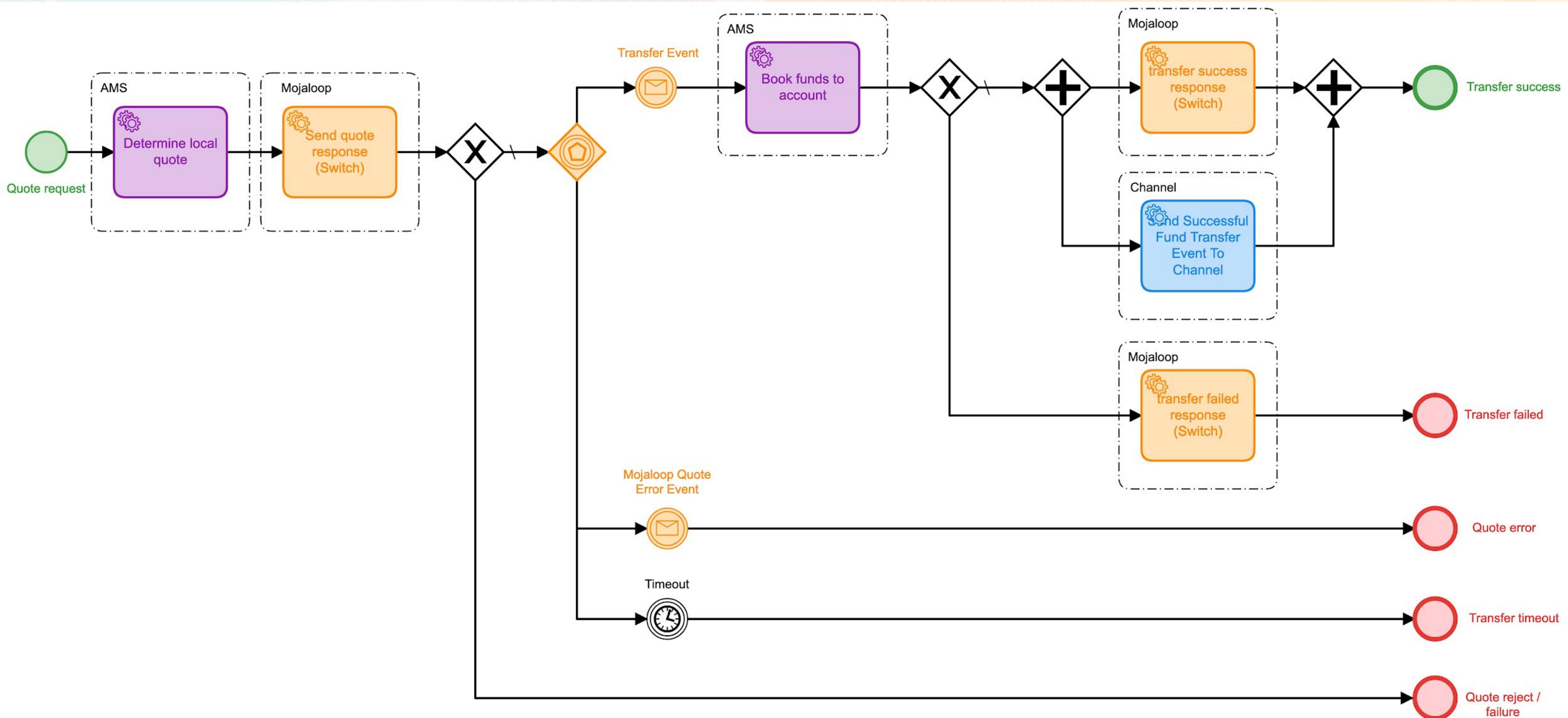




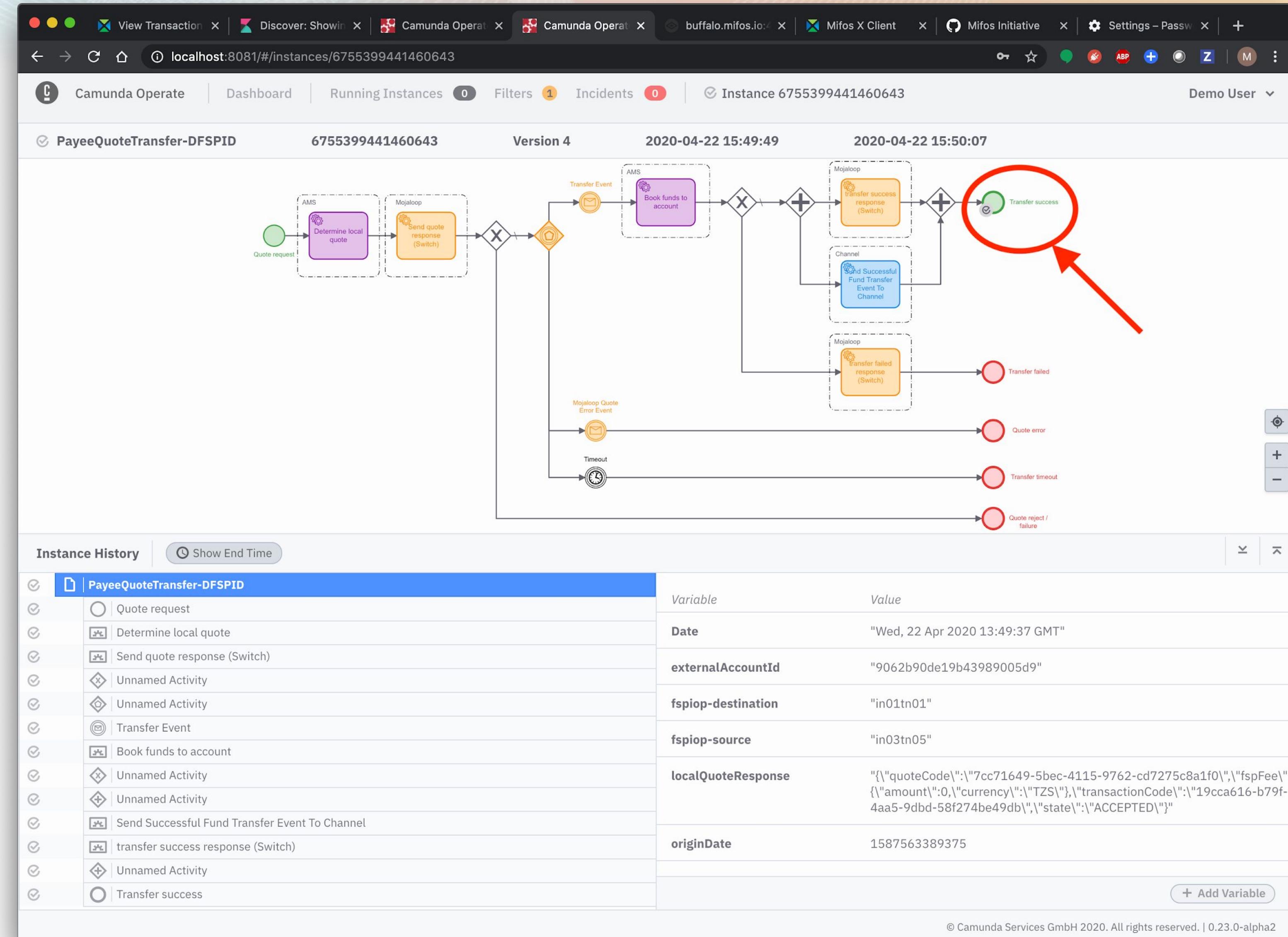
Payer Process in Production



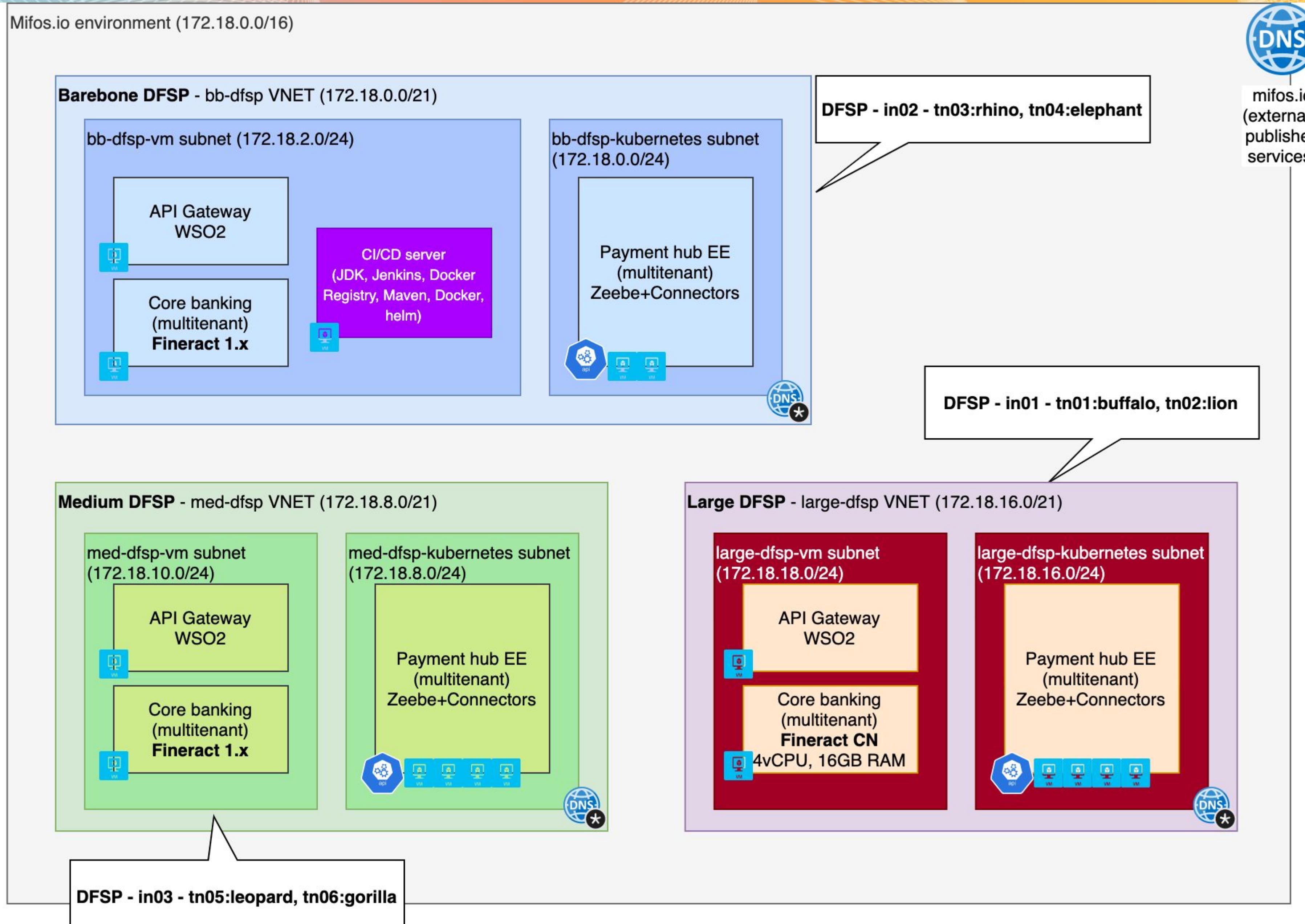
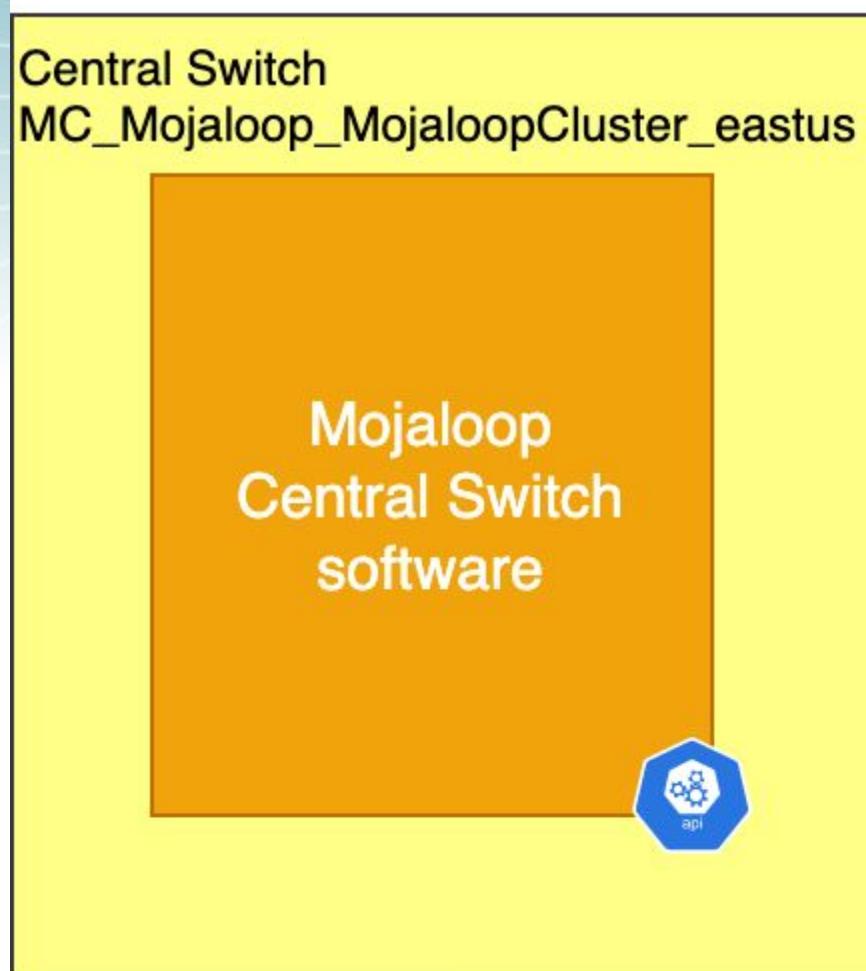
Payee Process



Payee Process in Production



Mifos Lab - Hackathon Environment



Operations User Interface - Summary

The screenshot shows the 'Outgoing Transactions' page of the Mifos Operations User Interface. The page has a blue header with the title 'Payment Hub EE'. Below the header is a search bar and a language selection dropdown set to 'en-US'. The main content area displays a table of outgoing transactions with the following columns: Start Time (UTC), Completed Time, Transaction ID, Payer Id, Payee Id, Payee DFSP Id, Payee DFSP Name, Amount, Currency, and Status. The table contains 10 rows of transaction data.

Start Time (UTC)	Completed Time	Transaction ID	Payer Id	Payee Id	Payee DFSP Id	Payee DFSP Name	Amount	Currency	Status
2020-04-22 23:46:59	23:48:29	239b4aa4-434d...	27710101999	27710305999	in03tn05	Leopard Bank	1200	TZS	Completed
2020-04-22 16:06:43	16:07:04	b22395fb-1cc8...	27710101999	27710305999	in03tn05	Leopard Bank	4120	TZS	Completed
2020-04-22 14:32:54	14:35:19	2b52f726-5e42...	27710101999	27710305999	in03tn05	Leopard Bank	333	TZS	Completed
2020-04-22 14:30:49	14:31:23	e70b346c-a8d3...	27710101999	27710305999	in03tn05	Leopard Bank	1000	TZS	Completed
2020-04-22 13:55:43	13:55:51	d77890f9-a458...	27710101999	27710203999	in02tn03	Rhino Bank	2000	TZS	Completed
2020-04-22 13:49:37	13:50:06	19cca616-b79f...	27710101999	27710305999	in03tn05	Leopard Bank	2000	TZS	Completed
2020-04-22 13:48:48	13:48:57	74fc192b-c9e7...	27710101999	27710203999	in02tn03	Rhino Bank	2000	TZS	Completed
2020-04-22 13:21:08	13:21:16	6b690f5c-2236...	27710101999	27710204999	in02tn04	Elephant Bank	550	TZS	Completed
2020-04-22 13:19:19	13:19:31	f764aa40-63e8...	27710101999	27710203999	in02tn03	Rhino Bank	420	TZS	Completed
2020-04-22 10:58:38	10:58:57	b716503d-3e36...	27710101999	27710305999	in03tn05	Leopard Bank	1000	TZS	Completed

Items per page: 10 | 1 - 10 of 19

Operations User Interface - Details

The screenshot displays the Mifos Operations User Interface for a specific transaction. The transaction ID is 2251799813787044. The interface is divided into several sections:

- Payer:** Information about the sender.
 - Id Type: MSISDN
 - Id: 27710101999
 - DFSP Id: in01tn01
 - DFSP Name: Buffalo Bank
- Payee:** Information about the recipient.
 - Id Type: MSISDN
 - Id: 27710305999
 - DFSP Id: in03tn05
 - DFSP Name: Leopard Bank
- Transfer:** Transaction details.
 - Transfer Code: 239b4aa4-434d-42d2-a1b8-4c107a76615f
 - Transfer Amount: 1200
 - Transfer Currency: TZS
 - Transfer Completed: 2020-04-22 23:48:29
 - Transfer Status: Completed
- Fees:** Transaction fees.
 - Payer quote code: 47cdae06-b8e8-47e5-952e-f137f388e012
 - Payer fee: 1 TZS
 - Payee quote code:
 - Payee fee: 0 TZS
- Transaction Task List:** A list of tasks related to the transaction.

