MÓNICA FARIA CAIRES

FRONTEND DEVELOPER

DETAILS

ADDRESS
Santiago da Guarda
Ansião, 3240-674
Portugal

PHONE
925787505

EMAIL
hello@monicacoding.dev

DATE OF BIRTH
25-03-1997

NATIONALITY
Portuguese

LINKS

Portfolio

LinkedIn

CodePen

Medium

SKILLS

HTML & CSS

TailwindCSS

ReactJS

NextJS

Firebase

Git / GitHub

LANGUAGES

Portuguese
● ● ● ● ●

English
● ● ● ● ●

PROFILE

Eeager to bring efficiency and creativity to dynamic projects, while continuously honing my skills in building scalable, responsive web applications that shine in form and function. I thrive on turning complex ideas into sleek, user-friendly experiences — think of me as a digital Marie Kondo, but with code.

EMPLOYMENT HISTORY

Project Management Office Analyst, Teleperformance Portugal, SA
Lisbon

Jan 2025

Integrated Microsoft's Partners Innovation & Improvement department. Tracked progress, identified risks, and implemented solutions to improve project outcomes. I managed workflows, facilitated communication, and introduced innovations to enhance efficiency and processes. Through analysis and reporting, I ensured data-driven decisions and successful project delivery.

Trainer, Teleperformance Portugal, SA
Lisbon

May 2021 — Jan 2025

As part of Microsoft's Partners training department, I provide guidance and training as well as create training materials, leveraging the SAP SuccessFactors suite, and report training data through Microsoft Excel and Power BI. Additionally, I supported my team by serving as a backup Training Manager, which has allowed me to interact with high-level roles.

Customer Service Representative, Teleperformance Portugal, SA
Lisbon

Jul 2019 — May 2021

Delivered exceptional customer service by addressing client concerns and ensuring satisfaction, while also supporting project management in maintaining team morale and assisting colleagues with procedure and service-related questions.

COURSES

Complete Web Developer in 2024 (Zero to Mastery Academy)
Aug 2024 — Oct 2024

Meta Frontend Developer Professional Certificate
Jan 2025 — Mar 2025

Google UX Design Professional Certificate
Jan 2025 — Mar 2025