JOSÉ ESTEBAN BALZA MEJÍAS

TELECOMMUNICATIONS ENGINEER

CONTACT

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📍 Caballito,
CABA- Argentina

LANGUANGES

Spanish

English

SKILSS

CICS

Mainframe

HelpDesk

C++

TSO

Customer Service

Network

Windows

EDUCATION

Universidad Fermín Toro (UFT)
Telecommunications Engineering (2013 - 2018) Finished

WORK EXPERIENCE

10 months - Current CABA — KYNDRYL, Technology
-Manage all the CICS into the client's Mainframe ecosystem, getting involved into new apps and resources (Databases, Oracle adapters) implementations.
-Control the CPU and time consumption for all the transaction executions.
-Keep a stable environment.
-Define all the needed resources.
-Support the client if there is a critical event.

2 and a half years CABA — IBM, Sector Tecnología
-Manage all the CICS into the client's Mainframe ecosystem.
-Keep a stable environment (Both Productive and Pre-productive).
-Define all the needed resources (Transactions, DB2-Conn, Maps, Programs, etc).

1 and a half year Barquisimeto — 2B ECOMMERCE, Technology
Customer service agent through phone, email and chat to the clients of many brands and several countries that do retail and wholesale for products and services, including the US.

6 months Barquisimeto — HUMANATIC, Internet
Phone calls audit and categorize for many companies in the US.

6 months Barquisimeto — BOOM SOLUTIONS C.A., Telecommunications
Technical sopport asistent for internet, VOIP phone and satellite TV customers in Puerto Rico, using

COMPLETED COURSES

IBM z/OS Mainframe Practitioner
Has developed foundational skills in IBM Z hardware and software, especially around z/OS and System Administration.

Introduction to System Programming on IBM Z
Has gained experience with everyday z/OS tasks with JCL, JES, ISHELL and HFS, and z/OSMF.

Mainframe Operator - CICS v5.3 Operations
Can explain operational aspects of CICS (including a start-up and shutdown) and the function of various CICS components.

Mainframe Specialist - Job Control Language
Has experience using Job Control Language (JCL),.