The browser tabs at the top show other applications like View Transaction | Mifos, Discover - Kibana, Camunda Operate: Instant, buffalo.mifos.io:4200/cue, Mifos X Client, and Mifos Initiative.

Page number: 30

Payer's Account

The screenshot shows a web-based accounting application interface for Buffalo Bank. The left sidebar contains navigation links for Quick access, Roles/Permissions, Accounting, Member, and Deposit. The main area is titled "Journal entries" and displays a list of transactions from April 22, 2020. The transactions include interoperation withdrawals, fees, and deposits. A detailed view of a transaction is shown on the right, including a note about a withdraw-commit message and a table of debit and credit amounts.

Journal entries

Date	Description	Amount
4/22/2020, 8:18 AM	Interoperation withdrawal Amount: 301.00	
4/22/2020, 8:18 AM	Interoperation withdrawal Amount: 300.00	
4/22/2020, 8:18 AM	Fees Amount: 1.00	
4/22/2020, 9:22 AM	Interoperation deposit Amount: 200.00	
4/22/2020, 9:26 AM	Interoperation deposit Amount: 250.00	
4/22/2020, 11:09 AM	Interoperation deposit Amount: 250.00	
4/22/2020, 11:13 AM	Interoperation withdrawal Amount: 251.00	
4/22/2020, 11:13 AM	Interoperation withdrawal Amount: 250.00	
4/22/2020, 11:13 AM	Fees	

Clerk interopUser

Message withdraw-commit

Note

Debit	Credit	Amount
97b1470ffd664cb799c3a9		1.00
97b1470ffd664cb799c3a9		1,200.00
	353388f8c343445eac1bd6	1,200.00
	87d607ba13aa11e9ab14d6	1.00

Payee's Account

The screenshot shows a web browser window with multiple tabs open, including "View Transaction | Mifos", "Discover: Showing All E", "Camunda Operate: Inst", "buffalo.mifos.io:4200/a", "Mifos X Client", and "Mifos Initiative". The main content area is the "Mifos X Client" interface, specifically the "Transaction Details" page for a deposit transaction.

The top navigation bar includes links for "Mifos", "Clients", "Accounting", "Reports", and "Admin". A search bar says "Click or press alt+x to Search" and a dropdown says "All". The user is identified as "mifos".

The left sidebar has a vertical list of icons with labels: Keyboard, Eye, Checkmark, List, List, C, Plus, Folder, Cluster, Bell, User +, Group +, Location +, and Question.

The breadcrumb navigation shows "View Saving Account / View Transaction".

Transaction Details

Transaction ID	323	Undo
Type	Deposit	
Transaction Date	23 April 2020	
Currency	Tanzanian Shilling	
Amount	1,200	
Payment Details		
Type	Money Transfer	
Account #	9062b90de19b43989005d9	
Routing Code	INTEROPERATION	
Receipt#	7baa9ee9-904e-4f07-a5a6-144fc4ba6c09	

At the bottom, it says "Release Version: Latest Development | Mifos X Release Date: Current Date".

Audit records

Screenshot of the Kibana interface showing audit records for a Zeebe process.

Discover View: zeebe*

Selected fields: t_intent, #_key, t_recordType, t_value.bpmnElementId, t_value.elementId

Available fields: Popular, Infrastructure, Logs, APM, Uptime, Dev Tools, Monitoring, Management

Time Range: April 23rd 2020, 01:45:32.607 - April 23rd 2020, 01:49:26.157

Count by timestamp per second:

timestamp per second	Count
01:46:00	0
01:46:30	0
01:47:00	~18
01:47:30	0
01:48:00	~18
01:48:30	~20
01:49:00	0

Table View: Shows audit records with the following columns:

Time	value.elementId	value.bpmnElementType	recordType	intent	key
April 23rd 2020, 01:48:28.678	PayerFundTransfer-DFSPID	PROCESS	EVENT	ELEMENT_COMPLETED	2,251,799,813,787,044
April 23rd 2020, 01:48:28.649	PayerFundTransfer-DFSPID	PROCESS	EVENT	ELEMENT_COMPLETED	2,251,799,813,787,044
April 23rd 2020, 01:48:28.645	EndEvent_Success_Completed	END_EVENT	EVENT	ELEMENT_COMPLETED	2,251,799,813,787,225
April 23rd 2020, 01:48:28.597	EndEvent_Success_Completed	END_EVENT	EVENT	ELEMENT_COMPLETED	2,251,799,813,787,225
April 23rd 2020, 01:48:28.577	EndEvent_Success_Completed	END_EVENT	EVENT	ELEMENT_ACTIVATED	2,251,799,813,787,225
April 23rd 2020, 01:48:28.549	EndEvent_Success_Completed	END_EVENT	EVENT	ELEMENT_ACTIVATED	2,251,799,813,787,225
April 23rd 2020, 01:48:28.500	SequenceFlow_0bib50r	SEQUENCE_FLOW	EVENT	SEQUENCE_FLOW_TAKEN	2,251,799,813,787,224
April 23rd 2020, 01:48:28.449	Task_Success2Chn	SERVICE_TASK	EVENT	ELEMENT_COMPLETED	2,251,799,813,787,220
April 23rd 2020, 01:48:28.382	Task_Success2Chn	SERVICE_TASK	EVENT	ELEMENT_COMPLETED	2,251,799,813,787,220
April 23rd 2020, 01:48:28.370	Task_Success2Chn	-	EVENT	COMPLETED	2,251,799,813,787,221
April 23rd 2020, 01:48:28.336	Task_Success2Chn	-	EVENT	ACTIVATED	2,251,799,813,787,221



Roadmap

Work in progress

- Operations actions
 - Enable DFSP operators to resolve problematic cases
 - Notifications collected on the Operations UI
 - Provide Actions for the Authorised Personnel
 - Force Complete, Force Fail, Manual Override, Retry - depending on context
 - Initiate recall of transactions
 - Selected action is fed back to the process to execute the changes
- Finalizing the request to pay flows
- Support the party id (e.g. MSISDN) registration process
- Optimize and fully integrate Mifos channel apps into lab
- Performance testing and tuning

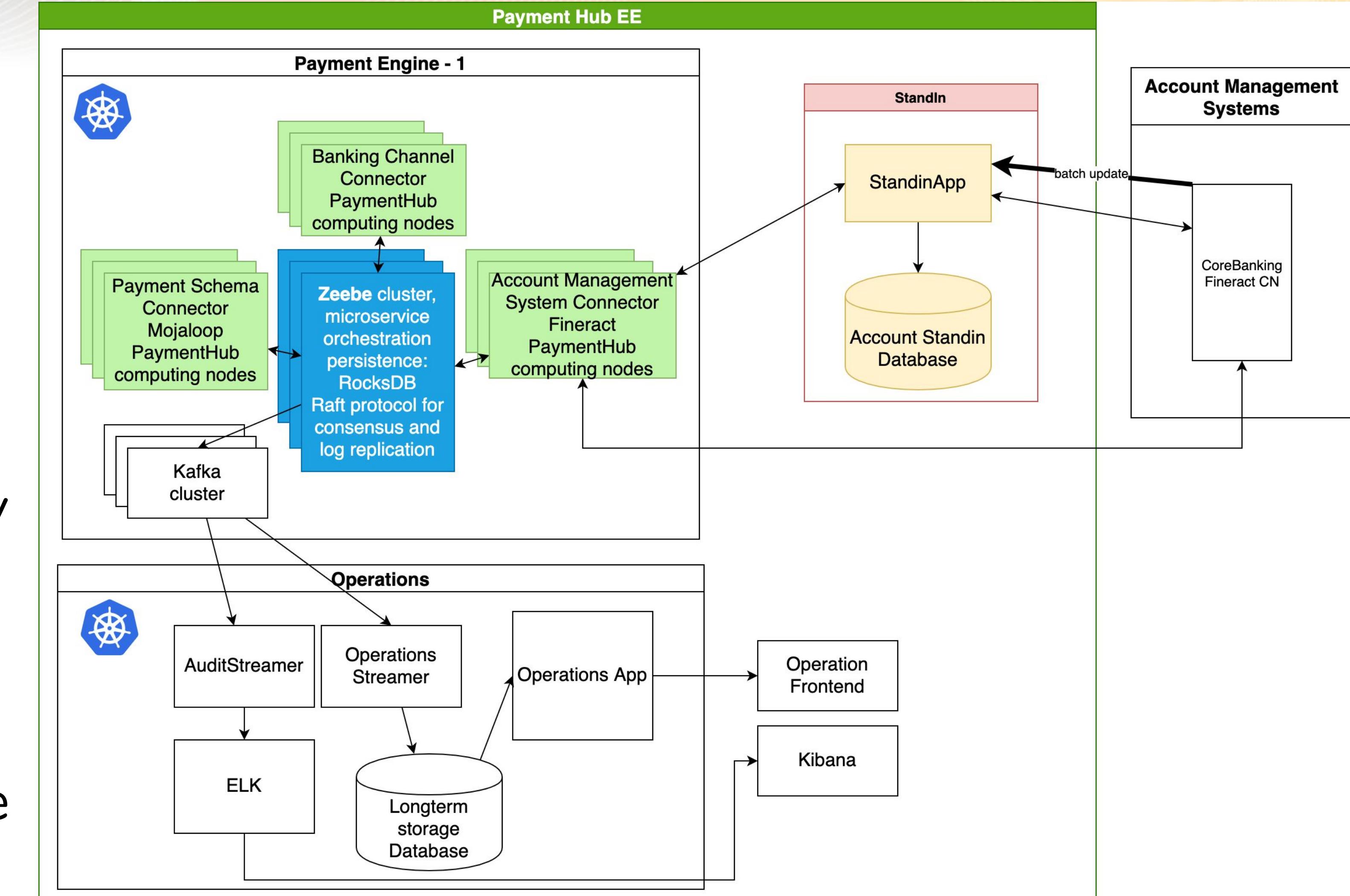
Roadmap for Payment Hub EE

- Stand-in solution
 - Provide 7x24 availability for a DFSP while core banking platform is under maintenance or not accessible while running end of day jobs
- Preprocessing bulk payments
 - Lookup Payee's DFSP ID for the transactions to determine target DFSP
 - Splitting the incoming bulk into smaller batches per target DFSP
 - On-us transactions can be handled differently
 - Manage communication with Mojaloop for the batches
 - Aggregate incoming results to provide response to the bank's channel
 - In case transferring from a single account (pension, aid), booking can be individual, aggregated by target DFSP or single grand total
- Integration with new APIs for 3rd parties (PISP APIs)
- Mojaloop Adapter Integration, Mobile Money API integration

Stand-in

Integrated into the Payment Hub EE solution a stand-in system could provide functionality in case the Account Management System is not available.

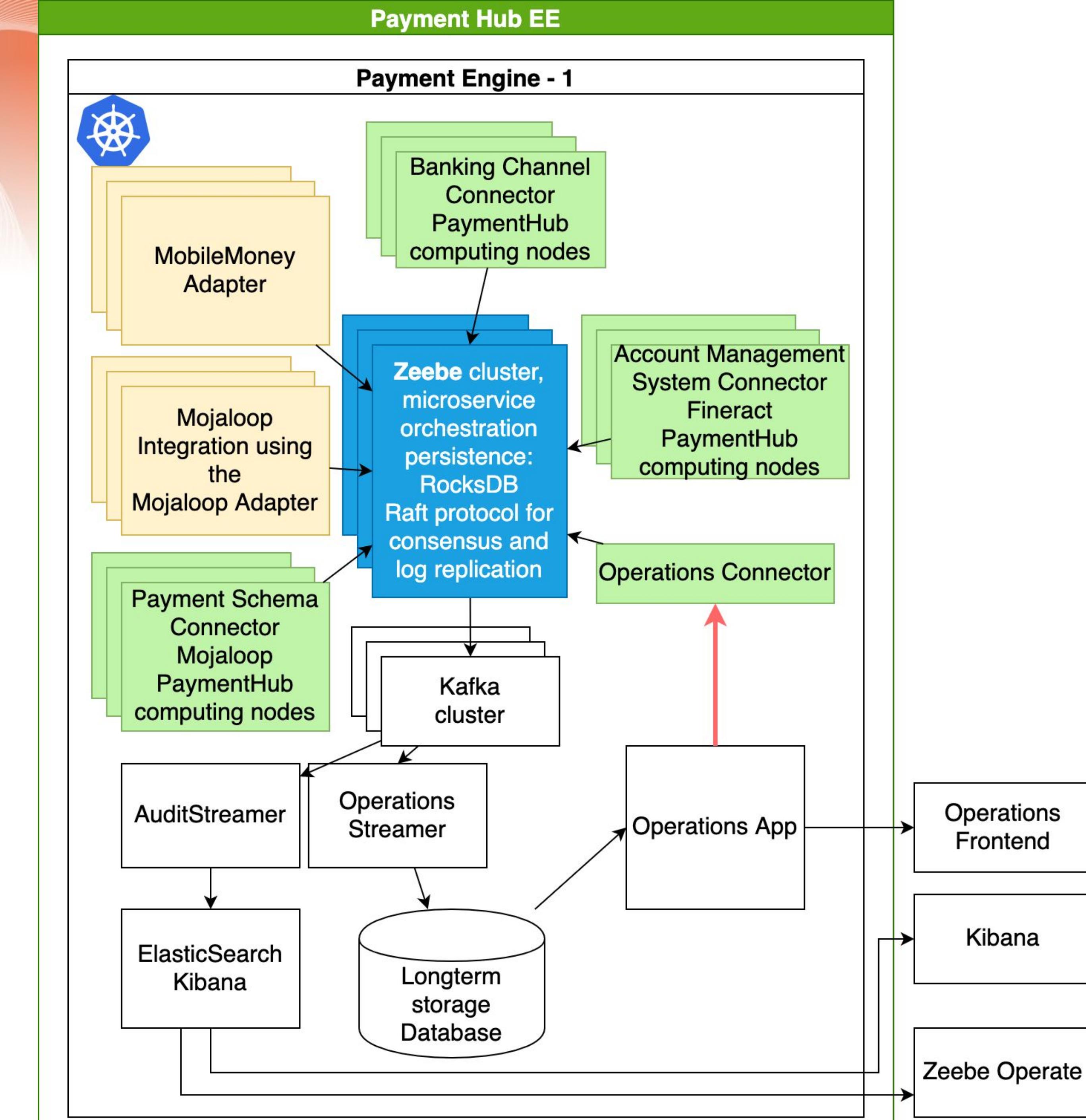
- only incoming transactions - simple solution, requires only synchronizing the valid account and party ids
- both incoming and outgoing transactions - requires more complex solution to minimize risk of overdraft



