

MONIL PARMAR

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OBJECTIVE:

To obtain the Solutions Architect Intern position at Amazon Web Services (AWS) in the field of cloud computing, where I can leverage my skills, education of cloud computing, and experience to gain hands-on exposure to AWS services and contribute to designing scalable and secure solutions while fostering collaboration on team!

HIGHLIGHTS OF QUALIFICATIONS:

- Skilled in planning and managing cloud-based systems with expertise in Azure, Windows Server, and virtualization.
- Proficient in PowerShell scripting for automation, user management, and data migration.
- Strong networking knowledge: VLANs, DHCP, DNS, and IP addressing.
- Expertise in Microsoft 365 services, including tenant *management, data encryption, and SharePoint*.
- *Effective technical communicator and collaborator with experience in documentation and solution presentations.*
- *Effective in gathering customer feedback and translating it into actionable technical requirements to align solutions with business needs.*
- Quick learner with a proven transition from mechanical engineering to cloud computing.

TECHNICAL SKILLS:

- Cloud Platforms: Microsoft Azure, Microsoft 365, AWS
- Operating Systems: Windows (Desktop & Server), Linux (Basic Knowledge)
- Networking: VLANs, DHCP, DNS, IP Addressing, Firewall Configurations
- Scripting & Programming: Java (Basic Knowledge), Python (Basic Knowledge)
- Virtualization: VMware, Hyper-V, Azure Virtual Desktop
- Security & Compliance: Microsoft Defender, Data Loss Prevention (DLP), Encryption Policies
- Collaboration Tools: SharePoint Online, OneDrive, Viva Engage

EDUCATION:

Cloud Computing Technologies, Graduate Certificate Program

Sept 2024 – Aug 2025

George Brown College, Toronto, Ontario, (GPA-3.89)

- **Key Projects**
 - **Windows Server Infrastructure Services:** Deployed and configured a secure Windows Server and client environment for Contoso Pharmaceuticals to enhance data privacy and efficiency. Configured a domain and enforced Group Policy for password security. Implemented DHCP with multiple scopes, superscopes, reservations, and multicast options. Built storage solutions with virtual and iSCSI disks and configured Hyper-V for virtualization and disaster recovery. Installed and enforced WDS settings to streamline deployments and ensure compliance.
 - **Microsoft 365 Identity and Services I:** Customized Microsoft 365 organization profiles with branding, a clickable logo, and helpdesk information for enhanced accessibility. Automated user onboarding and licensing with PowerShell. Deployed Microsoft 365 Apps on a virtual machine and activated them for

seamless access. Configured Exchange mailboxes, shared mailboxes, and distribution lists to optimize communication. Secured collaboration tools by managing SharePoint and OneDrive sharing policies.

- **Microsoft 365 Identity and Services II:** Implemented and managed Microsoft 365 for TechSolutions Inc., optimizing productivity and security. Streamlined bulk user onboarding with profile configuration and license assignments. Strengthened security using Microsoft Defender, Safe Links, and email encryption. Enhanced collaboration by configuring SharePoint, OneDrive retention policies, and Viva Engage for internal communication. Ensured compliance through audit logs, alerts, and usage reporting.

Quality Assurance Manufacturing and Management, Post Graduate Certificate **Sept 2023 – April 2024**
Conestoga College, Waterloo, Ontario

- Learned advanced technical writing, spreadsheet applications with Power BI, and structured problem-solving.

CERTIFICATIONS:

- Microsoft 365 Fundamentals (MS-900) Certified **Jan 2025**
- Microsoft Certified: Azure Fundamentals (AZ-900) Certified **Expected- Feb 2025**

PROFESSIONAL EXPERIENCE:

Pizza Chef and Delivery Driver **SEP 2024 – Present**
Panago Pizza, Toronto, Ontario

- Streamlined kitchen-to-delivery workflows by optimizing processes and leveraging technology, resulting in a 15% reduction in order processing time.
- Enhanced customer satisfaction by resolving issues promptly and maintaining timely, accurate deliveries, contributing to a 20% increase in repeat orders.
- Utilized GPS navigation and route optimization tools to improve delivery efficiency, reducing fuel consumption and delivery times by 25%.
- Collaborated with a team to coordinate operations during peak hours, achieving a record zero-delay delivery rate for three consecutive months.
- Ensured food safety by following proper storage, labeling, and hygiene protocols, achieving 100% compliance with health regulations.
- Recognized as "Employee of the Month" for exceptional performance in service quality, teamwork, and operational efficiency.

Mechanical Supervisor **Feb 2020 – Nov 2020**
Gohil Fabrication, Surat, India

- Spearheaded optimization initiatives in mechanical processes, achieving a 15% improvement in operational efficiency through innovative techniques.
- Enforced rigorous quality control measures, ensuring 100% compliance with client specifications and project requirements.
- Led and mentored a team of technicians, implementing structured training programs that reduced errors by 20% and improved team performance.
- Streamlined workflows by introducing automated scheduling tools, resulting in a 10% decrease in project turnaround times.
- Developed and implemented comprehensive safety protocols, fostering a risk-free work environment with zero incidents throughout tenure.