

All-In-One POS Solution

Restaurant | Retail | Grocery |
Electronics | Spa and Salon and more



Manage your **Billing, Inventory, Khata, Online Dukaan, Customers, Loyalty** and more from a single app.

Who we are?

QueueBuster, founded in **2016** is India's business super app. It is a powerful Android-based Mobile POS application for all kinds of businesses. From large format retail stores to small carts and kiosks, QueueBuster has everything that you need to **run your business with ease**.

With features like **Billing, Inventory, Khata, Online Dukaan, Customers, and Loyalty**, it is the most sought-after solution for every business.



CEO Speaks

Merchants in today's time are overwhelmed by a plethora of stand-alone applications for every small or big requirement of theirs. Unfortunately, none of those applications provide them with a holistic set of features to manage their end-to-end operations effectively.

Merchants are forced to use multiple applications which decreases their efficiency even further. **With QueueBuster, merchants can manage their entire business operations with ease. Our aim is to reach at least 10 million merchants by the year 2025.**

VARUN TANGRI

Founder,CEO



Our Leadership



Varun Tangri
CEO, Founder



Deepak Teotia
VP - Enterprise Business



Bhaskar Venkatraman
VP - Channel Business,
India & Overseas



Samarth Gupta
AVP Operations



Himanshu Jain
AVP Technology



Naman Khator
Lead Solutions Architect



Nikhil Jha
Lead Solutions Architect



Gaurav Handa
Head - Inside & FOS Sales



Avinash Arun
Head - Finance

Our Clients

Trusted by
65,000+ Merchants Globally.



and many more...

Our Journey

2021

Reached 15,000+ merchants across multiple industries like retail, restaurants, grocery, electronics etc.

2020

Launched features like Khata and Online Dukaan(e-Store) for SMBs and MSMEs

2019

Partnered with multiple payment companies like Pinelabs, Paytm etc. and reached 1,000+ merchants

2015

MaplePOS got acquired by Zomato

2022

Raised Series A round of \$8.16 Mn and reached 50,000+ merchants

2016

Core team restarted their entrepreneurial journey with QueueBuster, an Android based B2B Super App

2014

Launched first in-house software product MaplePOS, an Android based Restaurant POS application

2012

Core team started MapleGraph Solutions Pvt Ltd, a software services company

Features



Quick Bill

Create an invoice instantly without adding any catalog.



Billing

Create a catalog of products to bill your customers with ease.



Inventory Management

Manage outlet level, SKU level stock information of your entire catalog.



eStore

Setup online store for the customers to place orders online.



Khata

Get rid of the traditional Hisab Kitab & digitize your daily ledger.



CRM & Loyalty

Manage customers, reward them with loyalty points & discounts, based on their purchase history.



Digital Payments

Accept multiple modes of payments from your customers.



Reporting

Get meaningful & valuable insights about your business on your fingertips.



Cloud Dashboard

Enables users to view sales data, manage inventory, and customize settings.



E-Way Billing

Create e-way bills (If consignment value >50k) in a few clicks.



E-Invoicing

Meet your mandatory e-invoicing needs if your turnover is more than >5 Crores

Quick Bill

**Create an invoice instantly
without adding any catalog.**

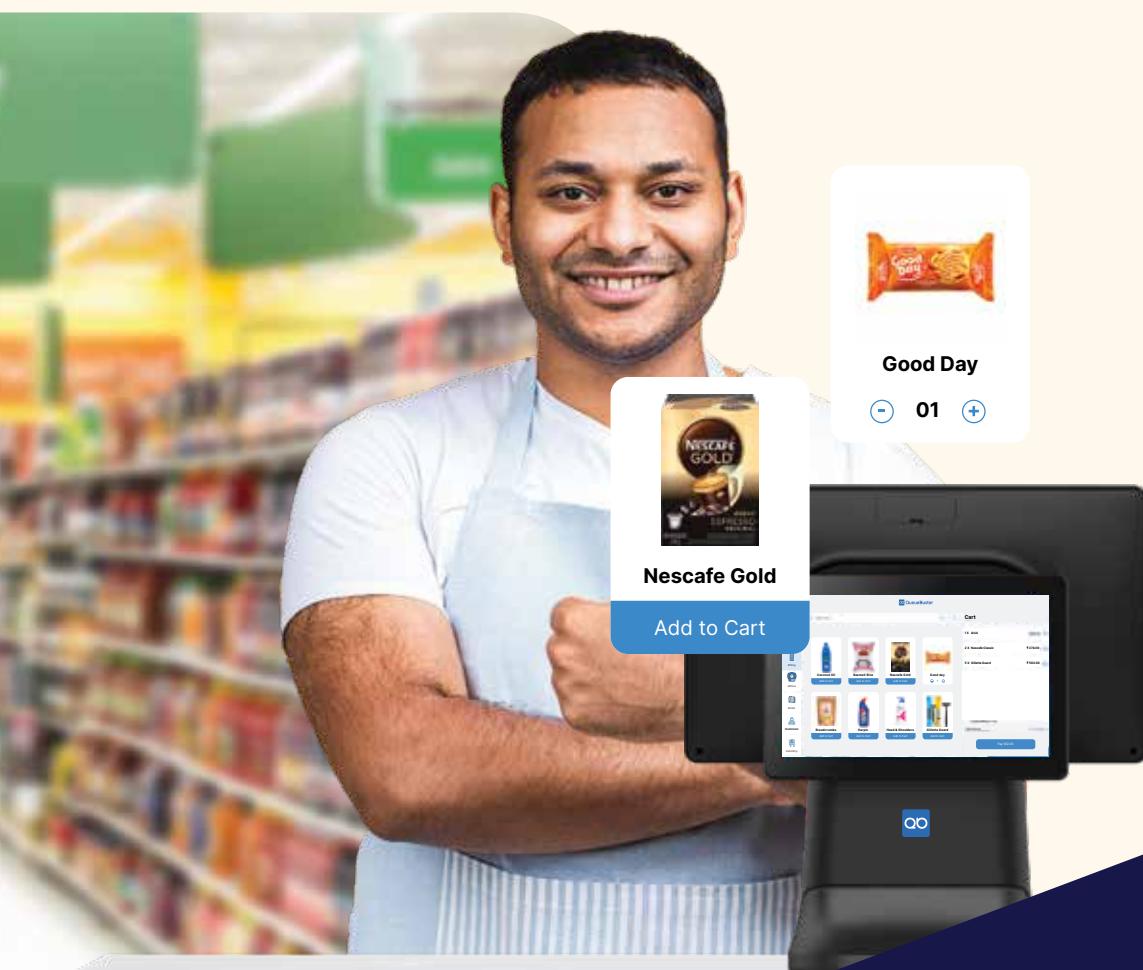
- Useful for businesses with no catalog, or selling loose items.
- Create invoices instantly.
- Start billing as soon as registration is complete.
- No need to create a catalog.
- Add a product to the cart by just entering mandatory details viz. name, price, & quantity.
- Input additional details like category, brand or taxes for finer reporting.
- Option to add IMEI or serial number for electronics.



