MONIL PARMAR

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OBJECTIVE:

To obtain an entry-level position in Cloud Support, IT Operations, or Cloud Engineering where I can apply my hands-on skills in AWS, Azure, Microsoft 365, and IT Infrastructure to build, manage, and secure scalable cloud environments.

HIGHLIGHTS OF QUALIFICATIONS:

- Skilled in securing, monitoring, and automating AWS and Azure cloud environments.
- Hands-on experience with VPC, EC2, S3, IAM, CloudFormation, CloudWatch, and Lambda.
- Proficient in Azure services including Virtual Machines, Load Balancers, Function Apps, Azure AD, and Azure Monitor.
- Experienced with cloud security practices such as encryption, IAM role-based access control (RBAC), and firewall configurations.
- Strong scripting skills with PowerShell for automation and user management tasks.
- Sound knowledge of networking fundamentals: VLANs, DHCP, DNS, IP addressing, and firewall setup.
- Quick learner with proven transition from mechanical engineering to cloud technologies.
  Effective communicator with experience in documentation, troubleshooting, and customer support.

TECHNICAL SKILLS:

- Cloud Platforms: AWS (EC2, S3, Lambda, CloudTrail, CloudFormation), Microsoft Azure, Microsoft 365
- Operating Systems: Windows Server, Windows Desktop, Linux (Basic)
- Scripting and Programming: PowerShell (Intermediate), Java (Basic), Python (Basic)
- Networking: VLANs, DHCP, DNS, IP Addressing, Network ACLs, Security Groups
- Virtualization: Hyper-V, VMware, Azure Virtual Desktop
- Security and Compliance: AWS KMS, Microsoft Defender, Azure Key Vault, DLP Policies
- Monitoring Tools: AWS CloudWatch, Azure Monitor, Microsoft Sentinel
- Collaboration Tools: SharePoint Online, OneDrive, Viva Engage, Power BI (Basic)

EDUCATION:

Cloud Computing Technologies, Graduate Certificate Program   **Sept 2024 – Aug 2025**
George Brown College, Toronto, Ontario, (GPA-3.89)

- **Key Projects**
  AWS Cloud Projects:
    - Designed and deployed secure VPCs, configured EC2, S3, RDS, Lambda, CloudTrail, CloudWatch, CloudFormation templates.
    - Secured cloud environments with S3 policies, AWS KMS encryption, VPC flow logs, AWS Config rules, and automated incident remediation.
    - Built scalable and serverless architectures integrating SQS, SNS, and S3 event notifications.

Azure Cloud Projects:
- o Provisioned Virtual Machines, Virtual Networks, Load Balancers, Scale Sets, Azure Storage, and configured RBAC and governance policies.
- o Built serverless applications with Azure Functions and Logic Apps, implemented Azure Traffic Manager for high availability.
- o Hardened Azure environments with Firewall, Sentinel SIEM, Key Vault encryption, and configured proactive security monitoring.

Microsoft 365 & Windows Server Projects:
- o Deployed and managed Windows Server domains with Group Policies, DHCP, Hyper-V, WDS deployments, and secure storage solutions.
- o Customized Microsoft 365 tenants, automated onboarding with PowerShell, secured Exchange, SharePoint, and OneDrive environments.
- o Implemented Microsoft Defender security, Safe Links, retention policies, and audit logging for compliance.

Quality Assurance Manufacturing and Management, Post Graduate Certificate   Sept 2023 – April 2024
Conestoga College, Waterloo, Ontario

- Learned advanced technical writing, spreadsheet applications with Power BI, and structured problem-solving.

CERTIFICATIONS:

AWS Certified Cloud Practitioner (CLF-C02)   **March 2025**

PROFESSIONAL EXPERIENCE:

Pizza Chef and Delivery Driver   September 2024 – Present
Panago Pizza, Toronto, ON

- Streamlined order preparation and delivery operations, improving efficiency by 15%.
- Enhanced customer satisfaction, contributing to a 20% increase in repeat orders.
- Optimized delivery routes and fuel efficiency by 25% using GPS tools.
- Maintained health and safety compliance, achieving 100% inspection ratings.
- Recognized for outstanding service as "Employee of the Month" multiple times.

VOLUNTEER EXPERIENCE:

Robotics Event Team Member   April 21–22, 2017
Gujarat Technological University, Surat, India

- Supported event coordination by managing participant registration for over 100 attendees.
- Promoted the event via Instagram, increasing participant registrations by 20%.
- Communicated event details effectively through social media outreach.
- Assisted in organizing and executing activities, ensuring tasks were completed on time and to high standards.
- Collaborated with team members to maintain event safety and operational efficiency.