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2. Allow , users to be able to delete comment on books
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5. the contact us form , I keep getting failed messaged when I check info@tclilibrary.com another suggestion (Also, is there a way that on the admin panel, it shows read and unread messages? And a notification or highlight shows on the contact icon on admin panel to notify there is a new message. That way, we may not need to send any notification to the gmail account to prevent double notifications)
6. Tawk not working (Username: info@tclifoundation.ca Password: FelibraryT22) help me login and take what you need
7. When admin delete promo code this code should stop working . If user already applied code the book should be returned from and user shouldn't have access anymore
8. Promo code , when the promo code expires the book don't leave users account . It shows users still have access to the book sometime it leaves the dashboard but I can still view it from library
9. Promo code not working. I set promo code for one person only and it work sometimes , but when I set promo code for 2 people I was able to use this for 4 different account and so on
10. As a free or paying user, I can register through my supported institutions login credentials to setup and login to my account. (you didn't do this point)
11. Boomark page (I want you to help me add this feature its an ability for users to book mark a book)
12. Overall rating (Book ratings and reviews are currently not showing in the library or when book is clicked.

Users have to borrow books before they can see reviews on it, this shouldnt be. My understanding is that users should be able to see the rating on a book (even if they can't see the comment/review on it before borrowing) when they click it even before borrowing as it defeats the purpose of rating.)

13. Secondly, When we click the view button, for the institution, it does not show any value for 'Total Books' I don't think this should be because assigned books show, hence total books should reflect the total number of books assigned to the institution.

14. When I view the pdf on mobile view . It doesn't count the completion to analytics
15. When I upload or edit a book or audio or video the file should still be there . Anytime I want to edit a file I have to re-load the file again . Please fix

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4. Ability to have multiple authors when uploading a book and ability to manually type in an author if not in the system
5. the contact us form , I keep getting failed messaged when I check info@tcllibrary.com another suggestion (Also, is there a way that on the admin panel, it shows read and unread messages? And a notification or highlight shows on the contact icon on admin panel to notify there is a new message. That way, we may not need to send any notification to the gmail account to prevent double notifications)
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16. please confirm how admin can add users .???? I think for this you should replicate the add author and change the name to add user . Will this work for users side ? If it will do it if it will not add it , you forgot to do this point
17. renewal of an expired book (same book renewal) should be after two days for all category of users. Every user gets to wait 2 days before they can renew same book.
18. As a free user, I can only renew book access when my one book allowance per month opens up (Next month) so that I can regain access to that book. Same book renewal needs 2 days waiting period
19. When I try to post a question on forum pages as a premium users using my mobile phone the tittle sends me back to another page



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Ask a Question

20 . looks like currently notifications are set to every 2 secs/2mins, in less than 24hours user can get over 200 notification, how do we manage time interval for

notifications?Also, do push notifications get sent on phone (I imagine this may work more for the app?) And do they at any point get a reminder email also? Or is it just the notifications when logged in, and what is the interval, and can the time interval be managed? (ADD NOTI TO ADMIN)

21. Did you add reminder for push notifications to users phone
22. Please add NOTIFICATION TO ADMIN control setting for users to admin
23. as the two day wait period been implemented for same book renewal?
24. PHONE NUMBER VERIFICATION STILL NOT WORKING WELL. I HAEV A NUMBER IN THE ACCOUNT BEFORE AND IT STILL LET ME REGISTER WITH THAT SAME NUMBER