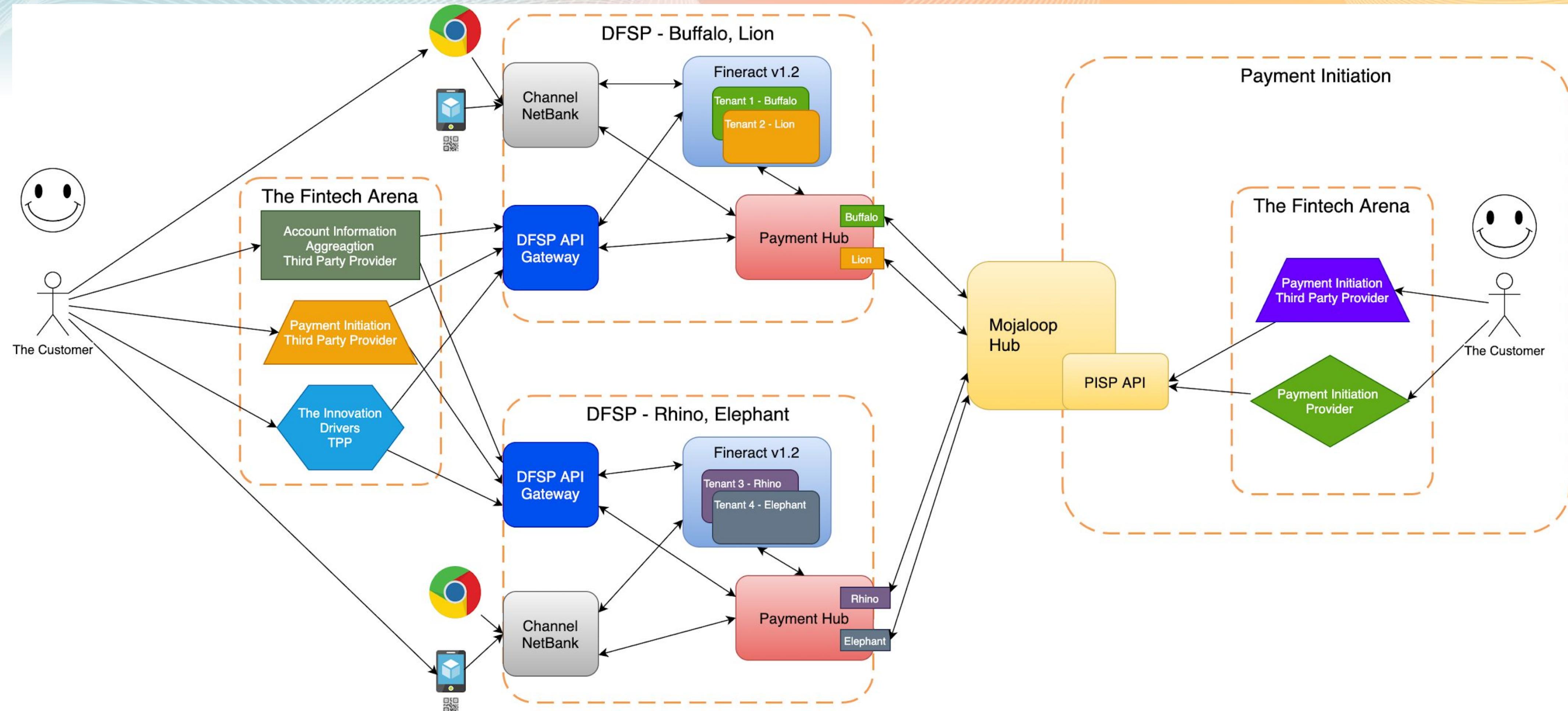
New Schema Connectors

Provide new connectors:

- Mojaloop Connector based on the Mojaloop Adapter
- Mobile Money API adapter for DFSPs who wish to manage funds at the Mobile Money providers



Supporting the PISP APIs



- Support the new APIs, so PISPs could execute the transactions

Summary

- Simplifies integration
 - robust platform to handle not only Mojaloop Integration, but the internal processes and systems of the DFSP
- Customizable platform
 - (e.g. multiple account management systems, no real-time interface for core banking, stand-in capability, fraud monitoring)
- Complete audit log of all transactions
- Full Control for DFSP Operators
 - Force Complete, Force Fail, Manual Override, Retry, Initiate recall
- Pre-process bulk transfers

Summary

The Payment Hub EE simplifies integration for DFSPs by providing a robust platform to handle not only Mojaloop Integration, but the internal processes and systems of the DFSP Customizable platform to be easily adapted to the DFSP special requirements (e.g. multiple account management systems, no real-time interface for core banking, stand-in capability, fraud monitoring)

Complete audit log of all transactions from the DFSP point of view, and quick actions for DFSP payment operators

Ready to pre-process bulk transfers to support sending out huge volumes either as real-time transactions or batches

Thank You

- Miller Abel, Kim Walters & Ariel Delaney
- Core OSS Team

Edward Cable

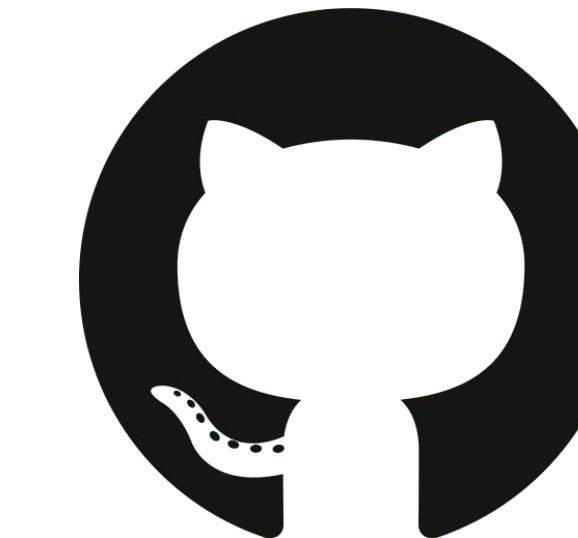
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<https://dpc.hu>



github.com/openMF

github.com/apache/fineract

<https://fineract.apache.org>

Appendix

Grant Objectives

- Update Payment Hub to Incorporate Latest Mojaloop Components
- Achieve production readiness of Payment Hub to support deployments
 - Operational UI for monitoring, investigation and problem resolution at DFSP
 - **Persistence management for recoverability and auditability**
 - Identifier (MSISDN) - Account assignment management
 - Notification handling (push, sms, email)
 - **Advanced error handling, compensation management**
 - **High Availability, Fault Tolerance**
 - Optimization for High Performance
 - Implement necessary tests and QA procedures
 - Baseline documentation to set up, configure, and extend Payment Hub.

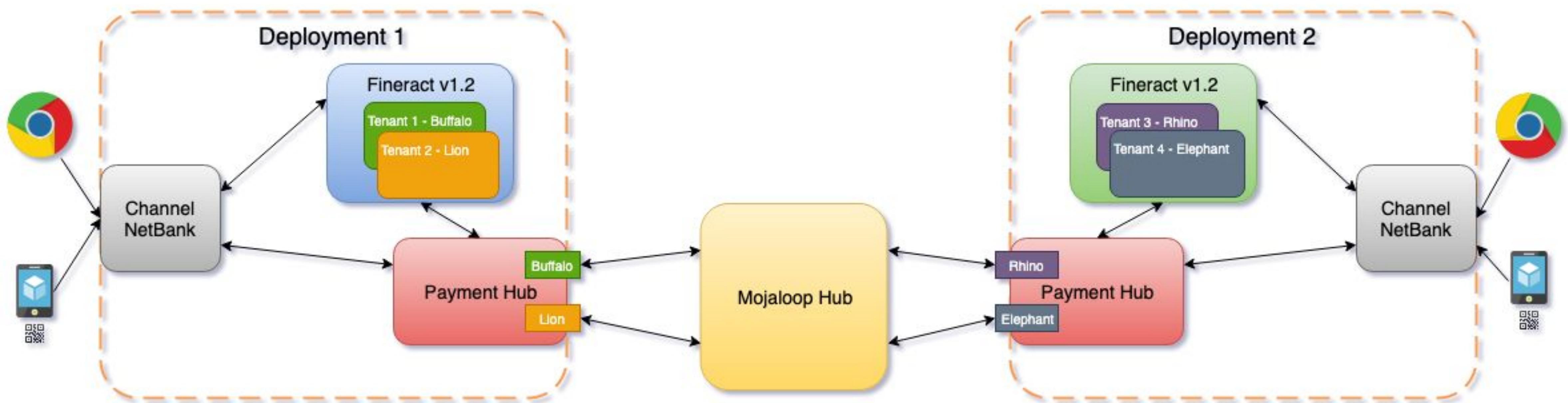
Grant Objectives cont.

- Build Support for the additional use cases provided by the Mojaloop APIs
 - Request To Pay
 - Bulk Payment
 - Agent initiated cash out; cash out authorized on POS
 - Customer initiated cash out
 - Merchant Initiated Merchant Payment; Authorized on POS
 - ATM initiated cash out
 - Refund
- Update Mifos Reference Apps to Provide Demonstrable User Interface
 - Mobile Banking, Mobile Wallet and Online Banking Apps
 - Web app for staff
- Additional Advanced Capabilities of Payment Hub
 - Bulk Transfer Campaign Management & Processing



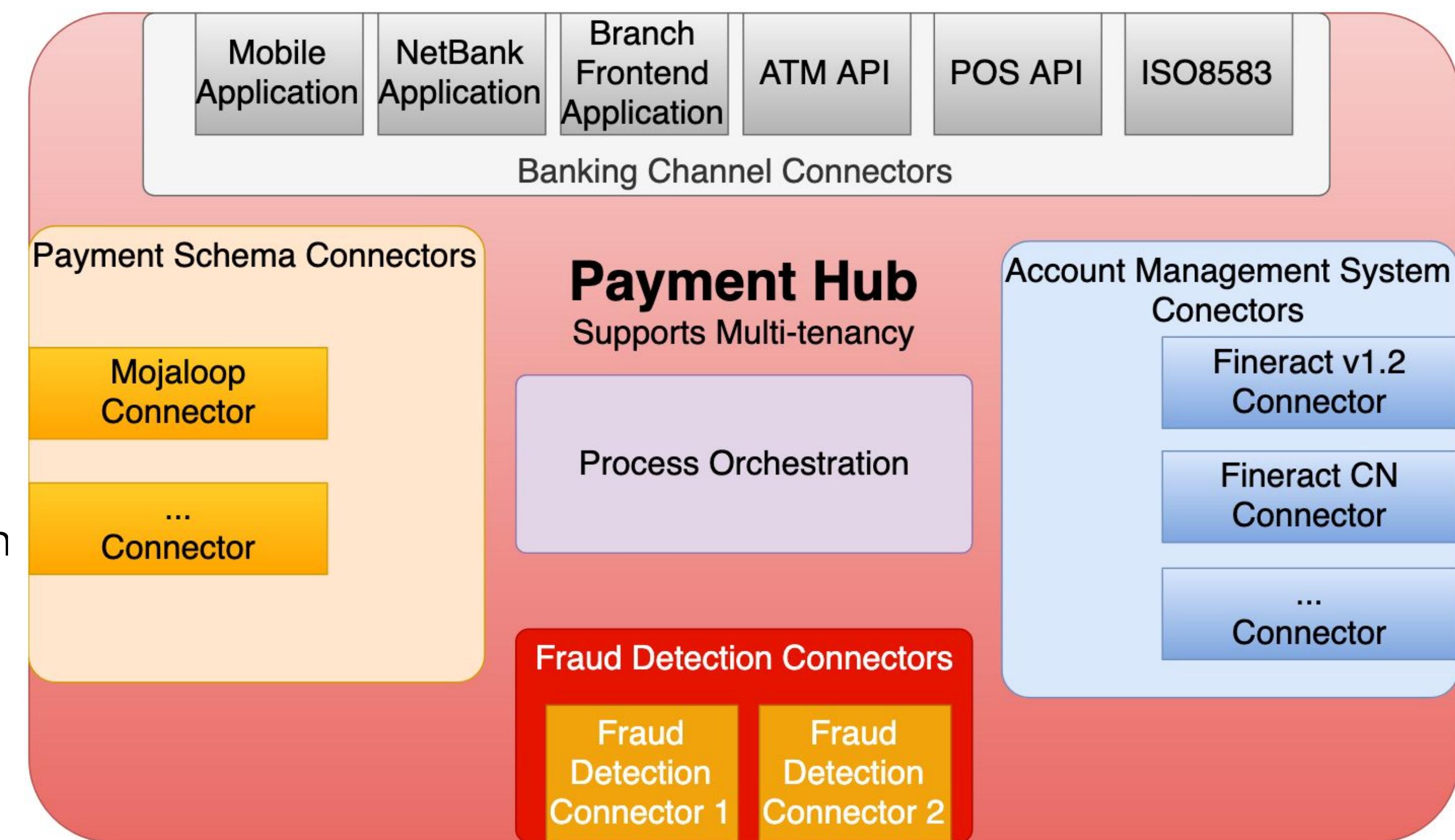
Architecture & Design for Production-Readiness - Payment Hub EE

Logical model of a test environment



Payment Hub as an Open Source Asset for the Community

- The role of a payment hub to connect:
 - Financial Institution channels (Mobile, Internet, Branch, Callcenter, ATM, POS, API Gateways)
 - Account Management Systems (AMS / Core banking platform), optionally fraud monitoring tools
 - Payment Schemes, such as Mojaloop
- Need
 - Consistent Way to Connect to Mojaloop
 - Effective Operational Participation
- Additional Capabilities
 - DFSP-level fraud monitoring
 - Bulk Transfer Campaign Management
 - Operational Monitoring
 - Manages the identifier – account relation
 - Trigger notifications
- Built on proven open-source technology:
 - Java, SpringBoot, Kafka, Elasticsearch
 - Apache Camel, Camunda Zeebe
 - Kubernetes



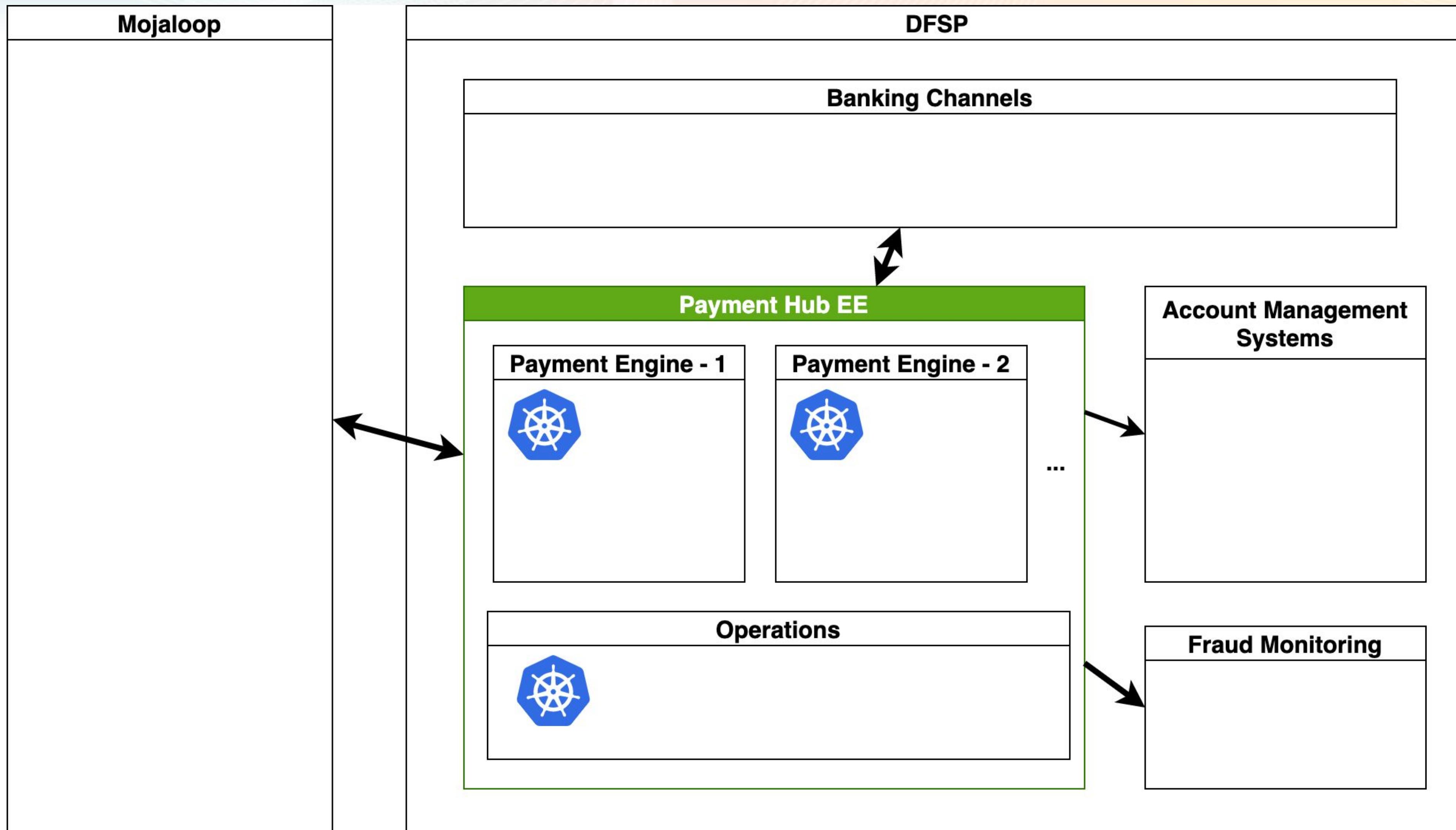
Key architectural considerations of Payment Hub EE 1/2