Billing

Create a catalog of products to bill your customers with ease.

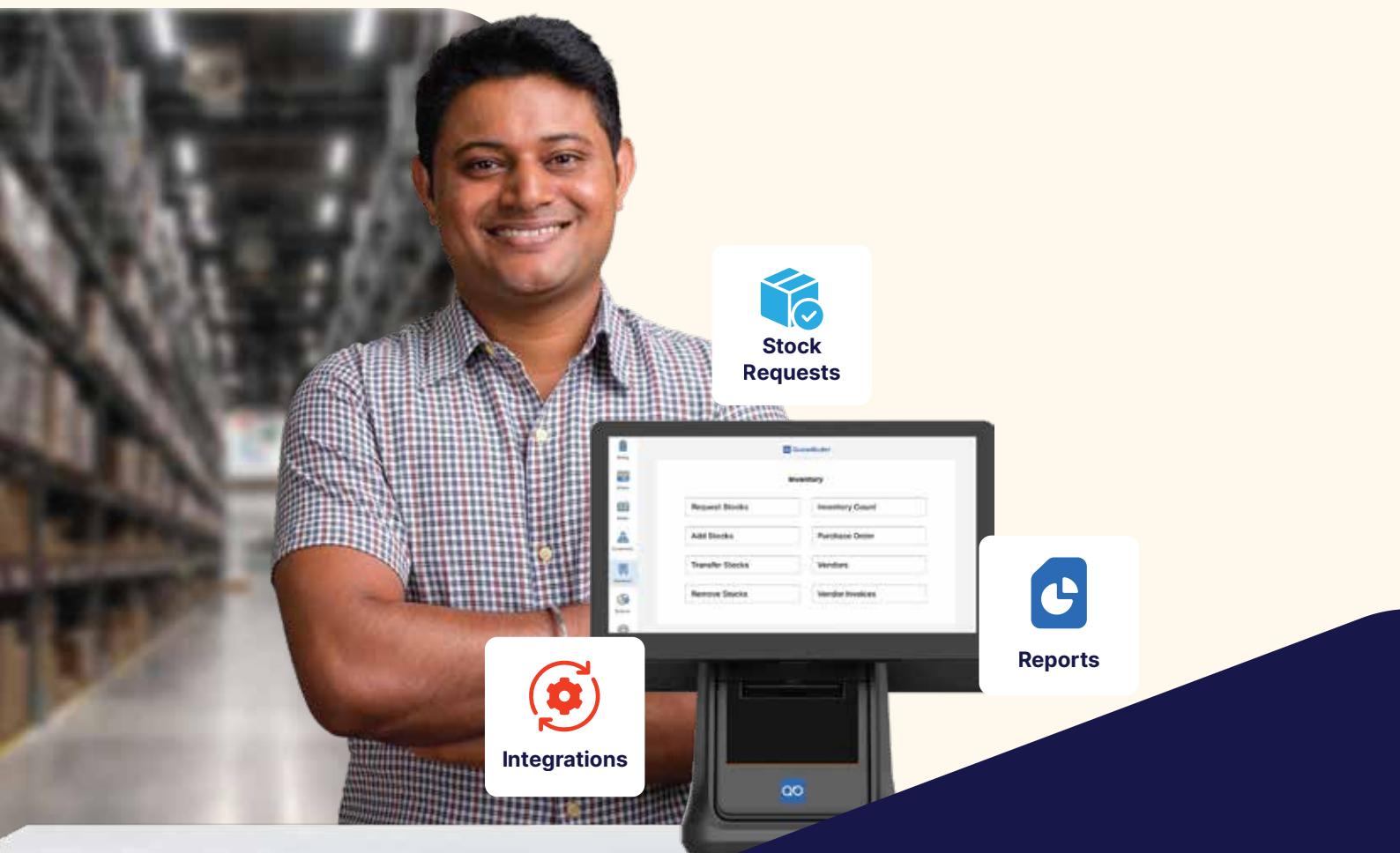
- Build a catalog of products with images, categories & more.
- Manage taxes, additional charges & discounts.
- Capture customer details
- Collect money from customers using multiple options such as cash, cards, EMI, wallets & more.
- Split payment supported.
- Share physical receipt or a digital version via SMS & Email.
- View order history.
- Support refunds - partial & complete order.



Inventory Management

Manage outlet level, SKU level, stock information of your entire catalog.

- Streamline inventory operations across multiple locations.
- Manage various stock operations such as stock-in, stock-out, stock transfer, stock requisition etc.
- Set and receive stock alerts.
- Helps with the physical stock validation required for auditing.
- Manage vendors along with their purchase orders, invoices, stock order and returns.
- Comprehensive real time reporting of stock level, stock transactions, wastage, audit summary & more.
- Recipe Management: Keeps the food costs in check by tracking consumption & reducing undue wastage.



eStore

Setup online store for the customers to place orders online.

