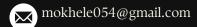
Mokhele Ramonate

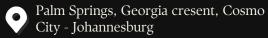


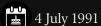
Detail-oriented tech support consultant, content editor (6+ yrs experience with CMSs & sitebuilders), QA / manual tester, with proven front-end web development skills using HTML, CSS, JavaScript and various frameworks like Bootstrap and Tailwind CSS.











Certifications **LinkedIn Learning**

- Getting Started with Wordpress
- Become a Fullstack Web Developer
- **Learning Wix**
- Manual and automated testing
- Become a software Developer
- <u>Bootstrap</u>
- Tailwind CSS Essential Training
- Build your **Drupal** skills

Professional Experience

Feb 2018 - Present

Support Consultant VML SA

• Email developer - HTML & CSS emailer coding (for Ford and ABSA)

CMS Adminitrator - Drupal CMS (for Nando's): updating banners, T&Cs, menu product prices and recipes, scheduling push notifications (on Firebase), adding/removing stores, populating new pages, FAQs

Content Editor - Contentful CMS (for USA Nando's): updating stores for SEO purposes

- Content Editor Citrix CMS (for Vodacom): populating e-pamphlets
- Content Editor Salesforce (for Vuse & Velo): building emailers
- Content Editor Magento CMS (for Vuse & Velo & Glo): building blog pages
- Content Editor Wix site builder (for Woodstockgin): web page edits
- Content Editor Drupal CMS (for Renault): Populating web pages
- 24/7 on-call **tech support** + general admin: reporting bugs to relevant person. Document site health status, store passwords, submit forms for server changes
- **QA/Tester**: Manual testing

2013 - Feb 2018

Disk Administrator EZEE-DEX Procurement

On-call support

- Posting disks to client + following up
- Call clients for activation codes and software
- · General admin work i. e logging queries and storing passwords.
- remotely giving access to the disk software

2012 - 2013

Desk Consultant

Truworths

- Teller: Facilitating cash transactions.
- Store tidying up
- in-store customer support

Education

since May 2021

Web Development certificates

LinkedIn Learning, Online

Graduated May 2012

Diploma in Advertising Management

Rosebank College, Johannesburg

Graduated November 2009

Matric Certificate

Zingisa Comprehensive High School, Mthatha

Projects

- Youtube page clone (HTML & CSS)
- Weather <u>App</u> (HTML & CSS + Javascript)
- Automated Emailer(s)
- photography mock website (Wix site builder)
- Mokhele Ramonate portfolio (HTML + CSS)
- Finance services mock website

Skills

















Canva Tailwind css Figma







Photopea





References

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Dale Van Blerk