- Running on **on-premises** and **cloud** infrastructures, utilizing Kubernetes
- Separate **real-time engine** and **operations backend** systems
- The **Payment Realtime Engine** is **self contained, highly available and fault tolerant**, can handle complete transaction flows
- **Orchestrating** the microservices are desired
 - handling timeouts
 - correlations of asynchronous events
 - handling error and exception scenarios with the necessary compensations
 - overview of in-flight transactions
- A Payment Realtime Engine manages the **state machine using a microservice orchestration** layer
 - Using Raft for consensus and log replication
 - Using RocksDB for key-value store of states
 - Does not use external NoSQL or Relational DB, which hinders scalability

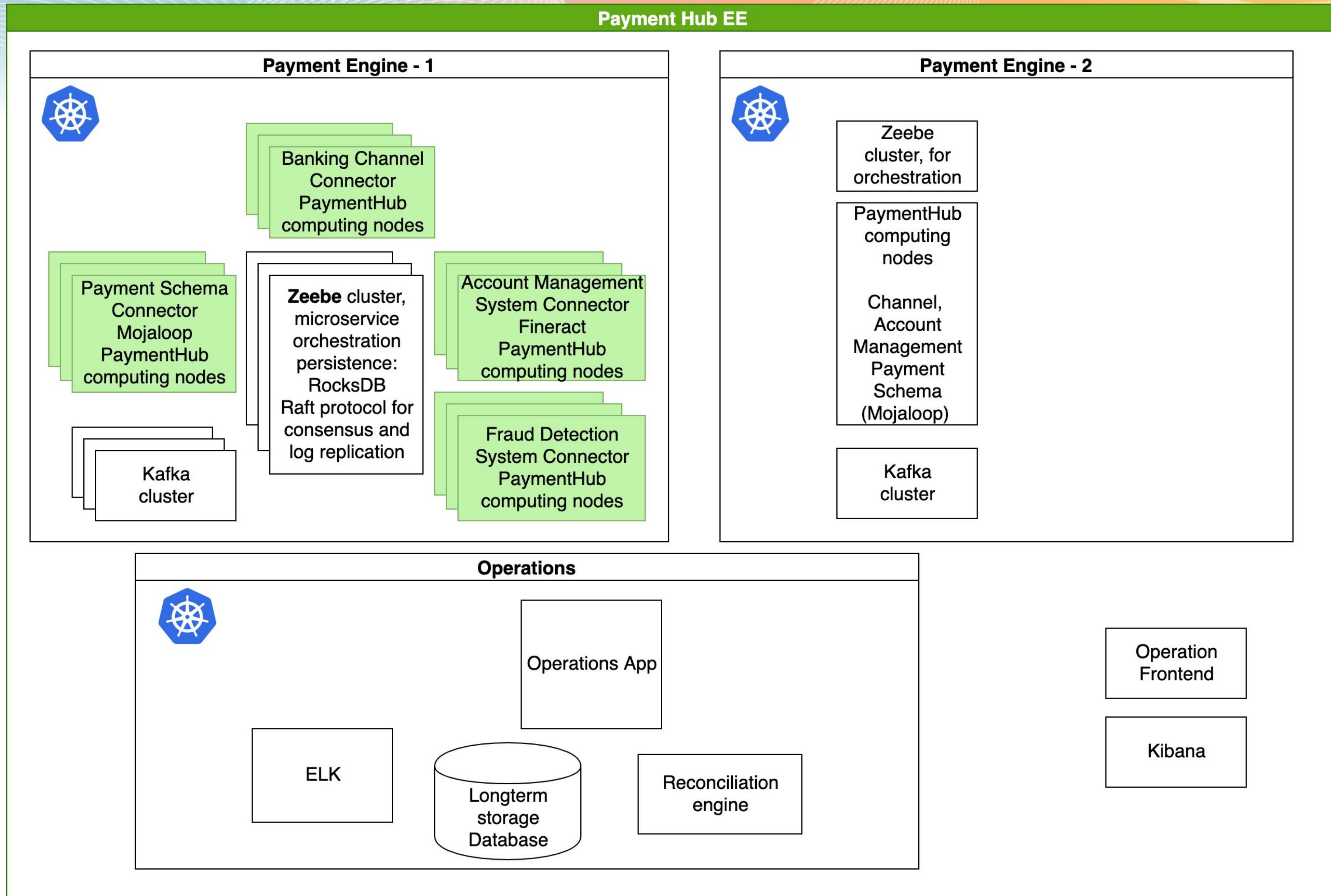
Key architectural considerations of Payment Hub EE 2/2

- **One engine is bounded to a single data center**, for high performance, low latency and minimizing issues from network failure scenarios
- **Multiple realtime engines could run parallel and independent**
 - Protect against complete site failure
 - 24x7, 99.99+% availability operations require version upgrades, certificate changes, hardware replacement, ... without interruption of the service
 - If payment network supports the notion of independent engines at a single DFSP, than routing could happen at the Switch, otherwise, the Payment Hub realtime engines could hand over the callbacks amongst each-other internally
- Systems for **backoffice operations**, including long term storage database, audit logging, monitoring, reconciliation - **detached in a separate cluster**
 - These components **could be offline without any payment service interruption** and data loss - the realtime engines Kafka layer keeps the records
 - “Operations systems” are not performance critical
 - Backoffice user access allowed only to these components, not the realtime engines

Payment Hub EE in the Payment Context



Payment Hub Logical Components



Deployment models

On-premises and any of the cloud providers

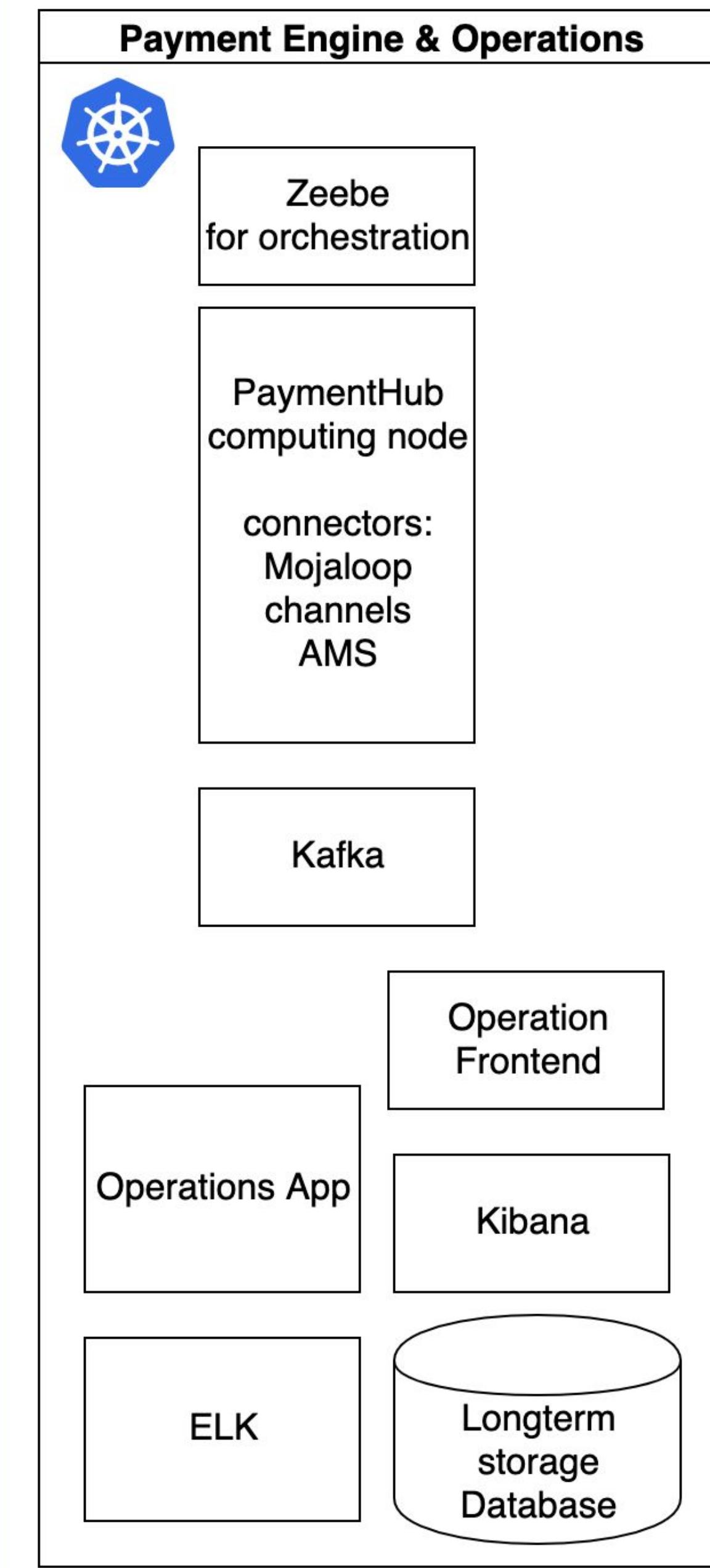
Shared service serving multiple DFSPs run by an aggregator (multiple SACCOs, credit unions on a multitenant setup) or dedicated setup

Depending on the DFSP requirements it could be deployed as

- **barebone** - single instance of components, minimized resource usage, no loss of functionality
Might not run on a feature phone, but we will get there.
- **minimal** - single realtime engine
- **fully scaled** - multiple realtime engines

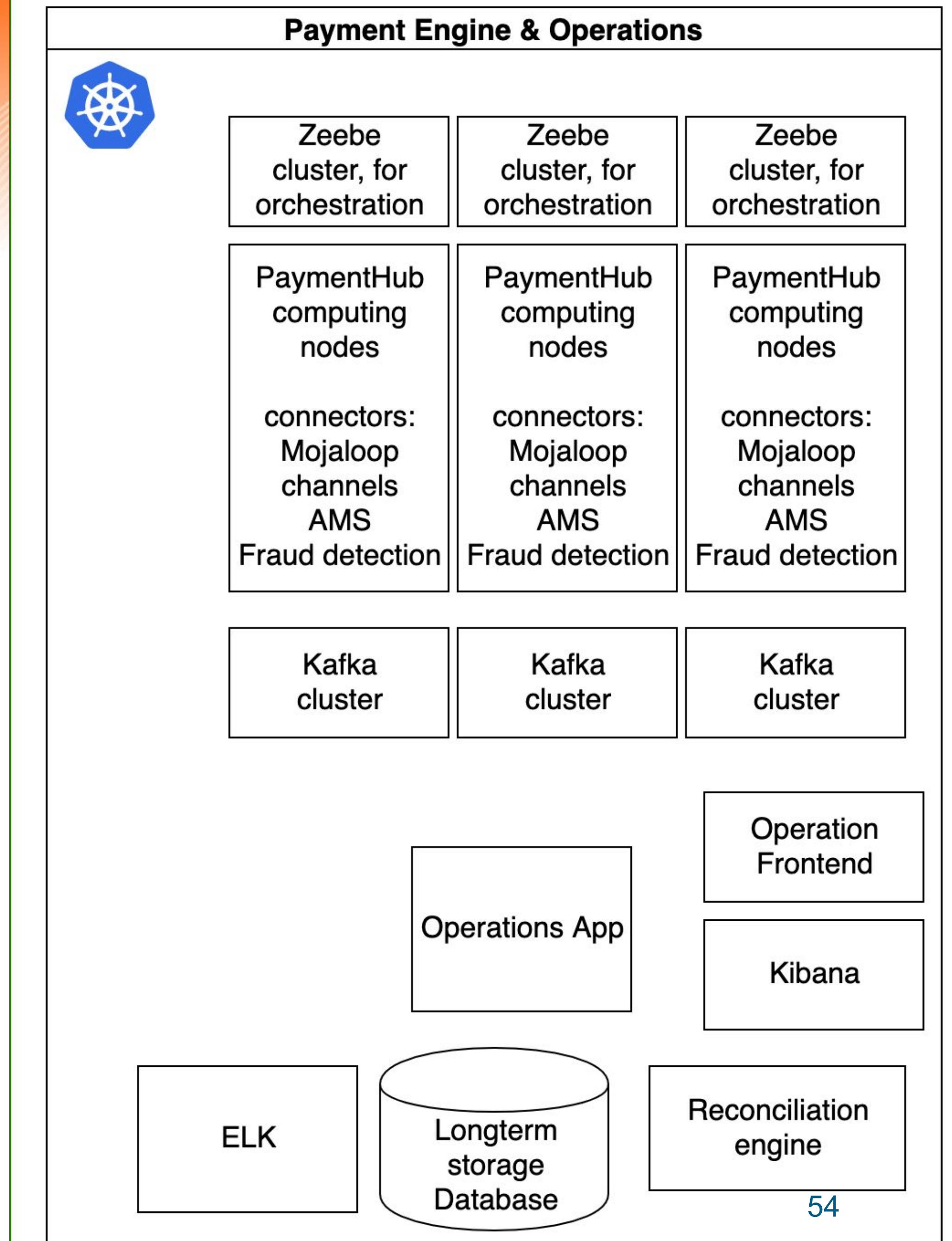
The difference is in availability, fault tolerance and the volume of transactions, which can be handled.

