Katalin Molnár

Personal profile
Walsall
molnarlin@gmail.com
+44 7562 262092

Work Experience

Interpreter/Translator
Global Translation Services - Walsall
February 2020 to Present

Translating from Hungarian to English. Doing face to face and phone interpreting.

Hospitality Assistant
Syft/ Indeed Flex - Birmingham
November 2018 to Present

Working for this agency, doing different kind of BOH jobs.

Catering Assistant
The Arthur Terry Learning Partnership - Birmingham
April 2023 to January 2024

Working in a school's kitchen

Kitchen Assistant
Compass Group - Birmingham
September 2021 to April 2023

Preparing food and serving in a school. Occasionally helping out with other duties in the kitchen.

Hospitality Assistant
Berkeley Scott Agency - Birmingham
September 2019 to March 2023

Worked 30 different venues with very good overall rating in the last year, helping the agencies to maintain a good relationship with their customers.

Cook
Melbourne Cafe Ltd - Lichfield
June 2020 to April 2021

Cooking food for the coffee shop, preparing sandwiches, cakes, savory dishes, serving customers, making coffee, maintenance of the cleanliness in the whole coffee shop area.

Delivery Driver (part-time)
Amazon.com - Birmingham
October 2018 to January 2020

Collected parcels on different locations in the West Midlands and delivered for Amazon Prime customers. Worked self-employed basis.

Cook, barista, front of house
The Deli Collective - Sutton Coldfield
December 2018 to October 2019

Cooking food for the coffee shop, preparing toasties, salads, sandwiches, breakfast, serving customers, making coffee, maintenance of the cleanliness in the whole coffee shop area.

Chef de cousin
200 degrees Coffee Shop Ltd - Birmingham
August 2016 to November 2018

Cooking vegetables, meat, soups, preparing salads, sandwiches, supporting coffee shop with homemade syrups, scones, traybakes. Maintenance of the cleanliness in the kitchen.

Kitchen assistant, coffee shop assistant
Castle Lodge Buttery - Ludlow
February 2015 to June 2016

Preparing and making food, maintenance of cleanliness of the kitchen. When I worked front of house, I served customers, and take part in the maintenance of the cleanliness of the coffee shop.

General assistant- Food preparation, and serving
The Manor Adventure - Craven Arms
September 2012 to December 2014

Serving hot and cold food for schools. Preparing food for serving times. Maintenance of cleanliness in the kitchen, and in the food serving area.

Technical Editor
Semcon Kft - Budapest
May 2011 to August 2012

Editing and writing user's manual of agricultural machines in English. Worked in XML Editor and reported in Excel.

Master Data Specialist
Nalco Hungary Kft - Budapest
July 2008 to June 2010

Worked with customers' data in SAP, contacted people in different countries in English, German and Hungarian. Worked on different projects to clean and organize the data in the system. Made training materials for the new employee.

Office Administrator
Inter-Európa Bank - Budapest
October 2007 to December 2007

Worked with customers' data in the Bank's own system and in Excel. Worked together with colleagues to transport data from an old system to a new one.

Restaurant staff
McDonald's Ltd - Budapest
April 2001 to August 2001

Food preparation, sale and maintenance of restaurant cleanliness.

Education

Basic in Software Development

Tech Talent Academy - Birmingham

November 2020 to February 2021

City and Guilds Level 2 Diploma in ICT Systems Support

JBC Training - United Kingdom

May 2020 to June 2020

City and Guilds Level 2 Diploma in ICT Systems and Principles

JBC Training - United Kingdom

May 2020 to June 2020

Master's in Horticulture

Corvinus University of Budapest - Budapest

September 2001 to June 2007

GCSE or equivalent in Mathematics

Szinyei Merse Pal Grammar School - Budapest, Hungary

September 1995 to June 1999

Skills

- I work well under pressure.
- Git
- Windows
- Microsoft Office
- HTML5
- CSS
- MySQL
- JavaScript
- Coffee shop
- Communication skills
- Customer service (10+ years)
- Python
- Visual Studio

Languages

- Hungarian - Expert
- English - Fluent
- German - Fluent
- Spanish - Beginner

Certifications and Licenses

Driving License
Present

98-349:MTA: Windows® Operating System Fundamentals
July 2020 to Present

Introduction to coffee
December 2023 to Present

https://specialtycoffee.my.site.com/apex/CoffeeCertificate?id=a1U8c000004lGps&size=A4

Professional Barista - Coffee Presentation & Serving Skills
January 2024 to Present

https://alison.com/certification/
check/2y10vRv9QWrphAg1VDhn9AuBBrPCA9iONUm19V0E1ai0e1asX23lYm

Assessments

Verbal communication — Highly Proficient
May 2020

Speaking clearly, correctly and concisely.
Full results: [Highly Proficient](#)

Memorisation and recall — Highly Proficient
March 2023

Committing product or merchandise information to memory and recalling it at a later time
Full results: [Highly Proficient](#)

Attention to detail — Highly Proficient
April 2023

Identifying differences in materials, following instructions and detecting details from among distracting
information
Full results: [Highly Proficient](#)

Working with MS Excel spreadsheets — Highly Proficient
April 2021

Knowledge of various Microsoft Excel features, functions and formulas
Full results: [Highly Proficient](#)

Written communication — Proficient
February 2023

Best practices for writing, including grammar, style, clarity and brevity
Full results: [Proficient](#)

Customer Service — Proficient
July 2020

Identifying and resolving common customer issues.
Full results: [Proficient](#)

Project management skills: Time management — Highly Proficient
June 2021

Prioritising and allocating time to effectively achieve project deliverables.
Full results: [Highly Proficient](#)

Food service: Customer situations — Proficient
April 2023

Ensuring customer satisfaction and prioritising tasks in a food service setting
Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

customer service experience