

Molly Johnson

UX Designer

Mollyamanda.com
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(904) 400-3757

Experience

User Experience Designer

CSX Transportation

Jacksonville, FL (Remote)
October 2018 – Present

I led the design vision/creation for many internal and external applications. I oversaw various projects and followed the design process throughout from discovery to delivery and validation. I increased ROI and created more valuable and efficient experience for users.

User Experience Specialist

CSX Transportation

Jacksonville, FL (Remote)
Dec 2017 – Oct 2018

Focused on the customer facing application ShipCSX which is used daily by thousands of users. Conducted user research/interviews, created journey maps, met with the stakeholders weekly, and delivered high fidelity prototypes. Created a more valuable and efficient experience for customers.

UX Leadership Associate

CSX Transportation

Jacksonville, FL
Dec 2016 – Dec 2017

I created the design library for designers and developers. I created seamless components to use throughout the team and standardized the components throughout the company. Increased the UX maturity and focused on evolving applications into more user focused modern apps. Met with developers weekly to teach UX best practices and seamless integrations.

Education

Florida Atlantic University

Masters of Business Administration
Boca Raton, FL
Aug 2023

University of North Florida

Bachelors of Science in Computing with minor Psychology
Jacksonville, FL
May 2018 – Dean's list

Skills

Adobe XD	InVision	Illustrator	HTML
Sketch	After Effects	Axure	AWS
Figma	Reframer	InDesign	CSS
Atomic	Photoshop	Usability Testing	Javascript
UX Process	Agile	User Research	Angular
Interaction Design	Visual Design	Project Management	JSF
Affinity Mapping	Wireframing	Accessibility	SCSS
Rapid Prototyping	Workshop Facilitation	Web Design	Communication