

# Mona Eslamijam

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## Contact Information:

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Phone no. (972)-987-7505  
LinkedIn <https://www.linkedin.com/in/monajam/>  
Quantitative Marketing, Social Media, Online Advertising

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## Education:

- 2020–2021 **Graduate Certificate in Economic and Demographic Data Analysis** - *University of Texas at Dallas - School of Economic*
- 2018–2020 **M.Sc. in Business Analytics** - *University of Texas at Dallas - School of Management GPA – 3.50/4.00*
- 2016–2018 **M.Sc. in Systems Engineering and Management** - *University of Texas at Dallas - School of Engineering GPA – 3.48/4.00*
- 2007–2011 **B.Sc. in Industrial Engineering** - *Mazandaran University of Science and Technology, Iran GPA – 3.15/4.00*

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## Projects:

**Partnership with Lennox to resolve the trust barrier - Social Media Marketing** *Selected as a second-place winner by Lennox for providing a quantifiable method for measuring reputation around the “Trust Barrier” in the HVAC industry, and defined opportunities and threats for their future growth.*

**Telecommunication Customer churn prediction - Applied Machine learning** *Developed an analysis model using algorithms like KNN regressor, linear regression, Ridge, Lasso, polynomial regression, SVM both simple and with kernels to predict customer churn.*

**Do unemployment rate asymmetrically effect US consumers' confidence** *Employ ADF to investigate the stochastic behavior of series, build error correction model to estimate the short term and long-term effect of series, using R studio.*

**Releasing strategy of new apps on Google Play - Predictive Analytics Using SAS** *Providing Managerial insights to determine the most important factors for installation of a specific app (Using Google Play Dataset).*

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## Technical Skills:

Database Systems MS SQL, SAP HANA, Oracle  
Languages Python, R, SAS

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## Professional Experience:

**Teaching Assistant - University of Texas at Dallas** *Conducted sample problem-solving assignment which enabled 60+ students to build critical thinking skills.*

**Student Worker - University of Texas at Dallas** *Performed consulting activities which facilitated accurate planning on mentorship program.*

**Quality Assurance Analyst - Sima Novin, Iran** *Contributed to gathering, analyzing, and tracking of business requirements of stakeholders .*

**System's Coordinator - Tehran Food Wholesaler Syndicate, Iran** *Presented and trained management dashboard to end users.*

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### Workshops and Seminars:

- Fall 2020 **Data Analytics Colloquium** *Data Scientist Seminar*
- Summer 2019 **Quantitative Marketing and Structural Econometric** *Kellogg School of Management*
- Fall 2019 **Marketing Seminar Series** *Morris Hite Center at Naveen Jindal School of Management*

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### Certificates and Awards:

- 2020 **Data Science Certificate, Brain Station** *Certificate ID:830-817-996*
- 2020 **Python Programming Certificate, Brain Station** *Certificate ID:830-817-998*
- 2018 **Certified Associate Project Management**
- 2017 **Minnie K. Patton Endowed Scholarship** *Merit based*
- 2016 **Dr. Anson L. Clark Presidential Scholarship** *Merit based*

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### Volunteer Experiences:

- 2018-2020 **Business Analytics Leadership Council** *Working with program leadership to improve the colligate experience of all students.*
- 2016-2017 **Vice President of System Engineering Student Organization** *Led student's meeting, prepared annual expenses plan, and secured event guest lecturers.*
- 2016-2017 **Student Organization Funding Advisory** *Organized more than 30 activity-based events to enhance student's leadership and teamwork.*