Payment Hub EE - barebone deployment

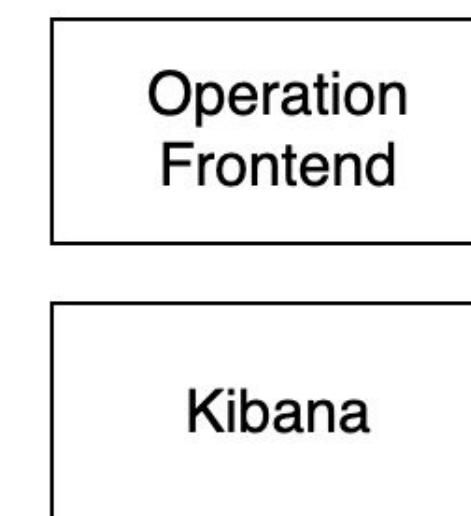
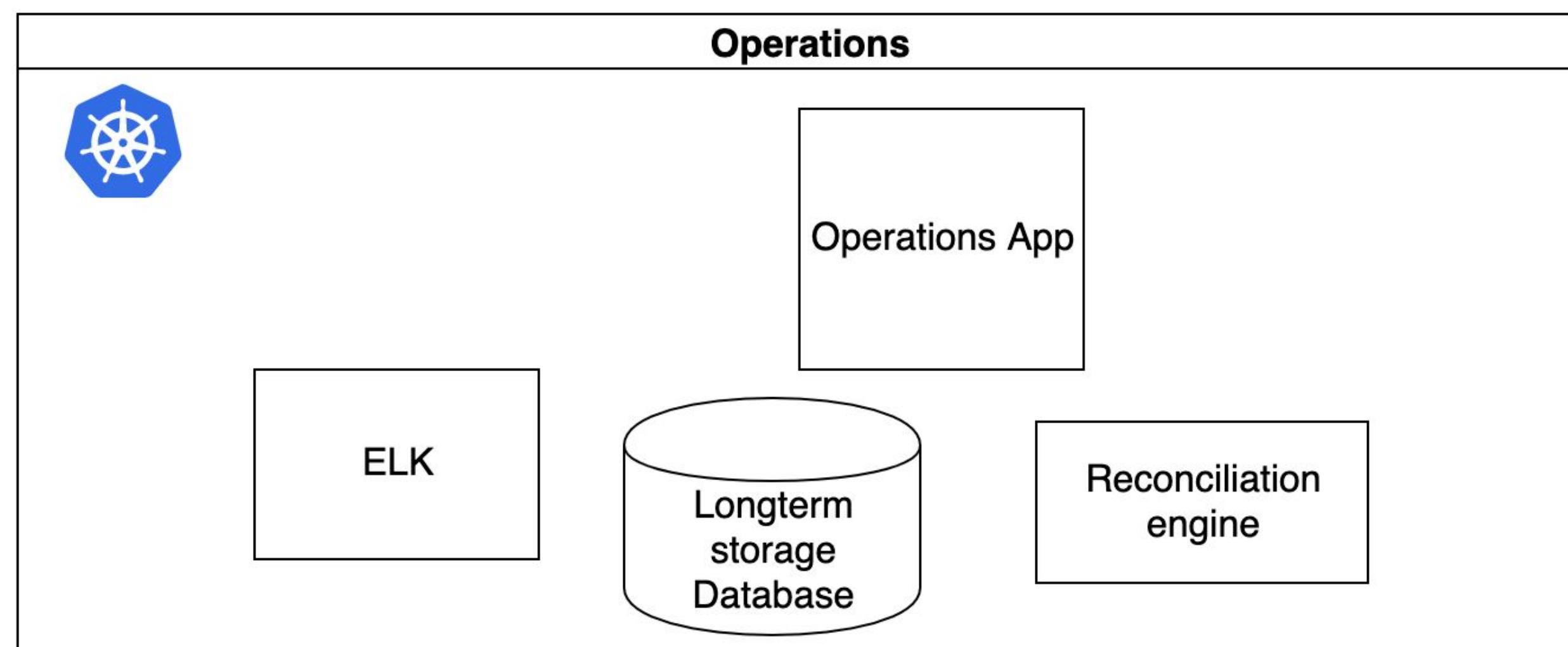
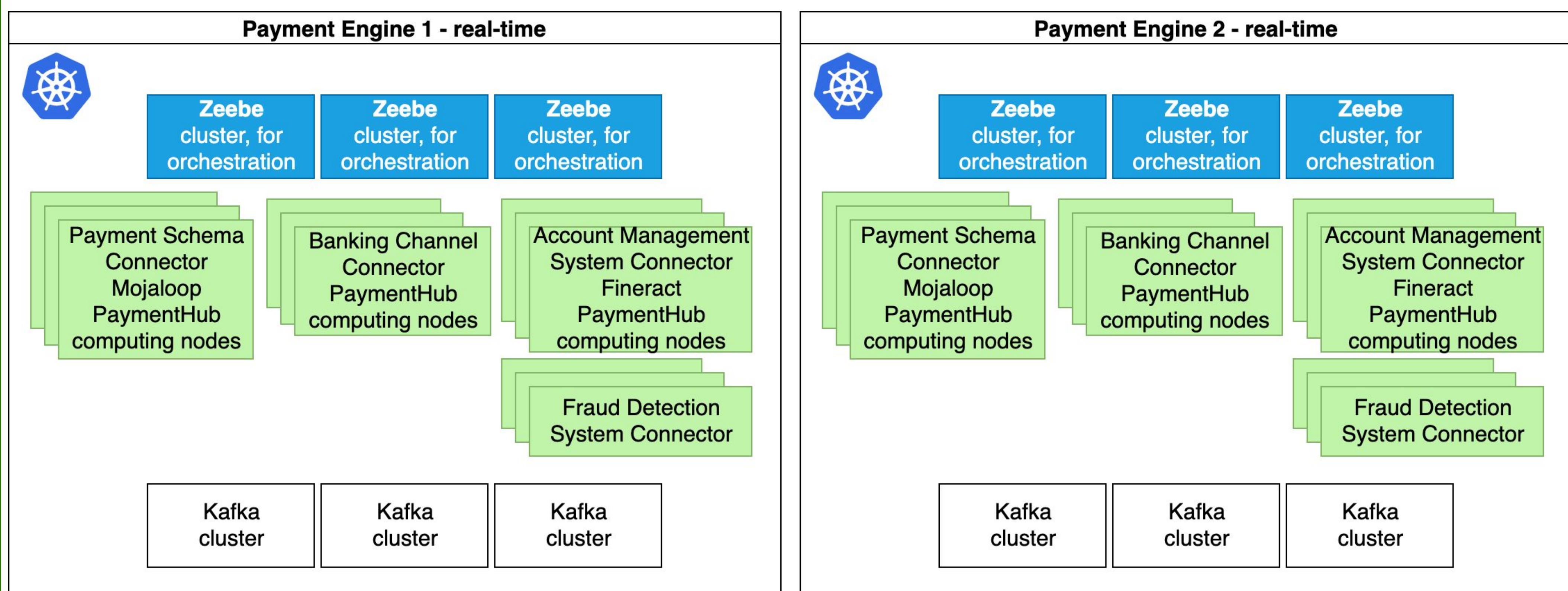


Deployment model - minimal

- Minimal deployment
 - Single kubernetes cluster to contain all the necessary components
 - Fault tolerance provided by the clustered components
 - Stretched installation across data centers possible, but not ideal
- Full scale deployment
 - Multiple independent payment engines (a single engine is collocated for performance), enabling complete version upgrades without service interruptions
 - Running in different data centers on independent network connections (high availability, fault tolerant even in case of disaster scenarios)
 - Partitioning the load across the engines



Payment Hub EE



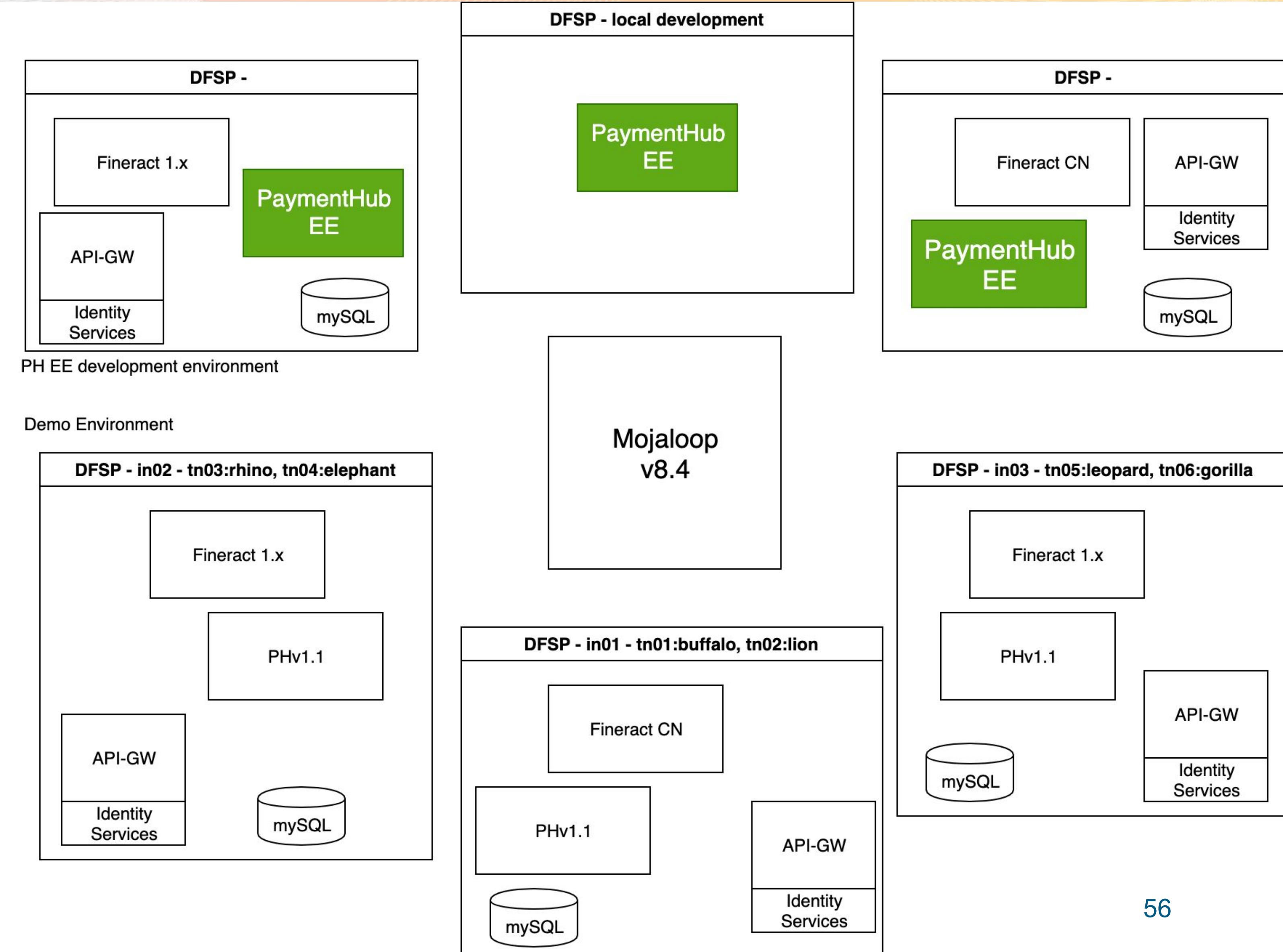
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Lab environment

New full instances running the PaymentHub EE engine along with Fineract versions.

Using the 3 deployment models.

Keeping the previous lab environment instances for the existing use cases, hackathons.



What is Zeebe and why to use it?

Opensource microservice orchestration engine, implemented in **highly scalable, highly performant and fault tolerant** way using state of the art, proven technology building blocks

- Using Raft protocol for consensus and replication
- Using RocksDB, an embeddable high performance key-value store, for its persistency
- All process instances are auditable, and audit records can be sent to Elasticsearch or Kafka
- Using an efficient, high performance binary protocol (gRPC) for the clients to connect and receive tasks for execution

Key features of Zeebe

Workflow definition	BPMN 2.0, YAML - provides integrators with an easy to use tool to customize workflows
Visual workflow representation	Yes, BPMN workflows are both executable and have visual representation
State storage for active workflow instances	Stored on the machines running Zeebe using embedded RocksDB (no external storage required)
Scalability	Horizontally scalable via partitions (no DB bottleneck)
Fault tolerance	Yes, via replication factor (3 node, 1 can fail, or 5 node and 2 can fail)
Supported programming languages	Ships with Java and Go clients, plus NodeJS, C# and Ruby clients available, using gRPC for the clients
Historic workflow data	Can be streamed to storage systems via exporters (Elasticsearch and Apache Kafka is available). Complete auditable log.

Focus on system integrators

- BPMN let implementation team **focus on the business flow changes inside the given DFSP**, making adoption and customization much easier
- **Multi programming language support for component implementation**, let implementation team to create the necessary connector components in any of the supported languages, the engine is able to orchestrate the steps. (e.g. multiple AMS integration is required), using gRPC protocol for efficient communication
- **Connector components are stateless, easy and simple implementation**
- No additional components required in the realtime engines, no databases to maintain, all active process states are stored in the embedded RocksDB data store. Auditlogs, and other events are stored in Kafka clusters before storing them
- Scalability - using partitioning (sharding), the system scales horizontally to create thousands of workflow instances per second
- Fault tolerance enables, that system recovers from a failure without data loss, and using replication to define the number of copies for all instances
In case of failures, “leader election” is taking place for the given partitions to continue operations uninterrupted (using Raft Consensus and Replication Protocol)

What is important

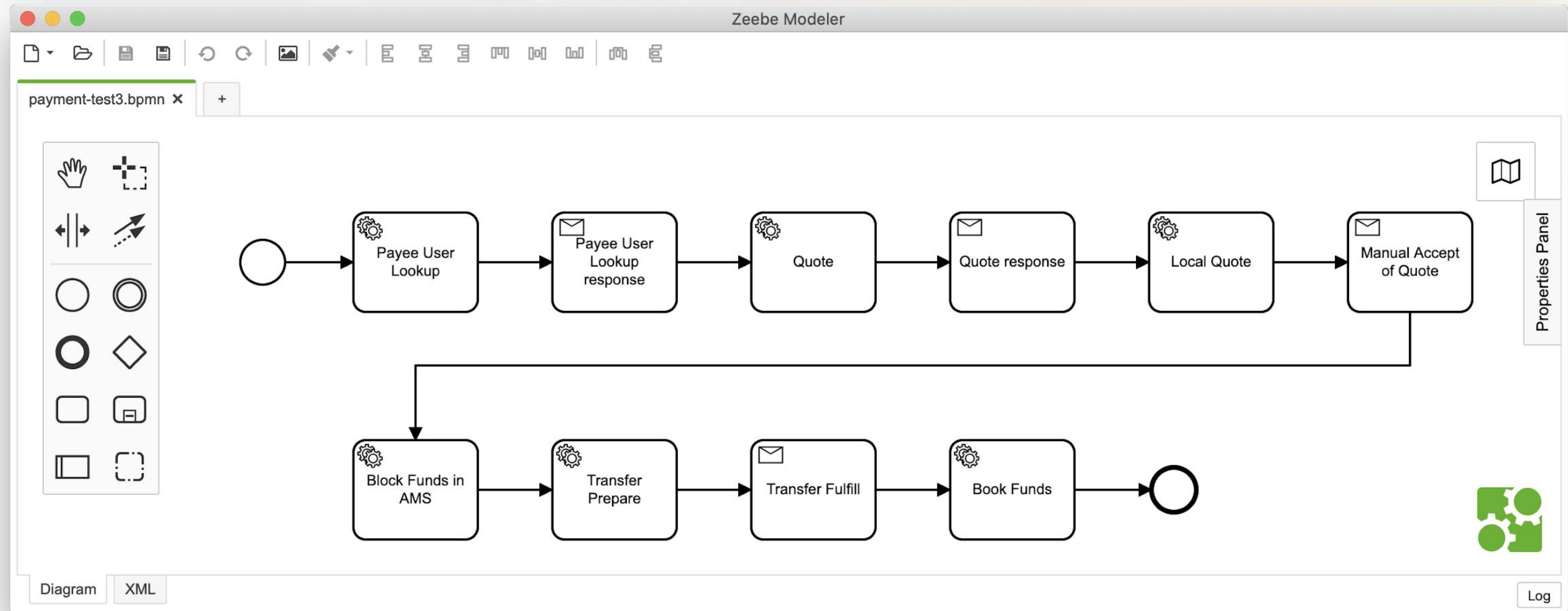
Timers surviving node failures without interruption

Correlation of incoming messages to existing workflow instances across the cluster nodes