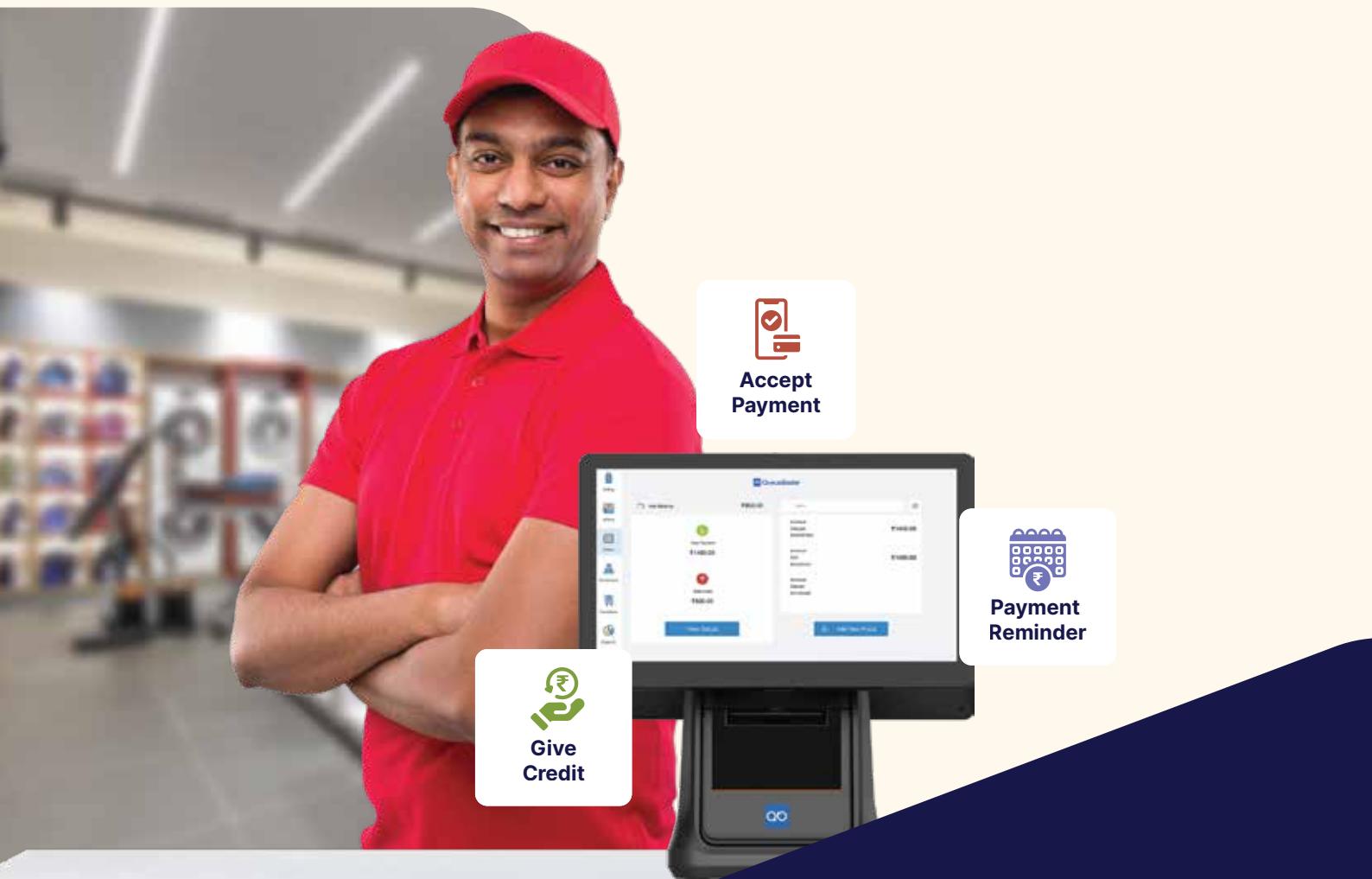
- Setup your online store instantly with no additional technology investment.
- In-sync with store inventory.
- Manage online catalog separately with distinct pricing.
- Manage COD and prepaid orders, pick-up or home delivery service.
- Share your store's QR code with your customers & accept online orders.
- Accept or reject online orders as per product's availability.
- Intuitive & user-friendly interface.
- Integrated with an online payment gateway.
- 50 free eStore credits are allotted to a merchant on registration for trial purpose.



Khata

Get rid of the traditional Hisab Kitab and digitize your daily ledger.

