MONA MISHRA

Senior User Experience Designer



(425)-306-9297







Education

University of Texas at Austin

MS in Information Studies, focused on Human Computer Interaction

Jan 2017 - Dec 2018

GPA: 4.0

MIT, Pune

Bachelor in Engineering (BE), Computer Science

Aug 2008 – May 2012

GPA: 3.5

Skills

UX skills

Interaction design

End-to-end Enterprise product design

Agile Methodologies

Usability Testing

Prototyping

Pixel perfect, accessible design

Wire framing

HTML/CSS

Problem Solving

Collaboration

Tools and frameworks

Figma

Sketch

Axure RP

Adobe XD

Adobe Photoshop

InVision

Keynote

Git

Trello

JIRA

Experience

Dell Technologies / Senior UX Designer

Nov 2021 - Present, Austin, TX

My role caters towards interaction design and it goes beyond creating visually appealing interfaces; it involves strategic thinking, leadership, collaboration, and a deep understanding of both business objectives and user needs. Through my expertise, I drive our projects to success, ensuring that every user interaction is not only visually stunning but also inclusive, meaningful and impactful.

Through mentorship and guidance, I empower my team to excel in their roles and maintain high design standards.

Evoleap / Product Designer

Aug 2020 - Oct 2021, Houston, TX

Innovative design leader at a Houston startup, designing modern web applications for the oil and gas industry. Conducted research and ideation, provided art direction to pixel-perfect layouts. I also facilitated communication between teams and clients, aiming to enhance productivity and decision-making.

Accomplishments encompassed redesigning a license management tool, refining features in a data visualization tool, and leading the end-to-end design of an MVP for corrosion prediction software.

ExxonMobil / UX Designer

Feb 2019 - May 2020, Spring, TX

Worked closely with a cross-functional team (located globally) in an agile framework, to identify requirements and design effective solutions for desktop and web application.

Identified complex problems by engaging in user research techniques to incorporate customer's voice in the design to inform high level solution.

Identified and prioritized user stories in close consultation with stakeholders, defining precise usability metrics to gauge problem severity and eradicate assumptions.

Played a pivotal role in project planning and sprint planning, where I defined enduring goals and envisioned outcomes within the agile environment.

Sentier Strategic Resources / UX Design Intern

Sep 2018 - Dec 2018, Austin, TX

Revamped a real estate application utilizing participatory and iterative design techniques, culminating in the delivery of a comprehensive design system library for consistent design and development.

Conducted rigorous usability tests for a retail client, pinpointing critical issues and offering strategic, effective solutions.

University of Texas at Austin / UX Designer

Jun 2017 - Aug 2018, Austin, TX

Pioneered the launch of the BeVote app for iPhone users, a groundbreaking initiative that motivated students to register and vote while educating them about candidates and issues in their county.

Designed, developed and delivered an interactive web-based toolkit using front-end technologies like AngularJS and HTML/CSS.

University of Memphis / Ul Designer

Jun 2016 – Dec 2016, Memphis, TN

Engineered a JSP/JavaScript-based online game to captivate new students, fostering engagement and connection with the university community.

Designed and developed a Learning Management System using Moodle framework to host two courses for a federal funded project.



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Experience

The Digital Group Infotech / Software Developer

Oct 2014 – Apr 2015, Pune, India

Pioneered the creation of a sophisticated .Net and Oracle-based web application, catering to clients entrenched within a call center framework. Collaborated seamlessly with developers to discern requirements, enhance supportability, and identify performance bottlenecks.

QED Baton Enabled Services / Demand Generation Executive

Sep 2012 – Sep 2013, Pune, India

Proactively identified and cultivated new business opportunities with esteemed international corporation executives and Business Development Managers, showcasing keen business acumen and strategic thinking.