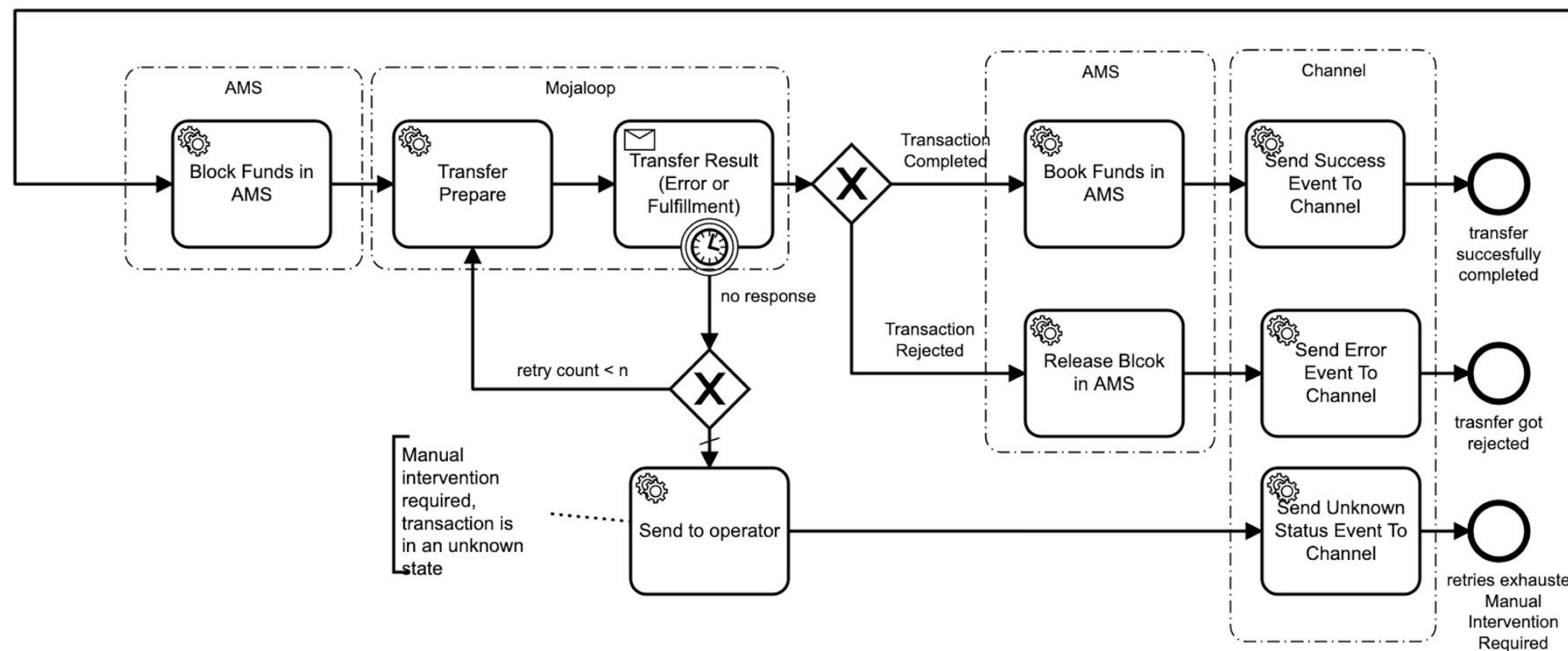
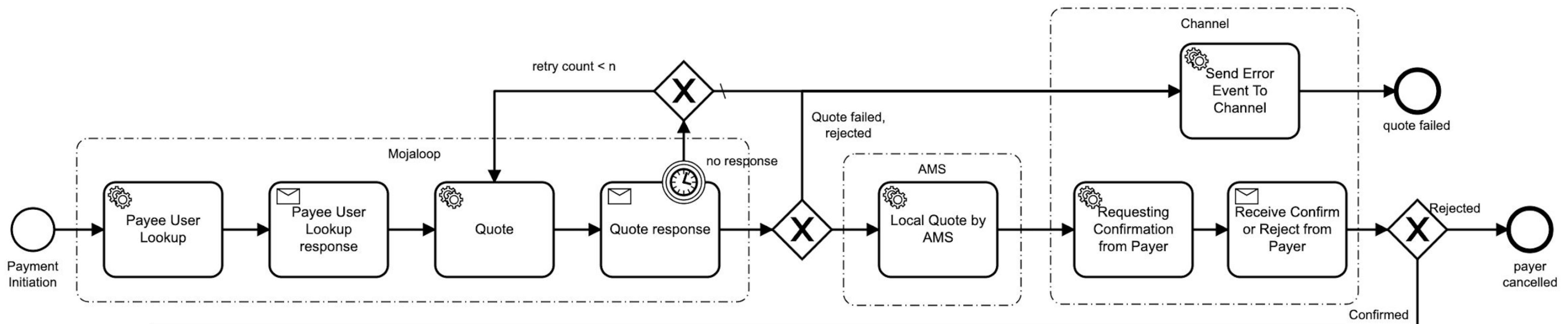
Capability to handle non correlating cases - important for cross payment hub engine flows

Handle failover situation without interruption (3 nodes: 1 can fail, or 5 nodes: 2 can fail) - utilizing Raft protocol for consensus, hand over “leadership” in case failed nodes and replication of state

The vanilla payment flow from the Payer perspective



Payer's flow with some error handling



Error Handling

Error Handling

Connect to the new error handling APIs

Update AMS to return with the most specific error

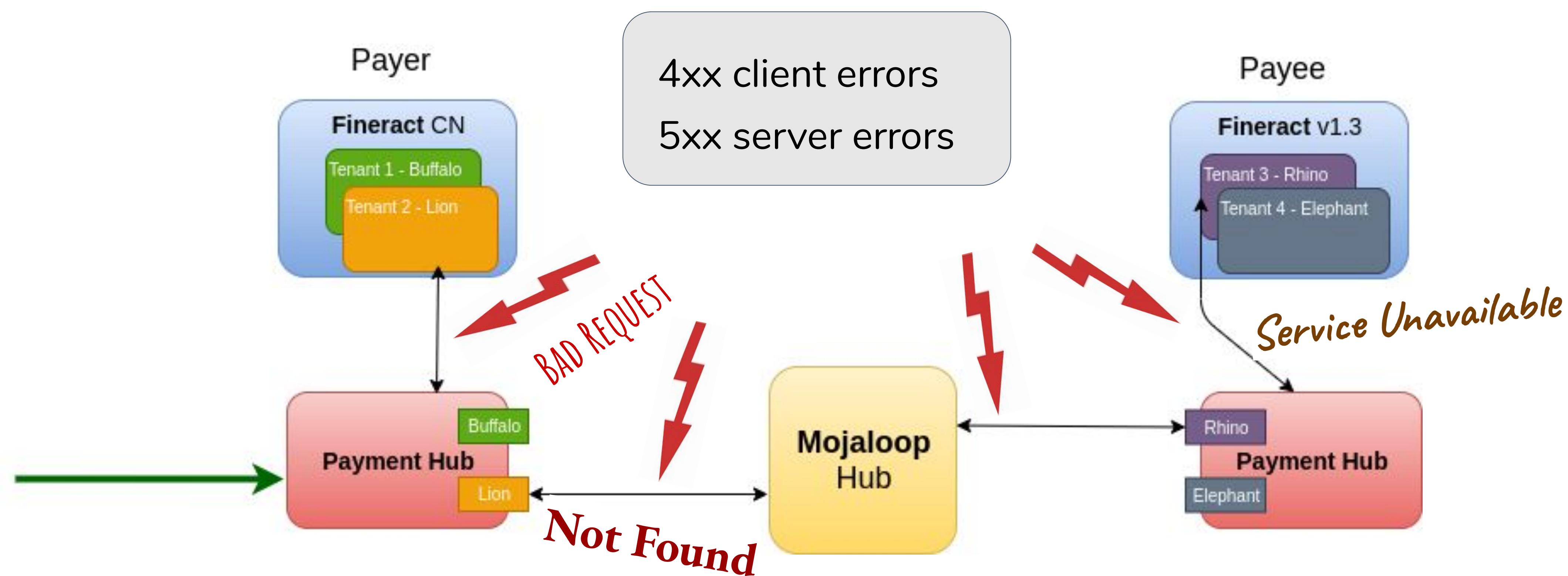
First party provider improvements to show error scenarios

Audit logs

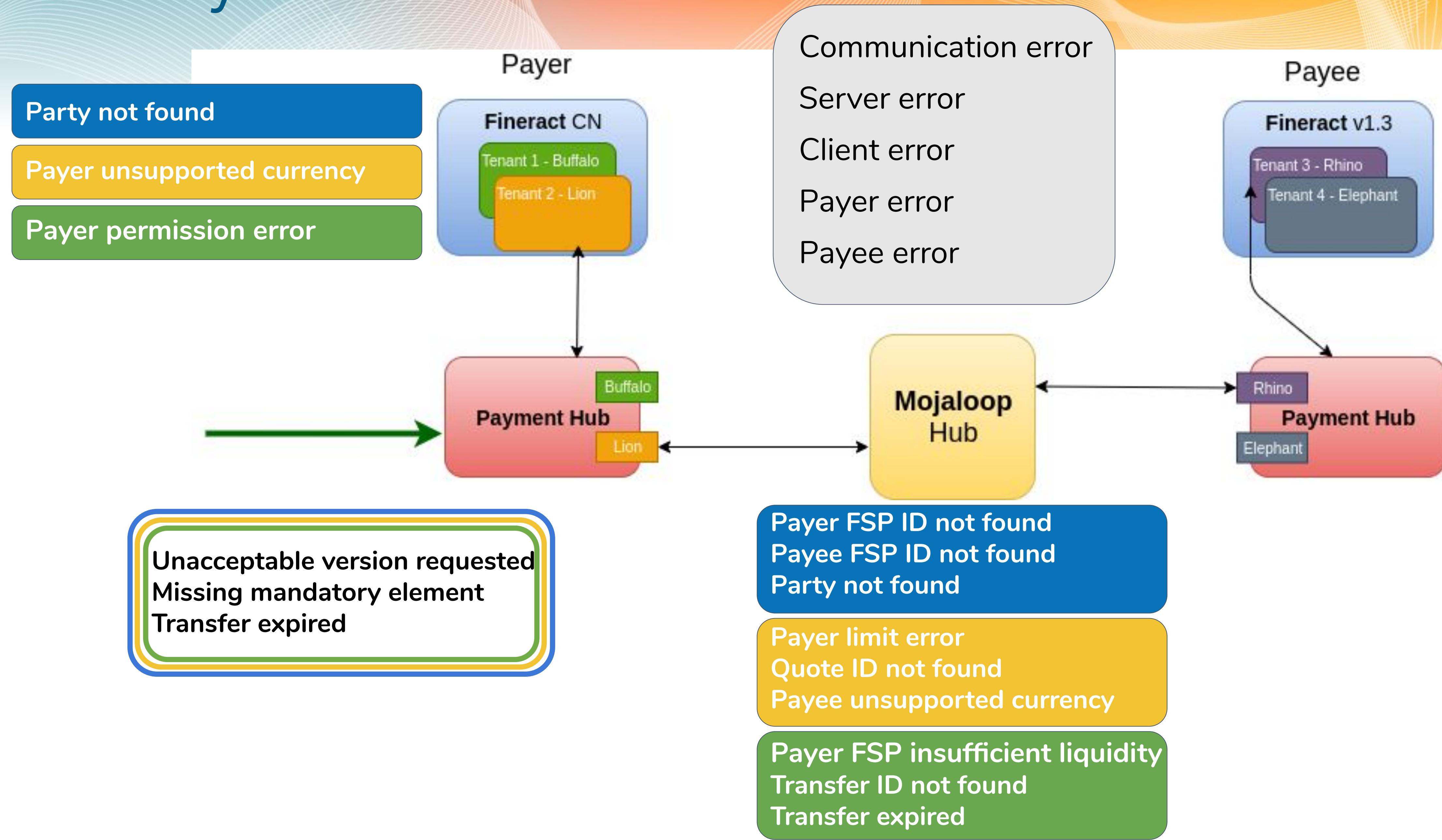
Reports

Provide an administration interface

Standard HTTP errors



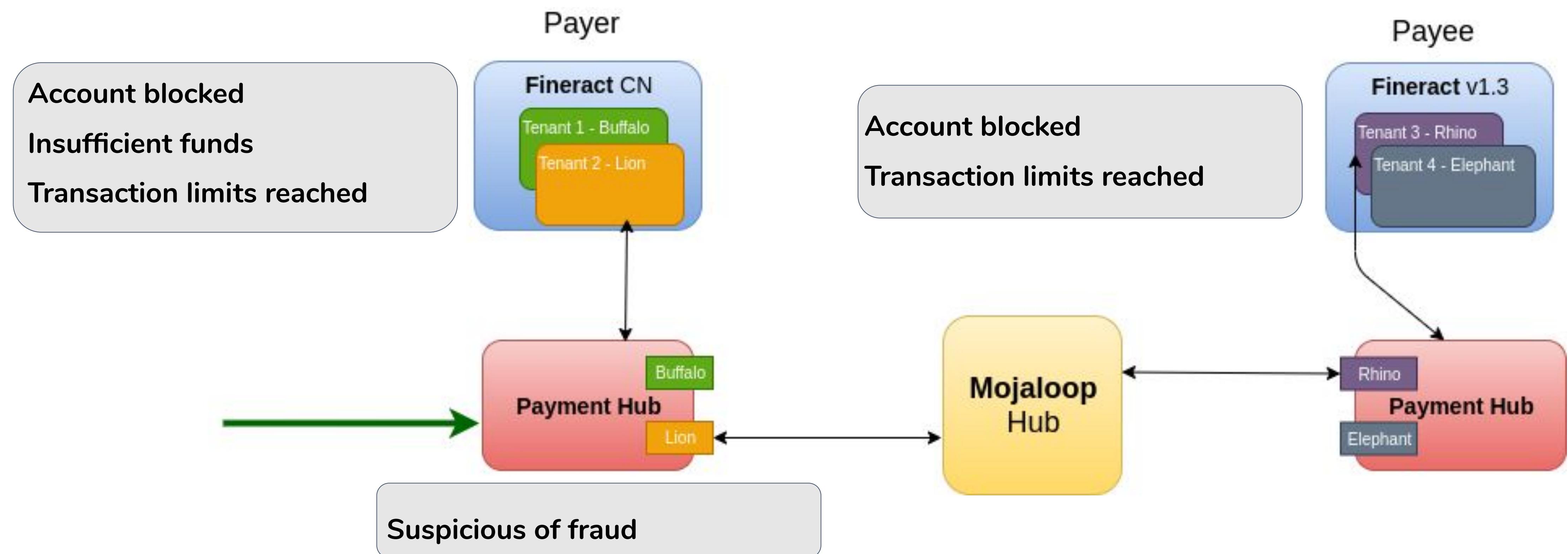
Interoperability Framework errors



Interoperability errors in Payment Hub

- Communication error
 - Destination communication error
 - Generic server error
 - Internal server error
 - Not implemented
 - Service currently unavailable
 - Server timed-out
 - Generic client error
 - Unacceptable version requested
 - Unknown URI
 - Add Party information error
 - Generic validation error
 - Malformed syntax
 - Missing mandatory element
 - Modified request
-
- Generic ID not found
 - Payer FSP ID not found
 - Payee FSP ID not found
 - Party not found
 - Quote ID not found
 - Transaction ID not found
 - Transfer ID not found
 - Transaction request expired
 - Quote expired
 - Transfer expired
 - Payee unsupported currency
 - Generic Payer error
 - Payer FSP unsupported transaction type
 - Payer unsupported currency
-
- Payer limit error
 - Payer permission error
 - Payer FSP insufficient liquidity
 - Payee unsupported currency
 - Payee limit error
 - Payee permission error
 - Payee FSP rejected quote
 - Payee unsupported currency
 - Payee FSP unsupported transaction type
 - Payee unsupported currency
 - Payee limit error
 - Payee permission error
 - Payee FSP rejected quote

Errors occurring at the DFSPs



Error Handling in Payment Hub EE

Automatic

- log each transaction step for audit purposes
- recovering from errors:
 retry steps according to schema rules and monitoring timeouts
 and continue the workflow without error
- eliminate the inconsistent state:
 releases blocked amount in AMS, if transaction gets rejected
- notify the payer
- notify back office operations
- send error report

Error Handling in Payment Hub EE

Manual

use-cases:

- blocked funds was not released because neither “transaction fulfillment notification” nor error was received on transaction execution, after multiple retries
- error happened after the Payee booked the transfer amount

Administration page

- recovering by operators
- search transaction and check details of executed flows
- reports
- API for Account Management Service (AMS)