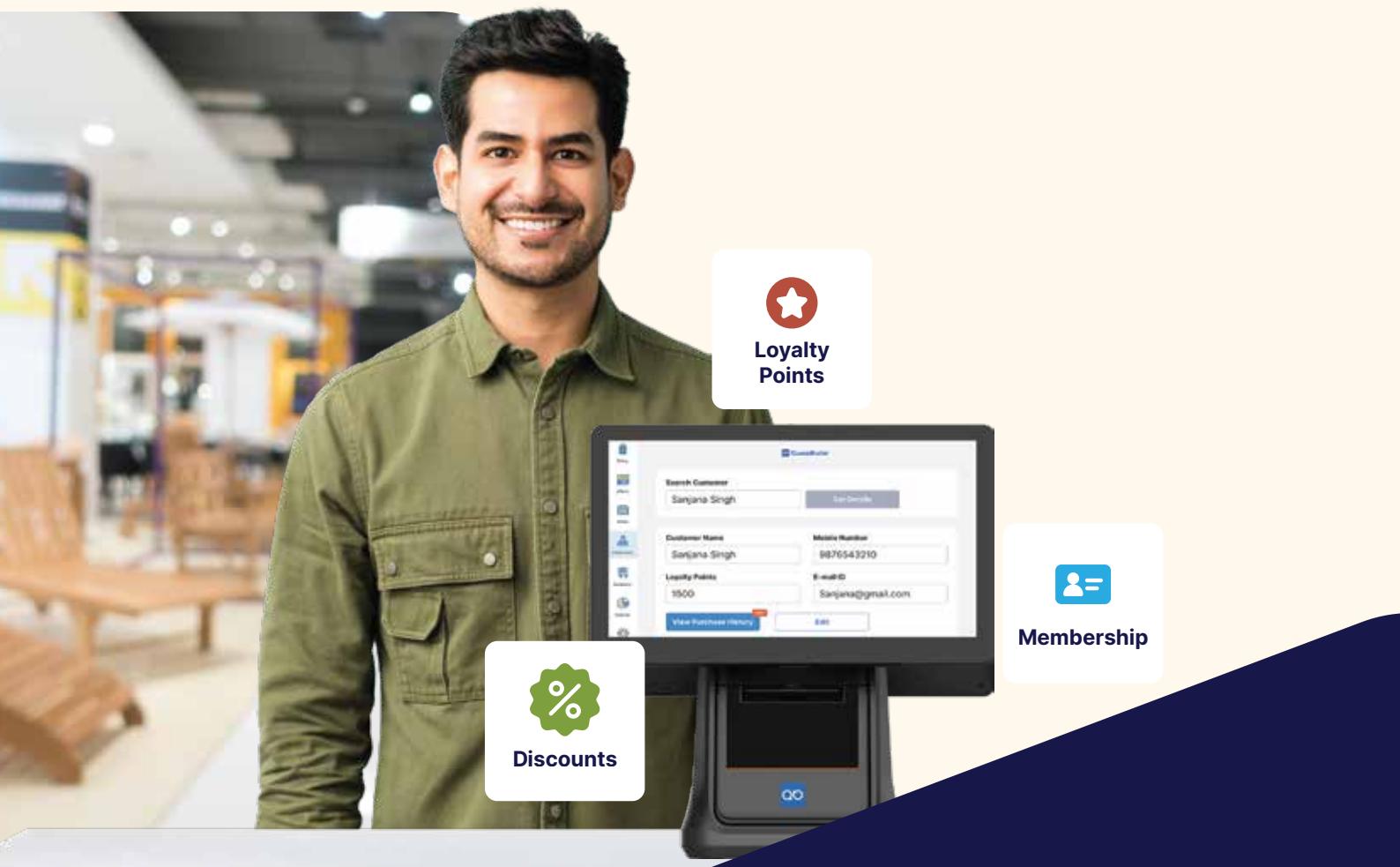
- Manage countless customers with individual accounting.
- Record credit and debit transactions with optional bill & remark upload facility.
- Share reminders with customers via SMS & Email.
- Record payments using a wide variety of payment modes.
- Access all reports & transactions anytime, anywhere.
- Useful in Grocery segment such as neighborhood kirana stores, confectionery outlets, etc.



CRM & Loyalty

Manage customers, reward them with loyalty points & discounts, based on their purchase history.

- Capture and update customer information.
- Centrally manage your customers captured from different locations.
- Track customers buying history to capitalize on their preferences
- Reward customers with simple points based loyalty program.
- Setup loyalty by defining global parameters such as purchase-to-point & points-to-purchase conversions.
- Configure points to be used as discounts or payments. No additional apps, equipments, cards or fees needed.



Digital Payments

Accept multiple modes of payments from your customers.

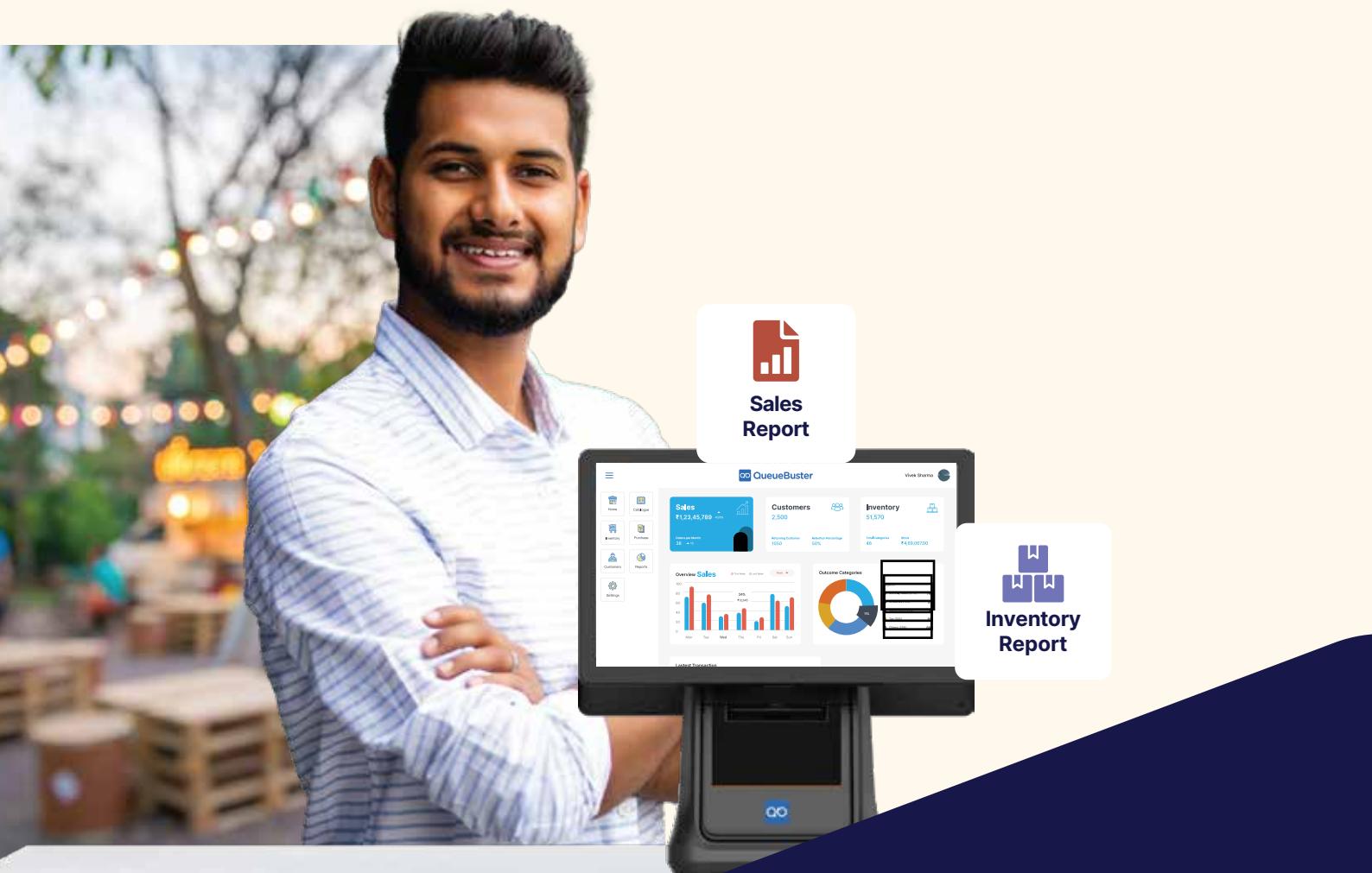
- Accept payments from your customers via multiple channels - cash, cards, wallets, cheques, vouchers, loyalty points, credit notes etc.
- Integration with third party payment companies available.
- Works with all kinds of ANDROID based debit/credit card machines.
- Works with all kinds of bluetooth based mPOS devices.
- No separate MDR charges levied on transactions.
- Relationship is directly between the merchant and the bank.
- Extremely seamless operations.



