

Monicah Cloud

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Professional Summary

Results-driven **React Front-End Developer** and **Business Intelligence Analyst** with expertise in developing scalable applications, optimizing data analytics, and enhancing user experience. Adept at integrating React.js, Python, SQL, and Power BI to drive business insights and build responsive UI solutions. Strong background in Agile methodologies, ADA compliance, and cross-functional collaboration.

Technical Skills

- **Programming & Development:** React.js, Java, Spring, Hibernate, Python, SQL, Power BI, Next.js, Auth.js, Node.js, TypeScript, JavaScript, HTML5, CSS3, Tailwind, PostgreSQL.
 - **Frameworks & Tools:** AWS, Jenkins, Bitbucket/GIT, JIRA, Confluence.
 - **Software Development:** Full SDLC, Responsive UI Development, ADA Compliance (AA Standards), Unit & Integration Testing, Production Support.
 - **Data Analysis & Reporting:** SQL Querying, Power BI Dashboarding, Business Intelligence, Data Visualization, Google Analytics.
 - **Collaboration & Communication:** Agile/Scrum, Stakeholder Management, Cross-Functional Leadership, Technical Documentation.
 - **UX/UI Expertise:** Wireframing, Prototyping, Usability Testing, User Research, Design Systems.
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Professional Experience

Freelancer (Remote) | UI/UX Developer (*January 2020 – Present*)

- Designed and developed interactive user interfaces using React.js, Next.js, and Tailwind for web applications.
- Integrated APIs and managed website performance, improving page load times and engagement.
- Optimized social media and website content strategies through Google Analytics and user behavior data.
- Led UX/UI research efforts, conducting usability testing to enhance web experiences.
- Managed digital content calendars and coordinated cross-functional teams to meet marketing goals.

Bombardier Recreational Products (BRP), Sturtevant, WI

Business Intelligence Analyst (*January 2024 – November 2024*)

- Developed BI dashboards and reports using Power BI, SQL, and Python, enabling data-driven decision-making.
- Designed and implemented React.js user interfaces for BI applications, ensuring ADA compliance and responsive design.
- Utilized AWS, Jenkins, and CI/CD pipelines to enhance application performance and deployment efficiency.
- Conducted data transformation and analysis, improving data integrity and business insights.
- Led cross-functional collaboration, ensuring seamless integration of business intelligence tools with enterprise systems.

Technical Engineer I & II (*January 2023 – August 2023*)

- Deployed and troubleshoot hardware and software solutions, including PLCs, automated equipment, and SQL databases.
- Resolved system failures and enhanced production data management through SQL optimization.
- Collaborated with IT teams to streamline troubleshooting and improve system uptime.

Infosys, Milwaukee, WI

Software Developer (*October 2021 – January 2023*)

- Designed and maintained enterprise applications using React.js, Spring, and Hibernate.
- Developed web services and APIs, facilitating seamless integration between business applications.
- Led production support initiatives, resolving critical issues and reducing downtime by 25%.

Revature, Atlanta, GA

Associate Software Engineer (*June 2021 – October 2021*)

- Developed cloud-based applications leveraging AWS and Agile methodologies.
- Conducted automated testing and debugging for multi-threaded applications.

Various Educational Locations, Atlanta, GA

Special Education Educator/Evaluator (*July 2004 – June 2021*)

- Analyzed educational data and developed individualized learning plans based on performance metrics.
 - Chaired weekly data meetings, presenting findings to stakeholders and improving student outcomes.
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Education & Certifications

Master of Business Administration (MBA), Business Intelligence/Analytics Management
Keller Graduate School of Management – Honors Graduate (February 2017)

Certifications:

- **Google UX Design Specialization** | July 2022 (Coursera | Google)
 - **Data Analytics & Visualization – Post Graduate Certificate** | February 2020 (Georgia Institute of Technology)
 - **Business Intelligence/Analytics Management – Post Graduate Certificate** | February 2017 (Keller Graduate School of Management of DeVry University)
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Projects & Achievements

- **Developed an ADA-compliant e-commerce platform**, ensuring full accessibility across devices.
 - <https://aseamrchstore.vercel.app/>
- **Optimized web performance**, reducing bounce rates and improving load speeds.
 - <https://chicspaces.netlify.app/>
- **Designed and implemented a component library**, streamlining UI development across projects.
 - <https://gamehubsplendid.netlify.app/>