

Privacy Policy

Acknowledgement

This Privacy Policy describes how Moledao Pte Ltd collects, uses and discloses your personal data when you use our Service and tells you about your privacy rights and how the law protects you.

Moledao Pte Ltd collects your personal data to provide and improve on our products and services. By accessing or using the Website, you agree to the collection and use of your personal data in accordance with this Privacy Policy. This Privacy Policy applies to all platforms, websites, and departments of Moledao Pte Ltd and Moledao Pte Ltd operators. By using our Service, you are consenting to the collection, use, disclosure, storage, processing and transfer of your personal data as described in this Privacy Policy.

Definitions

For the purposes of this Privacy Policy:

- **Account** means a unique account created for you to access our Service or parts of our Service.
- **Company** (referred to as either "the Company", "We", "Us", "Our" or "Moledao Pte Ltd" in this Agreement) refers to Moledao Pte. Ltd. , 71 Stamford Rd, Singapore 178895.
- **Cookies** are small files that are placed on your computer, mobile device or any other device by a website, containing the details of your browsing history on that website among its many uses.
- **Country** refers to: Singapore
- **Device** means any device that can access the Service such as a computer, a cellphone or a digital tablet.
- **Personal Data** is any information that relates to an identified or identifiable individual.
- **Service** refers to any services provided through the Website
- **Service Provider** means any natural or legal person who processes Personal Data on behalf of the Company. It may include third-party companies or individuals engaged by the Company to facilitate the Service, to provide the Service on behalf of the Company, to perform services related to the Service or to assist the Company in analyzing how the Service is used.
- **Third-party Social Media Service** refers to any website or any social network website through which a User can log in or create an account to use the Service.
- **Usage Data** refers to data collected automatically, either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).
- **Website** refers to the Company's website, accessible from www.moledao.io, and its sub-pages.
- **You** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

Collection of Your Personal Data

While using our Service, the following types of data may be collected:

1. Personal Data - the following personal information may be used to contact or identify you:
 - a. Email address
 - b. First name and last name
 - c. Usage Data
2. Usage Data - the following usage data may be collected automatically, including, but not limited to:
 - a. Your device's Internet Protocol address (e.g. IP address), browser type, browser version, the sub-pages of our Website that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.
 - b. Your mobile device's unique ID, the IP address of your mobile device, your mobile operating system, the type of mobile Internet browser you use, unique device identifiers and other diagnostic data.
 - c. Information that your browser sends whenever you visit our Website or when You access our Website by or through a mobile device.
3. Information from Third-Party Social Media Services - our Website allows you to create an account and log in to use the Website through third-party social media services:

The following data associated with your Third-Party Social Media Service's account may be collected, but is not limited to:

- a. Personal Data that is already associated with your Third-Party Social Media Service's account, such as your name, your email address, your activities or your contact list associated with the account you decide to register through or otherwise grant us access to.
- b. Additional information that you may also have the option of choosing to share with us through your Third-Party Social Media Service's account. In the occasion where you choose to provide such information and Personal Data, during registration or otherwise, you agree that you are giving Moledao Pte Ltd the permission to collect, use, disclose, process, share, and store it in a manner consistent with this Privacy Policy.

4. Tracking Technologies and Cookies - we use cookies and similar tracking technologies to track the activity on our Website and store certain information. Tracking technologies used are beacons, tags, and scripts to collect and track information and to improve and analyze our Service. The technologies we use may include the following, but not limited to:

- a. Cookies or Browser Cookies - our Website may use cookies unless you have adjusted your browser setting. A Cookie is a small file placed on your Device. You may choose to refuse all Cookies or to indicate when a Cookie is being sent on your browser. However, you may not be able to use some parts of our Website when you choose to refuse all cookies.
- b. sections of our Website and our emails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit Moledao Pte Ltd, for example, to count users who have visited those pages or opened an email and for other related Website statistics (for example, recording the popularity of a certain section and verifying system and server integrity).