Reporting

Get meaningful & valuable insights about your business on your fingertips.

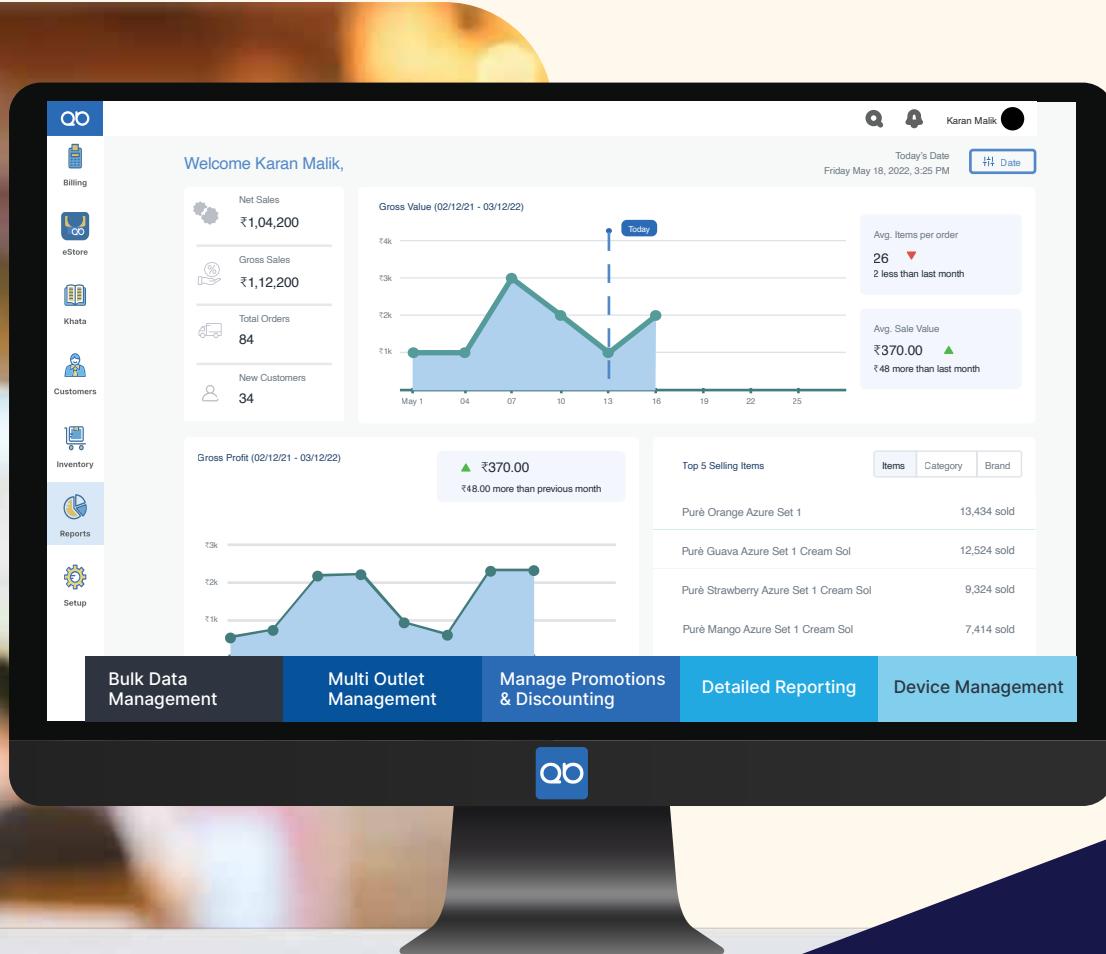
- Get sales data insights including the number of items sold, revenue generated and average transaction.
- Businesses can optimize their stock levels to avoid stock outs or overstocking.
- Provides insights about payment methods used for each transaction such as cash, credit card and other payment modes.
- Tax summary report gives insights about the break down of sales tax collected.
- Get insights into consumer purchase behaviour by showing the number and types of products sold over a period of time.
- Helping businesses in identifying trends, patterns, and consumer preferences and improve their product, marketing and sales strategies.



Cloud Dashboard

Enables users to view sales data, manage inventory, and customize settings.

