Mokhele Ramonate

Detail-oriented tech support consultant, content editor (6+ yrs experience with CMSs & sitebuilders), QA / manual tester, with proven front-end web development skills using HTML, CSS, JavaScript and frameworks like Tailwind CSS.

📞 081 410 6305

🌐 https://mokhele1ramonate.github.io/ramontae/

✉️ mokhele054@gmail.com

📍 Palm Springs, Georgia cresent, Cosmo City - Johannesburg

📅 4 July 1991

Certifications
LinkedIn Learning

- Getting Started with Wordpress
- Become a Fullstack Web Developer
- Learning Wix
- Manual and automated testing
- Become a software Developer
- Bootstrap
- Tailwind CSS Essential Training
- Build your Drupal skills

Professional Experience

Feb 2018 - Present
Support Consultant
VML SA

- **Email developer** - HTML & CSS emailer coding (for **Ford** and **ABSA**)
- **CMS Administrator** - Drupal CMS (for **Nando's**): updating banners, T&Cs, menu product prices and recipes, scheduling push notifications (on Firebase), adding/removing stores, populating new pages, FAQs
- **Content Editor -** Contentful CMS (for **USA Nando's**): updating stores for SEO purposes
- **Content Editor** - Citrix CMS (for **Vodacom**): populating e-pamphlets
- **Content Editor** - Salesforce (for **Vuse** & **Velo**): building emailers
- **Content Editor** - Magento CMS (for **Vuse** & **Velo** & Glo): building blog pages
- **Content Editor** - Wix site builder (for **Woodstockgin**): web page edits
- **Content Editor** - Drupal CMS (for **Renault**): creating several web pages for site rebuild
- 24/7 on-call **tech support** + general admin: reporting bugs to relevant person. Document site health status, store passwords, submit forms for server changes
- **QA/Tester**: Manual testing

2013 - Feb 2018
Disk Administrator
EZEE-DEX Procurement Services

- On-call **support**
- Posting disks to client + following up
- Call clients for activation codes and **software training**.
- General admin work i. e logging queries and storing passwords.
- remotely giving access to the disk software

2012 - 2013
Desk Consultant
Truworths

- **Teller**: Facilitating cash transactions.
- Store tidying up
- in-store customer support

Education

since May 2021
Web Development certificates
LinkedIn Learning, Online

Graduated May 2012
Diploma in Advertising Management
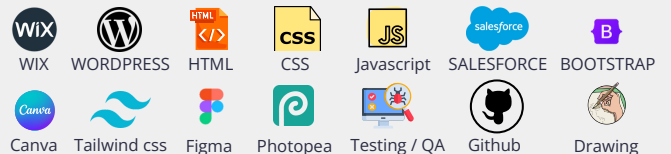Rosebank College, Johannesburg

Graduated November 2009
Matric Certificate
Zingisa Comprehensive High School, Mthatha

Projects

- Mokhele profile (HTML & CSS & Javascript)
- Weather App (HTML & CSS + Javascript)
- Automated Emailer(s) (HTML & CSS)
- photography mock website (Wix site builder)
- kgokeloaccounting.com (Canva site builder)

Skills

WIX	WORDPRESS	HTML	CSS	Javascript	SALESFORCE	BOOTSTRAP

Canva	Tailwind css	Figma	Photopea	Testing / QA	Github	Drawing

References

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