



## **Eshal Hajj & Umrah Store**

### **Rules and Regulations of Trolley Bag on Rent**

- 1) Customer taking Trolley Bag on rent is to use this for personal use only ( not for commercial)
- 2) Customer to read carefully all the Rules and Regulations.
- 3) Customer to give hard copy of their Aadhar Card with Present Address and 2 mobile nos.
- 4) Customer to pay Deposit & Rent in advance
- 5) Customer to check the condition of bag/s i.e. wheels, lock, handle, zeep, body etc before signing of this form.
- 6) The day issued and the day returned the bag, both will be considered a full day.
- 7) Customer to return the bag/s on date confirmed and mentioned on the form.
- 8) Any delay, the rent will be calculated @ Rs.100/- per day and deducted from deposit amount.
- 9) While returning the bag/s, any damage to bag, the repairing charged based on damage will be recovered from customer & will be deducted from Deposit amount.
- 10) In case of lost of bag, fully damaged, customer has to compensate the cost of the bag.
- 11) If bag/s are not available, customer has to register their name with details with token amount & accordingly we will call them on availability of bag/s. This will be available on first registered first served basis.

I have read carefully all above instructions, conditions, rules & regulations & agree for the same.

Signature & Name of the Customer