How to resolve Interaction Pop-Up Issue?

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What to do if the interaction pop-up is not showing in Runo?

Step 1: Open **Runo** and go to the **Menu**.

Step 2: Tap on **Call Track Assist**.

Step 3: Click on **Grant** under **Interaction Pop-up**.

You will now be redirected to the permissions settings.

Step 4: Search for the **Runo app** and enable **Display Over Other Apps** permission.

What to do if the interaction pop-up is not coming on Samsung devices?

Step 1: Check if the **official SIM number is inserted in Slot 1**.

Step 2: If not, insert the **official SIM** into **Slot 1**.

Step 3: Long press on the **Runo app icon**.

Step 4: Tap on **App Info** (or the **"i" icon**).

Step 5: Tap on **Storage**.

Step 6: Tap on **Clear Data**.

Step 7: Open **Runo** again and log in.

Step 8: Tap on **Request Permissions** and allow **all permissions**.

What to do if the interaction pop-up is not coming on Oppo devices?

Step 1: Open the **Phone Settings**.

Step 2: Go to **Mobile Network**.

Step 3: Remove **+91** from the saved mobile number (keep the number without the country code).

Step 4: Long press on the **Runo app icon**.

Step 5: Tap on **App Info** (or the **"i" icon**).

Step 6: Tap on **Clear Storage**.

Step 7: Tap on **Clear Data**.

Step 8: Open **Runo** and log in again.

Step 9: Tap on **Request Permissions** and allow **all permissions**.

What to do if the interaction pop-up is not coming on Realme devices?

Step 1: Open the **Phone Settings**.

Step 2: Go to **Mobile Network**.

Step 3: Remove **+91** from the saved mobile number (keep the number without the country code).

Step 4: Long press on the **Runo app icon**.

Step 5: Tap on **App Info** (or the **"i" icon**).

Step 6: Tap on **Clear Storage**.

Step 7: Tap on **Clear Data**.

Step 8: Open **Runo** and log in again.

Step 9: Tap on **Request Permissions** and allow **all permissions**.