**Kevin Joshua Molyneaux**

100 Elbridge Rd New Britain, CT

jmolynea@travelers.com

Cell: 860-999-3972

Software Programmer in Claim IT Production Support at Travelers Insurance. Offers exceptional computer, interpersonal and time management skills.

**SUMMARY OF QUALIFICATIONS**

· Takes initiative to exceed expectations and thrives in a team environment.

· Computer proficiency includes Microsoft Office

· Flexible to changing priorities with proven decision-making capabilities

· Demonstrates strong interpersonal skills, easily establishes rapport with colleagues

· Technical proficiency includes PC applications

· Demonstrates ability to manage multiple priorities effectively

· Skilled in planning, coordinating and supervising projects

**EDUCATION**

**BS Computer Science, Eastern Connecticut State University,** Willimantic, CT May 2017

**GPA: 3.3**

**COMPUTER SKILLS**

* Operating systems: Microsoft Windows XP, Windows 7, Windows 8, and Windows 10
* Programs: Proficient in Microsoft office suite (e.g., Word, Excel)
* Proficient in C++, Javascript, C#, Visual Basic

**WORK EXPERIENCE**

**Software Programmer**

**Travelers Insurance**  June 2017 – present

· Respond to incidents from Customer Contact Center which entails extensive root cause analysis

· Implement production fixes for claim applications: Claim Platform, Matter Application and Drag and Drop

· Provide testing and sign-off for changes in supported claim applications for version release

· Provide demonstrations and documentation for knowledge exchange of claim applications

· Organize Disaster Recovery efforts for Prod Services to maintain compliance for our applications

· Assists in keeping software versions and lifecycles of claim applications up to date