



A VISUAL AID TO TROUBLE SHOOT

1.

A. Low Internet Speed -below 5 mbps -Connected to WIFI.

1. Press Ctrl + Shift + R
(a keyboard shortcut used to perform a hard reload of a web page in Google chrome)

Ctrl + Shift + R

2. Restart the router, modem

3. Check latency on speed test there should not be a major difference between download and upload
(speedtest.net / fast.com)

speedtest.net

Download speed

Upload Speed

18

15.46

15.23