Use of Your Personal Data

Moledao Pte Ltd may use your Personal Data for the following purposes:

- To provide and maintain our products and services, including to monitor the usage of our Website.
- To manage your registered account on the Website: The personal information you provide can give you access to different functionalities of the Website that are available to you as a registered user.
- For the performance of a contract: the development, compliance and undertaking of the purchase contract for the products, items or services you have purchased or of any other contract with us through the Website.
- For administrative or operational purposes.
- For verification and identification purposes.
- For carrying out billing, accounting, auditing and proper book-keeping to explain the Company's operations or business.
- To contact you: To contact you by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to the functionalities, products or contracted services, including the security updates, when necessary or reasonable for their implementation.
- To provide you with news, special offers and general information about other goods, services and events which we offer that are similar to those that you have already purchased or enquired about unless you have opted not to receive such information.
- To manage your requests: To attend and manage your requests to us.
- For business asset transactions: We may use your information to evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Data held by us about our service users is among the assets transferred.
- For other purposes: We may use your Personal Data for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns and to evaluate and improve our website, products, services, marketing and your experience.

Moledao Pte Ltd may share Your Personal Data in the following situations:

- With Service Providers: We may share your personal information with Service Providers to monitor and analyze the use of our Service, to contact you.
- For business asset transactions: We may share or transfer your Personal Data in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.
- With Affiliates: We may share your information with our affiliates for marketing purposes with your consent, in which case we will require those affiliates to honor this Privacy Policy. Affiliates include our parent company and any other subsidiaries, joint venture partners or other companies that we control or that are under common control with us.
- With business partners: We may share your information with our business partners to offer you certain products, services or promotions unless you have opted not to receive such offers.
- With other users: when you share Personal Data or otherwise interact in the public areas with other users, such information may be viewed by all users and may be publicly distributed outside. If you interact with other users or register through a Third-Party Social Media Service, your contacts on the Third-Party Social Media Service may see your name, profile, pictures and description of your activity. Similarly, other users will be able to view descriptions of Your activity,

- communicate with you and view your profile.
- With your consent: We may disclose your Personal Data for any other reasonable purpose with your consent.

Retention of Your Personal Data

By using our website, you acknowledge and agree that Moledao Pte Ltd may retain your Personal Data for as long as is necessary for the purposes set out in this Privacy Policy. We may also retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your Personal Data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

In addition, your Usage Data may be retained for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our Service, or we are legally obligated to retain this data for longer time periods.

Transfer of Your Personal Data

Your information, including Personal Data, is processed at the Company's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to — and maintained on — computers located outside of Your state, province, country or other governmental jurisdiction where the data protection laws may differ from those from your jurisdiction.

The Company will take all steps reasonably necessary to ensure that your information, including Personal Data, is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless the Company has ascertained and ensured that the recipient of the Personal Data is able to provide to the transferred Personal Data a standard of protection that is at least comparable to the protection under the Singapore Personal Data Protection Act 2012.

Access and Correction of Your Personal Data

Upon your written request, you are entitled to have access to or correction of your Personal Data that is the Company's possession or under its control. The Company may charge you a reasonable fee to process your access request.

Disclosure of Your Personal Data

1. Business Asset Transactions - your Personal Data may be transferred if Moledao Pte Ltd is involved in a merger, acquisition or asset sale. We will notify you if your Personal Data is transferred in the course of such a transaction.
2. Law enforcement - Under certain circumstances, Moledao Pte Ltd may be required to disclose your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g. a court or a government agency).
3. Other legal requirements - Moledao Pte Ltd may disclose your Personal Data in the good faith belief that such action is necessary to:
 - a. Comply with a legal obligation
 - b. Protect and defend the rights or property of the Company
 - c. Prevent or investigate possible wrongdoing in connection with the Service
 - d. Protect the personal safety of Users of the Service or the public
 - e. Protect against legal liability
4. Security of Your Personal Data - We will take reasonable steps to protect your Personal Data from misuse and loss and from unauthorised access, modification or

disclosure. While we strive to use commercially acceptable means to protect your Personal Data, we do not guarantee its absolute security as no method of transmission over the Internet, or method of electronic storage is 100% secure.

5. Children's Privacy - If we need to rely on consent as a legal basis for processing your information and your country requires consent from a parent, we may require your parent's consent before We collect and use that information.
6. Links to Other Websites - we have no control over, and assume no responsibility for, the content, privacy policies, or practices of any third party web sites or services. You further acknowledge and agree that the Company shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with the use of or reliance on any such content, goods or services available on or through any such web sites or services.

Changes to Privacy Policy

Moledao Pte Ltd reserves the right, at our sole discretion, to modify or replace the Privacy Policy at any time. If a revision is material we will make reasonable efforts to provide notice prior to any new terms taking effect. What constitutes a material change will be determined at our sole discretion. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

Contact Us

If you have any questions about this Privacy Policy, You can contact us:

- By email: hello@moledao.io