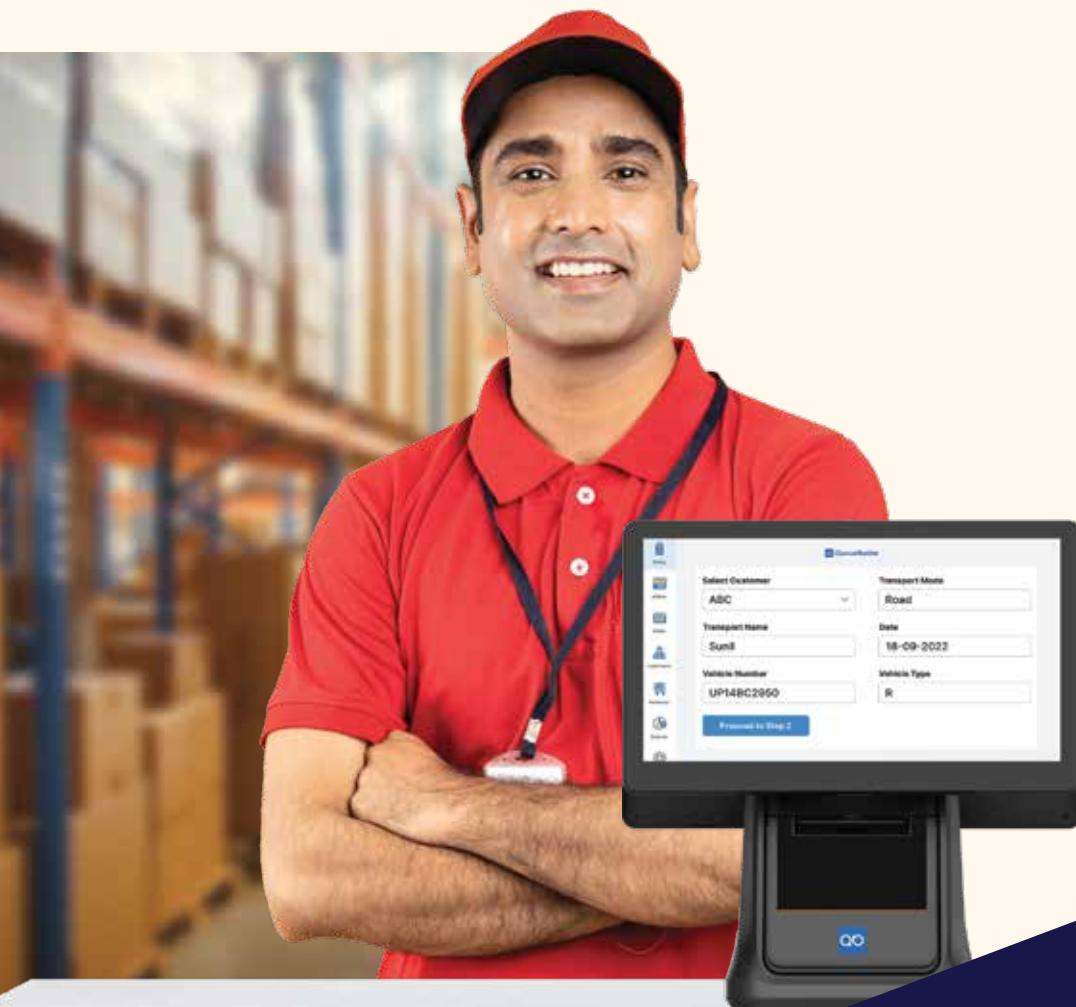
- Businesses can manage their data more efficiently with an autonomous backup facility.
- It provides an offsite backup solution, reducing the risk of data loss from disasters such as fire or theft.
- It can also provide version control, allowing you to restore previous versions of your data if needed.
- It is stored as encrypted data with multi-factor authentication, to protect your data from unauthorised access.
- It allows for easy and convenient access to your data from anywhere with an internet connection.
- It saves you time and money by eliminating the need for on-premises storage hardware and maintenance.



E-Way Billing

Create e-way bills (If consignment value >50k) in a few clicks.

- Eliminates the need for manual paperwork, which reduces the administrative burden on businesses.
- Real-time tracking of goods in transit helps businesses to monitor the movement of their goods and ensure timely delivery.
- Generate, manage and update e-way bills in a few clicks making it convenient for businesses to generate and manage their e-way bills.
- Generate accurate and error-free e-way bills which comply with government laws and reduce delays and avoid penalties and legal issues that can arise due to non-compliance.
- Offers several benefits to businesses including convenience, accuracy, compliance, transparency, time and cost saving.



E-Invoicing

Meet your mandatory e-invoicing needs if your turnover is more than >5 Crores.

- Easily comply with Goods and Services Tax (GST) regulations, reducing the risk of penalties and fines for non-compliance.
- Speed up the invoicing process, resulting in faster payment and better cash flow helping your business manage their finances more efficiently and reduce costs associated with late payments and collections.
- Intuitive and fast user interface makes it easier for businesses to get started with e-invoicing even if they don't have a lot of technical knowledge.
- With a digital trail of all invoices that can be audited, your business can reduce the risk of fraud and errors.
- Businesses can optimise their operations related to goods transit and inventory management, reducing costs, improving efficiency and cash flow management.



Other Highlights



Holistic Proposition

QueueBuster offers a holistic proposition with no additional hardware expenditure.



Cost Effective

QueueBuster is very cost effective compared to any competition.



Offline Support

Works seamlessly without internet. Automatically syncs data once online.



Cloud Backup

Loss of the device will not lead to loss of data as long as the data is synced to the cloud.



Quick Onboarding

Get started in seconds with our simple onboarding.



Training Sessions

Get detailed remote training session to get started.



Support

Experience hassle-free support anytime with our dedicated customer support team.



Integration & Customizations

Support third party integrations & industry standard customizations.

Hardware

Works seamlessly on existing and new
Android-based POS machines.



Smartphone



Card Machines 5.0"



Digital Machines 5.0"



8.0"



10.1"



14.0+"

Brands



Dynamic & Efficient Restaurant POS App



Menu Management

Manage items, modifiers, combos and recipes from a single app.