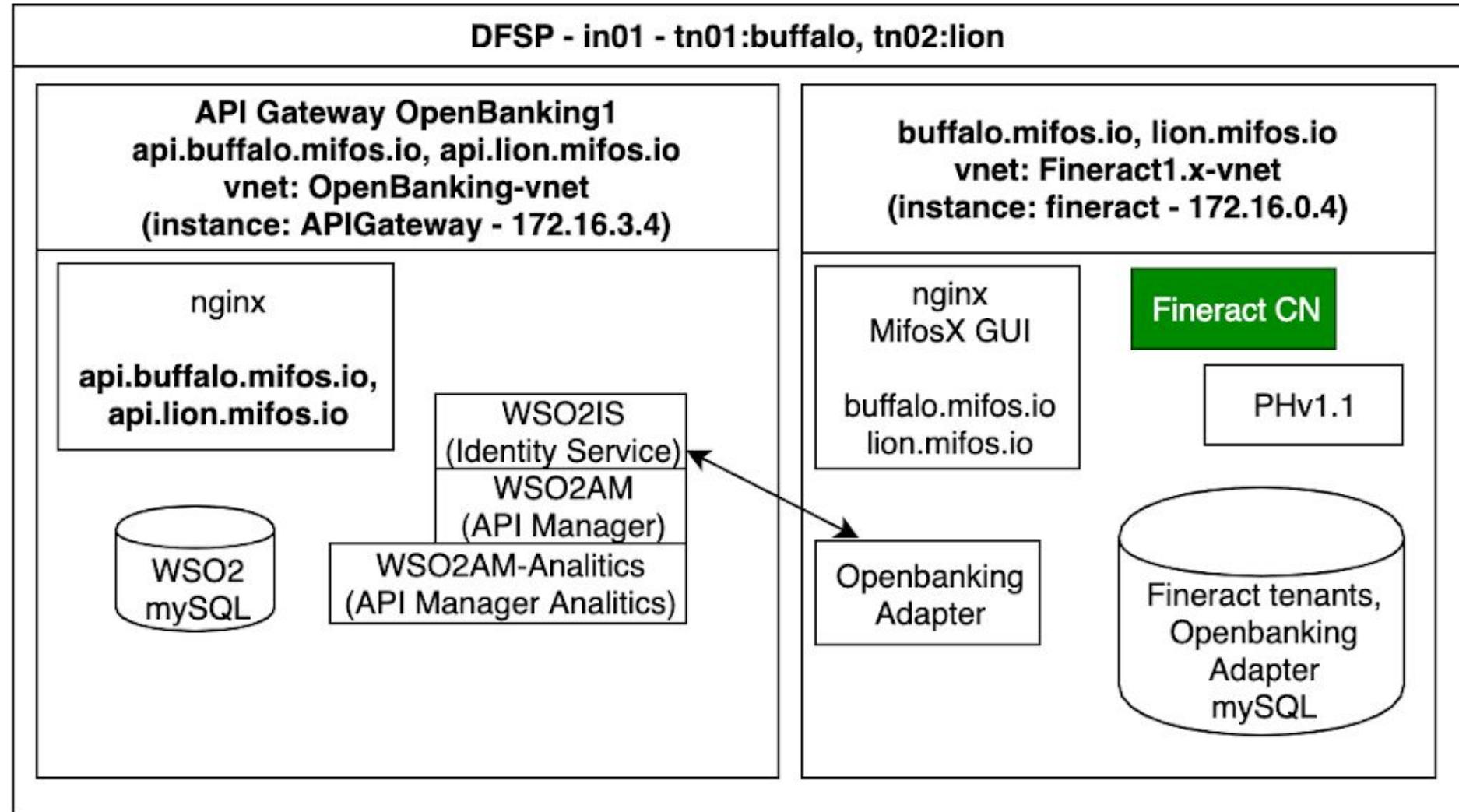


Lab environment in Azure

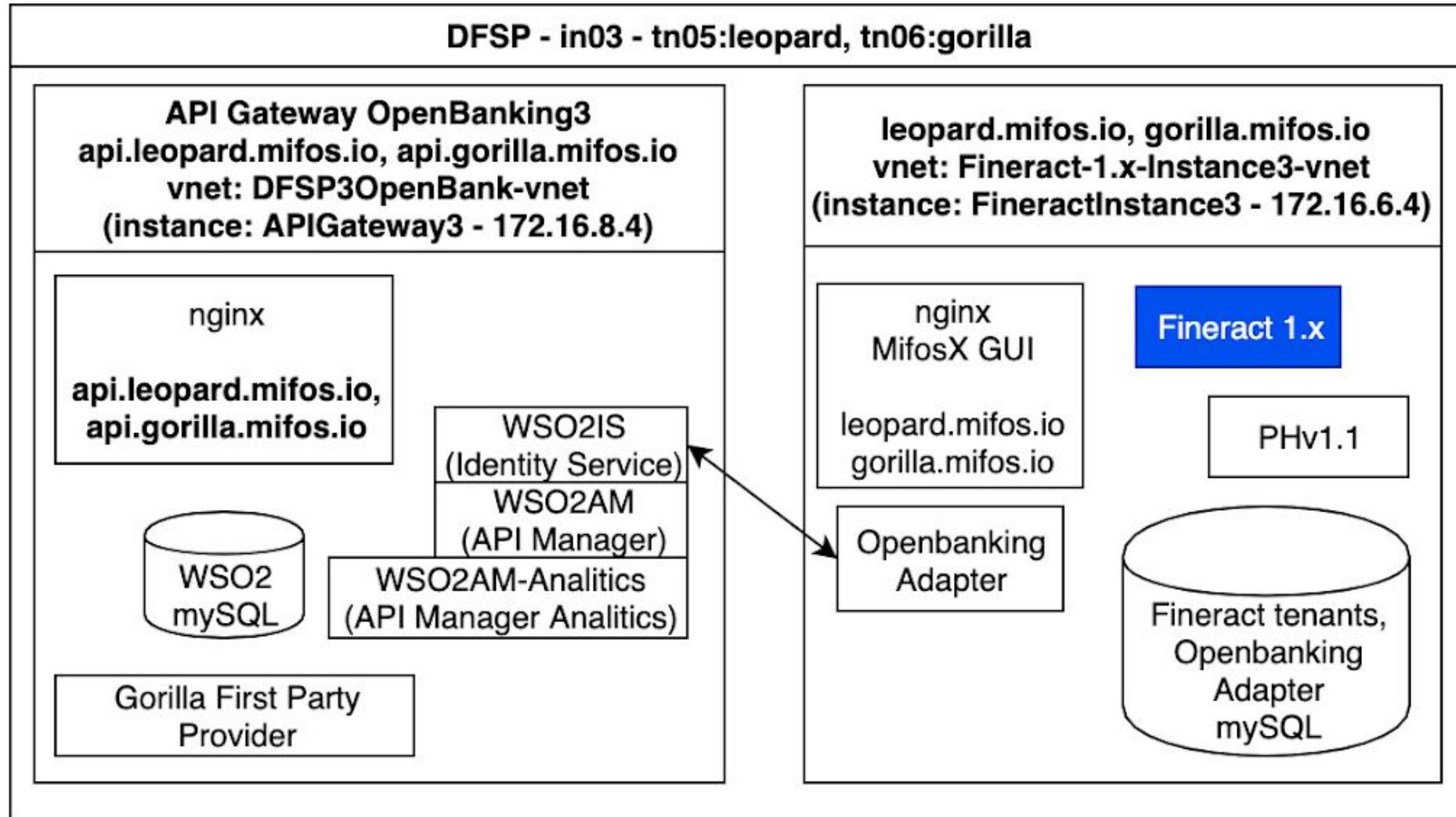
Azure configuration

TPP

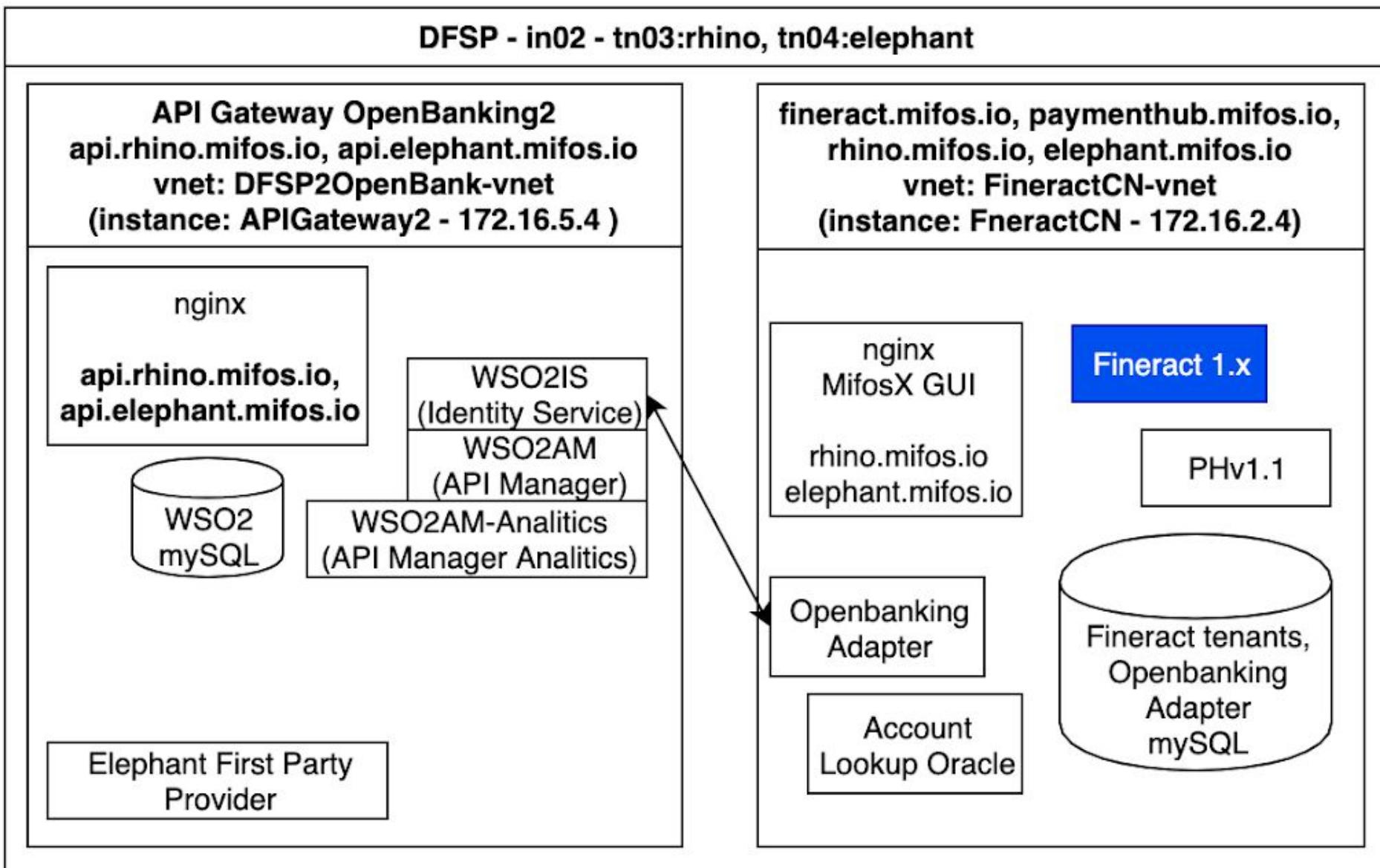
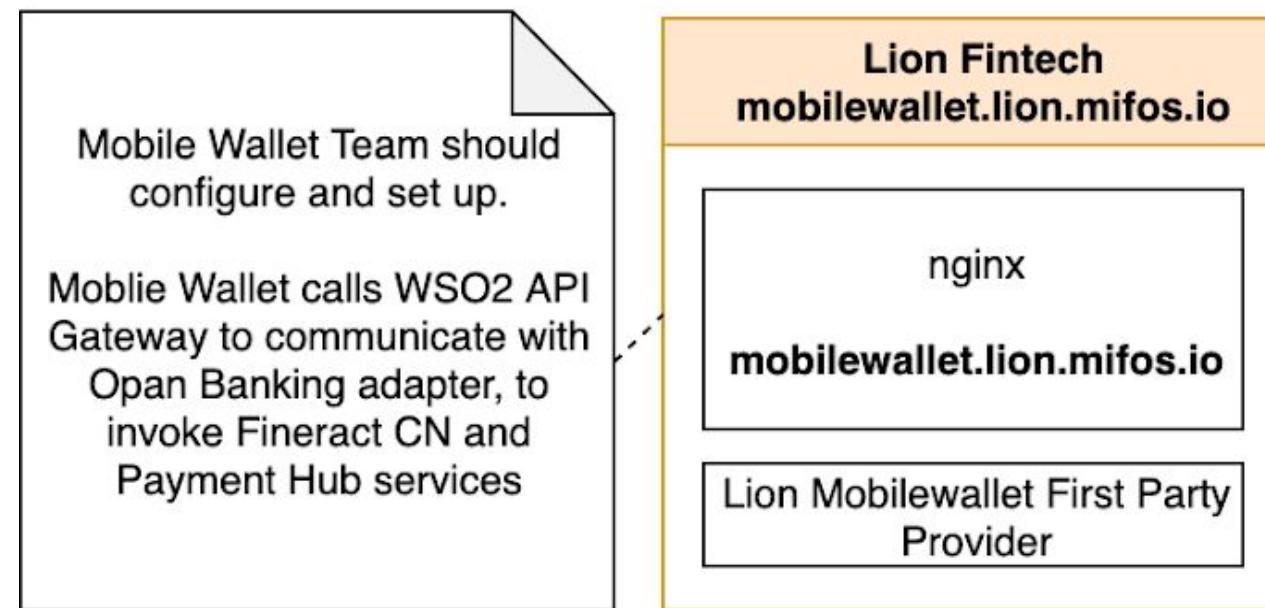
Instance 1



