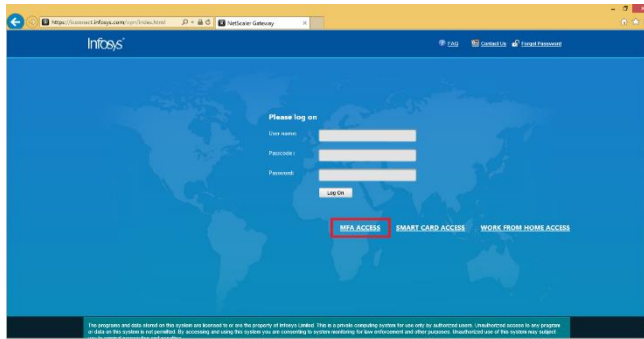


## iConnect Access using MFA – Authentication Options

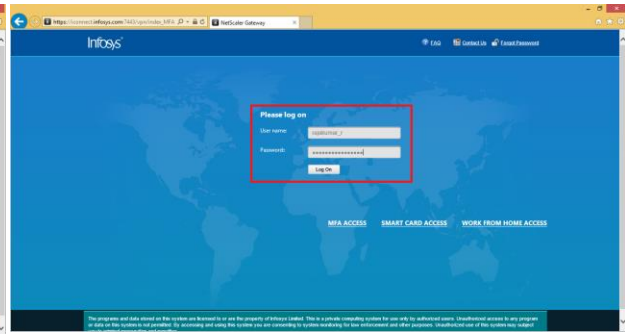
### Pre- Requisite

- You should be registered user on Microsoft Multi Factor Authentication (MFA).
- Click [here](#) to register when you are connected to Infosys network.

**Step1:** Access <https://iconnect.infosys.com> and select MFA Access



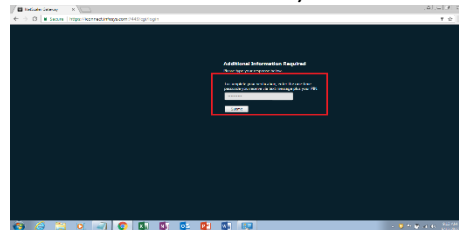
**Step2:** Enter username (without @Infosys.com) and domain password and click login



**Step 3:** Depend on the method you have selected during MFA registration, you will receive one of the below options

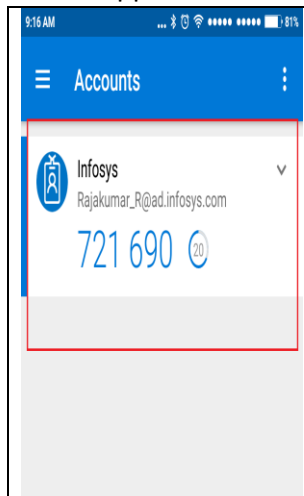
- A) Phone call on your registered mobile number
- B) OTP through SMS on your registered mobile number
- C) OATH on your registered mobile device through Microsoft authenticator app
- D) Mobile APP on your registered mobile device through Microsoft authenticator app

- A) Phone Call – you will receive Microsoft authentication call. Enter your PIN (set during MFA registration) followed by # sign to complete the verification.
- B) OTP through SMS – enter the OTP received on your mobile and the PIN(OTP+PIN combination to be used) and click submit

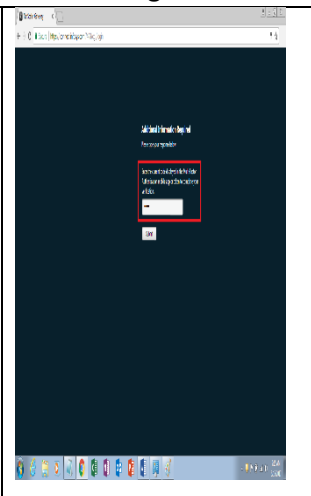


C) OATH– Enter the 6 digit passcode as seen on the Microsoft authenticator mobile app and submit (No PIN to be given)

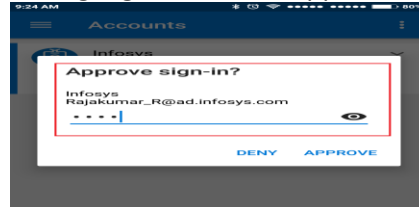
Mobile App



iConnect Page



D) Mobile App – A prompt for approve sign in will be displayed on the mobile. Enter your PIN set during registration and approve.



**Step4:** The iconnect page will take you to the application page once verified successfully on any of the above options