CRM & Loyalty

A suite of CRM & Loyalty tools to manage your customers.



Recipe Management

Maintain recipes across multiple outlets for accurate inventory management.



Table Management

Create & manage tables for Fine Dining and Casual Dining Restaurants.



Integration

Integrated with Zomato and Swiggy for online ordering.



And many more...



Outlet Types

Fine Dine | QSR | Casual Dining | Cloud Kitchen | Food Trucks

Intelligent & Fast Retail POS App



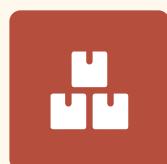
Billing

Create a catalog of products to bill your customers with ease.



CRM & Loyalty

A suite of CRM & Loyalty tools to manage your customers



Inventory Management

Record & manage your inventory across all locations in one place.



eStore

Create your own website & start selling online within minutes



Integration

50+ software & hardware integrations to manage your business.



And many more...



Agile & Modern Grocery POS App



Khata

Get rid of the traditional Hisab Kitab & digitize your daily ledger.



Billing

Create a catalog of products to bill your customers with ease.



Inventory Management

Record & manage your inventory across all locations in one place.



eStore

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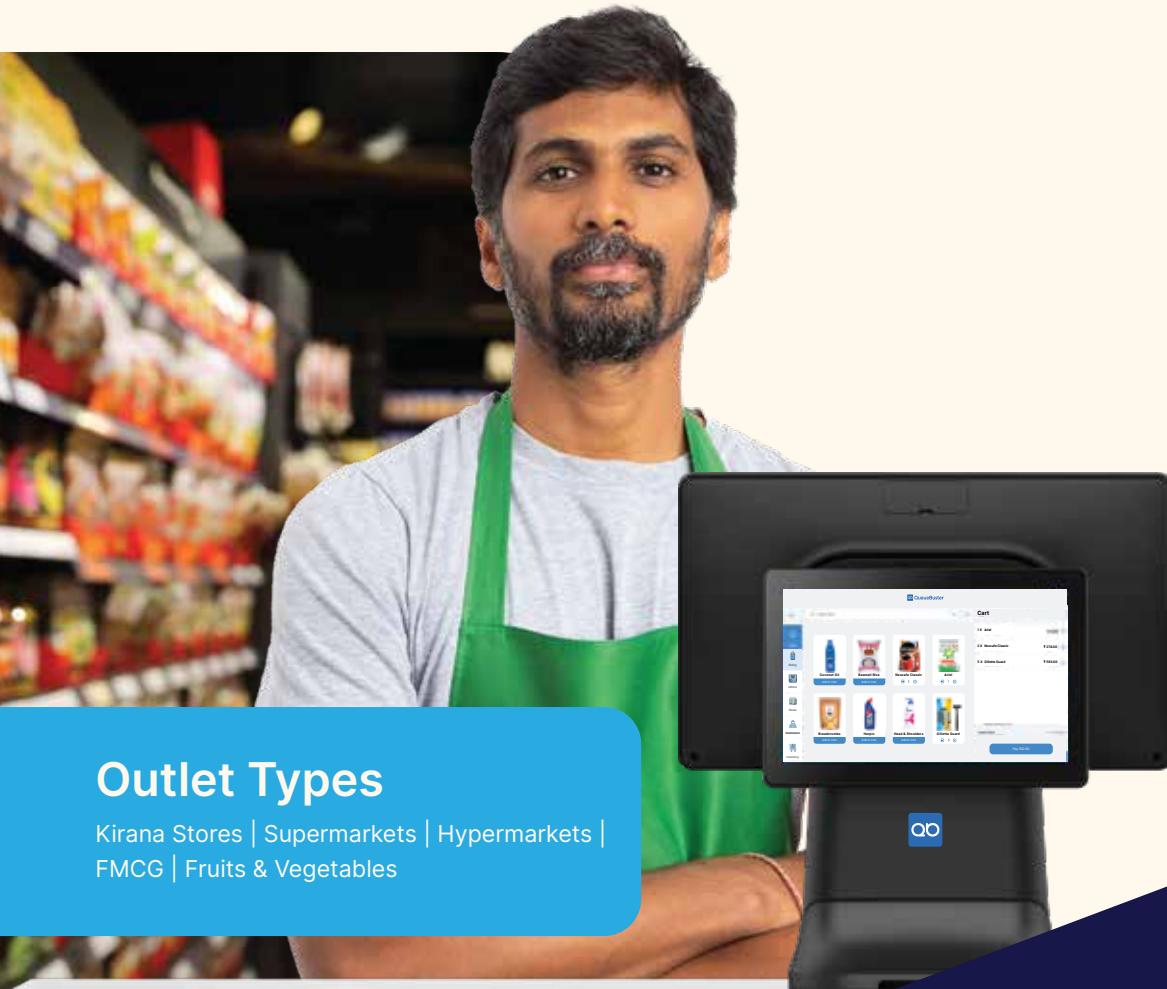


Quick Bill

Create invoices without adding product catalog.



And many more...



Outlet Types

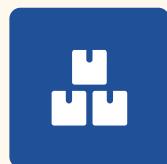
Kirana Stores | Supermarkets | Hypermarkets |
FMCG | Fruits & Vegetables

Versatile & Scalable Electronics POS App



Billing

Create a catalog of products to bill your customers with ease.



Inventory Management

Record & manage your inventory across all locations in one place.



Brand and Bank EMI

Give customers exciting offers and sell better with Brand and Bank EMI.



CRM & Loyalty

A suite of CRM & Loyalty tools to manage your customers.