Instance 3

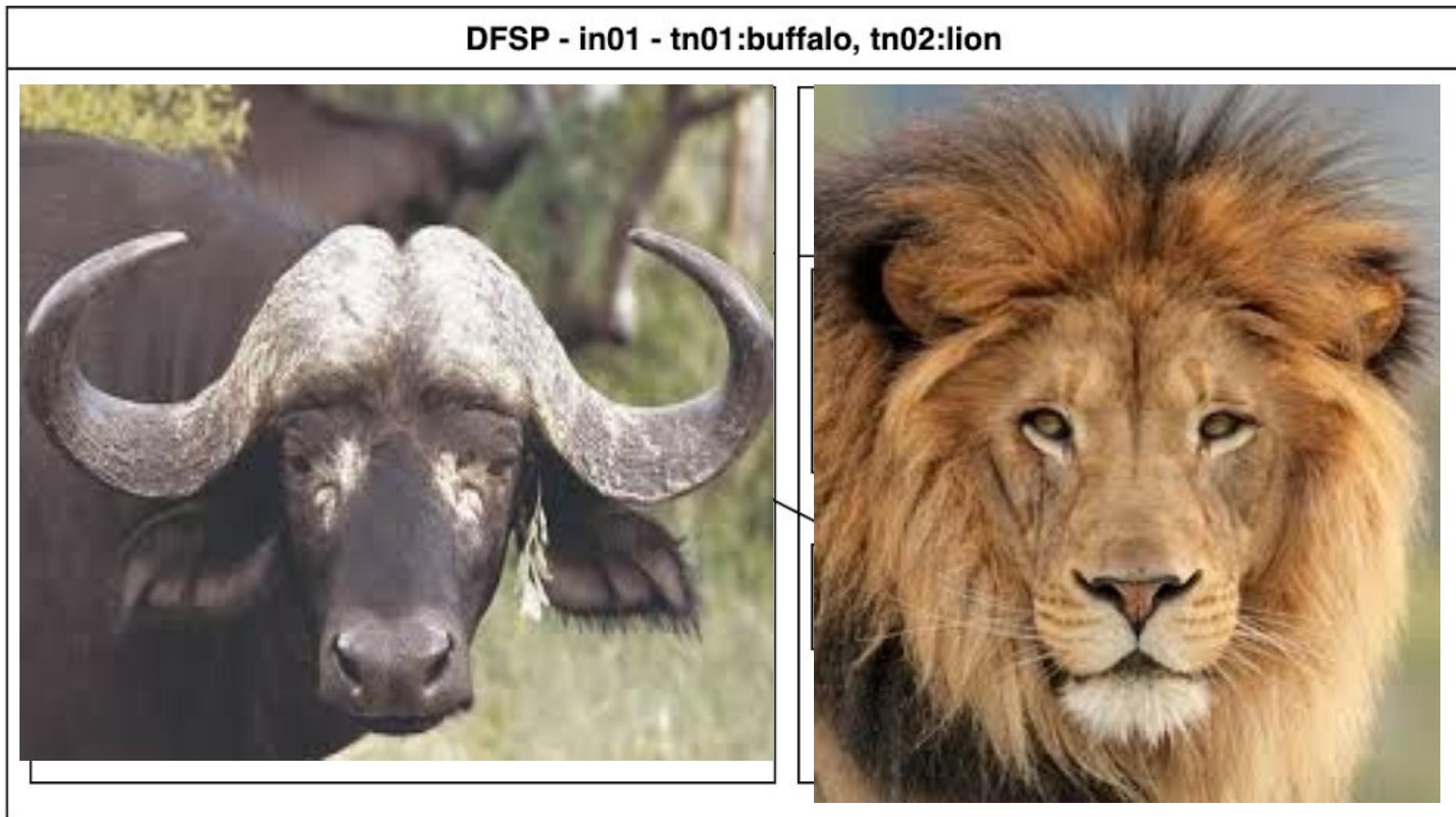


Instance 2



Azure configuration

Instance 1



TPP

Mojaloop
v8.4.0

Instance 3

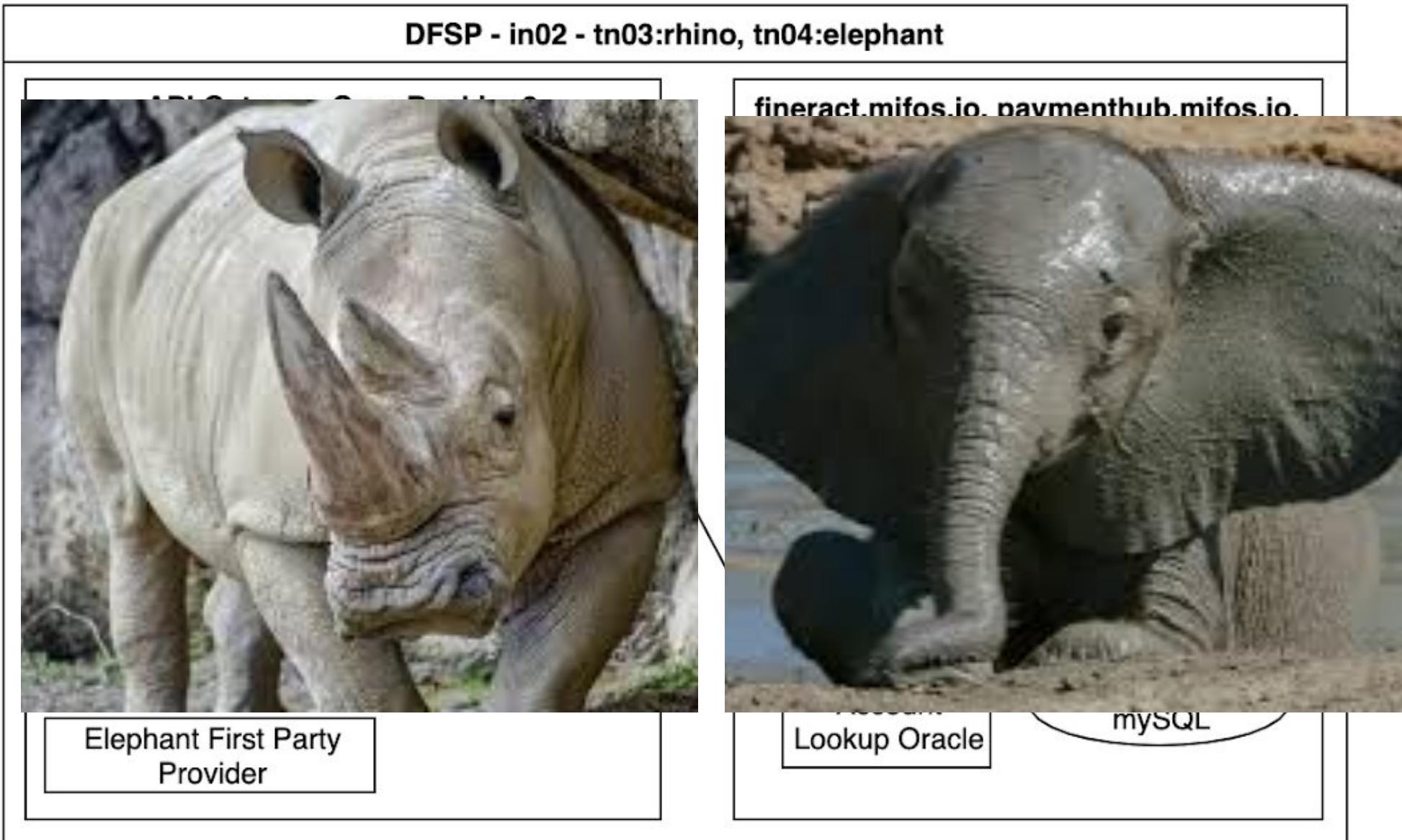


Instance 2

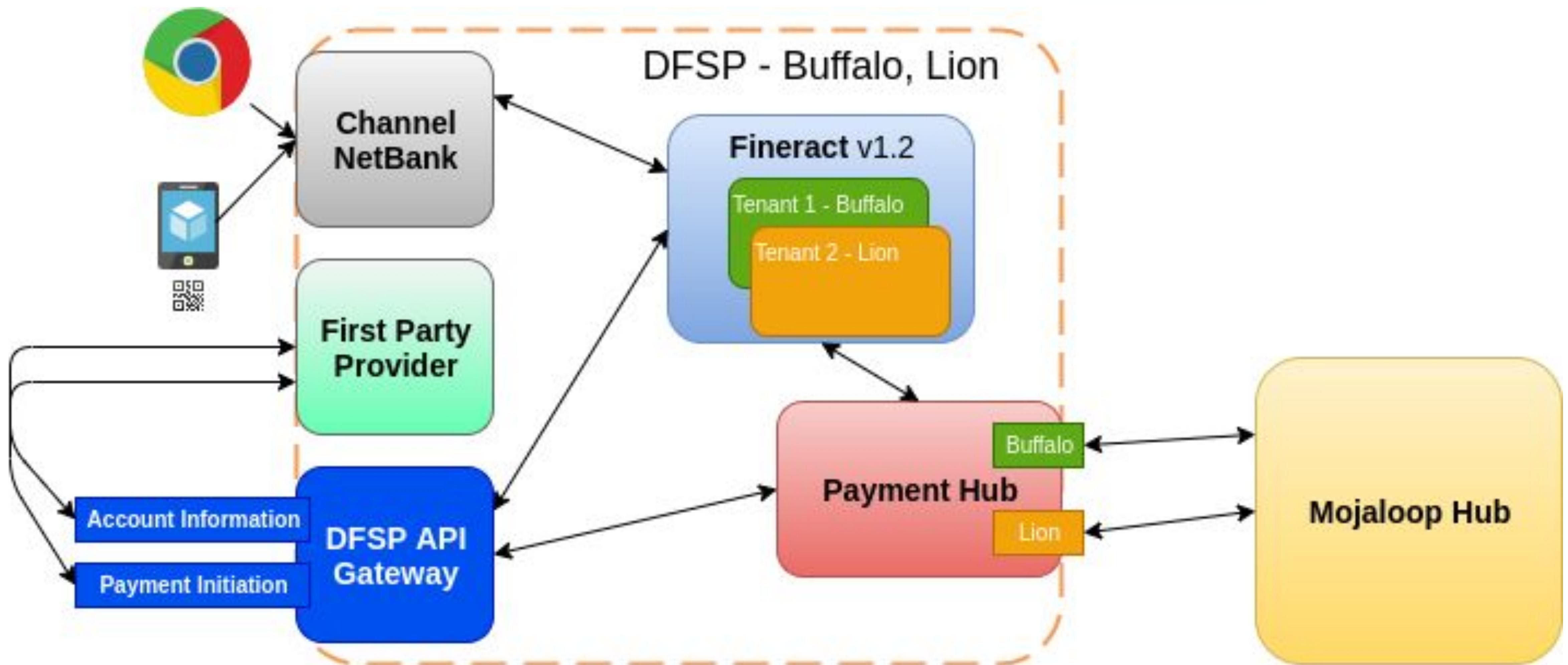
Mobile Wallet Team should configure and set up.
Mobile Wallet calls WSO2 API Gateway to communicate with Open Banking adapter, to invoke Fineract CN and Payment Hub services

Lion Fintech
mobilewallet.lion.mifos.io

nginx
mobilewallet.lion.mifos.io
Lion Mobilewallet First Party Provider



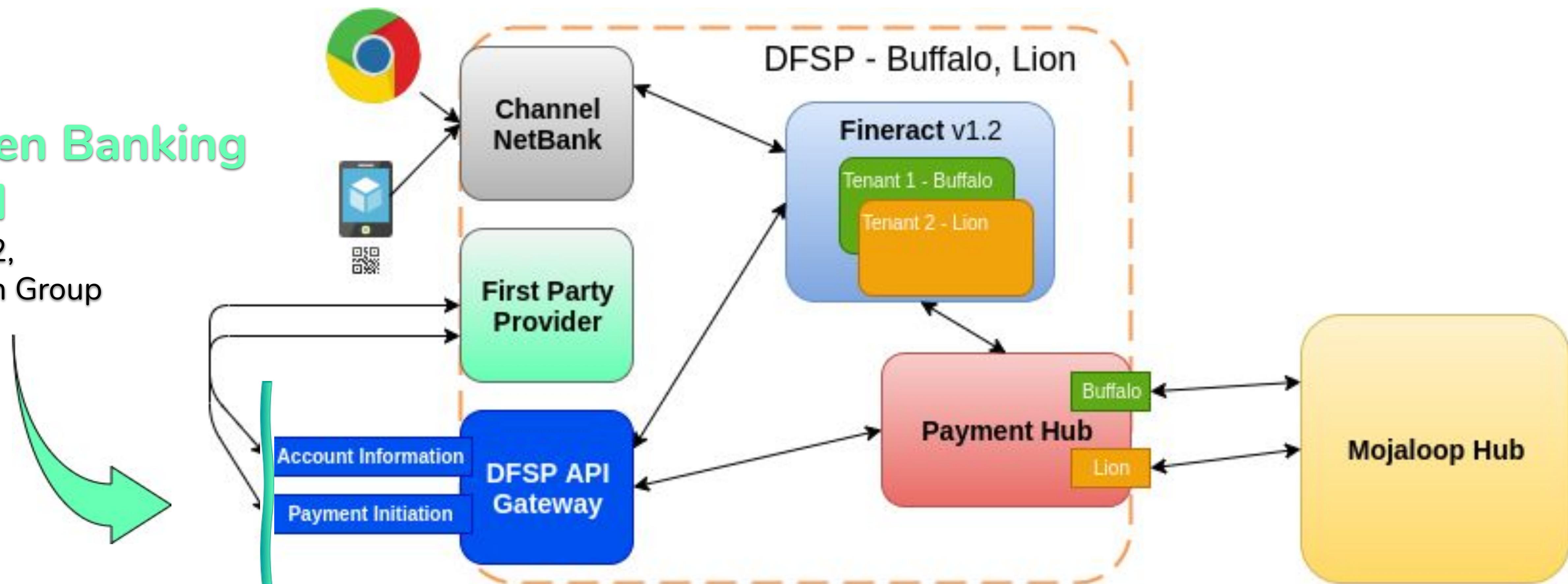
Azure infrastructure - Instance 1



API Gateway

API Gateway - WSO2

Open Banking API
PSD2,
Berlin Group



Open Banking API

“Open Banking is the secure way to give providers access to your financial information.”

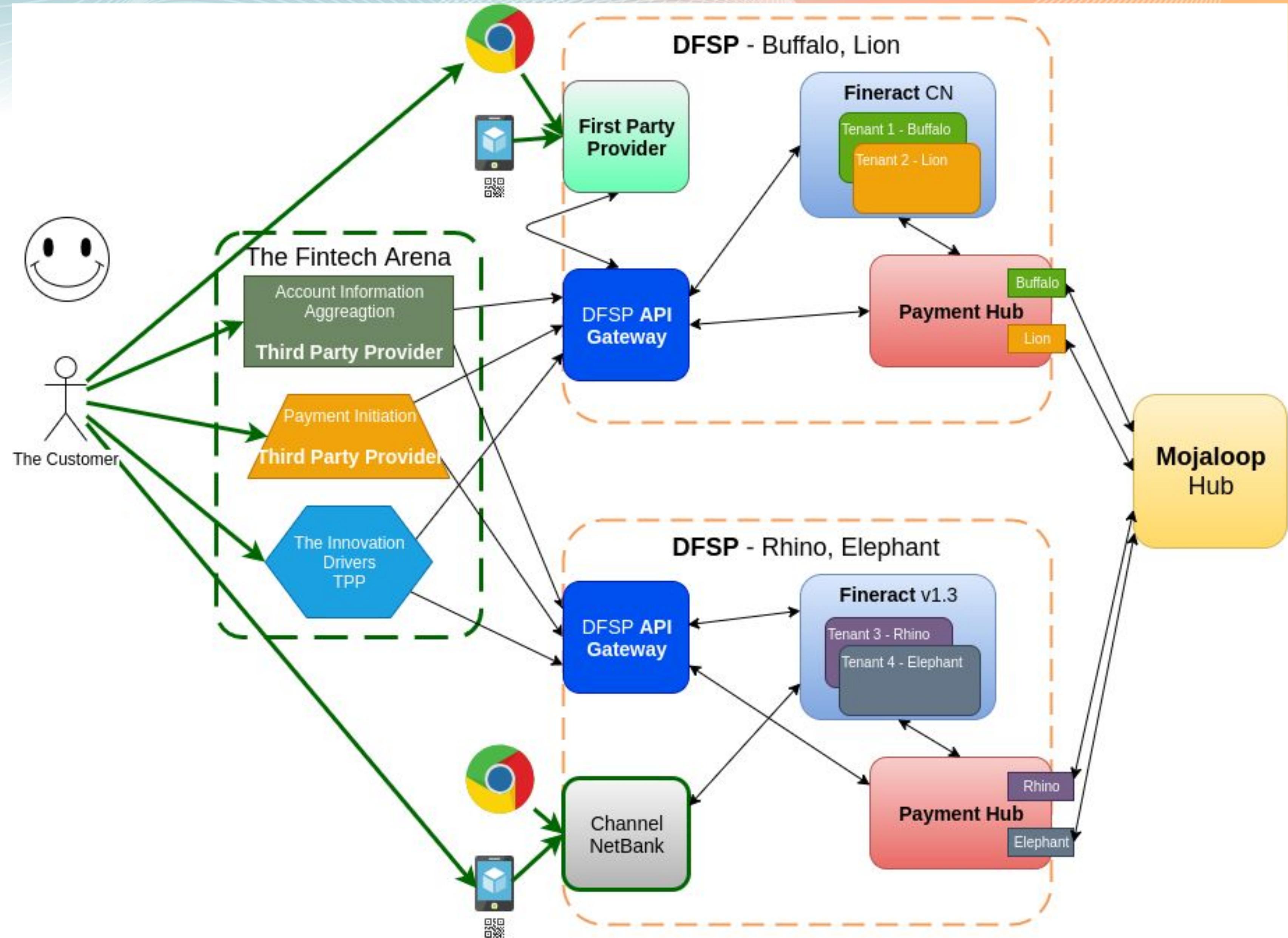
“It opens the way to new products and services that could help customers and small to medium-sized businesses get a better deal. It could also give you a more detailed understanding of your accounts, and help you find new ways to make the most of your money.”

Enable third parties (fintechs) to access multiple DFSPs APIs using a standardised mechanism.

Terminology used:

- ASPSP - Account Servicing Payment Service Provider - DFSP
- PSU - Payment Service User - account holder at one or multiple ASPSP
- AISP - Account Information Service Provider
- PISP - Payment Initiation Service Provider

API Gateway - WSO2



- Enable TPP to access multiple DFSPs, self service onboarding
- Using standardised Open Banking APIs (PSD2, Berlin Group)
- Client and user authentication only once, authorization (OAuth2)
- User gives consent on account, action type, transaction level
- Input validation, fraud monitoring, load balancing, metrics⁷⁸

Interaction with the Payment Service User

You are not logged in.

Login

Username: tppuser
Password: *****

→ Login

John Smith

SUPPORTED BANKS

- Lion Bank Ltd.
- Elephant Bank Ltd.
- Rhino Bank Ltd.
- Buffalo Bank Ltd.

John Smith

CONNECTED BANKS

- Rhino Bank Ltd.
- Buffalo Bank Ltd.

Add Bank

John Smith

ACCOUNTS

- Bills Credit 1230.00 GBP >
- Household Debit 57.36 GBP >
- Bills Credit 1230.00 GBP >
- Household Debit 57.36 GBP >

Add Account

John Smith

Account details

Nickname:	Bills
Status:	Enabled
Owner:	Mr Kevin
Type:	Credit
Amount:	1230.00 GBP
Credit line amount:	1000.00 GBP

Ideas on Google Pay Integration

If community decide to support Authentication, Authorization flows by Mojaloop, standardizing the approach for the participating DFSPs, the lab environment with the API Gateways and DFSP based Identity managers could be a good candidate to demonstrate the new functionality.

This enables all 3rd party Fintechs, including Google Pay and even the first party DFSP applications (like mobile banking) to easily join the platform with a simple, secure and standardized consent management flow and user experience.