SHIN DAIMON

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in Shin Daimon ◯ mondai40 🌐 https://shindaimon.com

SUMMARY

Front End web developer with extensive experience in the customer support engineer field. With this experience, I can talk to clients, work together, and give them the best solution quickly and politely. My thorough enjoyment of working on front end technologies has given me the ability to quickly read and understand existing code and systems. I'd love to leverage my knowledge gained thus far and continue to rapidly grow with the support of a first-class team

SKILLS

LANGUAGES: JavaScript, HTML5, CSS3(Sass)
FRAMEWORKS, LIBRARIES: React(Redux, Hooks), Node.js, Express.js
SYSTEMS AND DATABASES: Git, MongoDB, PostgreSQL, MySQL
TESTING: Jest

PROJECTS

COVID19-Tracker

  https://github.com/mondai40/COVID19-Tracker

- Created an application to make people brace themselves with numbers related to COVID19
- Displayed numbers with charts and a map which allow people to browse the page easily
- Visually tell people what the word is going on
- Tech used: React, Material-UI, Leaflet, Chart.js, and, firebase

Netflix clone

  https://github.com/mondai40/Netflix-clone

- Created the world-famous application with React
- Implemented an authentication system with firebase
- Created database on firebase, and the fetch data from there
- Tech used: React, Sass, styled components, Jest, and, firebase

EDUCATION

Web & Mobile App Development Diplomat

Cornerstone Community College of Canada | May 2019 – July 2020

Bachelor's Industrial Management

University of Ryukyu, Okinawa, Japan | Apr 2007 – Mar 2011

EMPLOYMENT

Customer Support Engineer

Zeus Enterprise (Oct 2013 – Feb 2019)

- Answered calls and emails at the help desk to assist customers with basic support, bug fixes and configuration issues.
- Collected information about customer problems and made sure communication between customer support team and programmers went smoothly.
- Updated support web site twice a month and analyzed its log to determine what customers want and detect any suspicious access.