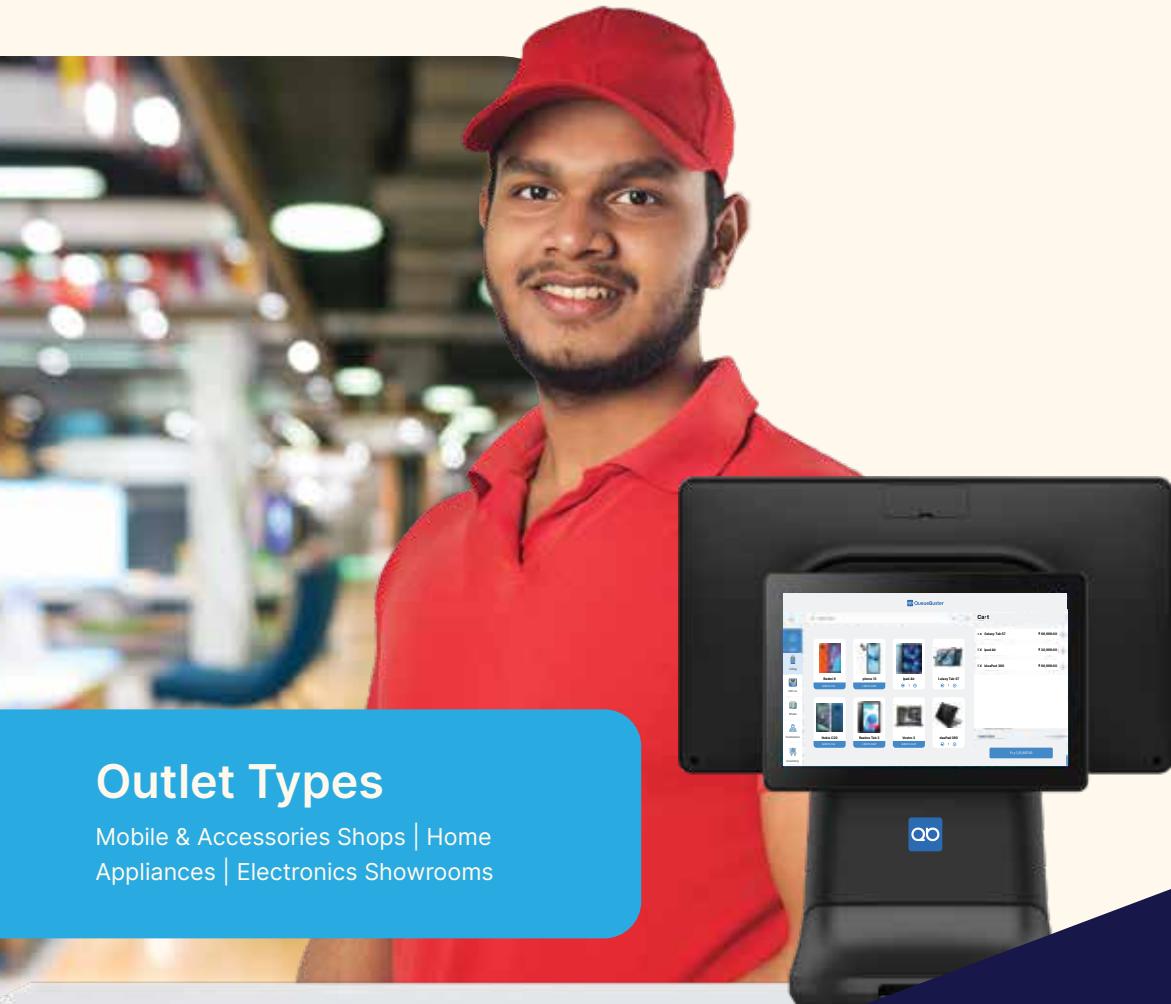


eStore

Create your own website & start selling online within minutes.



And many more...



Intuitive & Reliable Spa & Salon POS App



Appointment Booking

Manage customer appointments with an easy-to-use interface.



CRM & Loyalty

A suite of CRM & Loyalty tools to manage your customers.



Inventory Management

Record & manage your inventory across all locations in one place.



eStore

Create your own website & start selling online within minutes.



Membership Management

Create and manage packages for your customers.



And many more...



Outlet Types

Speciality Spas | Single &
Multi-Outlet Salons | Gyms

QueueBuster for Enterprise

- Our software updates are designed to keep you updated with **new features or improved functionality**.
- A **dedicated account manager** will provide personalised support and ensure you get the most out of our solutions.
- We offer a **wide range of additional hardware** options to fit your business needs, with customisable options for everything.
- We offer **API Calls** to streamline the integration of third-party apps and services.
- We offer **Custom Reporting** to give you in-depth insights into your business performance.
- We offer **Whatsapp Service Provider Integration**, allowing you to connect with your customers and provide a seamless communication experience.
- We offer **Free Training from our team of experts** to make you fully understand our platform and make the most of its features.



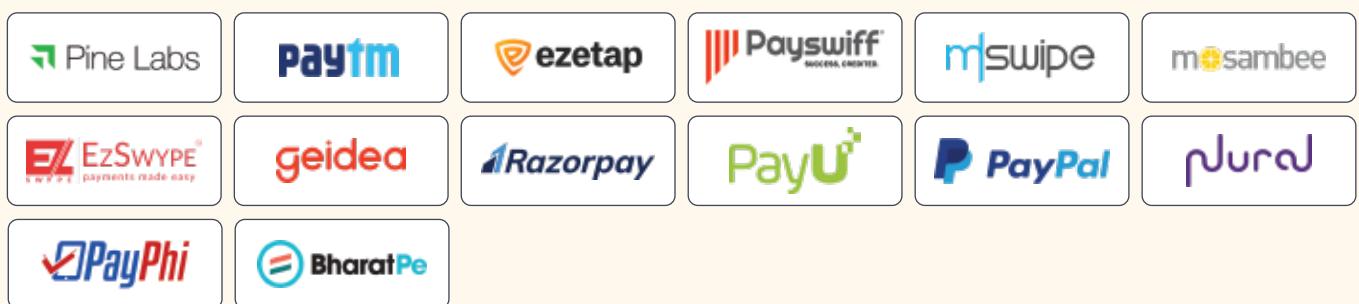
Our Partners and Integrations

Partnered with some of the best in class companies globally.

Software



Payment



Hardware





**Scan and download
the app now!**



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