

Monica Sharma

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(714) 907-5026

Experience:

Enova International, Chicago, IL

User Experience Designer, August 2013 - Present

- Introduced qualitative usability research and heuristic techniques to evaluate multi-million dollar client facing products
- Led and facilitated design studios between business stakeholders and developers to brainstorm and breakdown product requirements
- Collaborated with designers and developers to create UX and agile driven websites and products. Inclusive of responsive web efforts
- User and cultural driven research initiatives for international products
- Defined the vision of UX at Enova and created the promotion track for future designers
- Led company wide presentations and roundtables to educate about UX
- Created the UX Group a platform for connecting and guiding UX oriented individuals
- Mentored new hires to acclimate with our company culture.
- Created and defined the strategy/vision for the Women in Technology group within the company and partnered with external groups to build community.

GOOD Chicago, Chicago, IL

Local Leader Chicago Chapter, June 2014-Present

- Defined the vision of the brand and build a team to carry this through
- Connect with various nonprofits to collaborate and build partnerships
- Acquire sponsorships and sell brand strategy to potential partners
- Manage event handing logistics

EPIC: Engaging Philanthropy Inspiring Creatives, Chicago, IL

User Experience Designer, March 2014 - June 2014

- Collaborated with Creative Team of 11 on website redesign for The Honeycomb Project
- Facilitated an agile UX centered process to drive requirement gathering and deliverable creation
- Improved the usability and content strategy for the Honeycomb website
- Created the SiteMap and Static Mockups

Astia: We Own It Summit, Chicago, IL

Web Dev and Design, Community Manager, Feb 2013-June 2013

- UX and IA Mockups based on Stakeholder interest and user feedback
- Utilized the Bootstrap Rails framework to develop the WOIS website
- Drove community engagement through Social channels (Twitter, Facebook, LinkedIn)

Genexus USA, Chicago, IL

User Experience Intern, Feb 2013-May 2013

- Led and developed stakeholder relationships to drive marketing research and product development
- Utilized UX methodologies and techniques to create mockups for mobile applications

Akta Web Studio, Chicago, IL

User Experience Intern, November 2012-February 2013

- Stakeholder Research, Competitive Analysis, and Marketing Research
- Front end development/maintenance for Akta and SocialCrunch marketing
- Copy creation for blog posts

Loyola University Chicago, Chicago, IL

ResNet Manager, September 2011 - August 2012

- Direct and reroute all incoming calls to various departments within the university
- Perform backup and restore installations on heavily infected computers and mobile
- Diagnose and address technical malfunctions. Internet troubleshooting with Bradford Monitoring Software

ADDRESS

345 East Ohio Street
Chicago, IL

UX SKILLS

Informational Interviews
User Research
Sitemap Creation
Wireframes/Prototypes
Content Strategy
Information Architecture
Personas Creation
Workflows
Usability Testing
Cardsorting
Heuristic Evaluations
Competitive Analysis

TECHNICAL SKILLS

Java
Python
HTML/CSS
Ruby/Rails

SOFTWARE

Omnigraffle
Indigo Infragistics
Microsoft Visio
Optimal Workshop
Silverback
VC Coder
Eclipse
Weebly

LANGUAGES

Spanish
Hindi

EDUCATION

Loyola University Chicago

MS Software Engineering

University of Southern California

BA Psychology (Behavioral Neuroscience)

CorePower Yoga

200 Hour PYT Certification