Mokhele Ramonate

Detail-oriented tech support consultant, content editor experienced with various CMSs and sitebuilders.
I'm skilled in responsive web design, optimizing digital platforms, troubleshooting technical issues, and enhancing UX, API integrations, SEO, manual testing. Open to opportunities in Front-End Development, QA Testing, or Technical Support. Let's connect!

📞 081 410 6305

🌐 https://mokhele1ramonate.github.io/ramontae

✉️ mokhele054@gmail.com

📍 Palm Springs, Georgia cresent, Cosmo City - Johannesburg

📅 4 July 1991

Certifications
LinkedIn Learning

- Getting Started with Wordpress
- Become a Fullstack Web Developer
- Learning Wix
- Manual and automated testing
- Become a software Developer
- Bootstrap
- Tailwind CSS Essential Training
- Build your Drupal skills

Professional Experience

Feb 2018 - Present
Support Consultant
VML SA

- **Email developer** - HTML & CSS emailer coding (for **Ford** and **ABSA**)
- **CMS Adminitrator** - Drupal CMS (for **Nando's**): content updates
- **Content Editor -** Contentful CMS (for **USA Nando's**): updating stores for SEO purposes
- **Content Editor** - Citrix CMS (for **Vodacom**): populating e-pamphlets
- **Content Editor** - Salesforce (for **Vuse** & **Velo**): email marketing updates
- **Content Editor** - Magento CMS (for **Vuse** & **Velo** & Glo): blog content update
- **Content Editor** - Wix site builder (for **Woodstockgin**): content updates
- **Content Editor** - Drupal CMS (for **Renault**): creating several web pages for site rebuild
- 24/7 on-call **tech support** + general admin: reporting bugs to relevant person. Document site health status, store passwords, submit forms for server changes
- **QA/Tester**: Manual testing

2013 - Feb 2018
Disk Administrator
EZEE-DEX Procurement Services

- On-call **support**
- Posting disks to client + following up
- Call clients for activation codes and **software training**.
- General admin work i. e logging queries and storing passwords.
- remotely giving access to the disk software

2012 - 2013
Desk Consultant
Truworths

- **Teller**: Facilitating cash transactions.
- Store tidying up
- in-store customer support

Education

since May 2021
Web Development certificates
LinkedIn Learning, Online

Graduated May 2012
Diploma in Advertising Management
Rosebank College, Johannesburg

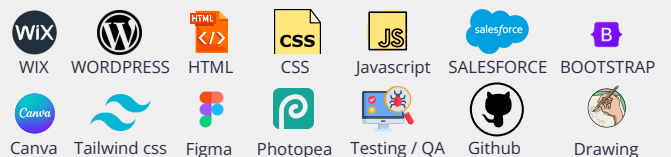**Graduated November 2009**
Matric Certificate
Zingisa Comprehensive High School, Mthatha

Projects

- Mokhele portfolio (HTML & CSS & Javascript)
- Weather App (HTML & CSS + Javascript)
- Automated Emailer(s) (HTML & CSS)
- photography website (Wix site builder)
- kgokeloaccounting.com (Canva site builder)
- Youtube clone (HTML & CSS)

Skills

WIX · WORDPRESS · HTML · CSS · Javascript · SALESFORCE · BOOTSTRAP · Canva · Tailwind css · Figma · Photopea · Testing / QA · Github · Drawing

References

Richard Jacklin
VML | Tech lead
📞 071 634 3225
✉️ richard@vml.com

Dale Van Blerk
Imparative Global Solutions | Technology Manager
📞 061 514 6175
✉️ dalevb@gmail.com